

Voluntary Report – Voluntary - Public Distribution

Date: November 26, 2024

Report Number: CI2024-0032

Report Name: Dairy Import Procedure Report

Country: Chile

Post: Santiago

Report Category: Dairy and Products, Detained Shipments

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Report Highlights:

Discrepancies between the information provided on the export certificate and the information on the label of the package in U.S. dairy products is causing recurring detentions at the ports of entry in Chile. During FY 2024, Post assisted U.S. exporters with releasing \$ 2.6 million worth of dairy imports to Chile.

Background:

Key message for exporters:

Chile requires that the company information (name, address, plant/approval number) on all labels matches the information on the export certificate, and that the information on the export certificate matches the information on the FDA list of U.S. Dairy Product Manufacturers/ Processors with Interest in Exporting to Chile (“export list”). This requirement applies to the labels for individual products, boxes of individual products, and other bulk packaging. If there are discrepancies across the information on the labels, export list, and export certificate, shipments are likely to be rejected. See examples bellow.

Export Certificate

Product Label

Commodity Code (HS Code): <i>Código de mercancía (Código HS)</i>	
Plant Number: <i>Número de planta</i>	Lot Number: <i>Números de</i>
1234-56 Cow Dairy Farm United States	

Producer: Cow Dairy Farm

PLANT #: 1234-56



LOT NUMBER: 1-11212024 CL 10:58

saved: Just now



Best By Date: 12/06/2024
PRODUCT: 4/5 LBS. TRADITIONAL DAIRY PRODUCT
INGREDIENT: PASTEURIZED MILK AND CREAM
CONTAINS MILK
DISTRIBUTED BY: Cow Dairy Farm



FDA list of U.S. Dairy Product Manufacturers/Processors with Interest in Exporting to Chile

Establishment Name	Plant Number	Product	Address	Contact
Cow Dairy Farm	1234-56	Dairy Product	United States	Mr. Cow

History and background:

As a result of the U.S. – Chile discussions under the Free Trade Agreement negotiations, Chile recognized the U.S. Food and Drug Administration (FDA) as the competent food safety authority in the United States to identify U.S. dairy product manufacturers and processors eligible to export to Chile. The recognition of FDA authority allowed FDA to establish a list of U.S. firms eligible to export to Chile. The firms on this list no longer need to undergo individual inspections by the Government of Chile.

The FDA list of U.S. Dairy Product Manufacturers/Processors with Interest in Exporting to Chile (FDA list for Chile) identifies U.S. firms that have expressed interest to FDA in exporting dairy products to Chile, that are subject to FDA jurisdiction, and that are not the subject of a pending judicial enforcement action. The list is updated quarterly and transmitted officially to Chile. Authorities at the Chilean ports of entry use the information in the list to authorize imports of dairy products.

As part of the registration in the FDA list for Chile, companies must submit the name and number of the plant. The name and number of the plant will appear automatically in the USDA/Agricultural Marketing Service (AMS) export certificate and needs to match the name and number of the plant in the label of the product. Since dairy plants use multiple numbers, when the number on the FDA list for Chile and the number on the label of the product don't match, the product gets detained. Products get released only after AMS proves to the port authorities that both numbers correspond to the same plant, which must be done on a case-by-case basis. All communications are maintained officially through FAS. The process of releasing the shipments can take from one day to a week or more depending on the difficulty of linking both plant numbers.

Post Suggestions:

- If your company is registering on the FDA list for Chile for the first time, ensure you use the plant number that appears on your product labels.
- If your company is already registered on the FDA list for Chile, confirm that the plant number in your registration matches the one on your labels. If there is a discrepancy, you can request the FDA to update your registration accordingly.

More Information:

- FDA website: [Dairy Export Lists | FDA](#)
- [Guidance for Industry and FDA: Establishing and Maintaining a List of U.S. Dairy Product Manufacturers/Processors with Interest in Exporting to Chile](#)
- [List of U.S. Dairy Product Manufacturers/Processors With Interest in Exporting to Chile](#)

Attachments:

No Attachments.