

## HELEN OF TROY LIMITED

(Exact name of registrant as specified in its charter)

Bermuda
(State or other jurisdiction of incorporation or organization)
Clarendon House, 2 Church Street, Hamilton, Bermuda
(Address of principal executive offices)
1 Helen of Troy Plaza, El Paso, Texas
79912
(Registrant's United States Mailing Address)

74-2692550
(I.R.S. Employer Identification No.)
(915) 225-8000
(Registrant's telephone number, including area code)
Securities registered pursuant to Section 12(b) of the Act:

$\frac{\text { Title of each class }}{\frac{\text { Trading Symbol(s) }}{\text { Common Shares, } \mathbf{\$ 0 . 1 0} \text { par value per share }} \quad \text { HELE }} \quad$| Name of each exchange on which registered |
| :---: |
| The NASDAQ Stock Market LLC |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes $\mathbb{N o \square}$
Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T ( $\$ 232.405$ of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files).

Yes $\begin{array}{ll}\triangle & \text { No } \square\end{array}$
Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer", "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer $\mathbb{\square}$
Non-accelerated filer $\square$

Accelerated filer $\square$
Smaller reporting company $\square$
Emerging growth company $\square$

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes $\square$ No $\mathbb{X}$ Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.
As of December 29, 2020, there were $24,395,784$ common shares, $\$ 0.10$ par value per share, outstanding.

# HELEN OF TROY LIMITED AND SUBSIDIARIES <br> FORM 10-Q <br> TABLE OF CONTENTS 

PAGE
PART I. FINANCIAL INFORMATION
Item 1. Financial Statements ..... 2
Note 1 - Basis of Presentation and Related Information ..... 7
Note 2 - New Accounting Pronouncements ..... 8
Note 3 - Revenue Recognition ..... 9
Note 4 - Leases ..... 10
Note 5 - Assets Held for Sale ..... 11
Note 6 - Supplemental Balance Sheet Information ..... 12
Note 7 - Acquisitions ..... 12
Note 8 - Goodwill and Intangible Assets ..... 14
Note 9 - Share-Based Compensation Plans ..... 15
Note 10 - Repurchase of Helen of Troy Common Stock ..... 16
Note 11 - Restructuring Plan ..... 17
Note 12-Commitments and Contingencies ..... 17
Note 13 - Long-Term Debt ..... 17
Note 14 - Fair Value ..... 19
Note 15 - Financial Instruments and Risk Management ..... 20
Note 16 - Accumulated Other Comprehensive Income (Loss) ..... $\underline{23}$
Note 17 -Segment Information ..... $\underline{23}$
Note 18 - Income Taxes ..... $\underline{24}$
Note 19 - Earnings Per Share ..... $\underline{25}$
Note 20 - Subsequent Events ..... $\underline{26}$
Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations ..... 27
Item 3. Quantitative and Qualitative Disclosures About Market Risk ..... 53
Item 4. Controls and Procedures ..... 53
PART II. OTHER INFORMATION
Item 1. Legal Proceedings ..... 53
Item 1A. Risk Factors ..... 54
Item 2. Unregistered Sales of Equity Securities and Use of Proceeds ..... 54
Item 6. Exhibits ..... 55
SIGNATURES ..... 56

## PART I. FINANCIAL INFORMATION

## ITEM 1. FINANCIAL STATEMENTS

## HELEN OF TROY LIMITED AND SUBSIDIARIES

## Condensed Consolidated Balance Sheets (Unaudited)

| (in thousands, except shares and par value) | $\begin{gathered} \text { November 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { February } 29, \\ 2020 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |
| Assets, current: |  |  |  |  |
| Cash and cash equivalents | \$ | 156,661 | \$ | 24,467 |
| Receivables - principally trade, less allowances of \$3,956 and \$1,461 |  | 500,070 |  | 348,023 |
| Inventory |  | 383,440 |  | 256,311 |
| Prepaid expenses and other current assets |  | 10,591 |  | 9,229 |
| Assets held for sale |  | 39,306 |  | 44,806 |
| Total assets, current |  | 1,090,068 |  | 682,836 |
|  |  |  |  |  |
| Property and equipment, net of accumulated depreciation of \$144,462 and \$132,340 |  | 135,795 |  | 132,107 |
| Goodwill |  | 739,901 |  | 739,901 |
| Other intangible assets, net of accumulated amortization of \$162,425 and \$148,891 |  | 288,617 |  | 300,952 |
| Operating lease assets |  | 32,277 |  | 32,645 |
| Deferred tax assets, net |  | 21,568 |  | 14,635 |
| Other assets, net of accumulated amortization of \$2,167 and \$2,167 |  | 3,518 |  | 807 |
| Total assets | \$ | 2,311,744 | \$ | 1,903,883 |
|  |  |  |  |  |
| Liabilities and Stockholders' Equity |  |  |  |  |
| Liabilities, current: |  |  |  |  |
| Accounts payable, principally trade | \$ | 301,175 | \$ | 152,674 |
| Accrued expenses and other current liabilities |  | 289,568 |  | 183,157 |
| Income taxes payable |  | 5,878 |  | 1,181 |
| Long-term debt, current maturities |  | 1,884 |  | 1,884 |
| Total liabilities, current |  | 598,505 |  | 338,896 |
|  |  |  |  |  |
| Long-term debt, excluding current maturities |  | 438,497 |  | 337,421 |
| Lease liabilities, non-current |  | 39,279 |  | 40,861 |
| Deferred tax liabilities, net |  | 5,636 |  | 4,224 |
| Other liabilities, non-current |  | 19,389 |  | 20,758 |
| Total liabilities |  | 1,101,306 |  | 742,160 |
|  |  |  |  |  |
| Commitments and contingencies |  |  |  |  |
|  |  |  |  |  |
| Stockholders' equity: |  |  |  |  |
| Cumulative preferred stock, non-voting, \$1.00 par. Authorized 2,000,000 shares; none issued |  | - |  | - |
| Common stock, $\$ 0.10$ par. Authorized 50,000,000 shares; $24,394,007$ and $25,193,766$ shares issued and outstanding |  | 2,439 |  | 2,519 |
| Additional paid in capital |  | 277,289 |  | 268,043 |
| Accumulated other comprehensive loss |  | $(12,285)$ |  | $(7,005)$ |
| Retained earnings |  | 942,995 |  | 898,166 |
| Total stockholders' equity |  | 1,210,438 |  | 1,161,723 |
| Total liabilities and stockholders' equity | \$ | 2,311,744 | \$ | 1,903,883 |

See accompanying notes to condensed consolidated financial statements.

## HELEN OF TROY LIMITED AND SUBSIDIARIES

## Condensed Consolidated Statements of Income (Unaudited)

| (in thousands, except per share data) |  | Months End | ed | mber 30, |  | Months Ende | d | ember 30, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  | 2020 |  | 2019 |  |
| Sales revenue, net | \$ | 637,737 | \$ | 474,737 | \$ | 1,589,424 | \$ | 1,265,067 |
| Cost of goods sold |  | 350,410 |  | 264,764 |  | 892,460 |  | 723,216 |
| Gross profit |  | 287,327 |  | 209,973 |  | 696,964 |  | 541,851 |
|  |  |  |  |  |  |  |  |  |
| Selling, general and administrative expense ("SG\&A") |  | 186,630 |  | 130,692 |  | 439,646 |  | 359,794 |
| Restructuring charges |  | (12) |  | 12 |  | 355 |  | 1,061 |
| Operating income |  | 100,709 |  | 79,269 |  | 256,963 |  | 180,996 |
|  |  |  |  |  |  |  |  |  |
| Non-operating income, net |  | 93 |  | 92 |  | 440 |  | 313 |
| Interest expense |  | $(2,926)$ |  | $(2,767)$ |  | $(9,568)$ |  | $(9,291)$ |
| Income before income tax |  | 97,876 |  | 76,594 |  | 247,835 |  | 172,018 |
|  |  |  |  |  |  |  |  |  |
| Income tax expense |  | 13,721 |  | 7,895 |  | 16,061 |  | 16,530 |
| Net income | \$ | 84,155 | \$ | 68,699 | \$ | 231,774 | \$ | 155,488 |
|  |  |  |  |  |  |  |  |  |
| Earnings per share ("EPS"): |  |  |  |  |  |  |  |  |
| Basic | \$ | 3.37 | \$ | 2.73 | \$ | 9.20 | \$ | 6.19 |
| Diluted |  | 3.34 |  | 2.71 |  | 9.14 |  | 6.15 |
|  |  |  |  |  |  |  |  |  |
| Weighted average shares used in computing EPS: |  |  |  |  |  |  |  |  |
| Basic |  | 24,965 |  | 25,161 |  | 25,182 |  | 25,099 |
| Diluted |  | 25,192 |  | 25,396 |  | 25,350 |  | 25,295 |

See accompanying notes to condensed consolidated financial statements.

## HELEN OF TROY LIMITED AND SUBSIDIARIES

Condensed Consolidated Statements of Comprehensive Income (Unaudited)

| (in thousands) | Three Months Ended November 30, |  |  |  | Nine Months Ended November 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  | 2020 |  | 2019 |  |
| Net income | \$ | 84,155 | \$ | 68,699 | \$ | 231,774 | \$ | 155,488 |
| Other comprehensive income (loss), net of tax: |  |  |  |  |  |  |  |  |
| Cash flow hedge activity - interest rate swaps |  | 1,180 |  | 1,599 |  | (696) |  | $(5,562)$ |
| Cash flow hedge activity - foreign currency contracts |  | 855 |  | $(1,729)$ |  | $(4,584)$ |  | (514) |
| Total other comprehensive income (loss), net of tax |  | 2,035 |  | (130) |  | $(5,280)$ |  | $(6,076)$ |
| Comprehensive income | \$ | 86,190 | \$ | 68,569 | \$ | 226,494 | \$ | $\underline{149,412}$ |

See accompanying notes to condensed consolidated financial statements.

## Table of Contents

## HELEN OF TROY LIMITED AND SUBSIDIARIES

## Condensed Consolidated Statements of Stockholders' Equity

| (in thousands, including shares) | Common Stock |  |  | Additional Paid in Capital |  | AccumulatedOtherComprehensiveIncome (Loss) |  | Retained Earnings |  | Total Shareholders' Equity |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | Par Value |  |  |  |  |  |  |  |  |  |
| Balances at August 31, 2020 | 25,328 |  | \$ 2,533 | \$ | 274,643 | \$ | $(14,320)$ |  | 1,045,673 | \$ | 1,308,529 |
| Net income | - |  | - |  | - |  | - |  | 84,155 |  | 84,155 |
| Other comprehensive income, net of tax | - |  | - |  | - |  | 2,035 |  | - |  | 2,035 |
| Exercise of stock options | 1 |  | - |  | 70 |  | - |  |  |  | 70 |
| Net issuance and settlement of restricted stock | 20 |  | 2 |  | (2) |  | - |  | - |  | - |
| Issuance of common stock related to stock purchase plan | 12 |  | 1 |  | 1,709 |  | - |  | - |  | 1,710 |
| Common stock repurchased and retired | (967) |  | (97) |  | $(5,870)$ |  |  |  | $(186,833)$ |  | $(192,800)$ |
| Share-based compensation | - |  | - |  | 6,739 |  | - |  | - |  | 6,739 |
| Balances at November 30, 2020 | 24,394 | \$ | 2,439 | \$ | 277,289 | \$ | (12,285) |  | 942,995 | \$ | 1,210,438 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Balances at February 29, 2020 | 25,194 | \$ | 2,519 | \$ | 268,043 | \$ | $(7,005)$ |  | 898,166 | \$ | 1,161,723 |
| Net income | - |  | - |  | - |  | - |  | 231,774 |  | 231,774 |
| Other comprehensive loss, net of tax | - |  | - |  | - |  | $(5,280)$ |  | - |  | $(5,280)$ |
| Exercise of stock options | 13 |  | 2 |  | 915 |  | - |  | - |  | 917 |
| Net issuance and settlement of restricted stock | 189 |  | 19 |  | (19) |  | - |  | - |  | - |
| Issuance of common stock related to stock purchase plan | 27 |  | 2 |  | 3,609 |  | - |  | - |  | 3,611 |
| Common stock repurchased and retired | $(1,029)$ |  | (103) |  | $(15,913)$ |  | - |  | $(186,945)$ |  | $(202,961)$ |
| Share-based compensation | - |  | - |  | 20,654 |  | - |  | - |  | 20,654 |
| Balances at November 30, 2020 | 24,394 | \$ | 2,439 | \$ | 277,289 | \$ | $(12,285)$ |  | 942,995 | \$ | 1,210,438 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Balances at August 31, 2019 | 25,130 | \$ | 2,513 | \$ | 256,995 | \$ | $(4,755)$ |  | 832,622 | \$ | 1,087,375 |
| Net income | - |  | - |  | - |  | - |  | 68,699 |  | 68,699 |
| Other comprehensive loss, net of tax | - |  | - |  | - |  | (130) |  | - |  | (130) |
| Exercise of stock options | 7 |  | 1 |  | 556 |  | - |  | - |  | 557 |
| Net issuance and settlement of restricted stock | 21 |  | 3 |  | (3) |  | - |  | - |  | - |
| Issuance of common stock related to stock purchase plan | 15 |  | 1 |  | 1,426 |  | - |  | - |  | 1,427 |
| Common stock repurchased and retired | (6) |  | (1) |  | $(1,001)$ |  | - |  | - |  | $(1,002)$ |
| Share-based compensation | - |  | - |  | 4,758 |  | - |  | - |  | 4,758 |
| Balances at November 30, 2019 | 25,167 | \$ | 2,517 | \$ | 262,731 | \$ | $(4,885)$ | \$ | 901,321 | \$ | $\underline{ }$ |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Balances at February 28, 2019 | 24,946 | \$ | 2,495 | \$ | 246,585 | \$ | 1,191 | \$ | 746,366 | \$ | 996,637 |
| Net income | - |  | - |  | - |  | - |  | 155,488 |  | 155,488 |
| Other comprehensive loss, net of tax | - |  | - |  | - |  | $(6,076)$ |  | - |  | $(6,076)$ |
| Exercise of stock options | 69 |  | 7 |  | 4,183 |  | - |  | - |  | 4,190 |
| Net issuance and settlement of restricted stock | 199 |  | 21 |  | (21) |  | - |  | - |  | - |
| Issuance of common stock related to stock purchase plan | 30 |  | 2 |  | 2,833 |  | - |  | - |  | 2,835 |
| Common stock repurchased and retired | (77) |  | (8) |  | $(9,592)$ |  | - |  | (533) |  | $(10,133)$ |
| Share-based compensation | - |  | - |  | 18,743 |  | - |  | - |  | 18,743 |
| Balances at November 30, 2019 | 25,167 | \$ | 2,517 | \$ | 262,731 | \$ | $(4,885)$ |  | 901,321 | \$ | 1,161,684 |

See accompanying notes to condensed consolidated financial statements.

## HELEN OF TROY LIMITED AND SUBSIDIARIES

## Condensed Consolidated Statements of Cash Flows (Unaudited)

| (in thousands) |  | onths End |  | mber 30, |
| :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  |
| Cash provided by operating activities: |  |  |  |  |
| Net income | \$ | 231,774 | \$ | 155,488 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |  |
| Depreciation and amortization |  | 27,995 |  | 24,876 |
| Amortization of financing costs |  | 772 |  | 763 |
| Non-cash operating lease expense |  | 4,910 |  | 1,371 |
| Provision for doubtful receivables |  | 3,445 |  | 484 |
| Non-cash share-based compensation |  | 20,654 |  | 18,743 |
| Loss (gain) on the sale or disposal of property and equipment |  | 75 |  | (14) |
| Deferred income taxes and tax credits |  | $(4,132)$ |  | (511) |
| Changes in operating capital: |  |  |  |  |
| Receivables |  | $(155,492)$ |  | $(85,747)$ |
| Inventories |  | $(121,629)$ |  | $(31,317)$ |
| Prepaid expenses and other current assets |  | $(2,915)$ |  | $(1,269)$ |
| Other assets and liabilities, net |  | $(6,617)$ |  | 21,091 |
| Accounts payable |  | 148,501 |  | $(2,037)$ |
| Accrued expenses and other current liabilities |  | 95,612 |  | 477 |
| Accrued income taxes |  | 6,793 |  | (980) |
| Net cash provided by operating activities |  | 249,746 |  | 101,418 |
|  |  |  |  |  |
| Cash used in investing activities: |  |  |  |  |
| Capital and intangible asset expenditures |  | $(19,423)$ |  | $(13,247)$ |
| Proceeds from the sale of property and equipment |  | - |  | 3 |
| Net cash used in investing activities |  | $(19,423)$ |  | $(13,244)$ |
|  |  |  |  |  |
| Cash used in financing activities: |  |  |  |  |
| Proceeds from line of credit |  | 917,400 |  | 406,600 |
| Repayment of line of credit |  | $(811,400)$ |  | $(482,000)$ |
| Repayment of long-term debt |  | $(1,900)$ |  | $(1,900)$ |
| Payment of financing costs |  | $(3,796)$ |  | - |
| Proceeds from share issuances under share-based compensation plans |  | 4,528 |  | 7,025 |
| Payments for repurchases of common stock |  | $(202,961)$ |  | $(10,133)$ |
| Net cash used in financing activities |  | $(98,129)$ |  | $(80,408)$ |
|  |  |  |  |  |
| Net increase in cash and cash equivalents |  | 132,194 |  | 7,766 |
| Cash and cash equivalents, beginning balance |  | 24,467 |  | 11,871 |
| Cash and cash equivalents, ending balance | \$ | 156,661 | \$ | 19,637 |
|  |  |  |  |  |
| Supplemental non-cash items not included above resulting from the adoption of ASC 842 |  |  |  |  |
| Initial recognition of operating lease asset | \$ | - | \$ | $(37,082)$ |
| Initial recognition of lease liabilities |  | - |  | 47,223 |
| Accrued expenses and other current liabilities |  | - |  | $(2,873)$ |
| Other assets and liabilities, net |  | - |  | $(7,311)$ |
| Prepaid expenses and other current assets |  | - |  | 43 |

See accompanying notes to condensed consolidated financial statements.

## HELEN OF TROY LIMITED AND SUBSIDIARIES <br> NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) November 30, 2020

## Note 1 - Basis of Presentation and Related Information

The accompanying condensed consolidated financial statements contain all adjustments (consisting of normal recurring adjustments) necessary to present fairly our consolidated financial position as of November 30, 2020 and February 29, 2020, and the results of our consolidated operations for the interim periods presented. We follow the same accounting policies when preparing quarterly financial data as we use for preparing annual data. These statements should be read in conjunction with the consolidated financial statements and the notes included in our latest annual report on Form 10-K for the fiscal year ended February 29, 2020, and our other reports on file with the Securities and Exchange Commission ("SEC").

When used in these notes, unless otherwise indicated or the context suggests otherwise, references to "the Company", "our Company", "Helen of Troy", "we", "us", or "our" refer to Helen of Troy Limited and its subsidiaries. We refer to our common shares, par value $\$ 0.10$ per share, as "common stock." References to the "FASB" refer to the Financial Accounting Standards Board. References to "GAAP" refer to United States ("U.S.") Generally Accepted Accounting Principles. References to "ASU" refer to the codification of GAAP in the Accounting Standards Updates issued by the FASB. References to "ASC" refer to the codification of GAAP in the Accounting Standards Codification issued by the FASB.

We incorporated as Helen of Troy Corporation in Texas in 1968 and were reorganized as Helen of Troy Limited in Bermuda in 1994. We are a global designer, developer, importer, marketer, and distributor of an expanding portfolio of brand-name consumer products. We have three segments: Housewares, Health \& Home, and Beauty. Our Housewares segment provides a broad range of innovative consumer products for the home and on the go. Product offerings include food preparation tools and storage containers; cleaning, bath and garden tools and accessories; infant and toddler care products; and insulated beverage, food containers and coolers. The Health \& Home segment focuses on health care devices such as thermometers, humidifiers, blood pressure monitors, and heating pads; water filtration systems; and small home appliances such as portable heaters, fans, and air purifiers. Our Beauty segment products include electric hair care, beauty care and wellness appliances; grooming tools and accessories; and liquid-, solid- and powder-based personal care and grooming products.

Our business is seasonal due to different calendar events, holidays and seasonal weather patterns. Historically, our highest sales volume and operating income occur in our third fiscal quarter ending November 30th. We purchase our products from unaffiliated manufacturers, most of which are located in China, Mexico and the United States.

On January 23, 2020, we completed the acquisition of Drybar Products LLC ("Drybar Products"), for approximately $\$ 255.9$ million in cash, subject to certain customary closing adjustments. Drybar Products is an innovative, trend-setting prestige hair care and styling brand. As part of the transaction, Helen of Troy granted a worldwide license to Drybar Holdings LLC, the owner and long-time operator of Drybar blowout salons, to use the Drybar trademark in their continued operation of Drybar salons. The salons will exclusively use, promote, and sell Drybar products globally. See Note 7 for additional information on the acquisition.

During the fourth quarter of fiscal 2020, we committed to a plan to divest certain assets within our mass channel personal care business ("Personal Care"). The assets to be disposed of include intangible assets, inventory and fixed assets relating to our mass channel liquids, powder and aerosol products including brands such as Pert, Brut, Sure and Infusium. We expect the divestiture to occur within fiscal
2021. Accordingly, we have classified the identified assets of the disposal group as held for sale. For additional information, see Note 5.

In March 2020, the World Health Organization declared the outbreak of a novel coronavirus ("COVID-19") to be a pandemic. COVID-19 continues to spread throughout the United States and the world, with the continued potential for catastrophic impact. The effects of the COVID-19 pandemic have had an unfavorable impact on certain parts of our business. The impact includes the effect of temporary closures of certain customer stores, or limited hours of operation, which has resulted in materially lower store traffic at some of our brick and mortar retailers. The economic impact of historic unemployment and consumer uncertainty has also resulted in reduced demand for some of our more discretionary product lines. COVID-19 has also disrupted certain parts of our supply chain, which in certain cases has limited our ability to fulfill demand. COVID-19 has favorably impacted the demand for our product lines that are more defensive, meet certain healthcare or healthy living needs, or meet the needs of consumers that are spending more time at home as a result of the pandemic. COVID-19 has also favorably impacted our online channel in a meaningful way, as brick and mortar shopping options have been limited or considered unsafe. Although the favorable impacts of COVID-19 outweighed the unfavorable impacts during the nine month period ended November 30, 2020, this situation continues to change rapidly, and additional impacts or more pronounced adverse impacts may arise that we are not currently aware of today. Accordingly, our liquidity and financial results could be impacted in ways that we are not able to predict today.

Our condensed consolidated financial statements are prepared in U.S. Dollars. All intercompany accounts and transactions are eliminated in consolidation.

The preparation of financial statements in accordance with GAAP requires management to make estimates and assumptions that affect the amounts reported in our condensed consolidated financial statements and accompanying notes. The severity, duration and the economic consequences of COVID-19 are uncertain, evolving and difficult to predict. Therefore, our estimates and assumptions may change materially in future periods in response to COVID-19. Actual results may differ materially from those estimates.

We have reclassified, combined or separately disclosed certain amounts in the prior years' condensed consolidated financial statements and accompanying footnotes to conform with the current period's presentation.

## Note 2 - New Accounting Pronouncements

Except for the changes discussed below, there have been no changes in the information provided in our Form 10-K for the fiscal year ended February 29, 2020.

## Not Yet Adopted

In December 2019, the FASB issued ASU 2019-12, Income Taxes (Topic 740): Simplifying the Accounting for Income Taxes, which provides for certain updates to reduce complexity in accounting for income taxes, including the utilization of the incremental approach for intra-period tax allocation, among others. The amendments in ASU 2019-12 are effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2020, and will be effective for us in the first quarter of fiscal 2022. We are currently evaluating the impact this guidance may have on our consolidated financial statements.

## Adopted

In March 2020, the FASB issued ASU 2020-04, Reference Rate Reform (Topic 848): Facilitation of the Effects of Reference Rate Reform on Financial Reporting, which provides temporary optional expedients and exceptions to the U.S. GAAP guidance on contract modifications and hedge accounting and other transactions affected by reference rate reform to ease the financial reporting burdens related to the expected market transition from the London Interbank Offered Rate ("LIBOR") and other interbank offered rates to alternative reference rates. This ASU was effective upon issuance, on March 12, 2020, and may be applied through December 31, 2022. The adoption of this ASU did not have a material impact on our consolidated financial statements.

In June 2016, the FASB issued ASU 2016-13, Financial Instruments - Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments (with subsequent targeted amendments), which modifies the measurements of expected credit losses for certain financial instruments and financial assets, including trade receivables. This ASU was effective for us in the first quarter of fiscal 2021, and the adoption of this ASU did not have a material impact on our consolidated financial statements.

In August 2018, the FASB issued ASU 2018-13, Fair Value Measurement (Topic 820): Disclosure Framework - Changes to the Disclosure Requirements for Fair Value Measurement. ASU 2018-13 removes certain disclosures, modifies certain disclosures and adds additional disclosures. Certain disclosures in ASU 2018-13 would need to be applied on a retrospective basis and others on a prospective basis. This ASU was effective for us in the first quarter of fiscal 2021, and the adoption of this ASU did not have a material impact on our consolidated financial statements.

In August 2018, the FASB issued ASU 2018-15, Intangibles - Goodwill and Other-Internal-Use Software (Subtopic 350-40): Customer's Accounting for Implementation Costs Incurred in a Cloud Computing Arrangement That is a Service Contract. ASU 2018-15 aligns the requirements for capitalizing implementation costs incurred in a hosting arrangement that is a service contract with the requirements for capitalizing implementation costs incurred to develop or obtain internal-use software. This ASU was effective for us in the first quarter of fiscal 2021, and the adoption of this ASU did not have a material impact on our consolidated financial statements.

## Note 3 - Revenue Recognition

We adopted the provisions of ASU 2014-09 in the first quarter of fiscal 2019, and we elected to adopt the standard using the retrospective method. The core principle of the guidance is that a company should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services.

Our revenue is primarily generated from the sale of non-customized consumer products to customers. These products are promised goods that are distinct performance obligations. Revenue is recognized when control of, and title to, the product sold transfers to the customer in accordance with applicable shipping terms, which can occur on the date of shipment or the date of receipt by the customer, depending on the customer and the agreed upon shipping terms. Payment terms from the sale of our products are typically due to us in thirty to ninety days after the date of sale. Therefore, the timing and amount of revenue recognized was not materially impacted by the new guidance. We have thus concluded that the adoption of the guidance did not have a material impact on our consolidated financial statements. The provisions of the new guidance did, however, impact the classification of certain consideration paid to our customers. We therefore have reclassified an immaterial amount of such payments from SG\&A to a reduction of net sales revenue for all periods presented. Also, in accordance
with the guidance, we reclassified an immaterial amount of estimated sales returns from a reduction of receivables to accrued expenses and other current liabilities for all periods presented. We elected to adopt the guidance using the full retrospective method.

We measure revenue as the amount of consideration for which we expect to be entitled, in exchange for transferring goods. Certain customers may receive cash incentives such as customer discounts (including volume or trade discounts), advertising discounts and other customer-related programs which are accounted for as variable consideration. In some cases, we apply judgment, such as contractual rates and historical payment trends, when estimating variable consideration. In accordance with the guidance, most variable consideration is classified as a reduction to net sales.

Sales taxes and other similar taxes are excluded from revenue. We elected to account for shipping and handling activities as a fulfillment cost as permitted by the guidance. We do not have unsatisfied performance obligations since our performance obligations are satisfied at a single point in time.

## Note 4 - Leases

Adoption of the new lease standard resulted in the recording of lease assets and lease liabilities of approximately $\$ 37.1$ million and $\$ 47.2$ million, respectively, as of March 1, 2019. The difference between the lease assets and lease liabilities primarily relates to unamortized lease incentives and deferred rent recorded in accordance with the previous lease guidance. The new standard did not materially impact our consolidated statements of income or cash flows.

We primarily have leases for office space, which are classified as operating leases. Operating leases are included in operating lease assets, accrued expenses and other current liabilities, and lease liabilities, non-current in our consolidated balance sheets. Operating lease assets and operating lease liabilities are recognized based on the present value of the future lease payments over the lease term at commencement date. As most of our lease contracts do not provide an explicit interest rate, we use an estimated secured incremental borrowing rate based on the information available at commencement date in determining the present value of lease payments.

We include options to extend or terminate the lease in the lease term for accounting considerations, when it is reasonably certain that we will exercise that option. Our leases have remaining lease terms of less than 1 to 12 years. Lease expense for lease payments is recognized on a straight-line basis over the lease term in a manner similar to previous accounting guidance. We do not recognize leases with an initial term of twelve months or less on the balance sheet and instead recognize the related lease payments as expense in the condensed consolidated statements of income on a straight-line basis over the lease term. We account for lease and non-lease components as a single lease component for all asset classes. Our lease agreements do not contain any material residual value guarantees or material restrictive covenants.

Operating lease expense recognized in the condensed consolidated statements of income during the three and nine month periods ended November 30, 2020, was $\$ 1.8$ million and $\$ 5.0$ million, respectively, compared to $\$ 1.5$ million and $\$ 4.8$ million, respectively, for the same periods last year. Short-term lease expense is excluded from this amount and is not material. For the three and nine month periods ended November 30, 2020, rent expense related to all our operating leases was $\$ 2.4$ million and $\$ 6.6$ million, respectively, compared to $\$ 2.1$ million and $\$ 5.8$ million for the same periods last year. The non-cash component of lease expense is included as an adjustment to reconcile net income to net cash provided by operating activities in the condensed consolidated statements of cash flows.

A summary of supplemental lease information is as follows:

|  | November 30, 2020 |
| :--- | ---: |
| Weighted average remaining lease term (years) | 10.0 |
| Weighted average discount rate | $6.10 \%$ |
| Year-to-date cash paid for amounts included in the measurement of lease liabilities: | $\$$ |
| Operating cash flows from operating leases (in thousands) | 4,998 |

A summary of our estimated lease payments, imputed interest and liabilities as of November 30, 2020 are as follows:

| (in thousands) |  |  |
| :---: | :---: | :---: |
| Fiscal 2021 (balance for remainder of fiscal year) | \$ | 1,826 |
| Fiscal 2022 |  | 7,128 |
| Fiscal 2023 |  | 6,123 |
| Fiscal 2024 |  | 5,332 |
| Fiscal 2025 |  | 5,762 |
| Thereafter |  | 34,370 |
| Total future lease payments |  | 60,541 |
| Less: imputed interest |  | $(16,492)$ |
| Present value of lease liability | \$ | 44,049 |


|  | November 30, 2020 |
| :--- | ---: | ---: |
| Lease liabilities, current (1) | 4,770 |
| Lease liabilities, non-current | 39,279 |
| Total lease liability | $\$ 44,049$ |

(1) Included as part of "Accrued expenses and other current liabilities" on the condensed consolidated balance sheet.

## Note 5 - Assets Held for Sale

During the fourth quarter of fiscal 2020, we committed to a plan to divest certain assets within Personal Care. The assets to be disposed of include intangible assets, inventory and fixed assets relating to our mass channel liquids, powder and aerosol products under brands such as Pert, Brut, Sure and Infusium. We expect the divestiture to occur within fiscal 2021 and have classified the identified assets of the disposal group as held for sale. The business is currently being marketed and the process is ongoing.

The carrying amounts of the major classes of assets for Personal Care that were classified as held for sale are as follows:

| (in thousands) | November 30, 2020 |  | February 29, 2020 |  |
| :---: | :---: | :---: | :---: | :---: |
| Assets: |  |  |  |  |
| Inventory | \$ | 11,650 | \$ | 17,150 |
| Property and equipment, net of accumulated depreciation of \$403 |  | 83 |  | 83 |
| Goodwill, net of cumulative impairments of \$71,993 |  | 9,849 |  | 9,849 |
| Other intangible assets, net of accumulated amortization of \$4,474 |  | 17,724 |  | 17,724 |
| Total assets held for sale | \$ | 39,306 | \$ | 44,806 |

## Note 6 - Supplemental Balance Sheet Information

## PROPERTY AND EQUIPMENT

| (in thousands) | Estimated Useful Lives (Years) |  | November 30, 2020 |  | February 29, 2020 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Land |  | - | \$ | 12,644 | \$ | 12,644 |
| Building and improvements | 3 | - 40 |  | 117,061 |  | 115,592 |
| Computer, software, furniture and other equipment | 3 | - 15 |  | 98,382 |  | 89,257 |
| Tools, molds and other production equipment | 3 | - 7 |  | 43,001 |  | 37,652 |
| Construction in progress |  | - |  | 9,169 |  | 9,302 |
| Property and equipment, gross |  |  |  | 280,257 |  | 264,447 |
| Less accumulated depreciation |  |  |  | $(144,462)$ |  | $(132,340)$ |
| Property and equipment, net |  |  | \$ | 135,795 | \$ | 132,107 |

## ACCRUED EXPENSES AND OTHER CURRENT LIABILITIES

| (in thousands) | November 30, 2020 |  | February 29, 2020 |  |
| :---: | :---: | :---: | :---: | :---: |
| Accrued compensation, benefits and payroll taxes | \$ | 54,667 | \$ | 49,624 |
| Accrued sales discounts and allowances |  | 55,832 |  | 34,176 |
| Accrued sales returns |  | 31,919 |  | 22,972 |
| Accrued advertising |  | 60,549 |  | 31,351 |
| Other |  | 86,601 |  | 45,034 |
| Total accrued expenses and other current liabilities | \$ | 289,568 | \$ | 183,157 |

## Note 7 - Acquisitions

## Drybar Products Acquisition

On January 23, 2020, we completed the acquisition of Drybar Products for approximately $\$ 255.9$ million in cash, subject to certain customary closing adjustments. Acquisition-related expenses incurred during fiscal 2020 were approximately $\$ 2.5$ million before tax. The purchase price was funded by borrowings under the Company's revolving credit agreement.

Drybar is an innovative, trend-setting prestige hair care and styling brand in the multi-billion-dollar beauty industry. As part of the transaction, we granted a worldwide license to Drybar Holdings LLC, the owner and long-time operator of Drybar blowout salons, to use the Drybar trademark in their continued operation of Drybar salons. The salons will exclusively use, promote, and sell Drybar products globally.

We accounted for the acquisition as a purchase of a business and recorded the excess purchase price as goodwill. We completed our analysis of the economic lives of the assets acquired and determined the appropriate fair values of the acquired assets. We assigned $\$ 30.0$ million to trade names and are amortizing over a 15 year expected life. We assigned $\$ 17.0$ million to customer relationships and are amortizing over a 14.5 year expected life. We used historical attrition rates to assign the expected life. We assigned $\$ 10.0$ million to a consulting agreement and $\$ 6.0$ million to a non-compete provision, and we are amortizing these assets over expected lives of 5 and 10 years, respectively.

The following schedule presents the net assets recorded upon the acquisition of Drybar Products on January 23, 2020:

## (in thousands)

## Assets:

| Receivables | \$ | 7,710 |
| :---: | :---: | :---: |
| Inventory |  | 16,603 |
| Prepaid expenses and other current assets |  | 190 |
| Property and equipment |  | 1,472 |
| Goodwill |  | 172,933 |
| Trade names - definite |  | 30,000 |
| Other intangible assets - definite |  | 33,000 |
| Subtotal - assets |  | 261,908 |
| Liabilities: |  |  |
| Accounts payable |  | 1,948 |
| Accrued expenses |  | 4,099 |
| Subtotal - liabilities |  | 6,047 |
| Net assets recorded | \$ | 255,861 |

The fair values of the above assets acquired and liabilities assumed were estimated by applying income and market approaches. Key assumptions include various discount rates based upon a $12.6 \%$ weighted average cost of capital; royalty rates used in the determination of trade names and customer relationship asset values of $5.0 \%$ and $3.0 \%$, respectively; and a customer attrition rate used in the determination of customer relationship values of $6.7 \%$ per year.

## Note 8 - Goodwill and Intangible Assets

We perform annual impairment tests each fiscal year during the fourth quarter and interim impairment tests, if and when necessary. For the three and nine month periods ended November 30, 2020 and 2019, we did not record any impairment charges.

The following table summarizes the carrying amounts and accumulated amortization for all intangible assets by segment as of the end of the periods presented:

| (in thousands) | November 30, 2020 |  |  |  |  |  | February 29, 2020 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Gross Carrying Amount | Cumulative Goodwill Impairments |  | Accumulated Amortization |  | $\begin{aligned} & \text { Net Book } \\ & \text { Value } \end{aligned}$ | Gross Carrying Amount | Cumulative Goodwill Impairments (1) |  | Accumulated Amortization (2) |  | Net Book Value |
| Housewares: |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill | \$ 282,056 | \$ | - | \$ | - | \$ 282,056 | \$ 282,056 | \$ | - | \$ | - | \$ 282,056 |
| Trademarks - indefinite | 134,200 |  | - |  | - | 134,200 | 134,200 |  | - |  | - | 134,200 |
| Other intangibles - finite | 43,063 |  | - |  | $(23,011)$ | 20,052 | 42,095 |  | - |  | $(21,469)$ | 20,626 |
| Subtotal | 459,319 |  | - |  | $(23,011)$ | 436,308 | 458,351 |  | - |  | $(21,469)$ | 436,882 |
| Health \& Home: |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill | 284,913 |  | - |  | - | 284,913 | 284,913 |  | - |  | - | 284,913 |
| Trademarks - indefinite | 54,000 |  | - |  | - | 54,000 | 54,000 |  | - |  | - | 54,000 |
| Licenses - finite | 17,050 |  | - |  | $(16,015)$ | 1,035 | 17,050 |  | - |  | $(15,752)$ | 1,298 |
| Licenses - indefinite | 7,400 |  | - |  | - | 7,400 | 7,400 |  | - |  | - | 7,400 |
| Other intangibles - finite | 118,446 |  | - |  | $(105,293)$ | 13,153 | 118,223 |  | - |  | $(98,142)$ | 20,081 |
| Subtotal | 481,809 |  | - |  | $(121,308)$ | 360,501 | 481,586 |  | - |  | $(113,894)$ | 367,692 |
| Beauty: |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill | 172,932 |  | - |  | - | 172,932 | 244,925 |  | $(71,993)$ |  | - | 172,932 |
| Trademarks - finite | 30,151 |  | - |  | $(1,827)$ | 28,324 | 33,392 |  | - |  | $(3,564)$ | 29,828 |
| Licenses - finite | 13,697 |  | - |  | $(13,037)$ | 660 | 13,697 |  | - |  | $(12,800)$ | 897 |
| Other intangibles - finite | 33,035 |  | - |  | $(3,242)$ | 29,793 | 79,171 |  | - |  | $(46,549)$ | 32,622 |
| Subtotal | 249,815 |  | - |  | $(18,106)$ | 231,709 | 371,185 |  | $(71,993)$ |  | $(62,913)$ | 236,279 |
| Total | \$1,190,943 | \$ | - | \$ | $(162,425)$ | \$1,028,518 | \$ 1,311,122 | \$ | $(71,993)$ | \$ | $(198,276)$ | \$1,040,853 |

(1) The cumulative goodwill impairment of approximately $\$ 72.0$ million in the Beauty segment is related to goodwill associated with the Personal Care business, which was reclassified to assets held for sale.
(2) Includes the retirement and reclassification of accumulated amortization of $\$ 49.4$ million related to assets associated with the Personal Care business, which were reclassified to assets held for sale.

The following tables summarize the aggregate amortization expense attributable to intangible assets recorded in SG\&A in the condensed consolidated statements of income for the periods shown below, as well as our estimated amortization expense for fiscal 2021 through 2026:

| (in thousands) | Three Months Ended |  | Nine Months Ended |  |
| :---: | :---: | :---: | :---: | :---: |
| November 30, 2020 | \$ | 4,501 | \$ | 13,527 |
| November 30, 2019 |  | 4,790 |  | 13,129 |

## Estimated Amortization Expense (in thousands)

| Fiscal 2021 | $\$$ |
| :--- | ---: |
| Fiscal 2022 | 16,751 |
| Fiscal 2023 | 10,361 |
| Fiscal 2024 | 10,287 |
| Fiscal 2025 | 9,902 |
| Fiscal 2026 | 9,281 |

## Note 9 - Share-Based Compensation Plans

We have equity awards outstanding under several share-based compensation plans. During the three and nine month periods ended November 30, 2020, we had the following share-based compensation activity:

- We issued 770 and 2,842 shares to non-employee members of the Board of Directors with a total grant date fair value of $\$ 0.1$ million and $\$ 0.5$ million, respectively, and average share prices of $\$ 207.98$ and $\$ 184.56$, respectively.
- We granted time-vested restricted stock units ("RSUs") that may be settled for 39 and 2,747 shares of common stock, respectively. The RSUs have a weighted average grant price of $\$ 200.00$ and $\$ 170.69$ per share, respectively, for a total award fair value at date of grant of an insignificant amount and $\$ 0.5$ million, respectively.
- We granted time-vested restricted stock awards ("RSAs") that may vest for 4,171 and 42,143 shares of common stock, respectively. The RSAs have a weighted average grant price of $\$ 199.39$ and $\$ 174.03$ per share, respectively, for a total award fair value at date of grant of $\$ 0.8$ million and $\$ 7.3$ million, respectively.
- There were no grants of performance-based stock units ("PSUs") during the three months ended November 30, 2020. During the nine months ended November 30, 2020, we granted PSUs that may be settled for 4,970 shares of common stock at target. The PSUs have a weighted average grant price of $\$ 170.27$ per share, for a total award fair value at date of grant of $\$ 0.8$ million.
- There were no grants of performance-based restricted stock awards ("PSAs") during the three months ended November 30, 2020. During the nine months ended November 30, 2020, we granted PSAs that may vest for 86,004 shares of common stock at target. The PSAs have a weighted average grant price of $\$ 170.27$ per share, for a total award fair value at date of grant of $\$ 14.6$ million.
- RSUs for 18,196 and 64,948 shares vested, respectively, with a total fair value at settlement of $\$ 3.6$ million and $\$ 11.3$ million, respectively, and average share prices of $\$ 195.29$ and $\$ 173.33$, respectively.
- RSAs for 605 and 7,929 shares vested, respectively, with a total fair value at settlement of $\$ 0.1$ million and $\$ 1.4$ million, respectively, and average share prices of $\$ 201.29$ and $\$ 174.75$, respectively.
- There were no PSUs that vested and settled during the three months ended November 30, 2020. During the nine months ended November 30, 2020, PSUs for 112,720 shares vested and settled, with a total settlement date fair value of $\$ 18.6$ million, and an average share price of $\$ 164.58$.
- Employees exercised stock options to purchase 850 shares and 13,540 shares of common stock, respectively.
- There were 12,264 and 26,830 purchases of common stock, respectively, under the employee stock purchase plan at an average price of $\$ 139.88$ and $\$ 134.78$ per share, respectively.

We recorded the following share-based compensation expense in SG\&A for the periods shown below:

| (in thousands, except per share data) | Three Months Ended November 30, |  |  |  | Nine Months Ended November 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  | 2020 |  | 2019 |  |
| Stock options | \$ | 3 | \$ | 21 | \$ | 18 | \$ | 172 |
| Directors stock compensation |  | 161 |  | 140 |  | 525 |  | 421 |
| Performance based and other stock awards |  | 6,084 |  | 4,138 |  | 19,134 |  | 17,366 |
| Employee stock purchase plan |  | 491 |  | 459 |  | 977 |  | 784 |
| Share-based compensation expense |  | 6,739 |  | 4,758 |  | 20,654 |  | 18,743 |
| Less income tax benefits |  | (403) |  | (343) |  | $(1,406)$ |  | $(1,434)$ |
| Share-based compensation expense, net of income tax benefits | \$ | 6,336 | \$ | 4,415 | \$ | 19,248 | \$ | $\underline{\text { 17,309 }}$ |
|  |  |  |  |  |  |  |  |  |
| Impact of share-based compensation on EPS: |  |  |  |  |  |  |  |  |
| Basic | \$ | 0.25 | \$ | 0.18 | \$ | 0.76 | \$ | 0.69 |
| Diluted | \$ | 0.25 | \$ | 0.17 | \$ | 0.76 | \$ | 0.68 |

## Note 10 - Repurchase of Helen of Troy Common Stock

In May 2019, we announced that our Board of Directors authorized the repurchase of up to $\$ 400$ million of our outstanding common stock. The authorization was effective May 8, 2019 for a period of three years and replaced our previous repurchase authorization, of which approximately $\$ 107.4$ million remained. These repurchases may include open market purchases, privately negotiated transactions, block trades, accelerated stock repurchase transactions, or any combination of such methods. The number of shares purchased and the timing of the purchases will depend on a number of factors, including share price, trading volume and general market conditions, working capital requirements, general business conditions, financial conditions, any applicable contractual limitations, and other factors, including alternative investment opportunities. As of November 30, 2020, our repurchase authorization allowed for the purchase of $\$ 190.0$ million of common stock.

Our current equity-based compensation plans include provisions that allow for the "net exercise" of sharesettled awards by all plan participants. In a net exercise, any required payroll taxes, federal withholding taxes and exercise price of the shares due from the equity holder can be paid for by having the equity holder tender back to the Company a number of shares at fair value equal to the amounts due. Net exercises are treated as purchases and retirements of shares.

The following table summarizes our share repurchase activity for the periods shown:

| (in thousands, except share and per share data) | Three Months Ended November 30, |  |  |  | Nine Months Ended November 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  | 2020 |  | 2019 |  |
| Common stock repurchased on the open market: |  |  |  |  |  |  |  |  |
| Number of shares |  | 960,829 |  | - |  | 960,829 |  | - |
| Aggregate value of shares | \$ | 191,606 | \$ | - | \$ | 191,606 | \$ | - |
| Average price per share | \$ | 199.42 | \$ | - | \$ | 199.42 | \$ | - |
|  |  |  |  |  |  |  |  |  |
| Common stock received in connection with share-based compensation: |  |  |  |  |  |  |  |  |
| Number of shares |  | 6,115 |  | 6,509 |  | 67,740 |  | 77,067 |
| Aggregate value of shares | \$ | 1,194 | \$ | 1,002 | \$ | 11,355 | \$ | 10,133 |
| Average price per share | \$ | 195.26 | \$ | 153.88 | \$ | 167.63 | \$ | 131.48 |

## Note 11 - Restructuring Plan

In October 2017, we announced that we had approved a restructuring plan (referred to as "Project Refuel") intended to improve the performance primarily in the Beauty and former Nutritional Supplements segments. Project Refuel includes a reduction-in-force and the elimination of certain contracts. We are targeting total annualized profit improvements of approximately $\$ 9.0$ to $\$ 11.0$ million over the duration of the plan. We estimate the plan will be completed during the first quarter of fiscal 2022, and expect to incur total restructuring charges of approximately $\$ 9.5$ million over the duration of the plan. Restructuring provisions are determined based on estimates prepared at the time the restructuring actions are approved by management and are revised periodically.

An insignificant change in the estimate of pre-tax restructuring costs was recorded during the three month period ended November 30, 2020. For the nine month period ended November 30, 2020, we incurred pre-tax restructuring charges of $\$ 0.4$ million. Since implementing Project Refuel, we have incurred $\$ 9.1$ million of pre-tax restructuring costs as of November 30, 2020. During the three and nine month periods ended November 30, 2020, we made total cash restructuring payments of $\$ 0.2$ million and $\$ 0.9$ million, respectively, compared to $\$ 0.3$ million and $\$ 1.8$ million, respectively, for the same periods last year. Since implementing Project Refuel, we have made total cash restructuring payments of $\$ 8.9$ million. We had a remaining liability of $\$ 0.2$ million as of November 30, 2020.

## Note 12 - Commitments and Contingencies

## Legal Matters

We are involved in various legal claims and proceedings in the normal course of operations. We believe the outcome of these matters will not have a material adverse effect on our consolidated financial position, results of operations or liquidity.

## Note 13 - Long-Term Debt

## Credit Agreement

As of February 29, 2020, we had a credit agreement (the "Credit Agreement") with Bank of America, N.A., as administrative agent, and other lenders that provided for an unsecured total revolving commitment of $\$ 1.0$ billion. Borrowings accrued interest under one of two alternative methods (based upon a base rate or LIBOR) as described in the Credit Agreement. With each borrowing against our credit line, we could elect the interest rate method based on our funding needs at the time. We also incurred loan commitment and letter of credit fees under the Credit Agreement.

On March 13, 2020, we entered into an amendment to the Credit Agreement. The amendment extended the maturity of the commitment under the Credit Agreement from December 7, 2021 to March 13, 2025. Further, the amendment increased the unsecured revolving commitment from $\$ 1.0$ billion to $\$ 1.25$ billion. The accordion was amended to increase it from $\$ 200$ million to $\$ 300$ million and to include the ability to use it for term loan commitments. The accordion permits the Company to request to increase its borrowing capacity, not to exceed the $\$ 300$ million commitment in the aggregate, provided certain conditions are met, including lender approval. Any increase to term loan commitments and revolving loan commitments must be made on terms identical to the revolving loans under the Credit Agreement and must have a maturity date of no earlier than March 13, 2025. Following the amendment, borrowings under the Credit Agreement bear interest at either the base rate or LIBOR, plus a margin based on the Net Leverage Ratio (as defined in the Credit Agreement) of $0 \%$ to $1.0 \%$ and $1.0 \%$ to $2.0 \%$ for base rate and LIBOR borrowings, respectively. Outstanding letters of credit reduce the borrowing availability under
the Credit Agreement on a dollar-for-dollar basis. We are able to repay amounts borrowed at any time without penalty.

As of November 30, 2020, the outstanding revolving loan principal balance was $\$ 426.0$ million (excluding prepaid financing fees) and the balance of outstanding letters of credit was $\$ 19.2$ million. For the three and nine month periods ended November 30, 2020, borrowings under the Credit Agreement incurred interest expense at rates ranging from $1.14 \%$ to $3.25 \%$ and $1.14 \%$ to $4.75 \%$, respectively. As of November 30, 2020, the amount available for borrowings under the Credit Agreement was $\$ 804.8$ million. Covenants in the Credit Agreement limit the amount of total indebtedness we can incur. As of November 30,2020 , these covenants did not limit our ability to incur $\$ 804.8$ million of additional debt under the Credit Agreement.

## Other Debt Agreements

As of November 30, 2020, we have an aggregate principal balance of $\$ 18.6$ million (excluding prepaid financing fees) under a loan agreement (the "MBFC Loan") with the Mississippi Business Finance Corporation (the "MBFC"), which was entered into in connection with the issuance by MBFC of taxable industrial development revenue bonds (the "Bonds"). The borrowings were used to fund construction of our Olive Branch, Mississippi distribution facility. Since March 2018, the MBFC Loan can be called by the holder at any time. The remaining loan balance is payable as follows: $\$ 1.9$ million annually on March 1 , 2021 and 2022; and $\$ 14.8$ million on March 1, 2023. Any remaining outstanding principal and interest is due upon maturity on March 1, 2023.

On May 14, 2020, Helen of Troy Limited and certain of its subsidiaries entered into the Sixth Amendment to Guaranty Agreement (the "Amended Guaranty") in favor of Bank of America, N.A. The Amended Guaranty amends the Guaranty Agreement (as amended, the "Guaranty Agreement"), dated March 1, 2013, made by the Company and certain of its subsidiaries in favor of Bank of America, N.A. and other lenders. Certain of the representations and warranties, and covenants in the Guaranty Agreement were amended by the Amended Guaranty to include or modify certain baskets, exceptions and other customary provisions.

The Bonds were issued under a Trust Indenture, dated as of March 1, 2013 (as supplemented, the "Indenture"), by and between MBFC and U.S. Bank National Association, as trustee (the "Trustee"). On May 14, 2020, MBFC and U.S. Bank National Association, as Trustee, entered into the Fifth Supplemental Trust Indenture, effective May 14, 2020 (the "Fifth Supplemental Indenture"), with the consent of Kaz USA, Inc. ("Kaz USA") and Bank of America, N.A., the purchaser of the Bonds. The Base Rate (as defined in the Indenture) and Eurodollar Rate (as defined in the Indenture) were each amended. As amended by the Fifth Supplemental Indenture, the Bonds and the related loans to Kaz USA will bear interest at a Base Rate or Eurodollar Rate plus a margin based on the Net Leverage Ratio (as defined in the Fifth Supplemental Indenture). The Fifth Supplemental Indenture amended the pricing grid for the Eurodollar and Base Rate margins.

All of our debt is unconditionally guaranteed, on a joint and several basis, by the Company and certain of its subsidiaries. Our debt agreements require the maintenance of certain key financial covenants defined in the accompanying Management's Discussion and Analysis of Financial Condition and Results of Operations - Financial Condition, Liquidity and Capital Resources - Credit and Other Debt Agreements. Our debt agreements also contain other customary covenants, including, among other things, covenants restricting or limiting us, except under certain conditions set forth therein, from (1) incurring debt, (2) incurring liens on our properties, (3) making certain types of investments, (4) selling certain assets or making other fundamental changes relating to mergers and consolidations, and (5) repurchasing shares of our common stock and paying dividends. Our debt agreements also contain customary events of default, including failure to pay principal or interest when due, among others. Our debt agreements are
cross-defaulted to each other. Upon an event of default under our debt agreements, the holders or lenders may, among other things, accelerate the maturity of any amounts outstanding under our debt agreements. The commitments of the lenders to make loans to us under the Credit Agreement are several and not joint. Accordingly, if any lender fails to make loans to us, our available liquidity could be reduced by an amount up to the aggregate amount of such lender's commitments under the Credit Agreement.

As of November 30, 2020, we were in compliance with all covenants as defined under the terms of the Credit Agreement and our other debt agreements.

A summary of our long-term debt including prepaid financing fees follows:

| (in thousands) | November 30, 2020 |  | February 29, 2020 |  |
| :---: | :---: | :---: | :---: | :---: |
| MBFC Loan (1) | \$ | 18,548 | \$ | 20,451 |
| Credit Agreement (2) |  | 421,833 |  | 318,854 |
| Total long-term debt |  | 440,381 |  | 339,305 |
| Less current maturities of long-term debt |  | $(1,884)$ |  | $(1,884)$ |
| Long-term debt, excluding current maturities | \$ | 438,497 | \$ | 337,421 |

(1) The MBFC Loan is unsecured and bears floating interest based on either LIBOR plus a margin of up to $2.0 \%$, or a Base Rate plus a margin of up to $1.0 \%$, as determined by the interest rate elected and the Net Leverage Ratio defined in the Indenture. Since March 2018, the loan may be called by the holder at any time. The loan can be prepaid without penalty. The remaining principal balance is payable as follows: $\$ 1.9$ million annually on March 1, 2021 and 2022; and $\$ 14.8$ million on March 1, 2023. Any remaining outstanding principal and interest is due upon maturity on March 1, 2023.
(2) The Credit Agreement's floating interest rates are hedged with interest rate swaps to effectively fix interest rates on $\$ 225$ million of the outstanding principal balance under the Credit Agreement (see Notes 14, 15 and 16 for additional information regarding the interest rate swaps).

At November 30, 2020 and February 29, 2020, our long-term debt has floating interest rates, and its book value approximates its fair value.

## Note 14 - Fair Value

We classify our various assets and liabilities recorded or reported at fair value under a hierarchy prescribed by GAAP that prioritizes inputs to fair value measurement techniques into three broad levels:

Level 1: Observable inputs such as quoted prices for identical assets or liabilities in active markets;
Level 2: Observable inputs other than quoted prices that are directly or indirectly observable for the asset or liability, including quoted prices for similar assets or liabilities in active markets; quoted prices for similar or identical assets or liabilities in markets that are not active; and model-derived valuations whose inputs are observable or whose significant value drivers are observable; and

Level 3: Unobservable inputs that reflect the reporting entity's own assumptions.
Assets and liabilities subject to classification are classified upon acquisition. When circumstances dictate the transfer of an asset or liability to a different level, our policy is to recognize the transfer at the beginning of the reporting period in which the event resulting in the transfer occurred.

The following tables present the fair value of our financial assets and liabilities measured on a recurring basis as of the end of the periods shown:

| (in thousands) | Fair Values (1) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | November 30, 2020 |  | February 29, 2020 |  |
| Assets: |  |  |  |  |
| Money market accounts | \$ | 118,559 | \$ | 2,648 |
| Interest rate swaps |  | - |  | - |
| Foreign currency contracts |  | 7 |  | 2,083 |
| Total assets | \$ | 118,566 | \$ | 4,731 |
|  |  |  |  |  |
| Liabilities: |  |  |  |  |
| Floating rate debt | \$ | 440,381 | \$ | 339,305 |
| Interest rate swaps |  | 11,627 |  | 10,717 |
| Foreign currency contracts |  | 5,328 |  | 159 |
| Total liabilities | \$ | 457,336 | \$ | 350,181 |

(1) Our financial assets and liabilities are classified as Level 2 because their valuation is dependent on observable inputs and other quoted prices for similar assets or liabilities, or model-derived valuations whose significant value drivers are observable.

The carrying amounts of cash and cash equivalents, receivables and accounts payable approximate fair value because of the short maturity of these items.

We use derivatives for hedging purposes and our derivatives are primarily interest rate swaps, foreign currency contracts and cross-currency debt swaps. See Notes 13,15 and 16 to these condensed consolidated financial statements for more information on our hedging activities.

We classify our floating rate debt as a Level 2 item because the estimation of the fair market value requires the use of a discount rate based upon current market rates of interest for obligations with comparable remaining terms. Such comparable rates are considered significant other observable market inputs. The book value of the floating rate debt approximates its fair value as of the reporting date.

Our other non-financial assets include goodwill, other intangible assets and assets held for sale, which we classify as Level 3 items. These assets are measured at fair value on a non-recurring basis as part of our impairment testing. Note 8 to these condensed consolidated financial statements contains additional information related to goodwill and intangible assets, and our impairment testing.

## Note 15 - Financial Instruments and Risk Management

## Foreign Currency Risk

Our functional currency is the U.S. Dollar. By operating internationally, we are subject to foreign currency risk from transactions denominated in currencies other than the U.S. Dollar ("foreign currencies"). Such transactions include sales, certain inventory purchases and operating expenses. As a result of such transactions, portions of our cash, trade accounts receivable and trade accounts payable are denominated in foreign currencies. During the three and nine month periods ended November 30, 2020, approximately $11 \%$ and $12 \%$, respectively, of our net sales revenue was in foreign currencies, compared to $17 \%$ and $14 \%$, respectively, for the same periods last year. These sales were primarily denominated in Euros, British Pounds, Canadian Dollars, and Mexican Pesos. We make most of our inventory purchases from the Far East and primarily use the U.S. Dollar for such purchases.

In our condensed consolidated statements of income, exchange gains and losses resulting from the remeasurement of foreign taxes receivable, taxes payable, deferred tax assets, and deferred tax liabilities are recognized in their respective income tax lines, and all other foreign exchange gains and losses are recognized in SG\&A. During the three and nine month periods ended November 30, 2020, we recorded net exchange gains from foreign currency fluctuations, including the impact of currency hedges and the cross-currency debt swaps, of $\$ 0.4$ million and $\$ 0.5$ million, respectively, in SG\&A compared to net foreign exchange gains of $\$ 0.6$ million and $\$ 2.2$ million, respectively, for the same periods last year.

We hedge against certain foreign currency exchange rate-risk by using a series of forward contracts and zero-cost collars designated as cash flow hedges and mark-to-market derivatives to protect against the foreign currency exchange risk inherent in our forecasted transactions denominated in currencies other than the U.S. Dollar. We do not enter into any forward exchange contracts or similar instruments for trading or other speculative purposes. The effective portion of the changes in fair value of these instruments is reported in Accumulated Other Comprehensive Income (Loss) ("AOCl") and reclassified into SG\&A in the same period they are settled. The ineffective portion, which is not material for any year presented, is immediately recognized in SG\&A.

## Interest Rate Risk

Interest on our outstanding debt as of November 30, 2020 is based on floating interest rates. If shortterm interest rates increase, we will incur higher interest expense on any future outstanding balances of floating rate debt. Floating interest rates are hedged with interest rate swaps to effectively fix interest rates on $\$ 225.0$ million of the outstanding principal balance under the Credit Agreement, which totaled $\$ 426.0$ million (excluding prepaid finance fees) as of November 30, 2020.

The following table summarizes the fair values of our derivative instruments as of the end of the periods shown:

| (in thousands) <br> Derivatives designated as hedging instruments | November 30, 2020 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hedge Type | $\begin{gathered} \text { Final } \\ \text { Settlement } \\ \text { Date } \end{gathered}$ | Notional Amount | Prepaid Expenses and Other Current Assets |  | Other Assets |  | Accrued Expenses and Other Current Liabilities |  | Other Liabilities, Noncurrent |  |
| Zero-cost collar - Euro | Cash flow | 02/2021 | € 2,000 | \$ | - | \$ | - | \$ | 15 | \$ | - |
| Foreign currency contracts - sell Euro | Cash flow | 02/2022 | € 46,000 |  | - |  | - |  | 1,758 |  | 433 |
| Foreign currency contracts - sell Canadian Dollar | Cash flow | 02/2022 | \$ 26,000 |  | - |  | - |  | 763 |  | 93 |
| Zero-cost collar - Pound | Cash flow | 02/2021 | £ 2,000 |  | - |  | - |  | 122 |  | - |
| Foreign currency contracts - sell Pound | Cash flow | 02/2022 | £ 23,790 |  | - |  | - |  | 662 |  | 266 |
| Foreign currency contracts - sell Mexican Peso | Cash flow | 02/2021 | \$ 30,000 |  | 7 |  | - |  | - |  | - |
| Interest rate swaps | Cash flow | 01/2024 | \$225,000 |  | - |  | - |  | 4,986 |  | 6,641 |
| Subtotal |  |  |  |  | 7 |  | - |  | 8,306 |  | 7,433 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Derivatives not designated under hedge accounting |  |  |  |  |  |  |  |  |  |  |  |
| Foreign currency contracts - cross-currency debt swaps - Euro | (1) | 04/2022 | € 6,000 |  | - |  | - |  | - |  | 732 |
| Foreign currency contracts - cross-currency debt swaps - Pound | (1) | 04/2022 | £ 4,500 |  | - |  | - |  | - |  | 484 |
| Subtotal |  |  |  |  | - |  | - |  | - |  | 1,216 |
| Total fair value |  |  |  | \$ | 7 | \$ | - | \$ | 8,306 | \$ | 8,649 |

## Table of Contents

| (in thousands) <br> Derivatives designated as hedging instruments | February 29, 2020 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hedge Type | Final Settlement Date | Notional Amount | Prepaid Expenses and Other Current Assets |  | Other <br> Assets |  | Accrued Expenses and Other Current Liabilities |  | OtherLiabilities,Non-current |  |
| Zero-cost collar - Euro | Cash flow | 02/2021 | $€ 8,000$ | \$ | 74 | \$ | - | \$ | - | \$ | - |
| Foreign currency contracts - sell Euro | Cash flow | 05/2021 | € 25,875 |  | 837 |  | - |  | - |  | 15 |
| Foreign currency contracts - sell Canadian Dollar | Cash flow | 02/2021 | \$ 14,000 |  | 202 |  | - |  | - |  | - |
| Zero-cost collar - Pound | Cash flow | 02/2021 | £ 6,500 |  | - |  | - |  | 144 |  | - |
| Foreign currency contracts - sell Pound | Cash flow | 05/2021 | £ 13,000 |  | 435 |  | 23 |  | - |  | - |
| Foreign currency contracts - sell Mexican Peso | Cash flow | 05/2020 | \$ 10,000 |  | 12 |  | - |  | - |  | - |
| Interest rate swaps | Cash flow | 01/2024 | \$ 225,000 |  | - |  | - |  | 3,489 |  | 7,228 |
| Subtotal |  |  |  |  | 1,560 |  | 23 |  | 3,633 |  | 7,243 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Derivatives not designated under hedge accounting |  |  |  |  |  |  |  |  |  |  |  |
| Foreign currency contracts - cross-currency debt swaps - Euro | (1) | 04/2020 | € 4,400 |  | 473 |  | - |  | - |  | - |
| Foreign currency contracts - cross-currency debt swaps - Pound | (1) | 04/2020 | £ 5,000 |  | 27 |  | - |  | - |  | - |
| Subtotal |  |  |  |  | 500 |  | - |  | - |  | - |
| Total fair value |  |  |  | \$ | 2,060 | \$ | 23 | \$ | 3,633 | \$ | 7,243 |

(1) These are foreign currency contracts for which we have not elected hedge accounting. We refer to them as "cross-currency debt swaps". They, in effect, adjust the currency denomination of a portion of our outstanding debt to the Euro and British Pound, as applicable, for the notional amounts reported, creating an economic hedge against currency movements.

The following table summarizes the pre-tax effect of derivative instruments for the periods shown:

| (in thousands) | Three Months Ended November 30, |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Gain (Loss) <br> Recognized in AOCI |  |  |  | Gain (Loss) Reclassified from AOCl into Income |  |  |  | Gain (Loss) Recognized in Income |  |  |  |
|  | 2020 |  | 2019 |  | Location | 2020 |  | 2019 | Location | 2020 | 2019 |  |
| Currency contracts - cash flow hedges | \$ | 1,550 | \$ | $(2,739)$ | SG\&A | \$ | 549 | \$ (630) |  | \$ | \$ | - |
| Interest rate swaps - cash flow hedges |  | 1,539 |  | 2,084 | Interest expense |  | - | - | Interest expense | $(1,289)$ |  | (162) |
| Cross-currency debt swaps - principal |  | - |  | - |  |  | - | - | SG\&A | 23 |  | (389) |
| Cross-currency debt swaps - interest |  | - |  | - |  |  | - | - | Interest Expense | (2) |  | 73 |
| Total | \$ | 3,089 |  | (655) |  | \$ | 549 | \$ (630) |  | \$(1,268) | \$ | (478) |

Nine Months Ended November 30,

| (in thousands) | Gain (Loss) <br> Recognized in AOCl |  |  |  | Gain (Loss) Reclassified from AOCl into Income |  |  | Gain (Loss) Recognized in Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  | Location | 2020 | 2019 | Location | 2020 | 2019 |  |
| Currency contracts - cash flow hedges | \$ | $(5,653)$ | \$ | $(3,407)$ | SG\&A | \$ (124) | \$ $(2,840)$ |  | \$ | \$ |  |
| Interest rate swaps - cash flow hedges |  | (910) |  | $(7,242)$ | Interest expense | - | - | Interest expense | $(3,222)$ |  | 69 |
| Cross-currency debt swaps - principal |  | - |  | - |  | - | - | SG\&A | $(1,075)$ |  | 419 |
| Cross-currency debt swaps - interest |  | - |  | - |  | - | - | Interest expense | 72 |  | 147 |
| Total | \$ | $(6,563)$ |  | $(10,649)$ |  | \$ (124) | \$(2,840) |  | \$(4,225) | \$ |  |

We expect pre-tax losses of $\$ 8.3$ million associated with foreign currency contracts and interest rate swaps currently reported in accumulated other comprehensive income, to be reclassified into income
over the next twelve months. The amount ultimately realized, however, will differ as exchange rates vary and the underlying contracts settle.

## Counterparty Credit Risk

Financial instruments, including foreign currency contracts and cross-currency debt swaps, expose us to counterparty credit risk for non-performance. We manage our exposure to counterparty credit risk by only dealing with counterparties who are substantial international financial institutions with significant experience using such derivative instruments. Although our theoretical credit risk is the replacement cost at the then-estimated fair value of these instruments, we believe that the risk of incurring credit losses is remote.

## Note 16 - Accumulated Other Comprehensive Income (Loss)

The following table summarizes changes in AOCl by component and related tax effects for the periods shown:

| (in thousands) | Interest Rate Swaps |  | Foreign Currency Contracts |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at February 29, 2020 | \$ | $(8,199)$ | \$ | 1,194 | \$ | $(7,005)$ |
| Other comprehensive loss before reclassification |  | (910) |  | $(5,653)$ |  | $(6,563)$ |
| Amounts reclassified out of AOCI |  | - |  | 124 |  | 124 |
| Tax effects |  | 214 |  | 945 |  | 1,159 |
| Other comprehensive loss |  | (696) |  | $(4,584)$ |  | $(5,280)$ |
| Balance at November 30, 2020 | \$ | $(8,895)$ | \$ | $\underline{(3,390)}$ | \$ | $(12,285)$ |
|  |  |  |  |  |  |  |
| Balance at February 28, 2019 | \$ | 132 | \$ | 1,059 | \$ | 1,191 |
| Other comprehensive loss before reclassification |  | $(7,242)$ |  | $(3,407)$ |  | $(10,649)$ |
| Amounts reclassified out of AOCI |  | - |  | 2,840 |  | 2,840 |
| Tax effects |  | 1,680 |  | 53 |  | 1,733 |
| Other comprehensive loss |  | $(5,562)$ |  | (514) |  | $(6,076)$ |
| Balance at November 30, 2019 | \$ | $(5,430)$ | \$ | 545 | \$ | $(4,885)$ |

See Notes 13, 14 and 15 to these condensed consolidated financial statements for additional information regarding our hedging activities.

## Note 17 - Segment Information

The following tables present segment information for the periods shown:

| (in thousands) | Three Months Ended November 30, 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty (1) |  | Total |  |
| Sales revenue, net | \$ | 222,400 | \$ | 250,158 | \$ | 165,179 | \$ | 637,737 |
| Restructuring charges |  | (12) |  | - |  | - |  | (12) |
| Operating income |  | 37,658 |  | 30,478 |  | 32,573 |  | 100,709 |
| Capital and intangible asset expenditures |  | 1,375 |  | 2,441 |  | 370 |  | 4,186 |
| Depreciation and amortization |  | 2,371 |  | 4,106 |  | 3,042 |  | 9,519 |

Three Months Ended November 30, 2019

| (in thousands) | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales revenue, net | \$ | 183,211 | \$ | 185,810 | \$ | 105,716 | \$ | 474,737 |
| Restructuring charges |  | - |  | - |  | 12 |  | 12 |
| Operating income |  | 42,272 |  | 24,372 |  | 12,625 |  | 79,269 |
| Capital and intangible asset expenditures |  | 2,272 |  | 1,917 |  | 197 |  | 4,386 |
| Depreciation and amortization |  | 2,263 |  | 3,740 |  | 2,757 |  | 8,760 |


| (in thousands) | Nine Months Ended November 30, 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty (1) |  | Total |  |
| Sales revenue, net | \$ | 564,891 | \$ | 661,568 | \$ | 362,965 | \$ | 1,589,424 |
| Restructuring charges |  | 251 |  | - |  | 104 |  | 355 |
| Operating income |  | 106,294 |  | 95,782 |  | 54,887 |  | 256,963 |
| Capital and intangible asset expenditures |  | 6,912 |  | 10,346 |  | 2,165 |  | 19,423 |
| Depreciation and amortization |  | 6,743 |  | 12,331 |  | 8,921 |  | 27,995 |

Nine Months Ended November 30, 2019

| (in thousands) | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales revenue, net | \$ | 496,017 | \$ | 499,543 | \$ | 269,507 | \$ | 1,265,067 |
| Restructuring charges |  | 90 |  | - |  | 971 |  | 1,061 |
| Operating income |  | 109,170 |  | 51,836 |  | 19,990 |  | 180,996 |
| Capital and intangible asset expenditures |  | 8,354 |  | 4,115 |  | 778 |  | 13,247 |
| Depreciation and amortization |  | 5,292 |  | 12,322 |  | 7,262 |  | 24,876 |

(1) The three and nine month periods ended November 30, 2020 include three and nine months of operating results for Drybar Products, respectively, which was acquired on January 23, 2020, with no comparable results in the same periods last year. For additional information regarding the Drybar Products acquisition, see Note 7 to the accompanying condensed consolidated financial statements.

We compute segment operating income based on net sales revenue, less cost of goods sold, SG\&A, restructuring charges, and any asset impairment charges associated with the segment. The SG\&A used to compute each segment's operating income is directly associated with the segment, plus shared service and corporate overhead expenses that are allocable to the segment. We do not allocate non-operating income and expense, including interest or income taxes, to operating segments.

## Note 18 - Income Taxes

The period-over-period comparison of our effective tax rate is often impacted by the mix of taxable income in our various tax jurisdictions. Due to our organization in Bermuda and the ownership structure of our foreign subsidiaries, many of which are not owned directly or indirectly by a U.S. parent company, an immaterial amount of our foreign income is subject to U.S. taxation on a permanent basis under current law. Additionally, our intellectual property is largely owned by our foreign subsidiaries, resulting in proportionally higher earnings in jurisdictions with lower statutory tax rates, which decreases our overall effective tax rate. The taxable income earned in each jurisdiction, whether U.S. or foreign, is determined by the subsidiary's operating results, transfer pricing and tax regulations in the related jurisdictions.

For interim periods, our income tax expense and resulting effective tax rate are based upon an estimated annual effective tax rate adjusted for the effects of items required to be treated as discrete to the period, including changes in tax laws, changes in estimated exposures for uncertain tax positions and other items.

For the three months ended November 30, 2020, income tax expense as a percentage of income before income tax was $14.0 \%$ compared to $10.3 \%$ for the same period last year. The year-over-year increase in the effective tax rate is primarily due to an increase in liabilities related to uncertain tax positions.

On March 27, 2020, the Coronavirus Aid, Relief and Economic Security ("CARES") Act was enacted and signed into law. The CARES Act is an emergency economic stimulus package in response to the COVID-19 outbreak that contains numerous tax provisions. Among other things, the CARES Act included technical corrections to the effective date language in the Tax Cuts and Jobs Act (the "Tax Act") related to net operating loss carrybacks.

Upon the enactment of the Tax Act in fiscal 2018, there was a net operating loss on our balance sheet, which was measured using the U.S. statutory tax rate in effect prior to enactment. As a result of the Tax Act, we were required to record a one-time charge of $\$ 17.9$ million in fiscal 2018, which included a charge of $\$ 9.4$ million to remeasure the net operating loss at the reduced rate at which it was expected to reverse in the future. The CARES Act effectively reversed the impact of the Tax Act on our net operating loss, resulting in a corresponding tax benefit of $\$ 9.4$ million recorded in the first quarter of fiscal 2021. For the nine months ended November 30, 2020, income tax expense as a percentage of income before income tax was $6.5 \%$ compared to income tax expense of $9.6 \%$ for the same period last year, primarily due to this benefit. Income tax expense for the nine months ended November 30, 2020 also includes other discrete benefits to include reductions of U.S. BEAT tax (Base Erosion and Anti-Abuse) and GILTI tax (Global Intangible Low-Tax Income), the recognition of excess tax benefits from share-based compensation settlements, and one-time benefits related to the transition of our Macau entity from offshore to onshore status, partially offset by increases in liabilities related to uncertain tax positions.

During fiscal 2017, we received an assessment from a state tax authority which adjusted taxable income applicable to the particular state resulting from interpretations of certain state income tax provisions applicable to our legal structure. During the time the dispute was ongoing, we believe we accurately reported our taxable income and vigorously protested the assessment through administrative processes with the state. During the quarter, we reached an agreement in principle to settle the $\$ 6.0$ million assessment in dispute for $\$ 0.5$ million. The agreement was signed on December 4, 2020.

Our Macau subsidiary generates income from the sale of the goods that it has sourced and procured. This subsidiary is responsible for the sourcing and procurement of a large portion of the products that we sell. We currently have an indefinite tax holiday in Macau conditioned on the subsidiary meeting certain employment and investment thresholds. The Macau Offshore Law and its supplementary regulations that grant tax incentives to approved offshore institutions will be abolished on January 1, 2021. Existing approved offshore institutions such as ours can continue to operate under the offshore regime until the end of the calendar year 2020. Beginning in calendar year 2021, our Macau subsidiary will transition to onshore status and become subject to a statutory corporate income tax of approximately $12 \%$. We expect the impact of this change to increase our overall effective tax rate by 1.5 to 2.0 percentage points on an annual basis, beginning with our fiscal 2022. Because our Macau subsidiary is not directly or indirectly owned by a U.S. parent, there is no U.S. tax liability associated with the income generated in Macau.

## Note 19 - Earnings Per Share

We compute basic earnings per share using the weighted average number of shares of common stock outstanding during the period. We compute diluted earnings per share using the weighted average number of shares of common stock outstanding plus the effect of dilutive securities. Dilutive securities at any given point in time may consist of outstanding options to purchase common stock and issued and contingently issuable unvested RSUs, PSUs, RSAs, PSAs and other stock based awards. Anti-dilutive securities are not included in the computation of diluted earnings per share under the treasury stock
method. See Note 9 to these condensed consolidated financial statements for more information regarding stock-based awards.

The following table presents our weighted average basic and diluted shares for the periods shown:

| (in thousands) | Three Months Ended November 30, |  | Nine Months Ended November 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2020 | 2019 | 2020 | 2019 |
| Weighted average shares outstanding, basic | 24,965 | 25,161 | 25,182 | 25,099 |
| Incremental shares from share-based compensation arrangements | 227 | 235 | 168 | 196 |
| Weighted average shares outstanding, diluted | 25,192 | 25,396 | 25,350 | 25,295 |
|  |  |  |  |  |
| Anti-dilutive securities | 4 | 134 | 149 | 217 |

## Note 20 - Subsequent Events

On December 22, 2020, we entered into an amended and extended Trademark License Agreement with Revlon to license Revlon's trademark for hair care appliances and tools (the "Revlon License"). The Revlon License grants us an exclusive, global, fully paid-up license to use the licensed trademark to manufacture, sell and distribute licensed merchandise in accordance with the terms of the agreement. The Revlon License has an initial term of 40 years, which will automatically renew at the end of the initial term for three consecutive additional 20 -year periods unless we give notice of non-renewal. The Revlon License amends and restates the existing Revlon trademark licensing agreements entirely, and eliminates ongoing royalties we have historically paid and recognized as expense within SG\&A in accordance with such agreements. In exchange for this exclusive global license, we paid a one-time, upfront license fee of $\$ 72.5$ million, which will be recorded as an intangible asset at cost and amortized on a straight-line basis over a useful life of 40 years, representing the initial term. As a result of the Revlon License, we are no longer obligated to pay royalties to Revlon, and thus will not recognize royalty expense after December 22, 2020, the effective date of the Revlon License.

## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

This Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD\&A") contains a number of forward-looking statements, all of which are based on current expectations. Actual results may differ materially due to a number of factors, including those discussed in Part I, Item 3 of this report, "Quantitative and Qualitative Disclosures about Market Risk" and "Information Regarding ForwardLooking Statements" in this report and "Risk Factors" in the Company's most recent annual report on Form 10-K for the fiscal year ended February 29, 2020 ("Form 10-K") and its other filings with the Securities and Exchange Commission (the "SEC"). This discussion should be read in conjunction with our condensed consolidated financial statements included under Part I, Item 1 of this report. When used in this MD\&A, unless otherwise indicated or the context suggests otherwise, references to "the Company", "our Company", "Helen of Troy", "we", "us", or "our" refer to Helen of Troy Limited and its subsidiaries. Throughout this MD\&A, we refer to our Leadership Brands, which are brands that have number-one and number-two positions in their respective categories and consist of the OXO, Honeywell, Braun, PUR, Hydro Flask, Vicks, Hot Tools and Drybar brands.

This MD\&A, including the tables under the headings "Operating income, operating margin, adjusted operating income (non-GAAP) and adjusted operating margin (non-GAAP) by segment" and "Net Income, diluted EPS, adjusted income (non-GAAP), and adjusted diluted EPS (non-GAAP)," respectively, reports operating income, operating margin, net income and diluted earnings per share ("EPS") without the impact of non-cash asset impairment charges, acquisition-related expenses, restructuring charges, tax reform, amortization of intangible assets, and non-cash share-based compensation for the periods presented, as applicable. These measures may be considered non-GAAP financial information as set forth in SEC Regulation G, Rule 100. The tables reconcile these measures to their corresponding GAAPbased measures presented in our condensed consolidated statements of income. We believe that adjusted operating income, adjusted operating margin, adjusted income, and adjusted diluted EPS provide useful information to management and investors regarding financial and business trends relating to our financial condition and results of operations. We believe that these non-GAAP financial measures, in combination with our financial results calculated in accordance with GAAP, provide investors with additional perspective regarding the impact of such charges/benefits on applicable income, margin and earnings per share measures. We also believe that these non-GAAP measures facilitate a more direct comparison of our performance to our competitors. We further believe that including the excluded charges/benefits would not accurately reflect the underlying performance of our continuing operations for the period in which the charges/benefits are incurred, even though such charges/benefits may be incurred and reflected in our GAAP financial results in the near future. The material limitation associated with the use of the non-GAAP financial measures is that the non-GAAP measures do not reflect the full economic impact of our activities. Our adjusted operating income, adjusted operating margin, adjusted income, and adjusted diluted EPS are not prepared in accordance with GAAP, are not an alternative to GAAP financial information and may be calculated differently than non-GAAP financial information disclosed by other companies. Accordingly, undue reliance should not be placed on non-GAAP information. These measures are discussed further and reconciled to their applicable GAAP based measures contained in this MD\&A beginning on page 40.

There were no material changes to the key financial measures discussed in our annual report on Form 10-K for the period ending February 29, 2020.

## OVERVIEW

We incorporated as Helen of Troy Corporation in Texas in 1968 and were reorganized as Helen of Troy Limited in Bermuda in 1994. We are a leading global consumer products company offering creative products and solutions for our customers through a diversified portfolio of well-recognized and widelytrusted brands. We have built leading market positions through new product innovation, product quality and competitive pricing. We currently operate in three segments consisting of Housewares, Health \& Home, and Beauty.

In fiscal 2015, we launched a five-year transformational strategy designed to improve the performance of our business segments and strengthen our shared service capabilities. Fiscal 2019 marked the completion of Phase I of our multi-year transformation strategy, which delivered performance across a wide range of measures. We improved organic sales growth by focusing on our Leadership Brands, made strategic acquisitions, became a more efficient operating company with strong global shared services, upgraded our organization and culture, improved inventory turns and return on invested capital, and returned capital to shareholders.

Fiscal 2020 began Phase II of our transformation, which is designed to drive the next five years of progress. The long-term objectives of Phase II include improved organic sales growth, continued margin expansion, and strategic and effective capital deployment. We expect Phase II will include continued investment in our Leadership Brands, with a focus on growing them through consumer-centric innovation, expanding them more aggressively outside the United States, and adding new brands through acquisition. We anticipate building further shared service capability and operating efficiency, as well as attracting, retaining, unifying and training the best people.

In fiscal 2018, we announced a restructuring plan (referred to as "Project Refuel") intended to enhance the performance primarily in the Beauty and former Nutritional Supplements segments. Project Refuel includes charges for a reduction-in-force and the elimination of certain contracts. During the first quarter of fiscal 2019, we expanded Project Refuel to include the realignment and streamlining of our supply chain structure. We are targeting total annualized profit improvements of approximately $\$ 9.0$ million to $\$ 11.0$ million over the duration of the plan.

On January 23, 2020, we completed the acquisition of Drybar Products LLC ("Drybar Products"), for approximately $\$ 255.9$ million in cash, subject to certain customary closing adjustments. Drybar is an innovative, trend-setting prestige hair care and styling brand in the multi-billion-dollar beauty industry. As part of the transaction, we granted a worldwide license to Drybar Holdings LLC, the owner and long-time operator of Drybar blowout salons, to use the Drybar trademark in their continued operation of Drybar salons. The salons will exclusively use, promote, and sell Drybar products globally.

Consistent with our strategy of focusing resources on our Leadership Brands, during the fourth quarter of fiscal 2020, we committed to a plan to divest certain assets within our mass channel personal care business ("Personal Care"). The assets to be disposed of include intangible assets, inventory and fixed assets relating to our mass channel liquids, powder and aerosol products under brands such as Pert, Brut, Sure and Infusium. We expect the divestiture to occur within fiscal 2021. Accordingly, we have classified the identified assets of the disposal group as held for sale.

On March 13, 2020, we entered into an amendment to our Credit Agreement with Bank of America, N.A., as administrative agent, and other lenders (as amended, the "Credit Agreement"). The amendment extended the maturity of the commitment under the Credit Agreement from December 7, 2021 to March 13, 2025. Further, the amendment increased the unsecured revolving commitment from $\$ 1.0$ billion to $\$ 1.25$ billion. The amount of the accordion was increased from $\$ 200$ million to $\$ 300$ million. The accordion permits the Company to request to increase its borrowing capacity, not to exceed the
$\$ 300$ million commitment in the aggregate, provided certain conditions are met, including lender approval. Following the amendment, borrowings under the Credit Agreement bear interest at either the base rate or LIBOR, plus a margin based on the Net Leverage Ratio (as defined in the Credit Agreement) of 0\% to $1.0 \%$ and $1.0 \%$ to $2.0 \%$, respectively, for base rate and LIBOR borrowings. See Note 13 to the accompanying condensed consolidated financial statements for additional information.

Subsequent to the end of the third quarter, on December 22, 2020, we entered into an amended and extended Trademark License Agreement with Revlon to license Revlon's trademark for hair care appliances and tools (the "Revlon License"). The Revlon License grants us an exclusive, global, fully paid-up license to use the licensed trademark to manufacture, sell and distribute licensed merchandise in accordance with the terms of the agreement. The Revlon License has an initial term of 40 years, which will automatically renew at the end of the initial term for three consecutive additional 20-year periods unless we give notice of non-renewal. The Revlon License amends and restates the existing Revlon trademark licensing agreements entirely, and eliminates ongoing royalties we have historically paid and recognized as expense within SG\&A in accordance with such agreements. In exchange for this exclusive global license, we paid a one-time, up-front license fee of $\$ 72.5$ million, which will be recorded as an intangible asset at cost and amortized on a straight-line basis over a useful life of 40 years, representing the initial term. As a result of the Revlon License, we are no longer obligated to pay royalties to Revlon, and thus will not recognize royalty expense after December 22, 2020, the effective date of the Revlon License.

## Significant Trends Impacting the Business

## Potential Impact of COVID-19

In March 2020, the World Health Organization declared the outbreak of a novel coronavirus ("COVID-19") to be a pandemic. COVID-19 continues to spread throughout the United States and the world, with the continued potential for catastrophic impact. The effects of the COVID-19 pandemic have had an unfavorable impact on certain parts of our business. The impact includes the effect of temporary closures of certain customer stores, or limited hours of operation, which has resulted in materially lower store traffic. The economic impact of historic unemployment and consumer uncertainty has also resulted in reduced overall demand for our more discretionary product lines. COVID-19 has also disrupted certain parts of our supply chain, which in certain cases has limited our ability to fulfill demand. COVID-19 has favorably impacted the demand for our product lines that are more defensive, meet certain healthcare or healthy living needs, or meet the needs of consumers that are spending more time at home as a result of the pandemic. COVID-19 has also favorably impacted our online channel in a meaningful way, as brick and mortar shopping options have been limited or considered unsafe by consumers. Although the favorable impacts of COVID-19 outweighed the unfavorable impacts for the nine month period ended November 30, 2020, this situation continues to change rapidly, and additional impacts or more pronounced adverse impacts may arise that we are not currently aware of today. Accordingly, our liquidity and financial results could be impacted in ways that we are not able to predict today.

These future developments are outside of our control, are highly uncertain and cannot be predicted. If the COVID-19 impact or resulting economic downturn is prolonged, then it can further increase the difficulty of planning for operations. These and other potential impacts of the current public health crisis could therefore materially and adversely affect our business, financial condition, cash flows and results of operations.

During the first quarter of fiscal 2021, as part of a comprehensive approach to preserve our cash flow and adjust our cost structure to align to lower anticipated revenue related to the business disruption and uncertainty of COVID-19, we implemented a number of temporary precautionary measures. These measures included the following:

- a graduated salary reduction for all associates, including named executive officers and the other members of the Company's executive leadership team;
- a reduction in the cash compensation of the Company's Board of Directors;
- suspension of merit increases, promotions and new associate hiring until further notice;
- the furlough of associates in specific areas directly tied to sales volume, with assistance to maintain health insurance coverage, as well as a reduction of external temporary labor and reduced work hours;
- reduction or deferral of marketing expense, while continuing to support brands with strong consumer demand and to keep brands top of mind with the consumer;
- limited reduction of investment in new product development and launches, in anticipation of more normalized economic activity;
- elimination of travel expense in the short term, with a significant reduction planned for the second half of fiscal 2021; and
- reduction of consulting fees and capital expenditures for projects that are not critical.

During the second quarter of fiscal 2021, we reversed a number of these temporary measures including a restoration of all wages, salaries, and director compensation to pre-COVID-19 levels. We also increased levels of investments in marketing activities, new product development and launches and capital expenditures. In the third quarter of fiscal 2021, we continued to increase the amount of these investments, and we expect to continue to further increase our investments in these areas during the fourth quarter of fiscal 2021. These investments are intended to continue progressing our Phase II transformation plan and the longer-term opportunities we see to further grow our business. In addition, during the third quarter of fiscal 2021, we reinstituted merit increases, promotions and new associate hiring.

Due to the evolving COVID-19 pandemic and related consumer demand for certain of our products, trends are emerging that may impact our ability to fulfill some orders on a timely basis or make marketing investments with an acceptable return.

We continue to see very strong demand trends in many of our product categories. In the second quarter of fiscal 2021, demand continued to outpace even recently increased supply capacity with respect to thermometry, air filtration, water filtration and various products within Housewares, which in some cases resulted in out of stocks. Demand continued to outpace our increased supply capacity during the third quarter of fiscal 2021, with respect to thermometry and various products within Housewares, which in some cases resulted in out of stocks. Additionally, surges in demand and shifts in shopping patterns related to COVID-19 have strained the U.S. freight network, which is resulting in carrier-imposed capacity restrictions and carrier delays. The demand surge for the OXO brand, in combination with carrier delays, caused order flow to outpace shipping capacity in our distribution center at certain times during the second and third quarters of fiscal 2021. These factors may impact our ability to fulfill some orders on a timely basis.

These trends can also limit our ability to make marketing expenditures with an adequate return on investment. In certain categories, where macro-trends like COVID-19 are driving demand significantly higher than historical levels or in situations where supply or distribution is capacity constrained, we believe that driving additional demand through incremental marketing activities could compound potential shipment delays or out of stocks. In these situations, currently planned marketing investments designed to drive incremental short-term demand would not be made.

These trends and potential impacts could therefore materially and adversely affect our business, financial condition, cash flows and results of operations.

## Potential Impact of Tariffs

During fiscal 2019 and 2020, the Office of the U.S. Trade Representative ("USTR") imposed, and in certain cases subsequently reduced or removed, additional tariffs on products imported from China. We purchase a high concentration of our products from unaffiliated manufacturers located in China. This concentration exposes us to risks associated with doing business globally, including changes in tariffs. Any alteration of trade agreements and terms between China and the United States, including limiting trade with China, imposing additional tariffs on imports from China and potentially imposing other restrictions on exports from China to the United States may result in further and/or higher tariffs or retaliatory trade measures by China. Furthermore, we have been somewhat successful in obtaining tariff exclusions from the USTR on certain products that we import. These exclusions generally expire after a certain period of time and must be re-approved by the USTR, otherwise higher tariffs will be assessed on our products upon expiration of the exclusions. All of these factors could have a material adverse effect on our business and results of operations.

## Foreign Currency Exchange Rate Fluctuations

Due to the nature of our operations, we have exposure to the impact of fluctuations in exchange rates from transactions that are denominated in a currency other than our reporting currency (the U.S. Dollar). The most significant currencies affecting our operating results are the British Pound, Euro, Canadian Dollar, and Mexican Peso.

For the three months ended November 30, 2020, changes in foreign currency exchange rates had a favorable year-over-year impact on consolidated U.S. Dollar reported net sales revenue of approximately $\$ 1.7$ million, or $0.4 \%$, compared to an unfavorable impact of $\$ 2.3$ million, or $0.5 \%$ for the same period last year. For the nine months ended November 30, 2020, changes in foreign currency exchange rates had an unfavorable year-over-year impact on consolidated U.S. dollar reported net sales revenue of approximately $\$ 3.2$ million, or $0.3 \%$, compared to an unfavorable impact of $\$ 6.8$ million, or $0.6 \%$ for the same period last year.

## Consumer Spending and Changes in Shopping Preferences

Our business depends upon discretionary consumer demand for most of our products and primarily operates within mature and highly developed consumer markets. The principal driver of our operating performance is the strength of the U.S. retail economy. Approximately $80 \%$ of our net sales were from U.S. shipments for the three months ended November 30, 2020 and 2019. For both the nine month periods ended November 30, 2020 and 2019, U.S. shipments were approximately $79 \%$ of our net sales.

Our concentration of sales reflects the evolution of consumer shopping preferences to online or multichannel shopping experiences. For the three and nine month periods ended November 30, 2020, our net sales to retail customers fulfilling end-consumer online orders and online sales directly to consumers comprised approximately $24 \%$ and $25 \%$, respectively, of our total consolidated net sales revenue, and grew approximately $34 \%$ and $33 \%$, respectively, over the same periods last year.

For both the three and nine month periods ended November 30, 2019, our net sales to retail customers fulfilling end-consumer online orders and online sales directly to consumers comprised approximately $24 \%$ of our total consolidated net sales revenue, and grew approximately $30 \%$ and $28 \%$, respectively, over the same periods last year.

## Variability of the Cough/Cold/Flu Season

Sales in several of our Health \& Home segment categories are highly correlated to the severity of winter weather and cough/cold/flu incidence. In the U.S., the cough/cold/flu season historically runs from November through March, with peak activity normally in January to March. For the 2019-2020 season, cough/cold/flu incidence was slightly higher than the 2018-2019 season, which was a below average season.

## RESULTS OF OPERATIONS

The following tables provide selected operating data, in U.S. Dollars, as a percentage of net sales revenue, and as a year-over-year percentage change:

| (in thousands) | Three Months Ended November 30, |  |  |  | \$ Change |  | \% Change | \% of Sales Revenue, net |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 (1) |  | 2019 |  |  |  | 2020 | 2019 |
| Sales revenue by segment, net |  |  |  |  |  |  |  |  |  |
| Housewares | \$ | 222,400 | \$ | 183,211 | \$ | 39,189 |  | 21.4 \% | 34.9 \% | 38.6 \% |
| Health \& Home |  | 250,158 |  | 185,810 |  | 64,348 | 34.6 \% | 39.2 \% | 39.1 \% |
| Beauty |  | 165,179 |  | 105,716 |  | 59,463 | 56.2 \% | 25.9 \% | 22.3 \% |
| Total sales revenue, net |  | 637,737 |  | 474,737 |  | 163,000 | 34.3 \% | 100.0 \% | 100.0 \% |
| Cost of goods sold |  | 350,410 |  | 264,764 |  | 85,646 | 32.3 \% | 54.9 \% | 55.8 \% |
| Gross profit |  | 287,327 |  | 209,973 |  | 77,354 | 36.8 \% | 45.1 \% | 44.2 \% |
| Selling, general and administrative expense ("SG\&A") |  | 186,630 |  | 130,692 |  | 55,938 | 42.8 \% | 29.3 \% | 27.5 \% |
| Restructuring charges |  | (12) |  | 12 |  | (24) | * | - \% | -\% |
| Operating income |  | 100,709 |  | 79,269 |  | 21,440 | 27.0 \% | 15.8 \% | 16.7 \% |
| Non-operating income, net |  | 93 |  | 92 |  | 1 | 1.1 \% | - \% | - \% |
| Interest expense |  | $(2,926)$ |  | $(2,767)$ |  | (159) | 5.7 \% | (0.5)\% | (0.6)\% |
| Income before income tax |  | 97,876 |  | 76,594 |  | 21,282 | 27.8 \% | 15.3 \% | 16.1 \% |
| Income tax expense |  | 13,721 |  | 7,895 |  | 5,826 | 73.8 \% | 2.2 \% | 1.7 \% |
| Net income | \$ | 84,155 | \$ | 68,699 | \$ | 15,456 | 22.5 \% | 13.2 \% | 14.5 \% |


| (in thousands) | Nine Months Ended November 30, |  |  |  | \$ Change |  | \% Change | \% of Sales Revenue, net |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 (1) |  | 2019 |  |  |  | 2020 | 2019 |
| Sales revenue by segment, net |  |  |  |  |  |  |  |  |  |
| Housewares | \$ | 564,891 | \$ | 496,017 | \$ | 68,874 |  | 13.9 \% | 35.6 \% | 39.2 \% |
| Health \& Home |  | 661,568 |  | 499,543 |  | 162,025 | 32.4 \% | 41.6 \% | 39.5 \% |
| Beauty |  | 362,965 |  | 269,507 |  | 93,458 | 34.7 \% | 22.8 \% | 21.3 \% |
| Total sales revenue, net |  | 1,589,424 |  | 1,265,067 |  | 324,357 | 25.6 \% | 100.0 \% | 100.0 \% |
| Cost of goods sold |  | 892,460 |  | 723,216 |  | 169,244 | 23.4 \% | 56.1 \% | 57.2 \% |
| Gross profit |  | 696,964 |  | 541,851 |  | 155,113 | 28.6 \% | 43.9 \% | 42.8 \% |
| SG\&A |  | 439,646 |  | 359,794 |  | 79,852 | 22.2 \% | 27.7 \% | 28.4 \% |
| Restructuring charges |  | 355 |  | 1,061 |  | (706) | (66.5)\% | - \% | 0.1 \% |
| Operating income |  | 256,963 |  | 180,996 |  | 75,967 | 42.0 \% | 16.2 \% | 14.3 \% |
| Non-operating income, net |  | 440 |  | 313 |  | 127 | 40.6 \% | - \% | - \% |
| Interest expense |  | $(9,568)$ |  | $(9,291)$ |  | (277) | 3.0 \% | (0.6)\% | (0.7)\% |
| Income before income tax |  | 247,835 |  | 172,018 |  | 75,817 | 44.1 \% | 15.6 \% | 13.6 \% |
| Income tax expense |  | 16,061 |  | 16,530 |  | (469) | (2.8)\% | 1.0 \% | 1.3 \% |
| Net income | \$ | 231,774 | \$ | 155,488 | \$ | 76,286 | 49.1 \% | 14.6 \% | $\underline{12.3 \%}$ |

(1) The three and nine month periods ended November 30, 2020 include three and nine months of operating results for Drybar Products, respectively, which was acquired on January 23, 2020, with no comparable results in the same periods last year. For additional information regarding the Drybar Products acquisition, see Note 7 to the accompanying condensed consolidated financial statements.

* Calculation is not meaningful.


## Third Quarter Fiscal 2021 Financial Results

- Consolidated net sales revenue increased $34.3 \%$, or $\$ 163.0$ million, to $\$ 637.7$ million for the three months ended November 30, 2020, compared to $\$ 474.7$ million for the same period last year.
- Consolidated operating income increased $27.0 \%$, or $\$ 21.4$ million, to $\$ 100.7$ million for the three months ended November 30, 2020, compared to $\$ 79.3$ million for the same period last year. Consolidated operating margin decreased 0.9 percentage points to $15.8 \%$ of consolidated net sales revenue for the three months ended November 30, 2020, compared to $16.7 \%$ for the same period last year.
- Consolidated adjusted operating income increased $24.0 \%$, or $\$ 21.6$ million, to $\$ 111.9$ million for the three months ended November 30, 2020, compared to $\$ 90.3$ million for the same period last year. Consolidated adjusted operating margin decreased 1.4 percentage points to $17.6 \%$ of consolidated net sales revenue for the three months ended November 30, 2020, compared to $19.0 \%$ for the same period last year.
- Net income increased $22.5 \%$, or $\$ 15.5$ million, to $\$ 84.2$ million for the three months ended November 30, 2020, compared to $\$ 68.7$ million for the same period last year. Diluted EPS increased $23.2 \%$ to $\$ 3.34$ for the three months ended November 30, 2020, compared to $\$ 2.71$ for the same period last year.
- Adjusted income increased $19.8 \%$, or $\$ 15.7$ million, to $\$ 94.8$ million for the three months ended November 30, 2020, compared to $\$ 79.1$ million for the same period last year. Adjusted diluted EPS increased $20.5 \%$ to $\$ 3.76$ for the three months ended November 30, 2020, compared to $\$ 3.12$ for the same period last year.


## Year-To-Date Fiscal 2021 Financial Results

- Consolidated net sales revenue increased $25.6 \%$, or $\$ 324.4$ million, to $\$ 1,589.4$ million for the nine months ended November 30, 2020, compared to $\$ 1,265.1$ million for the same period last year.
- Consolidated operating income increased $42.0 \%$, or $\$ 76.0$ million, to $\$ 257.0$ million for the nine months ended November 30, 2020, compared to $\$ 181.0$ million for the same period last year. Consolidated operating margin increased 1.9 percentage points to $16.2 \%$ of consolidated net sales revenue for the nine months ended November 30, 2020, compared to $14.3 \%$ for the same period last year.
- Consolidated adjusted operating income increased $35.3 \%$, or $\$ 76.1$ million, to $\$ 291.5$ million for the nine months ended November 30, 2020, compared to $\$ 215.4$ million for the same period last year. Consolidated adjusted operating margin increased 1.3 percentage points to $18.3 \%$ of consolidated net sales revenue for the nine months ended November 30, 2020, compared to $17.0 \%$ for the same period last year.
- Net income increased $49.1 \%$, or $\$ 76.3$ million, to $\$ 231.8$ million for the nine months ended November 30, 2020, compared to $\$ 155.5$ million for the same period last year. Diluted EPS increased $48.6 \%$ to $\$ 9.14$ for the nine months ended November 30, 2020, compared to $\$ 6.15$ for the same period last year.
- Adjusted income increased $35.8 \%$, or $\$ 67.1$ million, to $\$ 254.9$ million for the nine months ended November 30, 2020, compared to $\$ 187.8$ million for the same period last year. Adjusted diluted EPS increased $35.4 \%$ to $\$ 10.05$ for the nine months ended November 30, 2020, compared to $\$ 7.42$ for the same period last year.


## Consolidated and Segment Net Sales Revenue

The following tables summarize the impact that Organic business, foreign currency, and acquisitions had on our net sales revenue by segment:

| (in thousands) | Three Months Ended November 30, |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Fiscal 2020 sales revenue, net | \$ | 183,211 | \$ | 185,810 | \$ | 105,716 | \$ | 474,737 |
| Organic business (1) |  | 38,836 |  | 62,887 |  | 42,072 |  | 143,795 |
| Impact of foreign currency |  | 353 |  | 1,461 |  | (110) |  | 1,704 |
| Acquisition (2) |  | - |  | - |  | 17,501 |  | 17,501 |
| Change in sales revenue, net |  | 39,189 |  | 64,348 |  | 59,463 |  | 163,000 |
| Fiscal 2021 sales revenue, net | \$ | 222,400 | \$ | 250,158 | \$ | 165,179 | \$ | 637,737 |
|  |  |  |  |  |  |  |  |  |
| Total net sales revenue growth (decline) |  | 21.4 \% |  | 34.6 \% |  | 56.2 \% |  | 34.3 \% |
| Organic business |  | 21.2 \% |  | 33.8 \% |  | 39.8 \% |  | 30.3 \% |
| Impact of foreign currency |  | 0.2 \% |  | 0.8 \% |  | (0.1)\% |  | 0.4 \% |
| Acquisition |  | - \% |  | - \% |  | 16.6 \% |  | 3.7 \% |


| (in thousands) | Nine Months Ended November 30, |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Fiscal 2020 sales revenue, net | \$ | 496,017 | \$ | 499,543 | \$ | 269,507 | \$ | 1,265,067 |
| Organic business (1) |  | 68,803 |  | 162,138 |  | 60,946 |  | 291,887 |
| Impact of foreign currency |  | 71 |  | (113) |  | $(3,121)$ |  | $(3,163)$ |
| Acquisition (2) |  | - |  | - |  | 35,633 |  | 35,633 |
| Change in sales revenue, net |  | 68,874 |  | 162,025 |  | 93,458 |  | 324,357 |
| Fiscal 2021 sales revenue, net | \$ | 564,891 | \$ | 661,568 | \$ | 362,965 | \$ | 1,589,424 |
|  |  |  |  |  |  |  |  |  |
| Total net sales revenue growth (decline) |  | 13.9 \% |  | 32.4 \% |  | 34.7 \% |  | 25.6 \% |
| Organic business |  | 13.9 \% |  | 32.5 \% |  | 22.6 \% |  | 23.1 \% |
| Impact of foreign currency |  | - \% |  | - \% |  | (1.2)\% |  | (0.3)\% |
| Acquisition |  | - \% |  | - \% |  | 13.2 \% |  | 2.8 \% |

(1) Previously referred to as "Core" business, as described below.
(2) The three and nine month periods ended November 30, 2020 include three and nine months of net sales revenue for Drybar Products, respectively, which was acquired on January 23, 2020, with no comparable results in the same periods last year. For additional information on the Drybar Products acquisition, see Note 7 to the accompanying condensed consolidated financial statements.

In the above tables, Organic business refers to our net sales revenue associated with product lines or brands after the first twelve months from the date the product line or brand is acquired, excluding the impact that foreign currency re-measurement had on reported net sales. Net sales revenue from internally developed brands or product lines is considered Organic business activity. We previously referred to Organic business sales as Core business sales. In connection with this change, we now define Core as strategic business that we expect to be an ongoing part of our operations, and Non-Core
as business or assets (including assets held for sale) that we expect to divest within a year of its designation as Non-Core.

The following tables summarize the impact that Core and Non-Core (Personal Care) business had on our net sales revenue by segment:

Three Months Ended November 30,

| (in thousands) | Three Months Ended November 30, |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Fiscal 2020 sales revenue, net | \$ | 183,211 | \$ | 185,810 | \$ | 105,716 | \$ | 474,737 |
| Core business (1) |  | 39,189 |  | 64,348 |  | 63,487 |  | 167,024 |
| Non-Core business (Personal Care) |  | - |  | - |  | $(4,024)$ |  | $(4,024)$ |
| Change in sales revenue, net |  | 39,189 |  | 64,348 |  | 59,463 |  | 163,000 |
| Fiscal 2021 sales revenue, net | \$ | 222,400 | \$ | 250,158 | \$ | 165,179 | \$ | 637,737 |
|  |  |  |  |  |  |  |  |  |
| Total net sales revenue growth (decline) |  | 21.4 \% |  | 34.6 \% |  | 56.2 \% |  | 34.3 \% |
| Core business |  | 21.4 \% |  | 34.6 \% |  | 60.1 \% |  | 35.2 \% |
| Non-Core business (Personal Care) |  | - \% |  | - \% |  | (3.8)\% |  | (0.8)\% |


| (in thousands) | Nine Months Ended November 30, |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Fiscal 2020 sales revenue, net | \$ | 496,017 | \$ | 499,543 | \$ | 269,507 | \$ | 1,265,067 |
| Core business (1) |  | 68,874 |  | 162,025 |  | 102,642 |  | 333,541 |
| Non-Core business (Personal Care) |  | - |  | - |  | $(9,184)$ |  | $(9,184)$ |
| Change in sales revenue, net |  | 68,874 |  | 162,025 |  | 93,458 |  | 324,357 |
| Fiscal 2021 sales revenue, net | \$ | 564,891 | \$ | 661,568 | \$ | 362,965 | \$ | 1,589,424 |
|  |  |  |  |  |  |  |  |  |
| Total net sales revenue growth (decline) |  | 13.9 \% |  | 32.4 \% |  | 34.7 \% |  | 25.6 \% |
| Core business |  | 13.9 \% |  | 32.4 \% |  | 38.1 \% |  | 26.4 \% |
| Non-Core business (Personal Care) |  | -\% |  | - \% |  | (3.4)\% |  | (0.7)\% |

(1) The three and nine month periods ended November 30, 2020 include three and nine months of net sales revenue for Drybar Products, respectively, which was acquired on January 23, 2020, with no comparable results for the same period last year. For additional information on the Drybar Products acquisition, see Note 7 to the accompanying condensed consolidated financial statements.

## Leadership Brand and Other Net Sales Revenue

The following tables summarize our Leadership Brand and other net sales revenue:

| (in thousands) | Three Months Ended November 30, |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  | \$ Change |  | \% Change |
| Leadership Brand sales revenue, net (1) | \$ | 508,210 | \$ | 379,604 | \$ | 128,606 | 33.9 \% |
| All other sales revenue, net |  | 129,527 |  | 95,133 |  | 34,394 | 36.2 \% |
| Total sales revenue, net | \$ | 637,737 | \$ | 474,737 | \$ | 163,000 | 34.3 \% |


| (in thousands) | Nine Months Ended November 30, |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  | 2019 |  | \$ Change |  | \% Change |
| Leadership Brand sales revenue, net (1) | \$ | 1,288,614 | \$ | 1,012,346 | \$ | 276,268 | 27.3 \% |
| All other sales revenue, net |  | 300,810 |  | 252,721 |  | 48,089 | 19.0 \% |
| Total sales revenue, net | \$ | 1,589,424 | \$ | 1,265,067 | \$ | 324,357 | 25.6 \% |

(1) The three and nine month periods ended November 30, 2020 include three and nine months of net sales revenue for Drybar Products, respectively, which was acquired on January 23, 2020, with no comparable results for the same period last year. For additional information on the Drybar Products acquisition, see Note 7 to the accompanying condensed consolidated financial statements.

## Consolidated Net Sales Revenue

## Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020

Consolidated net sales revenue increased $\$ 163.0$ million, or $34.3 \%$, to $\$ 637.7$ million, compared to $\$ 474.7$ million. The growth was driven by an Organic business increase of $\$ 143.8$ million, or $30.3 \%$, primarily reflecting:

- growth in consolidated brick and mortar sales;
- growth in consolidated online sales; and
- an increase in consolidated international sales.

The Drybar Products acquisition also contributed $\$ 17.5$ million, or $3.7 \%$ to consolidated net sales revenue growth.

These factors were partially offset by reduced store traffic at certain retail brick and mortar stores, a soft back to school season due to COVID-19 related school closures and a net sales revenue decline in NonCore business.

Net sales revenue from our Leadership Brands was $\$ 508.2$ million, compared to $\$ 379.6$ million for the same period last year, representing growth of 33.9\%.

## Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020

Consolidated net sales revenue increased $\$ 324.4$ million, or $25.6 \%$, to $\$ 1,589.4$ million, compared to $\$ 1,265.1$ million. The growth was driven by an Organic business increase of $\$ 291.9$ million, or $23.1 \%$, primarily reflecting:

- growth in consolidated online sales;
- an increase in consolidated international sales; and
- an increase in consolidated brick and mortar sales.

The Drybar Products acquisition also contributed $\$ 35.6$ million, or $2.8 \%$ to consolidated net sales revenue growth.

These factors were partially offset by:

- the impact of COVID-19 related store closures, during the first and second quarters of fiscal 2021, and the related reduction in store traffic at certain retail customers;
- a soft back to school season due to COVID-19 related school closures;
- a net sales revenue decline in Non-Core business; and
- the unfavorable impact from net foreign currency fluctuations of approximately $\$ 3.2$ million, or 0.3\%.

Net sales revenue from our Leadership Brands was $\$ 1,288.6$ million compared to $\$ 1,012.3$ million for the same period last year, representing growth of $27.3 \%$.

## Segment Net Sales Revenue

## Housewares

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Net sales revenue increased $\$ 39.2$ million, or $21.4 \%$, to $\$ 222.4$ million, compared to $\$ 183.2$ million.
Growth was driven by an Organic business increase of $\$ 38.8$ million, or $21.2 \%$, primarily due to:

- higher demand for OXO brand products as consumers spent more time at home cooking, cleaning, organizing and pantry loading in response to COVID-19, which resulted in increases in both brick and mortar and online sales for the OXO brand; and
- growth in international sales.

These factors were partially offset by:

- the COVID-19 related impact of reduced store traffic at certain retail brick and mortar stores;
- a soft back-to-school season due to COVID-19 and increased competitive activity primarily impacting the Hydro Flask brand; and
- lower closeout channel sales.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Net sales revenue increased $\$ 68.9$ million, or $13.9 \%$, to $\$ 564.9$ million, compared to $\$ 496.0$ million. Growth was driven by an Organic business increase of $\$ 68.8$ million, or $13.9 \%$, primarily due to:

- higher demand for OXO brand products as consumers spent more time at home cooking, cleaning, organizing and pantry loading in response to COVID-19, which resulted in increases in both online and brick and mortar sales for the OXO brand;
- higher sales in the club channel;
- growth in international sales; and
- new product introductions.

These factors were partially offset by:

- the COVID-19 related impact of certain retail brick and mortar store closures and reduced store traffic on the Hydro Flask and OXO brands;
- a soft back-to-school season due to COVID-19 and increased competitive activity primarily impacting the Hydro Flask brand; and
- lower closeout channel sales.


## Health \& Home

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Net sales revenue increased $\$ 64.3$ million, or $34.6 \%$, to $\$ 250.2$ million, compared to $\$ 185.8$ million. The increase was driven by an Organic business increase of $\$ 62.9$ million, or $33.8 \%$, primarily due to strong consumer demand for healthcare and healthy living products in domestic and international markets, primarily in thermometry and air purification, in both brick and mortar and online channels, mainly attributable to COVID-19.

These factors were partially offset by declines in non-strategic categories.
Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Net sales revenue increased $\$ 162.0$ million, or $32.4 \%$, to $\$ 661.6$ million, compared to $\$ 499.5$ million. The increase was primarily driven by an Organic business increase of $\$ 162.1$ million, or $32.5 \%$, primarily due to strong consumer demand for healthcare and healthy living products in domestic and international
markets, in both brick and mortar and online channels, mainly attributable to COVID-19, and air purifier demand further driven by greater wildfire activity on the west coast of the United States.

These factors were partially offset by declines in non-strategic categories.

## Beauty

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Net sales revenue increased $\$ 59.5$ million, or $56.2 \%$, to $\$ 165.2$ million, compared to $\$ 105.7$ million. The increase was driven by an Organic business increase of $\$ 42.1$ million, or $39.8 \%$, as well as the net sales revenue contribution of $\$ 17.5$ million, or $16.6 \%$ growth, from the acquisition of Drybar Products. The Organic business increase primarily reflects:

- growth in the appliance category in both online and brick and mortar channels driven by the strength of the One-Step family of products;
- a shift to greater and more aggressive early season retail holiday promotions during the third quarter;
- expanded distribution, primarily in the club channel; and
- an increase in international sales.

These factors were partially offset by reduced store traffic at certain retail brick and mortar stores due to COVID-19 and a net sales revenue decline in Non-Core business.

## Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020

Net sales revenue increased $\$ 93.5$ million, or $34.7 \%$, to $\$ 363.0$ million, compared to $\$ 269.5$ million. The increase was driven by an Organic business increase of $\$ 60.9$ million, or $22.6 \%$, as well as the net sales revenue contribution of $\$ 35.6$ million, or $13.2 \%$ growth, from the acquisition of Drybar Products. The Organic business increase primarily reflects:

- growth in the appliance category driven by strength of the One-Step family of products;
- a shift to greater and more aggressive early season retail holiday promotions during the third quarter;
- expanded distribution, primarily in the club channel; and
- an increase in international sales.

These factors were partially offset by:

- a net sales revenue decline in Non-Core business;
- the closure of key domestic customers, lower brick and mortar store traffic, and lower overall discretionary demand primarily in the first quarter of fiscal 2021 due to high unemployment and consumer uncertainty as a result of COVID-19; and
- the unfavorable impact of net foreign currency fluctuations of approximately $\$ 3.1$ million, or $1.2 \%$.


## Consolidated Gross Profit Margin

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Consolidated gross profit margin increased 0.9 percentage points to $45.1 \%$, compared to $44.2 \%$. The increase in consolidated gross profit margin was primarily due to:

- a favorable product mix within Health \& Home and the Organic Beauty business;
- the favorable impact of the Drybar Products acquisition; and
- a favorable channel mix within the Housewares segment.

These factors were partially offset by higher inbound freight expense and an unfavorable product mix in the Housewares segment.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Consolidated gross profit margin increased 1.1 percentage points to $43.9 \%$, compared to $42.8 \%$. The increase in consolidated gross profit margin was primarily due to:

- a favorable product mix within Health \& Home and the Organic Beauty business;
- the favorable impact of the Drybar Products acquisition; and
- a favorable channel mix within the Housewares segment.

These factors were partially offset by an unfavorable product mix in the Housewares segment and the unfavorable comparative impact of tariff exclusion refunds received in the prior year period.

## Consolidated SG\&A

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Consolidated SG\&A ratio increased 1.8 percentage points to $29.3 \%$, compared to $27.5 \%$. The increase in the consolidated SG\&A ratio was primarily due to:

- increased marketing expense;
- increased freight and distribution expense;
- higher royalty expense;
- increased legal and other professional fees; and
- higher bad debt expense.

These factors were partially offset by:

- the impact that higher overall net sales revenue had on net operating leverage;
- travel expense reductions due to COVID-19; and
- the favorable comparative impact of acquisition-related expenses for the purchase of Drybar Products incurred in the prior year period.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Consolidated SG\&A ratio decreased 0.7 percentage points to $27.7 \%$, compared to $28.4 \%$. The decrease in the consolidated SG\&A ratio was primarily due to:

- the impact that higher overall net sales revenue had on net operating leverage;
- lower marketing and personnel expenses as a percentage of sales due to COVID-19 cost reduction initiatives that were in place during the first half of fiscal 2021; and
- travel expense reductions due to COVID-19.

These factors were partially offset by:

- increased freight and distribution expense;
- increased legal and other professional fees;
- increased customer chargeback activity;
- higher performance-based annual and long-term incentive compensation expense; and
- higher bad debt expense.


## Restructuring Charges

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
An insignificant amount of pre-tax restructuring costs were recorded for the three month periods ended November 30, 2020 and 2019.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
During the nine months ended November 30, 2020 and 2019, we incurred $\$ 0.4$ million and $\$ 1.1$ million, respectively, of pre-tax restructuring charges related primarily to employee severance and termination benefits and contract termination costs.

## Operating income, operating margin, adjusted operating income (non-GAAP), and adjusted operating margin (non-GAAP) by segment

In order to provide a better understanding of the comparative impact of certain items on operating income, the tables that follow report the comparative before-tax impact of non-cash asset impairment charges, acquisition-related expenses, restructuring charges, amortization of intangible assets, and noncash share-based compensation, as applicable, on operating income and operating margin for each segment and in total for the periods covered below. Adjusted operating income and adjusted operating margin may be considered non-GAAP financial measures as contemplated by SEC Regulation G, Rule 100. For additional information regarding management's decision to present this non-GAAP financial information, see the introduction to this Item 2, "Management's Discussion and Analysis of Financial Condition and Results of Operations."

| (In thousands) | Three Months Ended November 30, 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Operating income, as reported (GAAP) | \$37,658 | 16.9 \% | \$30,478 | 12.2 \% | \$32,573 | 19.7 \% | \$ 100,709 | 15.8 \% |
| Restructuring charges | (12) | - \% | - | - \% | - | - \% | (12) | - \% |
| Subtotal | 37,646 | 16.9 \% | 30,478 | 12.2 \% | 32,573 | 19.7 \% | 100,697 | 15.8 \% |
| Amortization of intangible assets | 523 | 0.2 \% | 2,454 | 1.0 \% | 1,524 | 1.0 \% | 4,501 | 0.7 \% |
| Non-cash share-based compensation | 2,712 | 1.2 \% | 2,359 | 0.9 \% | 1,668 | 1.0 \% | 6,739 | 1.1 \% |
| Adjusted operating income (non-GAAP) | \$40,881 | 18.4 \% | \$35,291 | 14.1 \% | \$35,765 | 21.7 \% | \$ 111,937 | 17.6 \% |
|  | Three Months Ended November 30, 2019 |  |  |  |  |  |  |  |
| (In thousands) | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Operating income, as reported (GAAP) | \$42,272 | 23.1 \% | \$24,372 | 13.1 \% | \$12,625 | 11.9 \% | \$ 79,269 | 16.7 \% |
| Acquisition-related expenses | - | - \% | - | - \% | 1,475 | 1.4 \% | 1,475 | 0.3 \% |
| Restructuring charges | - | - \% | - | - \% | 12 | - \% | 12 | - \% |
| Subtotal | 42,272 | 23.1 \% | 24,372 | 13.1 \% | 14,112 | 13.3 \% | 80,756 | 17.0 \% |
| Amortization of intangible assets | 815 | 0.4 \% | 2,492 | 1.3 \% | 1,483 | 1.4 \% | 4,790 | 1.0 \% |
| Non-cash share-based compensation | 1,510 | 0.8 \% | 1,946 | 1.0 \% | 1,302 | 1.2 \% | 4,758 | 1.0 \% |
| Adjusted operating income (non-GAAP) | \$44,597 | $\underline{24.3}$ \% | \$28,810 | $\underline{15.5}$ \% | \$16,897 | 16.0 \% | \$ 90,304 | $\underline{ }$ |

Nine Months Ended November 30, 2020

| (In thousands) | Nine Months Ended November 30, 2020 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Operating income, as reported (GAAP) | \$ 106,294 | 18.8 \% | \$95,782 | 14.5 \% | \$54,887 | 15.1 \% | \$ 256,963 | 16.2 \% |
| Restructuring charges | 251 | - \% | - | - \% | 104 | - \% | 355 | - \% |
| Subtotal | 106,545 | 18.9 \% | 95,782 | 14.5 \% | 54,991 | 15.2 \% | 257,318 | 16.2 \% |
| Amortization of intangible assets | 1,541 | 0.3 \% | 7,415 | 1.1 \% | 4,571 | 1.3 \% | 13,527 | 0.9 \% |
| Non-cash share-based compensation | 8,024 | 1.4 \% | 7,166 | 1.1 \% | 5,464 | 1.5 \% | 20,654 | 1.3 \% |
| Adjusted operating income (non-GAAP) | \$116,110 | 20.6 \% | \$110,363 | 16.7 \% | \$65,026 | 17.9 \% | \$ 291,499 | 18.3 \% |


| (In thousands) | Nine Months Ended November 30, 2019 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Housewares |  | Health \& Home |  | Beauty |  | Total |  |
| Operating income, as reported (GAAP) | \$109,170 | 22.0 \% | \$51,836 | 10.4 \% | \$19,990 | 7.4 \% | \$ 180,996 | 14.3 \% |
| Acquisition-related expenses | - | - \% |  | - \% | 1,475 | 0.5 \% | 1,475 | 0.1 \% |
| Restructuring charges | 90 | - \% | - | - \% | 971 | 0.4 \% | 1,061 | 0.1 \% |
| Subtotal | 109,260 | 22.0 \% | 51,836 | 10.4 \% | 22,436 | 8.3 \% | 183,532 | 14.5 \% |
| Amortization of intangible assets | 1,512 | 0.3 \% | 8,088 | 1.6 \% | 3,529 | 1.3 \% | 13,129 | 1.0 \% |
| Non-cash share-based compensation | 5,853 | 1.2 \% | 7,839 | 1.6 \% | 5,051 | 1.9 \% | 18,743 | 1.5 \% |
| Adjusted operating income (non-GAAP) | \$116,625 | $\underline{23.5}$ | \$67,763 | $\underline{13.6 \%}$ | \$31,016 | 11.5 \% | \$ 215,404 | $\underline{17.0}$ \% |

## Consolidated Operating Income

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Consolidated operating income was $\$ 100.7$ million, or $15.8 \%$ of net sales revenue, compared to $\$ 79.3$ million, or $16.7 \%$ of net sales revenue. The decrease in consolidated operating margin was primarily driven by the following factors:

- increased marketing expense;
- increased freight and distribution expense;
- an unfavorable product mix in the Housewares segment;
- higher royalty expense;
- increased legal and other professional fees; and
- higher bad debt expense.

These factors were partially offset by:

- the favorable impact that higher overall net sales revenue had on operating leverage;
- a favorable product mix within Health \& Home and the Organic Beauty business;
- a favorable channel mix within the Housewares segment;
- travel expense reductions due to COVID-19; and
- the favorable comparative impact of acquisition-related expenses for the purchase of Drybar Products incurred in the prior year period.

Consolidated adjusted operating income increased $24.0 \%$ to $\$ 111.9$ million, or $17.6 \%$ of net sales revenue, compared to $\$ 90.3$ million, or $19.0 \%$ of net sales revenue.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Consolidated operating income was $\$ 257.0$ million, or $16.2 \%$ of net sales revenue, compared to $\$ 181.0$ million, or $14.3 \%$ of net sales revenue. The increase in consolidated operating margin was primarily driven by the following factors:

- the favorable impact that higher overall net sales revenue had on operating leverage;
- a favorable product mix within Health \& Home and the Organic Beauty business;
- a favorable channel mix within the Housewares segment;
- lower marketing and personnel expenses as a percentage of sales due to COVID-19 cost reduction initiatives that were in place during the first half of fiscal 2021;
- travel expense reductions due to COVID-19; and
- the favorable comparative impact of acquisition-related expenses for the purchase of Drybar Products incurred in the prior year period.

These factors were partially offset by:

- an unfavorable product mix in the Housewares segment;
- the unfavorable comparative impact of tariff exclusion refunds received in the prior year period;
- increased freight and distribution expense;
- increased customer chargeback activity;
- higher performance-based annual and long-term incentive compensation expense; and
- higher bad debt expense.

Consolidated adjusted operating income increased $35.3 \%$ to $\$ 291.5$ million, or $18.3 \%$ of net sales revenue, compared to $\$ 215.4$ million, or $17.0 \%$ of net sales revenue.

## Housewares

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Operating income was $\$ 37.7$ million, or $16.9 \%$ of segment net sales revenue, compared to $\$ 42.3$ million, or $23.1 \%$ of segment net sales revenue. The 6.2 percentage point decrease in segment operating margin was primarily due to:

- a less favorable product mix;
- increased freight and distribution expense to support strong demand;
- increased marketing expense;
- higher royalty expense; and
- increased legal and other professional fees.

These factors were partially offset by:

- the favorable impact that higher overall net sales revenue had on operating leverage;
- a more favorable channel mix; and
- travel expense reductions due to COVID-19.

Adjusted operating income decreased $8.3 \%$ to $\$ 40.9$ million, or $18.4 \%$ of segment net sales revenue, compared to $\$ 44.6$ million, or $24.3 \%$ of segment net sales revenue.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Operating income was $\$ 106.3$ million, or $18.8 \%$ of segment net sales revenue, compared to $\$ 109.2$ million, or $22.0 \%$ of segment net sales revenue. The 3.2 percentage point decrease in segment operating margin was primarily due to:

- a less favorable product mix;
- higher freight and distribution expense to support strong demand;
- increased marketing expense; and
- increased customer chargeback activity.

These factors were partially offset by:

- the favorable impact that higher overall net sales revenue had on operating leverage;
- a more favorable channel mix;
- lower personnel expense as a percentage of sales due to COVID-19 cost reduction initiatives that were in place during the first half of fiscal 2021; and
- travel expense reductions due to COVID-19.

Adjusted operating income decreased $0.4 \%$ to $\$ 116.1$ million, or $20.6 \%$ of segment net sales revenue, compared to $\$ 116.6$ million, or $23.5 \%$ of segment net sales revenue.

## Health \& Home

## Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020

Operating income was $\$ 30.5$ million, or $12.2 \%$ of segment net sales revenue, compared to $\$ 24.4$ million, or $13.1 \%$ of segment net sales revenue. The 0.9 percentage point decrease in segment operating margin was primarily due to:

- increased marketing expense;
- higher performance-based annual incentive compensation expense;
- higher royalty expense; and
- the unfavorable impact of foreign currency exchange and forward contract settlements year-overyear.

These factors were partially offset by:

- the favorable impact that higher overall net sales revenue had on operating leverage; and
- the impact of a more favorable product mix.

Adjusted operating income increased $22.5 \%$ to $\$ 35.3$ million, or $14.1 \%$ of segment net sales revenue, compared to $\$ 28.8$ million, or $15.5 \%$ of segment net sales revenue.

## Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020

Operating income was $\$ 95.8$ million, or $14.5 \%$ of segment net sales revenue, compared to $\$ 51.8$ million, or $10.4 \%$ of segment net sales revenue. The 4.1 percentage point increase in segment operating margin was primarily due to the favorable impact that higher overall net sales revenue had on operating leverage, lower personnel and marketing expenses as a percentage of sales due to COVID-19 cost reduction initiatives in place during the first half of fiscal 2021, and the impact of a more favorable product mix.

These factors were partially offset by:

- the unfavorable comparative impact of tariff exclusion refunds received in the prior year period;
- higher performance-based annual incentive compensation expense;
- increased customer chargeback activity;
- higher royalty expense; and
- higher freight and distribution expense to support increased retail customer shipments.

Adjusted operating income increased $62.9 \%$ to $\$ 110.4$ million, or $16.7 \%$ of segment net sales revenue, compared to $\$ 67.8$ million, or $13.6 \%$ of segment net sales revenue.

## Beauty

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Operating income was $\$ 32.6$ million, or $19.7 \%$ of segment net sales revenue, compared to $\$ 12.6$ million, or $11.9 \%$ of segment net sales revenue. The 7.8 percentage point increase in segment operating margin was primarily due to:

- the favorable impact that higher overall net sales revenue had on operating leverage;
- the margin impact of a more favorable product mix;
- the favorable comparative impact of acquisition-related expenses for the purchase of Drybar Products incurred in the prior year period; and
- travel expense reductions due to COVID-19.

These factors were partially offset by:

- higher personnel expense related to the acquisition of Drybar Products;
- increased marketing expense;
- higher performance-based annual incentive compensation expense;
- higher bad debt expense; and
- higher legal and other professional fees.

Adjusted operating income increased $111.7 \%$ to $\$ 35.8$ million, or $21.7 \%$ of segment net sales revenue, compared to $\$ 16.9$ million, or $16.0 \%$ of segment net sales revenue.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Operating income was $\$ 54.9$ million, or $15.1 \%$ of segment net sales revenue, compared to $\$ 20.0$ million, or $7.4 \%$ of segment net sales revenue. The 7.7 percentage point increase in segment operating margin was primarily due to:

- the favorable impact that higher overall net sales revenue had on operating leverage;
- the margin impact of a more favorable product mix;
- the favorable comparative impact of acquisition-related expenses related to the purchase of Drybar Products incurred in the prior year period;
- lower personnel expense as a percentage of sales due to COVID-19 cost reduction initiatives that were in place during the first half of fiscal 2021; and
- travel expense reductions due to COVID-19.

These factors were partially offset by:

- higher personnel expense related to the acquisition of Drybar Products;
- higher performance-based annual incentive compensation expense;
- higher legal and other professional fees;
- increased marketing expense; and
- higher bad debt expense.

Adjusted operating income increased $109.7 \%$ to $\$ 65.0$ million, or $17.9 \%$ of segment net sales revenue, compared to $\$ 31.0$ million, or $11.5 \%$ of segment net sales revenue.

## Interest Expense

Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020
Interest expense was $\$ 2.9$ million, compared to $\$ 2.8$ million. The increase in interest expense was primarily due to higher average levels of debt outstanding compared to the same period last year, partially offset by lower average interest rates.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020 Interest expense was $\$ 9.6$ million, compared to $\$ 9.3$ million. The increase in interest expense was primarily due to higher average levels of debt outstanding compared to the same period last year, partially offset by lower average interest rates.

## Income Tax Expense

The period-over-period comparison of our effective tax rate is often impacted by the mix of taxable income in our various tax jurisdictions. Due to our organization in Bermuda and the ownership structure of our foreign subsidiaries, many of which are not owned directly or indirectly by a U.S. parent company, an immaterial amount of our foreign income is subject to U.S. taxation on a permanent basis under current law. Additionally, our intellectual property is largely owned by our foreign subsidiaries, resulting in proportionally higher earnings in jurisdictions with lower statutory tax rates, which decreases our overall effective tax rate.

For the three months ended November 30, 2020, income tax expense as a percentage of income before income tax was $14.0 \%$ compared to $10.3 \%$ for the same period last year. The year-over-year increase in the effective tax rate is primarily due to an increase in liabilities related to uncertain tax positions.

On March 27, 2020, the Coronavirus Aid, Relief and Economic Security ("CARES") Act was enacted and signed into law. The CARES Act is an emergency economic stimulus package in response to the COVID-19 outbreak that contains numerous tax provisions. Among other things, the CARES Act included
technical corrections to the effective date language in the Tax Cuts and Jobs Act (the "Tax Act") related to net operating loss carrybacks.

Upon the enactment of the Tax Act in fiscal 2018, there was a net operating loss on our balance sheet, which was measured using the U.S. statutory tax rate in effect prior to enactment. As a result of the Tax Act, we were required to record a one-time charge of $\$ 17.9$ million in fiscal 2018, which included a charge of $\$ 9.4$ million to remeasure the net operating loss at the reduced rate at which it was expected to reverse in the future. The CARES Act effectively reversed the impact of the Tax Act on our net operating loss, resulting in a corresponding tax benefit of $\$ 9.4$ million recorded in the first quarter of fiscal 2021. For the nine months ended November 30, 2020, income tax expense as a percentage of income before income tax was $6.5 \%$ compared to income tax expense of $9.6 \%$ for the same period last year, primarily due to this benefit. Income tax expense for the nine months ended November 30, 2020 also includes other discrete benefits to include reductions of U.S. BEAT tax (Base Erosion and Anti-Abuse) and GILTI tax (Global Intangible Low-Tax Income), the recognition of excess tax benefits from share-based compensation settlements, and one-time benefits related to the transition of our Macau entity from offshore to onshore status, partially offset by increases in liabilities related to uncertain tax positions.

During fiscal 2017, we received an assessment from a state tax authority which adjusted taxable income applicable to the particular state resulting from interpretations of certain state income tax provisions applicable to our legal structure. During the time the dispute was ongoing, we believe we accurately reported our taxable income and vigorously protested the assessment through administrative processes with the state. During the quarter, we reached an agreement in principle to settle the $\$ 6.0$ million assessment in dispute for $\$ 0.5$ million. The agreement was signed on December 4, 2020.

Our Macau subsidiary generates income from the sale of the goods that it has sourced and procured. This subsidiary is responsible for the sourcing and procurement of a large portion of the products that we sell. We currently have an indefinite tax holiday in Macau conditioned on the subsidiary meeting certain employment and investment thresholds. The Macau Offshore Law and its supplementary regulations that grant tax incentives to approved offshore institutions will be abolished on January 1, 2021. Existing approved offshore institutions such as ours can continue to operate under the offshore regime until the end of the calendar year 2020. Beginning in calendar year 2021, our Macau subsidiary will transition to onshore status and become subject to a statutory corporate income tax of approximately $12 \%$. We expect the impact of this change to increase our overall effective tax rate by 1.5 to 2.0 percentage points on an annual basis, beginning with our fiscal 2022. Because our Macau subsidiary is not directly or indirectly owned by a U.S. parent, there is no U.S. tax liability associated with the income generated in Macau.

## Net Income, diluted EPS, adjusted income (non-GAAP), and adjusted diluted EPS (non-GAAP)

In order to provide a better understanding of the impact of certain items on our net income and diluted EPS, the analysis that follows reports the comparative after-tax impact of non-cash asset impairment charges, acquisition-related expenses, restructuring charges, tax reform, amortization of intangible assets, and non-cash share-based compensation, as applicable, on net income, and diluted EPS for the periods covered below. For additional information regarding management's decision to present this nonGAAP financial information, see the introduction to this Item 2, "Management's Discussion and Analysis of Financial Condition and Results of Operations."

Three Months Ended November 30, 2020

| (in thousands, except per share data) |  |  |  | Thr |  | S En |  | mber | , |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Income |  |  |  |  |  | Diluted EPS |  |  |  |  |  |
|  | Before Tax |  | Tax |  | Net of Tax |  | Before Tax |  | Tax |  | Net of Tax |  |
| As reported (GAAP) | \$ | 97,876 | \$ | 13,721 | \$ | 84,155 | \$ | 3.89 | \$ | 0.55 | \$ | 3.34 |
| Restructuring charges |  | (12) |  | - |  | (12) |  | - |  | - |  | - |
| Subtotal |  | 97,864 |  | 13,721 |  | 84,143 |  | 3.89 |  | 0.55 |  | 3.34 |
| Amortization of intangible assets |  | 4,501 |  | 204 |  | 4,297 |  | 0.18 |  | 0.01 |  | 0.17 |
| Non-cash share-based compensation |  | 6,739 |  | 403 |  | 6,336 |  | 0.27 |  | 0.02 |  | 0.25 |
| Adjusted (non-GAAP) | \$ | 109,104 | \$ | 14,328 | \$ | 94,776 | \$ | 4.33 | \$ | 0.57 | \$ | 3.76 |
| Weighted average shares of common sto |  | computin |  | uted EPS |  |  |  |  |  |  |  | 5,192 |


| (in thousands, except per share data) | Three Months Ended November 30, 2019 |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Income |  |  |  |  |  | Diluted EPS |  |  |  |  |  |
|  | Before Tax |  | Tax |  | Net of Tax |  | Before Tax |  | Tax |  | Net of Tax |  |
| As reported (GAAP) | \$ | 76,594 | \$ | 7,895 | \$ | 68,699 | \$ | 3.02 | \$ | 0.31 | \$ | 2.71 |
| Acquisition-related expenses |  | 1,475 |  | 22 |  | 1,453 |  | 0.06 |  | - |  | 0.06 |
| Restructuring charges |  | 12 |  | - |  | 12 |  | - |  | - |  | - |
| Subtotal |  | 78,081 |  | 7,917 |  | 70,164 |  | 3.07 |  | 0.31 |  | 2.76 |
| Amortization of intangible assets |  | 4,790 |  | 252 |  | 4,538 |  | 0.19 |  | 0.01 |  | 0.18 |
| Non-cash share-based compensation |  | 4,758 |  | 343 |  | 4,415 |  | 0.19 |  | 0.01 |  | 0.17 |
| Adjusted (non-GAAP) | \$ | 87,629 | \$ | 8,512 | \$ | 79,117 | \$ | 3.45 | \$ | 0.34 | \$ | 3.12 |
| Weighted average shares of common sto | d | computi |  | uted EPS |  |  |  |  |  |  |  | 5,396 |


| (in thousands, except per share data) | Nine Months Ended November 30, 2020 |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Income |  |  |  |  |  | Diluted EPS |  |  |  |  |  |
|  | Before Tax |  | Tax |  | Net of Tax |  | Before Tax |  | Tax |  | Net of Tax |  |
| As reported (GAAP) | \$ | 247,835 | \$ | 16,061 | \$ | 231,774 | \$ | 9.78 | \$ | 0.63 | \$ | 9.14 |
| Restructuring charges |  | 355 |  | 2 |  | 353 |  | 0.01 |  | - |  | 0.01 |
| Tax Reform |  | - |  | 9,357 |  | $(9,357)$ |  | - |  | 0.37 |  | (0.37) |
| Subtotal |  | 248,190 |  | 25,420 |  | 222,770 |  | 9.79 |  | 1.00 |  | 8.79 |
| Amortization of intangible assets |  | 13,527 |  | 651 |  | 12,876 |  | 0.53 |  | 0.03 |  | 0.51 |
| Non-cash share-based compensation |  | 20,654 |  | 1,406 |  | 19,248 |  | 0.82 |  | 0.06 |  | 0.76 |
| Adjusted (non-GAAP) | \$ | 282,371 | \$ | 27,477 | \$ | 254,894 | \$ | 11.14 | \$ | 1.08 | \$ | 10.05 |
| Weighted average shares of common sto | d | in computi |  | diluted E |  |  |  |  |  |  |  | 25,350 |


| (in thousands, except per share data) | Nine Months Ended November 30, 2019 |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Income |  |  |  |  |  | Diluted EPS |  |  |  |  |  |
|  | Before Tax |  | Tax |  | Net of Tax |  | Before Tax |  | Tax |  | Net of Tax |  |
| As reported (GAAP) | \$ | 172,018 | \$ | 16,530 | \$ | 155,488 | \$ | 6.80 | \$ | 0.65 | \$ | 6.15 |
| Acquisition-related expenses |  | 1,475 |  | 22 |  | 1,453 |  | 0.06 |  | - |  | 0.06 |
| Restructuring charges |  | 1,061 |  | 68 |  | 993 |  | 0.04 |  | - |  | 0.04 |
| Subtotal |  | 174,554 |  | 16,620 |  | 157,934 |  | 6.90 |  | 0.66 |  | 6.24 |
| Amortization of intangible assets |  | 13,129 |  | 621 |  | 12,508 |  | 0.52 |  | 0.02 |  | 0.49 |
| Non-cash share-based compensation |  | 18,743 |  | 1,434 |  | 17,309 |  | 0.74 |  | 0.06 |  | 0.68 |
| Adjusted (non-GAAP) | \$ | 206,426 | \$ | 18,675 | \$ | 187,751 | \$ | 8.16 | \$ | 0.74 | \$ | 7.42 |
| Weighted average shares of common stock used in computing diluted EPS 25,295 |  |  |  |  |  |  |  |  |  |  |  |  |

## Comparison of Third Quarter Fiscal 2021 to Third Quarter Fiscal 2020

Net Income was $\$ 84.2$ million, compared to $\$ 68.7$ million. Diluted EPS was $\$ 3.34$, compared to $\$ 2.71$. Diluted EPS increased primarily due to higher operating income in the Beauty and Health \& Home segments. This was partially offset by lower operating income in the Housewares segment and higher income tax expense.

Adjusted income increased $\$ 15.7$ million, or $19.8 \%$, to $\$ 94.8$ million, compared to $\$ 79.1$ million the same period last year. Adjusted diluted EPS increased 20.5\% to \$3.76, compared to \$3.12.

Comparison of First Nine Months of Fiscal 2021 to First Nine Months of Fiscal 2020
Net Income was $\$ 231.8$ million, compared to $\$ 155.5$ million. Diluted EPS was $\$ 9.14$, compared to $\$ 6.15$. Diluted EPS increased primarily due to higher operating income in the Health \& Home and Beauty segments and lower income tax expense. This was partially offset by lower operating income in the Housewares segment and higher interest expense.

Adjusted income increased $\$ 67.1$ million, or $35.8 \%$, to $\$ 254.9$ million, compared to $\$ 187.8$ million. Adjusted diluted EPS increased $35.4 \%$ to $\$ 10.05$, compared to $\$ 7.42$.

## Financial Condition, Liquidity and Capital Resources

Selected measures of our liquidity and capital resources are shown for the periods below:

|  | Nine Months Ended November 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  |  | 2019 |
| Accounts Receivable Turnover (Days) (1) |  | 70.0 |  | 68.9 |
| Inventory Turnover (Times) (1) |  | 3.6 |  | 2.9 |
| Working Capital (in thousands) | \$ | 491,563 | \$ | 411,340 |
| Current Ratio |  | 1.8:1 |  | 2.3:1 |
| Ending Debt to Ending Equity Ratio |  | 36.4\% |  | 21.0\% |
| Return on Average Equity (1) |  | 18.9\% |  | 18.2\% |

(1) Accounts receivable turnover, inventory turnover and return on average equity computations use 12 month trailing net sales revenue, cost of goods sold or net income components as required by the particular measure. The current and four prior quarters' ending balances of accounts receivable, inventory and equity are used for the purposes of computing the average balance component as required by the particular measure.

We rely principally on cash flow from operations and borrowings under our credit facility to finance our operations, acquisitions and capital expenditures. We believe our cash flow from operations and availability under our credit facility are sufficient to meet our working capital and capital expenditure needs.

## Operating Activities

Operating activities provided net cash of $\$ 249.7$ million for the nine months ended November 30, 2020, compared to $\$ 101.4$ million for the same period last year. The increase was primarily driven by an increase in net income and increased cash from accounts payable and accrued expenses. These factors were partially offset by increased cash used for receivables and inventory.

## Investing Activities

During the nine months ended November 30, 2020, we made investments in capital and intangible asset expenditures of $\$ 19.4$ million, compared to $\$ 13.2$ million for the same period last year. The increase is primarily for molds, production and distribution equipment, information technology equipment, and software.

## Financing Activities

Financing activities used $\$ 98.1$ million of cash during the nine months ended November 30, 2020, compared to $\$ 80.4$ million for the same period last year. The increase in cash used is primarily due to open market repurchases of common stock partially offset by an increase in proceeds from our line of credit.

## Credit and Other Debt Agreements

## Credit Agreement

As of February 29, 2020, we had a credit agreement (the "Credit Agreement") with Bank of America, N.A., as administrative agent, and other lenders that provided for an unsecured total revolving commitment of $\$ 1.0$ billion. Borrowings accrued interest under one of two alternative methods (based upon a base rate or LIBOR) as described in the Credit Agreement. With each borrowing against our credit line, we could elect the interest rate method based on our funding needs at the time. We also incurred loan commitment and letter of credit fees under the Credit Agreement.

On March 13, 2020, we entered into an amendment to the Credit Agreement. The amendment extended the maturity of the commitment under the Credit Agreement from December 7, 2021 to March 13, 2025. Further, the amendment increased the unsecured revolving commitment from $\$ 1.0$ billion to $\$ 1.25$ billion. The accordion was amended to increase it from $\$ 200$ million to $\$ 300$ million and to include the ability to use it for term loan commitments. The accordion permits the Company to request to increase its borrowing capacity, not to exceed the $\$ 300$ million commitment in the aggregate, provided certain conditions are met, including lender approval. Any increase to term loan commitments and revolving loan commitments must be made on terms identical to the revolving loans under the Credit Agreement and must have a maturity date of no earlier than March 13, 2025. Following the amendment, borrowings under the Credit Agreement bear interest at either the base rate or LIBOR, plus a margin based on the Net Leverage Ratio (as defined in the Credit Agreement) of $0 \%$ to $1.0 \%$ and $1.0 \%$ to $2.0 \%$, respectively, for base rate and LIBOR borrowings. Outstanding letters of credit reduce the borrowing availability under the Credit Agreement on a dollar-for-dollar basis. We are able to repay amounts borrowed at any time without penalty.

As of November 30, 2020, the outstanding revolving loan principal balance was $\$ 426.0$ million (excluding prepaid financing fees) and the balance of outstanding letters of credit was $\$ 19.2$ million. For the three and nine month periods ended November 30, 2020, borrowings under the Credit Agreement incurred interest expense at rates ranging from $1.14 \%$ to $3.25 \%$ and $1.14 \%$ to $4.75 \%$, respectively. As of November 30, 2020, the amount available for borrowings under the Credit Agreement was $\$ 804.8$ million. Covenants in the Credit Agreement limit the amount of total indebtedness we can incur. As of November 30, 2020, these covenants did not limit our ability to incur $\$ 804.8$ million of additional debt under the Credit Agreement.

## Other Debt Agreements

As of November 30, 2020, we have an aggregate principal balance of $\$ 18.6$ million (excluding prepaid financing fees) under a loan agreement (the "MBFC Loan") with the Mississippi Business Finance Corporation (the "MBFC"), which was entered into in connection with the issuance by MBFC of taxable industrial development revenue bonds (the "Bonds"). The borrowings were used to fund construction of our Olive Branch, Mississippi distribution facility. Since March 2018, the MBFC Loan can be called by the holder at any time. The remaining loan balance is payable as follows: $\$ 1.9$ million annually on March 1, 2021 and 2022; and $\$ 14.8$ million on March 1, 2023. Any remaining outstanding principal and interest is due upon maturity on March 1, 2023.

On May 14, 2020, Helen of Troy Limited and certain of its subsidiaries entered into the Sixth Amendment to Guaranty Agreement (the "Amended Guaranty") in favor of Bank of America, N.A. The Amended Guaranty amends the Guaranty Agreement (as amended, the "Guaranty Agreement"), dated March 1, 2013, made by the Company and certain of its subsidiaries in favor of Bank of America, N.A. and other lenders. Certain of the representations and warranties, and covenants in the Guaranty Agreement were amended by the Amended Guaranty to include or modify certain baskets, exceptions and other customary provisions.

The Bonds were issued under a Trust Indenture, dated as of March 1, 2013 (as supplemented, the "Indenture"), by and between MBFC and U.S. Bank National Association, as trustee (the "Trustee"). On May 14, 2020, MBFC and U.S. Bank National Association, as Trustee, entered into the Fifth Supplemental Trust Indenture, effective May 14, 2020 (the "Fifth Supplemental Indenture"), with the consent of Kaz USA, Inc. ("Kaz USA") and Bank of America, N.A., the purchaser of the Bonds. The Base Rate (as defined in the Indenture) and Eurodollar Rate (as defined in the Indenture) were each amended. As amended by the Fifth Supplemental Indenture, the Bonds and the related loans to Kaz USA will bear interest at a Base Rate or Eurodollar Rate plus a margin based on the Net Leverage Ratio (as defined in
the Fifth Supplemental Indenture). The Fifth Supplemental Indenture amended the pricing grid for the Eurodollar and Base Rate margins.

All of our debt is unconditionally guaranteed, on a joint and several basis, by the Company and certain of its subsidiaries. Our debt agreements require the maintenance of certain key financial covenants, defined in the table below. Our debt agreements also contain other customary covenants, including, among other things, covenants restricting or limiting us, except under certain conditions set forth therein, from (1) incurring debt, (2) incurring liens on our properties, (3) making certain types of investments, (4) selling certain assets or making other fundamental changes relating to mergers and consolidations, and (5) repurchasing shares of our common stock and paying dividends. Our debt agreements also contain customary events of default, including failure to pay principal or interest when due, among others. Our debt agreements are cross-defaulted to each other. Upon an event of default under our debt agreements, the holders or lenders may, among other things, accelerate the maturity of any amounts outstanding under our debt agreements. The commitments of the lenders to make loans to us under the Credit Agreement are several and not joint. Accordingly, if any lender fails to make loans to us, our available liquidity could be reduced by an amount up to the aggregate amount of such lender's commitments under the Credit Agreement.

The table below provides the formulas currently in effect for certain key financial covenants as defined under our debt agreements:

| Applicable Financial Covenant | Credit Agreement and MBFC Loan |
| :---: | :---: |
| Minimum Interest Coverage Ratio | EBIT (1) $\div$ Interest Expense (1) |
|  | Minimum Required: 3.00 to 1.00 |
| Maximum Leverage Ratio | Total Current and Long Term Debt (2) $\div$ |
|  | EBITDA (1) + Pro Forma Effect of Transactions |
|  | Maximum Currently Allowed: 3.50 to $1.00(3)$ |

## Key Definitions:

EBIT:
Earnings + Interest Expense + Taxes + Non-Cash
Charges (4) + Certain Allowed Addbacks (4) - Certain Non-Cash Income (4)
EBIT + Depreciation and Amortization Expense
For any acquisition, pre-acquisition EBITDA of the acquired business is included so that the EBITDA of the acquired business included in the computation equals its twelve month trailing total. In addition, the amount of certain pro forma run-rate cost savings for acquisitions or dispositions may be added to EBIT and EBITDA.

## Notes:

(1) Computed using totals for the latest reported four consecutive fiscal quarters
(2) Computed using the ending balances as of the latest reported fiscal quarter.
(3) In the event a qualified acquisition is consummated, the maximum leverage ratio is 4.25 to 1.00 for the first fiscal quarter after the qualified acquisition and then steps down until the maximum leverage ratio is 3.75 to 1.00 at the end of the fifth fiscal quarter after the qualified acquisition is consummated.
(4) As described in the Credit Agreement and Guaranty Agreement.

## Contractual Obligations

As of November 30, 2020, there have been no material changes from the information provided in our latest annual report on Form 10-K. Additional information regarding contractual obligations can be found in Notes 12, 13, 14 and 15 to the accompanying condensed consolidated financial statements.

## Off-Balance Sheet Arrangements

We have no existing activities involving special purpose entities or off-balance sheet financing.

## Current and Future Capital Needs

Based on our current financial condition and current operations, we believe that cash flow from operations and available financing sources will continue to provide sufficient capital resources to fund our foreseeable short- and long-term liquidity requirements. We expect our capital needs to stem primarily from the need to purchase sufficient levels of inventory and to carry normal levels of accounts receivable on our balance sheet.

On March 24, 2020, we borrowed approximately $\$ 200$ million under the Credit Agreement as part of a comprehensive precautionary approach to increase our cash and cash equivalent position and maximize our financial flexibility in light of the volatility in the global markets resulting from the COVID-19 outbreak. We subsequently repaid the majority of this amount during May 2020. Due to the continued uncertainty of COVID-19, we have maintained cash and cash equivalent balances in excess of our operating needs and higher than historical levels.

We continue to evaluate acquisition opportunities on a regular basis. We may finance acquisition activity with available cash, the issuance of shares of common stock, additional debt, or other sources of financing, depending upon the size and nature of any such transaction and the status of the capital markets at the time of such acquisition. We may also elect to repurchase additional shares of common stock under our Board of Directors authorization, subject to limitations contained in our debt agreements and based upon our assessment of a number of factors, including share price, trading volume and general market conditions, working capital requirements, general business conditions, financial conditions, any applicable contractual limitations, and other factors, including alternative investment opportunities. We may finance share repurchases with available cash, additional debt or other sources of financing. For additional information, see Part II, Item 5, "Market for Registrant's Common Equity, Related Shareholder Matters and Issuer Purchases of Equity Securities" in our latest annual report on Form 10-K and Part II, Item 2, "Unregistered Sales of Equity Securities and Use of Proceeds" in this report. As of November 30, 2020, the amount of cash and cash equivalents held by our foreign subsidiaries was $\$ 30.2$ million.

## New Accounting Guidance

For information on recently adopted and issued accounting pronouncements, see Note 2 to the accompanying condensed consolidated financial statements.

## Information Regarding Forward-Looking Statements

Certain written and oral statements may constitute "forward-looking statements" as defined under the Private Securities Litigation Reform Act of 1995. This includes statements made in this report, in other filings with the Securities and Exchange Commission (the "SEC"), in press releases, and in certain other oral and written presentations. Generally, the words "anticipates", "believes", "expects", "plans", "may", "will", "should", "seeks", "estimates", "project", "predict", "potential", "continue", "intends", and other similar words identify forward-looking statements. All statements that address operating results, events or developments that may occur in the future, including statements related to sales, earnings per share results, and statements expressing general expectations about future operating results, are forwardlooking statements and are based upon our current expectations and various assumptions. We believe there is a reasonable basis for our expectations and assumptions, but there can be no assurance that we will realize our expectations or that our assumptions will prove correct. Forward-looking statements are subject to risks that could cause them to differ materially from actual results. Accordingly, we caution readers not to place undue reliance on forward-looking statements. We believe that these risks include but are not limited to the risks described in this report and that are otherwise described from time to time
in our SEC reports as filed. We undertake no obligation to publicly update or revise any forward-looking statements as a result of new information, future events or otherwise.

Such risks are not limited to, but may include:

- our ability to successfully manage the demand, supply and operational challenges associated with the actual or perceived effects of COVID-19 and any similar future public health crisis, pandemic or epidemic;
- our ability to deliver products to our customers in a timely manner and according to their fulfillment standards;
- the costs of complying with the business demands and requirements of large sophisticated customers;
- our dependence on the strength of retail economies and vulnerabilities to any prolonged economic downturn, including from the effects of COVID-19;
- our relationships with key customers and licensors;
- our dependence on sales to several large customers and the risks associated with any loss or substantial decline in sales to top customers;
- expectations regarding recent, pending and future acquisitions or divestitures, including our ability to realize anticipated cost savings, synergies and other benefits along with our ability to effectively integrate acquired businesses or separate divested businesses;
- circumstances which may contribute to future impairment of goodwill, intangible or other long-lived assets;
- the retention and recruitment of key personnel;
- the costs, complexity and challenges of upgrading and managing our global information systems;
- the risks associated with cybersecurity and information security breaches;
- the risks associated with global legal developments regarding privacy and data security could result in changes to our business practices, penalties, increased cost of operations, or otherwise harm our business;
- risks associated with foreign currency exchange rate fluctuations;
- the risks associated with accounting for tax positions, tax audits and related disputes with taxing authorities;
- the risks of potential changes in laws in the U.S. or abroad, including tax laws, regulations or treaties, employment and health insurance laws and regulations, laws relating to environmental policy, personal data, financial regulation, transportation policy and infrastructure policy along with the costs and complexities of compliance with such laws;
- our ability to continue to avoid classification as a controlled foreign corporation;
- the risks of new legislation enacted in Bermuda and Barbados in response to the European Union's review of harmful tax competition;
- risks associated with weather conditions, the duration and severity of the cold and flu season and other related factors;
- our dependence on foreign sources of supply and foreign manufacturing, and associated operational risks including, but not limited to, long lead times, consistent local labor availability and capacity, and timely availability of sufficient shipping carrier capacity;
- the impact of changing costs of raw materials, labor and energy on cost of goods sold and certain operating expenses;
- the risks associated with significant tariffs or other restrictions on imports from China or any retaliatory trade measures taken by China;
- the risks associated with the geographic concentration and peak season capacity of certain U.S. distribution facilities;
- our projections of product demand, sales and net income are highly subjective in nature and future sales and net income could vary in a material amount from such projections;
- the risks associated with the use of trademarks licensed from and to third parties;
- our ability to develop and introduce a continuing stream of new products to meet changing consumer preferences;
- trade barriers, exchange controls, expropriations, and other risks associated with U.S. and foreign operations;
- the risks to our liquidity as a result of changes to capital market conditions and other constraints or events that impose constraints on our cash resources and ability to operate our business;
- the risks associated with product recalls, product liability, other claims, and related litigation against us; and
- the risks associated with changes in regulations or product certifications.


## ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

There have been no material changes in the information provided in the section entitled "Quantitative and Qualitative Disclosures about Market Risk" in our Form 10-K for the fiscal year ended February 29, 2020. Additional information regarding our risk management activities can be found in Notes 13, 14 and 15 to the accompanying condensed consolidated financial statements.

## ITEM 4. CONTROLS AND PROCEDURES

## DISCLOSURE CONTROLS AND PROCEDURES

Our management, under the supervision and with the participation of our Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"), maintains disclosure controls and procedures as defined in Rules 13a-15(e) under the Securities Exchange Act of 1934 ("Exchange Act") that are designed to provide reasonable assurance that information required to be disclosed in the reports that we file or submit under the Exchange Act is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to management, including the CEO and CFO, as appropriate to allow timely decisions regarding required disclosures. Because of inherent limitations, disclosure controls and procedures, no matter how well designed and operated, can provide only reasonable, and not absolute, assurance that the objectives of disclosure controls and procedures are met.

Our management, including our CEO and CFO, has evaluated the effectiveness of our disclosure controls and procedures as of the end of the fiscal quarter ended November 30, 2020. Based upon that evaluation, the CEO and CFO concluded that our disclosure controls and procedures were effective at a reasonable level of assurance as of November 30, 2020, the end of the period covered by this quarterly report on Form 10-Q.

## CHANGES IN INTERNAL CONTROL OVER FINANCIAL REPORTING

In connection with the evaluation described above, we identified no change in our internal control over financial reporting as defined in Rule 13a-15(f) of the Exchange Act that occurred during our fiscal quarter ended November 30, 2020, that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## PART II. OTHER INFORMATION

## ITEM 1. LEGAL PROCEEDINGS

We are involved in various legal claims and proceedings in the normal course of operations. We believe the outcome of these matters will not have a material adverse effect on our consolidated financial position, results of operations or liquidity.

## ITEM 1A. RISK FACTORS

The ownership of our common stock involves a number of risks and uncertainties. When evaluating the Company and our business before making an investment decision regarding our securities, potential investors should carefully consider the risk factors and uncertainties described in Part 1, Item 1A. "Risk Factors" of our annual report on Form 10-K for the fiscal year ended February 29, 2020. Since the filing of our annual report on Form 10-K, there have been no material changes in our risk factors from those disclosed therein.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

In May 2019, our Board of Directors authorized the repurchase of up to $\$ 400$ million of our outstanding common stock. The authorization is effective until May 2022 and replaced our former repurchase authorization, of which $\$ 107.4$ million was outstanding at the time the new authorization was approved. These repurchases may include open market purchases, privately negotiated transactions, block trades, accelerated stock repurchase transactions, or any combination of such methods. The number of shares purchased and the timing of the purchases will depend on a number of factors, including share price, trading volume and general market conditions, working capital requirements, general business conditions, financial conditions, any applicable contractual limitations, and other factors, including alternative investment opportunities. See Note 10 to the accompanying condensed consolidated financial statements for additional information.

Our current equity-based compensation plans include provisions that allow for the "net exercise" of share settled awards by all plan participants. In a net exercise, any required payroll taxes, federal withholding taxes and exercise price of the shares due from the option or other share-based award holders are settled by having the holder tender back to us a number of shares at fair value equal to the amounts due. Net exercises are treated as purchases and retirements of shares. The following table summarizes our share repurchase activity for the periods shown:

| Period | Total Number of Shares Purchased (1) | Average Price Paid per Share |  | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Maximum Dollar Value of Shares that May Yet be Purchased Under the Plans or Programs (in thousands) (2) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| September 1 to September 30, 2020 | 5,710 | \$ | 194.97 | 5,710 | \$ | 381,706 |
| October 1 to October 31, 2020 | 746,276 |  | 201.07 | 746,276 |  | 231,651 |
| November 1 to November 30, 2020 | 214,958 |  | 193.68 | 214,958 |  | 190,019 |
| Total | 966,944 | \$ | 199.39 | 966,944 |  |  |

(1) The number of shares above includes shares of common stock acquired from employees who tendered shares to: (i) satisfy the tax withholding on equity awards as part of our long-term incentive plans or (ii) satisfy the exercise price on stock option exercises. For the three months ended November 30, 2020, 6,115 shares were acquired at a weighted average per share price of $\$ 195.26$.
(2) Reflects the remaining dollar value of shares that could be purchased under our current stock repurchase authorization through the expiration or termination of the plan. For additional information, see Note 10 to the accompanying condensed consolidated financial statements.

## ITEM 6. EXHIBITS

(a) Exhibits
31.1* Certification of the Chief Executive Officer required by Rule 13a-14(a) or Rule 15d-14(a) pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
31.2* Certification of the Chief Financial Officer required by Rule 13a-14(a) or Rule 15d-14(a) pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

32** Joint certification of the Chief Executive Officer and the Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
101 Financial statements from the Quarterly Report on Form 10-Q of the Company for the quarter ended November 30, 2020, formatted in Inline eXtensible Business Reporting Language ("iXBRL"): (i) Condensed Consolidated Balance Sheet, (ii) Condensed Consolidated Statements of Income, (iii) Condensed Consolidated Statements of Comprehensive Income, (iv) Condensed Consolidated Statements of Stockholders' Equity, (v) Condensed Consolidated Statements of Cash Flows and (vi) Notes to the Condensed Consolidated Financial Statements.

104 Cover Page, Interactive Data File formatted in iXBRL and contained in Exhibit 101.

* Filed herewith.
** Furnished herewith.


## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: January 8, 2021

Date: January 8, 2021

HELEN OF TROY LIMITED
(Registrant)
/s/ Julien R. Mininberg
Julien R. Mininberg
Chief Executive Officer,
Director and Principal Executive Officer
/s/ Brian L. Grass
Brian L. Grass
Chief Financial Officer, Principal Financial Officer and Principal Accounting Officer

## CERTIFICATION

I, Julien R. Mininberg, certify that:

1. I have reviewed this quarterly report on Form $10-Q$ for the fiscal quarter ended November 30, 2020 of Helen of Troy Limited;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: January 8, 2021
/s/ Julien R. Mininberg
Julien R. Mininberg
Chief Executive Officer,
Director and Principal Executive Officer

## CERTIFICATION

I, Brian L. Grass, certify that:

1. I have reviewed this quarterly report on Form 10-Q for the fiscal quarter ended November 30, 2020 of Helen of Troy Limited;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: January 8, 2021
/s/ Brian L. Grass
Brian L. Grass
Chief Financial Officer, Principal Financial
Officer and Principal Accounting Officer

## CERTIFICATION

In connection with the quarterly report of Helen of Troy Limited (the "Company") on Form 10-Q for the fiscal quarter ended November 30, 2020, as filed with the Securities and Exchange Commission (the "Report"), and pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the SarbanesOxley Act of 2002, each of the undersigned, the Chief Executive Officer and Chief Financial Officer of the Company, hereby certifies that to the best of their knowledge:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated: January 8, 2021
/s/ Julien R. Mininberg
Julien R. Mininberg
Chief Executive Officer,
Director and Principal Executive Officer

## /s/ Brian L. Grass

Brian L. Grass
Chief Financial Officer, Principal Financial Officer
and Principal Accounting Officer
This certification is not deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, or otherwise subject to the liability of that section. This certification is not deemed to be incorporated by reference into any filing under the Securities Act of 1933 or Securities Exchange Act of 1934, except to the extent that the Company specifically incorporates it by reference.

