

Investor Day

November 20, 2024







Welcome

Don Pontes, Executive Director of Investor Relations

Quad

Presenters



Joel Quadracci



Josh GoldenChief Marketing Officer



Heidi Waldusky Vice President Brand Marketii



Joshua Lowcock



Tim Armstrong
Founder and CEO, Flowcode











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Forward-Looking Statements



This communication contains certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements regarding, among other things, our current expectations about the Company's future results, financial condition, sales, earnings, free cash flow, margins, objectives, goals, strategies, beliefs, intentions, plans, estimates, prospects, projections and outlook of the Company and can generally be identified by the use of words or phrases such as "may," will," respect," "intend." "estimate," "anticipate," "plan," "foresee," "project," "believe," "continue" or the negatives of these terms, variations on them and other similar expressions. These forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause actual results to be materially different from those expressed in or implied by such forward-looking statements. Forward-looking statements are based largely on the Company's expectations and judgments and are subject to a number of risks and uncertainties, many of which are unforeseeable and beyond our control.

The factors that could cause actual results to materially differ include, among others: the impact of decreasing demand for printing services and significant overcapacity in a highly competitive environment creates downward pricing pressures and potential under-utilization of assets; the impact of increased business complexity as a result of the Company's transformation to a marketing experience company, including adapting marketing offerings and business processes as required by new markets and technologies, such as artificial intelligence; the impact of changes in postal rates, service levels or regulations, including delivery delays; the impact of fluctuations in costs (including labor and labor-related costs, energy costs, freight rates and raw materials, including paper and the materials to manufacture ink; the impact macroeconomic conditions, including inflation, high interest rates and recessionary concerns, as well as cost and labor pressures, distribution challenges and the price and availability of paper, have had, and may continue to have, on the Company's business, financial condition, cash flows and results of operations (including future uncertain impacts); the inability of the Company to reduce costs and improve operating efficiency rapidly enough to meet market conditions; the impact of a data-breach of sensitive information, ransomware attack or other cyber incident on the Company; the fragility and decline in overall distribution channels; the failure to attract and retain qualified talent across the enterprise; the impact of digital media and similar technological changes, including digital substitution by consumers; the failure of clients to perform under contracts or to renew contracts with clients on favorable terms or at all; the impact of risk associated with the operations outside of the United States ("U.S."), including trade restrictions, currency fluctuations, the global economy, costs incurred or reputational damage suffered due to improper conduct of its employees, contractors or a

Guad

Q&A

Virtual attendees may submit questions to IR@quad.com



Diverse Base of 2,700+ Clients



Experienced Leadership Team



Eric Ashworth

President, Quad Agency Solutions; EVP, Product & Market Strategy Joined Quad: 2015 SGK, Colgate-Palmolive, Clorox, Levi Strauss



Anne Bauer

Vice President & Chief Accounting Officer Joined Quad: 2011



Dylan Blohm Senior Vice President of Manufacturing Joined Quad: 1996



Cari Bucci-Hulings

President of Betty a Quad agency Joined Quad: 2020



Julie Currie

Executive Vice President & Chief Revenue Officer Joined Quad: 2020



Josh Golden

Chief Marketing Officer Joined Quad: 2021 Ad Age, Xerox, NBC Unive Grey Group, Havas, Young & Rubicam



Dana Gruen

General Counsel, Corporate Secretary & Chief Risk & Compliance Officer Joined Quad: 2007 Foley and Lardner, SNR Denton, Seyfarth Shaw



Dave Honan

Executive Vice President & Chief Operating Officer Joined Quad: 2009



Joshua Lowcock

President of Media Joined Quad: 2023 UM Worldwide, MediaVest. News Corp



Tim Maleenv

Chief Client Strategy and Integration Officer Joined Quad: 2024



Don McKenna

Executive Vice President & Chief Administrative Officer Joined Quad: 2010 J.S. Eliezer Associates



Rob Quadracci

Chief Human Resources Officer Joined Quad: 1999



Tony Staniak Chief Financial Officer Joined Quad: 2009 Sagence, Arthur Andersen

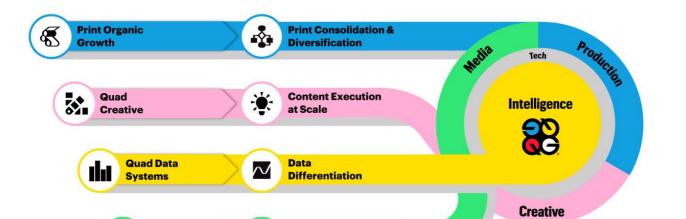


Kelly Vanderboom

Executive Vice President & Treasurer, Head of Agency Operations Joined Quad: 1993

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Our Strong Foundation in the Marketing Experience



Awards and Recognitions







Top Printing Companies in the U.S. and Canada











Quad's Marketing Vision

Josh Golden, Chief Marketing Officer



Quad 14

We Believe Better Marketing Is Built on Quad



A Better Way

We use every tool at our disposal to make the marketer's experience better

A Marketing Experience (MX) Company

We've always been **marketer obsessed;** our MX solution suites address critical marketing pain points

Our Momentum





Household



In-Store

Online

1971



Foundational Growth

Built a strong print platform that continues today

. .

2010

Production Efficiencies

Acquired to extend print offering and improve efficiencies 2018

Omni-Channel Activation

Diversified offering to support client needs of integrated and omnichannel marketing services 2023 and Forward

Marketing Experience (MX)

Helping brands make direct consumer connections, from household to in-store to online

Rise Betty

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Our Advantage:

From the Household to In-Store to Online, We Help Clients Make Direct Consumer Connections

Quad Data

97% each of Adul

Reach of Adult US Population 92% Reach of US

Households

Continuously Re-Validated Household Data Points



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MX Solutions Suite

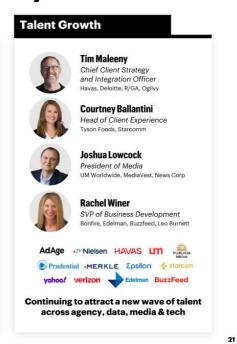
From offline to online, across Creative, Production and Media, fueled by Intelligence and Tech, Quad's MX Suite of products and services is flexibly tailored for the unique needs of the marketer



All Driving Our Momentum in the Industry







MX: Intelligence & Media

Joshua Lowcock, President of Media





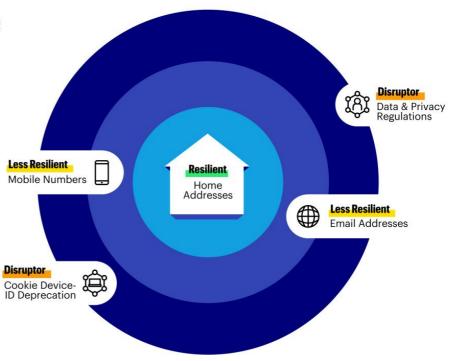
Think About Data Like Ink – Core to Doing Business

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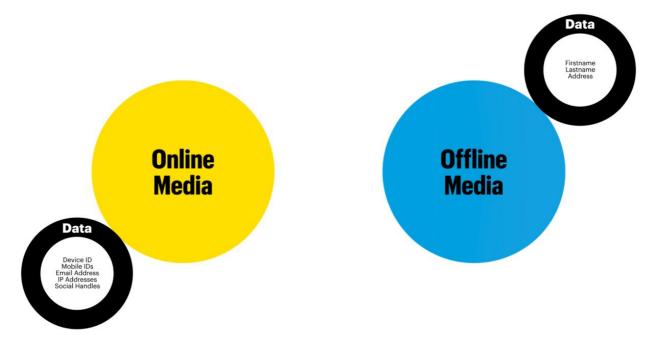
Resiliency Is at the Core of Quad's Approach to Data

Only One Place You Call Home

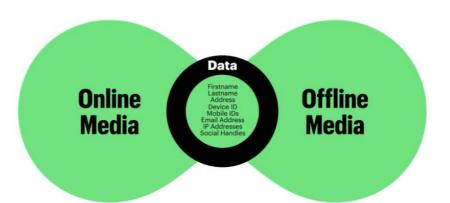
Identity is built from the place you call home



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Examples of Data Quad Can Provide



250M US Consumers Attributes

121M US Households

Demographic

- Age
- · Income
- Ethnicity
- · Adults in Household
- · Principal Shopper
- · Children
- Spouse
- Households
- · Head of Household
- · Business Owner
- Employment
- Lifestyles
- · Political Affiliation
- · Leisure Activity

Transactions

Shopping

- Transactions
- · Card Data
- Brands
- Merchants
- Locations
- · Channels

Telecom

- · Phones & Plans
- Internet
- Apps

Finance

- Credit Mortgage
- Home Equity

Attitudinal

- · Consumer Confidence
- · Buying Styles
- Social Media
- Finance Health
- Sports
- Media
- · Shopping

Passions (1.000+)

- · Home Goods
- · Lawn & Garden
- Furniture
- · Books
- · Home Improvement
- · Cooking

Behavior

- Media · Cable
- Internet
- Television
- · Radio & Audio Sports
- · Place-Based

Activities

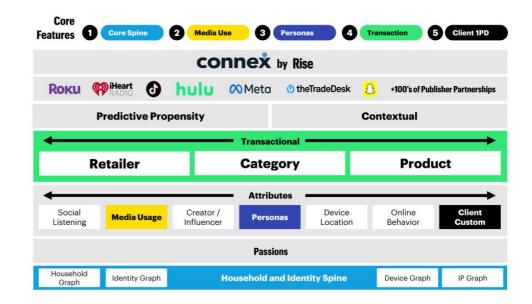
- Apparel & Accessories
- Automotive
- Household
- Personal Care

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Quad's Data Stack Architecture

Quad has built a modern data stack to avoid industry pitfalls:

- Open architecture
- Extensible data
- Activation agnostic
- Avoids unnecessary taxes and tolls



Your new data stack, built on Quad's historic strength, puts you on par with the industry it ticks the boxes needed to get you a seat at the table. "



What the New AI-Enabled Data Stack **Means for Quad**

Data fueled, audience-led strategies for creative, media, and print:

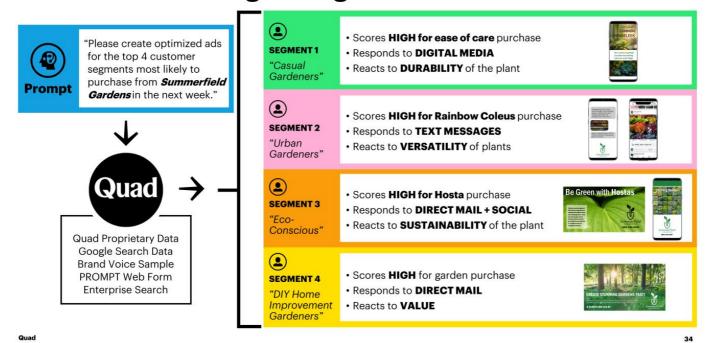
- Omnichannel audience view
- Channel agnostic
- Measurable impact and results

With joint opportunities in creative and media more common, our unholding company approach to data is a key differentiator



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Power of AI – Intelligent Segmentation

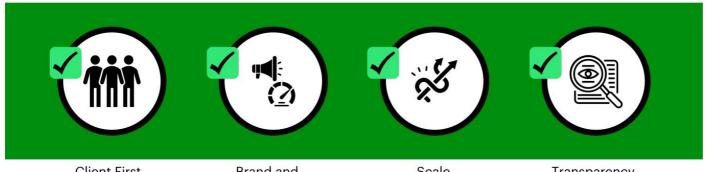


Transformation of Quad's Media Agency "Rise"



Spots and Dots Connections, Commerce, and Creators

How Quad Solves Marketers Pain Points



Client First Media Investment Brand and Performance Scale with Agility

Transparency and Accountability

We are not beholden to industry broken operating models



Quad

Break

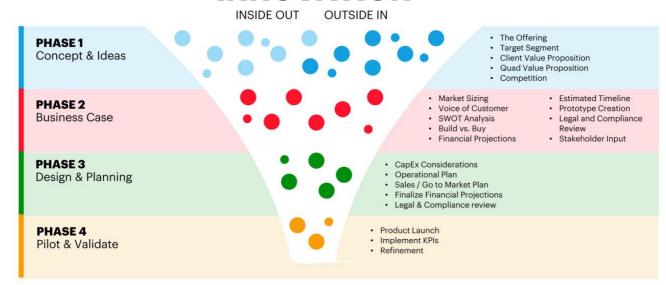
Up next...

Continuous Innovation and Product Development

Eric Ashworth
President, Quad Agency Solutions &
EVP, Product & Market Strategy

Product Development Funnel

INNOVATION



Recent Innovation Example

3D Commerce

by Quad

The first commercially available automated **3D scanning solution** in the North American market and an extension of Quad's studio offering

Creates photorealistic 3D assets for:

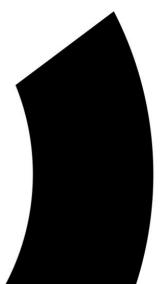
- · Virtual 2D photography
- Product videos
- Virtual try-on
- Augmented and virtual reality experiences



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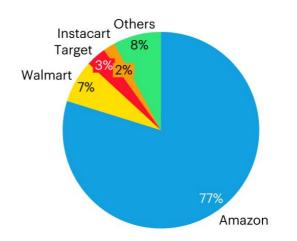




Amazon Is Estimated to Account for 77% of US Retail Media Ad Spend in 2024

Retail Media Ad Revenue Share, by Company

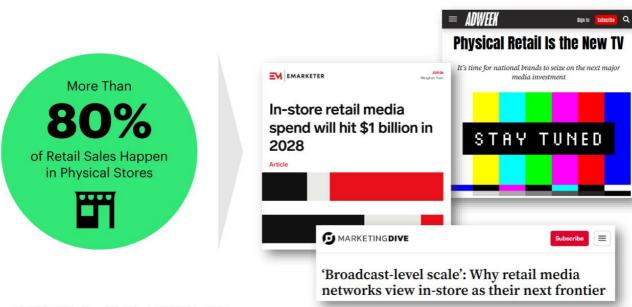
US, 2024, % of Retail Media Digital Ad Spending



Source: EMARKETER Forecast, March 2024

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In-Store Is the Next Retail Media Channel



Source: EMARKETER, "In-Store Retail Media 2024," May 2024

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Scale Example











We Know Retail and Consumer Packaged Goods







































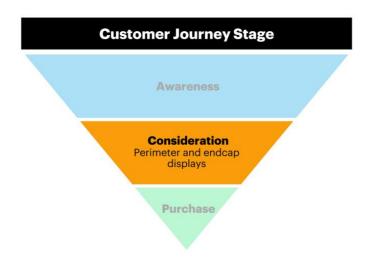


Full-Funnel Advertising Taps Into Full-Funnel Budgets



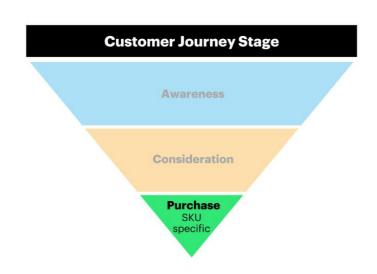


The New In-Store Funnel





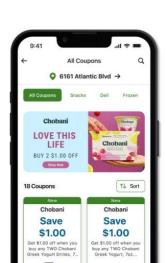
The New In-Store Funnel





Connecting In-Store to Online





Positive Initial Results

These results are exciting. I think the brands are going to be thrilled with the innovation and incremental value the campaign delivered. 99





















In-Store Connect Growth Strategy

Q3 2024

Proof of Concept #1



Q42024

Proof of Concept #2

HQMELAND

15 stores

3rd Grocery Client

15 stores

2025 and Beyond

Expansion Strategies

- 1 National coverage to rival platforms
- Programmatic and client side buying
- 3 Test adjacent scaled retail verticals (C-stores, Drug stores, etc.)



Client Success Stories

Julie Currie, EVP & Chief Revenue Officer



Quad's Solution







 Direct Mail
 Print & Postal Logistics



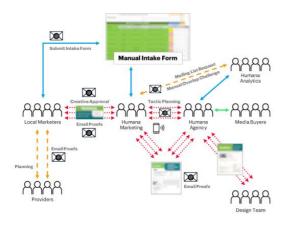






From an offline, manual campaign creation process

To an automated, streamlined process





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Client Success Story: Personalizing Media

meijer

Grocery Retail Industry Challenges

Intense competition • Market penetration • Boosting purchase frequency • Convenience expectations

About the Client

Meijer is a leading regional retailer that operates more than 500 supercenters, neighborhood markets, and grocery stores throughout the Midwest

Key Offerings



Grocery, clothing, household items, pharmacy, private label



In-store and online

Target Customer Preferences



Deal-seeking and value loyalty programs



One-stop shoppers

Market Approach



Build loyalty and repeat business



Convenient, value-driven shopping experience

The Client's Challenge

Make consumer interactions more relevant through a personalized and streamlined brand experience across digital and traditional channels

Quad

Quad's Solution

MX: Intelligence

Customer Analytics

MX: Creative

Onsite Photo & Studio

FavoriteChild Brand

MX: Production

Direct Mail Retail Inserts

Retail inse
 Logistics

ion MX: Media

Media Planning
 Media
 Optimization

Connex
 ContentY



From a personalized direct mail partnership

Campaign

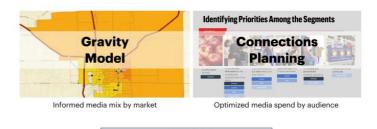
Media Mix

To a media strategy partnership connecting CRM data and market-specific insights

MX: Tech









Dave Honan, EVP & Chief Operating Officer



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Operational Strategy Supports Variable Cost Model



Providing a safe work environment, retaining key talent and increasing flexible labor



Delivering high quality products and distribution that maximize customer marketing ROI



Investing in automation and reducing fixed costs to flex efficiently with volume demand

A highly **efficient** and **flexible** model that **drives margin growth and delivers value** to our clients on our marketing experience promise

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People Providing a Safe Work Environment

Prioritizing Safety Over Speed Optimizing Crew Schedules **Rotating Crews Across** a Variety of Equipment

Continually Evaluating Work Environment









Products Investing in Growth Opportunities

- Transformed 900,000 squarefoot, West Allis, Wisconsin magazine and catalog printing facility into an **Innovation Center** to support growing In-Store offering
- Exited four leased facilities previously used for Quad In-Store operations
- · Room for future growth









Quad

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Products Maximizing Postage Savings for Clients



Quad mailed over

6 billion

pieces of mail in 2023 representing:

10%
of USPS Marketing
Mail and Periodical
volume(2)

Our Solutions

- ✓ Co-Mail: Multiple client mail lists for the same in-home window combined into a single mail stream
- ✓ Household Fusion: Multiple clients combined into a single mail package going to the same mailing address

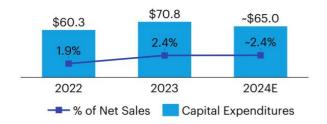
(1) Quad internal estimates

(2) Excludes USPS First Class and Package Services Mail

Quad

Platform Increasing Productivity Through Automation

Capital Expenditures (\$ Millions)



OPEX Perfect Pick HD



- Installed OPEX
 Perfect Pick HD, an automated storage and retrieval system
- 65% headcount reduction

Manroland 4x8 Press

Platform Focusing International Print Offering

Latin America

- Strategic extension of US operations for traditional printing (Mexico) and packaging (Dominican Republic)
- Additional opportunities for Peru and Colombia to service clients throughout South America



Europe

- Agreed to sell the majority of our European operations for approximately \$45M to Capmont by year end
- Optimizes our business portfolio for growth as a marketing experience company



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Operational Strategy Supports Variable Cost Model



Providing a safe work environment, retaining key talent and increasing flexible labor



Delivering high quality products and distribution that maximize customer marketing ROI



Investing in automation and reducing fixed costs to flex efficiently with volume demand

A highly **efficient** and **flexible** model that **drives margin growth and delivers value** to our clients on our marketing experience promise

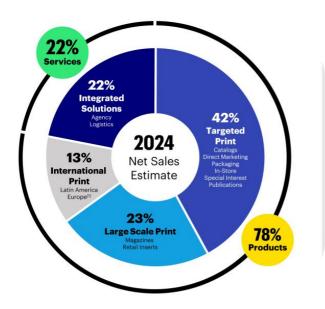


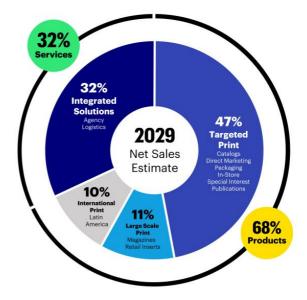
Financial Outlook

Tony Staniak, Chief Financial Officer



Services Expected to Increase in Net Sales Mix





Quad entered into a definitive agreement to sell the majority of its European operations to Germany-based entrepreneurial private capital investment manager Capmont GmbH. The transaction is expected to close by year-end 2024 pending customary regulatory clearances and other closing conditions.

Quad

Margin Expected to Improve with Shift to Services

 Margins expected to improve with services growth

 Project Adjusted EBITDA Margin⁽¹⁾ to increase at least **100 basis points** from today's levels within a three-year timeframe

 Long-term goal is low double digit Adjusted EBITDA margins

Key External Drivers

- ✓ Macroeconomic environment
- ✓ Ad spending trends
- ✓ Postal rates impacting print volumes
- ✓ Changing interest rates
- ✓ Regulations and tariffs



(1) See appendix for definitions of our non-GAAP measures and a reconciliation of Adjusted EBITDA as a non-GAAP measure (2) Excludes certain corporate costs

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Strong Cash Generation Expected to Continue

- Forecast continued strong cash generation from Free Cash Flow⁽¹⁾ and asset sales
- Anticipate Free Cash Flow Conversion⁽²⁾
 over 35% within a three-year timeframe
- Will continue to generate cash from asset sales on an event-basis; fair value of owned property and buildings of at least \$250 million at current cap rates

Key Drivers

- ✓ Increased profitability
- ✓ Capital expenditure requirements

\$69 \$166 \$99 \$109 \$114 \$5 \$32 \$129 \$87 \$94 \$77 \$60

2022

2023

2024

\$253

2021

\$198

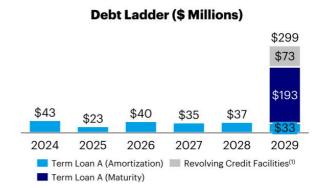
2020

Free Cash Flow and

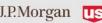
Proceeds from Asset Sales (\$ Millions)

Bank Debt Agreement Extended Through 2029

- Extended \$690 million Term Loan A and Revolving Credit Agreement through 2029
- Next significant maturity is \$193 million due in October 2029
- Extension provides additional financial flexibility to focus on growth offerings and return capital to shareholders
- Variable rate debt and interest rate collars provide ability for **decreased** interest rates



Strong **Banking**













Relationships





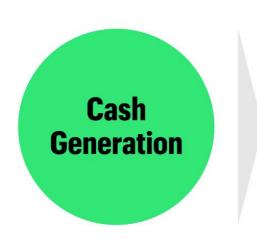






(1) Represents the outstanding balance of the revolving credit facilities as reported in our September 30, 2024 Form 10-Q filled on October 30, 2024

Balanced Capital Allocation Strategy



Growth Investments

Increasing growth investments as a marketing experience company

Debt Reduction

Maintain low debt leverage and ensure long-term financial strength

Shareholder Returns

Increasing return of capital to shareholders through dividends and share buybacks

Long-term Financial Goals



Financial Metric	2024 Updated Guidance	Three Year Outlook	Long-term Financial Goals
Annual Net Sales Change	Approximately 9% decline	Net Sales inflection point	Net Sales growth
Full-Year Adjusted EBITDA ⁽¹⁾	\$215 to \$235 million ~8.4% Margin ⁽²⁾	At least 100 basis point margin improvement	Low double digit Adjusted EBITDA margin
Free Cash Flow ⁽¹⁾	\$50 to \$70 million ~27% Conversion rate ⁽²⁾	35% Free Cash Flow conversion	40% Free Cash Flow conversion

Our Strong Foundation in the Marketing Experience





Virtual attendees may submit questions to IR@quad.com

Appendix: Non-GAAP Financial Measures

- In addition to financial measures prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP"), this presentation also contains non-GAAP financial measures, specifically EBITDA, EBITDA Margin, Adjusted EBITDA, Not Debt, and Debt Leverage Ratio. The Company believes that these non-GAAP measures, when presented in conjunction with comparable GAAP measures, provide additional information for evaluating Quad's performance and are important measures by which Quad's management assesses the profitability and liquidity of its business. These non-GAAP measures should be considered in addition to, not as a substitute for or superior to, net earnings (loss) as a measure of operating performance or to cash flows provided by (used in) operating activities as a measure of liquidity. These non-GAAP measures may be different than non-GAAP financial measures used by other companies. Reconciliations to the GAAP equivalent of these non-GAAP measures are contained on the following slides.
- Adjusted EBITDA is defined as net earnings (loss) excluding interest expense, income tax expense (benefit), depreciation and
 amortization ("EBITDA") and restructuring, impairment and transaction-related charges, net, gains from sale and leaseback, loss on debt
 extinguishment, equity in earnings of unconsolidated entity, and the Adjusted EBITDA for unconsolidated equity method investments
 (calculated in a consistent manner with the calculation for Quad).
- · EBITDA Margin and Adjusted EBITDA Margin are defined as EBITDA or Adjusted EBITDA divided by net sales.
- · Free Cash Flow is defined as net cash provided by (used in) operating activities less purchases of property, plant and equipment.
- Debt Leverage Ratio is defined as total debt and finance lease obligations less cash and cash equivalents ("Net Debt") divided by the last twelve months of Adjusted EBITDA.

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Adjusted EBITDA

Year-to-Date

	Nine Months Ended September 30,		
US \$ Millions	2024	2023	
Net loss	\$ (55.6)	\$ (33.4)	
Interest expense	49.4	51.0	
Income tax expense	6.3	5.9	
Depreciation and amortization	79.4	97.7	
EBITDA (non-GAAP)	\$79.5	\$ 121.2	
EBITDA Margin (non-GAAP)	4.0%	5.6%	
Restructuring, impairment and transaction-related charges, net	81.9	46.8	
Adjusted EBITDA (non-GAAP)	\$ 161.4	\$168.0	
Adjusted EBITDA Margin (non-GAAP)	8.2%	7.7%	

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Adjusted EBITDA

	Year Ended December 31,		
US \$ Millions	2023	2022	2021
Net earnings (loss)	\$ (55.4)	\$ 9.3	\$ 37.8
Interest expense	70.0	48.4	59.6
Income tax expense	12.8	8.4	9.5
Depreciation and amortization	128.8	141.3	157.3
EBITDA (non-GAAP)	\$156.2	\$ 207.4	\$ 264.2
EBITDA Margin (non-GAAP)	5.3%	6.4%	8.9%
Restructuring, impairment and transaction-related charges	77.5	44.8	18.9
Gains from sale and leaseback	_	_	(24.5)
Loss on dobt extinguishment	<u></u>	_	0.7

Loss on debt extinguishment – 0.7

Net Debt and Debt Leverage Ratio

US \$ Millions	September 30, 2024	December 31, 2023	
Total debt and finance lease obligations on the balance sheets	\$ 502.8	\$ 522.7	
Less: Cash and cash equivalents	12.5	52.9	
Net Debt (non-GAAP)	\$ 490.3	\$ 469.8	
Divided by: trailing twelve months Adjusted EBITDA (non-GAAP) (1)	\$ 227.1	\$ 233.7	
Debt Leverage Ratio (non-GAAP)	2.16x	2.01x	

⁽¹⁾ The calculation of Adjusted EBITDA for the trailing twelve months ended September 30, 2024, and December 31, 2023, was as follows:

		Add	Subtract	- " - 1 14 11
	Year Ended December 31, 2023	Nine Month	s Ended	Trailing Twelve Months Ended
		September 30, 2024	September 30, 2023	September 30, 2024
Net loss	\$ (55.4)	\$ (55.6)	\$ (33.4)	\$ (77.6)
Interest expense	70.0	49.4	51.0	68.4
Income tax expense	12.8	6.3	5.9	13.2
Depreciation and amortization	128.8	79.4	97.7	110.5
EBITDA (non-GAAP)	\$ 156.2	\$ 79.5	\$ 121.2	\$ 114.5
Restructuring, impairment and transaction-related charges, net	77.5	81.9	46.8	112.6
Adjusted EBITDA (non-GAAP)	\$ 233.7	\$ 161.4	\$ 168.0	\$ 227.1

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Net Debt and Debt Leverage Ratio

US \$ Millions	December 31, 2023	December 31, 2022	December 31, 2021
Total debt and finance lease obligations on the condensed consolidated balance sheets	\$ 522.7	\$ 570.2	\$ 803.7
Less: Cash and cash equivalents	52.9	25.2	179.9
Net Debt (non-GAAP)	\$ 469.8	\$ 545.0	\$ 623.8
Divided by: Adjusted EBITDA for the year ended (non-GAAP)	\$ 233.7	\$ 252.2	\$ 260.5
Debt Leverage Ratio (non-GAAP)	2.01x	2.16x	2.39x

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