

# Second Quarter Financial Supplement June 30, 2021





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#### METLIFE

As used in this QFS, "MetLife," "we" and "our" refer to MetLife, Inc., a Delaware corporation incorporated in 1999, its subsidiaries and affiliates. In this QFS, MetLife presents certain measures of its performance that are not calculated in accordance with GAAP. We believe that these non-GAAP financial measures enhance the understanding for MetLife and its investors of MetLife's performance by highlighting the results of operations and the underlying profitability drivers of our business. See Appendix for definitions of non-GAAP financial measures and other financial disclosures.

#### GAAP INTERIM CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

		Ì	For the Three Months Ended	l		For the Year-to-Date Period Ended				
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	June 30, 2020	June 30, 2021			
Revenues										
Premiums	\$ 8,736	\$ 9,935	\$ 13,897	\$ 10,327	\$ 9,132	\$ 18,202	\$ 19,459			
Universal life and investment-type product policy fees	1,299	1,497	1,376	1,391	1,422	2,730	2,813			
Net investment income	4,087	4,729	5,240	5,314	5,280	7,148	10,594			
Other revenues	456	455	499	631	664	895	1,295			
Net investment gains (losses)	231	(20)	(33)	134	1,605	(57)	1,739			
Net derivative gains (losses)	(710	(581)	(1,561)	(2,235)	421	3,491	(1,814)			
Total revenues	14,099	16,015	19,418	15,562	18,524	32,409	34,086			
Expenses										
Policyholder benefits and claims	8,667	10,000	13,772	10,523	9,405	17,689	19,928			
Interest credited to policyholder account balances	1,962	1,416	1,756	1,351	1,515	2,042	2,866			
Policyholder dividends	290	206	302	247	236	582	483			
Capitalization of DAC	(671	(764)	(804)	(775)	(642)	(1,445)	(1,417)			
Amortization of DAC and VOBA	560	1,066	746	590	537	1,348	1,127			
Amortization of negative VOBA	(10	(15)	(10)	(9)	(10)	(20)	(19)			
Interest expense on debt	232	229	230	228	228	454	456			
Other expenses	2,872	2,954	3,262	3,116	2,768	5,919	5,884			
Total expenses	13,902	15,092	19,254	15,271	14,037	26,569	29,308			
Income (loss) before provision for income tax	197	923	164	291	4,487	5,840	4,778			
Provision for income tax expense (benefit)	47	214	6	(72)	1,075	1,289	1,003			
Net income (loss)	150	709	158	363	3,412	4,551	3,775			
Less: Net income (loss) attributable to noncontrolling interests	5	3	_	5	5	8	10			
Net income (loss) attributable to MetLife, Inc.	145	706	158	358	3,407	4,543	3,765			
Less: Preferred stock dividends	77	59	34	68	35	109	103			
Preferred stock redemption premium	_	14	_	_	6	_	6			
Net income (loss) available to MetLife, Inc.'s common shareholders	\$ 68	\$ 633	\$ 124	\$ 290	\$ 3,366	\$ 4,434	\$ 3,656			
Premiums, fees and other revenues	\$ 10,491	\$ 11,887	\$ 15,772	\$ 12,349	\$ 11,218	\$ 21,827	\$ 23,567			



METLIFE CORPORATE OVERVIEW						
				For the Three Months Ende	ed	
Unaudited (In millions, except per share data)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Net income (loss) available to MetLife, Inc.'s common shareholders	\$	68	\$ 633	\$ 124	\$ 290	\$ 3,366
Adjustments from net income (loss) available to MetLife, Inc.'s common shareholders to adjusted earnings available to common shareholders:						
Less: Net investment gains (losses)		231	(20)	(33)	134	1,605
Less: Net derivative gains (losses)		(710)	(581)	(1,561)	(2,235)	421
Less: Goodwill impairment		_	_	_	_	_
Less: Other adjustments to net income (loss) (1)		(357)	(522)	(575)	(174)	(247
Less: Provision for income tax (expense) benefit		151	195	455	605	(491)
Add: Net income (loss) attributable to noncontrolling interests		5	3	_	5	5
Add: Preferred stock redemption premium		_	14	_	_	6
Adjusted earnings available to common shareholders		758	1,578	1,838	1,965	2,089
Less: Total notable items (2)		_	(203)	_	_	66
Adjusted earnings available to common shareholders, excluding total notable items (2)	\$	758	\$ 1,781	\$ 1,838	\$ 1,965	\$ 2,023
Net income (loss) available to MetLife, Inc.'s common shareholders per diluted common share	s	0.07	\$ 0.69	\$ 0.14	\$ 0.33	\$ 3.83
Less: Net investment gains (losses)		0.25	(0.02)	(0.04)	0.15	1.82
Less: Net derivative gains (losses)		(0.78)	(0.64)	(1.72)	(2.51)	0.48
Less: Goodwill impairment		`	`			_
Less: Other adjustments to net income (loss)		(0.39)	(0.57)	(0.63)	(0.19)	(0.27
Less: Provision for income tax (expense) benefit		0.17	0.21	0.50	0.69	(0.55
Add: Net income (loss) attributable to noncontrolling interests		0.01	_	_	0.01	0.01
Add: Preferred stock redemption premium		_	0.02	_	_	0.01
Adjusted earnings available to common shareholders per diluted common share		0.83	1.73	2.03	2.20	2.37
Less: Total notable items per diluted common share (2)		_	(0.22)	_	_	0.08
Adjusted earnings available to common shareholders, excluding total notable items, per diluted common share (2), (3)	S	0.83	\$ 1.95	\$ 2.03	\$ 2.20	\$ 2.30
				For the Three Months Ende	ed	
Unaudited (In millions, except per share data)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Notable items impacting adjusted earnings available to common shareholders (2):						
Actuarial assumption review and other insurance adjustments	\$	_	\$ (203)	s —	s —	s –
Litigation reserves and settlement costs		_	_	_	_	66
Total notable items	\$	_	\$ (203)	s –	s –	\$ 66
Notable items impacting adjusted earnings available to common shareholders per diluted common share (2):						
Actuarial assumption review and other insurance adjustments	\$	_	\$ (0.22)	s —	s —	s –
Litigation reserves and settlement costs	s	_	s –	s —	s –	\$ 0.08
Total notable items	\$	_	\$ (0.22)	\$ —	s —	\$ 0.08
				For the Three Months Ende	ed	
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Weighted average common shares outstanding - diluted		913.1	913.7	906.0	892.1	879.7
			,,		.,-,-	

- (1) See Page A-1 for further detail.
- (2) These notable items represent a positive (negative) impact to adjusted earnings available to common shareholders and adjusted earnings available to common shareholders per diluted common share. The per share data for each notable item is calculated on a standalone basis and may not sum to total notable items. Notable items reflect the unexpected impact of events that affect MetLife's results, but that were unknown and that MetLife could not anticipate when it devised its business plan. Notable items also include certain items regardless of the extent anticipated in the business plan, to help investors have a better understanding of MetLife's results and to evaluate and forecast those results. See Page A-2 for further detail.
- (3) Calculated on a standalone basis and may not equal (i) adjusted earnings available to common shareholders per diluted common share, less (ii) total notable items per diluted common share.



#### METLIFE CORPORATE OVERVIEW (CONTINUED)

June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021		June 30, 2021
\$ 78.65	\$	76.20	\$	78.67	\$	70.08	\$	75.86
\$ 52.27	\$	53.10	\$	54.18	\$	53.16	\$	56.38
\$ 42.16	\$	42.86	\$	41.94	\$	41.34	\$	44.56
\$ \$ \$	\$ 78.65 \$ 52.27	\$ 52.27 <b>\$</b>	\$ 78.65 \$ 76.20 \$ 52.27 \$ 53.10	\$ 78.65 \$ 76.20 \$ \$ 52.27 \$ 53.10 \$	\$ 78.65 \$ 76.20 \$ 78.67 \$ 52.27 \$ 53.10 \$ 54.18	\$ 78.65 \$ 76.20 \$ 78.67 \$ \$ 52.27 \$ 53.10 \$ 54.18 \$	\$ 78.65 \$ 76.20 \$ 78.67 \$ 70.08 \$ 52.27 \$ 53.10 \$ 54.18 \$ 53.16	\$ 78.65 \$ 76.20 \$ 78.67 \$ 70.08 \$ \$ 52.27 \$ 53.10 \$ 54.18 \$ 53.16 \$

	For the Three Months Ended							
Unaudited	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021			
Return on MetLife, Inc.'s (2):								
Common stockholders' equity	0.4 %	3.6 %	0.7 %	1.8 %	21.2 %			
Adjusted return on MetLife, Inc.'s (2):								
Common stockholders' equity	4.4 %	9.0 %	10.6 %	11.9 %	13.2 %			
Common stockholders' equity, excluding AOCI other than FCTA	6.4 %	13.2 %	15.2 %	16.5 %	17.5 %			
Common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA) (3)	6.4 %	14.9 %	15.2 %	16.5 %	17.0 %			
Tangible common stockholders' equity	8.0 %	16.5 %	19.4 %	21.5 %	22.6 %			

		F	or the Three Months Ended		
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Common shares outstanding, beginning of period	907.6	907.6	905.6	892.9	878.3
Share repurchases	_	(2.1)	(13.6)	(18.6)	(17.6)
Newly issued shares	_	0.1	0.9	4.0	0.4
Common shares outstanding, end of period	907.6	905.6	892.9	878.3	861.1
Weighted average common shares outstanding - basic	908.8	908.7	899.9	885.4	873.3
Dilutive effect of the exercise or issuance of stock-based awards	4.3	5.0	6.1	6.7	6.4
Weighted average common shares outstanding - diluted	913.1	913.7	906.0	892.1	879.7
MetLife Policyholder Trust Shares	138.4	137.3	136.0	134.4	132.4

- (1) Calculated using common shares outstanding, end of period.
- (2) Annualized using quarter-to-date results. See Page A-3 for further detail.
- (3) Notable items reflect the unexpected impact of events that affect MetLife's results, but that were unknown and that MetLife could not anticipate when it devised its business plan. Notable items also include certain items regardless of the extent anticipated in the business plan, to help investors have a better understanding of MetLife's results and to evaluate and forecast those results. Notable items can affect MetLife's results either positively or negatively. See Page A-2 for further detail.



#### METLIFE KEY ADJUSTED EARNINGS STATEMENT LINE ITEMS

				For the Three Months End	led		1 [	For the Year-to-D	ate Period Ended
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020		June 30, 2021		June 30, 2020	June 30, 2021
Total revenues	\$	14,099	\$ 16,015	\$ 19,418	\$ 15,562	\$ 18,524	s	32,409	\$ 34,086
Less: Net investment gains (losses)		231	(20)	(33)		1,605		(57)	1,739
Less: Net derivative gains (losses)		(710)	(581)	(1,561)		421		3,491	(1,814
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)		5	2	8		12		23	12
Less: Other adjustments to revenues:									
GMIB fees		25	26	25	25	24		51	49
Investment hedge adjustments		(188)	(229)	(260)	(220)	(212)		(326)	(432
Operating joint venture adjustments				1		_			_
Unit-linked contract income		818	262	628	207	378		(322)	585
Securitization entities income		_	_	_	_	_			_
Certain partnership distributions		(1)	_	(6)	(3)	(3)		(5)	(6
Settlement of foreign currency earnings hedges		_	_	_	_	_		_	
TSA fees		39	39	39	35	60		81	95
Divested businesses		35	8	2		_		91	912
Total adjusted revenues	S	13,845		\$ 20,575		\$ 16,239	S	29,382	\$ 32,946
Town adjusted revenues	<u> </u>	13,010	10,500	20,575	10,707	10,237	<u> </u>	27,302	32,710
				For the Three Months End	ded			For the Year-to-D	ate Period Ended
Unaudited (In millions)	<b>⊢</b>	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	↿├─	June 30, 2020	June 30, 2021
Characte (In minors)		June 30, 2020	September 30, 2020	December 31, 2020	March 51, 2021	June 30, 2021	┧┝─	June 30, 2020	5anc 50, 2021
Net investment income	s	4,087	\$ 4,729	\$ 5,240	\$ 5,314	\$ 5,280	s	7,148	\$ 10,594
Less: Adjustments to net investment income:		1,007	1,727	0,210	0,511	5,200		7,110	10,571
Investment hedge adjustments		(188)	(229)	(260)	(220)	(212)		(326)	(432
Operating joint venture adjustments		(100)	(22)	1	(220)	(212)		(320)	(1.52
Unit-linked contract income		818	262	628	207	378		(322)	585
Securitization entities income		_		_		_		(322)	_
Certain partnership distributions		(1)	_	(6)	(3)	(3)		(5)	(6
Divested businesses		14	8	2		(3)		36	36
Adjusted net investment income	\$	3,444	\$ 4,688	\$ 4,875		\$ 5,117	5	7,765	\$ 10,411
Aujusteu net myssiment meome	3	3,444	,		,	5,117		7,703	3 10,411
				For the Three Months End			⇃╙	For the Year-to-D	
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	┨┝	June 30, 2020	June 30, 2021
Variable investment income (Included in net investment income above)	\$	(555)	\$ 652	\$ 778	\$ 1,390	\$ 1,202	\$	(204)	\$ 2,592
				For the Three Months End	led		$\sqcap$	For the Year-to-D	ate Period Ended
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021		June 30, 2020	June 30, 2021
Premiums, fees and other revenues	\$	10,491	\$ 11,887	\$ 15,772	\$ 12,349	\$ 11,218	\$	21,827	\$ 23,567
Less: Adjustments to premiums, fees and other revenues:									
Unearned revenue adjustments		5	2	8	_	12		23	12
GMIB fees		25	26	25	25	24		51	49
Settlement of foreign currency earnings hedges		_	_	_	_	_		_	_
TSA fees		39	39	39	35	60		81	95
Divested businesses		21	_	_	876	_		55	876
Adjusted premiums, fees and other revenues	S	10,401	\$ 11,820	\$ 15,700		\$ 11,122	S	21,617	\$ 22,535
Adjusted premiums, fees and other revenues, on a constant currency basis	\$	10,550	\$ 11,879	\$ 15,675		\$ 11,122	┨╚┈	,	. 22,030



#### METLIFE KEY ADJUSTED EARNINGS STATEMENT LINE ITEMS (CONTINUED)

		1	For t	the Three Months Ende	od.				For the Year-to-Date Period Ended					
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	-14	March 31, 2021	Г	June 30, 2021	1	$\vdash$	June 30, 2020	Tune 1	June 30, 2021	
Change (In minors)	Vanc 30, 2020	September 30, 2020		2000mocr 31, 2020		11101011 31, 2021		vane 30, 2021	1			$\vdash$		
Total expenses	\$ 13,902	\$ 15,092	\$	19,254	\$	15,271	\$	14,037		\$	26,569	\$	29,308	
Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)	(6)	64		65		(3)		9			24		6	
Less: Goodwill impairment	_	_		_		_		_			_		_	
Less: Other adjustments to expenses:														
PBC hedge adjustment	9	9		10		9		8			18		17	
Inflation and pass-through adjustments	106	(37)		53		(78)		(18)			154		(96)	
GMIB costs and amortization of DAC and VOBA related to GMIB fees and GMIB costs	85	238		169		115		58			(43)		173	
Market value adjustments and amortization of DAC, VOBA and negative VOBA related to market value adjustments	21	21		17		23		16			32		39	
PAB hedge adjustments	(2)	(1)		(1)		_		(1)			(7)		(1)	
Unit-linked contract costs	796	266		612		210		366			(342)		576	
Securitization entities debt expense	_	_		_		_		_			_		_	
Noncontrolling interests	(7)	(4)		(2)		(6)		(6)			(10)		(12)	
Regulatory implementation costs	_	6		12		(3)		6			2		3	
Acquisition, integration and other costs	_	7		29		4		4			6		8	
TSA fees	39	39		39		35		60	ı		81		95	
Divested businesses	49	22		9		824		4			100		828	
Total adjusted expenses	\$ 12,812	\$ 14,462	\$	18,242	\$	14,141	\$	13,531	1	\$	26,554	\$	27,672	
				_										

	For the Three Months Ended									
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021					
Capitalization of DAC	\$ (671)	\$ (764)	\$ (804)	\$ (775)	\$ (642)					
Less: Divested businesses	(2)	_	_	(89)	_					
Adjusted capitalization of DAC	\$ (669)	\$ (764)	\$ (804)	\$ (686)	\$ (642)					

	For the Year-to-L	ate Pe	riod Ended
	June 30, 2020		June 30, 2021
\$	(1,445)	\$	(1,417)
	(5)		(89)
\$	(1,440)	\$	(1,328)

	For the Three Months Ended									
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021		June 30, 2021
Other expenses	\$	2,872	\$	2,954	\$	3,262	\$	3,116	\$	2,768
Less: Noncontrolling interests		(7)		(4)		(2)		(6)		(6)
Less: Regulatory implementation costs		_		6		12		(3)		6
Less: Acquisition, integration and other costs		_		7		29		4		4
Less: TSA fees		39		39		39		35		60
Less: Divested businesses		23		7		9		232		4
Adjusted other expenses	\$	2,817	\$	2,899	\$	3,175	\$	2,854	\$	2,700
Adjusted other expenses on a constant currency basis	\$	2,869	\$	2,916	\$	3,157	\$	2,835	\$	2,700

For the Year-to-Date Period Ended											
June 30, 2020		June 30, 2021									
\$ 5,919	\$	5,884									
(10)		(12)									
2		3									
6		8									
81		95									
42		236									
\$ 5,798	\$	5,554									

Adjusted expense ratio

Adjusted expense ratio, excluding total notable items related to adjusted other expenses and PRT (1)



#### METLIFE EXPENSE DETAIL AND RATIOS

					For 1	the Three Months Ende	ed			ו ר	For the Year-to-L	ate Perio	d Ended
Unaudited (In millions, except ratio data)		June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021	1	June 30, 2020		June 30, 2021
Other expenses	\$	2,872	\$	2,954	\$	3,262	\$	3,116	\$ 2,768	\$	5,919	\$	5,884
Capitalization of DAC		(671)		(764)		(804)		(775)	(642)		(1,445)		(1,417)
Other expenses, net of capitalization of DAC	\$	2,201	\$	2,190	\$	2,458	\$	2,341	\$ 2,126	\$	4,474	\$	4,467
•		·		•		·		·	·		•		-
Premiums, fees and other revenues	\$	10,491	\$	11,887	\$	15,772	\$	12,349	\$ 11,218	\$	21,827	\$	23,567
										П			
Expense ratio		21.0 %		18.4 %		15.6 %		19.0 %	19.0 %		20.5 %		19.0 %
					For t	the Three Months Ende	ed			] [	For the Year-to-L	ate Perio	d Ended
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021	1 [	June 30, 2020		June 30, 2021
Adjusted other expenses by major category										1 Г			
Direct expenses	\$	1,287	\$	1,288	\$	1,423	\$	1,259	\$ 1,188	\$	2,631	\$	2,447
Pension, postretirement and postemployment benefit costs		37		37		52		25	43		76		68
Premium taxes, other taxes, and licenses & fees		176		194		201		149	169	Ш	369		318
Commissions and other variable expenses		1,317		1,380		1,499		1,421	1,300	IJL.	2,722		2,721
Adjusted other expenses		2,817		2,899		3,175		2,854	2,700		5,798		5,554
Adjusted capitalization of DAC		(669)		(764)		(804)		(686)	(642)	IJL.	(1,440)		(1,328)
Adjusted other expenses, net of adjusted capitalization of DAC		2,148		2,135		2,371		2,168	2,058		4,358		4,226
Less: Total notable items related to adjusted other expenses (1)		_		_		_		_	(84)	IJ	_		(84)
Adjusted other expenses, net of adjusted capitalization of DAC, excluding total notable items related to adjusted other expenses (1)	\$	2,148	\$	2,135	\$	2,371	\$	2,168	\$ 2,142	\$	4,358	\$	4,310
					F	the Three Months Ende	. 1			ı —	For the Year-to-L		10.1.1
The Production of Land	$\vdash$	I 20 2020			ror i		ea	141. 21. 2021	1 20. 2021	┨┝		ate Perio	
Unaudited (In millions, except ratio data)  Employee related costs	-	June 30, 2020 840	S	September 30, 2020 865	S	December 31, 2020 937	S	March 31, 2021 897	June 30, 2021 \$ 793	6	June 30, 2020 1,706	e	June 30, 2021 1,690
Third party staffing costs	3	300	Þ	306	Þ	357	Ф	302	333		643	\$	635
General and administrative expenses		147		117		129		60	62		282		122
Direct expenses	+	1,287		1,288		1,423		1,259	1,188	╂┢╴	2,631		2,447
Less: Total notable items related to direct expenses (1)		1,207		1,200		1,423		1,237	(84)		2,031		(84)
Direct expenses, excluding total notable items related to direct expenses (1)	s	1,287	S	1,288	S	1,423	S	1,259	\$ 1,272	S	2,631	s	2,531
Direct expenses, excluding total notable femis femica to uncer expenses (1)	-	1,207	Ψ	1,200	Ψ	1,423	Ψ	1,237	1,272	┨╟	2,031	9	2,331
Adjusted other expenses, net of adjusted capitalization of DAC	s	2.148	\$	2.135	\$	2.371	\$	2,168	\$ 2,058	S	4,358	S	4,226
Less: Total notable items related to adjusted other expenses (1)		_,							(84)		_		(84)
Adjusted other expenses, net of adjusted capitalization of DAC, excluding total notable items related to									(- )				(- )
adjusted other expenses (1)	\$	2,148	\$	2,135	\$	2,371	\$	2,168	\$ 2,142	\$	4,358	\$	4,310
Adjusted premiums, fees and other revenues	\$	10,401	\$	11,820	\$	15,700	\$	11,413	\$ 11,122	\$	21,617	\$	22,535
		(6)		487		4,163			(14)		(15)		(14)
Less: PRT	1	(6)		707									
Less: PRT  Adjusted premiums, fees and other revenues, excluding PRT	\$	10,407	\$	11,333	\$	11,537	\$	11,413	\$ 11,136	\$	21,632	\$	22,549
	\$		\$		\$		\$	11,413	\$ 11,136	\$	21,632	\$	22,549
	\$		\$		\$		\$	11,413 11.0 %	\$ 11,136 10.7 %	S	21,632 12.2 %	\$	22,549

18.1 %

18.8 %

15.1 %

20.6 %

19.0 %

19.0 %

18.5 %

19.2 %

20.7 %

20.6 %

7

18.8 %

19.1 %

20.2 %

20.1 %

<sup>(1)</sup> Notable items are related to "litigation reserves and settlement costs." Notable items reflect the unexpected impact of events that affect MetLife's results, but that were unknown and that MetLife could not anticipate when it devised its business plan. Notable items also include certain items regardless of the extent anticipated in the business plan, to help investors have a better understanding of MetLife's results and to evaluate and forecast those results. Notable items can affect MetLife's results either positively or negatively. See Page A-2 for further detail.



#### METLIFE CONSOLIDATED BALANCE SHEETS

Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 202
ASSETS					
Investments:					
Fixed maturity securities available-for-sale, at estimated fair value	\$ 340,005	\$ 353,809	\$ 354,809	\$ 332,941	\$ 340,6
Equity securities, at estimated fair value	1,105	1,111	1,079	1,063	1,00
Contractholder-directed equity securities and fair value option securities, at estimated fair value	11,911	12,276	13,319	12,975	12,17
Mortgage loans	82,890	82,881	83,919	83,015	81,49
Policy loans	9,639	9,580	9,493	9,334	9,25
Real estate and real estate joint ventures	11,524	11,643	11,933	12,007	11,90
Other limited partnership interests	7,794	8,569	9,470	10,961	11,98
Short-term investments, principally at estimated fair value	5,345	3,832	3,904	4,781	3,7:
Other invested assets	24,731	22,544	20,593	18,677	18,9
Total investments	494,944	506,245	508,519	485,754	491,24
Cash and cash equivalents, principally at estimated fair value	24,289	24,405	19,795	19,635	25,03
Accrued investment income	3,388	3,424	3,388	3,363	3,20
Premiums, reinsurance and other receivables	20,848	20,712	17,870	18,727	18,23
Deferred policy acquisition costs and value of business acquired	16,353	16,179	16,389	17,214	16,52
Current income tax recoverable	_	_	_	214	5
Goodwill	9,245	9,360	10,112	9,944	9,76
Assets held-for-sale	_	_	7,418	6,599	7,59
Other assets	11,173	10,471	11,685	12,164	11,65
Separate account assets	187,343	189,696	199,970	196,200	189,94
Total assets	\$ 767,583	\$ 780,492	\$ 795,146	\$ 769,814	\$ 773,25
	,.				
LIABILITIES AND EQUITY					
Liabilities					
Future policy benefits	\$ 196,522	\$ 203,929	\$ 206,656	\$ 197,755	\$ 199,37
Policyholder account balances	198,147	201,072	205,176	205,186	204,94
Other policy-related balances	16,870	16,883	17,101	18,045	17,52
Policyholder dividends payable	670	595	587	562	57
Policyholder dividend obligation	2,798	2,944	2,969	1,546	2,11
Payables for collateral under securities loaned and other transactions	34,133	34,772	29,475	28,694	30,62
Short-term debt	303	351	393	302	39
Long-term debt	14,513	14,539	14,603	14,509	14,51
Collateral financing arrangement	968	924	845	833	81
Junior subordinated debt securities	3,151	3,152	3,153	3,153	3,15
Current income tax payable	928	638	129	_	-
Deferred income tax liability	11,334	10,839	11,008	8,570	9,74
Liabilities held-for-sale	_	_	4,650	3,865	6,84
Other liabilities	23,963	26,589	23,614	24,457	23,25
Separate account liabilities	187,343	189,696	199,970	196,200	189,94
Total liabilities	691,643	706,923	720,329	703,677	703,83
Equity					
Preferred stock, at par value	_	_	_	_	
Common stock, at par value	12	12	12	12	
Additional paid-in capital	33,728	33,744	33,812	33,910	33,4
Retained earnings	36,568	36,782	36,491	36,373	39,3
Treasury stock, at cost	(13,178)	(13,258)	(13,829)	(14,828)	(15,9
Accumulated other comprehensive income (loss)	18,563	16,036	18,072	10,397	12,3
Total MetLife, Inc.'s stockholders' equity	75,693	73,316	74,558	65,864	69,1
	247	253	259	273	2
Noncontrolling interests					
Noncontrolling interests  Total equity	75,940	73,569	74,817	66,137	69,4



# METLIFE SUMMARY OF ADJUSTED EARNINGS AVAILABLE TO COMMON SHAREHOLDERS

				For the Three Months Ended						
Unaudited (In millions)	June	e 30, 2020	Septe	mber 30, 2020	Dece	mber 31, 2020	Ма	rch 31, 2021	Jun	e 30, 2021
Adjusted earnings before provision for income tax										
U.S.										
GROUP BENEFITS	\$	319	\$	502	\$	490	\$	119	\$	315
RETIREMENT AND INCOME SOLUTIONS		240		618		663		872		826
PROPERTY & CASUALTY (1)		101		19		138		_		_
TOTAL U.S.	\$	660	\$	1,139	\$	1,291	\$	991	\$	1,141
ASIA		361		662		694		868		741
LATIN AMERICA		188		63		17		53		131
EMEA		137		72		100		92		129
METLIFE HOLDINGS		19		314		533		776		672
CORPORATE & OTHER		(332)		(204)		(302)		(214)		(106)
Total adjusted earnings before provision for income tax	\$	1,033	\$	2,046	\$	2,333	\$	2,566	\$	2,708
Provision for income tax expense (benefit)										
U.S.										
GROUP BENEFITS	\$	71	\$	110	\$	107	\$	26	\$	67
RETIREMENT AND INCOME SOLUTIONS		48		128		137		181		172
PROPERTY & CASUALTY (1)		18		1		26		_		_
TOTAL U.S.	\$	137	\$	239	\$	270	\$	207	\$	239
ASIA		105		197		200		245		221
LATIN AMERICA		56		24		3		13		34
EMEA		21		20		19		21		35
METLIFE HOLDINGS		(1)		61		107		158		136
CORPORATE & OTHER		(120)		(132)		(138)		(111)		(81)
Total provision for income tax expense (benefit)	S	198	\$	409	\$	461	\$	533	\$	584
Adjusted earnings available to common shareholders										
U.S.										
GROUP BENEFITS	s	248	s	392	S	383	S	93	s	248
RETIREMENT AND INCOME SOLUTIONS		192		490		526		691		654
PROPERTY & CASUALTY (1)		83		18		112		_		_
TOTAL U.S.	S	523	S	900	S	1,021	S	784	s	902
ASIA		256		465		494		623		520
LATIN AMERICA		132		39		14		40		97
EMEA		116		52		81		71		94
METLIFE HOLDINGS		20		253		426		618		536
CORPORATE & OTHER (2)		(289)		(131)		(198)		(171)		(60
Total adjusted earnings available to common shareholders (2)	\$	758	\$	1,578	\$	1,838	S	1,965	\$	2,089

<sup>(1)</sup> For the three months ended March 31, 2021, U.S. results exclude Property & Casualty, which was reported as divested business. MetLife subsequently completed the sale of the business and, therefore, Property & Casualty results are not reported for the three months ended June 30, 2021. See the Non-GAAP and Other Financial Disclosures section for further information on divested business.

<sup>(2)</sup> Includes impact of preferred stock dividends of \$77 million, \$59 million, \$59 million, \$68 million and \$35 million for the three months ended June 30, 2020, September 30, 2020, December 31, 2020, March 31, 2021 and June 30, 2021, respectively.



# METLIFE ADJUSTED RETURN ON ALLOCATED EQUITY AND ALLOCATED TANGIBLE EQUITY (1), (2)

#### ADJUSTED RETURN ON ALLOCATED EQUITY

			For the Three Months Endea	1	
Unaudited	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
U.S.					
GROUP BENEFITS	34.3%	54.1%	52.9%	12.8%	34.2%
GROUP BENEFITS RETIREMENT AND INCOME SOLUTIONS PROPERTY & CASUALTY (3) TOTAL U.S.	12.4%	31.7%	34.0%	43.1%	40.8%
PROPERTY & CASUALTY (3)	16.7%	3.6%	22.5%	_	_
TOTAL U.S.	18.9%	32.5%	36.9%	33.7%	38.7%
ASIA	7.2%	13.0%	13.8%	17.0%	14.2%
LATIN AMERICA	17.2%	5.1%	1.8%	5.8%	14.1%
EMEA	16.3%	7.3%	11.3%	10.0%	13.2%
METLIFE HOLDINGS	0.8%	10.2%	17.2%	23.7%	20.6%

#### ADJUSTED RETURN ON ALLOCATED TANGIBLE EQUITY (4)

			For the Three Months Endea	i	
Unaudited	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
U.S.	21.8%	37.3%	42.4%	39.3%	45.1%
ASIA	10.9%	19.6%	20.9%	25.4%	21.3%
LATIN AMERICA	28.1%	8.3%	3.0%	9.1%	22.1%
EMEA	28.6%	12.9%	20.1%	17.1%	22.6%
METLIFE HOLDINGS	1.1%	11.4%	19.1%	26.0%	22.5%

(1) Annualized using quarter-to-date results.

(2) Allocated equity and allocated tangible equity are presented below:

	 ALLOCATE	ED EQ	UITY	ALLOCATED TA	VGIBL	E EQUITY
Unaudited (In millions)	 2020		2021	2020		2021
U.S.						
GROUP BENEFITS	\$ 2,896	\$	2,899			
RETIREMENT AND INCOME SOLUTIONS	6,187		6,418			
PROPERTY & CASUALTY (3)	1,991		_			
TOTAL U.S.	\$ 11,074	\$	9,317	\$ 9,652	\$	8,116
ASIA	\$ 14,313	\$	14,648	\$ 9,490	\$	9,824
LATIN AMERICA	\$ 3,074	\$	2,757	\$ 1,876	\$	1,757
EMEA	\$ 2,855	\$	2,844	\$ 1,649	\$	1,683
METLIFE HOLDINGS	\$ 9,893	\$	10,428	\$ 9,022	\$	9,581

(3) For the three months ended March 31, 2021, U.S. results exclude Property & Casualty, which was reported as divested business. MetLife subsequently completed the sale of the business and, therefore, Property & Casualty results are not reported for the three months ended June 30, 2021. See the Non-GAAP and Other Financial Disclosures section for further information on divested business.

(4) Adjusted earnings available to common shareholders used to calculate the adjusted return on allocated tangible equity excludes the impact of amortization on VODA and VOCRA, net of income tax, as presented below:

			For	the Three Months Ende	ed		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
U.S.	\$ 2	\$ 1	\$	1	\$	14	\$ 13
ASIA	\$ 2	\$ 1	\$	1	\$	1	\$ 2
LATIN AMERICA	\$ _	\$ _	\$	_	\$	_	\$ _
EMEA	\$ 2	\$ 1	\$	2	\$	1	\$ 1
METLIFE HOLDINGS	\$ 4	\$ 4	\$	4	\$	4	\$ 4



#### U.S. (1) STATEMENTS OF ADJUSTED EARNINGS AVAILABLE TO COMMON SHAREHOLDERS

			Fe	or the Three Months Ended	!		For the Year-to-Date Period Ended			
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021		June 30, 2020	June 30, 2021	
Adjusted revenues										
Premiums	\$	5,184	\$ 6,333	\$ 10,074	\$ 5,699	\$ 5,474	\$	10,858	\$ 11,173	
Universal life and investment-type product policy fees		268	263	264	297	282		543	579	
Net investment income		1,425	1,827	1,885	2,010	1,998		3,191	4,008	
Other revenues		240	237	240	396	380		480	776	
Total adjusted revenues		7,117	8,660	12,463	8,402	8,134		15,072	16,536	
Adjusted expenses										
Policyholder benefits and claims and policyholder dividends		5,038	6,108	9,728	6,142	5,739		10,473	11,881	
Interest credited to policyholder account balances		412	381	371	359	359		870	718	
Capitalization of DAC		(122)	(119)	(100)	(18)	(13)		(234)	(31)	
Amortization of DAC and VOBA		115	123	114	16	8		234	24	
Amortization of negative VOBA		_	_	_	_	_		_	_	
Interest expense on debt		2	2	1	1	2		4	3	
Other expenses		1,012	1,026	1,058	911	898		2,078	1,809	
Total adjusted expenses		6,457	7,521	11,172	7,411	6,993		13,425	14,404	
Adjusted earnings before provision for income tax		660	1,139	1,291	991	1,141		1,647	2,132	
Provision for income tax expense (benefit)		137	239	270	207	239		344	446	
Adjusted earnings		523	900	1,021	784	902		1,303	1,686	
Preferred stock dividends		_	_	_	_	_		_	_	
Adjusted earnings available to common shareholders	\$	523	\$ 900	\$ 1,021	\$ 784	\$ 902	\$	1,303	\$ 1,686	
Adjusted premiums, fees and other revenues	\$	5,692	\$ 6,833	\$ 10,578	\$ 6,392	\$ 6,136	\$	11,881	\$ 12,528	
Less: PRT		(6)	487	4,163	_	(14)		(15)	(14)	
Adjusted premiums, fees and other revenues, excluding PRT	S	5,698	\$ 6,346	\$ 6,415	\$ 6,392	\$ 6,150	\$	11,896	\$ 12,542	

<sup>(1)</sup> For the three months ended March 31, 2021, U.S. results exclude Property & Casualty, which was reported as divested business. MetLife subsequently completed the sale of the business and, therefore, Property & Casualty results are not reported for the three months ended June 30, 2021. U.S. results prior to the three months ended March 31, 2021 include Property & Casualty. See page 9 for further information on adjusted earnings available to common shareholders related to Property & Casualty and see the Non-GAAP and Other Financial Disclosures section for further information on divested business



			For	the Three Months Ende	ed			For the Year-to-	Date Perio	od Ended
Unaudited (In millions)	June 30, 2020	September 30, 202	0	December 31, 2020	Ma	rch 31, 2021	June 30, 2021	June 30, 2020		June 30, 2021
Adjusted revenues										
Premiums	\$ 3,989	\$ 4,545	\$	4,659	\$	5,106	\$ 5,085	\$ 8,476	\$	10,191
Universal life and investment-type product policy fees	200	200		205		212	207	404		419
Net investment income	277	290		283		279	295	554		574
Other revenues	157	156		156		318	307	317		625
Total adjusted revenues	4,623	5,191		5,303		5,915	5,894	9,751		11,809
Adjusted expenses										
Policyholder benefits and claims and policyholder dividends	3,602	3,965		4,061		4,970	4,761	7,575		9,731
Interest credited to policyholder account balances	31	31		33		32	30	65		62
Capitalization of DAC	(6)	(5)	)	(5)		(5)	(5)	(13)		(10)
Amortization of DAC and VOBA	7	12		8		5	8	14		13
Amortization of negative VOBA	_	_		_		_	_	_		_
Interest expense on debt	_	1		_		_	_	_		_
Other expenses	670	685		716		794	785	1,390		1,579
Total adjusted expenses	4,304	4,689		4,813		5,796	5,579	9,031		11,375
Adjusted earnings before provision for income tax	319	502		490		119	315	720		434
Provision for income tax expense (benefit)	71	110		107		26	67	160		93
Adjusted earnings	248	392		383		93	248	560		341
Preferred stock dividends	_	_		_		_	_	_		_
Adjusted earnings available to common shareholders	\$ 248	\$ 392	\$	383	S	93	\$ 248	\$ 560	\$	341



U.S. RETIREMENT AND INCOME SOLUTIONS STATEMENTS OF ADJUSTED EARNINGS AVAILABLE TO COMMON SHAREHOLDERS							
		Fe	or the Three Months Ended	d		For the Year-to-L	Date Period Ended
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	June 30, 2020	June 30, 2021
Adjusted revenues							
Premiums	\$ 367	\$ 885	\$ 4,520	\$ 593	\$ 389	\$ 642	\$ 982
Universal life and investment-type product policy fees	68	63	59	85	75	139	160
Net investment income	1,126	1,484	1,546	1,731	1,703	2,570	3,434
Other revenues	76	76	86	78	73	147	151
Total adjusted revenues	1,637	2,508	6,211	2,487	2,240	3,498	4,727
Adjusted expenses							
Policyholder benefits and claims and policyholder dividends	909	1,428	5,086	1,172	978	1,779	2,150
Interest credited to policyholder account balances	381	350	338	327	329	805	656
Capitalization of DAC	(12)	(8)	(2)	(13)	(8)	(20)	(21)
Amortization of DAC and VOBA	5	7	5	11	_	13	11
Amortization of negative VOBA	_	_	_	_	_	_	_
Interest expense on debt	2	1	1	1	2	4	3
Other expenses	112	112	120	117	113	225	230
Total adjusted expenses	1,397	1,890	5,548	1,615	1,414	2,806	3,029
Adjusted earnings before provision for income tax	240	618	663	872	826	692	1,698
Provision for income tax expense (benefit)	48	128	137	181	172	141	353
Adjusted earnings	192	490	526	691	654	551	1,345
Preferred stock dividends	_	_	_	_	_	_	_
Adjusted earnings available to common shareholders	\$ 192	\$ 490	\$ 526	\$ 691	\$ 654	\$ 551	\$ 1,345
Adjusted premiums, fees and other revenues	\$ 511	\$ 1,024	\$ 4,665	\$ 756	\$ 537	\$ 928	\$ 1,293
Less: PRT	(6)	487	4,163	_	(14)	(15)	(14)
Adjusted premiums, fees and other revenues, excluding PRT	\$ 517	\$ 537	\$ 502	\$ 756	\$ 551	\$ 943	\$ 1,307



#### U.S. GROUP BENEFITS

#### FUTURE POLICY BENEFITS AND POLICYHOLDER ACCOUNT BALANCES

				For	the Three Months Ende	d		
Unaudited (In millions)		June 30, 2020	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
Balance, beginning of period	\$	18,935	\$ 19,665	\$	20,024	\$	19,932	\$ 19,694
Premiums and deposits	l	5,220	5,298		5,299		6,068	6,014
Surrenders and withdrawals		(537)	(565)		(571)		(642)	(700)
Benefit payments		(3,655)	(4,078)		(4,147)		(4,970)	(4,795)
Net flows		1,028	655		581		456	519
Net transfers from (to) separate accounts	l	5	6		4		2	2
Interest		130	131		134		123	123
Policy charges	l	(149)	(145)		(143)		(149)	(147)
Other		(284)	(288)		(668)		(670)	(408)
Balance, end of period	\$	19,665	\$ 20,024	\$	19,932	\$	19,694	\$ 19,783

#### SEPARATE ACCOUNT LIABILITIES

			For	the Three Months Ende	l		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
Balance, beginning of period	\$ 793	\$ 945	\$	1,003	\$	1,123	\$ 1,161
Premiums and deposits	64	64		63		68	67
Surrenders and withdrawals	(12)	(17)		(13)		(18)	(18)
Benefit payments	(1)	(4)		(2)		(1)	(2)
Net flows	51	43		48		49	47
Investment performance	160	77		131		49	85
Net transfers from (to) general account	(5)	(6)		(4)		(2)	(2)
Policy charges	(55)	(56)		(55)		(57)	(58)
Other	1	_		_		(1)	_
Balance, end of period	\$ 945	\$ 1,003	\$	1,123	\$	1,161	\$ 1,233



#### U.S. GROUP BENEFITS

#### OTHER EXPENSES BY MAJOR CATEGORY

	For the Three Months Ended										
Unaudited (In millions)		June 30, 2020	S	September 30, 2020	D	ecember 31, 2020		March 31, 2021		June 30, 2021	
Direct and allocated expenses	\$	326	\$	332	\$	356	\$	405	\$	392	
Pension, postretirement and postemployment benefit costs		4		4		4		(1)		7	
Premium taxes, other taxes, and licenses & fees		89		93		87		70		83	
Commissions and other variable expenses		251		256		269		320		303	
Adjusted other expenses	\$	670	\$	685	\$	716	\$	794	\$	785	

#### OTHER STATISTICAL INFORMATION (1)

	For the Three Months Ended											
Unaudited (In millions, except ratios)		June 30, 2020		September 30, 2020	L	December 31, 2020		March 31, 2021		June 30, 2021		
Group Life (2)												
Adjusted premiums, fees and other revenues	\$	1,943	\$	1,915	\$	1,915	\$	2,088	\$	2,078		
Mortality ratio		95.9 %		89.6 %		96.3 %		106.3 %		94.3 %		
Group Non-Medical Health (3)												
Adjusted premiums, fees and other revenues	\$	1,376	\$	1,977	\$	2,079	\$	2,371	\$	2,341		
Interest adjusted benefit ratio (4)		58.5 %		67.4 %		61.7 %		71.1 %		73.8 %		

- (1) Results are derived from insurance and non-administrative services-only contracts.
- (2) Excludes certain experience-rated contracts and includes accidental death and dismemberment.
- (3) Includes dental, group and individual disability, accident & health, critical illness, vision and other health.
- (4) Reflects actual claims experience and excludes the impact of interest credited on future policyholder benefits. The product within Group Non-Medical Health with interest credited on future policyholder benefits is disability.



#### U.S. RETIREMENT AND INCOME SOLUTIONS

#### FUTURE POLICY BENEFITS AND POLICYHOLDER ACCOUNT BALANCES

	For the Three Months Ended												
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021		June 30, 2021			
Balance, beginning of period	\$	124,174	\$	129,030	\$	132,376	\$	136,703	\$	134,056			
Premiums and deposits		22,473		18,957		20,961		22,008		20,382			
Surrenders and withdrawals		(20,125)		(18,536)		(17,176)		(19,926)		(19,759)			
Benefit payments		(1,176)		(1,206)		(1,182)		(1,317)		(1,344)			
Net flows		1,172		(785)		2,603		765		(721)			
Net transfers from (to) separate accounts		_		_		17		_		8			
Interest		988		953		946		946		938			
Policy charges		(42)		(42)		(41)		(10)		(44)			
Other		2,738		3,220		802		(4,348)		2,287			
Balance, end of period	\$	129,030	\$	132,376	\$	136,703	\$	134,056	\$	136,524			

#### SEPARATE ACCOUNT LIABILITIES

			For	the Three Months Ende	d		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
Balance, beginning of period	\$ 76,838	\$ 81,486	\$	83,887	\$	84,193	\$ 82,183
Premiums and deposits	2,167	1,709		2,138		1,393	1,443
Surrenders and withdrawals (1)	(2,319)	(2,127)		(2,971)		(2,390)	(2,329)
Benefit payments	(24)	(25)		(24)		(22)	(64)
Net flows	(176)	(443)		(857)		(1,019)	(950)
Investment performance	3,618	1,447		2,069		(1,302)	2,167
Net transfers from (to) general account	_	_		(17)		_	(8)
Policy charges	(83)	(83)		(94)		(84)	(83)
Other	1,289	1,480		(795)		395	(877)
Balance, end of period	\$ 81,486	\$ 83,887	\$	84,193	\$	82,183	\$ 82,432

#### SYNTHETIC GICS (2)

	For the Three Months Ended											
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021		June 30, 2021		
Balance, beginning of period	\$	33,588	\$	34,921	\$	36,330	\$	38,646	\$	38,514		
Premiums and deposits (1)		1,424		1,598		2,704		482		314		
Surrenders and withdrawals		(318)		(417)		(621)		(829)		(1,251)		
Net flows		1,106		1,181		2,083		(347)		(937)		
Interest		227		228		233		215		196		
Balance, end of period	\$	34,921	\$	36,330	\$	38,646	\$	38,514	\$	37,773		

#### LONGEVITY REINSURANCE (3)

Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Balance, end of period	\$ 317	\$ 896	\$ 3,894	\$ 8,833	\$ 9,502

<sup>(1)</sup> Includes \$0, \$616 million, \$360 million, \$360 million, \$86 million and \$0 of transfers from separate account GICs to synthetic GICs at June 30, 2020, September 30, 2020, December 31, 2020, March 31, 2021 and June 30, 2021, respectively. These transfers are reported as surrenders and withdrawals on the separate account liabilities table and premiums and deposits on the synthetic GICs table.

<sup>(2)</sup> A synthetic GIC is a contract that simulates the performance of a traditional GIC through the use of financial instruments and is reported as a derivative. A key difference between a synthetic GIC and a traditional GIC is that the contractholder owns the assets underlying the synthetic GIC. The assets and corresponding contractholder account balance are not on MetLife, Inc.'s consolidated balance sheet, as they are for a traditional GIC. The contractholder account balance is reported at contract value in the table above.

<sup>(3)</sup> The contract value presented represents notional amounts based on the present value of fixed annuity premiums related to longevity reinsurance contracts associated with the UK pension risk transfer market.



# U.S. RETIREMENT AND INCOME SOLUTIONS

#### OTHER EXPENSES BY MAJOR CATEGORY

	For the Three Months Ended									
Unaudited (In millions)		June 30, 2020	Ž.	September 30, 2020	D	ecember 31, 2020		March 31, 2021		June 30, 2021
Direct and allocated expenses	\$	56	\$	57	\$	60	\$	61	\$	58
Pension, postretirement and postemployment benefit costs		1		1		2		_		2
Premium taxes, other taxes, and licenses & fees		4		6		10		4		11
Commissions and other variable expenses		51		48		48		52		42
Adjusted other expenses	\$	112	\$	112	\$	120	\$	117	\$	113

#### SPREAD

	For the Three Months Ended									
Unaudited	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021					
Investment income yield excluding variable investment income yield	4.02 %	3.99 %	3.98 %	3.77 %	3.82 %					
Variable investment income yield	(0.60)%	0.58 %	0.73 %	1.46 %	1.26 %					
Total investment income yield	3.42 %	4.57 %	4.71 %	5.23 %	5.08 %					
Average crediting rate	3.17 %	3.01 %	2.94 %	2.89 %	2.84 %					
Annualized general account spread	0.25 %	1.56 %	1.77 %	2.34 %	2.24 %					
Annualized general account spread excluding variable investment income yield	0.85 %	0.98 %	1.04 %	0.88 %	0.98 %					



			For the Year-to-Date Period Ended						
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 3	1, 2020	March 31, 2021	June 30, 2021	] [	June 30, 2020	June 30, 2021
Adjusted revenues									
Premiums	\$ 1,584	\$ 1,654	\$	1,697	\$ 1,685	\$ 1,582	\$	3,220	\$ 3,267
Universal life and investment-type product policy fees	420	595		447	458	436		850	894
Net investment income	767	1,088		1,146	1,264	1,158		1,704	2,422
Other revenues	14	16		17	18	19		28	37
Total adjusted revenues	2,785	3,353		3,307	3,425	3,195		5,802	6,620
Adjusted expenses									
Policyholder benefits and claims and policyholder dividends	1,255	1,291		1,346	1,297	1,233		2,576	2,530
Interest credited to policyholder account balances	447	470		472	489	496		892	985
Capitalization of DAC	(351)	(431)		(449)	(435)	(395)		(772)	(830)
Amortization of DAC and VOBA	284	506		310	314	296	П	599	610
Amortization of negative VOBA	(8)	(14)		(7)	(7)	(8)		(16)	(15)
Interest expense on debt	_	_		_	_	_	П	_	_
Other expenses	797	869		941	899	832		1,671	1,731
Total adjusted expenses	2,424	2,691		2,613	2,557	2,454	1 [	4,950	5,011
Adjusted earnings before provision for income tax	361	662		694	868	741		852	1,609
Provision for income tax expense (benefit)	105	197		200	245	221		246	466
Adjusted earnings	256	465		494	623	520		606	1,143
Preferred stock dividends	_	_		_	_	_		_	_
Adjusted earnings available to common shareholders	\$ 256	\$ 465	\$	494	\$ 623	\$ 520	\$	606	\$ 1,143



ASI	Α

ADJUSTED	PREMIUM	S. FEES AND	OTHER	REVENUES

	For the Three Months Ended											
Unaudited (In millions)		June 30, 2020		September 30, 2020	December 31, 2020			March 31, 2021		June 30, 2021		
Adjusted premiums, fees and other revenues	\$	2,018	\$	2,265	\$	2,161	\$	2,161	\$	2,037		
Adjusted premiums, fees and other revenues, on a constant currency basis	\$	2,040	\$	2,250	\$	2,102	\$	2,115	\$	2,037		
Add: Operating joint ventures, on a constant currency basis (1), (2)		282		301		294		344		278		
Adjusted premiums, fees and other revenues, including operating joint ventures, on a constant currency basis	\$	2,322	\$	2,551	\$	2,396	\$	2,459	\$	2,315		

#### OTHER EXPENSES BY MAJOR CATEGORY

					For th	e Three Months Ended			
Unaudited (In millions)	June 30, 2020	)	Se	eptember 30, 2020	L	December 31, 2020	İ	March 31, 2021	June 30, 2021
Direct and allocated expenses	\$	309	\$	313	\$	354	\$	318	\$ 314
Pension, postretirement and postemployment benefit costs		24		24		35		23	22
Premium taxes, other taxes, and licenses & fees		34		42		41		46	45
Commissions and other variable expenses		430		490		511		512	451
Adjusted other expenses	\$	797	\$	869	\$	941	\$	899	\$ 832
Adjusted other expenses, net of adjusted capitalization of DAC	\$	446	\$	438	\$	492	\$	464	\$ 437
Adjusted other expenses on a constant currency basis	\$	799	\$	860	\$	910	\$	878	\$ 832
Add: Operating joint ventures, on a constant currency basis (1), (2)		111		105		109		115	92
Adjusted other expenses, including operating joint ventures, on a constant currency basis	\$	910	\$	965	\$	1,019	\$	993	\$ 924
Adjusted other expenses, including operating joint ventures, net of adjusted capitalization of DAC, on a constant currency basis	\$	524	\$	512	\$	556	\$	537	\$ 506

#### SALES ON A CONSTANT CURRENCY BASIS

			For	the Three Months Ended		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	June 30, 2021
Japan:						
Life	\$ 101	\$ 222	\$	150	\$ 167	\$ 163
Accident & Health	49	75		71	60	71
Annuities	30	38		72	92	76
Other	2	2		2	1	1
Total Japan	182	337		295	320	311
Other Asia	168	234		250	262	187
Total sales	\$ 350	\$ 571	\$	545	\$ 582	\$ 498

#### OTHER STATISTICAL INFORMATION

			For	the Three Months Ended		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	June 30, 2021
Adjusted earnings available to common shareholders	\$ 256	\$ 465	\$	494	\$ 623	\$ 520
Adjusted earnings available to common shareholders, on a constant currency basis	\$ 272	\$ 469	\$	495	\$ 619	\$ 520

- (1) Adjusted premiums, fees and other revenues as well as other expenses are reported as part of net investment income on the statements of adjusted earnings available to common shareholders for operating joint ventures.
- (2) Includes MetLife, Inc.'s percentage interest in operating joint ventures of: (i) China, (ii) India, (iii) Malaysia and (iv) Vietnam, which are consolidated using the equity method of accounting.



ASIA

#### GENERAL ACCOUNT ASSETS UNDER MANAGEMENT AND RELATED MEASURES

Unaudited (In millions)	June 30, 2020	S	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
GA AUM	\$ 134,769	\$	139,445	\$ 144,267	\$ 137,258	\$ 140,875
GA AUM (at amortized cost)	\$ 121,429	\$	125,171	\$ 129,661	\$ 127,695	\$ 129,411
GA AUM (at amortized cost), on a constant currency basis	\$ 121,815	\$	123,425	\$ 124,830	\$ 127,270	\$ 129,411
Add: Operating joint ventures, on a constant currency basis (1)	5,265		5,400	5,631	5,792	5,976
GA AUM (at amortized cost), including operating joint ventures, on a constant currency basis	\$ 127,080	\$	128,825	\$ 130,461	\$ 133,062	\$ 135,387

<sup>(1)</sup> Includes MetLife, Inc.'s percentage interest in operating joint ventures of: (i) China, (ii) India, (iii) Malaysia and (iv) Vietnam, which are consolidated using the equity method of accounting and reported in other invested assets, a component of total investments.



			Fe	or the Three Mont	hs Ended	1		For the Year-to-	Date Period	l Ended
Unaudited (In millions)	June 30, 2020	September 30,	2020	December 31	, 2020	March 31, 2021	June 30, 2021	June 30, 2020	J	June 30, 2021
Adjusted revenues										
Premiums	\$ 489	\$	529	\$	607	\$ 595	\$ 636	\$ 1,129	\$	1,231
Universal life and investment-type product policy fees	238		225		261	270	287	508		557
Net investment income	260		221		293	299	308	478		607
Other revenues	10		7		10	10	11	21		21
Total adjusted revenues	997		982	1	,171	1,174	1,242	2,136		2,416
Adjusted expenses										
Policyholder benefits and claims and policyholder dividends	449		575		772	761	724	1,059		1,485
Interest credited to policyholder account balances	56		52		62	59	60	126		119
Capitalization of DAC	(74)		(84)		(104)	(95)	(100)	(174)		(195)
Amortization of DAC and VOBA	70		62		70	60	83	144		143
Amortization of negative VOBA	_		_		_	_	_	_		_
Interest expense on debt	1		1		1	1	1	2		2
Other expenses	307		313		353	335	343	652		678
Total adjusted expenses	809		919	1	,154	1,121	1,111	1,809		2,232
Adjusted earnings before provision for income tax	188		63		17	53	131	327		184
Provision for income tax expense (benefit)	56		24		3	13	34	100		47
Adjusted earnings	132		39		14	40	97	227		137
Preferred stock dividends	_		_		_	_	_	_		_
Adjusted earnings available to common shareholders	\$ 132	\$	39	\$	14	\$ 40	\$ 97	\$ 227	\$	137



#### LATIN AMERICA

#### OTHER EXPENSES BY MAJOR CATEGORY

			For t	he Three Months Ended		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	June 30, 2021
Direct and allocated expenses	\$ 119	\$ 117	\$	125	\$ 121	\$ 120
Pension, postretirement and postemployment benefit costs	1	1		1	1	1
Premium taxes, other taxes, and licenses & fees	8	11		12	11	11
Commissions and other variable expenses	179	184		215	202	211
Adjusted other expenses	\$ 307	\$ 313	\$	353	\$ 335	\$ 343
Adjusted other expenses, net of adjusted capitalization of DAC	\$ 233	\$ 229	\$	249	\$ 240	\$ 243
Adjusted other expenses on a constant currency basis	\$ 341	\$ 335	\$	362	\$ 339	\$ 343
Adjusted other expenses, net of adjusted capitalization of DAC, on a constant currency basis	\$ 257	\$ 244	\$	255	\$ 243	\$ 243

#### SALES ON A CONSTANT CURRENCY BASIS

			For th	he Three Months Ended		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	June 30, 2021
Mexico	\$ 67	\$ 76	\$	80	\$ 92	\$ 92
Chile	44	47		49	53	61
All other	32	42		45	41	69
Total sales	\$ 143	\$ 165	\$	174	\$ 186	\$ 222

#### OTHER STATISTICAL INFORMATION

			For t	he Three Months Ended		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	June 30, 2021
Adjusted premiums, fees and other revenues	\$ 737	\$ 761	\$	878	\$ 875	\$ 934
Adjusted earnings available to common shareholders	\$ 132	\$ 39	\$	14	\$ 40	\$ 97
Adjusted premiums, fees and other revenues, on a constant currency basis	\$ 834	\$ 824	\$	904	\$ 887	\$ 934
Adjusted earnings available to common shareholders, on a constant currency basis	\$ 157	\$ 46	\$	21	\$ 41	\$ 97



			For	the Three Months Ende	ed			For the Year-to-	Date Per	iod Ended
Unaudited (In millions)	June 30, 2020	September 30, 202	20	December 31, 2020		March 31, 2021	June 30, 2021	June 30, 2020		June 30, 2021
Adjusted revenues										
Premiums	\$ 557	\$ 551	. \$	583	\$	598	\$ 621	\$ 1,125	\$	1,219
Universal life and investment-type product policy fees	92	116		109		67	107	208		174
Net investment income	63	67		70		63	62	132		125
Other revenues	11	13		15		13	16	24		29
Total adjusted revenues	723	747		777		741	806	1,489		1,547
Adjusted expenses										
Policyholder benefits and claims and policyholder dividends	263	304	,	319		343	333	573		676
Interest credited to policyholder account balances	27	29	,	26		24	25	54		49
Capitalization of DAC	(115)	(122	.)	(124)		(127)	(122)	(245)		(249)
Amortization of DAC and VOBA	85	125	,	114		62	94	215		156
Amortization of negative VOBA	(2)	(1	)	(3)		(2)	(2)	(4)		(4)
Interest expense on debt	_	_		1		_	_	_		_
Other expenses	328	340		344		349	349	660		698
Total adjusted expenses	586	675		677		649	677	1,253		1,326
Adjusted earnings before provision for income tax	137	72		100		92	129	236		221
Provision for income tax expense (benefit)	21	20		19		21	35	42		56
Adjusted earnings	116	52		81		71	94	194		165
Preferred stock dividends	_	_		_		_	_	_		_
Adjusted earnings available to common shareholders	\$ 116	\$ 52	: \$	81	\$	71	\$ 94	\$ 194	\$	165



#### EMEA

#### OTHER EXPENSES BY MAJOR CATEGORY

				For th	e Three Months Ended			
_Unaudited (In millions)	June 30, 2020	Se	September 30, 2020	D	ecember 31, 2020	March 31, 2021	J	lune 30, 2021
Direct and allocated expenses	\$ 110	\$	119	\$	120	\$ 112	\$	116
Pension, postretirement and postemployment benefit costs	2		1		4	1		2
Premium taxes, other taxes, and licenses & fees	8		7		5	8		6
Commissions and other variable expenses	208		213		215	228		225
Adjusted other expenses	\$ 328	\$	340	\$	344	\$ 349	\$	349
Adjusted other expenses, net of adjusted capitalization of DAC	\$ 213	\$	218	\$	220	\$ 222	\$	227
Adjusted other expenses on a constant currency basis	\$ 344	\$	344	\$	348	\$ 347	\$	349
Adjusted other expenses, net of adjusted capitalization of DAC, on a constant currency basis	\$ 223	\$	221	\$	223	\$ 221	\$	227

#### OTHER STATISTICAL INFORMATION

				For ti	he Three Months Ended		
Unaudited (In millions)	June 30, 2020	į.	September 30, 2020	1	December 31, 2020	March 31, 2021	June 30, 2021
Adjusted premiums, fees and other revenues	\$ 660	\$	680	\$	707	\$ 678	\$ 744
Adjusted earnings available to common shareholders	\$ 116	\$	52	\$	81	\$ 71	\$ 94
Adjusted premiums, fees and other revenues, on a constant currency basis	\$ 690	\$	691	\$	715	\$ 673	\$ 744
Adjusted earnings available to common shareholders, on a constant currency basis	\$ 122	\$	53	\$	81	\$ 70	\$ 94
Total sales on a constant currency basis	\$ 197	\$	208	\$	221	\$ 263	\$ 236



		Fe	or the Three Months Ende	d		For the Year-to-L	Date Period Ended
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	June 30, 2020	June 30, 2021
Adjusted revenues							
Premiums	\$ 889	\$ 876	\$ 931	\$ 827	\$ 839	\$ 1,793	\$ 1,666
Universal life and investment-type product policy fees	249	269	261	274	273	543	547
Net investment income	981	1,427	1,461	1,646	1,543	2,296	3,189
Other revenues	70	61	72	62	69	105	131
Total adjusted revenues	2,189	2,633	2,725	2,809	2,724	4,737	5,533
Adjusted expenses							
Policyholder benefits and claims and policyholder dividends	1,705	1,697	1,675	1,523	1,549	3,366	3,072
Interest credited to policyholder account balances	219	217	214	210	210	437	420
Capitalization of DAC	(5)	(5)	(24)	(8)	(9)	(10)	(17
Amortization of DAC and VOBA	11	177	82	54	56	111	110
Amortization of negative VOBA	_	_	_	_	_	_	_
Interest expense on debt	1	2	1	1	2	3	3
Other expenses	239	231	244	253	244	467	497
Total adjusted expenses	2,170	2,319	2,192	2,033	2,052	4,374	4,085
Adjusted earnings before provision for income tax	19	314	533	776	672	363	1,448
Provision for income tax expense (benefit)	(1)	61	107	158	136	66	294
Adjusted earnings	20	253	426	618	536	297	1,154
Preferred stock dividends	_	_	_	_	_	_	_
Adjusted earnings available to common shareholders	\$ 20	\$ 253	\$ 426	\$ 618	\$ 536	\$ 297	\$ 1,154



#### METLIFE HOLDINGS

#### FUTURE POLICY BENEFITS AND POLICYHOLDER ACCOUNT BALANCES

#### LIFE & OTHER (1)

	For the Three Months Ended									
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021		June 30, 2021
Balance, beginning of period	\$	81,458	\$	81,497	\$	83,021	\$	83,004	\$	81,446
Premiums and deposits (2), (3)		1,227		1,236		1,216		1,142		1,100
Surrenders and withdrawals		(554)		(607)		(567)		(529)		(538)
Benefit payments		(892)		(830)		(832)		(936)		(790)
Net flows		(219)		(201)		(183)		(323)		(228)
Net transfers from (to) separate accounts	l	31		5		12		2		9
Interest		833		836		836		831		834
Policy charges		(186)		(184)		(184)		(185)		(183)
Other		(420)		1,068		(498)		(1,883)		115
Balance, end of period	\$	81,497	\$	83,021	\$	83,004	\$	81,446	\$	81,993

	_							
ANNUITIES	1			For	the Three Months Ende	d		
Unaudited (In millions)		June 30, 2020	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
Balance, beginning of period	\$	19,895	\$ 19,538	\$	19,466	\$	19,029	\$ 18,367
Premiums and deposits (2), (3)		107	91		111		107	91
Surrenders and withdrawals		(277)	(286)		(356)		(340)	(306)
Benefit payments		(158)	(149)		(158)		(171)	(150)
Net flows		(328)	(344)		(403)		(404)	(365)
Net transfers from (to) separate accounts	1	73	188		170		96	29
Interest		132	130		131		129	125
Policy charges	1	(4)	(4)		(4)		(4)	(4)
Other		(230)	(42)		(331)		(479)	118
Balance, end of period	\$	19,538	\$ 19,466	\$	19,029	\$	18,367	\$ 18,270

#### SEPARATE ACCOUNT LIABILITIES

#### LIFE & OTHER

EIFE & OTHER							
			For	the Three Months Ende	d		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
Balance, beginning of period	\$ 4,586	\$ 5,583	\$	6,039	\$	6,848	\$ 7,021
Premiums and deposits (3)	60	59		59		62	57
Surrenders and withdrawals	(38)	(51)		(55)		(68)	(67)
Benefit payments	(10)	(10)		(11)		(16)	(18)
Net flows	12	(2)		(7)		(22)	(28)
Investment performance	1,082	527		895		260	508
Net transfers from (to) general account	(31)	(5)		(12)		(2)	(9)
Policy charges	(65)	(65)		(66)		(66)	(66)
Other	(1)	1		(1)		3	(2)
Balance, end of period	\$ 5,583	\$ 6,039	\$	6,848	\$	7,021	\$ 7,424

#### ANNUITIES

			For	the Three Months Ende	d		
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
Balance, beginning of period	\$ 32,942	\$ 36,852	\$	37,883	\$	40,825	\$ 40,444
Premiums and deposits (3)	77	65		75		79	83
Surrenders and withdrawals	(641)	(812)		(942)		(1,062)	(1,094)
Benefit payments	(98)	(106)		(107)		(128)	(121)
Net flows	(662)	(853)		(974)		(1,111)	(1,132)
Investment performance	4,831	2,269		4,282		1,017	2,460
Net transfers from (to) general account	(73)	(188)		(170)		(96)	(29)
Policy charges	(185)	(197)		(196)		(190)	(200)
Other	(1)	_		_		(1)	_
Balance, end of period	\$ 36,852	\$ 37,883	\$	40,825	\$	40,444	\$ 41,543

- (1) Long-term care and Japan reinsurance are reported as part of "Other" within Life & Other.
- (2) Includes premiums and deposits directed to the general account investment option of variable products.
- (3) Includes company-sponsored internal exchanges.



#### METLIFE HOLDINGS

#### OTHER EXPENSES BY MAJOR CATEGORY

	For the Three Months Ended												
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020		March 31, 2021		June 30, 2021			
Direct and allocated expenses	\$	149	\$	155	\$	149	\$	166	\$	164			
Pension, postretirement and postemployment benefit costs		3		3		3		_		4			
Premium taxes, other taxes, and licenses & fees		17		17		25		14		18			
Commissions and other variable expenses		70		56		67		73		58			
Adjusted other expenses	\$	239	\$	231	\$	244	\$	253	\$	244			

#### OTHER STATISTICAL INFORMATION

			For t	the Three Months Ended		
Unaudited (In millions, except ratios)	June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	June 30, 2021
Life (1)						
Adjusted premiums, fees and other revenues	\$ 817	\$ 811	\$	843	\$ 762	\$ 766
Interest adjusted benefit ratio	59.1 %	60.2 %		59.6 %	54.8 %	47.1 %
Lapse Ratio (2)						
Traditional life	4.5 %	4.3 %		4.1 %	4.0 %	4.0 %
Variable & universal life	3.9 %	3.7 %		3.5 %	3.3 %	3.3 %
Fixed annuity	9.1 %	8.5 %		6.5 %	6.6 %	6.7 %
Variable annuity	9.8 %	9.2 %		8.8 %	8.5 %	9.2 %

<sup>(1)</sup> Represents the traditional life and variable & universal life components of Life & Other. Results are derived from insurance contracts.

<sup>(2)</sup> Lapse ratios are calculated based on the average of the most recent 12 months of experience.

Adjusted earnings available to common shareholders



STATEMENTS OF ADJUSTED EARNINGS AVAILABLE TO COMMON SHAREHOLDERS	_			1 7 1 1 1 1 5 1	,			E d V E	
II. In III. (II. )	-	1 20 2020	September 30, 2020	r the Three Months Ended		1 20 2021	$\vdash$		Date Period Ended
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021		June 30, 2020	June 30, 2021
Adjusted revenues Provinces	s	13	\$ (8)	\$ 5	e 50	6 (20)		25	e 20
Premiums  Living 11:5 and important transport from the first first from the first	3	13	5 (8)	3		\$ (20) 1	2	25	\$ 38
Universal life and investment-type product policy fees			58	20				1 (20)	
Net investment income		(52)			12	48		(36)	60
Other revenues		72	82	106	86	109		156	195
Total adjusted revenues		34	133	132	156	138		146	294
Adjusted expenses									
Policyholder benefits and claims and policyholder dividends		3	(6)	(26)	40	(13)		29	27
Interest credited to policyholder account balances		_	_	_	_	_		_	_
Capitalization of DAC		(2)	(3)	(3)	(3)	(3)		(5)	(6)
Amortization of DAC and VOBA		3	2	2	2	3		4	5
Amortization of negative VOBA		_	_	_	_	_		_	_
Interest expense on debt		228	224	226	224	223		445	447
Other expenses		134	120	235	107	34		270	141
Total adjusted expenses		366	337	434	370	244		743	614
Adjusted earnings before provision for income tax		(332)	(204)	(302)	(214)	(106)		(597)	(320)
Provision for income tax expense (benefit)		(120)	(132)	(138)	(111)	(81)		(286)	(192)
Adjusted earnings		(212)	(72)	(164)	(103)	(25)		(311)	(128)
Preferred stock dividends		77	59	34	68	35		109	103
Adjusted earnings available to common shareholders	\$	(289)	\$ (131)	\$ (198)	\$ (171)	\$ (60)	\$	(420)	\$ (231)
Adjusted premiums, fees and other revenues	S	86	\$ 75	\$ 112	\$ 144	\$ 90	\$	182	\$ 234
ADJUSTED EARNINGS AVAILABLE TO COMMON SHAREHOLDERS BY SOURCE									
			Fo	r the Three Months Ended	d			For the Year-to-L	Date Period Ended
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	<u> </u>	June 30, 2020	June 30, 2021
Business activities	\$	12	\$ 30	\$ 36	\$ 29	\$ 28	\$	30	\$ 57
Net investment income		(50)	59	28	13	51		(33)	64
Interest expense on debt		(238)	(238)	(238)	(234)	(235)		(467)	(469
Corporate initiatives and projects		(25)	(27)	(76)	(25)	(24)		(56)	(49
Other		(31)	(28)	(52)	3	74		(71)	77
Provision for income tax (expense) benefit and other tax-related items		120	132	138	111	81		286	192

(77)

(289) \$

(59)

(131) \$

(34)

(198) \$

(68)

(171)

(35)

(60)

(109)

(420)

(103)

(231)



# INVESTMENTS INVESTMENT PORTFOLIO RESULTS BY ASSET CATEGORY AND ANNUALIZED YIELDS

This yield table presentation is consistent with how we measure our investment performance for management purposes, and we believe it enhances understanding of our investment portfolio results.

		At	or For the Three Months En	ded (1)		<b>↓                                    </b>	At or For the	Year Ended (1)
Unaudited (In millions, except yields)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021		June 30, 2020	June 30, 202
Fixed Maturity Securities								
Yield	3.99 %	3.87 %	3.83 %	3.72 %	3.76 %		3.91 %	3.74
Investment income (2), (3)	\$ 2,885	\$ 2,849	\$ 2,883	\$ 2,784	\$ 2,785	\$	5,624	\$ 5,569
Investment gains (losses)	146	113	31	(64)	6		150	(58)
Ending carrying value (4)	341,365	355,220	356,420	334,594	342,344		341,365	342,344
Mortgage Loans								
Yield	4.20 %	4.27 %	4.25 %	4.11 %	4.29 %		4.28 %	4.20
Investment income (3)	862	885	887	861	885		1,746	1,746
Investment gains (losses)	(80)	(5)	(65)	60	(2)		(143)	58
Ending carrying value	82,890	82,881	83,919	83,015	81,497		82,890	81,497
Real Estate and Real Estate Joint Ventures	02,070	02,001	05,717	05,015	01,477		62,670	01,477
Yield	0.62 %	0.39 %	2.30 %	2.10.0/	2.65.0/		1.76.0/	3.42
Investment income				3.18 %	3.65 %		1.76 %	
	18	11	68	95	109		99	204
Investment gains (losses)	2	1	3	48	368		3	416
Ending carrying value	11,524	11,643	11,933	12,007	11,901		11,524	11,901
Policy Loans								
Yield	5.15 %	5.15 %	5.18 %	5.14 %	5.18 %		5.19 %	5.16
Investment income	124	124	124	121	120	Ш	250	241
Ending carrying value	9,639	9,580	9,493	9,334	9,256		9,639	9,256
Equity Securities								
Yield	4.12 %	5.56 %	4.19 %	4.90 %	4.30 %		4.77 %	4.62
Investment income	11	15	10	11	9		25	20
Investment gains (losses)	72	2	73	75	55		(212)	130
Ending carrying value	1,105	1,111	1,079	1,063	1,001		1,105	1,001
Other Limited Partnership Interests								
Yield (5)	(30.23)%	28.28 %	31.63 %	50.30 %	36.58 %		(7.06)%	43.04
Investment income (5)	(605)	578	714	1,285	1,050		(282)	2,335
Investment gains (losses)	1	(4)	(16)	(5)	(8)		5	(13)
Ending carrying value (6)	7,794	8,569	9,470	10,961	11,980		7,794	11,980
Cash and Short-term Investments	1,774	8,509	2,470	10,501	11,700		1,134	11,560
Yield	1 25 0/	1.20.0/	1.01.0/	0.07.0/	0.72.0/		1.52.0/	0.70
	1.35 %			0.87 %	0.72 %		1.53 %	0.79
Investment income	38	34	24	21	21		82	42
Investment gains (losses)	(5)	(19)	(8)	4	2		(1)	6
Ending carrying value (7)	29,631	28,234	23,696	24,416	28,796		29,631	28,796
Other Invested Assets								
Investment income	247	331	318	298	266		513	564
Investment gains (losses)	106	54	49	17	19		127	36
Ending carrying value	24,731	22,544	20,593	18,677	18,977		24,731	18,977
Total Investments								
Investment income yield	3.40 %	4.52 %	4.63 %	5.05 %	4.85 %		3.84 %	4.95
Investment fees and expenses yield	(0.12)%	(0.12)%	(0.14)%	(0.13)%	(0.12)%		(0.12)%	(0.13)
Net Investment Income Yield	3.28 %	4.40 %	4.49 %	4.92 %	4.73 %		3.72 %	4.82
Investment income	\$ 3,580	\$ 4,827	\$ 5,028	\$ 5,476	\$ 5,245	s	8,057	\$ 10,721
Investment fees and expenses	(122)	(131)	(151)	(146)	(128)		(256)	(274)
Net investment income including divested businesses	3,458	4,696	4,877	5,330	5,117		7,801	10,447
Less: Net investment income from divested businesses	14	8	2	36			36	36
Adjusted Net Investment Income (8)	\$ 3,444	\$ 4,688	\$ 4,875	\$ 5,294	\$ 5,117	s	7,765	\$ 10,411
Ending Carrying Value						-		
	\$ 508,679	\$ 519,782	\$ 516,603	\$ 494,067	\$ 505,752	\$	508,679	\$ 505,752
Investment Portfolio Gains (Losses) including divested businesses	\$ 242	\$ 142	\$ 67	\$ 135	\$ 440	\$	(71)	\$ 575
Less: Divested businesses	_	18		28	_			28
Investment Portfolio Gains (Losses) (9)	\$ 242	\$ 124	\$ 67	\$ 107	\$ 440	\$	(71)	\$ 547
Gross investment gains	677	289	338	372	656		1,113	1,028
Gross investment losses	(339)	(202)	(178)	(288)	(164)		(834)	(452)
Net credit loss (provision) release and (impairments)	(96)	37	(93)	23	(52)		(350)	(29)
Investment Portfolio Gains (Losses) (9)	242	124	67	107	440		(71)	547
Investment portfolio gains (losses) income tax (expense) benefit	(166)	(19)	15	(25)	(78)		(97)	(103)
Investment Portfolio Gains (Losses), Net of Income Tax	\$ 76	\$ 105	\$ 82	\$ 82	\$ 362	\$	(168)	\$ 444
						1		
Derivative gains (losses) including Divested businesses	\$ (896)	\$ (809)	\$ (1,820)	\$ (2,455)	\$ 210	s	3,172	\$ (2,245
Less: Derivative gains (losses) from divested businesses	(650)	(607)	(1,020)	(1)			J,172	(1)
Derivative gains (losses) (9)					210			
Derivative gains (losses) income tax (expense) benefit	(896)	(809)	(1,820)	(2,454)			3,172	(2,244)
	195	165	390	599	(63)		(690)	536
Derivative Gains (Losses), Net of Income Tax	\$ (701)	\$ (644)	\$ (1,430)	\$ (1,855)	\$ 147	\$	2,482	\$ (1,708)

See footnotes on Page 32.



#### INVESTMENTS

# SUMMARY OF FIXED MATURITY SECURITIES AVAILABLE-FOR-SALE BY SECTOR AND QUALITY DISTRIBUTION

	June 3	June 30, 2020		September 30, 2020		31, 2020	March 3	31, 2021	June 30, 2021	
Unaudited (In millions, except ratios)	Amount	% of Total	Amount	% of Total	Amount	% of Total	Amount	% of Total	Amount	% of Total
U.S. corporate securities	\$ 90,112	26.5 %	90,622	25.6 %	\$ 93,416	26.3 %	\$ 88,002	26.4 %	\$ 91,371	26.8 %
Foreign corporate securities	62,817	18.5 %	65,394	18.5 %	69,408	19.5 %	65,883	19.8 %	65,605	19.2 %
Foreign government securities	65,706	19.3 %	68,611	19.4 %	71,699	20.2 %	67,137	20.2 %	64,630	19.0 %
U.S. government and agency securities	47,287	13.9 %	51,644	14.6 %	47,100	13.3 %	41,402	12.4 %	46,556	13.7 %
Residential mortgage-backed securities	31,875	9.4 %	33,454	9.5 %	30,435	8.6 %	29,302	8.8 %	29,848	8.8 %
Asset-backed securities	16,324	4.8 %	17,355	4.9 %	17,119	4.8 %	16,217	4.9 %	16,713	4.9 %
Municipals	14,611	4.3 %	14,958	4.2 %	13,722	3.9 %	13,212	4.0 %	13,923	4.1 %
Commercial mortgage-backed securities	11,273	3.3 %	11,771	3.3 %	11,910	3.4 %	11,786	3.5 %	12,049	3.5 %
Fixed Maturity Securities Available-For-Sale	\$ 340,005	100.0 %	353,809	100.0 %	\$ 354,809	100.0 %	\$ 332,941	100.0 %	\$ 340,695	100.0 %
NAIC NRSRO										
DESIGNATION RATING										
1 Aaa/Aa/A	\$ 243,645	71.7 %	255,171	72.1 %	\$ 250,013	70.5 %	\$ 231,570	69.6 %	\$ 237,231	69.6 %
2 Baa	80,714	23.7 %	82,519	23.3 %	87,702	24.7 %	84,467	25.4 %	86,293	25.3 %
3 Ba	11,250	3.3 %	11,710	3.3 %	12,812	3.6 %	12,825	3.8 %	12,978	3.8 %
4 B	3,654	1.1 %	3,672	1.1 %	3,702	1.1 %	3,397	1.0 %	3,534	1.1 %
5 Caa and lower	640	0.2 %	721	0.2 %	503	0.1 %	633	0.2 %	604	0.2 %
6 In or near default	102	— %	16	- %	77	- %	49	— %	55	- %
Fixed Maturity Securities Available-For-Sale (10)	\$ 340,005	100.0 %	353,809	100.0 %	\$ 354,809	100.0 %	\$ 332,941	100.0 %	\$ 340,695	100.0 %

#### GROSS UNREALIZED GAINS AND LOSSES

FIXED MATURITY SECURITIES AVAILABLE-FOR-SALE

Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021		June 30, 2021
	1					l	
Gross unrealized gains	\$	40,479	\$ 42,902	\$ 45,519	\$ 31,251	\$	35,681
Gross unrealized losses		3,170	2,114	1,440	2,973		1,989
Net Unrealized Gains (Losses)	\$	37,309	\$ 40,788	\$ 44,079	\$ 28,278	\$	33,692

See footnotes on Page 32.



#### INVESTMENTS

#### SUMMARY OF MORTGAGE LOANS

Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Commercial mortgage loans	\$ 51,043	\$ 51,448	\$ 52,434	\$ 52,300	\$ 51,602
Agricultural mortgage loans	17,167	17,402	18,128	18,051	18,044
Residential mortgage loans	15,235	14,551	13,947	13,192	12,421
Mortgage Loans	83,445	83,401	84,509	83,543	82,067
Valuation allowances	(555)	(520)	(590)	(528)	(570)
Mortgage Loans, net	\$ 82,890	\$ 82,881	\$ 83,919	\$ 83,015	\$ 81,497

# SUMMARY OF COMMERCIAL MORTGAGE LOANS BY REGION AND PROPERTY TYPE

		June 30	, 2020	September	30, 2020	December	31, 2020	March 3	31, 2021		June 30,	, 2021
Unaudited (In millions, except ratios)	A	lmount	% of Total	Amount	% of Total	Amount	% of Total	Amount	% of Total	A	mount	% of Total
Non-U.S.	\$	9,542	18.7 %	\$ 9,828	19.1 %	\$ 10,581	20.2 %	\$ 10,507	20.1 %	\$	10,227	19.8 %
Pacific		10,275	20.1 %	10,374	20.2 %	10,235	19.5 %	10,401	19.9 %		10,161	19.7 %
Middle Atlantic		8,257	16.2 %	8,234	16.0 %	8,233	15.7 %	8,170	15.6 %		8,115	15.7 %
South Atlantic		6,513	12.8 %	6,661	13.0 %	7,217	13.8 %	7,134	13.6 %		7,186	13.9 %
West South Central		3,945	7.7 %	3,973	7.7 %	3,887	7.4 %	3,655	7.0 %		3,636	7.0 %
New England		1,719	3.4 %	2,019	3.9 %	2,126	4.0 %	2,148	4.1 %		2,214	4.3 %
East North Central		2,443	4.8 %	2,518	4.9 %	2,494	4.8 %	2,555	4.9 %		2,197	4.3 %
Mountain		1,755	3.4 %	1,753	3.4 %	1,777	3.4 %	1,650	3.2 %		1,903	3.7 %
East South Central		482	1.0 %	499	1.0 %	700	1.3 %	753	1.4 %		781	1.5 %
West North Central		633	1.2 %	635	1.2 %	609	1.2 %	616	1.2 %		649	1.3 %
Multi-Region and Other		5,479	10.7 %	4,954	9.6 %	4,575	8.7 %	4,711	9.0 %		4,533	8.8 %
Total	\$	51,043	100.0 %	\$ 51,448	100.0 %	\$ 52,434	100.0 %	\$ 52,300	100.0 %	\$	51,602	100.0 %
Office	\$	23,359	45.8 %	\$ 23,657	46.0 %	\$ 23,928	45.6 %	\$ 23,443	44.8 %	\$	22,883	44.3 %
Retail		8,906	17.4 %	8,903	17.3 %	8,911	17.0 %	9,028	17.3 %		8,960	17.4 %
Apartment		8,639	16.9 %	8,651	16.8 %	8,764	16.7 %	8,748	16.7 %		8,699	16.9 %
Industrial		4,431	8.7 %	4,770	9.3 %	5,365	10.2 %	5,625	10.7 %		5,437	10.5 %
Hotel		3,333	6.5 %	3,361	6.5 %	3,377	6.5 %	3,281	6.3 %		3,187	6.2 %
Other		2,375	4.7 %	2,106	4.1 %	2,089	4.0 %	2,175	4.2 %		2,436	4.7 %
Total	\$	51,043	100.0 %	\$ 51,448	100.0 %	\$ 52,434	100.0 %	\$ 52,300	100.0 %	\$	51,602	100.0 %



#### INVESTMENTS FOOTNOTES

- (1) We calculate yields using adjusted net investment income as a percent of average quarterly asset carrying values. Adjusted net investment income excludes recognized gains and losses, includes the impact of changes in foreign currency exchange rates and reflects the adjustments described on Page A-6 and presented on Page A-1. Asset carrying values exclude unrealized gains (losses), collateral received in connection with our securities lending program, annuities funding structured settlement claims, freestanding derivative assets, collateral received from derivative counterparties, the effects of consolidating under GAAP certain VIEs that are treated as CSEs and contractholder-directed equity securities. In addition, average quarterly asset carrying values include invested assets reclassified to held-for-sale. A yield is not presented for other invested assets, as it is not considered a meaningful measure of performance for this asset class.
- (2) Fixed maturity securities includes investment income related to fair value option securities of \$114 million, \$36 million, \$68 million, \$68 million and \$50 million for the three months ended June 30, 2020, September 30, 2020, December 31, 2020, March 31, 2021 and June 30, 2021, respectively, and \$36 million and \$86 million for the year-to-date period ended June 30, 2020 and June 30, 2021, respectively.
- (3) Investment income from fixed maturity securities and mortgage loans includes prepayment fees
- (4) The following table presents the components of total fixed maturity securities and a reconciliation to ending carrying value presented for fixed maturity securities.

	June 30, 2	020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Fixed maturity securities available-for-sale	\$ 340	005	\$ 353,809	\$ 354,809	\$ 332,941	\$ 340,695
Contractholder-directed equity securities and fair value option securities	11	911	12,276	13,319	12,975	12,177
Total fixed maturity securities	351	916	366,085	368,128	345,916	352,872
Less: Contractholder-directed equity securities	10	548	10,865	11,708	11,322	10,528
Less: Effects of consolidating under GAAP certain VIEs that are treated as CSEs		3	_	_	_	_
Fixed maturity securities	\$ 341	365	\$ 355,220	\$ 356,420	\$ 334,594	\$ 342,344

- (5) Other limited partnership interests includes investment income related to private equity investments of (\$607) million, \$705 million, \$705 million, \$1,278 million and \$1,045 million for the three months ended June 30, 2020, September 30, 2020, December 31, 2020, March 31, 2021 and June 30, 2021, respectively, and (\$296) million and \$2,323 million for the year-to-date period ended June 30, 2020 and June 30, 2021, respectively. The annualized yields for these periods were (32.66)%, 26.57%, 33.61%, 53.35%, 38.60%, (7.98)% and 45.52%, respectively.
- (6) Other limited partnership interests includes ending carrying value related to private equity investments of \$7,221 million, \$7,942 million, \$8,827 million, \$10,321 million and \$11,337 million at June 30, 2020, September 30, 2020, December 31, 2020, March 31, 2021 and June 30, 2021, respectively.
- (7) Ending carrying value excludes the effects of consolidating under GAAP certain VIEs that are treated as CSEs of \$3 million at June 30, 2020, September 30, 2020 and December 31, 2020, and less than \$1 million at March 31, 2021 and June 30, 2021.
- (8) Adjusted net investment income reflects the adjustments as presented on Page 5.
- (9) Investment portfolio gains (losses) and Derivative gains (losses) reflect the non-GAAP adjustments as presented below:

investment portiono gams (1035e3) and Derivat	 ( )						
		For t	the Three Months Ended			 For the Year-to-Date Pe	riod Ended
	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	 June 30, 2020	June 30, 2021
Net investment gains (losses)	\$ 231 \$	(20) \$	(33) \$	134 \$	1,605	\$ (57) \$	1,739
Less: Operating joint venture adjustments	_	_	(1)	_	_	_	_
Less: Change in estimated fair value of other limited partnership interests and real estate joint ventures	(13)	3	5	9	5	(12)	14
Less: Non-investment portfolio gains (losses)	2	(165)	(104)	(10)	1,160	26	1,150
Less: Divested businesses	_	18	_	28		_	28
Investment portfolio gains (losses)	\$ 242 \$	124 \$	67 \$	107 \$	440	\$ (71) \$	547

		For	the Three Months Ended			 For the Year-to-Date Period Ended			
	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	June 30, 2020	June 30, 2021		
Net derivative gains (losses)	\$ (710) \$	(581) \$	(1,561) \$	(2,235) \$	421	\$ 3,491 \$	(1,814)		
Less: Investment hedge adjustments	188	229	260	220	212	326	432		
Less: Settlement of foreign currency earnings hedges	_	_	_	_	_	_	_		
Less: PAB hedge adjustments	(2)	(1)	(1)	_	(1)	(7)	(1)		
Less: Divested businesses	\$ <b>–</b> \$	<b>–</b> \$	<b>–</b> \$	(1) \$		\$ <b>—</b> \$	(1)		
Derivative gains (losses)	\$ (896) \$	(809) \$	(1,820) \$	(2,454) \$	210	\$ 3,172 \$	(2,244)		

<sup>(10)</sup> Amounts presented are based on ratings of NRSRO and the applicable NAIC designation from the NAIC published comparison of NRSRO ratings to NAIC designations, except for certain mortgage-backed securities (non-agency residential mortgage-backed securities and commercial mortgage-backed securities). NRSRO ratings are based on availability of applicable ratings. If no NRSRO rating is available, then an internally developed rating is used. Over time, credit ratings can migrate, up or down, through the NRSRO continuous monitoring process. Amounts presented for certain mortgage-backed securities held by MetLife, inc.'s insurance subsidiaries that maintain the NAIC statutory basis of accounting reflect designations based on revised NAIC methodologies. The NAIC's present methodology is to evaluate certain mortgage-backed securities held by insurers using visions revised NAIC methodologies on an annual basis. An internally developed designation is used until a final designation becomes available from the NAIC annual review. These revised NAIC designations may not correspond to NRSRO ratings.





# **Appendix**



#### APPENDIX METLIFE RECONCILIATION DETAIL

			For the Three Months End	ed .		For the Year-to-	Date Period Ended
Unaudited (In millions)	June 30, 202	20 September 30, 202		March 31, 2021	June 30, 2021	June 30, 2020	June 30, 2021
	5 and 50, 202	.о вертетоет 50, 202	December 31, 2020	March 31, 2021	June 30, 2021	Sunc 30, 2020	June 30, 2021
Reconciliation to Adjusted Earnings Available to Common Shareholders  Net income (loss) available to MetLife, Inc.'s common shareholders	\$	58 \$ 63	3 \$ 124	\$ 290	\$ 3,366	\$ 4,434	\$ 3,650
Add: Preferred stock dividends		77 5		68	35	109	103
Add: Preferred stock redemption premium		_ 1		_	6	_	-
Add: Net Income (loss) attributable to noncontrolling interests		5		5	5	8	10
Net income (loss)	15			363	3,412	\$ 4,551	\$ 3,775
Less: adjustments from net income (loss) to adjusted earnings:					*,=	,,,,,	*,,,,
Net investment gains (losses)	23	31 (2	(33)	134	1,605	(57)	1,739
Net derivative gains (losses)	(7)			(2,235)	421	3,491	(1,814
Premiums - Divested businesses		20 –		865	421	52	865
Universal life and investment-type product policy fees	· · · · · · · · · · · · · · · · · · ·	-	_	803	_	32	00.
Unearned revenue adjustments		5	2 8	_	12	23	12
GMIB fees		25 2		25	24	51	49
Divested businesses		1 -				3	_
Net investment income		-				,	
Investment hedge adjustments	(18	38) (22	(260)	(220)	(212)	(326)	(432
Operating joint venture adjustments	( )		, ,	(==+)	_		
Unit-linked contract income	81	18 26	2 628	207	378	(322)	
Securitization entities income				_	_	(-1)	_
Certain partnership distributions		(1) –	- (6)	(3)	(3)	(5)	(6
Divested businesses		14		36	_	36	36
Other revenues							
Settlement of foreign currency earnings hedges			_	_	_	_	_
TSA fees	3	39	39	35	60	81	95
Divested businesses	-		_	11	_	_	11
Policyholder benefits and claims and policyholder dividends							
PBC hedge adjustments		(9)	9) (10)	(9)	(8)	(18)	(17
PDO adjustments	-		- –	_	_	_	_
Inflation and pass-through adjustments	(10	06) 3	7 (53)	78	18	(154)	96
GMIB costs	(9	90) (23	(180)	(128)	(70)	51	(198
Market value adjustments	(2	21) (2	(17)	(23)	(16)	(32)	(39
Divested businesses	(1	(1	B) —	(582)	_	(42)	(582
Interest credited to policyholder account balances							
PAB hedge adjustments		2		_	1	7	1
Unit-linked contract costs	(79	96) (26	5) (612)	(210)	(366)	342	(576
Divested businesses		(7)	2) —	_	_	(12)	_
Capitalization of DAC - Divested businesses		2 –	-	89	_	5	89
Amortization of DAC and VOBA							
Related to NIGL and NDGL		6 (6		3	(9)	(24)	
Related to GMIB fees and GMIB costs		5 (	7) 11	13	12	(8)	25
Related to market value adjustments	-		-	_	_	_	-
Divested businesses		(3)	_	(98)	_	(9)	(98
Amortization of negative VOBA							
Related to market value adjustments	-		-	_	_	_	_
Divested businesses	-		-	_	_	_	-
Interest expense on debt							
Securitization entities debt expense	-		-		_	_	_
Divested businesses			_	(1)	_	_	(
Other expenses Noncontrolling interests		7	1 2	6	6	10	11
Regulatory implementation costs		•	5) (12)	3	(6)	(2)	
Acquisition, integration and other costs			7) (12)	(4)	(4)	(2)	
Acquisition, integration and other costs TSA fees		— (39) (3		(35)	(60)	(81)	(9:
Divested businesses	,	23) (3	, , , , , , , , , , , , , , , , , , , ,			(42)	
	(4	(6.5	(9)	(232)	(4)	(42)	(23
Goodwill impairment Provision for income tax (expense) benefit	15		455	605	(491)	(777)	11
Adjusted earnings Less: Preferred stock dividends	83	35 1,63 77 5		2,033 68	2,124 35	2,316 109	4,15 10
Adjusted earnings available to common shareholders		58 \$ 1,57		\$ 1,965	\$ 2.089	\$ 2,207	\$ 4.05



# APPENDIX METLIFE NOTABLE ITEMS (1)

#### METLIFE TOTAL

		For	the Three Months Ended			For the Year-to-L	Oate Perio
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	June 30, 2020	
Actuarial assumption review and other insurance adjustments	\$ <b>–</b> \$	(203) \$	<b>–</b> \$	_	\$ _	\$ _	\$
Litigation reserves and settlement costs	_	_	_	_	66	_	
Total notable items	\$ <b>–</b> \$	(203) \$	<b>–</b> \$	_	\$ 66	\$ _	\$

	For the Year-to-L	ate Pe	eriod Ended
	June 30, 2020		June 30, 2021
\$	_	\$	_
	_		66
\$	_	\$	66

#### ASIA

			For the Three Months Ended		
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Actuarial assumption review and other insurance adjustments	\$ _	\$ (28)	s – :	<u> </u>	\$ _
Total notable items	\$ _	\$ (28)	\$ - 5	S –	\$ _

	For the Year-to-L	ate Peri	od Ended
	June 30, 2020		June 30, 2021
\$	_	\$	_
\$	_	\$	_

#### LATIN AMERICA

			For the Three Months End	ed		
Unaudited (In millions)	June 30, 2020	September 30, 2020	December 31, 2020		March 31, 2021	June 30, 2021
Actuarial assumption review and other insurance adjustments	\$ _	\$ (9)	s –	\$	_	\$ _
Total notable items	\$ _	\$ (9)	s –	\$	_	\$ _

	For the Year-to-L	ate Perio	od Ended
	June 30, 2020		June 30, 2021
\$	_	\$	_
\$	_	\$	_

#### **EMEA**

			For t	the Three Months Ended		
_Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	June 30, 2021
Actuarial assumption review and other insurance adjustments	\$ _	\$ (31)	\$	_ s	_	\$ _
Total notable items	\$ _	\$ (31)	\$	<b>–</b> \$	_	\$ _

For the Year-to-Date Period Ended											
	June 30, 2020		June 30, 2021								
\$	_	\$	_								
\$	_	\$	_								

#### METLIFE HOLDINGS

	For the Three Months Ended										
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020	March 31, 2021		June 30, 2021		
Actuarial assumption review and other insurance adjustments	\$	_	\$	(135)	\$	_ s	_	\$	-		
Total notable items	\$	_	\$	(135)	\$	<b>–</b> \$	_	\$	_		

For the Year-to-Date Period Ended										
	June 30, 2020	June 30, 2021								
	s —	s –								
	s –	s –								

#### CORPORATE & OTHER

	For the Three Months Ended									
Unaudited (In millions)		June 30, 2020		September 30, 2020		December 31, 2020	March 31, 2021		June 30, 2021	
Litigation reserves and settlement costs	\$	_	\$	_	\$	<b>–</b> \$	_	\$	66	
Total notable items	\$	_	\$	_	\$	<b>–</b> \$	_	\$	66	

For the Year-to-Date Period Ended								
	June 30, 2020		June 30, 2021					
\$	_	\$	66					
\$	_	\$	66					

<sup>(1)</sup> These notable items represent a positive (negative) impact to adjusted earnings available to common shareholders. Notable items reflect the unexpected impact of events that affect MetLife's results, but that were unknown and that MetLife could not anticipate when it devised its business plan. Notable items also include certain items regardless of the extent anticipated in the business plan, to help investors have a better understanding of MetLife's results and to evaluate and forecast those results.



APPENDIX METLIFE						
MELLIFE EQUITY DETAILS, BOOK VALUE DETAILS AND RETURN ON EQUITY						
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Total MetLife, Inc.'s stockholders' equity	S	75,693	\$ 73,316	\$ 74,558	\$ 65,864	\$ 69,138
Less: Preferred stock		4,312	4,312	4,312	4,312	3,818
MetLife, Inc.'s common stockholders' equity		71,381	69,004	70,246	61,552	65,320
Less: Net unrealized investment gains (losses), net of income tax		25,913	22,869	23,730	16,712	18,608
Defined benefit plans adjustment, net of income tax		(1,968)	(1,954)	(1,863)	(1,848)	(1,836)
Total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA	s	47,436		\$ 48,379	\$ 46,688	\$ 48,548
Less: Goodwill, net of income tax	*	8,910	9,021	10,090	9,571	9,398
VODA and VOCRA, net of income tax		264	253	844	807	779
Total MetLife, Inc.'s tangible common stockholders' equity	s	38.262	\$ 38.815	\$ 37,445	\$ 36,310	\$ 38.371
	Ψ	30,202	\$ 50,015	ÿ 57, <del>11</del> 5	Ψ 50,510	Ψ 30,371
Unaudited (In millions)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA	\$	47,436	\$ 48,089	\$ 48,379	\$ 46,688	\$ 48,548
Less: Accumulated year-to-date total notable items (2)			(203)	(203)		66
Total MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA) (2)	\$	47,436	\$ 48,292	\$ 48,582	\$ 46,688	\$ 48,482
						_
Unaudited (In millions, except per share data)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Book value per common share	\$	78.65	\$ 76.20	\$ 78.67	\$ 70.08	\$ 75.86
Less: Net unrealized investment gains (losses), net of income tax		28.55	25.26	26.58	19.02	21.61
Defined benefit plans adjustment, net of income tax		(2.17)	(2.16)	(2.09)	(2.10)	(2.13)
Book value per common share, excluding AOCI other than FCTA	8	52.27	\$ 53.10	\$ 54.18	\$ 53.16	\$ 56.38
Less: Goodwill, net of income tax		9.82	9.96	11.29	10.90	10.92
VODA and VOCRA, net of income tax	_	0.29	0.28	0.95	0.92	0.90
Book value per common share - tangible common stockholders' equity	\$	42.16	\$ 42.86	\$ 41.94	\$ 41.34	\$ 44.56
Common shares outstanding, end of period		907.6	905.6	892.9	878.3	861.1
Common states dustantaing, the or period		907.0	903.0	872.7	0/0.3	001.1
			Fe	or the Three Months Ended	1(1)	
Unaudited (In millions, except ratios)		June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021
Return on MetLife, Inc.'s:						
Common stockholders' equity		0.4 %	3.6 %	0.7 %	1.8 %	21.2 %
Adjusted return on MetLife, Inc.'s:						
Common stockholders' equity		4.4 %	9.0 %	10.6 %	11.9 %	13.2 %
Common stockholders' equity, excluding AOCI other than FCTA		6.4 %	13.2 %	15.2 %	16.5 %	17.5 %
Common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA) (2)		6.4 %	14.9 %	15.2 %	16.5 %	17.0 %
Tangible common stockholders' equity (3)		8.0 %	16.5 %	19.4 %	21.5 %	22.6 %
		3.0 70	10.5 70	17.4 70	21.5 /0	22.0 70
Average common stockholders' equity	\$	68.645	\$ 70.193	\$ 69,625	\$ 65.899	\$ 63,436
Average common stockholders' equity, excluding AOCI other than FCTA	S	47.481			\$ 47.534	\$ 47,618
19,	•	,	,.05	,_, .		,510

Average tangible common stockholders' equity

(1) Annualized using quarter-to-date results.

Average common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA) (2)

- (2) Notable items reflect the unexpected impact of events that affect MetLife's results, but that were unknown and that MetLife could not anticipate when it devised its business plan. Notable items also include certain items regardless of the extent anticipated in the business plan, to help investors have a better understanding of MetLife's results and to evaluate and forecast those results. Notable items can affect MetLife's results either positively or negatively. See Page A-2 for further detail.
- (3) Adjusted earnings available to common shareholders used to calculate the adjusted return on tangible common stockholders' equity excludes the impact of amortization of VODA and VOCRA, net of income tax, for the three months ended June 30, 2020, September 30, 2020, December 31, 2020, March 31, 2021 and June 30, 2021 of \$10 million, \$7 million, \$8 million, \$20 million, and \$20 million, \$20 million, \$20 million, \$20 million, \$20 million, \$30 million, \$40 
47,481

38,342

\$

47,864

38,539

\$

48,437

38,130

\$

47,534

36,878

47,585

37,341



APPENDIX
METLIFE
ADJUSTED PREMIUMS, FEES AND OTHER REVENUES, OTHER EXPENSES AND ADJUSTED EARNINGS AVAILABLE TO COMMON SHAREHOLDERS - CONSTANT CURRENCY BASIS

#### ADJUSTED PREMIUMS, FEES AND OTHER REVENUES, ON A CONSTANT CURRENCY BASIS

	For the Three Months Ended							
Unaudited (In millions)		June 30, 2020	September 30, 2020		December 31, 2020	March 31, 2021	,	June 30, 2021
U.S. (1)	\$	5,692	\$ 6,833	\$	10,578	\$ 6,392	\$	6,136
ASIA		2,040	2,250		2,102	2,115		2,037
LATIN AMERICA		834	824		904	887		934
EMEA		690	691		715	673		744
METLIFE HOLDINGS (1)		1,208	1,206		1,264	1,163		1,181
CORPORATE & OTHER (1)		86	75		112	144		90
Adjusted premiums, fees and other revenues, on a constant currency basis	\$	10,550	\$ 11,879	\$	15,675	\$ 11,374	\$	11,122
Adjusted premiums, fees and other revenues	\$	10,401	\$ 11,820	\$	15,700	\$ 11,413	\$	11,122
ASIA (including operating joint ventures) (2), (3)	\$	2,322	\$ 2,551	\$	2,396	\$ 2,459	\$	2,315

#### OTHER EXPENSES ON A CONSTANT CURRENCY BASIS

	For the Three Months Ended								
Unaudited (In millions)		June 30, 2020	Ž.	September 30, 2020		December 31, 2020		March 31, 2021	June 30, 2021
U.S. (1)	\$	1,012	\$	1,026	\$	1,058	\$	911	\$ 898
ASIA		799		860		910		878	832
LATIN AMERICA		341		335		362		339	343
EMEA		344		344		348		347	349
METLIFE HOLDINGS (1)		239		231		244		253	244
CORPORATE & OTHER (1)		134		120		235		107	34
Adjusted other expenses on a constant currency basis	\$	2,869	\$	2,916	\$	3,157	\$	2,835	\$ 2,700
Adjusted other expenses	\$	2,817	\$	2,899	\$	3,175	\$	2,854	\$ 2,700
ASIA (including operating joint ventures) (2), (3)	\$	910	\$	965	\$	1,019	\$	993	\$ 924

#### ADJUSTED EARNINGS AVAILABLE TO COMMON SHAREHOLDERS ON A CONSTANT CURRENCY BASIS

	For the Three Months Ended							
Unaudited (In millions)	June 30, 2020	September 30, 2020		December 31, 2020	March	31, 2021		June 30, 2021
U.S. (1)	\$ 523	\$ 900	\$	1,021	\$	784	\$	902
ASIA	272	469		495		619		520
LATIN AMERICA	157	46		21		41		97
EMEA	122	53		81		70		94
METLIFE HOLDINGS (1)	20	253		426		618		536
CORPORATE & OTHER (1)	(289)	(131)		(198)		(171)		(60)
Adjusted earnings available to common shareholders on a constant currency basis	\$ 805	\$ 1,590	\$	1,846	\$	1,961	\$	2,089
Adjusted earnings available to common shareholders	\$ 758	\$ 1,578	\$	1,838	\$	1,965	\$	2,089

- (1) Amounts on a reported basis, as constant currency impact is not significant.
- (2) Adjusted premiums, fees and other revenues as well as other expenses are reported as part of net investment income on the statements of adjusted earnings available to common shareholders on Page 18 for operating joint ventures.
- (3) Includes MetLife, Inc.'s percentage interest in operating joint ventures of: (i) China, (ii) India, (iii) Malaysia and (iv) Vietnam, which are consolidated using the equity method of accounting.



# METLIFE NON-GAAP AND OTHER FINANCIAL DISCLOSURES

In this QFS, MetLife presents certain measures of its performance on a consolidated and segment basis that are not calculated in accordance with GAAP. We believe that these non-GAAP financial measures enhance the understanding for MetLife and its investors of MetLife's performance by highlighting the results of operations and the underlying profitability drivers of our business. Segment-specific financial measures are calculated using only the portion of consolidated results attributable to that specific segment.

The following non-GAAP financial measures should not be viewed as substitutes for the most directly comparable financial measures calculated in accordance with GAAP:

Non-GA	AP financial measures:	Comparable GAAP financial measures:					
(i)	total adjusted revenues	(i)	total revenues				
(ii)	total adjusted expenses	(ii)	total expenses				
(iii)	adjusted premiums, fees and other revenues	(iii)	premiums, fees and other revenues				
(iv)	adjusted premiums, fees & other revenues, excluding PRT	(iv)	premiums, fees and other revenues				
(v)	adjusted net investment income	(v)	net investment income				
(vi)	adjusted earnings	(vi)	net income (loss)				
(vii)	adjusted earnings available to common shareholders	(vii)	net income (loss) available to MetLife, Inc.'s common shareholders				
(viii)	items	(viii)	net income (loss) available to MetLife, Inc.'s common shareholders				
(ix)	adjusted earnings available to common shareholders per diluted common share	(ix)	net income (loss) available to MetLife, Inc.'s common shareholders per diluted common share				
(x)	adjusted earnings available to common shareholders, excluding total notable items, per diluted common share	(x)	net income (loss) available to MetLife, Inc.'s common shareholders per diluted common share				
(xi)	adjusted return on equity	(xi)	return on equity				
(xii)	adjusted return on equity, excluding AOCI other than FCTA	(xii)	return on equity				
(xiii)	than FCTA)	(xiii)	return on equity				
(xiv)	adjusted tangible return on equity	(xiv)	return on equity				
(xv)	investment portfolio gains (losses)	(xv)	net investment gains (losses)				
(xvi)	derivative gains (losses)	(xvi)	net derivative gains (losses)				
(xvii)	adjusted capitalization of DAC	(xvii)	capitalization of DAC				
(xviii)	total MetLife, Inc.'s tangible common stockholders' equity	(xviii)	total MetLife, Inc.'s stockholders' equity				
(xix)	total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than $\ensuremath{FCTA}$	(xix)	total MetLife, Inc.'s stockholders' equity				
(xx)	total MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA)	(xx)	total MetLife, Inc.'s stockholders' equity				
(xxi)	book value per common share, excluding AOCI other than FCTA	(xxi)	book value per common share				
(xxii)	book value per common share - tangible common stockholders' equity	(xxii)	book value per common share				
(xxiii)	adjusted other expenses	(xxiii)	other expenses				
(xxiv)	adjusted other expenses, net of adjusted capitalization of DAC	(xxiv)	other expenses, net of capitalization of DAC				
(xxv)	adjusted other expenses, net of adjusted capitalization of DAC, excluding total notable items related to adjusted other expenses $\frac{1}{2} \left( \frac{1}{2} \right) = \frac{1}{2} \left( \frac{1}{2} \right) \left( \frac{1}$	(xxv)	other expenses, net of capitalization of DAC				
(xxvi)	adjusted expense ratio	(xxvi)	expense ratio				
(xxvii)	adjusted expense ratio, excluding total notable items related to other adjusted expenses and $\ensuremath{PRT}$	(xxvii)	expense ratio				
(xxviii)	direct expenses	(xxviii)	other expenses				
(xxix)	direct expenses, excluding total notable items related to direct expenses	(xxix)	other expenses				
(xxx)	direct expense ratio	(xxx)	expense ratio				
(xxxi)	direct expense ratio, excluding total notable items related to direct expenses and PRT	(xxxi)	expense ratio				

Any of these financial measures shown on a constant currency basis reflect the impact of changes in foreign currency exchange rates and are calculated using the average foreign currency exchange rates for the most recent period. As a result, comparable prior period amounts are updated each period to reflect the most recent period average foreign

Reconciliations of these non-GAAP financial measures to the most directly comparable GAAP financial measures are included in this QFS and in this period's earnings news release, which is available at www.metlife.com.



#### METLIFE NON-GAAP AND OTHER FINANCIAL DISCLOSURES (CONTINUED)

Our definitions of non-GAAP and other financial measures discussed in this QFS may differ from those used by other companies:

#### Adjusted earnings and related measures

- adjusted earnings;
- adjusted earnings available to common shareholders;
- adjusted earnings available to common shareholders, excluding total notable items;
- adjusted earnings available to common shareholders per diluted common share;
- adjusted earnings available to common shareholders, excluding total notable items per diluted common share; and
- adjusted earnings available to common shareholders on a constant currency basis.

These measures are used by management to evaluate performance and allocate resources. Consistent with GAAP guidance for segment reporting, adjusted earnings and components of, or other financial measures based on, adjusted earnings are also MetLife's GAAP measures of segment performance. Adjusted earnings and other financial measures based on adjusted earnings are also the measures by which MetLife senior management's and many other employees' performance is evaluated for the purposes of determining their compensation under applicable compensation plans. Adjusted earnings and other financial measures based on adjusted earnings allow analysis of MetLife's performance relative to its business plan and facilitate comparisons to industry results.

Adjusted earnings is defined as adjusted revenues less adjusted expenses, net of income tax. Adjusted earnings available to common shareholders is defined as adjusted earnings less preferred stock dividends.

#### Adjusted revenues and adjusted expenses

These financial measures, along with the related adjusted premiums, fees and other revenues, focus on our primary businesses principally by excluding the impact of market volatility, which could distort trends, and revenues and costs related to non-core products and certain entities required to be consolidated under GAAP. Also, these measures exclude results of discontinued operations under GAAP and other businesses that have been or will be sold or exited by MetLife but do not meet the discontinued operations criteria under GAAP ("Divested businesses"). Divested businesses also include the net impact of transactions with exited businesses that have been eliminated in consolidation under GAAP and costs relating to businesses that have been or will be sold or exited by MetLife that do not meet the criteria to be included in results of discontinued operations under GAAP. Adjusted revenues also excludes NIGL and NDGL. Adjusted expenses also excludes goodwill impairments.

The following additional adjustments are made to revenues, in the line items indicated, in calculating adjusted revenues:

- Universal life and investment-type product policy fees excludes the amortization of unearned revenue related to NIGL and NDGL ("Unearned revenue adjustments") and certain variable annuity GMIB fees ("GMIB fees");
- Net investment income: (i) includes adjustments for earned income on derivatives and amortization of premium on derivatives that are hedges of investments or that are used to replicate certain investments, but do not qualify for hedge accounting treatment ("Investment hedge adjustments"), (ii) excludes post-tax adjusted earnings adjustments relating to insurance joint ventures accounted for under the equity method ("Operating joint venture adjustments"), (iii) excludes certain amounts related to contractholder-directed equity securities ("Unit-linked contract income"), (iv) excludes certain amounts related to securitization entities that are VIEs consolidated under GAAP ("Securitization entities income"), and (v) includes distributions of profits from certain other limited partnership interests that were previously accounted for under the cost method, but are now accounted for at estimated fair value, where the change in estimated fair value is recognized in NIGL under GAAP ("Certain partnership distributions"); and
- Other revenues is adjusted for settlements of foreign currency earnings hedges and excludes fees received in association with services provided under transition service agreements ("TSA fees").

The following additional adjustments are made to expenses, in the line items indicated, in calculating adjusted expenses:

- Policyholder benefits and claims and policyholder dividends excludes: (i) amortization of basis adjustments associated with de-designated fair value hedges of future policy benefits ("PBC hedge adjustments"), (ii) changes in the policyholder dividend obligation related to NIGL and NDGL ("PDO adjustments"), (iii) inflation-indexed benefit adjustments associated with contracts backed by inflation-indexed investments and amounts associated with periodic crediting rate adjustments based on the total return of a contractually referenced pool of assets and other pass-through adjustments ("Inflation and pass-through adjustments"), (iv) benefits and hedging costs related to GMIBs ("GMIB costs"), and (v) market value adjustments associated with surrenders or terminations of contracts ("Market value adjustments");
- Interest credited to policyholder account balances includes adjustments for earned income on derivatives and amortization of premium on derivatives that are hedges of policyholder account balances but do not qualify for hedge accounting treatment ("PAB hedge adjustments") and excludes certain amounts related to net investment income earned on contractholder-directed equity securities ("Unit-linked contract costs");
- Amortization of DAC and VOBA excludes amounts related to: (i) NIGL and NDGL, (ii) GMIB fees and GMIB costs, and (iii) Market value adjustments;
- Amortization of negative VOBA excludes amounts related to Market value adjustments;
- Interest expense on debt excludes certain amounts related to securitization entities that are VIEs consolidated under GAAP ("Securitization entities debt expense"); and
- Other expenses excludes: (i) noncontrolling interests, (ii) implementation of new insurance regulatory requirements costs ("Regulatory implementation costs") and (iii) acquisition, integration and other costs. Other expenses includes TSA fees.

Adjusted earnings also excludes the recognition of certain contingent assets and liabilities that could not be recognized at acquisition or adjusted for during the measurement period under GAAP business combination accounting guidance.

The tax impact of the adjustments mentioned above are calculated net of the U.S. or foreign statutory tax rate, which could differ from MetLife's effective tax rate. Additionally, the provision for income tax (expense) benefit also includes the impact related to the timing of certain tax credits, as well as certain tax reforms.

In addition, adjusted earnings available to common shareholders excludes the impact of preferred stock redemption premium, which is reported as a reduction to net income (loss) available to MetLife, Inc.'s common shareholders.

#### Investment portfolio gains (losses) and derivative gains (losses)

These are measures of investment and hedging activity. Investment portfolio gains (losses) principally excludes amounts that are reported within net investment gains (losses) but do not relate to the performance of the investment portfolio, such as gains (losses) on sales and divestitures of businesses and goodwill impairment, as well as investment portfolio gains (losses) of divested businesses. Derivative gains (losses) principally excludes earned income on derivatives and amortization of premium on derivatives, where such derivatives are either hedges of investments or are used to replicate certain investments, and where such derivatives do not qualify for hedge accounting. This earned income and amortization of premium is reported within adjusted earnings and not within derivative gains (losses).



#### METLIFE NON-GAAP AND OTHER FINANCIAL DISCLOSURES (CONTINUED)

#### Return on equity, allocated equity, tangible equity and related measures

- Total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA: Total MetLife, Inc.'s common stockholders' equity, excluding the net unrealized investment gains (losses) and defined benefit plans adjustment components of AOCI, net of income tax.
- Total MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA): Total MetLife, Inc.'s common stockholders' equity, excluding the net unrealized investment gains (losses), defined benefit plans adjustment components of AOCI and total notable items, net of income tax.
- Return on MetLife, Inc.'s common stockholders' equity: net income (loss) available to MetLife, Inc.'s common shareholders divided by MetLife, Inc.'s average common stockholders' equity.
- Adjusted return on MetLife, Inc.'s common stockholders' equity: adjusted earnings available to common shareholders divided by MetLife, Inc.'s average common stockholders' equity.
- Adjusted return on MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA: adjusted earnings available to common shareholders divided by MetLife, Inc.'s average common stockholders' equity, excluding AOCI other than FCTA.
- Adjusted return on MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA): adjusted earnings available to common shareholders, excluding total notable items, divided by MetLife, Inc.'s average common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA).
- Allocated equity: portion of MetLife, Inc.'s common stockholders' equity that management allocates to each of its segments and sub-segments based on local capital
  requirements and economic capital. Economic capital is an internally developed risk capital model, the purpose of which is to measure the risk in the business and to
  provide a basis upon which capital is deployed. MetLife management periodically reviews this model to ensure that it remains consistent with emerging industry
  practice standards and the local capital requirements; allocated equity may be adjusted if warranted by such review. Allocated equity excludes the impact of AOCI other
  than FCTA.
- Adjusted return on allocated equity: adjusted earnings available to common shareholders divided by allocated equity.
  - The above measures represent a level of equity consistent with the view that, in the ordinary course of business, we do not plan to sell most investments for the sole purpose of realizing gains or losses. Also, refer to the utilization of adjusted earnings and components of, or other financial measures based on, adjusted earnings mentioned above.
- Total MetLife, Inc.'s tangible common stockholders' equity or tangible equity: Total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA, reduced by the impact of goodwill, VODA and VOCRA, all net of income tax.
- Adjusted return on MetLife, Inc.'s tangible common stockholders' equity: adjusted earnings available to common shareholders, excluding amortization of VODA and VOCRA, net of income tax, divided by MetLife, Inc.'s average tangible common stockholders' equity.
- Allocated tangible equity: Allocated equity reduced by the impact of goodwill, VODA and VOCRA, all net of income tax.
- Adjusted return on allocated tangible equity: adjusted earnings available to common shareholders, excluding amortization of VODA and VOCRA, net of income tax, divided by allocated tangible equity.

The above measures are, when considered in conjunction with regulatory capital ratios, a measure of capital adequacy.

#### Expense ratio, direct expense ratio, adjusted expense ratio and related measures

- Expense ratio: other expenses, net of capitalization of DAC, divided by premiums, fees and other revenues.
- Direct expense ratio: adjusted direct expenses divided by adjusted premiums, fees and other revenues.
- Direct expense ratio, excluding total notable items related to direct expenses and PRT: adjusted direct expenses, excluding total notable items related to direct expenses, divided by adjusted premiums, fees and other revenues, excluding PRT.
- Adjusted expense ratio: adjusted other expenses, net of adjusted capitalization of DAC, divided by adjusted premiums, fees and other revenues.
- Adjusted expense ratio, excluding total notable items related to adjusted other expenses and PRT: adjusted other expenses, net of adjusted capitalization of DAC, excluding total notable items related to adjusted other expenses, divided by adjusted premiums, fees and other revenues, excluding PRT.

#### General account assets under management and related measures

GA AUM is used by MetLife to describe assets in its GA investment portfolio which are actively managed and stated at estimated fair value. GA AUM is comprised of GA total investments and cash and cash equivalents, excluding policy loans, contractholder-directed equity securities, fair value option securities and certain other invested assets, as substantially all of these assets are not actively managed in MetLife's GA investment portfolio. Mortgage loans (including commercial, agricultural and residential) and real estate and real estate joint ventures included in GA AUM (at net asset value, net of deduction for encumbering debt) have been adjusted from carrying value to estimated fair value. At the segment level, intersegment balances (intercompany activity, primarily related to investments in subsidiaries, that eliminate at the MetLife consolidated level) are excluded from GA AUM.

GA AUM (at amortized cost) excludes the following adjustments: (i) unrealized gain (loss) on investments carried at estimated fair value and (ii) adjustments from carrying value to estimated fair value on mortgage loans (including commercial, agricultural and residential) and real estate and real estate joint ventures. GA AUM (at amortized cost) is presented net of related allowance for credit loss.

#### Other items

The following additional information is relevant to an understanding of our performance results:

Statistical sales information for Latin America, Asia and EMEA: calculated using 10% of single-premium deposits (mainly from retirement products such as variable annuity, fixed annuity and pensions), 20% of single-premium deposits from credit insurance and 100% of annualized full-year premiums and fees from recurring-premium policy sales of all products (mainly from risk and protection products such as individual life, accident & health and group). Sales statistics do not correspond to revenues under GAAP, but are used as relevant measures of business activity.



#### METLIFE ACRONYMS

**AOCI** Accumulated other comprehensive income (loss)

CSE Consolidated securitization entity
DAC Deferred policy acquisition costs
EMEA Europe, the Middle East and Africa
FCTA Foreign currency translation adjustments

GA General account

GA AUM General account assets under management

GAAP Accounting principles generally accepted in the United States of America

GICs Guaranteed interest contracts

**GMIB** Guaranteed minimum income benefits

NAIC National Association of Insurance Commissioners

NDGL Net derivative gains (losses)NIGL Net investment gains (losses)

NRSRO Nationally Recognized Statistical Rating Organizations

PAB Policyholder account balances
PBC Policyholder benefits and claims
PDO Policyholder dividend obligation

PRT Pension risk transfers

QFS Quarterly financial supplement
TSA Transition service agreement
VIE Variable interest entity
VOBA Value of business acquired

VOCRA Value of customer relationships acquired

VODA Value of distribution agreements



Navigating life together