

Payments to grow your world

H1 2024 Results

August 1st, 2024

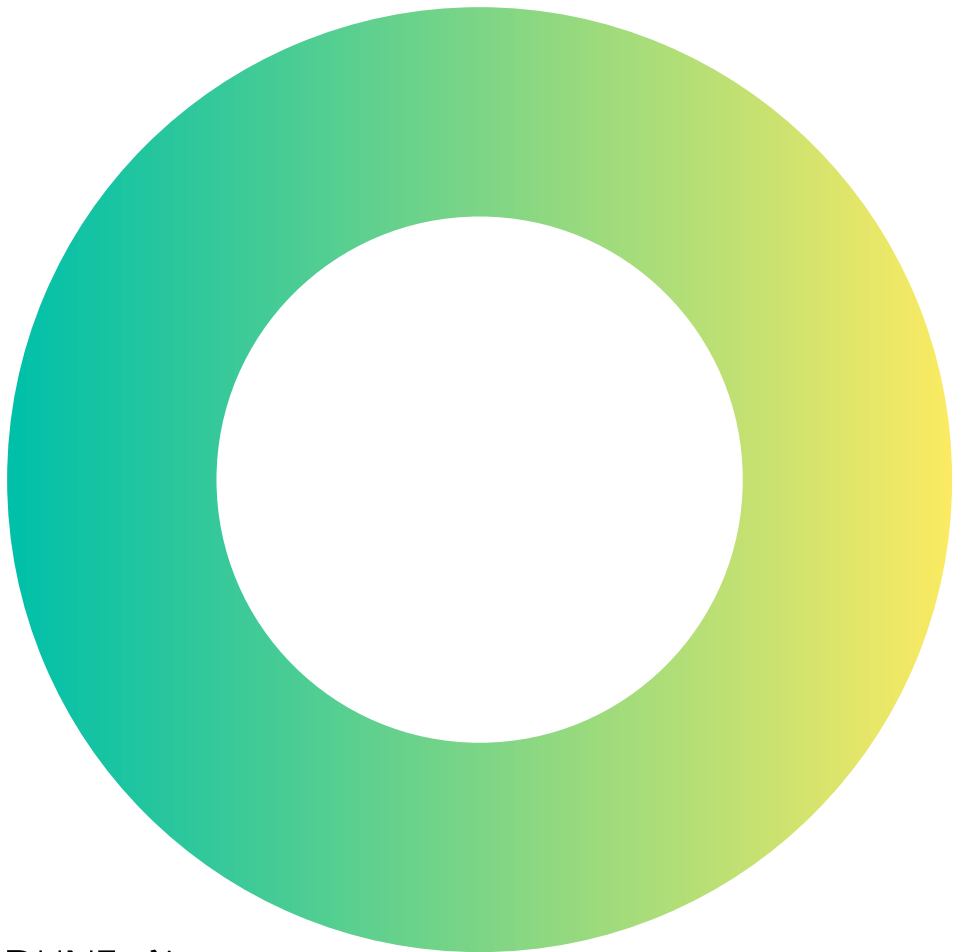
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Revenue organic growth and Adjusted EBITDA improvement are presented at constant scope and exchange rate. Adjusted EBITDA is presented as defined in the 2023 Universal Registration Document. All amounts are presented in € million without decimal. This may in certain circumstances lead to non-material differences between the sum of the figures and the subtotals that appear in the tables. 2024 objectives are expressed at constant scope and exchange rates and according to Group's accounting standards.

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H1'24 highlights

Gilles Grapinet
Group CEO

H1 2024 highlights



H1'24 performance



€2,289m revenues

+2.1% organic growth
Of which 6.2% MS underlying growth with softer trend along Q2 due to macro*



€514m adj. EBITDA

22.5% adj. EBITDA margin
or -67 bps vs H1'23



€82m free cash flow

16.0% of adj. EBITDA
including €42m of non-recurring Power24 costs



H1'24 Focus

Power24 execution

Evolution of operating our model to structurally improve our operating leverage

Ramp-up of growth engines

Launch of new products and partnerships, with CAWL preparation progressing as per plan

Free cash flow

Strong focus on cash costs reduction
Additional margin protection and cash cost savings measures



New Governance in place

New Chairman appointed

Wilfried Verstraete

Board renewal & resizing completed

14 Directors** vs. 17 before

Strong competencies and diversity

Focus on Power24 delivery and cost measures protection

Increase 2025 run rate cash costs savings leading to a structurally improved operating leverage

Key streams cash costs savings

Product transformation

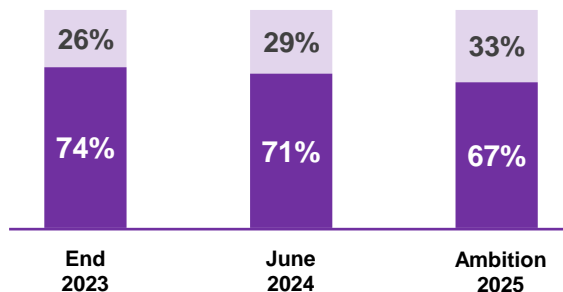
Technology optimization

Organization simplification

Sourcing streamlining

Focus on people equation: execution and ambition

Headcount split



- **Social processes completed** in all countries
- **Shift** from high-cost to low-cost countries **already in motion**
- Ambition to reach 2/3 – 1/3 with **full run-rate benefit in 2025**

■ : High-cost countries
■ : Low-cost countries



Power24
Status update

€220m
c.10% increase
(vs.€200m previously)

run rate cash costs savings in 2025



Additional
cost measures
in the current
environment

Hirings and replacements to be
postponed when appropriate
Non personnel costs strictly
contained



Focus on growth engines ramp-up

Growth accelerators in-motion



New countries and distribution networks



Unconditional anti-trust approval obtained

Launch of the new brand

Leadership team in place

Payment Institution (PI) licence obtention on-track

JV to be live progressively in H1'25



Strategic organic partnership with Worldline

Exclusive acceptance and acquiring capabilities

c.€6bn added expected MSV*

c.60,000 merchants' portfolio*

** Incremental CCB MSV and merchants add*



New products and partnerships

New products



B2B virtual card program

Enable OTAs to pay their suppliers more quickly and securely



Raiffeisen

Cloud-based instant payments solution leveraging Google's parentship

Enhanced capabilities through API connectivity

New partnerships



Breakthrough offering for global eCom players willing to expand in the \$72bn Turkish market

Direct access to local payment schemes (Troy cards)



ISV development in 36 countries

SoftPOS worldline tap on mobile technology

New channels



165 live partner platforms on OPP

c.6,300 new micro merchants onboarded as of today with SoftPoS

FY'24 guidance adapted while maintaining 2024 FCF

Assumptions reflecting volatile Q2 and H2 macro and European domestic consumption uncertainties

Uncertain environment

Positive dynamic in MSV development all along Q1'24

Slowdown of the MSV growth during Q2'24 with a low point in June on consumer spending softness echoing to large consumers' driven companies H1 reports (Retail, food & beverage, HPC, airlines, etc.) that remain very cautious in their H2'24 expectations

Beginning of July starts to show a recovery (transaction volumes growth better than in Q2'24)

c. 2% to c.3%
Organic growth

c. €1.13 to c.1.17bn
Adjusted EBITDA

Full impact of Power 24 in 2025

c. €230m
Free Cash-Flow



LOW RANGE OF FY'24 GUIDANCE

Macro and European domestic consumption stay muted in H2 as seen in the course of H1

-
MSV assumption low to mid single digit %

-
Merchant Services underlying growth at c.6% in H2'24



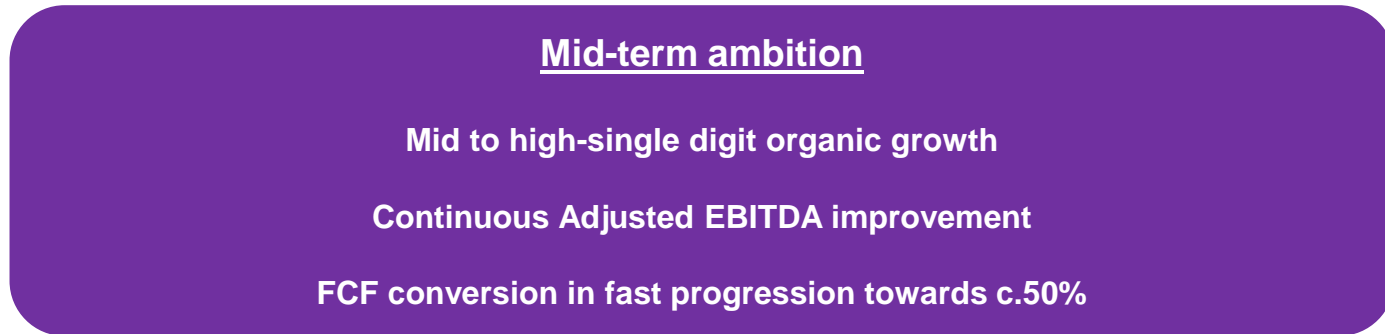
HIGH RANGE CORRESPONDING TO LOW END OF INITIAL GUIDANCE FY'24

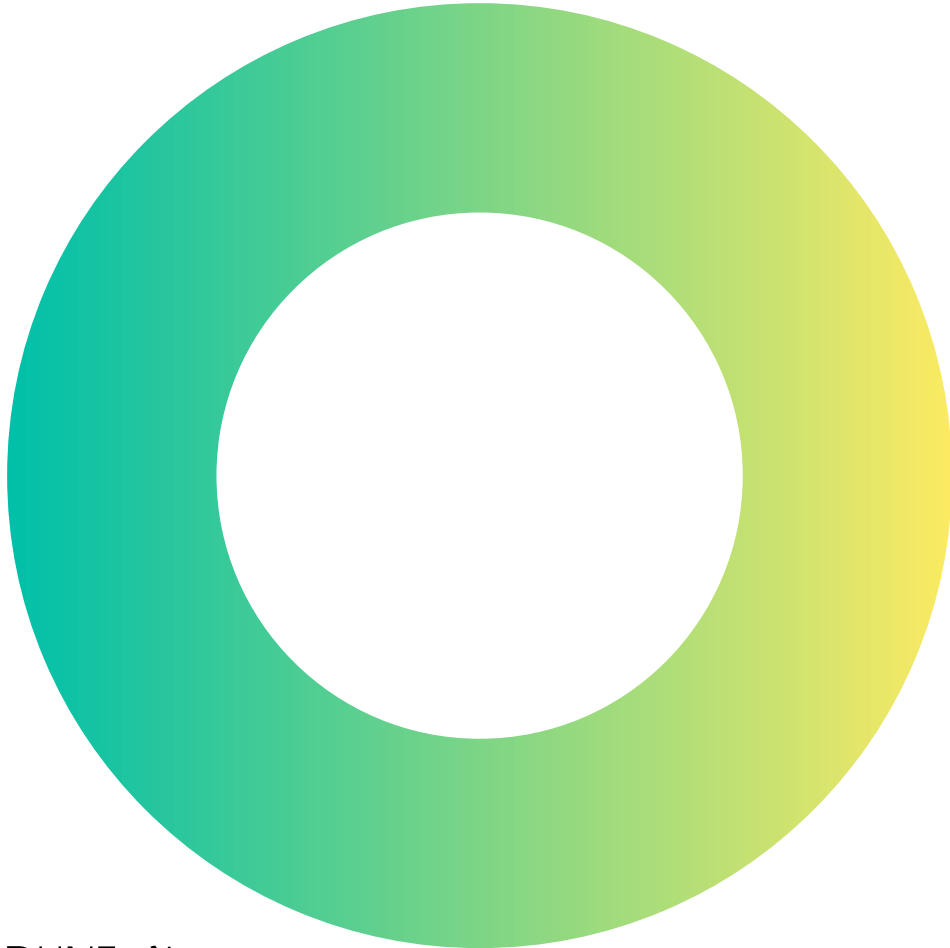
Macro and European domestic consumption improve in H2

-
MSV assumption mid to high single digit %

-
Merchant Services underlying growth at 7% or above in H2'24

Mid-term ambition intact supported by our strategic initiatives

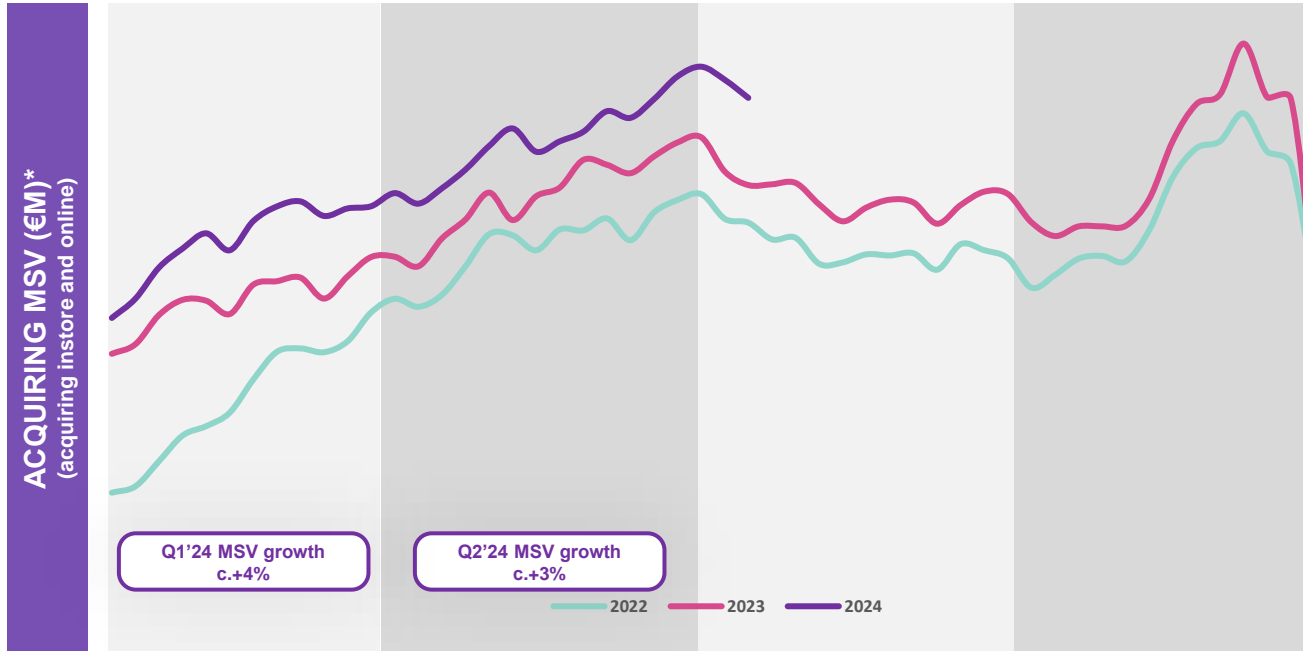




**Business and
Commercial Dynamics**
Marc-Henri Desportes
Deputy CEO

H1'24 acquiring MSV development

Performance highlighting the softness of Q2 dynamic along the quarter due to the current macro environment



* Rolling 3-week average transaction volumes in euro millions on acquiring activities

c.€230bn MSV
in H1'24

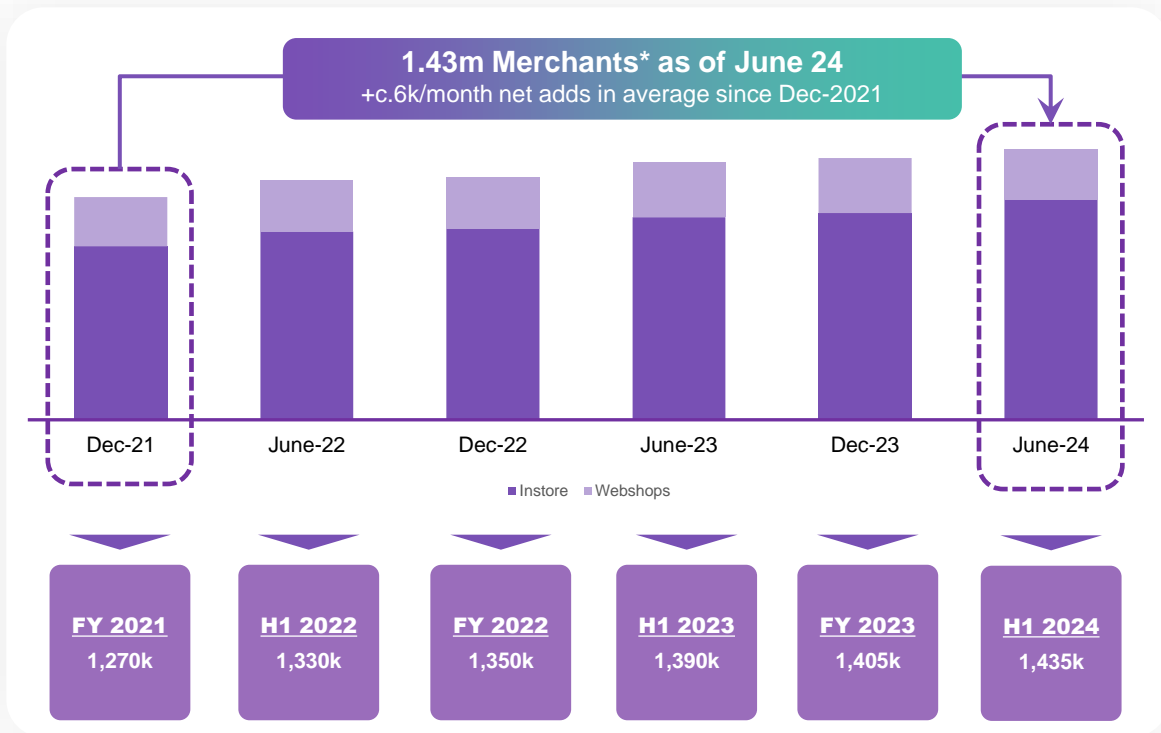
c.+4%
MSV growth vs H1'23
(of which c.+3% in Q2'24)

Deceleration in June
with MSV growth slowing
down all along the month

Beginning of July
Despite a slight recovery,
trends remain fragile

MS acquiring merchants' base development

c.30k new merchants in H1'24 reaching 1.43 million and to accelerate in H2'24 with CCB merchants' migration



Merchants' base highlights

+c.30k net merchants in H1'24

>c.165k net merchants vs. Dec-2021
onboarded in Worldline target platform

c.6k net new merchants
per month in average since 2021

Merchant base development
to continue in H2'24 with the
progressive migration of merchants
from CCB partnership

* Number of merchants corresponds to single merchant or to the number of stores if a single merchant owns several stores and is proforma including Axepta, Handelsbanken and Eurobank since December 2021 and excluding ANZ and Banco Desio still in migration process

MS commercial activity

Important wins relying on product differentiators and dedicated offerings



Focus EV Charging vertical

Key success factors & positioning

Dedicated verticalized offering
with a full-service solution including
payment acceptance and acquiring at European scale

**Attractive market opportunity supported by government
incentives and harmonized regulations in Europe**
EV public chargers to be multiplied by 4 by 2030 (c.2.5m chargers*)

Strong Worldline foothold
with an **estimated market share of c.25%**

Solid commercial dynamic with
>20 EV charging providers signed over the past 2 years



Key wins since 2022

ELECTRA

+ KEMPOWER

KOSTAD

road

EVONITY
ELEGANT POWER

alpitronic

Ingeteam

AMPECO

Q2'24 wins

Share.P

EnerCharge

* Number of stations by 2030 - IEA and McKinsey forecasts 2023



Q2'24 wins and upsells

Luxair

Online full-service solution
combining APM flows in
one interface

NortConsulting

Self-service acceptance in
vending and adjacent markets

recharge.com

Online multi-payment methods
solution (cards / APM)

IWOG International
Workplace
Group

Payment orchestration with
collecting services

ANTENOR

Advanced contactless solution
for grab-and-go machines

**Selfly
Store**

Cdiscount

Online smart routing coupled
with WL Tokenizer
(One click / BNPL / etc.)

FS and MeTS commercial activity

Leveraging Worldline core products know-how

FINANCIAL SERVICES



Cloud-based Instant Payment processing



First client on Worldline's cloud-based instant payments solution in Luxembourg leveraging the partnership with Google

Enhanced capabilities through API connectivity reducing integration complexity and smarter and quicker onboarding processes

Worldline's value-added services transaction sanction screening and stand-in account checks



Q2'24 wins and upsells



Front-end processing solutions



Acquiring processing solutions in Italy



Worldline Credit Insight solution to create an open banking-based credit analysis (partnership)

MOBILITY & E-TRANSACTIONAL SERVICES



Secured collection services



Secured services to online gaming in France

Collection within a CSPN-qualified safe to comply with the French regulatory framework

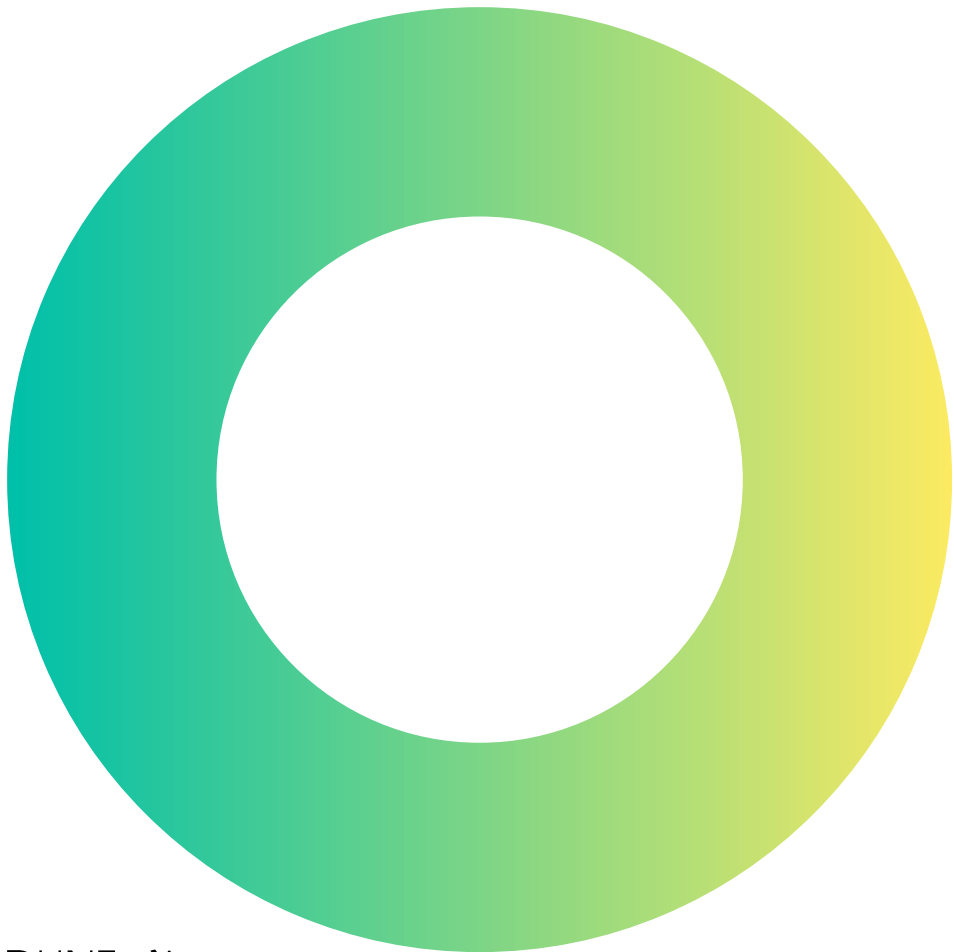
Q2'24 wins and upsells

Leader in ticketing for shows and sporting events

integrated ticketing and payment solution

Global energy company

Maintenance and evolution for the Payment and Loyalty applications



H1 2024
Financial performance
Grégory Lambertie
Group CFO

H1 2024 key financial highlights



€2,289m revenues

+2.1% organic growth
+1.4% organic growth on NNR basis*



€514m adj. EBITDA

22.5% adj. EBITDA margin (-67bps)
27.7% on NNR basis (-63bps)



€82m free cash-flow

16.0% of adj. EBITDA
including €43m of non-recurring strategic costs



€211m net income*

Group Share
9.2% of revenue



€0.75 diluted EPS*

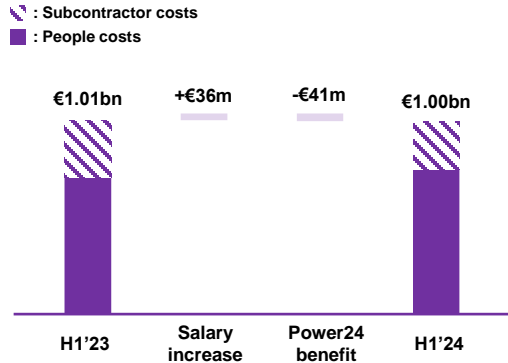
vs. €0.86 in H1'23

* Normalized figures adjusted for (Group share): integration and restructuring costs (previously named RRI without calculation changes), equity-based compensation, customer relationships & patents amortization and goodwill impairment

Finance – H1 2024 key finance focus actions

Cost management priority and initial benefits of Power24

People cost containment

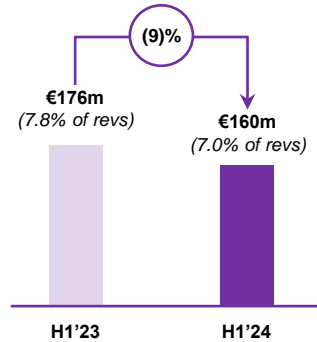


People costs impacted by the **rolling effect of 5% salary increases in 2023**

Inflation fully offset by H1'24 impact of Power24 1st benefits

Acceleration of Power24 in H2'24 and additional cost measures

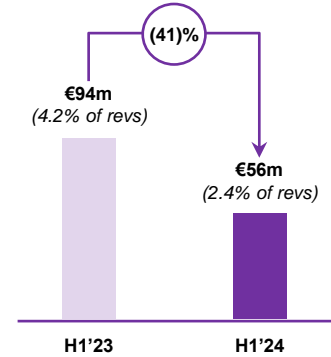
Capex prioritization



Capex representing **7% of revenue down** in € terms

Continued discipline on capex spend which is ahead of **expected trajectory**

Decrease of RRI exc. Power 24



41% reduction in cash integration & rationalization costs, **ahead of plan**




Trend reflecting the **integration progress of major acquisitions**

Evolution **in line with the medium-term trajectory**

H1 2024 financial performance

Global business lines revenue overview

Q2 2024 Group Revenue

(in €m)	Q2 2024	Q2 2023*	Organic growth (Published Revenue)	Organic growth (NNR)
Merchant services 	871	849	+2.6%	+2.4%
Financial services 	232	235	-1.5%	-2.0%
MeTS 	89	88	+1.3%	+1.3%
Worldline	1,192	1,172	+1.7%	+1.2%




*at 2024 constant scope and exchange rates

Q2'24 organic performance excl. merchants' termination

+5.9%
Merchant Services
organic growth

+4.0%
Group
organic growth

H1 2024 Group Revenue

(in €m)	H1 2024	H1 2023*	Organic growth (Published Revenue)	Organic growth (NNR)
Merchant services 	1,658	1,606	+3.2%	+2.5%
Financial services 	457	464	-1.5%	-1.3%
MeTS 	174	172	+1.0%	+1.0%
Worldline	2,289	2,242	+2.1%	+1.4%

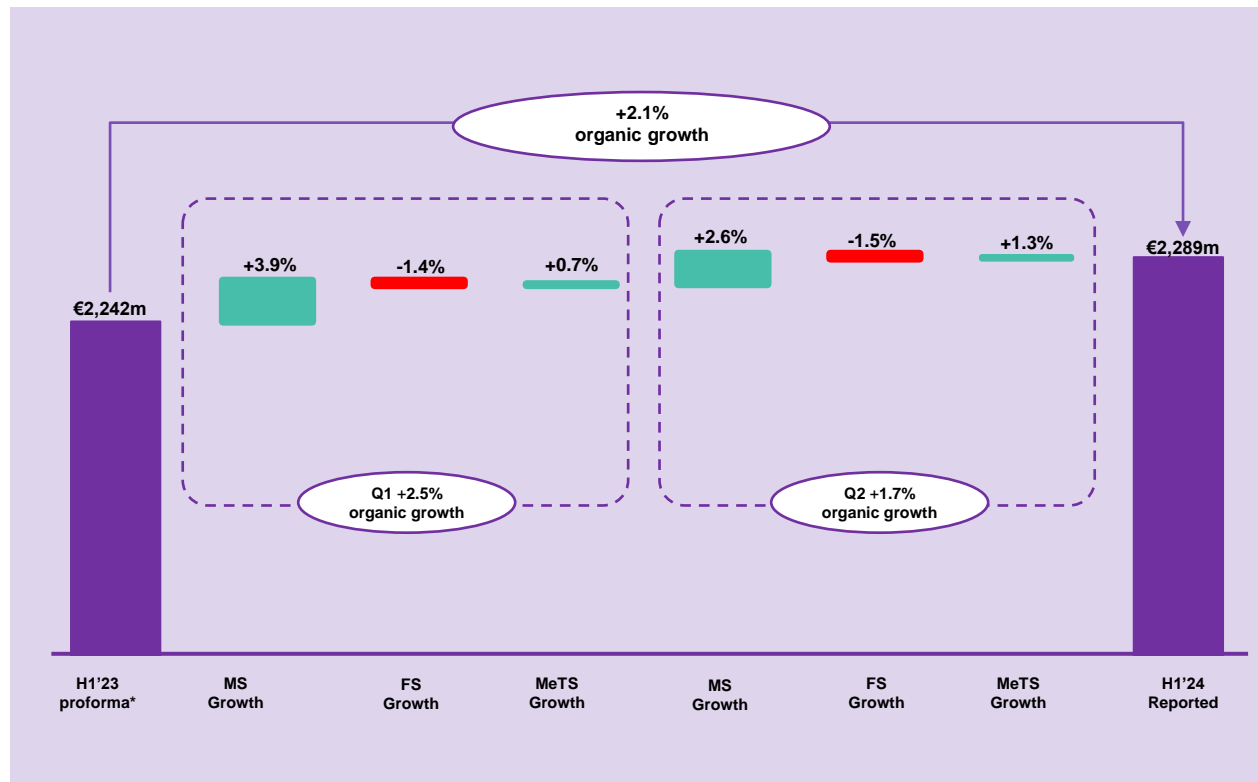
*at 2024 constant scope and exchange rates

H1'24 organic performance excl. merchants' termination

+6.2%
Merchant Services
organic growth

+4.2%
Group
organic growth

H1 2024 revenue building blocks



Focus on H1 2024 dynamics

+2.1% organic growth
(+4.2% underlying growth**)

Merchant Services up 3.2% (underlying growth of 6.2%)** reflecting a robust activity but affected by a growth deceleration along the second quarter with an average underlying growth of 5.9% in Q2'24

Financial Services down -1.5%, despite a good dynamic in Acquiring and Issuing processing fully offset by the earlier re-insourcing impact of budgeted of certain contracts

Mobility & e-Transactional Services up 1.0% mainly driven by a good momentum in Trusted Services division




* H1 2023 revenue at constant scope and exchange rates

** Organic growth restated from the base effect of merchants' termination

H1 2024 financial performance

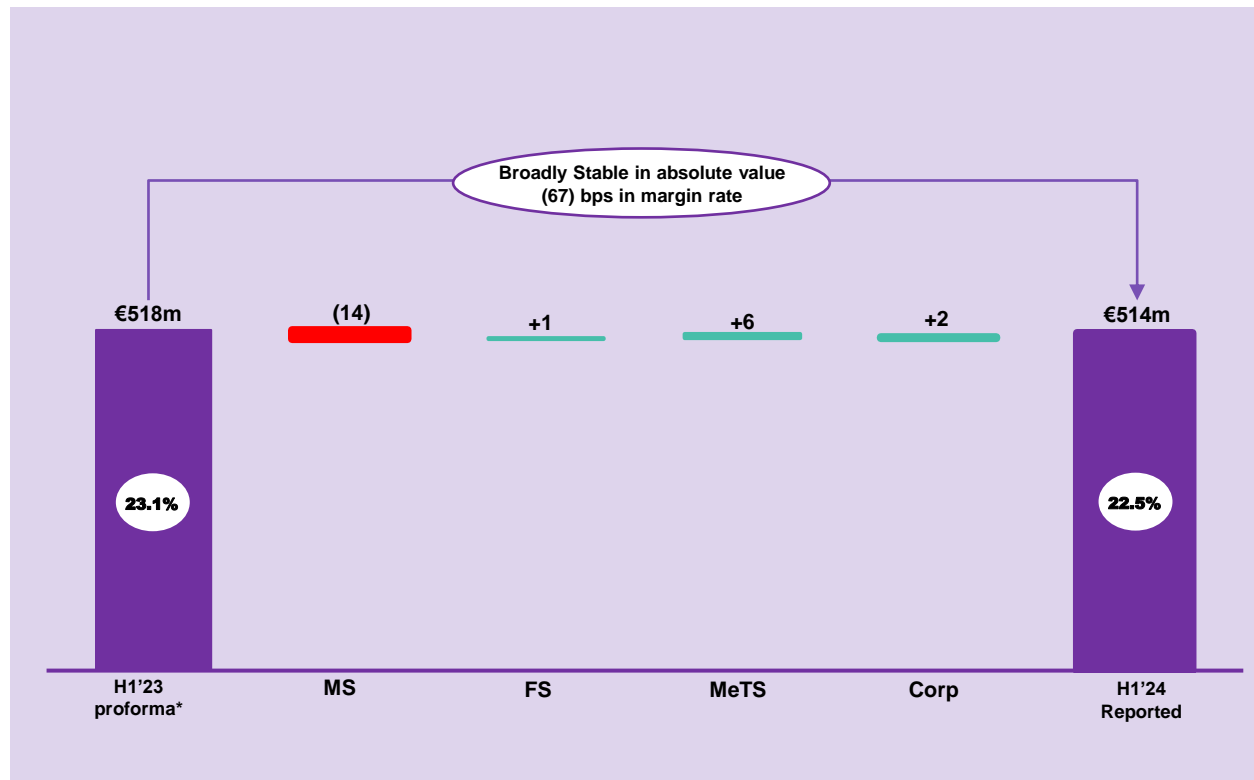
Global business lines Adjusted EBITDA overview

H1 2024 Group Adjusted EBITDA

(in €m)	H1 2024	H1 2023*	H1'24 margin (on Published Revenue)	vs. H1'23 margin (on Published Revenue)	H1'24 margin (on NNR)	vs. H1'23 margin (on NNR)
Merchant services 	386	400	23.3%	(161) Bps	31.3%	(191) Bps
Financial services 	126	125	27.7%	+74 bps	27.9%	+70 bps
MeTS 	30	24	17.1%	+334 bps	17.1%	+334 bps
Corporate	(28)	(30)	-1.2%	+10 bps	-1.2%	+10 bps
Worldline	514	518	22.5%	(67) bps	27.6%	(63) Bps

* H1 2023 adj. EBITDA at constant scope and exchange rates

H1 2024 Adjusted EBITDA building blocks



Focus on 2024 H1 dynamics

€514m Adjusted EBITDA stable vs. H1 2023

Merchant Services adjusted EBITDA impacted by the macro effect on transactions and online contract terminations

Financial Services adjusted EBITDA up despite soft revenue performance

Mobility & e-Transactional Services adjusted EBITDA driven by strong improvement in workforce management as well as a strong rationalization of our infrastructure costs

Corporate costs decrease benefiting from rigorous cost monitoring in support functions

* H1 2023 revenue at constant scope and exchange rates

Income statement

In €m	H1'24	H1'23
Adjusted EBITDA	514	518
Integration and rationalization costs (excl. Power24)	(58)	(93)
Power24	(174)	-
EBITDA	282	425
Customer relationships and patents amortization	(120)	(133)
Depreciations & Amortizations	(171)	(153)
Other OOI*	(7)	(19)
Operating income	(16)	120
Net finance costs	(35)	(15)
Income tax expense	13	(25)
Non-controlling interests & share of associates	9	1
Net Income – Group share	(29)	81
Normalized Net income – Group share**	210	243
Normalized diluted EPS (€)	0.74	0.84

* Equity based compensation costs and other items

**Normalized net income Group share excluding unusual and infrequent items net of tax

Highlights

- **Operating income mainly impacted by:**
 - **€174m Power24 costs** while non-P24 integration and rationalization costs are **down c.40% to €57m**
 - €120m Customer relationships and patents amortization
 - €171m of Depreciations & Amortizations
- **Net finance expenses reached €35m** mainly driven by €25m negative impact from FX and hyperinflation
- **Income tax expense** was positive by €13 million due to a loss before tax of €51 million. The annualized Effective Tax Rate (ETR) was 24.7% compared with 23.8% for the first semester of 2023
- **Net income group share of €(29)m** and **Normalized net income Group share of €210m**
- **Normalized diluted EPS of €0.74** vs. €0.84 in H1 2023

Free cash flow

In €m	H1'24	H1'23
Adjusted EBITDA	514	518
Lease obligations	(60)	(47)
Working capital change	(42)	77
Capex	(160)	(176)
Integration & Restructuring costs (excl. Power24)	(56)	(95)
Interest paid	(4)	8
Tax Paid	(66)	(51)
Others	(2)	(2)
Free Cash Flow before Power24	124	232
<i>Adjusted EBITDA conversion rate (%)</i>	24.1%	44.7%
Power24	(42)	-
Free Cash Flow	82	232
<i>Adjusted EBITDA conversion rate (%)</i>	16.0%	44.7%

Highlights

- **€514m contribution on adjusted EBITDA**
- **Capex representing €160m** in line with the expected full-year trajectory
- **Working capital change** with a €42m outflow
- **Integration and restructuring costs** excluding Power24 **down c.€40m** to €56m
- **€66m cash tax paid** related to current year as well as catch up payments (tax payment adjustments)
- **€124m Free cash Flow before strategic initiatives** representing an **adjusted EBITDA conversion of 24.1%**
- **€42m cash costs related to Power24**
- **€82m Free cash Flow reported** or 16.0% adjusted EBITDA conversion

Net debt evolution

In €m	H1'24	H1'23
(Net debt) / cash as of January 1st	(1,811)	(2,202)
Free Cash-flow	82	232
Acquisition net of disposals	19	143
Capital increase	21	2
Amortization of interests on convertible bonds	(6)	(6)
Others		(6)
Change in net debt	116	365
(Net debt) / cash as of June 30st	(1,696)	(1,837)
<i>LTM Net Debt / Adjusted EBITDA</i>	<i>1.5x</i>	<i>1.6x</i>

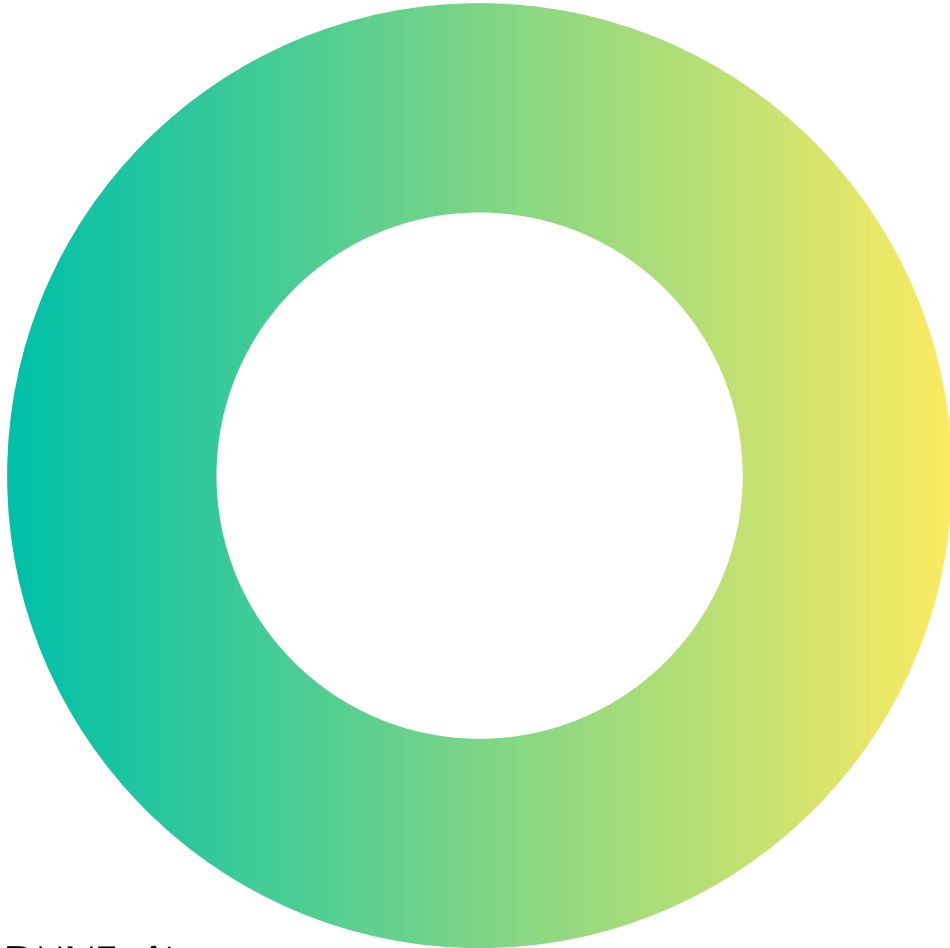
Highlights

- **€82m positive impact from free cash-flow**
- **Acquisitions net of disposal** included mainly a deferred payment linked to TSS
- **€21m positive impact from capital increase** of which the capital increase of CAWL subscribed by Crédit Agricole
- **€1.7bn of net debt at the end of H1 2024** representing a **Group leverage ratio of 1.5x LTM**



€1.125bn Revolving Credit Facility (RCF) signed in July with a maturity extended to July 2029

Commitment to maintain Investment Grade Rating



Key take-aways
Gilles Grapinet
Group CEO

Strong focus on execution and strategic actions

Position Worldline to leverage its next development phase after a year 2024 of transition

Leverage the Group transformation with Power24

Optimization
of growth levers

Adjustment
of the fixed costs base

Agility
of our operating model

Priority to organic growth

Focus
on products and innovation

Acceleration
of our organic strategic initiatives
of which the go live of CAWL

Selective M&A
on distribution and technology

Improve structurally Group's profile with full run rate impact reached in 2025

Capital Market Day planned on November 26th, 2024



Q&A



Appendices

Merchant Services

2024 H1 highlights



€1,658m

H1 revenues

+3.2% organic growth

H1'24 REVENUE: €1,658M WITH A 3.2% ORGANIC GROWTH

Despite a resilient activity, particularly in Italy or in some verticals such as travel and gaming, Merchant Services performance was impacted by the macro-economic environment and less consumer spendings in Europe and the termination of some of our online merchants

Q2'24 REVENUE: €871M WITH A 2.6% ORGANIC GROWTH:

Commercial Acquiring: Stable performance despite strong growth in Italy which was offset by some online contracts' termination

Payment Acceptance: Soft performance with good momentum in the Travel and Gaming verticals not fully compensating the effect of lower consumer spending impacting the Retail vertical

Digital Services: Solid growth driven by POS roll-out related to specific contracts, in particular in Germany

€386m

H1 Adjusted EBITDA

23.3% Adjusted EBITDA margin

H1'24 Adjusted EBITDA: €386M WITH A 23.3% MARGIN

Merchant Services adjusted EBITDA impacted the Macro effect on transactions and online contract terminations

COMMERCIAL ACTIVITY: Q2 2024 ACHIEVEMENTS



Financial Services

2024 H1 highlights



€457m

H1 revenues

-1.5% organic growth

H1'24 REVENUE: €457M WITH A -1.5% ORGANIC GROWTH

Performance reflected the re-insourcing impact earlier than budgeted of certain contracts, which was partially offset by the good performance of acquiring and issuing processing

Q2'24 REVENUE: €232M WITH A -1.5% ORGANIC GROWTH:

Card-based payment processing activities (Issuing Processing and Acquiring Processing): Good performance led by additional revenues generated by sustained momentum in Germany and good achievements in Asia Pacific.

Account Payments: Activity impacted by early re-insourcing of some volumes

Digital Banking: Slower growth due to lower project business in France and in the Netherlands

€126m

H1 Adjusted EBITDA

27.7% Adjusted EBITDA margin

H1'24 Adjusted EBITDA : €126M WITH A 27.7% MARGIN

Up 74 basis points despite soft revenue performance

COMMERCIAL ACTIVITY: Q2 2024 ACHIEVEMENTS



Raiffeisen

SONET
Payten

MARKET PAY



Mobility & e-Transactional Services

2024 H1 highlights



€174m

H1 revenues

+1.0% organic growth

H1'24 REVENUE: €174M WITH A 1.0% ORGANIC GROWTH

Sustained performance driven by a good momentum in Trusted Services division

Q2'24 REVENUE: €89M WITH A +1.3% ORGANIC GROWTH:

Trusted Services: Strong growth driven by a good momentum in France, thanks in particular to our Digital Workplace solution, and in Germany through new projects in e-health.

Transport & Mobility: Performance contrasted by lower volumes

Omnichannel interactions: Performance still impacted by project delivery delays in France and Spain.

€30m

H1 Adjusted EBITDA

17.1% Adjusted EBITDA margin

H1'24 Adjusted EBITDA : €30M WITH A 17.1% MARGIN

Adjusted EBITDA margin was up 334 basis points compared to last year driven by strong improvement in workforce management as well as a strong rationalization of our infrastructure costs

COMMERCIAL ACTIVITY: Q2 2024 ACHIEVEMENTS



Leader in ticketing for shows
and sporting events

Global energy
company

NR to NNR bridge and impacts on adjusted EBITDA

Revenue								
In € million	Q2 2024	Schemes &	Q2 2024	Q2 2023	Schemes &	Q2 2023	OG% Q2	OG% Q2
	Published	Partners fees	Net Net	Published*	Partners fees	Net Net	Published	Net Net
Merchant Services	871	(220)	652	849	(213)	637	+2.6%	+2.4%
Financial Services	232	(3)	229	235	(2)	234	-1.5%	-2.0%
Mobility & e-Transactional Service:	89		89	88		88	+1.3%	+1.3%
Revenue	1,192	(222)	969	1,172	(214)	958	+1.7%	+1.2%

* at constant scope and exchange rates

In € million	H1 2024	Schemes &	H1 2024	H1 2023	Schemes &	H1 2023	OG% H1	OG% H1
	Published	Partners fees	Net Net	Published*	Partners fees	Net Net	Published	Net Net
Merchant Services	1,658	(422)	1,236	1,606	(400)	1,206	+3.2%	+2.5%
Financial Services	457	(5)	452	464	(6)	458	-1.5%	-1.3%
Mobility & e-Transactional Service:	174		174	172		172	+1.0%	+1.0%
Revenue	2,289	(427)	1,862	2,242	(406)	1,836	+2.1%	+1.4%

* at constant scope and exchange rates

Adjusted EBITDA								
In € million	H1 2024	% margin	% margin	H1 2023	% margin	% margin	OG% H1	OG% H1
	Published	(on Published Revenue)	(on Net Revenue)	Published*	(on Published Revenue)	(on Net Revenue)	Published	Net Net
Merchant Services	386	23.3%	31.3%	400	24.9%	33.2%	(161) bps	(191) bps
Financial Services	126	27.7%	27.9%	125	26.9%	27.2%	+74 bps	+70 bps
Mobility & e-Transactional Service:	30	17.1%	17.1%	24	13.7%	13.7%	+334 bps	+334 bps
Corporate	-28	-1.2%	-1.2%	-30	-1.3%	-1.3%	+10 bps	+10 bps
Adjusted EBITDA	514	22.5%	27.6%	518	23.1%	28.2%	(67) bps	(63) bps

* at constant scope and exchange rates

Schemes & Partners fees = scheme fees + kickbacks PM03 + full buy-rate

EBITDA to Adjusted EBITDA & Operating margin to Adjusted EBITDA

<i>(In € million)</i>	6 months ended June 30, 2024	6 months ended June 30, 2023	Variation
Operating margin	342.9	365.1	(22.2)
+ Depreciation of fixed assets	162.8	145.0	17.8
+ Net book value of assets sold/written off	3.9	1.3	2.6
+/- Net charge/(release) of pension provisions	5.1	0.9	4.2
+/- Net charge/(release) of provisions	(0.8)	6.2	(7.0)
Adjusted EBITDA	513.9	518.5	(4.6)
Rationalization and associated costs (from other operating income and expense)	(185.6)	(23.1)	(162.5)
Integration and acquisition costs	(46.6)	(70.2)	23.6
EBITDA	281.6	425.2	(143.6)

Net income to normalized net income reconciliation

(In € million)

	6 months ended June 30, 2024	6 months ended June 30, 2023
Net income - Attributable to owners of the parent	(28.9)	81.1
Other operating income and expenses (Group share)	320.3	211.8
Tax impact on other operating items	(81.0)	(49.8)
Normalized net income - Attributable to owners of the parent	210.4	243.1



Thank you
For more information,
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