# Full-year results 2013

03.03.14



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# Cembra Money Bank Highlights 2013

### **Environment**

- Interest rates remain at historically low levels and foreseen to stay anchored through 2014
- Swiss economy grew around 2.0% ... Consumer loan market slightly down
- Stable competitive and regulatory environment

### **Financials**

- Net income of CHF 132.9mn ... earnings per share of CHF 4.43
- Stable net financing receivables base ... Credit cards receivables increased by 19%
- Net interest margin at 7% ... Cost/Income at 50% including one-off IPO charges, 44% on adjusted basis
- Return on average equity of 14.1% ... 16.6% using December 2013 shareholder's equity level

### **Operational**

- Rebranding campaign to Cembra Money Bank completed ... CHF 10.4mn spent in Q4 2013
- Further diversified funding sources with inaugural CHF 250mn 1.125% senior bond in November 2013
- Achieved historically low delinquencies 30+% at 1.8% and NPL% at 0.4% in December 2013

### Capital allocation

- Strong liquidity position with CHF 492mn cash and solid Tier 1 capital ratio of 19.7% as of December 2013
- Proposed 2013 cash dividend of CHF 2.85 per share<sup>2</sup>, to be paid out of reserves from capital contribitions
  and free of Swiss witholding tax

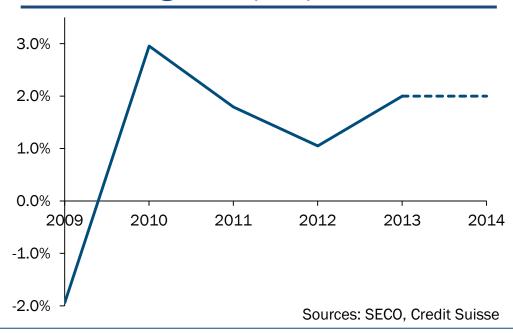
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<sup>&</sup>lt;sup>1</sup> Includes full-year net income adjusted for expected dividend distribution

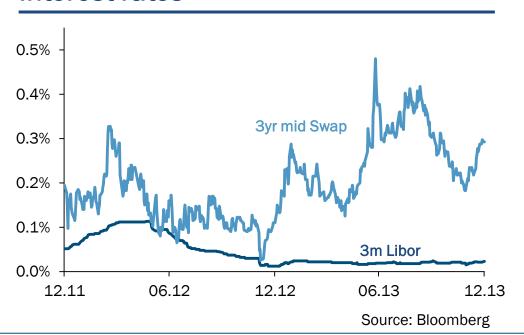
<sup>&</sup>lt;sup>2</sup> Proposal of the Board of Directors to the Annual General Meeting on 13 May 2014

# **Operating environment**

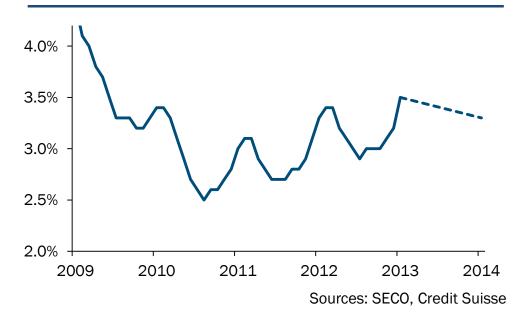
### Swiss GDP growth (real)



### **Interest rates**



### Swiss unemployment rate



### **Comments**

- Economy expected to grow at 1.8%-2.0% in 2014
- Continued low Swiss unemployment level
- Short term interest rates anchored by SNB
- Long term interest rates more volatile

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# **Product line update**

#### **Personal Loans**

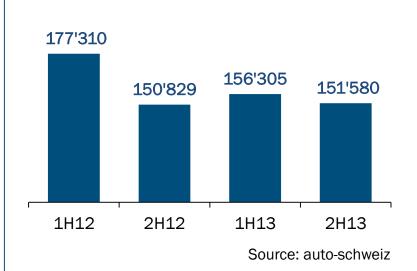
#### Cembra online presence



- Slightly decreasing personal loan market in Switzerland
- Online applications increased by more than 20% in 2013 vs 2012
- 25 branches performing well ... offering a personalized service

#### Auto

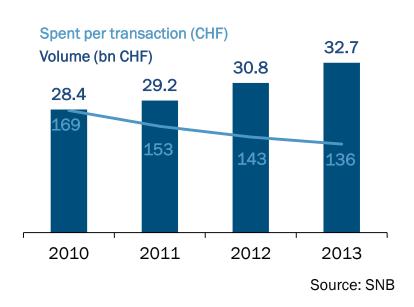
#### New car registration in Switzerland



- After a strong 2012 new car registrations decreased by 6.2% in 2013
- Auto captives continue low rate campaigns
- Cembra offering best in class service and holding market share

#### **Credit Cards**

#### Credit card transaction volume (Swiss cards)



- Cembra's growth rate continuously outperforms market growth ... number of credit cards up 17% to 553'000
- Renewed Migros and Conforama agreements, first year TCS
- Launched Migros Cumulus-MasterCard with NFC-technology in September 2013 ... first major retailer using new technology

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# Rebranding update

### **Brand Launch Campaign**

TV, Billboards, Print, Online









### **Marketing & Printed Material**

Brochures, Letter, Business Cards ...









### **Online Media**

Website, Social Media, Google, ...









### Signage & Branches

Rebranding ongoing until April '14!







On track!

### Rebranding & New Bankcard

New Cembra Bankcard in April '14 / Partner Cards ongoing





On track!

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### **Balance sheet**

Assets - US GAAP (in CHF mn)	2013	2012
Cash and equivalents	492	368
Net financing receivables	3,993	4,011
Personal loans	1,861	1,902
Auto loans and leases	1,647	1,703
Credit cards	485	406
Other assets	105	60
Total Assets	4,590	4,439
Liabilities (in CHF mn)	_	
3rd party funding	2,960	1,680
Deposits	1,660	1,280
Long-term debt	1,300	400
Due to Affiliates - GE funding	700	1,504
Other liabilities	131	174
Total liabilities	3,790	3,358
Shareholders equity	799	1,081
Total liabilities and equity	4,590	4,439
Risk-weighted assets	3,596	3,618
Ratio analysis		
3rd party funding / total funding	81%	53%
Tier 1 capital ratio <sup>1</sup>	19.7%	26.6%

#### **Comments**

- Cash increase driven by year-end funding increase and seasonal loans repayments
- Stable receivables portfolio. Personal loans affected by revolving product run-off & seasonal loans repayment. Continuous market pressure on Auto offset by strong growth in cards
- Significant growth in deposits driven by Institutional deposits up 53%
  - Bank loans, ABS & first issuance of CHF 250mn Senior Unsecured Bond driving Long Term debt offset by reduction in GE funding
- Equity down due to CHF (470)mn dividend pre IPO partially offset by current year net income (CHF 132.9mn), tax goodwill (CHF 36.2mn) and pension OCI impact (CHF 20.7mn)

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 $<sup>^{\</sup>mbox{\scriptsize 1}}$  Includes full-year net income adjusted for expected dividend distribution

# **Funding**

#### Diversified, local funding sources (in CHF mn) Standalone funding @ YE Overall cost of funding 3,660 3,184 700 ■ GECC funding 250 ■ Senior unsecured 400 1'504 ABS 650 **200** 200 ■ Bank loans 1,165 ■ Institutional deposits 761 ■ Retail term deposits 520 495 and saving accounts 2012 2013 LCR 485% 985% NSFR<sup>1</sup> n/a >100% Undrawn credit lines 196mn 300mn

Existing funding programs

			_
	ABS	<ul> <li>First public Auto ABS issued in CHF in 2012</li> <li>CHF 200 million 3yr fixed @ 0.783% *</li> <li>Second public Auto ABS issued in CHF in 2013</li> <li>CHF 200 million 3yr fixed @ 0.576% *</li> </ul>	
rm debt	Bank loans	<ul> <li>CHF 200 million credit facility @ 1.59% with a syndicate of local Swiss banks (2011-2014) *</li> <li>CHF 450 million bank loan facility with 3 banks signed in October 2013: 3yr @ all-in rate of 1.289</li> </ul>	· %
Long term debt	Senior unsecured	CHF 250 million senior unsecured bond issued in November 2013: 4yr @ 1.125% *	า
	Institutional term deposits	<ul> <li>Diversified portfolio across sectors &amp; maturities</li> <li>Book of 100+ investors</li> </ul>	WA rate
Deposits	Retail term deposits and saving accounts	<ul> <li>40,000+ account customers</li> <li>Fixed term offerings of 2 – 8 years</li> <li>Saving accounts are on demand deposits</li> </ul>	0.83%
GECC funding	GE Capital	<ul> <li>CHF 500 million term facility for 5 years – fully drawn</li> <li>CHF 500 million revolving facility for 5 year – of which CHF 200 million drawn as of Dec. '13</li> </ul>	All-in rate 1.63%

<sup>\*</sup> Additional charges apply related to fees and debt issuance costs

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<sup>&</sup>lt;sup>1</sup> Based on the revised NSFR framework published by the Basel Committee on Banking Supervision in January 2014

### P&L

Income statement - US GAAP (in CHF mn)	2013	2012
Interest income	343.7	352.3
Interest expense	(61.1)	(70.0)
Net interest income	282.6	282.3
Insurance	19.8	26.4
Credit card fees	38.9	32.0
other	13.2	15.0
Commission and fee income	71.9	73.4
Total income	354.5	355.7
Provisions for losses	(7.0)	(22.3)
Operating expense	(178.9)	(164.4)
Income before taxes	168.6	169.0
Taxes	(35.7)	(35.9)
Net income	132.9	133.1
Basic earnings per share (EPS)	4.43	4.44
Key ratios		
Net interest income / financing receivables	7.0%	6.9%
	11070	0.070
Loss provision / financing receivables	0.2%	0.5%
Loss provision / financing receivables  Cost/income		
5	0.2%	0.5%
Cost/income 5	0.2%	0.5%

#### **Comments**

- Interest income down due to Loans volume & Auto lease prices, partially offset by Cards growth
  - Change in funding mix driving Interest expense
- Lower insurance profit share vs 2012
  - Consistent growth in Credit Cards with fees up 21%
  - Revolving loan product run-off impacting other fees
- Portfolio of loss certificates sold (CHF 33.1mn pretax gain) in H1 '13, partially offset by lower recoveries (CHF 12.0mn pre-tax) in H2 '13
- 2013 One-offs items in operating expense:
  - CHF 7.3mn share issuance tax
  - CHF 5.6mn transaction related costs
  - CHF 10.4mn rebranding campaign
- Cost/income ratio driven by one-off costs, would have been 44% on an adjusted basis
- Return on average equity impacted by equity reduction following 470mn dividend paid in 2013 ... 16.6% RoE based on December 2013 equity

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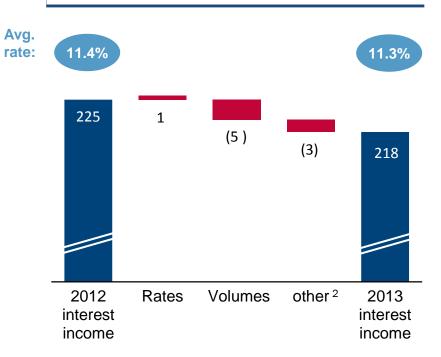
# Interest income by product lines

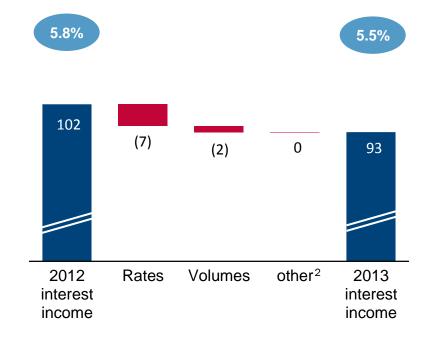
Average financing receivables <sup>1</sup> (in CHF mn)	2013	2012	Interest income (in CHF mn)	2013	2012
Personal loans	1,929	1,966	Personal loans	218.5	225.1
Auto loans and leasing	1,684	1,740	Auto loans and leasing	92.9	101.6
Credit cards	458	369	Credit cards	32.3	25.6
Total financing receivables	4,071	4,075	Total interest income	343.7	352.3

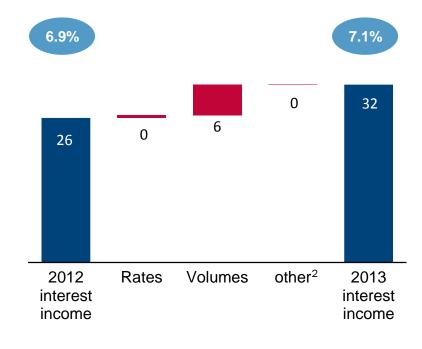
### Change in personal loans interest income

#### Change in auto loan/leasing interest income

### Change in credit cards interest income





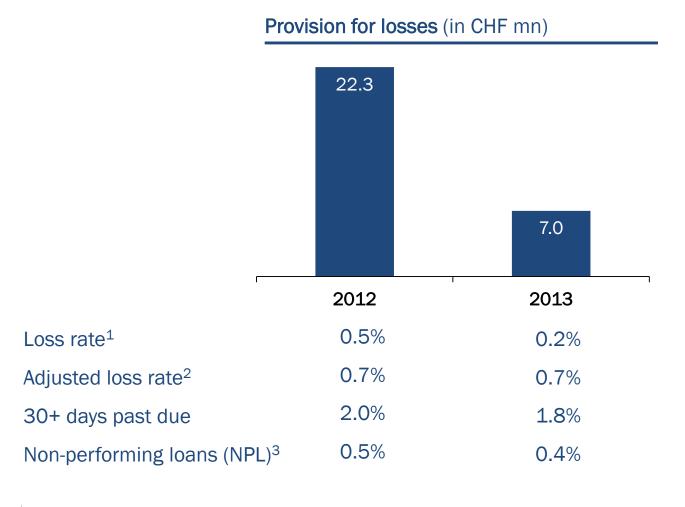


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<sup>&</sup>lt;sup>1</sup> Average receivables calculated on a quarterly basis

<sup>&</sup>lt;sup>2</sup> 'Other' includes deferred income and other interest

### **Provisions for losses**



#### Comments

- Overall stable loss performance y-o-y at 0.7% on an adjusted basis
- Sale of loss certificates in '13 will affect recovery flow going forward
- Stable portfolio quality paired with diligent Collections processes drive strong delinquency performance in 2013



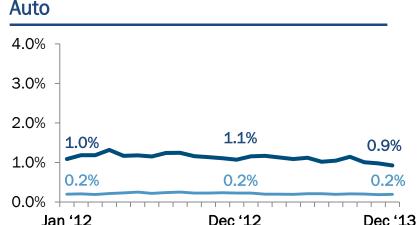
Personal loans

0.7%

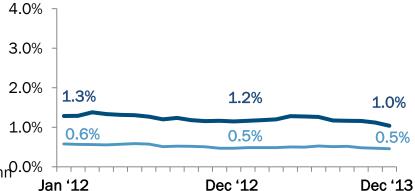
1.0%



0.7%







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0.6%

<sup>&</sup>lt;sup>1</sup> Loss rate is defined as the ratio of provisions for losses on financing receivables to average financing receivables (net of deferred income and before allowance for losses)

<sup>&</sup>lt;sup>2</sup> Adjusted for CHF 21.1mn recoveries because of debt sale (CHF 33.1mn pre-tax gain in H1 '13, CHF 12.0mr).0% estimated recovery impact in H2 '13) and CHF 4.7mn change of reserve methodology in 2012

<sup>&</sup>lt;sup>3</sup> Non-performing loans (NPL) ratio is defined as the ratio of non-accrual financing receivables (at periodend) divided by the interest bearing assets

# Operating expense

Income statement (in million CHF)	2013	2012
Compensation and benefits	100.3	102.7
GE Capital assessements / TSA <sup>1</sup>	8.9	17.3
Professional services	15.2	8.9
Marketing	13.3	7.6
Collection fees	7.2	7.4
Postage and stationery	10.1	7.3
Rental expenses under operating leases	6.0	5.5
Depreciations and amortization	3.2	3.1
Other	14.7	4.5
Total operating expenses	178.9	164.4
Cost/income ratio	50%	46%
Cost/income ratio adjusted for one-off's <sup>2</sup>	44%	46%
Full-time equivalent employees (FTE)	700	710

<sup>&</sup>lt;sup>1</sup> Transational Service Agreement (TSA) from November 2013

#### Comments

C&B lower due to lower workforce and non repeat of CHF
 1.3mn restructuring charge in Nov '12 partially offset by inflation

■ GE Capital assessment & royalties reduced to CHF 7.8mn in 2013. TSA costs CHF 1.1mn for 2013

Professional services included CHF 4.1mn of transaction related costs and CHF 0.4mn rebranding costs

Marketing included CHF 7.6mn of rebranding costs

 Postage & Stationery included CHF 2.4mn of rebranding costs for terms & conditions, brochures, and other items

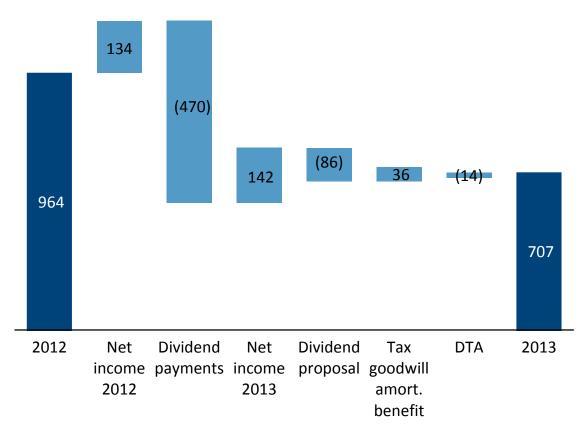
Other included one-off share issuance costs of CHF 7.3mn and CHF 1.5mn of transaction related costs

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<sup>&</sup>lt;sup>2</sup> Adjusted for CHF 23.3mn IPO-related costs in Opex in 2013 and CHF 1.3mn restructuring charge in November 2012

# Capital adequacy / Dividend

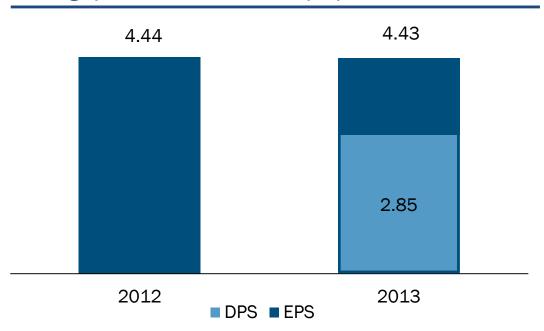
### Tier 1 capital walk<sup>1</sup>



Capital (in CHF mn)	2012	2013
Risk-weighted assets (RWA)	3,618	3,596
Tier 1 capital <sup>2</sup>	964	707
Tier 1 capital ratio	26.6%	19.7%

<sup>&</sup>lt;sup>1</sup> Derived from the Bank's statutory consolidated financial statements which were prepared in accordance with Swiss GAAP

### Earnings per share and dividend proposal



Per share data	2012	2013
Basic earnings per share (EPS) <sup>3</sup>	4.44	4.43
Dividend per share (DPS) <sup>4/5</sup>	-	2.85
Payout ratio	-	64%
Number of shares		30,000,000
Treasury shares		39,215
Shares outstanding		29,960,785
Weighted-average numbers of shar outstanding	es	29,993,464

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<sup>&</sup>lt;sup>2</sup> Includes full-year net income adjusted for expected dividend distribution

<sup>&</sup>lt;sup>3</sup> Based on weighted-average numbers of common shares outstanding

<sup>&</sup>lt;sup>4</sup> Proposal of the Board of Directors to the AGM on 13 May 2014

 $<sup>^{\</sup>rm 5}$  To be paid out of reserves from capital contributions of the Head Office Page 13

# Outlook / Guidance

Medium-term targets	2013
Asset growth	
<ul> <li>Net customer loan growth to be moderate and in line with Swiss GDP growth</li> </ul>	flat
Profitability	
■ RoE target of at least 15%	14.1% <sup>1</sup>
Capitalisation	
Target consolidated Tier 1 capital ratio of minimum 18%	19.7%
Dividend payout	
<ul><li>Target payout ratio between 60% and 70% of consolidated net profit</li></ul>	64%

### Comments / Outlook

#### Interest income

Low interest rate environment expected to continue to impact interest income

#### IT transition

Project launched and on track to be executed over the next 24 months

#### Loan losses

 Losses expected around 1.0% of financing receivables due to sale of loss certificates in 2013 as guided previously

### Guidance 2014

### Earnings per share

■ EPS in the range of CHF 4.40 – 4.60

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<sup>&</sup>lt;sup>1</sup> 16.6% based on year-end '13 equity

# Appendix

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## Full balance sheet details

Assets (in CHF mn) - US GAAP	2013	2012
Cash and cash equivalents	491.7	367.8
Net financing receivables, net	3,992.9	4,010.5
Property, plant and equipment, net	4.1	3.8
Intangible assets, net	2.3	2.8
Other assets	82.0	45.8
Deferred income taxes	16.5	8.4
Total Assets	4,589.6	4,439.3
Liabilities and Equity (in CHF mn)		
Deposits	1,660.0	1,280.3
Accrued expenses and other payables	119.4	138.9
Due to affiliates	700.0	1,504.0
Long-term debt	1,299.5	400.0
Other liabilities	11.2	34.8
Total liabilities	3,790.2	3,358.0
Common shares	30.0	30.0
Additional paid in capital	647.9	811.6
Treasury shares	(2.0)	-
Retained earnings	133.8	270.7
Accumulated other comprehensive loss	(10.3)	(31.0)
Total shareholders equity	799.3	1,081.3
Total liabilities and shareholder's equity	4,589.6	4,439.3

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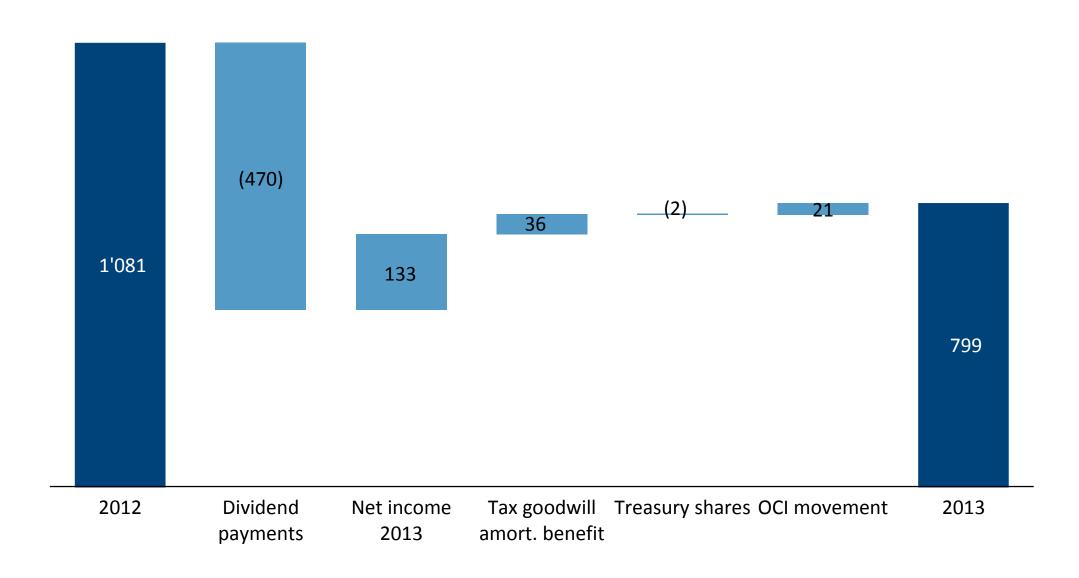
# **Cost of funding drivers**

Funding balance at year-end (in CHF mn) - US GAAP	2013	2012
Deposits	1,660	1,281
Bank loans	650	200
ABS	400	200
Senior unsecured	250	-
GE funding	700	1,504
Interest expense (in CHF mn)		
Deposits	14.3	16.1
Bank loans	3.9	2.3
ABS	3.7	2.1
Senior unsecured	0.3	-
GE funding	38.9	49.5

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# **Equity walk**

### Shareholder's equity - US GAAP



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