Brad Little, Governor

Eric Anderson, President John R. Hammond, Jr., Commissioner Edward Lodge, Commissioner

Case No. SWI-W-24-02

Order No. 36317

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NEWS RELEASE: Commission issues order directing staff to investigate water utility's rates.

BOISE (**Sept. 10, 2024**) – The Idaho Public Utilities Commission issued an order on Sept. 6 directing its staff to investigate if Syringa Water Inc.'s rates are fair, just and reasonable.

The commission had previously received comments from customers expressing concern about recent rate increases. The investigation into rates will include commission staff submitting discovery questions to the water utility, and making a recommendation to the commission regarding Syringa Water's rates.

The utility serves 78 customers along the northern part of Lake Coeur d'Alene in Kootenai County.

Additional information is available at: puc.idaho.gov/case/Details/7400.