



Amdocs Ltd

2024 CDP Corporate Questionnaire 2024

Word version

Important: this export excludes unanswered questions

This document is an export of your organization's CDP questionnaire response. It contains all data points for questions that are answered or in progress. There may be questions or data points that you have been requested to provide, which are missing from this document because they are currently unanswered. Please note that it is your responsibility to verify that your questionnaire response is complete prior to submission. CDP will not be liable for any failure to do so.

[Terms of disclosure for corporate questionnaire 2024 - CDP](#)

Contents

C1. Introduction.....	6
(1.3) Provide an overview and introduction to your organization.	6
(1.4) State the end date of the year for which you are reporting data. For emissions data, indicate whether you will be providing emissions data for past reporting years.....	6
(1.5) Provide details on your reporting boundary.	7
(1.6) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?	7
(1.24) Has your organization mapped its value chain?	9
(1.24.1) Have you mapped where in your direct operations or elsewhere in your value chain plastics are produced, commercialized, used, and/or disposed of?	10
C2. Identification, assessment, and management of dependencies, impacts, risks, and opportunities	12
(2.1) How does your organization define short-, medium-, and long-term time horizons in relation to the identification, assessment, and management of your environmental dependencies, impacts, risks, and opportunities?	12
(2.2) Does your organization have a process for identifying, assessing, and managing environmental dependencies and/or impacts?	13
(2.2.1) Does your organization have a process for identifying, assessing, and managing environmental risks and/or opportunities?	14
(2.2.2) Provide details of your organization’s process for identifying, assessing, and managing environmental dependencies, impacts, risks, and/or opportunities.....	14
(2.2.7) Are the interconnections between environmental dependencies, impacts, risks and/or opportunities assessed?	25
(2.3) Have you identified priority locations across your value chain?	26
(2.4) How does your organization define substantive effects on your organization?	26
C3. Disclosure of risks and opportunities	30
(3.1) Have you identified any environmental risks which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?.....	30
(3.1.1) Provide details of the environmental risks identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.....	31
(3.1.2) Provide the amount and proportion of your financial metrics from the reporting year that are vulnerable to the substantive effects of environmental risks.	42
(3.6) Have you identified any environmental opportunities which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?	43
(3.6.1) Provide details of the environmental opportunities identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.	43
(3.6.2) Provide the amount and proportion of your financial metrics in the reporting year that are aligned with the substantive effects of environmental opportunities.	50

C4. Governance	52
(4.1) Does your organization have a board of directors or an equivalent governing body?	52
(4.1.1) Is there board-level oversight of environmental issues within your organization?	53
(4.1.2) Identify the positions (do not include any names) of the individuals or committees on the board with accountability for environmental issues and provide details of the board's oversight of environmental issues.	54
(4.2) Does your organization's board have competency on environmental issues?	55
(4.3) Is there management-level responsibility for environmental issues within your organization?.....	56
(4.3.1) Provide the highest senior management-level positions or committees with responsibility for environmental issues (do not include the names of individuals).	56
(4.5) Do you provide monetary incentives for the management of environmental issues, including the attainment of targets?	58
(4.5.1) Provide further details on the monetary incentives provided for the management of environmental issues (do not include the names of individuals).	59
(4.6) Does your organization have an environmental policy that addresses environmental issues?.....	61
(4.6.1) Provide details of your environmental policies.	61
(4.10) Are you a signatory or member of any environmental collaborative frameworks or initiatives?	63
(4.11) In the reporting year, did your organization engage in activities that could directly or indirectly influence policy, law, or regulation that may (positively or negatively) impact the environment?	64
(4.11.1) On what policies, laws, or regulations that may (positively or negatively) impact the environment has your organization been engaging directly with policy makers in the reporting year?	65
(4.12.1) Provide details on the information published about your organization's response to environmental issues for this reporting year in places other than your CDP response. Please attach the publication.	67
 C5. Business strategy.....	 73
(5.1) Does your organization use scenario analysis to identify environmental outcomes?	73
(5.1.1) Provide details of the scenarios used in your organization's scenario analysis.	73
(5.1.2) Provide details of the outcomes of your organization's scenario analysis.	78
(5.2) Does your organization's strategy include a climate transition plan?.....	79
(5.3) Have environmental risks and opportunities affected your strategy and/or financial planning?.....	80
(5.3.1) Describe where and how environmental risks and opportunities have affected your strategy.....	80
(5.3.2) Describe where and how environmental risks and opportunities have affected your financial planning.	83
(5.4) In your organization's financial accounting, do you identify spending/revenue that is aligned with your organization's climate transition?	85
(5.4.1) Quantify the amount and percentage share of your spending/revenue that is aligned with your organization's climate transition.	85

(5.10) Does your organization use an internal price on environmental externalities?	88
(5.11) Do you engage with your value chain on environmental issues?	88
(5.11.1) Does your organization assess and classify suppliers according to their dependencies and/or impacts on the environment?	89
(5.11.2) Does your organization prioritize which suppliers to engage with on environmental issues?	89
(5.11.5) Do your suppliers have to meet environmental requirements as part of your organization’s purchasing process?	90
(5.11.6) Provide details of the environmental requirements that suppliers have to meet as part of your organization’s purchasing process, and the compliance measures in place.	91
(5.11.7) Provide further details of your organization’s supplier engagement on environmental issues.	92
(5.11.9) Provide details of any environmental engagement activity with other stakeholders in the value chain.	94

C6. Environmental Performance - Consolidation Approach 99

(6.1) Provide details on your chosen consolidation approach for the calculation of environmental performance data.....	99
--	----

C7. Environmental performance - Climate Change..... 101

(7.1.1) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?.....	101
(7.1.2) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?	101
(7.1.3) Have your organization’s base year emissions and past years’ emissions been recalculated as a result of any changes or errors reported in 7.1.1 and/or 7.1.2?... ..	102
(7.3) Describe your organization’s approach to reporting Scope 2 emissions.	102
(7.4.1) Provide details of the sources of Scope 1, Scope 2, or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure.	103
(7.5) Provide your base year and base year emissions.	104
(7.6) What were your organization’s gross global Scope 1 emissions in metric tons CO2e?	108
(7.7) What were your organization’s gross global Scope 2 emissions in metric tons CO2e?	108
(7.8) Account for your organization’s gross global Scope 3 emissions, disclosing and explaining any exclusions.	109
(7.9) Indicate the verification/assurance status that applies to your reported emissions.	116
(7.9.1) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.	116
(7.9.2) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.	117
(7.9.3) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.	120
(7.10.1) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.	121

(7.15.1) Break down your total gross global Scope 1 emissions by greenhouse gas type and provide the source of each used global warming potential (GWP).	127
(7.16) Break down your total gross global Scope 1 and 2 emissions by country/area.	129
(7.17.2) Break down your total gross global Scope 1 emissions by business facility.	140
(7.20.2) Break down your total gross global Scope 2 emissions by business facility.	171
(7.22) Break down your gross Scope 1 and Scope 2 emissions between your consolidated accounting group and other entities included in your response.	192
(7.23.1) Break down your gross Scope 1 and Scope 2 emissions by subsidiary.	194
(7.26) Allocate your emissions to your customers listed below according to the goods or services you have sold them in this reporting period.	Error! Bookmark not defined.
(7.27) What are the challenges in allocating emissions to different customers, and what would help you to overcome these challenges?.....	Error! Bookmark not defined.
(7.28) Do you plan to develop your capabilities to allocate emissions to your customers in the future?	Error! Bookmark not defined.
(7.30) Select which energy-related activities your organization has undertaken.	248
(7.30.1) Report your organization’s energy consumption totals (excluding feedstocks) in MWh.	248
(7.30.6) Select the applications of your organization’s consumption of fuel.	250
(7.30.7) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.	251
(7.30.9) Provide details on the electricity, heat, steam, and cooling your organization has generated and consumed in the reporting year.	256
(7.30.14) Provide details on the electricity, heat, steam, and/or cooling amounts that were accounted for at a zero or near-zero emission factor in the market-based Scope 2 figure reported in 7.7.	258
(7.30.16) Provide a breakdown by country/area of your electricity/heat/steam/cooling consumption in the reporting year.	273
(7.45) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.	290
(7.53.1) Provide details of your absolute emissions targets and progress made against those targets.	292
(7.54.2) Provide details of any other climate-related targets, including methane reduction targets.	306
(7.55.1) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.	308
(7.55.2) Provide details on the initiatives implemented in the reporting year in the table below.	309
(7.55.3) What methods do you use to drive investment in emissions reduction activities?	316
(7.74.1) Provide details of your products and/or services that you classify as low-carbon products.	317
C10. Environmental performance - Plastics	320
(10.1) Do you have plastics-related targets, and if so what type?	320
(10.2) Indicate whether your organization engages in the following activities.	320

C11. Environmental performance - Biodiversity	325
(11.2) What actions has your organization taken in the reporting year to progress your biodiversity-related commitments?	325
(11.3) Does your organization use biodiversity indicators to monitor performance across its activities?	325
(11.4) Does your organization have activities located in or near to areas important for biodiversity in the reporting year?	325
C13. Further information & sign off	327
(13.1) Indicate if any environmental information included in your CDP response (not already reported in 7.9.1/2/3, 8.9.1/2/3/4, and 9.3.2) is verified and/or assured by a third party?	327
(13.1.1) Which data points within your CDP response are verified and/or assured by a third party, and which standards were used?	327
(13.2) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.	330
(13.3) Provide the following information for the person that has signed off (approved) your CDP response.	331

C1. Introduction

(1.3) Provide an overview and introduction to your organization.

(1.3.2) Organization type

Select from:

Publicly traded organization

(1.3.3) Description of organization

We help those who build the future to make it amazing. In an era where new technologies are born every minute, and the demand for meaningful digital experiences has never been so intense, we unlock our customers' innovative potential, empowering them to transform their boldest ideas into reality, and make billions of people feel like VIPs. With 40 years of unparalleled industry expertise, Amdocs is a leading provider of software and services to more than 350 customers in both developing and emerging markets. They include most of the world's largest telecommunications companies, as well as cable and satellite service providers, small to midsized communications businesses and mobile virtual network enablers/mobile virtual network operators and directory publishers, and other providers of media and other services. Our 31,000 employees around the globe are here to accelerate our customers' migration to the cloud, differentiate in the 5G era, digitalize and automate their operations, and provide end users with the next-generation communication and media experiences that make the world say wow. Our offerings are based on a mix of product and services that uses technologies and methodologies such as cloud, micro services, DevOps, open-source, bimodal operations, Site Reliability Engineering (SRE), and increasing amounts of automation through standard information technology (IT) tools, open APIs, and artificial intelligence. Our technology, design-led thinking approach, and expertise, are designed to help service providers to:

- Accelerate their journey to the cloud*
- Digitalize and automate their operations*
- Provide their end-users with exciting next-generation communication and media experiences*

Amdocs was named by Dow Jones Sustainability Index (N. America) for the fifth year running as a sustainability & ESG leader. We also received a GOLD Rating standard from EcoVadis for environmental, social, and ethical performance, and we have been consistently reporting and improving our disclosure at the Carbon Disclosure Project for both GHG emissions management and supply-chain engagement for sustainability. Amdocs continues to fulfil its commitment to the Science Based Target initiative, which independently assesses corporate emissions reduction targets against the latest climate science. Our emission reduction targets are in line with the level of de-carbonization required to keep global temperature increase below 1.5°C, as defined by the Paris Agreement. For additional information, please access: <https://www.amdocs.com/about/>

[Fixed row]

(1.4) State the end date of the year for which you are reporting data. For emissions data, indicate whether you will be providing emissions data for past reporting years.

	End date of reporting year	Alignment of this reporting period with your financial reporting period	Indicate if you are providing emissions data for past reporting years
	09/29/2023	Select from: <input checked="" type="checkbox"/> Yes	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

(1.5) Provide details on your reporting boundary.

	Is your reporting boundary for your CDP disclosure the same as that used in your financial statements?
	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(1.6) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

ISIN code - bond

(1.6.1) Does your organization use this unique identifier?

Select from:

No

ISIN code - equity

(1.6.1) Does your organization use this unique identifier?

Select from:

Yes

(1.6.2) Provide your unique identifier

GB 0022569080

CUSIP number

(1.6.1) Does your organization use this unique identifier?

Select from:

No

Ticker symbol

(1.6.1) Does your organization use this unique identifier?

Select from:

No

SEDOL code

(1.6.1) Does your organization use this unique identifier?

Select from:

No

LEI number

(1.6.1) Does your organization use this unique identifier?

Select from:

No

D-U-N-S number

(1.6.1) Does your organization use this unique identifier?

Select from:

Yes

(1.6.2) Provide your unique identifier

150220002

Other unique identifier

(1.6.1) Does your organization use this unique identifier?

Select from:

No

[Add row]

(1.24) Has your organization mapped its value chain?

(1.24.1) Value chain mapped

Select from:

Yes, we have mapped or are currently in the process of mapping our value chain

(1.24.2) Value chain stages covered in mapping

Select all that apply

Upstream value chain

Downstream value chain

(1.24.3) Highest supplier tier mapped

Select from:

- Tier 1 suppliers

(1.24.4) Highest supplier tier known but not mapped

Select from:

- All supplier tiers known have been mapped

(1.24.7) Description of mapping process and coverage

Our value chain is part of Amdocs' ESG Materiality Process. We recognize the profound significance of understanding and addressing the expectations and concerns of our stakeholders. A robust materiality assessment allows us to identify and prioritize the environmental, social, and governance issues that hold the most relevance to all our stakeholders across the value chain. Our materiality assessment is reviewed annually. We also carry out a stakeholder mapping to understand how to better engage with each one, making sure we are aligned regarding the needs of our stakeholders, while they gain an understanding of our key focuses and objectives. We map our value chain upstream and downstream at all levels. Upstream includes all suppliers and downstream includes shareholders, customers, and internal and regulatory stakeholders. Upstream: Since we are not hardware producers, our suppliers are mostly service-oriented. For our vendors on site, we have EHS guidelines for suppliers in place (janitorial and cleaning vendors). Approximately 150 of our highest spend suppliers are invited to engage in Amdocs CDP Supply chain program, to disclose their GHG emissions and climate change strategies. We have policies and procedures for suppliers in place (Supplier Code of Conduct). Downstream: shareholders (ESG webinars for investors, Investors' ESG RFIs), customers (CSR initiatives implemented in partnership with customers, Customers' ESG RFIs and RFPs, Collaboration on innovation projects, Annual ESG & CSR reports), internal and regulatory stakeholders.

[Fixed row]

(1.24.1) Have you mapped where in your direct operations or elsewhere in your value chain plastics are produced, commercialized, used, and/or disposed of?

(1.24.1.1) Plastics mapping

Select from:

- Yes, we have mapped or are currently in the process of mapping plastics in our value chain

(1.24.1.2) Value chain stages covered in mapping

Select all that apply

- Upstream value chain
- End-of-life management

(1.24.1.4) End-of-life management pathways mapped

Select all that apply

- Recycling
- Landfill

[Fixed row]

C2. Identification, assessment, and management of dependencies, impacts, risks, and opportunities

(2.1) How does your organization define short-, medium-, and long-term time horizons in relation to the identification, assessment, and management of your environmental dependencies, impacts, risks, and opportunities?

Short-term

(2.1.1) From (years)

0

(2.1.3) To (years)

1

(2.1.4) How this time horizon is linked to strategic and/or financial planning

Planned according to the FY's AOP and budget of following of financial year.

Medium-term

(2.1.1) From (years)

1

(2.1.3) To (years)

5

(2.1.4) How this time horizon is linked to strategic and/or financial planning

According to our Science Based Targets and additional projects with larger ROI.

Long-term

(2.1.1) From (years)

5

(2.1.2) Is your long-term time horizon open ended?

Select from:

No

(2.1.3) To (years)

25

(2.1.4) How this time horizon is linked to strategic and/or financial planning

Amdocs has set long-term climate-related targets and is working on defining a financial plan that includes these targets. Our commitments are: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% electricity from renewable sources by 2040
[Fixed row]

(2.2) Does your organization have a process for identifying, assessing, and managing environmental dependencies and/or impacts?

(2.2.1) Process in place

Select from:

No, but we plan to within the next two years

(2.2.4) Primary reason for not evaluating dependencies and/or impacts

Select from:

Not an immediate strategic priority

(2.2.5) Explain why you do not evaluate dependencies and/or impacts and describe any plans to do so in the future

Currently Amdocs is focusing on our climate-related long-term strategy and transition plan. We plan to address nature and biodiversity issues in the near future, also taking into consideration TNFD guidelines.

[Fixed row]

(2.2.1) Does your organization have a process for identifying, assessing, and managing environmental risks and/or opportunities?

	Process in place	Risks and/or opportunities evaluated in this process
	Select from: <input checked="" type="checkbox"/> Yes	Select from: <input checked="" type="checkbox"/> Both risks and opportunities

[Fixed row]

(2.2.2) Provide details of your organization's process for identifying, assessing, and managing environmental dependencies, impacts, risks, and/or opportunities.

Row 1

(2.2.2.1) Environmental issue

Select all that apply

Climate change

(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue

Select all that apply

- Risks

(2.2.2.3) Value chain stages covered

Select all that apply

- Direct operations

(2.2.2.4) Coverage

Select from:

- Full

(2.2.2.7) Type of assessment

Select from:

- Qualitative and quantitative

(2.2.2.8) Frequency of assessment

Select from:

- Annually

(2.2.2.9) Time horizons covered

Select all that apply

- Short-term
- Medium-term
- Long-term

(2.2.2.10) Integration of risk management process

Select from:

- Integrated into multi-disciplinary organization-wide risk management process

(2.2.2.11) Location-specificity used

Select all that apply

- Site-specific

(2.2.2.12) Tools and methods used

Enterprise Risk Management

- Internal company methods
- ISO 31000 Risk Management Standard
- Other enterprise risk management, please specify :ISO 22301 - Security and resilience

Other

- External consultants
- Internal company methods

(2.2.2.13) Risk types and criteria considered

Acute physical

- Tornado
- Heat waves
- Cyclones, hurricanes, typhoons
- Heavy precipitation (rain, hail, snow/ice)
- Flood (coastal, fluvial, pluvial, ground water)
- Storm (including blizzards, dust, and sandstorms)

Chronic physical

- Heat stress
- Changing wind patterns
- Precipitation or hydrological variability
- Increased severity of extreme weather events
- Changing temperature (air, freshwater, marine water)
- Changing precipitation patterns and types (rain, hail, snow/ice)

(2.2.2.14) Partners and stakeholders considered

Select all that apply

- Customers
- Employees
- Regulators
- Suppliers

(2.2.2.15) Has this process changed since the previous reporting year?

Select from:

- No

(2.2.2.16) Further details of process

Amdocs identifies risks that have the potential of an adverse impact on our business, impacting the ability to provide the service to our customers on time and the in the quality they expect. Furthermore, we identify risks that may have an impact of our physical assets, buildings, offices and data centers. Climate risks and opportunities are included in the scope of our risk management framework, processes and reporting. Business continuity risks are identified and managed by the Business Continuity Management (BCM) team including via the following processes: 1. Threat assessments are conducted according to ISO 31000 guidelines and certified by ISO 22301 standards of business continuity management 2. Major sites are classified by their vulnerability and importance to Amdocs, the number of employees, location, whether they have a data center (DC), services provided/ customers attended, and related revenue. 3. The Business Continuity Plan Team lists 20 threats that could have a direct impact on Amdocs' physical assets and business, among them climate-related threats, such as floods, hurricanes and extreme hot and cold weather 4. Together with other Amdocs teams – Facilities, HR, Security, EHS, IT and Information Security – the threats considered are analyzed according to their expected likelihood and potential business impact 5. In every case, the impact on the site is defined, as well as risk and control measures in place. The management of physical risks are based on mitigation. Mitigation plans are presented to management, who takes the decision to invest in technologies, system duplication, infrastructure, etc, depending on the risk. Management might also accept the risk, and document the decision. In addition, the BCP team conducts yearly drills to practice the response of the local team and management under specific scenarios of acute physical risks, such as hurricanes or floods. In cases where there was an impact on the business, the risk assessment is also re-evaluated and lessons learned are included. Major risks are associated with information security and storage, which are managed by Amdocs IT team. The main mitigation is done by identifying critical systems and their locations and providing system and information redundancy and server virtualization where possible. Furthermore, all major risks identified in this process are included at the process of company-wide risk management and presented to senior managers.

Row 2

(2.2.2.1) Environmental issue

Select all that apply

- Climate change

(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue

Select all that apply

- Risks
- Opportunities

(2.2.2.3) Value chain stages covered

Select all that apply

- Direct operations
- Downstream value chain

(2.2.2.4) Coverage

Select from:

- Full

(2.2.2.7) Type of assessment

Select from:

- Qualitative and quantitative

(2.2.2.8) Frequency of assessment

Select from:

- Annually

(2.2.2.9) Time horizons covered

Select all that apply

- Short-term
- Medium-term
- Long-term

(2.2.2.10) Integration of risk management process

Select from:

- Integrated into multi-disciplinary organization-wide risk management process

(2.2.2.11) Location-specificity used

Select all that apply

- Not location specific

(2.2.2.12) Tools and methods used

Enterprise Risk Management

- Enterprise Risk Management
- Internal company methods

International methodologies and standards

- ISO 14001 Environmental Management Standard

Databases

- Nation-specific databases, tools, or standards
- Regional government databases

Other

- External consultants
- Internal company methods
- Materiality assessment
- Partner and stakeholder consultation/analysis
- Scenario analysis

(2.2.2.13) Risk types and criteria considered

Acute physical

- Tornado
- Heat waves
- Cyclones, hurricanes, typhoons
- Heavy precipitation (rain, hail, snow/ice)
- Flood (coastal, fluvial, pluvial, ground water)
- Storm (including blizzards, dust, and sandstorms)

Chronic physical

- Heat stress
- Other chronic physical driver, please specify :**Main physical risks identified by the BCM team during the process of risks identification and management, which drills down threats that could have direct impact to Amdocs physical assets and business, among them climate related threats**
- Changing wind patterns
- Temperature variability
- Increased severity of extreme weather events
- Changing temperature (air, freshwater, marine water)

Policy

- Changes to international law and bilateral agreements
- Changes to national legislation

Market

- Changing customer behavior
- Uncertainty in the market signals

Reputation

- Increased partner and stakeholder concern and partner and stakeholder negative feedback
- Negative press coverage related to support of projects or activities with negative impacts on the environment (e.g. GHG emissions, deforestation & conversion, water stress)

Technology

- Transition to lower emissions technology and products

Liability

- Exposure to litigation
- Non-compliance with regulations

(2.2.2.14) Partners and stakeholders considered

Select all that apply

- NGOs
- Customers
- Employees
- Investors
- Suppliers
- Regulators
- Other, please specify :**ESG rating platforms and indexes.**

(2.2.2.15) Has this process changed since the previous reporting year?

Select from:

- No

(2.2.2.16) Further details of process

Risk assessment and management are integrated into our global business processes and operations to ensure that we achieve our long-term goals in a sustainable way. Our comprehensive risk assessment begins by identifying the company-wide risks and its place along the value chain. Risks are then described in full detail, including how they relate to the company. We believe these steps enable us to assess the likelihood of the risk, the appropriate management approach, and the necessary cost to be designated for each risk. Mitigation plans are presented to the relevant management, who decide on an appropriate plan of action. The Amdocs Risk Management Team gathers inputs from top management on a yearly basis to conduct the overall risk assessment for Amdocs' business worldwide. Main risks are analyzed based on their respective magnitude and likelihood, presented to the Board of Directors and additional key stakeholders, and are publicly reported by the Company, most significantly our annual report on Form 20-F, which we file with the SEC. The ESG-related risks are an integral part of the general risk overview. The process is managed by the Enterprise Risk Management Team. Led by the Head of Accounting, the team acts as an independent unit and reports directly to the CFO & COO, who consults with all business units and corporate general managers (GMs) on key risks for the business, including operational, financial, cyber, compliance and strategic risks. The survey is conducted on a yearly basis and requires them to evaluate every risk according to the risk matrix defined above for a medium-term time frame of 3 years. Every risk identified as critical is addressed with a detailed management and mitigation plan, presented and approved by the

board. Our Board of Directors maintains the Audit Committee, which among other duties also assists with the Board of Directors' oversight of our accounting practices, financial statement integrity and compliance with legal and regulatory requirements, including establishing and maintaining adequate internal control over financial reporting, risk assessment and risk management. Legal and upstream risks are managed by the EHS Team with the support of other related areas. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short timeline – up to one year, within the Global EHS plan and AOP. For risks related to regulation, Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering all regulation on environmental aspects. Our process consists of reviewing the regulation yearly and determining if it is applicable to Amdocs and to the specific site, reviewing local status of compliance, and in case there is non-compliance we immediately develop a plan to cover GAPS found

Row 3

(2.2.2.1) Environmental issue

Select all that apply

- Climate change

(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue

Select all that apply

- Dependencies
- Impacts
- Risks
- Opportunities

(2.2.2.3) Value chain stages covered

Select all that apply

- Direct operations
- Upstream value chain
- Downstream value chain

(2.2.2.4) Coverage

Select from:

- Full

(2.2.2.5) Supplier tiers covered

Select all that apply

- Tier 1 suppliers

(2.2.2.7) Type of assessment

Select from:

- Qualitative and quantitative

(2.2.2.8) Frequency of assessment

Select from:

- Annually

(2.2.2.9) Time horizons covered

Select all that apply

- Short-term
- Medium-term
- Long-term

(2.2.2.10) Integration of risk management process

Select from:

- A specific environmental risk management process

(2.2.2.11) Location-specificity used

Select all that apply

- Site-specific
- Local

Sub-national

National

(2.2.2.12) Tools and methods used

International methodologies and standards

ISO 14001 Environmental Management Standard

Databases

Nation-specific databases, tools, or standards

Other

External consultants

Partner and stakeholder consultation/analysis

Scenario analysis

(2.2.2.13) Risk types and criteria considered

Policy

Changes to international law and bilateral agreements

Changes to national legislation

Lack of mature certification and sustainability standards

Reputation

Increased partner and stakeholder concern and partner and stakeholder negative feedback

Technology

Transition to lower emissions technology and products

(2.2.2.14) Partners and stakeholders considered

Select all that apply

- Customers
- Employees
- Regulators
- Suppliers

(2.2.2.15) Has this process changed since the previous reporting year?

Select from:

- Yes

(2.2.2.16) Further details of process

Global EHS Management system – During the past year we have incorporated TCFD guidelines and scenario analysis into our internal processes and reports. In our Task Force on Climate-related Financial Disclosures (TCFD) Annex at our CSR-ESG Report, we summarize our efforts on all climate-related issues, we have structured our Annex in accordance with the recommendations of the TCFD disclosure framework, risk management. We are in process of moving our climate disclosure agenda forward by disclosing comprehensive, comparable environmental data in our formal public reports and elevating climate-related risk management as a matter for the board of directors' consideration. Moreover, Amdocs has been reporting at the CDP Climate Change Program for over 10 years, where we detail all risks and opportunities evaluated. Climate change has the potential to impact our business and our value chain. To mitigate this, we carry out risk assessments on our direct operations, supply and value chains. We also conduct climate change scenario analysis to assess the resilience of our strategies against warming scenarios to simulate the future impacts that we could experience as a business. As more data and insights become available, we plan to continue to refine our approach and assessment methodologies. Legal and upstream risks are managed by the EHS Team with the support of other related areas. Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering significant regulation with respect to EHS matters. Our process consists of reviewing each regulation yearly and determining if it is applicable to Amdocs and to the specific site, reviewing local status of compliance, and in case there is non-compliance our plan is to immediately develop a plan to cover gaps found. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short timeline – up to one year, within the Global EHS plan and Annual Operations Planning (AOP). Furthermore, all major risks identified in this process are included at the process of company-wide risk management and presented to senior managers.

[Add row]

(2.2.7) Are the interconnections between environmental dependencies, impacts, risks and/or opportunities assessed?

(2.2.7.1) Interconnections between environmental dependencies, impacts, risks and/or opportunities assessed

Select from:

- Yes

(2.2.7.2) Description of how interconnections are assessed

The topic of electricity consumption is Amdocs' main issue regarding environmental dependencies - we depend on electricity and available energy suppliers in every country where Amdocs is located. The energy source is not always up for the company's decision. Often times renewable energy sources are not available. We also take into consideration the environmental impacts of non-renewable energy sources on natural ecosystems and its interconnection with Amdocs global risks and opportunities. Increasing the percentage of renewable energy in our sites according to available resources but without compromising Amdocs' operations is one of the company's main goals of its climate strategy. We define it as a risk because renewables are not always available in all locations, price might increase further than budgeted and planned, IRECs are not always available and it's also a very volatile market, and renewable energy providers' offers are not always relevant to Amdocs' necessities (e.g. data center use). On the other hand, the topic of electricity consumption it presents an opportunity because we are committed to obtain 100% of our global electricity consumption from renewable sources by 2040 so this is a huge opportunity to advance our goals, achieve our targets and improve our environmental performance.

[Fixed row]

(2.3) Have you identified priority locations across your value chain?

(2.3.1) Identification of priority locations

Select from:

No, but we plan to within the next two years

(2.3.7) Primary reason for not identifying priority locations

Select from:

Not an immediate strategic priority

(2.3.8) Explain why you do not identify priority locations

Amdocs defines its priority locations according to local legal requirements that might be impacted and modified due to climate change such as temperature increases, extreme flooding, increase of natural disasters, etc. however we do not classify them according to TNFD's framework definitions. We are nonetheless working to internalize the TNFD guidelines and include them in our EHS management system.

[Fixed row]

(2.4) How does your organization define substantive effects on your organization?

Risks

(2.4.1) Type of definition

Select all that apply

- Qualitative
- Quantitative

(2.4.2) Indicator used to define substantive effect

Select from:

- Indirect operating costs

(2.4.3) Change to indicator

Select from:

- Absolute increase

(2.4.5) Absolute increase/ decrease figure

10000000

(2.4.6) Metrics considered in definition

Select all that apply

- Frequency of effect occurring
- Time horizon over which the effect occurs
- Likelihood of effect occurring
- Other, please specify :Financial impact on operating income, Operational impact, Reputational impact, Regulatory and Business & Strategy impact

(2.4.7) Application of definition

Amdocs identifies risks that have the potential of an adverse impact on our business, impacting the ability to provide the service to our customers on time and the in the quality they expect. Furthermore, we identify risks that may have an impact of our physical assets, buildings, offices and data centers. Climate risks and

opportunities are included in the scope of our global and company-wide risk management framework, processes and reporting. With the purpose of evaluating management perception of risks, classifying them and establishing mitigation steps, we have established 5 key topics for company risks: Financial, Operational, Reputational, Regulatory and Business & Strategy related risks. For every category, we have established a range of likelihood, from rare (90%). Specific criteria of impact - from insignificant to catastrophic, were predefined according to the key topics: - Financial impact on operating income - significant over 10 million and very high likelihood, or over 40 million and over 50% certainty. - Operational impact - moderate risk within 1 or more business units, risk is higher if affects additional units. - Reputational impact is significant where national or industry publicity extends to customers or impacts other stakeholders. - Regulatory: penalties and scrutiny - Business & Strategy impact when management has expressed interest in the activity as a strategic objective or delay in implementation of a core strategic objective up to 2 years Risks high rated under this matrix are considered substantive impact, that might compromise Amdocs operations or restrain our ability fulfil obligations to our customers. In a high level overview, a substantive financial impact could be considered as an impact above 10 million USD on operating income.

Opportunities

(2.4.1) Type of definition

Select all that apply

- Qualitative
- Quantitative

(2.4.2) Indicator used to define substantive effect

Select from:

- Direct operating costs

(2.4.3) Change to indicator

Select from:

- Absolute decrease

(2.4.5) Absolute increase/ decrease figure

100000

(2.4.6) Metrics considered in definition

Select all that apply

- Frequency of effect occurring

- ☑ Time horizon over which the effect occurs
- ☑ Likelihood of effect occurring
- ☑ Other, please specify :Financial impact on operating income, Operational impact, Reputational impact, Regulatory and Business & Strategy impact

(2.4.7) Application of definition

Amdocs identifies opportunities that have the potential of positive impact on our business, improving our operational costs and the sustainability in our products and services. Climate risks and opportunities are included in the scope of our global and company-wide risk management framework, processes and reporting. With the purpose of evaluating management perception of risks, classifying them and establishing mitigation steps, we have established 5 key topics for company risks: Financial, Operational, Reputational, Regulatory and Business & Strategy related risks. For every category, we have established a range of likelihood, from rare (90%). We have identified key topics for opportunities: - Financial impact on direct expenses - significant reduction of direct expenses are those above 100,000 and very high likelihood - Operational impact – any opportunity to reduce to acceptable risk levels any risk identified according to the Management Review or BCP process, and additional facilities or Data Center improvements with considerable ROI. - Reputational impact is significant where national or industry publicity extends to customers or impacts other stakeholders. - Regulatory: avoidance of penalties and scrutiny and improve our readiness to potential emerging regulation. - Business & Strategy impact when management has expressed interest in the activity as a strategic objective or delay in implementation of a core strategic objective up to 2 years

[Add row]

C3. Disclosure of risks and opportunities

(3.1) Have you identified any environmental risks which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

Climate change

(3.1.1) Environmental risks identified

Select from:

Yes, only within our direct operations

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:

Environmental risks exist, but none with the potential to have a substantive effect on our organization

(3.1.3) Please explain

Amdocs has not identified climate change environmental risks that have a substantive effect on its upstream and downstream value chain. This is due to various reasons: - Limited environmental impact of Amdocs' operations: Amdocs primarily operates as a technology and service provider with a relatively low environmental footprint in comparison to industries with heavy manufacturing or logistics operations. This means that our upstream and downstream activities don't pose significant environmental risks compared to the direct operations. - Focus on direct operations: Amdocs has concentrated its sustainability efforts on reducing direct operational risks, such as energy consumption, emissions from offices and data centers, and resource efficiency, since these are the areas with the most control and immediate opportunities for impact. - Supplier compliance: Amdocs has in place stringent supplier management practices to mitigate risks, ensuring that upstream suppliers follow environmentally sound practices. For example, suppliers are required to meet specific environmental criteria as part of the Supplier Code of Conduct, reducing potential risks from the supply chain. - Low-risk business model: since Amdocs is in the telecommunications and IT services sector, its business model inherently has less exposure to the type of environmental risks (e.g., raw material extraction, high emissions transportation) that are common in other sectors. The lack of physical products or large-scale material movement minimizes upstream and downstream risk. -Risk assessments: Amdocs' risk assessments have not flagged substantive risks in the value chain, based on the current understanding of our supply chain's environmental impact. Regular monitoring suggests that risks in these areas remain low. These aspects why Amdocs considers environmental risks primarily in direct operations and not in the broader value chain. Moreover, risks identified at our direct operations are substantial for Amdocs from the qualitative perspective, not quite under the high substantive financial impact above 10 million USD on operating income.

Plastics

(3.1.1) Environmental risks identified

Select from:

No

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:

Environmental risks exist, but none with the potential to have a substantive effect on our organization

(3.1.3) Please explain

Amdocs has not identified environmental risks that have a substantive effect on either direct operations or value chain related to plastic. This is due to various reasons: - The primary reason for not identifying plastic as a substantial environmental risk is that Amdocs is a software services company that does not produce or handle plastic products. The company's operations focus on software development, consulting, and technology services, which do not involve the use or production of plastics. -Minimal use of plastics in core operations: Amdocs' operations, primarily focused on telecommunications, IT services, and software, involve very little use of plastic materials. The company does not engage in manufacturing or distribution of physical products, reducing the overall risk. Besides, the role of plastic in our direct operations is minimal, we account for plastic consumption of plastic cups and bags for trash, and different waste streams from our offices as part of our scope 3 emissions. Recycling and waste management: any limited plastic use in office supplies is managed effectively through recycling and waste management programs. These initiatives further mitigate any potential risk from plastic use in Amdocs' operations. - No major product packaging or distribution: Unlike industries where plastic use is critical in packaging or product distribution, Amdocs' business model involves services rather than consumer goods. As a result, environmental risks related to plastic waste or pollution from packaging are not substantial. - Sustainable procurement policies: Amdocs has policies in place to address any plastic use by suppliers, such as sustainable procurement guidelines. By selecting suppliers that have in place environmental management systems and policies and procedures, the environmental risks of the value chain are minimized.

[Fixed row]

(3.1.1) Provide details of the environmental risks identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.

Climate change

(3.1.1.1) Risk identifier

Select from:

- Risk1

(3.1.1.3) Risk types and primary environmental risk driver

Policy

- Carbon pricing mechanisms

(3.1.1.4) Value chain stage where the risk occurs

Select from:

- Direct operations

(3.1.1.6) Country/area where the risk occurs

Select all that apply

- Chile
- India
- Italy
- Brazil
- Canada
- Czechia
- Finland
- Germany
- Bulgaria
- Australia
- Cyprus
- France
- Greece
- Israel
- Mexico
- Netherlands
- Philippines
- United States of America
- United Kingdom of Great Britain and Northern Ireland

(3.1.1.9) Organization-specific description of risk

We consider a risk if changes in the business or in the existing regulations will not be identified and may cause Amdocs to be non-compliant with possible impact of fines or business restrictions. Major penalties and ongoing regulatory scrutiny are considered substantial. Also in case Amdocs is not aware of emerging regulations, we may not be able to prepare in advance and avoid non-compliance. Amdocs mitigation: Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering all current regulation on environmental aspects. Our process consists of reviewing the regulation yearly and determining if it is applicable to Amdocs and to the specific site, including emerging regulation. Then, reviewing local status of compliance, and in case there is non-compliance we immediately develop a plan to cover gaps found. Furthermore, we review regulatory trends newsletter and participate on global forums that update us on the status and emerging regulations in different countries. Example: New energy reporting requirements in European countries was identified using the above process, and handled through our environmental management system to ensure compliance. On a yearly basis we review energy reporting regulations for all locations where we operate physically with our sites, and also indirectly with our products and services.

(3.1.1.11) Primary financial effect of the risk

Select from:

- Increased indirect [operating] costs

(3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

- Medium-term

(3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

- More likely than not

(3.1.1.14) Magnitude

Select from:

- Medium-low

(3.1.1.16) Anticipated effect of the risk on the financial position, financial performance and cash flows of the organization in the selected future time horizons

If a carbon tax is levied on energy supply and the relevant market with fuel sources, Amdocs might face an increase in its operating expenses, mainly electricity consumption or any third-party services that are energy-intensive. However, given the nature of Amdocs' operations (primarily software services), the overall financial position is unlikely to be significantly affected in the short term. In the medium term, carbon pricing may lead to a marginal decrease in profitability if energy costs rise

and those costs are not fully passed on to clients. The company's focus on renewable energy and carbon neutrality may help mitigate some of these potential cost increases.

(3.1.1.17) Are you able to quantify the financial effect of the risk?

Select from:

Yes

(3.1.1.21) Anticipated financial effect figure in the medium-term – minimum (currency)

650000

(3.1.1.22) Anticipated financial effect figure in the medium-term – maximum (currency)

1300000

(3.1.1.25) Explanation of financial effect figure

Climate change could have an impact on energy supply and market, with fuel sources getting more expensive and possible limitations on renewable energy supplies, which might increase our operational costs and/or difficulties on attaining emissions reduction targets through increased costs on renewable energy purchase and carbon offsetting. If a carbon tax is levied on Amdocs, Amdocs will face an increase in its operating expenses. UK is likely, other countries unlikely. Considering an increment of taxation between 5% and 10%, the financial implications in cost might be between 650,000 and 1,300,000.

(3.1.1.26) Primary response to risk

Compliance, monitoring and targets

Greater compliance with regulatory requirements

(3.1.1.27) Cost of response to risk

100000

(3.1.1.28) Explanation of cost calculation

We continuously monitor changes in policies on carbon taxes implementation in different countries, focusing on key locations with DC activity such as Israel, India, and US. The purchase of updated legal requirements for every site, and review of the regulation and GAP closure in case of non-compliance has an annual cost of 100,000 USD.

(3.1.1.29) Description of response

Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering all current regulation on environmental aspects. Our process consists of reviewing the regulation yearly and determining if it is applicable to Amdocs and to the specific site, reviewing local status of compliance, and in case there is non-compliance we immediately develop a plan to cover gaps found. Example: New energy reporting requirements in European countries was identified using the above process, and handled through our environmental management system to ensure compliance. On a yearly basis we review energy reporting regulations for all locations where we operate physically with our sites, and also indirectly with our products and services. Moreover, we would like to clarify that risks identified at our direct operations are substantial for Amdocs from the qualitative perspective, not quite under the high substantive financial impact above 10 million USD on operating income.

Climate change

(3.1.1.1) Risk identifier

Select from:

Risk2

(3.1.1.3) Risk types and primary environmental risk driver

Chronic physical

Changing temperature (air, freshwater, marine water)

(3.1.1.4) Value chain stage where the risk occurs

Select from:

Direct operations

(3.1.1.6) Country/area where the risk occurs

Select all that apply

Chile

Greece

- India
- Brazil
- Canada
- Cyprus
- Denmark
- Germany
- Ireland
- Bulgaria
- Malaysia
- New Zealand
- Philippines
- Taiwan, China
- United States of America
- United Kingdom of Great Britain and Northern Ireland
- Israel
- Mexico
- Poland
- Czechia
- Australia
- Indonesia
- Singapore
- Kazakhstan
- Netherlands

(3.1.1.9) Organization-specific description of risk

Global warming was identified as a long-term risk that may impact Amdocs operations, by heating critical infrastructure – Data Centers. Ongoing interruption to business operations within 2 or more business units is considered significant risk. Changes in temperature extremes may increase Amdocs’ energy consumption, as extremes reach temperatures that are well above or below the temperature required for efficient and safe data center operations. Changes in temperature extremes may also create a need for investment in additional AC equipment, in order to ensure the continuous operation of the data centers. Given the vast global diversity of our operations, changes in temperature extremes in different locations in the world may affect energy consumption required for the heating and/or cooling of our facilities.

(3.1.1.11) Primary financial effect of the risk

Select from:

- Increased indirect [operating] costs

(3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

- Long-term

(3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

More likely than not

(3.1.1.14) Magnitude

Select from:

Medium

(3.1.1.16) Anticipated effect of the risk on the financial position, financial performance and cash flows of the organization in the selected future time horizons

Changes in temperature extremes may increase Amdocs' energy consumption, as extremes reach temperatures that are well above or below the temperature required for efficient and safe data center operations. Amdocs might face an increase in its operating expenses due to increases in energy costs for cooling data centers and office spaces in regions experiencing hotter climates. Changes in temperature extremes may also create a need for CAPEX investment in additional AC equipment, in order to ensure the continuous operation of the data centers.

(3.1.1.17) Are you able to quantify the financial effect of the risk?

Select from:

Yes

(3.1.1.23) Anticipated financial effect figure in the long-term – minimum (currency)

240000

(3.1.1.24) Anticipated financial effect figure in the long-term – maximum (currency)

1000000

(3.1.1.25) Explanation of financial effect figure

Changes in temperature extremes may also create a need for investment in additional AC equipment. In previous years, there was a need to implement 2 AC units at our main data centers in North America, as redundant cooling units, in order to ensure the continuous operation of the data centers. The costs of this measure

summed 240,000 USD. We estimate that additional AC equipment for data centers may require CAPEX investment around 1 million to cover our main DC in different locations.

(3.1.1.26) Primary response to risk

Infrastructure, technology and spending

- Improve maintenance of infrastructure

(3.1.1.27) Cost of response to risk

670000

(3.1.1.28) Explanation of cost calculation

The on-going measures taken on our Data Centers summed 670,000 USD on previous reporting years, and we estimate this average will be kept in further years.

(3.1.1.29) Description of response

We are continuously striving to implement energy efficiency projects that will reduce the need for incremental heating, or cooling our facilities in the event of changes in temperature extremes. As an example, we have introduced new innovative cooling technologies at our data centers that are located in areas with extremely hot weather conditions in the summer, to improve efficiency and reduce operating costs override. Moreover, we would like to clarify that risks identified at our direct operations are substantial for Amdocs from the qualitative perspective, not quite under the high substantive financial impact above 10 million USD on operating income.

Climate change

(3.1.1.1) Risk identifier

Select from:

- Risk3

(3.1.1.3) Risk types and primary environmental risk driver

Market

- Uncertainty in market signals

(3.1.1.4) Value chain stage where the risk occurs

Select from:

- Direct operations

(3.1.1.6) Country/area where the risk occurs

Select all that apply

- Chile
- India
- Brazil
- Canada
- Cyprus
- Denmark
- Germany
- Ireland
- Bulgaria
- Malaysia
- New Zealand
- Philippines
- Taiwan, China
- United States of America
- United Kingdom of Great Britain and Northern Ireland
- Greece
- Israel
- Mexico
- Poland
- Czechia
- Australia
- Indonesia
- Singapore
- Kazakhstan
- Netherlands

(3.1.1.9) Organization-specific description of risk

For Amdocs, the risk of increasing electricity prices primarily affects operational costs, particularly for powering data centers, office spaces, and IT infrastructure. A rise in electricity prices could lead to: Higher operating costs: Increased energy expenses could reduce margins, especially in regions where renewable energy use is limited or if electricity accounts for a significant portion of operational costs. Impact on profitability: Without mitigation, rising electricity costs may lower profitability, especially if these costs cannot be passed on to clients. Pressure on sustainability goals: Higher electricity prices could impact Amdocs' progress towards carbon neutrality and renewable energy targets if the cost of sourcing green energy also rises.

(3.1.1.11) Primary financial effect of the risk

Select from:

- Increased indirect [operating] costs

(3.1.1.12) Time horizon over which the risk is anticipated to have a substantive effect on the organization

Select all that apply

- Short-term
- Medium-term

(3.1.1.13) Likelihood of the risk having an effect within the anticipated time horizon

Select from:

- Likely

(3.1.1.14) Magnitude

Select from:

- Medium-low

(3.1.1.16) Anticipated effect of the risk on the financial position, financial performance and cash flows of the organization in the selected future time horizons

According to the IEA (International Energy Agency) electricity market scenarios, which are the most reliable and accepted internationally, and those which we used for our Climate Scenario Analysis, the global electricity demand will increase significantly (about 25-30%) by 2030. Electricity prices have been significantly impacted by market conditions and the current energy crisis, with a global average cost increase of nearly 30% in 2022, compared to 2021. According to the U.S. Energy Information Administration (EIA), the average electricity price for residential end-use customers in the United States is expected to increase by about 2% in 2025 compared to 2024. We estimate an increase of 2% per year in electricity price in the short term and medium term.

(3.1.1.17) Are you able to quantify the financial effect of the risk?

Select from:

- Yes

(3.1.1.19) Anticipated financial effect figure in the short-term – minimum (currency)

200000

(3.1.1.20) Anticipated financial effect figure in the short-term – maximum (currency)

200000

(3.1.1.21) Anticipated financial effect figure in the medium-term – minimum (currency)

600000

(3.1.1.22) Anticipated financial effect figure in the medium-term – maximum (currency)

600000

(3.1.1.25) Explanation of financial effect figure

Amdocs' annual electricity consumption amounts to a total of 10 million USD globally. We estimated an increase of 2% per year in electricity price in the short term and medium term. If the price increase would be applicable for all our operations globally, 2% would be the increased costs of electricity annually.

(3.1.1.26) Primary response to risk

Policies and plans

More ambitious environmental commitments and policies

(3.1.1.27) Cost of response to risk

100000

(3.1.1.28) Explanation of cost calculation

The cost of having to migrate to renewable energy sources and purchasing IREC certificates.

(3.1.1.29) Description of response

Amdocs strives to increase the share of renewable energy from our overall electricity consumption. We are working on alternatives at our main sites to purchase renewable energy through PPAs directly with the suppliers. In FY23 we closed an agreement with a company in Israel that provides 100% renewable energy to Israel's main site since January 2024. Not only this agreement will reduce the risk of increased costs on electricity from possible carbon taxes, but also had a significant financial benefit in comparison with the costs we expect in the near future from the local energy provider. As of December 2023, Amdocs has secured a Power Purchase Agreement (PPA) in the US with our current energy provider to supply 50% of our total electricity consumption to our data center in Champaign, Illinois from renewable sources through the Green-e Energy program, the Center for Resource Solutions certifies renewable energy that meets the highest standards in North America. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040. Amdocs has decided to go a step further and has set emissions reduction targets through the Science Based Targets initiative, with Scope 1 and Scope 2 emissions reductions consistent with levels required to meet the goals of the Paris Agreement for all GHG emissions scopes until FY24, with a base year of FY19. Recently, Amdocs has approved additional goals to: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% Electricity from Renewable sources by 2040. Moreover, we would like to clarify that risks identified at our direct operations are substantial for Amdocs from the qualitative perspective, not quite under the high substantive financial impact above 10 million USD on operating income.

[Add row]

(3.1.2) Provide the amount and proportion of your financial metrics from the reporting year that are vulnerable to the substantive effects of environmental risks.

Climate change

(3.1.2.1) Financial metric

Select from:

OPEX

(3.1.2.2) Amount of financial metric vulnerable to transition risks for this environmental issue (unit currency as selected in 1.2)

10000000

(3.1.2.3) % of total financial metric vulnerable to transition risks for this environmental issue

Select from:

1-10%

(3.1.2.4) Amount of financial metric vulnerable to physical risks for this environmental issue (unit currency as selected in 1.2)

1000000

(3.1.2.5) % of total financial metric vulnerable to physical risks for this environmental issue

Select from:

1-10%

(3.1.2.7) Explanation of financial figures

We have calculated an average for transitional risks related to market signals and regulation changes - such as price increase of electricity, which would account for 2% of the USD 10,000,000 operational costs vulnerable to the substantive effects of environmental risks. In case there are changes in temperature, we would incur in costs to mitigate this risk. We estimated these costs to account for 10% of the metric.

[Add row]

(3.6) Have you identified any environmental opportunities which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

	Environmental opportunities identified
Climate change	Select from: <input checked="" type="checkbox"/> Yes, we have identified opportunities, and some/all are being realized

[Fixed row]

(3.6.1) Provide details of the environmental opportunities identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.

Climate change

(3.6.1.1) Opportunity identifier

Select from:

- Opp1

(3.6.1.3) Opportunity type and primary environmental opportunity driver

Products and services

- Development of new products or services through R&D and innovation

(3.6.1.4) Value chain stage where the opportunity occurs

Select from:

- Downstream value chain

(3.6.1.5) Country/area where the opportunity occurs

Select all that apply

- France
- Germany
- United States of America

(3.6.1.8) Organization specific description

By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources. With our products and services, our customers are better positioned to reduce their emissions by reducing electricity consumption and pollution and conserving natural resources. For example: Amdocs eSIM Cloud Platform significantly cuts down on the manufacturing, shipping, rollout, replacement, and disposal of physical components by eliminating the need for plastic SIM cards, addressing issues related to production and waste management.

(3.6.1.9) Primary financial effect of the opportunity

Select from:

- Increased revenues through access to new and emerging markets

(3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

- Short-term

(3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

- Very likely (90–100%)

(3.6.1.12) Magnitude

Select from:

- High

(3.6.1.14) Anticipated effect of the opportunity on the financial position, financial performance and cash flows of the organization in the selected future time horizons

At Amdocs we believe that by offering valuable and reliable products to our customers we can build a solid foundation. Our commitment to sustainability is evident across numerous investment areas such as the cloud-based products and services. We anticipate that continuing through this path the effect of the development of our solutions with reduced environmental impacts shall bring us also an additional opportunity to expand our markets.

(3.6.1.15) Are you able to quantify the financial effects of the opportunity?

Select from:

- Yes

(3.6.1.17) Anticipated financial effect figure in the short-term - minimum (currency)

0

(3.6.1.18) Anticipated financial effect figure in the short-term – maximum (currency)

(3.6.1.23) Explanation of financial effect figures

The development of new products and services with lower emissions is expected to have up to 1% increase on Amdocs revenue due to an increased demand and access to new markets. Amdocs revenue in FY23 was 4.89 billion USD

(3.6.1.24) Cost to realize opportunity

0

(3.6.1.25) Explanation of cost calculation

To create value for our customers and, at the same time, help tackle global sustainability issues, Amdocs offers a range of innovative products and services, a few examples: 1- Amdocs Cloud Strategy & Migration Services enables customers to define and strategize their cloud architecture and resource requirements. 2- With Amdocs Network Orchestration, optimizing resources, for instance, across physical, virtual and cloud networks, 3- By retiring old hardware and systems, for instance, by consolidating separate subscription solutions and services, saving separate processing and API build for each partnership, with Amdocs Subscription Marketplace 4- By reducing real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops, with Amdocs Commerce & Care Suite 5- Eliminating the need for plastic SIM cards with Amdocs eSIM Cloud Platform 6- Optimizing truck rolls, avoiding unnecessary field visits and efficiently managing service order dependencies, with Amdocs Network Inventory 7- Enable paperless billing with Amdocs Monetization Suite, which also enables to collapse the number of bill pages with improved bill design 8- Enable paperless contracting, for instance, with Amdocs Configure Price Quote 9- Enable cloud storage, for instance, of customer and financial data, with Amdocs Payments Suite 10- Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. Many other examples can be found at our ESG report: <https://www.amdocs.com/about/corporate-social-responsibility> In the last 4 years, Amdocs invested over 1 billion USD on R&D. There is a synergy between many other business imperatives and product sustainability, so the costs of development are an intrinsic part of our business. Moving to the cloud has a clear imperative, and we're doing it for many reasons, but we're not focused on trying to quantify them.

(3.6.1.26) Strategy to realize opportunity

To create value for our customers and, at the same time, help tackle global sustainability issues, Amdocs offers a range of innovative products and services, a few examples: 1- Amdocs Cloud Strategy & Migration Services enables customers to define and strategize their cloud architecture and resource requirements. 2- With Amdocs Network Orchestration, optimizing resources, for instance, across physical, virtual and cloud networks, 3- By retiring old hardware and systems, for instance, by consolidating separate subscription solutions and services, saving separate processing and API build for each partnership, with Amdocs Subscription Marketplace 4- By reducing real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops, with Amdocs Commerce & Care Suite 5- Eliminating the need for plastic SIM cards with Amdocs eSIM Cloud Platform 6- Optimizing truck rolls, avoiding unnecessary field visits and efficiently managing service order dependencies, with Amdocs Network Inventory 7- Enable paperless billing with Amdocs Monetization Suite, which also enables to collapse the number of bill pages with improved bill design 8- Enable paperless contracting, for instance, with Amdocs Configure Price Quote 9- Enable

cloud storage, for instance, of customer and financial data, with Amdocs Payments Suite 10- Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. Many other examples can be found at our ESG report: <https://www.amdocs.com/about/corporate-social-responsibility> In the last 4 years, Amdocs invested over 1 billion USD on R&D. There is a synergy between many other business imperatives and product sustainability, so the costs of development are an intrinsic part of our business. Moving to the cloud has a clear imperative, and we're doing it for many reasons, but we're not focused on trying to quantify them.

Climate change

(3.6.1.1) Opportunity identifier

Select from:

Opp2

(3.6.1.3) Opportunity type and primary environmental opportunity driver

Energy source

Use of renewable energy sources

(3.6.1.4) Value chain stage where the opportunity occurs

Select from:

Direct operations

(3.6.1.5) Country/area where the opportunity occurs

Select all that apply

Israel

United States of America

(3.6.1.8) Organization specific description

Amdocs has decided to go a step further and has set emissions reduction targets through the Science Based Targets initiative, with Scope 1 and Scope 2 emissions reductions consistent with levels required to meet the goals of the Paris Agreement for all GHG emissions scopes until FY24, with a base year of FY19. Recently, Amdocs has approved additional goals to: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% Electricity from Renewable

sources by 2040. Amdocs strives to increase the share of renewable energy from our overall electricity consumption. We are working on alternatives at our main sites to purchase renewable energy through PPAs directly with the suppliers. We understand this as an opportunity not only to comply with the targets set and be in a leadership position in our sustainability strategy, but also to reduce possible risks on unstable market prices for non-renewable energy and to ensure resilience of Amdocs operations in the long-term.

(3.6.1.9) Primary financial effect of the opportunity

Select from:

- Reduced direct costs

(3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

- Short-term

(3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

- Virtually certain (99–100%)

(3.6.1.12) Magnitude

Select from:

- High

(3.6.1.14) Anticipated effect of the opportunity on the financial position, financial performance and cash flows of the organization in the selected future time horizons

Considering the estimated global non-renewable electricity prices increase, realizing this opportunity we anticipate reducing possible risks on unstable market prices for non-renewable energy and to ensure resilience of Amdocs operations in the long-term. This would mean mitigating the risk of electricity prices increasing an estimated 2% annually. We are working to quantify the financial effects of this opportunity in regards to improving our market position and complying with legal and customers' requirements, therefore these aspects are not included in financial effect figures detailed.

(3.6.1.15) Are you able to quantify the financial effects of the opportunity?

Select from:

Yes

(3.6.1.17) Anticipated financial effect figure in the short-term - minimum (currency)

200000

(3.6.1.18) Anticipated financial effect figure in the short-term – maximum (currency)

2000000

(3.6.1.23) Explanation of financial effect figures

We estimate an increase of 2% per year in electricity prices from non-renewable sources globally in the short term and medium term. This would mean an increase of USD 200,000 yearly, considering Amdocs total electricity consumption globally accounts for USD 10,000,000 vulnerable to the substantive effects of environmental risks. We are working to quantify the financial effects of this opportunity in regards to improving our market position and complying with legal and customers' requirements, therefore these aspects are not included in financial effect figures detailed.

(3.6.1.24) Cost to realize opportunity

60000

(3.6.1.25) Explanation of cost calculation

According to Amdocs' strategy we are gradually increasing the share of renewable energy of our electricity consumption. Yet in some countries during the reporting year there were no possibilities to purchase renewable energy directly to our operations. During 2023 we spent USD 60,000 to purchase renewable energy certificates. We are making progress on establishing direct supply with contracts with energy providers so we expect this cost to be reduced to 0 once we attain 100% PPAs with renewable energy.

(3.6.1.26) Strategy to realize opportunity

Amdocs is committed to becoming a leader in sustainable business practices, recognizing the importance of aligning with emerging environmental regulations and market expectations. Our LEED Gold-certified campus in Raanana, powered entirely by renewable energy as of January 2024, reflects our forward-thinking approach to sustainability. This investment not only reduces operational costs and carbon emissions but also positions Amdocs to meet new regulatory frameworks and climate-related policies that are expected to shape the global business landscape. By integrating energy-efficient infrastructure, promoting eco-friendly commuting, and prioritizing green office operations, we are building a resilient, future-proof business. Amdocs is preparing to comply with evolving environmental regulations, such as stricter carbon emission targets, mandatory reporting standards, and green building certifications. In FY23 we closed an agreement with a company in Israel that provides 100% renewable energy to Israel's main site since January 2024. Not only this agreement will reduce the risk of increased costs on electricity from

possible carbon taxes, but also had a significant financial benefit in comparison with the costs we expect in the near future from the local energy provider. As of December 2023, Amdocs has secured a Power Purchase Agreement (PPA) in the US with our current energy provider to supply 50% of our total electricity consumption to our data center in Champaign, Illinois from renewable sources through the Green-e Energy program, the Center for Resource Solutions certifies renewable energy that meets the highest standards in North America. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040. Amdocs has decided to go a step further and has set emissions reduction targets through the Science Based Targets initiative, with Scope 1 and Scope 2 emissions reductions consistent with levels required to meet the goals of the Paris Agreement for all GHG emissions scopes until FY24, with a base year of FY19. Recently, Amdocs has approved additional goals to: 1. Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040 2. Reach 100% Electricity from Renewable sources by 2040.

[Add row]

(3.6.2) Provide the amount and proportion of your financial metrics in the reporting year that are aligned with the substantive effects of environmental opportunities.

Climate change

(3.6.2.1) Financial metric

Select from:

OPEX

(3.6.2.2) Amount of financial metric aligned with opportunities for this environmental issue (unit currency as selected in 1.2)

10000000

(3.6.2.3) % of total financial metric aligned with opportunities for this environmental issue

Select from:

1-10%

(3.6.2.4) Explanation of financial figures

To quantify the amount and percentage share of Amdocs' spending/revenue aligned with our climate transition and substantive effects of environmental opportunities, we calculated based on our budget plans. Specifically, the overall electricity budget for the company represents less than 1% of our Operating Expenses (OPEX). This spending is aligned with our climate strategy and transition goals, as demonstrated by our budget spent in 2023 on renewable energy contracts. In 2023, the net

amount spent on renewable energy was zero. This was due to a mix of contracts that either saved us money or had increased costs per kWh, balancing out the overall expenditure. Looking ahead, we estimate that the percentage share of our selected financial metric planned to align with our climate transition will remain similar to the current 1% in both 2025 and 2030. Amdocs is committed to achieving carbon neutrality in our Business Operations (Scope 1 and Scope 2) and sourcing 100% of our electricity from renewable sources by FY2040. In FY2023, we significantly increased our electricity consumption from low-carbon and renewable sources worldwide. We are exploring alternatives at our main sites to increase the purchase of renewable energy directly from suppliers through Power Purchase Agreements (PPAs). In FY2023, we secured an agreement with a company in Israel to supply our main site with 100% renewable energy starting January 2024, maintaining our global renewable electricity purchase at least at 50% of the total annual energy consumption. As of December 2023, Amdocs has also secured a PPA in the US with our current energy provider to supply 50% of our total electricity consumption to our data center in Champaign, Illinois, from renewable sources through the Green-e Energy program. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040.

[Add row]

C4. Governance

(4.1) Does your organization have a board of directors or an equivalent governing body?

(4.1.1) Board of directors or equivalent governing body

Select from:

Yes

(4.1.2) Frequency with which the board or equivalent meets

Select from:

Quarterly

(4.1.3) Types of directors your board or equivalent is comprised of

Select all that apply

Executive directors or equivalent

Independent non-executive directors or equivalent

(4.1.4) Board diversity and inclusion policy

Select from:

Yes, and it is publicly available

(4.1.5) Briefly describe what the policy covers

An individual may be nominated to the Board based on his or her business or professional experience, the diversity of his or her background, and his or her array of talents and perspectives. Due to the global and versatile nature of the Company's business, the Board believes it is important to consider diversity of race, ethnicity, gender, age, education, cultural background and professional experiences in evaluating board candidates in order to provide practical insights and diverse perspectives. At our website and financial statements we publish details of the Board of Directors members and policies. <https://investors.amdocs.com/corporate-governance/highlights>

(4.1.6) Attach the policy (optional)

CG-Guidelines-November-2019.pdf

[Fixed row]

(4.1.1) Is there board-level oversight of environmental issues within your organization?

Climate change

(4.1.1.1) Board-level oversight of this environmental issue

Select from:

Yes

Biodiversity

(4.1.1.1) Board-level oversight of this environmental issue

Select from:

No, but we plan to within the next two years

(4.1.1.2) Primary reason for no board-level oversight of this environmental issue

Select from:

Not an immediate strategic priority

(4.1.1.3) Explain why your organization does not have board-level oversight of this environmental issue

Amdocs does not have board-level oversight of biodiversity issues primarily because we are a software and services company with no physical operations or locations in vulnerable ecosystems or areas of high biodiversity concern. Our business activities are focused on developing digital solutions and providing cloud-based services, which inherently have minimal direct interaction with natural environments. Unlike industries with significant environmental footprints, such as manufacturing or agriculture, our operations do not directly impact biodiversity. As such, our environmental strategy focuses more on emissions reductions, energy efficiency, and resource optimization, areas where we can have a meaningful and measurable impact.

[Fixed row]

(4.1.2) Identify the positions (do not include any names) of the individuals or committees on the board with accountability for environmental issues and provide details of the board’s oversight of environmental issues.

Climate change

(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply

- Chief Financial Officer (CFO)
- Chief Operating Officer (COO)

(4.1.2.2) Positions’ accountability for this environmental issue is outlined in policies applicable to the board

Select from:

- No

(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

- Scheduled agenda item in some board meetings – at least annually

(4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

- | | |
|---|--|
| <input checked="" type="checkbox"/> Reviewing and guiding annual budgets | <input checked="" type="checkbox"/> Overseeing and guiding major capital expenditures |
| <input checked="" type="checkbox"/> Overseeing the setting of corporate targets | <input checked="" type="checkbox"/> Monitoring the implementation of the business strategy |
| <input checked="" type="checkbox"/> Monitoring progress towards corporate targets | <input checked="" type="checkbox"/> Overseeing and guiding the development of a business strategy |
| <input checked="" type="checkbox"/> Approving corporate policies and/or commitments | <input checked="" type="checkbox"/> Monitoring compliance with corporate policies and/or commitments |
| <input checked="" type="checkbox"/> Reviewing and guiding innovation/R&D priorities | |

(4.1.2.7) Please explain

At Amdocs, our Board of Directors plays a crucial role in overseeing Environmental, Social, and Governance (ESG) matters, both directly and through its committees. The Board, alongside the CEO and Executive Team, actively defines and reviews our ESG strategy, ensuring effective implementation across the company. Our CEO

and Executive Team are integral in shaping the ESG strategy, focusing on compliance, risk assessment, and the implementation of our environmental initiatives. Environmental topics, including public reporting on Amdocs' environmental performance, are regularly discussed at the board level as part of our business strategy. The Board is deeply engaged with investors and ESG analysts through annual reports, regular communications, and feedback on ESG questionnaires. Notably, our CEO signed the ESG report for 2023-2024 and, along with the COO, led Amdocs' first ESG webinar in 2022, and the second one in 2023. This webinar provided insights into our ESG journey, future roadmap, and the role of our people, products, and services in achieving our goals. In our commitment to improving climate-related impacts, the Chief Financial Officer (CFO) and Chief Operating Officer (COO) spearhead our efforts. Since 2021, the COO has been instrumental in expanding our low-carbon transition plan and integrating ESG topics into our quarterly shareholders' and Board of Directors' meetings. This includes discussions on our Science-Based Targets and approving the targets of carbon neutrality and 100% renewable energy. The Board has made key decisions regarding these strategies and continuously monitors our progress towards achieving these targets. Additionally, Amdocs conducts quarterly meetings with the Board to present and review our Environmental, Health, and Safety (EHS) strategies. These meetings cover progress on our targets, and the Board is actively involved in decision-making and oversight. We also hold yearly EHS Management Reviews and Annual Operating Plan (AOP) meetings, both regionally and globally, to address climate-related issues, management strategies, and future plans. The AOP process involves the CFO and COO, who guide major plans of action and budget allocations to ensure alignment with our climate goals. As part of our ongoing commitment, we continue to engage with our stakeholders through webinars and regular updates, reinforcing our dedication to transparency and progress in our ESG journey.

[Fixed row]

(4.2) Does your organization's board have competency on environmental issues?

Climate change

(4.2.1) Board-level competency on this environmental issue

Select from:

No, but we plan to within the next two years

(4.2.4) Primary reason for no board-level competency on this environmental issue

Select from:

Other, please specify :Currently our Board leans on the ESG strategy core team with dedicated professionals driving Amdocs long-term ESG strategy.

(4.2.5) Explain why your organization does not have a board with competence on this environmental issue

Our management is highly experienced and trained to lead our business. Climate-related issues are constantly being raised to the board with focused reviews. We intend to enhance and address board-level competence on climate-related issues by providing the COO and other members of the board relevant training within the next two years.

[Fixed row]

(4.3) Is there management-level responsibility for environmental issues within your organization?

Climate change

(4.3.1) Management-level responsibility for this environmental issue

Select from:

Yes

Biodiversity

(4.3.1) Management-level responsibility for this environmental issue

Select from:

No, but we plan to within the next two years

(4.3.2) Primary reason for no management-level responsibility for environmental issues

Select from:

Not an immediate strategic priority

(4.3.3) Explain why your organization does not have management-level responsibility for environmental issues

Amdocs does not have board-level oversight of biodiversity issues primarily because we are a software and services company with no physical operations or locations in vulnerable ecosystems or areas of high biodiversity concern. Our business activities are focused on developing digital solutions and providing cloud-based services, which inherently have minimal direct interaction with natural environments. Unlike industries with significant environmental footprints, such as manufacturing or agriculture, our operations do not directly impact biodiversity. As such, our environmental strategy focuses more on emissions reductions, energy efficiency, and resource optimization, areas where we can have a meaningful and measurable impact.

[Fixed row]

(4.3.1) Provide the highest senior management-level positions or committees with responsibility for environmental issues (do not include the names of individuals).

Climate change

(4.3.1.1) Position of individual or committee with responsibility

Executive level

- Chief Financial Officer (CFO)

(4.3.1.2) Environmental responsibilities of this position

Engagement

- Managing value chain engagement related to environmental issues

Policies, commitments, and targets

- Measuring progress towards environmental science-based targets

Strategy and financial planning

- Developing a business strategy which considers environmental issues
- Developing a climate transition plan
- Implementing a climate transition plan
- Managing annual budgets related to environmental issues
- Managing major capital and/or operational expenditures relating to environmental issues

Other

- Providing employee incentives related to environmental performance

(4.3.1.4) Reporting line

Select from:

- Reports to the Chief Executive Officer (CEO)

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

Quarterly

(4.3.1.6) Please explain

At Amdocs, our global Environmental Social and Governance (ESG) Strategy is driven from the top, Amdocs' Chief Financial Officer (CFO) & Chief Operating Officer (COO) is leading Amdocs efforts to improve environmental and climate related impacts. Yearly EHS Management Reviews and AOP meetings are conducted by Region and on a Global level, on which Amdocs explores all environmental related issues, their management, highlights and lowlights, and future plans. On a quarterly basis, plans and global reports status about the ESG strategy including climate transition plans and progress against Amdocs approved Science Based Targets are presented and reviewed with Amdocs CFO & COO, who guides major plans of action and reports to the Board. During the reporting year, the CFO & COO reviewed and approved Amdocs long-term strategy to Reach carbon neutrality on our Business Operations (Scope 1 & 2) by 2040, and Reach 100% electricity from renewable sources by 2040. During FY2023, at each of the quarterly meetings of the Board of Directors, members received updates and discussed ESG-related company matters. This included the impact achieved, which is associated with our public commitments to various ESG initiatives, including our climate performance, goals and targets. Foremost, since 2022, the CFO & COO hosted ESG webinars to investors. This session provided an in-depth look into Amdocs' ever-evolving ESG journey, offering insights into our accomplishments to date and our strategic roadmap for the future. Under the direct report line of Amdocs CFO & COO is Amdocs General Manager of Global Operations, who is responsible for facility management, travel, security, IT, procurement, and EHS (Environment, Health and Safety) issues. The GM is responsible for all climate related issues in the company worldwide and has personally signed our EHS Policy, with Amdocs environmental commitments and our mission and vision for EHS in the company.

[Add row]

(4.5) Do you provide monetary incentives for the management of environmental issues, including the attainment of targets?

Climate change

(4.5.1) Provision of monetary incentives related to this environmental issue

Select from:

Yes

(4.5.2) % of total C-suite and board-level monetary incentives linked to the management of this environmental issue

0

(4.5.3) Please explain

Environmental sustainability are a crucial part of our operational strategy. While direct financial incentives for high management (C-suite) are not in place, Amdocs drives environmental progress through strategic alignment with overall business goals. We ensure that, environmental targets, such as emissions reductions and energy efficiency improvements, are integrated into company-wide initiatives and actively monitored. For example, the annual incentive program of our data centers managers is based on their personal goal achievements. Energy efficiency projects are a significant part of the goals. Non-monetary climate-related rewards are also provided for Amdocs employees. In order to achieve Amdocs goals of our vehicle fleet to be 80% hybrid/plug-in/electric cars by FY25, all employees that choose to obtain a hybrid vehicle can enjoy a higher vehicle standard.

[Fixed row]

(4.5.1) Provide further details on the monetary incentives provided for the management of environmental issues (do not include the names of individuals).

Climate change

(4.5.1.1) Position entitled to monetary incentive

Senior-mid management

Management group

(4.5.1.2) Incentives

Select all that apply

Bonus – set figure

(4.5.1.3) Performance metrics

Emission reduction

Reduction in absolute emissions

Resource use and efficiency

Energy efficiency improvement

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

- The incentives are not linked to an incentive plan, or equivalent (e.g. discretionary bonus in the reporting year)

(4.5.1.5) Further details of incentives

The annual incentive program of all managers is based on their personal goal achievements. Energy efficiency projects are a significant part of the goals of managers responsible for the operation of our data centers.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

Data centers are our main source of electricity consumption and therefore Scope 2 emissions. If we reduce electricity consumption in data centers, we reduce overall electricity consumption of Amdocs which is in line with our long term objectives. Considering that data centers are a major source of emissions for Amdocs, energy efficiency is reflected in the targets and goals of all data-centers' managers and is at the core of our annual incentive programs.

Climate change

(4.5.1.1) Position entitled to monetary incentive

Senior-mid management

- Management group

(4.5.1.2) Incentives

Select all that apply

- Other, please specify :Electric vehicle

(4.5.1.3) Performance metrics

Engagement

- Implementation of employee awareness campaign or training program on environmental issues

(4.5.1.4) Incentive plan the incentives are linked to

Select from:

The incentives are not linked to an incentive plan, or equivalent (e.g. discretionary bonus in the reporting year)

(4.5.1.5) Further details of incentives

Amdocs employees are encouraged and incentivized to get company cars that are electric, in line with it's target of 80% electrical vehicles by FY25.

(4.5.1.6) How the position's incentives contribute to the achievement of your environmental commitments and/or climate transition plan

Building on our commitments to Science Based Targets, Amdocs has established a goal for 80% of our vehicle fleet to comprise hybrid, plug-in, and electric cars by FY2025. As of June 2024, we have already achieved approximately 82% of our car fleet to be hybrid, plug-in, and electric, marking considerable progress towards our sustainability objectives.

[Add row]

(4.6) Does your organization have an environmental policy that addresses environmental issues?

	Does your organization have any environmental policies?
	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(4.6.1) Provide details of your environmental policies.

Row 1

(4.6.1.1) Environmental issues covered

Select all that apply

- Climate change

(4.6.1.2) Level of coverage

Select from:

- Organization-wide

(4.6.1.3) Value chain stages covered

Select all that apply

- Direct operations
- Upstream value chain
- Downstream value chain

(4.6.1.4) Explain the coverage

Amdocs' environmental policy covers various key aspects of our operations to minimize our environmental impact. It focuses on improving energy efficiency, reducing greenhouse gas (GHG) emissions, and promoting sustainable practices across our global offices. The policy emphasizes the responsible use of resources, including energy, water, and materials, and prioritizes waste reduction and recycling. Additionally, the policy outlines our commitment to integrating sustainability into business practices, such as procurement and supply chain management, ensuring that environmental considerations are part of decision-making processes. While Amdocs primarily operates in the digital and software space, the policy reflects our efforts to optimize our carbon footprint, particularly through energy-efficient data centers and cloud operations, and our ongoing commitment to sustainability through science-based targets and external audits. It also extends to employee engagement, encouraging sustainable practices within the workplace and advocating for broader environmental awareness. EHS Policy:

<https://www.amdocs.com/sites/default/files/2021-07/EHS-Signed-Policy-2021.pdf> Further Environmental reporting and climate commitments can be found at our ESG Report: <https://www.amdocs.com/sites/default/files/2024-09/csr-and-esg-report-2023-june-2024.pdf>

(4.6.1.5) Environmental policy content

Environmental commitments

- Commitment to comply with regulations and mandatory standards
- Commitment to take environmental action beyond regulatory compliance
- Commitment to stakeholder engagement and capacity building on environmental issues

Climate-specific commitments

- Commitment to 100% renewable energy

(4.6.1.6) Indicate whether your environmental policy is in line with global environmental treaties or policy goals

Select all that apply

- Yes, in line with the Paris Agreement

(4.6.1.7) Public availability

Select from:

- Publicly available

(4.6.1.8) Attach the policy

EHS-Signed-Policy-2021.pdf

[Add row]

(4.10) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

(4.10.1) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

Select from:

- Yes

(4.10.2) Collaborative framework or initiative

Select all that apply

- Science-Based Targets Initiative (SBTi)
 UN Global Compact

(4.10.3) Describe your organization's role within each framework or initiative

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5C aligned). - Amdocs Ltd. commits to reduce absolute scope 3

GHG emissions 13% by 2024 from a 2019 base year (well-below 2C aligned). Amdocs aligns our CSR strategy with the UN's Sustainable Development Goals (SDGs) and use our knowledge, creativity, and technology to maximize our impact to promote them. Further Environmental reporting and climate commitments can be found at our ESG Report: <https://www.amdocs.com/sites/default/files/2024-09/csr-and-esg-report-2023-june-2024.pdf>
[Fixed row]

(4.11) In the reporting year, did your organization engage in activities that could directly or indirectly influence policy, law, or regulation that may (positively or negatively) impact the environment?

(4.11.1) External engagement activities that could directly or indirectly influence policy, law, or regulation that may impact the environment

Select all that apply

Yes, we engaged directly with policy makers

(4.11.2) Indicate whether your organization has a public commitment or position statement to conduct your engagement activities in line with global environmental treaties or policy goals

Select from:

Yes, we have a public commitment or position statement in line with global environmental treaties or policy goals

(4.11.3) Global environmental treaties or policy goals in line with public commitment or position statement

Select all that apply

Paris Agreement

(4.11.4) Attach commitment or position statement

דיפלומה 2023-אמדוקס ישראל בעמ - עברית ואנגלית.pdf

(4.11.5) Indicate whether your organization is registered on a transparency register

Select from:

Yes

(4.11.6) Types of transparency register your organization is registered on

Select all that apply

Voluntary government register

(4.11.7) Disclose the transparency registers on which your organization is registered & the relevant ID numbers for your organization

Amdocs discloses yearly to the Israeli Minister of Environmental Protection transparency register.

(4.11.8) Describe the process your organization has in place to ensure that your external engagement activities are consistent with your environmental commitments and/or transition plan

Amdocs continues to fulfil its commitment to the Science Based Target initiative, which independently assesses corporate emissions reduction targets against the latest climate science. Our emission reduction targets are in line with the level of de-carbonization required to keep global temperature increase below 1.5°C, as defined by the Paris Agreement. All our engagement activities, with all relevant stakeholders are in line with our SBT commitment. We support the continuation of the Israeli's requirement for companies to report GHG emissions and ESG aspects in mainstream reports. Amdocs reports annually on the Israeli sites carbon footprint through the Ministry of Environmental Protection's voluntary Greenhouse Gas Emissions Registry in Israel. 2022 certificate attached. As part of our environmental strategy, Amdocs regularly calculates greenhouse gas emissions on a global level as previously reported, and besides the Ministry of Environmental Protection in Israel, Amdocs reports annually GHG emissions through the international reporting initiatives, such as CDP, our annual ESG report and CSA-SAM (S&P rating for DJSI).

[Fixed row]

(4.11.1) On what policies, laws, or regulations that may (positively or negatively) impact the environment has your organization been engaging directly with policy makers in the reporting year?

Row 1

(4.11.1.1) Specify the policy, law, or regulation on which your organization is engaging with policy makers

Israel launched a voluntary national GHG emissions registry in July 2010. Organizations and companies from all sectors were invited to participate in the registry by agreeing to report their annual GHG emissions both direct and indirect. While participation is voluntary, those who choose to partake are expected to calculate and report their emissions using the Ministry of Environmental Protection's official quantification methods and procedures. This mechanism is not funded by private companies.

(4.11.1.2) Environmental issues the policy, law, or regulation relates to

Select all that apply

- Climate change

(4.11.1.3) Focus area of policy, law, or regulation that may impact the environment

Environmental impacts and pressures

- Emissions – CO2

(4.11.1.4) Geographic coverage of policy, law, or regulation

Select from:

- National

(4.11.1.5) Country/area/region the policy, law, or regulation applies to

Select all that apply

- Israel

(4.11.1.6) Your organization's position on the policy, law, or regulation

Select from:

- Support with no exceptions

(4.11.1.8) Type of direct engagement with policy makers on this policy, law, or regulation

Select all that apply

- Participation in voluntary government programs

(4.11.1.9) Funding figure your organization provided to policy makers in the reporting year relevant to this policy, law, or regulation (currency)

0

(4.11.1.10) Explain the relevance of this policy, law, or regulation to the achievement of your environmental commitments and/or transition plan, how this has informed your engagement, and how you measure the success of your engagement

We support the continuation of the Israeli's requirement for companies to report GHG emissions and ESG aspects in mainstream reports. Amdocs reports annually on the Israeli sites carbon footprint through the Ministry of Environmental Protection's Voluntary Greenhouse Gas Emissions Registry in Israel. As part of our environmental policy, Amdocs regularly calculates greenhouse gas emissions on a global level as previously reported, and besides the MoEP in Israel, Amdocs reports annually GHG emissions through the international reporting initiative Carbon Disclosure Project (CDP), the annual ESG report and SAM (S&P rating for DJSI).

(4.11.1.11) Indicate if you have evaluated whether your organization's engagement on this policy, law, or regulation is aligned with global environmental treaties or policy goals

Select from:

- Yes, we have evaluated, and it is aligned

(4.11.1.12) Global environmental treaties or policy goals aligned with your organization's engagement on this policy, law or regulation

Select all that apply

- Paris Agreement

[Add row]

(4.12.1) Provide details on the information published about your organization's response to environmental issues for this reporting year in places other than your CDP response. Please attach the publication.

Row 1

(4.12.1.1) Publication

Select from:

- In voluntary sustainability reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

- Climate change

(4.12.1.4) Status of the publication

Select from:

- Complete

(4.12.1.5) Content elements

Select all that apply

- Strategy
- Governance
- Emission targets
- Emissions figures
- Risks & Opportunities
- Value chain engagement
- Content of environmental policies

(4.12.1.6) Page/section reference

Governance - pages 12-19 Engagement - pages 20-21 Risks and Opportunities highlight - page 97-98 Low carbon products and services - pages 80-83
Environmental metrics (emission figures, targets, risks, etc.) - pages 65-79 Sustainable Supply Chain - page 90-92

(4.12.1.7) Attach the relevant publication

CSR-ESG-Report-FY2022-June2023-final-102523.pdf

(4.12.1.8) Comment

This report is publicly available at: <https://www.amdocs.com/sites/default/files/2023-10/CSR-ESG-Report-FY2022-June2023-final-102523.pdf>

Row 2

(4.12.1.1) Publication

Select from:

- In voluntary communications

(4.12.1.3) Environmental issues covered in publication

Select all that apply

- Climate change

(4.12.1.4) Status of the publication

Select from:

- Complete

(4.12.1.5) Content elements

Select all that apply

- Emissions figures

(4.12.1.6) Page/section reference

Amdocs environmental reports cover over 98% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant, full reports are available at Amdocs website: <https://www.amdocs.com/about/corporate-social-responsibility>

(4.12.1.7) Attach the relevant publication

2024_06 GHG Verification Report - Amdocs v5.0.pdf

(4.12.1.8) Comment

Full reports are available at Amdocs website: <https://www.amdocs.com/about/corporate-social-responsibility>

Row 3

(4.12.1.1) Publication

Select from:

In mainstream reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

Climate change

(4.12.1.4) Status of the publication

Select from:

Complete

(4.12.1.5) Content elements

Select all that apply

Emissions figures

(4.12.1.6) Page/section reference

Amdocs (UK) Limited is reporting GHG emissions for the relevant operations at the Director's Report.

(4.12.1.7) Attach the relevant publication

Amdocs (UK) Ltd_FS YE 30.09.2022 - FINAL_Signed EY.pdf

(4.12.1.8) Comment

Amdocs (UK) Limited is reporting GHG emissions for the relevant operations at the Director's Report. See page 4 for the Environmental report section.

Row 4

(4.12.1.1) Publication

Select from:

In voluntary communications

(4.12.1.3) Environmental issues covered in publication

Select all that apply

Climate change

(4.12.1.4) Status of the publication

Select from:

Complete

(4.12.1.5) Content elements

Select all that apply

Emissions figures

(4.12.1.6) Page/section reference

Amdocs reports annually on its carbon footprint through the Ministry of Environmental Protection's voluntary Greenhouse Gas Emissions Registry in Israel. 2022 certificate attached, covering 2021 emissions.

(4.12.1.7) Attach the relevant publication

ד.יפלומה 2023 - אמדוקס ישראל בעמ - עברית ואנגלית.pdf

(4.12.1.8) Comment

This report is publicly available in the Ministry of Environmental Protection of Israel website.

Row 5

(4.12.1.1) Publication

Select from:

In mainstream reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

Climate change

(4.12.1.4) Status of the publication

Select from:

Complete

(4.12.1.5) Content elements

Select all that apply

Emission targets

(4.12.1.6) Page/section reference

In page 19 of Amdocs 20-F report states: We have set a long-term climate change goal of becoming carbon neutral in our business operations (Scopes 1 and 2) by 2040 and also to reach 100 percent electricity from renewable sources by 2040. As mid-term targets, we have set goals approved by the Science Based Targets Initiative in line with the Paris Climate Agreement, to reduce our Scope 1 and 2 greenhouse gas (GHG) emissions by 21% by end of fiscal year 2024 (from a 2019 base fiscal year).

(4.12.1.7) Attach the relevant publication

Form 20-F for Amdocs LTD filed Dec2023.pdf

(4.12.1.8) Comment

*The 20-F report is publicly available at <https://investors.amdocs.com/financial-information/sec-filings>
[Add row]*

C5. Business strategy

(5.1) Does your organization use scenario analysis to identify environmental outcomes?

Climate change

(5.1.1) Use of scenario analysis

Select from:

Yes

(5.1.2) Frequency of analysis

Select from:

Every two years

[Fixed row]

(5.1.1) Provide details of the scenarios used in your organization's scenario analysis.

Climate change

(5.1.1.1) Scenario used

Climate transition scenarios

IEA NZE 2050

(5.1.1.3) Approach to scenario

Select from:

Qualitative

(5.1.1.4) Scenario coverage

Select from:

- Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

- Policy
- Market
- Reputation
- Technology
- Liability

(5.1.1.6) Temperature alignment of scenario

Select from:

- 1.6°C - 1.9°C

(5.1.1.7) Reference year

2022

(5.1.1.8) Timeframes covered

Select all that apply

- 2025
- 2030
- 2040
- 2050

(5.1.1.9) Driving forces in scenario

Regulators, legal and policy regimes

- Global regulation

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We used transitional scenarios from IEA since they provide a broad perspective of the energy market, relevant policies, possible institutional, political or economic obstacles, alignment with international climate goals, including those of the Paris Agreement and Net Zero, and very relevant to the current uncertainties linked to the implications of the pandemic on the global economy. We have evaluated Stated Policies Scenario (STEPS), Sustainable Development (SDS), Net Zero Emissions by 2050 case (NZE2050) and Scenario Delayed Recovery Scenario (DRS), and considered scenarios on a range from below 1.5C degrees increase until 4C degrees. We are reporting in this line all climate-related scenarios evaluated during our analysis for transitional risks and opportunities. The World Energy Model (WEM) structure, assumptions and analytical methods are in line with Amdocs business predictions concerning economic growth, demographics and technological developments and provide further inputs on energy-related CO2 emissions and investments related to energy developments that were very relevant to Amdocs scenario analysis, and helped us refine our business objectives and strategy accordingly. Key assumptions taken from the IEA models relate to regulatory changes on carbon pricing, market changes that could directly impact the company (energy supply, material production and transportation impacts), renewable energy sources and availability at the short and long term, emissions and clean air policies and Net Zero perspectives. Main impacts assumed without any mitigation measures were on: - Regulatory changes – Updated energy efficiency regulatory standards might be applicable to buildings and service sectors and shall be expected in a short term to promote rapid energy savings. - Market changes and Environmental Reporting (Reputation) – Shifts in environmental, social and governance (ESG) preferences of our key stakeholder's expectations may impact on our ability to do business.

(5.1.1.11) Rationale for choice of scenario

Context (high-level): Amdocs is a worldwide company, serving more than 350 service providers in over 90 countries. With our global reach and industry-leading portfolio of technology and services, we are proud to play a major role in serving the communications and media industry, empowering our increasingly connected world. Energy consumption is our biggest environmental impact, in FY23, 50% of our total GHG emissions, including electricity and energy related scope 3 emissions (T&D and WTT). With the scenario analysis we aimed to encompass the company as a whole, and evaluate how the scenarios could impact different areas of our organization, such as our products and services, supply chain, investment in R&D and our global operations. That is why we chose to look into a thirty-year timespan, out to 2050 to align to the Paris agreement and other net zero 2050 targets. We chose to use different pathways to understand how climate-related driving forces are relevant to Amdocs in the near future and may develop over time. Therefore, reflecting potential physical and transitional impacts and outcomes, to allow us to better understand the landscape of their risks, opportunities, and uncertainties.

Climate change

(5.1.1.1) Scenario used

Physical climate scenarios

- RCP 4.5

(5.1.1.2) Scenario used SSPs used in conjunction with scenario

Select from:

- No SSP used

(5.1.1.3) Approach to scenario

Select from:

- Qualitative

(5.1.1.4) Scenario coverage

Select from:

- Organization-wide

(5.1.1.5) Risk types considered in scenario

Select all that apply

- Acute physical
- Chronic physical

(5.1.1.6) Temperature alignment of scenario

Select from:

- 2.0°C - 2.4°C

(5.1.1.7) Reference year

2022

(5.1.1.8) Timeframes covered

Select all that apply

- ☑ 2025
- ☑ 2030
- ☑ 2040
- ☑ 2050

(5.1.1.9) Driving forces in scenario

Local ecosystem asset interactions, dependencies and impacts

- ☑ Climate change (one of five drivers of nature change)

(5.1.1.10) Assumptions, uncertainties and constraints in scenario

We have evaluated physical scenarios under IPCC Special Report: Global Warming of 1.5°C, which include RCP2.6, RCP4.5, RCP6.0 and RCP8.5. This evaluation has provided us insights in regards to patterns of physical and human impacts attributed to climate change, as a base for our evaluation of possible consequences to Amdocs business and or employees. Main impacts assumed without any mitigation measures were on: Business Continuity/Disaster Recovery Planning – The highest levels of warming for extreme hot days are expected to occur in central and eastern North America, central and southern Europe, the Mediterranean, on which we have key operations. Some of the impacts we foresee are an increase on electricity consumption and need for AC systems redundancy. Our evaluation of priorities takes into consideration the potential impact on our business, from an operational commercial and financial point of view. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short timeline – up to one year, within the Global EHS plan and AOP. Business Continuity risks resulted by extreme temperatures are mitigated by our BCP and Data Center teams (infrastructure adaptation and redundancy).

(5.1.1.11) Rationale for choice of scenario

Amdocs has undertaken a high level TCFD aligned climate change scenario analysis for further risk and opportunity analysis and development of our strategy. We are reporting in this line all climate-related scenarios evaluated during our analysis for physical risks and opportunities. We have evaluated physical scenarios under IPCC Special Report: Global Warming of 1.5C, which include RCP2.6, RCP4.5, RCP6.0 and RCP8.5., and considered scenarios on a range from below 2.0C degrees increase until 8.0C degrees. We chose to use different pathways to understand how climate-related driving forces are relevant to Amdocs in the near future and may develop over time. Therefore, reflecting potential physical and transitional impacts and outcomes, to allow us to better understand the landscape of their risks, opportunities, and uncertainties. This evaluation has provided us insights in regards to patterns of physical and human impacts attributed to climate change, as a base for our evaluation of possible consequences to Amdocs business and or employees. We conducted a qualitative assessment on the physical impacts of climate change considering global warming of 1.5°C and higher, and a general overview of global physical changes in the following topics and how could they impact Amdocs business in the worst case scenario: - Temperature - Precipitation - Drought and Dryness - Runoff and Fluvial Flooding - Tropical Cyclones and Extratropical Storms - Sea Level - Fresh Water availability - Food availability - Human Health, Well-Being, Cities and Poverty - Key Economic Sectors and Services Time horizons: The scenarios are modelled to a thirty-year timespan, out to 2050 to align to the Paris agreement and other net zero 2050 targets. Areas of organization considered:

Amdocs worldwide. We have evaluated how the scenarios could impact different areas of our organization, such as our products and services, supply chain, investment in R&D and our global operations.

[Add row]

(5.1.2) Provide details of the outcomes of your organization’s scenario analysis.

Climate change

(5.1.2.1) Business processes influenced by your analysis of the reported scenarios

Select all that apply

- Risk and opportunities identification, assessment and management
- Strategy and financial planning
- Target setting and transition planning

(5.1.2.2) Coverage of analysis

Select from:

- Organization-wide

(5.1.2.3) Summarize the outcomes of the scenario analysis and any implications for other environmental issues

Amdocs conducted a detailed scenario analysis to evaluate the potential impacts of climate-related risks and opportunities, aligned with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). The analysis focused on both physical and transitional risks under multiple scenarios, including a 2C and 4C global temperature rise. Key Outcomes: Physical Risks: Amdocs identified risks related to increased frequency and intensity of extreme weather events, such as heatwaves and storms, which could disrupt operations at key sites, particularly data centers and offices. This may result in increased operational costs due to energy demand surges, cooling system upgrades, and physical damage to infrastructure. Geographic vulnerabilities were highlighted, especially for locations in areas prone to climate hazards, such as the United States and Israel. Adaptation strategies include enhancing energy efficiency measures and ensuring operational resilience through backup systems and infrastructure reinforcements. Transitional Risks: Regulatory Risks: Anticipated changes in environmental regulations, particularly around carbon pricing and energy efficiency, were considered. Amdocs expects an increase in carbon pricing starting in 2025 in developed economies, potentially impacting operating costs. The company’s response includes proactive compliance with local and global regulations and continuous monitoring of emerging regulations. Market Risks: Shifting market expectations towards environmental responsibility, particularly from customers and investors, was recognized as a significant challenge. Amdocs acknowledges that the growing demand for renewable energy and carbon neutrality goals will lead to higher energy costs and carbon offset expenses. However, technological advancements and the increasing availability of renewable energy, such as solar power, are expected to mitigate some of these pressures. Opportunities: Renewable Energy Adoption: The analysis revealed opportunities related to renewable energy growth. Amdocs plans to expand its

renewable energy portfolio in key locations like Israel, the U.S., and India, with solar energy identified as the most viable option. This supports the company's strategy to achieve carbon neutrality and 100% renewable energy by 2030. *Technological Innovation:* Climate action presents opportunities for Amdocs to innovate its products and services. The company is enhancing its cloud migration services, which help customers reduce their own carbon footprints, aligning with growing market demand for sustainable solutions. *Reputation:* Amdocs' strong participation in ESG reporting platforms, such as CDP, EcoVadis, and the Dow Jones Sustainability Index, has enhanced its reputation among key stakeholders. This provides a competitive advantage, especially in markets that value sustainability performance. Amdocs' commitment to setting science-based targets (SBT) and aligning its business with a low-carbon economy resonates well with customers and investors seeking environmentally responsible partners. *Strategic Planning and Financial Implications:* Amdocs incorporates climate scenario outcomes into its long-term business strategy, particularly in terms of energy procurement, capital expenditures, and operational efficiency. The company has started integrating climate risk considerations into its financial planning, with specific focus on carbon pricing and renewable energy investments. These measures are intended to safeguard Amdocs' profitability in a future low-carbon economy. The adoption of energy-efficient practices and technologies, such as advanced cooling systems for data centers, will also help mitigate operational costs linked to physical climate risks. In conclusion, Amdocs' scenario analysis highlights both the risks and opportunities presented by climate change. The company is actively working to mitigate physical and transitional risks, while capitalizing on opportunities to innovate and enhance its sustainability leadership. Through regulatory compliance, renewable energy investments, and product innovation, Amdocs is positioning itself to thrive in a low-carbon future.

[Fixed row]

(5.2) Does your organization's strategy include a climate transition plan?

(5.2.1) Transition plan

Select from:

No, but we are developing a climate transition plan within the next two years

(5.2.15) Primary reason for not having a climate transition plan that aligns with a 1.5°C world

Select from:

Other, please specify :We are in process of defining and establishing a climate transition plan.

(5.2.16) Explain why your organization does not have a climate transition plan that aligns with a 1.5°C world

While Amdocs does not currently have a formal carbon transition plan, the company has set significant long-term targets, such as achieving carbon neutrality and using 100% renewable energy. These goals, detailed in the ESG report, reflect our commitment to sustainability. In addition to these long-term ambitions, we are in the process of setting medium-term targets that will guide us through incremental steps toward these objectives. As our strategy evolves, these targets help ensure a responsible and phased transition toward a low-carbon future. A formal carbon transition plan is currently under development and is expected to be in place within the next two years. This plan will ensure a more comprehensive strategy for our sustainability journey.

[Fixed row]

(5.3) Have environmental risks and opportunities affected your strategy and/or financial planning?

(5.3.1) Environmental risks and/or opportunities have affected your strategy and/or financial planning

Select from:

- Yes, both strategy and financial planning

(5.3.2) Business areas where environmental risks and/or opportunities have affected your strategy

Select all that apply

- Products and services
- Upstream/downstream value chain
- Investment in R&D
- Operations

[Fixed row]

(5.3.1) Describe where and how environmental risks and opportunities have affected your strategy.

Products and services

(5.3.1.1) Effect type

Select all that apply

- Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

- Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources. Our efforts in creating sustainable products and services are reflected in multiple investment areas, including in the rich functionality they offer, their ability to help our customers move operations to the public cloud, and in the ongoing optimization of our software in terms of how it uses the physical hardware it's installed on. Amdocs offers a range of innovative products and services. Further examples can be found at our Corporate Social Responsibility & ESG Report. Amdocs has identified a growing demand by its customers for solutions that can support their sustainability objectives, such as low-carbon products and innovations. We see an opportunity to further offer solutions and services that continue to improve the environmental performance of our customers. Therefore, climate-related issues are already influencing our strategy and will continue to influence our business in the long-term.

Upstream/downstream value chain

(5.3.1.1) Effect type

Select all that apply

Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

Amdocs continued its efforts to build a sustainable supply chain as part of our commitment to provide safe and healthy work environments, ensure sustainable operations, and positively influence our business partners to improve their social and environmental performance. We recognize the significance of our supply chain in regards to the quality of our services and their impact. We expect them to meet our high ethical and environmental standards. We aim to ensure our supply chain is inclusive and socially responsible by building long-term relationships with our suppliers, deepening our engagement with them and promoting greater transparency and traceability. To best develop communication channels with suppliers and partners, we organize annual events during which we discuss important changes, inform about Amdocs' direction and needs, and receive supplier feedback. Each strategic supplier has a personal manager. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs. To build a sustainable supply chain, a couple years ago we began the process of evaluating our suppliers. We enhanced our supplier screening process and evaluation tool prior to engaging with each new supplier. Since 2019, Amdocs yearly improves an analysis of the EHS risks in the supply chain. We mapped the supply chain with the relevant EHS risks and their severity for each

category of the suppliers. In order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS requirements for all high-risk supplier categories. As a result, any procurement that falls under this category must adhere to these requirements. Amdocs participates in the CDP supply chain, engaging our own suppliers on GHG emissions and climate change strategies.

Investment in R&D

(5.3.1.1) Effect type

Select all that apply

Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

At Amdocs we see a synergy between many other business imperatives and product sustainability. We believe that by leveraging the economies of scale offered by the public cloud and the attributes of our cloud offerings, our customers may be better positioned to subsequently reduce their carbon emissions in several ways, but for instance, reducing electricity consumption: • With more efficient servers, facilities and use of renewable energy • By optimizing resources across physical, virtual and cloud networks • By retiring old hardware and systems • By reducing the real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops. • Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. We are also constantly investing internally on R&D for DC and software optimization. To monitor and ensure data-center efficiency, we measure PUE, frequently monitor the level of service required to minimize over-provisioning and the usage of servers to identify and eliminate unused ("comatose") servers, among many related activities. We assess our software for installability, compatibility and co-existence, adaptability regarding hardware and software dependencies, interoperability and localization. During software specification and updating, we review the software features to ensure they are necessary and relevant to the majority of users, and analyze our code for speed, hardware usage and scalability to ensure energy efficiency computation. Amdocs has identified a growing demand by its customers for solutions that can support their sustainability objectives. We see an opportunity to further offer solutions and services that continue to improve the environmental performance of its customers. Therefore, climate-related issues are already influenced our strategy of R&D of our products and services and will continue to influence our business in the long-term. Further details of our research and development activities and investments can be found at Amdocs Ltd 20-F: <https://investors.amdocs.com/node/16071/html>

Operations

(5.3.1.1) Effect type

Select all that apply

- Risks
- Opportunities

(5.3.1.2) Environmental issues relevant to the risks and/or opportunities that have affected your strategy in this area

Select all that apply

- Climate change

(5.3.1.3) Describe how environmental risks and/or opportunities have affected your strategy in this area

As part of a comprehensive assessment and prioritization of our corporate social responsibility, we identified climate change as a key issue that should be addressed, and integrated it into our business strategy, in the following areas: 1. Measurement - We introduced methods and processes for collecting information relevant to achieving our sustainability goals. We are also measure our GHG emissions covering our global operations, including all scopes, and verified by a 3rd independent auditor according to ISO14064-3. 2. Awareness - We introduced an EHS portal on our intranet where employees can access information related to GHG measurements. Furthermore, they have a platform to offer suggestions to reduce emissions and contribute towards our environmental sustainability. 3. Standardization - Amdocs is accredited to ISO 14001:2015 environmental management system, which enables the company to measure and report on key metrics such as energy and water consumption and GHG emissions. 4. Supply chain - We have approached over 100 key vendors and service providers to report on their climate change activities on the CDP platform. 5. Data center energy consumption - Our data centers are a fundamental component of our ability to develop new software products and to provide our customers with the service level they expect. We have introduced new innovative cooling technologies at our data centers that are located in areas with extremely hot weather conditions in the summer. In addition, we are constantly decommissioning equipment reaching its end of life and seeking ways to either replace it with energy efficient equipment or consolidate with other existing equipment. 6. Office energy consumption - we are continuously seeking to reduce energy consumption by introducing energy efficient cooling and heating systems, and by switching to LED lighting. 7. We are shifting a growing portion of our car fleet to Hybrid/Electric/Plug-in cars, and shifting to lower emissions transportation solutions such as shuttles, carpooling, cycling to work and public transportation. Additionally, since 2018, Amdocs has established a Travel Wise Program to reduce business travels from all business units and worldwide. All managers are involved and the program is followed up by Amdocs Board. It encourages Managers to re-evaluate the necessity of travels, and avoid if possible.
[Add row]

(5.3.2) Describe where and how environmental risks and opportunities have affected your financial planning.

Row 1

(5.3.2.1) Financial planning elements that have been affected

Select all that apply

- Assets
- Revenues
- Liabilities
- Direct costs
- Indirect costs

- Capital allocation

(5.3.2.2) Effect type

Select all that apply

- Risks
- Opportunities

(5.3.2.3) Environmental issues relevant to the risks and/or opportunities that have affected these financial planning elements

Select all that apply

- Climate change

(5.3.2.4) Describe how environmental risks and/or opportunities have affected these financial planning elements

Climate-related significantly influence financial planning by focusing on key areas of impact such as operational costs, capital expenditures, revenue generation, and risk mitigation strategies. The integration of environmental considerations into financial planning is reflected in the allocation of resources toward reducing environmental impacts, meeting regulatory requirements, and pursuing sustainable growth opportunities. Developing new products and services focused on low-emission solutions has allowed Amdocs to access emerging markets and grow revenues. Investments in market intelligence and sustainability are ongoing, reflecting the synergy between business goals and sustainability, particularly in the shift to cloud-based operations. Operationally, Amdocs is reducing energy consumption in its facilities, including data centers. In FY23, 460k was allocated to energy-efficient systems, with expected savings of 720k. Data center upgrades, such as Chiswick Park (London), which won the Vertiv "Environmental Project of the Year" award, highlight these efforts. A new LEED Gold-certified building in Israel, powered by 100% green energy, reflects Amdocs' sustainability push. On the regulatory side, potential changes in carbon management could increase costs. Amdocs' finance department estimates a possible 1M financial impact due to rising energy costs or taxation increases. Employee commuting has also shifted toward sustainability. Amdocs' "Transportation Department" promotes carpooling, shuttles, and bicycles. By FY25, the goal is for 80% of the vehicle fleet to be hybrid or electric, with 82% already achieved by FY23. Amdocs also launched the Travel Wise Program in FY18 to reduce travel-related emissions, and these efforts have been strengthened post-COVID with advanced IT solutions minimizing business travel. Physical climate risks, such as extreme weather events, affect key regions like APAC and North America. Amdocs maintains high standards for facilities and has developed a Business Continuity Plan (BCP) to ensure operations can continue in adverse conditions. Amdocs has committed to emissions reductions through the Science Based Targets initiative (SBTi), aiming to reduce scope 1 and 2 emissions by 21%

and scope 3 emissions by 13% by FY24, from a FY19 base. These targets are integrated into Amdocs' financial planning and strategic goals to align with the Paris Agreement and mitigate climate risks.

[Add row]

(5.4) In your organization's financial accounting, do you identify spending/revenue that is aligned with your organization's climate transition?

	Identification of spending/revenue that is aligned with your organization's climate transition	Methodology or framework used to assess alignment with your organization's climate transition
	Select from: <input checked="" type="checkbox"/> Yes	Select all that apply <input checked="" type="checkbox"/> Other methodology or framework

[Fixed row]

(5.4.1) Quantify the amount and percentage share of your spending/revenue that is aligned with your organization's climate transition.

Row 1

(5.4.1.1) Methodology or framework used to assess alignment

Select from:

Other, please specify :Budget for Renewable Energy Certificates (EACs)

(5.4.1.5) Financial metric

Select from:

OPEX

(5.4.1.6) Amount of selected financial metric that is aligned in the reporting year (currency)

(5.4.1.7) Percentage share of selected financial metric aligned in the reporting year (%)

1

(5.4.1.8) Percentage share of selected financial metric planned to align in 2025 (%)

1

(5.4.1.9) Percentage share of selected financial metric planned to align in 2030 (%)

1

(5.4.1.12) Details of the methodology or framework used to assess alignment with your organization's climate transition

To quantify the amount and percentage share of Amdocs' spending/revenue aligned with our climate transition, we calculated based on our budget plans. Specifically, the overall budget for Renewable Energy Certificates (IRECs) represents less than 1% of our Operating Expenses (OPEX). This spending is aligned with our climate strategy and transition goals, as demonstrated by our budget spent in 2023 on IRECs. In FY2023, we enhanced our electricity consumption from low-carbon and renewable sources worldwide. In Israel, we purchased IREC totaling 37,387 MWh, which covers nearly all our operations in the country (90%). This effort raised our global renewable electricity consumption to 58.9%, a significant jump from 19.4% in FY2021. The actual expense for these IRECs in 2023 was 60,000, which also represents less than 1% of our OPEX. Looking ahead, we expect similar or even lower expenses for 2025 and 2030, as our intention is to secure direct supply of renewable energy instead of purchasing certificates. However, we understand that not all markets where we operate will have the available option or it may not be financially viable. Amdocs is committed to achieving carbon neutrality in our Business Operations (Scope 1 and Scope 2) and sourcing 100% of our electricity from renewable sources by FY2040. We are exploring alternatives at our main sites to increase the purchase of renewable energy directly from suppliers through Power Purchase Agreements (PPAs). In FY2023, we secured an agreement with a company in Israel to supply our main site with 100% renewable energy starting January 2024, maintaining our global renewable electricity purchase at least at 50% of the total annual energy consumption. As of December 2023, Amdocs has also secured a PPA in the US with our current energy provider to supply 50% of our total electricity consumption to our data center in Champaign, Illinois, from renewable sources through the Green-e Energy program. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040.

Row 2**(5.4.1.1) Methodology or framework used to assess alignment**

Select from:

 Other, please specify :Budget for Renewable Energy Contracts (PPAs and VPPAs)

(5.4.1.5) Financial metric

Select from:

OPEX

(5.4.1.6) Amount of selected financial metric that is aligned in the reporting year (currency)

0

(5.4.1.7) Percentage share of selected financial metric aligned in the reporting year (%)

0

(5.4.1.8) Percentage share of selected financial metric planned to align in 2025 (%)

1

(5.4.1.9) Percentage share of selected financial metric planned to align in 2030 (%)

1

(5.4.1.12) Details of the methodology or framework used to assess alignment with your organization's climate transition

To quantify the amount and percentage share of Amdocs' spending/revenue aligned with our climate transition, we calculated based on our budget plans. Specifically, the overall electricity budget for the company represents less than 1% of our Operating Expenses (OPEX). This spending is aligned with our climate strategy and transition goals, as demonstrated by our budget spent in 2023 on renewable energy contracts. In 2023, the net amount spent on renewable energy was zero. This was due to a mix of contracts that either saved us money or had increased costs per kWh, balancing out the overall expenditure. Looking ahead, we estimate that the percentage share of our selected financial metric planned to align with our climate transition will remain similar to the current 1% in both 2025 and 2030. Amdocs is committed to achieving carbon neutrality in our Business Operations (Scope 1 and Scope 2) and sourcing 100% of our electricity from renewable sources by FY2040. In FY2023, we significantly increased our electricity consumption from low-carbon and renewable sources worldwide. We are exploring alternatives at our main sites to increase the purchase of renewable energy directly from suppliers through Power Purchase Agreements (PPAs). In FY2023, we secured an agreement with a company in Israel to supply our main site with 100% renewable energy starting January 2024, maintaining our global renewable electricity purchase at least at 50% of the total annual energy consumption. As of December 2023, Amdocs has also secured a PPA in the US with our current energy provider to supply 50% of our total electricity consumption to our data center in Champaign, Illinois, from renewable sources through the Green-e Energy program. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040.

[Add row]

(5.10) Does your organization use an internal price on environmental externalities?

	Use of internal pricing of environmental externalities	Primary reason for not pricing environmental externalities	Explain why your organization does not price environmental externalities
	<i>Select from:</i> <input checked="" type="checkbox"/> No, but we plan to in the next two years	<i>Select from:</i> <input checked="" type="checkbox"/> Not an immediate strategic priority	<i>From initial evaluation, the financial impact of environmental externalities was assessed to be low, therefore deemed not a high priority topic.</i>

[Fixed row]

(5.11) Do you engage with your value chain on environmental issues?

	Engaging with this stakeholder on environmental issues	Environmental issues covered
Suppliers	<i>Select from:</i> <input checked="" type="checkbox"/> Yes	<i>Select all that apply</i> <input checked="" type="checkbox"/> Climate change
Customers	<i>Select from:</i> <input checked="" type="checkbox"/> Yes	<i>Select all that apply</i> <input checked="" type="checkbox"/> Climate change
Investors and shareholders	<i>Select from:</i> <input checked="" type="checkbox"/> Yes	<i>Select all that apply</i> <input checked="" type="checkbox"/> Climate change
Other value chain stakeholders	<i>Select from:</i> <input checked="" type="checkbox"/> Yes	<i>Select all that apply</i> <input checked="" type="checkbox"/> Climate change

[Fixed row]

(5.11.1) Does your organization assess and classify suppliers according to their dependencies and/or impacts on the environment?

	Assessment of supplier dependencies and/or impacts on the environment
Climate change	Select from: <input checked="" type="checkbox"/> No, we do not currently assess the dependencies and/or impacts of our suppliers, but we plan to do so within the next two years

[Fixed row]

(5.11.2) Does your organization prioritize which suppliers to engage with on environmental issues?

Climate change

(5.11.2.1) Supplier engagement prioritization on this environmental issue

Select from:

- Yes, we prioritize which suppliers to engage with on this environmental issue

(5.11.2.2) Criteria informing which suppliers are prioritized for engagement on this environmental issue

Select all that apply

- In line with the criteria used to classify suppliers as having substantive dependencies and/or impacts relating to climate change
- Procurement spend
- Regulatory compliance

(5.11.2.4) Please explain

Amdocs is a software services company and does not purchase raw materials. We select suppliers that will be part of our Supplier Engagement Program based on supplier spend. Amdocs participates in the CDP supply chain, engaging our suppliers on GHG emissions reporting and requesting further information on their climate

change strategies, risks and opportunities, targets and other climate related information. We included suppliers' categories with high environmental impact, such as landlords, catering companies, Data Center management. This criterion was applied to our suppliers worldwide, and represent an overall 3% of Amdocs overall suppliers and 30% of our global procurement spend.

[Fixed row]

(5.11.5) Do your suppliers have to meet environmental requirements as part of your organization's purchasing process?

Climate change

(5.11.5.1) Suppliers have to meet specific environmental requirements related to this environmental issue as part of the purchasing process

Select from:

Yes, environmental requirements related to this environmental issue are included in our supplier contracts

(5.11.5.2) Policy in place for addressing supplier non-compliance

Select from:

No, we do not have a policy in place for addressing non-compliance

(5.11.5.3) Comment

Amdocs has a Supplier Code of Conduct including environmental requirements required from Suppliers which is sent with all POs to all suppliers. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues, and encouragement to adopt internationally recognized management systems such as ISO 14001. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs. Additionally, as part of analysis on EHS risks in the supply chain and in order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS contract requirements for high-risk supplier categories including IT hardware maintenance and supply, physical security, premises maintenance, transportation, event production, and waste vendors services. As a result, any procurement that falls under is required to adhere to strict guidelines. As per our commitment to continuous improvement, we have on site vendors at our main sites undergoing reviews under our EHS Management System, for example at our internal audits. We are in process of streamlining EHS trainings and reportings with those vendors across Amdocs operational sites.

[Fixed row]

(5.11.6) Provide details of the environmental requirements that suppliers have to meet as part of your organization's purchasing process, and the compliance measures in place.

Climate change

(5.11.6.1) Environmental requirement

Select from:

Other, please specify :Supplier Code of Conduct and specific EHS requirements for vendors with high EHS risks

(5.11.6.2) Mechanisms for monitoring compliance with this environmental requirement

Select all that apply

No mechanism for monitoring compliance

(5.11.6.3) % tier 1 suppliers by procurement spend required to comply with this environmental requirement

Select from:

100%

(5.11.6.4) % tier 1 suppliers by procurement spend in compliance with this environmental requirement

Select from:

100%

(5.11.6.7) % tier 1 supplier-related scope 3 emissions attributable to the suppliers required to comply with this environmental requirement

Select from:

76-99%

(5.11.6.8) % tier 1 supplier-related scope 3 emissions attributable to the suppliers in compliance with this environmental requirement

Select from:

100%

(5.11.6.9) Response to supplier non-compliance with this environmental requirement

Select from:

No response

(5.11.6.12) Comment

Amdocs continued its efforts to build a sustainable supply chain as part of our commitment to provide safe and healthy work environments, ensure sustainable operations, and positively influence our business partners to improve their social and environmental performance. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues. Therefore, 100% coverage of our suppliers and procurement spend. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs. We enhanced our supplier screening process and evaluation tool prior to engaging with each new supplier. Since 2019, Amdocs yearly improves an analysis of the EHS risks in the supply chain. We mapped the supply chain with the relevant EHS risks and their severity for each category of the suppliers. In order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS requirements for all above-described high-risk supplier categories. As a result, any procurement that falls under this category must adhere to these requirements.

[Add row]

(5.11.7) Provide further details of your organization’s supplier engagement on environmental issues.

Climate change

(5.11.7.2) Action driven by supplier engagement

Select from:

Emissions reduction

(5.11.7.3) Type and details of engagement

Information collection

Collect climate transition plan information at least annually from suppliers

Collect environmental risk and opportunity information at least annually from suppliers

- Collect GHG emissions data at least annually from suppliers
- Collect targets information at least annually from suppliers

(5.11.7.4) Upstream value chain coverage

Select all that apply

- Tier 1 suppliers

(5.11.7.5) % of tier 1 suppliers by procurement spend covered by engagement

Select from:

- 26-50%

(5.11.7.6) % of tier 1 supplier-related scope 3 emissions covered by engagement

Select from:

- 26-50%

(5.11.7.9) Describe the engagement and explain the effect of your engagement on the selected environmental action

To build a sustainable supply chain, a couple years ago we began the process of evaluating our suppliers. We enhanced our supplier screening process and evaluation tool prior to engaging with each new supplier. Amdocs participates in the CDP supply chain, engaging our suppliers on GHG emissions reporting and requesting further information on their climate change strategies, risks and opportunities, targets and other climate related information. We included suppliers categories with high environmental impact, such as landlords, catering companies, Data Center management. This criterion was applied to our suppliers worldwide, and represent an overall 3% of Amdocs overall suppliers and 30% of our global procurement spend. In 2023 we obtained a score of B rating on our Supply Chain Program. In addition, we collect yearly information on products and services provided by our suppliers to constitute our Amdocs GHG emissions report.

(5.11.7.10) Engagement is helping your tier 1 suppliers meet an environmental requirement related to this environmental issue

Select from:

- Yes, please specify the environmental requirement :Disclosure of climate-related information.

(5.11.7.11) Engagement is helping your tier 1 suppliers engage with their own suppliers on the selected action

Select from:

Yes

[Add row]

(5.11.9) Provide details of any environmental engagement activity with other stakeholders in the value chain.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

Customers

(5.11.9.2) Type and details of engagement

Education/Information sharing

Run an engagement campaign to educate stakeholders about the environmental impacts about your products, goods and/or services

(5.11.9.3) % of stakeholder type engaged

Select from:

100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources. Our efforts in creating sustainable products and services are reflected in multiple

investment areas, including in the rich functionality they offer, their ability to help our customers move operations to the public cloud, and in the ongoing optimization of our software in terms of how it uses the physical hardware it's installed on. Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. As a result, they can:

- Reduce emissions from on premises data centers
- Achieve higher energy efficiency and further reduce emissions by utilizing cloud capabilities, such as on-demand capacity consumption and multi availability zone deployments
- Leverage the environmental economies of scale offered by public cloud providers and their net zero commitments and ongoing and considerable investments in energy-efficient processers, cooling and power systems, and renewable energy sources.

Measuring and reducing carbon footprints is one of the top sustainability focus areas for our customers worldwide. To further help them in these efforts, we built the Amdocs Carbon Emissions Savings Calculator which allows to calculate how much carbon they can save with our products and services in strategic areas. Calculations focus on the emissions savings at the data center, driven by unique product and service functionality and by move to cloud. Amdocs marketing teams are familiar with the calculator and were instructed to approach all potential and current customers presenting this calculators, as a way of engaging customer about the climate change impacts of our product and services. Amdocs only produces software, support, and data center services to clients. This is why we have not accounted on our greenhouse gas emissions Scope 3 emissions associated with the use and process of sold products and reported the percentage as none.

(5.11.9.6) Effect of engagement and measures of success

This is a new approach Amdocs is taking with the clients we are gathering their feedback to further measure the impact of engagement, including measures of success.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

- Customers

(5.11.9.2) Type and details of engagement

Innovation and collaboration

- Collaborate with stakeholders on innovations to reduce environmental impacts in products and services
- Run a campaign to encourage innovation to reduce environmental impacts

(5.11.9.3) % of stakeholder type engaged

Select from:

Less than 1%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

We're always looking for innovative ways to embody our ESG strategy in the design and deployment of our products. The telecom industry is a major contributor to carbon emissions, with scope 3 emissions accounting for the majority of emissions. Communication Service Providers (CSPs) can help their customers take a step towards carbon zero by providing each product with sustainability ratings. Amdocs in partnership with Amazon Web Services, Vodafone, Carbon Footprint, and Snowflake, has developed a proof-of-concept project for co-creating an innovation solution to support Product Managers in identifying greener solutions for their products. The catalyst project will demonstrate how Product Managers can calculate and enabling CSPs to build product offerings based on CO₂e emission data. Customers could access the newly published greener offerings and view carbon footprint information through digital channels. They can optimize their choices further by exploring additional options, such as the impact of delivery methods, enabling them to make environmentally conscious decisions that align with their values. The value lies in the transparency and empowerment offered to both CSPs and Customers. By implementing this project, CSPs are empowered to contribute to a sustainable future. They optimize their product offerings, reduce Scope 3 emissions, and meet the growing demand for environmentally friendly choices. Empowering the customer will also increase loyalty and brand reputation of the CSP. Together, we pave the way for a greener and more sustainable communication industry. More information at: <https://www.tmforum.org/catalysts/projects/M23.0.538/digital-carbon-footprint-optimization#introduction> Amdocs only produces software, support, and data center services to clients. This is why we have not accounted on our greenhouse gas emissions Scope 3 emissions associated with the use and process of sold products and reported the percentage as none.

(5.11.9.6) Effect of engagement and measures of success

Providing carbon footprint information for the products, will increase customers' awareness of environmental sustainability and play an important role in influencing the customer to purchase greener alternatives. As part of our ongoing sustainable by design efforts, we aim to embed the calculator in our Amdocs Catalog. Our success measures include: - Prove carbon emission data can be integrated into the Amdocs Catalog - Measure the one time product CO₂e data and recurring usage CO₂e data within the scope of the PoC to create a baseline - Compared to the baseline, reduce scope 3 emissions by 25% by optimizing offers to greener alternatives - Use AWS' infrastructure to become up to five times more energy efficient than the average European enterprise data center - 10% success rate of customers choosing the greener alternative offers

Climate change

(5.11.9.1) Type of stakeholder

Select from:

- Investors and shareholders

(5.11.9.2) Type and details of engagement

Education/Information sharing

- Educate and work with stakeholders on understanding and measuring exposure to environmental risks
- Run an engagement campaign to educate stakeholders about the environmental impacts about your products, goods and/or services
- Share information about your products and relevant certification schemes
- Share information on environmental initiatives, progress and achievements

(5.11.9.3) % of stakeholder type engaged

Select from:

- 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

- None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

Our company is a people-centric organization and subsequently, our stakeholders' interests are at the center of everything that we do. Our main stakeholders include employees and members of our communities, customers and business partners, suppliers, shareholders, NGOs and community partners, public-sector organizations, and universities. Stakeholder engagement is a core element of our ESG and CSR strategy, and as such, we ensure that it is an important component of our work processes. Amdocs sees stakeholder engagement as a mutually beneficial process: we understand the needs of our stakeholders, and in turn, they are privy to our focal points and priorities. The understanding and trust developed during this process strengthens our company and expected to help us to deal more efficiently with non-financial risks. Amdocs embraces the challenges and requirements of a "new normal" era and fully recognizes the need to renew its social contract with stakeholders. Subsequently, we conducted a thorough materiality assessment using a variety of unique communication channels and forms for all our stakeholders designed to ensure that everyone could be reached and heard. In addition, specific environmental topics, such as public reporting of Amdocs environmental performance are also being discussed at a board level, as part of the business strategy. Annual reports, regular communication and feedback on ESG questionnaires are examples of pro-active engagement led and overviewed by the board with Investors and Environment, Social and Governance (ESG) Analysts and Shareholders.

(5.11.9.6) Effect of engagement and measures of success

*In 2022, both our CEO and COO headed Amdocs first ESG Webinar, detailing our ESG journey to date, our future roadmap and the role of our people, products and services. A second webinar was carried out in 2023, led by our CEO and COO, on the topic of “Making a Rapidly Changing World Sustainably Amazing”. Presentation is publicly available at: <https://investors.amdocs.com/static-files/8f34fb08-ba2e-4628-bc29-e7d88bf9a2a2>
[Add row]*

5.12 / 5.13 Questions related to our customer’s were excluded from this public report.

C6. Environmental Performance - Consolidation Approach

(6.1) Provide details on your chosen consolidation approach for the calculation of environmental performance data.

Climate change

(6.1.1) Consolidation approach used

Select from:

Operational control

(6.1.2) Provide the rationale for the choice of consolidation approach

Amdocs has chosen the operational control consolidation approach for our environmental performance reporting because it best aligns with our organizational structure and operational management practices. We have significant control over various facilities, processes and operations. The operational control approach allows us to report on the environmental impacts of those facilities and operations that we directly manage. Our reporting reflects areas where we have agency and can implement changes effectively. By using operational control approach, we ensure consistency in how we report our environmental impacts across our global operations, and is also consistent with industry standards and best practices, such as those recommended by the GHG Protocol.

Plastics

(6.1.1) Consolidation approach used

Select from:

Operational control

(6.1.2) Provide the rationale for the choice of consolidation approach

Amdocs has chosen the operational control consolidation approach for our environmental performance reporting because it best aligns with our organizational structure and operational management practices. We have significant control over various facilities, processes and operations. The operational control approach allows us to report on the environmental impacts of those facilities and operations that we directly manage. Our reporting reflects areas where we have agency and can implement changes effectively. By using operational control approach, we ensure consistency in how we report our environmental impacts across our global operations, and is also consistent with industry standards and best practices, such as those recommended by the GHG Protocol.

Biodiversity

(6.1.1) Consolidation approach used

Select from:

Other, please specify :NA

(6.1.2) Provide the rationale for the choice of consolidation approach

We conduct specific biodiversity activities in the communities close to our operational sites. We have not evaluated our impacts on biodiversity since we are a software company operating out of mainly leased offices with low impact on biodiversity.

[Fixed row]

C7. Environmental performance - Climate Change

(7.1.1) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?

(7.1.1.1) Has there been a structural change?

Select all that apply

Yes, an acquisition

Yes, other structural change, please specify :Some sites have closed during the reporting year

(7.1.1.2) Name of organization(s) acquired, divested from, or merged with

Roam

(7.1.1.3) Details of structural change(s), including completion dates

The following sites previously reported were closed during the verification period: Ganei Shefa (Israel), Kenyon (Israel), Hod Hasharon (Israel), Madrid Veganova (Spain), Madrid Torre Garena (Spain) and London Riverside (UK). We have also discontinued environmental reporting activities in Russia, where we had 4 sites at our previous disclosure. Amdocs has acquired Roam company incorporating the site in Auckland (New Zealand). Additionally, the following sites have been added to Amdocs Global EHS Management System and GHG emissions report during the verification period: Amdocs Park (Israel), Overland Park (USA) and Cardiff (UK). [Fixed row]

(7.1.2) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?

	Change(s) in methodology, boundary, and/or reporting year definition?
	<i>Select all that apply</i> <input checked="" type="checkbox"/> No

[Fixed row]

(7.1.3) Have your organization’s base year emissions and past years’ emissions been recalculated as a result of any changes or errors reported in 7.1.1 and/or 7.1.2?

(7.1.3.1) Base year recalculation

Select from:

No, because the operations acquired or divested did not exist in the base year

(7.1.3.3) Base year emissions recalculation policy, including significance threshold

No, because the impact does not meet our significance/materiality threshold of 5% of our Global GHG emissions. None of Amdocs main operational sites or subsidiaries have been excluded from the scope of the verification.

(7.1.3.4) Past years’ recalculation

Select from:

No

[Fixed row]

(7.3) Describe your organization’s approach to reporting Scope 2 emissions.

(7.3.1) Scope 2, location-based

Select from:

- We are reporting a Scope 2, location-based figure

(7.3.2) Scope 2, market-based

Select from:

- We are reporting a Scope 2, market-based figure

(7.3.3) Comment

Most of our electricity consumption is done through property management of leased offices, therefore we have very little control over the electricity vendor and no access to actual emission factors market-based. Nonetheless, we report market-based emissions alongside our location-based emissions.

[Fixed row]

(7.4.1) Provide details of the sources of Scope 1, Scope 2, or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure.

Row 1

(7.4.1.1) Source of excluded emissions

Electricity consumption and fugitive gas emissions from Amdocs sites that have less than 20 employees.

(7.4.1.2) Scope(s) or Scope 3 category(ies)

Select all that apply

- Scope 1
- Scope 2 (location-based)
- Scope 2 (market-based)

(7.4.1.3) Relevance of Scope 1 emissions from this source

Select from:

Emissions are not relevant

(7.4.1.4) Relevance of location-based Scope 2 emissions from this source

Select from:

Emissions are not relevant

(7.4.1.5) Relevance of market-based Scope 2 emissions from this source

Select from:

Emissions are not relevant

(7.4.1.8) Estimated percentage of total Scope 1+2 emissions this excluded source represents

1.2

(7.4.1.10) Explain why this source is excluded

GHG emissions from both scopes 1 and 2 have been estimated to be non-material as they are estimated to be a minor source and not under Amdocs Operational Control. Electricity charges and AC systems are part of overall rent charges on small sites, the information is not available. We have estimated emissions based on employee headcount and it is less than 5% of total scopes 1 and 2, therefore not material.

(7.4.1.11) Explain how you estimated the percentage of emissions this excluded source represents

We estimated excluded emissions from smaller sites by calculating an average of emissions per employee from the sites that we do include in this report, and multiply this value by the total headcount of smaller sites. This calculation is consistent with arising methodologies and was verified during our GHG emissions verification for FY23. This calculation summed 1.2% of our total Scope 12 emissions (location-based). Therefore, non-material as they are estimated to be a minor source.
[Add row]

(7.5) Provide your base year and base year emissions.

Scope 1

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

1929.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 2 (location-based)

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

54996.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 2 (market-based)

(7.5.1) Base year end

09/30/2021

(7.5.2) Base year emissions (metric tons CO2e)

53976.0

(7.5.3) Methodological details

FY2021 was the first year reporting market-based emissions for scope 2.

Scope 3 category 1: Purchased goods and services

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

194.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scope 1 or 2)

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

15467.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 5: Waste generated in operations

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

2528.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 6: Business travel

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

68772.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 7: Employee commuting

(7.5.1) Base year end

09/30/2019

(7.5.2) Base year emissions (metric tons CO2e)

13044.0

(7.5.3) Methodological details

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

[Fixed row]

(7.6) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year

(7.6.1) Gross global Scope 1 emissions (metric tons CO2e)

1141.7

(7.6.3) Methodological details

Amdocs Scope 1 (direct emissions) include: Refrigerant emissions, Fire Suppression Systems emissions, Natural Gas emissions and Diesel Consumption (for emergency generators) emissions.

[Fixed row]

(7.7) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)

41493

(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)

24555.7

(7.7.4) Methodological details

Most of our electricity consumption is done through property management of leased offices, therefore we have very little control over the electricity vendor and no access to actual emission factors market-based. Nonetheless, we report market-based emissions alongside our location-based emissions with details obtained from the electricity provider or from renewable energy certificates, where applicable.

[Fixed row]

(7.8) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

(7.8.1) Evaluation status

Select from:

Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

93.24

(7.8.3) Emissions calculation methodology

Select all that apply

Average data method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

73.19

(7.8.5) Please explain

This information was calculated from the consumption of procured materials based on their origin: plastic and paper from primary material and recycled materials; and water supply. Despite water supply, which is internally measured and/or estimated, all information reported under this category is obtained from our suppliers, accounting for 73.19%

Capital goods

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. We are mainly a software and services company, all our facilities are rented. Therefore, capital goods category is not a relevant category for our company.

Fuel-and-energy-related activities (not included in Scope 1 or 2)

(7.8.1) Evaluation status

Select from:

Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

14162.15

(7.8.3) Emissions calculation methodology

Select all that apply

Average data method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

(7.8.5) Please explain

Transmission and distribution (T&D) and well to tank (WTT) Scope 3 emissions are associated with grid losses (the energy loss that occurs in getting the electricity from the power plant to the organization). All information on electricity consumption is provided by our electricity supplier from every facility we are located.

Upstream transportation and distribution

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Waste generated in operations

(7.8.1) Evaluation status

Select from:

Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

1908.88

(7.8.3) Emissions calculation methodology

Select all that apply

Average data method

Waste-type-specific method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0.18

(7.8.5) Please explain

Disposal of waste generated in operations: wastewater, recycling waste and municipal waste sent to landfill. We obtain recycling reports from our vendors, accounting for 0.18% of the data under this category. Landfilled waste and wastewater data is internally measured and/or estimated.

Business travel

(7.8.1) Evaluation status

Select from:

Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

25010.3

(7.8.3) Emissions calculation methodology

Select all that apply

Distance-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

(7.8.5) Please explain

Emissions related to business flights, calculated based on Airmiles, haul and class. We obtain yearly reports from our travel agencies, with detailed mileage per leg, per trip.

Employee commuting

(7.8.1) Evaluation status

Select from:

Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

10855.31

(7.8.3) Emissions calculation methodology

Select all that apply

- Average data method
- Fuel-based method
- Distance-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

(7.8.5) Please explain

This covers public transport and leased cars (Israel and Brazil) for employee commuting and personal use. We obtain travel distance (kilometers) of cabs and buses we provide for our employees from a third-party company, and in Israel, we pay for fuel consumption for leased cars, obtaining a summary report from the suppliers directly regarding fuel consumption. Regarding employee commuting in Brazil, as a benefit we provide reimbursement of car expenses to our employees, so for those vehicles we calculate emissions using average spend-based method.

Upstream leased assets

(7.8.1) Evaluation status

Select from:

- Not relevant, explanation provided

(7.8.5) Please explain

Since Amdocs' leased assets are office space, emissions from leased upstream assets are included in Amdocs scope 1&2 emissions reported.

Downstream transportation and distribution

(7.8.1) Evaluation status

Select from:

- Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Processing of sold products

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. There is no further process of our products. This activity is not relevant for our company.

Use of sold products

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Amdocs business has an intrinsic connection between software and services to support the clients. Regarding our supporting services and data center services to our clients, the emissions are already included under our report, for example energy consumption of our DC or offices (where our supporting teams are located), are included at our scope 2 emissions. On our 2023 Annual Report we mentioned that the revenue from managed services arrangements accounted for approximately 2.86 billion in fiscal 2023 (from overall 4.88 billion). Overall, revenue from managed services grew 3.6% in fiscal 2023 and represented nearly 58% of total revenue, the highest proportion in Amdocs' history. We can say that there is almost no revenue from software only, since we mainly provide service solutions, the remains of revenue derive principally from the initial sales of licenses to use our products and related services, including modification, implementation, integration and customization services, and recurring revenue from ongoing support, maintenance and enhancements provided to our customers, and from incremental license fees resulting from increases in a customer's business volume. Those services are deemed essential to the software. For more details, please see our financial statement: <https://investors.amdocs.com/static-files/95047e9d-ac7f-43af-8c06-a997e815d78d>

End of life treatment of sold products

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Downstream leased assets

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs does not own or lease any properties. This activity is not relevant for our company.

Franchises

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs does not have franchises.

Investments

(7.8.1) Evaluation status

Select from:

Not relevant, explanation provided

(7.8.5) Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.
[Fixed row]

(7.9) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	Select from: <input checked="" type="checkbox"/> Third-party verification or assurance process in place
Scope 2 (location-based or market-based)	Select from: <input checked="" type="checkbox"/> Third-party verification or assurance process in place
Scope 3	Select from: <input checked="" type="checkbox"/> Third-party verification or assurance process in place

[Fixed row]

(7.9.1) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.

Row 1

(7.9.1.1) Verification or assurance cycle in place

Select from:

Annual process

(7.9.1.2) Status in the current reporting year

Select from:

Complete

(7.9.1.3) Type of verification or assurance

Select from:

Reasonable assurance

(7.9.1.4) Attach the statement

2024_06 GHG Verification Statement - Amdocs v5.0.pdf

(7.9.1.5) Page/section reference

Amdocs environmental reports cover over 98% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.1.6) Relevant standard

Select from:

ISO14064-3

(7.9.1.7) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.2) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.

Row 1

(7.9.2.1) Scope 2 approach

Select from:

- Scope 2 location-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

- Annual process

(7.9.2.3) Status in the current reporting year

Select from:

- Complete

(7.9.2.4) Type of verification or assurance

Select from:

- Reasonable assurance

(7.9.2.5) Attach the statement

2024_06 GHG Verification Report - Amdocs v5.0.pdf

(7.9.2.6) Page/ section reference

Amdocs environmental reports cover over 98% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.2.7) Relevant standard

Select from:

- ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

Row 2

(7.9.2.1) Scope 2 approach

Select from:

- Scope 2 market-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

- Annual process

(7.9.2.3) Status in the current reporting year

Select from:

- Complete

(7.9.2.4) Type of verification or assurance

Select from:

- Reasonable assurance

(7.9.2.5) Attach the statement

2024_06 GHG Verification Report - Amdocs v5.0.pdf

(7.9.2.6) Page/ section reference

Amdocs environmental reports cover over 98% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.2.7) Relevant standard

Select from:

- ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.3) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.

Row 1

(7.9.3.1) Scope 3 category

Select all that apply

- Scope 3: Purchased goods and services
- Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2)
- Scope 3: Waste generated in operations
- Scope 3: Business travel
- Scope 3: Employee commuting

(7.9.3.2) Verification or assurance cycle in place

Select from:

- Annual process

(7.9.3.3) Status in the current reporting year

Select from:

- Complete

(7.9.3.4) Type of verification or assurance

Select from:

- Reasonable assurance

(7.9.3.5) Attach the statement

2024_06 GHG Verification Statement - Amdocs v5.0.pdf

(7.9.3.6) Page/section reference

Amdocs environmental reports cover over 98% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

(7.9.3.7) Relevant standard

Select from:

ISO14064-3

(7.9.3.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.10.1) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

Change in renewable energy consumption

(7.10.1.1) Change in emissions (metric tons CO2e)

5762.25

(7.10.1.2) Direction of change in emissions

Select from:

Decreased

(7.10.1.3) Emissions value (percentage)

21.84

(7.10.1.4) Please explain calculation

*In FY23, Amdocs increase the use of renewable energy by the purchasing of IREC (renewable energy certificate) covering most of the energy consumption for the operations in Israel and a PPA green energy certificate for the electricity consumption in India. This change accounted for a zero emission factor on Scope 2 market-based emissions and so a big reduction of 5,762.25 tons of CO₂e that means a decrease of 21.84% on the total emissions. According to the formula in the explanation of terms: $(-5,762.25/26,385)*100$ -21.84%.*

Other emissions reduction activities

(7.10.1.1) Change in emissions (metric tons CO₂e)

1556.3

(7.10.1.2) Direction of change in emissions

Select from:

Decreased

(7.10.1.3) Emissions value (percentage)

5.9

(7.10.1.4) Please explain calculation

*Amdocs gross Scope 12 emissions for this reporting year are 25,697 metric tons of CO₂e. In 2022, our gross global emissions were 26,385 metric tons of CO₂e. This means that the total change in emissions is -682.705 metric tons of CO₂e, equal to 2.59% decrease, according to the formula in the explanation of terms: $(-682.705/26,385)*100$ -2.59% A decrease of 1556.30 metric tons of CO₂e, representing 5.90% reduction in comparison to FY23, can be attributed to energy efficiency activities undertaken at Amdocs sites. Projects related to scope 2 emissions described at question 7.55 as implemented in FY23. Calculation was made, taking into consideration projects implemented in the site at the same period, including DC efficiency and facilities improvement projects. We arrived at -5.90% through $(-1556.30/26,385)*100$ -5.90%.*

Divestment

(7.10.1.1) Change in emissions (metric tons CO₂e)

461.71

(7.10.1.2) Direction of change in emissions

Select from:

Decreased

(7.10.1.3) Emissions value (percentage)

1.75

(7.10.1.4) Please explain calculation

*Changes in the physical structure of sites has enable the reduction of natural gas and refrigerant gases consumption from Scope 1 and electricity consumption from Scope 2, which resulted in a reduction of -82,758 (kg CO2eq) and -378,950 (kg CO2eq) respectively. Closed sites which accounted in FY23 for -461.71 tCO2eq in total, therefore, overall changes in the physical operating conditions of sites summed in a 1.75% reduction. We arrived at -1.75% through $(-461.71/26,385)*100 - 1.75\%$.*

Acquisitions

(7.10.1.1) Change in emissions (metric tons CO2e)

7969.25

(7.10.1.2) Direction of change in emissions

Select from:

Increased

(7.10.1.3) Emissions value (percentage)

30.2

(7.10.1.4) Please explain calculation

In FY23, Amdocs acquired a new big site in Raanana (Israel) being the major reason for the big increase. Other than that 2 smaller sites were integrated to the Global EHS Management System: one in Cardiff (UK) and another one Auckland (New Zealand). Overall gross scope 1 and 2 emissions from those facilities summed 7969.25 tCO2e. This means that the total change in emissions is equal to 30.20% increase, according to the formula in the explanation of terms:
 $(7969.25/26,385)*100 = 30.20\%$

Mergers

(7.10.1.1) Change in emissions (metric tons CO2e)

0

(7.10.1.2) Direction of change in emissions

Select from:

No change

(7.10.1.3) Emissions value (percentage)

0

Change in output

(7.10.1.1) Change in emissions (metric tons CO2e)

64.84

(7.10.1.2) Direction of change in emissions

Select from:

Decreased

(7.10.1.3) Emissions value (percentage)

0.25

(7.10.1.4) Please explain calculation

A overall decrease of 0.25% from FY22 to FY23 in the change in output resulted in a reduction of -64.84 tCO2e from total Scope 1 and 2 emissions. We arrived in -0.25% through $(-64.84/26,385)*100$ -0.25% The variables identified to explain these reduction were: - A decrease in electricity consumption beyond projects reported under "Other emissions reduction activities". We attribute this reduction to the establishment of our hybrid model, where employees are encouraged to work from their homes twice a week. - A decrease from natural gas consumption of 0.05% resulting in a 14,452 tCO2e reduction. - An increase 0.14% of diesel consumption for diesel generators resulting in an increase of 37.63 tCO2e. In FY23 we had a new Data Center opened in Pune Tower 2 (India) and a new generator installed there. - An increase in the Fire suppression system of 76.048 tCO2e, responsible for 0.288%. This increased is connected to a new fire suppression system installation in Israel (Negev North site) during FY23.

Change in methodology

(7.10.1.1) Change in emissions (metric tons CO2e)

860.8

(7.10.1.2) Direction of change in emissions

Select from:

Decreased

(7.10.1.3) Emissions value (percentage)

3.26

(7.10.1.4) Please explain calculation

Part of the change between FY23 and FY22 emissions is due to DEFRA's and IEA annual updates of emission factors for electricity generation, WTT and T&D. We calculated estimate emissions reduced by comparing FY23 and FY22 emission factors and reached an approximate decreased of 860.801 (tCO2eq) We arrived at -3.26% through $(-860.80/26,385)*100$ -3.26%

Change in boundary

(7.10.1.1) Change in emissions (metric tons CO2e)

0

(7.10.1.2) Direction of change in emissions

Select from:

No change

(7.10.1.3) Emissions value (percentage)

0

Change in physical operating conditions

(7.10.1.1) Change in emissions (metric tons CO2e)

0

(7.10.1.2) Direction of change in emissions

Select from:

No change

(7.10.1.3) Emissions value (percentage)

0

Unidentified

(7.10.1.1) Change in emissions (metric tons CO2e)

217.65

(7.10.1.2) Direction of change in emissions

Select from:

Increased

(7.10.1.3) Emissions value (percentage)

0.82

(7.10.1.4) Please explain calculation

*While investigating reasons of our emissions reductions from FY22 to FY23 from scope 1 and scope 2, we could not attribute 217.65 tCO2e increase to additional specific factors besides the ones presented in the other lines. We arrived in -0.82% through $(217.65/26,385)*100$ -0.82%*

Other

(7.10.1.1) Change in emissions (metric tons CO2e)

212.6

(7.10.1.2) Direction of change in emissions

Select from:

Decreased

(7.10.1.3) Emissions value (percentage)

0.81

(7.10.1.4) Please explain calculation

*In FY23 we saw a decrease in Refrigerant Gas consumption, resulting in a reduction of -212.60 tCO2e compared to FY22. This system is maintained in a regular basis and doesn't reflect change in output or other physical changes at our facilities. The total decrease represent -0.81% and we have arrived in -0.81% through $(-212.60/26,385)*100$ -0.81%.*

[Fixed row]

(7.15.1) Break down your total gross global Scope 1 emissions by greenhouse gas type and provide the source of each used global warming potential (GWP).

Row 1

(7.15.1.1) Greenhouse gas

Select from:

CO2

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

156.18

(7.15.1.3) GWP Reference

Select from:

IPCC Fifth Assessment Report (AR5 – 100 year)

Row 2

(7.15.1.1) Greenhouse gas

Select from:

CH4

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

0.121

(7.15.1.3) GWP Reference

Select from:

IPCC Fifth Assessment Report (AR5 – 100 year)

Row 3

(7.15.1.1) Greenhouse gas

Select from:

N2O

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

1.069

(7.15.1.3) GWP Reference

Select from:

IPCC Fifth Assessment Report (AR5 – 100 year)

Row 4

(7.15.1.1) Greenhouse gas

Select from:

HFCs

(7.15.1.2) Scope 1 emissions (metric tons of CO2e)

984.33

(7.15.1.3) GWP Reference

Select from:

IPCC Fifth Assessment Report (AR5 – 100 year)

[Add row]

(7.16) Break down your total gross global Scope 1 and 2 emissions by country/area.

Australia

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.65

(7.16.2) Scope 2, location-based (metric tons CO2e)

72.41

(7.16.3) Scope 2, market-based (metric tons CO2e)

72.41

Brazil

(7.16.1) Scope 1 emissions (metric tons CO2e)

12.28

(7.16.2) Scope 2, location-based (metric tons CO2e)

43.1

(7.16.3) Scope 2, market-based (metric tons CO2e)

43.1

Bulgaria

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.38

(7.16.2) Scope 2, location-based (metric tons CO2e)

80.46

(7.16.3) Scope 2, market-based (metric tons CO2e)

43.78

Canada

(7.16.1) Scope 1 emissions (metric tons CO2e)

107.6

(7.16.2) Scope 2, location-based (metric tons CO2e)

509.96

(7.16.3) Scope 2, market-based (metric tons CO2e)

509.96

Chile

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.53

(7.16.2) Scope 2, location-based (metric tons CO2e)

19.03

(7.16.3) Scope 2, market-based (metric tons CO2e)

19.03

Cyprus

(7.16.1) Scope 1 emissions (metric tons CO2e)

2.88

(7.16.2) Scope 2, location-based (metric tons CO2e)

863.65

(7.16.3) Scope 2, market-based (metric tons CO2e)

861.47

Czechia

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

38.68

(7.16.3) Scope 2, market-based (metric tons CO2e)

41.99

Denmark

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.38

(7.16.2) Scope 2, location-based (metric tons CO2e)

2.55

(7.16.3) Scope 2, market-based (metric tons CO2e)

8.74

France

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.44

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Germany

(7.16.1) Scope 1 emissions (metric tons CO2e)

35.34

(7.16.2) Scope 2, location-based (metric tons CO2e)

56.89

(7.16.3) Scope 2, market-based (metric tons CO2e)

46.83

Greece

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.67

(7.16.2) Scope 2, location-based (metric tons CO2e)

17.16

(7.16.3) Scope 2, market-based (metric tons CO2e)

25.92

India

(7.16.1) Scope 1 emissions (metric tons CO2e)

474.87

(7.16.2) Scope 2, location-based (metric tons CO2e)

10127.09

(7.16.3) Scope 2, market-based (metric tons CO2e)

10127.09

Indonesia

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.82

(7.16.2) Scope 2, location-based (metric tons CO2e)

56.15

(7.16.3) Scope 2, market-based (metric tons CO2e)

56.15

Ireland

(7.16.1) Scope 1 emissions (metric tons CO2e)

12.7

(7.16.2) Scope 2, location-based (metric tons CO2e)

97.18

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Israel

(7.16.1) Scope 1 emissions (metric tons CO2e)

243.38

(7.16.2) Scope 2, location-based (metric tons CO2e)

19669.27

(7.16.3) Scope 2, market-based (metric tons CO2e)

2917.66

Kazakhstan

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.68

(7.16.2) Scope 2, location-based (metric tons CO2e)

34.48

(7.16.3) Scope 2, market-based (metric tons CO2e)

34.48

Malaysia

(7.16.1) Scope 1 emissions (metric tons CO2e)

9.25

(7.16.2) Scope 2, location-based (metric tons CO2e)

101.6

(7.16.3) Scope 2, market-based (metric tons CO2e)

101.6

Mexico

(7.16.1) Scope 1 emissions (metric tons CO2e)

2.66

(7.16.2) Scope 2, location-based (metric tons CO2e)

180.83

(7.16.3) Scope 2, market-based (metric tons CO2e)

169.9

Netherlands

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.1

(7.16.2) Scope 2, location-based (metric tons CO2e)

11.96

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

New Zealand

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.66

(7.16.2) Scope 2, location-based (metric tons CO2e)

2.6

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

Philippines

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.25

(7.16.2) Scope 2, location-based (metric tons CO2e)

496.8

(7.16.3) Scope 2, market-based (metric tons CO2e)

496.8

Poland

(7.16.1) Scope 1 emissions (metric tons CO2e)

0.44

(7.16.2) Scope 2, location-based (metric tons CO2e)

19.63

(7.16.3) Scope 2, market-based (metric tons CO2e)

22.24

Singapore

(7.16.1) Scope 1 emissions (metric tons CO2e)

1.28

(7.16.2) Scope 2, location-based (metric tons CO2e)

6.56

(7.16.3) Scope 2, market-based (metric tons CO2e)

6.56

Spain

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

2.24

(7.16.3) Scope 2, market-based (metric tons CO2e)

2.75

Taiwan, China

(7.16.1) Scope 1 emissions (metric tons CO2e)

0

(7.16.2) Scope 2, location-based (metric tons CO2e)

0

(7.16.3) Scope 2, market-based (metric tons CO2e)

0

United Kingdom of Great Britain and Northern Ireland

(7.16.1) Scope 1 emissions (metric tons CO2e)

23.98

(7.16.2) Scope 2, location-based (metric tons CO2e)

58.74

(7.16.3) Scope 2, market-based (metric tons CO2e)

23.26

United States of America

(7.16.1) Scope 1 emissions (metric tons CO2e)

204.48

(7.16.2) Scope 2, location-based (metric tons CO2e)

8923.97

(7.16.3) Scope 2, market-based (metric tons CO2e)

8923.97

[Fixed row]

(7.17.2) Break down your total gross global Scope 1 emissions by business facility.

Row 1

(7.17.2.1) Facility

Cardiff UK

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

3.14

(7.17.2.3) Latitude

51.481583

(7.17.2.4) Longitude

-3.17909

Row 3

(7.17.2.1) Facility

Bourke StreetAustralia

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.94

(7.17.2.3) Latitude

-37.816521

(7.17.2.4) Longitude

144.956672

Row 4

(7.17.2.1) Facility

Sydney Sourced Group

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.71

(7.17.2.3) Latitude

-37.816521

(7.17.2.4) Longitude

144.956672

Row 5

(7.17.2.1) Facility

Philadelphia

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.19

(7.17.2.3) Latitude

39.952723

(7.17.2.4) Longitude

-75.163526

Row 6

(7.17.2.1) Facility

Hod Hasharon - Israel

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

13.34

(7.17.2.3) Latitude

32.1327

(7.17.2.4) Longitude

34.89887

Row 7

(7.17.2.1) Facility

Alpharetta - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.58

(7.17.2.3) Latitude

34.06508

(7.17.2.4) Longitude

-84.29018

Row 9

(7.17.2.1) Facility

Champaign - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

175.78

(7.17.2.3) Latitude

40.0875

(7.17.2.4) Longitude

-88.25047

Row 10

(7.17.2.1) Facility

Raanana - Ganei Shefa - Israel

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

35.04

(7.17.2.3) Latitude

32.17357

(7.17.2.4) Longitude

34.887821

Row 11

(7.17.2.1) Facility

Montreal - Canada

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

4.68

(7.17.2.3) Latitude

45.47208

(7.17.2.4) Longitude

-73.54134

Row 13

(7.17.2.1) Facility

Dusseldorf

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

34.96

(7.17.2.3) Latitude

51.236094

(7.17.2.4) Longitude

6.733882

Row 14

(7.17.2.1) Facility

GGN - Delhi

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

48.12

(7.17.2.3) Latitude

28.508829

(7.17.2.4) Longitude

77.071806

Row 16

(7.17.2.1) Facility

Negev North - Israel

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

84.11

(7.17.2.3) Latitude

31.52349

(7.17.2.4) Longitude

34.59107

Row 17

(7.17.2.1) Facility

St. Louis - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

8.92

(7.17.2.3) Latitude

38.64823

(7.17.2.4) Longitude

-90.52945

Row 18

(7.17.2.1) Facility

Riverside (UK)

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

9.07

(7.17.2.3) Latitude

51.505163

(7.17.2.4) Longitude

-0.080294

Row 19

(7.17.2.1) Facility

Madrid Torre Garena

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

40.42526

(7.17.2.4) Longitude

-3.69063

Row 20

(7.17.2.1) Facility

Dublin Openet

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

8.25

(7.17.2.3) Latitude

53.349764

(7.17.2.4) Longitude

-6.260273

Row 22

(7.17.2.1) Facility

Chiswick Park - London UK

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

11.77

(7.17.2.3) Latitude

51.49635

(7.17.2.4) Longitude

-0.27313

Row 23

(7.17.2.1) Facility

Bath - UK

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

51.378081

(7.17.2.4) Longitude

-2.366767

Row 24

(7.17.2.1) Facility

Singapore

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.98

(7.17.2.3) Latitude

1.295137

(7.17.2.4) Longitude

103.858746

Row 25

(7.17.2.1) Facility

Cyprus - Maritime

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

2.88

(7.17.2.3) Latitude

34.660914

(7.17.2.4) Longitude

33.018996

Row 26

(7.17.2.1) Facility

Toronto Sourced Group

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.88

(7.17.2.3) Latitude

43.6424

(7.17.2.4) Longitude

-79.61778

Row 28

(7.17.2.1) Facility

Athens - Greece

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.67

(7.17.2.3) Latitude

38.046931

(7.17.2.4) Longitude

23.806259

Row 29

(7.17.2.1) Facility

Dresden

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.38

(7.17.2.3) Latitude

51.048813

(7.17.2.4) Longitude

13.737222

Row 30

(7.17.2.1) Facility

Burbank - CA (Juice)

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

20.59

(7.17.2.3) Latitude

34.153211

(7.17.2.4) Longitude

-118.342987

Row 31

(7.17.2.1) Facility

Bellevue - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.17

(7.17.2.3) Latitude

47.613701

(7.17.2.4) Longitude

-122.190933

Row 32

(7.17.2.1) Facility

Pune - India

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

426.8

(7.17.2.3) Latitude

18.512575

(7.17.2.4) Longitude

73.923309

Row 33

(7.17.2.1) Facility

Jakarta

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.82

(7.17.2.3) Latitude

-6.217414

(7.17.2.4) Longitude

106.812952

Row 35

(7.17.2.1) Facility

Toronto Eglinton UXP

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

43.6424

(7.17.2.4) Longitude

-79.61778

Row 37

(7.17.2.1) Facility

Warsaw

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.44

(7.17.2.3) Latitude

52.180007

(7.17.2.4) Longitude

20.996458

Row 38

(7.17.2.1) Facility

Sacramento - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.28

(7.17.2.3) Latitude

53.2734

(7.17.2.4) Longitude

-121.493895

Row 39

(7.17.2.1) Facility

Madrid Veganova

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

40.533923

(7.17.2.4) Longitude

-3.635381

Row 40

(7.17.2.1) Facility

East Point

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

4.45

(7.17.2.3) Latitude

53.357336

(7.17.2.4) Longitude

-6.226207

Row 41

(7.17.2.1) Facility

Cyprus - D Nikolaou

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

34.67648

(7.17.2.4) Longitude

33.03741

Row 42

(7.17.2.1) Facility

Mexico City

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.69

(7.17.2.3) Latitude

19.4375

(7.17.2.4) Longitude

-99.187384

Row 43

(7.17.2.1) Facility

Sao Carlos - Brazil

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

6.39

(7.17.2.3) Latitude

-22.063306

(7.17.2.4) Longitude

-47.87623

Row 45

(7.17.2.1) Facility

Ottawa - Canada

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

99.61

(7.17.2.3) Latitude

45.34868

(7.17.2.4) Longitude

-75.90663

Row 47

(7.17.2.1) Facility

Troy

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.26

(7.17.2.3) Latitude

40.798689

(7.17.2.4) Longitude

-74.485314

Row 48

(7.17.2.1) Facility

Sofia

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.38

(7.17.2.3) Latitude

42.691509

(7.17.2.4) Longitude

23.353934

Row 49

(7.17.2.1) Facility

New Jersey- USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.23

(7.17.2.3) Latitude

40.71859

(7.17.2.4) Longitude

-74.03484

Row 51

(7.17.2.1) Facility

Mt Laurel- USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

39.97137

(7.17.2.4) Longitude

-74.90153

Row 52

(7.17.2.1) Facility

Kuala Lumpur Openet

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

9.25

(7.17.2.3) Latitude

3.117085

(7.17.2.4) Longitude

101.678562

Row 53

(7.17.2.1) Facility

Prague

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

50.087465

(7.17.2.4) Longitude

14.421253

Row 55

(7.17.2.1) Facility

Toronto Milverton

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.49

(7.17.2.3) Latitude

43.6424

(7.17.2.4) Longitude

-79.61778

Row 56

(7.17.2.1) Facility

Manila Ortigas

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0

(7.17.2.3) Latitude

14.58691

(7.17.2.4) Longitude

121.0614

Row 57

(7.17.2.1) Facility

Nazareth

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.88

(7.17.2.3) Latitude

32.683382

(7.17.2.4) Longitude

35.300692

Row 58

(7.17.2.1) Facility

Guadalajara

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.97

(7.17.2.3) Latitude

20.676901

(7.17.2.4) Longitude

-103.431974

Row 59

(7.17.2.1) Facility

Aarhus

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.38

(7.17.2.3) Latitude

56.155258

(7.17.2.4) Longitude

10.203191

Row 60

(7.17.2.1) Facility

Herndon- USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.25

(7.17.2.3) Latitude

38.95082

(7.17.2.4) Longitude

-77.42751

Row 61

(7.17.2.1) Facility

Santiago

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.53

(7.17.2.3) Latitude

-33.391832

(7.17.2.4) Longitude

-70.614883

Row 62

(7.17.2.1) Facility

Almaty

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.68

(7.17.2.3) Latitude

43.25654

(7.17.2.4) Longitude

76.92848

Row 63

(7.17.2.1) Facility

Sao Paulo - Brazil

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

5.89

(7.17.2.3) Latitude

-23.58536

(7.17.2.4) Longitude

-46.67544

Row 64

(7.17.2.1) Facility

Maastricht

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.1

(7.17.2.3) Latitude

50.841799

(7.17.2.4) Longitude

5.703726

Row 65

(7.17.2.1) Facility

Plano - Texas - USA

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.34

(7.17.2.3) Latitude

33.072621

(7.17.2.4) Longitude

-96.829412

Row 66

(7.17.2.1) Facility

Rennes - Streamezzo

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.44

(7.17.2.3) Latitude

48.132432

(7.17.2.4) Longitude

-1.682446

Row 67

(7.17.2.1) Facility

Manila EcoTower

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.25

(7.17.2.3) Latitude

14.58691

(7.17.2.4) Longitude

121.0614

Row 70

(7.17.2.1) Facility

Raanana Kenyon - Israel

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

18.53

(7.17.2.3) Latitude

32.174092

(7.17.2.4) Longitude

34.888368

Row 71

(7.17.2.1) Facility

Adelaide - Toronto (Juice)

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.94

(7.17.2.3) Latitude

43.65053

(7.17.2.4) Longitude

-79.378138

Row 72

(7.17.2.1) Facility

Singapore Sourced Group

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.3

(7.17.2.3) Latitude

1.352083

(7.17.2.4) Longitude

103.819839

Row 73

(7.17.2.1) Facility

Overland Park KS

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

0.63

(7.17.2.3) Latitude

38.984764

(7.17.2.4) Longitude

-94.677658

Row 74

(7.17.2.1) Facility

Amdocs Park

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

90.49

(7.17.2.3) Latitude

32.17357

(7.17.2.4) Longitude

34.887821

Row 75

(7.17.2.1) Facility

Auckland

(7.17.2.2) Scope 1 emissions (metric tons CO2e)

1.66

(7.17.2.3) Latitude

-36.848461

(7.17.2.4) Longitude

174.763336

[Add row]

(7.20.2) Break down your total gross global Scope 2 emissions by business facility.

Row 1

(7.20.2.1) Facility

Cardiff UK (market based emissions based on: AIB - European Residual Mixes 2022)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

1.86

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

1.97

Row 2

(7.20.2.1) Facility

Dublin Openet (market based emissions based on: Electricity invoice - SSE Airtricity and Energia)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

77.32

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 3

(7.20.2.1) Facility

Singapore (market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

3.28

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

3.28

Row 4

(7.20.2.1) Facility

St. Louis(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

4420.36

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

4420.36

Row 5

(7.20.2.1) Facility

Ottawa Bridgewater(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

138.49

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

138.49

Row 6

(7.20.2.1) Facility

Madrid Veganova(market based emissions based on: Electricity invoice - Iberdrola)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

0.8

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0.7

Row 7

(7.20.2.1) Facility

Prague(market based emissions based on: AIB - European Residual Mixes 2022)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

38.68

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

41.99

Row 8

(7.20.2.1) Facility

Singapore (Sourced group)(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

3.28

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

3.28

Row 9

(7.20.2.1) Facility

Brazil Sao Carlos(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

17.39

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

17.39

Row 10

(7.20.2.1) Facility

Alpharetta Georgia(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

147.32

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

147.32

Row 11

(7.20.2.1) Facility

Guadalajara(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

160.94

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

151.21

Row 12

(7.20.2.1) Facility

Toronto Sourced Group(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

7.95

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

7.95

Row 13

(7.20.2.1) Facility

Philadelphia(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

4.18

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

4.18

Row 14

(7.20.2.1) Facility

Riverside - UK(market based emissions based on: AIB - European Residual Mixes 2022)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

10.78

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

11.47

Row 15

(7.20.2.1) Facility

Aarhus(market based emissions based on: AIB - European Residual Mixes 2022)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

2.55

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

8.74

Row 16

(7.20.2.1) Facility

Montreal Canada DC(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

289.41

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

289.41

Row 17

(7.20.2.1) Facility

Pune (towers T2, T12, T6, T7 and B5)(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

8317.97

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

8317.97

Row 18

(7.20.2.1) Facility

Bourke Street(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

54.87

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

54.87

Row 19

(7.20.2.1) Facility

Dusseldorf(market based emissions based on: Electricity invoice - Stadtwerke)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

22.01

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

25.33

Row 20

(7.20.2.1) Facility

Dresden(market based emissions based on: Electricity invoice - Drewag)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

34.88

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

21.51

Row 21

(7.20.2.1) Facility

Madrid Torre Garena - Iberdrola(market based emissions based on: Electricity invoice - Iberdrola)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

0.12

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0.11

Row 22

(7.20.2.1) Facility

Mt Laurel(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

50.56

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

50.56

Row 23

(7.20.2.1) Facility

Santiago(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

19.03

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

19.03

Row 24

(7.20.2.1) Facility

Pune BPO(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

307.01

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

307.01

Row 25

(7.20.2.1) Facility

Manila - Ecotower(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

341.74

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

341.74

Row 26

(7.20.2.1) Facility

Mexico City(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

19.89

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

18.68

Row 27

(7.20.2.1) Facility

GGN - Delhi(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

1502.11

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

1502.11

Row 28

(7.20.2.1) Facility

Limassol - Maritime D. Nikolaou(market based emissions based on: AIB - European Residual Mixes 2022)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

863.65

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

861.47

Row 30

(7.20.2.1) Facility

Burbank - California (Juice)(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

59.99

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

59.99

Row 31

(7.20.2.1) Facility

New Jersey(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

35.05

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

35.05

Row 32

(7.20.2.1) Facility

Champaign - IL(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

3863.93

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

3863.93

Row 33

(7.20.2.1) Facility

Bath(market based emissions based on: Electricity invoice - EDF)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

24.79

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

9.82

Row 35

(7.20.2.1) Facility

Athens - Greece(market based emissions based on: AIB - European Residual Mixes 2022)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

17.16

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

25.92

Row 37

(7.20.2.1) Facility

Manila - Ortigas(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

155.06

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

155.06

Row 38

(7.20.2.1) Facility

Chiswick Park(market based emissions based on: Green Energy Certificate for Chiswick Park)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

21.31

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 39

(7.20.2.1) Facility

Maastricht(market based emissions based on: GO received from the vendor - Main Energy)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

11.96

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 40

(7.20.2.1) Facility

Jakarta(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

56.15

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

56.15

Row 41

(7.20.2.1) Facility

Bellevue - USA(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

35.54

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

35.54

Row 42

(7.20.2.1) Facility

Madrid Torre Garena - Natural Gas(market based emissions based on: Electricity invoice - Naturgy (Gas Natural))

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

0.78

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

1.04

Row 43

(7.20.2.1) Facility

Troy(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

8.54

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

8.54

Row 44

(7.20.2.1) Facility

Sofia(market based emissions based on: Information from the energy provider)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

80.46

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

43.78

Row 46

(7.20.2.1) Facility

Malaysia Kuala Lumpur (Openet)(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

101.6

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

101.6

Row 47

(7.20.2.1) Facility

Israel (Raanana Ganei Shefa, Raanana Kenyon, Negev North, Nazareth, Hod Ha'sharon - DC only and Amdocs Park)(market based emissions based on: IEC emission factor)Considering all facilities since the IREC purchase refers to all the sites.

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

19669.27

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

2917.66

Row 49

(7.20.2.1) Facility

Plano - Texas(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

153.72

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

153.72

Row 54

(7.20.2.1) Facility

Madrid Torre Garena - Landlord(market based emissions based on: Electricity invoice - Iberdrola)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

0.54

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0.9

Row 56

(7.20.2.1) Facility

Brazil Sao Paulo(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

25.71

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

25.71

Row 58

(7.20.2.1) Facility

Auckland (market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

2.6

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 59

(7.20.2.1) Facility

Warsaw (market based emissions based on: AIB - European Residual Mixes 2022)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

19.63

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

22.24

Row 60

(7.20.2.1) Facility

Almaty (market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

34.48

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

34.48

Row 63

(7.20.2.1) Facility

East Point(market based emissions based on: Electricity invoice - SSE Airtricity and Energia)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

19.86

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

0

Row 64

(7.20.2.1) Facility

Toronto - Eglinton(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

30.04

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

30.04

Row 66

(7.20.2.1) Facility

Australia - Sydney (Sourced Group)(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

17.54

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

17.54

Row 67

(7.20.2.1) Facility

Sacramento EDH(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

71.23

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

71.23

Row 68

(7.20.2.1) Facility

Toronto Milverton(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

15.07

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

15.07

Row 69

(7.20.2.1) Facility

Adelaide - Toronto (Juice)(market based emissions based on: IEA - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

29.01

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

29.01

Row 70

(7.20.2.1) Facility

Herndon(market based emissions based on: EPA eGRID - similar to location based)

(7.20.2.2) Scope 2, location-based (metric tons CO2e)

73.54

(7.20.2.3) Scope 2, market-based (metric tons CO2e)

73.54

[Add row]

(7.22) Break down your gross Scope 1 and Scope 2 emissions between your consolidated accounting group and other entities included in your response.

Consolidated accounting group

(7.22.1) Scope 1 emissions (metric tons CO2e)

1141.7

(7.22.2) Scope 2, location-based emissions (metric tons CO2e)

41493

(7.22.3) Scope 2, market-based emissions (metric tons CO2e)

24555.7

(7.22.4) Please explain

Amdocs limited is reporting for all subsidiaries and legal entities together under the same consolidated accounting group.

All other entities

(7.22.1) Scope 1 emissions (metric tons CO2e)

0

(7.22.2) Scope 2, location-based emissions (metric tons CO2e)

0

(7.22.3) Scope 2, market-based emissions (metric tons CO2e)

0

(7.22.4) Please explain

Amdocs limited is reporting for all subsidiaries and legal entities together under the same consolidated accounting group.

[Fixed row]

(7.23.1) Break down your gross Scope 1 and Scope 2 emissions by subsidiary.

Row 2

(7.23.1.1) Subsidiary name

Manila - Ortigas

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.0

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

94.32

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

94.32

Row 3

(7.23.1.1) Subsidiary name

Pleasanton

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.96

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

6.16

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

6.16

Row 4

(7.23.1.1) Subsidiary name

Bellevue (ECR only)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.16

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

2.39

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

2.39

Row 5

(7.23.1.1) Subsidiary name

Israel (Raanana Ganei shefa, Raanana Kenyon, Negev North, Nazareth and Hod Ha'Sharon - DC only)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

177.24

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

17534.66

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

2631.26

(7.23.1.15) Comment

Considering all facilities since the IREC purchase refers to all the sites.

Row 6

(7.23.1.1) Subsidiary name

Madrid Veganova

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.0

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

4.53

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

4.17

Row 7

(7.23.1.1) Subsidiary name

GGN - Delhi

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

46.52

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

1119.24

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

1119.24

Row 8

(7.23.1.1) Subsidiary name

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

1.1

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

9.9

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

0.0

Row 9

(7.23.1.1) Subsidiary name

Bath

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

3.05

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

33.56

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

7.29

Row 10

(7.23.1.1) Subsidiary name

TTS Texas – Frisco - Wade Boulevard

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.71

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

15.23

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

15.23

Row 11

(7.23.1.1) Subsidiary name

Montreal Canada DC

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

4.68

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

330.15

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

330.15

Row 12

(7.23.1.1) Subsidiary name

Manila - Ecotower

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.95

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

337.88

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

337.88

Row 13

(7.23.1.1) Subsidiary name

Amber Plaza

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.0

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

35.83

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

35.83

Row 14

(7.23.1.1) Subsidiary name

Rhode Island (Kenzan)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.3

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

6.59

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

6.59

Row 15

(7.23.1.1) Subsidiary name

Athens

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.67

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

17.53

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

20.83

Row 16

(7.23.1.1) Subsidiary name

Ottawa Bridgewater

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

17.36

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

214.45

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

214.45

Row 17

(7.23.1.1) Subsidiary name

Toronto Milverton

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.85

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

8.85

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

8.85

Row 18

(7.23.1.1) Subsidiary name

Jakarta

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

1.82

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

68.59

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

68.59

Row 19

(7.23.1.1) Subsidiary name

Sofia

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.38

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

63.63

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

42.75

Row 20

(7.23.1.1) Subsidiary name

Tech Ave - Toronto

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

31.24

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

17.27

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

17.27

Row 21

(7.23.1.1) Subsidiary name

Toronto Sourced Group

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

1.23

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

9.91

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

9.91

Row 22

(7.23.1.1) Subsidiary name

Guadalajara

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

1.97

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

115.98

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

115.98

Row 23

(7.23.1.1) Subsidiary name

Herndon

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

1.25

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

75.25

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

75.25

Row 24

(7.23.1.1) Subsidiary name

Vubiquity - Juice (California)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

10.21

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

100.58

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

100.58

Row 25

(7.23.1.1) Subsidiary name

Dublin East Point

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

4.45

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

11.93

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

0.0

Row 26

(7.23.1.1) Subsidiary name

Cyprus D.Nikolaou

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

1.79

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

135.99

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

137.44

Row 27

(7.23.1.1) Subsidiary name

Taiwan - Taipei - ECR only

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.32

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

14.21

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

14.21

Row 28

(7.23.1.1) Subsidiary name

Prague

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.0

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

27.17

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

36.32

Row 29

(7.23.1.1) Subsidiary name

Sacramento EDH

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.28

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

75.07

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

75.07

Row 30

(7.23.1.1) Subsidiary name

Troy

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.26

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

8.58

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

8.58

Row 31

(7.23.1.1) Subsidiary name

Rome

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.0

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

5.28

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

9.08

Row 32

(7.23.1.1) Subsidiary name

Malaysia Actix

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.37

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

22.99

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

22.99

Row 33

(7.23.1.1) Subsidiary name

Rennes - Streamezzo

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.44

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

4.08

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

0.1

Row 34

(7.23.1.1) Subsidiary name

Singapore

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.98

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

16.81

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

16.81

Row 35

(7.23.1.1) Subsidiary name

Bourke Street

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.94

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

57.38

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

57.38

Row 36

(7.23.1.1) Subsidiary name

Dresden

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.38

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

30.49

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

19.4

Row 37

(7.23.1.1) Subsidiary name

Toronto - Eglinton (UXP)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.0

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

36.22

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

36.22

Row 38

(7.23.1.1) Subsidiary name

Malaysia Kuala Lumpur (Openet)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

4.84

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

94.37

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

94.37

Row 39

(7.23.1.1) Subsidiary name

Chiswick Park

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

12.3

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

23.06

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

0.0

Row 40

(7.23.1.1) Subsidiary name

Champaign - IL

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

185.13

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

4210.21

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

4210.21

Row 41

(7.23.1.1) Subsidiary name

JNetX

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

2.31

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

67.32

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

67.32

Row 42

(7.23.1.1) Subsidiary name

Cyprus Maritime

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

34.36

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

857.96

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

867.07

Row 43

(7.23.1.1) Subsidiary name

Moscow BI Telecom

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

8.2

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

61.28

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

61.28

Row 44

(7.23.1.1) Subsidiary name

Riverside (Vubiquity)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

10.71

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

37.04

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

67.26

Row 45

(7.23.1.1) Subsidiary name

Penza BI Telecom

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

2.27

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

85.27

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

85.27

Row 46

(7.23.1.1) Subsidiary name

Almaty - ECR only

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.57

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

14.91

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

14.91

Row 47

(7.23.1.1) Subsidiary name

Santiago

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.74

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

87.26

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

87.26

Row 48

(7.23.1.1) Subsidiary name

Pune BPO

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

63.02

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

193.28

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

193.28

Row 49

(7.23.1.1) Subsidiary name

Brazil Sao Carlos

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

6.39

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

8.66

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

8.66

Row 50

(7.23.1.1) Subsidiary name

New Jersey

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.23

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

30.0

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

30.0

Row 51

(7.23.1.1) Subsidiary name

Pune (towers T2, T12, T6, T7 and B5)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

605.5

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

8721.39

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

8721.39

Row 52

(7.23.1.1) Subsidiary name

Aarhus - ECR only

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.38

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

1.46

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

8.2

Row 53

(7.23.1.1) Subsidiary name

Madrid Torre Garena

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.0

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

3.36

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

5.64

Row 54

(7.23.1.1) Subsidiary name

Toronto ClearBridge

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

45.32

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

21.92

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

21.92

Row 55

(7.23.1.1) Subsidiary name

Vubiquity - Juice (Toronto)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

1.31

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

39.44

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

39.44

Row 56

(7.23.1.1) Subsidiary name

Dublin - Openet

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

4.48

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

102.52

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

0.0

Row 57

(7.23.1.1) Subsidiary name

Singapore (Sourced group)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.42

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

3.06

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

3.06

Row 58

(7.23.1.1) Subsidiary name

Warsaw - ECR only

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.44

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

15.38

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

20.9

Row 59

(7.23.1.1) Subsidiary name

Dusseldorf

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

8.97

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

18.27

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

24.01

Row 60

(7.23.1.1) Subsidiary name

TTS New Jersey - Parsippany

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.62

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

13.42

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

13.42

Row 61

(7.23.1.1) Subsidiary name

Mexico City

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.69

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

17.23

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

17.23

Row 62

(7.23.1.1) Subsidiary name

Philadelphia

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.19

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

4.46

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

4.46

Row 63

(7.23.1.1) Subsidiary name

Vindicia - San Mateo

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.09

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

2.28

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

2.28

Row 64

(7.23.1.1) Subsidiary name

St. Louis Maryville

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

3.41

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

3899.86

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

3899.86

Row 65

(7.23.1.1) Subsidiary name

Richardson Plano

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.34

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

180.09

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

180.09

Row 66

(7.23.1.1) Subsidiary name

Australia - Sydney (Sourced Group)

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.56

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

11.32

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

11.32

Row 67

(7.23.1.1) Subsidiary name

Alpharetta Georgia

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

0.52

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

99.96

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

99.96

Row 68

(7.23.1.1) Subsidiary name

Brazil Sao Paulo

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

5.89

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

13.57

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

13.57

Row 69

(7.23.1.1) Subsidiary name

Mt Laurel

(7.23.1.2) Primary activity

Select from:

IT services

(7.23.1.3) Select the unique identifier you are able to provide for this subsidiary

Select all that apply

No unique identifier

(7.23.1.12) Scope 1 emissions (metric tons CO2e)

4.33

(7.23.1.13) Scope 2, location-based emissions (metric tons CO2e)

485.16

(7.23.1.14) Scope 2, market-based emissions (metric tons CO2e)

485.16

[Add row]

7.26 / 7.27 / 7.28 – questions related to our customer’s were excluded from this public report.

(7.30) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired electricity	Select from: <input checked="" type="checkbox"/> Yes
Consumption of purchased or acquired heat	Select from: <input checked="" type="checkbox"/> No
Consumption of purchased or acquired steam	Select from: <input checked="" type="checkbox"/> No
Consumption of purchased or acquired cooling	Select from: <input checked="" type="checkbox"/> No
Generation of electricity, heat, steam, or cooling	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(7.30.1) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

Consumption of fuel (excluding feedstock)

(7.30.1.1) Heating value

Select from:

LHV (lower heating value)

(7.30.1.2) MWh from renewable sources

0

(7.30.1.3) MWh from non-renewable sources

698.26

(7.30.1.4) Total (renewable and non-renewable) MWh

698.26

Consumption of purchased or acquired electricity

(7.30.1.1) Heating value

Select from:

Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

55233.02

(7.30.1.3) MWh from non-renewable sources

38533.93

(7.30.1.4) Total (renewable and non-renewable) MWh

93766.95

Consumption of self-generated non-fuel renewable energy

(7.30.1.1) Heating value

Select from:

LHV (lower heating value)

(7.30.1.2) MWh from renewable sources

0

(7.30.1.4) Total (renewable and non-renewable) MWh

0

Total energy consumption

(7.30.1.1) Heating value

Select from:

Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

55233.02

(7.30.1.3) MWh from non-renewable sources

39232.19

(7.30.1.4) Total (renewable and non-renewable) MWh

94465.21

[Fixed row]

(7.30.6) Select the applications of your organization's consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Select from: <input checked="" type="checkbox"/> Yes
Consumption of fuel for the generation of heat	Select from: <input checked="" type="checkbox"/> Yes
Consumption of fuel for the generation of steam	Select from: <input checked="" type="checkbox"/> No
Consumption of fuel for the generation of cooling	Select from: <input checked="" type="checkbox"/> No
Consumption of fuel for co-generation or tri-generation	Select from: <input checked="" type="checkbox"/> No

[Fixed row]

(7.30.7) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Sustainable biomass

(7.30.7.1) Heating value

Select from:

Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use sustainable biomass

Other biomass

(7.30.7.1) Heating value

Select from:

Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use other biomass

Other renewable fuels (e.g. renewable hydrogen)

(7.30.7.1) Heating value

Select from:

LHV

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use other renewable fuels

Coal

(7.30.7.1) Heating value

Select from:

LHV

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use coal

Oil

(7.30.7.1) Heating value

Select from:

LHV

(7.30.7.2) Total fuel MWh consumed by the organization

313.49

(7.30.7.3) MWh fuel consumed for self-generation of electricity

313.49

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Diesel for emergency generators - fuel consumed for self-generation of electricity

Gas

(7.30.7.1) Heating value

Select from:

LHV

(7.30.7.2) Total fuel MWh consumed by the organization

384.77

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

384.77

(7.30.7.8) Comment

Natural Gas - fuel consumed for self-generation of heat at some Amdocs sites in Europe and North America

Other non-renewable fuels (e.g. non-renewable hydrogen)

(7.30.7.1) Heating value

Select from:

LHV

(7.30.7.2) Total fuel MWh consumed by the organization

0

(7.30.7.3) MWh fuel consumed for self-generation of electricity

0

(7.30.7.4) MWh fuel consumed for self-generation of heat

0

(7.30.7.8) Comment

Amdocs does not use other non-renewable fuels

Total fuel

(7.30.7.1) Heating value

Select from:

LHV

(7.30.7.2) Total fuel MWh consumed by the organization

698.26

(7.30.7.3) MWh fuel consumed for self-generation of electricity

313.49

(7.30.7.4) MWh fuel consumed for self-generation of heat

384.77

(7.30.7.8) Comment

*Diesel for emergency generators - fuel consumed for self-generation of electricity and natural gas - fuel consumed for self-generation of heat
[Fixed row]*

(7.30.9) Provide details on the electricity, heat, steam, and cooling your organization has generated and consumed in the reporting year.

Electricity

(7.30.9.1) Total Gross generation (MWh)

313.49

(7.30.9.2) Generation that is consumed by the organization (MWh)

313.49

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Heat

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Steam

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

Cooling

(7.30.9.1) Total Gross generation (MWh)

0

(7.30.9.2) Generation that is consumed by the organization (MWh)

0

(7.30.9.3) Gross generation from renewable sources (MWh)

0

(7.30.9.4) Generation from renewable sources that is consumed by the organization (MWh)

0

[Fixed row]

(7.30.14) Provide details on the electricity, heat, steam, and/or cooling amounts that were accounted for at a zero or near-zero emission factor in the market-based Scope 2 figure reported in 7.7.

Row 1

(7.30.14.1) Country/area

Select from:

Israel

(7.30.14.2) Sourcing method

Select from:

Unbundled procurement of energy attribute certificates (EACs)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Solar

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

37387

(7.30.14.6) Tracking instrument used

Select from:

I-REC

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

Israel

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

Yes

(7.30.14.9) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2016

(7.30.14.10) Comment

Amdocs has purchased IREC certificates to cover the electricity consumption for all operations in Israel. I-RECs redeemed for green electricity claims from all Amdocs sites in Israel between 1st October 2022 and 30th September 2023 (FY23) by the company EDF verification key and evidence: <https://api-internal.evident.app/public/certificates/en/jPAj%2FGI3BTFcfdihkMMs2KeW7dT0I2IMp%2FhXek3wmLIF3iOqdLNE91FCgonHIRra>

Row 2

(7.30.14.1) Country/area

Select from:

United Kingdom of Great Britain and Northern Ireland

(7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :19% renewable and 63.1% nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

22.74

(7.30.14.6) Tracking instrument used

Select from:

Other, please specify :Electricity Invoice -EDF

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

United Kingdom of Great Britain and Northern Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

No

(7.30.14.10) Comment

The energy supplier from Bath (EDF) provides Low carbon energy mix (63.1% Nuclear and 19% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 3

(7.30.14.1) Country/area

Select from:

United Kingdom of Great Britain and Northern Ireland

(7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Wind

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

102.92

(7.30.14.6) Tracking instrument used

Select from:

REGO

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

United Kingdom of Great Britain and Northern Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

No

(7.30.14.10) Comment

The energy supplier from Chiswick Park (ScottishPower) provides a green energy certificate on behalf of Amdocs electricity consumption under a certified mechanism (REGOs) enabling zero emission reporting.

Row 4

(7.30.14.1) Country/area

Select from:

Germany

(7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :57.2% renewable and 8.1% nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

51.47

(7.30.14.6) Tracking instrument used

Select from:

Other, please specify :Electricity invoice - Drewag

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

Germany

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

No

(7.30.14.10) Comment

The energy supplier from Dresden (Drewag) provides Low carbon energy mix (8.1% Nuclear and 57.2% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 5

(7.30.14.1) Country/area

Select from:

Germany

(7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :18.9% renewable and 10.4% nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

10.73

(7.30.14.6) Tracking instrument used

Select from:

Other, please specify :Electricity invoice - Stadtwerke

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

Germany

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

No

(7.30.14.10) Comment

energy supplier from Dusseldorf (Stadtwerke) provides Low carbon energy mix (10.4% Nuclear and 18.9% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 6

(7.30.14.1) Country/area

Select from:

Ireland

(7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

- Renewable energy mix, please specify :Supplier doesn't identify it

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

250.3

(7.30.14.6) Tracking instrument used

Select from:

- Other, please specify :Electricity invoice - Energia

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

- Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

- No

(7.30.14.10) Comment

The energy supplier from Dublin Openet (Energia) provides 100% renewable energy. The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 7

(7.30.14.1) Country/area

Select from:

- Ireland

(7.30.14.2) Sourcing method

Select from:

- Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

- Electricity

(7.30.14.4) Low-carbon technology type

Select from:

- Renewable energy mix, please specify :Supplier doesn't identify it

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

64.28

(7.30.14.6) Tracking instrument used

Select from:

- Other, please specify :Electricity invoice - SSE Airtricity

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

- Ireland

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

- No

(7.30.14.10) Comment

The energy supplier from East Point (SSE Airtricity) provides 100% renewable energy. The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtained from the electricity bills provided by the supplier.

Row 8

(7.30.14.1) Country/area

Select from:

Netherlands

(7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Wind

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

40.37

(7.30.14.6) Tracking instrument used

Select from:

GO

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

Netherlands

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

Yes

(7.30.14.9) Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2022

(7.30.14.10) Comment

The energy supplier from Maastricht (MAIN Energie) provides a green energy certificate on behalf of Amdocs electricity consumption under a certified mechanism (EU-Wind) enabling zero emission reporting.

Row 9

(7.30.14.1) Country/area

Select from:

Spain

(7.30.14.2) Sourcing method

Select from:

Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Low-carbon energy mix, please specify :48% renewable and 20% nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

2.36

(7.30.14.6) Tracking instrument used

Select from:

Other, please specify :Electricity invoice - Iberdrola

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

Spain

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

No

(7.30.14.10) Comment

The energy supplier from Madrid Veganova and Torre Garena (Iberdrola) provides Low carbon energy mix (20% Nuclear and 48% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 10

(7.30.14.1) Country/area

Select from:

Spain

(7.30.14.2) Sourcing method

Select from:

- Retail supply contract with an electricity supplier (retail green electricity)

(7.30.14.3) Energy carrier

Select from:

- Electricity

(7.30.14.4) Low-carbon technology type

Select from:

- Low-carbon energy mix, please specify :20.10% renewable and 32,3% nuclear

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

1.31

(7.30.14.6) Tracking instrument used

Select from:

- Other, please specify :Electricity invoice - Naturgy (Gas Natural)

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

- Spain

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

- No

(7.30.14.10) Comment

The energy supplier from Madrid Torre Garena (Naturgy) provides Low carbon energy mix (32.3% Nuclear and 20.10% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Row 11

(7.30.14.1) Country/area

Select from:

India

(7.30.14.2) Sourcing method

Select from:

Physical power purchase agreement (physical PPA) with a grid-connected generator

(7.30.14.3) Energy carrier

Select from:

Electricity

(7.30.14.4) Low-carbon technology type

Select from:

Renewable energy mix, please specify :Supplier doesn't identify

(7.30.14.5) Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

4565.79

(7.30.14.6) Tracking instrument used

Select from:

Other, please specify :Information from the energy provider - Maharashtra State Electricity Distribution Company Limited

(7.30.14.7) Country/area of origin (generation) of the low-carbon energy or energy attribute

Select from:

India

(7.30.14.8) Are you able to report the commissioning or re-powering year of the energy generation facility?

Select from:

No

(7.30.14.10) Comment

Amdocs has purchased green energy certificates to cover the electricity consumption for operations in Pune (India) for the months of April, May and June 2023. The energy supplier from India (Maharashtra State Electricity Distribution Company Limited) provides a green energy certificate on behalf of Amdocs under the scheme approved by Maharashtra Electricity Regulatory Commission in petition No. 134 for availing the supply of 100% Green Energy through Renewable Energy source for the months requested.

[Add row]

(7.30.16) Provide a breakdown by country/area of your electricity/heat/steam/cooling consumption in the reporting year.

Australia

(7.30.16.1) Consumption of purchased electricity (MWh)

111.16

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

111.16

Brazil

(7.30.16.1) Consumption of purchased electricity (MWh)

321.15

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

321.15

Bulgaria

(7.30.16.1) Consumption of purchased electricity (MWh)

167.15

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

167.15

Canada

(7.30.16.1) Consumption of purchased electricity (MWh)

5099.59

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

5099.59

Chile

(7.30.16.1) Consumption of purchased electricity (MWh)

50.84

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

50.84

Cyprus

(7.30.16.1) Consumption of purchased electricity (MWh)

1418.28

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

1418.28

Czechia

(7.30.16.1) Consumption of purchased electricity (MWh)

60.23

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

60.23

Denmark

(7.30.16.1) Consumption of purchased electricity (MWh)

15.68

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

15.68

France

(7.30.16.1) Consumption of purchased electricity (MWh)

0

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

0.00

Germany

(7.30.16.1) Consumption of purchased electricity (MWh)

146.77

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

39.9

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

186.67

Greece

(7.30.16.1) Consumption of purchased electricity (MWh)

48.77

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

48.77

India

(7.30.16.1) Consumption of purchased electricity (MWh)

18697.92

(7.30.16.2) Consumption of self-generated electricity (MWh)

313.49

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

19011.41

Indonesia

(7.30.16.1) Consumption of purchased electricity (MWh)

71.66

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

71.66

Ireland

(7.30.16.1) Consumption of purchased electricity (MWh)

314.58

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

314.58

Israel

(7.30.16.1) Consumption of purchased electricity (MWh)

41938.73

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

22362.91

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

64301.64

Kazakhstan

(7.30.16.1) Consumption of purchased electricity (MWh)

70.49

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

70.49

Malaysia

(7.30.16.1) Consumption of purchased electricity (MWh)

163.74

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

163.74

Mexico

(7.30.16.1) Consumption of purchased electricity (MWh)

415.69

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

415.69

Netherlands

(7.30.16.1) Consumption of purchased electricity (MWh)

40.37

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

40.37

New Zealand

(7.30.16.1) Consumption of purchased electricity (MWh)

19.18

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

19.18

Philippines

(7.30.16.1) Consumption of purchased electricity (MWh)

698.83

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

698.83

Poland

(7.30.16.1) Consumption of purchased electricity (MWh)

25.92

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

25.92

Singapore

(7.30.16.1) Consumption of purchased electricity (MWh)

17.12

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

17.12

Spain

(7.30.16.1) Consumption of purchased electricity (MWh)

13.69

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

13.69

Taiwan, China

(7.30.16.1) Consumption of purchased electricity (MWh)

0

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

0

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

0.00

United Kingdom of Great Britain and Northern Ireland

(7.30.16.1) Consumption of purchased electricity (MWh)

283.65

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

43.85

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

327.50

United States of America

(7.30.16.1) Consumption of purchased electricity (MWh)

23555.7

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

325.15

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

23880.85

[Fixed row]

(7.45) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Row 1

(7.45.1) Intensity figure

0.0000052577

(7.45.2) Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

25697.38

(7.45.3) Metric denominator

Select from:

unit total revenue

(7.45.4) Metric denominator: Unit total

4887550000

(7.45.5) Scope 2 figure used

Select from:

Market-based

(7.45.6) % change from previous year

8.79

(7.45.7) Direction of change

Select from:

Decreased

(7.45.8) Reasons for change

Select all that apply

Other emissions reduction activities

Change in revenue

(7.45.9) Please explain

Amdocs saw a decrease due to emission reduction activities, especially in upgrading data centers and offices, to make them more energy efficient. We also shifted to renewable energy suppliers in a few sites and started reporting market-based emissions, which accounted for 0 emission factors and scope 2 emissions. In addition, we had a significant increase on our revenue. For more details on the revenue, see our financial statement below: <https://investors.amdocs.com/static-files/3cd0613c-cb5c-4ed3-ab9d-f26bd4fa549a>

Row 2

(7.45.1) Intensity figure

1.0084

(7.45.2) Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

25697.38

(7.45.3) Metric denominator

Select from:

full time equivalent (FTE) employee

(7.45.4) Metric denominator: Unit total

25482.7

(7.45.5) Scope 2 figure used

Select from:

Market-based

(7.45.6) % change from previous year

8.2

(7.45.7) Direction of change

Select from:

Decreased

(7.45.8) Reasons for change

Select all that apply

Other emissions reduction activities

(7.45.9) Please explain

Amdocs saw a decrease due to emission reduction activities, especially in upgrading data centers and offices, to make them more energy efficient. We also shifted to renewable energy suppliers in a few sites and started reporting market-based emissions, which accounted for 0 emission factors and scope 2 emissions. In addition, this decrease is partially due to the big increase of the employees. In the reopening of several sites after COVID-19 and coming back to the office movement, Amdocs saw the need for hiring more employees.

[Add row]

(7.53.1) Provide details of your absolute emissions targets and progress made against those targets.

Row 1

(7.53.1.1) Target reference number

Select from:

Abs 1

(7.53.1.2) Is this a science-based target?

Select from:

Yes, and this target has been approved by the Science Based Targets initiative

(7.53.1.3) Science Based Targets initiative official validation letter

AMDO-USA-002-OFF_Approval Letter.pdf

(7.53.1.4) Target ambition

Select from:

1.5°C aligned

(7.53.1.5) Date target was set

09/30/2019

(7.53.1.6) Target coverage

Select from:

Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

Carbon dioxide (CO₂)

Methane (CH₄)

Nitrous oxide (N₂O)

Hydrofluorocarbons (HFCs)

(7.53.1.8) Scopes

Select all that apply

Scope 1

Scope 2

(7.53.1.9) Scope 2 accounting method

Select from:

Market-based

(7.53.1.11) End date of base year

09/30/2019

(7.53.1.12) Base year Scope 1 emissions covered by target (metric tons CO2e)

1929

(7.53.1.13) Base year Scope 2 emissions covered by target (metric tons CO2e)

54996

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

0.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

56925.000

(7.53.1.33) Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

100

(7.53.1.34) Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

100

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

100

(7.53.1.54) End date of target

09/30/2024

(7.53.1.55) Targeted reduction from base year (%)

21

(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)

44970.750

(7.53.1.57) Scope 1 emissions in reporting year covered by target (metric tons CO2e)

1141.7

(7.53.1.58) Scope 2 emissions in reporting year covered by target (metric tons CO2e)

24555.7

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

25697.400

(7.53.1.78) Land-related emissions covered by target

Select from:

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.79) % of target achieved relative to base year

(7.53.1.80) Target status in reporting year

Select from:

 Underway**(7.53.1.82) Explain target coverage and identify any exclusions**

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2C aligned).

(7.53.1.83) Target objective

Amdocs is continuously striving to reduce our GHG emissions, and we are proud to have already reached our targets already in FY23. Nonetheless we are aware that COVID-19 outbreak had a significant impact on our overall emissions, we will keep on measuring our performance to ensure being on track with our goals. We expect some increase in our emissions compared to our pandemic levels, but not going back to our pre- COVID ones, since we are not going back to “business as usual”: Amdocs has implemented a hybrid model of work for employees to work from home and from our offices, and established goals to increase the percentage of renewable energy consumption from our overall electricity consumption.

(7.53.1.84) Plan for achieving target, and progress made to the end of the reporting year

In FY2023 our scope 12 emissions accounted for a total of 25,697.38 tCO₂e – an absolute reduction of 45.1% from our 2019 base year. *In FY2023, Scope 2 was calculated according to the market-based method approach. Although our base year was calculated using location-based methodology, this is the reason why we selected location-based (Scope 2 accounting method). Amdocs is continuously seeking to reduce energy consumption on our facilities, including Data Centers, by introducing several projects and incentives to reduce energy consumption in our operations. Moreover, Amdocs is committed to increase the share of renewable energy in our global electricity consumption, and continuously exploring new opportunities in this area. In FY2023, we enhanced our electricity consumption from low-carbon and renewable sources worldwide. In Israel, we purchased IREC (renewable energy certificates) totaling 37,387 MWh, which covers nearly all our operations in the country (90%). This effort raised our global renewable electricity consumption to 58.9%, a significant jump from 19.4% in FY2021. Additionally, we are exploring alternatives at our main sites to increase the purchase of renewable energy directly from suppliers through Power Purchase Agreements (PPAs). In FY2023, we secured an agreement with a company in Israel to supply our main site with 100% renewable energy starting January 2024, maintaining our global renewable electricity purchase at least at 50% of the total annual energy consumption. As of December 2023, Amdocs has secured a Power Purchase Agreement (PPA) in the US with our current energy provider to supply 50% of our total electricity consumption to our data center in Champaign, Illinois from renewable sources through the Green-e Energy program, the Center for Resource Solutions certifies renewable energy that meets the highest standards in North America. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040.*

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

No

Row 2

(7.53.1.1) Target reference number

Select from:

Abs 2

(7.53.1.2) Is this a science-based target?

Select from:

Yes, and this target has been approved by the Science Based Targets initiative

(7.53.1.3) Science Based Targets initiative official validation letter

AMDO-USA-002-OFF_Approval Letter.pdf

(7.53.1.4) Target ambition

Select from:

Well-below 2°C aligned

(7.53.1.5) Date target was set

09/30/2019

(7.53.1.6) Target coverage

Select from:

Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

- Carbon dioxide (CO2)
- Methane (CH4)
- Nitrous oxide (N2O)

(7.53.1.8) Scopes

Select all that apply

- Scope 3

(7.53.1.10) Scope 3 categories

Select all that apply

- Scope 3, Category 6 – Business travel
- Scope 3, Category 7 – Employee commuting

(7.53.1.11) End date of base year

09/30/2019

(7.53.1.19) Base year Scope 3, Category 6: Business travel emissions covered by target (metric tons CO2e)

68772

(7.53.1.20) Base year Scope 3, Category 7: Employee commuting emissions covered by target (metric tons CO2e)

13044

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

81816.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

81816.000

(7.53.1.40) Base year Scope 3, Category 6: Business travel emissions covered by target as % of total base year emissions in Scope 3, Category 6: Business travel (metric tons CO2e)

100

(7.53.1.41) Base year Scope 3, Category 7: Employee commuting covered by target as % of total base year emissions in Scope 3, Category 7: Employee commuting (metric tons CO2e)

73.3

(7.53.1.52) Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

78.32

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

78.32

(7.53.1.54) End date of target

09/30/2024

(7.53.1.55) Targeted reduction from base year (%)

12.5

(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)

71589.000

(7.53.1.64) Scope 3, Category 6: Business travel emissions in reporting year covered by target (metric tons CO2e)

25010.296

(7.53.1.65) Scope 3, Category 7: Employee commuting emissions in reporting year covered by target (metric tons CO2e)

6904.15

(7.53.1.76) Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

31914.446

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

31914.446

(7.53.1.78) Land-related emissions covered by target

Select from:

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.79) % of target achieved relative to base year

487.94

(7.53.1.80) Target status in reporting year

Select from:

Underway

(7.53.1.82) Explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2C aligned). For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. For fiscal year 2019, our main scope 3 emissions are business

travels (68.8% of scope 3 emissions and 43.8% of total GHG emissions), fuel and energy related activities (15.5% of scope 3 emissions and 9.9% of total emissions) and employee commuting - employees leased cars for commuting and personal use (6.1% of scope 3 emissions and 9.6% of total emissions). All previous activities sum a total of 93.8% of scope 3 emissions and 59.8% of Amdocs total GHG emissions. For energy related activities, we decided to set emission reduction targets aligned with scope 2 target (since the reduction is related and will happen in parallel), on an Absolute contraction approach in line with a 1.5 degree scenario (1.5C), for a 5 year target, therefore 21%

(7.53.1.83) Target objective

The overall emissions reduction target for scope 3 sums 13039 tCO₂e by 2024. This represents 13% reduction of scope 3 absolute contraction, therefore scope 3 target.

(7.53.1.84) Plan for achieving target, and progress made to the end of the reporting year

Since 2018, Amdocs has established the Travel Wise Program to reduce business travel, which was the major greenhouse gas emission factor before COVID-19, across all business units worldwide. The implementation and performance of this program's objectives are monitored by a strategic committee headed by Amdocs' COO and CFO. The program encourages managers and employees to re-evaluate the necessity of travel and avoid it if possible. The committee also reviews and guides the strategy and major action plans of this program. Emissions from business travel represent the majority of scope 3 emissions and were the primary reason for the overall increase in Amdocs' GHG emissions in FY2023. This increase reflects our business growth and the increased travel of employees for business purposes after the COVID-19 outbreak. However, Amdocs has decided not to return to "business as usual". We have implemented an even stricter travel policy, a hybrid work model allowing employees to work from home and our offices, and enhanced efforts to install and use advanced IT solutions such as video conferencing and virtual meetings to minimize required travel. As a result, overall emissions from business travel alone have seen a 63.6% reduction compared to FY2019 emissions. Amdocs is gradually evolving its approach to employee commuting options. The former "Car Department" has been rebranded as the "Transportation Department" to promote alternative transportation solutions. Amdocs encourages employees to use alternatives such as carpooling (with reserved parking), shuttles from train stations, optimized bus lines and shuttles in India, and bicycles/scooters, with supporting infrastructure like parking spaces, compressors, chargers, and showers at Amdocs sites. In addition, Amdocs has committed to having 80% of its vehicle fleet be hybrid by FY2025, plug-in, or electric cars. As of June 2024, we have already achieved approximately 82% of our car fleet to be hybrid, plug-in, and electric, marking significant progress toward our sustainability objectives.

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

No

Row 3

(7.53.1.1) Target reference number

Select from:

Abs 3

(7.53.1.2) Is this a science-based target?

Select from:

Yes, and this target has been approved by the Science Based Targets initiative

(7.53.1.3) Science Based Targets initiative official validation letter

AMDO-USA-002-OFF_Approval Letter.pdf

(7.53.1.4) Target ambition

Select from:

1.5°C aligned

(7.53.1.5) Date target was set

09/30/2019

(7.53.1.6) Target coverage

Select from:

Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

Carbon dioxide (CO₂)

Methane (CH₄)

Nitrous oxide (N₂O)

(7.53.1.8) Scopes

Select all that apply

Scope 3

(7.53.1.10) Scope 3 categories

Select all that apply

Scope 3, Category 3 – Fuel- and energy- related activities (not included in Scope 1 or 2)

(7.53.1.11) End date of base year

09/30/2019

(7.53.1.16) Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target (metric tons CO2e)

15467

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

15467.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

15467.000

(7.53.1.37) Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target as % of total base year emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

100

(7.53.1.52) Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

15.47

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

15.47

(7.53.1.54) End date of target

09/30/2024

(7.53.1.55) Targeted reduction from base year (%)

21

(7.53.1.56) Total emissions at end date of target covered by target in all selected Scopes (metric tons CO2e)

12218.930

(7.53.1.61) Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions in reporting year covered by target (metric tons CO2e)

14162.15

(7.53.1.76) Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

14162.150

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

14162.150

(7.53.1.78) Land-related emissions covered by target

Select from:

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.79) % of target achieved relative to base year

40.17

(7.53.1.80) Target status in reporting year

Select from:

Underway

(7.53.1.82) Explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2C aligned). For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. For fiscal year 2019, our main scope 3 emissions are business travels (68.8% of scope 3 emissions and 43.8% of total GHG emissions), fuel and energy related activities (15.5% of scope 3 emissions and 9.9% of total emissions) and employee commuting - employees leased cars for commuting and personal use (6.1% of scope 3 emissions and 9.6% of total emissions). All previous activities sum a total of 93.8% of scope 3 emissions and 59.8% of Amdocs total GHG emissions.

(7.53.1.83) Target objective

For energy related activities, we decided to set emission reduction targets aligned with scope 2 target (since the reduction is related and will happen in parallel), on an Absolute contraction approach in line with a 1.5 degree scenario (1.5C), for a 5 year target, therefore 21% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. The overall emissions reduction target for scope 3 sums 13039 tCO₂e by 2024. This represents 13% reduction of scope 3 absolute contraction, therefore scope 3 target.

(7.53.1.84) Plan for achieving target, and progress made to the end of the reporting year

Fuel and energy related activities on scope 3 comprise transmission and distribution (T&D) and well-to-tank (WTT) emissions associated with grid losses, and therefore directly related to our electricity consumption and source of electricity purchased at each of our operational facilities and data centers. Amdocs is continuously seeking to reduce energy consumption on our facilities, including Data Centers, by introducing several projects and incentives to reduce energy consumption in our operations. Moreover, Amdocs is committed to increase the share of renewable energy in our global electricity consumption, and continuously exploring new opportunities in this area. In FY2023, we enhanced our electricity consumption from low-carbon and renewable sources worldwide. In Israel, we purchased IREC (renewable energy certificates) totaling 37,387 MWh, which covers nearly all our operations in the country (90%). This effort raised our global renewable electricity consumption to 58.9%, a significant jump from 19.4% in FY2021. Additionally, we are exploring alternatives at our main sites to increase the

purchase of renewable energy directly from suppliers through Power Purchase Agreements (PPAs). In FY2023, we secured an agreement with a company in Israel to supply our main site with 100% renewable energy starting January 2024, maintaining our global renewable electricity purchase at least at 50% of the total annual energy consumption. As of December 2023, Amdocs has secured a Power Purchase Agreement (PPA) in the US with our current energy provider to supply 50% of our total electricity consumption to our data center in Champaign, Illinois from renewable sources through the Green-e Energy program, the Center for Resource Solutions certifies renewable energy that meets the highest standards in North America. Ultimately, we plan to expand this initiative, gradually transitioning all our smaller sites to renewable energy, with the goal of powering all our worldwide operations with 100% renewable electricity by FY2040.

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

No

[Add row]

(7.54.2) Provide details of any other climate-related targets, including methane reduction targets.

Row 1

(7.54.2.1) Target reference number

Select from:

Oth 1

(7.54.2.2) Date target was set

09/29/2021

(7.54.2.3) Target coverage

Select from:

Business activity

(7.54.2.4) Target type: absolute or intensity

Select from:

Absolute

(7.54.2.5) Target type: category & Metric (target numerator if reporting an intensity target)

Low-carbon vehicles

Percentage of low-carbon vehicles in company fleet

(7.54.2.7) End date of base year

09/29/2021

(7.54.2.8) Figure or percentage in base year

31

(7.54.2.9) End date of target

09/29/2025

(7.54.2.10) Figure or percentage at end of date of target

80

(7.54.2.11) Figure or percentage in reporting year

82

(7.54.2.12) % of target achieved relative to base year

104.0816326531

(7.54.2.13) Target status in reporting year

Select from:

Achieved and maintained

(7.54.2.15) Is this target part of an emissions target?

Yes, Absolute Target #2. In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5° and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2C aligned). For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. Fuel consumption from Amdocs car fleet is accounted as scope 3 emissions, and is part of Scope 3 absolute reduction from employee commuting.

(7.54.2.16) Is this target part of an overarching initiative?

Select all that apply

No, it's not part of an overarching initiative

(7.54.2.18) Please explain target coverage and identify any exclusions

The target covers Amdocs vehicle fleet and the related scope 3 emissions. This scope item covers public transport and leased cars for employee commuting and personal use. While vehicles are not owned by the company, we pay for fuel consumption, and therefore, it is accounted for as Scope 3 emissions.

(7.54.2.19) Target objective

Amdocs is constantly improving our employee commuting alternatives for both the employee and the environment. Since 2018 we are aiming to improve our car fleet efficiency and to increase the percentage of hybrid and electric cars. By FY25, we plan for our vehicle fleet to be 80% hybrid/plug-in/electric cars. By increasing the percentage of hybrid plug-in and electric cars, we expect to contribute to our scope 3 emissions reduction target and our overall commitment to the Science Based Targets

(7.54.2.21) List the actions which contributed most to achieving this target

Amdocs is gradually evolving its approach to employee commuting options. The former "Car Department" has been rebranded as the "Transportation Department" to promote alternative transportation solutions. Amdocs encourages employees to use alternatives such as carpooling (with reserved parking), shuttles from train stations, optimized bus lines and shuttles in India, and bicycles/scooters, with supporting infrastructure like parking spaces, compressors, chargers, and showers at Amdocs sites. In addition, Amdocs has committed to having 80% of its vehicle fleet be hybrid by FY2025, plug-in, or electric cars. As of June 2024, we have already achieved approximately 82% of our car fleet to be hybrid, plug-in, and electric, marking significant progress toward our sustainability objectives.

[Add row]

(7.55.1) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Under investigation	0	`Numeric input
To be implemented	3	57.15
Implementation commenced	0	0
Implemented	5	1556.3
Not to be implemented	0	`Numeric input

[Fixed row]

(7.55.2) Provide details on the initiatives implemented in the reporting year in the table below.

Row 1

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

Lighting

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

82.58

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

Scope 2 (location-based)

Scope 2 (market-based)

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

(7.55.2.4) Voluntary/Mandatory

Select from:

Voluntary

(7.55.2.5) Annual monetary savings (unit currency – as specified in C0.4)

26027

(7.55.2.6) Investment required (unit currency – as specified in C0.4)

184545

(7.55.2.7) Payback period

Select from:

4-10 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

3-5 years

(7.55.2.9) Comment

Lighting improvements on energy efficiency at offices in India, Ireland and Bulgaria. Energy efficiency brings CO2e savings on both scope 2 (electricity consumption) and scope 3 (WTT and T&D).

Row 2

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

Heating, Ventilation and Air Conditioning (HVAC)

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

692.67

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

- Scope 2 (location-based)
- Scope 2 (market-based)
- Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

(7.55.2.4) Voluntary/Mandatory

Select from:

- Mandatory

(7.55.2.5) Annual monetary savings (unit currency – as specified in C0.4)

118868

(7.55.2.6) Investment required (unit currency – as specified in C0.4)

267000

(7.55.2.7) Payback period

Select from:

- 1-3 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

- 6-10 years

(7.55.2.9) Comment

In Israel - HVAC improvements done at the DCs GSDC replacement of 2 chiller units. The new units are 30% more efficient and expected to reduce power usage by 10%-15%. Raanana Kenyon replacing 4 water pumps for chillers - expected to reduce power usage by 10%-15%.

Row 3

(7.55.2.1) Initiative category & Initiative type

Low-carbon energy consumption

Liquid biofuels

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

7.19

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

Scope 1

(7.55.2.4) Voluntary/Mandatory

Select from:

Voluntary

(7.55.2.5) Annual monetary savings (unit currency – as specified in C0.4)

1439

(7.55.2.6) Investment required (unit currency – as specified in C0.4)

10000

(7.55.2.7) Payback period

Select from:

1-3 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

3-5 years

(7.55.2.9) Comment

Implementation of new generator with Bio Fuel instead of diesel in Ireland's Data Center.

Row 4

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in production processes

Machine/equipment replacement

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

2.06

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

Scope 2 (location-based)

Scope 2 (market-based)

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

(7.55.2.4) Voluntary/Mandatory

Select from:

Mandatory

(7.55.2.5) Annual monetary savings (unit currency – as specified in C0.4)

347

(7.55.2.6) Investment required (unit currency – as specified in C0.4)

150000

(7.55.2.7) Payback period

Select from:

1-3 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

6-10 years

(7.55.2.9) Comment

In India - Replacement and installation of new Li-Ion Batteries at the Data Center - reduction of load and electricity consumption.

Row 5

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

Other, please specify :Site and Data Center consolidation

(7.55.2.2) Estimated annual CO2e savings (metric tonnes CO2e)

771.79

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

- Scope 2 (location-based)
- Scope 2 (market-based)
- Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

(7.55.2.4) Voluntary/Mandatory

Select from:

- Mandatory

(7.55.2.5) Annual monetary savings (unit currency – as specified in C0.4)

197382

(7.55.2.6) Investment required (unit currency – as specified in C0.4)

1200000

(7.55.2.7) Payback period

Select from:

- 1-3 years

(7.55.2.8) Estimated lifetime of the initiative

Select from:

- 6-10 years

(7.55.2.9) Comment

In India, Pune, we had the migration of Tower 7 to Tower 2. In Israel, we have the consolidation of Hod Hasharon Data Center to the Data Center in Raanana Kenyon. In the USA, we had the St Louis racks migration to the site in Champaign. The investment required refers only to the project in India. Due to Amdocs constant seek of facility improvements, the projects in Israel and USA were part of the overall plan and energy efficiency budget therefore does not specify projects budget.
[Add row]

(7.55.3) What methods do you use to drive investment in emissions reduction activities?

Row 1

(7.55.3.1) Method

Select from:

- Internal incentives/recognition programs

(7.55.3.2) Comment

The largest internal consumer of energy is the IT department due to the energy consumption of the data centers. Relevant IT managers are compensated and incentivized based on their achievement of energy reduction projects.

Row 2

(7.55.3.1) Method

Select from:

- Dedicated budget for energy efficiency

(7.55.3.2) Comment

As part of our annual operating plan (AOP), we consider allocating resources for energy efficiency, based on the expected return on investment. In addition, in situations whereby we are relocating our existing offices, or constructing a new office we allocate resources towards improving the energy consumption, thereby reducing emissions.

Row 3

(7.55.3.1) Method

Select from:

- Employee engagement

(7.55.3.2) Comment

We encourage our people to take part in activities to reduce emissions and to offer their own ideas for such initiatives, by increasing the awareness for environmental issues and by creating open dialogue on a continuous basis.

[Add row]

(7.74.1) Provide details of your products and/or services that you classify as low-carbon products.

Row 1

(7.74.1.1) Level of aggregation

Select from:

- Group of products or services

(7.74.1.2) Taxonomy used to classify product(s) or service(s) as low-carbon

Select from:

- No taxonomy used to classify product(s) or service(s) as low carbon

(7.74.1.3) Type of product(s) or service(s)

Other

- Other, please specify :Our offerings on clouds

(7.74.1.4) Description of product(s) or service(s)

Our cloud services are designed to help our customers to move systems and data to public-cloud data centers and our cloud-based products are designed to enable them to operate in the cloud. We believe that by leveraging the economies of scale offered by the public cloud and the attributes of our cloud offerings, our customers may be better positioned to subsequently reduce their carbon emissions in several ways.

(7.74.1.5) Have you estimated the avoided emissions of this low-carbon product(s) or service(s)

Select from:

- Yes

(7.74.1.6) Methodology used to calculate avoided emissions

Select from:

Other, please specify :Comparative analysis of resources consumption on public cloud versus on premise.

(7.74.1.7) Life cycle stage(s) covered for the low-carbon product(s) or services(s)

Select from:

Use stage

(7.74.1.8) Functional unit used

kW used per hour (extrapolated for public cloud)

(7.74.1.9) Reference product/service or baseline scenario used

Customer deployment bill of materials for our digital suite.

(7.74.1.10) Life cycle stage(s) covered for the reference product/service or baseline scenario

Select from:

Use stage

(7.74.1.11) Estimated avoided emissions (metric tons CO2e per functional unit) compared to reference product/service or baseline scenario

27.575

(7.74.1.12) Explain your calculation of avoided emissions, including any assumptions

We evaluated the impact of one of Amdocs' specific solution, and did a comparative analysis of resources consumption on public cloud versus on premise. Based on the estimated electricity consumption reduction obtained, we calculated estimated avoided emissions (metric tons CO2e per kWh) using as reference the International Energy Agency - "world" emission factor for electricity generation. Source: IEA (2021), Emission Factors. Regarding revenue from cloud products and services: Amdocs recognizes revenue under the five-step methodology required under ASC 606, which requires the Company to identify the contract with the customer, identify the performance obligations in the contract, determine the transaction price, allocate the transaction price to the performance obligations identified, and recognize revenue when (or as) each performance obligation is satisfied. Revenue is recognized net of any revenue-based taxes assessed by a governmental

authority that are both imposed on and concurrent with a specific revenue-producing transaction and collected by the Company from a customer (for example, sales, use and value added taxes). Among the Company's primary revenue categories, Managed services arrangements include management of data center operations and IT infrastructure, cloud operations, application management and ongoing support, management of end-to-end business processes, and managed transformation that includes both a transformation project as well as taking over managed services responsibility. The revenue from managed services arrangements is recognized for each individual performance obligation according to its relevant revenue category, including, but not limited to, revenue from the management of a customer's operations, revenue from projects and revenue from ongoing support services. Revenue from the management of a customer's operations pursuant to managed services arrangements is recognized over time as services are performed, using one method of measuring performance such as time elapsed, output produced, volume of data processed or subscriber count that provides the most faithful depiction of the transfer of services, pursuant to the specific contract terms of the managed services arrangements. Typically, managed services arrangements are long term in duration and are not subject to significant seasonality. Therefore we cannot currently provide exact percentages of our cloud-based products and services.

[Add row]

C10. Environmental performance - Plastics

(10.1) Do you have plastics-related targets, and if so what type?

(10.1.1) Targets in place

Select from:

No, and we do not plan to within the next two years

(10.1.3) Please explain

Amdocs is a software and services company and does not produce or handle plastic products. Our operations focus on software development, consulting, and technology services, which do not involve the use or production of plastics. Given our business activities, our environmental efforts are directed towards managing our IT infrastructure, reducing energy consumption, and minimizing operational waste. Amdocs is dedicated to minimizing its environmental impact by reducing the consumption of resources, including plastic usage. By adopting the 3Rs approach – reduce, reuse, and recycle – we strive to continually decrease the amount of waste sent to landfills. At our main sites, in line with the 3Rs strategy, seek to ensure the recycling of all plastic waste. However, since we rent most of our facilities, we do not have full control over water or waste management practices. During the past years, Amdocs has promoted several activities to minimize plastic consumption and waste at our operations and on the surrounding communities. Some examples are: - Replacing single-use plastics for reusable cups and cutlery at our sites, and adding dishwashers to reduce water usage. - Plastics Pollution awareness campaigns around the world, raising awareness towards sustainable practices at home. - Cleanliness drives on beaches, parks and surrounding our locations. We account for our waste management and plastic consumption for cups and trash bags as part of our GHG scope 3 emissions. Amdocs is dedicated to developing solutions that not only meet our business objectives but also seek to support our customers in achieving their environmental goals. We undertake projects in collaboration with our customers and partners, utilizing advanced technologies and applications to enhance strategic outcomes for all involved. Through the advanced features of our products and services, we are confident in empowering our customers to reduce their carbon emissions and plastic usage. For example Amdocs eSIM Cloud Platform, which significantly cuts down on the manufacturing, shipping, rollout, replacement, and disposal of physical components by eliminating the need for plastic SIM cards, addressing issues related to production and waste management. While we recognize the broader importance of addressing plastic waste, our primary impact areas are different, and thus we do not have specific plastic-related targets. We do engage with our supply chain on sustainability and will consider plastic-related targets if they become relevant to our operations or value chain in the future.

[Fixed row]

(10.2) Indicate whether your organization engages in the following activities.

Production/commercialization of plastic polymers (including plastic converters)

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Production/commercialization of durable plastic goods and/or components (including mixed materials)

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Usage of durable plastics goods and/or components (including mixed materials)

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Production/commercialization of plastic packaging

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Production/commercialization of goods/products packaged in plastics

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Provision/commercialization of services that use plastic packaging (e.g., food services)

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Provision of waste management and/or water management services

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Provision of financial products and/or services for plastics-related activities

(10.2.1) Activity applies

Select from:

No

(10.2.2) Comment

Not relevant to Amdocs' business because we are a software and services company.

Other activities not specified

(10.2.1) Activity applies

Select from:

Yes

(10.2.2) Comment

Amdocs is a software and services company and does not produce or handle plastic products. Our operations focus on software development, consulting, and technology services, which do not involve the use or production of plastics. Given our business activities, our environmental efforts are directed towards managing our IT infrastructure, reducing energy consumption, and minimizing operational waste. Amdocs is dedicated to minimizing its environmental impact by reducing the consumption of resources, including plastic usage. We account for our waste management and plastic consumption for cups and trash bags as part of our GHG scope 3 emissions. Amdocs is dedicated to developing solutions that not only meet our business objectives but also seek to support our customers in achieving their environmental goals. We undertake projects in collaboration with our customers and partners, utilizing advanced technologies and applications to enhance strategic outcomes for all involved. Through the advanced features of our products and services, we are confident in empowering our customers to reduce their carbon emissions and plastic usage. For example Amdocs eSIM Cloud Platform significantly cuts down on the manufacturing, shipping, rollout, replacement, and disposal of physical components by eliminating the need for plastic SIM cards, addressing issues related to production and waste management.

[Fixed row]

C11. Environmental performance - Biodiversity

(11.2) What actions has your organization taken in the reporting year to progress your biodiversity-related commitments?

	Actions taken in the reporting period to progress your biodiversity-related commitments
	<i>Select from:</i> <input checked="" type="checkbox"/> No, we are not taking any actions to progress our biodiversity-related commitments, but we plan to within the next two years

[Fixed row]

(11.3) Does your organization use biodiversity indicators to monitor performance across its activities?

	Does your organization use indicators to monitor biodiversity performance?
	<i>Select from:</i> <input checked="" type="checkbox"/> No

[Fixed row]

(11.4) Does your organization have activities located in or near to areas important for biodiversity in the reporting year?

	Indicate whether any of your organization's activities are located in or near to this type of area important for biodiversity	Comment
Legally protected areas	Select from: <input checked="" type="checkbox"/> No	No activities in such locations.
UNESCO World Heritage sites	Select from: <input checked="" type="checkbox"/> No	No activities in such locations.
UNESCO Man and the Biosphere Reserves	Select from: <input checked="" type="checkbox"/> No	No activities in such locations.
Ramsar sites	Select from: <input checked="" type="checkbox"/> No	No activities in such locations.
Key Biodiversity Areas	Select from: <input checked="" type="checkbox"/> No	No activities in such locations.
Other areas important for biodiversity	Select from: <input checked="" type="checkbox"/> No	No activities in such locations.

[Fixed row]

C13. Further information & sign off

(13.1) Indicate if any environmental information included in your CDP response (not already reported in 7.9.1/2/3, 8.9.1/2/3/4, and 9.3.2) is verified and/or assured by a third party?

	Other environmental information included in your CDP response is verified and/or assured by a third party
	Select from: <input checked="" type="checkbox"/> Yes

[Fixed row]

(13.1.1) Which data points within your CDP response are verified and/or assured by a third party, and which standards were used?

Row 1

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

Climate change

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Climate change

Waste data

Fuel consumption

Base year emissions

Renewable Electricity/Steam/Heat/Cooling consumption

- All data points in module 7
- Energy attribute certificates (EACs)

(13.1.1.3) Verification/assurance standard

Climate change-related standards

- ISO 14064-3

(13.1.1.4) Further details of the third-party verification/assurance process

Amdocs environmental reports cover over 98% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions, and are verified by a third-party independent auditor in accordance to ISO14064-3. The audit process also verifies the accuracy of our worldwide data collection and GHG report. Attached Verification Report, Statement and Certificate.

(13.1.1.5) Attach verification/assurance evidence/report (optional)

2024_06 GHG Verification Report - Amdocs v5.0.pdf

Row 2

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

- Climate change

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Climate change

- | | |
|--|---|
| <input checked="" type="checkbox"/> Waste data | <input checked="" type="checkbox"/> Energy attribute certificates (EACs) |
| <input checked="" type="checkbox"/> Base year emissions | <input checked="" type="checkbox"/> Electricity/Steam/Heat/Cooling consumption |
| <input checked="" type="checkbox"/> Progress against targets | <input checked="" type="checkbox"/> Emissions reduction initiatives/activities |
| <input checked="" type="checkbox"/> Target-setting methodology | <input checked="" type="checkbox"/> Year on year change in absolute emissions (Scope 3) |

All data points in module 7

Year on year change in absolute emissions (Scope 1 and 2)

Renewable Electricity/Steam/Heat/Cooling consumption

(13.1.1.3) Verification/assurance standard

Climate change-related standards

Other climate change verification standard, please specify :ISO14001

(13.1.1.4) Further details of the third-party verification/assurance process

We have implemented a global Environment, Health and Safety (EHS) management system, according to the international standards ISO45001:2018 and ISO14001:2015. We undergo yearly verifications from certified bodies on our global environmental risk identification, evaluation, mitigation and management processes, on our emission reduction activities, KPI collection, reporting, targets achievements and overall environmental continual improvement. Attached our worldwide ISO14001:2015 Certificate.

(13.1.1.5) Attach verification/assurance evidence/report (optional)

AMDOCS ISO14001 - valid until Sept 2025.pdf

Row 3

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

Climate change

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Climate change

Electricity/Steam/Heat/Cooling consumption

Fuel consumption

Renewable Electricity/Steam/Heat/Cooling consumption

Target-setting methodology

- Waste data

(13.1.1.3) Verification/assurance standard

Climate change-related standards

- Other climate change verification standard, please specify :ISO 45001

(13.1.1.4) Further details of the third-party verification/assurance process

We have implemented a global Environment, Health and Safety (EHS) management system, according to the international standards ISO45001:2018 and ISO14001:2015. We undergo yearly verifications from certified bodies on our global environmental risk identification, evaluation, mitigation and management processes, on our emission reduction activities, KPI collection, reporting, targets achievements and overall environmental continual improvement. Attached our worldwide ISO45001:2015 Certificate.

(13.1.1.5) Attach verification/assurance evidence/report (optional)

AMDOCS ISO45001 - valid until Sept 2025.pdf
[Add row]

(13.2) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

(13.2.1) Additional information

Question 10.6 shows as unanswered since we wrote on 1.24 that we map our value chain and end-of-life on plastics. However we cannot edit the answers due to dependencies of previous answers. So, to clarify, Amdocs is a software and services company and does not produce or handle plastic products. Our operations focus on software development, consulting, and technology services, which do not involve the use or production of plastics. Given our business activities, our environmental efforts are directed towards managing our IT infrastructure, reducing energy consumption, and minimizing operational waste. Amdocs is dedicated to minimizing its environmental impact by reducing the consumption of resources, including plastic usage. During the past years, Amdocs has promoted several activities to minimize plastic consumption and waste at our operations and on the surrounding communities. Some examples are: - Replacing single-use plastics for reusable cups and cutlery at our sites, and adding dishwashers to reduce water usage. - Plastics Pollution awareness campaigns around the world, raising awareness towards sustainable practices at home. - Cleanliness drives on beaches, parks and surrounding our locations. We account for our waste management and plastic consumption for cups and trash bags as part of our GHG scope 3 emissions. Moreover, Amdocs is dedicated to developing solutions that not only meet our business objectives but also seek to support our customers in achieving their environmental goals. We undertake projects in collaboration with our customers and partners,

utilizing advanced technologies and applications to enhance strategic outcomes for all involved. Through the advanced features of our products and services, we are confident in empowering our customers to reduce their carbon emissions and plastic usage. For example Amdocs eSIM Cloud Platform, which significantly cuts down on the manufacturing, shipping, rollout, replacement, and disposal of physical components by eliminating the need for plastic SIM cards, addressing issues related to production and waste management.

[Fixed row]

(13.3) Provide the following information for the person that has signed off (approved) your CDP response.

(13.3.1) Job title

Global EHS Director

(13.3.2) Corresponding job category

Select from:

Environmental, health and safety manager

[Fixed row]

