

Best Buy Reports First Quarter Results

Comparable Sales Decreased 8.0% Compared to 37.2% Growth in Q1 FY22

GAAP Diluted EPS of \$1.49

Non-GAAP Diluted EPS of \$1.57

MINNEAPOLIS, May 24, 2022 -- Best Buy Co., Inc. (NYSE: BBY) today announced results for the 13-week first quarter ended April 30, 2022 ("Q1 FY23"), as compared to the 13-week first quarter ended May 1, 2021 ("Q1 FY22").

		Q1 FY23		Q1 FY22
Revenue (\$ in millions)				
Enterprise	\$	10,647	\$	11,637
Domestic segment	\$	9,894	\$	10,841
International segment	\$	753	\$	796
Enterprise comparable sales % change ¹		(8.0)%		37.2 %
Domestic comparable sales % change ¹		(8.5)%		37.9 %
Domestic comparable online sales % change ¹		(14.9)%		7.6 %
International comparable sales % change ¹		(1.4)%		27.8 %
Operating Income				
GAAP operating income as a % of revenue		4.3 %		6.6 %
Non-GAAP operating income as a % of revenue		4.6 %		6.4 %
Diluted Earnings per Share ("EPS")	,		'	
GAAP diluted EPS	\$	1.49	\$	2.32
Non-GAAP diluted EPS	\$	1.57	\$	2.23

For GAAP to non-GAAP reconciliations of the measures referred to in the above table, please refer to the attached supporting schedule.

"I am incredibly proud of our teams' ability to develop and execute plans to adapt to the changing environment over the past two years and to the more recent macro-economic conditions," said Corie Barry, Best Buy CEO. "Even with the expected slowdown this year, we continue to be in a fundamentally stronger position than we were before the pandemic from both a revenue and operating income rate perspective. We are confident in the strength of our business and excited about what lies ahead. We have a unique value creation opportunity and are investing now, as we have successfully invested ahead of change in our past, to ensure we're ready to meet the needs of our customers and employees and retain our unique position in our industry."

Barry continued, "As we shared at our Investor Update in March, we expected our FY23 financial results to be softer than last year as we lap stimulus and other government support, the CE industry cycles the last two years of unusually strong demand, and we continue to invest in our future. In addition, we planned for increased promotional activity and higher supply chain expenses."

"Therefore, the drivers of our Q1 financial results were largely as expected," continued Barry. "Macro conditions worsened since we provided our guidance in early March which resulted in our sales being slightly lower than our

expectations. Those trends have continued into Q2 and, as a result, we are revising our sales and profitability expectations for the year."

FY23 Financial Guidance

Best Buy CFO Matt Bilunas said, "We are revising our full-year financial guidance to reflect our best estimate of how the year will play out based on the trends we have been seeing over the past several weeks and our forecast for the back half of the year at this point in time. We will continue to proactively navigate this rapidly changing environment, balancing the day-to-day operations with our commitment to our long-term strategy and growth initiatives."

Bilunas continued, "As it relates specifically to Q2 FY23, we anticipate that our comparable sales and the year-over-year decline in our non-GAAP operating income rate will both be very similar to our first quarter results. Also, as a reminder, last year's second quarter included a one-time diluted earnings per share benefit of approximately \$0.47 from a lower effective tax rate."

The company is updating its FY23 financial guidance to the following:

- Revenue of \$48.3 billion to \$49.9 billion, compared to the prior outlook of \$49.3 billion to \$50.8 billion
- Comparable sales decline of 3.0% to 6.0%, compared to the prior outlook of a decline of 1.0% to 4.0%
- Enterprise non-GAAP operating income rate² of approximately 5.2% to 5.4%, compared to the prior outlook of approximately 5.4%
- Non-GAAP effective income tax rate² of approximately 24.0%, compared to the prior outlook of approximately 24.5%
- Share repurchases of approximately \$1.5 billion, which remains unchanged
- Non-GAAP diluted EPS² of \$8.40 to \$9.00, compared to the prior outlook of \$8.85 to \$9.15

Domestic Segment Q1 FY23 Results

Domestic Revenue

Domestic revenue of \$9.89 billion decreased 8.7% versus last year primarily driven by a comparable sales decline of 8.5%.

From a merchandising perspective, the company had comparable sales declines across almost all categories, with the largest drivers on a weighted basis being computing and home theater.

Domestic online revenue of \$3.06 billion decreased 14.9% on a comparable basis, and as a percentage of total Domestic revenue, online revenue was 30.9% versus 33.2% last year.

Domestic Gross Profit Rate

Domestic gross profit rate was 21.9% versus 23.3% last year. The lower gross profit rate was primarily due to: (1) lower services margin rates, including pressure associated with the Best Buy Totaltech membership offering; (2) lower product margin rates, including increased promotions; and (3) higher supply chain costs. These pressures were partially offset by higher profit-sharing revenue from the company's private label and co-branded credit card arrangement.

Domestic Selling, General and Administrative Expenses ("SG&A")

Domestic GAAP SG&A was \$1.74 billion, or 17.6% of revenue, versus \$1.84 billion, or 16.9% of revenue, last year. On a non-GAAP basis, SG&A was \$1.72 billion, or 17.4% of revenue, versus \$1.82 billion, or 16.8% of revenue,

last year. Both GAAP and non-GAAP SG&A decreased primarily due to lower incentive compensation expense, which was partially offset by higher advertising and increased expense in support of the company's health initiatives.

International Segment Q1 FY23 Results

International Revenue

International revenue of \$753 million decreased 5.4% versus last year. This decrease was primarily driven by the exit of operations in Mexico in FY22 and a comparable sales decline of 1.4% in Canada.

International Gross Profit Rate

International GAAP gross profit rate was 24.3% versus 23.7% last year. On a non-GAAP basis, the gross profit rate was 24.3% versus 23.0% last year. The higher GAAP and non-GAAP gross profit rates were primarily driven by a larger percentage of revenue from the higher margin services category in Canada. The GAAP gross profit rate in FY22 also included a \$6 million benefit associated with more favorable than expected inventory markdowns in Mexico.

International SG&A

International SG&A was \$149 million, or 19.8% of revenue, versus \$152 million, or 19.1% of revenue, last year. SG&A decreased primarily due to the company's exit of its Mexico operations.

Share Repurchases and Dividends

In Q1 FY23, the company returned a total of \$654 million to shareholders through share repurchases of \$455 million and dividends of \$199 million.

Today, the company announced its board of directors has authorized the payment of a regular quarterly cash dividend of \$0.88 per common share. The quarterly dividend is payable on July 5, 2022, to shareholders of record as of the close of business on June 14, 2022.

Conference Call

Best Buy is scheduled to conduct an earnings conference call at 8:00 a.m. Eastern Time (7:00 a.m. Central Time) on May 24, 2022. A webcast of the call is expected to be available at www.investors.bestbuy.com, both live and after the call.

Notes:

- (1) The method of calculating comparable sales varies across the retail industry. As a result, our method of calculating comparable sales may not be the same as other retailers' methods. On November 24, 2020, the company announced its decision to exit its operations in Mexico. As a result, all revenue from Mexico operations has been excluded from the comparable sales calculation beginning in fiscal December FY21. For additional information on comparable sales, please see our most recent Annual Report on Form 10-K, and our subsequent Quarterly Reports on Form 10-Q, filed with the Securities and Exchange Commission ("SEC"), and available at www.investors.bestbuy.com.
- (2) A reconciliation of the projected non-GAAP operating income, non-GAAP operating income rate and non-GAAP diluted EPS, which are forward-looking non-GAAP financial measures, to the most directly comparable GAAP financial measures, is not provided because the company is unable to provide such reconciliation without unreasonable effort. The inability to provide a reconciliation is due to the uncertainty and inherent difficulty predicting the occurrence, the financial impact and the periods in which the non-GAAP adjustments may be recognized. These GAAP measures may include the impact of such items as restructuring charges; price-fixing settlements; goodwill impairments; gains and losses on investments; intangible asset amortization; certain

acquisition-related costs; and the tax effect of all such items. Historically, the company has excluded these items from non-GAAP financial measures. The company currently expects to continue to exclude these items in future disclosures of non-GAAP financial measures and may also exclude other items that may arise (collectively, "non-GAAP adjustments"). The decisions and events that typically lead to the recognition of non-GAAP adjustments, such as a decision to exit part of the business or reaching settlement of a legal dispute, are inherently unpredictable as to if or when they may occur. For the same reasons, the company is unable to address the probable significance of the unavailable information, which could be material to future results.

Forward-Looking and Cautionary Statements:

This release contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 as contained in Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 that reflect management's current views and estimates regarding future market conditions, company performance and financial results, operational investments, business prospects, new strategies, the competitive environment and other events. You can identify these statements by the fact that they use words such as "anticipate," "assume," "believe," "estimate," "expect," "guidance," "intend," "outlook," "plan," "project" and other words and terms of similar meaning. Such statements reflect our current views and estimates with respect to future market conditions, company performance and financial results, operational investments, business prospects, new strategies, the competitive environment and other events. These statements are subject to certain risks and uncertainties that could cause actual results to differ materially from the potential results discussed in such forwardlooking statements. Readers should review Item 1A, Risk Factors, of our Annual Report on Form 10-K for the fiscal year ended January 29, 2022, for a description of important factors that could cause our actual results to differ materially from those contemplated by the forward-looking statements made in this release. Among the factors that could cause actual results and outcomes to differ materially from those contained in such forward-looking statements are the following: the duration and scope of the COVID-19 pandemic and its resurgences and the impact on demand for our products and services: levels of consumer confidence; interruptions and other supply chain issues; any material disruption in our relationship with or the services of third-party vendors, risks related to our exclusive brand products and risks associated with vendors that source products outside of the U.S.; macroeconomic pressures in the markets in which we operate (including but not limited to the effects of COVID-19, increased levels of inventory loss due to organized crime, petty theft or otherwise, fluctuations in housing prices, energy markets, and jobless rates and those related to the conflict in Ukraine); future outbreaks, catastrophic events, health crises and pandemics; susceptibility of our products to technological advancements, product life cycles and launches; conditions in the industries and categories in which we operate; changes in consumer preferences, spending and debt; competition (including from multi-channel retailers, e-commerce business, technology service providers, traditional store-based retailers, vendors and mobile network carriers); our ability to attract and retain qualified employees; changes in market compensation rates; our expansion strategies; our focus on services as a strategic priority; our reliance on key vendors and mobile network carriers (including product availability); our ability to maintain positive brand perception and recognition; our company transformation; our mix of products and services; our ability to effectively manage strategic ventures, alliances or acquisitions; our ability to effectively manage our real estate portfolio; trade restrictions or changes in the costs of imports (including existing or new tariffs or duties and changes in the amount of any such tariffs or duties); our reliance on our information technology systems; our dependence on internet and telecommunications access and capabilities; our ability to prevent or effectively respond to a cyber-attack, privacy or security breach; product safety and quality concerns; changes to labor or employment laws or regulations; risks arising from statutory, regulatory and legal developments (including tax statutes and regulations); risks arising from our international activities (including those related to the conflict in Ukraine); failure to effectively manage our costs; our dependence on cash flows and net earnings generated during the fourth fiscal quarter; pricing investments and promotional activity; economic or regulatory developments that might affect our ability to provide attractive promotional financing; constraints in the capital markets; changes to our vendor credit terms; changes in our credit ratings; and general economic uncertainty in key global markets and worsening of global economic conditions or low levels of economic growth. We caution that the foregoing list of important factors is not complete. Any forward-looking statements speak only as of the date they are made and we assume no obligation to update any forward-looking statement that we may make.

Investor Contact:
Mollie O'Brien

mollie.obrien@bestbuy.com

Media Contact:

Carly Charlson @bestbuy.com

BEST BUY CO., INC. CONDENSED CONSOLIDATED STATEMENTS OF EARNINGS

(\$ and shares in millions, except per share amounts)
(Unaudited and subject to reclassification)

	Three Months Ended				
	A p	ril 30, 2022	M	ay 1, 2021	
Revenue	\$	10,647	\$	11,637	
Cost of sales		8,294		8,922	
Gross profit		2,353		2,715	
Gross profit %		22.1 %		23.3 %	
Selling, general and administrative expenses		1,890		1,988	
SG&A %		17.8 %		17.1 %	
Restructuring charges		1		(42)	
Operating income		462		769	
Operating income %		4.3 %		6.6 %	
Other income (expense):					
Investment income (expense) and other		(5)		3	
Interest expense		(6)		(6)	
Earnings before income tax expense and equity in income of affiliates		451		766	
Income tax expense		110		172	
Effective tax rate		24.4 %		22.4 %	
Equity in income of affiliates		-		1	
Net earnings	\$	341	\$	595	
Basic earnings per share	\$	1.50	\$	2.35	
Diluted earnings per share	\$	1.49	\$	2.32	
Weighted-average common shares outstanding:					
Basic		226.8		253.1	
Diluted		228.4		256.7	

BEST BUY CO., INC. CONDENSED CONSOLIDATED BALANCE SHEETS

(\$ in millions)
(Unaudited and subject to reclassification)

	A p	ril 30, 2022	May 1, 2021		
Assets					
Current assets:					
Cash and cash equivalents	\$	640	\$	4,278	
Short-term investments		-		60	
Receivables, net		804		850	
Merchandise inventories		6,258		5,721	
Other current assets		613		359	
Total current assets		8,315		11,268	
Property and equipment, net		2,251		2,233	
Operating lease assets		2,704		2,563	
Goodwill		1,385		986	
Other assets		596		655	
Total assets	\$	15,251	\$	17,705	
Liabilities and equity					
Current liabilities:					
Accounts payable	\$	5,492	\$	6,360	
Unredeemed gift card liabilities	,	284	,	297	
Deferred revenue		1,101		734	
Accrued compensation and related expenses		336		493	
Accrued liabilities		771		978	
Short-term debt		-		110	
Current portion of operating lease liabilities		636		654	
Current portion of long-term debt		15		15	
Total current liabilities		8,635	· · · · · · · · · · · · · · · · · · ·	9,641	
Long-term operating lease liabilities		2,121		1,983	
Long-term liabilities		558		694	
Long-term debt		1,170		1,229	
Equity		2,767		4,158	
Total liabilities and equity	\$	15,251	\$	17,705	

BEST BUY CO., INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(\$ in millions)
(Unaudited and subject to reclassification)

		Three Months Ended				
	Apı	ril 30, 2022	Ma	ay 1, 2021		
Operating activities						
Net earnings	\$	341	\$	595		
Adjustments to reconcile net earnings to total cash provided by (used in) o	perating activiti	ies:				
Depreciation and amortization		224		216		
Restructuring charges		1		(42)		
Stock-based compensation		39		37		
Other, net		12		6		
Changes in operating assets and liabilities, net of acquired assets and lia	bilities:					
Receivables		238		210		
Merchandise inventories		(297)		(90)		
Other assets		4		(6)		
Accounts payable		(1,296)		(630)		
Income taxes		63		113		
Other liabilities		(713)		(304)		
Total cash provided by (used in) operating activities		(1,384)		105		
Investing activities						
Additions to property and equipment		(215)		(161)		
Purchases of investments		(1)		(90)		
Other, net		3		(2)		
Total cash used in investing activities		(213)		(253)		
Financing activities						
Repurchase of common stock		(455)		(927)		
Dividends paid		(199)		(175)		
Other, net		4		13		
Total cash used in financing activities		(650)		(1,089)		
Effect of exchange rate changes on cash and cash equivalents		2		5		
Decrease in cash, cash equivalents and restricted cash	-	(2,245)		(1,232)		
Cash, cash equivalents and restricted cash at beginning of period		3,205		5,625		
Cash, cash equivalents and restricted cash at end of period	\$	960	\$	4,393		

BEST BUY CO., INC. SEGMENT INFORMATION

(\$ in millions)
(Unaudited and subject to reclassification)

		Three Months Ended							
Domestic Segment Results	Apr	il 30, 2022	May 1, 2021						
Revenue	\$	9,894	\$	10,841					
Comparable sales % change		(8.5)%		37.9 %					
Comparable online sales % change		(14.9)%		7.6 %					
Gross profit	\$	2,170	\$	2,526					
Gross profit as a % of revenue		21.9 %		23.3 %					
SG&A	\$	1,741	\$	1,836					
SG&A as a % of revenue		17.6 %		16.9 %					
Operating income	\$	429	\$	734					
Operating income as a % of revenue		4.3 %		6.8 %					
Domestic Segment Non-GAAP Results ¹									
Gross profit	\$	2,170	\$	2,526					
Gross profit as a % of revenue		21.9 %		23.3 %					
SG&A	\$	1,719	\$	1,816					
SG&A as a % of revenue		17.4 %		16.8 %					
Operating income	\$	451	\$	710					
Operating income as a % of revenue		4.6 %		6.5 %					

	Three Months Ended							
International Segment Results	Apri	I 30, 2022		May 1, 2021				
Revenue	\$	753	\$	796				
Comparable sales % change		(1.4)%		27.8 %				
Gross profit	\$	183	\$	189				
Gross profit as a % of revenue		24.3 %		23.7 %				
SG&A	\$	149	\$	152				
SG&A as a % of revenue		19.8 %		19.1 %				
Operating income	\$	33	\$	35				
Operating income as a % of revenue		4.4 %		4.4 %				
International Segment Non-GAAP Results ¹								
Gross profit	\$	183	\$	183				
Gross profit as a % of revenue		24.3 %		23.0 %				
SG&A	\$	149	\$	152				
SG&A as a % of revenue		19.8 %		19.1 %				
Operating income	\$	34	\$	31				
Operating income as a % of revenue		4.5 %		3.9 %				

⁽¹⁾ For GAAP to non-GAAP reconciliations, please refer to the attached supporting schedule titled Reconciliation of Non-GAAP Financial Measures.

BEST BUY CO., INC. REVENUE CATEGORY SUMMARY

(Unaudited and subject to reclassification)

	Comparable Sales						
	Three Mont	hs Ended	Three Months Ended				
Domestic Segment	April 30, 2022	May 1, 2021	April 30, 2022	May 1, 2021			
Computing and Mobile Phones	43 %	44 %	(10.5)%	27.3 %			
Consumer Electronics	29 %	30 %	(9.7)%	45.9 %			
Appliances	16 %	15 %	2.9 %	66.6 %			
Entertainment	6 %	6 %	(13.6)%	32.1 %			
Services	5 %	5 %	(12.4)%	33.2 %			
Other	1 %	-%	26.0 %	N/A			
Total	100 %	100 %	(8.5)%	37.9 %			

	Revenu	e Mix	Comparable Sales					
	Three Mont	hs Ended	Three Months Ended					
International Segment	April 30, 2022	May 1, 2021	April 30, 2022	May 1, 2021				
Computing and Mobile Phones	46 %	50 %	(7.9)%	36.5 %				
Consumer Electronics	28 %	27 %	3.8 %	23.9 %				
Appliances	9 %	9 %	9.4 %	28.9 %				
Entertainment	8 %	8 %	(7.5)%	12.2 %				
Services	7 %	4 %	31.4 %	7.8 %				
Other	2 %	2 %	(3.9)%	7.6 %				
Total	100 %	100 %	(1.4)%	27.8 %				

BEST BUY CO., INC. RECONCILIATION OF NON-GAAP FINANCIAL MEASURES

(\$ in millions, except per share amounts) (Unaudited and subject to reclassification)

The following information provides reconciliations of the most comparable financial measures presented in accordance with accounting principles generally accepted in the U.S. (GAAP financial measures) to presented non-GAAP financial measures. The company believes that non-GAAP financial measures, when reviewed in conjunction with GAAP financial measures, can provide more information to assist investors in evaluating current period performance and in assessing future performance. For these reasons, internal management reporting also includes non-GAAP financial measures. Generally, presented non-GAAP financial measures include adjustments for items such as restructuring charges, price-fixing settlements, goodwill impairments, gains and losses on investments, intangible asset amortization, certain acquisition-related costs and the tax effect of all such items. In addition, certain other items may be excluded from non-GAAP financial measures when the company believes this provides greater clarity to management and investors. These non-GAAP financial measures should be considered in addition to, and not superior to or as a substitute for, the GAAP financial measures presented in this earnings release and the company's financial statements and other publicly filed reports. Non-GAAP financial measures as presented herein may not be comparable to similarly titled measures used by other companies.

	Three Months Ended						Three Months Ended						
	_			il 30, 202			_	May 1, 2021					
	_	omestic				onsolidated	_	Oomestic				nsolidated	
Gross profit	\$	2,170	\$	183	\$	2,353	\$	2,526	\$	189	\$	2,715	
% of revenue		21.9 %		24.3 %		22.1 %		23.3 %		23.7 %		23.3 %	
Restructuring - inventory markdowns ¹		-		-		-		-		(6)		(6)	
Non-GAAP gross profit	\$	2,170	\$	183	\$	2,353	\$	2,526	\$	183	\$	2,709	
% of revenue	==	21.9 %		24.3 %		22.1 %		23.3 %		23.0 %		23.3 %	
SG&A	\$	1,741	\$	149	\$	1,890	\$	1,836	\$	152	\$	1,988	
% of revenue		17.6 %		19.8 %		17.8 %		16.9 %		19.1 %		17.1 %	
Intangible asset amortization ²		(22)		-		(22)		(20)		-		(20)	
Non-GAAP SG&A	\$	1,719	\$	149	\$	1,868	\$	1,816	\$	152	\$	1,968	
% of revenue		17.4 %		19.8 %		17.5 %		16.8 %		19.1 %		16.9 %	
Operating income	\$	429	\$	33	\$	462	\$	734	\$	35	\$	769	
% of revenue		4.3 %		4.4 %		4.3 %		6.8 %		4.4 %		6.6 %	
Restructuring - inventory markdowns ¹		-		-		-		-		(6)		(6)	
Intangible asset amortization ²		22		-		22		20		-		20	
Restructuring charges ³		-		1		1		(44)		2		(42)	
Non-GAAP operating income	\$	451	\$	34	\$	485	\$	710	\$	31	\$	741	
% of revenue		4.6 %		4.5 %		4.6 %		6.5 %		3.9 %		6.4 %	
Effective tax rate						24.4 %						22.4 %	
Restructuring charges ³						-%						0.1 %	
Non-GAAP effective tax rate						24.4 %						22.5 %	

	Three Months Ended				Three Months Ended							
		April 30, 2022				May 1, 2021						
	P	retax	-	•			F	Pretax	_	•		
	Eai	rnings	Net	t of Tax ⁴	Pe	r Share	Ea	arnings	Net	of Tax4	Pe	r Share
Diluted EPS				,	\$	1.49					\$	2.32
Restructuring - inventory markdowns ¹	\$	-	\$	-		-	\$	(6)	\$	(6)		(0.02)
Intangible asset amortization ²		22		17		0.08		20		15		0.05
Restructuring charges ³		1		1		-		(42)		(31)		(0.12)
Non-GAAP diluted EPS					\$	1.57					\$	2.23

- (1) Represents inventory markdown adjustments recorded within cost of sales associated with the exit from operations in Mexico.
- (2) Represents the non-cash amortization of definite-lived intangible assets associated with acquisitions, including customer relationships, tradenames and developed technology.
- (3) Represents adjustments to previously planned organizational changes and higher-than-expected retention rates in the Domestic segment and charges and subsequent adjustments associated with the exit from operations in Mexico in the International segment.
- (4) The non-GAAP adjustments primarily relate to the U.S., UK and Mexico. As such, the income tax charge is calculated using the statutory tax rate of 24.5% for all U.S. non-GAAP items for all periods presented. There is no income tax charge for UK and Mexico non-GAAP items, as there was no tax benefit recognized on these expenses in the calculation of GAAP income tax expense.

Return on Assets and Non-GAAP Return on Investment

The tables below provide calculations of return on assets ("ROA") (GAAP financial measure) and non-GAAP return on investment ("ROI") (non-GAAP financial measure) for the periods presented. The company believes ROA is the most directly comparable financial measure to ROI. Non-GAAP ROI is defined as non-GAAP adjusted operating income after tax divided by average invested operating assets. All periods presented below apply this methodology consistently. The company believes non-GAAP ROI is a meaningful metric for investors to evaluate capital efficiency because it measures how key assets are deployed by adjusting operating income and total assets for the items noted below. This method of determining non-GAAP ROI may differ from other companies' methods and therefore may not be comparable to those used by other companies.

Return on Assets ("ROA")	April 30, 2022 ¹		Ma	May 1, 2021 ¹		
Net earnings	\$	2,200	\$	2,234		
Total assets		18,370		18,955		
ROA		12.0 %	-,	11.8 %		
Non-GAAP Return on Investment ("ROI")	Apr	il 30, 2022¹	Ma	ay 1, 2021 ¹		
<u>Numerator</u>						
Operating income	\$	2,732	\$	2,931		
Add: Non-GAAP operating income adjustments ²		104		287		
Add: Operating lease interest ³		108		110		
Less: Income taxes ⁴		(721)		(815)		
Add: Depreciation		793		768		
Add: Operating lease amortization ⁵		654		665		
Adjusted operating income after tax	\$	3,670	\$	3,946		
<u>Denominator</u>						
Total assets	\$	18,370	\$	18,955		
Less: Excess cash ⁶		(2,275)		(4,434)		
Add: Accumulated depreciation and amortization ⁷		6,687		7,152		
Less: Adjusted current liabilities ⁸		(10,136)		(9,752)		
Average invested operating assets	\$	12,646	\$	11,921		
Non-GAAP ROI		29.0 %		33.1 %		

- (1) Income statement accounts represent the activity for the trailing 12 months ended as of each of the balance sheet dates. Balance sheet accounts represent the average account balances for the trailing 12 months ended as of each of the balance sheet dates.
- (2) Non-GAAP operating income adjustments include continuing operations adjustments for restructuring charges, intangible asset amortization and acquisition-related transaction costs. Additional details regarding these adjustments are included in the Reconciliation of Non-GAAP Financial Measures schedule in this earnings release.
- (3) Operating lease interest represents the add-back to operating income to approximate the total interest expense that the company would incur if its operating leases were owned and financed by debt. The add-back is approximated by multiplying average operating lease assets by 4%, which approximates the interest rate on the company's operating lease liabilities.
- (4) Income taxes are approximated by using a blended statutory rate at the Enterprise level based on statutory rates from the countries in which the company does business, which primarily consists of the U.S. with a statutory rate of 24.5% for the periods presented.
- (5) Operating lease amortization represents operating lease cost less operating lease interest. Operating lease cost includes short-term leases, which are immaterial, and excludes variable lease costs as these costs are not included in the operating lease asset balance.
- (6) Excess cash represents the amount of cash, cash equivalents and short-term investments greater than \$1 billion, which approximates the amount of cash the company believes is necessary to run the business and may fluctuate over time.
- (7) Accumulated depreciation and amortization represents accumulated depreciation related to property and equipment and accumulated amortization related to definite-lived intangible assets.
- (8) Adjusted current liabilities represent total current liabilities less short-term debt and the current portions of operating lease liabilities and long-term debt.