

Investor Presentation

July 2024 - October 2024

Cautionary Note Regarding Forward-Looking Statements and Other Financial Information

For purposes of this presentation, the terms "TriNet," "the Company," "we," "us" and "our" refer to TriNet Group, Inc., and its subsidiaries. This presentation contains statements that are not historical in nature, are predictive in nature, or that depend upon or refer to future events or conditions or otherwise contain forward-looking statements within the meaning of Section 21 of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995. Forward-looking statements are often identified by the use of words such as, but not limited to, "ability," "anticipate," "believe," "can," "continue," "could," "design," "estimate," "expect," "forecast," "hope," "impact," "intend," "may," "outlook," "plan," "potential," "predict," "project," "seek," "should," "strategy," "target," "value," "will," "would" and similar expressions or variations intended to identify forward-looking statements.

Examples of forward-looking statements include, among others, TriNet's guidance and expectations regarding: our ability to successfully diversify our overall service and technology offerings to support SMBs throughout their lifecycle; our plans and ability to grow our client base; the impact of our ongoing efforts to ensure that our billing practices best match the expectations of our customers and the impact on our WSE count; our expectations regarding medical utilization rates by our WSEs and the impact of inflation on our insurance costs; the effect that our stock repurchase program will have on our business; the impact of our vertical approach; our ability to leverage our scale and industry HR experience to deliver vertical focused offerings; the impact of planned improvements to our technology platform and HRIS software and whether they will meet the needs of our current clients and attract new ones; our ability to improve operating efficiencies; the impact of our client service initiatives and whether they enhance client experience and satisfaction; our continued ability to provide access to a broad range of benefit programs on a cost-effective basis; our expectations regarding medical utilization rates by our WSEs and whether they will meet the expectations and attract new ones; our ability to improve operating efficiencies; the impact of our client service initiatives and whether they enhance client experience and satisfaction; our continued ability to provide access to a broad range of benefit programs on a cost-effective basis; our expectations regarding efforts to effective passis; our expectations regarding efforts to entitle the impact of our client service initiatives and set interest income, health benefit insurance costs and deductibles, and EPLI risk; the metrics that may be indicators of future financial performance; the relative state and relative that may be indicators of future financial performance; the relative state and relative that the principal competitive drivers in our market; our p

Important factors that could cause actual results, level of activity, performance or achievements to differ materially from those expressed or implied by these forward-looking statements are discussed above and throughout our Annual Report on Form 10-K for the year ended December 31, 2023 filed with the SEC on February 15, 2024 (our 2023 Form 10-K), including those appearing under the heading "Risk Factors" in Item 1A, and under the heading "Management's Discussion and Analysis of Financial Condition and Results of Operations" in Part II, Item 7 of our 2023 Form 10-K, and those appearing in the other periodic filings we make with the SEC, and including risk factors associated with: our ability to manage unexpected changes in workers' compensation and health insurance claims and costs by WSEs; our ability to mitigate the unique business risks we face as a co-employer; the effects of volatility in the financial and economic environment on the businesses that make up our clients base; loss of clients for reasons beyond our control and the short-term contracts we typically use with our clients; the impact of regional or industry-specific economic and health factors on our operations; the impact of failures or limitations in the businesses systems and centers we rely upon; the impact of discontinuing our discretionary credits on our business and client loyalty and retention; changes in our insurance coverage or our relationships with key insurance carries; our ability to improve our services and technology to satisfy client and regulatory expectations; our ability to effectively integrate businesses we have acquired or may acquire in the future; our ability to effectively manage and improve our operational effectiveness and resiliency; our ability to attract and retain qualified personnel; the effects of increased competition and our ability to compete effectively; the impact on our business of cyber-attacks, breaches, disclosures and other data-related incidents; our ability to protect against and remediate cyber-a

Forward-looking statements are not guarantees of future performance but are based on management's expectations as of the date of this presentation and assumptions that are inherently subject to uncertainties, risks and changes in circumstances that are difficult to predict. Forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause actual results, performance or achievements to be materially different from our current expectations and any past results, performance or achievements. Given these risks and uncertainties, readers are cautioned not to place undue reliance on such forward-looking statements.

The information provided in this presentation is based upon the facts and circumstances known as of the date of this presentation, and any forward-looking statements made by us in this presentation speak only as of the date of this presentation. We undertake no obligation to revise or update any of the information provided in presentation, except as required by law.



Non-GAAP Financial Measures

In addition to financial measures presented in accordance with U.S. Generally Accepted Accounting Principles (GAAP), we present other non-GAAP financial measures in this presentation that we use to manage our business, to make planning decisions, to allocate resources, and to use as performance measures in our executive compensation plan. These key financial measures provide an additional view of our operational performance over the long term and provide information that we use to maintain and grow our business.

The presentation of these non-GAAP financial measures is used to enhance the understanding of certain aspects of our financial performance. It is not meant to be considered in isolation, superior to, or as a substitute, for the directly comparable financial measures prepared in accordance with GAAP. Reconciliations of the non-GAAP financial measures included in this presentation to TriNet's financial results as determined in accordance with GAAP are included in Appendix A, B, C, and D.



Agenda

- 1 Q2 2024 Financial Highlights
- 2 Guidance
- 3 Historical Financial Review & Performance
- 4 TriNet Overview
- 5 PEO Growth Strategy
- 6 Appendix



Q2 2024 Financial Highlights



Q2 2024 Total Revenues⁴

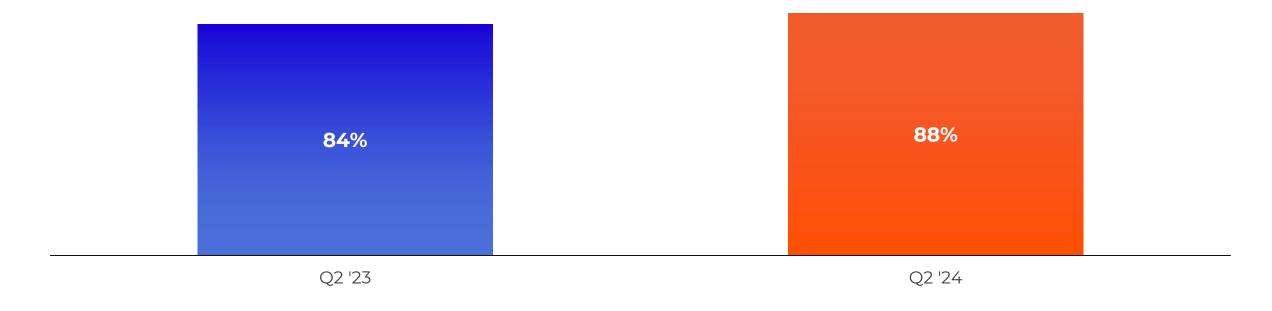
• In Q2 '24, Total Revenues increased **1%** year-over-year, and Professional Service Revenues increased **5%** year-over-year, supported by volume and rate





Q2 2024 Insurance Cost Ratio^{1,4}

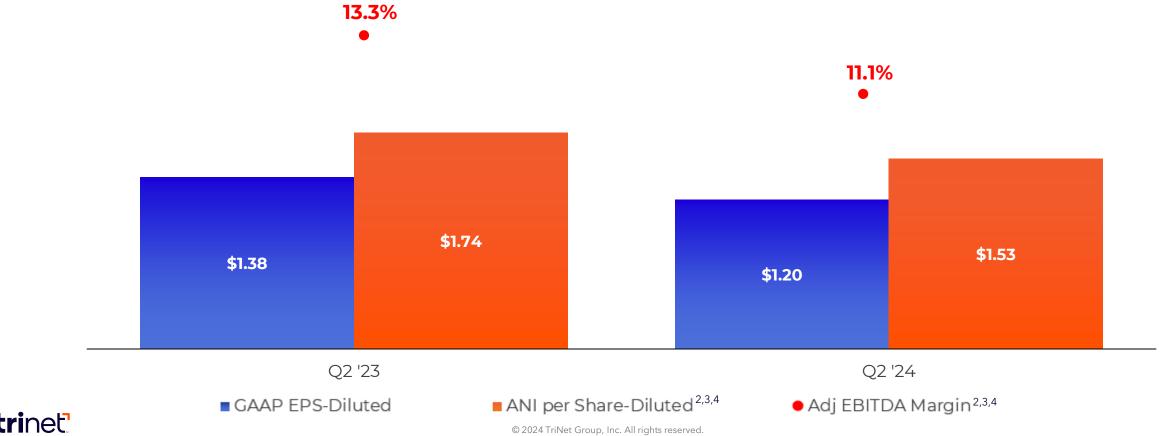
- Insurance Cost Ratio¹ increased 4 points year-over-year in Q2 '24
- The higher Q2 '24 Insurance Cost Ratio was driven by **1%** Insurance Revenues growth, **higher** health costs growth, partially offset by favorable workers compensation performance, which resulted in **6%** Insurance Cost growth.





Q2 2024 EPS⁴ & Adjusted EBITDA Margin^{2,3,4}

- GAAP Net Income per share-diluted declined 13% and Adjusted Net Income (ANI) per share-diluted^{2,3,4} declined**12%** in O2 '24
- For Q2 '24, Adjusted EBITDA Margin^{2,3,4} declined by **2.2 points** yearover-year to **11.1%**





Guidance



Guidance*

	FY 2024	Q3 2024
GAAP Total Revenue	-1% - +4%	0% - 3%
Professional Service Revenue	1% - 5%	0% - 3%
Insurance Cost Ratio ^{1,4}	89.5% - 87.5%	91% - 88%
GAAP Earnings per Share	\$3.94 - \$5.46	\$0.70 - \$1.20
Adjusted Net Income per Share ^{2,3,4}	\$5.25 - \$6.80	\$1.00 - \$1.50



^{*} See Appendix C for a GAAP to Non-GAAP reconciliation of the guidance above.

Historical Financial Review & Performance



Financial Model

Revenue Growth

- Vertical strategy drives volume growth
- Customer experience drives retention
- Insurance products priced to risk

EBITDA Growth from Operating Leverage

- Disciplined Operating Expense management
- Use scale in operations and service of our customers
- Continuous process improvement

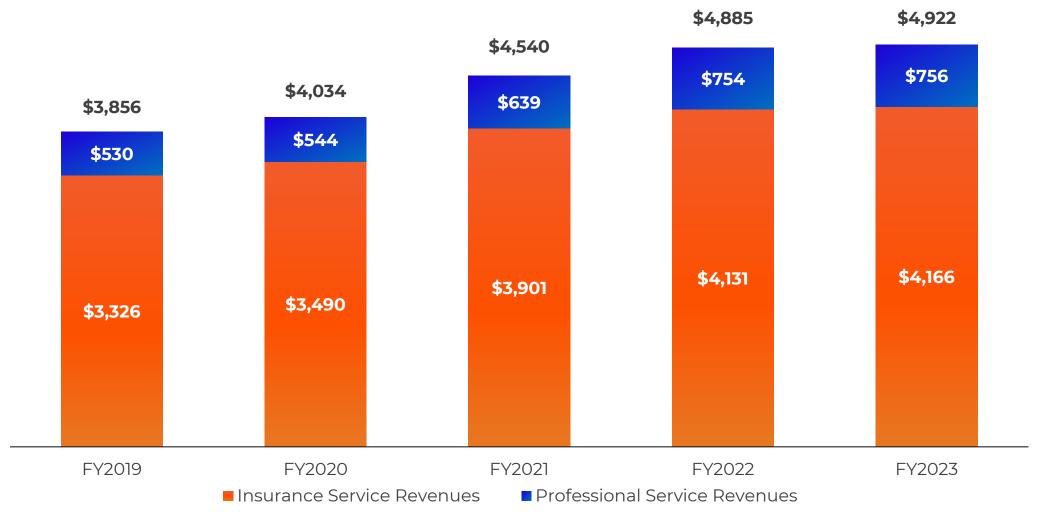
Strong Corporate Operating Cash Flow*

- Efficient Working Capital
- CAPEX light
- Profitability supported by corporate operating cash flows

^{*} Non-GAAP measure; see Appendix A for reconciliation to closest GAAP measure



Consistent Total Revenues⁴ Growth



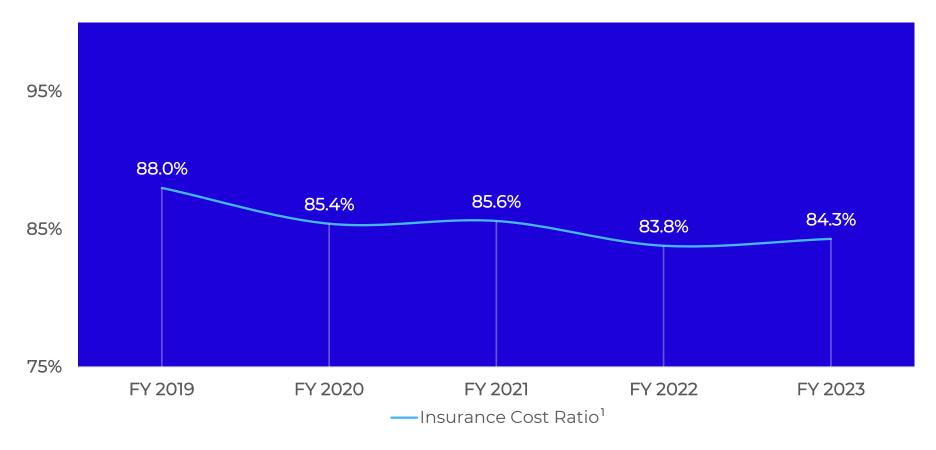
6% Total Revenues & 9% Professional Service Revenues CAGR⁵ From 2019 Through 2023



Historical Insurance Cost Ratio 1,4

Insurance Cost Ratio^{1,4}

FY 2019 - FY 2023

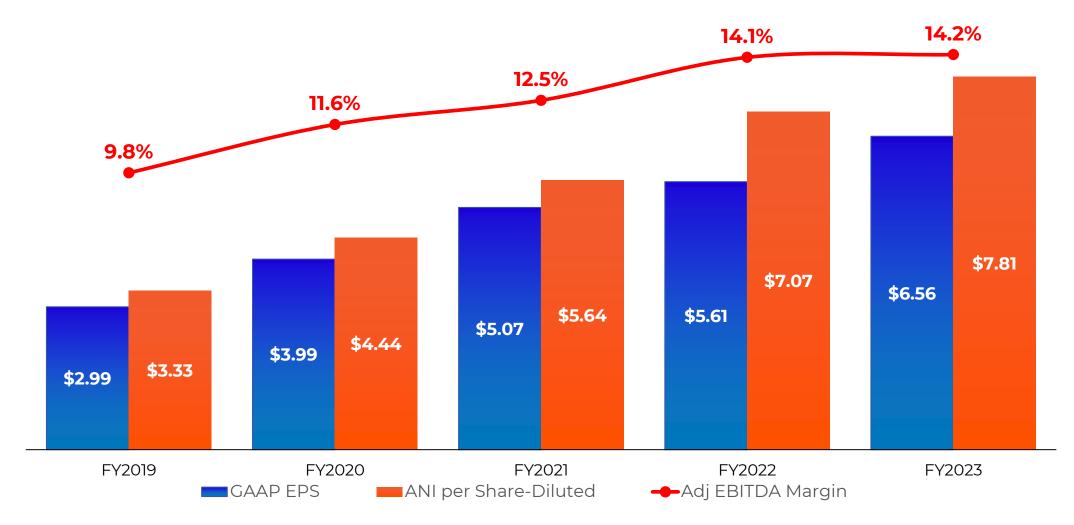


Priced for Stable Insurance Cost Experience





Attractive EPS⁴ Growth & Adj EBITDA Margin^{2,3,4} Expansion



22% GAAP EPS CAGR⁵ and 24% Adjusted EPS^{2,3} CAGR⁵ From 2019 Through 2023 with Adjusted EBITDA Margin^{2,3} Expansion



Capital Allocation





Reinvest in business – drive revenue growth and margin expansion, build capabilities





Potential Acquisitions – drive growth through acquisitions of technology, product, and services





Share repurchases – intended to offset dilution and return capital to shareholders





Dividend – diversify capital return options to shareholders



Financial Policy



Prioritize

Capital Deployment for Organic Growth



Maintain

Appropriate Cash Buffer & Prudent Access to Liquidity



Target

Leverage Ratio of 1.5x-2.0x Adjusted EBITDA*

*Non-GAAP measure; see Appendix A for reconciliation to closest GAAP measure



Deploy/Return

75%, on Average, of Corporate Operating Cash Flow* via Capital Returns/ M&A, Annually

*Non-GAAP measure; see Appendix A for reconciliation to closest GAAP measure



TriNet Overview



Investment Highlights

Innovation leader serving large, under-penetrated market

Differentiated PEO vertical product offerings and HRIS software platform

Increased operational scale and financial leverage

Profitable growth supported by strong corporate cash generation



Large Market Opportunity

~62 million

Number of Employees who work for companies with 500 or fewer employees⁶

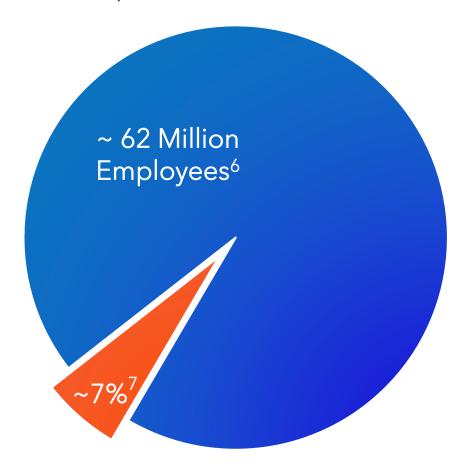
7%

Approximate percentage of SMB Worksite Employees (WSEs) who work for SMBs using a PEO⁷

520+

PEO industry is made up of over 520 PEO service providers⁷

Underpenetrated SMB Market



20

^{5,6} See Appendix B



Challenges Facing SMBs



Compliance

- Significant regulatory oversight
- Risks for federal, state, and local noncompliance are high

Complexity

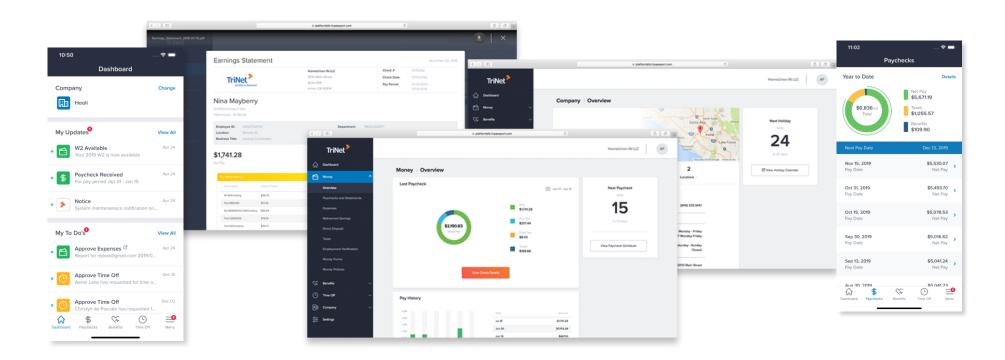
- Federal, state, and local regulations continue to diverge
- Managing HR across multiple jurisdictions

Cost

- SMBs pay multiple vendors and employees for a variety of operational and insurance solutions
- Expensive for SMBs to ensure compliance and to vigorously defend themselves



A Leading PEO Technology Platform



- Benefits Enrollment
- New Hire Onboarding
- Automatic Payroll

- Workforce Analytics
- Mobile App
- Time Tracking

- Expense Management
- Marketplace
- Integration Center



Common PEO Product and Service Capabilities



HR Expertise

- ACA compliance guidance
- Employee onboarding and orientation
- Benefits funding guidance and strategy
- Employee resource center
- HR compliance best practices review
- Human Capital Assessment
- Retention tracking
- Support hiring/terminating
- Assists with reporting and analytics
- Immigration services
- PTO policies and guidance
- Recruitment and interview training



Benefit Options

- Medical (PPO, HMO, HDHP)
- Dental
- Vision
- Flexible Spending Account (FSA) and Health Savings Account (HSA) administration
- Life/AD&D
- Short-term and long-term disability
- COBRA administration
- 401(k) setup and administration
- Payroll contributions
- Benefits enrollment and administrative access
- Employee Assistance Program (EAP)
- Employee discounts and perks
- · Commuter benefits
- Pet insurance



Payroll Services

- Payroll processing and management
- Online paystubs
- Federal, state, and local employment tax filing and remittance
- W-2 administration
- Wage garnishment
- Payroll reporting
- Direct deposit



Risk Mitigation

- Workers' compensation
- Employment Practices Liability Insurance (EPLI)
- Compliance expertise for applicable federal/state employment laws
- Sexual harassment awareness training
- Unemployment insurance claim administration
- Workplace safety best practices
- Claims management
- Affordable Care Act compliance
- Employee handbook
- EEO-1 reporting
- Termination guidance
- Workplace employment posters
- Wage and hour guidance



Technology Platform

- Employee and manager selfservice platform
- Online on-boarding and benefits enrollment
- PTO tracking
- Database management and custom reporting
- Online training
- Performance management
- Expense management
- Applicant tracking
- Background screening
- Compensation benchmarks
- Total compensation statements
- HR reports (census, payroll, deductions, benefits, etc.)
- Visa tracking



Scaled Service Model

Rapid access to HR expertise: when they want, how they want



On-demand support



Personalized strategic resource

Account Manager



Specialized experts

HR Guidance
Benefits
Payroll
Platform



Responsive support for your employees, 24/7

Solution Center



Vertical Strategy



Full-service HR solutions tailored to our targeted Verticals for PEO clients

- Different industries have different needs
- SMBs want partners who know their industries and can scale with them
- Vertical Strategy for PEO aligns sales force, service teams, and product development
- Focused development and enhancement of vertical products on our platform



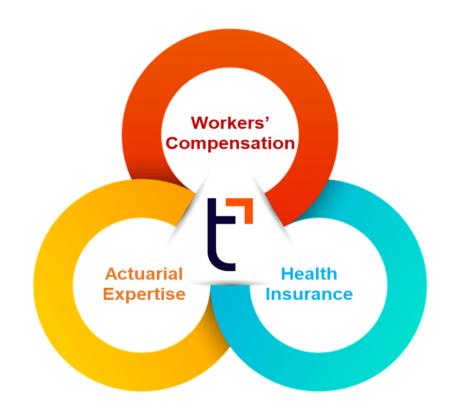
Insurance Services

Workers' Compensation

- Provide fully insured, industry standard \$1 million per claim deductible policies
- Assist clients by providing risk management services

Actuarial Expertise

- Maintain internal workers' compensation and health actuaries
- Tasked with ensuring clients are appropriately priced to risk and experience
- Critical for tracking and forecasting claims



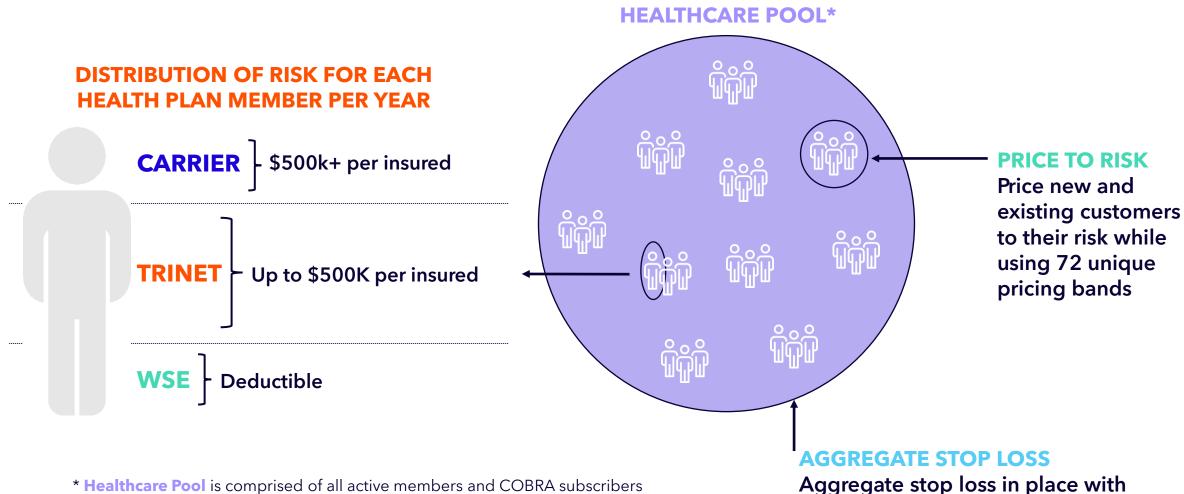
Health Insurance

- Offer 200+ fully insured health plans
- Scale enables us to offer national and regional health offerings aligned to our target verticals
- We manage an aggregate deductible layer for the majority of our group health insurance fees
- By managing this deductible layer, we work with our carrier partners to construct offerings we believe will be more attractive to our target verticals



Managing Health Insurance Risk

TriNet manages a deductible layer of risk within our minimum premium health plans





each of our carriers

Servicing SMBs with PEO and HRIS Software

PEO + HRIS Software

TriNet can now better service SMBs throughout their business lifecycle

SMB Lifecycle

Process of growing from small to medium to large, addressing changing complexity, and importance of the employee experience

Configurable Model

An SMB may need a PEO or HRIS software at different times for different reasons.

Now TriNet can accommodate those dynamic needs





We view PEO and HRIS software as complementary leveraging our scale and technology in the service of our customers

TriNet Clarus R+D - Easing SMBs Access to Tax Credits

Specialize in Growth Businesses



Focused on helping growth businesses take advantage of tax credit incentives via a solution that removes all barriers

Technology-First Platform



Web-based platform enables customers to efficiently enter their own information and provide support for tax credits

Align with CPAs and Payroll



Partners with
customers' CPA and payroll
processors to understand their
unique needs–submitting all
paperwork and tracking their
benefit

Compliant and Defensible



Secure software solution provides IRS supporting documentation to confidently defend earned tax credits



Experienced Leadership Team

Michael Mendenhall

Communications Officer



Mike Simonds President & Chief Executive Officer



Kelly Tuminelli Executive Vice President & Chief Financial Officer



Samantha Wellington Executive Vice President, Business Affairs, Chief Legal Officer and Secretary



Tim Nimmer Insurance Services and Operations



Catherine Wragg Chief People Officer



Jay Venkat Chief Digital and Innovation Officer



Jeff Hayward Chief Technology Officer



Thomas Rose Senior Vice President, Customer Success and Operations

PEO Growth Strategy



Three Pillars of Growth









Retention

Flexible Service

Flexible service model aligned to verticals

Client Experience

Improve client experience by leveraging Client Relationship Executives

Vertical Products

Provide PEO clients with user experience specific to their industry needs

Annual Contracts

Provides PEO clients greater predictability of PEO expense



API-first and other technology integrations

Efforts to

Improve

Retention



New Sales

Concentrate
Go-to-Market
Resources
where we are
advantaged

Expand and Improve
Top of Funnel

Keep Sellers
Selling with
Effective Support

Leverage **Strategic Partnerships**



Acquisitions



• New product offering

- National product for "Main Street" clients
- Migrated to TriNet common technology platform Q1 2018



2013

 Leading cloud-based international employee hiring, onboarding and retention product and development team

 Integrated into TriNet Technology vertical product



2020

• Closed February 2022

• Expands TriNet's

product offering to

include leading cloud-

purpose built for SMBs

based HRIS software



2022

- Infrastructure investment
- East Coast processing center
- Scaled benefits and risk management group

2012



- New product offering
- High-touch service model
- Financial services focus
- Migrated to TriNet common technology platform 2016

2016



- Expands TriNet Non-Profit vertical offering
- Education industry focused products and services
- Closed July 2020

2022



- An industry-leading fintech solutions company that simplifies the R&D tax credit process for SMBs.
- Closed September 2022



Appendix



Appendix A

Reconciliation of non-GAAP financial measures to GAAP financial measures

The table below presents a reconciliation of Net income to Adjusted EBITDA:

	Т	onths ne 30	Six Months Ended June 30,					
(in millions)	2024			2023	2024			2023
Net income	\$	60	\$	83	\$	152	\$	214
Provision for income taxes		21		28		53		78
Stock based compensation		18		17		38		28
Interest expense, bank fees and other		16		6		32		13
Depreciation and amortization of intangible assets		19		18		37		36
Amortization of cloud computing arrangements		2		2		4		4
Transaction and integration costs		_		7		_		12
Adjusted EBITDA	\$	136	\$	161	\$	316	\$	385
Adjusted EBITDA Margin		11.1 9	%	13.3 %	ò	12.7 9	%	15.7 %

The table below presents a reconciliation of Net income to Adjusted Net Income:

	TI	hree Months June 3	Six Months Ended June 30,				
(in millions)		2024	2023	2024	2023		
Net income	\$	60 \$	83	\$ 152 \$	214		
Effective income tax rate adjustment		_	_	1	3		
Stock based compensation		18	17	38	28		
Amortization of other intangible assets, net		5	5	10	11		
Non-cash interest expense		1	1	1	1		
Transaction and integration costs		_	7	_	12		
Income tax impact of pre-tax adjustments		(6)	(8)	(13)	(13)		
Adjusted Net Income	\$	78 \$	105	\$ 189 \$	256		

The table below presents a reconciliation of net cash provided by operating activities to Corporate Operating Cash Flows:

		nded ,		
_(in millions)		2024	2023	
Net cash provided by (used in) operating activities	\$	(245) \$	67	
Less: Change in WSE & TriNet Trust related other current assets		(439)	89	
Less: Change in WSE & TriNet Trust related current liabilities		64	(277)	
Net cash used in operating activities - WSE & TriNet Trust	\$	(375) \$	(188)	
Net cash provided by operating activities - Corporate	\$	130 \$	255	



Appendix B

Please refer to our most recent Annual Report and Quarterly Reports for a more detailed discussion of our Statement of Cash Flows

Cash Flows

The following table presents our cash flow activities for the stated periods:

	Six Months Ended June 30,									
(in millions)	2024 2023									
	WSE & WSE & TriNet Corporate Trust Total Corporate Trust Total									
Net cash provided by (used in):										
Operating activities	\$ 130 \$ (375) \$ (245) \$ 255 \$ (188) \$ 67									
Investing activities	(49) — (49) (31) — (31									
Financing activities	(178) — (178) (100) — (100)									
Net increase (decrease) in cash and cash equivalents, unrestricted and restricted	\$ (97) \$ (375) \$ (472) \$ 124 \$ (188) \$ (64									
Cash and cash equivalents, unrestricted and restricted:										
Beginning of period	\$ 334 \$1,132 \$1,466 \$ 406 \$ 1,131 \$1,537									
End of period	\$ 237 \$ 757 \$ 994 \$ 530 \$ 943 \$1,473									
Net increase (decrease) in cash and cash equivalents:										
Unrestricted	\$ (111) \$ 1 \$ (110) \$ 127 \$ — \$ 127									
Restricted	14 \$ (376) \$ (362) \$ (3) \$ (188) \$ (191									

Operating Activities

Components of net cash provided by (used in) operating activities are as follows:

	Six	Six Months Ended June 30,						
(in millions)		2024	2023					
Net cash provided by (used in) operating activities:	\$	(245) \$	67					
Net cash used in operating activities - WSE & TriNet Trust		(375)	(188)					
Net cash provided by operating activities - Corporate		130	255					



Appendix C

Guidance Reconciliation

Reconciliation of GAAP to Non-GAAP Measures for the third quarter and full-year 2024 guidance.

Low and high percentages represent increases (decreases) from the same periods in the previous year.

The table below presents a reconciliation of net income to Adjusted Net Income and Adjusted Net Income per share - diluted:

	Q3 2023 Q3 2024 Guidance		FY 2023		Υ	Year 2024 Guidance					
(in millions, except per share data)		ctual	Low		High	Α	ctual		Low		High
Net income	\$	94	(63)%)	(36)%	\$	375		(47)9	%	(27)%
Effective income tax rate adjustment		(2)	(4)		(10)		(2)		153		41
Stock based compensation		15	10		10		59		27		27
Amortization of intangible assets		5	8		8		20		(5)		(5)
Non-cash interest expense		_	(100)		(100)		2		(47)		(47)
Transaction and integration costs		3	(100)		(100)		17		(100)		(100)
Income tax impact of pre-tax adjustments		(6)	(6)		(6)		(25)		(3)		(3)
Adjusted Net Income	\$	109	(55)%)	(32)%	\$	446		(41)9	%	(23)%
GAAP weighted average shares of common stock - diluted		58					57				
Adjusted Net Income per share - diluted	\$	1.91	\$ 1.00	\$	1.50	\$	7.81	\$	5.25	\$	6.80



Appendix D - End Notes

- Insurance costs to insurance service revenues ratio, or Insurance Cost Ratio, is a ratio obtained by dividing GAAP Insurance Costs by GAAP Insurance Service Revenues.
- Non-GAAP financial measure. See Slide 3 and Appendix A for more information about these non-GAAP financial measures, including reconciliations to GAAP. Additional information on these and our other non-GAAP measures, including reconciliations, can also be found in the annual and quarterly reports we file with the Securities and Exchange Commission.
- Adjusted EBITDA is a non-GAAP measure calculated as Net income, excluding the effects of income tax provision, interest expense, bank fees and other, depreciation, amortization of intangible assets, stock-based compensation expense, amortization of cloud computing arrangements, and transaction and integration costs. Corporate Operating Cash Flow is a non-GAAP measure calculated as Net cash (used in) provided by operating activities, excluding Change in WSE related other current assets and Change in WSE related liabilities and adding Net cash (used in) provided by operating activities WSE. Corporate Cash + Invested Assets is a non-GAAP measure calculated by adding Cash and cash equivalents, Investments and Investments, noncurrent. Adjusted EBITDA Margin is a non-GAAP measure calculated by dividing Capital Expenditures from Net cash (used in) provided by operating activities Corporate. Gross leverage ratio is a non-GAAP measure calculated by dividing Long-term debt by Adjusted EBITDA. Net leverage ratio is a non-GAAP measure calculated by dividing Long-term debt by dividing Long-term debt excluding Corporate cash by Adjusted EBITDA.
- For more information regarding these measures or the components of these measures, please see our Annual Reports on Form 10-K and Quarterly Reports on Form 10-Q, including under the headings "Management's Discussion and Analysis of Financial Condition and Results of Operations". Our most recent Annual Report on Form 10-K and Quarterly Reports on Form 10-Q are available on our investor relations website at http://investor.trinet.com and on the SEC's website at www.sec.gov. Copies of these filings are also available by contacting TriNet's Investor Relations Department at (510) 875-7201 or by clicking on the links under SEC Filings on TriNet's Investor Relations website at http://investor.trinet.com.
- ⁵ Compounded Annual Growth Rate. CAGR is the percentage obtained by dividing the FY2023 value by the FY2019 value and raising the result to the power of one divided by four, the number of years between those values.
- US Census Bureau, 2020 SUSB Annual Data Tables by Establishment Industry; the total number of employees employed by firms with 500 or fewer employees.
- National Association of Professional Employer Organizations (NAPEO); NAPEO White Paper Series #9, The PEO Industry Footprint 2023, October 2023.



