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BROADBAND DATA TASK FORCE ANNOUNCES WEBINAR ON THE MOBILE CHALLENGE PROCESS

WC Docket No. 19-195, WC Docket No. 11-10

The FCC's Broadband Data Task Force will host a virtual webinar on Thursday, October 24, 2024, starting at 3 p.m. E.T. to provide information about how to challenge the mobile coverage data that is reflected on the National Broadband Map. Challenges submitted by consumers and other stakeholders play an important role in the FCC's ongoing effort to provide accurate and precise information regarding mobile service availability across the country.

To participate in the webinar, interested parties should register to attend at https://fcc-gov.zoomgov.com/webinar/register/WN_apyXyNAPQBym95zQR4yOdQ. Questions about the mobile challenge process may be submitted in advance of the workshop to BDCWebinar@fcc.gov, or during the workshop using the Q&A function. The webinar will be recorded and made available on the FCC's website following the event.

As part of the FCC's Broadband Data Collection (BDC), consumers, state, local, and Tribal governments, internet service providers, and other stakeholders may submit mobile speed test data to challenge the mobile coverage information published on the National Broadband Map.[1] During this webinar, FCC staff will provide an overview of how to use the new FCC Mobile Speed Test app to challenge a provider's reported coverage,[2] how consumers and other stakeholders can review tests submitted using the app, how the bulk mobile challenge process works, and how to view mobile coverage data on the National Broadband Map.

Later this Fall, the FCC will also host several virtual office hours sessions for entities with questions about the mobile challenge process and submitting bulk mobile challenges. Dates, times and how to register for office hours sessions will be announced at a later date.

You can find information about mobile availability challenges on the BDC Help Center by visiting: https://help.bdc.fcc.gov/hc/en-us/sections/19845302880027-Submit-a-Mobile-Availability-Challenge and the Data Specifications for Mobile Speed Test Data by visiting: https://us-fcc.app.box.com/v/bdc-mobile-speedtest-spec.

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[1] 47 U.S.C. § 642(b)(5); *see generally Establishing the Digital Opportunity Data Collection; Modernizing the FCC Form 477 Data Program*, WC Docket Nos. 19-195, 11-10, Third Report and Order, 36 FCC Rcd 1126, 1164-75 paras. 97-125 (adopting rules establishing the mobile challenge process and delegating authority to the Bureaus and Offices to implement technical details); *accord.* 47 CFR § 1.7006(e)-(f); *Establishing the Digital Opportunity Data Collection*, WC Docket No. 19-195, Order, 37 FCC Rcd 3007, 3010-44, paras. 8-59 (WTB/OEA/OET 2022) (implementing technical details for entities to file mobile speed test data and create mobile challenges).

[2] Press Release, FCC, FCC Launches New Mobile Speed Test App (July 23, 2024) https://www.fcc.gov/document/fcc-launches-new-mobile-speed-test-app.

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Please make your request as early as possible. Last minute requests will be accepted but it may not be possible to accommodate the request. Send an e-mail to: FCC504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice).

For further information regarding this webinar, please contact Kimia Nikseresht at Kimia.Nikseresht@fcc.gov.

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