Page purpose

Reschedule reason Appointment search Multiple appointments Reschedule at same or different location Search by zip or state Pick office Pick date / time Confirm appointment Final appointment details

URL

biometrics/reschedule/reason-for-reschedule biometrics/reschedule/find-appointment biometrics/reschedule/choose-appointment biometrics/reschedule/choose-location biometrics/reschedule/search-office-location biometrics/reschedule/select-office-location biometrics/reschedule/select-new-date biometrics/reschedule/confirm-new-appointment biometrics/reschedule/confirmed-appointment

Page title

Reschedule a Biometrics Appointment Reason for Reschedule Reschedule a Biometrics Appointment Find Appointment Reschedule a Biometrics Appointment Choose an Appointment Reschedule a Biometrics Appointment Choose Reschedule Location Reschedule a Biometrics Appointment Search for Office Location Reschedule a Biometrics Appointment Select Office Location Reschedule a Biometrics Appointment Select New Date and Time Reschedule a Biometrics Appointment Confirm New Appointment Reschedule a Biometrics Appointment The appointment has been rescheduled!

Page subtitle

Progress tracker step

Reason for reschedule Appointment search Appointment search Location Location Location Date and time Confirmation N/A

Rewrite of the current reasons given by NASS to reschedule an appointment. Rewritten for clarity and plain language

Current	Proposed
Illness, medical appointment, or hospitalization	Illness, medical appointment, or hospitalization
Previously planned significant life event such as a wedding, funeral, or graduation ceremony	Significant life event, such as: wedding, funeral, or graduation
Inability to obtain transportation to the appointment location	Cannot secure transportation to appointment location
Inability to obtain leave from employment	Cannot take time off from work
Late delivered or undelivered ASC appointment notice	Late or undelivered appointment notice
Other (type in reason below)	Other (enter reason below)

Individual - Biometrics Rescheduling							
Instructional text: Text that appears directly below a question and provides instructions for answering the qu	estion						
Question/prompt grouping breaks are indicated by a horizontal line							
Conditional question/prompt logic is indicated in () before question/prompt							
Changes to existing copy							
Section/action added							
Section/action deleted							
Approved language							
Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates	Notes	Comment Comment	NexGen
				Text		Author	Response
URL address	my.uscis.gov/accounts/						
Page Title	Welcome to Your USCIS Account						
			User can select between				
			the two to (1)				
			reschedule appointment				
			or (2) view notices - the				
			number in the (#) field				
			will show how many				
Top Navigation Label	My Account		notices are pending				
	Reschedule biometrics		Opens the "Reschedule				
			Biometrics				
	Search for your existing biometrics		Appointment"				
Navigation Label	appointment to reschedule online		homepage				
	Reschedule biometrics						
			Clicking card will take				
	Search for your existing biometrics		users to the Biometrics				
Card	appointment to reschedule online		Reschedule homepage				

Individual - Biometrics Rescheduling							
Instructional text: Text that appears directly below a question and provides instructions for answering the question and question and provides instructions for answering the question and question an	estion						
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Section/action deleted							
Approved language							
Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates Text	Notes	Comment Commen Author	t NexGen Response
URL address	my.uscis.gov/accounts/biometrics/overview						
Page Title	Reschedule a Biometrics Appointment						
	After you file your application, petition, or request, we will schedule your biometric services appointment at a local						
	Application Support Center (ASC) if you need to provide your fingerprints, photograph, and/or signature. We have the						
	general authority to require and collect biometrics from any applicant, petitioner, sponsor, beneficiary, or other individual						
	residing in the United States for any immigration and naturalization benefit. See 8 CFR 103.2 (b)(9).						
	Your appointment notice (Form I-797C, Notice of Action) will include the date, time, and location for your ASC appointment.						
	The biometrics you provide during your ASC appointment allows us to confirm your identity and run required background						
	and security checks.						
	If the assigned Application Support Center (ASC), date, or time conflicts with an important life event, planned travel, or						
Overview	another significant event, you may be eligible to reschedule your appointment online.						
	You can reschedule online if:						
	- Your appointment is scheduled for a future date						
	- You establish good cause to reschedule						
	 You have not rescheduled your original appointment two (2) times; 						
	- You did not miss the original appointment time; and						
	- Your filed form is not the Form I-600, Petition to Classify Orphan as an Immediate Relative; Form I-600A, Application for						
	Advance Processing of an Orphan Petition; Form I-800, Petition to Classify Convention Adoptee as an Immediate Relative;						
Eligibility to reschedule online	and I-800A, Application for Determination of Suitability to Adopt a Child from a Convention Country.						
Missed appointment	If you missed an appointment, please call the Contact Center at 800-375-5283.						
	After an appointment is rescheduled, you will see a new notice (Form I-797C) in the "Submitted Requests" section of your						
	account. You must bring this new notice to your scheduled appointment.						
	Your attorney or an accredited representative does not need to go with you to the ASC, even if they submitted your						
	application, petition, or request to USCIS. Your notice will provide specific instructions on what you should bring to your ASC						
	appointment.						
	You must bring the following to your appointment:						
	- Your ASC appointment notice (Form I-797C). If you received multiple biometrics appointment notices, please bring all						
	notices to your appointment at the application support center.						
	 A valid photo identification (such as your Green Card, passport, or driver's license). 						
	- We recommend that you print or save a copy of your completed application, petition, or request for your records. We also						
	recommend that you review this copy before you come to your ASC appointment. We cannot provide you with a copy of						
	your application, petition, or request, or a copy of any of your biometric services appointment notices at the time of your ASC						
After an appointment is rescheduled	appointment.						
	If you need more information about how to prepare for your biometrics appointment, there is more information here on						
More information about biometrics appointments	USCIS.gov. [https://www.uscis.gov/forms/filing-guidance/preparing-for-your-biometric-services-appointment]						
			Takes user to reschedule				
Button	Reschedule appointment		an appointment				
			Takes user to view				
Button	View submitted requests		submitted requests tab				

Individual - Biometrics Rescheduling								
Instructional text: Text that appears directly below a question and provides instructions for answering the qu	estion							
Question/prompt grouping breaks are indicated by a horizontal line								
Conditional question/prompt logic is indicated in () before question/prompt								
Section/action added								
Section/action deleted								
Approved language								
Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional	Updates	Notes	Comment Comment	NexGen Response
	my.uscis.gov/accounts/biometrics/reaso			TCAT.			Addior	Response
URL address	n-for-reschedule							
			User can select between					
			the two to (1)					
			reschedule appointment					
			or (2) view notices - the					
	Reschedule Appointment		number in the (#) field					
Tabs	Past Requests		notices are pending					
Page Title	Reason for reschedule		notices are pending					
•								
	Please provide a reason for why you are							
	rescheduling a biometrics appointment.							
	Appointments can only be rescheduled							
	reasons provided below.							
	If your reason is something other than							
	one of the options listed, please select							
Madel Description	other and provide a reason in the text							
Modal Description	neid.	Cannot secure transportation						
		to appointment location						
		Cannot take time off from						
		work						
		Illness medical annointment						
		or hospitalization						
		Late or undelivered						
		appointment notice						
		Previously planned travel						
		rieviously plained claver	User to select one of the					
		Significant life event, such as:	reasons provided or type					
		wedding, funeral, or	another answer when					
		graduation	prompted if no					
rial a	Colort a second for secolarity	Other (enter reason below)	selections explain their					
Field I	Select a reason for rescriedule	Other (enter reason below)	Free text field only					
			appears if "other" is					
			selected from drop					
Field 2	Tell us the reason for rescheduling	[Free text field]	down field					
			Moves user to					
Button	Nevt		appointment					
button	Next		Button to take user back					
Button	Back		to the overview					
Enter "Other"								
		Connot cocure transportation						
		to appointment location						
		Cannot take time off from						
		work						
		Illeges modical appointment						
		or hospitalization						
		Late or undelivered						
		appointment notice						
		Descional colores of the state						
		Previously planned travel						

Tell us the reason for rescheduling [Free Text Field] User to select one of the select one of the significant life event, such as: reasons provided or type wedding, funeral, or another answer when graduation prompted if no selections explain their selections explain their free text field only appears if "other" is selected from drop down field

Field 2

Field 1

Individual - Monistrics Rescheduling			
menutional taxes Toor that appears distortly below a spaceton and provides instrumentees for answering Question/prompt grouping broads and indicated by a benieve that into Constitution instrumenters taxis is indicated in 1. Mafras successive/commen	al ge denom		
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descent for even the second se	Cardoni & Instructions Ann	ngame Faik/Interaction Type	Address between a
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Age Thir	Arabeticie a l'Ametrico Appeintment	Jur sat after	
		(1) restrictule applicitment or (2)	
	Sealestale Appointment	new voltage. the number in the [4]	
Sale.	Per Reparation	tury notion.av Popea kar on the	
		the experience that they where a user is	
	leases for conductors	to the present.	
	appointment Granth southern	in every page of the	1 1
Ingen Inder	Landremation Enter the following information to	teantana - aithin tea Taschadula	
	find and reschedule an existing Momentum appointment.		
	A reschedule reparat is based on a unique receipt number. You must		
	submit a separate reachedule respond for each person on the same with a respect number.		
	Provide althor the resulptimentian or A.		
Minial Description	number to locate your appointment.		Said Sp. "The receipt
			D character Mentiller that USOS
	Receipt Number		protection for autors applications on publicity 2 constraints.
	Enter your receipt number	Due to enter the	New arcanet must
Part 1	ARCOMETERS	Building Spectra to	Registration Warrison Registration Naminar
			(A. Number) & a 7, A, ar 5 slight number that
			sitians, if your & Number & Inser than
			Edigin, dur system Milliostematisatiy add menticidae dae
			"A" and before the first slight as therein
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Parti J. Drue Sade	Enter a solid 2, 8, or theligh hormat- ian ADCIMENT	uner antern a number with incernet	
Part 3	Carneti Appaintment Data Dat	de antenatias WA/50/WW Gain la antendaria Gaine Anne	
Pade 6 Pade 5	Carners Appaintment Tana Tan Date of Birth Date	ne te tige in with a mask disp down menu de antensé an WM/GO/WWY Gaar te anten date	
Part 6	Application Support Carrier Dro	ry dears of all AUC offices. Scars to channe office from dears dear lost fadenits or "	
lates	Rest	information torfinal appointment	
ferm Gura für allelle page			
	Reschedule an Existing Appointment	Spilen arras.	
	We've encountered as error with your request. Rease try again.	Galanting the Austran to try again will bring the Solids to Find	
forme States - General Spalen former Description: Annotationness and States (Connect) - Direct Journ		applicant	
	Appointment Net Found		
	We shall not locate an		
	information submitted.		
	mean unity the information you entered is consol and kryagain.	Inc. data the local	
Arran State - Appaintment not have	If you need further assistance, place call the Centert Center at Mill-	when appaintment servet its found.	
	Apparents over		
	appaintment hand at the information submitted.	Error state stigligati	
	If you need further assistance, place call the Contact Center at MID	alten an appointment is Tourid, isat not schedulet, for a	
firme State - Appaintment not scheduled	175-1248. Applications communities Resultational	instational research Research There are a New York State Pacification	
	Your appointment cannot be modeled only of the To control by	Australia disari halimete ke self-reschedulet.	
firm State : Apprintment sametile residuabilit	place call the Center Center at BID 175-1248.	Garantiy #36(30564,800(3065 (but Ris, maj charge)	

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Individual - Biometrics Rescheduling							
Instructional text: Text that appears directly below a question and provides instructions for answering	g the question						
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Step/Page little	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Opdates	Notes	Comment Comment	vexGen
	my use is goy/accounts/biometrics/re	sch		Text		Author	response
LIDL addrace	adulo (ovicting appointment	SCII					
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			User can select between				
			the two to (1)	1			
			reschedule appointment				
			or (2) view potiese the	L			
	Roschodulo Appointment		or (2) view notices - the				
	Rescriedule Appointment		number in the (#) field				
7 -1-	Submitted Requests (#)		will snow now many				
Tabs	Past Requests		notices are pending				
Page Title	Reschedule an Existing Appointment						
			lext to display now				
			many appointments				
			found for specific user				
			based on information				
			entered on previous				
Modal Description	Appointment available to reschedule		screen				
	[Day], [Date - Month Day, Year], at		Text to display specific				
	[Time]		date, time and location				
Appointment Details	[Address]		for appointment				
			Radio button to take				
			user to options available	2			
			for the specific location				
			of previously scheduled				
Radio Button	Reschedule at this location		appointment				
			Radio button to take				
			user to options available	2			
Radio Button	Reschedule at another location		at different locations				
			Takes user to the				
			location reschedule				
Button	Next		screen				
			Button to take user back	< c			
			to the Reschedule				
			Biometrics Appointment	t			
Button	Back		screen				
Error States							
	Too Many Reschedules						
			Error state that would				
	You cannot reschedule this appointm	ent	display if user has				
	online because it has already been		reached the maximum				
	rescheduled multiple times. To		number of reschedules				
	reschedule, please call the Contact		for a specific				
Appointment Details - Error State - Too many reschedules	Center at (800) 375-5283.		appointment.				
	Reschedule Unavailable Online						
	You can't reschedule this appointmer	nt	Error state that would				
	online at this time. Appointments car	ı	display if user seeks to				
	only be rescheduled online up to twe	lve	reschedule a missed				
	hours before the original appointment	nt	appointment or too				
	time. To reschedule, please call the		close to appointment				
Appointment Details - Error State - Reschedule Unavailable (Outside grace period)	Contact Center at (800) 375-5283.		time				

Individual - Biometrics Rescheduling							
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Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates	lotes Comm	ent Comment	NexGen
				Text	Author	•	Response
	my.uscis.gov/accounts/biometrics/rescl	he					
URL address	dule/multiple-existing-appointments						
			User can select between				
			the two to (1) reschedule	2			
			appointment or (2) view				
	Developed to Associations of		notices - the number in				
	Reschedule Appointment		the (#) field will show				
	Submitted Requests (#)		now many notices are				
labs	Past Requests		pending				
Page litle	Reschedule an Existing Appointment		The second second second				
			lext to display how				
			many appointments				
			found for specific user				
			based on information				
			entered on previous				
			screen. Multiple				
			appointments listed on				
Modal Description	Appointments available to reschedule		this page				
			lext to display specific				
			date, time and location				
	[Day], [Date - Month Day, Year], at [Tim	ne]	for each appointment				
Appointment Details	[Address]		listed				
			Button to take user back				
			to beginning of finding				
Button	Back		an appointment				
			Button to take user back				
			to the My Biometrics				
Button	Next		Appointment screen				
Faren Chaban							
EITOT States	Too Many Reschedules						
	roo many nescredules		Error state that would				
	You cannot reschedule this appointment	nt	display if user has				
	because it has already been rescheduled	d	reached the maximum				
	multiple times. If you need further		number of reschedules				
	assistance, please call the Contact Center	er	for a specific				
Appointment Details - Error State - Too many reschedules	at 800-375-5283	-	appointment.				
PP						NOTE: The	
						related warni	ing
						in the sheet	
						labeled	
						"SCREEN 4 -1	
						Existing ant "	
						ctatos that	
						appointment	c
						can bo	3
						rescheduled	an
	Reschedule Unavailable					to 12 hours	սի
	Rescriedule Unavallable					to 12 nours	
	Very seals associated to this substant	-				beiore appt.	
	Tou can't rescriedule this appointment a	dL	Frank shake that and the			time.	
	unis time. Appointments can only be		Error state that would			Recommend	
	rescheduled within nine hours of the		aisplay it user seeks to			consistency r	e:
	original appointment time. If you need		reschedule a missed			allowable tim	ie
	further assistance, please call the		appointment or too close	2	P. Tyle	r before appt.	tor
Appointment Details - Error State - Reschedule Unavailable (Outside grace period)	Contact Center at 800-375-5283.		to appointment time		OCĆ	reschedule.	

Individual - Biometrics Rescheduling							
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Approved language							
Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates	Notes	Comment Comment	NexGen
		•		Text		Author	Response
	my.uscis.gov/accounts/biometrics/resch	1					
URL address	edule/search-new-location						
			User can select between				
			the two to (1)				
			reschedule appointment				
			or (2) view notices - the				
	Reschedule Appointment		number in the (#) field				
	Submitted Requests (#)		will show how many				
Tabs	Past Requests		notices are pending				
Page Title	Search for Location						
	Enter a state or ZIP code to find a						
	location to reschedule your						
Modal Description	appointment						
modul Description	appointment		Liser to select state				
Field 1	State		using drondown menu				
Field 2	ZIP Code		using a opdown menu				
	LIF COUC		User to enter zin code				
			for the office nearest to				
Field 2 Description	Enter a 7IP code		that location				
rieu z Description							
			Submits state or 21p code	e			
Dutter	N		to locate closest offices				
Button	Next		to that location				
			Button to take user back				
			to the keschedule				
			BIOMETRICS Appointment				
Button	Back		screen				

Во							
Instructional text: Text that appears directly below a question and provides instructions for answering the que	estion						
Question/prompt grouping breaks are indicated by a horizontal line							
Conditional question/prompt logic is indicated in () before question/prompt							
Changes to existing copy							
Section/action added							
Section/action deleted							
Approved language							
Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates	Notes	Comment Commen	t NexGen
		•		Text		Author	Response
	my.uscis.gov/accounts/biometrics/resch	1					
URL address	edule/select-new-location						
			User can select between				
			the two to (1)				
			reschedule appointment				
			or (2) view notices - the				
	Reschedule Appointment		number in the (#) field				
	Submitted Requests (#)		will show how many				
Tahs	Past Requests		notices are pending				
Page Title	Select New Location		nonces are penantg				
rage ritle	Choose a location to reschedule your						
Model Description	appointment						
Modal Description	appointment.		Appears after user clicks				
			"nevt "				
			next.				
			Display zin code or state				
			entered in previous				
Field 1	[Display 7]D and a state]		coroon by year				
rielu I	[Display ZIP code of state]		Appears after user clicks				
			Appears after user clicks				
			next.				
			Dicplay zin codo ontered				
	Applicant Support Contor locations		in provious scroop bu				
Colored -	"[7]D and all		in previous screen by				
Subtitle	[ZIP COUCE]"		user				
Descriptive Text	Select your preferred location.		A				
			Appears after user clicks				
			next."				
			Decederation of the state of				
			Based on the zip code				
			provided by the user,				
	[Street number, Street Name]	User to select one location	the relevant offices are				
Office Options	[City, State (XX), Zip Code]	from the listed options	returned as options				
		Submits one preferred office					
Button	Next	selection					
			Button to take user back				
			to the Reschedule				
			Biometrics Appointment				
Button	Back		screen				

Individual - Biometrics Rescheduling Instructional text: Text that appears directly below a question and provides instructions for answering the que Question/prompt grouping breaks are indicated by a horizontal line	estion					
Conditional question/prompt logic is indicated in () before question/prompt						
Changes to existing copy						
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Sten/Page Title	Content & Instructions	Response	Field (Interaction Type	Additional Instructional Lindates	lotes Comment Commen	NexCon
Step/ uge mie	content a matuetions	Response	ricia, interaction rype	Text	Author	Response
	my.uscis.gov/accounts/biometrics/resch					
URL address	edule/select-new-date					
Tabs Page Title Modal Description	Reschedule Appointment Submitted Requests (#) Past Requests Select New Date and Time New appointment location [Street number, Street name] [City, State (XX), Zip Code]		User can select between the two to (1) reschedule appointment or (2) view notices - the number in the (#) field will show how many notices are pending Address of office location pulled from what user selected in previous screen Change location hyperlink takes user back to the screen to input desired zip code			
Subtitle	Select an available date and time		F			
			User to click desired			
Field 1	Date	Displayed on calendar	date			
Once date selected						
Title	Available appointment times for [selected date]		User to choose desired			
Field 2	Time	Tiles showing available times Submits date and time chosen	appointments			
Button	Next	by user Takes user back to the				
Button	Back	location screen				
	Are you sure you want to cancel?		Select yes - will return			
	Canceling will delete all progress and saved appointment request information	Yes/no button for user to	user to initial screen Select no - will keen user			
Pop up	Would you like to continue?	cancel	on current screen			
Error State						
	At this time, there are no appointments					
	available at the Application Support		Displays when there are			
	Center you have chosen. You can select		no available			
	another Application Support Center or		appointments at the			
No Available Appointment Error	try again tomorrow.		selected ASC.			
Error state	We've encountered an error with your		Error displayed if there is a system error in scheduling the			
Error State	request. Please try again.		appointment.			

Individual - Biometrics Rescheduling										
Instructional text: Text that appears directly below a question and provides instructions for answering the qu	estion									
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				Text		Author	Response			
	my.uscis.gov/accounts/biometrics/reso	h								
URL address	edule/confirm-new-appointment									
			User can select between							
			the two to (1)							
			reschedule appointment							
			or (2) view notices - the							
	Reschedule Appointment		number in the (#) field							
	Submitted Requests (#)		will show how many							
Tabs	Past Requests		notices are pending							
Page Title	Confirm New Appointment									
	[Day, Month Date, Year] at		Address of office							
	[Appointment Time]		location pulled from							
	[Street number, Street name]		what user selected in							
Location details	[City, State (XX), Zip Code]		previous screens							
			Submits date and time							
Button	Confirm Reschedule		chosen by user							
			Button to take user back							
			to the time selection							
Button	Back		screen							

Individual - Biometrics Rescheduling Instructional text: Text that appears directly below a question and provides instructions for answering the Question/prompt grouping breaks are indicated by a horizontal line	guestion						
Conditional question/prompt logic is indicated in () before question/prompt Changes to existing copy							
Section/action added							
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Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates	Notes	Comment Comment	t NexGen
				Text		Author	Response
URL address	my.uscis.gov/accounts/biometrics/resch edule/confirmed-appointment	1					
Tabs Page Title	Reschedule Appointment Submitted Requests (#) Past Requests The appointment has been rescheduled When the updated notice is available you will receive an update via email or SMS message. You can check on the status of your notice in the "Submitted Requests" section above.	1	User can select between the two to (1) reschedule appointment or (2) view notices - the number in the (#) field will show how many notices are pending				
Modal Description Location Description Location details Title	You will receive your new appointment notice within 1-2 business days. You must bring this new notice to your appointment. New appointment details [Day, Month Date, Year] at [Appointment Time] [Street number, Street name] [City, State (XX), Zip Code] Next Steps		Address of office location pulled from what user selected in previous screens				
	The individual listed on the ASC Appointment notice (Form I-797C) is the person required to attend the biometrics appointment. An attorney or an accredited representative does not need to attend the ASC appointment with you, even if they submitted the application, petition or request to USCIS on your behalf. The notice will provide specific instructions on what you should bring to your ASC appointment.						
Text	What to bring to the ASC appointment: - The ASC appointment notice (Form I- 797C). If you received multiple appointment notices, please bring all notices to the appointment at the ASC. - A valid photo identification (such as your Green Card, passport, or driver's license).						
More information about biometrics appointments	IT you need more information about what to expect at your appointment, further details of how to prepare for a biometrics appointment are listed here. [https://www.uscis.gov/forms/filing- guidance/preparing-for-your-biometric- services-appointment]	Button to take user back to the Reschedule Biometrics Appointment latible loca					
sutton	Done	Appointment initial screen Button to take user back to					
Button	Reschedule another appointment	the initial "find" screen to search for a new appointmen	t				

Individual - Biometrics Rescheduling							
Instructional text: Text that appears directly below a question and provides instructions for answering the qu	lestion						
Question/prompt grouping breaks are indicated by a horizontal line							
Conditional question/prompt logic is indicated in () before question/prompt							
Changes to existing copy							
Section/action added							
Section/action deleted							
Approved language							
Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates	Notes	Comment Comment	t NexGen
	my use is gov/accounts/biometrics/subm	1		Text		Author	Response
UBL address	itted-requests						
			User can select between				
			the two to (1)				
			reschedule appointment				
			or (2) view notices - the				
	Reschedule Appointment		number in the (#) field				
Tabe	Submitted Requests (#)		will show how many				
	rasi Requests		notices are pending				
rage mile	No Requests						
	no nequests						
	Requested changes to your scheduled		Displayed when there				
	biometrics appointments are displayed		are no requests in the				
Modal Description	here.		account				
	View your biometrics appointment						
	reschedule requests and updated notice						
	information.						
	Please be advised, notices are only		Displayed when there				
	available for 45 days. After 45 days, the		are requests in the				
Modal Description	notice will be deleted.	Tune of Nation Chaton	account				
	[A-Number]	available:					
	Appointment Details [Office Name Date	avallable.					
	(xx/xx/xxxx) Time]	Notice nendina	Notice state to be				
		notice penaing	updated from NASS				
Appointment Details	[Status of Notice]	Download PDF	system once reviewed				
		Type of Notice States					
		available:					
			Notice state to be				
		Notice pending	updated from NASS				
			system once reviewed.				
Button	Download PDF	Download PDF					
Rutton	Next		of results				
DULLUII	INCAL		or results				
			Takes user to previous				
Button	Back		page of results				
Empty State							
	No Requests		Displayed when there				
			are no requests or				
	Requested changes to your scheduled		appointments associated				
Modal Description	appointments are displayed here.		with an account				

Individual - Biometrics Rescheduling Instructional text: Text that appears directly below a question and provides instructions for answering the que Question/prompt grouping Dreaks are indicated by a horizontal line Conditional question/oromot toic is indicated in (1 before question/compt	estion						
Changes to existing copy							
Section/action added							
Section/action deleted							
Approved language							
Step/Page Title	Content & Instructions	Response	Field/Interaction Type	Additional Instructional Updates Text	Notes	Comment Comment Author	NexGen Response
URL address	my.uscis.gov/accounts/biometrics/past- requests						
Tabs Page Title	Reschedule Appointment Submitted Requests (#) Past Requests Past Requests View your past biometrics appointment requests.		User can select between the two to (1) reschedule appointment or (2) view notices - the number in the (#) field will show how many notices are pending				
Modal Description	Please be advised, notices are only available for 45 days. After 45 days, the notice will be deteed. [Reciept Number] [A-Number] Appointment Details [Office Name, Date (xx/xx/xxx), Time]	Type of Notice States available:	Displayed when there are requests in the account				
Appointment Details	[Status of Notice] [Status of Notice]	Notice pending Download PDF Type of Notice States available: Notice pending	Notice state to be updated from NASS system once reviewed Notice state to be updated from NASS				
Button	Download PDF	Download PDF	system once reviewed.				
Button	Next		Takes user to next page of results Takes user to previous				
Button	Back		page of results				
Empty State							

No Requests

Modal Description

Requested changes to your scheduled appointments are displayed here. Displayed when there are no requests or appointments associated with an account