

**BEFORE THE
SURFACE TRANSPORTATION BOARD**

308999

ENTERED
Office of Proceedings
December 12, 2024
Part of
Public Record

JOHN VETNE,

Complainant

v.

HOME AND OFFICE MOVERS, LLC,

Defendant

DOCKET NO. NOR-42182

**SATISFACTION OF COMPLAINT
49 CFR § 1111.7**

JOINT NOTICE OF SETTLEMENT AND SATISFACTION OF COMPLAINT

JOHN VETNE (“Complainant”) and HOME AND OFFICE MOVERS, LLC (“Defendant”) respectfully submits this joint Notice of Settlement and Statement of Satisfaction of Complaint pursuant to 49 CFR § 1111.7 in regard to Docket No.: NOR-42182.

In support of this Notice, the parties state the following:

1. Complainant filed a verified shipper complaint before the Surface Transportation Board for adjudication on the reasonableness of and relief from rates, rules, practices and charges for household goods transportation services in accordance with 49 U.S.C. §§ 13701 and 13702 on November 22, 2024.
2. Defendant was served with a copy of the verified complaint in accordance with 49 CFR § 1111.4 on November 22, 2024.

3. Between 12/10/2024 and 12/11/2024 Complainant and Defendant, through its counsel, engaged in settlement discussions and agreed upon terms of a full settlement and satisfaction of the complaint.
4. Complainant and Defendant are the only parties included in the settlement agreement and satisfaction of the complaint. Eagle Moving Group, Inc. is excluded from the settlement agreement and satisfaction of the complaint.
5. Complainant and Defendant have agreed that the complaint (Docket No.: NOR-42182) has been satisfied upon complainant's receipt of an agreed upon partial refund paid to complainant.
6. Defendant has agreed to make certain updates and modifications to its interstate household goods tariff.
7. Complainant and Defendant acting in comity have discussed and agreed to work together to petition the Surface Transportation Board and/or the FMCSA for certain regulatory changes to the governing consumer protection regulations and interstate tariff regulations.
8. Complainant and Defendant have agreed to a complete dismissal and satisfaction of the complaint with prejudice as related to all monetary claims and liability as spelled out in this notice.

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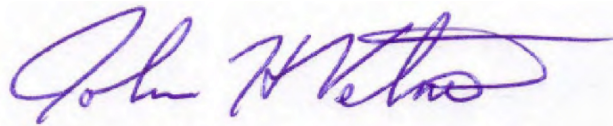
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ACCORDINGLY, Complainant and Defendant jointly submit this Notice of Settlement and Satisfaction of Complaint to the Surface Transportation Board and respectfully request that Docket No.: NOR-42182 be dismissed.

Dated December 12 2024.

Respectfully submitted,



COMPLAINANT

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ATTORNEY FOR DEFENDANT
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