



**NATIONAL MEDIATION BOARD  
WASHINGTON, D.C. 20005**

**MEMORANDUM**

**TO: Section 3 Community**

**FROM: Terri D. Brown** *Terri D Brown*  
**Director, Arbitration Services**

**DATE: November 15, 2024**

**RE: NMB Chicago Office Contact Information**

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Effective November 1, 2024 the Railroad Retirement Board is now using a different service for telecommunications, Webex for Government, which means a majority of their offices are no longer using physical phones, but app-based calls. This change has affected the NMB Chicago Office.

Until the NMB Chicago Office can be assigned the same numbers as before or new numbers, Michaela Guyton may only be reached via email ([nrabinbox@nmb.gov](mailto:nrabinbox@nmb.gov)) or (202-306-0964) and not the main number (312-751-4688) or (312-751-4689).

If you have any questions, please contact the Office of Arbitration Services via email at [arb@nmb.gov](mailto:arb@nmb.gov) or [nrabinbox@nmb.gov](mailto:nrabinbox@nmb.gov).