coupang

Q2 2024 Financial Results

August 6, 2024

Disclaimer

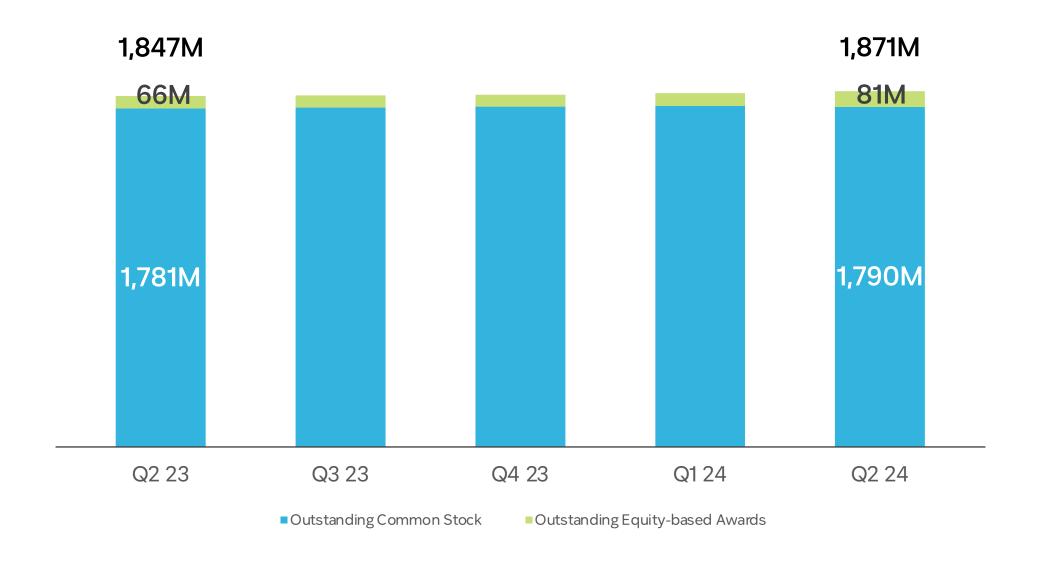
Forward-Looking Statements

This presentation may contain statements that may be deemed to be "forward-looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended (the "Act"), that are intended to enjoy the protection of the safe harbor for forward-looking statements provided by the Act as well as protections afforded by other federal securities laws. We have based the forward-looking statements contained in this report on our current expectations and projections about future events and trends that we believe may affect our industry, business, financial condition, and results of operations. Actual results and outcomes could differ materially for a variety of reasons, including, among others: the continued growth of the retail market and the increased acceptance of online transactions by potential customers, competition in our industry, managing our growth and expansion into new markets and offerings, risks associated with current and future acquisitions, mergers, dispositions, joint ventures or investments, our financial performance, the extent to which we owe income or other taxes, our ability to retain existing suppliers and to add new suppliers, our market position, our operation and management of our fulfillment and delivery infrastructure, legal and regulatory developments, and the impact of the global economy including inflation, foreign currency exchange rates and geopolitical events. For additional information on other potential risks and uncertainties that could cause actual results to differ from the results predicted, please see our most recent Annual Report on Form 10-K and subsequent filings. All forward-looking statements in this presentation are based on information available to Coupang and assumptions and beliefs as of the date hereof, and we disclaim any obligation to update any forward-looking statements, except as required by law. We may not actually achieve the plans, intentions, or expectations disclosed in our forward-looking statements, and you should not place undue reliance on our forward-looking statements.

Additional information relating to certain of our financial measures contained herein, including non-GAAP financial measures, is available in the appendix to this presentation, our most recent earnings release and at our website at www.ir.aboutcoupang.com.

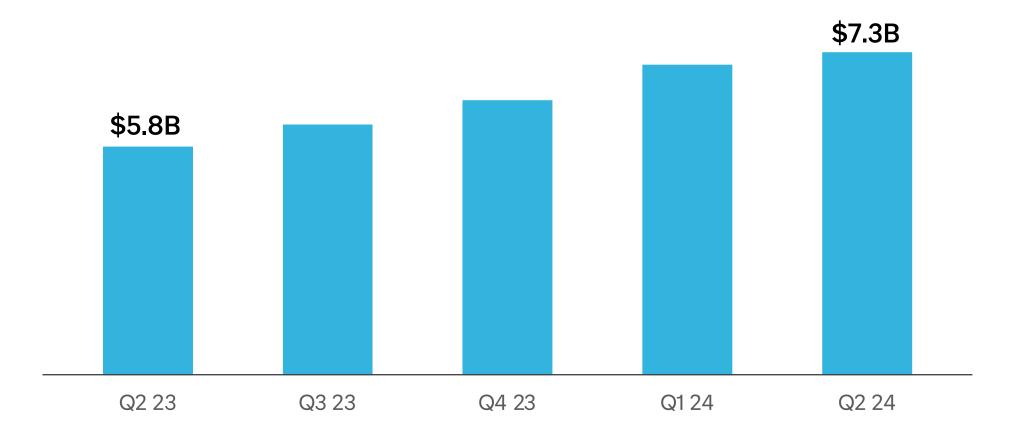
Common Stock

1.3% YoY Dilution



Total Net Revenues

Up 25% YoY, 18% excl. Farfetch
Up 30% YoY FX-neutral, 23% excl. Farfetch — Would have been ~660 bps higher without FLC accounting change



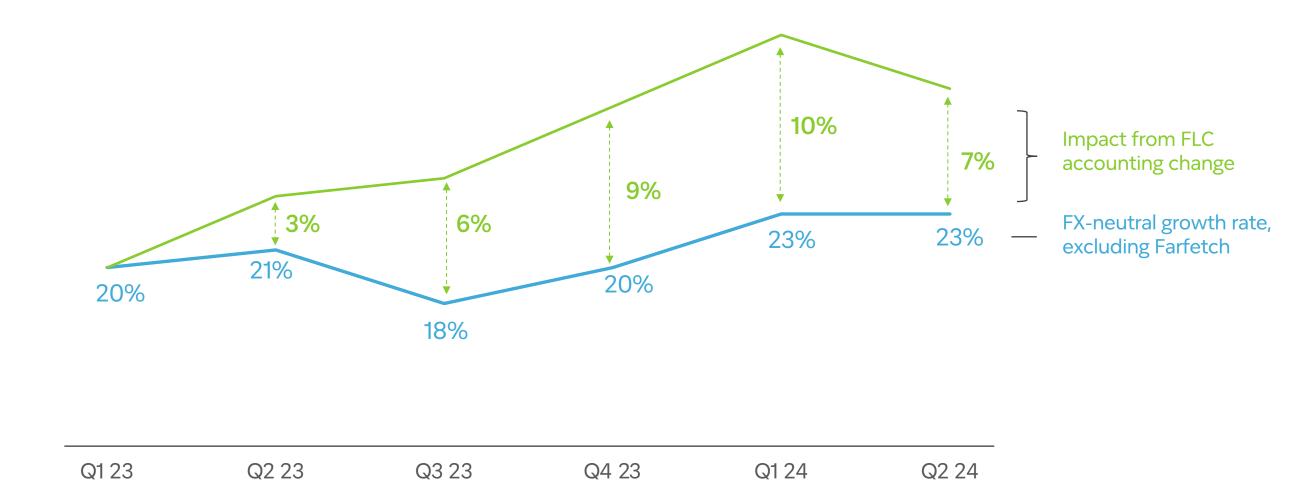
Note: At the end of January 2024, we completed the acquisition of the assets of Farfetch. As a result, Farfetch is now included in our consolidated results and in our Developing Offerings segment. The Farfetch results are included on a prospective basis beginning on the date of acquisition, with no adjustments made to any periods prior to the date of the acquisition.

Note: FX-neutral represents the change in net revenues as though the foreign exchange rates remained the same as those in effect in the comparable prior year period.

Note: Starting in Q2 2023, we implemented certain contract changes that resulted in a change to the prospective accounting for FLC revenue (previously on a gross basis, and now on a net basis). We estimate the Q2 2024 FX-neutral revenue (excluding Farfetch) growth rate would have been approximately 660 bps higher without this accounting change.

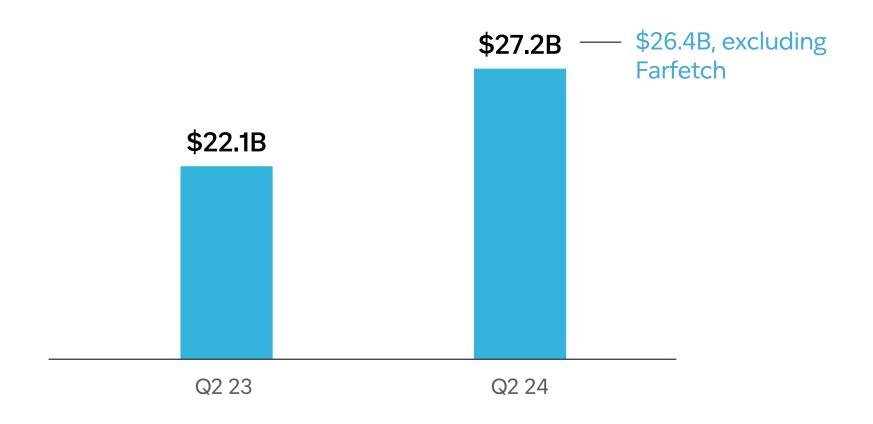


Total Net Revenues Growth Rate



Total Net Revenues - TTM

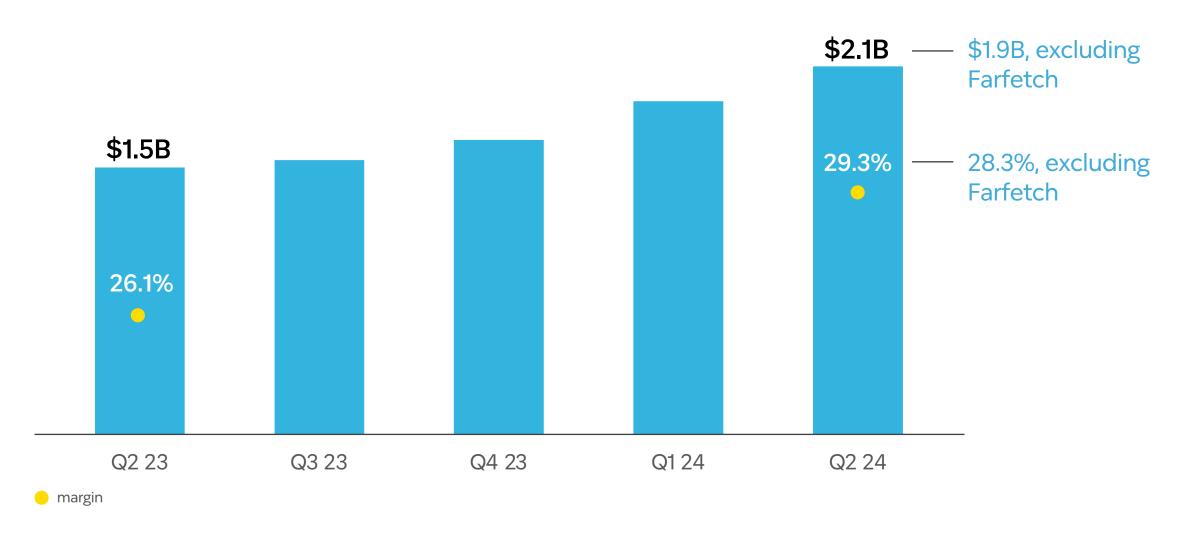
Up 23% YoY, 20% excl. Farfetch Up 24% YoY FX-neutral, 21% excl. Farfetch — Would have been ~740 bps higher without FLC accounting change



Note: TTM represents trailing twelve months.

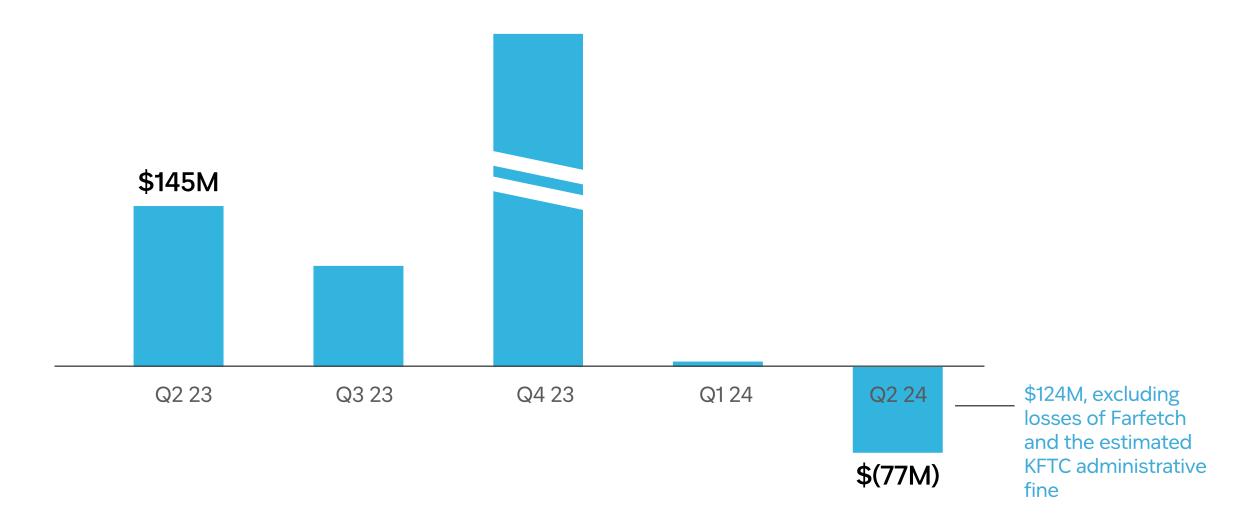
Gross Profit

Up 41% YoY GPM up 310 bps YoY, 220 bps excl. Farfetch



Net (Loss) Income Attributable to Coupang Stockholders

Down \$222M YoY



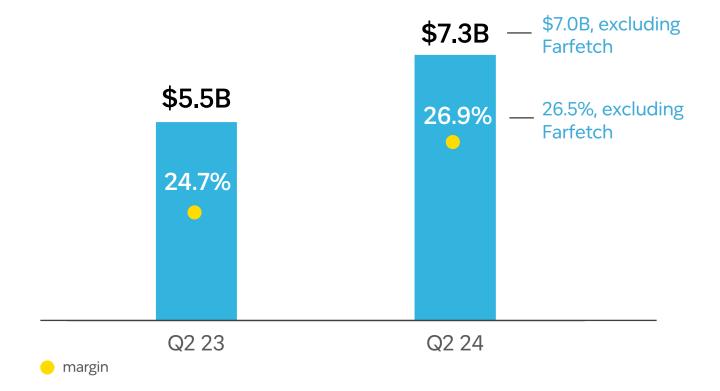
Note: During Q4 2023 we recorded a non-recurring adjustment of \$895 million from changes in tax-related reserves, including the release of valuation allowances related to certain deferred tax assets from historical net operating losses.

Note: Q2 2024 includes \$80 million of losses of Farfetch and \$121 million from the estimated KFTC administrative fine. Adjusted net income attributable to Coupang stockholders, which excludes the Farfetch loss and the administrative fine, was \$124 million.



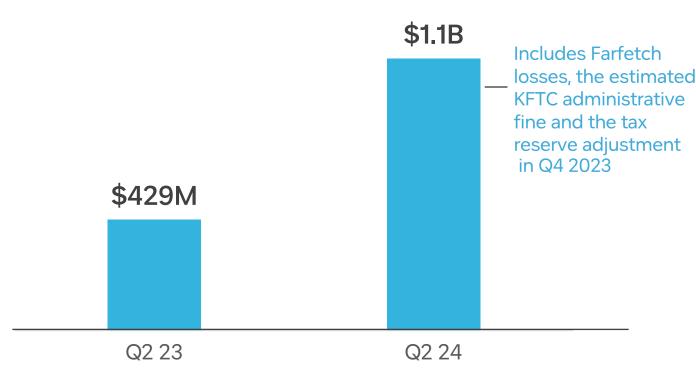
Gross Profit - TTM

Up 34% YoY GPM up 220 bps YoY



Net (Loss) Income Attributable to Coupang Stockholders - TTM

Up \$622M YoY

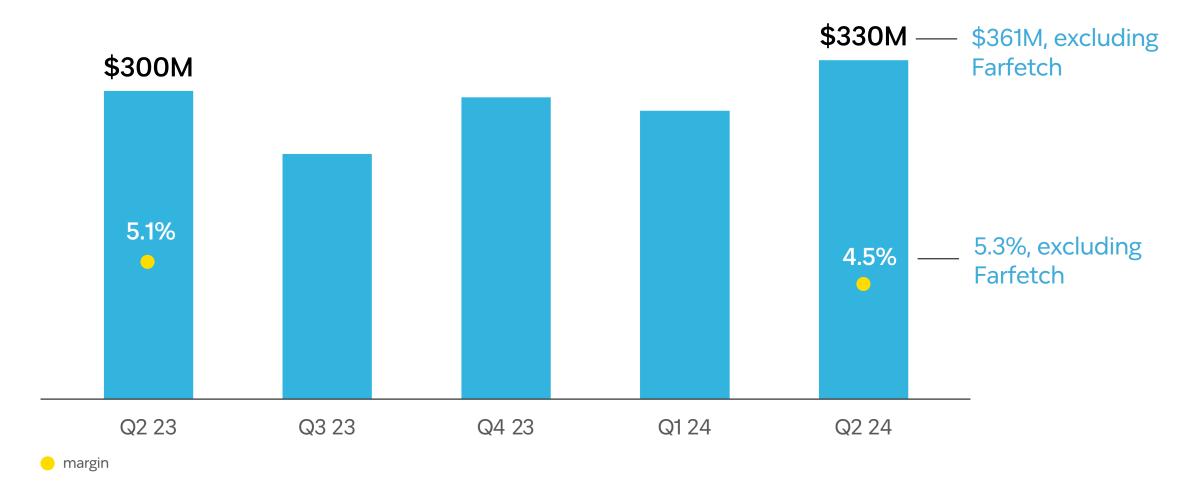


Note: During Q4 2023 we recorded a non-recurring adjustment of \$895 million from changes in tax-related reserves, including the release of valuation allowances related to certain deferred tax assets from historical net operating losses.

Note: Q2 2024 includes \$80 million of losses of Farfetch and \$121 million estimated KFTC administrative fine.

Adjusted EBITDA

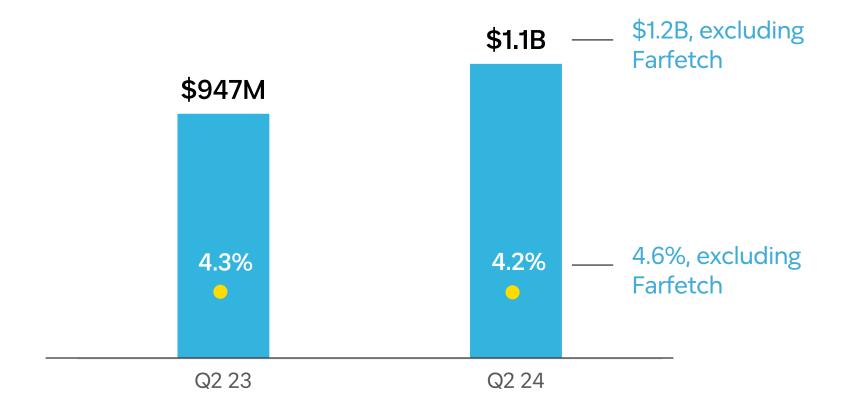
Up \$30M YoY 4.5% margin, down 60 bps YoY — Would have been ~20 bps lower without FLC accounting change



Note: Adjusted EBITDA defined as net income (loss) excluding the effects of: depreciation and amortization, interest expense and income, other income (expense), income tax expense (benefit), equity-based compensation, impairments, and other items not reflective of our ongoing operations. See Appendix for a reconciliation of net income to adjusted EBITDA.

Adjusted EBITDA - TTM

Up \$196M YoY 4.2% margin, down 10 bps YoY — Would have been ~30 bps lower without FLC accounting change

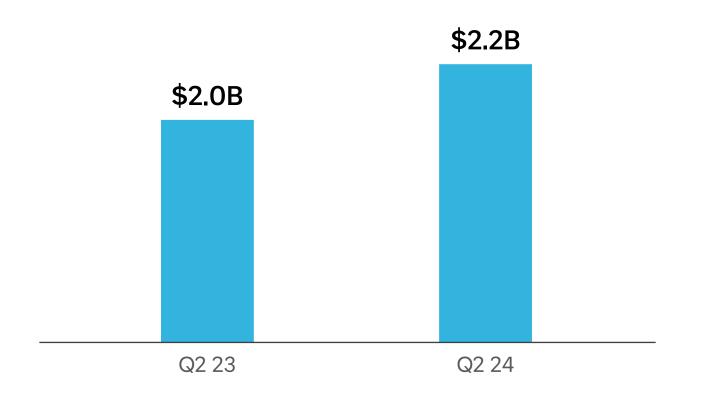


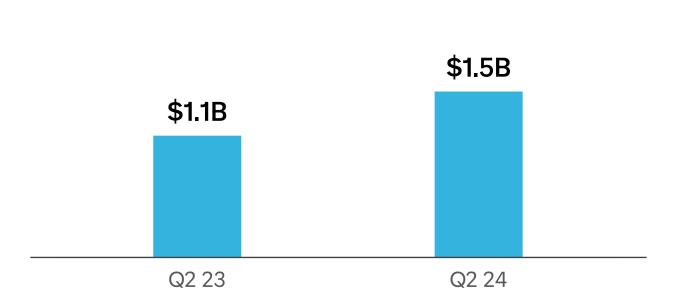
Operating Cash Flow - TTM

Up \$250M YoY

Free Cash Flow - TTM

Up \$420M YoY





Segment Results: Product Commerce - Net Revenue

Net Revenue

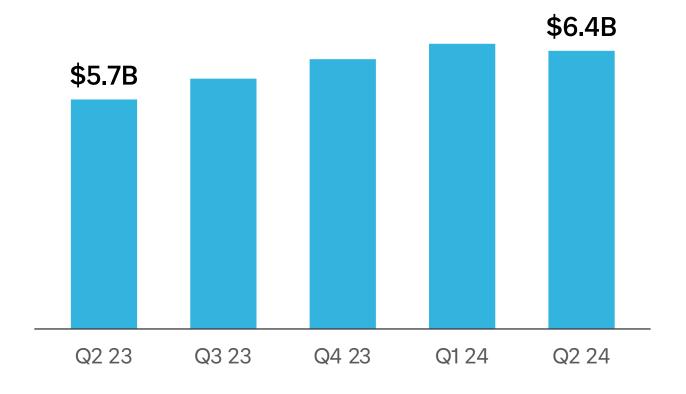
Up 13% YoY
UP 18% YoY F/X neutral —

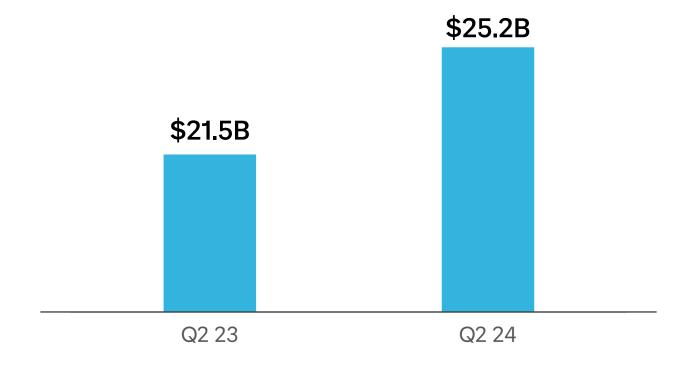
Would have been ~680 bps higher without FLC accounting change



Up 17% YoY
UP 18% YoY F/X neutral —

Would have been **~760 bps** higher without FLC accounting change





Segment Results: Product Commerce - Adj. EBITDA

Adj. EBITDA

margin

Up \$122M YoY

8.2% margin, up 110 bps YoY —

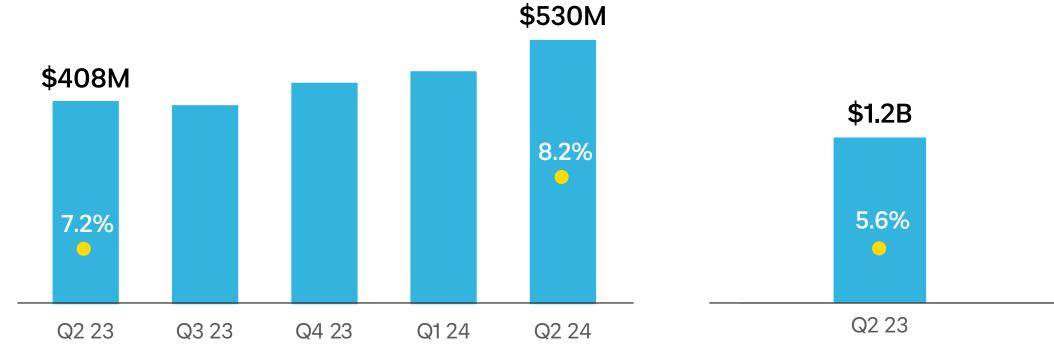
Would have been ~40 bps lower without FLC accounting change

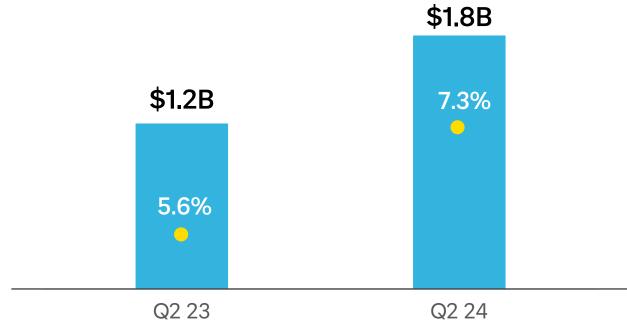
Adj. EBITDA - TTM

Up \$639M YoY

7.3% margin, up 170 bps YoY -

Would have been ~50 bps lower without FLC accounting change

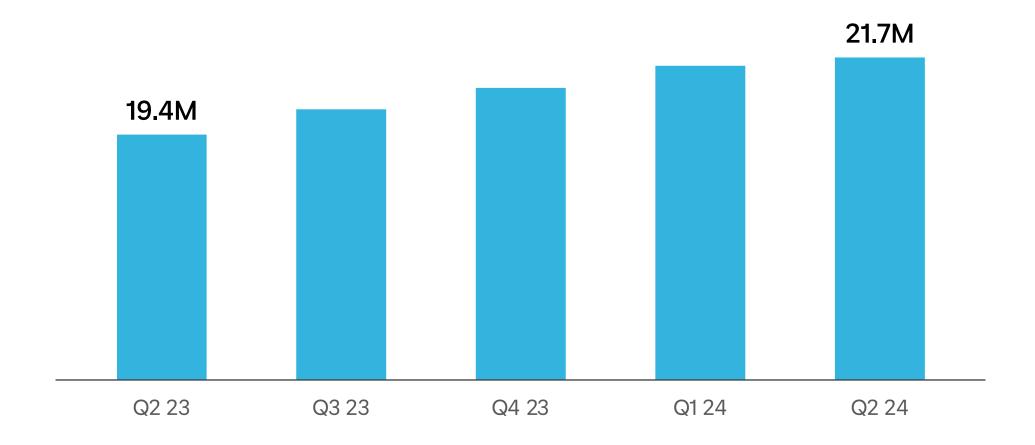




Note: We estimate that the Q2 2024 adjusted EBITDA margin would have been approximately 40 bps lower and approximately 50 bps lower on a TTM basis without the FLC revenue accounting change in Q2 2023.

Product Commerce Active Customers

Up 12% YoY



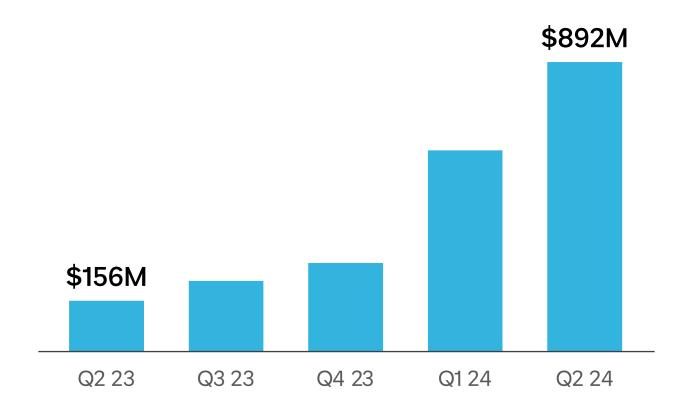
Segment Results: Developing Offerings - Net Revenue

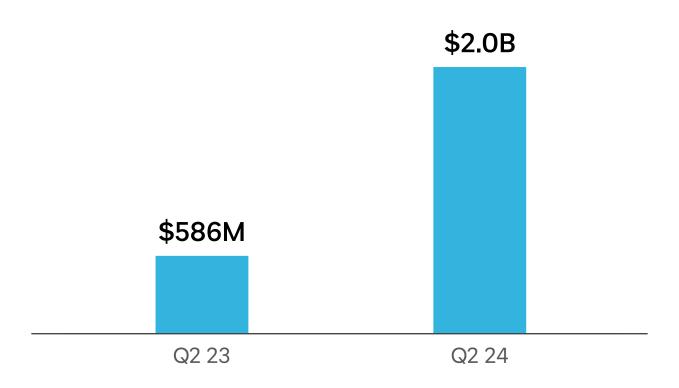
Net Revenue

Up 472% YoY Up 483% YoY F/X neutral



Up 242% YoY Up 247% YoY F/X neutral





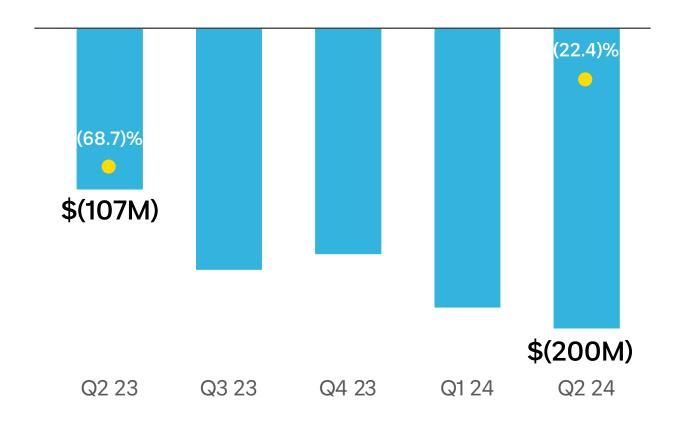
Segment Results: Developing Offerings - Adj. EBITDA

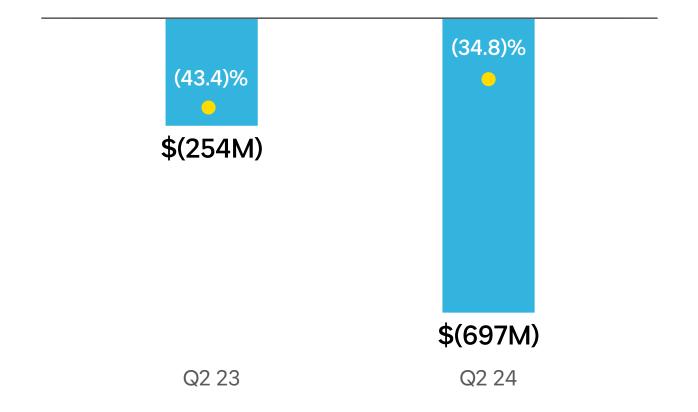
Adj. EBITDA

Down \$93M YoY



Down \$443M YoY





margin

Our Operating Tenets

One, we exist to deliver new moments of wow for customers.

Two, we don't start with what looks easy. We work backwards from imagining jaw-dropping customer experiences and we embrace the hard work required to challenge trade-offs that customers take for granted.

Three, we will employ technology, process innovation and economies of scale to create amazing customer experiences and drive operating leverage and significant cash flows over time.

Four, we always prioritize growth in long-term cash flows.

Five, we are disciplined capital allocators. We start with small investments, then test and iterate rigorously. We invest more capital over time in opportunities that have the best long-term cash flow potential.



Growth Rates

| | Q1 2023 | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |
|---|---------|---------|---------|---------|---------|---------|
| Total net revenues | 13 % | 16 % | 21 % | 23 % | 23 % | 25 % |
| Total net revenues (FX-neutral) | 20 % | 21 % | 18 % | 20 % | 28 % | 30 % |
| Total net revenues (FX-neutral), excluding Farfetch | _ | _ | _ | _ | 23 % | 23 % |
| Impact from the FLC accounting change in Q2 2023 (FX-neutral), excluding Farfetch | _ | +3 % | +6 % | +9 % | +10 % | +7 % |

Non-GAAP Measure: Total Net Revenues, Excluding Farfetch

| (in millions) Total net revenues | Thre | ee Months E | inded Ju | une 30, | Trailing Twelve Months Ended June 30, | | | | |
|---------------------------------------|------|-------------|----------|---------|---------------------------------------|--------|------|--------|--|
| | 2 | 2023 | | 2024 | | 2023 | 2024 | | |
| | \$ | 5,838 | \$ | 7,323 | \$ | 22,067 | \$ | 27,182 | |
| Revenues of Farfetch | | _ | | (460) | | _ | | (748) | |
| Total net revenues excluding Farfetch | \$ | 5,838 | \$ | 6,863 | \$ | 22,067 | \$ | 26,434 | |

Non-GAAP Measure: Total Net Revenues (FX-Neutral), Excluding Farfetch

| | | Three Months Ended June 30, | | | | | | | | | | |
|---------------------------------------|-------------|-----------------------------|-------------|------------|-------------------------|---------------------|-------------------------------|-------------------------------|-----------------------|-------------------------------|--|--|
| | | 2023 | | | | 2024 | | | Year over Ye | ear Growth | | |
| (in millions) | As Reported | | As Reported | | Exchange Rate Effect | | Constant Currency Basis | | As Reported | Constant Currency Basis | | |
| Consolidated | | | | | | | | | | | | |
| Total net revenues | \$ | 5,838 | \$ | 7,323 | \$ | 294 | \$ | 7,617 | 25 % | 30 % | | |
| Revenues of Farfetch | | _ | | (460) | | _ | | (460) | | | | |
| Total net revenues excluding Farfetch | \$ | 5,838 | \$ | 6,863 | \$ | 294 | \$ | 7,157 | 18 % | 23 % | | |
| | | Traili | ing ' | Twelve Mon | ths I | Ended Jun | e 3 | 30, | | | | |
| | | 2023 | | | | 2024 | | | Year over Year Growth | | | |
| (in millions) | As | Reported | As | s Reported | | change te Effect | | Constant Currency Basis | As Reported | Constant Currency Basis | | |
| Consolidated | | | | | | | | | | | | |
| Total net revenues | \$ | 22,067 | \$ | 27,182 | \$ | 245 | \$ | 27,427 | 23 % | 24 % | | |
| Revenues of Farfetch | | _ | | (748) | | _ | | (748) | | | | |
| Total net revenues excluding Farfetch | \$ | 22,067 | \$ | 26,434 | \$ | 245 | \$ | 26,679 | 20 % | 21 % | | |

Non-GAAP Measure: Adjusted EBITDA

| | | Three Months Ended | | | | | | | | | | |
|--|----|--------------------|-----|--------------------|--------|---------------------|----|-------------------|----|------------------|--|--|
| (in millions) | | lune 30, 2023 | Sep | tember 30, 2023 | De | ecember 31, 2023 | | March 31, 2024 | | June 30, 2024 | | |
| Total net revenues | \$ | 5,838 | \$ | 6,184 | \$ | 6,561 | \$ | 7,114 | \$ | 7,323 | | |
| Net income (loss) attributable to Coupang shareholders | | 145 | | 91 | | 1,032 | | 5 | | (77) | | |
| Net loss attributable to noncontrolling interests | | _ | | | | | | (29) | | (28) | | |
| Net income (loss) | | 145 | | 91 | | 1,032 | | (24) | | (105) | | |
| Net income margin | | 2.5 % | 6 | 1.5 % | , o | 15.7 9 | 6 | (0.3) 9 | 6 | (1.4) % | | |
| Adjustments: | | | | | | | | | | | | |
| Depreciation and amortization | | 66 | | 67 | | 77 | | 95 | | 106 | | |
| Interest expense | | 13 | | 13 | | 13 | | 27 | | 37 | | |
| Interest income | | (42) | | (50) | | (54) | | (55) | | (53) | | |
| Income tax expense (benefit) | | 26 | | 25 | | (861) | | 83 | | 108 | | |
| Other expense (income), net | | 6 | | 9 | | _ | | 9 | | (12) | | |
| Acquisition and restructuring related costs | | _ | | _ | | _ | | 58 | | 19 | | |
| Estimated KFTC administrative fine | | _ | | _ | | _ | | _ | | 121 | | |
| Equity-based compensation | | 86 | | 84 | | 86 | | 88 | | 109 | | |
| Adjusted EBITDA | \$ | 300 | \$ | 239 | \$ | 294 | \$ | 281 | \$ | 330 | | |
| Adjusted EBITDA margin | | 5.1 9 | 6 | 3.9 % | , o | 4.5 % | 6 | 3.9 % | 6 | 4.5 % | | |

Non-GAAP Measure: Adjusted EBITDA - TTM

| | Trailing Twelve I | Months Ended | |
|---|-------------------|---------------|--|
| (in millions) | June 30, 2023 | June 30, 2024 | |
| Total net revenues | \$ 22,067 | \$ 27,182 | |
| Net income attributable to Coupang shareholders | 429 | 1,051 | |
| Net loss attributable to noncontrolling interests | <u> </u> | (57) | |
| Net income | 429 | 994 | |
| Net income margin | 1.9 % | 3.7 % | |
| Adjustments: | | | |
| Depreciation and amortization | 242 | 345 | |
| Interest expense | 35 | 90 | |
| Interest income | (115) | (212) | |
| Income tax expense (benefit) | 57 | (645) | |
| Other expense, net | 11 | 6 | |
| Acquisition and restructuring related costs | _ | 77 | |
| Estimated KFTC administrative fine | _ | 121 | |
| Equity-based compensation | 290 | 367 | |
| Adjusted EBITDA | \$ 947 | \$ 1,143 | |
| Adjusted EBITDA margin | 4.3 % | 4.2 % | |

Non-GAAP Measure: Free Cash Flow - TTM

| (in millions) | Trailing Twe | lve N | ve Months Ended | | |
|---|--------------|-------|-----------------|-------|--|
| | June 30, 202 | 23 | June 30, 2024 | | |
| Net cash provided by operating activities | \$ 1,9 | 60 | \$ | 2,206 | |
| Adjustments: | | | | | |
| Purchases of land and buildings | (4 | 177) | | (118) | |
| Purchases of equipment | (4 | 00) | | (591) | |
| Total purchases of property and equipment | 3) | 376) | | (709) | |
| Proceeds from sale of property and equipment | | 13 | | 16 | |
| Total adjustments | \$ (8 | 64) | \$ | (693) | |
| Free cash flow | \$ 1,0 | 96 | \$ | 1,513 | |
| Net cash used in investing activities | \$ (9 | 31) | \$ | (710) | |
| Net cash provided by (used in) financing activities | \$ 4 | 95 | \$ | (210) | |

Non-GAAP Measure: Adjusted Net Income Attributable to Coupang Stockholders

| (in millions) | T | Ended June 30, | | |
|--|------|----------------|------|------|
| | 2023 | | 2024 | |
| Net income (loss) attributable to Coupang stockholders | \$ | 145 | \$ | (77) |
| Adjustments: | | | | |
| Farfetch losses, excluding taxes | | _ | | 96 |
| Net losses attributable to noncontrolling interests | | _ | | (28) |
| Farfetch tax effect | | _ | | 12 |
| Estimated KFTC administrative fine | | _ | | 121 |
| Adjusted net income attributable to Coupang stockholders | \$ | 145 | \$ | 124 |

Non-GAAP Measure: Gross Profit and Adjusted EBITDA, Excluding Farfetch

| (in millions) Gross Profit | Th | ree Months En | e 30, | Trailing Twelve Months Ended June 30, | | | | |
|--|----|---------------|-------|---------------------------------------|----|--------|------|--------|
| | | 2023 | | 2024 | | 2023 | 2024 | |
| | \$ | 1,524 | \$ | 2,142 | \$ | 5,456 | \$ | 7,317 |
| Gross Profit of Farfetch | | _ | | (203) | | _ | | (325) |
| Gross Profit excluding Farfetch | \$ | 1,524 | \$ | 1,939 | \$ | 5,456 | \$ | 6,992 |
| Gross profit margin excluding Farfetch | | 26.1 % | | 28.3 % | | 24.7 % | | 26.5 % |

| (in millions) Adjusted EBITDA | Thr | ee Months E | nded June | e 30, | Trailing Twelve Months Ended June 30, | | | | |
|---|------|-------------|-----------|-------|---------------------------------------|-------|------|-------|--|
| | 2023 | | 2024 | | 2023 | | 2024 | | |
| | \$ | 300 | \$ | 330 | \$ | 947 | \$ | 1,143 | |
| Adjusted EBITDA of Farfetch | | _ | | 31 | | _ | | 62 | |
| Adjusted EBITDA excluding Farfetch | \$ | 300 | \$ | 361 | \$ | 947 | \$ | 1,205 | |
| Adjusted EBITDA margin excluding Farfetch | | 5.1 % | | 5.3 % | | 4.3 % | | 4.6 % | |