

Esquire Financial Holdings, Inc. (Financial Holding Company for Esquire Bank, N.A.)

4Q & Full Year 2023 Investor Presentation





Listed as **ESQ**





Forward Looking Disclosure

This presentation contains forward-looking statements within the meaning of the federal securities laws. Forward-looking statements are not historical fact and express management's current expectations, forecasts of future events or long-term goals and, by their nature, are subject to assumptions, risks and uncertainties, many of which are beyond the control of the Company. These statements are may be identified through the use of words or phrases such as "may," "might," "should," "could," "predict," "potential," "believe," "expect," "attribute," "continue," "will," "anticipate," "seek," "estimate," "intend," "plan," "projection," "goal," "target," "outlook," "aim," "would," "annualized" and "outlook," or the negative version of those words or other comparable words or phrases of a future or forward-looking nature. Forward-looking statements speak only as of the date they are made and are inherently subject to uncertainties and changes in circumstances, including those described under the heading "Risk Factors" in the Company's 10-K and 10-Q, filed with the Securities and Exchange Commission ("SEC"). Forward-looking statements are not guarantees of future performance and should not be relied upon as representing management's views as of any subsequent date. Actual results could differ materially from those indicated. The Company undertakes no obligation to update forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required by law.

The forward-looking statements speak as of the date of this presentation. The delivery of this presentation shall not, under any circumstances, create any implication there has been no change in the affairs of the Company after the date hereof.

This presentation includes industry and market data that we obtained from periodic industry publications, third-party studies and surveys. Industry publications and surveys generally state that the information contained therein has been obtained from sources believed to be reliable. Although we believe the industry and market data to be reliable as of the date of this presentation, this information could prove to be inaccurate. Industry and market data could be wrong because of the method by which sources obtained their data and because information cannot always be verified with complete certainty due to the limits on the availability and reliability of raw data, the voluntary nature of the data gathering process and other limitations and uncertainties. In addition, we do not know all of the assumptions regarding general economic conditions or growth that were used in preparing the forecasts from the sources relied upon or cited herein.

This presentation contains financial information determined by methods other than in accordance with accounting principles generally accepted in the United States of America ("GAAP"). We believe that these non-GAAP financial measures provide information that is important to investors and that is useful in understanding our financial position, results and ratios. However, these non-GAAP financial measures are supplemental and are not a substitute for an analysis based on GAAP measures. As other companies may use different calculations for this measure, this presentation may not be comparable to other similarly titled measures by other companies.

These disclosures should not be viewed as a substitute for operating results determined in accordance with GAAP, nor are they necessarily comparable to non-GAAP performance measures that may be presented by other companies.

A reconciliation of the non-GAAP measures used in this presentation to the most directly comparable GAAP measures is provided in the Appendix to this presentation.





Nationwide Branchless Tech Enabled Litigation & Payment Processing Verticals **Generating Industry Leading Returns**



Commercial Banking Nationally

- Decades of expertise in the national litigation market
- Asset sensitive model anchored by law firm loans yielding approx. 10%
- Branchless and tech enabled core deposit platform funded at 0.66% (0.88% in 4Q '23)
- Driving loan and deposit growth with a 5 Year CAGR in excess of 20% since 2019



Payment Processing Vertical (Merchant Services)

Small Business Banking Nationally

- Expertise in sales, risk, and compliance management for 25+ years
- Independent Sales Organization ("ISO") model with approximately 84,000 merchants nationally
- Fee income represents 23% (22% in 4Q '23) of total revenue
- Strong growth and stable fee income with a 5 Year CAGR of 22% since 2019



Fueled by Branchless and Tech Enabled National Verticals

- ROA and ROTCE of 2.89% and 23.20%, respectively (2.59% and 20.78% in 4Q '23)
- Industry leading NIM of 6.09% (6.12% in 4Q '23)
- Diversified revenue stream with strong NIM and stable fee income
- Strong efficiency ratio of 46.8% (48.0% in 4Q '23) while investing in resources (people & vertical specific technology) for future growth



Technology - the Future A Catalyst for Strong Growth

- A digital-first bank with best-in-class technology fueling future growth and industry leading client retention rates
- Customized and fully integrated Customer Relationship Management ("CRM") for excellence in client service and operational efficiency
- Investments made in artificial intelligence ("AI") to facilitate precision marketing and client acquisition across our national verticals







Strong Growth Driven by Unique National Verticals

at December 31, 2023

Loans, net of deferred fees (\$ in millions) \$1,500 \$1,200 \$900 \$565 \$672 \$672 \$6800 \$300



2020

2019

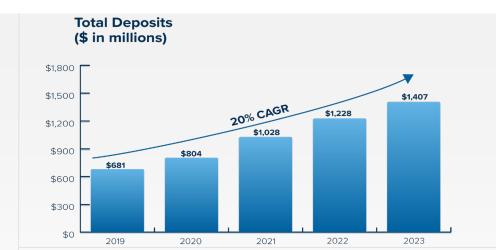
Strong growth in higher yielding variable rate commercial loans nationally

2021

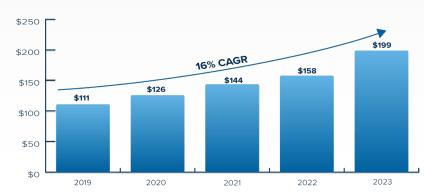
2022

2023

- Stable low-cost branchless and tech enabled deposit model
- **Equity to Assets of 12.28%** (Adjusted⁽¹⁾ 11.93%)
- Common Equity Tier 1 of 14.13% (Adjusted(1) 12.65%)



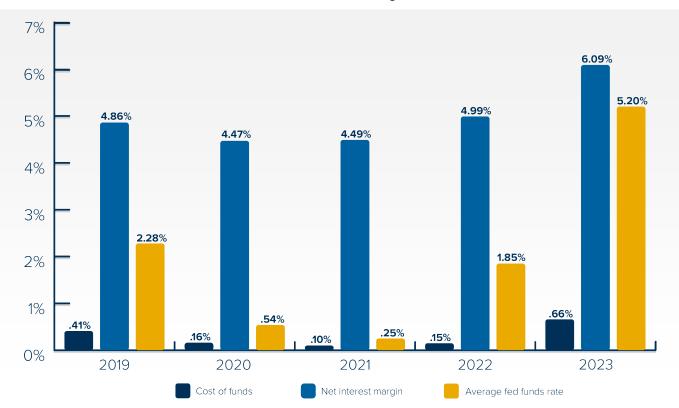






Industry Leading Net Interest Margin

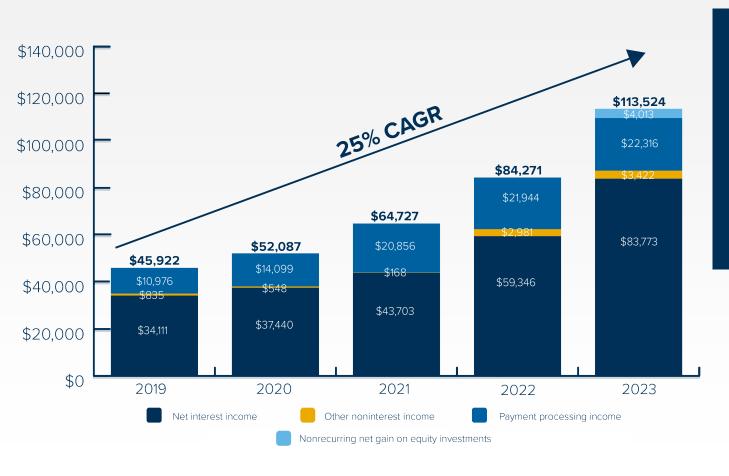
- Stable low-cost branchless deposit model
- Strong commercial deposits franchise nationally
- DDA and escrow-based NOW accounts represent 33% and 49% of total deposits at December 31, 2023, respectively
- Higher yielding variable rate commercial loans anchored by our national litigation portfolio
- Asset sensitive balance sheet that allows for effective interest rate risk management





Strong Revenue Growth

(\$ in thousands) at December 31, 2023



Key Highlights

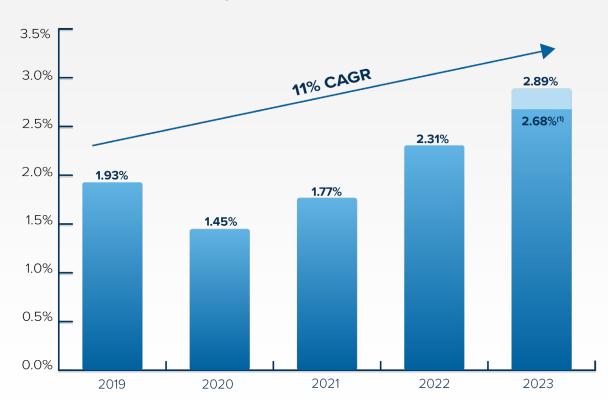
- Strong asset sensitive net interest margin
- Stable payment processing fee income
- Growing ASP fee income derived from off-balance sheet funds management



Financial Highlights

at December 31, 2023

Return on Average Assets



Key Highlights

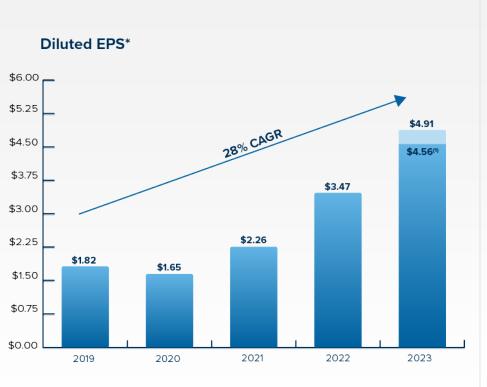
- Industry leading returns
- Stable payment processing fee income
- Branchless low-cost deposits
- Book value per share and equity to assets are \$23.96 and 12.28% at December 31, 2023, respectively
- Named to the Piper Sandler 2023
 Bank & Thrift Small Market-All
 Stars
- Raymond James' Top Performing Community Bank (2018-2022)
- Added to the Russell 3000 Index as part of the 2022 index reconstitution
- Piper Sandler & Co.'s "2021 FSG Top Ideas"

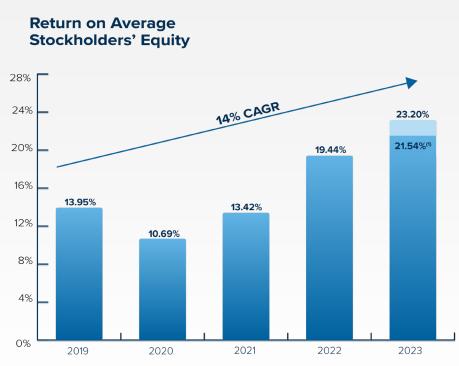




Financial Highlights, cont'd

at December 31, 2023





⁽¹⁾ The adjusted results exclude a nonrecurring pretax \$4.0 million net gain on equity investments. See non-GAAP reconciliation provided in the appendix.



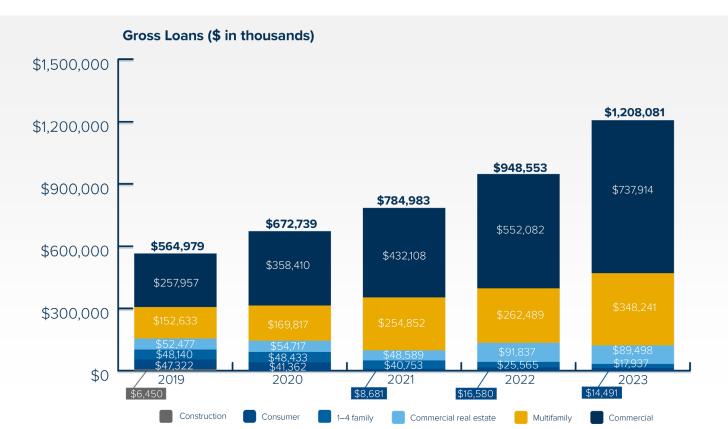
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Loan Portfolio Diversification with Focused Growth

at December 31, 2023

- Focused growth in higher yielding variable rate commercial loans with strong credit metrics on a national basis
- Selective multifamily loan growth with strong historical performance in the NY metro market



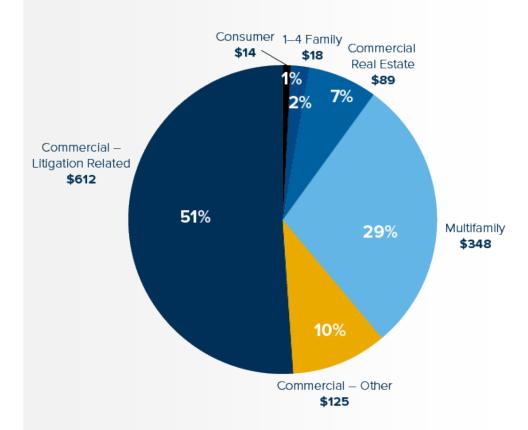


Loan Portfolio Diversification with Focused Growth

- Substantially all of our \$738 million in commercial loans are variable rate and tied to prime, comprising approximately 60% of our loan portfolio
- Approximately 82% of our commercial loan portfolio was originated with interest rate floors in place
- Asset sensitive estimated sensitivity of projected annualized net interest income ("NII") down 100 and 200 basis point rate scenarios decreases projected NII by 5.3% and 10.8%, respectively at September 30, 2023



Loan Portfolio Diversification – \$1.2 Billion at December 31, 2023 (\$ in millions)



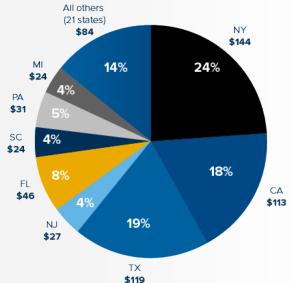


Commercial Litigation (Law Firm) Loans

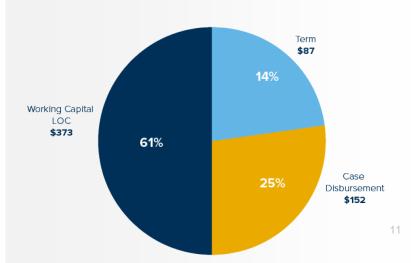
- Full annual underwriting: 3 years financials and tax returns (business and personal)
- Full contingent case inventory valuation process & collateral assignment
- Diversity across law firm inventories and collateral
- Personal guarantees
- Average LTV of less than 15%
- Average DSCR is typically greater than 3.0x
- Average draws against committed and uncommitted line-of-credit ("LOC") and case disbursement loans of approximately 50%
- Weighted average interest rate of approximately 10%
- Funded with low-cost litigation deposits
- Litigation deposits to litigation loan facilities drawn is approximately 175%



Law Firm Loan Portfolio by State – \$612 Million at December 31, 2023 (\$ in millions)



Breakdown of Law Firm Related Loans – \$612 Million at December 31, 2023 (\$ in millions)





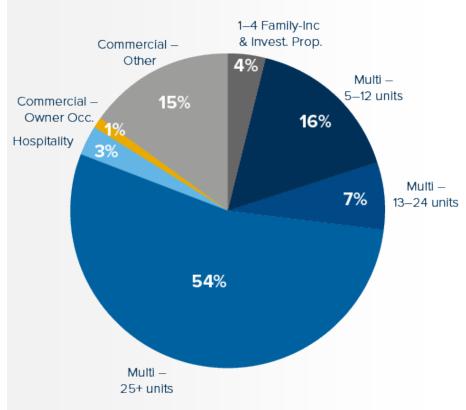
New York Metro Area Real Estate

A Reliable Asset Class & Liquidity Source

- Selective in our property and borrower selection process
- Strong owner and operators with high quality net worth
- Strong asset values supportive of continued strength in LTV and loan renewal upon maturity
- Minimal historical losses
- No office exposure
- Average debt-service coverage ("DSCR") exceeding 1.5x
- Average loan-to-value ("LTV") of approximately 55%
- Approximately 61% and 39% of our Multifamily portfolio is Rent Stabilized and Free Market, respectively
- CRE exposure is less than 225% of total capital plus the allowance for credit losses ("ACL")
- Pledged Multifamily and Residential loan portfolio provides liquidity of \$158.5 million through the Federal Home Loan Bank of NY ("FHLB") program as of December 31, 2023



Real Estate Portfolio – \$456 Million at December 31, 2023



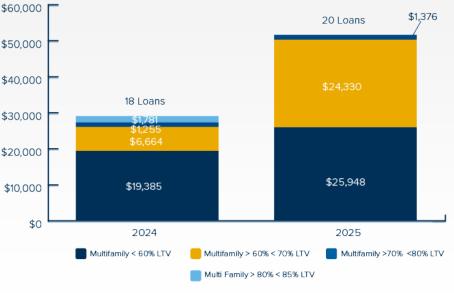




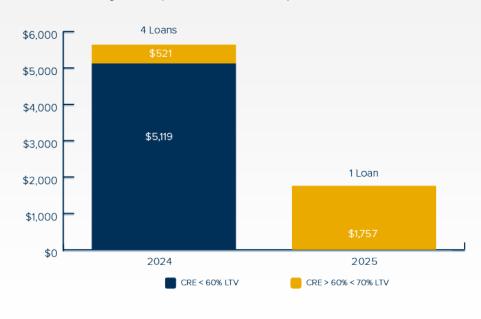
Multifamily & CRE Maturities Through 2025

- Multifamily loans totaling \$80.7 million mature in 2024 & 2025 with only \$4.4 million, or 5%, having a LTV in excess of 70%
- Other CRE loans totaling \$7.4 million mature in 2024 & 2025 with no loans in excess of 70% LTV

Multifamily Maturities Stratified by LTV (\$ in thousands)



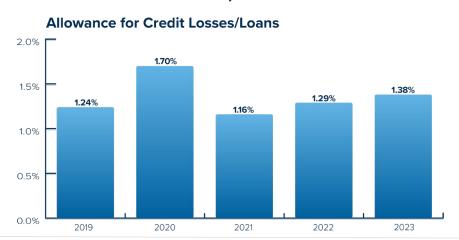
CRE Maturities Stratified by LTV (\$ in thousands)



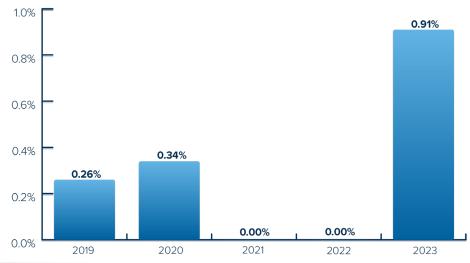


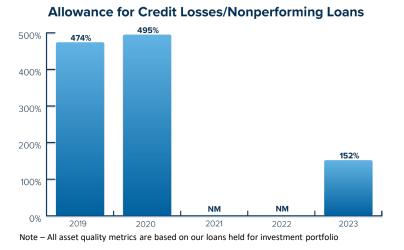
Solid Credit Metrics, Asset Quality and ACL Coverage **Nonperforming Loans/Loans**

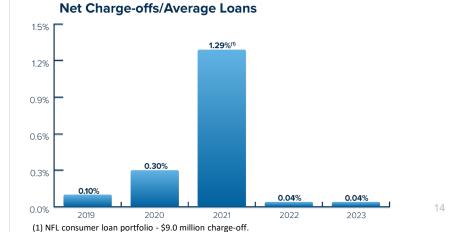
at December 31, 2023



1.0%



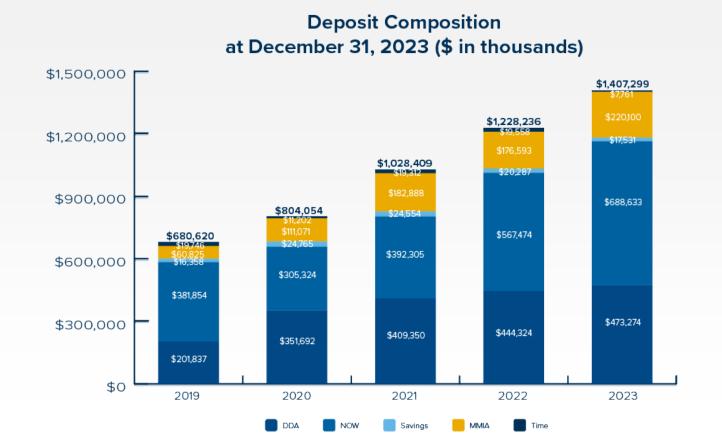






Deposit Composition and Growth

- Our tech enabled deposit platform utilizes our corporate cash management suite of services, creating a highly efficient branchless platform
- Our overall liquidity position (cash, reverse repos, borrowing capacity, and available reciprocal client sweep balances) totaled \$654 million, or 47% of total deposits, creating a highly liquid and unlevered balance sheet



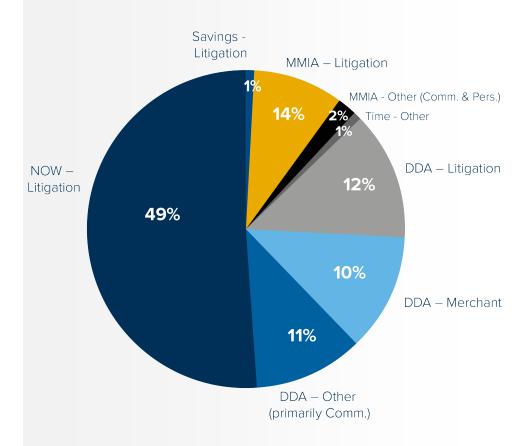


Deposit Composition Details

- DDA and NOW (escrow funds) deposits total 82% of total deposits, representing stable funding sources in various interest rate scenarios
- Litigation and payment processing deposits represent 76% and 10% of total deposits at December 31, 2023, respectively
- Uninsured deposits (excluding \$5.5 million of affiliate deposits) totaled \$382 million, or 27%, of total deposits with approximately 85% representing clients with full relationship banking including, but not limited to, law firm operating accounts, certain balances of escrow accounts, merchant reserves, ISO reserves, ACH processing, and custodial accounts
- Off-balance sheet sweep funds totaled \$278 million at December 31, 2023, with \$133 million, or 48%, available for additional on-balance sheet liquidity



Deposit Composition at December 31, 2023

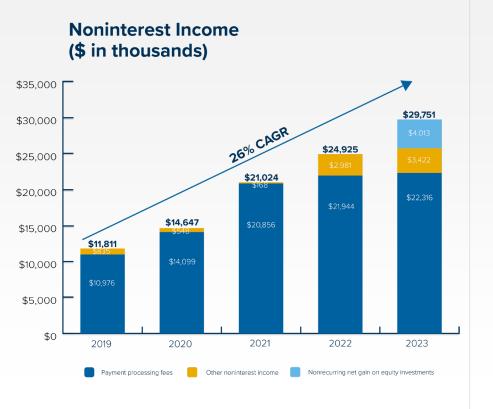




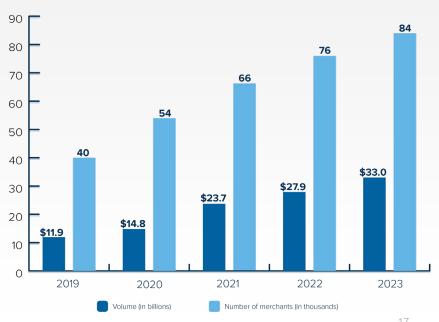


Strong Growth in Stable Noninterest Income at December 31, 2023

- Currently servicing approximately 84,000 merchants across 50 states in our payment processing (merchant acquiring) vertical
- Fee income, primarily payment processing fees, represents 23% of total revenue for the year ended December 31, 2023



Payment Processing Volumes & Number of Merchants





Protecting Our Company with Strong Payment Processing Reserves

at December 31, 2023

ISO and Merchant DDA Reserves (\$ in thousands)



Key Highlights

- Strong and stable DDA reserves
- Protecting capital from merchant chargebacks and returns





Why Esquire is Set to Succeed Boldly

Significant national markets primed for disruption: \$443 billion & 100,000+ firms in the litigation vertical and \$9.5 trillion and 10+ million merchants in the payment processing vertical

We are **thought leaders** in the litigation vertical and provide **C-suite access for ISO flexibility** in the payment processing vertical

Tremendous untapped potential: Esquire's current market share is a fraction of both national verticals that are primed for disruption by our clientcentric & tech-focused institution



Differentiated and positioned for growth:
With industry leading tailored
products and state-of-the-art
technology geared towards effective
client acquisition





Client Centric Technology A Key Driver for Future Growth



- Partnering with best-in-class software vendors and solutions, with custom development to service all verticals at the bank
- Proprietary CRM built on Salesforce platform housing all client data touch points from prospect to boarding with a single client view, enabling high volume client acquisition strategies and excellence in client service



Succeeding Boldly

Contact Information: Eric S. Bader Executive Vice President & Chief Operating Officer 516-535-2002 eric.bader@esqbank.com









Appendix & Supplemental Disclosure

National Markets – Litigation & Payment Processing Verticals & Non-GAAP Reconciliation





U.S. Litigation Market A Significant Growth Opportunity

- U.S. Tort actions are estimated to consume 1.85-2.13% of U.S. GDP* annually or \$443 billion*
- **Esquire does not compete with non-bank** finance companies
- Significant barriers to entry management expertise, brand awareness, regulatory/compliance, and decades of experience

Key Highlights

- \$443 billion* Total Addressable Market ("TAM") in litigation vertical
- Esquire is a tailored, differentiated brand and thought leader in the litigation market

The Esquire Competitive Advantage





Digitally Transforming The Business of Law

Aligning Law Firm Case Inventory Lifecycle to Customer Retention





Receive Intake



Case Management



1-3 Years (+)

Settlement/ Verdict



Disbursement ¢



Products

- Case Cost Loans
- Working Capital Loans
- Firm and Partner Acquisition Loans
- Term Loans to Finance Case Acquisition & Growth
- Escrow Banking and QSF Settlement Services
- Plaintiff Banking including Exclusive Prepaid Card Offering

Technology

- Esquire Insight Case Management Technology
- Commercial Cash Management
- Case Cost Management
- Online Applications
- Thought Leadership Digital Platform and Content



Payment Processing – Current ISO Model

What is an ISO?

ISO Responsibilities

They Do

- Merchant Vertical and Technology Focus
- Sales Agent Model
- Performs Initial Underwriting
- Boards Merchant to Payment Processing Platform
- Installation of Merchant Equipment
- Manage Call Center for Merchant Clients
- Merchant Risk and PCI Compliance

Bank Responsibilities

We Do

- Robust Policies
- Tech Enabled Card Brand and Regulatory Compliance
- Support Multiple Processing Systems
- Assess ISO Verticals
- Re-underwrite Merchant Applications
- Utilize Industry Leading Risk Management Technology
- Daily and Month End Risk and Compliance Management
- Commercial Treasury Function for Merchant Clearing and ISO Cash Management
- Maintaining and Monitor ISO and Merchant Reserves (DDA)

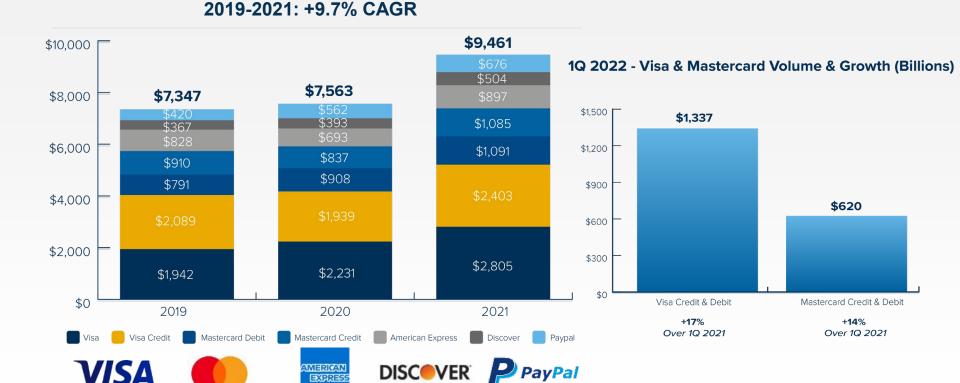


Esquire's Bold Opportunities

Payment Volume Trends – A Significant Growth Opportunity

at December 31, 2021 (\$ in billions)

The payments industry grew nearly 25% from 2020 to 2021 to an estimated total payment volume of \$9.5 trillion



EXPRESS





Non-GAAP Financial Measure Reconciliation

(all dollars in thousands except per share data)

We believe that these non-GAAP financial measures provide information that is important to investors and that is useful in understanding our financial position, results and ratios. However, these non-GAAP financial measures are supplemental and are not a substitute for an analysis based on GAAP measures. As other companies may use different calculations for this measure, this presentation may not be comparable to other similarly titled measures by other companies.

Adjusted net income, which is used to compute adjusted return on average assets, adjusted return on average equity and adjusted earnings per share, excludes the impact of the recognized loss (gain), net of tax, on the Company's equity investments.

| | Three Months Ended | | | | | Year Ended | | | | |
|---|--------------------|-----------|-----|-------------|----|-------------|-----|---------|--------|------------|
| | Dec | ember 31, | Sep | otember 30, | De | ecember 31, | | Decem | ber 31 | l , |
| | | 2023 | | 2023 | | 2022 | | 2023 | | 2022 |
| Net income – GAAP | \$ | 9,882 | \$ | 9,837 | \$ | 9,115 | \$ | 41,011 | \$ | 28,518 |
| Less: loss (gain) on equity investments | | | | 14 | | | | (4,013) | | _ |
| Add: income tax impact | | _ | | (4) | | _ | | 1,083 | | _ |
| Adjusted net income | \$ | 9,882 | \$ | 9,847 | \$ | 9,115 | \$ | 38,081 | \$ | 28,518 |
| | | | | | | | | | | |
| Return on average assets – GAAP | | 2.59 % |) | 2.71 % | 6 | 2.80 % | o | 2.89 % | 6 | 2.31 % |
| Adjusted return on average assets | | 2.59 % |) | 2.71 % | 6 | 2.80 % | o o | 2.68 % | 6 | 2.31 % |
| | | | | | | | | | | |
| Return on average equity – GAAP | | 20.78 % |) | 21.44 % | 6 | 23.89 % | o | 23.20 % | 6 | 19.44 % |
| Adjusted return on average equity | | 20.78 % |) | 21.46 % | 6 | 23.89 % | o | 21.54 % | 6 | 19.44 % |
| | | | | | | | | | | |
| Basic earnings per share – GAAP | \$ | 1.28 | \$ | 1.27 | \$ | 1.19 | \$ | 5.31 | \$ | 3.73 |
| Adjusted basic earnings per share | \$ | 1.28 | \$ | 1.28 | \$ | 1.19 | \$ | 4.94 | \$ | 3.73 |
| | | | | | | | | | | |
| Diluted earnings per share – GAAP | \$ | 1.18 | \$ | 1.17 | \$ | 1.10 | \$ | 4.91 | \$ | 3.47 |
| Adjusted diluted earnings per share | \$ | 1.18 | \$ | 1.17 | \$ | 1.10 | \$ | 4.56 | \$ | 3.47 |





Non-GAAP Financial Measure Reconciliation (Cont'd)

(all dollars in thousands)

The following table presents a reconciliation of efficiency ratio (non-GAAP) and adjusted efficiency ratio (non-GAAP).

| | | Three Months Ended | | | | | Year Ended | | | |
|---|--------------|--------------------|---------------|--------|--------------|-----------|--------------|----|----------|--|
| | December 31, | | September 30, | | December 31, | | December 31, | | 1, | |
| | | 2023 | | 2023 | | 2022 | 2023 | | 2022 | |
| Efficiency ratio – non-GAAP ⁽¹⁾ | | 48.0 % | | 48.7 % | | 45.3 % | 46.8 | % | 49.8 % | |
| Noninterest expense – GAAP | \$ | 13,901 | \$ | 13,759 | \$ | 11,371 \$ | 53,117 | \$ | 41,980 | |
| Net interest income – GAAP | | 22,670 | | 21,725 | | 18,339 | 83,773 | | 59,346 | |
| Noninterest income – GAAP | | 6,266 | | 6,528 | | 6,783 | 29,751 | | 24,925 | |
| Less: loss (gain) on equity investments | | <u> </u> | | 14 | | <u> </u> | (4,013) | | <u> </u> | |
| Adjusted noninterest income – non-GAAP | \$ | 6,266 | \$ | 6,542 | \$ | 6,783 \$ | 25,738 | \$ | 24,925 | |
| Adjusted efficiency ratio – non-GAAP ⁽²⁾ | | 48.0 % | | 48.7 % | | 45.3 % | 48.5 | % | 49.8 % | |

⁽¹⁾ The reported efficiency ratio is a non-GAAP measure calculated by dividing GAAP noninterest expense by the sum of GAAP net interest income and GAAP noninterest income.

⁽²⁾ The adjusted efficiency ratio is a non-GAAP measure calculated by dividing GAAP noninterest expense by the sum of GAAP net interest income and adjusted noninterest income.





Non-GAAP Financial Measure Reconciliation (Cont'd)

(all dollars in thousands)

The following table presents the adjusted tangible common equity to tangible assets calculation (non-GAAP):

| | r | December 31, |
|---|----|--------------|
| | | 2023 |
| Total assets - GAAP | \$ | 1,616,876 |
| Less: intangible assets | | |
| Tangible assets ("TA") - non-GAAP | | 1,616,876 |
| | | _ |
| Total stockholders' equity - GAAP | \$ | 198,555 |
| Less: intangible assets | | _ |
| Less: preferred stock | | <u> </u> |
| Tangible common equity ("TCE") - non-GAAP | | 198,555 |
| Add: unrecognized losses on securities held-to-maturity, net of tax | | (5,717) |
| Adjusted TCE - non-GAAP | \$ | 192,838 |
| | | _ |
| Stockholders' equity to assets - GAAP | | 12.28 % |
| TCE to TA - non-GAAP | | 12.28 % |
| Adjusted TCE to TA - non-GAAP | | 11.93 % |





Non-GAAP Financial Measure Reconciliation (Cont'd)

(all dollars in thousands)

The following table presents the common equity tier 1 capital ratio and the adjusted common equity tier 1 capital ratio:

| |] | December 31, | | |
|--|----|--------------|--|--|
| | | 2023 | | |
| Common equity tier 1 ("CET1") capital - Bank | \$ | 181,162 | | |
| Less: unrealized losses on securities available-for-sale, net of tax | | (13,235) | | |
| Less: unrecognized losses on securities held-to-maturity, net of tax | | (5,717) | | |
| Adjusted CET1 capital - Bank | \$ | 162,210 | | |
| | | | | |
| Total risk-weighted assets - Bank | \$ | 1,282,340 | | |
| | | | | |
| CET1 capital ratio ⁽¹⁾ | | 14.13 % | | |
| Adjusted CET1 capital ratio ⁽¹⁾ | | 12.65 % | | |

⁽¹⁾ Regulatory capital ratios presented on bank-only basis. The Bank has no recorded intangible assets on the Statement of Financial Condition, and accordingly, tangible common equity is equal to common equity.