



News

Release



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For Immediate Release

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Wichita Falls Launches MGO Customer Portal Platform

Wichita Falls, Texas- Wichita Falls is excited to announce the launch of our newest version of the MyGovernmentOnline (MGO) customer portal platform.

The MGO Connect brings a portal that offers a mobile app that can be downloaded onto your mobile device and uses your current MGO login and email address that is used in the current MGO customer portal. You can also create a new account.

This new system allows contractors and residents a simpler online application, a landing page where the City can share important messages through the customer portal, a condensed "Projects" list that allows a view of pending applications as well as permits that are in-progress from a single location, useful maps, and graphical interfaces, a feature that allows quick ways to pay fees, print receipts and permits and request inspections. It also allows the "Task List" to see the current project stage as well as any incomplete and completed tasks.

The new MGO Portal is now available on the [Building Inspections](#) page at wichitafallstx.gov.

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