# EVERQUOTE

Investor Presentation May 2022

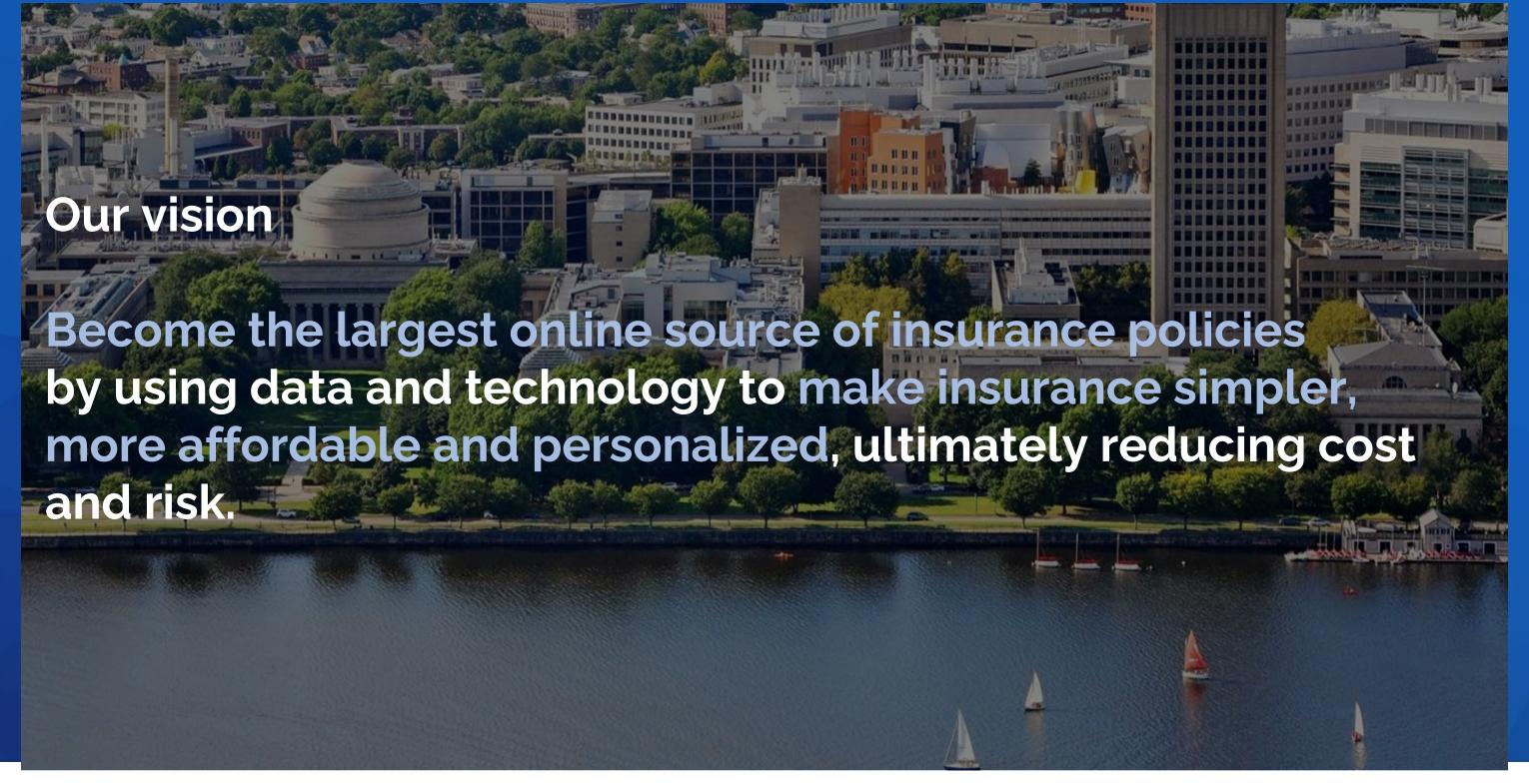
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The Company presents Adjusted EBITDA as a non-GAAP measure, which is not a substitute for or superior to, other measures of financial performance prepared in accordance with U.S. GAAP. A reconciliation of Adjusted EBITDA to the most directly comparable GAAP measure is included in the Appendix to these slides.





# Key Investment Highlights

#### Insurance Marketplace Leader

**Leading multi-vertical** online insurance marketplace providing compelling benefits for consumers and insurance providers

#### Massive Market Opportunity

**\$154b** in annual **insurance distribution** and **advertising spend** in the early phases of shifting online provides multi-year tailwind

### Proprietary Tech and Data

Proprietary platforms built on **highly integrated machine learning assets** support rapid growth and drive **network effects** 

#### **Extensive Distribution**

Extensive distribution channels with **third-party marketplace** (carriers and local agents) and **first-party DTCA**<sup>1</sup> offerings

#### **Diversified Business Model**

Multi-vertical insurance market with **diversified distribution channels** creates resilience in business model

### Compelling Financial Model

Targeting **20+% average annual revenue growth** over the longterm with expanding Adjusted EBITDA margin<sup>2</sup>



<sup>.. &</sup>quot;DTCA" refers to Direct-to-Consumer Agency

# Company Snapshot

- One of the insurance industry's largest online customer acquisition and distribution platforms
- 3<sup>rd</sup> party Marketplace with 100+ carriers and 8,500+ local agents; 1st party DTCA platform with 200+ agents
- Diversified model serving consumers and providers in the auto, home & renters, life and health insurance markets
- Highly scalable, proprietary platform powered by deeply integrated machine learning and data assets
- Founded by MIT alumni in 2011 with headquarters in Cambridge, MA; IPO in summer 2018

28% Revenue CAGR (5yr)<sup>1</sup>

31% CAGR (5yr)<sup>1</sup>

Non-Auto<sup>3</sup> CAGR (5yr)<sup>1</sup>

4.9X YoY DTCA4 revenue growth

4.3X YoY DTCA4 policy growth

**2.7**X YoY DTCA4 agent growth

#### Insurance verticals



Auto



Home & Renters



Life



Health



<sup>1.</sup> Based on the compound annual growth rate (CAGR) from 2016 – 2021;

<sup>4.</sup> Year-over-year increase based on 1Q2022 over 1Q2021 for combined DTCA operations; policy growth based on policies submitted and agent growth based on average within the period.

# Large & Expanding TAM

U.S. Insurance Market: Distribution & Ad Spend<sup>1</sup>



Projected Annual Growth to 2024<sup>1</sup>

5%
Market growth

**16%**Digital spending growth

\$410m<sup>2</sup>
EverQuote 2022 revenue guidance midpoint

#### **Growth Drivers**



Continued shift of consumer time spent online



Continued shift of acquisition spend online



Continued shift to digitization of insurance products and workflows



<sup>1.</sup> Source: Stax Consulting, Inc., S&P Global Market Intelligence SNL Insurance Data, IIABA and Company estimates as of February 2021..

### EverQuote Benefits Both Consumers & Providers

Our platforms address challenges inherent in the highly-fragmented insurance market

### Consumers save time and money

- Single destination for insurance needs
- Personalized shopping experience
- Average savings of \$600 per year¹













### Providers acquire consumers more efficiently

- Large volume of high intent consumers
- **Higher ROI** from target-based consumer attributes
- Opportunity to acquire consumer **referrals** (within Marketplace) **and bound policies** (within DTCA)



























# The Customer Journey

#### **Customer Acquisition**

#### **Consumer Routing**

#### Distribution

Traffic Channels Consumer Arrival

Provider

EverQuote Monetization

**SEM** 

**Email** 

Calls

**Partnerships** 

Display

TV / Other<sup>1</sup>

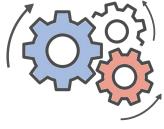






Matching

**Alignment** 



**Bidding** 

**Performance** 

Provider Engagement

Marketplace (3<sup>rd</sup> Party)





**Local Agents** 

DTCA<sup>2</sup> (1<sup>St</sup> Party)



Independent agent for several carriers



PSaaS<sup>3</sup> teams exclusive to each carrier

Per Referral

**Per Policy** Sold



# Proprietary Platforms Strengthen Competitive Moat

Highly integrated machine learning and data assets to support growth of all verticals

#### **Marketing**



Omni-channel Automated Bidding

Minimize Cost per Acquisition

#### Consumer



Personalized User Experiences

Maximize Conversion Rates

#### **Distribution**



Consumer Alignment Algorithms

Maximize Bind Performance

#### B<sub>2</sub>B



Enterprise & Agency Campaign Management

Maximize Value per Acquisition

Machine learning platforms support automated selection, prediction, and anomaly detection

**Data Platform** supports growing data assets, rapid data onboarding, and rich analytics tools



# Distribution Strength of our Platforms



100+

carriers available in the marketplace





### Representative Partners











































# Creating a World-Class DTCA Platform

- **EVER agents** serve consumers in all of our insurance verticals
  - PSaaS model for Auto and Home verticals: EVER agents dedicated exclusively to selling a specific carrier's policies
  - Independent agent model in Life and Health verticals; EVER advisors work with multiple carriers
- Broadens access to the \$137b commission TAM<sup>1</sup> component of insurance distribution spend shifting online
- Opportunity to improve shopping experience, build lifetime consumer relationships and enhance monetization
- Started in 2020 with in-house effort; complemented by acquiring CrossPointe Insurance, which we renamed Eversurance, and PolicyFuel



13% Q1 '22 revenue: % of total

Q1 '22 Health revenue

4.9X YoY revenue growth3

4.3X YoY policy growth3

NPS<sup>2</sup>

#### Representative DTCA Customer Review

"I can't thank Erica enough for her patience, kindness, and compassion she extended to me as I set up a new health care plan for my family. Also, the ability to call and email back and work with the same person who is familiar with you and what you need is outstanding!! Great customer service, looking forward to a long professional relationship." - Stephen

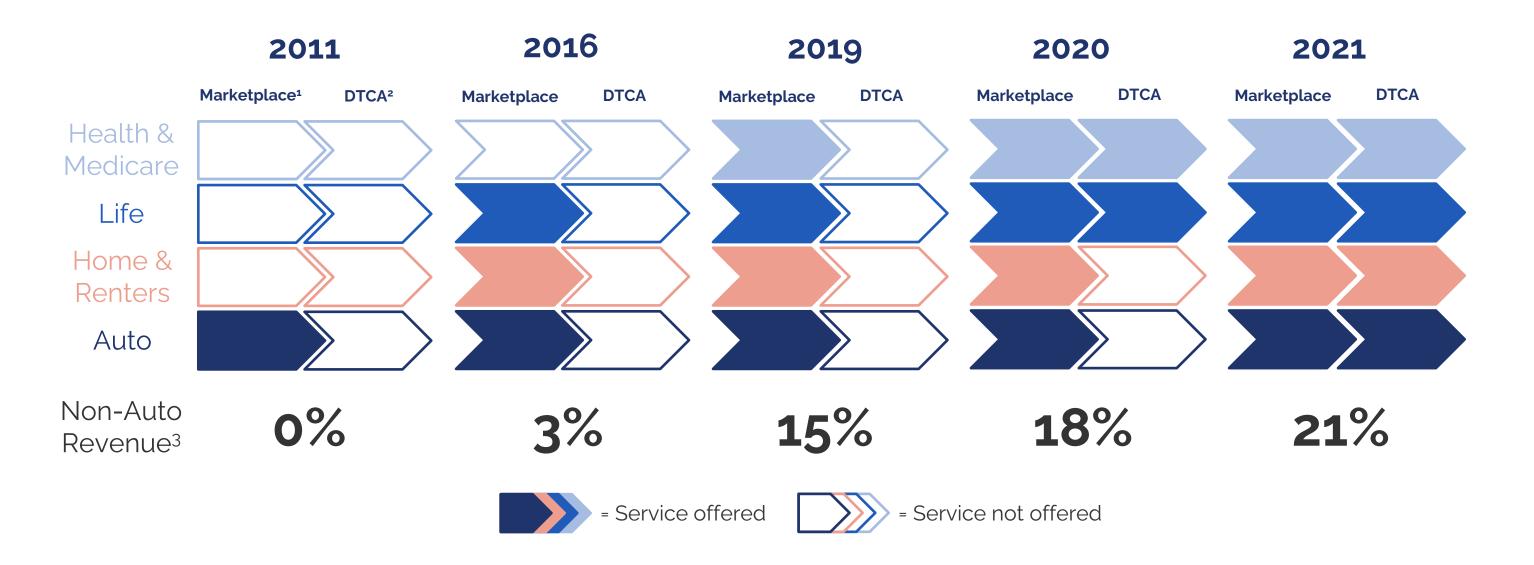


Source: Stax Consulting, Inc., S&P Global Market Intelligence SNL Insurance Data, IIABA and Company estimates.

**Proprietary Information** 

### Building a Multi-Vertical Insurance Destination

We are executing on our vision and continue to build more diversified revenue streams





<sup>.. &</sup>quot;Marketplace" refers to third party carriers and local agents.

Direct to Consumer Agency ("DTCA") refers to first party agents.

<sup>3.</sup> Non-Auto revenues as a percentage of overall Revenue include home & renters, health, and life verticals.

### Track-Record of Successful Acquisitions

Pursued opportunities that accelerate our strategy to be the leading online destination for insurance shopping

#### **Acquisition Criteria**

Broaden market opportunity

Accelerate DTCA strategy

Enhance consumer experiences

Support growth of carrier partners

Financially accretive

Build diversified revenue streams

#### **Recent Transactions**

Crosspointe Insurance, which we renamed Eversurance (closed September 2020)

- A sales and decision support agency that connects consumers to high quality health insurance in a customer-centric environment.
- Founders with deep health insurance experience; approximately 30 fulltime employees (many of whom are agents)<sup>1</sup>

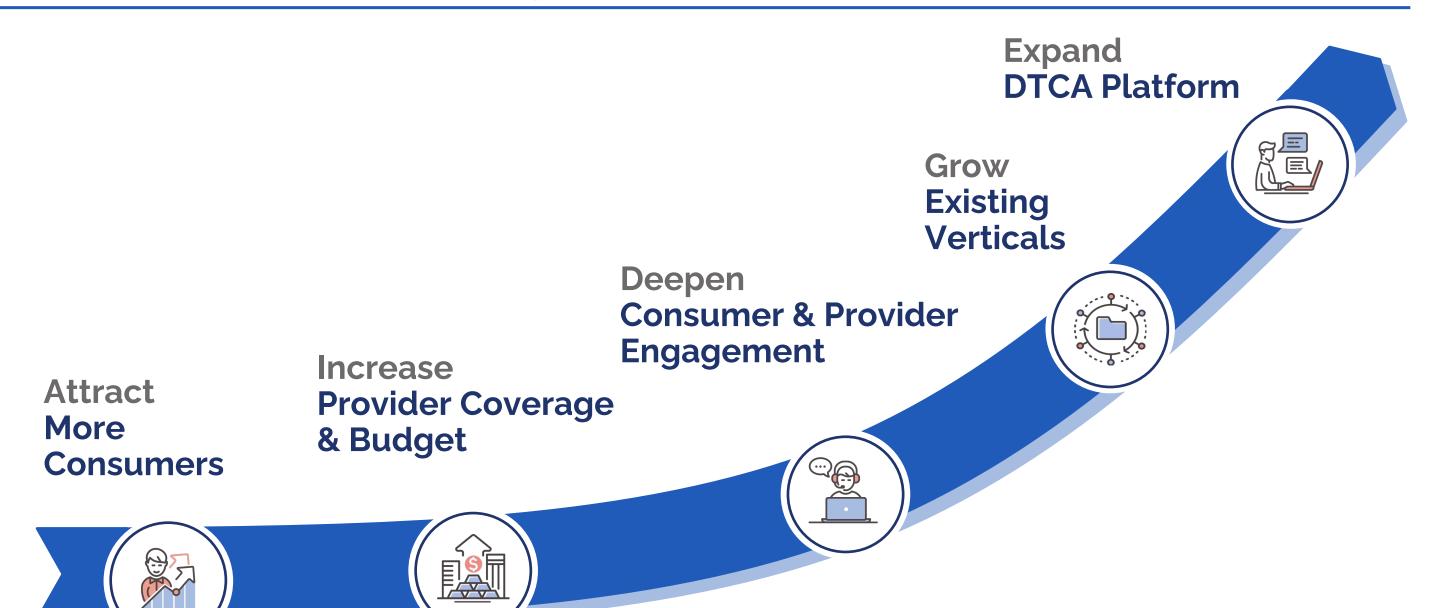
#### PolicyFuel (closed August 2021)

- Digitally-enabled insurance agency offering auto and home policies via a PSaaS model; advisor teams focused exclusively on selling a carrier's own insurance offerings to its target consumers
- Founders with decades of collective P&C insurance experience; a team of 90 full-time employees (many of whom are agents)<sup>2</sup>

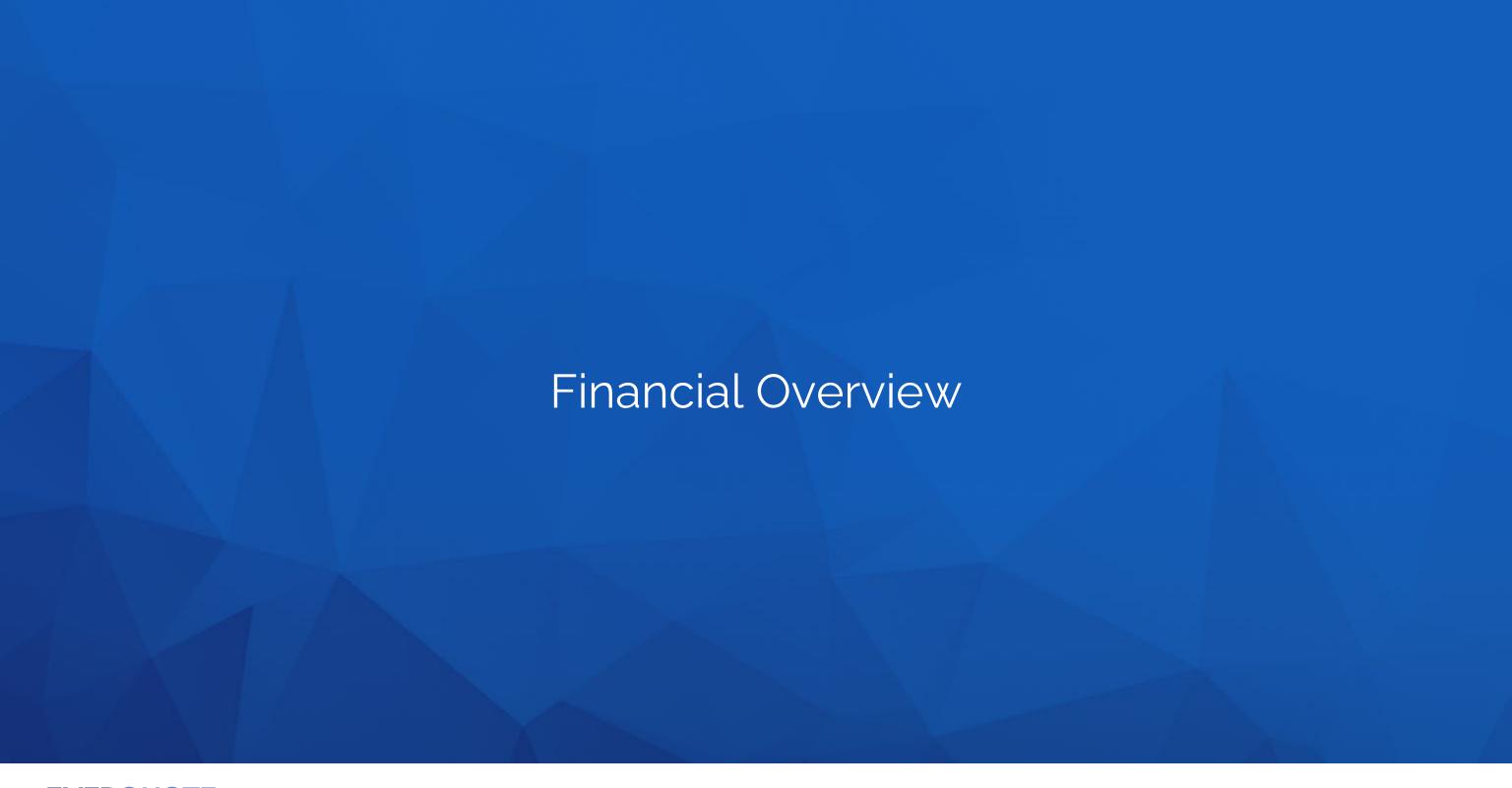


Represents data as of time of acquisition closing.
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# Multiple Levers Driving Future Growth







# 1Q 2022 Highlights

- Total revenues of \$110.7m; a 7% increase over Q1'21
- Variable Marketing Margin of \$34.3m; a 9% increase over Q1'21 and 31% as a percentage of revenues
- Non-auto revenues of \$23.0m; a 19% increase over
   Q1'21 and represents 21% of total revenue
- Delivered Adjusted EBITDA of \$2.4m
- DTCA revenues in Q1 of \$14.8m, or 13% of revenues
- Auto insurance headwinds adversely impacted
   Q1'22 financial performance

7%
YoY revenue growth

31% VMM as a % of revenue

9%
VMM YoY
growth

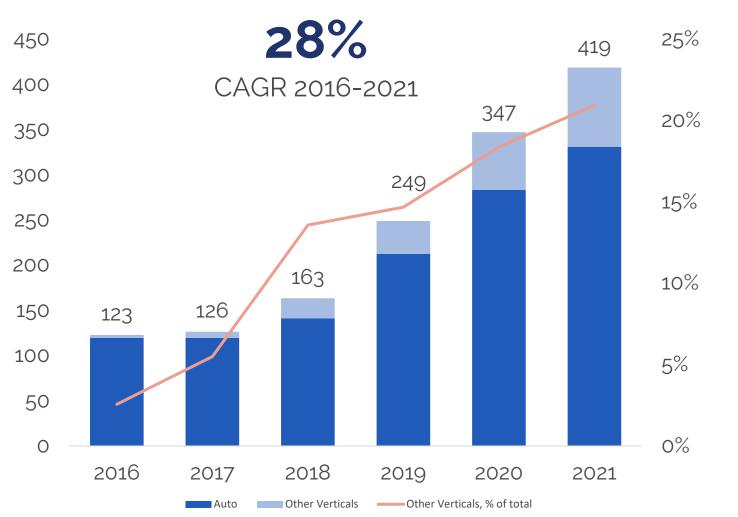
19%
Non-Auto YoY
revenue growth

\$2.4m
Q1 '22 Adjusted
EBITDA

13%
DTCA revenues
as a % of
revenues

# Strong Track Record of Growth

#### Revenue (\$m)



- Total revenue grew 28% compounded annually 2016 – 2021
- Other Insurance verticals grew 95% compounded annually 2016 – 2021
- Revenue diversification by growing other insurance verticals: Home & Renters, Life, Health





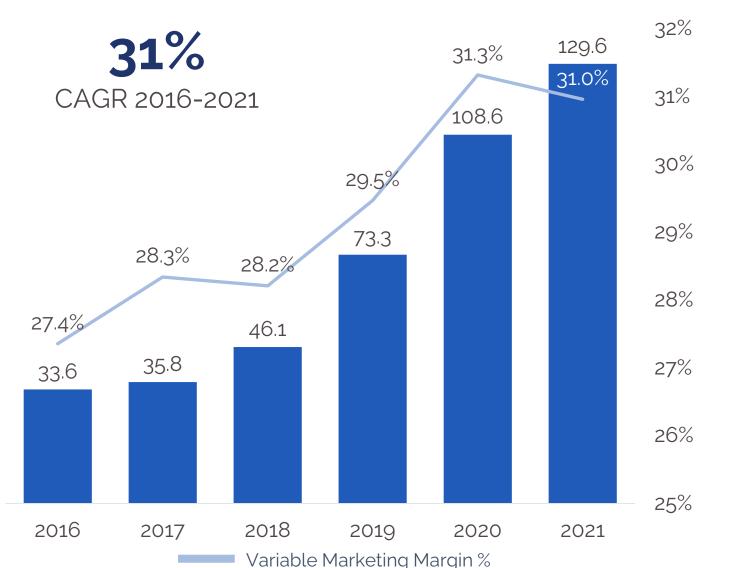
Life





# Delivering Incremental Variable Marketing Margin

### Variable Marketing Margin (\$m)

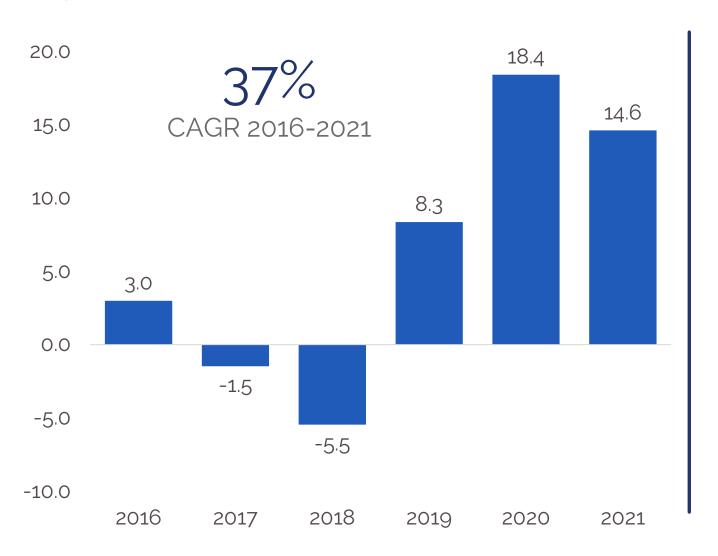


- VMM grew 31% compounded annually 2016 2021
- Proprietary platforms have driven increasing VMM as a percentage of revenue (VMM%) since 2016
- Auto insurance headwinds in 2H21 adversely impacted VMM and associated %
- Potential for incremental improvement in VMM% from higher VMM margins associated DTCA and customer cross-selling



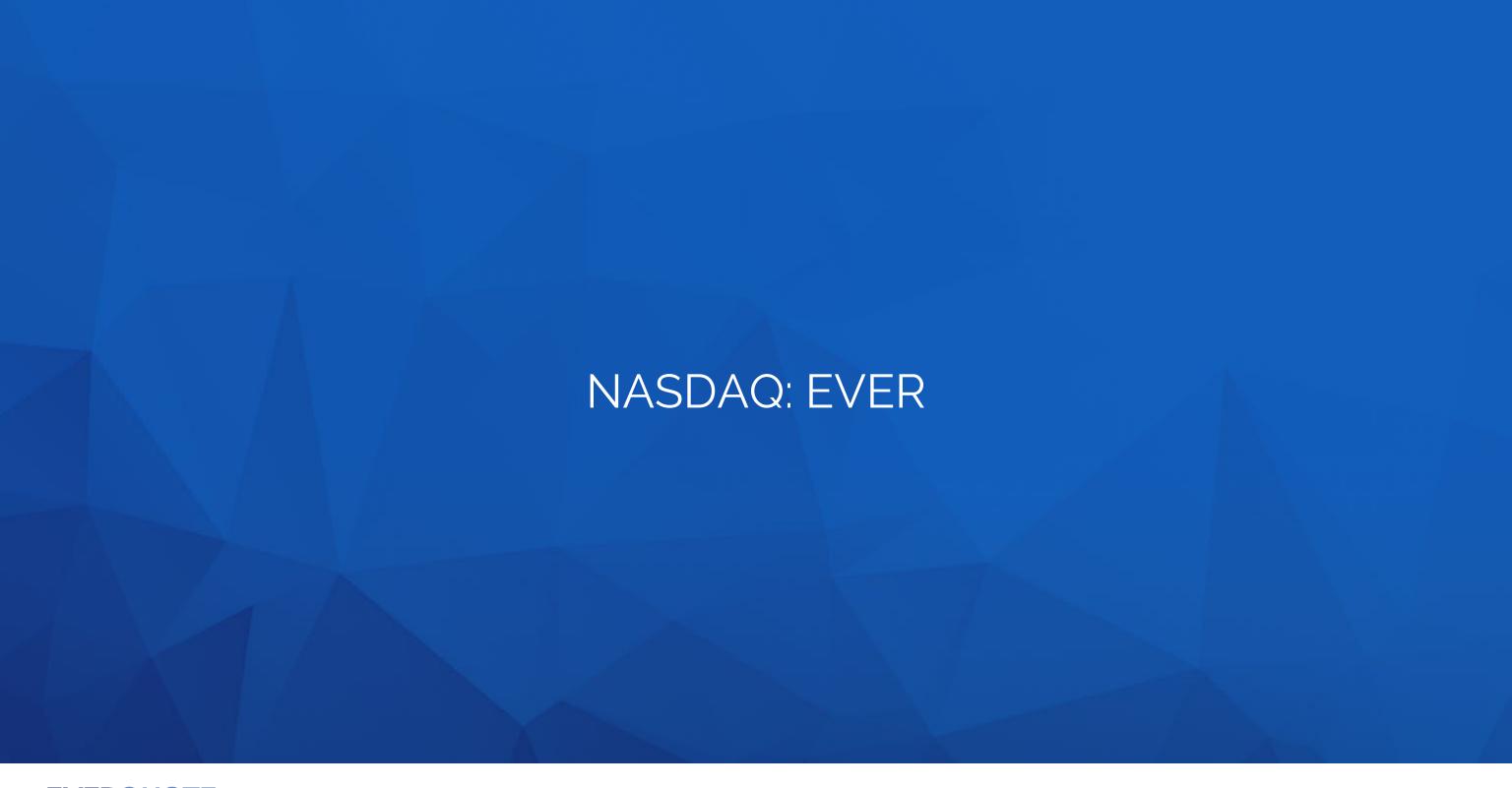
# Focused on Delivering Long-term Profitability

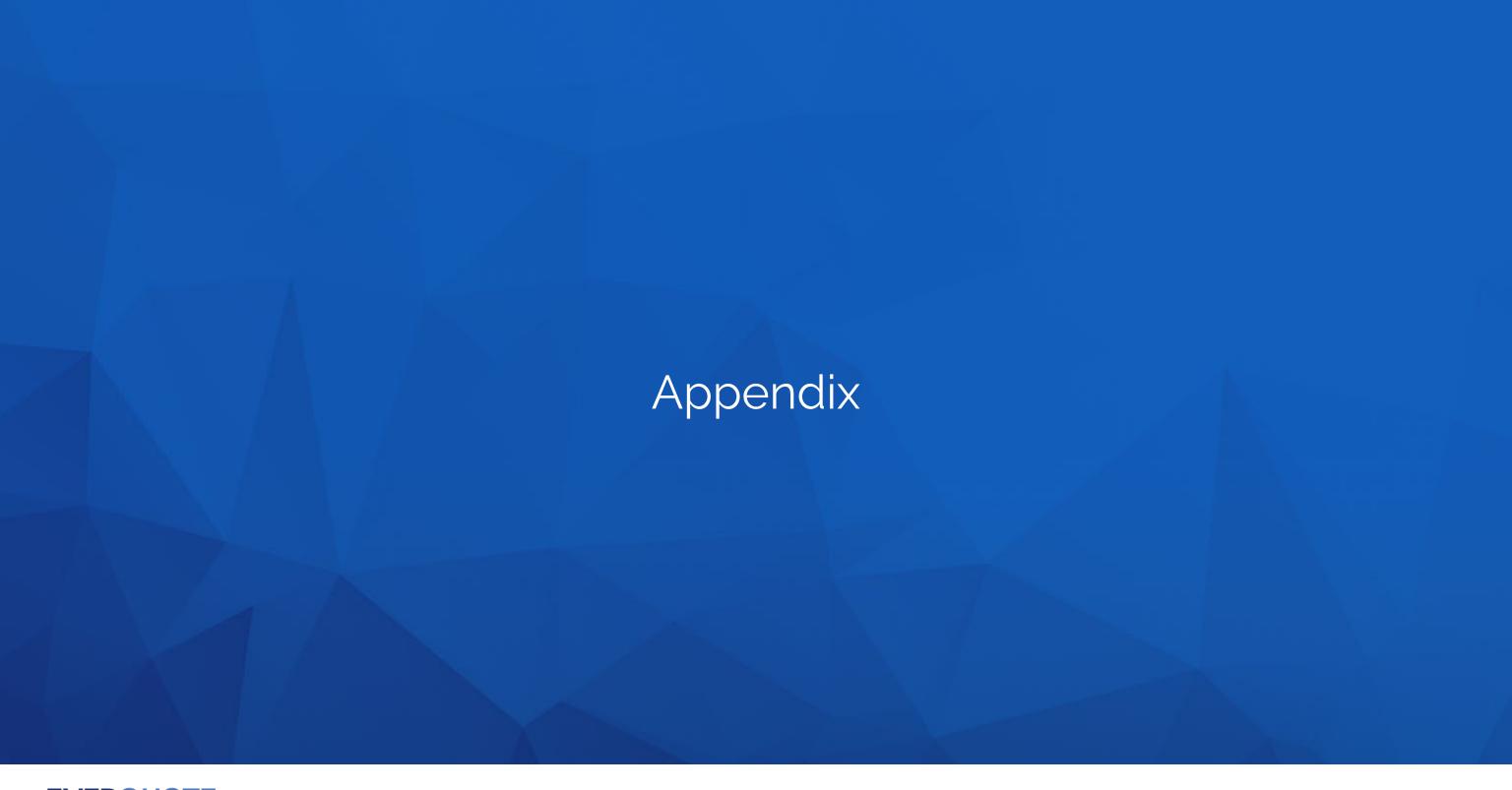
### Adjusted EBITDA (\$m)



- Adjusted EBITDA grew 37% compounded annually 2016 2021
- Strategic investments in proprietary technology and data platforms provide key driver for long-term growth
- Significant opportunity for growing Adjusted EBITDA margin in the long-term by improving the efficiency of marketing costs and leveraging operating expenses







### Key Metrics Definitions

### Variable Marketing Margin

We define variable marketing margin, or VMM, as revenue, as reported in our consolidated statements of operations and comprehensive income (loss), less advertising costs (a component of sales and marketing expense, as reported in our statements of operations and comprehensive income (loss)). We use VMM to measure the efficiency of individual advertising and consumer acquisition sources and to make trade-off decisions to manage our return on advertising. We do not use VMM as a measure of profitability.

# Adjusted EBITDA

We define Adjusted EBITDA as net income (loss), adjusted to exclude: stock-based compensation expense, depreciation and amortization expense, acquisition-related costs, legal settlement expense, one-time severance charges, interest income and the provision for (benefit from) income taxes. We monitor & present Adjusted EBITDA because it is a key measure used by our management & board of directors to understand & evaluate our operating performance, to establish budgets & to develop operational goals for managing our business.



# Reconciliation of Adjusted EBITDA - 12 Months Ended

	12 Months Ended								
(\$ in Thousands)	December 31, 2021	December 31, 2020	December 31, 2019	December 31, 2018	December 31, 2017	December 31, 2016			
Net loss	(\$19,434)	(\$11,202)	(\$7,117)	(\$13,791)	(\$5,070)	(\$930)			
Stock-based compensation	\$30,020	\$24,179	\$12,721	\$7,121	\$1,860	\$1,956			
Depreciation & amortization	\$5,072	\$3,350	\$2,186	\$1,341	\$1,360	\$1,437			
Legal settlement	-	-	\$1,227	-	-	-			
Acquisition-related costs/ earnout	\$1,065	\$2,258	-	-	-	-			
Severance under a plan	440	-	-	-	-	-			
Interest (income) expense, net	(\$37)	(189)	(\$669)	(121)	381	508			
Provision for (benefit from) income taxes	(\$2,510)	-	-	-	-	18			
Adjusted EBITDA	\$14,616	\$18,396	\$8,348	(\$5,450)	(\$1,469)	\$2,989			



# Reconciliation of Adjusted EBITDA - 3 Months Ended

	3 Months Ended							
(\$ in Thousands)	March 31, 2022	December 31, 2021	September 30, 2021	June 30, 2021	March 31, 2021			
Net loss	(\$5,715)	(\$8,480)	(\$5,272)	(\$1,881)	(\$3,801)			
Stock-based compensation	\$7,530	\$7,063	\$8,348	\$7,089	\$7,520			
Depreciation & amortization	\$1,511	\$1,464	\$1,298	\$1,136	\$1,174			
Legal settlement	-	-	-	-	-			
Acquisition-related costs/ earnout	(\$892)	\$60	\$819	\$265	(\$79)			
Severance under a plan	-	440	-	-	-			
Interest expense, net	(\$8)	(\$4)	(\$9)	(\$10)	(\$14)			
Provision for (benefit from) income taxes	-	-	(\$2,510)	-	-			
Adjusted EBITDA	\$2,426	\$543	\$2,674	\$6,599	\$4,800			

