## FOI Request (received 11 March 2024) - Reference: DFI/2024-0115

I would like to make a freedom of information request regarding missed MoT appointments and missed driving test appointments.

- 1 During all of 2023, how many vehicles in total (cars, motorcycles, lorries, buses, etc.) did not attend their MoT appointments at all of the DVA's testing centres?
- 2 During all of 2023, how many drivers in total (for cars, motorcycles, lorries, buses, taxis, etc) failed to attend their driving test appointments at all of the DVA's driving test centres?

## Response (issued 03 April 2024)

Thank you for your e-mail of 11 March 2024 requesting information under the Freedom of Information Act 2000 held by this office to include missed MOT and driving test appointments. You requested the following information:

- 1. During all of 2023, how many vehicles in total (cars, motorcycles, lorries, buses, etc.) did not attend their MoT appointments at all of the DVA's testing centres?
- 2. During all of 2023, how many drivers in total (for cars, motorcycles, lorries, buses, taxis, etc.) failed to attend their driving test appointments at all of the DVA's driving test centres?

In response to your request, I can confirm that DVA Statistics publish figures for the number of vehicle and driving tests for which an appointment was booked and the vehicle or driver, respectively, failed to attend.

The quarterly publication, 'Dfl Driver, Vehicle, Operator, and Enforcement Statistics' details the number of vehicles which failed to attend a booked vehicle test, by vehicle type and quarter. These figures can be found in Table 1.8 (full tests), Table 1.9 (re-tests) and Table 1.10 (total vehicle tests).

This publication also details the number of driving tests for which a driver failed to attend a booked driving test, by vehicle test type and quarter. These figures are located in Table 4.4.

DVA quarterly publications are available at: <u>Driver & Vehicle Agency Activity Statistics |</u>
Department for Infrastructure (infrastructure-ni.gov.uk).

The most recent publication is for 2023-2024 Quarter 3, detailing statistics from 1 October to 31 December 2023. This provides data for the four quarters to the end of 2023 as requested and also for previous quarters.

## Copyright notice

The supply of information under the Freedom of Information Act or the Environmental Information Regulations does not give the recipient or organisation that receives it the automatic right to reuse it in any way that would infringe copyright. Information supplied continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs) can also be used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

Most documents provided by a government department or agency will be protected by Crown Copyright. Most Crown Copyright information can be re-used under the Open Government Licence. For information about the OGL and about re-using Crown Copyright information, please see The National Archives website.

Copyright in other documents may rest with a third party. For information about obtaining permission from a third party please see the <u>Intellectual Property Office's website</u>.