



PUBLIC NOTICE

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WIRELINE COMPETITION BUREAU ANNOUNCES COMPLIANCE AND COMMENT DATES FOR THE 988 GEOROUTING PROCEEDING

WC Docket No. 18-336

On October 17, 2024, the Federal Communications Commission (Commission) adopted a *Third Report and Order and Third Further Notice of Proposed Rulemaking (988 Georouting Order and Third FNPRM)* in WC Docket No. 18-336. In the *988 Georouting Order*, the Commission adopted rules to facilitate access to the 988 Suicide & Crisis Lifeline's (988 Lifeline or Lifeline) critical local intervention services by requiring Commercial Mobile Radio Service (CMRS) providers to implement a georouting solution for 988 calls.¹

On November 12, 2024, a summary of the *988 Georouting Order* was published in the Federal Register, and the rules will become effective 30 days later on December 12, 2024.² The *988 Georouting Order* set compliance dates of 30 days and 24 months after December 12, 2024 for nationwide CMRS providers and all CMRS providers, respectively.³ Accordingly, nationwide CMRS providers must comply with the 988 georouting call rules adopted in the *988 Georouting Order* no later than **January 13, 2025**, and all CMRS providers must comply no later than **December 14, 2026**.⁴

In the *Third FNPRM*, the Commission proposed and sought comment on requiring covered text providers to support georouting to ensure that the 988 Lifeline may route covered 988 text messages to appropriate local crisis centers.⁵ On November 20, 2024, a summary of the *Third FNPRM* was published in the Federal Register.⁶ Accordingly, comments are due on or before **December 20, 2024**, and reply comments are due on or before **January 9, 2025**.⁷ Complete comment filing instructions are set forth in the *Third FNPRM*.⁸

¹ *Implementation of the National Suicide Hotline Act of 2018*, WC Docket No. 18-336, Third Report and Order and Third Further Notice of Proposed Rulemaking, FCC 24-111, 2024 WL 4565596 (rel. Oct. 18, 2024) (*988 Georouting Order and Third FNPRM*).

² See *id.* at *39, para. 111; *Implementation of the National Suicide Hotline Act of 2018*, 89 FR 88890 (Nov. 12, 2024).

³ See *988 Georouting Order and Third FNPRM* at *40-42, Appx. A.

⁴ See *id.*; 47 CFR § 1.4(e), (j) (specifying generally that action falling on a holiday occur the next business day).

⁵ *988 Georouting Order and Third FNPRM* at *25, paras. 71-89.

⁶ See *Implementation of the National Suicide Hotline Act of 2018*, 89 FR 91636 (Nov. 20, 2024).

⁷ See *988 Georouting Order and Third FNPRM* at *38, para. 105.

⁸ *Id.* at *38, paras. 105-108.

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