

# Frontier Reports Third-Quarter 2024 Results

DALLAS, Texas, November 5, 2024 -- Frontier Communications Parent, Inc. (NASDAQ: FYBR) ("Frontier") reported third-quarter 2024 results today.

# **Third-Quarter 2024 Highlights**

- Added 381,000 fiber passings to reach 7.6 million total locations passed with fiber
- Added 108,000 fiber broadband customers, resulting in fiber broadband customer growth of 19.3% year-over-year
- Consumer fiber broadband ARPU of \$65.40, up 1.4% year-over-year
- Revenue of \$1.49 billion increased 3.7% year-over-year as growth in fiber-based products was partly offset by declines in copper-based products
- Operating income of \$86 million and net loss of \$82 million
- Adjusted EBITDA of \$549 million increased 4.4% year-over-year driven by revenue growth and lower costs of service that were partly offset by higher customer acquisition costs<sup>1</sup>
- Total cash capital expenditures of \$699 million
- Generated net cash from operations of \$618 million

## **Third-Quarter 2024 Consumer Results**

- Consumer revenue of \$789 million increased 0.3% year-over-year as growth in fiber was partly offset by declines in copper
- Consumer fiber revenue of \$537 million increased 12.1% year-over-year as growth in broadband was partly offset by declines in video and voice
- Consumer fiber broadband revenue of \$414 million increased 21.8% year-overyear driven by growth in both fiber broadband customers and ARPU
- Consumer fiber broadband customer net additions of 104,000 resulted in consumer fiber broadband customer growth of 20.0% year-over-year
- Consumer fiber broadband customer churn of 1.49% compared to 1.47% in the third quarter of 2023

## Third-Quarter 2024 Business and Wholesale Results

- Business and Wholesale revenue of \$682 million increased 7.6% year-over-year as growth in fiber was partly offset by declines in copper
- Business and Wholesale fiber revenue of \$330 million increased 17.4% year-overyear driven by growth in data and internet services

<sup>&</sup>lt;sup>1</sup> Adjusted EBITDA is a non-GAAP measure of performance. See "Non-GAAP Measures" for a description of this measure and its calculation. See Schedule A for a reconciliation of Adjusted EBITDA to net loss.

- Business and Wholesale fiber broadband customer net additions of 4,000 resulted in Business and Wholesale fiber broadband customer growth of 9.5% year-overvear
- Business and Wholesale fiber broadband customer churn of 1.50% compared to 1.24% in the third quarter of 2023<sup>2</sup>
- Business and Wholesale fiber broadband ARPU of \$98.71 increased 0.2% yearover-year<sup>2</sup>

## **Capital Structure**

As of September 30, 2024, Frontier had total liquidity of \$2.0 billion, including a cash balance of approximately \$1.3 billion, and approximately \$0.7 billion of available borrowing capacity on its revolving credit facility. Frontier's net leverage ratio on September 30, 2024, was approximately 4.6x<sup>3</sup>. Frontier has no long-term debt maturities prior to 2027.

# **Pending Acquisition by Verizon**

As previously announced, on September 4, 2024, Verizon Communications Inc. ("Verizon") and Frontier Communications Parent, Inc. entered into a definitive agreement (the "merger agreement") for Verizon to acquire Frontier (the "transaction"). In connection with the proposed transaction, Frontier filed a definitive proxy statement with the U.S. Securities and Exchange Commission (the "SEC") and will hold a related special meeting of stockholders on November 13, 2024. Frontier's Board of Directors continues to believe the transaction with Verizon at \$38.50 per share is the best outcome for stockholders and strongly recommends stockholders vote "FOR" the transaction on November 13. For additional information, please reference our stockholder presentation here.

The transaction is expected to close by the first quarter of 2026, subject to receipt of requisite approval from Frontier's stockholders and certain required regulatory approvals, and the satisfaction or waiver of the other conditions to the transaction described in the merger agreement.

Due to the pending transaction, Frontier will not host a conference call to review the third quarter or provide a financial outlook.

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<sup>&</sup>lt;sup>2</sup> Business and Wholesale churn and ARPU methodologies exclude circuits or fiber-to-the-tower churn.

<sup>&</sup>lt;sup>3</sup> Net leverage ratio is a non-GAAP measure. See "Non-GAAP Measures" and the condensed consolidated balance sheet data contained herein for a description and calculation of net leverage ratio.

### **About Frontier**

Frontier (NASDAQ: FYBR) is the largest pure-play fiber provider in the U.S. Driven by our purpose, Building Gigabit America®, we deliver blazing-fast broadband connectivity that unlocks the potential of millions of consumers and businesses. For more information, visit www.frontier.com.

## **Non-GAAP Financial Measures**

Frontier uses certain non-GAAP financial measures in evaluating its performance, including EBITDA, EBITDA margin, Adjusted EBITDA, Adjusted EBITDA margin, operating free cash flow, adjusted operating expenses, and net leverage ratio, each of which is described below. Management uses these non-GAAP financial measures internally to (i) assist in analyzing Frontier's underlying financial performance from period to period, (ii) analyze and evaluate strategic and operational decisions, (iii) establish criteria for compensation decisions, and (iv) assist in the understanding of Frontier's ability to generate cash flow and, as a result, to plan for future capital and operational decisions. Management believes that the presentation of these non-GAAP financial measures provides useful information to investors regarding Frontier's financial condition and results of operations because these measures, when used in conjunction with related GAAP financial measures, (i) provide a more comprehensive view of Frontier's core operations and ability to generate cash flow, (ii) provide investors with the financial analytical framework upon which management bases financial, operational, compensation, and planning decisions, and (iii) present measurements that investors and rating agencies have indicated to management are useful to them in assessing Frontier and its results of operations.

A reconciliation of these measures to the most comparable financial measures calculated and presented in accordance with GAAP is included in the accompanying tables. These non-GAAP financial measures are not measures of financial performance or liquidity under GAAP, nor are they alternatives to GAAP measures, and they may not be comparable to similarly titled measures of other companies.

EBITDA is defined as net income (loss) less income tax expense (benefit), interest expense, investment and other income (loss), pension settlement costs, reorganization items, and depreciation and amortization. EBITDA margin is calculated by dividing EBITDA by total revenue.

Adjusted EBITDA is defined as EBITDA, as described above, adjusted to exclude certain pension/OPEB expenses, restructuring costs and other charges, stock-based compensation, and certain other non-recurring items. Adjusted EBITDA margin is calculated by dividing Adjusted EBITDA by total revenue.

Management uses EBITDA, EBITDA margin, Adjusted EBITDA and Adjusted EBITDA margin to assist it in comparing performance from period to period and as measures of operational performance. Management believes that these non-GAAP measures provide

useful information for investors in evaluating Frontier's operational performance from period to period because they exclude depreciation and amortization expenses related to investments made in prior periods and are determined without regard to capital structure or investment activities. By excluding capital expenditures, debt repayments and dividends, among other factors, these non-GAAP financial measures have certain shortcomings. Management compensates for these shortcomings by utilizing these non-GAAP financial measures in conjunction with the comparable GAAP financial measures.

Management defines operating free cash flow as net cash provided from operating activities less capital expenditures, less payments on vendor financing related to capital expenditures. Management uses operating free cash flow to assist it in comparing liquidity from period to period and to obtain a more comprehensive view of Frontier's core operations and ability to generate cash flow. Management believes that this non-GAAP measure is useful to investors in evaluating cash available to service debt and pay dividends. This non-GAAP financial measure has certain shortcomings; it does not represent the residual cash flow available for discretionary expenditures, as items such as debt repayments are not deducted in determining such measure. Management compensates for these shortcomings by utilizing this non-GAAP financial measure in conjunction with the comparable GAAP financial measure.

Adjusted operating expenses is defined as operating expenses adjusted to exclude depreciation and amortization, restructuring and other charges, certain pension/OPEB expenses, stock-based compensation, and certain other non-recurring items. Investors have indicated that this non-GAAP measure is useful in evaluating Frontier's performance.

Net leverage ratio is calculated as net debt (total debt less cash and cash equivalents and short-term investments) divided by Adjusted EBITDA for the most recent four quarters. Investors have indicated that this non-GAAP measure is useful in evaluating Frontier's debt levels.

The information in this press release should be read in conjunction with the financial statements and footnotes contained in Frontier's documents filed with the SEC.

# **Forward-Looking Statements**

This release contains "forward-looking statements" related to future events. Forward-looking statements address our expectations or beliefs concerning future events, including, without limitation, future operating and financial performance, our ability to implement our growth strategy our ability to comply with the covenants in the agreements governing our indebtedness, our capital expenditures, and other matters. These statements are made on the basis of management's views and assumptions, as of the time the statements are made, regarding future events and performance and contain words such as "expect," "anticipate," "intend," "plan," "believe," "seek," "see," "may," "will," "would," or "target." Forward-looking statements by their nature address matters that are, to different degrees, uncertain. A wide range of factors could materially affect future

developments and performance, including but not limited to: our significant indebtedness, our ability to incur substantially more debt in the future, and covenants in the agreements governing our current indebtedness that may reduce our operating and financial flexibility; declines in Adjusted EBITDA and revenue relative to historical levels that we are unable to offset; economic uncertainty, volatility in financial markets, and rising interest rates could limit our ability to access capital or increase the cost of capital needed to fund business operations, including our fiber expansion plans; our ability to successfully implement strategic initiatives, including our fiber buildout and other initiatives to enhance revenue and realize productivity improvements; our ability to secure necessary construction resources, materials and permits for our fiber buildout initiative in a timely and cost-effective manner; inflationary pressures on costs, including tight labor markets, increased fuel and electricity costs and potential disruptions in our supply chain, which could adversely impact our financial condition or results of operations and hinder our fiber expansion plans; our ability to effectively manage our operations, operating expenses, capital expenditures, debt service requirements and cash paid for income taxes and liquidity; the impact of potential information technology or data security breaches or other cyber-attacks or other disruptions; the impact of laws and regulations relating to the handling of privacy and data protection; competition from cable, wireless carriers, satellite providers, wireline carriers, fiber "overbuilders" and over the top companies, and the risk that we will not respond on a timely or profitable basis; our ability to successfully adjust to changes in the communications industry, including the effects of technological changes and competition on our capital expenditures, products and service offerings; our ability to retain or attract new customers and to maintain relationships with existing customers, including wholesale customers; our reliance on a limited number of key supplies and vendors; declines in revenue from our voice services, switched and nonswitched access and video and data services that we cannot stabilize or offset with increases in revenue from other products and services; our ability to secure, continue to use or renew intellectual property and other licenses used in our business; our ability to hire or retain key personnel; our ability to dispose of certain assets or asset groups or to make acquisition of certain assets on terms that are attractive to us, or at all; the effects of changes in the availability of federal and state universal service funding or other subsidies to us and our competitors and our ability to obtain future subsidies; our ability to comply with the applicable CAF II and RDOF requirements and the risk of penalties or obligations to return certain CAF II and RDOF funds; our ability to defend against litigation or government investigations and potentially unfavorable results from current pending and future litigation or investigations; our ability to comply with applicable federal and state consumer protection requirements; the effects of governmental legislation and regulation on our business, including costs, disruptions, possible limitations on operating flexibility and changes to the competitive landscape resulting from such legislation or regulation; the impact of regulatory, investigative and legal proceedings and legal compliance risks; our ability to effectively manage service quality in the states in which we operate and meet mandated service quality metrics or regulatory requirements; the effects of changes in income tax rates, tax laws, regulations or rulings, or federal or state tax assessments, including the risk that such changes may benefit our competitors more than us, as well as potential future decreases in the value of our deferred tax assets; the effects of changes in accounting policies or practices; our ability to successfully renegotiate union

contracts; the effects of increased medical expenses and pension and postemployment expenses; changes in pension plan assumptions, interest rates, discount rates, regulatory rules and/or the value of our pension plan assets; the impact of adverse changes in economic, political and market conditions in the areas that we serve, the U.S. and globally, including but not limited to, disruption in our supply chain, inflation in pricing for key materials or labor, or other adverse changes resulting from epidemics, pandemics and outbreaks of contagious diseases, natural disasters, economic or political instability, terrorist attacks and wars, including the ongoing war in Ukraine and the Israel-Hamas war, or other adverse widespread developments; potential adverse impacts of climate change and increasingly stringent environmental laws, rules and regulations, and customer expectations and other environmental liabilities; market overhang due to substantial common stock holdings by our former creditors; certain provisions of Delaware law and our certificate of incorporation that may prevent efforts by our stockholders to change the direction or management of our company; the risk that the proposed transaction with Verizon may not be completed in a timely manner or at all; the failure to receive, on a timely basis or otherwise, the required approval of the proposed transaction by Frontier's stockholders; the possibility that any or all of the various conditions to the consummation of the proposed transaction may not be satisfied or waived, including the failure to receive any required regulatory approvals from any applicable governmental entities (or any conditions, limitations or restrictions placed on such approvals); the possibility that competing offers or acquisition proposals for Frontier will be made; the occurrence of any event, change or other circumstance that could give rise to the termination of the merger agreement relating to the proposed transaction, including in circumstances which would require Frontier to pay a termination fee to Verizon; the effect of the announcement or pendency of the proposed transaction on Frontier's ability to attract, motivate or retain key executives and employees, its ability to maintain relationships with its customers, suppliers and other business counterparties, or its operating results and business generally; risks related to the proposed transaction diverting management's attention from Frontier's ongoing business operations; the amount of costs, fees and expenses related to the proposed transaction; the risk that Frontier's stock price may decline significantly if the transaction is not consummated; the risk of shareholder litigation in connection with the proposed transaction, including resulting expense or delay; and certain other factors set forth in our other filings with the SEC. This list of factors that may affect future performance and the accuracy of forwardlooking statements is illustrative and is not intended to be exhaustive. You should consider these important factors, as well as the risks and other factors contained in Frontier's filings with the SEC, including our most recent reports on Form 10-K and Form 10-Q. These risks and uncertainties may cause actual future results to be materially different than those expressed in such forward-looking statements. We do not intend, nor do we undertake any duty, to update any forward-looking statements.

# Participants in the Solicitation

Frontier and Frontier's directors, executive officers and other members of management and employees, under SEC rules, may be deemed to be participants in the solicitation of proxies from the stockholders of Frontier in connection with the proposed transactions.

Information about Frontier's directors and executive officers is set forth in the Frontier Proxy Statement on Schedule 14A for its 2024 Annual Meeting of Shareholders, which was filed with the SEC on April 3, 2024. To the extent holdings of Frontier's securities by its directors or executives officers have changed since the amounts set forth in such 2024 proxy statement, such changes have been or will be reflected on Initial Statements of Beneficial Ownership on Form 3 or Statements of Change in Ownership on Form 4 filed with the SEC, including the Form 4s filed by: John Harrobin on May 7, 2024; William McGloin on May 7, 2024 and June 21, 2024; Scott C. Beasley on May 7, 2024; Mark D. Nielsen on May 7, 2024; John G. Stratton on May 7, 2024; Veronica Bloodworth on May 7, 2024; Alan Gardner on May 7, 2024; Maryann Turcke on May 30, 2024; Kevin L. Beebe on May 30, 2024; George Haywood Young III on May 30, 2024; Pamela L. Coe on May 30, 2024; Lisa Chang on May 30, 2024; Stephen Charles Pusey on May 30, 2024; Pratabkumar Vemana on May 30, 2024; and Margaret Mary Smyth on May 30, 2024. Additional information regarding the identity of potential participants, and their direct or indirect interests, by security holdings or otherwise, is included in Frontier's definitive proxy statement relating to the proposed transactions, which was filed with the SEC on October 7, 2024. These documents may be obtained free of charge from the SEC's website at www.sec.gov or Frontier's website at investor.frontier.com.

# Important Additional Information and Where to Find It

This communication may be deemed to be solicitation material in respect of the proposed acquisition of Frontier by Verizon. In connection with the proposed transaction, on October 7, 2024, Frontier filed a definitive proxy statement with the SEC. INVESTORS AND STOCKHOLDERS OF FRONTIER ARE URGED TO READ ALL RELEVANT DOCUMENTS FILED WITH THE SEC, INCLUDING FRONTIER'S PROXY STATEMENT, BECAUSE THEY CONTAIN OR WILL CONTAIN IMPORTANT INFORMATION ABOUT THE PROPOSED TRANSACTION. Investors and stockholders are or will be able to obtain the documents free of charge either from the SEC's website at <a href="www.sec.gov">www.sec.gov</a> or from Frontier's Investor Relations website at <a href="investor.frontier.com">investor.frontier.com</a> or by contacting Frontier's Investor Relations by e-mail at <a href="mailto:ir@ftr.com">ir@ftr.com</a>.

#### No Offer or Solicitation

This communication is not intended to and shall not constitute an offer to buy or sell or the solicitation of an offer to buy or sell any securities, or a solicitation of any vote or approval, nor shall there be any offer, solicitation or sale of securities in any jurisdiction in which such offer, solicitation or sale would be unlawful prior to registration or qualification under the securities laws of any such jurisdiction. No offer of securities shall be made in the United States absent registration under the U.S. Securities Act of 1933, as amended, or pursuant to an exemption from, or in a transaction not subject to, such registration requirements.

## Frontier Communications Parent, Inc. Unaudited Financial Data

(\$ in millions and shares in thousands, except per share amounts)	three m	on the conths ended ember 30, 2024	three m	For the nonths ended une 30, 2024	For the three months ended September 30, 2023		
Statements of Operations Data							
Revenue	\$	1,489	\$	1,480	\$	1,436	
Operating expenses:							
Cost of service		538		516		545	
Selling, general, and administrative expenses		427		449		405	
Depreciation and amortization		410		398		356	
Restructuring costs and other charges		28		26		16	
Total operating expenses		1,403		1,389		1,322	
Operating income		86		91		114	
Investment and other income (loss), net		29		(24)		67	
Interest expense		(203)		(199)		(170)	
interest expense	-	(200)		(100)		(170)	
Income (loss) before income taxes		(88)		(132)		11	
Income tax benefit		(6)		(9)		<u>-</u>	
	_	45.5	_		_		
Net income (loss)	\$	(82)	\$	(123)	\$	11	
Weighted average shares outstanding - basic		248,986		248,754		245,761	
Weighted average shares outstanding - diluted		248,986		248,754		247,447	
		•		,		,	
Basic net earnings (loss) per common share	\$	(0.33)	\$	(0.49)	\$	0.05	
Diluted net earnings (loss) per common share	\$	(0.33)	\$	(0.49)	\$ \$	0.05	
Zanata and tallaningo (1999) por definition dilate	<u>*</u>	(0.00)	<del>-</del> -	(0.10)	<del>-</del>	0.00	
Other Financial Data:							
Capital expenditures	\$	699	\$	626	\$	671	

# Frontier Communications Parent, Inc. Unaudited Financial Data

	nine mo	For the nine months ended				
(\$ in millions and shares in thousands, except per share amounts)	September 30, 2024			September 30, 2023		
Statements of Income Data						
Revenue	\$	4,431	\$	4,325		
Operating expenses:						
Cost of service		1,576		1,615		
Selling, general, and administrative expenses		1,304		1,250		
Depreciation and amortization		1,196		1,040		
Restructuring costs and other charges		88		48		
Total operating expenses	·	4,164		3,953		
Operating income		267		372		
Investment and other income, net		117		101		
Interest expense		(601)		(460)		
Income (loss) before income taxes		(217)		13		
Income tax expense (benefit)		(13)		1		
Net income (loss)	\$	(204)	\$	12		
Weighted average shares outstanding - basic		247,866		245,431		
Weighted average shares outstanding - diluted		247,866		247,336		
Basic net earnings (loss) per common share	\$	(0.82)	\$	0.05		
Diluted net earnings (loss) per common share	\$	(0.82)	\$	0.05		
Other Financial Data:			. <u>.</u>			
Capital expenditures	\$	1,991	\$	2,882		

## Frontier Communications Parent, Inc. Unaudited Financial Data

	For the quarter ended									
( <u>\$ in millions</u> )		ember 30, 2024	Jui	ne 30, 024	September 30, 2023					
Selected Statement of Income Data										
Revenue:										
Data and Internet services	\$	1,004	\$	983	\$	895				
Voice services		301		312		341				
Video services		83		88		104				
Other		83		83		81				
Revenue from contracts with customers		1,471		1,466		1,421				
Subsidy and other revenue		18		14		15				
Total revenue	\$	1,489	\$	1,480	\$	1,436				
Other Financial Data Revenue:										
Consumer	\$	789	\$	789	\$	787				
Business and wholesale		682		677		634				
Revenue from contracts with customers	\$	1,471	\$	1,466	\$	1,421				
Fiber	\$	867	\$	840	\$	760				
Copper		604		626		661				
Revenue from contracts with customers	\$	1,471	\$	1,466	\$	1,421				
(\$ in millions)	Sept	ended ember 30, 2024	Septe	nded mber 30, 2023						
( <u>\$ in millions</u> )	Sept		Septe							
( <u>\$ in millions</u> )  Selected Statement of Income Data Revenue:	Sept	ember 30,	Septe	mber 30,						
Selected Statement of Income Data Revenue: Data and Internet services	Sept	ember 30, 2024 2,934	Septe	mber 30, 023						
Selected Statement of Income Data Revenue: Data and Internet services Voice services	Sept	2,934 934	Septe 2	2,637 1,044						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services	Sept	2,934 934 265	Septe 2	2,637 1,044 333						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other	Sept	2,934 934 265 250	Septe 2	2,637 1,044 333 253						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers	Sept	2,934 934 265 250 4,383	Septe 2	2,637 1,044 333 253 4,267						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue	Sept \$	2,934 934 265 250 4,383 48	Septe 2	2,637 1,044 333 253 4,267 58						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers	Sept	2,934 934 265 250 4,383	Septe 2	2,637 1,044 333 253 4,267						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue Other Financial Data	Sept \$	2,934 934 265 250 4,383 48	Septe 2	2,637 1,044 333 253 4,267 58						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue Other Financial Data Revenue:	\$	2,934 934 265 250 4,383 48 4,431	\$	2,637 1,044 333 253 4,267 58 4,325						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue  Other Financial Data Revenue: Consumer	Sept \$	2,934 934 265 250 4,383 48 4,431	Septe 2	2,637 1,044 333 253 4,267 58 4,325						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue  Other Financial Data Revenue: Consumer Business and wholesale	\$ \$ \$	2,934 934 265 250 4,383 48 4,431	\$ \$	2,637 1,044 333 253 4,267 58 4,325						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue  Other Financial Data Revenue: Consumer	\$	2,934 934 265 250 4,383 48 4,431	\$	2,637 1,044 333 253 4,267 58 4,325						
Selected Statement of Income Data Revenue: Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue  Other Financial Data Revenue: Consumer Business and wholesale	\$ \$ \$ \$	2,934 934 265 250 4,383 48 4,431 2,365 2,018 4,383	\$ \$ \$ \$ \$	2,637 1,044 333 253 4,267 58 4,325						
Selected Statement of Income Data Revenue:  Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue  Other Financial Data Revenue: Consumer Business and wholesale Revenue from contracts with customers	\$ \$ \$	2,934 934 265 250 4,383 48 4,431	\$ \$	2,637 1,044 333 253 4,267 58 4,325 2,323 1,944 4,267						
Selected Statement of Income Data Revenue:  Data and Internet services Voice services Video services Other Revenue from contracts with customers Subsidy and other revenue Total revenue  Other Financial Data Revenue: Consumer Business and wholesale Revenue from contracts with customers	\$ \$ \$ \$	2,934 934 265 250 4,383 48 4,431 2,365 2,018 4,383 2,512	\$ \$ \$ \$ \$	2,637 1,044 333 253 4,267 58 4,325 2,323 1,944 4,267 2,235						

# Frontier Communications Parent, Inc. Unaudited Operating Data

		As of and f	for the th	ree months	ended	For the nine months ended				
	September 2024	•		ne 30, 2024		mber 30, 023	September 30, 2024		Sep	otember 30, 2023
Broadband customer metrics (1)										
Broadband customers (in thousands)		3,057		3,010		2,913		3,057		2,913
Net customer additions		47		36		15		114		45
Consumer customer metrics										
Customers (in thousands)		3,176		3,154		3,118		3,176		3,118
Net customer additions (losses)		22		14		(9)		47		(15)
Average monthly consumer						,				` ,
revenue per customer	\$	83.12	\$	83.57	\$	83.99	\$	83.51	\$	82.49
Customer monthly churn	·	1.80%		1.65%	·	1.70%	·	1.64%		1.55%
Employees		12,950		12,960		13,756		12,950		13,756

<sup>&</sup>lt;sup>(1)</sup> Amounts presented include related metrics for our wholesale customers.

# Frontier Communications Parent, Inc. Condensed Consolidated Balance Sheet Data

	(Una					
( <u>\$ in millions</u> )	Septemb	er 30, 2024	December 31, 2023			
ASSETS Current assets:						
Cash and cash equivalents	\$	1,320	\$	1,125		
Short-term investments	·	, -	*	1,075		
Accounts receivable, net		419		446		
Other current assets		147		135		
Total current assets		1,886		2,781		
Property, plant and equipment, net		15,226		13,933		
Other assets		3,747		3,979		
Total assets	\$	20,859	<u> </u>	20,693		
LIABILITIES AND EQUITY Current liabilities:						
Long-term debt due within one year	\$	10	\$	15		
Accounts payable and other current liabilities	•	2,443	•	2,260		
Total current liabilities		2,453	-	2,275		
Deferred income taxes and other liabilities		1,784		1,893		
Long-term debt		11,556		11,246		
Equity		5,066		5,279		
Total liabilities and equity	\$	20,859	\$	20,693		
		(				
	= =	s of er 30, 2024				
<u>Leverage Ratio</u>						
Numerator:						
Long-term debt due within one year	\$	10				
Long-term debt		11,556				
Total debt	\$	11,566				
Less: Cash and cash equivalents		(1,320)				
Net debt	\$	10,246				
Denominator:						
Adjusted EBITDA - last 4 quarters	<u></u> \$	2,205				

4.6x

Net Leverage Ratio

# Frontier Communications Parent, Inc. Unaudited Consolidated Cash Flow Data

	For the three months ended							
	Septemb	per 30, 2024		nber 30, 2023				
( <u>\$ in millions</u> )								
Cash flows provided from (used by) operating activities:								
Net income (loss)	\$	(82)	\$	11				
Adjustments to reconcile net loss to net cash provided from		, ,						
(used by) operating activities:								
Depreciation and amortization		410		356				
Pension/OPEB special termination benefit enhancements		1		-				
Stock-based compensation		17		30				
Amortization of premium		(5)		(6)				
Bad debt expense		10		8				
Other adjustments		3		7				
Deferred income taxes		(8)		(1)				
Change in accounts receivable		5		(26)				
Change in long-term pension and other postretirement liabilities		(38)		(98)				
Change in accounts payable and other liabilities		316		113				
Change in prepaid expenses, income taxes, and other assets		(11)		(11)				
Net cash provided from operating activities		618		383				
Cash flows provided from (used by) investing activities:								
Capital expenditures		(699)		(671)				
Purchases of short-term investments (1)		(000)		(1,275)				
Sale of short-term investments (1)		_		575				
Purchases of long-term investments		_		(63)				
Proceeds from sale of asset		8		14				
Other		-		1				
Net cash used by investing activities		(691)		(1,419)				
Cach flows provided from (used by) financing activities:								
Cash flows provided from (used by) financing activities:  Long-term debt payments		(403)		(EC)				
Proceeds from long-term debt borrowings		750		(56) 1,528				
Premium paid to retire debt		730		(10)				
Financing costs paid		(29)		(43)				
Finance lease obligation payments		(8)		(6)				
Proceeds from sale and lease-back transactions		(0)		21				
Taxes paid on behalf of employees for shares withheld		_		(2)				
Other		(3)		(4)				
Net cash provided from financing activities		307	-	1,428				
•								
Increase in cash, cash equivalents, and restricted cash		234		392				
Cash, cash equivalents, and restricted cash at the beginning of the period		1,246		662				
Cash, cash equivalents, and restricted cash at the end of the period	\$	1,480	\$	1,054				
Supplemental cash flow information:								
Cash paid during the period for:								
Interest	\$	153	\$	135				
Income tax payments (refunds), net	\$	1	\$	-				
	•							

<sup>&</sup>lt;sup>(1)</sup> Amounts represent cash movement to/from short-term investments. Given the long-term nature of the fiber build, we have invested cash in short-term investments to improve interest income while preserving funding flexibility.

# Frontier Communications Parent, Inc. Unaudited Consolidated Cash Flow Data

	For the nine months ended							
	Septem	nber 30, 2024	Sept	ember 30, 2023				
( <u>\$ in millions</u> )								
Cash flows provided from (used by) operating activities:								
Net income (loss)	\$	(204)	\$	12				
Adjustments to reconcile net loss to net cash provided from	•	( - /	•					
(used by) operating activities:								
Depreciation and amortization		1,196		1,040				
Pension/OPEB special termination benefit enhancements		11		-				
Stock-based compensation		54		81				
Amortization of premium		(15)		(21)				
Bad debt expense		30		24				
Other adjustments		10		9				
Deferred income taxes		(18)		(1)				
Change in accounts receivable		(3)		(35)				
Change in long-term pension and other postretirement liabilities		(156)		(149)				
Change in accounts payable and other liabilities		392		101				
Change in prepaid expenses, income taxes, and other assets		30		(13)				
Net cash provided from operating activities		1,327	-	1,048				
		.,		1,010				
Cash flows provided from (used by) investing activities:								
Capital expenditures		(1,991)		(2,882)				
Purchases of short-term investments (1)		-		(1,850)				
Sale of short-term investments (1)		1,075		2,325				
Purchases of long-term investments		-		(63)				
Proceeds on sale of assets		12		18				
Other		6		1				
Net cash used by investing activities		(898)		(2,451)				
Cash flows provided from (used by) financing activities:								
Long-term debt payments		(410)		(64)				
Proceeds from long-term debt borrowings		750		2,278				
Payments of vendor financing		(415)		_,				
Premium paid to retire debt		-		(10)				
Proceeds from financing lease transactions		_		(56)				
Financing costs paid		(29)		21				
Finance lease obligation payments		(23)		(18)				
Taxes paid on behalf of employees for shares withheld		(49)		(9)				
Other		(12)		(7)				
Net cash provided from (used by) financing activities		(188)		2,135				
In account in each cash assistation and each interest and		044		700				
Increase in cash, cash equivalents, and restricted cash		241		732				
Cash, cash equivalents, and restricted cash at the beginning of the period		1,239		322				
Cash, cash equivalents, and restricted cash at the end of the period	\$	1,480	\$	1,054				
Supplemental cash flow information:								
Cash paid during the period for:								
Interest	\$	565	\$	449				
Income tax (refund) payments, net	\$	(8)	\$	1				
		` ,						

<sup>(1)</sup> Amounts represent cash movement to/from short-term investments. Given the long-term nature of the fiber build, we have invested cash in short-term investments to improve interest income while preserving funding flexibility.

### Frontier Communications Parent, Inc. Unaudited Financial Data Reconciliation of Non-GAAP Financial Measures

		For	the thre	For the nine months ended					
( <u>\$ in millions</u> )	•	ptember 30, June 30, September 30, September 3 2024 2024 2023 2024		ember 30,	September 30, 2023				
Net income (loss)  Add back (subtract):	\$	(82)	\$	(123)	\$ 11	\$	(204)	\$	12
Income tax expense (benefit)		(6)		(9)	-		(13)		1
Interest expense		203		199	170		601		460
Investment and other (income) loss, net		(29)		24	(67)		(117)		(101)
Operating income	-	86		91	 114		267		372
Depreciation and amortization		410		398	356		1,196		1,040
EBITDA	\$	496	\$	489	\$ 470	\$	1,463	\$	1,412
Add back:									
Pension/OPEB expense	\$	8	\$	9	\$ 9	\$	26	\$	31
Restructuring costs and other charges		28		26	16		88		48
Stock-based compensation		17		11	30		54		81
Storm-related costs		-		-	1		-		6
Legal settlement		-		25	-		25		-
Adjusted EBITDA	\$	549	\$	560	\$ 526	\$	1,656	\$	1,578
EBITDA margin		33.3%		33.0%	32.7%		33.0%		32.6%
Adjusted EBITDA margin		36.9%		37.8%	36.6%		37.4%		36.5%
Free Cash Flow									
Net cash provided from									
operating activities	\$	618	\$	374	\$ 383	\$	1,327	\$	1,048
Capital expenditures		(699)		(626)	(671)		(1,991)		(2,882)
Payment of vendor financing- capital									
expenditures		-		(52)	-		(415)		-
Operating free cash flow	\$	(81)	\$	(304)	\$ (288)	\$	(1,079)	\$	(1,834)

### Frontier Communications Parent, Inc. Unaudited Consolidated Financial Data Reconciliation of Non-GAAP Financial Measures

		For the three months ended For the nine							months ended		
( <u>\$ in millions</u> ) Adjusted Operating Expenses	•	September 30, 2024		June 30, 2024		September 30, 2023		September 30, 2024		September 30, 2023	
Total operating expenses	\$	1,403	\$	1,389	\$	1,322	\$	4,164	\$	3,953	
Subtract:											
Depreciation and amortization		410		398		356		1,196		1,040	
Pension/OPEB expense		8		9		9		26		31	
Restructuring costs and other charges		28		26		16		88		48	
Stock-based compensation		17		11		30		54		81	
Storm-related costs		-		-		1		-		6	
Legal settlement		-		25		=		25		-	
Adjusted operating expenses	\$	940	\$	920	\$	910	\$	2,775	\$	2,747	

### Frontier Communications Parent, Inc. Selected Financial and Operating Data <sup>(1)</sup> (Unaudited)

		As of			or for the quarter ended				or the nine	months ended		
			ember 30, 2024		ine 30, 2024	-	ember 30, 2023		ember 30, 2024	Sep	tember 30, 2023	
Broadband Revenue (\$ in	millions)											
Total Company	Fiber	\$	454	\$	432	\$	377	\$	1,300	\$	1,067	
rotal company	Copper	Ψ	141	Ψ	151	Ψ	169	Ψ	447	Ψ	515	
	Total	\$	595	\$	583	\$	546	\$	1,747	\$	1,582	
Estimated Fiber Passings	(in millions)											
Base Fiber Passings			3.2		3.2		3.2					
Total Fiber Passings			7.6		7.2		6.2					
Estimated Broadband Fibe	er % Penetration											
Base Fiber Penetration			45.7%		45.3%		43.9%					
Total Fiber Penetration			30.2%		30.4%		31.2%					
	nd of period (in thousands)											
Consumer	Fiber		2,157		2,053		1,797					
	Copper		666		721		870					
	Total		2,823		2,774		2,667					
Business + Wholesale (2)	Fiber		138		134		126					
	Copper		96		102		120					
	Total		234		236		246					
Broadband Net Adds (in the												
Consumer	Fiber		104		90		75					
	Copper		(55)		(50)		(58)					
	Total		49		40		17					
Business + Wholesale (2)			4		2		4					
	Copper		(6)		(6)		(6)					
	Total		(2)		(4)		(2)					
Broadband Churn												
Consumer	Fiber		1.49%		1.40%		1.47%		1.38%		1.36%	
	Copper	-	2.37%		2.02%		2.18%		2.11%	-	1.91%	
	Total		1.71%		1.57%		1.72%		1.58%		1.56%	
Business + Wholesale (2)	Fiber		1.50%		1.31%		1.24%		1.38%		1.32%	
	Copper		2.05%		1.99%		1.68%		2.01%		1.75%	
	Total		1.73%		1.61%		1.46%		1.66%		1.54%	
Broadband ARPU	Tib or	<b>c</b>	GE 40	¢.	6E 20	¢.	64.40	<b>c</b>	GE 44	¢	60.40	
Consumer	Fiber	\$	65.40	\$	65.32	\$	64.49	\$	65.41 57.96	\$	63.10	
	Copper Total	\$	59.16 <b>63.85</b>	\$	58.26 <b>63.41</b>	\$	54.62 <b>61.15</b>	\$	57.86 <b>63.33</b>	\$	51.81 <b>58.99</b>	
	IUlai	φ	03.03	Φ	03. <del>4</del> 1	Φ	01.13	Φ	03.33	Φ	50.99	
Business + Wholesale (2)		\$	98.71	\$	97.83	\$	98.54	\$	98.36	\$	100.23	
	Copper		64.98	_	63.83		59.87		63.26		60.56	
	Total	\$	84.52	\$	85.57	\$	79.35	\$	82.86	\$	79.76	

<sup>(1)</sup> Certain operational metrics, including passings, penetration, Base Fiber penetration, ARPU and churn are defined in the accompanying Trending Schedule available at Frontier's website https://investor.frontier.com.

<sup>(2)</sup> Business + Wholesale customers include our small, medium business, larger enterprise (SME) customers and wholesale subscribers.