

# The need for a VAT Reduction on Internet Access Services Promoting Balanced Regional Development, Supporting Economic Opportunities, and Tackling Digital Exclusion

### **Digitalisation**

- Digitalisation will enable Ireland to tackle big challenges climate, integration, and inclusivity, balanced regional development, productivity, and innovation.
- World class gigabit networks are necessary to achieve both Ireland and Europe's digital vision.
- While network rollout continues, more needs to be done to increase the take up of high-speed broadband. According to the DESI Index, only 50% of households availed of at least 100Mbps broadband, below the EU average 55%. With 1 Gbps, take-up is 7.47% vs. the EU average of 13.7%.

#### Fibre Ireland

- Only 30% of homes serviced by the National Broadband Plan (NBP) are connected—as of March '24, 232,000 homes were passed by NBI, yet only 75,000 homes had taken up services.
- Legacy broadband infrastructure, which uses copper wire, will be retired in the coming years, meaning demand must be stimulated so people make the switch to faster, more reliable fibre.
- We must ensure Irish homes in those areas take up service the alternative is that they are locked out of the digital society and the value created by State investment is not maximised.

#### **VAT Reduction – The Lever**

- EU Council Directive (2006/112/EC April 2022) allows EU Member States to apply a reduced rate of VAT to internet access services with a view to promoting their development.
- The Government commissioned EY Report on the NBP identified "how increasingly essential broadband is to our daily lives", however, internet access is VAT rated at 23%, not reflective of its essential nature. Other essential services like gas and electricity are charged at 13.5%, while VAT on newspapers and digital subscriptions was cut to 0% to support their "critical role".
- Reducing VAT to 13.5% would be a cost-of-living relief for households and will ensure all citizens
  can enjoy the benefits of digital technologies, through the creation of new job opportunities and
  new ways of working; greater and more equitable access to personal, social and civic
  opportunities; and improved accessible government services for everyone.
- A VAT reduction would be a strong signal from Ireland's political leadership that Ireland stands ready to prioritise, encourage and realise our digital opportunity to improve the lives of all.

## **Economic Rationale**

- Reducing VAT will allow the continued deployment of digital infrastructure and the greater accessibility of services and support more balanced regional and economic development.
- As a cost-of-living measure that would directly impact Irish households, it would also be more effective than the Remote Working Relief, saving the Exchequer €2.4 million every year.
- As per the Digital Strategy, "All groups will be supported and empowered to benefit from digital opportunities including businesses small and large, communities urban and rural, and people young and old; leveraging Ireland's strengths to bridge the digital divide across enterprise and wider society." A VAT reduction could be that support.

#### Investment

- A VAT reduction would also safeguard telecommunications investment.
- Industry invests c.€700m p/a in network infrastructure. Vodafone alone invests c.€100m p/a to meet customer demand, with data traffic on fixed and mobile growing at double digits annually.
- This investment can only be justified in the context of long-term financial returns, but the reality is that our industry is one of the worst performing in Europe, meaning there is a growing disjoint between the financial health of our sector versus the increasing criticality of our services.