

Insurance Department

JONATHAN T. PIKE Insurance Commissioner

BULLETIN 2024-11

To: Utah Title Insurance Licensees

From: Jonathan T. Pike, Insurance Commissioner

Date: September 5, 2024

Subject: Filing a Complaint Against Another Title Licensee

The Insurance Department requires documentation and evidence to investigate allegations of misconduct when they arise. Complaints against other licensees are no different.

Effective immediately, a title licensee's complaint against another title licensee shall be submitted to the Insurance Department by filing a completed Title Licensee Complaint Form. The form can be found on the Department's website at https://insurance.utah.gov/forms-reports/#forms.

The form must be completed in its entirety and must include documentation to support the complaint's allegations. The Department cannot guarantee the confidentiality of any information submitted.

The form and supporting documentation shall be sent to <u>title@utah.gov</u>.

DATED this 5th day of September 2024.

Jonathan T. Pike

Insurance Commissioner