

CSX QUARTERLY FINANCIAL REPORT SECOND QUARTER 2018



CSX Announces Record Second Quarter 2018 Financial Results

JACKSONVILLE, Fla. - July 17, 2018 - CSX Corporation (NASDAQ: CSX) today announced second quarter 2018 net earnings of \$877 million, or \$1.01 per share, versus \$510 million, or \$0.55 per share in the same period last year. CSX's operating ratio set an all-time company quarterly record of 58.6 percent from 67.4 percent in the prior year or 63.5 percent on an adjusted basis, excluding restructuring charges. Compared to 2017 second quarter, the adjusted operating results represent an operating ratio improvement of 490 basis points and a 58 percent increase in earnings per share year over year.

| | Quarters Ended June 30th | | | | | | | | | |
|---|--------------------------|-------|----|-------|----|--------------|----|----------|--|--|
| | | 2018 | | 2017 | R | estructuring | | 2017 | | |
| (in millions, except operating ratio and EPS) | GAAP | | | GAAP | | Charge | | Non-GAAP | | |
| Net Earnings | \$ | 877 | \$ | 510 | \$ | 81 | \$ | 591 | | |
| Operating Ratio | | 58.6% | | 67.4% | | (3.9)% | | 63.5% | | |
| Net Earnings per Share, Assuming Dilution | \$ | 1.01 | \$ | 0.55 | \$ | 0.09 | \$ | 0.64 | | |

"I could not be more proud of our hardworking CSX employees for achieving these record-setting results," said James M. Foote, president and chief executive officer. "I expect continued improvement in our safety, service and financial performance."

Revenue for the second quarter increased 6 percent over the prior year to \$3.10 billion, while expenses declined 8 percent year over year or 2 percent when excluding prior year restructuring charges. Operating income for the quarter increased 34 percent to \$1.28 billion when compared to \$957 million in the same period last year or 20 percent when compared to the adjusted operating income of \$1.07 billion reported in the second quarter of 2017.

"While we remain in the early stages of the transformation I am more confident this exceptional team can deliver on our long-term outlook," said Foote.

| Table of Contents | The accompanying unaudited financial information should be | CSX CORPORATION 500 Water Street, C900 | CONTACTS: INVESTOR RELATIONS |
|---------------------------------------|--|--|---------------------------------|
| Consolidated Financial Statementsp. 3 | read in conjunction with the | Jacksonville, FL 32202 | Kevin Boone |
| Operating Statisticsp. 11 | Company's most recent | www.csx.com | (904) 359-1090 |
| Non-GAAP Measuresp. 12 | Annual Report on Form 10-K, | | MEDIA |
| | Quarterly Reports on Form 10-Q, and | | Bryan Tucker |
| | any Current Reports on Form 8-K. | | (855) 955-6397 |



CSX executives will conduct a conference call with the investment community this afternoon, July 17, at 4:30 p.m. Eastern Time. Investors, media and the public may listen to the conference call by dialing 1-888-EARN-CSX (888-327-6279) and asking for the CSX earnings call. Callers outside the U.S., dial 1-517-308-9259. Participants should dial in 10 minutes prior to the call. In conjunction with the call, a live webcast will be accessible and presentation materials will be posted on the company's website at http://investors.csx.com. Following the earnings call, an internet replay of the presentation will be archived on the company website.

This earnings announcement, as well as additional detailed financial information, is contained in the CSX Quarterly Financial Report available through the company's website at http://investors.csx.com and on Form 8-K with the Securities and Exchange Commission.

About CSX and its Disclosures

CSX, based in Jacksonville, Florida, is a premier transportation company. It provides rail, intermodal and rail-to-truck transload services and solutions to customers across a broad array of markets, including energy, industrial, construction, agricultural, and consumer products. For over 190 years, CSX has played a critical role in the nation's economic expansion and industrial development. Its network connects every major metropolitan area in the eastern United States, where nearly two-thirds of the nation's population resides. It also links more than 230 short-line railroads and more than 70 ocean, river and lake ports with major population centers and farming towns alike.

This announcement, as well as additional financial information, is available on the company's website at http://investors.csx.com. CSX also uses social media channels to communicate information about the company. Although social media channels are not intended to be the primary method of disclosure for material information, it is possible that certain information CSX posts on social media could be deemed to be material. Therefore, we encourage investors, the media, and others interested in the company to review the information we post on Twitter (http://twitter.com/CSX) and on Slideshare (http://www.slideshare.net/HowTomorrowMoves). The social media channels used by CSX may be updated from time to time.

More information about CSX Corporation and its subsidiaries is available at www.csx.com and on Facebook (http://www.facebook.com/OfficialCSX).

Non-GAAP Disclosure

CSX reports its financial results in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP). CSX also uses certain non-GAAP measures that fall within the meaning of Securities and Exchange Commission Regulation G and Regulation S-K Item 10(e), which may provide users of the financial information with additional meaningful comparison to prior reported results. Non-GAAP measures do not have standardized definitions and are not defined by U.S. GAAP. Therefore, CSX's non-GAAP measures are unlikely to be comparable to similar measures presented by other companies. The presentation of these non-GAAP measures should not be considered in isolation from, as a substitute for, or as superior to the financial information presented in accordance with GAAP. Reconciliations of non-GAAP measures to corresponding GAAP measures are above.

Forward-looking Statements

This information and other statements by the company may contain forward-looking statements within the meaning of the Private Securities Litigation Reform Act with respect to, among other items: projections and estimates of earnings, revenues, margins, volumes, rates, cost-savings, expenses, taxes, liquidity, capital expenditures, dividends, share repurchases or other financial items, statements of management's plans, strategies and objectives for future operations, and management's expectations as to future performance and operations and the time by which objectives will be achieved, statements concerning proposed new services, and statements regarding future economic, industry or market conditions or performance. Forward-looking statements are typically identified by words or phrases such as "will," "should," "believe," "expect," "anticipate," "project," "estimate," "preliminary" and similar expressions. Forward-looking statements speak only as of the date they are made, and the company undertakes no obligation to update or revise any forward-looking statement. If the company updates any forward-looking statement, no inference should be drawn that the company will make additional updates with respect to that statement or any other forward-looking statements.

Forward-looking statements are subject to a number of risks and uncertainties, and actual performance or results could differ materially from that anticipated by any forward-looking statements. Factors that may cause actual results to differ materially from those contemplated by any forward-looking statements include, among others; (i) the company's success in implementing its financial and operational initiatives; (ii) changes in domestic or international economic, political or business conditions, including those affecting the transportation industry (such as the impact of industry competition, conditions, performance and consolidation); (iii) legislative or regulatory changes; (iv) the inherent business risks associated with safety and security; (v) the outcome of claims and litigation involving or affecting the company; (vi) natural events such as severe weather conditions or pandemic health crises; and (vii) the inherent uncertainty associated with projecting economic and business conditions.

Other important assumptions and factors that could cause actual results to differ materially from those in the forward-looking statements are specified in the company's SEC reports, accessible on the SEC's website at www.sec.gov and the company's website at www.csx.com.

CONSOLIDATED INCOME STATEMENTS (Unaudited)

(Dollars in millions, except per share amounts)

| | Quarters Ended ^(a) | | | | | | | Six Months Ended ^(a) | | | | | | | | |
|---|-------------------------------|-------------|------------------|----|--------------|-------------|----|---------------------------------|---------|-----------------|----|-------------|-------------|--|--|--|
| | Jun 20 | . 30, 18 | Jun. 30, 2017 | | \$ change | % Change | | lun. 30, 2018 | Jı : | ın. 30, 2017 | Ci | \$ hange | % Change | | | |
| Revenue | \$ 3, | 102 | \$ 2,933 | \$ | 169 | 6% | \$ | 5,978 | \$ | 5,802 | \$ | 176 | 3% | | | |
| Expense | | | | | | | | | | | | | | | | |
| Labor and Fringe ^(b) | (| 669 | 751 | | 82 | 11 | | 1,365 | | 1,546 | | 181 | 12 | | | |
| Materials, Supplies and Other | • | 469 | 496 | | 27 | 5 | | 951 | | 1,067 | | 116 | 11 | | | |
| Depreciation | ; | 329 | 327 | | (2) | (1) | | 652 | | 647 | | (5) | (1) | | | |
| Fuel | : | 270 | 198 | | (72) | (36) | | 525 | | 416 | | (109) | (26) | | | |
| Equipment and Other Rents | | 112 | 105 | | (7) | (7) | | 213 | | 204 | | (9) | (4) | | | |
| Restructuring Charge (b)(c) | | _ | 115 | | 115 | 100 | | _ | | 225 | | 225 | 100 | | | |
| Equity Earnings of Affiliates | | (30) | (16) | | 14 | 88 | | (55) | | (29) | | 26 | 90 | | | |
| Total Expense | 1, | 819 | 1,976 | | 157 | 8 | | 3,651 | | 4,076 | | 425 | 10 | | | |
| Operating Income | 1, | 283 | 957 | | 326 | 34 | | 2,327 | | 1,726 | | 601 | 35 | | | |
| Interest Expense | (| 157) | (137) | | (20) | (15) | | (306) | | (274) | | (32) | (12) | | | |
| Restructuring Charge - Non- Operating ^{(b)(c)} | | _ | (7) | | 7 | 100 | | _ | | (70) | | 70 | 100 | | | |
| Other Income - Net (b) | | 18 | 14 | | 4 | 29 | | 35 | | 27 | | 8 | 30 | | | |
| Earnings Before Income Taxes | 1, | 144 | 827 | | 317 | 38 | | 2,056 | | 1,409 | | 647 | 46 | | | |
| Income Tax Expense | (2 | 267) | (317) | | 50 | 16 | | (484) | | (537) | | 53 | 10 | | | |
| Net Earnings | \$ | 877 | \$ 510 | \$ | 367 | 72% | \$ | 1,572 | \$ | 872 | \$ | 700 | 80% | | | |
| Operating Ratio | 5 | 58.6% | 67.49 | 6 | | | | 61.1% | , D | 70.3% | ò | | | | | |
| Per Common Share Net Earnings Per Share, Assuming Dilution | \$ 1 | 1.01 | \$ 0.55 | \$ | 0.46 | 84% | \$ | 1.79 | \$ | 0.94 | \$ | 0.85 | 90% | | | |
| Average Shares Outstanding, Assuming Dilution (Millions) | ; | 868 | 924 | | | | | 878 | | 926 | | | | | | |
| Cash Dividends Paid Per Common Share | \$ 0 |).22 | \$ 0.20 | | | | \$ | 0.44 | \$ | 0.38 | | | | | | |

Certain prior year data has been reclassified to conform to the current presentation.

CONDENSED CONSOLIDATED BALANCE SHEETS

(Dollars in millions)

| | (Unaudited) | | | |
|--|-------------|---------------------------------|----|---------------------------------|
| | J | lun. 30, 2018 ^(a) | | Dec. 31, 2017 ^(a) |
| ASSETS | | | | |
| Cash and Cash Equivalents | \$ | 1,320 | \$ | 401 |
| Short-Term Investments | | 83 | | 18 |
| Other Current Assets | | 1,478 | | 1,496 |
| Properties - Net | | 31,847 | | 31,764 |
| Investment in Affiliates and Other Companies | | 1,741 | | 1,686 |
| Other Long-Term Assets | | 455 | | 374 |
| Total Assets | \$ | 36,924 | \$ | 35,739 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | | | |
| Current Maturities of Long-Term Debt | \$ | 19 | \$ | 19 |
| Other Current Liabilities | | 1,713 | | 1,875 |
| Long-Term Debt | | 13,769 | | 11,790 |
| Deferred Income Taxes - Net | | 6,532 | | 6,418 |
| Other Long-Term Liabilities | | 868 | | 916 |
| Total Liabilities | | 22,901 | | 21,018 |
| Total Shareholders' Equity | | 14,023 | | 14,721 |
| Total Liabilities and Shareholders' Equity | \$ | 36,924 | \$ | 35,739 |

CONDENSED CONSOLIDATED CASH FLOW STATEMENTS (Unaudited)

(Dollars in millions)

| | S | Ended ^(a) | |
|---|----|----------------------|------------------|
| | J | un. 30, 2018 | Jun. 30, 2017 |
| OPERATING ACTIVITIES | | | |
| Net Earnings | \$ | 1,572 \$ | 872 |
| Adjustments to Reconcile Net Earnings to Net Cash Provided by Operating Activities: | | | |
| Depreciation | | 652 | 647 |
| Deferred Income Taxes | | 98 | 112 |
| Gain on Property Dispositions | | (69) | (4) |
| Equity Earnings of Affiliates | | (55) | (29) |
| Restructuring Charge (c) | | _ | 295 |
| Cash Payments for Restructuring Charge | | (13) | (129) |
| Other Operating Activities - Net | | (176) | (198) |
| Net Cash Provided by Operating Activities | | 2,009 | 1,566 |
| INVESTING ACTIVITIES | | | |
| Property Additions | | (823) | (955) |
| Proceeds from Property Dispositions | | 141 | 16 |
| Purchase of Short-Term Investments | | (77) | (545) |
| Proceeds from Sales of Short-Term Investments | | 12 | 492 |
| Other Investing Activities | | (8) | 25 |
| Net Cash Used in Investing Activities | | (755) | (967) |
| FINANCING ACTIVITIES | | | |
| Long-term Debt Issued | | 2,000 | 850 |
| Long-term Debt Repaid | | _ | (313) |
| Dividends Paid | | (384) | (350) |
| Shares Repurchased ^(d) | | (1,810) | (757) |
| Accelerated Share Repurchase Pending Final Settlement (d) | | (90) | _ |
| Other Financing Activities | | (51) | (12) |
| Net Cash Used in Financing Activities | | (335) | (582) |
| Net Increase in Cash and Cash Equivalents | | 919 | 17 |
| CASH AND CASH EQUIVALENTS | | | |
| Cash and Cash Equivalents at Beginning of Period | | 401 | 603 |
| Cash and Cash Equivalents at End of Period | \$ | 1,320 \$ | 620 |

Certain prior year data has been reclassified to conform to the current presentation.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

a) **Fiscal Year:** As previously announced, effective in third quarter 2017, CSX changed its fiscal reporting calendar from a 52/53 week year ending on the last Friday of December to a calendar year ending on December 31 of each year. The calendar year change was made on a prospective basis as it did not materially impact comparability of the Company's financial results. As a result, the quarters and six months ended June 30, 2018 and June 30, 2017 included the following number of days:

| | Quarters Ended | | Six Months Ended | | | | | | | |
|---------------|----------------|--------|------------------|---------------|---------|--|--|--|--|--|
| Jun. 30, 2018 | Jun. 30, 2017 | Change | Jun. 30, 2018 | Jun. 30, 2017 | Change | | | | | |
| 91 days | 91 days | _ | 181 days | 182 days | (1 day) | | | | | |

b) Pension and Other Post-Retirement Benefit Charges: In March 2017, the FASB issued Accounting Standard Update "Improving the Presentation of Net Periodic Pension Cost and Net Periodic Post-Retirement Benefit Cost," which requires that only the service cost component of net periodic benefit costs be recorded as compensation cost in operating expense on the consolidated income statement. All other components of net periodic benefit cost (interest cost, expected return on plan assets, amortization of net loss, special termination benefits and settlement and curtailment effects) should be presented as non-operating charges on the consolidated income statement. These non-operating charges are presented as restructuring charge - non-operating, if related to prior year restructuring activities discussed in Footnote (c) below, or as other income - net as appropriate. The Company adopted the provisions of this standard during first quarter 2018 and applied them retrospectively. The retrospective impact of adoption for second quarter and six months ended 2017 is shown in the following table.

| | Quarter Ended June 30, 2017 | | | | | | | | | |
|--------------------------------------|-----------------------------|---------------------------|----|---|-----------------|-----|--|--|--|--|
| (Dollars in millions) | | As Previously Reported | - | Reclassification of Net Benefit (Expense) | As Reclassified | | | | | |
| Operating Expense: | | | | | | | | | | |
| Labor and Fringe | \$ | 743 | \$ | 8 | \$ | 751 | | | | |
| Restructuring Charge | \$ | 122 | \$ | (7) | \$ | 115 | | | | |
| Non-Operating Income (Expense): | | | | | | | | | | |
| Restructuring Charge - Non-Operating | \$ | _ | \$ | (7) | \$ | (7) | | | | |
| Other Income - Net | \$ | 6 | \$ | 8 | \$ | 14 | | | | |

| | Six Months Ended June 30, 2017 | | | | | | | | | |
|--------------------------------------|--------------------------------|---------------------------|---|------|----|-----------------|--|--|--|--|
| (Dollars in millions) | | As Previously Reported | Reclassification of Net Benefit (Expense) | | | As Reclassified | | | | |
| Operating Expense: | | | | | | | | | | |
| Labor and Fringe | \$ | 1,532 | \$ | 14 | \$ | 1,546 | | | | |
| Restructuring Charge | \$ | 295 | \$ | (70) | \$ | 225 | | | | |
| Non-Operating Income (Expense): | | | | | | | | | | |
| Restructuring Charge - Non-Operating | \$ | _ | \$ | (70) | \$ | (70) | | | | |
| Other Income - Net | \$ | 13 | \$ | 14 | \$ | 27 | | | | |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited) (Continued)

c) Restructuring Charge: The prior year restructuring charge included costs related to the management workforce reduction program completed in 2017, reimbursement arrangements with MR Argent Advisor LLC ("Mantle Ridge") and the Company's former President and Chief Executive Officer, E. Hunter Harrison, the proration of equity awards and other advisory costs related to the leadership transition. Payments related to the 2017 restructuring charge were substantially complete as of March 31, 2018. Expenses related to the management workforce reduction and other costs are shown in the following table.

| | Quarter Ended June 30, 2017 | | | | | | | | | |
|--|-----------------------------|------------------------|----|--------------------------------------|--|---|--|--|--|--|
| (Dollars in millions) | | Previously Reported | | Operating Restructuring Charge | Non-Operating Restructuring Charge | | | | | |
| Severance and Pension | \$ | 13 | \$ | 10 | \$ | 3 | | | | |
| Other Post-Retirement Benefits Curtailment | | 4 | | _ | | 4 | | | | |
| Employee Equity Awards Proration and Other | | 5 | | 5 | | _ | | | | |
| Subtotal Management Workforce Reduction | | 22 | | 15 | | 7 | | | | |
| Reimbursement Arrangements | | 84 | | 84 | | _ | | | | |
| Executive Equity Awards Proration | | 16 | | 16 | | _ | | | | |
| Total Restructuring Charge | \$ | 122 | \$ | 115 | \$ | 7 | | | | |

Six Months Ended June 30, 2017

| (Dollars in millions) | A | s Previously Reported | Operating Restructuring Charge | Non-Operating Restructuring Charge | | |
|--|----|--------------------------|--------------------------------------|--|----|--|
| Severance and Pension | \$ | 144 | \$ 91 | \$ | 53 | |
| Other Post-Retirement Benefits Curtailment | | 17 | _ | | 17 | |
| Employee Equity Awards Proration and Other | | 16 | 16 | | _ | |
| Subtotal Management Workforce Reduction | | 177 | 107 | | 70 | |
| Reimbursement Arrangements | | 84 | 84 | | _ | |
| Executive Equity Awards Proration | | 24 | 24 | | _ | |
| Advisory Fees Related to Shareholder Matters | | 10 | 10 | | _ | |
| Total Restructuring Charge | \$ | 295 | \$ 225 | \$ | 70 | |

d) **Shares Repurchased:** During second quarter and six months ended 2018 and 2017, the Company engaged in the following repurchase activities:

| | Quarters Ended | | | | | Six Months Ended | | | | | |
|--------------------------------------|----------------|------------|-----|------------|----|------------------|----|-------------|--|--|--|
| | Jun | . 30, 2018 | Jun | . 30, 2017 | Ju | n. 30, 2018 | Ju | n. 30, 2017 | | | |
| Shares Repurchased (Millions) | | 16 | | 9 | | 31 | | 15 | | | |
| Cost of Shares (Dollars in millions) | \$ | 974 | \$ | 499 | \$ | 1,810 | \$ | 757 | | | |
| Average Cost per Share Repurchased | \$ | 59.46 | \$ | 52.39 | \$ | 57.73 | \$ | 49.47 | | | |

On April 20, 2018, the Company entered into an accelerated share repurchase agreement to repurchase shares of the Company's common stock. Under this agreement, the Company made a prepayment of \$450 million to a financial institution and received an initial delivery of shares valued at \$360 million, or 6 million shares. The remaining prepaid balance of \$90 million, not included in the cost of shares above, was settled through receipt of additional shares on July 17, 2018, subsequent to second quarter. The final settlement was based on the volume-weighted average price of the Company's common stock over the term of the agreement, less a discount. Approximately 7 million total shares were repurchased under the agreement.

VOLUME AND REVENUE (Unaudited)

Volume (Thousands of units); Revenue (Dollars in millions); Revenue Per Unit (Dollars)

Quarters Ended June 30, 2018 (91 days) and June 30, 2017 (91 days)

| | | Volume | • | Revenue Per Unit | | | | | | | nit |
|-----------------------------------|-------|--------|------------|------------------|----------|----------|----|-------|----|-------|----------|
| • | 2018 | 2017 | % Change | 2018 | 2017 | % Change | | 2018 | | 2017 | % Change |
| Chemicals | 169 | 169 | — % | \$ 588 | \$ 552 | 7% | \$ | 3,479 | \$ | 3,266 | 7% |
| Automotive | 118 | 116 | 2 | 330 | 307 | 7 | | 2,797 | | 2,647 | 6 |
| Agricultural and Food Products | 112 | 114 | (2) | 327 | 321 | 2 | | 2,920 | | 2,816 | 4 |
| Minerals | 86 | 83 | 4 | 137 | 128 | 7 | | 1,593 | | 1,542 | 3 |
| Forest Products | 71 | 67 | 6 | 215 | 194 | 11 | | 3,028 | | 2,896 | 5 |
| Metals and Equipment | 69 | 67 | 3 | 198 | 178 | 11 | | 2,870 | | 2,657 | 8 |
| Fertilizers | 64 | 78 | (18) | 112 | 118 | (5) | | 1,750 | | 1,513 | 16 |
| Total Merchandise | 689 | 694 | (1) | 1,907 | 1,798 | 6 | | 2,768 | | 2,591 | 7 |
| Coal | 222 | 208 | 7 | 569 | 530 | 7 | | 2,563 | | 2,548 | 1 |
| Intermodal | 735 | 718 | 2 | 490 | 448 | 9 | | 667 | | 624 | 7 |
| Other | | _ | | 136 | 157 | (13) | | _ | | _ | |
| Total | 1,646 | 1,620 | 2 % | \$ 3,102 | \$ 2,933 | 6% | \$ | 1,885 | \$ | 1,810 | 4% |

Six Months Ended June 30, 2018 (181 days) and June 30, 2017 (182 days)

| | | Volume |) | Revenue | | | Revenue Per Unit | | | | nit |
|-----------------------------------|-------|--------|----------|----------|----------|----------|------------------|-------|----|-------|----------|
| • | 2018 | 2017 | % Change | 2018 | 2017 | % Change | | 2018 | | 2017 | % Change |
| Chemicals | 331 | 344 | (4)% | \$ 1,145 | \$ 1,118 | 2% | \$ | 3,459 | \$ | 3,250 | 6% |
| Automotive | 230 | 235 | (2) | 634 | 623 | 2 | | 2,757 | | 2,651 | 4 |
| Agricultural and Food Products | 219 | 235 | (7) | 634 | 653 | (3) | | 2,895 | | 2,779 | 4 |
| Minerals | 152 | 153 | (1) | 251 | 242 | 4 | | 1,651 | | 1,582 | 4 |
| Forest Products | 138 | 134 | 3 | 410 | 386 | 6 | | 2,971 | | 2,881 | 3 |
| Metals and Equipment | 133 | 137 | (3) | 384 | 368 | 4 | | 2,887 | | 2,686 | 7 |
| Fertilizers | 128 | 155 | (17) | 228 | 247 | (8) | | 1,781 | | 1,594 | 12 |
| Total Merchandise | 1,331 | 1,393 | (4) | 3,686 | 3,637 | 1 | | 2,769 | | 2,611 | 6 |
| Coal | 423 | 413 | 2 | 1,072 | 1,052 | 2 | | 2,534 | | 2,547 | (1) |
| Intermodal | 1,424 | 1,406 | 1 | 939 | 882 | 6 | | 659 | | 627 | 5 |
| Other | _ | _ | _ | 281 | 231 | 22 | | _ | | _ | |
| Total | 3,178 | 3,212 | (1)% | \$ 5,978 | \$ 5,802 | 3% | \$ | 1,881 | \$ | 1,806 | 4% |

VOLUME AND REVENUE

Total revenue increased six percent for second quarter 2018 when compared to second quarter 2017, primarily due to increases in fuel recovery, price increases across all markets and volume growth in most markets, partially offset by lower other revenue.

Fuel Surcharge

Fuel surcharge revenue is included in the individual markets. Fuel lag is the estimated difference between highway diesel prices in the quarter and the prices used for fuel surcharge, which are generally on a two month lag.

| | Quarters Ended | | | Six Months Ended | | | |
|------------------------|-------------------|----|---------------------------|------------------|----------------------------|----|----------------------------|
| (Dollars in millions) | 30, 2018 days) | | ın. 30, 2017 (91 days) | | un. 30, 2018 (181 days) | | un. 30, 2017 (182 days) |
| Fuel Surcharge Revenue | \$ 160 | \$ | 88 | \$ | 294 | \$ | 173 |
| Fuel Lag | \$ (13) | \$ | 1 | \$ | (19) | \$ | (4) |

Merchandise

<u>Chemicals</u> - Volume was flat as stronger municipal waste, industrial chemicals and energy shipments were offset by reduced fly ash shipments.

<u>Automotive</u> - Volume increased due to stronger demand for trucks and SUVs, which drove higher North American vehicle production for this segment.

<u>Agricultural and Food Products</u> - Volume declined due to losses in the ethanol market, which were partially offset by gains in the export grain market.

Minerals - Volume increased due to stronger aggregate shipments for construction and paving projects.

Forest Products - Volume increased due to strength in building and paper products.

<u>Metals and Equipment</u> - Volume increased due to stronger metals shipments driven by truck conversions to rail, higher mill capacity utilization and greater demand for construction and pipe.

<u>Fertilizers</u> - Volume declined primarily due to the closure of a customer facility in late 2017 that previously moved short-haul rail shipments.

Coal

<u>Domestic</u> - Utility coal volume declined reflecting strong competition from natural gas. Coke, iron ore and other volume increased primarily driven by stronger river shipments for domestic steel production.

<u>Export</u> - Volume increased as global supply levels and elevated global benchmark prices supported continued demand for U.S. coal.

| | Q | uarters Ended | | Six Months Ended | | | | |
|--------------------|----------------------------|----------------------------|--------|-----------------------------|-----------------------------|--------|--|--|
| (Millions of tons) | Jun. 30, 2018 (91 days) | Jun. 30, 2017 (91 days) | Change | Jun. 30, 2018 (181 days) | Jun. 30, 2017 (182 days) | Change | | |
| Coal Tonnage | | | | | _ | _ | | |
| Domestic | 13.7 | 15.4 | (11)% | 26.0 | 29.9 | (13)% | | |
| Export | 11.4 | 8.2 | 39 | 22.0 | 16.9 | 30 | | |
| Total Coal | 25.1 | 23.6 | 6 % | 48.0 | 46.8 | 3 % | | |

Intermodal

<u>Domestic</u> - Volume declined slightly as rationalization of low-density lanes in late 2017 more than offset growth with existing customers due to tightening truck capacity.

<u>International</u> - Volume increased driven by new customers and strong performance with existing customers, which more than offset losses from the rationalization of low-density lanes in late 2017.

Other Revenue

Other revenue decreased \$21 million versus prior year due to a \$58 million settlement in 2017 related to a customer that did not meet historical volume commitments. This was partially offset by increases in incidental charges.

EXPENSE

Expenses of \$1.8 billion decreased \$157 million, or eight percent, year over year. Excluding a restructuring charge of \$115 million in 2017, expenses decreased \$42 million, or two percent, primarily driven by reductions in workforce, crew starts, and the active locomotive fleet as a result of implementing scheduled railroading, partially offset by fuel price increases of \$69 million.

<u>Labor and Fringe</u> expense decreased \$82 million from 2017 primarily due to reduced headcount and crew starts resulting from the implementation of scheduled railroading and lower operating costs.

Materials, Supplies and Other expense decreased \$27 million due to the following:

- Real estate gains were \$37 million in 2018, and there were none in second quarter 2017.
- A prior year favorable judgment for a previously condemned property resulted in a \$55 million gain in 2017.
- Other costs decreased \$45 million primarily related to lower maintenance costs from the reduction in the active locomotive fleet, a reduction in contingent workers, and less operating support costs.

<u>Depreciation</u> expense increased slightly primarily due to impacts from changes in the asset base.

<u>Fuel</u> expense increased \$72 million due to the following:

- A 36 percent price increase drove \$69 million in additional fuel expense.
- Higher volume-related fuel costs and other non-significant items were partially offset by cost savings from locomotive fuel reduction initiatives.

Equipment and Other Rents increased \$7 million primarily due to higher volume-related costs.

<u>Equity Earnings of Affiliates</u> increased \$14 million primarily due to higher net earnings at TTX and Conrail, including an affiliate's property sale in 2018.

Employee Counts (Estimated) (a)

| | Q | uarters Ended | | Six Months Ended | | | | |
|---------|----------------------------|----------------------------|---------|-----------------------------|-----------------------------|---------|--|--|
| | Jun. 30, 2018 (91 days) | Jun. 30, 2017 (91 days) | Change | Jun. 30, 2018 (181 days) | Jun. 30, 2017 (182 days) | Change | | |
| Average | 22,942 | 25,785 | (2,843) | 23,212 | 26,144 | (2,932) | | |
| Ending | 22,810 | 25,512 | (2,702) | 22,810 | 25,512 | (2,702) | | |

⁽a) Beginning in third quarter 2017, employee counts include employees on leave. Prior period counts were updated to reflect this change.

Fuel Expense

| | Q uu | | | O.X IIIOIII | |
|--|---------------------|----|---------------------------|----------------------------|----------------------------|
| (Dollars and gallons in millions, except price per gallon) | 30, 2018 I days) | Jı | un. 30, 2017 (91 days) | . 30, 2018 81 days) | ın. 30, 2017 (182 days) |
| Estimated Locomotive Fuel Consumption (Gallons) | 106.8 | | 105.0 | 213.4 | 219.7 |
| Price per Gallon (Dollars) | \$ 2.33 | \$ | 1.71 | \$ 2.24 | \$ 1.72 |
| Total Locomotive Fuel Expense | \$ 249 | \$ | 180 | \$ 478 | \$ 378 |
| Non-Locomotive Fuel Expense | 21 | | 18 | 47 | 38 |
| Total Fuel Expense | \$ 270 | \$ | 198 | \$ 525 | \$ 416 |

Quarters Ended

Six Months Ended

OPERATING STATISTICS (Estimated)

From an operating perspective, train velocity and car dwell improved seven and eleven percent, respectively, to record levels in second quarter 2018. The operational plan is focused on delivering further service gains, improving transit times and driving asset utilization while controlling costs.

From a safety perspective, the FRA reportable personal injury frequency index of 0.91 for second quarter 2018 improved year over year, driven by a reduction in the number of personal injuries. The FRA train accident frequency rate of 3.72 for the quarter was unfavorable, driven by an increase in train accidents as well as fewer train miles due to implementing scheduled railroading and more direct routing across the network.

The Company is committed to continuous safety improvement and remains focused on reducing risk and improving its safety culture. In second quarter 2018, the Company made changes in safety leadership and engaged external resources to enhance the overall safety of its employees, customers, and communities in which the Company operates.

| | (| Quarters En | ded | Six Months Ended | | |
|--------------------------------------|-------------------------------|-------------------------------|----------------------------------|--------------------------------|--------------------------------|----------------------------------|
| | Jun. 30, 2018 (91 days) | Jun. 30, 2017 (91 days) | Improvement / (Deterioration) | Jun. 30, 2018 (181 days) | Jun. 30, 2017 (182 days) | Improvement / (Deterioration) |
| Operations Performance | | | | | | |
| Train Velocity (Miles per hour) (a) | 17.4 | 16.2 | 7 % | 17.4 | 15.1 | 15 % |
| Dwell (Hours) (a) | 9.7 | 10.9 | 11 % | 10.1 | 11.2 | 10 % |
| Revenue Ton-Miles (Billions) (b) | | | | | | |
| Merchandise | 32.8 | 31.2 | 5 % | 64.2 | 63.0 | 2 % |
| Coal | 11.8 | 10.6 | 11 % | 22.1 | 21.2 | 4 % |
| Intermodal | 7.7 | 7.3 | 5 % | 14.7 | 14.3 | 3 % |
| Total Revenue Ton-Miles | 52.3 | 49.1 | 7 % | 101.0 | 98.5 | 3 % |
| Total Gross Ton-Miles (Billions) (c) | 103.5 | 100.9 | 3 % | 199.7 | 202.5 | (1)% |
| On-Time Originations | 85% | 88% | (3)% | 83% | 85% | (2)% |
| On-Time Arrivals (c) | 61% | 69% | (12)% | 59% | 61% | (3)% |
| <u>Safety</u> | | | | | | |
| FRA Personal Injury Frequency Index | 0.91 | 1.18 | 23 % | 1.01 | 1.07 | 6 % |
| FRA Train Accident Rate | 3.72 | 2.32 | (60)% | 3.66 | 2.61 | (40)% |

Certain operating statistics are estimated and can continue to be updated as actuals settle.

- (a) The methodology for calculating train velocity and dwell differs from that prescribed by the Surface Transportation Board. The Company will continue to report train velocity and dwell to the Surface Transportation Board using the prescribed methodology. See additional discussion on the Company's website.
- (b) Beginning in first quarter 2018, the calculation of revenue ton-miles was updated to reflect the ton miles for a shipment's profiled or planned trip, which aligns with the product sold to the customer and recorded as revenue. Prior year has been restated to conform to this change.
- (c) Beginning in third quarter 2017, the calculation of gross ton-miles and on-time arrivals has changed. Prior year has been restated to conform to this change.
 - Gross ton-miles now includes actual gross ton-miles for all shipments. Prior to this change, the last few weeks of the quarter were estimated using shipment details which were later adjusted to actuals.
 - On-time arrivals now eliminates the two-hour window which was previously allowed in order for a train to be considered "on time".

Key Performance Measures Definitions

<u>Train Velocity</u> - Average train speed between origin and destination in miles per hour (does not include locals, yard jobs, work trains or passenger trains). Train velocity measures the profiled schedule of trains (from departure to arrival and all interim time), and train profiles are periodically updated to align with a changing operation.

Dwell - Average amount of time in hours between car arrival to and departure from the yard.

Revenue Ton-Miles (RTM's) - The movement of one revenue-producing ton of freight over a distance of one mile.

<u>Gross Ton-Miles (GTM's)</u> - The movement of one ton of train weight over one mile. GTM's are calculated by multiplying total train weight by distance the train moved. Total train weight is comprised of the weight of the freight cars and their contents.

On-Time Originations - Percent of scheduled road trains that depart the origin yard on-time or ahead of schedule.

On-Time Arrivals - Percent of scheduled road trains that arrive at the destination yard on-time.

FRA Personal Injury Frequency Index - Number of FRA-reportable injuries per 200,000 man-hours.

FRA Train Accident Rate - Number of FRA-reportable train accidents per million train-miles.

NON-GAAP MEASURES - UNAUDITED

The Company reports its financial results in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP). The Company also uses certain non-GAAP measures that fall within the meaning of Securities and Exchange Commission Regulation G and Regulation S-K Item 10(e), which may provide users of the financial information with additional meaningful comparison to prior reported results. Non-GAAP measures do not have standardized definitions and are not defined by U.S. GAAP. Therefore, the Company's non-GAAP measures are unlikely to be comparable to similar measures presented by other companies. The presentation of these non-GAAP measures should not be considered in isolation from, as a substitute for, or as superior to the financial information presented in accordance with GAAP. Reconciliations of non-GAAP measures to corresponding GAAP measures are below.

Prior Year Adjusted Operating Results

Management believes that adjusted operating income, adjusted operating ratio, adjusted net earnings and adjusted net earnings per share, assuming dilution are important in evaluating the Company's operating performance and for planning and forecasting future business operations and future profitability. These non-GAAP measures provide meaningful supplemental information regarding operating results because they exclude certain significant items that are not considered indicative of future financial trends.

As noted in Footnote (b) to the consolidated financial statements, the Company adopted the provisions of an accounting standard related to the presentation of net pension and other post-retirement benefit costs during first quarter 2018 and applied them retrospectively. The retrospective impact of adoption for second quarter and six months ended 2017 is shown in the following tables.

| (in millions, except operating ratio and net earnings per share, assuming dilution) |
|---|
| As Previously Reported - GAAP |
| Reclassification of Net Pension and Other Post-Retirement Benefit (Expense) |
| As Reclassified - GAAP |
| Restructuring Charge (a)(c) |
| Adjusted Operating Results (non-GAAP) |
| |

| Quarter Ended June 30, 2017 | | | | | | | | | |
|-----------------------------|--------------------|----|-------------|----|---|--|--|--|--|
| Operating Income | Operating Ratio | Ne | et Earnings | S | let Earnings Per Share, Assuming Dilution | | | | |
| \$ 958 | 67.4% | \$ | 510 | \$ | 0.55 | | | | |
| | | | | | | | | | |
| (1) | _ | | _ | | _ | | | | |
| 957 | 67.4 | | 510 | | 0.55 | | | | |
| 115 | (3.9) | | 81 | | 0.09 | | | | |
| \$ 1,072 | 63.5% | \$ | 591 | \$ | 0.64 | | | | |

| | _ |
|---|----|
| (in millions, except operating ratio and net earnings per share, assuming dilution) | |
| As Previously Reported - GAAP | \$ |
| Reclassification of Net Pension and Other Post-Retirement Benefit (Expense) | |
| As Reclassified - GAAP | |
| Restructuring Charge (b)(c) | |
| Adjusted Operating Results (non-GAAP) | \$ |

| perating ncome | Operating Ratio | Net | Earnings | N S | et Earnings Per hare, Assuming Dilution |
|-------------------|--------------------|-----|----------|--------|---|
| \$ 1,670 | 71.2% | \$ | 872 | \$ | 0.94 |
| 56 | (0.9) | | _ | | _ |
| 1,726 | 70.3 | | 872 | | 0.94 |
| 225 | (3.9) | | 189 | | 0.21 |
| \$ 1,951 | 66.4% | \$ | 1,061 | \$ | 1.15 |

Six Months Ended June 30, 2017

- (a) For second quarter 2017, \$7 million of the \$122 million restructuring charge was reclassified to non-operating income (expense).
- (b) For six months ended 2017, \$70 million of the \$295 million restructuring charge was reclassified to non-operating income (expense).
- (c) The restructuring charge was tax effected using rates reflective of the applicable tax amounts for each component of the restructuring charge.

NON-GAAP MEASURES - UNAUDITED (Continued)

Adjusted Free Cash Flow

Management believes that free cash flow is supplemental information useful to investors as it is important in evaluating the Company's financial performance. More specifically, free cash flow measures cash generated by the business after reinvestment. This measure represents cash available for both equity and bond investors to be used for dividends, share repurchases or principal reduction on outstanding debt. Free cash flow should be considered in addition to, rather than a substitute for, cash provided by operating activities. Free cash flow is calculated by using net cash from operations and adjusting for property additions and certain other investing activities, which includes proceeds from property dispositions.

The following table reconciles cash provided by operating activities (GAAP measure) to adjusted free cash flow after restructuring, before dividends (non-GAAP measure). The restructuring charge impact to free cash flow was tax effected using the Company's applicable tax rate.

| | Six Months Ended | | | | | | |
|--|------------------|------------------------|-----------------------------|--|--|--|--|
| (Dollars in millions) | | . 30, 2018 31 days) | Jun. 30, 2017 (182 days) | | | | |
| Net Cash Provided by Operating Activities | \$ | 2,009 \$ | 1,566 | | | | |
| Property Additions | | (823) | (955) | | | | |
| Other Investing Activities | | 133 | 41 | | | | |
| Free Cash Flow (before payment of dividends) | | 1,319 | 652 | | | | |
| Add back: Cash Payments for Restructuring Charge (after-tax) (a) | | 10 | 85 | | | | |
| Adjusted Free Cash Flow Before Dividends (non-GAAP) | \$ | 1,329 \$ | 737 | | | | |

⁽a) The Company made cash payments related to the restructuring charge of \$13 million and \$129 million in six months ended 2018 and 2017, respectively. The Company also made a \$7 million payment in 2017 to the former CEO and President for previously accrued non-qualified pension benefits that is not included in the restructuring charge.