



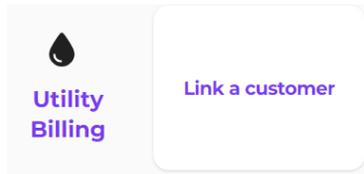
We are excited to offer our new online utility portal!

You may now create an account online to view your monthly water/sewer bill, sign up for paperless billing and pay your account using a bank account or a debit/credit card.

Create your account today!

1. Go to <https://fairfieldia.ourcommunityconnect.com/>
2. Below the city logo, please click [New User? Create your account](#)
3. Enter your email address, create a password (enter it twice), cell phone number is optional, and click Register.
4. *****IMPORTANT***** Click the link in your email to verify your email address.

5. Login and click



6. Enter your customer number (this can be found on your customer bill, do not enter dashes or periods) and the last name on your account (it must be spelled as it appears on your bill), then click Submit.

LINK UTILITY ACCOUNT

Please enter the following details in order to find and link your utility account
