



## CENTRAL BANK OF SEYCHELLES

P. O. Box 701, Victoria, Seychelles

Tel: + (248) 4 282 000; Fax: + (248) 4 226 104

Website: [www.cbs.sc](http://www.cbs.sc)

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### PRESS COMMUNIQUÉ

*Victoria – July 16, 2021*

#### **CBS to resume normal banking hours and over-the-counter services**

The Central Bank of Seychelles (CBS) will be resuming normal banking hours and over-the-counter services as from Monday July 19, 2021. The Banking Hall will be open from 8.30 a.m. to 12.30 p.m. between Monday to Friday. Cash deposits and withdrawals by Government Ministries and Departments, cashing of Government cheques by Government agencies/individuals and cheque deposits will be accepted up to 12.30 p.m. during the working days.

CBS will also be resuming the following services from 8.30 a.m. to 12.30 p.m. between Monday to Friday:

- Exchange of demonetised Seychelles rupee banknotes
- Exchange of damaged or mutilated Seychelles rupee banknotes and coins
- Sale of commemorative coins, coin packs and currency booklets
- Coin collection exercise for individuals without a bank account

Customers accessing the CBS building and Banking Hall are expected to continue to adhere to the health and safety measures in place, which include temperature checks, name and contact details registration, as well as wearing of mask, physical distancing and hand sanitisation.

While the banking and over-the-counter services will resume normal operations, CBS maintains prior arrangements for other services and engagements with the public, such as Treasury Bills auction, handling of complaints against institutions under its regulatory purview, as well as correspondences with its external stakeholders and the general public.

The public can contact the CBS number 4282000 and choose the appropriate line or email [info@cbs.sc](mailto:info@cbs.sc) for necessary guidance or support related to the operational aspects of CBS, the relief measures or any complaints against institutions under its regulatory purview.

The CBS will continue to monitor developments surrounding the COVID-19 situation. Any changes to its operations will be communicated to the public as and when the need arises.