# Financial Results for the Third Quarter Fiscal Year Ended December 31, 2024



Openwork inc.

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# Openwork

01 Company Profile



# **Company Profile**

Company name	OpenWork Inc.	
Location	39F, Shibuya Scramble Square, 2-24-12 Shibuya, Shibuya-ku, Tokyo 150-6139 Japan	
Business	Working data platform business, including development and operation of "OpenWork," company review platform for changing jobs and finding employment	
Establishment	June 2007	
Capital stock	1,649 million yen (as of September 30, 2024)	
Parent company	Link and Motivation Inc.	
Representative	Haruki Ohsawa Chief Executive Officer	
Number of employees	122 (as of September 30, 2024)	

# The world we seek to create

Your life, your career, your way.

MISSION

The mission we will fulfill to achieve it

Creating a job market that unleashes the potential of each individual

## **The World OpenWork Seeks to Create**



As society changes, the leading role of working is changing from company to individual.





There is an inadequate framework for individual decision-making about work.

Advertising portrays images that are out of touch with the reality.

The actual conditions after joining the company are hidden from view.



We believe "transparency of information" is one of the issues.

Because transparency of information is important for the future of the job market, we started OpenWork.

# **OpenWork and OpenWork Recruiting**







\*As of June 30, 2024

#### OpenWork, One of the Largest Company Review Services in Japan

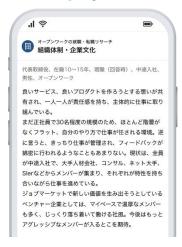
You can browse company data based on company reviews posted by employees and former employees.



# Evaluation Score



#### **Company Review**



# Monthly Overtime Hours / Percentage of Paid Vacation Taken



**Total Company Reviews** and **Evaluation Scores**:

**17.9** million

**Total Registered Users:** 

6.77 million

\*As of September 30, 2024

#### **How to Browse Company Reviews**

You can browse company reviews for a certain period of time by doing the following.

Register a web resume	Enables job seeking using OpenWork	openwork Recruiting
Post a review	500 Japanese characters or more	OpenWork Sources of Revenue
Register with a partner service	Register with a HR service, etc. introduced by OpenWork	Referral fee income
Register as a paid member	¥1,800/month (excluding tax)	Monthly payments income

#### **OpenWork Recruiting, a Direct Recruiting Service for Companies**

OpenWork Recruiting allows you to meet a diverse range of talented people. It is the recruitment medium for an era of human resource management which converts job satisfaction into hiring power.

#### **Job Listings**

List jobs on your company's page



#### **Send Scout Mails**

Directly approach users



#### **Conventional Model**



#### openwork Recruiting



**Job Openings** 

**82**,000

**Registered Web Resumes** 

**1.26**mil

Number of Contracted Companies

3,500

\*As of September 30, 2024

#### **Service Usage Costs**

Initial fee/basic usage fee	Free
Recruitment performance-based fee*	¥800,000/person (excluding tax)

<sup>\*</sup>For direct recruitment of working professionals by companies.

\*A job listing fee plan is also available besides recruitment performance-based fee

Different plans are available for students and recruitment via recruiting agencies.

## 「Alternative data service」 using company review data to solve new social issues

We are providing a new service in which our company review data is used to solve the sustainability issues of forecasting capital markets and visibility of organizational problems.

#### Alternative data\*service

Service name

#### FIS (Financial Indicator Service)

DAP (Data Analytics Platform)

Service details

OpenWork's company review data is supplied for uses such as company share price forecasting

All is used to analyze each company review and compile a report on organizational problems such as company culture and job satisfaction

**Target** clients

#### **Domestic/overseas asset management companies**

\*Currently provided to major domestic/overseas hedge funds and asset management companies

Employee evaluations are analyzed and used in ESG investing

#### All companies

Supply of reports that visualize organizational problems for use in human capital disclosure, improving HR systems, etc.

Service image







Companies

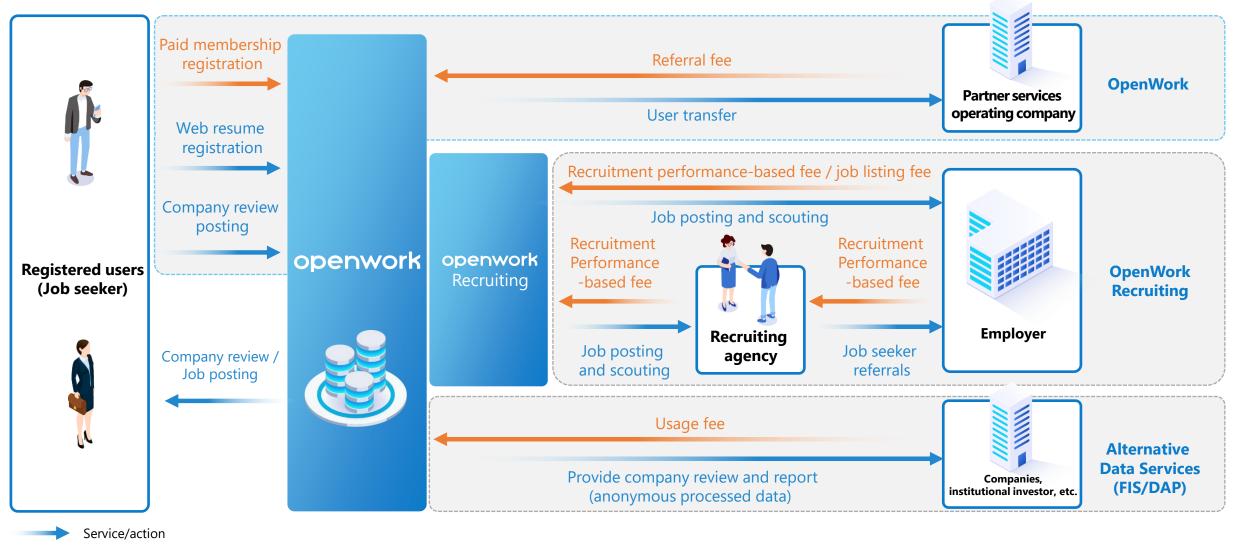


<sup>\*</sup>New data where use cases had so far not developed

#### **Business Structure**

Monetary reward

We have developed services based on OpenWork's data and users.



# Openwork

02

Summary of the Financial Results for the Third Quarter Fiscal Year Ended December 31, 2024

#### **Financial Results Summary**

FYE Dec. 31, 2024 3Q results **Operating revenue** 

**Operating profit** 

¥ 2,646<sub>mn</sub>

¥ 922mn

(+20.4% YoY, Full-year forecast achievement rate 77.9%)

(+20.8% YoY, Full-year forecast achievement rate 92.2%)

OpenWork

¥ 785mn

**Operating revenue** 

(-0.8% YoY)

**KPIs** 

User numbers

6.77<sub>mn</sub>

(+14.7% YoY)

**Review numbers** 

17.9<sub>mn</sub>

(+14.6% YoY)

OpenWork Recruiting

¥ 1,810<sub>mn</sub>

(+31.0% YoY)

Number of registered web resumes

1.26<sub>mn</sub>

(+33.5% YoY)

Number of contracted companies

3,500

(+29.3% YoY)

Number of job listings

82,000

(+36.4% YoY)

## **Executive Summary**

- ✓ OpenWork Recruiting steady in both mid-career and new graduate market. Due to The number of changing jobs using OpenWork Recruiting in 3Q almost same as 2Q and increase of sales in upsell products, Operating revenue of OpenWork Recruiting in 3Q reached record highs(670 million yen).
- ✓ Operating Revenue of OpenWork was same level as 2Q. No impact from price increasing in paid membership. Operating revenue and operating income, mainly from OpenWork and OpenWork Recruiting, continued to reach record highs, as in 2Q.
- ✓ For next fiscal year, investment in personnel expenses by hiring, advertising, and marketing will be concentrated in 4Q, The full-year operating profit forecast (1,000 million yen) was not changed.
- ✓ In the mid-career recruitment market, both the number of job seekers and jobs-to-applicants declined slightly, but OpenWork Recruiting remains steady. The number of company review increased to 17.9 million(+14.6% YoY), and the number of web resumes increased to 1.26 million(+32.6% YoY).

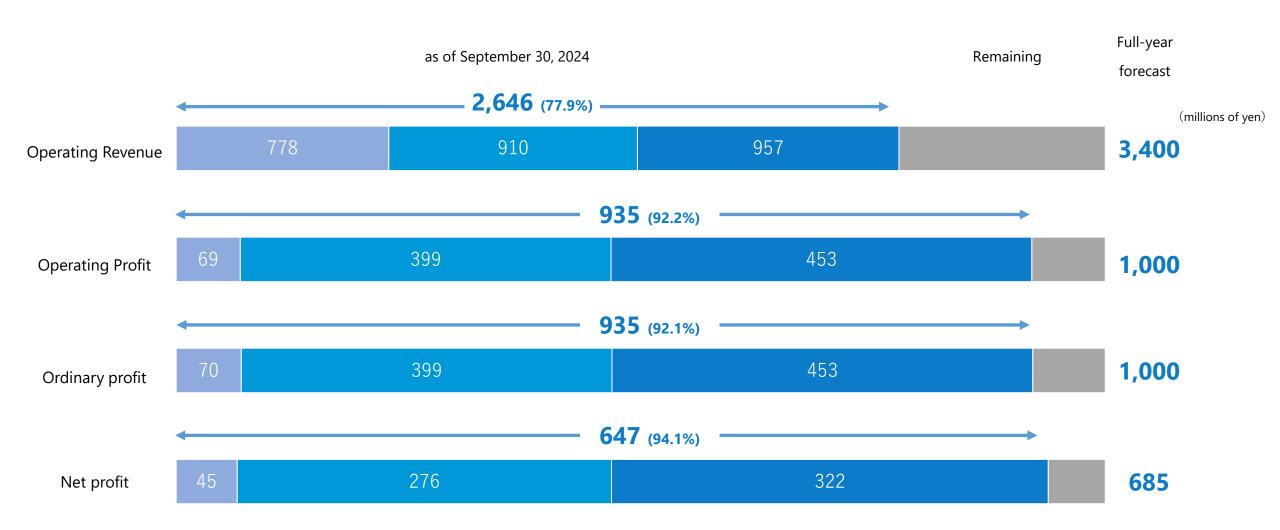
#### **Highlights**

Revenue fall at OpenWork due to strategic factors and expected. Due to postponement of some sales and marketing investment to 4Q, Operating profit temporarily exceeded the plan. But it is expecting to be done by the end of this fiscal year and full-year operating profit forecast of whole company is not changed.

(millions of yen)

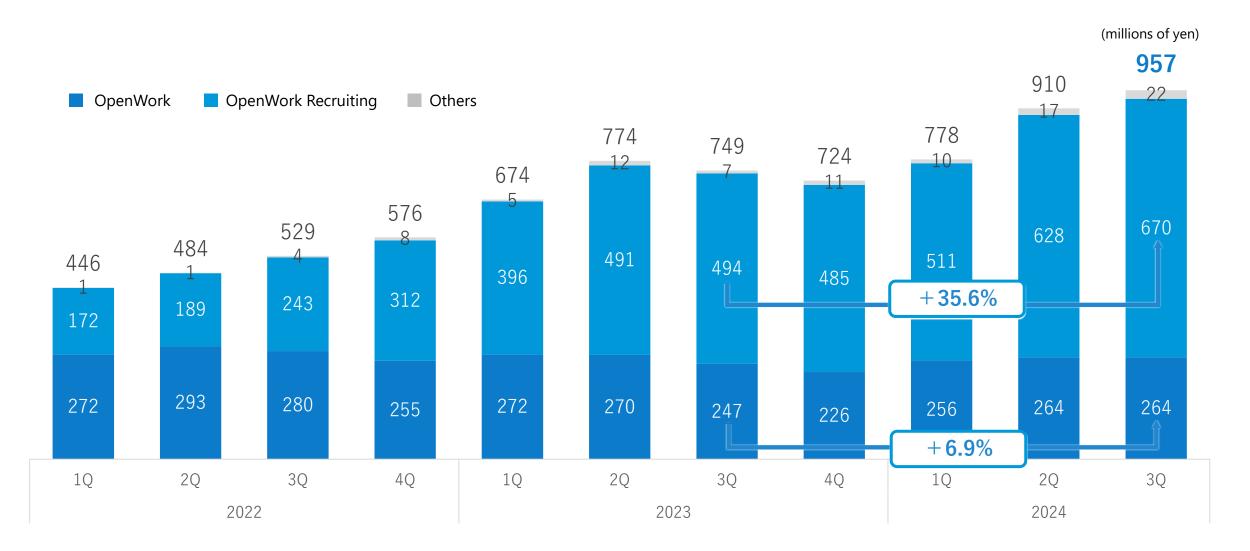
	3Q FY2023	3Q FY2024	YoY
Operating revenue	2,198	2,646	+20.4%
OpenWork	791	785	▲0.8%
OpenWork Recruiting	1,381	1,810	+31.0%
Others	24	50	+104.7%
Operating expenses	1,434	1,724	+20.2%
Operating profit	763	922	+20.8%
Operating profit margin	34.7%	34.8%	+0.1pt
Ordinary profit	761	923	+21.2%
Net profit	524	644	+22.8%

# (Reference) Progress of Operating Revenue and Profit against Full-year Forecasts



## Change in Earnings (change in quarterly operating revenue by service)

Revenue of OpenWork remained stable, Revenue of OpenWork Recruiting continued to grow as 2Q and reached record high.

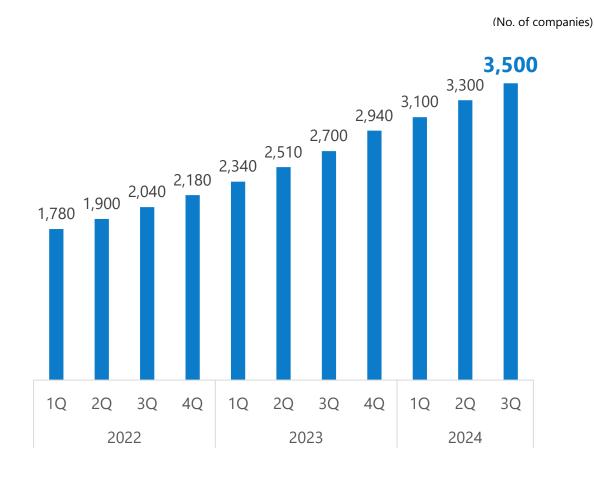


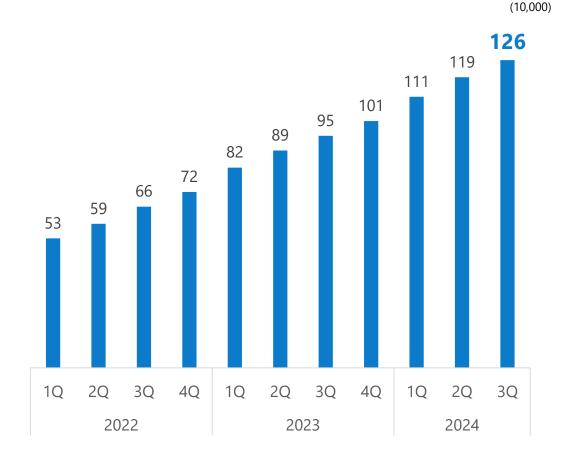
# **KPIs for OpenWork Recruiting**

Solid increases in both number of contracted companies and cumulative number of registered web resumes, surpassing 3,500 and 1.26mn respectively by end of 3Q.



#### **Cumulative number of registered web resumes**



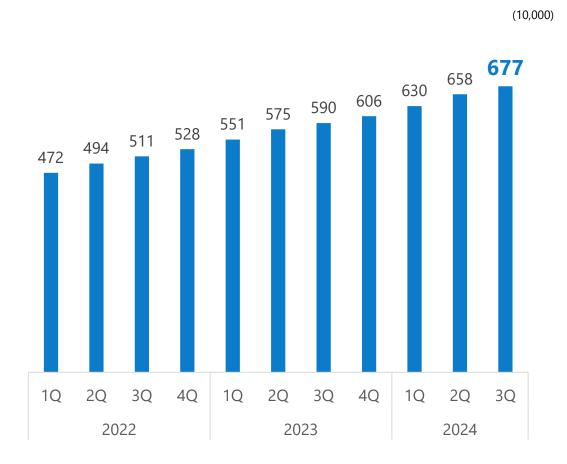


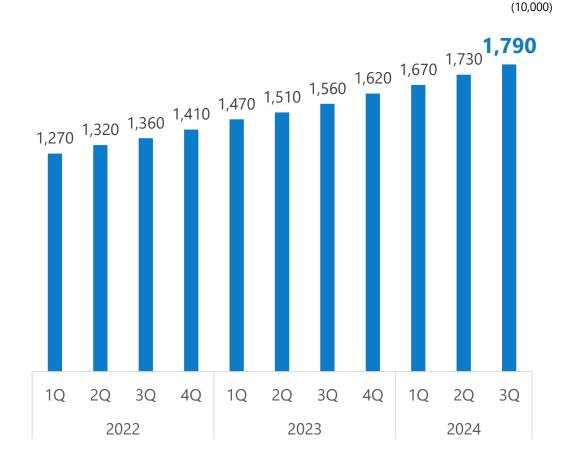
## **KPIs for OpenWork**

Cumulative number of registered users surpasses 6.77mn, cumulative number of employee reviews and evaluation scores surpasses 17.9mn. Steady increase in platform value.



# Cumulative number of employee reviews and evaluation scores at OpenWork

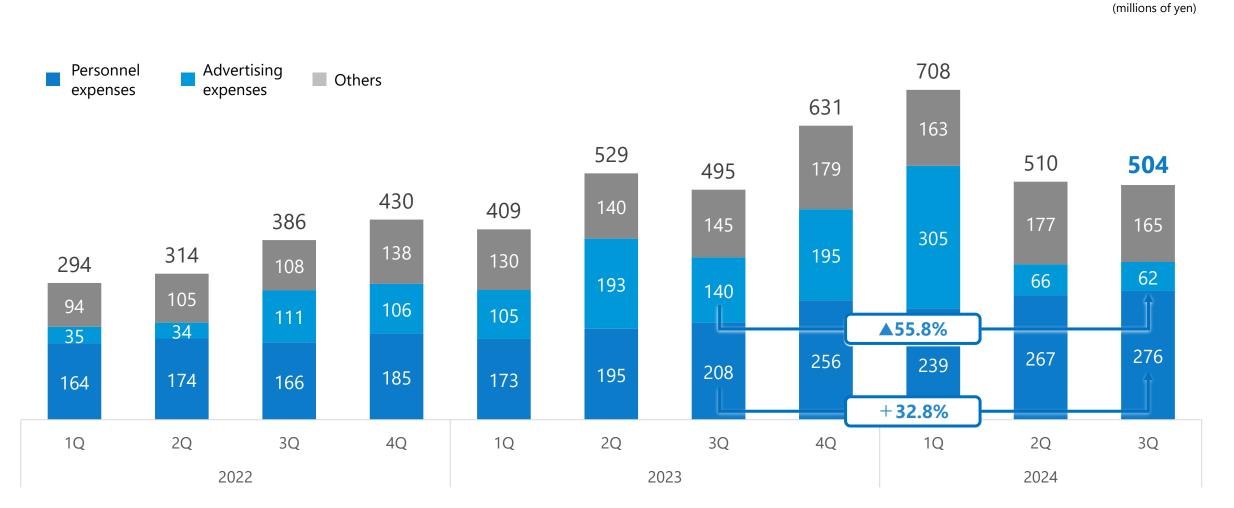




## **Change in Operating Expenses**

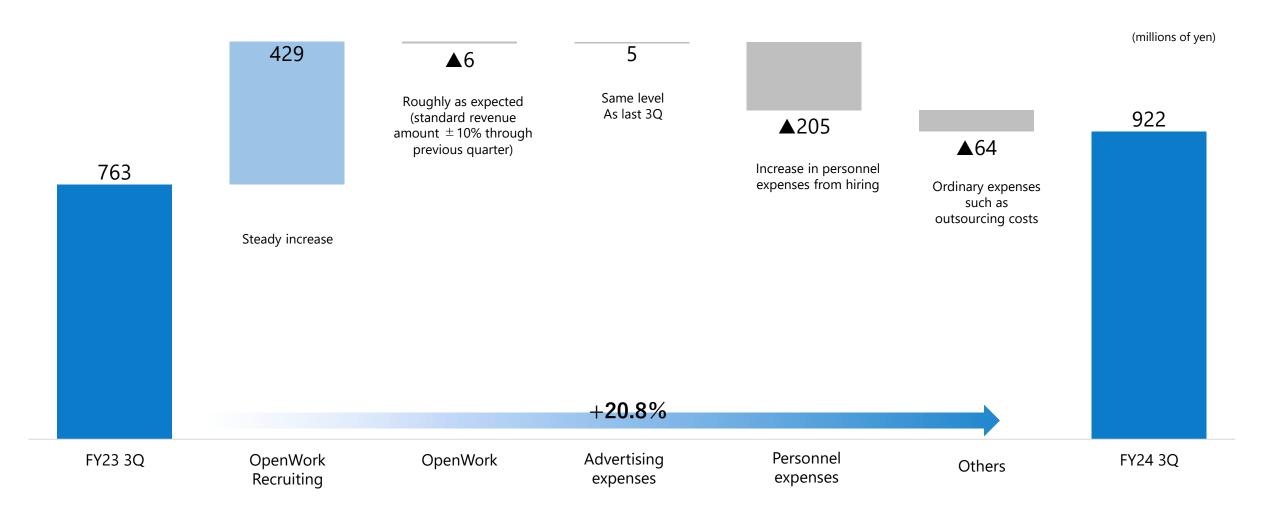
Advertising expenses in 3Q were mainly for web marketing and same level as 2Q. Personnel expenses increased due to continued hiring, and the others decreased from 2Q due to the difference in one-time expenses.

intinued niring, and the others decreased from 2Q due to the difference in one-time expenses.



## **Factors for Change in Operating Profit**

Advertising expenses at the end of 3Q was same as last 3Q. Managing the increase rate of other costs against the growth of Revenue in Openwork Recruiting, Growth ratio of operating profit reached over 20%.



# **Corporate Actions (Share Repurchase)**

Repurchase shares in preparation for a flexible capital strategy in the future, based on comprehensive consideration of stock price trends, financial condition, and other factors.

Actions	Detail	Resolution Date	Repurchase period
Share Repurchase	Repurchase shares in preparation for a flexible capital strategy in the future (Number of shares to be repurchased: 900,000 shares / Total amount: 550 million yen)	2024/11/13	2024/11/14~ 2025/7/31

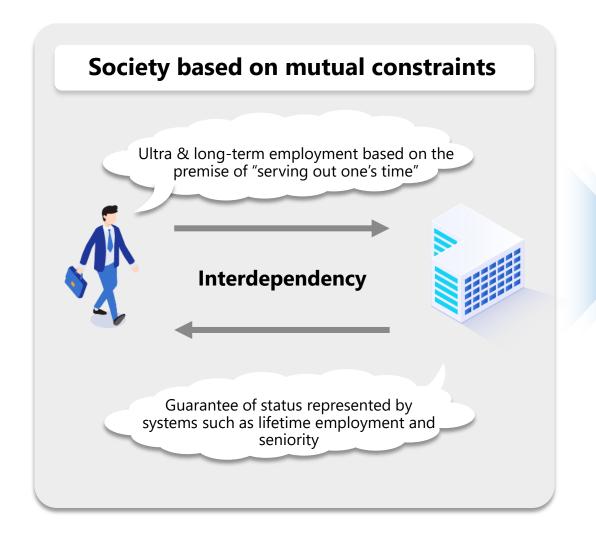


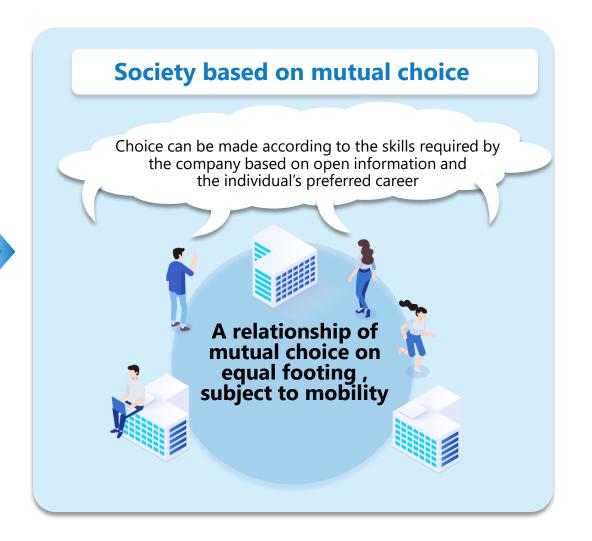
**Appendix** 



#### **Facilitation of Labor Mobility: Transition to a Society Based on Mutual Choice**

We anticipate progress in the transition from the conventional era, in which individuals and companies are "bound" to each other and changing jobs is prone to risk, to the era of "choosing" each other with a mutually open attitude.





#### (Reference) Macro Environment Promotes a Society Based on Mutual Choice

Macro environmental factors such as the declining domestic labor force and sluggish wage growth also drive the transition to a society based on mutual choice.

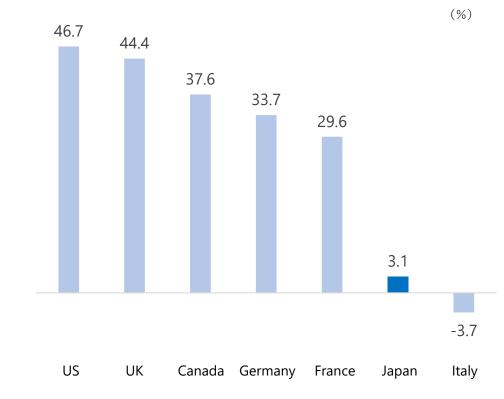
#### Declining labor force

#### Domestic labor force (%) (10,000)Labour Force Labour Force **Participation Rate Population** 7,000 70 6,000 60 58.1 56.7 55.5 50 5,000 53.2 50.9 49.9 4,000 40 3,000 30 2,000 20 1,000 10 6.404 6,149 5,880 5,268 4,640 4,157 0 0 2016 2020 2025 2030 2040 2050 2060

Source: Compiled by the Company based on the Ministry of Internal Affairs and Communications' "Labor Force Survey Annual Report" (2016) and the National Institute of Population and Social Security Research's "Population Projections for Japan" (2017).

#### Sluggish wage growth





Source: Compiled by the Company based on the Ministry of Health, Labour and Welfare's "Labour Economic Analysis, 2022 Edition . 1991  $\sim$  2020, with 1991 as 0.

#### Facilitation of Labor Mobility: OpenWork's Initiatives for a Society Based on Mutual Choice

The 3 key points for the attainment of a society based on mutual choice are individuals, labor markets, and companies. So far, we have taken a 2 point approach - labor markets and companies - based on extensive working data.

**Individual transformation** 



Willingness to actively develop a career

Under development for future service offering

**Labor market transformation** 



Job market which ensures information transparency

Promotion of market transparency through company reviews and healthy human resource mobility via OpenWork Recruiting

**Company transformation** 



Company of choice for job seekers with job satisfaction as a growth engine

Support for transformation by providing visualization and data through company reviews (a work in progress)

**Working Data Platform** 

#### **Direction of OpenWork's Business Development**

OpenWork's services are broken down and redefined into four domains according to their respective roles, in order to drive the attainment of a society based on mutual choice.

## The review platform that is the basis of each service = OPENWOrk

"Individual transformation"

(under development)



New services to support individuals' long-term career development

"Labor market transformation"

**OpenWork Recruiting** 



Facilitation of human resources movement through OpenWork Recruiting "Company transformation"

Alternative data service



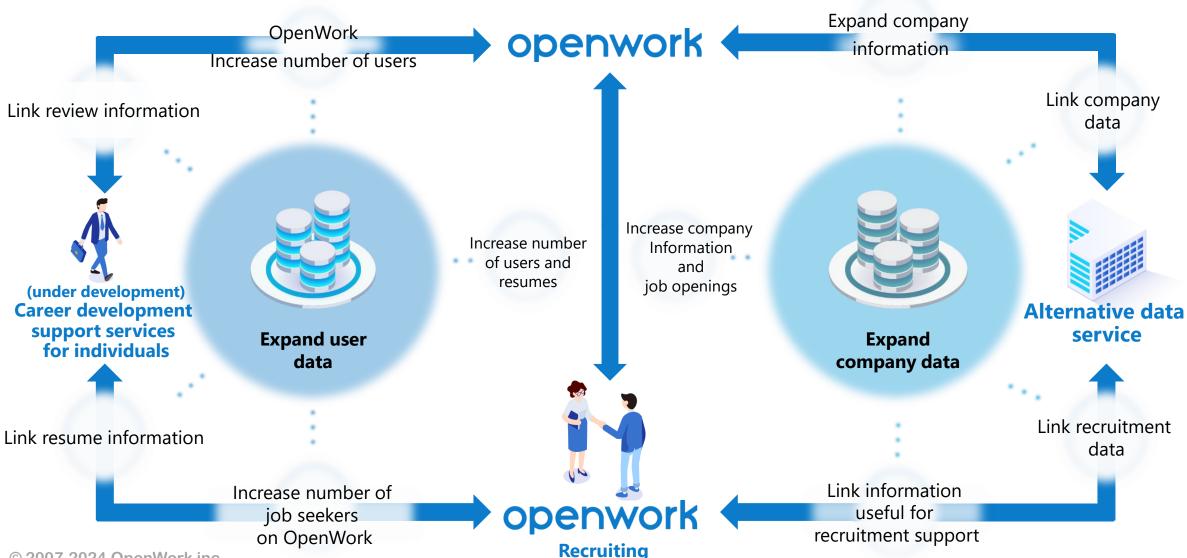
Promotion of company self-transformation by providing working data

# **Future Policies in Each Domain**

Domain	Direction	Growth Strategies	Contribution to profit
OpenWork	Aim to maximize platform value as a starting point for career consideration centred on corporate research	<ul> <li>✓ Further improve quality of data including external sources and reliability of ratings</li> <li>✓ Expand information collected and categories</li> </ul>	Medium (Strategic tapering off)
OpenWork Recruiting	Move from a start-up period to a growth period building on our strengths. Aim to expand share by simultaneously promoting competitive homogenization and differentiation	<ul> <li>✓ Improve matching accuracy by enhancing recommendation function</li> <li>✓ Strengthen new graduates business</li> </ul>	Large (New graduates business is small)
Alternative data service (FIS/DAP)	Develop markets against the backdrop of increasing importance of capital markets and human capital management	<ul> <li>✓ Expand sales channels in untapped financial markets such as Europe and Asia</li> <li>✓ Full-scale rollout of review reports (DAP)</li> </ul>	Small (Small scale for the time being)
New domains	Summarize concepts, develop service prototypes, and verify feasibility	✓ Build infrastructure for data accumulation, collection, and utilization, with collaboration with other 3 domains in mind rather than standalone profits	Undecided

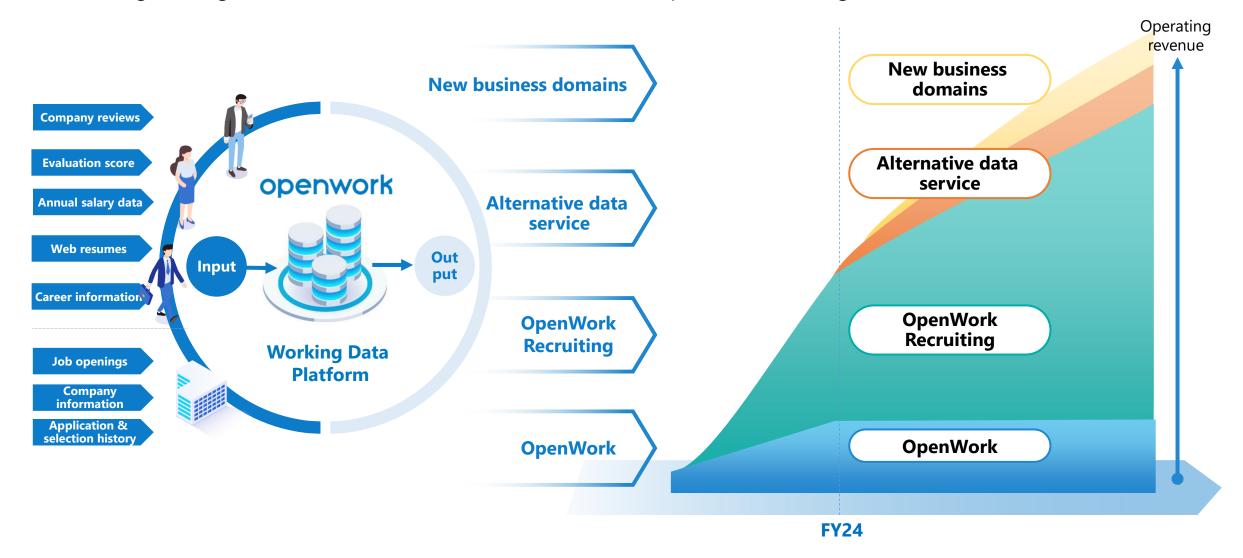
## (Reference) Collaboration among the four domains

Data collaboration with each of the 4 core domains to enhance the Working Data Platform, the Company's core domain.



#### **Concept of Future Growth**

With OpenWork and OpenWork Recruiting as stable revenue sources, grow revenue by developing services that utilize existing working data and services in new domains based on expansion of working data.



#### **Balance Sheet**

Equity ratio around 90% and financial position solid. Continued abundance of cash-on-hand.

#### **Assets**

(millions of yen)	End-FY2023	FY2024 3Q
Current assets	6,231	6,787
Cash and deposits	5,954	6,304
Accounts receivables *1	253	413
Others	24	69
Fixed assets	157	204
Tangible fixed assets	22	31
Investments and other assets	135	173
Total assets	6,389	6,992

<sup>\*1</sup> Advance payment of expenses + others

#### Liabilities and net assets

millions of yen)	End-FY2023	FY2024 3Q
Current liabilities	665	551
Accounts payable	227	65
Income taxes payable	167	176
Contract liabilities	102	153
Provision for bonuses *2	70	40
Others	97	114
Total liabilities	665	551
Total net assets	5,724	6,441
Total liabilities and net assets	6,389	6,992

<sup>\*2</sup> Expenses payable + provision for directors' bonuses + others

#### **Message from the CEO**

#### We would like to accelerate transformation in the Japanese labor market through OpenWork.



Haruki Ohsawa
Chief Executive Officer

I feel that Japan's biggest social issue is a job market that is not evolving.

There have been reports that individual labor productivity and engagement are low even in comparison with other countries. One cause of this is the mutually binding relationships between companies and individuals as symbolized by seniority based systems, mass recruitment of new graduates, and lifelong employment.

Through the ever-evolving power of technology, we hope to create a highly transparent job market that enables individuals to set themselves challenges with peace of mind.

We want to contribute to solving this problem which is unique to Japan.

OpenWork will accelerate transformation in the Japanese jobs market.

Haruki Ohsawa joined Link and Motivation, Inc. after graduating from The University of Tokyo Graduate School.

After serving as manager of the organizational HR consulting business for small- and medium-sized venture companies, he was appointed as General Manager of the Planning Department. He was responsible for new business establishment, business management, and human resources. He assumed the position of Director and Vice President of OpenWork Inc. in November 2019 and the position of Representative Director and President in April 2020.

Authored work: Excellent companies based on 13 million company reviews, Toyo Keizai Inc.

#### 「働く」のすべてを、オープンに。



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The factors affecting the a forementioned actual performance include general industry and market conditions, as well as general conditions in the domestic and international economies, such as interest rate and foreign exchange fluctuations.

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