## Building a Smokeless World



Interim Results 2024

Tadeu Marroco – Chief Executive | Soraya Benchikh – Chief Financial Officer



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In particular, among other statements: (i) certain statements in Tadeu Marroco's sections (slides 5, 6, 8, 31, 35, 38 and 44-46); and (ii) certain statements in Soraya Benchikh's section (slides 10-12, 14, 20-21, 23-24 and 27-29).

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## The way forward

Interim Results 2024

**Tadeu Marroco** – Chief Executive





#### **Driving a sustainable transformation**





#### Our transformation continued in H1

- Consumers of Smokeless\* products up 1.4m to 26.4m
- Smokeless represents 17.9% of Group revenue, up 1.4ppts

#### Driving returns on more targeted NC investment

- £165m increase in category contribution\*\*
- Contribution margin\*\*\* increased by +9.8ppts vs. HY23

#### Enhanced financial flexibility and returns to shareholders

- Strong operating cashflow on track for >90% conversion<sup>^</sup>
- Initiated sustainable share buy-back
  - 2024: £700m; 2025: £900m

#### On track for FY24 guidance

- H1 delivery in line with expectations
- Confident in H2 acceleration

#### Investing to deliver long-term value creation

#### Targeted investment year in 2024



## H1 performance in line with expectations and guidance

(Negative low-single digit revenue\* and APFO\*\*)

#### **Key factors:**

- Adverse U.S. wholesaler inventory moves<sup>^</sup>
- Continued investments in our U.S. commercial plans:
  - Adjusted price indices and laddering strategy
  - Increased salesforce and retail coverage
- New Category launches phased through H1
  - Majority in market by end June
- Lapping a tough comparator in APMEA

## Confident in H2 acceleration to deliver FY guidance

(Low-single digit revenue\* and APFO\*\* growth)

#### **Key drivers:**

- Reversal of U.S. wholesaler inventory moves<sup>^</sup>
- Majority of previously announced investments in U.S.
   commercial initiatives now completed
  - H1 volume/value share signs of recovery, led by premium
- Acceleration in New Category growth
  - Innovations in market in all three categories
- Softer comparator in APMEA
- Continued strong performance in AME

#### On track for full-year guidance

#### Sharper execution focus in six key areas



#### **Sharpen execution**



Drive profitability in New Categories











Lead responsible New Category development







Collaborative and inclusive culture

#### Good progress over the last 12 months... with more to do



#### **Sharpen execution**



Drive profitability in New Categories

Increased NC contribution\* and +10ppts margin\*\*

Improving returns on targeted investment

Vuse and Velo profitable

2

Consistent U.S. combustibles value growth

Encouraging results from commercial plans

HI signs of volume/ value share recovery led by premium

Further efficiency gains driving margin improvement

3

Significantly strengthen HP

Patent settlement enables enhanced innovation

Sequential volume share recovery since December

Driven by upgraded device and consumables

4

Lead responsible New Category development

Proactive external affairs approach

MGOs<sup>^</sup> for Vuse Alto device and tobacco flavours

Active U.S. illicit Vapour engagement 5

**Enhance financial flexibility** 

Continued strong cash generation

Partial ITC stake sale

Sustainable buy-back initiated



#### Collaborative and inclusive culture

New corporate values and Management/Board appointments

# HI performance in line; on track for FY24 guidance

Interim Results 2024

**Soraya Benchikh** – Chief Financial Officer





## Returns-focused approach, enabled by empowered teams



## Extensive global Finance/Management career

- Various pivotal BAT roles
  - Over two decades across three continents
- Most recently: President for Europe at Diageo
- Proven track record of delivery
- Passion for transformative leadership
- Committed to fostering creative and empowered teams



#### **My Key Priorities**

- Quality Growth focus
  - More balanced top and bottomline performance
  - Targeting investment and resources to deliver better returns
- Deliver consistent and sustainable results
- Enhanced cash returns for shareholders

#### H1 performance in line with expectations





On track for Full-Year guidance

## H1 performance impacted by U.S. wholesaler inventory movements...



HY2	4 U.S.	HY24	4 Group
Organic	Organic adjusted for U.S. inventory^	Organic	Organic adjusted for U.S. inventory^
-13.7%	-11.4%	-6.6%	-6.4%
Volume*	Volume*	Volume*	Volume*
-6.7%	-4.8%	-0.8%	FLAT Revenue**
Revenue**	Revenue**	Revenue**	
-5.1%	-2.6%	-0.9%	+0.5%
APFO***	APFO***	APFO**	APFO***

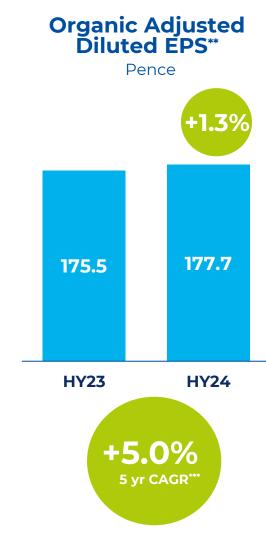
... Inventory movements expected to unwind in H2

#### Organic adjusted results in line with guidance









#### **Key performance drivers**

### NC revenue\* +7.4% Combustibles revenue\* -2.6%

- Volume<sup>^</sup> -6.9%
- Price^ +7.2%
- Mix<sup>^</sup> -2.9%
- -1.6% revenue adjusted for U.S. inventory^^

#### Operating margin\*\* flat at 44.9%

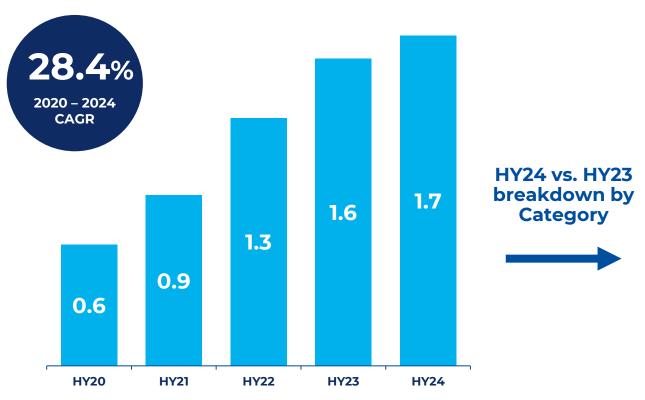
Incl. c.2% transactional FX

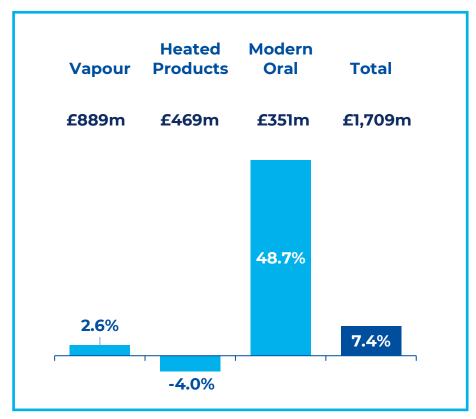
#### +2.2% EPS kickers:

- Lower net finance costs, tax, share count
- Partially offset by lower share of ITC profits

#### New Category revenue growth driven by Velo







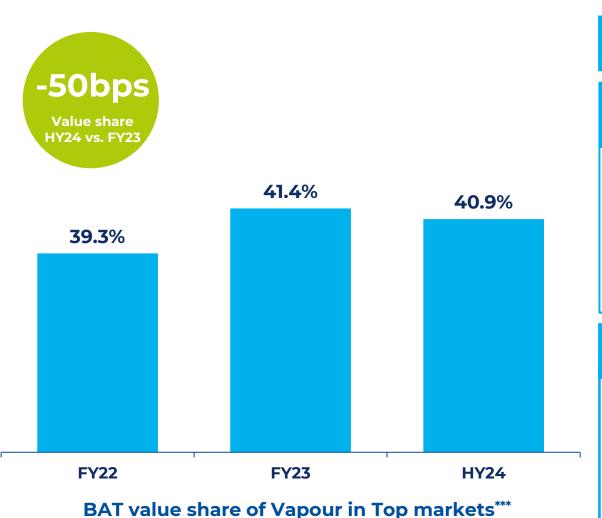
New Category revenue (£bn)

**HY24 New Category revenue and growth**\*

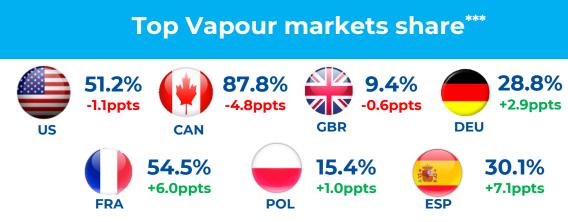
H1 innovation launches expected to drive H2 acceleration

#### **Vuse: Maintains global value share leadership**\*





#### Vapour revenue up +2.6%\*\*

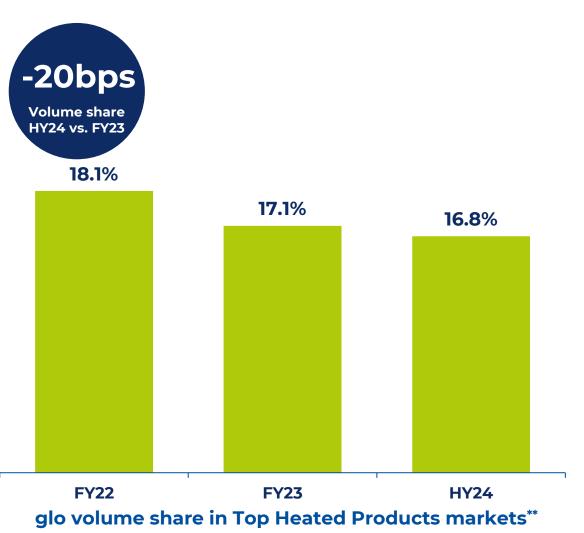


#### APMEA exciting developing opportunity



#### glo: innovation drives sequential share gains in H1 2024





glo revenue down -4.0%\*

Latest volume share gains in selected key markets (growth vs. Dec'23\*\*\*)

18.4%
+0.6ppts
+0.7ppts
+1.4ppts

JPN

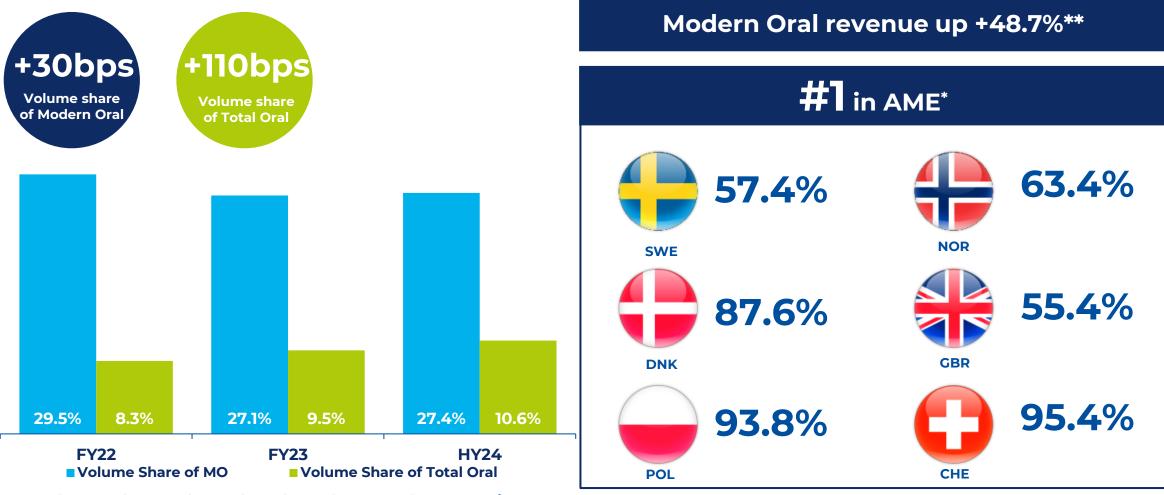
ITA

POL



## Velo: Strong category growth and continued AME leadership\*

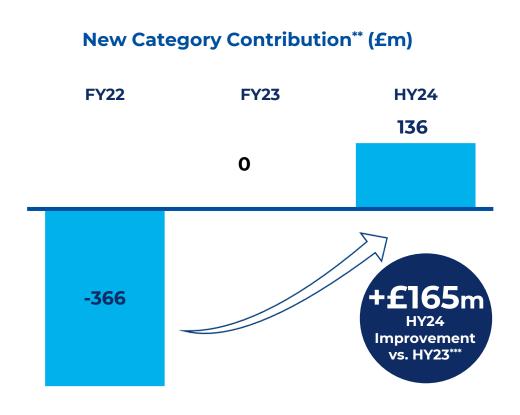


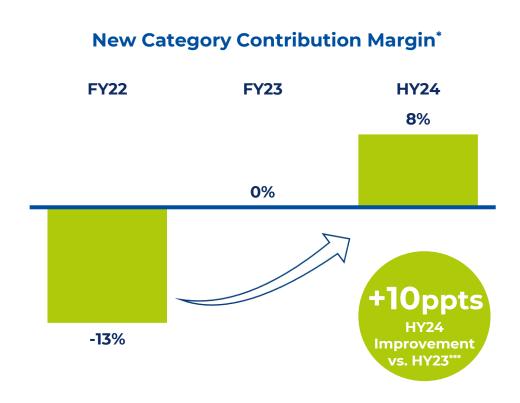


MO volume share of Total and Modern Oral categories\*\*\*

#### **Quality Growth drives improved NC Contribution margin\*** and profitability\*\*





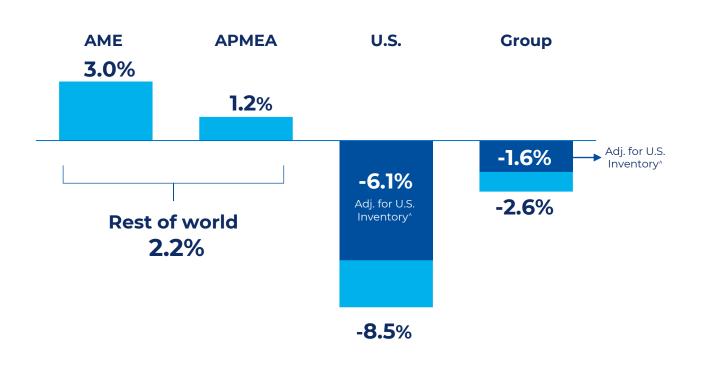


#### Improving contribution\* across all three categories

#### Combustibles: AME and APMEA growth offset by the U.S.



#### Combustibles organic revenue\*\* growth by region and globally



#### **Key drivers**

- YTD volume share\* +30bps
  - AME +30bps, APMEA +70bps
- YTD value share\* -10bps driven by the U.S.
  - AME & APMEA +20bps
- Organic combustibles revenue\*\* -2.6%
- Organic Price/Mix\*\*\* +4.3%
- U.S. commercial plans have driven H1 signs of volume and value share recovery
- Continued revenue growth in AME
- APMEA impacted by Sudan disruption, market exits and strong comparator

















#### U.S.: Macro-economic and illicit vape pressures persist



Revenue\* APFO\*\*

-6.7% -5.1%

£5,514m £3,135m

Adjusted for inventory movements<sup>^</sup>

-4.8%

-2.6%



New Category Revenue\* +2.2%

**Vapour** 

flat

**Modern Oral** 

+122%

**Combustibles Revenue**\*

-8.5%

Adjusted for inventory movements<sup>^</sup>

-6.1%

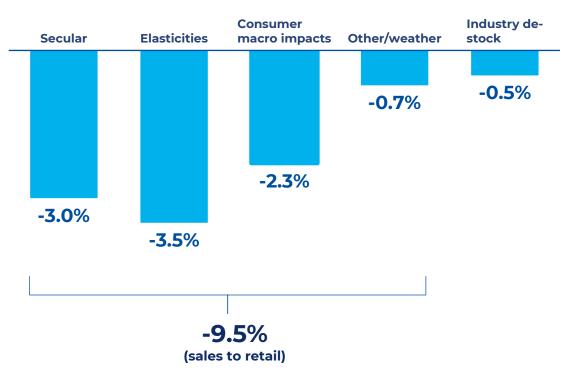
Majority of previously announced investments completed; inventory unwind expected in H2

## U.S. combustibles industry impacted by continued macro-economic pressures

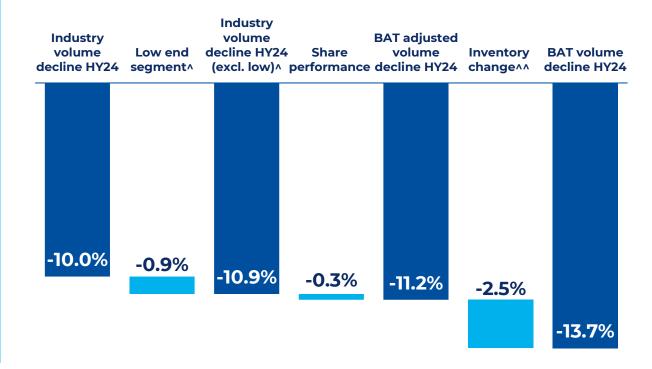


#### HY24 drivers of industry volume decline

-10.0%\* (includes c.-4% poly-usage\*\*)



#### **HY24 BAT volume\* and drivers**



#### U.S. commercial actions gaining traction



## H1 volume share showing signs of recovery...

#### **HY23 FY23 HY24** BAT VS. VS. VS. **HY22 FY22 HY23** Volume share\* basis points -30 -10 Total U.S. combustibles **Premium** brands

## ...to support sustainable value share delivery

HY23 vs. HY22	FY23 vs. FY22	HY24 vs. HY23
-90	-60	-20
-90	-50	+20
	-90	-90 -60

#### **AME: Strong H1 delivery**



Revenue\*

APFO\*\*

+5.4%

+5.3%

£4,580m

£1,567m

#### **Regional growth drivers:**



**SWE** 





**GFR** 

Smokeless<sup>^</sup> as a % of AME revenue in markets where we are present

**Organic New Category revenue**\* +15.8%

**Vapour** 

Modern Oral

HP

+1% +47% +7%

Organic combustibles revenue\*

+3.0%

#### **Continued momentum expected in H2**

#### **APMEA: Resilient delivery**



Revenue\*

APFO\*\*

+1.8%

+3.8%

£2,850m

£1,107m

#### **Regional growth drivers:**



18%
Smokeless^ as a % of
APMEA revenue in
markets where we are
present

New Category revenue\* -3.3%

Vapour Oral

+48% +24% -13%

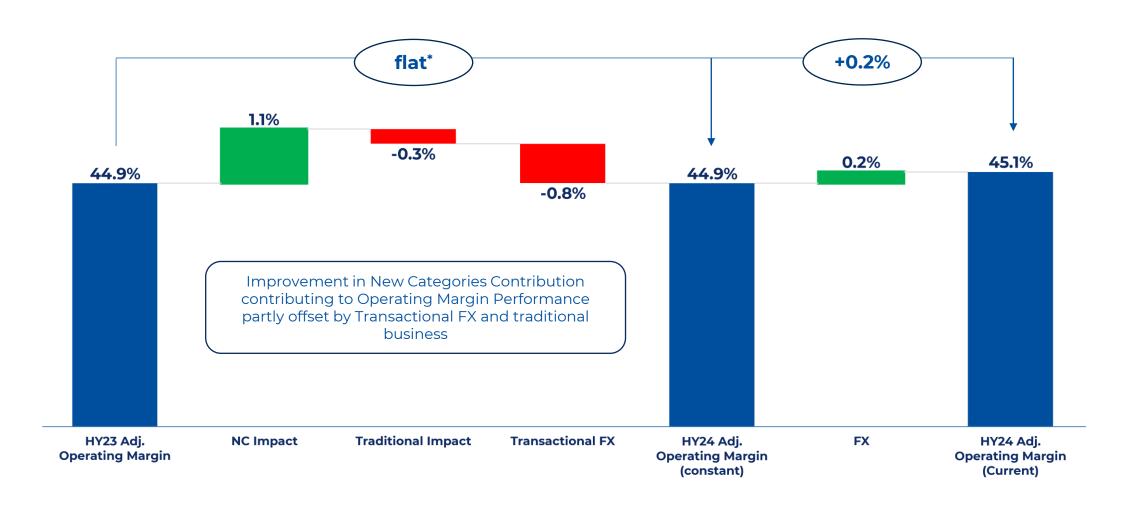
Combustibles revenue\*

+1.2%

**Expected H2 acceleration driven by innovations and softer comparator** 

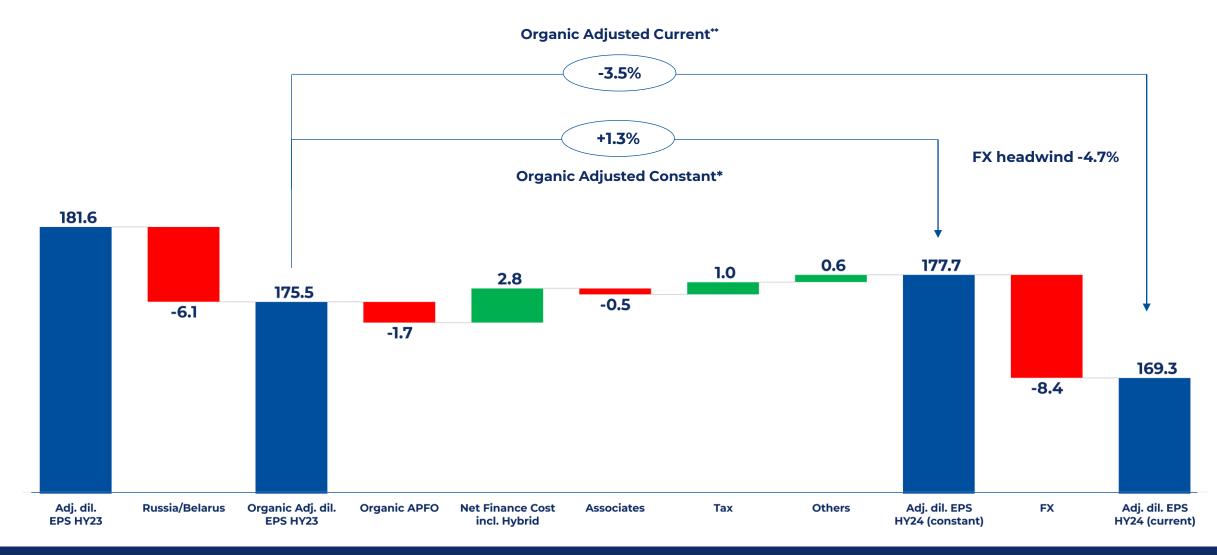
## Group margin: Successfully offsetting transactional FX and inflationary headwinds with NCs and efficiency gains





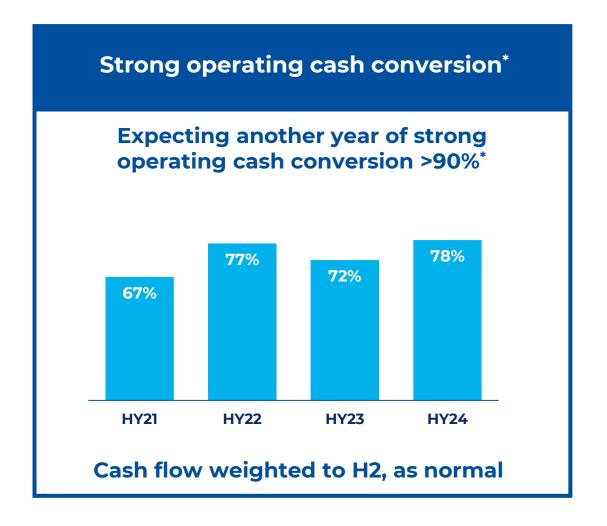
#### Adjusted organic diluted EPS up 1.3%\*

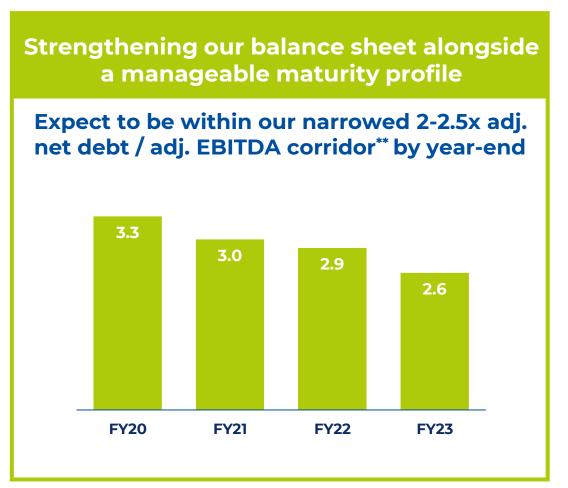




## Continued strong cash generation driving leverage reduction

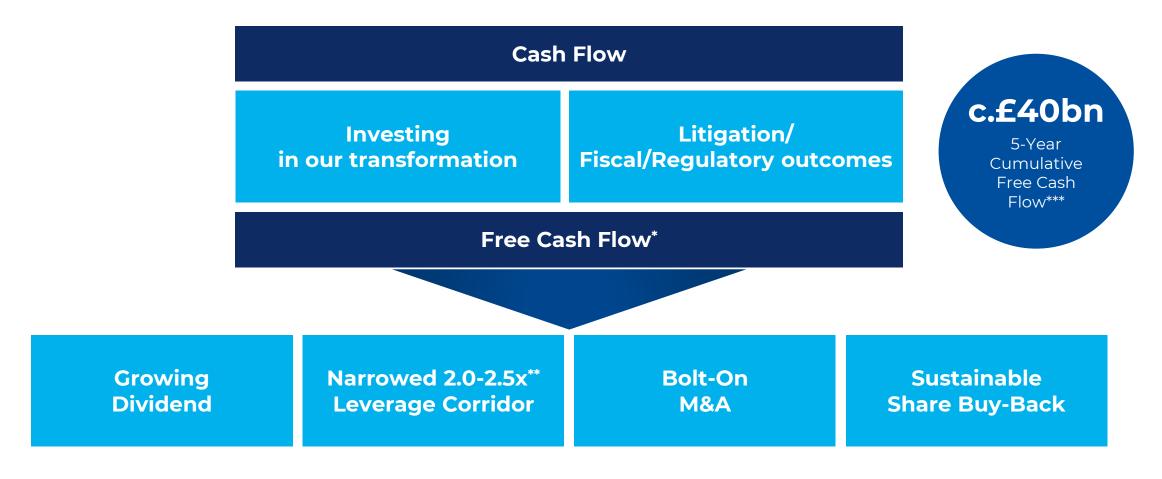






#### Dynamic approach to capital allocation as we transform





Committed to sustainably returning cash to shareholders

## 2024 is the first step in delivering our mid-term sustainable growth algorithm



2024

Targeted investment

- Low-single digit organic revenue\*
   & APFO\*\* growth
- Increased NC profitability\*\*\*
- H2 weighted

2025

**Progressive** improvement

- Continued U.S. recovery
- Improved NC profitability\*\*\*
- Strengthened innovation pipeline
- Focus on operational efficiencies

2026

Sustainable mid-term growth

3-5%

Organic Revenue
Growth\*

Organic Adjusted
Profit from Operations
Growth

## Confident in H2 acceleration

Interim Results 2024

Tadeu Marroco - Chief Executive





#### Confident in our H2 performance acceleration



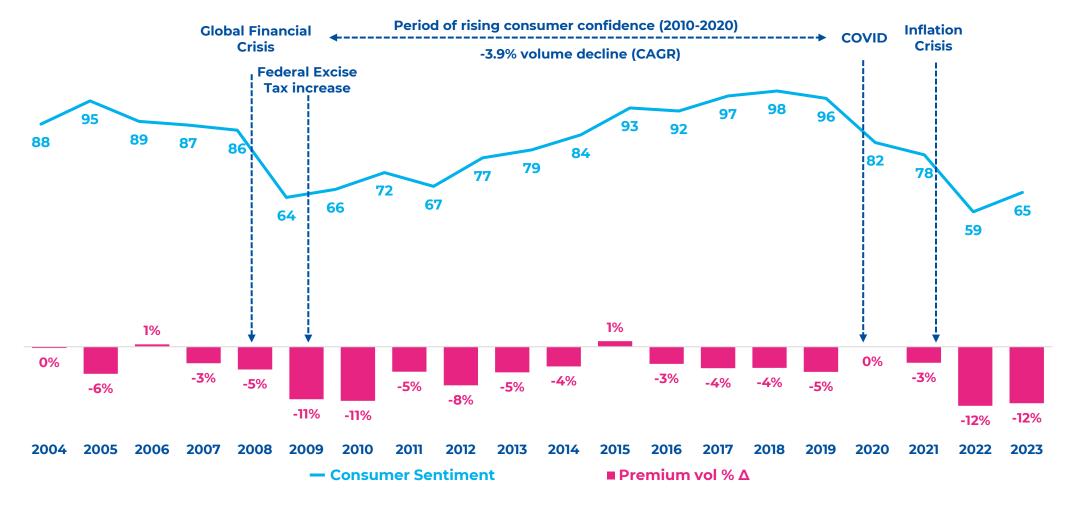
	H1 24 Results Organic Organic adj. for U.S. inventory^		H2 24 Acceleration	FY24 Guidance
Group revenue*	-0.8%	Flat		Low-single digit
New Category revenue*	<b>+7.4</b> %	n/a		Double- digit
Adjusted profit from operations**	-0.9%	+0.5%		Low-single digit

#### **H2** expected accelerators

- Improving U.S. performance
  - Unwind of wholesaler inventory movements
  - Majority of previously announced commercial initiatives completed
  - Continued traction on commercial actions
  - H1 volume and value share signs of recovery, led by premium
- Innovations in market for all three New Categories
- Lapping softer APMEA comparator
- Continued strong performance in AME

## U.S. consumer sentiment is a leading indicator of premium volume trends

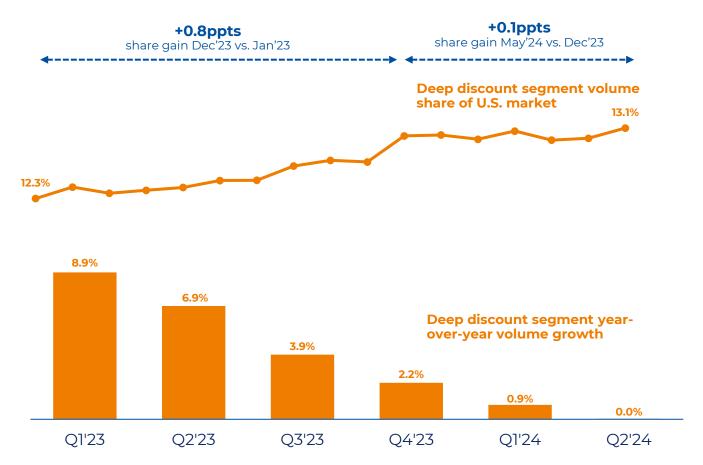




**Encouraged by early signs of improving consumer sentiment** 





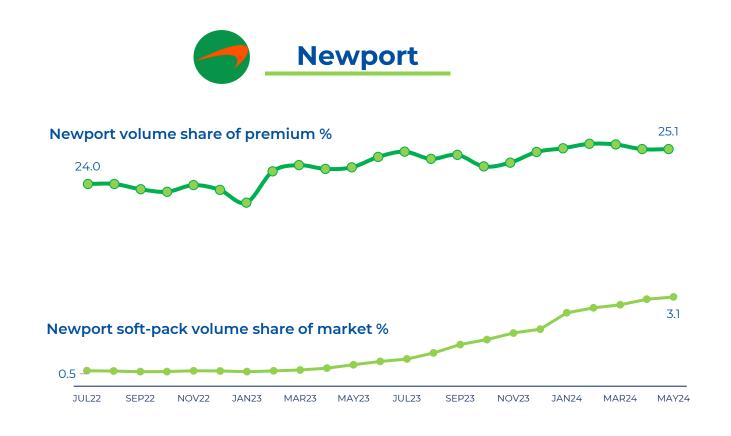


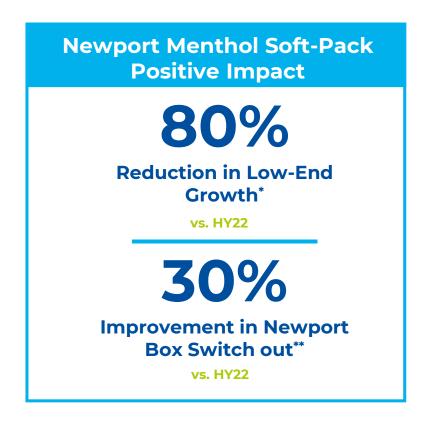
Volume Share	HY24	vs. FY23	May'24 vs. Dec23
Deep discount segment	13.0%	+0.4ppts	+0.1ppts
Branded value segment	21.0%	+1.1ppts	+0.5ppts
BAT share of branded value segment	<b>42.4</b> %	-0.2ppts	+0.7ppts

Early signs of stabilising lower-end consumer

## Volume share gains in key investment states drive H1 national share recovery







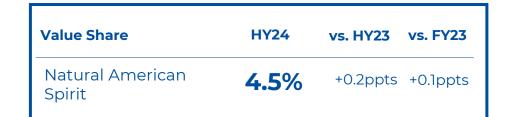
#### Strengthening our portfolio for long-term delivery



- Balanced portfolio
- Increased sales force by 10%

- Expanded retail contract coverage
- Upgraded digital data analytics

# Value share % 4.6 JUL22 SEP22 NOV22 JAN23 MAR23 MAY23 JUL23 SEP23 NOV23 JAN24 MAR24 MAY24





JUL22 SEP22 NOV22 JAN23 MAR23 MAY23 JUL23 SEP23 NOV23 JAN24 MAR24 MAY24

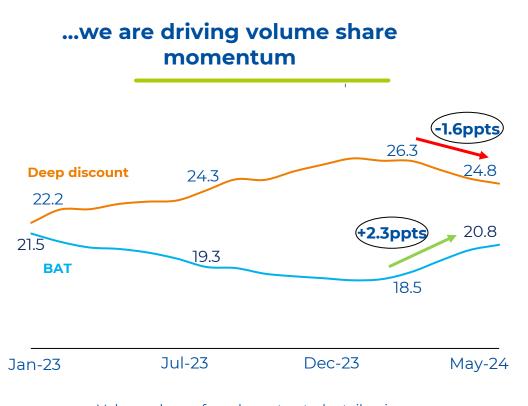
Value Share	HY24	vs. HY23	vs. FY23
Lucky Strike	2.6%	+0.8ppts	+0.5ppts

#### Investment in retail contract expansion driving growth













Volume share of newly contracted retail universe

Leading to deep discount segment share decline

## Actively supporting more effective U.S. Vapour enforcement



## Active Reynolds engagement

- Raising awareness
- Sharing data
- Government engagement

#### **FDA**

- Increasing fines, import refusals and seizures
- Creation of Federal Multi-Agency Task Force, including:
  - Department of Justice, Federal Trade Commission
- Vuse Alto tobacco Marketing Granted Orders received
- Advocating for PMTA process completion and PMTA list publication to provide clarity

#### **International Trade Commission (ITC)**

- Investigating unfair acts in the importation and sale of flavoured single-use vapes
  - Accepted our complaint in 2023
- Investigating foreign manufacturers, distributors and retailers of single-use illicit products for patent infringement
  - Accepted our complaint in HY24

Much more needs to be done to drive a meaningful impact

## **Encouraging progress on vapour enforcement at state level**



## Louisiana Vapour directory and enforcement actions drive legal market growth

## **Industry**

Louisiana Vapour volume

+15.9%

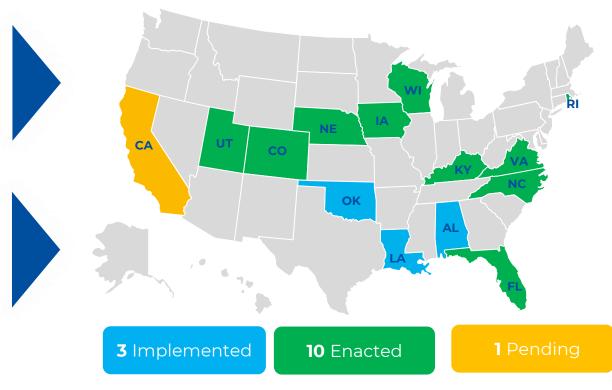
Louisiana Vapour volume

+30%

vs. National Trend



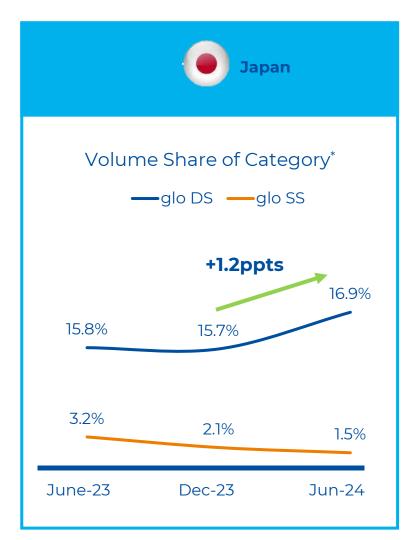
## More directories to come

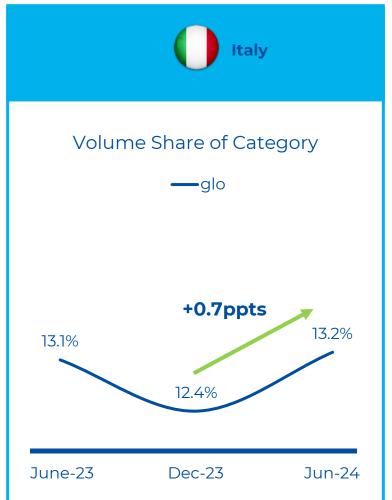


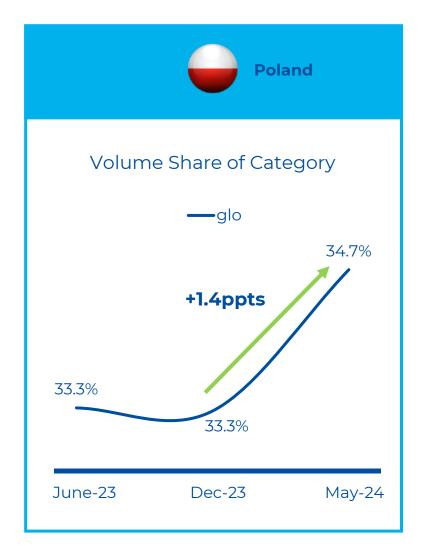
**Expected implementation in enacted states in H2'24 and FY25** 

## glo volume share turnaround driven by Hyper Pro





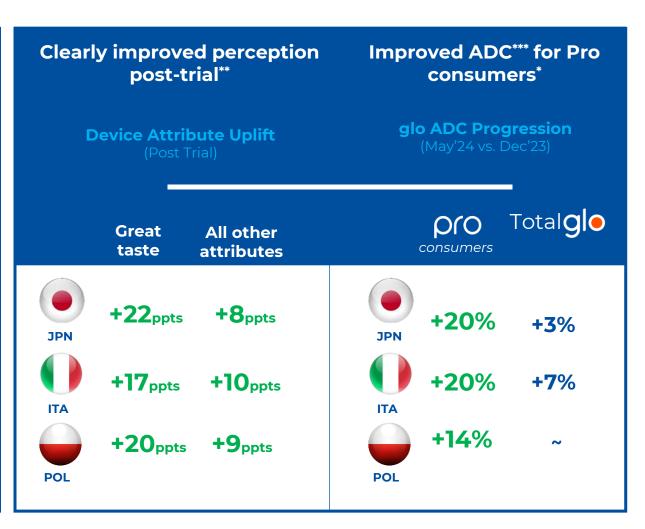




# Pro resonating strongly with consumers on key attributes

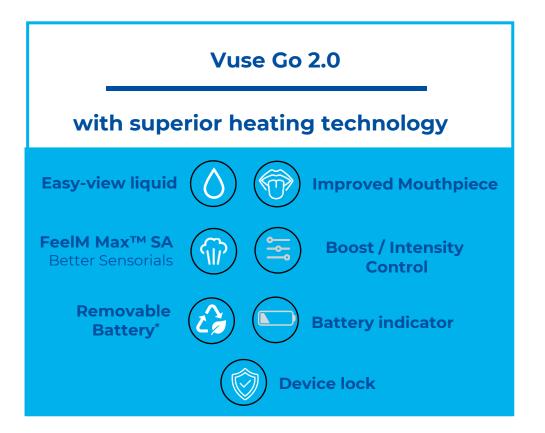


	Stronger brand equity driven by Pro*  glo Brand Strength Score (May'24)			
	Total <b>gl</b>	<b>O</b> (O consumers		
JPN	46	54	<ul><li>Appealing Designs +15</li><li>Premium +13</li><li>High-quality +12</li></ul>	
ITA	51	55	<ul><li> Great Taste +8</li><li> Appealing Design +8</li><li> Premium +6</li></ul>	
POL	59	71	<ul> <li>Innovation +18</li> <li>Modern +18</li> <li>Great Taste +17</li> <li>High Quality +17</li> </ul>	



# Vuse Go 2.0: New single-use vape with removable battery\*









## **Vuse Go Reload: Modi-style rechargeable device with** upgraded pods





**Coupled with our best ever Vuse flavours** 

New And Improved 2ml Pod Ready To Vape, Up To 1000 Puffs









**Long Lasting Battery** 

**Device Lock** When Not In Use





**Ergonomic Design** 

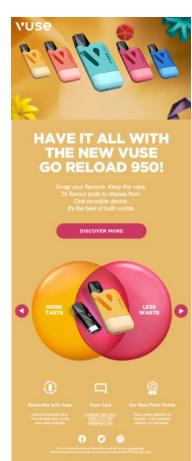
FeelM Max<sup>TM</sup> SA **Better Sensorials** 





**USB-C Rechargeable** 

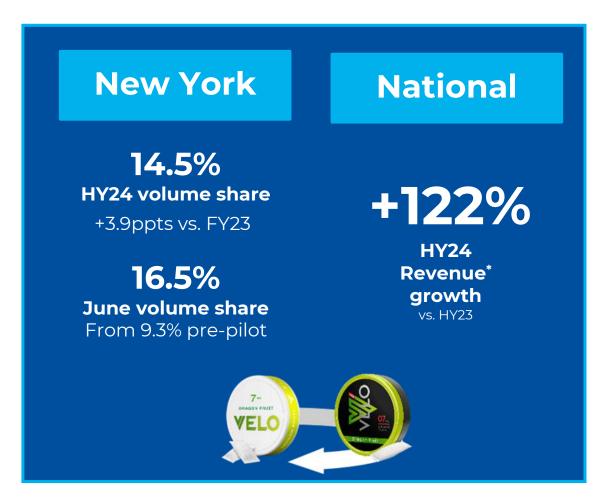


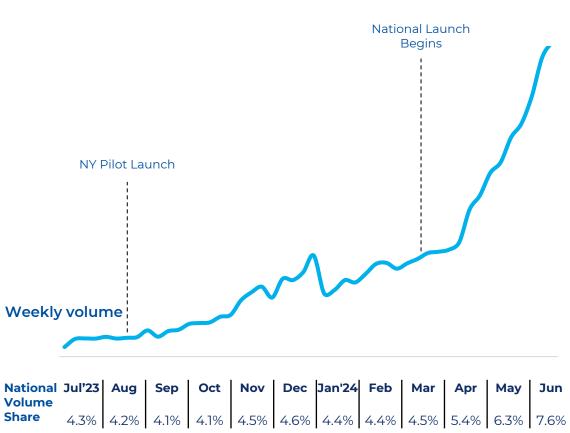




### Reinvigorating our Modern Oral portfolio in the U.S.







Refresh of U.S. Velo gaining momentum

# Additional Modern Oral launches expected to drive H2 performance



## Grizzly Modern Oral U.S. nationwide roll-out underway

- **Insight:** Traditional Oral consumers are increasingly using Modern Oral
  - Driven by:
    - Flavour options
    - Convenience
    - Price
- Rolling-out from June with positive retailer feedback







## Launches with added sensorial dimension across international markets

- **Insight:** Sensorial flavour experience drives higher product satisfaction
- Novel experience with new sensations



**Heating** 





Cooling

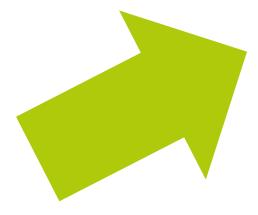
Tingling

## On track for full-year guidance



#### **Key drivers**

- Reversal of U.S. wholesaler inventory moves<sup>^</sup>
- Majority of previously announced investment in U.S.
   commercial initiatives now completed
  - o HI volume and value share signs of recovery, led by premium
- Acceleration in New Category growth
  - o Innovations in market in all three categories
- Softer comparator in APMEA
- Continued strong performance in AME

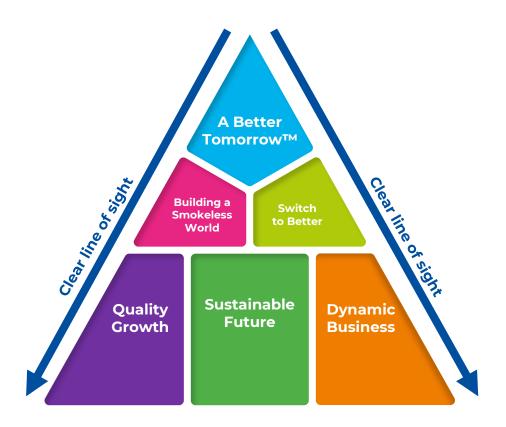


## Confident in H2 acceleration to deliver FY guidance

(Low-single digit revenue\* and APFO\*\* growth)

### **Driving a sustainable transformation**





- Our smokeless\* transformation continued in H1
- Increasing NC returns on more targeted investment
- Making good progress on our six focus areas set out at HY23
- Enhanced financial flexibility and returns to shareholders
- On track for FY24 guidance
  - H1 delivery in line with expectations
  - Confident in H2 acceleration

Our investment today will drive our medium-term guidance



Interim Results 2024

**Tadeu Marroco** – Chief Executive | **Soraya Benchikh** – Chief Financial Officer



## **BAT Capital Markets Day – 16 October, Southampton, UK**





Click for **event preview video**: <a href="https://www.bat.com/cmd2024">https://www.bat.com/cmd2024</a>

# **Appendix**

Interim Results 2024





## **Appendix: Our New Category shares in Top markets\***



Cigarettes		Volume share of Cigarettes		
	<b>HY24</b> volume share	Change HY24 vs. FY23 (ppts)		
Group	45.7%	+0.3		
U.S.	33.8%	-0.1		
Germany	21.0%	-0.4		
Japan	18.5%	-0.1		
Romania	50.4%	+0.3		
Brazil	68.5%	+0.9		
Mexico	37.8%	+0.3		
Bangladesh	87.3%	+1.6		
Pakistan	80.0%	+1.0		

Vuse	Value share of Total Vapour		
	HY24 value share	Change HY'24 vs. FY23 (ppts)	
Group	40.9%	-0.5	
U.S.	51.2%	-1.1	
U.K.	9.4%	-0.6	
Canada	87.8%	-4.8	
Poland	15.4%	+1.0	
Germany	28.8%	+2.9	
France	54.5%	+6.0	
Spain	30.1%	+7.1	

glo	glo Volume share of HP		
	<b>HY24</b> volume share	Change HY'24 vs. FY23 (ppts)	
Group	16.8%	-0.2	
Japan	18.0%	-0.3	
Poland	34.6%	+1.4	
South Korea	10.4%	-0.6	
Italy	12.6%	0.0	
Romania	17.3%	-0.6	
Hungary	11.7%	-1.5	
Greece	11.4%	-0.5	
Czech Rep.	17.4%	+0.4	
Germany	9.5%	-0.8	

Velo	Volume share of Total Oral		Volume share of Modern Oral	
	<b>HY24</b> volume share	Change HY24 vs. FY23 (ppts)	HY24 volume share	Change HY24 vs. FY23 (ppts)
Group	10.6%	+1.1	<b>27.4</b> %	+0.3
Sweden	17.2%	+2.2	57.4%	+0.3
Norway	25.8%	+1.6	63.4%	-0.3
U.S.	2.4%	+0.7	5.0%	+0.5
Denmark	84.6%	-2.2	87.6%	-2.7
Switz.	74.7%	+2.9	95.4%	-0.2
U.K.	55.4%	+0.2	55.4%	+0.2
Poland	93.8%	-0.5	93.8%	-0.5

<sup>\*</sup> Top Vapour markets: U.S. – RSD, Canada – Scan Data, the UK – NielsenIQ, France – Strator, Germany – NielsenIQ, Poland – NielsenIQ, Spain – Logista RA. These seven markets account for c.90% of global closed systems consumable revenue. Top HP markets: Japan – CVS-BC, South Korea – CVS, Italy – NielsenIQ, Germany – NielsenIQ, Greece – NielsenIQ, Hungary – SZTFH, Poland – NielsenIQ, Romania – NielsenIQ, Czech Republic – NielsenIQ. These nine markets account for c.80% of total industry HP revenue. Top Modern Oral markets: U.S. – RSD, Sweden – NielsenIQ, Denmark – NielsenIQ, Norway – NielsenIQ, Switzerland – IMS, the UK – NielsenIQ, Poland – NielsenIQ. These seven markets account for c.90% of total industry Modern Oral revenue. Top Cigarette markets: U.S. – Marlin, Germany – NielsenIQ, Japan – CVS, Romania – NielsenIQ, Brazil – Scanntech, Mexico – NielsenIQ, Bangladesh – NielsenIQ, Pakistan – Retail Access. These eight markets account for c.65% of cigarette industry revenue in 2023.

## **Appendix: Group Results excluding – Russia in H1**



	Group excluding Russia/Belarus HY24	Group excluding Russia/Belarus HY23	Growth excluding Russia/Belarus HY24 v HY23	Total Group Growth HY24 v HY23
Volume FMC & HP	260bn	278bn	-6.6%	-12.7%
	(£ Millions)	(£ Millions)		
Revenue*	12,944	13,056	-0.8%	-3.7%
NC Revenue*	1,709	1,590	+7.4%	+3.1%
APFO**	5,809	5,860	-0.9%	-3.5%
	(Millions)	(Millions)	(Millions)	
Smokeless Consumers**	26.4	23.8	+3.9	n/a

<sup>\*</sup> On a constant rate basis. See Appendix A2. \*\* Adjusted profit from operations on an adjusted constant rate basis. See Appendices A1 & A2. \*\*\* See Appendix A10.

### **Appendix**



#### A1: Adjusting (Adj.)

Adjusting items represent certain items which the Group considers distinctive based upon their size, nature or incidence.

#### A2: Constant currency

Constant currency – measures are calculated based on the prior year's exchange rate, removing the potentially distorting effect of translational foreign exchange on the Group's results. The Group does not adjust for normal transactional gains or losses in profit from operations which are generated by exchange rate movements.

#### A3: Share metrics

Year to date basis through May 2024.

Volume share: The estimated number of units bought by consumers of a specific brand or combination of brands, as a proportion of the total estimated units bought by consumers in the industry, category or other sub-categorisation. Subcategories include, but are not limited to, the total nicotine category, Modern Oral, Vapour, Traditional Oral or cigarettes. Corporate volume share is the share held by BAT Group. Except when referencing particular markets, volume share is based on our top markets.

Value share: The estimated retail value of units bought by consumers of a particular brand or combination of brands, as a proportion of the total estimated retail value of units bought by consumers in the industry, category or other subcategorisation in discussion.

#### A4: Price/Mix

Price mix is a term used by management and investors to explain the movement in revenue between periods. Revenue is affected by the volume (how many units are sold) and the value (how much is each unit sold for). Price mix is used to explain the value component of the sales as the Group sells each unit for a value (price) but may also achieve a movement in revenue due to the relative proportions of higher value volume sold compared to lower value volume sold (mix).

#### A5: Free Cash Flow

Net cash generated from operating activities before the impact of trading loans provided to a third party and after dividends paid to non-controlling interests, net interest paid and net capital expenditure.

#### A6: Operating Cash Conversion

Net cash generated from operating activities before the impact of adjusting items and dividends from associates and excluding trading loans to third parties, pension short fall funding, taxes paid and net capital expenditure, as a proportion of adjusted profit from operations.

#### A7: Organic

To supplement the Group's results presented in accordance with International Financial Reporting Standards (IFRS), the Group's Management Board, as the chief operating decision maker, reviews certain of its results, including revenue and adjusted profit from operations, at constant rates of exchange, prior to the impact of businesses sold or held-for-sale. Although the Group does not believe that these measures are a substitute for IFRS measures, the Group does believe that such results excluding the impact of businesses sold or to be held-for-sale provide additional useful information to investors regarding the underlying performance of the business on a comparable basis and in the case of the divestment of the Group's businesses in Russia and Belarus, the impact these businesses had on revenue and profit from operations. Accordingly, the organic financial measures appearing in this document should be read in conjunction with the Group's results as reported under IFRS. The exits referred to in respect of other markets, including in Africa, are not deemed significant to the users' understanding.

#### A8: Poly-usage

Refers to a transitional period for smokers towards complete switching to potentially reduced risk nicotine products during which period such smokers reduce cigarette consumption and choose to consume one or more New Category products.

#### A9: Adjusted net debt to adjusted EBITDA

Net debt, excluding the impact of the revaluation of Reynolds American Inc. acquired debt arising as part of the purchase price allocation process, as a proportion of profit for the year (earnings) before net finance costs (interest), tax, depreciation, amortisation, impairment, associates and adjusting items

#### **A10: Consumers of Smokeless Products**

The number of consumers of Smokeless products is defined as the estimated number of Legal Age (minimum 18 years) consumers of the Group's Smokeless products - which does not necessarily mean these users are solus consumers of these products. In markets where regular consumer tracking is in place, this estimate is obtained from adult consumer tracking studies conducted by third parties (including Kantar). In markets where regular consumer tracking is not in place, the number of consumers of Smokeless products is derived from volume sales of consumables and devices in such markets, using consumption patterns obtained from other similar markets with adult consumer tracking (utilising studies conducted by third parties, including Kantar). The number of consumers is adjusted for those identified (as part of the consumer tracking studies undertaken) as using more than one BAT Brand – referred to as "poly users".

The number of Smokeless products consumers is used by management to assess the number of consumers using the Group's New Categories products as the increase in Smokeless products is a key pillar of the Group's ESG ambition and is integral to the sustainability of our business.

#### **A11: Smokeless Products**

Refers to Non-Combustibles, including Vapour products, Heated Products, Modern Oral and Traditional Oral.