Third Quarter 2024 Results

November 7, 2024



Non-GAAP financial measures and forward-looking statements

Non-GAAP financial measures

We provide reconciliations of the non-GAAP financial measures contained in this presentation to the most directly comparable measure under GAAP, which are set forth in the financial tables attached to this presentation.

The non-GAAP financial measures in this presentation include: adjusted earnings before interest, taxes, depreciation and amortization ("adjusted EBITDA"); free cash flow and free cash flow as a percentage of adjusted EBITDA ("free cash flow conversion"); adjusted free cash flow and adjusted free cash flow as a percentage of adjusted EBITDA ("adjusted free cash flow conversion"); net debt, gross leverage and net leverage; and adjusted net income and adjusted diluted earnings per share ("adjusted diluted EPS").

We believe that these adjusted financial measures facilitate analysis of our ongoing business operations because they exclude items that may not reflect, or are unrelated to, RXO's core operating performance, and may assist investors with comparisons to prior periods and assessing trends in our underlying businesses. Other companies may calculate these non-GAAP financial measures differently, and therefore our measures may not be comparable to similarly titled measures of other companies. These non-GAAP financial measures should only be used as supplemental measures of our operating performance.

Adjusted EBITDA, adjusted EBITDA margin, adjusted net income and adjusted diluted EPS include adjustments for transaction and integration costs, as well as restructuring costs and other adjustments as set forth in the attached tables. Management uses these non-GAAP financial measures in making financial, operating and planning decisions and evaluating RXO's ongoing performance.

We believe that adjusted EBITDA and adjusted EBITDA margin improve comparability from period to period by removing the impact of our capital structure (interest and financing expenses), asset base (depreciation and amortization), tax impacts and other adjustments that management has determined do not reflect our core operating activities and thereby assist investors with assessing trends in our underlying business. We believe that adjusted net income and adjusted diluted EPS improve the comparability of our operating results from period to period by removing the impact of certain costs that management has determined do not reflect our core operating activities, including amortization of acquisition-related intangible assets, transaction and integration costs, restructuring costs and other adjustments as set out in the attached tables, and thereby may assist investors with comparisons to prior periods and assessing trends in our underlying business. We believe that free cash flow, free cash flow conversion, adjusted free cash flow conversion are important measures of our ability to repay maturing debt or fund other uses of capital that we believe will enhance stockholder value, and may assist investors with assessing trends in our underlying business. We calculate free cash flow as net cash provided by operating activities less payment for purchases of property and equipment. We define adjusted free cash flow as free cash flow less cash paid for transaction, integration, restructuring and other costs. We believe that net debt, gross leverage are important measures of our total debt as a ratio of trailing twelve months adjusted EBITDA. Net leverage is calculated as net debt as a ratio of trailing twelve months adjusted EBITDA.

With respect to our financial outlook for the fourth quarter of 2024 adjusted EBITDA, a reconciliation of this non-GAAP measure to the corresponding GAAP measure is not available without unreasonable effort due to the variability and complexity of the reconciling items described above that we exclude from this non-GAAP measure. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking statement of income and statement of cash flows prepared in accordance with GAAP that would be required to produce such a reconciliation.

Forward-looking statements

This presentation includes forward-looking statements, including statements relating to our outlook and 2024 assumptions, integration with Coyote Logistics and cost synergies. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. In some cases, forward-looking statements can be identified by the use of forward-looking terms such as "anticipate," "estimate," "believe," "continue," "could," "intend," "may," "plan," "predict," "should," "will," "expect," "project," "forecast," "goal," "outlook," "target," or the negative of these terms or other comparable terms. However, the absence of these words does not mean that the statements are not forward-looking. These forward-looking statements are based on certain assumptions and analyses made by us in light of our experience and our perception of historical trends, current conditions and expected future developments, as well as other factors we believe are appropriate in the circumstances.

These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements expressed or implied by such forward-looking statements. Factors that might cause or contribute to a material difference include the risks discussed in our filings with the SEC and the following: the completion of the transaction to acquire Coyote Logistics on the parties' business relationships and business generally; competition and pricing pressures; economic conditions generally; fluctuations in fuel prices; increased carrier prices; severe weather, natural disasters, terrorist attacks or similar incidents that cause material disruptions to our operations of the third-party carriers and independent contractors with which we contract; our dependence on third-party carriers and independent contractors; labor disputes or organizing efforts affecting our workforce and those of our third-party carriers; legal and regulatory challenges to the status of the third-party carriers with which we contract, our dependence on third-party carriers; legal and regulatory challenges to the status of the third-party carriers with which we contract, our dependence on third-party carriers; legal and regulatory challenges to the status of the third-party carriers with which we contract, and their delivery carriers and independent contractors; labor disputes or organizing efforts affecting our workforce and those of our third-party carriers; legal and regulatory challenges to the status of the third-party carriers with which we contract, and their delivery carriers; legal and regulatory challenges to the status of the third-party carriers with which we contract, and their delivery carriers and independent contractors, rather than employees; governmental regulation and political conditions; our diality to access the capital markets and generate sufficient cash flow to satisfy our debt obligations; litigation that may adversely affect our business or re

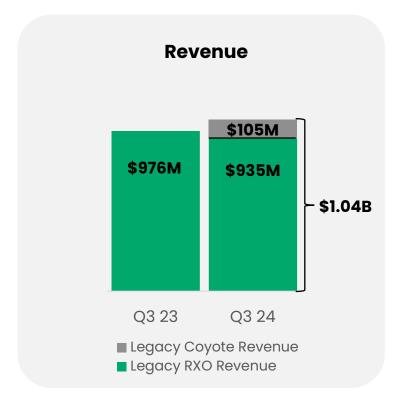


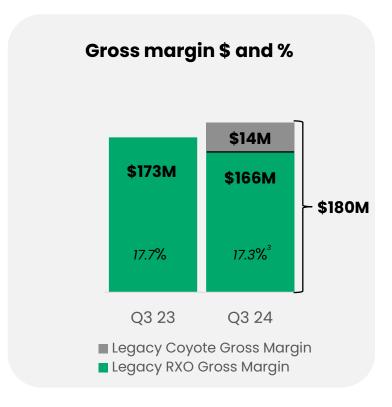
Q3 2024 highlights

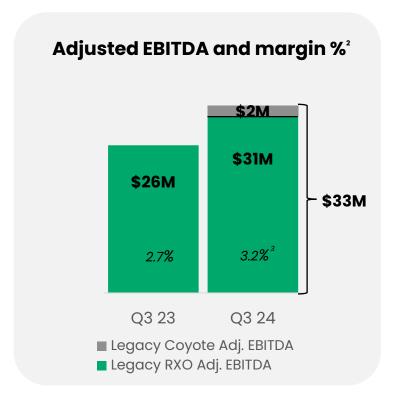
- Coyote integration ahead of schedule; raising cost synergy estimate
- 2 Continued strong execution in a prolonged soft freight market
- Improvement in legacy RXO gross profit per load during the quarter
- Sustained growth momentum in Managed Transportation
- Last Mile year-over-year stop growth accelerated



Third-quarter financial results'







Legacy RXO delivered Q3 2024 adjusted EBITDA at the midpoint of guidance



³ Includes the impact of the Coyote acquisition.

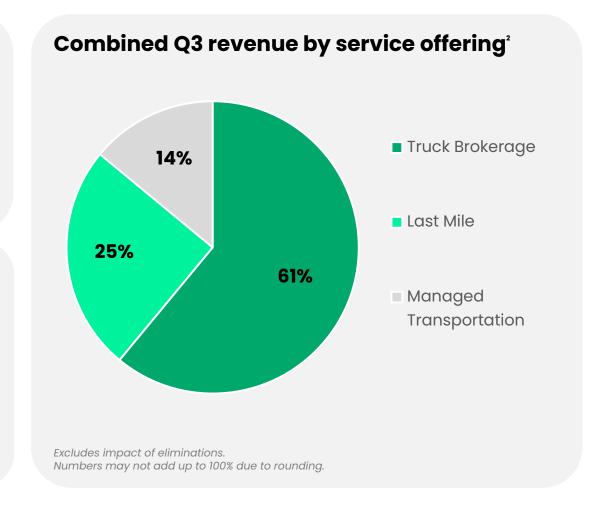
Diversified portfolio with momentum in complementary services

Legacy RXO Brokerage

- Volume y/y: Down 5%
 - LTL volume y/y: Up 13%
 - Full truckload volume y/y: Down 9%
- Solid profitability; gross margin of 13.8%

Complementary services

- Managed Trans. awarded >\$300M of Freight Under Management (FUM) in Q3; expect to onboard >\$400M in FUM in Q4
- Managed Trans. sales pipeline >\$1.3B in new FUM
- Last Mile stop growth accelerated to 11% y/y
- Gross margin 21.5%; Up 150 bps y/y





Coyote integration update

People / Operations

- Cultural alignment; focused on retaining key talent
- Positive customer feedback; expanded service offerings and larger scale resonating well
- 200+ cross-selling opportunities since closing
- Leveraging combined capacity to better serve customers

Technology

- RXO Connect® will be primary operational system
 - Integrating unique capabilities from Coyote
- "Best of both worlds" strategy will drive improved profitability and productivity
- Anticipate technology integration to be substantially complete within first 12 months

Synergies

- Expect at least \$40M of annualized cost synergies
- >\$15M completed by the end of O4 2024
- An additional \$10M completed within first 12 months of close
- At least an incremental \$15M completed late 2025 after technology integration
- Does <u>not</u> include opportunities for cost of purchased transportation

Coyote integration ahead of schedule; raising cost synergy estimate to <u>at least</u> \$40M



Q3 2024 adjusted EPS bridge

Earnings per share		
	<u>Q3-24</u>	<u>Q3-23</u>
GAAP diluted EPS	\$(1.81)	\$ (0.01)
Amortization of intangible assets	0.04	0.03
Transaction, integration and restructuring costs	1.81	0.04
Income tax associated with adjustments above	(0.02)	(0.01)
Impact of dilutive shares	0.03	0.00
Adjusted diluted EPS ²	\$0.05	\$ 0.05

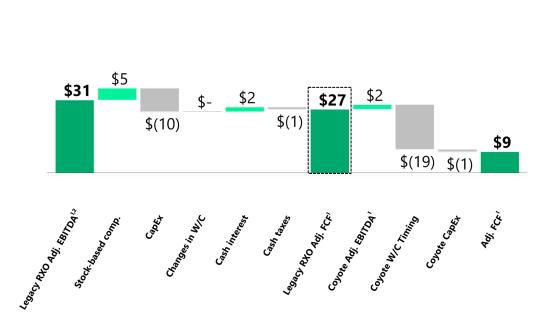
RXO reported Q3 2024 adjusted diluted EPS of \$0.05



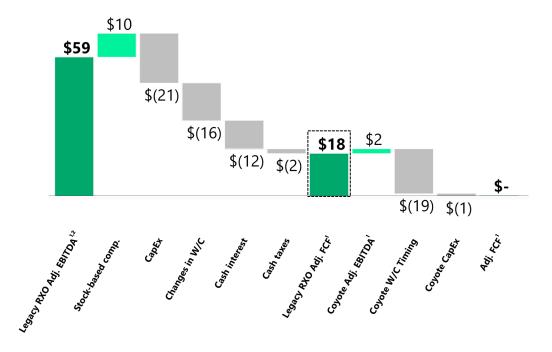
¹ The tax impact of non-GAAP adjustments represents the tax benefit (expense) calculated using the applicable statutory tax rate that would have been incurred had these adjustments been excluded from net income (loss). Our estimated tax rate on non-GAAP adjustments may differ from our GAAP tax rate due to differences in the methodologies applied.

Trailing three and six-month adjusted FCF walks

Three month adjusted free cash flow



Six month adjusted free cash flow



Trailing 3-month legacy RXO adj. free cash flow represented an 87% conversion



Note: in millions.

¹ Adjusted EBITDA and adjusted FCF are non-GAAP financial measures.

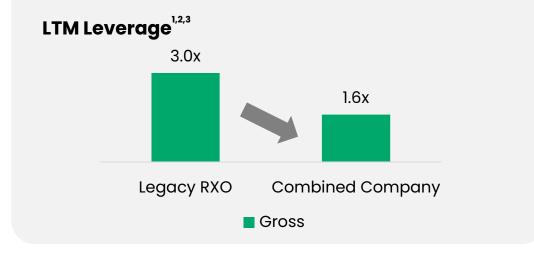
² Adjusted EBITDA excludes certain NEO spin-related stock-based compensation.

Q3 capital structure snapshot

Capital structure	Q3 2024
Notes due 2027	\$ 355
Finance leases, asset financing, ST debt & other	33
Total debt, principal balance & other	\$ 388
Less: cash	55
Net debt ¹	\$ 333

Committed liquidity	Q3	2024
Cash	\$	55
Revolver		600
Total capacity	\$	655

- LTM leverage decreased significantly after the successful upsizing of the equity financing to fully fund the acquisition of Coyote Logistics
- RXO continues to have a strong liquidity position





Note: In millions.

¹ See the "Non-GAAP financial measures" section.

² See appendix for calculations of gross leverage.

³ 9/30/2024 LTM period and Combined Company represents combined results of legacy RXO and legacy Coyote businesses.

Continuing to invest in the future

Growth and productivity investments

Multiple technology enhancements to the RXO platform

- Additional technology offerings supporting RXO Flex Fleet visibility
- Introduced a pre-pay option for RXO Extra™ in RXO Connect®
- Improved contract pricing algorithms within Flatbed
- Enhanced platform security related measures

Remain staffed for growth while driving productivity

- Rolling twelve-month loads per person per day increased by 15%^{1,2}
- Continued to grow quoting integrations with 3rd party TMS applications

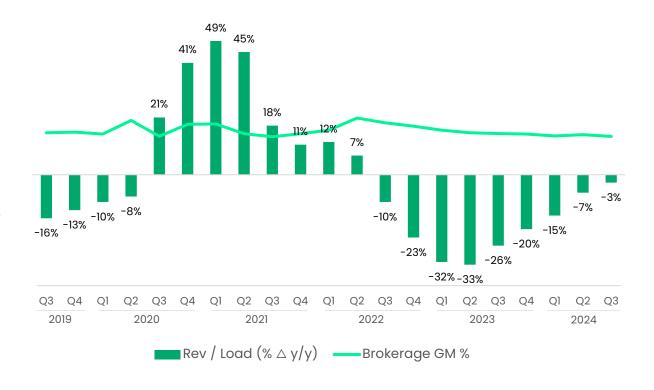
97%
Q3 loads
created or
covered digitally





Historical y/y legacy RXO brokerage revenue per load and gross margin'

- Q3 y/y revenue per load declined 3% y/y
 - Fifth consecutive quarter of y/y improvement
 - Truckload rev/load down <1% y/y in the quarter
- Revenue per load was <u>approximately flat</u> year-over-year when adjusted for length of haul, mix and change in fuel prices



Change in revenue per load improved for the fifth consecutive quarter



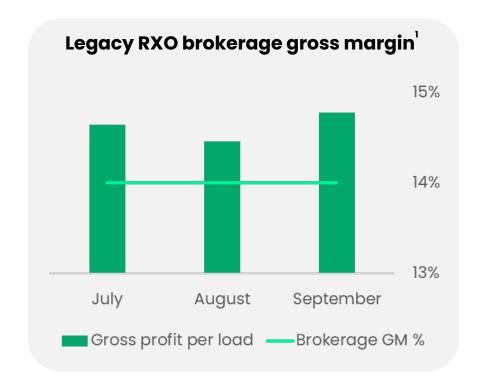
Legacy RXO brokerage GM performance and current market conditions

Market conditions relatively unchanged through Q3

- Load-to-truck ratio and industry-wide tender rejections reflect continued soft freight market
- · Limited spot opportunities, although spot mix slightly increased
- Excess TL capacity; net carrier exits continued at a slow pace

Market tightened in October due to capacity squeeze

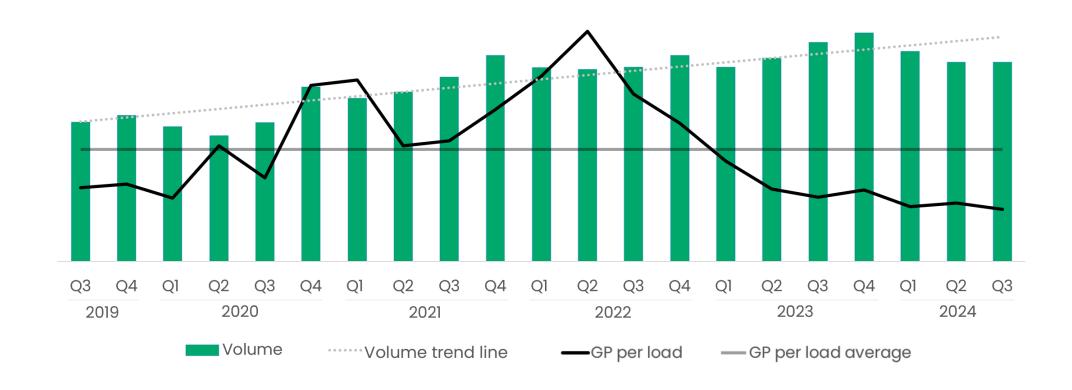
- Industry KPIs have moved higher during October
 - Impact predominantly in Southeast due to hurricanes
- Buy rates have moved higher; spot opportunities helped offset



Market tightening has sustained in Q4; monitoring demand and capacity exits



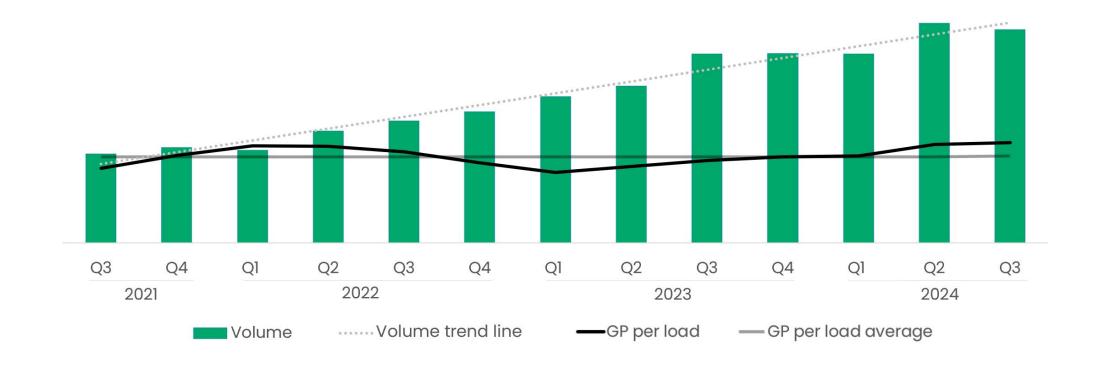
Historical legacy RXO full truckload volume and gross profit per load'



Legacy RXO's Brokerage full truckload gross profit per load was down modestly sequentially



Historical legacy RXO LTL volume and gross profit per load



Legacy RXO LTL brokerage volume is growing quickly with stable gross profit per load



Q4 2024 combined company outlook and modeling assumptions

Q4 2024 outlook

- Adjusted EBITDA¹: \$40M-\$45M
- Brokerage q/q volume²: Up 5-10%
- Brokerage y/y volume²: Down 5%-10%
- Brokerage gross margin: 12%-14%

Q4 2024 modeling assumptions

- Capital expenditures: \$16M-\$18M
- Depreciation: \$20M-\$22M, Amortization of intangibles: ~\$18M
- Stock-based compensation: \$6M-\$7M
- Restructuring + transaction & integration expenses: \$15M-\$17M
- Net interest expense: ~\$8M
- Adjusted effective tax rate: ~25%
- Fully diluted weighted-average shares outstanding: ~167M



Key investment highlights

- Large addressable market with secular tailwinds
- Market-leading platform with complementary transportation solutions

- 2 Track record of above-market growth and high profitability
- Tiered approach to sales drives multi-faceted growth opportunities

Proprietary technology drives productivity, volume and margin expansion

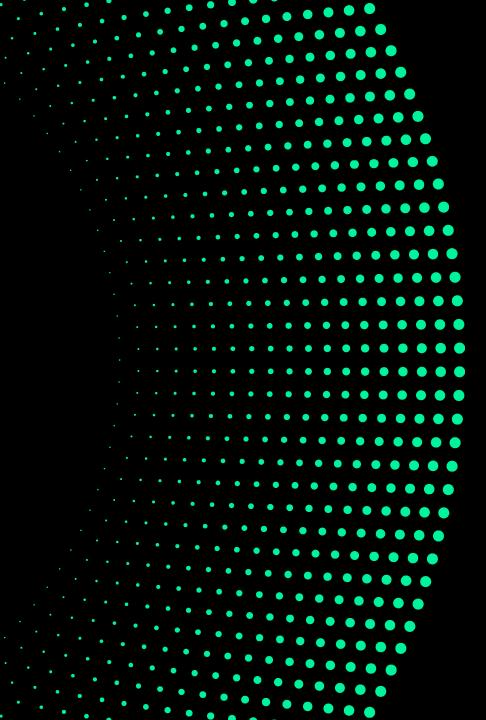
Diverse exposure across attractive end markets

Long-term relationships with blue-chip customers

Experienced and proven leadership team



Appendix





Financial reconciliations

Reconciliation of net income (loss) to adjusted EBITDA and adjusted EBITDA margin

									Twelve N	Months Ended	Yea	r Ended
Three Months Ended September 30,				Nine Months Ended September 30,					ember 30,	December 31,		
(Dollars in millions)		2024		2023		2024		2023		2024 ³	- 2	2023
Net income (loss)	\$	(243)	\$	(1)	\$	(265)	\$	2	\$	(263)	\$	4
Interest expense, net		6		8		22		24		30		32
Income tax provision (benefit)		1		(2)		(6)		(2)		(4)		_
Depreciation and amortization expense		21		16		54		52		69		67
Transaction and integration costs		30		2		38		12		38		12
Restructuring and other costs		218		3		233		13		237		17
Adjusted EBITDA ¹	\$	33	\$	26	\$	76	\$	101	\$	107	\$	132
Revenue	\$	1,040	\$	976	\$	2,883	\$	2,949		3,861		3,927
Adjusted EBITDA margin ^{1, 2}		3.2%		2.7%		2.6%		3.4%		2.8%		3.4%



¹ See the "Non-GAAP financial measures" section.

² Adjusted EBITDA margin is calculated as adjusted EBITDA divided by revenue.

³ Trailing twelve months ended September 30, 2024 is calculated as the nine months ended September 30, 2024 plus the twelve months ended December 31, 2023 less the nine months ended September 30, 2023.

Reconciliation of net income (loss) to adjusted net income and adjusted diluted earnings per share

	Thre	Nine Months Ended September 30,						
(Dollars in millions, shares in thousands, except per share amounts)	2024			2023		2024		2023
Net income (loss)	\$	(243)	\$	(1)	\$	(265)	\$	2
Amortization of intangible assets		5		4		11		10
Transaction and integration costs		30		2		38		12
Restructuring and other costs		218		3		233		13
Income tax associated with the adjustments above ¹		(3)		(2)		(10)		(8)
Adjusted net income ²	\$	7	\$	6	\$	7	\$	29
Adjusted diluted earnings per share ²	\$	0.05	\$	0.05	\$	0.06	\$	0.24
Weighted-average common shares outstanding								
Diluted		136,968		119,416		125,536		119,415



¹ The tax impact of non-GAAP adjustments represents the tax expense calculated using the applicable statutory tax rate that would have been incurred had these adjustments been excluded from net income (loss). Our estimated tax rate on non-GAAP adjustments may differ from our GAAP tax rate due to differences in the methodologies applied.

² See the "Non-GAAP financial measures" section.

Reconciliation of cash flows from operating activities to free cash flow and adjusted free cash flow

	Nine	Months Ende	d Septer	nber 30,		Months Ended ember 30,	onths Ended une 30,	enths Ended ember 30,	Months Ended arch 31,
(Dollars in millions)		2024	;	2023	-	2024 ⁶	 2024	 2024 ⁷	 2024
Net cash provided by (used in) operating activities	\$	(5)	\$	70	\$	(7)	\$ 2	\$ (12)	\$ 7
Payment for purchases of property and equipment		(33)		(46)		(11)	(22)	(22)	(11)
Free cash flow ¹	\$	(38)	\$	24	\$	(18)	\$ (20)	\$ (34)	\$ (4)
Transaction and integration costs ²		24		7		24	_	24	-
Restructuring and other costs ²		15		12		3	12	10	5
Adjusted free cash flow ¹	\$	1	\$	43	\$	9	\$ (8)	\$ -	\$ 1
Adjusted EBITDA ^{1, 3}	\$	76	\$	101	\$	33	\$ 43	\$ 61	\$ 15
Free cash flow conversion from adjusted EBITDA ^{1, 4}		-50.0%		23.8%		-54.5%	-46.5%	-55.7%	-26.7%
Adjusted free cash flow conversion from adjusted EBITDA ^{1, 5}		1.3%		42.6%		27.3%	-18.6%	0.0%	6.7%



¹ See the "Non-GAAP financial measures" section.

² Includes the cash component of these line items.

³ See Reconciliation of net income (loss) to adjusted EBITDA.

⁴ Free cash flow conversion from adjusted EBITDA is calculated as free cash flow divided by adjusted EBITDA.

⁵ Adjusted free cash flow conversion from adjusted EBITDA is calculated as adjusted free cash flow divided by adjusted EBITDA.

⁶ Three months ended September 30, 2024 is calculated as the nine months ended September 30, 2024 less the six months ended June 30, 2024.

⁷ Six months ended September 30, 2024 is calculated as the nine months ended September 30, 2024 less the three months ended March 31, 2024.

Calculation of gross margin and gross margin as a percentage of revenue

	Three Months Ended September 30,				Nine Months Ended September 30,				
(Dollars in millions)	2024		2	2023	2024			2023	
Revenue									
Truck brokerage	\$	655	\$	591	\$	1,762	\$	1,748	
Complementary services ¹		419		419		1,224		1,293	
Eliminations		(34)		(34)		(103)		(92)	
Revenue	\$	1,040	\$	976	\$	2,883	\$	2,949	
Cost of transportation and services (exclusive of depreciation and amortization)									
Truck brokerage	\$	564	\$	501	\$	1,510	\$	1,474	
Complementary services ¹		279		275		801		842	
Eliminations		(34)		(34)		(103)		(92)	
Cost of transportation and services (exclusive of depreciation and amortization)	\$	809	\$	742	\$	2,208	\$	2,224	
Direct operating expense (exclusive of depreciation and amortization)									
Truck brokerage	\$	1	\$	1	\$	1	\$	1	
Complementary services ¹		48		58		151		178	
Direct operating expense (exclusive of depreciation and amortization)	\$	49	\$	59	\$	152	\$	179	
Direct depreciation and amortization expense									
Truck brokerage	\$	-	\$	-	\$	1	\$	-	
Complementary services ¹		2		2		6		5	
Direct depreciation and amortization expense	\$	2	\$	2	\$	7	\$	5	
Gross margin									
Truck brokerage	\$	90	\$	89	\$	250	\$	273	
Complementary services ¹		90		84		266		268	
Gross margin	\$	180	\$	173	\$	516	\$	541	
Gross margin as a percentage of revenue									
Truck brokerage		13.7%		15.1%		14.2%		15.6%	
Complementary services ¹		21.5%		20.0%		21.7%		20.7%	
Gross margin as a percentage of revenue		17.3%		17.7%		17.9%		18.3%	



Reconciliation of bank adjusted EBITDA; Calculation of gross leverage

	Septe	mber 30,
(Dollars in millions)		2024
Reconciliation of bank adjusted EBITDA		
Adjusted EBITDA ^{1, 2} for the trailing twelve months ended September 30, 2024	\$	107
Adjustments per credit agreement ³ for the trailing twelve months ended September 30, 2024		25
Expected synergies associated with Coyote acquisition		40
Coyote Adjusted EBITDA for the period October 1, 2023 thru September 15, 2024		66
Bank adjusted EBITDA	\$	238
Expected synergies associated with Coyote acquisition		(40)
Coyote Adjusted EBITDA for the period October 1, 2023 thru September 15, 2024		(66)
Coyote Adjusted EBITDA for the period September 16, 2024 thru September 30, 2024		(2)
Bank adjusted EBITDA - legacy RXO	\$	130
Calculation of gross leverage		
Total debt, principal balance and other	\$	388
Bank adjusted EBITDA		238
Gross leverage ¹		1.6x
Calculation of gross leverage - legacy RXO		
Total debt, principal balance and other	\$	388
Bank adjusted EBITDA - legacy RXO		130
Gross leverage ¹ – legacy RXO		3.0x



¹ See the "Non-GAAP financial measures" section.

² See reconciliation of net income (loss) to adjusted EBITDA.

³ Represents stock compensation expense and other non-recurring items included in sales, general and administrative expense.

