



Press

Release



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For Immediate Release

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Technology Improvements to Temporarily Affect Access to Web-Based Restaurant Scores

Wichita Falls, Texas - The Wichita Falls-Wichita County Public Health District is in the process of upgrading their current software system to a new vendor, Hedgerow.

This new system will enhance the staff's ability to conduct and document inspections for the types of permits that are issued, to include food, body art, on-site sewage facilities (OSSF) and aquatic facilities.

As part of this conversion, the current system will only be in use through July 31st. The conversion date is August 1st, and staff will be working with the vendor to transition on-line access of information to new inspections.

There will be a period of time that current inspection reports will be unavailable as this transition is made. Improvements to the information available to citizens will be seen when the transition is complete.

This technology improvement is part of the Health District's strategic plan to improve the experience for customers as well as efficiency of staff.

The new vendor for this project was approved by the City Council in October 2023. Staff have been working with the new company since that time to ensure a successful conversion.

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