

## Annex 1: Notification WN2024-010 (24/69a)

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NON-CONFIDENTIAL

Eircom compliance statement (24/69a.1)

## Pricing Statement of Compliance for CRD 994 – FTTH Review of Tariff Structures

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#### Version Control:

Version	Comment	Status
4.0	Final reviewed	FINAL

## Introduction

eir has prepared a revised tariff proposal (the “**FTTH Tariff Proposal**”), CRD 994, which promotes the deployment of a high-capacity fibre-based broadband network on a national basis (excluding the Intervention Area), reduces access costs for wholesale customers and incentivises operators to upgrade from FTTC products to higher-capacity FTTH products and/or to migrate customers from older products to new technology, whilst ensuring that there is robust and vigorous competition on an ongoing basis between wholesale network operators.

This is a pricing statement of compliance for CRD 994. It is provided pursuant to Annex 1 of Decision D05/24 (the “**Decision Instrument**”).<sup>1</sup> Section 14.9 stipulates that eir may not implement discounts or promotions for FTTP-based VUA without ComReg’s explicit prior approval. Such approval may be granted based on an application by eir in accordance with Section 14.11, provided the conditions in Section 14.10 are fulfilled.

Section 14.11 outlines the procedure for regulatory approval of discounts and promotions by eir. Notifications must be submitted to ComReg at least three months before the proposed publication date. These notifications should detail the offer and eir’s submission for ComReg’s assessment under the specified sections.

For ComReg to approve a discount or promotion under Section 14.10, the following criteria must be met:<sup>2</sup>

- 14.10.1: The pricing, inclusive of any promotions or discounts, must remain above the Price Floor, which means the monthly rental charges for FTTH-based Virtual Unbundled Access (“**VUA**”) must be set at or above the applicable price for FTTC-based VUA.
- 14.10.2: ComReg must be satisfied that the promotion or discount does not disproportionately benefit Eircom’s retail arm and is accessible to a variety of Access Seekers.
- 14.10.3: The promotion or discount should not be geographically targeted, ensuring no geographic price differentiation.
- 14.10.4: ComReg must be convinced that the promotion or discount will not negatively impact investments by other Undertakings or harm market competition.

This statement demonstrates that the FTTH Tariff Proposal is compliant with eir’s regulatory obligations as provided above.

## Rationale for the FTTH Tariff Proposal

The FTTH Tariff Proposal promotes the deployment of a high-capacity fibre-based broadband network on a national basis and reduces access costs for wholesale customers. The FTTH Tariff Proposal will incentivise operators to upgrade from FTTC products to higher-capacity FTTH products

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<sup>1</sup> Market Reviews, Wholesale Local Access (WLA) provided at a fixed location, Wholesale Central Access (WCA) provided at a fixed location for mass-market products, Response to Consultation and Final Decision, Reference: ComReg 24/07, Decision D05/24, 18 January 2024

<sup>2</sup> ComReg refer to FTTP in the Decision. FTTP and FTTH are in this compliance statement understood to be the same.

whilst ensuring that there is robust and vigorous competition between wholesale network operators.

The FTTH Tariff Proposal proposes a tailored pricing structure comprising a new pricing structure for FTTH VUA which meets the requirements of the price controls specified in Decision D05/24. This offer, which is available to all wholesale customers on a non-discriminatory basis, is outlined in more detail in the section below.

### **Details of the Tariff Proposal**

The offer comprises the following features:

- A €3 reduction on the monthly cost of any copper-based technology upgrade including FTTC to FTTH upgrade, available to all eligible operators on a non-discriminatory basis;
- No volumes targets are required to be met for operators to be eligible for the reduction;
- The reduction is available for new upgrades only, starting from the effective date of the offer;
- The reduction applies for the duration of the offer (which will be a maximum of 3 years in absence of an earlier notification which will be subject to 12 month notification); and
- The reduction applies to all FTTH profiles available from eir, including VUA and Bitstream products.

The offer is intended to incentivise operators to upgrade their connections from copper-based technology services to FTTH, which will lead to improvements in the quality and speed of the broadband service that such operators ultimately offer to their customers. This offer only applies to upgrades of an operator's own customers. It does not apply if an operator acquires a customer from another operator and in the process upgrades them from copper-based broadband to FTTH. The operator is offered a €3 reduction on their monthly cost of all FTTH profiles (including Bitstream and VUA) for any upgrades from copper-based services (such as FTTC) to FTTH (e.g., the discount would apply for an upgrade from Vodafone FTTC to Vodafone FTTH).

There are no volume-based targets that an operator must meet in order to be eligible for the discount outlined in the Offer. The operators must simply decide to upgrade from copper-based services (such as FTTC) to FTTH. To avoid any concern of foreclosure, the scope of the new pricing structure is limited and applies only to new upgrades that occur after the effective date on which the offer begins (i.e., 1 August 2024). Any upgrades that took place before the effective date of the offer will not be entitled to the benefit of the new pricing structure. The promotional pricing is set for a maximum duration of three years. Unless a prior notice is issued, the offer is scheduled to conclude on 31 July 2027. To ensure clarity and predictability for wholesale customers, eir commits to a 12-month notification period before the termination of the pricing structure. For the avoidance of doubt all FTTH services that have qualified for the €3 per month discount will revert to the normal price level that applies for that FTTH service at the end of the promotion.

## Regulatory Compliance

The current regulatory framework applying to eir's WLA products is described in the Decision Instrument, which sets out the framework for regulating the prices that eir can charge for its products in this market.

***Section 14.10.1 Criterion: The pricing, inclusive of any promotions or discounts, must remain above the Price Floor, which is set with reference to the applicable price for FTTC-based VUA.***

The maximum discount possible is €3 per month. The current standalone FTTC based VUA cost is €19.12. The lowest FTTH VUA rental is €23.50. A €3 reduction would bring this to €20.50. The maximum discounted FTTH VUA price remains above the FTTC VUA price and therefore the price floor. The criterion is met.

***Section 14.10.2 Criterion: The promotion or discount does not disproportionately benefit eir's retail arm and is accessible to a variety of Access Seekers.***

The offer applies to all FTTH profiles, including Bitstream and VUA that are triggered by offering services at the retail level. This means the discounts are not selective or preferential to one specific service over the other.

Considering eir retail's position as the operator with the largest number of FTTC customers on eir's network, a cap will be established for their eligible customer base. This cap is specifically set at 1.32 times the size of the second-largest FTTC customer base within eir's wholesale network as of December 2023. As a result, although eir retail currently serves ██████ FTTC customers, the number of customers eligible for this promotion is limited to ██████.

The selection of a 1.32 multiplier is a deliberate, proportional approach to structuring incentives for network upgrades. This figure is informed by eir's current broadband market share, which stands at approximately 32%. By basing the cap on the customer base size of the second-largest FTTC provider and then applying this multiplier, we mitigate any potential undue competitive advantage that eir retail might have from its substantial FTTC customer base. Hence this approach promotes fair competition and establishes a level playing field, ensuring that the benefits of network upgrades are accessible in a balanced and equitable manner across the industry. There is no cap for the other copper-based services such as CGA.

In conclusion, the criterion is met.

***Section 14.10.3 Criterion: The promotion or discount should not be geographically targeted, ensuring no geographic price differentiation.***

The offer makes no distinction between specific geographic areas and there is no geographic price differentiation. The criterion is met.

**Section 14.10.4 Criterion: The promotion or discount will not negatively impact investments by other Undertakings or harm market competition.**

For the purpose of the following, we assume that eir is, what in competition law terms is called, a dominant undertaking. The treatment of discounts and rebates by dominant undertakings is evolving in European and national competition law. The focus is on ensuring these firms compete fairly, without using their dominance to exclude rivals through discounts or promotions. Certain discounts by dominant firms are likely to be deemed abusive. However, an effects-based approach in Europe requires authorities to prove these discounts actually exclude, or are likely to exclude, competitors.

Competition authorities and court judgements provide guidance on discount schemes likely to cause exclusionary effects. In the 2022/23 WLA/WCA market review, Oxera advised ComReg on discounts that could undermine competition. They highlighted potentially problematic practices, including volume-related discounts, discriminatory and non-transparent conditions, exclusivity discounts, the duration of discounts, and retroactive rebates. These practices can enhance customer loyalty to the detriment of competition. This advice is also reflected in the ComReg D05/24 (see e.g. paragraph 9.557). In the following we review the offer against identified concerning features, summarised in the table below.

**Table 1: Assessment of features of the proposed offer**

Feature Category	Offer
<b>Volume-related Discounts</b>	No target required for eligibility.
<b>Discrimination and Non-transparency</b>	Available to all wholesale customers on equal terms. No undue preferences for eir's downstream business. No different effective prices for different-sized customers.
<b>Exclusivity Discounts</b>	No exclusivity component.
<b>Discount Duration</b>	Subject to 12-month notice period to end or modify.
<b>Retroactive Rebates</b>	Only applies to incremental sales. No retroactive rebate element.

Table 1 suggests that the proposed offer lack characteristics typically associated with competitive concerns as identified by competition authorities and ComReg's advisors. This provides an initial indication that the offer is unlikely to have exclude any competitors or that it has a material effect on competition, even if eir is considered to be dominant in the relevant market.<sup>3</sup>

*Assessing Exclusionary Potential of the Proposed Offer*

The next step involves assessing whether the proposed offer might exclude competitors in practice. This involves checking if an equally efficient competitor could match the offer, focusing on whether the offer prices fall below a relevant cost threshold. This approach aligns with the "as efficient competitor" principle common in European competition law for assessing exclusionary pricing by dominant firms.

<sup>3</sup> It is worth noting that traditional competition concerns with retroactive rebate schemes stem from their impact on the installed base of orders. Such schemes can incentivize customers to predominantly order from the dominant player, as discounts are applied or removed based on the existing order volume.

We have compared the proposed offer prices against the modelled cost of FTTH using FTTC VUA as an appropriate proxy for such costs. The lowest FTTH VUA rental is €23.50 and with a reduction of €3 the discounted price would be €20.50. The current standalone FTTC based VUA cost is €19.12. In addition, this is also significantly above the estimate of the potential cost of FTTH VUA (including connection and migration) of €[REDACTED].<sup>4</sup> Neither offer is priced below these benchmarks, indicating no evidence of potential exclusionary effects.

#### *Impact on Investment*

Determining the proposed offer's potential impact on FTTH investment is challenging without detailed competitor information. However, two factors suggest that the proposed offer is unlikely to materially undermine competitors' investment in FTTH networks:

- Cost considerations: The prices in the proposed offer do not fall below a reasonable estimate of a cost-based price floor, indicating that there can be no material impact on competitors' investment plans. Additionally, competitors like Virgin Media and SIRO may have similar or lower long-run costs than [REDACTED].
- Market structure: eir faces substantial competition in both wholesale and retail broadband markets. Competitors are well-established with growing FTTH networks and existing customer bases. Vertical integration among competitors creates effective competition and manages investment risks, reducing the likelihood of the proposed offer impacting their investment decisions.

Further, international examples show that certain discount types, like volume discounts, are accepted as beneficial for sector objectives. In Europe, reciprocal access deals have led to high penetration and competitive prices without significant cost duplication. In the UK, Ofcom's approval of BT's Equinox offers reflects regulatory flexibility in commercial offers, despite less direct competition at the wholesale level compared to Ireland.

#### *Evaluating Economic and Consumer Benefits*

In competition law, authorities can consider economic and other benefits when evaluating the impact of discounts or promotional tariffs. These benefits might include increased efficiency, technology upgrades, or lower consumer prices, potentially offsetting any negative effects on competition. The proposed offer warrants assessment for potential benefits, focusing on two areas: i) efficiencies from the copper to fibre transition and ii) consumer benefits from lower prices.

The offer incentivises operators to shift customers from copper to FTTH, likely speeding up the transition to fibre. This will lead to cost savings and performance improvements for eir and the wider economy. The current regulatory framework provides limited incentives for this transition. The

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<sup>4</sup> [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED].



proposed offer could mitigate this by reducing FTTH prices and encouraging operators to upgrade their customers.

Regarding lower prices to customers, ComReg's analysis shows that the retail broadband market is competitive. Therefore, reductions in wholesale prices are likely to lead to lower retail prices. The proposed offer, which represents close to a 10% reduction in wholesale prices, would therefore be expected to modestly reduce customer prices, a significant factor in an inflationary environment.

*Conclusion*

Given the assessment above, as the proposed offer will not materially impact investments in the sector or harm market competition, the criterion is met.

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Eircom price list – clean (24/69a.2)



open eir<sup>1</sup>  
Access Reference Offer  
Price List

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<sup>1</sup> **open eir** is a trading name of eircom limited, Registered as a Branch in Ireland Number 907674, Incorporated in Jersey Number 116389, Branch Address: 2 Heuston South Quarter, St. John's Road West, Dublin 8 D08 Y42N, Ireland.

## Version Control

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Version	Status	Update	Effective Date
V28.2	Proposed	Introduction of a promotion for when an operator upgrades their existing customers from a copper broadband connection (i.e., Bitstream IP, Bitstream MB or FTTC) to a FTTH standalone connection.	01/08/2024

This document follows change control procedure:

**Proposed** is defined as a document status when the approved document is uploaded to Proposals Section of open eir Website.

**Final** is defined as a document status when the approved document is uploaded to the relevant section of the open eir Website following the publication period.

### For information:

- Historical Document History Table located at end of Document.
- Publish means the action of uploading a document to the relevant section of the open eir website be it the Proposal section or appropriate product section.
- If there are changes to the document between 'Proposed' and 'Final', change control operates.



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This *open eir* Access Reference Offer (ARO) Price List, Version 3.7, is effective as a standalone document from the 1st of October 2008 and is published on the *open eir* website.

All prices that have changed from Version 2.1 have the effective date of the price changed marked in the “Applicability” column or as per the table heading.

This list contains details of the services detailed in Annex C of the *open eir* Access Reference Offer an index of which is included below.

### Index of open eir Access Reference Offer Price List

Service Number	Schedule	Service Title
101		Physical Co location
102		Unbundled Local Metallic Path Service
103		Line Sharing Service
104		Sub Loop Unbundling
106		GLUMP
107		Duct Access
108		Pole Access
109		Virtual Unbundled Access (VUA)
112		Sub-Duct Self-Install (SDSI)

The charges set out in the *open eir* ARO Price List are subject to the provisions of the Regulations of the European Parliament and the European Council on Unbundled Access to the Local Loop EU Regulation (EC) No. 2887/2000. Any changes to these prices are exempt from the requirements of Clause 26 of the *open eir* Access Reference Offer (ARO) and do not constitute Amendments as defined in Clause 26 of the Access Agreement.

Operators will be notified when changes are made to the ARO Price List published on *open eir*'s website.

The charges relevant to each service are listed in Euro and are shown in this document exclusive of VAT.

## ANNEX C

### SERVICE SCHEDULE 101

#### *Physical Co-location*

There are four distinct charging elements of physical Colocation offered by *open eir*. These can be divided into the following categories.

Pre Order Charges ( One off charges per request)

Site Preparation Charges (One off charges per site)

Site License Charges (Annual license for occupancy services)

Attendance Services (Invoiced per site visit each month)

For additional detail on the services and their terms and conditions please revert to the Access Reference Offer document.

#### 1. Pre-Ordering Charges effective from 12 December 2011 to 30 Sept 2016

Pre-Ordering Service	Price €	Comment
Initial Survey Request	€207	Standard Price
Full Survey Report	€841	One standard price regardless of building type.
Combined Full Survey Request and Site Offer	€1800	One standard price regardless of building type.
Site Inspection	€1,078	One standard price regardless of site location.
Site Offer	€959	Standard Price

#### Pre-Ordering Charges effective from 1 October 2016:

Pre-Ordering Service	Price €	Comment
Combined Full Survey Request and Site Offer (CFSSOR)	€1179	One standard price regardless of building type.
Site Inspection	€304	One standard price regardless of site location.

Note: if the Access Seeker requests a Site Inspection, the charges shall be as detailed in the table above.

In the event that the Access Seeker seeks modifications to a CFSSOR, *open eir* shall be entitled to recover any additional costs incurred as a result.

## 2. Site Preparation

The prices listed below are also only applicable where the incremental capital expenditure required for exchange site preparation is relatively low. It is therefore appropriate that, where the actual Site Preparation expenditure exceeds the up front Site Preparation price produced by the principles for any exchange by more than €20,000 EUR, *open eir* be allowed to recover the actual cost of the site preparation from the requesting operator.

### 2.1 Site Preparation charges (per footprint)

Effective from the 1st of January 2014 to 30th Sept 2016 :

Location Type	All Exchange Sizes	All Exchange sizes - OAO provides their own DC Power solution
First Footprint	€16,237	€5,742
Second and subsequent footprints	€237	€237

### 2.1.1 Site Preparation charges (per footprint)

Effective from 1st October 2016 :

Location Type	All Exchange Sizes	All Exchange sizes - OAO provides their own DC Power solution
First Footprint	€15612.25	€5,656.94
Second and subsequent footprints	€234.11	€234.11



## 2.2 Service Provision (Capital Contribution per requested kW) Effective from the 1st of April 2012 to 31<sup>st</sup> of December 2013:

Location Type	Standby Generator Provision	Air-conditioning Provision	All exchange sizes
Urban	No	No	€1,806.92
		Yes	€3,271.66
	Yes	No	€1,896.74
		Yes	€3,430.58
Rural	No	No	€2,640.83
		Yes	€4,105.56
	Yes	No	€2,716.49
		Yes	€4,250.32

### 2.2.1 Service Provision (Capital Contribution per requested kW) Effective from the 1st of January 2014:

From this date all capital contributions to service provision costs will be recovered from the site preparation charges per footprint published at 2.1.1 above.

## 2.3 MDF Terminations

The Basic charge includes the first 10m of external and the first 10m of internal cable installation. The per metre charge applies only to internal or external installations of more than 10m. e.g. an installation of 11m external and 9m internal fibre cable would attract a charge of €231.76 plus €14.29, an installation of 9m external and 11m internal fibre cable would attract a charge of €231.76 plus €8.89 and so on.

### Effective from the 1st of April 2005 to 31<sup>st</sup> December 2013:

		Small Exchange	Medium Exchange	Large Exchange
MDF Block (per 100 pairs, includes cabling)		€241.64	€279.77	€356.04
Fibre Cable Installation	Basic Charge	€231.76	€231.76	€231.76
	External (per m)	€14.29	€14.29	€14.29
	Internal (per m)	€8.89	€8.89	€8.89

With effect from the 1st of January 2014 the costs of extending the OAO cable to the MDF will be recovered from the site preparation charge per footprint published at 2.1.1 above.

### 3. Site License Charges – per site

The annual basic rental licence fee is calculated in three parts. The rental of exchange space is calculated by combining tables 3.1.1 and 3.1.2.1 so for instance two footprints in Crown Alley (would attract a charge of 2 x €465 x 1.67 for an exchange with stand-by generator and air-conditioning with DC power provided for CoLo LLU (uplift would be 1.44 if AC power for CoLo VUA).

In addition there is a separate charge per footprint for services shown at table 3.1.3.1 which in this example will be 2 x €173.36.

The third element of the annual charge is per site shown at table 3.2.2 and an Operator taking the current service for CoLo LLU will be charged €315.88 (or €167.60 if CoLo VUA).

In this example the total annual charge before power usage is €2,215.70.

If the stated power usage requirement is 1 kW then there will also be a power usage charge of €1,446.20\* per annum shown at table 3.4.2 giving a total annual bill of €3,661.90.

\* And may change from time to time

#### 3.1.1 Basic Rental - Per square meter

##### Effective from 1 October 2009

Exchange Name	Address	Location Type	Rental m sq per annum	A/C	False Flooring	Standby Generator	Exch. Size
Arklow	Main Street, Arklow	Urban	€185	Yes	No	Yes	Large
Athlone HPO	Barrack Street, Athlone	Urban	€150	Yes	No	Yes	Med
Ballina	Piper Hill Ballina	Urban	€130	Yes	No	Yes	Large
Ballinasloe	St. Michael's Square, Ballinasloe	Urban	€150	Yes	No	Yes	Med
Ballyboden	SCHOLARSTOWN RD, D16	Urban	€275	Yes	No	yes	Large
Beggars Bush	Shelbourne Road, Dublin 4.	Urban	€400	Yes	No	yes	Large
Belcamp	Newtown Industrial	Urban	€170	Yes	No	yes	Large

	Estate, D.5.						
Carrick on Shannon	St. George's Terrace,	Urban	€150	Yes	No	yes	Med
Castletroy	Limerick	Urban	€150	Yes	Yes	Yes	Large
Cavan	Abbey Street, Cavan	Urban	€150	Yes	No	Yes	Large
Churchfield	Churchfield Road, Cork	Urban	€150	Yes	No	Yes	Large
Clondalkin	NANGOR ROAD,	Urban	€185	Yes	Yes	Yes	Large
Clonee	Meath	Urban	€150	Yes	No	Yes	Large
Clonmel	Constitution Hill	Urban	€150	Yes	Yes	Yes	Large
Clontarf	Dublin	Urban	€225	Yes	Yes	Yes	Large
Coolock	BROOKWOOD CR, Dublin 5	Urban	€225	Yes	No	Yes	Large
Cork Central	Oliver Plunkett	Urban	€260	Yes	Yes	Yes	Large
Crown Alley	7/8 Crown Alley 26/43 Temple Bar	Urban	€465	Yes	Yes	Yes	Large
Crumlin	SOMERVILLE PARK, D12	Urban	€185	Yes	No	Yes	Large
Custom House Dock	DUBLIN 1	Urban	€375	Yes	Yes	Yes	Med
Dennehys Cross	Cork	Urban	€185	Yes	No	Yes	Large
Dolphin's Barn	25 Longs Place, Canal Place	Urban	€185	Yes	No	Yes	Large
Dooradoyle	Raheen Heights, Sluggary	Urban	€150	Yes	No	Yes	Large
Drogheda	Patrick Street, Drogheda	Urban	€150	Yes	Yes	Yes	Large
Dun Laoghaire	38 Patrick Street, Dun Laoghaire	Urban	€325	Yes	Yes	Yes	Large
Dundalk	Louth	Urban	€150	Yes	Yes	Yes	Large
Ennis	Drumbiggle	Urban	€185	Yes	Partial	Yes	Large
Enniscorthy	Friary Lane/Lower Church L.	Urban	€130	Yes	No	Yes	Large
Galway HPO	Eglinton Street, Galway	Urban	€185	Yes	No	Yes	Large
Gorey	Barrack Street, Gorey	Urban	€130	Yes	No	Yes	Large
Greystones	Kimberley Road, Greystones	Urban	€225	Yes	No	Yes	Large

Kildare	Dublin Street, Kildare	Urban	€280	Yes	No	Yes	Med
Kilkenny	The Parade, Kilkenny	Urban	€325	Yes	Partial	Yes	Large
Killarney	Bohereen Na Gonn, New St.	Urban	€150	Yes	Yes	Yes	Large
Letterkenny	Donegal	Urban	€150	Yes	No	Yes	Large
Limerick	Roches Street	Urban	€185	Yes	Partial	Yes	Large
Lucan	Dublin	Urban	€225	Yes	Yes	Yes	Large
Mahon	Ballinure Road, Cork	Urban	€185	Yes	No	Yes	Med
Mallow B	Bank Place, Davies St	Urban	€150	Yes	No	Yes	Large
Merrion	Dublin 2	Urban	€560	Yes	Yes	Yes	Large
Mervue	Monivae Road, Ballybanebeg	Urban	€185	Yes	Yes	Yes	Large
Mullingar	Blackhall Street, Mullingar	Urban	€150	Yes	No	Yes	Large
Naas	Naas, Co. Kildare	Urban	€150	Yes	No	Yes	Large
Navan	Old Corn Market	Urban	€150	Yes	No	Yes	Large
North-Main	O'Connell Street, Dublin	Urban	€375	Yes	No	Yes	Large
Nutley	Nutley Lane, Donnybrook.	Urban	€520	Yes	No	Yes	Large
Phibsborough	PHIBSBOROUGH RD	Urban	€185	Yes	No	Yes	Large
Portlaoise	Knockmay, Portlaoise	Urban	€185	Yes	No	Yes	Large
Priory Park	PRIORY DRIVE	Urban	€275	Yes	Yes	Yes	Large
Quaker Road	3 Quaker Road, Cork	Urban	€185	Yes	Yes	Yes	Large
Rathmines	Rathmines Road	Urban	€465	Yes	No	Yes	Large
Rathredmond (Sligo)	Sligo	Urban	€130	Yes	No	Yes	Large
Roches Street	Limerick	Urban	€185	Yes	Partial	Yes	Large
Roslevin	Ballymahon Road, Athlone	Urban	€150	Yes	No	Yes	Large
Santry	SANTRY AVE	Urban	€225	Yes	Partial	Yes	Large
Shantalla	Galway	Urban	€150	Yes	No	Yes	Large
Ship Street	Ship Street, Leirim House, Dublin 2.	Urban	€300	Yes	Yes	Yes	Large

Sligo HPO	Lower Knox Street	Urban	€150	Yes	No	Yes	Large
Summerhill	89 Summerhill, Dublin 1.	Urban	€225	Yes	Yes	Yes	Large
Tallaght	Belgard Road, Dublin 24	Urban	€185	Yes	No	Yes	Large
Terenure	Terenure Road West, Dublin 6.	Urban	€325	Yes	Yes	Yes	Large
Thurles	Castle Park Towns Park	Urban	€150	Yes	No	Yes	Large
Tralee	Wesleyville	Urban	€150	Yes	Yes	Yes	Large
Tyrrelstown	Dublin 15	Urban	€185	Yes	No		Med
Walkinstown	WALKINSTOWN AVE.	Urban	€185	Yes	No	Yes	Large
Waterford Central	Exchange Street	Urban	€185	Yes	Yes	Yes	Large
Waterford Tycor	Keanes Road, tycor, Waterford	Urban	€130	Yes	No	Yes	Large
Wellington Road	Cork	Urban	€185	Yes	No	Yes	Large
Westport	Castlebar Street, North Mall, Westport	Urban	€150	Yes	No	Yes	Med
Wexford	Distillery Rod, Maudlinstown	Urban	€130	Yes	Yes	Yes	Large
Whitehall	GRIFFITH AVE.	Urban	€275	Yes	No	Yes	Large
Wicklow	High Street	Urban	€185	Yes	No	Yes	Large

If you are interested in a site or currently located in a site that is not listed in this table, please contact your Account Manager to confirm the facilities available and subject to charge.

Note: As part of a Site Offer for any given exchange or when any variation to an existing licence occurs open eir will provide the Operator with a detailed breakdown of all individual cost components

**3.1.2 Basic licence fee uplift per footprint – Excluding power consumption** Effective from the 1st of January 2014 to 30 Sept 2016:

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes
Urban and No		No	No	1.47

Rural		Yes	Yes	1.51
		No	No	1.47
Yes	No	Yes	Yes	1.51
		No	No	1.66
	Yes	Yes	Yes	1.69
		No	No	1.66
	Yes	Yes	1.69	

**3.1.2.1 Effective from 1 October 2016: CoLo LLU**

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes - LLU (DC power)	All exchange sizes - LLU (AC power)
Urban and Rural	No	No	No	1.45	1.33
			Yes	1.48	1.36
		Yes	No	1.45	1.33
			Yes	1.48	1.36
	Yes	No	No	1.64	1.52
			Yes	1.67	1.55
		Yes	No	1.64	1.52
			Yes	1.67	1.55

**3.1.2.2 Effective from 1 October 2016: CoLo VUA**

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes - VUA (DC power)	All exchange sizes - VUA (AC power)
Urban and Rural	No	No	No	1.34	1.22
			Yes	1.37	1.25
		Yes	No	1.34	1.22
			Yes	1.37	1.25
	Yes	No	No	1.53	1.41
			Yes	1.56	1.44
		Yes	No	1.53	1.41
			Yes	1.56	1.44

**3.1.3 Plus: Licence Fee for additional services - excluding power consumption**

**Effective from the 1st of January 2014 to 30 Sept 2016:**

False Flooring	Air-conditioning Provision	All Exchange Sizes
No	No	€157.81
	Yes	€225.56
Yes	No	€230.73
	Yes	€298.48

### 3.1.3.1 Effective from 1 October 2016:

False Flooring	Air-conditioning Provision	All Exchange Sizes	All Exchange Sizes
		LLU	VUA (no MDF)
No	No	€101.82	€18.25
	Yes	€155.29	€71.72
Yes	No	€119.88	€36.31
	Yes	€173.36	€89.79

## 3.2 Power service provision standing charge - per requested Kw, per annum

### 3.2.1 Service Provision (Annual standing charge per requested kW)

#### Effective from the 1st of Jan 2014 to 30<sup>th</sup> Sept 2016:

Effective from the 1st of January 2014 there will be no separate annual charge per kW as capital costs are now recovered from the "Site Preparation charges (per footprint)" published at 2.1.1 above and recurring costs are recovered from the "Licence Fee for additional services per footprint" published at 3.1.3.1 above. In addition there will be an annual charge per site to recover the costs of DC power supply from eir to include the costs of a stand-by generator and the ongoing cost of the DC power solution.

All sites	Per Site per annum
DC Power from eir including stand-by generator	€361.73
OAO provides their own DC power solution	€211.77

### 3.2.2 Service Provision (Annual standing charge per requested kW)

#### Effective from 1 October 2016:



All sites	Per Site per annum
DC Power from eir - including stand-by generator	€315.88
DC Power from eir - no stand-by generator	€167.60
OAO provides their own DC power solution - including eir stand-by generator	€177.65
OAO provides their own DC power solution - no eir stand-by generator	€99.91



### 3.3 MDF and Cabling - Licence Fee (per annum)

Effective from the 1st of April 2005 to 31<sup>st</sup> of December 2013:

	Small Exchange	Medium Exchange	Large Exchange
MDF Block (per 100 pairs, includes cabling)	€20.96	€20.96	€20.96
Fibre Cable Installation	Basic Charge		
	External (per m)		
	Internal (per m)		

From the 1st of January 2014 the costs formerly recovered from MDF and Cabling - Licence Fee (per annum) will be recovered from the “Licence Fee per site for additional services - Excluding power consumption” published at 3.1.3.1 above.

### 3.4 Power consumption charges (per annum per requested Kw)

Effective from the 1st of April 2012 to 30<sup>th</sup> Sept 2016:

Site with Air-conditioning	€1,458.59
Site without Air-conditioning	€1,121.99

#### 3.4.1 Effective from 1 October 2016:

Site with Air-conditioning	€1,446.20
Site without Air-conditioning	€1,112.46

#### 4.0 Attendance Service

These services will be logged per site attendance and will be invoiced on the calendar month. These charges will only apply where the Access Seeker has sought escorted access and not where unescorted access, following accreditation, is utilised.

##### Planned Access Charges effective from the 1<sup>st</sup> Oct 2008 to 30<sup>th</sup> Sept 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

##### Planned Access Charges from 1 October 2016:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€44.95	€9.23
After Hours	€57.10	€11.54

##### Unplanned Access Charges effective from the 1<sup>st</sup> Oct 2008 to 30<sup>th</sup> Sept 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46

##### Unplanned Access Charges effective from 1 October 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€63.13	€12.96
After Hours	€80.18	€16.20

### C. Unescorted Access Accreditation

The Access Seekers Staff (including their contractors) must be individually accredited to be given “Accredited Access Rights”. The charges for Unescorted Access Accreditation are set out in the table below.

1st Time Application	€341.11
Re Test	€268.88
Annual Renewal of Card	€76.08

### D. Escorted Access Accreditation

The Access Seekers Staff (including their contractors) must be individually accredited to be given “Accredited Access Rights”. The charges for Escorted Access Accreditation are set out in the table below.

Application for Escorted Access Registration	€76.08
Annual Renewal of Card	€76.08

## 5.0 Rack Interconnect Charges

Charge for Rack Interconnection Link between Operators - Effective from 08/02/2024

Item	Charge	Comment
Survey and Quotation Charge	€667	All Exchange Sizes
Infrastructure Build Charge up to 50 metres	€4,768	All Exchange Sizes
Additional Build Charge per metre over 50 Metres	€7.23	per Metre Charge

## 6.0 Change of Power Option

Charge for Change of Existing Power Option - Effective from 08/02/2024

Item	Charge	Comment
Site Survey and Offer Charge	€1,037	Conversion of Existing Power Option
Migration from AC power to DC Power	€15,612	Conversion of Existing Power Option
Migration from DC power to AC Power	€5,657	Conversion of Existing Power Option

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## 7.0 2<sup>nd</sup> CEI Backhaul Connection Charge

Charges for 2nd CEI Backhaul Connection to Co-Lo Space - Effective from 08/02/2024

Item	Charge	Comment
Survey and Quotation Charge	€424	Site Survey
Build Charge	€938	2nd CEI Backhaul Connection (up to 200m)

## ANNEX C

### **SERVICE SCHEDULE 102** ***Unbundled Local Metallic Path*** ***Service***

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for ULMP where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.13 below.

An Operator can select Standard or Amortised charging separately for connection/migration and fault repair.

#### 1.1. Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€29.30	Effective from 01/04/11 to 31/05/13
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€20.00	01/06/13
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€0.00	Effective from 1/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€0.00	Effective from 1/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€20.00	Effective from 01/01/17
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type *	€50.60	Effective from 01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type	€0.00	Effective from 02/07/12 to 30/06/13

****		
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 1/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 1/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 1/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€50.60	Effective from 01/01/17
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type	€92.39	Effective from 01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type ****	€0.00	Effective from 02/07/12 to 30/06/13
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type ****	€0.00	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/01/16 to 31/12/16

ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€92.39	Effective from 01/01/17
PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/04/11
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/03/07
ULMP Connection Order failing validation – ( PUS order type)	€2.08	Effective from 01/04/11to 31/6/2013
ULMP Connection Order failing validation – ( PUS order type)	€2.08	Effective from 01/07/13 to 11/07/13
ULMP Connection Order failing validation – ( PUS / MUS order type)	€2.08	Effective from 12/07/13
Connection Order Cancelled (within four working days of Order)	€10.38	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11

\*\*Prior to 1/03/07 a "Failed Completion" resulted in the full connection charge/full connection with survey charge being raised.

\*\*\*\* Please see promotional details in section 1.14

## 1.2 Migrations Services

These orders will be charged as set out in the table below

<b>Service</b>	<b>Price €</b>	<b><u>Applicability</u></b>
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€15.00	Effective from 01/04/11

## 1.3 Standard Disconnection Charge

<b>Service</b>	<b>Price €</b>	<b>Applicability</b>
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ULMP Disconnection *** (Note7)	€15.00	Effective from 01/04/11 to 31/05/13
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

#### 1.4 Standard Recurring Charge

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Monthly Rental (Note 9)	€12.41	Applies from 09/03/10 to 31/01/13
ULMP Monthly Rental ****	€9.91	Applies from 01/02/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1 <sup>st</sup> July 2016 to 30 <sup>th</sup> June 2017
ULMP Monthly Rental	€9.88	Effective from 1 <sup>st</sup> July 2017 to 30 <sup>th</sup> June 2018
ULMP Monthly Rental	€10.40	Effective from 1 <sup>st</sup> July 2018 to 30 <sup>th</sup> June 2019
ULMP Monthly Rental	€10.92	Effective from 1 <sup>st</sup> July 2019 to 30 <sup>th</sup> June 2020
ULMP Monthly Rental	€11.52	Effective from 1 <sup>st</sup> July 2020

\*\*\*\* Please see promotional details in section 1.14

#### 1.5 Standard Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from 1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from 01/10/08
ULMP Fault Clearance (incl. Line Test)*****	€117.31	Effective from 01/10/08



ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from 01/10/08
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\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* This charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

#### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### Repeat Faults

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.6 Standard Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 1/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 1/03/07

### 1.7 Standard Bulk Data Charges

Bulk Data files are available free of charge via open eir's Unified Gateway.

The Bulk Data files provide the OAO with information on the capacitance of lines at particular open eir sites.



## 1.8 Amortised Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€2.50	Effective from 01/06/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI Order Type **	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI Order Type **	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/07/14 to 30/06/14
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / PUS Order Type **	€2.50	Effective from 01/01/17
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type ****	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€50.60	Effective from 01/07/16
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type ****	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion – New Line – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€0	Effective from 1/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€92.39	Effective from 01/07/15

PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/06/13 to 30/06/2013
PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/07/13 to 11/07/13
PUS / MUS Order Failing Completion Undeliverable	€20.54	Effective from 12/07/13
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/06/13 to 30/06/2013
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/06/13 to 11/07/13
PU & PUI & MUI Order Failing Completion	€0	Effective from 12/07/13
ULMP Connection Order failing validation (existing metallic path)	€0.50	Effective from 01/06/13
ULMP Connection Order failing validation - ( PUS order type)	€2.08	Effective from 01/06/13 to 30/06//2013
ULMP Connection Order failing validation - ( PUS order type)	€2.08	Effective from 01/07/13 to 11/07/13
ULMP Connection Order failing validation - ( PUS / MUS order type)	€2.08	Effective from 12/07/13
Connection Order Cancelled	€4.00	Effective from 01/06/13

\*\*\*\* Please see promotional details in section 1.14

## 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€2.50	Effective from 01/06/13

## 1.10 Amortized Disconnection Charge

	Price €	Applicability
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

### 1.11 Amortised Recurring Charge

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Monthly Rental ****	€9.91	Effective from 01/06/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1st July 2016 to 30th June 2017
ULMP Monthly Rental	€9.88	Effective from 1st July 2017 to 30th June 2018
ULMP Monthly Rental	€10.40	Effective from 1st July 2018 to 30th June 2019
ULMP Monthly Rental	€10.92	Effective from 1st July 2019 to 30th June 2020
ULMP Monthly Rental	€11.52	Effective from 1st July 2020
ULMP Monthly Rental (Connection / Migration)	€0.38	Effective from 01/06/13

The ULMP Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

\*\*\*\* Please see promotional details in section 1.14

### 1.12 Amortised Usage Charge

Service	Price €	Applicability
Monthly Fault Rental Charge	€0.96	Effective from 01/06/13 to 31/12/17
Monthly Fault Rental Charge	€0.63	Effective from 01/01/18

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA



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Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

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### 1.13 Amortised Line Categorisation for Unbundled Local Metallic Path

Service	Price €	Service
Non-order Related Line Categorisation per line	€0	Effective from 01/06/13
Order Related Line Categorisation per line	€0	Effective from 01/06/13

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## 1.14 Promotion Details<sup>2</sup>

### Current Promotions

Below lists the current promotions offered for ULMP.

#### Promotion 11: (formerly referred to as Note 11)

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network.

The Promotion will commence on 1st January 2013 and run until 30th June 2013. A list of all lines qualifying for this promotion will be provided in December 2012.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

#### Promotion 12:

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network.

The Promotion will commence on 1st July 2013 and run until 31st December 2013. A list of all lines qualifying for this promotion will be provided in June 2013.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

#### Promotion 13:

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network. The Promotion will commence on 1st January 2014 to 30th June 2014. A list of all lines qualifying for this promotion will be provided in December 2013.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 12 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 12 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 12 month period has elapsed.

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<sup>2</sup> For historic details of promotions, please refer to ARO Price List Version 6.3 and 7.2



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**Promotion 14:**

**Terms & Conditions:**

A rental credit of €50 will be applied to eligible LLU in situ or pre-cabled Lines that have been inactive for a period of 6 months or more on the open eir network and once connected remain active for 6 months. The Promotion will commence on 9<sup>th</sup> March 2015 to 30<sup>th</sup> September 2015. A list of all lines qualifying for this promotion will be provided in February 2015. The credit will be applied in Month 7.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. . In the event of the cessation or migration of the LLU service to another operator over the course of the 6 month period, all further benefits under the promotion will be terminated from that point onwards. Rental charges will come into effect once the line is connected.

**ANNEX C**  
**SERVICE SCHEDULE 103**  
***Line Sharing Service***

The charges applicable to the Line Sharing Service are as follows:

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for Line share where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.13 below.

**1.1. Standard Connection Charges**

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

<b>Service</b>	<b>Price €</b>	<b>Applicability</b>
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) ** (Note1)	€29.30	Effective from 01/04/11 to 31/05/13
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) ** (Note1)	€20.00	Effective from 01/06/13
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€61.75	Effective from 01/02/11 to 31/03/11
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€50.60	Effective from 01/04/11
Connection Order failing validation *	€0.61	Effective from 01/02/11 to 31/03/11
Connection Order failing validation *	€0.50	Effective from 01/04/11

Connection Order Cancelled within four working days of Order	€9.78	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11
Upgrade from LS to ULMP on the same pair	€39.29	Effective from 01/02/11 to 31/03/11
Upgrade from LS to ULMP on the same pair	€15.00	Effective from 01/04/11
Soft Migration from LS to ULMP / GLUMP on the same pair	€4.00	Effective from 03/10/12
Connection Charge Line Share Full Install by open eir	€27	Effective from 26/10/2015
Premium Appointment Charge	€15	Effective from 01/05/2018

\*\* A "Failed Completion" results in the full connection charge/full connection with survey charge being raised.

\*\*\* Please see promotional details in section 1.14

## 1.2. Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€15.00	Effective from 01/04/11

## 1.3. Standard Disconnection Charge

Service	Price €	Applicability
LS Disconnection ***	€15.00	Effective from 01/04/11 to 31/05/13
LS Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

## 1.4. Standard Recurring Charge

Service	Price €	Applicability
LS Monthly Rental	€8.41	Applies from 01/12/07 to 31/10/09




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LS Monthly Rental	€0.77	Applies from 01/11/09 to 30/06/2016
LS Monthly Rental	€0.77	Applies from 01/07/2016 to 28/02/2022
LS Monthly Rental	€0.62	Applies from 01/03/2022

## 1.5. Standard Usage Charges

Service	Price €	Applicability
LS Line Testing ****	€14.52	Effective from 1/02/05 to 30/09/08
LS Line Testing ****	€9.70	Effective from 01/10/08
LS Fault Clearance (incl. Line Test) *****	€117.31	Effective from 01/10/08 to 30/04/2014
LS Fault Clearance (incl. Line Test) *****	€44	Effective from 01/05/2014
LS Fault Clearance (excl. Line Test) *****	€107.61	Effective from 01/10/08 to 30/04/2014
LS Fault Clearance (excl. Line Test) *****	€44	Effective from 01/05/2014
Line Tagging Order Type Charge	€80.70	Effective from 24/01/2022

\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* this charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

### Repeat Faults

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.6 Standard Line Categorisation for Line Sharing

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 01/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 01/03/07

### 1.7 Standard Bulk Data Charges

Bulk Data files are available free of charge via open eir's Unified Gateway.

The Bulk Data files provide the OAO with information on the capacitance of lines at particular open eir sites.

### 1.8 Amortised Connection Charges

Service	Price €	Applicability
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) **	€2.50	Effective from 01/06/13
LS Connection Charge with Successful Completion(existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€50.60	Effective from 01/06/13
Connection Order failing validation	€0.50	Effective from 01/06/13
Connection Order Cancelled	€4.00	Effective from 01/06/13

Upgrade from LS to ULMP on the same pair	€15.00	Effective from 01/06/13
Soft Migration from LS to ULMP / GLUMP on the same pair	€4.00	Effective from 01/06/13
Connection Charge Line Share Full Install by open eir	€27	Effective from 26/10/2015

\*\* A "Failed Completion" results in the full connection charge/full connection with survey charge being raised.

### 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€2.50	Effective from 01/06/13

### 1.10 Amortised Disconnection Charge

Service	Price €	Applicability
LS Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

### 1.11 Amortised Recurring Charge

Service	Price €	Applicability
LS Monthly Rental	€0.77	Applies from 01/06/13 to 30/06/2016
LS Monthly Rental	€0.77	Applies from 01/07/2016 to 28/02/2022
LS Monthly Rental	€0.62	Applies from 01/03/2022
LS Monthly Rental (Connection/Migration)	€0.38	Applies from 01/06/13

The Line Share Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

### 1.12 Amortised Usage Charges

Service	Price €	Applicability
Monthly Fault Rental Charge	€0.24	Applies from 01/06/13
Monthly Fault Rental Charge	€0.05	Applies from 01/12/13

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA.

Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

### 1.13 Amortised Line Categorisation for Line Sharing

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€0	Applies from 01/06/13
Order Related Line Categorisation per line	€0	Applies from 01/06/13

### 1.14 Promotion Details<sup>3</sup>

#### Current Promotions

Below lists the current promotions offered for Line Share.

<sup>3</sup> For historic details of promotions, please refer to ARO Price List Version 6.3





**ANNEX C**  
**SERVICE SCHEDULE 104**  
***Sub Loop Unbundling***

The charges applicable to Sub Loop Unbundling are as follows:

**1.1 Survey Charges**

Service	Price €
Cabinet Survey	€99.17

**1.2 Offer**

Service	Price €
Cabinet Site Offer	€81.96
Cabinet Site Preparation (including Process Charge)	Actual cost of Materials and Labour plus a process charge 15% of the direct costs

**1.3 Connection Order with Successful Completion**

Service	Price €	Applicability
Sub Loop ULMP (with survey for spare pair)	168.65	Effective to 31/5/2013
Sub Loop ULMP (with survey for spare pair)	82.03	Applies from 01/04/13 to 31/5/2013
Sub Loop ULMP (with survey for spare pair)	72.73	Effective from 01/6/2013
Sub Loop ULMP (without survey)	135.92	Effective to 31/5/2013
Sub Loop ULMP (without survey)	49.30	Applies from 01/04/13 to 31/5/2013
Sub Loop ULMP (without survey)	40.00	Effective from 01/6/2013
Sub Loop Line Sharing (with survey for spare pair)	172.51	Effective to 31/5/2013
Sub Loop Line Sharing (with survey for spare pair)	85.89	Applies from 01/04/13 to 31/5/2013
Sub Loop Line Sharing (with survey for spare pair)	76.59	Effective from 01/6/2013
Sub Loop Line Sharing (without survey)	139.78	Effective to 31/5/2013
Sub Loop Line Sharing (without survey)	53.16	Applies from 01/04/13 to 31/5/2013
Sub Loop Line Sharing (without survey)	43.86	Effective from 01/6/2013

#### 1.4 Connection Order Failing Validation

Service	Price €
Sub Loop ULMP (with survey for spare pair)	45.21
Sub Loop ULMP (without survey)	17.38
Sub Loop Line Sharing (with survey for spare pair)	45.43
Sub Loop Line Sharing (without survey)	17.60

#### 1.5 Cancel Order

Service	Price €
Sub Loop ULMP	€24.12
Sub Loop Line Sharing	€24.12

#### 1.6 Monthly Rental

Service	Price €	Applicability
Sub Loop ULMP	€10.53	Applies from 09/03/10 to 31/01/13
Sub Loop ULMP	€9.03	Applies from 01/02/13 to 30/06/2016
Sub Loop ULMP	€5.41	Effective from 1/7/2016 to 30/06/2017
Sub Loop ULMP	€5.60	Effective from 01/07/2017 to 30/06/2018
Sub Loop ULMP	€5.77	Effective from 01/07/2018 to 30/06/2019
Sub Loop ULMP	€5.92	Effective from 01/07/2019 to 30/06/2020
Sub Loop ULMP	€6.12	Effective from 01/07/2020
Sub Loop Line Sharing	€7.61	Applies from 01/12/07 to 31/10/09
Sub Loop Line Sharing	€0.77	Applies from 01/11/09 to 30/06/2016
Sub Loop Line Sharing	€0.77	Applies from 01/07/2016 to 28/02/2022
Sub Loop Line Sharing	€0.62	Applies from 01/03/2022

#### 1.7 Line Test

Service	Price €
Sub Loop ULMP Line Test	49.18
Sub Loop Line Sharing Line Test	18.09

#### 1.8 Fault Clearance

Service	Price €
Sub Loop ULMP Fault Clearance	110.86
Sub Loop Line Sharing Fault Clearance	110.86

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## 1.9 Disconnection

Service	Price €
Sub Loop ULMP Disconnection	69.03
Sub Loop Line Sharing Disconnection	92.34

## 1.10 Attendance Charges

### A. Planned Access Charges effective to the 30th September 2008

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€60.46	€12.12
After Hours	€100.77	€20.19

### Planned Access Charges effective from the 1<sup>st</sup> October 2008:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

### B Unplanned Access effective to the 30th September 2008

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€121.04	€18.17
After Hours	€217.90	€33.32

### Unplanned Access Charges effective from the 1<sup>st</sup> October 2008:

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46

## ANNEX C

### SERVICE SCHEDULE 106

#### ***GLUMP, combined GNP (Geographic Number Portability) and ULMP (Unbundled Local Metallic Path) Service***

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for GLUMP where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.10 below.

An Operator can select Standard or Amortised charging separately for connection/migration and fault repair.

#### 1.1 Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

<b>Service</b>	<b>Price €</b>	<b>Applicability</b>
GLUMP Connection Charge with Successful Completion (existing metallic path) *	€32.63	Effective from 01/04/11 to 31/05/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) * / ** / *** (Note1)	€23.33	Effective from 01/06/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€65.08	Effective from 01/02/11 to 31/03/11
GLUMP Connection Charge with Successful Completion (existing metallic path) - Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/04/11
Number Porting Component failing validation	€6.63	Effective from 01/02/11 to 31/03/11
Number Porting Component failing validation	€1.15	Effective from 01/04/11

ULMP Component failing validation *	€0.61	Effective from 01/02/11 to 31/03/11
ULMP Component failing validation *	€0.50	Effective from 01/04/11

\* The GLUMP connection charge will be charged in two discrete elements. €3.33 will be charged following a successful number port of an accepted order. The remaining balance will be charged following the successful unbundling of the metallic path, without and with survey option, associated with that accepted order.

## 1.2 Standard Migrations Services

.These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€18.33	Effective from 01/04/11

## 1.3 Standard Failed Completion Charges

Service	Price €	Applicability
Number Porting Component requiring Rollback	€3.50	Applies from 01/10/08 to 31/01/11
Number Porting Component requiring Rollback	€3.33	Effective from 1/02/11
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€46.08	Effective from 1/02/11 to 31/03/11
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€32.63	Effective from 01/04/11
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop	€65.08	Effective from 1/02/11 to 31/03/11

GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/04/11
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\* The GLUMP failed completion charge will be charged in two discrete elements. €3.33 will be charged following the rollback of the number porting component. The remaining balance will be charged following the rollback of the ULMP component, without and with survey option, associated with the GLUMP failed completion.

#### 1.4 Standard Disconnection Charge

Service	Price €	Applicability
ULMP Disconnection **** (Note2)	€15.00	Effective from 01/04/11
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

#### 1.5 Standard Recurring Charge

Service	Price €	Applicability
ULMP Monthly Rental	€12.41	Applies from 09/03/10 to 31/01/13
ULMP Monthly Rental	€9.91	Applies from 01/02/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1st July 2016 to 30th June 2017
ULMP Monthly Rental	€9.88	Effective from 1st July 2017 to 30th June 2018
ULMP Monthly Rental	€10.40	Effective from 1st July 2018 to 30th June 2019





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ULMP Monthly Rental	€10.92	Effective from 1st July 2019 to 30th July 2020
ULMP Monthly Rental	€11.52	Effective from 1st July 2020

## 1.6 Standard Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from 1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from 01/10/08
ULMP Fault Clearance (incl. Line Test)*****	€117.31	
ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from 01/10/08

\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* This charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

### Repeat Faults

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.7 Standard Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 1/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 01/03/07

### 1.8 Amortised Connection Charges

Service	Price €	Applicability
GLUMP Connection Charge with Successful Completion (existing metallic path) *	€5.83	Effective from 01/06/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/06/13
Number Porting Component failing validation	€1.15	Effective from 01/06/13
ULMP Component failing validation *	€0.50	Effective from 01/06/13

\* The GLUMP connection charge will be charged in two discrete elements. €3.33 will be charged following a successful number port of an accepted order. The remaining balance will be charged following the successful unbundling of the metallic path, without and with survey option, associated with that accepted order.

### 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
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Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€5.83	Effective from 01/06/13
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### 1.10 Amortised Failed Completion Charges

Service	Price €	Applicability
Number Porting Component requiring Rollback ***	€3.33	Effective from 1/06/13
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€32.63	Effective from 01/06/13
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form	€53.93	Effective from 01/06/13

\* The GLUMP failed completion charge will be charged in two discrete elements. €3.33 will be charged following the rollback of the number porting component. The remaining balance will be charged following the rollback of the ULMP component, without and with survey option, associated with the GLUMP failed completion.

### 1.11 Amortized Disconnection Charge

Service	Price €	Applicability
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator.

### 1.12 Amortised Recurring Charge

Service	Price €	Applicability
ULMP Monthly Rental	€10.92	Effective from 1st July 2019 to 30th June 2020
ULMP Monthly Rental	€11.52	Effective from 1st July 2020
ULMP Monthly Rental (Connection/Migration I)	€0.38	Effective from 01/06/13

The ULMP Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

### 1.13 Amortised Usage Charge

Service	Price €	Applicability
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Monthly Fault Rental Charge	€0.96	Effective from 01/06/13 to 31/12/17
Monthly Fault Rental Charge	€0.63	Effective from 01/01/18

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA.

Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

#### 1.14 Standard Line Categorisation for Unbundled Local Metallic Path

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€0	Effective from 01/06/13
Order Related Line Categorisation per line	€0	Effective from 01/06/13

#### 1.14 Promotion Details<sup>4</sup>

##### Current Promotions

Below lists the current promotions offered for GLUMP

<sup>4</sup> For historic details of promotions, please refer to ARO Price List Version 6.3 and 7.2

## ANNEX C

### SERVICE SCHEDULE 107

#### *Duct Access*

Rates are published below for annual rental of Operator access to open eir sub-duct and duct

#### 1.1. Duct Access Rental Charges

The following charges apply per meter of **sub-duct** by surface type accessed in Dublin & Provincial exchange areas.

Operators should apply to their open eir CSM for the list of Dublin and Provincial exchanges.

Surface Type	Dublin	Provincial	Effective From	Effective To
Carriageway	€2.84	€1.92	01/07/2020	
Footway	€2.12	€1.45	01/07/2020	
Verge	€1.22	€1.00	01/07/2020	

#### 1.2. Main Duct Rental Charges

The following charges apply for Operator installed **cables** in open eir duct (ie excluding cables installed in open eir provided sub-duct) by length and surface type, accessed in Dublin & Provincial exchange areas.

Drop cable installation through open eir ducts will incur separate 'main duct' rental, and this extra rental will be added to the annual rental of the associated sub-duct order CEI Ref#.

Operators should apply to their open eir CSM for the list of Dublin and Provincial exchanges.

Surface Type	Dublin	Provincial	Effective From	Effective To
Carriageway	€2.25	€1.33	03/04/2023	
Footway	€1.53	€0.86	03/04/2023	
Verge	€0.63	€0.41	03/04/2023	

### 1.3. Dark Fibre in lieu of Duct Access

It may occur that duct access cannot be reasonably made available, in which case dark fibre access may be reasonably available in lieu.

In such cases the annual rental that would apply for dark fibre per metre per annum of 1 single fibre is as per the table below:

From	To	Dublin	Provincial
01/07/2019	30/06/2020	€0.27	€0.14
01/07/2020	28/02/2022	€0.28	€0.15
01/03/2022	30/06/2023	€0.12	€0.12
01/07/2023		€0.11	€0.11

Operators should apply to their open eir CSM for the list of Dublin and Provincial exchanges.

Additional charges will apply for the preparation of the entry and exit points of the route requested by the Operator in advance of cable deployment. Operators should apply to their CSM with details of their planned deployment for information on fibre connection charges.



**ANNEX C**  
**SERVICE SCHEDULE 108**  
**Pole Access**

**1.1. Pole Access Rental Charges – modified LEA / outside modified LEA**

The rates tabulated below are the charges for the annual rental per pole for use of Eir poles to carry Operator cable and were determined by ComReg in Decision D03/16 to recover the costs of building, operating, and maintaining the Eir pole infrastructure.

From	To	Modified LEA	Outside Modified LEA
01-Jul-16	30-Jun-17	23.15	19.18
01-Jul-17	30-Jun-18	24.30	20.00
01-Jul-18	30-Jun-19	25.46	20.84
01-Jul-19	30-Jun-20	26.63	21.68
01-Jul-20		27.79	22.50

Note the charges are subject to the number of Operators (incl Eir) present on the pole. The charges listed above if the Operator is the only part with cable on the pole. Where two Operators – including Eir – have cables on the pole the annual rental charged is 50% of the rate above.

The Modified LEA is a list of Eir exchanges that is published in Appendix 14 to ComReg D03/16.

Operators should apply to their CSM with details of their planned deployment for information on route preparation and furniture rental charges.

## 1.2. Dark fibre in lieu of Pole Access

It may occur that pole access cannot be reasonably made available, in which case dark fibre access may be reasonably available in lieu.

In such cases the annual rental that would apply for 1 single fibre is as per the table below.

From	To	Dublin	Provincial
01/07/2019	30/06/2020	€0.27	€0.14
01/07/2020	28/02/2022	€0.28	€0.15
01/03/2022	30/06/2023	€0.12	€0.12
01/07/2023		€0.11	€0.11

Operators should apply to their open eir account manager for the list of Dublin and Provincial exchanges.

Additional charges will apply for the preparation of the entry and exit points of the route requested by the Operator in advance of cable deployment. Operators should apply to their Account Manager with details of their planned deployment for information on fibre connection charges.

## 1.3. Pole Access Supervision

Note that charges for supervised access do not apply from 13/08/21.

Note: absence of an open eir supervisor will not prevent an Operator from commencing or continuing their work.

**ANNEX C**  
**SERVICE SCHEDULE 109**  
**Virtual Unbundled Access (VUA)**

## 1 NGA Virtual Unbundled Access (VUA) Charges

The price for open eir's NGA VUA Service is made up of a number of elements:

- Port Rental
- Port Connection
- Migration (per port)
- Unicast
- Multicast

The prices set out for the open eir NGA VUA service may vary from time to time.

Prices are effective from the date indicated on this Price List. Where applicable tables indicate the time frames for which a charge is valid with “effective from” and “effective to” dates shown. This open eir ARO Price List will be updated and republished from time to time.

Operators will be notified when changes are made to the ARO Price List published on open eir’s website. The charges relevant to each service are listed in EURO.

### 1.1 NGA Virtual Unbundled Access – Connection and Migration Charges

<b>Service</b>	<b>Effective From</b>	<b>Effective to</b>	<b>Price €</b>
POTS Based NGA (FTTC) Service Connection and Migration Charge <sup>(1)</sup>	20/05/2013		2.50
Standalone NGA (FTTC) Service Connection and Migration Charge <sup>(2)</sup>	20/05/2013		2.50
NTU (FTTC) Installed by open eir <sup>(3)(4)(5)(6)</sup>	20/05/2013		27.50
POTS Based NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/01/2019	30/06/2020	170.00
POTS Based NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/07/2020	30/09/2022	100.00
POTS Based NGA (FTTH) Service Connection and Migration Charge <sup>(7)(12)</sup>	01/10/2022	31/03/2023	0.00
POTS Based NGA (FTTH) Service Migration Charge <sup>(7)(12)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/01/2019	30/06/2020	170.00
Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/07/2020	30/09/2022	100.00

Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/10/2022	31/03/2023	0.00
Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Connection Charge <sup>(9)</sup>	23/03/2023		40.00
Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to Standalone NGA (FTTH) 500MB Flexible Term Service with another Operator <sup>(11)</sup>	23/03/2023		40.00
Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to other FTTH Services with another Operator <sup>(9))</sup>	23/03/2023	31/03/2023	0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to other FTTH services with another Operator <sup>(9)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Upgrade/Downgrade Charge with existing Operator <sup>(10)</sup>	23/03/2023	31/03/2023	0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Upgrade/Downgrade Charge with existing Operator <sup>(10)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/01/2019	30/06/2020	170.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/07/2020	30/09/2022	100.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/10/2022	31/03/2023	0.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Activation <sup>(9)</sup>	23/03/2023		40.00
Upgrade or downgrade per port within NGA product set <sup>(8)</sup>	20/05/2013		2.50

(1) This charge applies when a POTS Based NGA service is added to an existing PSTN/SB-WLR line or when an existing ADSL Broadband or Line Share product is migrated to a POTS Based NGA service. The SB-WLR line connection charges are outlined separately in the Reference Interconnect Offer price List.

(2) This charge applies when a new Standalone NGA service is provisioned or when an existing ULMP or an existing SB-WLR only or an existing SB-WLR with ADSL Broadband/Line Share is migrated to a Standalone NGA service. For NTU installations this charge also applies.

(3) This charge applies when the NTU is installed by open eir for both POTS Based NGA services and Standalone NGA services. For NTU installations this charge is in addition to the charges referred to in Notes (1) and (2) above.

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(4) The NTU charge will not apply when a Non insitu SB-WLR line is installed as part of the same order. The NTU charge will also not be applied where a Standalone NGA Non-Insitu Access connection charge occurs as part of the same order.

\*Note: The lower of this number or whatever promotional price applies to the equivalent SB-WLR connection at the time. See RIO Price List for SB-WLR promotional details.

(5) In the scenario where an NGA order is completed that includes a request for the installation of an NTU and open eir's records show that an NTU had previously been installed and charged by open eir as part of an NGA provisioning or migration order, the NTU connection charge will be rebated. This regime will apply until such a time that Operators can order an insitu NGA service at a premises that has an NTU already installed through previous NGA installations. An order for an insitu service in this case means that an Operator can place an NGA order without the need to create an appointment for an end-user visit to install the NTU.

(6) In the scenario where an NGA order is completed that includes a request for the installation of an NTU and open eir's records show that an NTU had previously been installed by open eir as part of a non-insitu SB-WLR order (LNN Order) completed within the previous 30 days, the NTU connection charge will be rebated. This regime will apply until such a time that Operators can submit a combined order for non-insitu SB-WLR and NGA VUA.

(7) This charge applies when a FTTH NTU and / or FTTH ONT is installed by open eir for both POTS Based NGA services and Standalone NGA services. Service Connection is the installation of a FTTH NUT and / or ONT at the customer's premises to deliver a new FTTH Service. Migration is the transfer of an active FTTH service from one Operator to another. Service Activation applies where the customers' premises have previously had an ONT installed to deliver FTTH Service but that service is not currently active. Service Activation may be electronically activated or may require an engineer visit to activate the service. These charges apply for both the standard and NTU only FTTH connection types.

(8) This charge applies when an Operator changes a port within the same NGA product set and where the port is assigned to the same Operator before and after the change. This may be from one FTTC profile to another FTTC profile or from one FTTH product to another FTTH product. For the avoidance of doubt, changes between NGA product sets, e.g. FTTC to FTTH are not considered upgrades or downgrades. Where an Operator changes a port from FTTC to FTTH, this is considered a Service Connection, as described in note (7), and Service Connection charges will apply. Where an Operator changes a port from FTTH to FTTC, Connections charges, as described in Notes (1) and (2) above, will apply.

(9) This charge applies when an FTTH NTU and /or ONT is installed by open eir for Standalone NGA services. Service Connection is the installation of a FTTH NTU and / or FTTH ONT at the customer's premises to deliver a new FTTH Service. Migration in this note is the transfer of the active Standalone FTTH 500 MB Flexible Term service from one

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Operator to another to other FTTH services. Service Activation applies where the customers' premises have previously had a FTTH NTU and / or FTTH ONT installed to deliver FTTH Service but that service is not currently active. Service Activation may be electronically activated or may require an engineer visit to activate the service. These charges apply for both the standard and NTU only FTTH connection types. A Service Activation Charge is charged every time the service is activated.

(10) If the existing Operator wishes to upgrade or downgrade the active FTTH 500MB Flexible term Service to another FTTH service this charge will apply.

(11) This charge is the Migration of an active FTTH 500MB Flexible Term Service to a FTTH 500MB Flexible Term Service with another Operator.

(12) New POTS based NGA (VUA) FTTH Connections are no longer available from 01/04/2023. Please refer to CRD 862 on the open eir RAP Customer Portal.

Note 1: A charge of €30 will be applied for a missed appointment that is the result of a customer generated issue as defined in the NGA IPM.

## 1.2 NGA Virtual Unbundled Access – Monthly Rental Charges

<b>Service – FTTC</b>	<b>Effective From</b>	<b>Effective to</b>	<b>Price €</b>
NGA Virtual Unbundled Access Standalone	1/07/2019	30/06/2020	19.79
NGA Virtual Unbundled Access Standalone	1/07/2020	30/06/2021	20.10
NGA Virtual Unbundled Access Standalone	1/07/2021	28/02/2022	20.36
NGA Virtual Unbundled Access Standalone	01/03/2022	30/06/2022	18.36
NGA Virtual Unbundled Access Standalone	01/07/2022	30/06/2023	18.54
NGA Virtual Unbundled Access Standalone	01/07/2023		19.12
NGA Virtual Unbundled Access POTS Based	1/07/2019	30/06/2020	5.97
NGA Virtual Unbundled Access POTS Based	1/07/2020	30/06/2021	6.42
NGA Virtual Unbundled Access POTS Based	01/07/2021	28/02/2022	6.80
NGA Virtual Unbundled Access POTS Based	01/03/2022	30/06/2022	4.80
NGA Virtual Unbundled Access POTS Based	01/07/2022	30/06/2023	4.98
NGA Virtual Unbundled Access POTS Based	01/07/2023		5.56

<b>Service – FTTH</b>	<b>Effective From</b>	<b>Effective to</b>	<b>Price €</b>
NGA Virtual Unbundled Access Standalone 150Mbps	31/08/2015	31/08/2016	20.50
NGA Virtual Unbundled Access Standalone 150Mbps	01/09/2016		23.50(2)(3) (4)
NGA Virtual Unbundled Access Standalone 300Mbps	01/09/2016	30/06/2020	28.50
NGA Virtual Unbundled Access Standalone 300Mbps	01/07/2020		23.50(4)
NGA Virtual Unbundled Access Standalone 500Mbps	27/04/2020	30/06/2020	28.50
NGA Virtual Unbundled Access Standalone 500Mbps	01/07/2020		23.50(2)(3) (4)
NGA Virtual Unbundled Access Standalone 500Mbps / 100 Mbps	05/08/2021		27.00(4)
NGA Virtual Unbundled Access Standalone 500Mbps Flexible Term (1)	23/03/2023		35.00
NGA Virtual Unbundled Access Standalone 1000Mbps	01/02/2020	30/06/2020	33.50
NGA Virtual Unbundled Access Standalone 1000Mbps	01/07/2020		28.50(2)(3) (4)

NGA Virtual Unbundled Access Standalone 1000Mbps / 150 Mbps	05/08/2021		32.00 (4)
NGA Virtual Unbundled Access Standalone 2000Mbps	25/10/2021		33.50(2) (3)(4)
NGA Virtual Unbundled Access s POTS Based 150Mbps	31/08/2015	31/08/2016	6.98
NGA Virtual Unbundled Access s POTS Based 150Mbps	01/09/2016		9.09
NGA Virtual Unbundled Access POTS Based 300Mbps	01/09/2016	30/06/2020	14.09
NGA Virtual Unbundled Access POTS Based 300Mbps	01/07/2020		9.09
NGA Virtual Unbundled Access POTS Based 500Mbps	27/04/2020	30/06/2020	14.09
NGA Virtual Unbundled Access POTS Based 500Mbps	01/07/2020		9.09
NGA Virtual Unbundled Access POTS Based 500Mbps / 100Mbps	05/08/2021		12.59
NGA Virtual Unbundled Access POTS Based 1000Mbps	01/09/2016	31/01/2020	24.09
NGA Virtual Unbundled Access POTS Based 1000Mbps	01/02/2020	30/06/2020	19.09
NGA Virtual Unbundled Access POTS Based 1000Mbps	01/07/2020		14.09
NGA Virtual Unbundled Access POTS Based 1000Mbps / 150 Mbps	05/08/2021		17.59
NGA Virtual Unbundled Access POTS Based 2000Mbps	25/10/2021		19.09

Rental is subject to the Minimum Term as per the ARO

(1) A Minimum of one month's rental will be charged for each connection/activation of the FTTH 500MB Flexible Term Service. For Avoidance of doubt, there is a one month's minimum term every time this service is connected/activated.

(2) 6 year price guarantee - open eir will maintain at least one version of each applicable service profile on a price no greater than the prevailing price point at the time of implementation + 1.5% per year thereafter, subject to the prevailing price control obligations imposed by ComReg. That is from 03/07/2023 to 30/06/2029.

(3) 7 to 10 year price guarantee - In addition to the 6 year price guarantee outlined above, open eir will for a further 4 years thereafter cap price increases at a rate equal to Irish Consumer Price Index, subject to the prevailing price control obligations imposed by ComReg. This is from 01/07/2029 to 30/06/2033.

All changes to regulated prices associated with note 2 and 3 will be notified in accordance with regulatory obligations.



- (4) When an Operator upgrades their existing customers from a copper broadband connection (i.e., Bitstream IP, Bitstream MB or FTTC) to a FTTH standalone connection, a new price point will be charged to the operator which is €3 lower than the listed price. This discount will stay with the line for so long as the line remains active on FTTH with that Operator. In the event of a future increase (or decrease) to the headline FTTH price point, the €3 discount will continue to apply to the prevailing applicable price. Operators can change the FTTH profile speed (including a change from Bitstream to VUA) and the €3 discount will continue to be applied against the new FTTH profile. The €3 discount applies to operator upgrades from the 1st of August 2024.

The maximum term of the price promotion will be three years and, in the absence of an earlier notification (minimum 12 months' notice); the price promotion will end on 31 July 2027. For the avoidance of doubt all FTTH services that have qualified for the €3 per month discount will revert to the normal price level that applies for that FTTH service at the end of the promotion.

For avoidance of doubt, an upgrade is where an end user with an existing open air Copper Broadband service is upgraded by their existing Operator to open air FTTH.

<b>Service – Virtual Unbundled Access VEA (VUA Variant)</b>	<b>Effective From</b>	<b>Effective to</b>	<b>Price €</b>
NGA VUA VEA Standalone*	15/12/2020	28/02/2022	41.00
	01/03/2022	30/06/2022	40.00
	01/07/2022	30/06/2023	42.00
	01/07/2023	-	45.00
NGA VUA VEA POTS Based*	15/12/2020	19/09/2022* *Product Retired	27.00

Notes:

\* All “Standalone” options are charged at a single price, and all “POTS Based” options are charged at a single price. (As per table above.)

More information regarding the VUA variant of the VEA access can be found in the NGA Virtual Unbundled Access Product Description document on the open air website.



### 1.3 NGA Virtual Unbundled Access – Data Port Extension Connection Charges

Service	Effective From	Effective to	Price €
Data Port Extension Connection Charge (up to 30m), if ordered on UG	20/05/2013		55.00
Data Port Extension Connection Charge, if order onsite by the end-user*	20/05/2013		85.00

\* This option is available for 90 days after launch after which it will be reviewed for continued availability

### 1.4 NGA Virtual Unbundled Access Unicast – Connection Charge

Service	Effective From	Effective to	Price €
Virtual Unbundled Access (VAU) – Connection per site	20/05/2013		50

### 1.5 NGA Virtual Unbundled Access Multicast – Connection Charges

Service	Effective From	Effective to	Price €
VUA Multicast (VAM) – Connection per site	20/05/2013		50.00
VUA Multicast – Connection per End-user	20/05/2013		2.50

Note: WEIL pricing including the creation and management of SAB(s) is covered in the Network Price List as referenced in the Leased Line Reference Offer (LLRO).

## ANNEX C

### SERVICE SCHEDULE 112

#### *Sub-Duct Self-Install*

Rates in 1.1 are published below for annual rental of Operator access to open eir duct for Sub-Duct Self-Install product.

#### 1.1. Sub-Duct Self-Install Rental Charges – Dublin & Provincial

A 'SDSI area unit' is defined as a maximum cross-sectional area measuring 254mm<sup>2</sup> of duct accessed.

The following 'SDSI area unit' charges apply per meter length of duct accessed in Dublin & Provincial exchange areas and by surface type.

<i>Surface Type</i>	<i>Dublin</i>	<i>Provincial</i>	<i>Effective From</i>	<i>Effective To</i>
<i>Carriageway</i>	€2.25	€1.33	13/08/2021	
<i>Footway</i>	€1.53	€0.86	13/08/2021	
<i>Verge</i>	€0.63	€0.41	13/08/2021	

Note: the 'SDSI area unit' rates in the above table also apply for self-install **drop cable** in open eir duct.

Operators should apply to their open eir account manager for the list of Dublin and Provincial exchanges.

#### 1.2. Dark Fibre in lieu of Sub-Duct Self-Install

It may occur that Sub-Duct Self-Install cannot be reasonably made available, in which case dark fibre access may be reasonably available in lieu.

In such cases the annual rental that would apply for dark fibre per metre per annum 1 single fibre is as per the table below

<i>Dublin</i>	<i>Provincial</i>	<i>Effective From</i>	<i>Effective To</i>
€0.28	€0.15	13/08/2021	28/02/2022
€0.12	€0.12	01/03/2022	30/06/2023
€0.11	€0.11	01/07/2023	

Operators should apply to their open eir account manager for the list of Dublin and Provincial exchanges.

Additional charges will apply for the preparation of the entry and exit points of the route requested by the Operator in advance of cable deployment. Operators should apply to their Account Manager with details of their planned deployment for information on fibre connection charges.

### 1.3. Sub-Duct Self-Install - additional charges

Activity	Charge	Effective From	Effective To
Accreditation – new OAO	€450	13/08/2021	
Accreditation – upgrade to SDSI	€127.87	13/08/2021	
Cancel Sub-Duct Self-Install order	€85.25	13/08/2021	
Supervision OAO ‘no show’	€77.08	13/08/2021	
No blockage found	€539.16	13/08/2021	
No ‘in-life duct repair’ fault found	€96.35	13/08/2021	

## Version Control History

Version	Status	Update	Effective Date
2.5	Approved	- Introduction of Version Control Table - Implementation of DN D15/04 adjusting LLU rental prices by CPI	10/12/05
2.6	Approved	Section 4.0 Attendance Service: C / D- Unescorted / Escorted Access Accreditation Charges Added	08/03/06
2.7	Approved	Table 1.1, Annex C, Service Schedule 101 and Table 1.1, Annex C, Service Schedule 102. Clarification of "Failed Completion" charges.	09/05/06
2.8	Approved	Introduction of new Service Schedule 106 GLUMP	08/08/06
2.9	Approved	- Implementation of DN D15/04 adjusting LLU rental prices by CPI & the volume impact on the price of connection charges.	01/12/06
3.0	Approved	-Table 1.5, Annex C, Service Schedule 102, Table 1.5, Annex C, Service Schedule 103, and Table 1.6, Annex C, Service Schedule 106. Removal of "Line Categorisation – Order Related" charges.-Table 1.1, Annex C, Service Schedule 102. Change in price of undelivered ULMP orders.	01-03-07
3.1	Approved	Introduction of PUI order type. Table 1.1, Annex C, Service Schedule 102.	14-05-07
3.2	Approved	Revision of Schedule 106 rates to reflect revised GNP charge	01/08/07
3.3	Approved	Adjustment of LLU rental prices by CPI under Decision Notice D15/04	01/12/07
3.4	Approved	Revision of rates in Schedule 102, 103 & 106	01/03/08

3.5	Approved	Revised rate for Line Share Rental	24/08/08
3.6	Approved	Revised rate for Line Share Rental to remove revision 3.5	01/03/08
3.7	Approved	Revision of Rates in Schedule 101, 102, 103 and 106	01/10/08
3.8	Approved	Addition of Promotional Details	18/09/09
3.9	Approved	Revised Physical Co-location Rental pricing for Beggars Bush and Ship Street	01/10/09
4.0	Approved	Revised rate for Line Share Rental Please note: This price change is being implemented in accordance with Com Reg Decision D04/09. However, open eir has challenged the validity of the price directed in the Decision by way of an appeal to the High Court. If the appeal is successful open eir will apply a new price in accordance with the Court Decision retrospectively for the period commencing 01 November 2009 to ensure that there is no under-recovery between the price now charged and the	01/11/09
4.1	Approved	Revised Promotional Details	20/01/10
4.2	Approved	Removal of note added in version 4.0	01/11/09
4.3	Approved	Adjustment of LLU rental prices under Decision Notice D01/10	09/03/10
4.4	Approved	Adjustment of LLU rental prices under Decision Notice D01/10 (Com Reg Clarification)	09/03/10
4.5	Approved	Addition of Promotional Details	08/06/10
4.6	Approved	Addition of Promotional Details	18/09/10
4.7	Approved	Addition of Promotional Details	01/09/10
4.8	Approved	Addition of Migration Services	01/10/10
4.9	Approved	Addition of Promotional Details	10/01/11
5.0	Approved	Addition of Promotional Details	01/01/11
5.1	Approved	Connection Charges – 5% reduction	01/02/11

5.2	Final Draft	Revised Transaction Charges	10/03/11
5.3	Approved	ULMP Connection Promotion Addition of Promotional Details	08/06/11 11/07/11
5.4	Final ARO Version 2	Incorporates change to section 5.1.1 from the ARO review.	26/05/11
5.5	Approved	Addition of New Line Provide Order	31/08/11
5.6	Approved	Revised Co-location Survey Charges	12/12/11
5.7	Approved	Addition of Promotion Details Addition of Promotion Details	03/01/12 10/01/12
5.8	Pending Approval	Update to Co-location Power Charges	01/04/12
5.9	Approved	Addition of Promotion Details	02/07/12
6.0	Approved	Addition of Soft Migration Connection Charges	03/10/12
6.1	Approved	Addition of Promotion Details	01/01/13
6.2	Approved	Reduction in ULMP and SLU Rental Charges	06/02/13
6.3	Approved	Revised Sub Loop Unbundling Connection Charges	01/04/13
6.4	Approved		01/06/13
6.4	Approved	Revised ULMP Amortized Charge Options Revised Line Share Charges to include Amortized Charge Options Revised GLUMP Charges to include Amortized Charge Options Correction of Date for Reduction in ULMP and SLU Rental Charges (v6.2) from 06/02/13 to 01/02/13 Removal of previous promotion detail Change in SLU connection charges	01/06/13 01/06/13 01/06/13 01/06/13 01/02/13
6.5	Approved	Addition of Connection Promotion Addition of Rental Promotion	01/07/13
6.6	Approved	Addition of MUI / MUS order types	12/07/2013
6.7	Approved	Addition of Revised Amortised Line Share Fault Charge	01/12/2013
6.8	Approved	Addition of Rental Promotion Physical Co-location price changes	01/01/2014



6.9	Approved	Price Change to Line Share Fault charges	01/05/14
6.10	Approved	Addition of connection promotion	01/07/2014
7.0	Approved	Addition of Rental Promotion	09/03/2015
7.1	Approved	Addition of Connection Promotion	01/07/2015
7.2	Approved	Addition of Connection Promotion	01/01/2016
7.3	Approved	Charges to update ULMP rental charges Revised GLUMP Charges to update ULMP rental	01/07/2016
7.4		ANNEX C SERVICE SCHEDULE 101 Physical Co-Location Price reduction for several Pre-Ordering Site Preparation, annual Site Licence and Attendance	1 October 2016
V8.0	Final	This document is based on V3.2 Implementation of Standardised Change Control.	22/06/2017
V9.0	Final	Price change to Amortised Usage Charge	01/01/2018
V10.0	Final	Addition of Premium Appointment for Provisioning Charge - Service Schedule 103	01/05/2018
V11.0	Final	Addition of Premium Appointment for Provisioning Charge - Service Schedule 103	13/06/2019
V12	Final	New rental charges for LLU and SLU	01/07/2019
V13.0	Final	VUA FTTC, FTTH, Broadband port price changes in support of WLA/WCA decision notification 18/94 and	01/07/2021
V14.0	Final	Insertion of new Virtual Unbundled FTTH upload profile charges for 1000Mbps / 150Mbps and 500Mbps / 100 Mbps products	05/08/2021
V15.0	Final	New Sub-Duct Self-Install (SDSI) product	13/08/2021
V16.0	Final	Update to Note 1 - <b>A charge of €30 will be applied for</b> a missed appointment that is the result of a customer generated issue as defined in the NGA IPM. Removal of Note 2	27/08/2021

V17	Final	New rental price for NGA Virtual Unbundled Access Standalone 2000Mbps & NGA Virtual Unbundled Access POTS Based 2000Mbps in NGA Virtual Unbundled Access – Monthly Rental Charges.  New Note (12) inserted after NGA Virtual Unbundled Access Connection & Migration Charges for NTU Connection.	25/10/2021
V18.0	Final	Addition of Line Tagging Order Type Charge	24/01/2022
V19.0	Final	Revision to SDSI Pricing	18/02/2022
V20.0	Final	SS 103, 104, New Lineshare rental charges SS. 107, 108 New Dark Fibre rental charges	01/03/2022
V21.0	Final	Updated (Dark Fibre in lieu of duct charges) in Service Schedule 112 as per ComReg D11/21.	04/04/2022
V22.0	Final	Updates regarding VEA Simplification	26/09/2022
V23	Final	Changes regarding the charges for FTTH Connection, FTTH Migration and FTTH Service Activation	01/10/2022
V24.0	Final	Insertion of charges for the Vua Standalone FTTH 500MB Flexible Term Service- Rental, Connection, Migration, Upgrade/Downgrade and FTTH Service Activation (CRD 949)	23/03/2023



V25.0	Final	<p>1) Removal from new sale of PB FTTH ( VUA ) CRD 862</p> <p>2) Changes to the charges for the following:</p> <ul style="list-style-type: none"> <li>- FTTH Connection Charge</li> <li>- FTTH Migrations</li> <li>- FTTH Service Activations</li> <li>- Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to other FTTH services with another Operator</li> <li>- Standalone NGA (FTTH) 500MB Flexible Term Service Upgrade/Downgrade Charge with existing Operator</li> </ul> <p>3. Changes to open eir Duct Access CRD 858</p>	01/04/2023
V26.0	Final	Addition of a FTTH Price Guarantee	05/07/2023
V27.0	Final	Open eir address change	06/11/2023
V28.0	Final	<p>Changes to Facilitate 3 x CRDs</p> <ul style="list-style-type: none"> <li>- CRD971 : Operator Rack Interconnection</li> <li>- CRD972: Change of Power Option</li> <li>- CRD973: Provision of 2nd Microduct/CEI Backhaul Connection to Co-Lo Space</li> </ul>	08/02/2024



V28.2	Proposed	Introduction of a new pricing structure for when an operator upgrades their existing customers from a copper broadband connection (i.e., Bitstream IP, Bitstream MB or FTTC) to a FTTH standalone connection.	01/08/2024
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Eircom price list – tracked (24/69a.3)



open eir<sup>1</sup>  
Access Reference Offer  
Price List

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<sup>1</sup> **open eir** is a trading name of eircom limited, Registered as a Branch in Ireland Number 907674, Incorporated in Jersey Number 116389, Branch Address: 2 Heuston South Quarter, St. John's Road West, Dublin 8 D08 Y42N, Ireland.



## Version Control

Version	Status	Update	Effective Date
<a href="#">V28.2</a>	<a href="#">Proposed</a>	<a href="#">Introduction of a promotion for when an operator upgrades their existing customers from a copper broadband connection (i.e., Bitstream IP, Bitstream MB or FTTC) to a FTTH standalone connection.</a>	<a href="#">01/08/2024</a>

This document follows change control procedure:

**Proposed** is defined as a document status when the approved document is uploaded to Proposals Section of open eir Website.

**Final** is defined as a document status when the approved document is uploaded to the relevant section of the open eir Website following the publication period.

**For information:**

- Historical Document History Table located at end of Document.
- Publish means the action of uploading a document to the relevant section of the open eir website be it the Proposal section or appropriate product section.
- If there are changes to the document between ‘Proposed’ and ‘Final’, change control operates.



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This *open eir* Access Reference Offer (ARO) Price List, Version 3.7, is effective as a standalone document from the 1st of October 2008 and is published on the *open eir* website.

All prices that have changed from Version 2.1 have the effective date of the price changed marked in the “Applicability” column or as per the table heading.

This list contains details of the services detailed in Annex C of the *open eir* Access Reference Offer an index of which is included below.

### Index of open eir Access Reference Offer Price List

Service Number	Schedule	Service Title
101		Physical Co location
102		Unbundled Local Metallic Path Service
103		Line Sharing Service
104		Sub Loop Unbundling
106		GLUMP
107		Duct Access
108		Pole Access
109		Virtual Unbundled Access (VUA)
112		Sub-Duct Self-Install (SDSI)

The charges set out in the *open eir* ARO Price List are subject to the provisions of the Regulations of the European Parliament and the European Council on Unbundled Access to the Local Loop EU Regulation (EC) No. 2887/2000. Any changes to these prices are exempt from the requirements of Clause 26 of the *open eir* Access Reference Offer (ARO) and do not constitute Amendments as defined in Clause 26 of the Access Agreement.

Operators will be notified when changes are made to the ARO Price List published on *open eir*'s website.

The charges relevant to each service are listed in Euro and are shown in this document exclusive of VAT.

## ANNEX C

### SERVICE SCHEDULE 101

#### *Physical Co-location*

There are four distinct charging elements of physical Colocation offered by *open eir*. These can be divided into the following categories.

Pre Order Charges ( One off charges per request)

Site Preparation Charges (One off charges per site)

Site License Charges (Annual license for occupancy services)

Attendance Services (Invoiced per site visit each month)

For additional detail on the services and their terms and conditions please revert to the Access Reference Offer document.

#### 1. Pre-Ordering Charges effective from 12 December 2011 to 30 Sept 2016

Pre-Ordering Service	Price €	Comment
Initial Survey Request	€207	Standard Price
Full Survey Report	€841	One standard price regardless of building type.
Combined Full Survey Request and Site Offer	€1800	One standard price regardless of building type.
Site Inspection	€1,078	One standard price regardless of site location.
Site Offer	€959	Standard Price

#### Pre-Ordering Charges effective from 1 October 2016:

Pre-Ordering Service	Price €	Comment
Combined Full Survey Request and Site Offer (CFSSOR)	€1179	One standard price regardless of building type.
Site Inspection	€304	One standard price regardless of site location.

Note: if the Access Seeker requests a Site Inspection, the charges shall be as detailed in the table above.

In the event that the Access Seeker seeks modifications to a CFSSOR, *open eir* shall be entitled to recover any additional costs incurred as a result.

## 2. Site Preparation

The prices listed below are also only applicable where the incremental capital expenditure required for exchange site preparation is relatively low. It is therefore appropriate that, where the actual Site Preparation expenditure exceeds the up front Site Preparation price produced by the principles for any exchange by more than €20,000 EUR, *open eir* be allowed to recover the actual cost of the site preparation from the requesting operator.

### 2.1 Site Preparation charges (per footprint)

Effective from the 1st of January 2014 to 30th Sept 2016 :

Location Type	All Exchange Sizes	All Exchange sizes - OAO provides their own DC Power solution
First Footprint	€16,237	€5,742
Second and subsequent footprints	€237	€237

### 2.1.1 Site Preparation charges (per footprint)

Effective from 1st October 2016 :

Location Type	All Exchange Sizes	All Exchange sizes - OAO provides their own DC Power solution
First Footprint	€15612.25	€5,656.94
Second and subsequent footprints	€234.11	€234.11

## 2.2 Service Provision (Capital Contribution per requested kW) Effective from the 1st of April 2012 to 31<sup>st</sup> of December 2013:

Location Type	Standby Generator Provision	Air-conditioning Provision	All exchange sizes
Urban	No	No	€1,806.92
		Yes	€3,271.66
	Yes	No	€1,896.74
		Yes	€3,430.58
Rural	No	No	€2,640.83
		Yes	€4,105.56
	Yes	No	€2,716.49
		Yes	€4,250.32

### 2.2.1 Service Provision (Capital Contribution per requested kW) Effective from the 1st of January 2014:

From this date all capital contributions to service provision costs will be recovered from the site preparation charges per footprint published at 2.1.1 above.

### 2.3 MDF Terminations

The Basic charge includes the first 10m of external and the first 10m of internal cable installation. The per metre charge applies only to internal or external installations of more than 10m. e.g. an installation of 11m external and 9m internal fibre cable would attract a charge of €231.76 plus €14.29, an installation of 9m external and 11m internal fibre cable would attract a charge of €231.76 plus €8.89 and so on.

#### Effective from the 1st of April 2005 to 31<sup>st</sup> December 2013:

		Small Exchange	Medium Exchange	Large Exchange
MDF Block (per 100 pairs, includes cabling)		€241.64	€279.77	€356.04
Fibre Cable Installation	Basic Charge	€231.76	€231.76	€231.76
	External (per m)	€14.29	€14.29	€14.29
	Internal (per m)	€8.89	€8.89	€8.89

With effect from the 1st of January 2014 the costs of extending the OAO cable to the MDF will be recovered from the site preparation charge per footprint published at 2.1.1 above.

### 3. Site License Charges – per site

The annual basic rental licence fee is calculated in three parts. The rental of exchange space is calculated by combining tables 3.1.1 and 3.1.2.1 so for instance two footprints in Crown Alley (would attract a charge of 2 x €465 x 1.67 for an exchange with stand-by generator and air-conditioning with DC power provided for CoLo LLU (uplift would be 1.44 if AC power for CoLo VUA).

In addition there is a separate charge per footprint for services shown at table 3.1.3.1 which in this example will be 2 x €173.36.

The third element of the annual charge is per site shown at table 3.2.2 and an Operator taking the current service for CoLo LLU will be charged €315.88 (or €167.60 if CoLo VUA).

In this example the total annual charge before power usage is €2,215.70.

If the stated power usage requirement is 1 kW then there will also be a power usage charge of €1,446.20\* per annum shown at table 3.4.2 giving a total annual bill of €3,661.90.

\* And may change from time to time

#### 3.1.1 Basic Rental - Per square meter

Effective from 1 October 2009

Exchange Name	Address	Location Type	Rental m sq per annum	A/C	False Flooring	Standby Generator	Exch. Size
Arklow	Main Street, Arklow	Urban	€185	Yes	No	Yes	Large
Athlone HPO	Barrack Street, Athlone	Urban	€150	Yes	No	Yes	Med
Ballina	Piper Hill Ballina	Urban	€130	Yes	No	Yes	Large
Ballinasloe	St. Michael's Square, Ballinasloe	Urban	€150	Yes	No	Yes	Med
Ballyboden	SCHOLARSTOWN RD, D16	Urban	€275	Yes	No	yes	Large
Beggars Bush	Shelbourne Road, Dublin 4.	Urban	€400	Yes	No	yes	Large
Belcamp	Newtown Industrial	Urban	€170	Yes	No	yes	Large

	Estate, D.5.						
Carrick on Shannon	St. George's Terrace,	Urban	€150	Yes	No	yes	Med
Castletroy	Limerick	Urban	€150	Yes	Yes	Yes	Large
Cavan	Abbey Street, Cavan	Urban	€150	Yes	No	Yes	Large
Churchfield	Churchfield Road, Cork	Urban	€150	Yes	No	Yes	Large
Clondalkin	NANGOR ROAD,	Urban	€185	Yes	Yes	Yes	Large
Clonee	Meath	Urban	€150	Yes	No	Yes	Large
Clonmel	Constitution Hill	Urban	€150	Yes	Yes	Yes	Large
Clontarf	Dublin	Urban	€225	Yes	Yes	Yes	Large
Coolock	BROOKWOOD CR, Dublin 5	Urban	€225	Yes	No	Yes	Large
Cork Central	Oliver Plunkett	Urban	€260	Yes	Yes	Yes	Large
Crown Alley	7/8 Crown Alley 26/43 Temple Bar	Urban	€465	Yes	Yes	Yes	Large
Crumlin	SOMERVILLE PARK, D12	Urban	€185	Yes	No	Yes	Large
Custom House Dock	DUBLIN 1	Urban	€375	Yes	Yes	Yes	Med
Dennehys Cross	Cork	Urban	€185	Yes	No	Yes	Large
Dolphin's Barn	25 Longs Place, Canal Place	Urban	€185	Yes	No	Yes	Large
Dooradoyle	Raheen Heights, Sluggary	Urban	€150	Yes	No	Yes	Large
Drogheda	Patrick Street, Drogheda	Urban	€150	Yes	Yes	Yes	Large
Dun Laoghaire	38 Patrick Street, Dun Laoghaire	Urban	€325	Yes	Yes	Yes	Large
Dundalk	Louth	Urban	€150	Yes	Yes	Yes	Large
Ennis	Drumbiggle	Urban	€185	Yes	Partial	Yes	Large
Enniscorthy	Friary Lane/Lower Church L.	Urban	€130	Yes	No	Yes	Large
Galway HPO	Eglinton Street, Galway	Urban	€185	Yes	No	Yes	Large
Gorey	Barrack Street, Gorey	Urban	€130	Yes	No	Yes	Large
Greystones	Kimberley Road, Greystones	Urban	€225	Yes	No	Yes	Large

Kildare	Dublin Street, Kildare	Urban	€280	Yes	No	Yes	Med
Kilkenny	The Parade, Kilkenny	Urban	€325	Yes	Partial	Yes	Large
Killarney	Bohereen Na Gonn, New St.	Urban	€150	Yes	Yes	Yes	Large
Letterkenny	Donegal	Urban	€150	Yes	No	Yes	Large
Limerick	Roches Street	Urban	€185	Yes	Partial	Yes	Large
Lucan	Dublin	Urban	€225	Yes	Yes	Yes	Large
Mahon	Ballinure Road, Cork	Urban	€185	Yes	No	Yes	Med
Mallow B	Bank Place, Davies St	Urban	€150	Yes	No	Yes	Large
Merrion	Dublin 2	Urban	€560	Yes	Yes	Yes	Large
Mervue	Monivae Road, Ballybanebeg	Urban	€185	Yes	Yes	Yes	Large
Mullingar	Blackhall Street, Mullingar	Urban	€150	Yes	No	Yes	Large
Naas	Naas, Co. Kildare	Urban	€150	Yes	No	Yes	Large
Navan	Old Corn Market	Urban	€150	Yes	No	Yes	Large
North-Main	O'Connell Street, Dublin	Urban	€375	Yes	No	Yes	Large
Nutley	Nutley Lane, Donnybrook.	Urban	€520	Yes	No	Yes	Large
Phibsborough	PHIBSBOROUGH RD	Urban	€185	Yes	No	Yes	Large
Portlaoise	Knockmay, Portlaoise	Urban	€185	Yes	No	Yes	Large
Priory Park	PRIORY DRIVE	Urban	€275	Yes	Yes	Yes	Large
Quaker Road	3 Quaker Road, Cork	Urban	€185	Yes	Yes	Yes	Large
Rathmines	Rathmines Road	Urban	€465	Yes	No	Yes	Large
Rathredmond (Sligo)	Sligo	Urban	€130	Yes	No	Yes	Large
Roches Street	Limerick	Urban	€185	Yes	Partial	Yes	Large
Roslevin	Ballymahon Road, Athlone	Urban	€150	Yes	No	Yes	Large
Santry	SANTRY AVE	Urban	€225	Yes	Partial	Yes	Large
Shantalla	Galway	Urban	€150	Yes	No	Yes	Large
Ship Street	Ship Street, Leirim House, Dublin 2.	Urban	€300	Yes	Yes	Yes	Large

Sligo HPO	Lower Knox Street	Urban	€150	Yes	No	Yes	Large
Summerhill	89 Summerhill, Dublin 1.	Urban	€225	Yes	Yes	Yes	Large
Tallaght	Belgard Road, Dublin 24	Urban	€185	Yes	No	Yes	Large
Terenure	Terenure Road West, Dublin 6.	Urban	€325	Yes	Yes	Yes	Large
Thurles	Castle Park Towns Park	Urban	€150	Yes	No	Yes	Large
Tralee	Wesleyville	Urban	€150	Yes	Yes	Yes	Large
Tyrrelstown	Dublin 15	Urban	€185	Yes	No		Med
Walkinstown	WALKINSTOWN AVE.	Urban	€185	Yes	No	Yes	Large
Waterford Central	Exchange Street	Urban	€185	Yes	Yes	Yes	Large
Waterford Tycor	Keanes Road, tycor, Waterford	Urban	€130	Yes	No	Yes	Large
Wellington Road	Cork	Urban	€185	Yes	No	Yes	Large
Westport	Castlebar Street, North Mall, Westport	Urban	€150	Yes	No	Yes	Med
Wexford	Distillery Rod, Maudlinstown	Urban	€130	Yes	Yes	Yes	Large
Whitehall	GRIFFITH AVE.	Urban	€275	Yes	No	Yes	Large
Wicklow	High Street	Urban	€185	Yes	No	Yes	Large

If you are interested in a site or currently located in a site that is not listed in this table, please contact your Account Manager to confirm the facilities available and subject to charge.

Note: As part of a Site Offer for any given exchange or when any variation to an existing licence occurs open eir will provide the Operator with a detailed breakdown of all individual cost components

**3.1.2 Basic licence fee uplift per footprint – Excluding power consumption** Effective from the 1st of January 2014 to 30 Sept 2016:

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes
Urban and No		No	No	1.47



Rural		Yes	Yes	1.51
		No	No	1.47
Yes	No	Yes	Yes	1.51
		No	No	1.66
	Yes	Yes	Yes	1.69
		No	No	1.66
	Yes	Yes	1.69	

**3.1.2.1 Effective from 1 October 2016: CoLo LLU**

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes - LLU (DC power)	All exchange sizes - LLU (AC power)
Urban and Rural	No	No	No	1.45	1.33
			Yes	1.48	1.36
		Yes	No	1.45	1.33
			Yes	1.48	1.36
	Yes	No	No	1.64	1.52
			Yes	1.67	1.55
		Yes	No	1.64	1.52
			Yes	1.67	1.55

**3.1.2.2 Effective from 1 October 2016: CoLo VUA**

Location Type	Standby Generator Provision	False Flooring	Air-conditioning Provision	All exchange sizes - VUA (DC power)	All exchange sizes - VUA (AC power)
Urban and Rural	No	No	No	1.34	1.22
			Yes	1.37	1.25
		Yes	No	1.34	1.22
			Yes	1.37	1.25
	Yes	No	No	1.53	1.41
			Yes	1.56	1.44
		Yes	No	1.53	1.41
			Yes	1.56	1.44

**3.1.3 Plus: Licence Fee for additional services - excluding power consumption**

**Effective from the 1st of January 2014 to 30 Sept 2016:**

False Flooring	Air-conditioning Provision	All Exchange Sizes
No	No	€157.81
	Yes	€225.56
Yes	No	€230.73
	Yes	€298.48

### 3.1.3.1 Effective from 1 October 2016:

False Flooring	Air-conditioning Provision	All Exchange Sizes	All Exchange Sizes
		LLU	VUA (no MDF)
No	No	€101.82	€18.25
	Yes	€155.29	€71.72
Yes	No	€119.88	€36.31
	Yes	€173.36	€89.79

## 3.2 Power service provision standing charge - per requested Kw, per annum

### 3.2.1 Service Provision (Annual standing charge per requested kW)

**Effective from the 1st of Jan 2014 to 30<sup>th</sup> Sept 2016:**

Effective from the 1st of January 2014 there will be no separate annual charge per kW as capital costs are now recovered from the "Site Preparation charges (per footprint)" published at 2.1.1 above and recurring costs are recovered from the "Licence Fee for additional services per footprint" published at 3.1.3.1 above. In addition there will be an annual charge per site to recover the costs of DC power supply from eir to include the costs of a stand-by generator and the ongoing cost of the DC power solution.

All sites	Per Site per annum
DC Power from eir including stand-by generator	€361.73
OAO provides their own DC power solution	€211.77

### 3.2.2 Service Provision (Annual standing charge per requested kW)

**Effective from 1 October 2016:**



All sites	Per Site per annum
DC Power from eir - including stand-by generator	€315.88
DC Power from eir - no stand-by generator	€167.60
OAO provides their own DC power solution - including eir stand-by generator	€177.65
OAO provides their own DC power solution - no eir stand-by generator	€99.91

### 3.3 MDF and Cabling - Licence Fee (per annum)

Effective from the 1st of April 2005 to 31<sup>st</sup> of December 2013:

	Small Exchange	Medium Exchange	Large Exchange
MDF Block (per 100 pairs, includes cabling)	€20.96	€20.96	€20.96
Fibre Cable Installation	Basic Charge		
	External (per m)		
	Internal (per m)		

From the 1st of January 2014 the costs formerly recovered from MDF and Cabling - Licence Fee (per annum) will be recovered from the “Licence Fee per site for additional services - Excluding power consumption” published at 3.1.3.1 above.

### 3.4 Power consumption charges (per annum per requested Kw)

Effective from the 1st of April 2012 to 30<sup>th</sup> Sept 2016:

Site with Air-conditioning	€1,458.59
Site without Air-conditioning	€1,121.99

#### 3.4.1 Effective from 1 October 2016:

Site with Air-conditioning	€1,446.20
Site without Air-conditioning	€1,112.46

#### 4.0 Attendance Service

These services will be logged per site attendance and will be invoiced on the calendar month. These charges will only apply where the Access Seeker has sought escorted access and not where unescorted access, following accreditation, is utilised.

##### Planned Access Charges effective from the 1<sup>st</sup> Oct 2008 to 30<sup>th</sup> Sept 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

##### Planned Access Charges from 1 October 2016:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€44.95	€9.23
After Hours	€57.10	€11.54

##### Unplanned Access Charges effective from the 1<sup>st</sup> Oct 2008 to 30<sup>th</sup> Sept 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46

##### Unplanned Access Charges effective from 1 October 2016:

	First 30 Mins. on Site	Subsequent 15 minutes
Standard Hours	€63.13	€12.96
After Hours	€80.18	€16.20

### C. Unescorted Access Accreditation

The Access Seekers Staff (including their contractors) must be individually accredited to be given “Accredited Access Rights”. The charges for Unescorted Access Accreditation are set out in the table below.

1st Time Application	€341.11
Re Test	€268.88
Annual Renewal of Card	€76.08

### D. Escorted Access Accreditation

The Access Seekers Staff (including their contractors) must be individually accredited to be given “Accredited Access Rights”. The charges for Escorted Access Accreditation are set out in the table below.

Application for Escorted Access Registration	€76.08
Annual Renewal of Card	€76.08

## 5.0 Rack Interconnect Charges

Charge for Rack Interconnection Link between Operators - Effective from 08/02/2024

Item	Charge	Comment
Survey and Quotation Charge	€667	All Exchange Sizes
Infrastructure Build Charge up to 50 metres	€4,768	All Exchange Sizes
Additional Build Charge per metre over 50 Metres	€7.23	per Metre Charge

## 6.0 Change of Power Option

Charge for Change of Existing Power Option - Effective from 08/02/2024

Item	Charge	Comment
Site Survey and Offer Charge	€1,037	Conversion of Existing Power Option
Migration from AC power to DC Power	€15,612	Conversion of Existing Power Option
Migration from DC power to AC Power	€5,657	Conversion of Existing Power Option

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## 7.0 2<sup>nd</sup> CEI Backhaul Connection Charge

Charges for 2nd CEI Backhaul Connection to Co-Lo Space - Effective from 08/02/2024

Item	Charge	Comment
Survey and Quotation Charge	€424	Site Survey
Build Charge	€938	2nd CEI Backhaul Connection (up to 200m)

## ANNEX C

### **SERVICE SCHEDULE 102** ***Unbundled Local Metallic Path*** ***Service***

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for ULMP where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.13 below.

An Operator can select Standard or Amortised charging separately for connection/migration and fault repair.

#### 1.1. Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€29.30	Effective from 01/04/11 to 31/05/13
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€20.00	01/06/13
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€0.00	Effective from 1/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€0.00	Effective from 1/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (insitu metallic path) – PUI / MUI Order Type **	€20.00	Effective from 01/01/17
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type *	€50.60	Effective from 01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type	€0.00	Effective from 02/07/12 to 30/06/13



****		
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 1/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 1/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 1/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€50.60	Effective from 01/01/17
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type	€92.39	Effective from 01/07/12 to 01/07/12
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type ****	€0.00	Effective from 02/07/12 to 30/06/13
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type ****	€0.00	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion – New Line - PUS / MUS Order Type ****	€0.00	Effective from 01/01/16 to 31/12/16

ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€92.39	Effective from 01/01/17
PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/04/11
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/03/07
ULMP Connection Order failing validation – ( PUS order type)	€2.08	Effective from 01/04/11to 31/6/2013
ULMP Connection Order failing validation – ( PUS order type)	€2.08	Effective from 01/07/13 to 11/07/13
ULMP Connection Order failing validation – ( PUS / MUS order type)	€2.08	Effective from 12/07/13
Connection Order Cancelled (within four working days of Order)	€10.38	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11

\*\*Prior to 1/03/07 a "Failed Completion" resulted in the full connection charge/full connection with survey charge being raised.

\*\*\*\* Please see promotional details in section 1.14

## 1.2 Migrations Services

These orders will be charged as set out in the table below

Service	Price €	<u>Applicability</u>
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€15.00	Effective from 01/04/11

## 1.3 Standard Disconnection Charge

Service	Price €	Applicability
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ULMP Disconnection *** (Note7)	€15.00	Effective from 01/04/11 to 31/05/13
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

#### 1.4 Standard Recurring Charge

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Monthly Rental (Note 9)	€12.41	Applies from 09/03/10 to 31/01/13
ULMP Monthly Rental ****	€9.91	Applies from 01/02/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1 <sup>st</sup> July 2016 to 30 <sup>th</sup> June 2017
ULMP Monthly Rental	€9.88	Effective from 1 <sup>st</sup> July 2017 to 30 <sup>th</sup> June 2018
ULMP Monthly Rental	€10.40	Effective from 1 <sup>st</sup> July 2018 to 30 <sup>th</sup> June 2019
ULMP Monthly Rental	€10.92	Effective from 1 <sup>st</sup> July 2019 to 30 <sup>th</sup> June 2020
ULMP Monthly Rental	€11.52	Effective from 1 <sup>st</sup> July 2020

\*\*\*\* Please see promotional details in section 1.14

#### 1.5 Standard Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from 1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from 01/10/08
ULMP Fault Clearance (incl. Line Test)*****	€117.31	Effective from 01/10/08

ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from 01/10/08
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\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* This charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

#### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

#### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

#### Repeat Faults

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.6 Standard Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 1/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 1/03/07

### 1.7 Standard Bulk Data Charges

Bulk Data files are available free of charge via open eir's Unified Gateway.

The Bulk Data files provide the OAO with information on the capacitance of lines at particular open eir sites.



## 1.8 Amortised Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Connection Charge with Successful Completion (existing metallic path) – PU Order Type **	€2.50	Effective from 01/06/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI Order Type **	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI Order Type **	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/07/14 to 30/06/14
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / MUI Order Type **	€0	Effective from 01/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (in-situ metallic path) – PUI / PUS Order Type **	€2.50	Effective from 01/01/17
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form - PUS Order Type ****	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/07/15 to 31/12/15
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€0	Effective from 01/01/16 to 31/12/16
ULMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form – PUS / MUS Order Type	€50.60	Effective from 01/07/16
ULMP Connection Charge with Successful Completion – New Line - PUS Order Type ****	€0.00	Effective from 01/06/13 to 30/06/13
ULMP Connection Charge with Successful Completion – New Line – PUS Order Type	€0	Effective from 01/07/13 to 11/07/13
ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€0	Effective from 12/07/13 to 30/06/14
ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€0	Effective from 1/07/14 to 30/06/15
ULMP Connection Charge with Successful Completion – New Line – PUS / MUS Order Type	€92.39	Effective from 01/07/15

PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/06/13 to 30/06/2013
PUS Order Failing Completion Undeliverable	€20.54	Effective from 01/07/13 to 11/07/13
PUS / MUS Order Failing Completion Undeliverable	€20.54	Effective from 12/07/13
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/06/13 to 30/06/2013
PU & PUI Order Failing Completion Undeliverable	€0	Effective from 01/06/13 to 11/07/13
PU & PUI & MUI Order Failing Completion	€0	Effective from 12/07/13
ULMP Connection Order failing validation (existing metallic path)	€0.50	Effective from 01/06/13
ULMP Connection Order failing validation - ( PUS order type)	€2.08	Effective from 01/06/13 to 30/06//2013
ULMP Connection Order failing validation - ( PUS order type)	€2.08	Effective from 01/07/13 to 11/07/13
ULMP Connection Order failing validation - ( PUS / MUS order type)	€2.08	Effective from 12/07/13
Connection Order Cancelled	€4.00	Effective from 01/06/13

\*\*\*\* Please see promotional details in section 1.14

## 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€2.50	Effective from 01/06/13

## 1.10 Amortized Disconnection Charge

	Price €	Applicability
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

### 1.11 Amortised Recurring Charge

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
ULMP Monthly Rental ****	€9.91	Effective from 01/06/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1st July 2016 to 30th June 2017
ULMP Monthly Rental	€9.88	Effective from 1st July 2017 to 30th June 2018
ULMP Monthly Rental	€10.40	Effective from 1st July 2018 to 30th June 2019
ULMP Monthly Rental	€10.92	Effective from 1st July 2019 to 30th June 2020
ULMP Monthly Rental	€11.52	Effective from 1st July 2020
ULMP Monthly Rental (Connection / Migration)	€0.38	Effective from 01/06/13

The ULMP Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

\*\*\*\* Please see promotional details in section 1.14

### 1.12 Amortised Usage Charge

Service	Price €	Applicability
Monthly Fault Rental Charge	€0.96	Effective from 01/06/13 to 31/12/17
Monthly Fault Rental Charge	€0.63	Effective from 01/01/18

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA





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Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

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### 1.13 Amortised Line Categorisation for Unbundled Local Metallic Path

Service	Price €	Service
Non-order Related Line Categorisation per line	€0	Effective from 01/06/13
Order Related Line Categorisation per line	€0	Effective from 01/06/13

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## 1.14 Promotion Details<sup>2</sup>

### Current Promotions

Below lists the current promotions offered for ULMP.

#### Promotion 11: (formerly referred to as Note 11)

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network.

The Promotion will commence on 1st January 2013 and run until 30th June 2013. A list of all lines qualifying for this promotion will be provided in December 2012.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

#### Promotion 12:

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network.

The Promotion will commence on 1st July 2013 and run until 31st December 2013. A list of all lines qualifying for this promotion will be provided in June 2013.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 10 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 10 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 10 month period has elapsed.

#### Promotion 13:

Terms & Conditions:

LLU Lines must be in situ or pre-cabled & have been inactive for a period of 6 months on the open eir network. The Promotion will commence on 1st January 2014 to 30th June 2014. A list of all lines qualifying for this promotion will be provided in December 2013.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. Lines qualifying for the promotion will benefit from a discount of 100% on the current LLU line rental at time of order for a period of 12 months from the date of order completion. In the event of the cessation or migration of the LLU service to another operator over the course of the 12 month period, all further benefits under the promotion will be terminated from that point onwards. Prevailing rental charges will come into effect after the 12 month period has elapsed.

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<sup>2</sup> For historic details of promotions, please refer to ARO Price List Version 6.3 and 7.2

**Promotion 14:****Terms & Conditions:**

A rental credit of €50 will be applied to eligible LLU in situ or pre-cabled Lines that have been inactive for a period of 6 months or more on the open eir network and once connected remain active for 6 months. The Promotion will commence on 9<sup>th</sup> March 2015 to 30<sup>th</sup> September 2015. A list of all lines qualifying for this promotion will be provided in February 2015. The credit will be applied in Month 7.

A line will only qualify for this promotion if it is ordered (order acknowledged) within the timeframe of the particular phase in which it is listed. . In the event of the cessation or migration of the LLU service to another operator over the course of the 6 month period, all further benefits under the promotion will be terminated from that point onwards. Rental charges will come into effect once the line is connected.

## ANNEX C

### SERVICE SCHEDULE 103

#### *Line Sharing Service*

The charges applicable to the Line Sharing Service are as follows:

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for Line share where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.13 below.

#### 1.1. Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) ** (Note1)	€29.30	Effective from 01/04/11 to 31/05/13
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) ** (Note1)	€20.00	Effective from 01/06/13
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€61.75	Effective from 01/02/11 to 31/03/11
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€50.60	Effective from 01/04/11
Connection Order failing validation *	€0.61	Effective from 01/02/11 to 31/03/11
Connection Order failing validation *	€0.50	Effective from 01/04/11

Connection Order Cancelled within four working days of Order	€9.78	Effective from 01/02/11 to 31/03/11
Connection Order Cancelled	€4.00	Effective from 01/04/11
Upgrade from LS to ULMP on the same pair	€39.29	Effective from 01/02/11 to 31/03/11
Upgrade from LS to ULMP on the same pair	€15.00	Effective from 01/04/11
Soft Migration from LS to ULMP / GLUMP on the same pair	€4.00	Effective from 03/10/12
Connection Charge Line Share Full Install by open eir	€27	Effective from 26/10/2015
Premium Appointment Charge	€15	Effective from 01/05/2018

\*\* A "Failed Completion" results in the full connection charge/full connection with survey charge being raised.

\*\*\* Please see promotional details in section 1.14

## 1.2. Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€15.00	Effective from 01/04/11

## 1.3. Standard Disconnection Charge

Service	Price €	Applicability
LS Disconnection ***	€15.00	Effective from 01/04/11 to 31/05/13
LS Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

## 1.4. Standard Recurring Charge

Service	Price €	Applicability
LS Monthly Rental	€8.41	Applies from 01/12/07 to 31/10/09



LS Monthly Rental	€0.77	Applies from 01/11/09 to 30/06/2016
LS Monthly Rental	€0.77	Applies from 01/07/2016 to 28/02/2022
LS Monthly Rental	€0.62	Applies from 01/03/2022

## 1.5. Standard Usage Charges

Service	Price €	Applicability
LS Line Testing ****	€14.52	Effective from 1/02/05 to 30/09/08
LS Line Testing ****	€9.70	Effective from 01/10/08
LS Fault Clearance (incl. Line Test) *****	€117.31	Effective from 01/10/08 to 30/04/2014
LS Fault Clearance (incl. Line Test) *****	€44	Effective from 01/05/2014
LS Fault Clearance (excl. Line Test) *****	€107.61	Effective from 01/10/08 to 30/04/2014
LS Fault Clearance (excl. Line Test) *****	€44	Effective from 01/05/2014
Line Tagging Order Type Charge	€80.70	Effective from 24/01/2022

\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* this charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

### Repeat Faults



open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.6 Standard Line Categorisation for Line Sharing

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 01/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 01/03/07

### 1.7 Standard Bulk Data Charges

Bulk Data files are available free of charge via open eir's Unified Gateway.

The Bulk Data files provide the OAO with information on the capacitance of lines at particular open eir sites.

### 1.8 Amortised Connection Charges

Service	Price €	Applicability
LS Connection Charge with Successful Completion (existing metallic path – Access Seeker provides exchange splitter) **	€2.50	Effective from 01/06/13
LS Connection Charge with Successful Completion(existing metallic path – Access Seeker provides exchange splitter) Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) **	€50.60	Effective from 01/06/13
Connection Order failing validation	€0.50	Effective from 01/06/13
Connection Order Cancelled	€4.00	Effective from 01/06/13

Upgrade from LS to ULMP on the same pair	€15.00	Effective from 01/06/13
Soft Migration from LS to ULMP / GLUMP on the same pair	€4.00	Effective from 01/06/13
Connection Charge Line Share Full Install by open eir	€27	Effective from 26/10/2015

\*\* A "Failed Completion" results in the full connection charge/full connection with survey charge being raised.

### 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€2.50	Effective from 01/06/13

### 1.10 Amortised Disconnection Charge

Service	Price €	Applicability
LS Disconnection ***	€0.00	Effective from 01/06/13

\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

### 1.11 Amortised Recurring Charge

Service	Price €	Applicability
LS Monthly Rental	€0.77	Applies from 01/06/13 to 30/06/2016
LS Monthly Rental	€0.77	Applies from 01/07/2016 to 28/02/2022
LS Monthly Rental	€0.62	Applies from 01/03/2022
LS Monthly Rental (Connection/Migration)	€0.38	Applies from 01/06/13

The Line Share Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

### 1.12 Amortised Usage Charges

Service	Price €	Applicability
Monthly Fault Rental Charge	€0.24	Applies from 01/06/13
Monthly Fault Rental Charge	€0.05	Applies from 01/12/13

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA.

Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

### 1.13 Amortised Line Categorisation for Line Sharing

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€0	Applies from 01/06/13
Order Related Line Categorisation per line	€0	Applies from 01/06/13

### 1.14 Promotion Details<sup>3</sup>

#### Current Promotions

Below lists the current promotions offered for Line Share.

<sup>3</sup> For historic details of promotions, please refer to ARO Price List Version 6.3



**ANNEX C**  
**SERVICE SCHEDULE 104**  
***Sub Loop Unbundling***

The charges applicable to Sub Loop Unbundling are as follows:

**1.1 Survey Charges**

Service	Price €
Cabinet Survey	€99.17

**1.2 Offer**

Service	Price €
Cabinet Site Offer	€81.96
Cabinet Site Preparation (including Process Charge)	Actual cost of Materials and Labour plus a process charge 15% of the direct costs

**1.3 Connection Order with Successful Completion**

Service	Price €	Applicability
Sub Loop ULMP (with survey for spare pair)	168.65	Effective to 31/5/2013
Sub Loop ULMP (with survey for spare pair)	82.03	Applies from 01/04/13 to 31/5/2013
Sub Loop ULMP (with survey for spare pair)	72.73	Effective from 01/6/2013
Sub Loop ULMP (without survey)	135.92	Effective to 31/5/2013
Sub Loop ULMP (without survey)	49.30	Applies from 01/04/13 to 31/5/2013
Sub Loop ULMP (without survey)	40.00	Effective from 01/6/2013
Sub Loop Line Sharing (with survey for spare pair)	172.51	Effective to 31/5/2013
Sub Loop Line Sharing (with survey for spare pair)	85.89	Applies from 01/04/13 to 31/5/2013
Sub Loop Line Sharing (with survey for spare pair)	76.59	Effective from 01/6/2013
Sub Loop Line Sharing (without survey)	139.78	Effective to 31/5/2013
Sub Loop Line Sharing (without survey)	53.16	Applies from 01/04/13 to 31/5/2013
Sub Loop Line Sharing (without survey)	43.86	Effective from 01/6/2013

#### 1.4 Connection Order Failing Validation

Service	Price €
Sub Loop ULMP (with survey for spare pair)	45.21
Sub Loop ULMP (without survey)	17.38
Sub Loop Line Sharing (with survey for spare pair)	45.43
Sub Loop Line Sharing (without survey)	17.60

#### 1.5 Cancel Order

Service	Price €
Sub Loop ULMP	€24.12
Sub Loop Line Sharing	€24.12

#### 1.6 Monthly Rental

Service	Price €	Applicability
Sub Loop ULMP	€10.53	Applies from 09/03/10 to 31/01/13
Sub Loop ULMP	€9.03	Applies from 01/02/13 to 30/06/2016
Sub Loop ULMP	€5.41	Effective from 1/7/2016 to 30/06/2017
Sub Loop ULMP	€5.60	Effective from 01/07/2017 to 30/06/2018
Sub Loop ULMP	€5.77	Effective from 01/07/2018 to 30/06/2019
Sub Loop ULMP	€5.92	Effective from 01/07/2019 to 30/06/2020
Sub Loop ULMP	€6.12	Effective from 01/07/2020
Sub Loop Line Sharing	€7.61	Applies from 01/12/07 to 31/10/09
Sub Loop Line Sharing	€0.77	Applies from 01/11/09 to 30/06/2016
Sub Loop Line Sharing	€0.77	Applies from 01/07/2016 to 28/02/2022
Sub Loop Line Sharing	€0.62	Applies from 01/03/2022

#### 1.7 Line Test

Service	Price €
Sub Loop ULMP Line Test	49.18
Sub Loop Line Sharing Line Test	18.09

#### 1.8 Fault Clearance

Service	Price €
Sub Loop ULMP Fault Clearance	110.86
Sub Loop Line Sharing Fault Clearance	110.86

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## 1.9 Disconnection

Service	Price €
Sub Loop ULMP Disconnection	69.03
Sub Loop Line Sharing Disconnection	92.34

## 1.10 Attendance Charges

### A. Planned Access Charges effective to the 30th September 2008

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€60.46	€12.12
After Hours	€100.77	€20.19

### Planned Access Charges effective from the 1<sup>st</sup> October 2008:

	First 30 Mins on Site	Subsequent 15 minutes
Standard Hours	€62.59	€12.85
After Hours	€93.89	€18.97

### B Unplanned Access effective to the 30th September 2008

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€121.04	€18.17
After Hours	€217.90	€33.32

### Unplanned Access Charges effective from the 1<sup>st</sup> October 2008:

	First 30 Mins on Site	Subsequent 15 mins
Standard Hours	€87.89	€18.97
After Hours	€125.83	€28.46



## ANNEX C

### SERVICE SCHEDULE 106

#### ***GLUMP, combined GNP (Geographic Number Portability) and ULMP (Unbundled Local Metallic Path) Service***

Effective from 1st June 2013 an Operator can elect to avail of either Standard or Amortised pricing for the connection/migration or fault repair.

Standard pricing refers to the business as usual pricing for GLUMP where the full charge for connection/migration or fault repair is invoiced as a single once-off charge on the next invoice following the actual event. These charges are set out in Table 1.1 to Table 1.7 below.

Amortised pricing refers to a regime where the connection/migration or fault repair charge is levied through an initial up-front element with the remainder of the charge being levied as a recurring monthly charge for the life of the service provided. These charges are set out in Table 1.8 to Table 1.10 below.

An Operator can select Standard or Amortised charging separately for connection/migration and fault repair.

#### 1.1 Standard Connection Charges

These reflect the standard connection charges and any applicable pricing promotions for a particular period and/or a particular order type. For details of promotions please refer to section 1.14.

Service	Price €	Applicability
GLUMP Connection Charge with Successful Completion (existing metallic path) *	€32.63	Effective from 01/04/11 to 31/05/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) * / ** / *** (Note1)	€23.33	Effective from 01/06/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€65.08	Effective from 01/02/11 to 31/03/11
GLUMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/04/11
Number Porting Component failing validation	€6.63	Effective from 01/02/11 to 31/03/11
Number Porting Component failing validation	€1.15	Effective from 01/04/11

ULMP Component failing validation *	€0.61	Effective from 01/02/11 to 31/03/11
ULMP Component failing validation *	€0.50	Effective from 01/04/11

\* The GLUMP connection charge will be charged in two discrete elements. €3.33 will be charged following a successful number port of an accepted order. The remaining balance will be charged following the successful unbundling of the metallic path, without and with survey option, associated with that accepted order.

## 1.2 Standard Migrations Services

.These orders will be charged as set out in the table below

Service	Price €	Applicability
Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€18.33	Effective from 01/04/11

## 1.3 Standard Failed Completion Charges

Service	Price €	Applicability
Number Porting Component requiring Rollback	€3.50	Applies from 01/10/08 to 31/01/11
Number Porting Component requiring Rollback	€3.33	Effective from 1/02/11
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€46.08	Effective from 1/02/11 to 31/03/11
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€32.63	Effective from 01/04/11
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop	€65.08	Effective from 1/02/11 to 31/03/11

GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/04/11
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\* The GLUMP failed completion charge will be charged in two discrete elements. €3.33 will be charged following the rollback of the number porting component. The remaining balance will be charged following the rollback of the ULMP component, without and with survey option, associated with the GLUMP failed completion.

#### 1.4 Standard Disconnection Charge

Service	Price €	Applicability
ULMP Disconnection **** (Note2)	€15.00	Effective from 01/04/11
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator

#### 1.5 Standard Recurring Charge

Service	Price €	Applicability
ULMP Monthly Rental	€12.41	Applies from 09/03/10 to 31/01/13
ULMP Monthly Rental	€9.91	Applies from 01/02/13 to 30 <sup>th</sup> June 2016
ULMP Monthly Rental	€9.34	Effective from 1st July 2016 to 30th June 2017
ULMP Monthly Rental	€9.88	Effective from 1st July 2017 to 30th June 2018
ULMP Monthly Rental	€10.40	Effective from 1st July 2018 to 30th June 2019



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ULMP Monthly Rental	€10.92	Effective from 1st July 2019 to 30th July 2020
ULMP Monthly Rental	€11.52	Effective from 1st July 2020

## 1.6 Standard Usage Charge

Service	Price €	Applicability
ULMP Line Testing	€42.16	Effective from 1/02/05 to 30/09/08
ULMP Line Testing ****	€32.30	Effective from 01/10/08
ULMP Fault Clearance (incl. Line Test)*****	€117.31	
ULMP Fault Clearance (excl. Line Test)*****	€109.97	Effective from 01/10/08

\*\*\*\* The Line Test Charge is only raised if the Fault Report results in a test that requires no fault clearance activity

\*\*\*\*\* The Fault Clearance (incl. Line Test) charge is currently under review.

\*\*\*\*\* This charge applies where the Operator provides line test results, to the industry specifications, at the time of the fault report.

Note: open eir will rebate any charges incurred by an Access Seeker if a provisioning related fault is received within 8 working days of the line being provisioned. Such faults will include both Early Life Faults and Dead on Arrival Faults.

open eir will also rebate any charges incurred by an Access Seeker for a repeat fault, that is not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### Dead on Arrival

open eir define Dead on Arrival (DOA) as instances where open eir advised an OAO that the requested service was provisioned when, in reality, the service was never provisioned correctly in the first instance.

### Early Life Faults

open eir define Early Life Faults (ELFs) as faults which are reported in the 8 working day period following the provisioning and are localised and cleared to the network elements impacted by the delivery process. This will include faults relating to DOA.

### Repeat Faults

open eir define Repeat Faults as faults, that are not the result of a separate network failure, occurring within 8 working days of the original fault being cleared.

### 1.7 Standard Line Categorisation for Unbundled Local Metallic Path

	Price €	Applicability
Non-order Related Line Categorisation per line	€6.21	Effective from 1/02/05 to 29/02/08
Non-order Related Line Categorisation per line	€0	Effective from 1/03/08
Order Related Line Categorisation per line	€3.66	Effective from 1/02/05 to 28/02/07
Order Related Line Categorisation per line	€0	Effective from 01/03/07

### 1.8 Amortised Connection Charges

Service	Price €	Applicability
GLUMP Connection Charge with Successful Completion (existing metallic path) *	€5.83	Effective from 01/06/2013
GLUMP Connection Charge with Successful Completion (existing metallic path) – Survey Option Selected on Order Form (to allow connection of spare path with new drop wire) *	€53.93	Effective from 01/06/13
Number Porting Component failing validation	€1.15	Effective from 01/06/13
ULMP Component failing validation *	€0.50	Effective from 01/06/13

\* The GLUMP connection charge will be charged in two discrete elements. €3.33 will be charged following a successful number port of an accepted order. The remaining balance will be charged following the successful unbundling of the metallic path, without and with survey option, associated with that accepted order.

### 1.9 Amortised Migrations Services

These orders will be charged as set out in the table below

Service	Price €	Applicability
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Intra Operator Bulk Migrations and Inter-Operator Bulk Migrations	€5.83	Effective from 01/06/13
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### 1.10 Amortised Failed Completion Charges

Service	Price €	Applicability
Number Porting Component requiring Rollback ***	€3.33	Effective from 1/06/13
GLUMP Failed Completion requiring Rollback (existing metallic path) *	€32.63	Effective from 01/06/13
GLUMP Failed Completion requiring Rollback (existing metallic path) – Survey Option Selected on Order Form	€53.93	Effective from 01/06/13

\* The GLUMP failed completion charge will be charged in two discrete elements. €3.33 will be charged following the rollback of the number porting component. The remaining balance will be charged following the rollback of the ULMP component, without and with survey option, associated with the GLUMP failed completion.

### 1.11 Amortized Disconnection Charge

Service	Price €	Applicability
ULMP Disconnection ***	€0.00	Effective from 01/06/13

\*\*\*\* disconnection only applies when initiated by access seeker when there is no gaining operator.

### 1.12 Amortised Recurring Charge

Service	Price €	Applicability
ULMP Monthly Rental	€10.92	Effective from 1st July 2019 to 30th June 2020
ULMP Monthly Rental	€11.52	Effective from 1st July 2020
ULMP Monthly Rental (Connection/Migration I)	€0.38	Effective from 01/06/13

The ULMP Monthly Rental (Connection/Migration) rental charge above applies to both single and bulk connections/migrations.

### 1.13 Amortised Usage Charge

Service	Price €	Applicability
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Monthly Fault Rental Charge	€0.96	Effective from 01/06/13 to 31/12/17
Monthly Fault Rental Charge	€0.63	Effective from 01/01/18

Any faults deemed to be a Non Fault at or beyond the threshold set out in the LLU Standard SLA shall incur a penalty as outlined below. The definition of a Non Fault shall be as set out in the LLU Standard SLA.

Service	Price €	Applicability
Non fault penalty	€100.00	Effective from 01/06/2013

#### 1.14 Standard Line Categorisation for Unbundled Local Metallic Path

Service	Price €	Applicability
Non-order Related Line Categorisation per line	€0	Effective from 01/06/13
Order Related Line Categorisation per line	€0	Effective from 01/06/13

#### 1.14 Promotion Details<sup>4</sup>

##### Current Promotions

Below lists the current promotions offered for GLUMP

<sup>4</sup> For historic details of promotions, please refer to ARO Price List Version 6.3 and 7.2

## ANNEX C

### SERVICE SCHEDULE 107

#### *Duct Access*

Rates are published below for annual rental of Operator access to open eir sub-duct and duct

#### 1.1. Duct Access Rental Charges

The following charges apply per meter of **sub-duct** by surface type accessed in Dublin & Provincial exchange areas.

Operators should apply to their open eir CSM for the list of Dublin and Provincial exchanges.

Surface Type	Dublin	Provincial	Effective From	Effective To
Carriageway	€2.84	€1.92	01/07/2020	
Footway	€2.12	€1.45	01/07/2020	
Verge	€1.22	€1.00	01/07/2020	

#### 1.2. Main Duct Rental Charges

The following charges apply for Operator installed **cables** in open eir duct (ie excluding cables installed in open eir provided sub-duct) by length and surface type, accessed in Dublin & Provincial exchange areas.

Drop cable installation through open eir ducts will incur separate 'main duct' rental, and this extra rental will be added to the annual rental of the associated sub-duct order CEI Ref#.

Operators should apply to their open eir CSM for the list of Dublin and Provincial exchanges.

Surface Type	Dublin	Provincial	Effective From	Effective To
Carriageway	€2.25	€1.33	03/04/2023	
Footway	€1.53	€0.86	03/04/2023	
Verge	€0.63	€0.41	03/04/2023	

### 1.3. Dark Fibre in lieu of Duct Access

It may occur that duct access cannot be reasonably made available, in which case dark fibre access may be reasonably available in lieu.

In such cases the annual rental that would apply for dark fibre per metre per annum of 1 single fibre is as per the table below:

From	To	Dublin	Provincial
01/07/2019	30/06/2020	€0.27	€0.14
01/07/2020	28/02/2022	€0.28	€0.15
01/03/2022	30/06/2023	€0.12	€0.12
01/07/2023		€0.11	€0.11

Operators should apply to their open eir CSM for the list of Dublin and Provincial exchanges.

Additional charges will apply for the preparation of the entry and exit points of the route requested by the Operator in advance of cable deployment. Operators should apply to their CSM with details of their planned deployment for information on fibre connection charges.

**ANNEX C**  
**SERVICE SCHEDULE 108**  
**Pole Access**

**1.1. Pole Access Rental Charges – modified LEA / outside modified LEA**

The rates tabulated below are the charges for the annual rental per pole for use of Eir poles to carry Operator cable and were determined by ComReg in Decision D03/16 to recover the costs of building, operating, and maintaining the Eir pole infrastructure.

From	To	Modified LEA	Outside Modified LEA
01-Jul-16	30-Jun-17	23.15	19.18
01-Jul-17	30-Jun-18	24.30	20.00
01-Jul-18	30-Jun-19	25.46	20.84
01-Jul-19	30-Jun-20	26.63	21.68
01-Jul-20		27.79	22.50

Note the charges are subject to the number of Operators (incl Eir) present on the pole. The charges listed above if the Operator is the only part with cable on the pole. Where two Operators – including Eir – have cables on the pole the annual rental charged is 50% of the rate above.

The Modified LEA is a list of Eir exchanges that is published in Appendix 14 to ComReg D03/16.

Operators should apply to their CSM with details of their planned deployment for information on route preparation and furniture rental charges.

## 1.2. Dark fibre in lieu of Pole Access

It may occur that pole access cannot be reasonably made available, in which case dark fibre access may be reasonably available in lieu.

In such cases the annual rental that would apply for 1 single fibre is as per the table below.

From	To	Dublin	Provincial
01/07/2019	30/06/2020	€0.27	€0.14
01/07/2020	28/02/2022	€0.28	€0.15
01/03/2022	30/06/2023	€0.12	€0.12
01/07/2023		€0.11	€0.11

Operators should apply to their open eir account manager for the list of Dublin and Provincial exchanges.

Additional charges will apply for the preparation of the entry and exit points of the route requested by the Operator in advance of cable deployment. Operators should apply to their Account Manager with details of their planned deployment for information on fibre connection charges.

## 1.3. Pole Access Supervision

Note that charges for supervised access do not apply from 13/08/21.

Note: absence of an open eir supervisor will not prevent an Operator from commencing or continuing their work.

**ANNEX C**  
**SERVICE SCHEDULE 109**  
**Virtual Unbundled Access (VUA)**

## 1 NGA Virtual Unbundled Access (VUA) Charges

The price for open eir's NGA VUA Service is made up of a number of elements:

- Port Rental
- Port Connection
- Migration (per port)
- Unicast
- Multicast

The prices set out for the open eir NGA VUA service may vary from time to time.

Prices are effective from the date indicated on this Price List. Where applicable tables indicate the time frames for which a charge is valid with “effective from” and “effective to” dates shown. This open eir ARO Price List will be updated and republished from time to time.

Operators will be notified when changes are made to the ARO Price List published on open eir's website. The charges relevant to each service are listed in EURO.

### 1.1 NGA Virtual Unbundled Access – Connection and Migration Charges

Service	Effective From	Effective to	Price €
POTS Based NGA (FTTC) Service Connection and Migration Charge <sup>(1)</sup>	20/05/2013		2.50
Standalone NGA (FTTC) Service Connection and Migration Charge <sup>(2)</sup>	20/05/2013		2.50
NTU (FTTC) Installed by open eir <sup>(3)(4)(5)(6)</sup>	20/05/2013		27.50
POTS Based NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/01/2019	30/06/2020	170.00
POTS Based NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/07/2020	30/09/2022	100.00
POTS Based NGA (FTTH) Service Connection and Migration Charge <sup>(7)(12)</sup>	01/10/2022	31/03/2023	0.00
POTS Based NGA (FTTH) Service Migration Charge <sup>(7)(12)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/01/2019	30/06/2020	170.00
Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/07/2020	30/09/2022	100.00

Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/10/2022	31/03/2023	0.00
Standalone NGA (FTTH) Service Connection and Migration Charge <sup>(7)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Connection Charge <sup>(9)</sup>	23/03/2023		40.00
Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to Standalone NGA (FTTH) 500MB Flexible Term Service with another Operator <sup>(11)</sup>	23/03/2023		40.00
Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to other FTTH Services with another Operator <sup>(9))</sup>	23/03/2023	31/03/2023	0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to other FTTH services with another Operator <sup>(9)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Upgrade/Downgrade Charge with existing Operator <sup>(10)</sup>	23/03/2023	31/03/2023	0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Upgrade/Downgrade Charge with existing Operator <sup>(10)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/01/2019	30/06/2020	170.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/07/2020	30/09/2022	100.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/10/2022	31/03/2023	0.00
Standalone NGA (FTTH) Service Activation <sup>(7)</sup>	01/04/2023		0.00
Standalone NGA (FTTH) 500MB Flexible Term Service Activation <sup>(9)</sup>	23/03/2023		40.00
Upgrade or downgrade per port within NGA product set <sup>(8)</sup>	20/05/2013		2.50

(1) This charge applies when a POTS Based NGA service is added to an existing PSTN/SB-WLR line or when an existing ADSL Broadband or Line Share product is migrated to a POTS Based NGA service. The SB-WLR line connection charges are outlined separately in the Reference Interconnect Offer price List.

(2) This charge applies when a new Standalone NGA service is provisioned or when an existing ULMP or an existing SB-WLR only or an existing SB-WLR with ADSL Broadband/Line Share is migrated to a Standalone NGA service. For NTU installations this charge also applies.

(3) This charge applies when the NTU is installed by open eir for both POTS Based NGA services and Standalone NGA services. For NTU installations this charge is in addition to the charges referred to in Notes (1) and (2) above.

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(4) The NTU charge will not apply when a Non insitu SB-WLR line is installed as part of the same order. The NTU charge will also not be applied where a Standalone NGA Non-Insitu Access connection charge occurs as part of the same order.

\*Note: The lower of this number or whatever promotional price applies to the equivalent SB-WLR connection at the time. See RIO Price List for SB-WLR promotional details.

(5) In the scenario where an NGA order is completed that includes a request for the installation of an NTU and open eir's records show that an NTU had previously been installed and charged by open eir as part of an NGA provisioning or migration order, the NTU connection charge will be rebated. This regime will apply until such a time that Operators can order an insitu NGA service at a premises that has an NTU already installed through previous NGA installations. An order for an insitu service in this case means that an Operator can place an NGA order without the need to create an appointment for an end-user visit to install the NTU.

(6) In the scenario where an NGA order is completed that includes a request for the installation of an NTU and open eir's records show that an NTU had previously been installed by open eir as part of a non-insitu SB-WLR order (LNN Order) completed within the previous 30 days, the NTU connection charge will be rebated. This regime will apply until such a time that Operators can submit a combined order for non-insitu SB-WLR and NGA VUA.

(7) This charge applies when a FTTH NTU and / or FTTH ONT is installed by open eir for both POTS Based NGA services and Standalone NGA services. Service Connection is the installation of a FTTH NUT and / or ONT at the customer's premises to deliver a new FTTH Service. Migration is the transfer of an active FTTH service from one Operator to another. Service Activation applies where the customers' premises have previously had an ONT installed to deliver FTTH Service but that service is not currently active. Service Activation may be electronically activated or may require an engineer visit to activate the service. These charges apply for both the standard and NTU only FTTH connection types.

(8) This charge applies when an Operator changes a port within the same NGA product set and where the port is assigned to the same Operator before and after the change. This may be from one FTTC profile to another FTTC profile or from one FTTH product to another FTTH product. For the avoidance of doubt, changes between NGA product sets, e.g. FTTC to FTTH are not considered upgrades or downgrades. Where an Operator changes a port from FTTC to FTTH, this is considered a Service Connection, as described in note (7), and Service Connection charges will apply. Where an Operator changes a port from FTTH to FTTC, Connections charges, as described in Notes (1) and (2) above, will apply.

(9) This charge applies when an FTTH NTU and /or ONT is installed by open eir for Standalone NGA services. Service Connection is the installation of a FTTH NTU and / or FTTH ONT at the customer's premises to deliver a new FTTH Service. Migration in this note is the transfer of the active Standalone FTTH 500 MB Flexible Term service from one

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Operator to another to other FTTH services. Service Activation applies where the customers' premises have previously had a FTTH NTU and / or FTTH ONT installed to deliver FTTH Service but that service is not currently active. Service Activation may be electronically activated or may require an engineer visit to activate the service. These charges apply for both the standard and NTU only FTTH connection types. A Service Activation Charge is charged every time the service is activated.

(10) If the existing Operator wishes to upgrade or downgrade the active FTTH 500MB Flexible term Service to another FTTH service this charge will apply.

(11) This charge is the Migration of an active FTTH 500MB Flexible Term Service to a FTTH 500MB Flexible Term Service with another Operator.

(12) New POTS based NGA (VUA) FTTH Connections are no longer available from 01/04/2023. Please refer to CRD 862 on the open eir RAP Customer Portal.

Note 1: A charge of €30 will be applied for a missed appointment that is the result of a customer generated issue as defined in the NGA IPM.

## 1.2 NGA Virtual Unbundled Access – Monthly Rental Charges

Service – FTTC	Effective From	Effective to	Price €
NGA Virtual Unbundled Access Standalone	1/07/2019	30/06/2020	19.79
NGA Virtual Unbundled Access Standalone	1/07/2020	30/06/2021	20.10
NGA Virtual Unbundled Access Standalone	1/07/2021	28/02/2022	20.36
NGA Virtual Unbundled Access Standalone	01/03/2022	30/06/2022	18.36
NGA Virtual Unbundled Access Standalone	01/07/2022	30/06/2023	18.54
NGA Virtual Unbundled Access Standalone	01/07/2023		19.12
NGA Virtual Unbundled Access POTS Based	1/07/2019	30/06/2020	5.97
NGA Virtual Unbundled Access POTS Based	1/07/2020	30/06/2021	6.42
NGA Virtual Unbundled Access POTS Based	01/07/2021	28/02/2022	6.80
NGA Virtual Unbundled Access POTS Based	01/03/2022	30/06/2022	4.80
NGA Virtual Unbundled Access POTS Based	01/07/2022	30/06/2023	4.98
NGA Virtual Unbundled Access POTS Based	01/07/2023		5.56

Service – FTTH	Effective From	Effective to	Price €
NGA Virtual Unbundled Access Standalone 150Mbps	31/08/2015	31/08/2016	20.50
NGA Virtual Unbundled Access Standalone 150Mbps	01/09/2016		23.50(2)(3) (4)
NGA Virtual Unbundled Access Standalone 300Mbps	01/09/2016	30/06/2020	28.50
NGA Virtual Unbundled Access Standalone 300Mbps	01/07/2020		23.50(4)
NGA Virtual Unbundled Access Standalone 500Mbps	27/04/2020	30/06/2020	28.50
NGA Virtual Unbundled Access Standalone 500Mbps	01/07/2020		23.50(2)(3) (4)
NGA Virtual Unbundled Access Standalone 500Mbps / 100 Mbps	05/08/2021		27.00(4)
NGA Virtual Unbundled Access Standalone 500Mbps Flexible Term (1)	23/03/2023		35.00
NGA Virtual Unbundled Access Standalone 1000Mbps	01/02/2020	30/06/2020	33.50
NGA Virtual Unbundled Access Standalone 1000Mbps	01/07/2020		28.50(2)(3) (4)

NGA Virtual Unbundled Access Standalone 1000Mbps / 150 Mbps	05/08/2021		32.00 <del>(4)</del>
NGA Virtual Unbundled Access Standalone 2000Mbps	25/10/2021		33.50(2) (3) <del>(4)</del>
NGA Virtual Unbundled Access s POTS Based 150Mbps	31/08/2015	31/08/2016	6.98
NGA Virtual Unbundled Access s POTS Based 150Mbps	01/09/2016		9.09
NGA Virtual Unbundled Access POTS Based 300Mbps	01/09/2016	30/06/2020	14.09
NGA Virtual Unbundled Access POTS Based 300Mbps	01/07/2020		9.09
NGA Virtual Unbundled Access POTS Based 500Mbps	27/04/2020	30/06/2020	14.09
NGA Virtual Unbundled Access POTS Based 500Mbps	01/07/2020		9.09
NGA Virtual Unbundled Access POTS Based 500Mbps / 100Mbps	05/08/2021		12.59
NGA Virtual Unbundled Access POTS Based 1000Mbps	01/09/2016	31/01/2020	24.09
NGA Virtual Unbundled Access POTS Based 1000Mbps	01/02/2020	30/06/2020	19.09
NGA Virtual Unbundled Access POTS Based 1000Mbps	01/07/2020		14.09
NGA Virtual Unbundled Access POTS Based 1000Mbps / 150 Mbps	05/08/2021		17.59
NGA Virtual Unbundled Access POTS Based 2000Mbps	25/10/2021		19.09

Rental is subject to the Minimum Term as per the ARO

(1) A Minimum of one month's rental will be charged for each connection/activation of the FTTH 500MB Flexible Term Service. For Avoidance of doubt, there is a one month's minimum term every time this service is connected/activated.

(2) 6 year price guarantee - open eir will maintain at least one version of each applicable service profile on a price no greater than the prevailing price point at the time of implementation + 1.5% per year thereafter, subject to the prevailing price control obligations imposed by ComReg. That is from 03/07/2023 to 30/06/2029.

(3) 7 to 10 year price guarantee - In addition to the 6 year price guarantee outlined above, open eir will for a further 4 years thereafter cap price increases at a rate equal to Irish Consumer Price Index, subject to the prevailing price control obligations imposed by ComReg. This is from 01/07/2029 to 30/06/2033.

All changes to regulated prices associated with note 2 and 3 will be notified in accordance with regulatory obligations.

(4) When an Operator upgrades their existing customers from a copper broadband connection (i.e., Bitstream IP, Bitstream MB or FTTC) to a FTTH standalone connection, a new price point will be charged to the operator which is €3 lower than the listed price. This discount will stay with the line for so long as the line remains active on FTTH with that Operator. In the event of a future increase (or decrease) to the headline FTTH price point, the €3 discount will continue to apply to the prevailing applicable price. Operators can change the FTTH profile speed (including a change from Bitstream to VUA) and the €3 discount will continue to be applied against the new FTTH profile. The €3 discount applies to operator upgrades from the 1st of August 2024.

The maximum term of the price promotion will be three years and, in the absence of an earlier notification (minimum 12 months' notice); the price promotion will end on 31 July 2027. For the avoidance of doubt all FTTH services that have qualified for the €3 per month discount will revert to the normal price level that applies for that FTTH service at the end of the promotion.

For avoidance of doubt, an upgrade is where an end user with an existing open air Copper Broadband service is upgraded by their existing Operator to open air FTTH.

<b>Service – Virtual Unbundled Access VEA (VUA Variant)</b>	<b>Effective From</b>	<b>Effective to</b>	<b>Price €</b>
NGA VUA VEA Standalone*	15/12/2020	28/02/2022	41.00
	01/03/2022	30/06/2022	40.00
	01/07/2022	30/06/2023	42.00
	01/07/2023	-	45.00
NGA VUA VEA POTS Based*	15/12/2020	19/09/2022* *Product Retired	27.00

Notes:

\* All “Standalone” options are charged at a single price, and all “POTS Based” options are charged at a single price. (As per table above.)

More information regarding the VUA variant of the VEA access can be found in the NGA Virtual Unbundled Access Product Description document on the open air website.



### 1.3 NGA Virtual Unbundled Access – Data Port Extension Connection Charges

Service	Effective From	Effective to	Price €
Data Port Extension Connection Charge (up to 30m), if ordered on UG	20/05/2013		55.00
Data Port Extension Connection Charge, if order onsite by the end-user*	20/05/2013		85.00

\* This option is available for 90 days after launch after which it will be reviewed for continued availability

### 1.4 NGA Virtual Unbundled Access Unicast – Connection Charge

Service	Effective From	Effective to	Price €
Virtual Unbundled Access (VAU) – Connection per site	20/05/2013		50

### 1.5 NGA Virtual Unbundled Access Multicast – Connection Charges

Service	Effective From	Effective to	Price €
VUA Multicast (VAM) – Connection per site	20/05/2013		50.00
VUA Multicast – Connection per End-user	20/05/2013		2.50

Note: WEIL pricing including the creation and management of SAB(s) is covered in the Network Price List as referenced in the Leased Line Reference Offer (LLRO).

## ANNEX C

### SERVICE SCHEDULE 112

#### *Sub-Duct Self-Install*

Rates in 1.1 are published below for annual rental of Operator access to open eir duct for Sub-Duct Self-Install product.

#### 1.1. Sub-Duct Self-Install Rental Charges – Dublin & Provincial

A 'SDSI area unit' is defined as a maximum cross-sectional area measuring 254mm<sup>2</sup> of duct accessed.

The following 'SDSI area unit' charges apply per meter length of duct accessed in Dublin & Provincial exchange areas and by surface type.

Surface Type	Dublin	Provincial	Effective From	Effective To
Carriageway	€2.25	€1.33	13/08/2021	
Footway	€1.53	€0.86	13/08/2021	
Verge	€0.63	€0.41	13/08/2021	

Note: the 'SDSI area unit' rates in the above table also apply for self-install **drop cable** in open eir duct.

Operators should apply to their open eir account manager for the list of Dublin and Provincial exchanges.

#### 1.2. Dark Fibre in lieu of Sub-Duct Self-Install

It may occur that Sub-Duct Self-Install cannot be reasonably made available, in which case dark fibre access may be reasonably available in lieu.

In such cases the annual rental that would apply for dark fibre per metre per annum 1 single fibre is as per the table below

Dublin	Provincial	Effective From	Effective To
€0.28	€0.15	13/08/2021	28/02/2022
€0.12	€0.12	01/03/2022	30/06/2023
€0.11	€0.11	01/07/2023	

Operators should apply to their open eir account manager for the list of Dublin and Provincial exchanges.

Additional charges will apply for the preparation of the entry and exit points of the route requested by the Operator in advance of cable deployment. Operators should apply to their Account Manager with details of their planned deployment for information on fibre connection charges.

### 1.3. Sub-Duct Self-Install - additional charges

Activity	Charge	Effective From	Effective To
Accreditation – new OAO	€450	13/08/2021	
Accreditation – upgrade to SDSI	€127.87	13/08/2021	
Cancel Sub-Duct Self-Install order	€85.25	13/08/2021	
Supervision OAO ‘no show’	€77.08	13/08/2021	
No blockage found	€539.16	13/08/2021	
No ‘in-life duct repair’ fault found	€96.35	13/08/2021	



## Version Control History

Version	Status	Update	Effective Date
2.5	Approved	- Introduction of Version Control Table - Implementation of DN D15/04 adjusting LLU rental prices by CPI	10/12/05
2.6	Approved	Section 4.0 Attendance Service: C / D- Unescorted / Escorted Access Accreditation Charges Added	08/03/06
2.7	Approved	Table 1.1, Annex C, Service Schedule 101 and Table 1.1, Annex C, Service Schedule 102. Clarification of "Failed Completion" charges.	09/05/06
2.8	Approved	Introduction of new Service Schedule 106 GLUMP	08/08/06
2.9	Approved	- Implementation of DN D15/04 adjusting LLU rental prices by CPI & the volume impact on the price of connection charges.	01/12/06
3.0	Approved	-Table 1.5, Annex C, Service Schedule 102, Table 1.5, Annex C, Service Schedule 103, and Table 1.6, Annex C, Service Schedule 106. Removal of "Line Categorisation – Order Related" charges.-Table 1.1, Annex C, Service Schedule 102. Change in price of undelivered ULMP orders.	01-03-07
3.1	Approved	Introduction of PUI order type. Table 1.1, Annex C, Service Schedule 102.	14-05-07
3.2	Approved	Revision of Schedule 106 rates to reflect revised GNP charge	01/08/07
3.3	Approved	Adjustment of LLU rental prices by CPI under Decision Notice D15/04	01/12/07
3.4	Approved	Revision of rates in Schedule 102, 103 & 106	01/03/08

3.5	Approved	Revised rate for Line Share Rental	24/08/08
3.6	Approved	Revised rate for Line Share Rental to remove revision 3.5	01/03/08
3.7	Approved	Revision of Rates in Schedule 101, 102, 103 and 106	01/10/08
3.8	Approved	Addition of Promotional Details	18/09/09
3.9	Approved	Revised Physical Co-location Rental pricing for Beggars Bush and Ship Street	01/10/09
4.0	Approved	Revised rate for Line Share Rental Please note: This price change is being implemented in accordance with Com Reg Decision D04/09. However, open eir has challenged the validity of the price directed in the Decision by way of an appeal to the High Court. If the appeal is successful open eir will apply a new price in accordance with the Court Decision retrospectively for the period commencing 01 November 2009 to ensure that there is no under-recovery between the price now charged and the	01/11/09
4.1	Approved	Revised Promotional Details	20/01/10
4.2	Approved	Removal of note added in version 4.0	01/11/09
4.3	Approved	Adjustment of LLU rental prices under Decision Notice D01/10	09/03/10
4.4	Approved	Adjustment of LLU rental prices under Decision Notice D01/10 (Com Reg Clarification)	09/03/10
4.5	Approved	Addition of Promotional Details	08/06/10
4.6	Approved	Addition of Promotional Details	18/09/10
4.7	Approved	Addition of Promotional Details	01/09/10
4.8	Approved	Addition of Migration Services	01/10/10
4.9	Approved	Addition of Promotional Details	10/01/11
5.0	Approved	Addition of Promotional Details	01/01/11
5.1	Approved	Connection Charges – 5% reduction	01/02/11

5.2	Final Draft	Revised Transaction Charges	10/03/11
5.3	Approved	ULMP Connection Promotion Addition of Promotional Details	08/06/11 11/07/11
5.4	Final ARO Version 2	Incorporates change to section 5.1.1 from the ARO review.	26/05/11
5.5	Approved	Addition of New Line Provide Order	31/08/11
5.6	Approved	Revised Co-location Survey Charges	12/12/11
5.7	Approved	Addition of Promotion Details Addition of Promotion Details	03/01/12 10/01/12
5.8	Pending Approval	Update to Co-location Power Charges	01/04/12
5.9	Approved	Addition of Promotion Details	02/07/12
6.0	Approved	Addition of Soft Migration Connection Charges	03/10/12
6.1	Approved	Addition of Promotion Details	01/01/13
6.2	Approved	Reduction in ULMP and SLU Rental Charges	06/02/13
6.3	Approved	Revised Sub Loop Unbundling Connection Charges	01/04/13
6.4	Approved		01/06/13
6.4	Approved	Revised ULMP Amortized Charge Options Revised Line Share Charges to include Amortized Charge Options Revised GLUMP Charges to include Amortized Charge Options Correction of Date for Reduction in ULMP and SLU Rental Charges (v6.2) from 06/02/13 to 01/02/13 Removal of previous promotion detail Change in SLU connection charges	01/06/13 01/06/13 01/06/13 01/06/13 01/02/13
6.5	Approved	Addition of Connection Promotion Addition of Rental Promotion	01/07/13
6.6	Approved	Addition of MUI / MUS order types	12/07/2013
6.7	Approved	Addition of Revised Amortised Line Share Fault Charge	01/12/2013
6.8	Approved	Addition of Rental Promotion Physical Co-location price changes	01/01/2014

6.9	Approved	Price Change to Line Share Fault charges	01/05/14
6.10	Approved	Addition of connection promotion	01/07/2014
7.0	Approved	Addition of Rental Promotion	09/03/2015
7.1	Approved	Addition of Connection Promotion	01/07/2015
7.2	Approved	Addition of Connection Promotion	01/01/2016
7.3	Approved	Charges to update ULMP rental charges Revised GLUMP Charges to update ULMP rental	01/07/2016
7.4		ANNEX C SERVICE SCHEDULE 101 Physical Co-Location Price reduction for several Pre-Ordering Site Preparation, annual Site Licence and Attendance	1 October 2016
V8.0	Final	This document is based on V3.2 Implementation of Standardised Change Control.	22/06/2017
V9.0	Final	Price change to Amortised Usage Charge	01/01/2018
V10.0	Final	Addition of Premium Appointment for Provisioning Charge - Service Schedule 103	01/05/2018
V11.0	Final	Addition of Premium Appointment for Provisioning Charge - Service Schedule 103	13/06/2019
V12	Final	New rental charges for LLU and SLU	01/07/2019
V13.0	Final	VUA FTTC, FTTH, Broadband port price changes in support of WLA/WCA decision notification 18/94 and	01/07/2021
V14.0	Final	Insertion of new Virtual Unbundled FTTH upload profile charges for 1000Mbps / 150Mbps and 500Mbps / 100 Mbps products	05/08/2021
V15.0	Final	New Sub-Duct Self-Install (SDSI) product	13/08/2021
V16.0	Final	Update to Note 1 - <b>A charge of €30 will be applied for</b> a missed appointment that is the result of a customer generated issue as defined in the NGA IPM. Removal of Note 2	27/08/2021

V17	Final	New rental price for NGA Virtual Unbundled Access Standalone 2000Mbps & NGA Virtual Unbundled Access POTS Based 2000Mbps in NGA Virtual Unbundled Access – Monthly Rental Charges.  New Note (12) inserted after NGA Virtual Unbundled Access Connection & Migration Charges for NTU Connection.	25/10/2021
V18.0	Final	Addition of Line Tagging Order Type Charge	24/01/2022
V19.0	Final	Revision to SDSI Pricing	18/02/2022
V20.0	Final	SS 103, 104, New Lineshare rental charges SS. 107, 108 New Dark Fibre rental charges	01/03/2022
V21.0	Final	Updated (Dark Fibre in lieu of duct charges) in Service Schedule 112 as per ComReg D11/21.	04/04/2022
V22.0	Final	Updates regarding VEA Simplification	26/09/2022
V23	Final	Changes regarding the charges for FTTH Connection, FTTH Migration and FTTH Service Activation	01/10/2022
V24.0	Final	Insertion of charges for the Vua Standalone FTTH 500MB Flexible Term Service- Rental, Connection, Migration, Upgrade/Downgrade and FTTH Service Activation (CRD 949)	23/03/2023



V25.0	Final	<p>1) Removal from new sale of PB FTTH ( VUA ) CRD 862</p> <p>2) Changes to the charges for the following:</p> <ul style="list-style-type: none"> <li>- FTTH Connection Charge</li> <li>- FTTH Migrations</li> <li>- FTTH Service Activations</li> <li>- Standalone NGA (FTTH) 500MB Flexible Term Service Migration Charge to other FTTH services with another Operator</li> <li>- Standalone NGA (FTTH) 500MB Flexible Term Service Upgrade/Downgrade Charge with existing Operator</li> </ul> <p>3. Changes to open eir Duct Access CRD 858</p>	01/04/2023
V26.0	Final	Addition of a FTTH Price Guarantee	05/07/2023
V27.0	Final	Open eir address change	06/11/2023
V28.0	Final	<p>Changes to Facilitate 3 x CRDs</p> <ul style="list-style-type: none"> <li>- CRD971 : Operator Rack Interconnection</li> <li>- CRD972: Change of Power Option</li> <li>- CRD973: Provision of 2nd Microduct/CEI Backhaul Connection to Co-Lo Space</li> </ul>	08/02/2024




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<u>V28.2</u>	<u>Proposed</u>	<u>Introduction of a new pricing structure for when an operator upgrades their existing customers from a copper broadband connection (i.e., Bitstream IP, Bitstream MB or FTTC) to a FTTH standalone connection.</u>	<u>01/08/2024</u>
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Eircom clarification of 21 March 2024 (24/69a.4)



**Open eir response to ComReg's queries sent on 15 March 2024 in relation to Wholesale Notification 2024-010 (WN2024-010):**

1. In relation to the qualification criteria for the discount we understand that the discount will only be available to an operator upgrading its existing copper-based subscribers (i.e. "to upgrades of an operator's own customers") to FTTH.

1. Given that Eircom's stated objective is to incentivise operators to upgrade from FTTC products to higher-capacity FTTH products and/or to migrate customers from older products to new technology, why is the discount not available to an operator that acquires a customer from another operator on Eircom's network and in the process upgrades them from copper-based broadband to FTTH?

**Open eir response:**

The objective of this discount is to incentivise Operators to actively plan and manage the migration of their existing copper based Broadband subscribers to FTTH.

Including a scenario where an Operator is actively selling FTTH and wins a customer who has a copper based broadband service does not serve the stated objective.

2. Are operators who currently purchase FTTC or copper based services through an intermediate wholesale provider eligible for the discount?

**Open eir response:**

The offer is open to intermediate wholesale providers but open eir have no view of or control over commercial agreements between intermediate wholesale providers and their downstream wholesale customers.

2. In relation to the proposed limit for Eircom retail using a cap set at 1.32 times the size of the second-largest FTTC customer base within Eircom's wholesale network as of December 2023, with the multiplier informed by Eircom retail's current broadband market share, which stands at approximately 32%:

1. While Eircom describe this as "a deliberate, proportional approach to structuring incentives for network upgrades", it is also the case that that the multiplier would have been higher if Eircom Retail's market share had been higher. For example, if Eircom Retail's share of the market was 50% the implied multiplier would be 1.5. Given the potential for Eircom's chosen approach to give rise to such an outcome, can Eircom explain the rationale behind using its December 2023 market share as the basis for the cap?

**Open eir response:**

The implementation of any cap on a single operator that does not apply to other operators is discriminatory to the operator to which a cap applies. Based on previous correspondence from ComReg - it was understood that a cap would be required for eir retail. The rationale behind a cap based on eir retail's market share is twofold: to ensure that the promotion does not disproportionately benefit eir retail at the expense of "smaller" competitors and to maintain a degree of proportionality within the market.

Market dynamics are fluid, and the relationship between eir retail's market share and the application of the cap to the second-largest provider exists within a broader competitive ecosystem. The cap mechanism is to recognise that dynamic and to serve as a compliance benchmark. The market cap is based on the last available ComReg quarterly report before the open eir submission which was December '23.

As the market share is not at 50% and as the cap is set using the historic 32% it appears irrelevant to discuss a scenario of "what ifs" based on a retail market share being 50%. In such a scenario the market shares of all other operators would invariably shift as well.

2. ComReg notes Eircom's statement that "*There is no cap for the other copper-based services such as CGA.*" Considering that Eircom retail also accounts for a large proportion of the CGA customers on Eircom's network, why does Eircom consider that applying a cap to Eircom Retail's non-FTTC based copper services is not necessary?

**Open eir response:**

The decision not to apply a similar cap to other copper-based services, such as CGA, is based on the distinct market conditions and competitive dynamics associated with these services.

CGA services, based on older copper technology, are increasingly seen as less relevant for future connectivity needs. This transition is reflected in consumer demand, with a growing preference for higher-speed, more reliable broadband services offered by fibre technologies.

As a consequence, the competitive landscape for CGA services is fundamentally different from that of FTTC or FTTH, characterised by declining demand and reduced strategic importance for investment by operators, including Eircom.

Finally, CGA services are available throughout Ireland and include the intervention area. Therefore, placing a cap on CGA would be ineffective in assisting planning and managing the migration of the Operator's existing CGA subscribers to FTTH. This is different to FTTC as there is no FTTC in the

intervention area compared to CGA services. CGA services are likely to be higher in the intervention area and therefore the entire applicable base outside of the intervention should be in scope.

3. How does Eircom intend to monitor and control the take-up by Eircom Retail, to ensure that upgrades from Eircom Retail's non-FTTC copper base are not counted within Eircom Retail's eligible base of [REDACTED]?

**Open eir response:** Eircom is committed to monitoring to ensure compliance with the established cap, thereby guaranteeing that upgrades from Eircom Retail's non-FTTC copper base do not count towards the eligible base of [REDACTED]. This will involve monthly tracking and reporting of upgrade activities. Those figures will be shared with eir retail for the purposes of compliance with their regulatory obligations.

3. Clarifications:

1. In the compliance statement Eircom has indicated that it may cancel the discount with 12 months notice, however this is not included in the price list. The price list should be consistent with the statement of compliance so if there is a possibility of cancelling with 12 months notice, please provide an updated price list to take account of this.

**Open eir response:**  
Yes, that is correct. open eir will add that clarification to the pricing document.

2. Can you confirm that, in the event of a future increase (or decrease) to the headline FTTP price, the €3 discount will continue to apply to the prevailing applicable price for FTTP, e.g. a future 1.5% increase in the headline FTTP VUA monthly rental price from €23.50 to €23.85 would result in a corresponding increase to the discounted FTTP VUA monthly rental price from €20.50 to €20.85.

**Open eir response:**  
Yes, that is correct. open eir will add that clarification to the pricing document.