

Indian Health Service

All Tribal and UIO Leaders Call

SEPTEMBER 6, 2024

Moderator: Nicole Adams,
Public Affairs Director



Agenda

1. OPENING REMARKS

CAPT. CARMEN CLELLAND, CHIEF OF STAFF, IHS

2. ONE HUMAN RESOURCES UPDATE

DANIEL FRYE, DIRECTOR, OFFICE OF HUMAN RESOURCES, IHS

3. HEALTH IT MODERNIZATION PROGRAM UPDATE

MITCHELL THORNBRUGH, CHIEF INFORMATION OFFICER; AND DIRECTOR,
OFFICE OF INFORMATION TECHNOLOGY, IHS

4. BUDGET UPDATE

JILLIAN CURTIS, DIRECTOR, OFFICE OF FINANCE AND ACCOUNTING, IHS

5. FACILITATED DISCUSSION WITH TRIBAL AND UIO LEADERS

NICOLE ADAMS, DIRECTOR, PUBLIC AFFAIRS

5. UPCOMING ENGAGEMENT SESSIONS

6. SFC VIDEO WATCH PARTY

Indian Health Service

Opening Remarks

SEPTEMBER 6, 2024

Capt. Carmen Clelland,
Chief of Staff



Indian Health Service One Human Resources

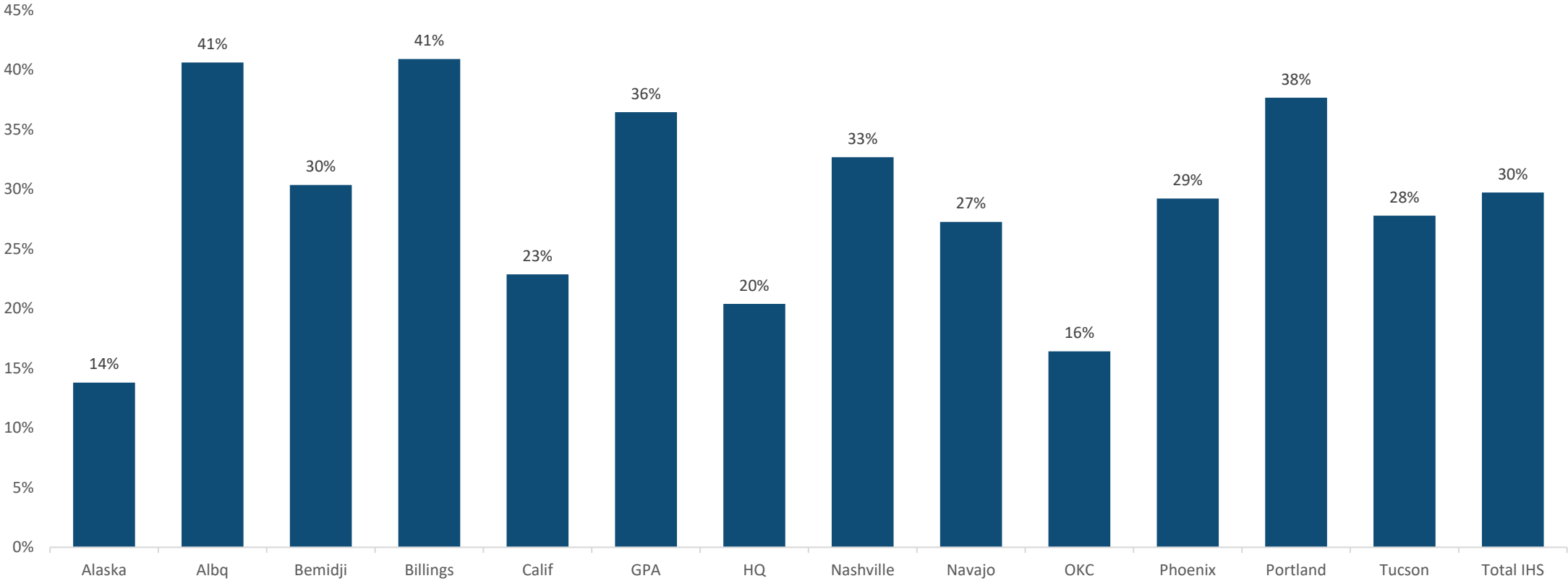
DANIEL FRYE

DIRECTOR FOR OFFICE OF HUMAN RESOURCES



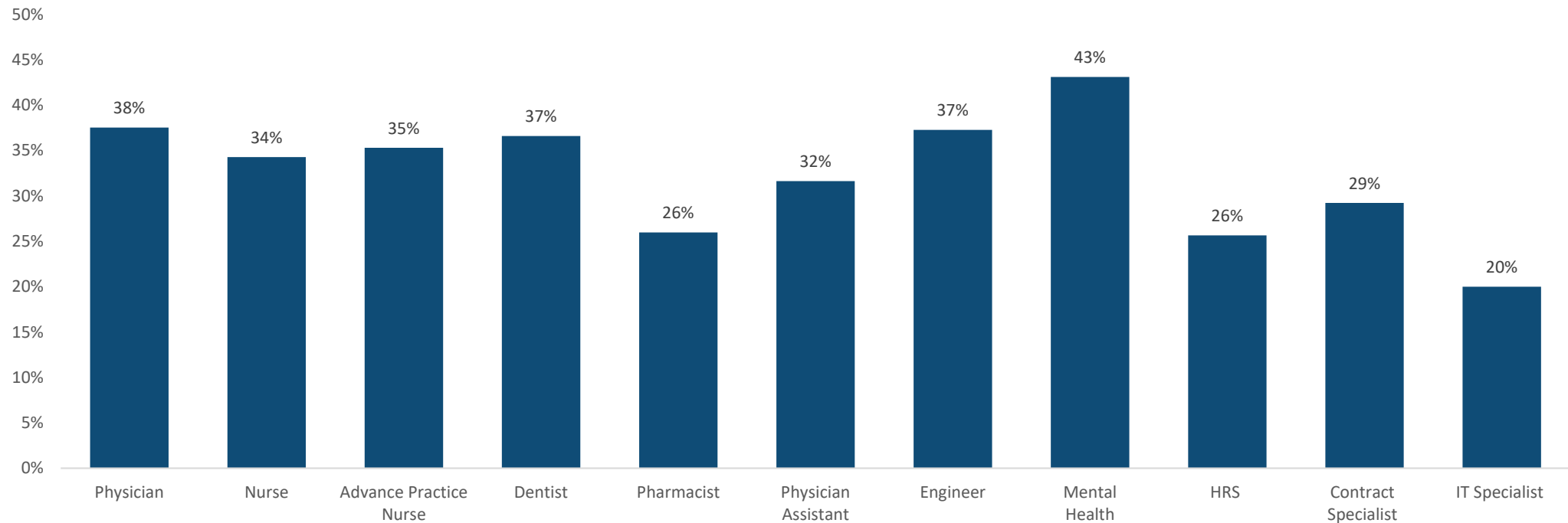
Vacancy Rates By Area

FY24Q3



Vacancy Rates By Occupation

FY24Q3



One HR

- The IHS moved to a centralized Human Resources structure in February 2024
- Using an OPM model, the OneHR team identified key gaps in HR services provided to employees across the agency that are directly related to recruitment and retention of staff; including lack of a national orientation program and limited strategic consultation on hiring Initiatives:
- Grow our own HR talent initiative; the IHS is actively hiring HR trainee staff to fill critical vacancies across the country
- HR Training Program implementation: IHS is implementing a training program aimed at HR staff and Managers across the agency to improve the hiring process at all phases of onboarding
- Creation of a nation wide dashboard. IHS has lacked quality data reporting tools for hiring metrics. In collaboration with OIT and a previously developed dashboard from the Phoenix Area, OHR is now leading an initiative to deploy a nation wide dashboard that will bring much needed transparency to hiring practices, allowing for course correction in real time.





Health IT Modernization Program Update – All Tribes Call

Mr. Mitchell Thornbrugh, Director of the Office of Information Technology and Chief Information Officer

September 2024



Recent Milestones

The IHS Health Information Technology Modernization Program team has been busy!



Naming of the EHR Solution

- The branding and naming of the new enterprise EHR solution as PATH EHR keeps “Patients at the Heart” and reflects the Program identity, vision, and commitment to Indian Country



SME Recruitment and Cloud Build

- The initiation of the build phase for the Federal Oracle Cloud (OC2) along with the recruitment of subject matter experts for collaboration groups are significant steps in the technical and operational setup of the Program



Expansion of the DHITMO Team

- Expanding the federal DHITMO team to work alongside Program contract resources indicates a significant scaling of Program resources, which is crucial for the successful execution and management of the Program

PATH EHR Solution



PATH EHR using Oracle Health technology offers a secure, scalable, and configurable solution to support seamless health care delivery across multiple organizations.

Modern Commercial Solution

Provides a proven configurable system with optimized workflows for patient care delivery.

Cloud-Hosted and Centrally Managed

Supports logical separation of organizations in a single, secure, and scalable cloud-hosted infrastructure for our shared EHR.

Comprehensive Support Services

Includes implementation, new functionalities, issue resolution, application support, and secure cloud management.

Timeline



2018-2019

2020-2021

2022-2024

2025+

Research

Plan

Buy & Build

Train, Deploy, Operate

- ✓ Health and Human Services (HHS)/IHS Modernization Research Project Report with three modernization approaches
- ✓ U.S. Government Accountability Office (GAO) Report on Critical Legacy Systems
- ✓ HHS Office of the Inspector General health IT reports released

- ✓ Listening Sessions on modernization approaches
- ✓ Decision memo announcing plans to replace Resource and Patient Management System (RPMS)
- ✓ Establish Program Management Office (PMO)
- ✓ Virtual Industry Day and Requests for Information (RFI) from industry
- ✓ Acquisition strategy

- ✓ Office of Information Technology (OIT) Division of Health IT Modernization and Operations (DHITMO) creation
- ✓ Request for Proposals (RFP) for EHR solution vendor & integrator
- ✓ Extensive proposal evaluation and product demonstrations
- ✓ Vendor selection
 - Human Capital Planning and Workforce Analysis
 - Start of system build

- Prepare pilot sites, with production use of PATH EHR expected to occur in summer 2026
- Focus on Organizational Change Management (OCM)
- Local infrastructure assessment and mitigation
- User training
- Multi-year rollout in cohorts, across IHS, tribal, and urban Indian organizations (I/T/U)

**Above dates are estimates and subject to change*



Indian Health Service Budget Update

SEPTEMBER 6, 2024

JILLIAN CURTIS, CHIEF FINANCIAL OFFICER

ALL TRIBAL AND UIO LEADERS CALL



FY 2025 Appropriations Process

HOUSE BILL

- ❑ **\$8.6 billion in discretionary funding, which is +\$1.6 billion above FY 2024 enacted**
 - Contract Support Costs: \$2 billion total, +\$985 million above FY 2024
 - Tribal Leases: \$400 million total, +\$251 million above FY 2024
 - Electronic Health Record: \$75 million total, a reduction of \$151 million below FY 2024
 - Fully funds staffing of new facilities (+\$91 million) and pay costs, inflation, and population growth (+\$345 million)

SENATE BILL

- ❑ **\$8.5 billion in discretionary funding, which is +\$1.6 billion above FY 2024 enacted**
 - Contract Support Costs: \$2 billion total, +\$985 million above FY 2024
 - Tribal Leases: \$400 million total, +\$251 million above FY 2024
 - Electronic Health Record: \$204 million total, an increase of \$13 million below FY 2024
 - Fully funds staffing of new facilities (+\$91 million) and partially funds pay costs, inflation, and population growth (+\$124 million)

FY 2025 Appropriations Process (*Cont.*)

Other key takeaways:

- ❑ Both bills provide advance appropriations for FY 2026
 - House bill expands advance appropriations to include Health Care Facilities Construction and Sanitation Facilities Construction
- ❑ Neither bill proposes to rescind IHS unobligated balances
- ❑ Special Diabetes Program for Indians expires on Dec. 31, 2024
 - Congress must act to extend the program and appropriate funding

FY 2025 Next Steps

- ❑ Congress: Currently considering a continuing resolution
 - Length of CR not yet determined
 - CR determines the funding available for Indian Health Care Improvement Fund, Electronic Health Record, Health Care Facilities Construction, Sanitation Facilities Construction, Contract Support Costs, and Tribal Lease Payments
- ❑ IHS: Preparing to make FY 2025 advance appropriations payments for fiscal year Tribes at the start of October



Indian Health Service Facilitated Discussion

SEPTEMBER 6, 2024

Moderator: Nicole Adams,
Public Affairs Director



September-October 2024 Engagement Events

SEP 10-12
SECRETARY'S TRIBAL ADVISORY COMMITTEE
TACOMA, WA

SEP 10-12
DIRECT SERVICE TRIBE ADVISORY COMMITTEE
QUARTERLY MEETING
TACOMA, WA

SEP 17-18
TRIBAL LEADERS DIABETES COMMITTEE MEETING
ARLINGTON, VA

SEP 18
CATASTROPHIC HEALTH EMERGENCY FUND TRAINING
(FOR PRC STAFF)
VIRTUAL

SEP 19
BEMIDJI AREA PRC TOWN HALL
BEMIDJI, MN

OCT 8-9
FACILITIES APPROPRIATION ADVISORY BOARD MEETING
VIRTUAL

OCT 10
CHEF REGULATION TRAINING (FOR PRC STAFF)
VIRTUAL

OCT 17
DSTAC MONTHLY CALL
VIRTUAL

OCT 22
CHEF REGULATION TRAINING (FOR PRC STAFF)
VIRTUAL

TBD
ALL TRIBAL/URBAN INDIAN ORGANIZATION CALL
VIRTUAL

IHS SENDS OUT UPDATES TO TRIBES AND URBAN INDIAN ORGANIZATIONS EVERY OTHER WEEK. PAST UPDATES CAN BE FOUND IN OUR WEBSITE NEWSROOM, UNDER IHS UPDATES. WEB ADDRESS IS BELOW.

IF YOU WOULD LIKE TO RECEIVE THESE UPDATES BUT ARE NOT CURRENTLY SIGNED UP, PLEASE DO SO AT

WWW.IHS.GOV/NEWSROOM/IHS-UPDATES/



IHS SFC Celebrates 65 Years of Building Water Infrastructure: Omaha Tribe of Nebraska Water Treatment Plant Project

https://youtu.be/jll7MVWrIb0?si=g9rQ_Jj16ZJ6vbbd



IHS SFC Celebrates 65 Years of Building Water Infrastructure: Standing Rock Indian Reservation

<https://www.youtube.com/watch?v=X-23DcRkhLI>

