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BROADBAND DATA TASK FORCE ANNOUNCES MOBILE CHALLENGE OFFICE HOURS

WC Docket No. 19-195, WC Docket No. 11-10

As a follow up to the FCC's recent webinar about how to challenge the mobile broadband coverage data that is reflected on the National Broadband Map,¹ the FCC will host two Office Hours sessions in December. These sessions will cover topics related to submitting bulk mobile challenges.

- Tuesday, December 3, 2024, 3-4:30 p.m. Eastern Time Mobile challenge thresholds & other things to keep in mind when conducting a test
- Tuesday, December 10, 2024, 3-4:30 p.m. Eastern Time Collecting and submitting bulk challenge data in accordance with Broadband Data Collection (BDC) Data Specifications

During each session, FCC staff will provide a brief overview of the topic, followed by a question and answer session in which staff will be available to offer hands-on support. **To participate in the Office Hours session(s), interested parties should register to attend at** https://fcc-gov.zoomgov.com/meeting/register/vJItdO-oqzguEpiE_MBeddDv7K7kcgy6We0. Registrants may participate in one or both sessions using the same Zoom link. Questions may be submitted in advance to BDCWebinar@fcc.gov or during the sessions.

Ensuring that stakeholders are informed about how to submit bulk mobile challenge data plays an important role in the FCC's ongoing effort to provide accurate and precise information regarding mobile service availability across the country. You can find information about mobile availability challenges on the BDC Help Center by visiting: https://help.bdc.fcc.gov/hc/en-us/sections/19845302880027-Submit-a-Mobile-Availability-Challenge and the Data Specifications for Mobile Speed Test Data by visiting: https://us-fcc.app.box.com/v/bdc-mobile-speedtest-spec. Additional resources about the FCC's National Broadband Map, including video tutorials and a recording of the October 24, 2024, mobile challenge webinar, are available at the FCC's BDC Resources & Releases webpage at: www.fcc.gov/BroadbandData/resources.

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Please make your request as early as possible. Last minute requests will be accepted but it may not be possible to accommodate them. Send an e-mail to: FCC504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice).

¹ Broadband Data Task Force Announces Webinar on the Broadband Data Collection Mobile Challenge Process, WC Docket Nos. 19-195, 11-10, Public Notice, DA 24-983 (WTB 2024). A recording of the webinar is available at: https://www.youtube.com/watch?v=T15CE0kMo28

If you have any questions concerning the planned Office Hours sessions, contact William Holloway at <u>William.Holloway@fcc.gov</u>.

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