



THIRD QUARTER 2024 RESULTS

October 17, 2024

LONG-TERM FINANCIAL STRATEGY

Meaningful
and sustainable
competitive
advantages



Generation of
top-tier earnings
and capital
substantially
in excess of
growth needs



Balanced
approach to
rightsizing capital
and growing book
value per share
over time

CREATE SHAREHOLDER VALUE

Objective: *Mid-Teens Core ROE Over Time*



THIRD QUARTER 2024 OVERVIEW

Travelers Reports Excellent Third Quarter and Year-to-Date Results

Third Quarter 2024 Net Income per Diluted Share of \$5.42, up 211%, and Return on Equity of 19.2%

Third Quarter 2024 Core Income per Diluted Share of \$5.24, up 169%, and Core Return on Equity of 16.6%

- Strong third quarter net income of \$1.260 billion and core income of \$1.218 billion.
- Consolidated combined ratio improved 7.8 points from the prior year quarter to a strong 93.2%.
- Catastrophe losses of \$939 million pre-tax, compared to \$850 million pre-tax in the prior year quarter.
- Substantial net favorable prior year reserve development of \$126 million pre-tax.
- Record underlying underwriting income of \$1.498 billion pre-tax, reflecting an underlying combined ratio that improved 5.0 points to an excellent 85.6%; strong underlying results in all three segments.
- Record net written premiums of \$11.317 billion, up 8%, with growth in all three segments.
- Net investment income increased 18% pre-tax over the prior year quarter.
- Book value per share of \$122.00, up 39% over September 30, 2023, driven by lower interest rates; adjusted book value per share of \$131.30, up 13% over September 30, 2023.



CONSOLIDATED PERFORMANCE

(\$ in millions, except per share amounts, after-tax, except for premiums)

	THIRD QUARTER			YEAR-TO-DATE		
	2024	2023	Change	2024	2023	Change
Core income	\$ 1,218	\$ 454	168 %	\$ 2,899	\$ 1,439	101 %
per diluted share	\$ 5.24	\$ 1.95	169 %	\$ 12.43	\$ 6.15	102 %
Included the following items:						
Net favorable (unfavorable) prior year reserve development	\$ 99	\$ (122)		\$ 352	\$ 8	
Catastrophes, net of reinsurance	(739)	(669)		(2,494)	(2,262)	
Total items	\$ (640)	\$ (791)		\$ (2,142)	\$ (2,254)	
Loss and loss adjustment expense ratio	64.8 %	73.0 %		67.1 %	72.6 %	
Underwriting expense ratio	28.4	28.0		28.6	28.4	
Combined ratio¹	93.2 %	101.0 %	7.8 pts	95.7 %	101.0 %	5.3 pts
Net favorable (unfavorable) prior year reserve development	1.2	(1.6)		1.5	0.1	
Catastrophes, net of reinsurance	(8.8)	(8.8)		(10.2)	(10.3)	
Underlying combined ratio	85.6 %	90.6 %	5.0 pts	87.0 %	90.8 %	3.8 pts
Net written premiums	\$ 11,317	\$ 10,493	8 %	\$ 32,614	\$ 30,207	8 %



VERY STRONG FINANCIAL POSITION

(\$ and shares in millions, except per share amounts)

	September 30, 2024	December 31, 2023
Debt	\$ 8,033	\$ 8,031
Common equity ¹	29,807	28,050
Total capital ¹	\$ 37,840	\$ 36,081
Debt-to-capital ¹	21.2%	22.3%
Common shares outstanding	227.0	228.2
Book value per common share	\$ 122.00	\$ 109.19
Adjusted book value per common share ¹	\$ 131.30	\$ 122.90
Tangible book value per common share ^{1,2}	\$ 111.25	\$ 104.57
Statutory capital and surplus	\$ 26,191	\$ 25,114
Holding company liquidity	\$ 1,824	\$ 1,544

Capital

- Continued strong capitalization to support the Company's business operations.
- Repurchased 1.1 million shares in third quarter 2024 for a total cost of \$253 million.
- Dividends in the third quarter were \$243 million.

Leverage

- Debt-to-capital ratio¹ of 21.2% comfortably within target range of 15% - 25%.
- Next maturing long-term debt of \$200 million in April 2026.

Very high-quality investment portfolio

- Fixed maturities average weighted quality Aa2, AA.
- Fixed maturities at or above investment grade 98.8%.

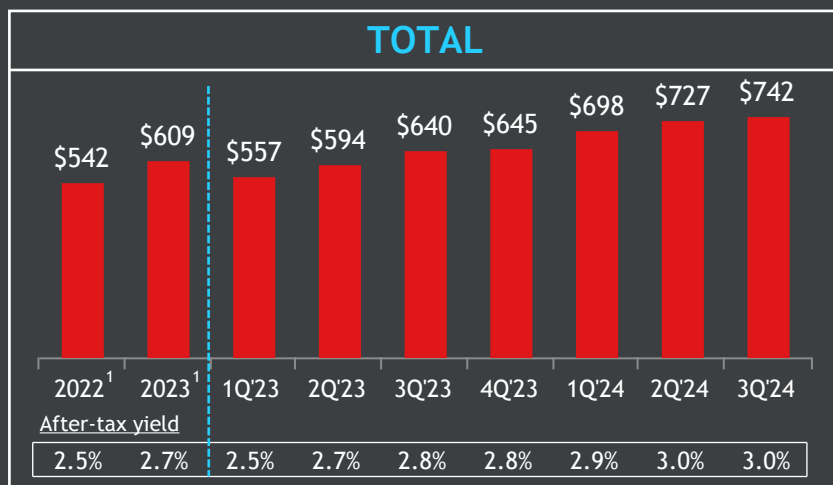
¹ Excludes net unrealized investment gains (losses), net of tax, included in shareholders' equity.

² Excludes the after-tax value of goodwill and other intangible assets.



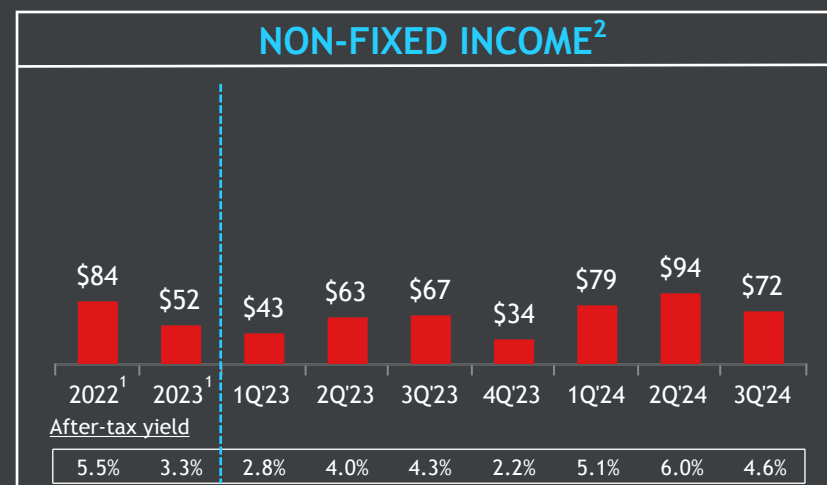
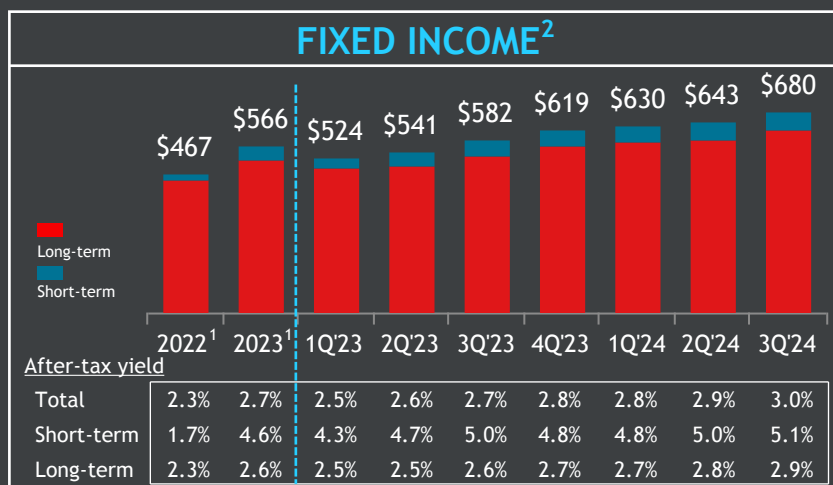
NET INVESTMENT INCOME

(\$ in millions, after-tax)



Third Quarter 2024 vs. Prior Year Quarter Commentary

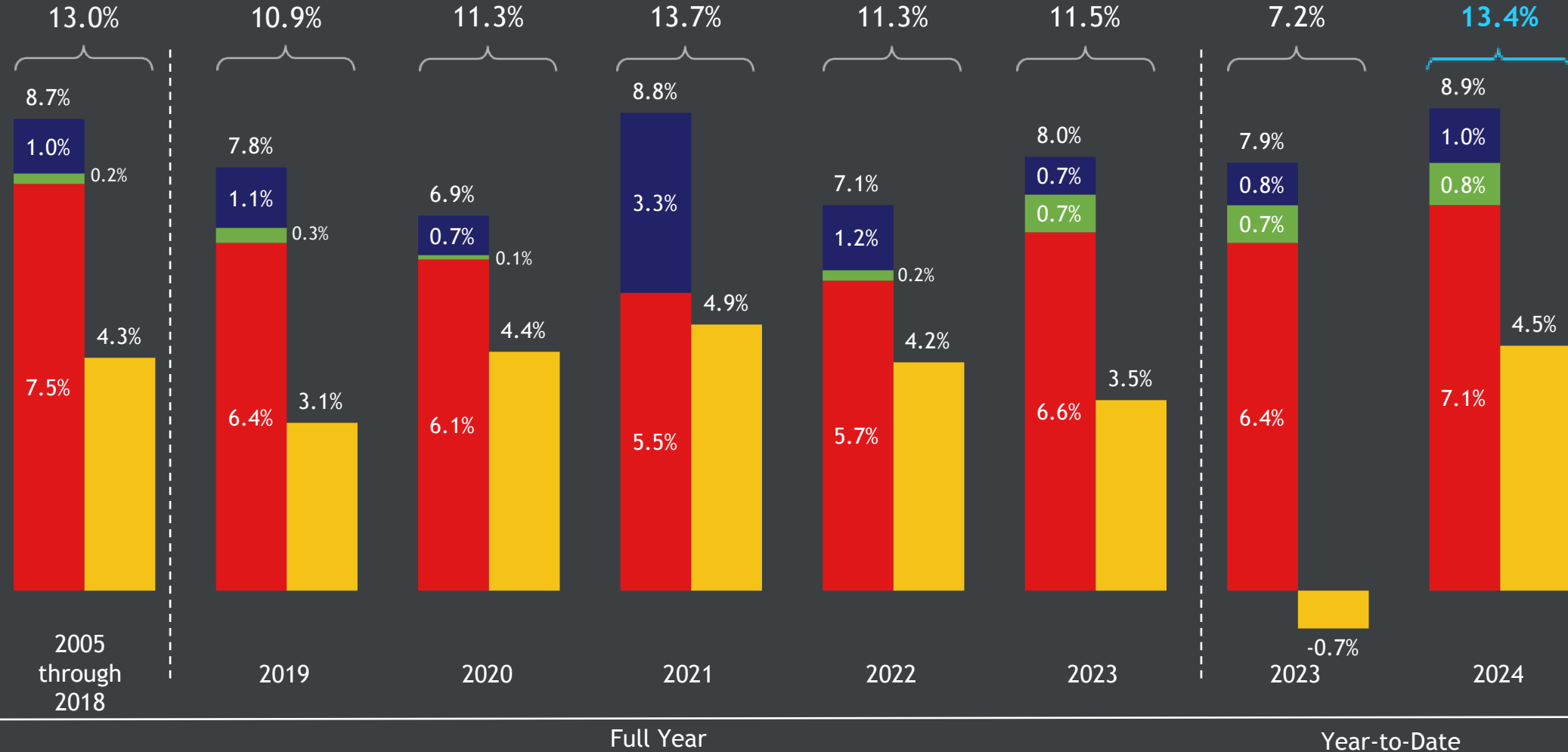
- Net investment income (NII) from the fixed income portfolio increased due to a higher average yield and growth in average invested assets
- NII from the non-fixed income portfolio increased from the prior year quarter, primarily due to higher private equity partnership returns (non-fixed income returns are generally reported on a one-quarter lagged basis)



¹ 2022 and 2023 data represent quarterly average.
² Excludes investment expenses.



LEADING CORE RETURN ON EQUITY AT INDUSTRY-LOW VOLATILITY



- Long-term fixed net investment portfolio investment income less holding company interest expense
- Short-term fixed net investment portfolio investment income
- Non-fixed net investment portfolio investment income
- Underwriting gain (loss) and other



BUSINESS INSURANCE PERFORMANCE

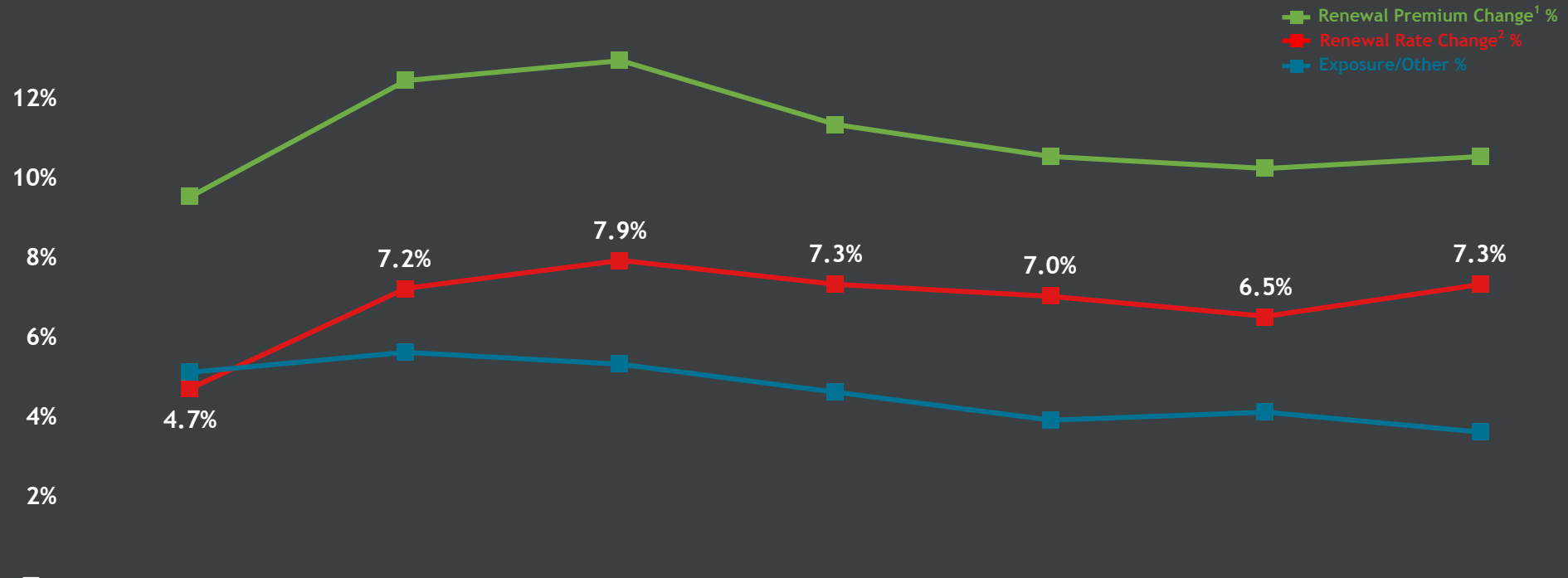
(\$ in millions)

	THIRD QUARTER			YEAR-TO-DATE		
	2024	2023	Change	2024	2023	Change
Segment income	\$ 698	\$ 468	49 %	\$ 2,118	\$ 1,626	30 %
Loss and loss adjustment expense ratio	66.6 %	70.0 %		65.5 %	68.0 %	
Underwriting expense ratio	29.2	29.1		29.6	29.7	
Combined ratio ¹	95.8 %	99.1 %	3.3 pts	95.1 %	97.7 %	2.6 pts
Net unfavorable prior year reserve development	(1.7)	(5.3)		(0.4)	(2.4)	
Catastrophes, net of reinsurance	(6.2)	(4.1)		(5.9)	(5.7)	
Underlying combined ratio	87.9 %	89.7 %	1.8 pts	88.8 %	89.6 %	0.8 pts
Net written premiums						
Domestic						
Select Accounts	\$ 885	\$ 824	7 %	\$ 2,834	\$ 2,615	8 %
Middle Market	3,030	2,750	10	9,012	8,294	9
National Accounts	264	247	7	903	818	10
National Property and Other	896	874	3	2,450	2,326	5
Total Domestic	5,075	4,695	8	15,199	14,053	8
International	442	385	15	1,453	1,359	7
Total Business Insurance	\$ 5,517	\$ 5,080	9 %	\$ 16,652	\$ 15,412	8 %



DOMESTIC BUSINESS INSURANCE (EX. NATIONAL ACCOUNTS)

ILLUSTRATIVE BUSINESS STATISTICS



(\$ in millions)	1Q'23	2Q'23	3Q'23	4Q'23	1Q'24	2Q'24	3Q'24
Retention	87%	87%	87%	87%	86%	85%	86%
Renewal premium change ¹	9.5%	12.4%	12.9%	11.3%	10.5%	10.2%	10.5%
New business	\$648	\$680	\$689	\$680	\$697	\$737	\$680

¹ Represents the estimated change in average premium on policies that renew, including rate and exposure changes.

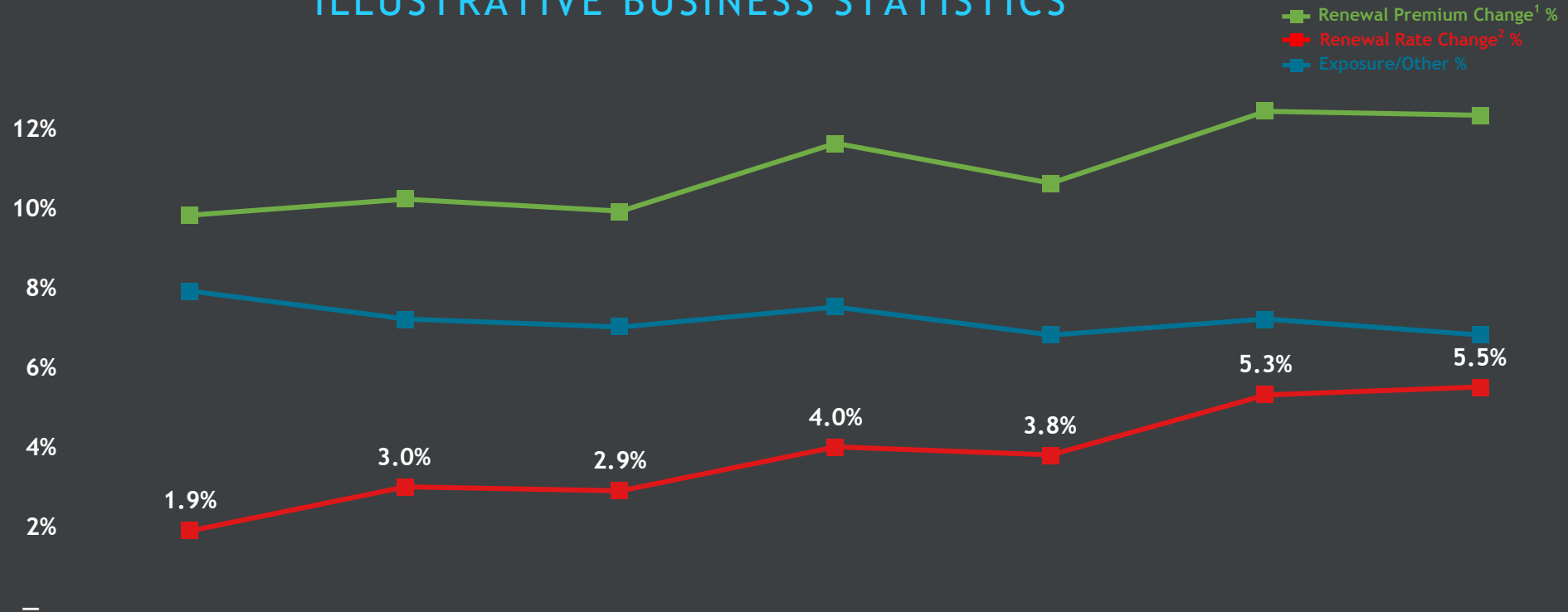
² Represents the estimated change in average premium on policies that renew, excluding exposure changes.

Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.



DOMESTIC BUSINESS INSURANCE: SELECT ACCOUNTS

ILLUSTRATIVE BUSINESS STATISTICS



(\$ in millions)	1Q'23	2Q'23	3Q'23	4Q'23	1Q'24	2Q'24	3Q'24
Retention	85%	85%	85%	85%	84%	83%	82%
Renewal premium change ¹	9.8%	10.2%	9.9%	11.6%	10.6%	12.4%	12.3%
New business	\$128	\$136	\$140	\$148	\$158	\$148	\$130

¹ Represents the estimated change in average premium on policies that renew, including rate and exposure changes.

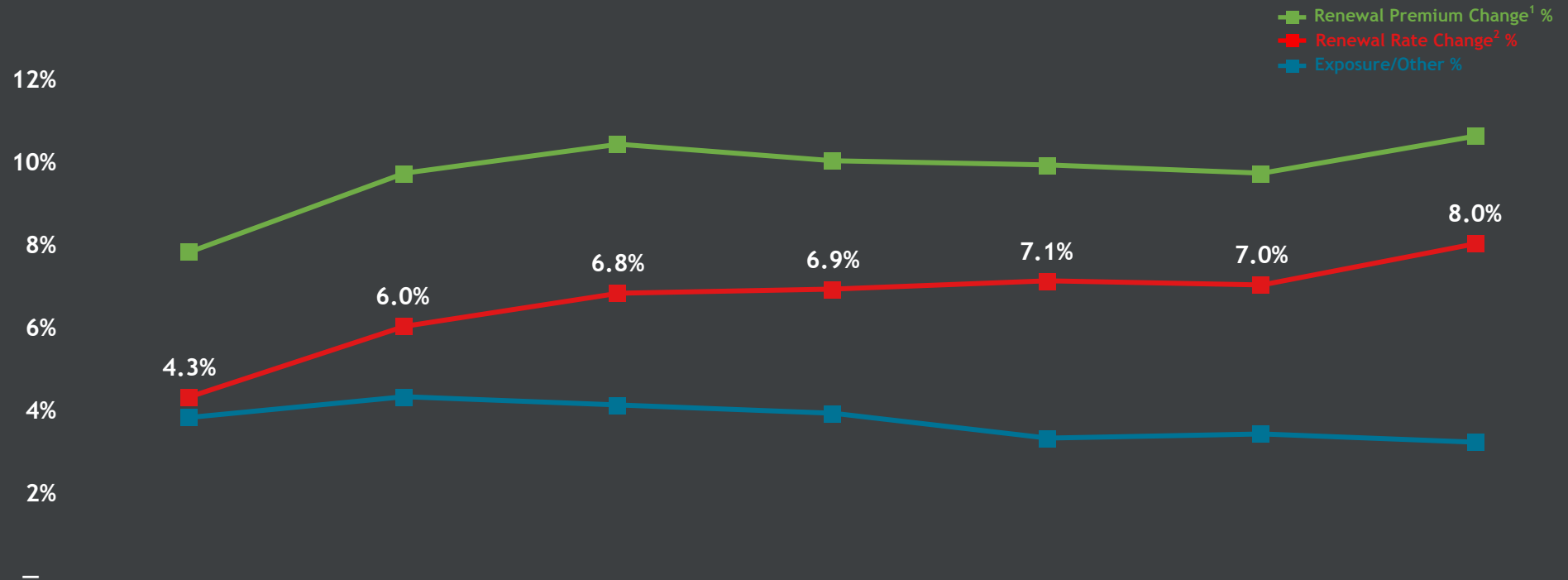
² Represents the estimated change in average premium on policies that renew, excluding exposure changes.

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DOMESTIC BUSINESS INSURANCE: MIDDLE MARKET

ILLUSTRATIVE BUSINESS STATISTICS



(\$ in millions)	1Q'23	2Q'23	3Q'23	4Q'23	1Q'24	2Q'24	3Q'24
Retention	89%	89%	89%	89%	87%	89%	89%
Renewal premium change ¹	7.8%	9.7%	10.4%	10.0%	9.9%	9.7%	10.6%
New business	\$392	\$375	\$354	\$351	\$374	\$384	\$364

¹ Represents the estimated change in average premium on policies that renew, including rate and exposure changes.

² Represents the estimated change in average premium on policies that renew, excluding exposure changes.

Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.



BOND & SPECIALTY INSURANCE PERFORMANCE

(\$ in millions)

	THIRD QUARTER			YEAR-TO-DATE		
	2024	2023	Change	2024	2023	Change
Segment income	\$ 222	\$ 265	(16) %	\$ 587	\$ 702	(16) %
Loss and loss adjustment expense ratio	43.4 %	36.9 %		45.2 %	39.8 %	
Underwriting expense ratio	39.1	36.7		39.7	37.0	
Combined ratio ¹	82.5 %	73.6 %	(8.9) pts	84.9 %	76.8 %	(8.1) pts
Net favorable prior year reserve development	3.5	7.7		2.9	9.1	
Catastrophes, net of reinsurance	(0.4)	(0.6)		(1.7)	(1.1)	
Underlying combined ratio	85.6 %	80.7 %	(4.9) pts	86.1 %	84.8 %	(1.3) pts
Net written premiums						
Domestic						
Management Liability	\$ 617	\$ 551	12 %	\$ 1,746	\$ 1,603	9 %
Surety	344	321	7	965	871	11
Total Domestic	961	872	10	2,711	2,474	10
International	111	131	(15)	344	379	(9)
Total Bond & Specialty Insurance	\$ 1,072	\$ 1,003	7 %	\$ 3,055	\$ 2,853	7 %



DOMESTIC BOND & SPECIALTY INSURANCE

(\$ in millions)

ILLUSTRATIVE BUSINESS STATISTICS

	2023				2024		
	1Q	2Q	3Q	4Q	1Q	2Q	3Q
Management Liability ¹							
Retention	89%	91%	91%	90%	90%	90%	90%
Renewal premium change ²	5.7%	4.5%	4.3%	2.2%	2.9%	2.3%	1.0%
New business	\$68	\$70	\$62	\$85	\$91	\$111	\$113

¹ Domestic only, excludes surety and other products that are generally sold on a non-recurring, project specific basis.

² Represents the estimated change in average premium on policies that renew, including rate and exposure changes.

Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.



PERSONAL INSURANCE PERFORMANCE

(\$ in millions)

	THIRD QUARTER			YEAR-TO-DATE		
	2024	2023	Change	2024	2023	Change
Segment income (loss)	\$ 384	\$ (193)	NM	\$ 451	\$ (648)	NM
Loss and loss adjustment expense ratio	67.7 %	85.7 %		74.5 %	86.6 %	
Underwriting expense ratio	24.8	24.3		24.7	24.7	
Combined ratio ¹	92.5 %	110.0 %	17.5 pts	99.2 %	111.3 %	12.1 pts
Net favorable prior year reserve development	4.3	1.0		3.4	1.0	
Catastrophes, net of reinsurance	(14.1)	(16.8)		(17.6)	(18.5)	
Underlying combined ratio	82.7 %	94.2 %	11.5 pts	85.0 %	93.8 %	8.8 pts
Net written premiums						
Domestic						
Automobile	\$ 2,138	\$ 2,022	6 %	\$ 5,998	\$ 5,499	9 %
Homeowners and Other	2,410	2,216	9	6,392	5,954	7
Total Domestic	4,548	4,238	7	12,390	11,453	8
International	180	172	5	517	489	6
Total Personal Insurance	\$ 4,728	\$ 4,410	7 %	\$ 12,907	\$ 11,942	8 %

¹ A favorable impact to the combined ratio is indicated as a positive item, and an unfavorable impact is indicated as a negative item.
Note: NM = Not meaningful.



PERSONAL INSURANCE PERFORMANCE

	THIRD QUARTER			YEAR-TO-DATE		
	2024	2023	Change	2024	2023	Change
Automobile						
Loss and loss adjustment expense ratio	71.0 %	81.4 %		72.9 %	83.0 %	
Underwriting expense ratio	22.4	22.1		22.4	22.5	
Combined ratio¹	93.4 %	103.5 %	10.1 pts	95.3 %	105.5 %	10.2 pts
Net favorable (unfavorable) prior year reserve development	2.7	(0.3)		2.1	(0.3)	
Catastrophes, net of reinsurance	(4.9)	(2.6)		(3.7)	(2.7)	
Underlying combined ratio	91.2 %	100.6 %	9.4 pts	93.7 %	102.5 %	8.8 pts
Homeowners and Other						
Loss and loss adjustment expense ratio	64.5 %	89.7 %		76.0 %	90.0 %	
Underwriting expense ratio	27.0	26.5		27.1	26.9	
Combined ratio¹	91.5 %	116.2 %	24.7 pts	103.1 %	116.9 %	13.8 pts
Net favorable prior year reserve development	5.9	2.1		4.6	2.2	
Catastrophes, net of reinsurance	(23.0)	(30.3)		(31.2)	(33.7)	
Underlying combined ratio	74.4 %	88.0 %	13.6 pts	76.5 %	85.4 %	8.9 pts



DOMESTIC PERSONAL INSURANCE

(\$ in millions)

ILLUSTRATIVE BUSINESS STATISTICS

	2023				2024		
	1Q	2Q	3Q	4Q	1Q	2Q	3Q
Automobile							
Retention ¹	82%	82%	82%	82%	82%	82%	83%
Renewal premium change ²	15.4%	17.5%	19.5%	18.3%	17.6%	15.9%	12.8%
Policies in force (in thousands)	3,021	2,999	2,996	2,996	2,985	2,958	2,939
• Sequential quarter growth	(1%)	(1%)	—%	—%	—%	(1%)	(1%)
• Year over year growth	2%	—%	(2%)	(2%)	(1%)	(1%)	(2%)
New business	\$277	\$297	\$332	\$288	\$278	\$275	\$312
Homeowners and Other							
Retention ¹	84%	85%	85%	85%	85%	85%	85%
Renewal premium change ²	19.7%	18.8%	19.0%	20.7%	13.0%	14.8%	14.6%
Policies in force (in thousands)	6,134	6,139	6,124	6,067	6,012	5,948	5,893
• Sequential quarter growth	—%	—%	—%	(1%)	(1%)	(1%)	(1%)
• Year over year growth	1%	1%	—%	(1%)	(2%)	(3%)	(4%)
New business	\$258	\$321	\$301	\$212	\$205	\$235	\$266

¹ The ratio of expected number of renewal policies that will be retained throughout the annual policy period to the number of available renewal base policies.

² Represents the estimated change in average premium on policies that renew, including rate and exposure changes.

Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.



TOTAL INTERNATIONAL INSURANCE

(\$ in millions)

ILLUSTRATIVE BUSINESS STATISTICS

	2023				2024		
	1Q	2Q	3Q	4Q	1Q	2Q	3Q
International ¹							
Retention	84%	84%	84%	83%	84%	81%	80%
Renewal premium change ²	8.3%	9.4%	7.7%	4.6%	4.0%	4.9%	6.5%
New business	\$91	\$104	\$100	\$92	\$184	\$97	\$78

¹ Excludes 2024 and 2023 quota share arrangements with Fidelis, surety and other products that are generally sold on a non-recurring, project specific basis.

² Represents the estimated change in average premium on policies that renew, including rate and exposure changes.

Note: Statistics are in part dependent on the use of estimates and are therefore subject to change.



APPENDIX



EXPLANATORY NOTE

This presentation contains, and management may make, certain “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. All statements, other than statements of historical facts, may be forward-looking statements. Words such as “may,” “will,” “should,” “likely,” “probably,” “anticipates,” “expects,” “intends,” “plans,” “projects,” “believes,” “views,” “ensures,” “estimates” and similar expressions are used to identify these forward-looking statements. These statements include, among other things, the Company’s statements about:

- the Company’s outlook, the impact of trends on its business and its future results of operations and financial condition;
- the impact of legislative or regulatory actions or court decisions;
- share repurchase plans;
- future pension plan contributions;
- the sufficiency of the Company’s reserves, including asbestos;
- the impact of emerging claims issues as well as other insurance and non-insurance litigation;
- the cost and availability of reinsurance coverage;
- catastrophe losses and modeling;
- the impact of investment, economic and underwriting market conditions, including interest rates and inflation;
- the Company’s approach to managing its investment portfolio;
- the impact of changing climate conditions;
- strategic and operational initiatives to improve growth, profitability and competitiveness;
- the Company’s competitive advantages and innovation agenda, including executing on that agenda with respect to artificial intelligence;
- the Company’s cybersecurity policies and practices;
- new product offerings;
- the impact of developments in the tort environment;
- the impact of developments in the geopolitical environment; and
- the impact of the Company’s acquisition of Corvus Insurance Holdings, Inc.

The Company cautions investors that such statements are subject to risks and uncertainties, many of which are difficult to predict and generally beyond the Company’s control, that could cause actual results to differ materially from those expressed in, or implied or projected by, the forward-looking information and statements. Some of the factors that could cause actual results to differ include, but are not limited to, the following:

Insurance-Related Risks

- high levels of catastrophe losses;
- actual claims may exceed the Company’s claims and claim adjustment expense reserves, or the estimated level of claims and claim adjustment expense reserves may increase, including as a result of, among other things, changes in the legal/tort, regulatory and economic environments, including increased inflation;
- the Company’s potential exposure to asbestos and environmental claims and related litigation;
- the Company is exposed to, and may face adverse developments involving, mass tort claims; and
- the effects of emerging claim and coverage issues on the Company’s business are uncertain, and court decisions or legislative changes that take place after the Company issues its policies can result in an unexpected increase in the number of claims.

Financial, Economic and Credit Risks

- a period of financial market disruption or an economic downturn;
- the Company’s investment portfolio is subject to credit and interest rate risk, and may suffer reduced or low returns or material realized or unrealized losses;
- the Company is exposed to credit risk related to reinsurance and structured settlements, and reinsurance coverage may not be available to the Company;
- the Company is exposed to credit risk in certain of its insurance operations and with respect to certain guarantee or indemnification arrangements that it has with third parties;
- a downgrade in the Company’s claims-paying and financial strength ratings; and
- the Company’s insurance subsidiaries may be unable to pay dividends to the Company’s holding company in sufficient amounts.

Business and Operational Risks

- the intense competition that the Company faces, including with respect to attracting and retaining employees, and the impact of innovation, technological change and changing customer preferences on the insurance industry and the markets in which it operates;
- disruptions to the Company’s relationships with its independent agents and brokers or the Company’s inability to manage effectively a changing distribution landscape;
- the Company’s efforts to develop new products or services, expand in targeted markets, improve business processes and workflows or make acquisitions may not be successful and may create enhanced risks;
- the Company’s pricing and capital models may provide materially different indications than actual results;
- loss of or significant restrictions on the use of particular types of underwriting criteria, such as credit scoring, or other data or methodologies, in the pricing and underwriting of the Company’s products;
- the Company is subject to additional risks associated with its business outside the United States; and
- future pandemics (including new variants of COVID-19).

Technology and Intellectual Property Risks

- as a result of cyber attacks (the risk of which could be exacerbated by geopolitical tensions) or otherwise, the Company may experience difficulties with technology, data and network security or outsourcing relationships;
- the Company’s dependence on effective information technology systems and on continuing to develop and implement improvements in technology; and
- the Company may be unable to protect and enforce its own intellectual property or may be subject to claims for infringing the intellectual property of others.

Regulatory and Compliance Risks

- changes in regulation, including higher tax rates; and
- the Company’s compliance controls may not be effective.

In addition, the Company’s share repurchase plans depend on a variety of factors, including the Company’s financial position, earnings, share price, catastrophe losses, maintaining capital levels appropriate for the Company’s business operations, changes in levels of written premiums, funding of the Company’s qualified pension plan, capital requirements of the Company’s operating subsidiaries, legal requirements, regulatory constraints, other investment opportunities (including mergers and acquisitions and related financings), market conditions, changes in tax laws (including the Inflation Reduction Act of 2022) and other factors.



DISCLOSURE

In this presentation, we may refer to some non-GAAP financial measures. For a reconciliation of these measures to the most comparable GAAP measures and a glossary of financial measures, we refer you to the press release and financial supplement that we have made available in connection with this presentation and our most recent annual report on Form 10-K filed with the Securities and Exchange Commission (SEC) as updated by our subsequent periodic filings with the SEC. See the “Investors” section at travelers.com.

For further information, please see Travelers reports filed with the SEC pursuant to the Securities Exchange Act of 1934 which are available at the SEC’s website (sec.gov).

Copies of this presentation and the accompanying webcast are publicly available on the Travelers website (travelers.com). This presentation should be read with the accompanying webcast and related press release and financial supplement.

Travelers may use its website and/or social media outlets, such as Facebook and X, as distribution channels of material information. Financial and other important information regarding the company is routinely accessible through and posted on our website at investor.travelers.com, our Facebook page at facebook.com/travelers and our X account (@Travelers) at twitter.com/travelers. In addition, you may automatically receive email alerts and other information about Travelers when you enroll your email address by visiting the Email Notification section at investor.travelers.com.



