

# Chubb Limited Investor Presentation

December 2022

# YTD 2022 Operating Results

\$ in billions of U.S. dollars, except per share amounts and ratios)	YTD <b>9/30/19</b>		YTD 9/30/21		YTD 9/30/22	'19 – '22 Change
Gross Premiums Written Full-Year Gross Premiums Written	<b>\$30.2</b> \$40.1	<b> </b>	<b>\$35.5</b> \$46.8	<b></b>	<b>\$39.6</b> \$51.9	<b>31.1%</b> (35.0% C\$) 29.3%
Net Premiums Written Full-Year Net Premiums Written	<b>\$24.3</b> \$32.3		<b>\$28.7</b> \$37.9	•	<b>\$31.5</b> <i>\$41.6</i>	<b>29.8%</b> (34.1% C\$) <b>29.0%</b>
P&C Combined Ratio CAY ex. CATs	<b>89.9%</b> 89.0%		<b>90.4%</b> 85.1%		<b>87.5%</b> 83.7%	2.4% pts 5.3% pts
P&C Underwriting Income	\$2.2		\$2.4		\$3.4	56.6%
Adj. Net Investment Income <sup>1</sup>	\$2.8		\$2.8		\$2.9	5.4%
Core Operating Income Full-Year Core Operating Income	<b>\$3.6</b> \$4.6		<b>\$3.9</b> \$5.6		\$4.8	32.1%
Core Operating Earnings per Share	\$7.83		\$8.78		\$11.20	43.0%
Operating Cash Flow	\$4.9		\$8.5		\$8.6	74.9%
Shareholders' Equity	\$54.6		\$59.3	-	\$47.6	(12.7%)
Book Value per Share BVPS ex. Mark-to-Market	<b>\$120.33</b> \$114.56		<b>\$137.67</b> \$130.97		<b>\$114.79</b> \$135.54	(4.6%) 18.3%
Tangible Book Value per Share TBVPS ex. Mark-to-Market	<b>\$76.21</b> \$70.44		<b>\$91.89</b> \$85.20		<b>\$65.91</b> \$86.66	(13.5%) 23.0%
Invested Assets	\$107.2		\$122.1		\$111.7	4.3%
Market Capitalization <sup>2</sup>	\$68.7		\$77.3		\$91.1	32.7%
Core Operating Return on Equity Core Operating Return on Deployed Capital Core Operating Return on Tangible Equity	<b>9.3%</b> 11.1% 15.3%	•	<b>9.4%</b> 11.0% 14.6%	<b> </b>	<b>11.2%</b> 12.1% 17.2%	1.9% pts 1.0% pts 1.9% pts

<sup>1.</sup> Excludes amortization expense of fair value adjustment on acquired invested assets and includes income from private equity partnerships where we hold more than three percent ownership

<sup>2.</sup> Market capitalizations as of 11/30/19, 11/30/21 and 11/30/22. Change from 11/30/19 to 11/30/22.

### Precious Franchise = Businesses, People, Culture, Performance

#### **Margin Outperformance**

- Superior underwriting culture: combined ratio outperforms peers<sup>1</sup> over 3, 5 and 10 years by 6, 7 and 8 percentage points, respectively; 2021 and 2022: 88.3% vs. 95.3% for peers
- Efficient organization: 27.6% expense ratio vs. 31.6% for large peers<sup>2</sup> from 2018 to 1H2022

#### **Global Product & Distribution Breadth**

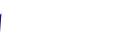
- Well balanced, global presence, 54 countries and territories, leader in many U.S. and international business segments
- U.S.: P&C and A&H; #1 commercial, specialty, crop, high net worth, corporate and worksite benefits A&H
- International: significant presence; Europe (P&C, A&H), Asia and Latin America (P&C, A&H, Life); P&C commercial and consumer
- Broad scope: multiple customer segments across commercial and consumer: distribution across brokerage. agency, direct

#### **Performance Culture**

- Integrated global command and control management and governance
- Ambitious, disciplined and execution-oriented
- Talent development a priority
- 500+ hires into Chubb early career program/year
- Growth company, builder's ethos organic and M&A

#### Scale & Financial Strength<sup>3</sup>

- \$63B total capital
- Highly ratings "AA" S&P and "A++" AM Best
- \$112B invested assets \$1B+ investment income per quarter, growing, adding earnings power



#### **Strategic Optionality**

- Scope, scale and presence
- Earning power, growth opportunities, attractive returns
- Clarity of purpose, direction





#### **Strong Competitive Global Profile**

- Scale, global presence like few others
- Operating, technology and digital capabilities
- Skills and organization agility to capitalize where opportunities appear
- Carefully constructed portfolio: product mix, territory, customer

#### Stability of Leadership

- Led by underwriters insurance is a risk business
- Stability, depth and vitality:
  - Senior leaders have decades of industry experience, decades with Chubb
  - Next level has 17 years of industry experience, 10 years with Chubb, 40s average age
  - Women have direct P&L responsibility for 40%+ of Chubb's premium revenue

#### **Exceptional Service & Brand**

 Fortune Most Admired Company 5<sup>th</sup> consecutive year

#### **Digital Vision and Strategy**

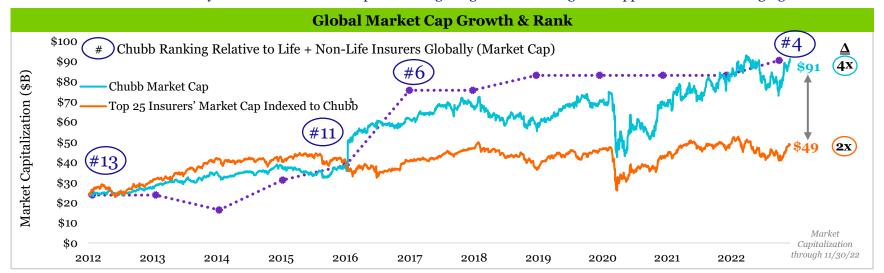
- Transform our entire company into a digital enterprise
- Digital Business: Sell and service the way customers want or expect

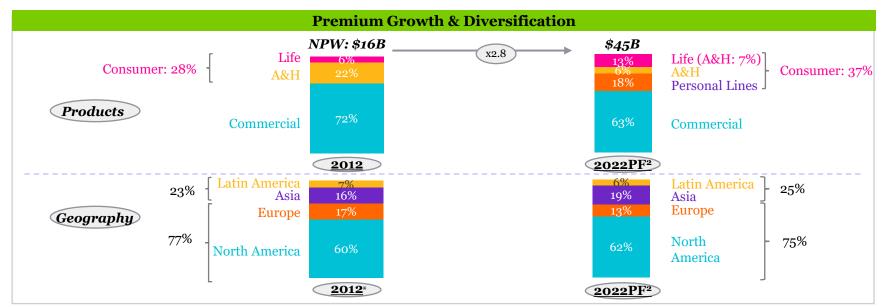
Peers: AIG, Allianz, AXA, Berkshire Hathaway, CNA, Hartford, Liberty Mutual, QBE, Travelers, Zurich

As of September 30, 2022

# Chubb is a Story of Patient, Relentless and Profitable Growth and Diversification – We are Business Builders and Managers

We are ambitious and constantly reinvent ourselves to capture strategic organic and M&A growth opportunities in a changing environment



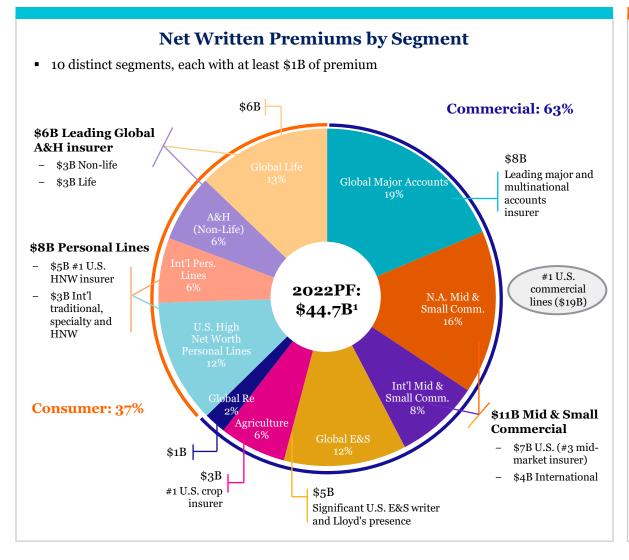


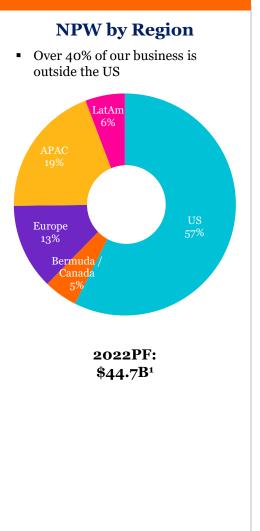
<sup>\* 2012</sup> Geography % out of NPF

<sup>1.</sup> Aegon, Aflac, AlG, Allianz, Allstate, Aviva, AXA, China Life, Generali, Great-West, Hartford, Legal & General, Manulife, MetLife, Munich Re, Principal, Progressive, Pru UK, Pru US, Sun Life, Swiss Re, Travelers, Tokio Marine, Zurich 2. Pro forma for full year of Ciqna and Huatai

## Portfolio of Market-Leading Businesses Across the Globe

- Well balanced business mix by product, customer type and geography
- Premiums up \$12.4B (+11.4% p.a.) since 2019 driven by strong organic and M&A growth





### Key Objectives Next Few Years

#### We are a vital, dynamic global industry leader with clear objectives

# Substantial, proven value creation capability – looking forward

#### **Growing earning power**

- P&C revenue growth and superior underwriting margin = underwriting income power
- Rising interest rates, strong cash flow = investment income power
- · Growing Life revenue and earning power

#### Grow revenue, continue to diversify

- Execute along a number of growth themes globally we have the capabilities and presence
- Capitalize on favorable P&C market conditions grow exposure, take risk
- 2) Continue to diversify and deepen presence
  - By geography: Asia (P&C and Life)
  - By product: further balance portfolio mix within and between commercial and consumer, globally
  - By segment: grow mid-market and small commercial globally; grow E&S
- 3) Over time, transform ourselves into a digital enterprise throughout the value chain; underwriting and engineering company

#### Strength of balance sheet and capital flexibility

For risk and opportunity

# Sustainable Value Creation in the Short, Medium and Long Term

- Grow operating income = grow EPS
  - Achieve 13%+ ROE on a deployed capital basis
  - Grow tangible book value
  - Tangible ROE 20%+ on a deployed capital basis
  - Consistent, increasing shareholder dividend
- Generate "free capital" in excess of business needs = future optionality for risk and growth
- Return capital in excess of our needs to shareholders

# Investment Income a Driver of Earnings Growth

- Rising interest rates, strong cash flow, four-year portfolio duration and widening spreads = strong investment income growth
- Consistent and conservative approach to our investment strategy 82% of our fixed income portfolio rated investment grade – no major change contemplated
- We continue to accelerate the turnover of our portfolio in a targeted way put cash to work more quickly at higher yields
  - Current reinvestment rate 5.8% (up from 2.3% Q4 2021) vs. portfolio yield¹ of 3.4% (Q3 2022)
- Investment income expected to make up a growing percentage of our company's earnings as we look forward
  - Quarterly adjusted net investment income was \$0.90B in Q4 2021, expecting \$1.07B in Q4 2022
  - Portfolio yield was 3.1% Q4 2021; 3.6% Q4 2022 and 4.0% Q4 2023 estimates
  - Book yield on fixed income available for sale portfolio has increased even more: 3.0% in Q4 2021; 4.0% Q4 2022
     and 4.5% Q4 2023 estimates
  - Every 100-basis point increase in portfolio investment yield generates approximately \$1.1B in pre-tax net investment income per year
- Rising rates have produced a sizable negative mark on our invested asset (15% of Q3 2022 book value); overall, we are
  a buy-and-hold fixed income investor and expect half the mark to recover over a two-year period

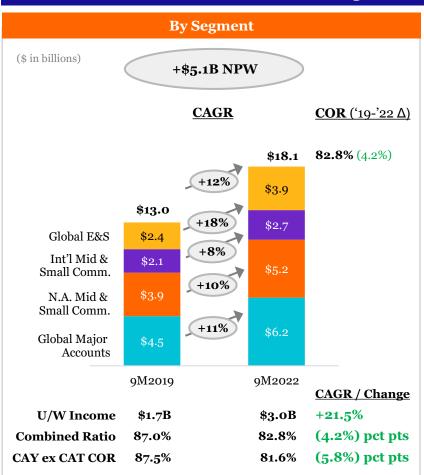
We are well positioned to take advantage of higher interest rates and generate more income without increasing the risk profile of the portfolio

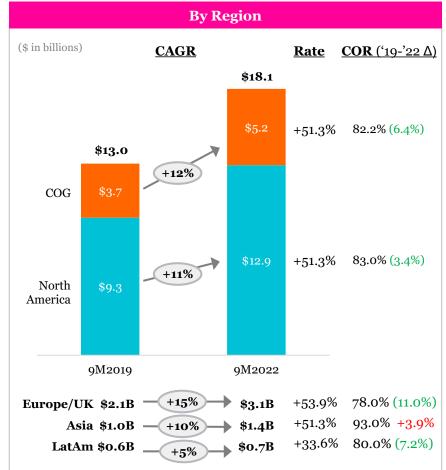
# Capitalized on Insurer-Led Commercial Hard Market – Transitioning to Reinsurer-Led

Pre-2019, we traded market share for underwriting profit, well prepared for P&C market turn; paid to take risk, grew exposure rapidly

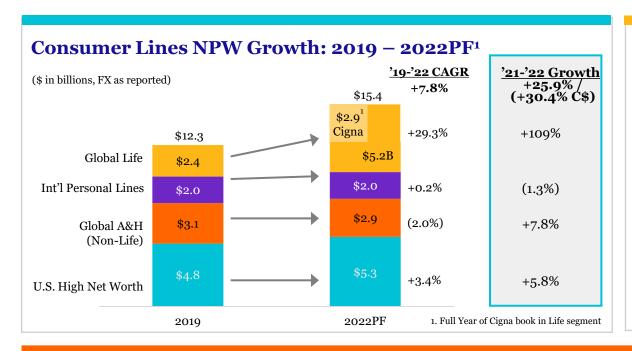
- Cumulative commercial rates increased 51.2% from the beginning of 2019 through Q3 2022; NA: +51.3%<sup>1</sup>, COG: +51.3%
- Looking forward: price needed for long- and short-term loss cost inflation, Nat Cat risk and reinsurance protection

### Commercial Lines (ex. Global Re & Agriculture) NPW Growth: 9 Months 2019 – 9 Months 2022





### Global Consumer Growth: Pandemic Headwinds Through 2021 -Strong Growth Resumed in 2022



#### **Key Global Consumer Growth Drivers**

- Consumer credit and purchases
  - Economic expansion, business growth, employee benefits
  - Travel rebounding, personal and business
  - Agent and telemarketer productivity recovering
- Production momentum building in our digital and traditional distribution
- Recession could slow momentum temporarily

### **Broad Product Offering Across Multiple Channels = Growth Opportunity**

- Global A&H \$6B (Non-life: \$3B, Life: \$3B)
  - Direct marketing (digital & telemarketing)
  - Employer-paid group A&H

- Travel
- Worksite, voluntary employee benefits

- International Personal Lines \$2B
  - Auto, home
  - Cellphones, gadgets

Specialty products

- Global Life Insurance \$5B
  - Asia ~75%; A&H ~60%; Combined North America ~20%
  - International Life Insurance Asia
    - Risk and savings-oriented products with zero to minimal guarantees
- A&H, worksite, voluntary benefits

Combined Insurance – North America

- Agency, bank and direct distribution
- U.S. High Net Worth \$5B
  - Focus on high and ultra high net worth customers

# Our Asia Presence Rising – Part of Our Long-Term Growth and Diversification Strategy

Chubb Asia Presence										
	2022 (pre-M&A) <sup>1</sup>	PF M&A <sup>2</sup>								
Life Company Premiums	\$0.9B	\$3.8B								
Non-Life Company Premiums	\$3.3B	\$3.4B								
Total with Cigna % of CB	\$4.2B 10% — 1.7x	\$7.2B 17%								
Total with Huatai (China) % of CB	\$4.2B — 2.1x	<b>\$8.7B</b> 19%								

- Asia = 40% of world GDP, but only 26% of world insurance market = growth opportunity
- In context of Asia realities and potential we have well-balanced portfolio mix<sup>3</sup>:
  - Life 52% / Non-Life 48%
  - Consumer 76% / Commercial 24%
- Unifying life and non-life approach to product, customer and distribution across a variety of countries
- Significant presence across the region<sup>3</sup>:
  - 15 countries
  - 200+ offices
  - 50+ major distribution partners
  - 75k+ agents, 1,000+ brokers
  - 9,000 staff
- · Very few insurers have comparable depth in Asia

#### Cigna Update

5.36B acquisition closed on 7/1/2022 – on track to deliver as expected

#### **Strategic**

- Pan-Asian asset across 6 countries, major Korean life company
- Attractive, stable margins, mostly A&H products, few/no investment guarantees
- Value creation: revenue synergies, expense synergies, digital = growth
- FX a headwind

Net Premiums Written	~\$3 billion	$\checkmark$
Operating Income after PGAAP (C\$)	~\$450 million	<b>√</b>
EPS Accretion (2023)	~5%4	<b>√</b>
ROE Accretion (2023)	~50 bps <sup>4</sup>	<b>√</b>
TBVPS	6 months to earn back	<b>√</b>
IRR	~20%	<b>√</b>
	•	

4. C\$ basis

<sup>1.</sup> Forecast without Cigna acquisition

<sup>2.</sup> Assumes full year of Cigna in 2022

<sup>3.</sup> Excluding Huatai

# Huatai at a Glance – Sowing seeds for the Long Term



China: Regulatory approval of our ownership increase to 83.2% was announced on 11/18/22 and expected to close in the first quarter of 2023

#### **Huatai P&C**

- Targets corporations and small businesses, individual customers
- Distribution: agents and brokers

#### **Huatai** Life

- Products: traditional life, health
- Provider of health protection and wealth management solutions for middle and high-end customers
- Distribution: agents and banks

#### **Huatai Asset Management**

- Asset management and mutual fund licenses
- Manages institutional, high net worth individual, pension and retail mutual fund assets
- \$100B+ of assets under management

#### **Group GAAP Financials (2021)**

- ➤ Revenue \$2B+
- ➤ Net Income \$150M+
- ➤ Equity Over \$2B
- ➤ Assets Over \$10B

#### **Rare Asset:**

- Holding company with life, non-life and asset management licenses a scarce combination in China
- Nationwide geographic presence, 8 licenses, 28 provinces, 700+ branches, 19M customers, 23K agents
- · Established companies with a track record and a history of Chinese and foreign leadership teams working together

#### The Opportunity:

- Chubb has been involved for over 20 years in Huatai. As a majority shareholder, we have the opportunity to transform Huatai into a high-performing Chinese company with Chubb characteristics
- Our vision is to significantly grow and improve Huatai capability and profitability over the next 5-7 years
- The Chinese insurance market is at a relatively early stage and underdeveloped; size of the economy, aging population, growing middle class and limited government safety net present attractive growth opportunity
- · Life and Asset Management greatest potential, Non-Life good opportunity
- Clarity of strategy, seasoned Chinese leadership team, close collaboration with Chubb executives

# Digital Transformation and Digital as a Business

Over Time, Transform O	ur Existing Flow Business into a Digital Enterprise
Business Transformation	<ul> <li>Reorganizing how we work and manage; underwriting/claims, engineering, data/analytic skills, organized in single teams</li> </ul>
	<ul> <li>Future workforce consists of fewer, higher-skilled employees</li> </ul>
Technology Transformation	<ul> <li>Modernizing core technology platforms, accelerated migration to the cloud</li> </ul>
27-0	<ul> <li>24/7 always-on, superior user experience for our people and customers</li> </ul>
Data & Analytics	<ul> <li>Data infrastructure democratized for self-service insight and analytics – risk, customer and operational excellence</li> </ul>
	<ul> <li>Data-driven culture where data and AI literacy are deeply present across the workforce</li> </ul>
Radically Automate and Straight-	<ul> <li>Transform the back-office through targeted, innovative automation solutions</li> </ul>
Through Process	<ul> <li>Started in 2019, \$421M run-rate savings by YE 2023</li> </ul>
Build and Invest in Digital Workforce	<ul> <li>Build our future workforce (skills, learning, recruiting) and reshape how services are delivered</li> </ul>

#### Digital as a Business

- Digital distribution: ~\$500M estimated premium 2022, increasingly profitable
- Proven execution capability and operating model, integrated with platform partners
- Focus on Asia & LatAm
  - 195+ digital partners, 20M+ policies in force, 375M+ addressable customers
  - Non-life, A&H, small commercial
- ~575 dedicated FTEs across digital and analytics, empowers day-to-day business decision-making
- Digital centers of excellence in APAC, LatAm, Europe and North America to drive benefits of scale

		2019A	2021A	2022E	2023E
Digital Transformation	Digitally-enabled or STP¹ traditional GWP	\$3.2B	\$3.5B	\$4.4B	\$4.8B
	Run-rate automation expense savings	\$54M	\$261M	\$309M	\$421M
Digital as a	➤ Fully digital GWP¹	\$161M	\$263M	\$467M	\$750M
Business	➤ Fully digital underwriting income (loss)	(\$5M)	\$12M	\$33M	\$41M

# **Preserve Industry-Leading Margins**

### Chubb's industry-leading margins are driven by underwriting discipline and operating efficiencies

	<ul> <li>P&amp;C combined ratio: 7.6% percentage points better vs. peers from 2013 through Q3 2022; better than peer average in all</li> </ul>	Avg. Combined Ratio	9M 2022 87.5%√	3-Year 90.9% <b>√</b>		10-Year 90.0% <b>√</b>
	periods	QBE	NA	99.5%	98.7%	98.0%
	Peers*	Berkshire Hathaway	100.7%	97.3%	96.5%	95.2%
	101.6%	AXA	NA	97.1%	96.9%	96.7%
	98.3% 98.1% 97.7%	Allianz	94.1%	94.7%	94.7%	94.6%
G 1: 1	96.5% 95.7% 97.1% 96.1%	Zurich	NA	96.3%	96.7%	98.3%
Combined		AIG	92.6%	97.6%	100.7%	105.3%
Ratio	96.1% Chubb	Travelers	96.0%	95.2%	95.8%	93.6%
	94.7% <b>Chubb</b> 90.0%	Hartford	93.2%	95.3%	96.2%	97.4%
	90.6% 90.6%	CNA	93.0%	96.4%	96.5%	96.7%
	80.1%	Liberty Mutual	103.2%	101.9%	101.3%	100.6%
	88.0% 87.7% 87.4% 88.7% 87.5% 87.5%	Peer Average	96.1%	97.1%	97.4%	97.6%
		Chubb Outperformance	8.6%	6.2%	6.6%	7.6%
	2013 2014 2015 2016 2017 2018 2019 2020 <sup>1</sup> 2021 9M'22	✓ Best in class of 10				
Expense Management	<ul> <li>Significantly more efficient than commercial P&amp;C insurers at U.S. Commercial P&amp;C: 2018 to 1H 2022 Average Expense Ratio Chubb         Large (&gt;\$20B)         Medium (\$5B to \$20B)         Small (&lt;\$5B) </li> </ul>		27.0 31.6 32.4 34.4	6% 6% 1% Δ	∆ 4.0 pct 6.8 pct p	-

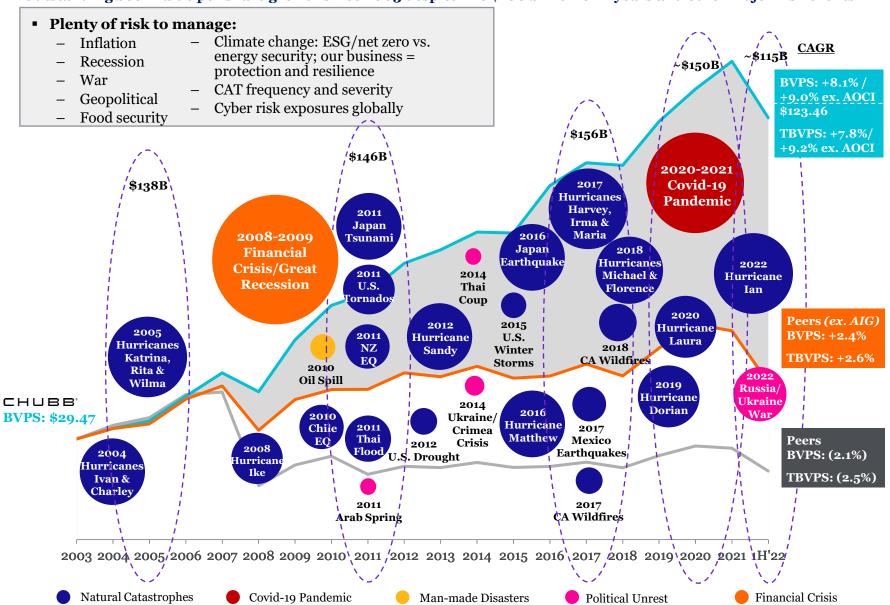
<sup>\*</sup> AIG, Allianz, AXA, Berkshire Hathaway, CNA, Hartford, Liberty Mutual, QBE, Travelers, Zurich; 3-, 5- and 10-year averages through 9 months 2022

1. Includes 4.5% points from Covid charges, approximately double peer average

2. Large: AIG, HIG, TRV; Medium: AFG, CINF, CNA, MKL, WRB; Small: ARGO, THG, PRA, RLI, SIGI

## In a World of Risk: Sustainable Value Creation Through Managing Risk

Outstanding book value per share growth since 2003 despite five \$100 billion CAT years and other major risk events



# Chubb Citizenship Focus: Climate and Diversity

#### **Environment & Climate Change**

#### Transition to a Net Zero Economy

- Limits on coal underwriting and investments as well as tar sands
- Encouraging fossil fuel industry transition plans
- Supporting clean tech industry with new products, services and investments
- Expanding philanthropy to build climate resilience

#### Advancing Realistic Climate Solutions

- Developing scientifically sound methods of measuring carbon emissions
- Balancing energy security and climate risk: recognizing continued reliance on fossil fuels, while seeking to accelerate the transition
- Providing leadership by constant engagement on climate issues with investors, climate experts, advocates and regulators

#### **Diversity, Equity & Inclusion**

- Ensuring a diverse and inclusive workplace where everyone has the opportunity to thrive and advance in our company
  - Clear-eyed assessment of where we are, set goals for where we want to be and holding leaders accountable to ensure that we advance both individuals and a culture of opportunity for women and people of color
  - An actively anti-racist culture through leadership example, honest and open dialogue, diversity awareness training and employee resource groups
  - Providing support to ensure opportunity for all of our employees including skill-building programs, mentoring and coaching, early leadership development and non-traditional entry into Chubb careers

#### Advancing Civil Justice

- Through the unique Chubb Rule of Law Fund, supporting programs that improve trust in community policing and seek to mitigate disparity in the criminal justice system
- Providing education advancement opportunities for underrepresented groups through the Chubb Foundation



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John Keogh
President and Chief Operating Officer, Chubb Group

# Unique Strengths, Unmatched Performance

Ability to spot and act on opportunities globally

Big and deep relationships with brokers and agents

Significant presence in the most attractive markets

Strength across all sectors of the market

Excellence in execution

Disciplined approach to underwriting risk

Timely data for pricing and reserving

Capacity to outperform in all environments



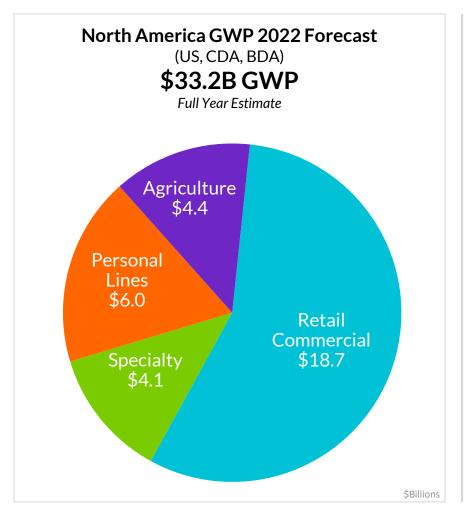


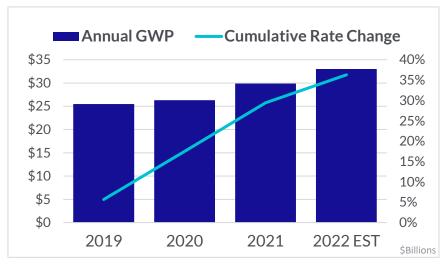
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John Lupica Vice Chairman, Chubb Group President, North America Insurance

### North America







### **Retail Commercial**



#### **Large Accounts**

- Distinct quality and service advantage sets Chubb apart as a carrier of choice in the large corporate segment
- $\bullet \ \ \text{Significant opportunity to continue to expand share with 2300 under-penetrated accounts}$

#### Middle Market

- Core P&C products complemented by more than 35 specialty coverages along with risk engineering and claims excellence allow agents to serve more of their customers' needs
- Significant opportunity to expand market share in the lower middle market with new dedicated product offering with expanded distribution

#### Bermuda

Leading provider of excess capacity with deep client relationships forged over more than 30
years since its founding in 1985; ability to round out global programs with sophisticated and
stable capacity

#### **Small Commercial**

- Deliver a digital Commercial Division
- Our market-facing technology continues to expand with product and industry segment additions as well as user experience improvements
- Automation and process improvements are delivering increased efficiency and enhancing the customer experience

**98%**Penetration of Fortune 1000

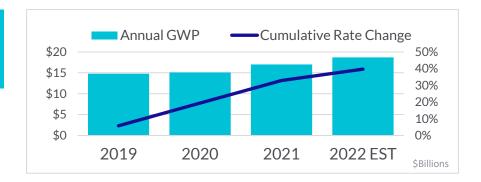
25 target industry practice groups Dedicated product, underwriting, claims & **8,100+**agent and
broker locations
served

#1 large account insurer #3 mid-market insurer

WORLDVIEW

Award-winning digital platform delivering & servicing policies globally 15,600 users 70,000 local polices

100+ product offerings P&C, A&H, Financial Lines Chubb Bermuda est. 1985 #1 Provider of Excess Capacity



# Serving the E&S Specialty Market Westchester

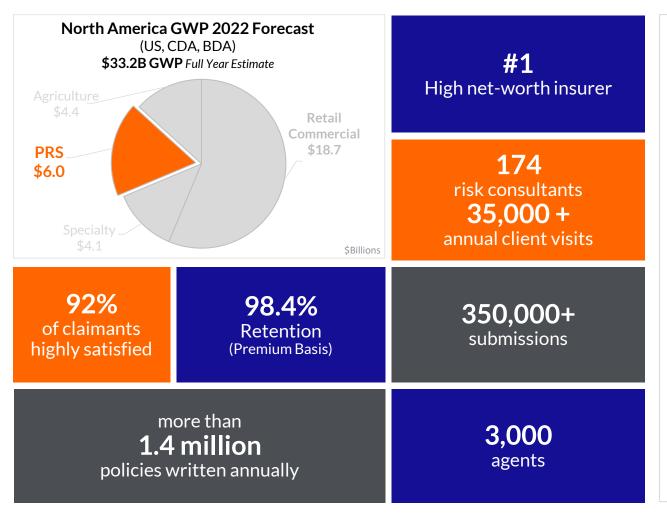


A broad specialty product set, digital platforms and an extensive regional footprint distinguish Westchester and enable continued growth in the current P&C cycle

- Exclusive wholesale distribution along with the stability and depth of leadership and product teams create loyalty
- Focused on delivering Property CAT and Casualty offerings at adequate prices
- Technology investments enable direct connections to broker systems and efficient processing of elevated submission activity
- Expanding risk appetite and leading capabilities in a firming market in Property, Management Liability and Excess Casualty



# Personal Risk Services North America's Premier High Net Worth Insurer



Chubb Personal Risk Services enjoys a significant competitive advantage in the market with rich coverage options, a broad suite of core and specialty products, and a long-standing reputation for exceptional service.

- Significant growth opportunity in Signature and Premier segments (+10% growth YTD 2022) where Chubb's service is valued most
- Sophisticated pricing tools for the high-net-worth space
- Expanding access to new independent agents and additional distribution channels
- Managing exposure where rates are not adequate and expanding E&S offerings for CAT risks

# Chubb Agriculture The Leading Crop Insurer in the USA



#1

Multi-peril Crop Insurance 20%

market share

10 year

avg. employee tenure with Chubb

94.9%
Premium Retention
(P&C)

Rated **1**<sup>st</sup>
in Technology for **6** consecutive years

**20,000**P&C Policies
Written Annually

serving over
11,000
dedicated agriculture agents and brokers

80 million acres insured

The leading multi-peril crop insurer in the US with extensive P&C capabilities serving the commercial agriculture sector. Chubb benefits from its consistency and longevity in the market.

- Best in class quoting and servicing technology enable efficient agent experience and ease of use a key competitive advantage
- An unmatched reputation for proactive and excellent claims service
- Opportunity to grow in Agriculture P&C market due to favorable conditions, market dislocation and a flight to quality
- Expanding distribution through newly acquired agent relationships and broader access to Chubb branchappointed agencies



# **Chubb Limited Investor Presentation**

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Juan Luis Ortega Executive Vice President, Chubb Group President, Overseas General Insurance

#### Overseas General Insurance



# **51** countries/territories outside North America

**450**+ offices



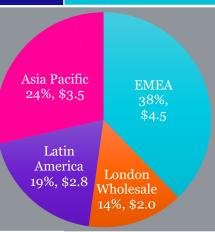
#### Distribution:

- 23,000+ independent agents/brokers
- **150**+ partnerships/affinity groups
- Bancassurance
- Direct marketing













# Retail Commercial P&C coverage highlights:

- Major accounts, Middle Market and Small Commercial
- Property
- Casualty
- Financial lines
- Specialty P&C

Wholesale E&S, Commercial and P&C through Lloyd's and London market



#### **Consumer coverage highlights:**

- Accident & Health (Group and Direct Marketing)
- Travel (Leisure and Business)
- Auto
- Residential (Mass & HNW)
- Cell phone
- HNW



\$Billions

## Consumer: Accelerating through an enhanced product & distribution platform

#### A&H

- Leading affinity direct marketing platform for supplemental A&H products
- Distribution partnerships with 36 of the world's airlines
- Leading employer paid group personal and travel accident provider in Europe, Asia and Latin America

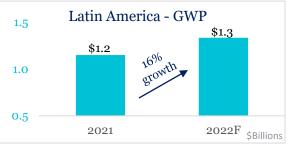
#### Consumer

- Rapidly growing digital distribution franchise with market leading fintech, e-commerce and gig economy platforms
- 50 international APIs across the insurance lifecycle
- Numerous, often exclusive, long-term strategic distribution partnerships with market-leading financial institutions
- Unique Product bundling capability across Life, A&H, Personal Lines products

#### **Personal Lines**

- #3 motor insurer in Mexico, with market leading NPS scores
- Leading cellphone insurer for mobile network operators across the UK and continental Europe
- Leader in high net worth homeowners insurance in the U.K.
- Growing presence in home and contents products in Latin America and Asia









**Digital Consumer** – access to approx. 600 million customers



#1 digital bank in Latin America

#1 ride hailing app in SE Asia



SE Asia & Indonesia's first online travel agency

**Bancassurance** – access to approx. <u>25 million customers</u>



2<sup>nd</sup> largest bank in Mexico



#1 bank in Southeast Asia



2<sup>nd</sup> largest bank in Chile

Note: All numbers are in constant \$



# **Chubb Limited Investor Presentation**

December 2022

Julie Dillman Executive Vice President, Chubb Group Digital Transformation Officer

# Transforming our traditional flow businesses to operate as digital enterprises – 70% of GWP

Tran	sform the way we organiz	ze, our skillsets, how we use data and analytics, and our technology organization
707	Business Transformation	<ul> <li>Transform our existing business so that underwriting/claim, engineering, and data skills are organized in the same multi-disciplinary team</li> <li>Our business leaders lead end to end journeys across all business transactions</li> <li>Our workforce consists of fewer, but more highly skilled employees</li> </ul>
	Technology Transformation	<ul> <li>Modernize our core technology platforms and accelerate our migration to the cloud</li> <li>24/7 Always-on, with a superior user experience and tools for our people</li> <li>Engineers working inside the business; technology is a discipline not a function</li> </ul>
	Data & Analytics	<ul> <li>Data democratization where data is assessable and consumable across the organization regardless of technical background</li> <li>Modern, cloud enabled data infrastructure that supports real time business insights and analytic modeling – we are starting from a good base with a mature cloud-based data platform</li> <li>Data driven culture were data and Artificial Intelligence (AI) literacy are prominent across the workforce</li> </ul>
<b>\$</b>	Radically automate and Straight through Process	<ul> <li>Since 2019, we have been transforming the back-office through targeted, innovative automation solutions, and these capabilities will be the foundation for broader business transformation</li> <li>By YE 2023, \$421M in run rate savings</li> <li>75% STP ratios across all major processes</li> </ul>
	Build and invest in Digital Workforce	Build our future workforce (skills, learning, recruiting) and reshape how services are delivered

**Industry leading** 

operating

expense

**Superior risk** 

selection and

pricing

**Outcomes** 

**GWP Growth** at

near zero marginal

cost

Increased **speed to** 



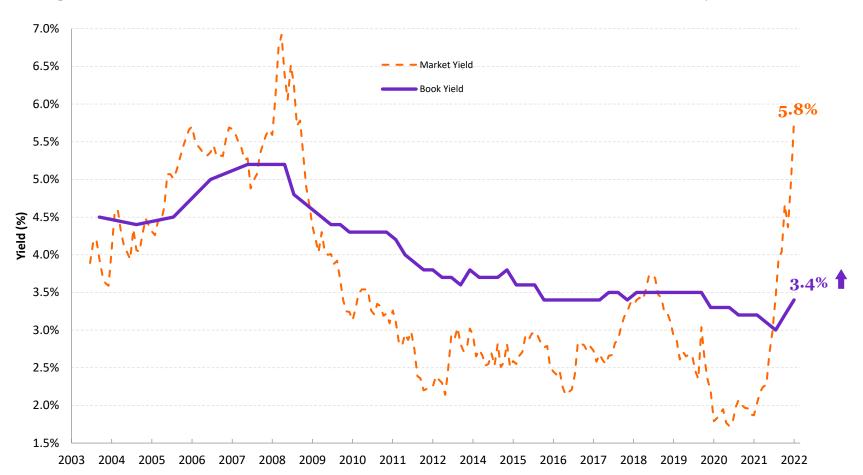
# **Chubb Limited Investor Presentation**

December 2022

Tim Boroughs
Executive Vice President, Chubb Group
Chief Investment Officer

# Chubb Portfolio Yield vs. Market Yield: 2003 – 2022

- Due to the recent rapid rise in interest rates, the "yield differential" between prevailing market yields and the portfolio's market yield is historically wide
- We have and will continue to tactically accelerate the portfolio's turnover to exploit this "yield differential" which will help to support the growth in investment income
- The portfolio's overall asset allocation will remain conservative and directed towards sustainable, risk-adjusted returns





# **Explanatory Note**

This document and the remarks made during the presentation today may contain forward-looking statements as defined in the Private Securities Litigation Reform Act of 1995. Words such as "believe," "anticipate," "estimate," "project," "should," "plan," "expect," "intend," "hope," "feel," "foresee," "will likely result," or "will continue," and similar expressions, may identify forward-looking statements which may include statements related to Company performance including 2022 performance, growth opportunities, strategic initiatives (including digital), pricing and business mix, investments and acquisitions, and economic and insurance market conditions. Such statements involve risks and uncertainties that could cause actual results to differ materially, including, without limitation, the following: competition, pricing and policy term trends, the levels of new and renewal business achieved, the frequency of unpredictable catastrophic events, actual loss experience, uncertainties in the reserving or settlement process, integration activities and performance of acquired companies, loss of key employees or disruptions to our operations, new theories of liability, judicial, legislative, regulatory and other governmental developments, litigation tactics and developments, investigation developments and actual settlement terms, the amount and timing of reinsurance recoverable, credit developments among reinsurers, rating agency action, possible terrorism or the outbreak and effects of war, economic, political, regulatory, insurance and reinsurance business conditions, potential strategic opportunities including acquisitions and our ability to achieve and integrate them, as well as management's response to these factors, and other factors identified in our filings with the Securities and Exchange Commission. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made. The Company undertakes no obligation to publicly update or review any forward-looking statements, whether as a result of new information, future events, or otherwise.

This document and the remarks made during the presentation today may also contain non-GAAP financial measures. Reconciliations of these non-GAAP financial measures to the most direct comparable GAAP measures and related information are provided in our most recent quarterly earnings press release and financial supplement, which are available on the Investor Relations section of our website at investors.chubb.com, and in the pages that follow in this presentation.

## Regulation G - Non-GAAP Financial Measures

(in millions of U.S. dollars except share, per share data and ratios)

The following non-GAAP financial measures, which may be defined differently by other companies, are important for an understanding of our overall results of operations and financial condition. However, they should not be viewed as a substitute for measures determined in accordance with generally accepted accounting principles (GAAP).

#### **Core Operating Income**

Core operating income, net of tax, excludes from net income the after-tax impact of adjusted net realized gains (losses), Cigna and Chubb integration expenses, and the amortization of fair value adjustment of acquired invested assets and long-term debt related to the Chubb Corporation (Chubb Corp) acquisition and Cigna business. We believe this presentation enhances the understanding of our results of operations by highlighting the underlying profitability of our insurance business. We exclude adjusted net realized gains (losses) because the amount of these gains (losses) are heavily influenced by, and fluctuate in part according to, the availability of market opportunities. We exclude the amortization of the fair value adjustments related to purchased invested assets and long-term debt, related to the Chubb Corp acquisition and Cigna business due to the size and complexity of these acquisitions. We also exclude Cigna and Chubb integration expenses due to the size and complexity of these acquisitions. Cigna and Chubb integration expenses are incurred by the overall company and are therefore included in Corporate. The costs are not related to the on-going activities of the individual segments and are therefore excluded from our definition of segment income, as well. These integration expenses are distortive to our results and are not indicative of our underlying profitability. We believe that excluding these integration expenses facilitate the comparison of our financial results to our historical operating results. These expenses include legal and professional fees and all other costs directly related to the integration activities of the Cigna and Chubb Corp acquisitions. References to core operating income measures mean net of tax, whether or not noted.

The following table presents the reconciliation of Net income to Core operating income:

	•	Q3 YTD Q3 YTD 2022 2021			3 YTD 2019	F	'ull Year 2021	F	Full Year 2019	Q3 YTD 22 vs. Q3 YTD 19 Change	
Net income, as reported	\$	4,001	\$	6,398	\$	3,281	\$	8,539	\$	4,454	
Amortization of fair value adjustment of acquired invested assets and long-term debt, pre-tax		(20)		(52)		(111)		(64)		(140)	
Tax benefit on amortization adjustment		7		11		22		11		26	
Cigna and Chubb integration expenses, pre-tax		(26)		-		(9)		-		(23)	
Tax benefit on Cigna and Chubb integration expenses		6		-		2		-		4	
Adjusted net realized gains (losses), pre tax (1)		(833)		2,695		(211)		3,294		(39)	
Tax (expense) benefit on adjusted net realized gains (losses)		109		(176)		(13)		(271)		(15)	
Core operating income	\$	4,758	\$	3,920	\$	3,601	\$	5,569	\$	4,641	32.1%
Denominator	4	25,023,481	4	46,628,015	45	59,924,586					
Diluted earnings per share											
Net income	\$	9.41	\$	14.33	\$	7.13					
Amortization of fair value adjustment of acquired invested assets and long-term debt, net of tax		(0.03)		(0.09)		(0.19)					
Cigna and Chubb integration expenses, net of tax		(0.05)		-		(0.02)					
Adjusted net realized gains (losses), net of tax (1)		(1.71)		5.64		(0.49)					
Core operating income	\$	11.20	\$	8.78	\$	7.83					43.0%

<sup>(1)</sup> Excludes realized gains and losses on crop derivatives and includes Net realized gains (losses) related to unconsolidated entities.

# Regulation G - Non-GAAP Financial Measures (continued)

(in millions of U.S. dollars except share, per share data and ratios)

#### Core operating ROE, Core operating ROTE and Core operating return on deployed capital

Core operating return on equity (ROE), Core operating return on tangible equity (ROTE) and Core operating return on deployed capital are annualized non-GAAP financial measures. The numerator includes core operating income (loss), net of tax. The denominator includes the average shareholders' equity for the period adjusted to exclude unrealized gains (losses) on investments, net of tax. For the ROTE calculation, the denominator is also adjusted to exclude goodwill and other intangible assets, net of tax. These measures enhance the understanding of the return on shareholders' equity by highlighting the underlying profitability relative to shareholders' equity and tangible equity excluding the effect of unrealized gains and losses on our investments that are heavily influenced by available market opportunities. We believe ROTE is meaningful because it measures the performance of our operations without the impact of goodwill and other intangible assets. We also included Core operating return on deployed capital which excludes undeployed capital from the calculation of Core operating ROE. We believe this supplemental metric may be used by our investors as a measure of efficiency of capital funds employed.

		2022	Ç	2021	Ç	23 YTD 2019	22 vs. 19 Change	
Net income	\$	4,001	\$	6,398	\$	3,281		
Core operating income	\$	4,758	\$	3,920	\$	3,601		
Equity - beginning of period, as reported	\$	59,714	\$	59,441	\$	50,300		
Less: unrealized gains (losses) on investments, net of deferred tax		2,256		4,673		(545)		
Equity - beginning of period, as adjusted	\$	57,458	\$	54,768	\$	50,845		
Less: goodwill and other intangible assets, net of tax		19,456		19,916		20,054		
Equity - beginning of period, as adjusted ex goodwill and other intangible assets	\$	38,002	\$	34,852	\$	30,791		
Equity - end of period, as reported	\$	47,639	\$	59,318	\$	54,572		
Less: unrealized gains (losses) on investments, net of deferred tax		(8,611)		2,886		2,613		
Equity - end of period, as adjusted	\$	56,250	\$	56,432	\$	51,959		
Less: goodwill and other intangible assets, net of tax		20,284		19,723		20,010		
Equity - end of period, as adjusted ex goodwill and other intangible assets	\$	35,966	\$	36,709	\$	31,949		
Weighted average equity, as reported	\$	53,677	\$	59,380	\$	52,436		
Weighted average equity, as adjusted	\$	56,854	\$	55,600	\$	51,402		
Weighted average equity, as adjusted ex goodwill and other intangible assets	\$	36,984	\$	35,781	\$	31,370		
ROE		9.9%		14.4%		8.3%		
Core operating ROTE		17.2%		14.6%		15.3%	1.9% pts	
Core operating ROE		11.2%		9.4%		9.3%	1.9% pts	

# Regulation G - Non-GAAP Financial Measures (continued)

(in millions of U.S. dollars except share, per share data and ratios)

#### Reconciliation of Book Value and Tangible Book Value per Share

Book value per common share, is shareholders' equity divided by the shares outstanding. Tangible book value per common share, is shareholders' equity less goodwill and other intangible assets, net of tax, divided by the shares outstanding. We believe that goodwill and other intangible assets are not indicative of our underlying insurance results or trends and make book value comparisons to less acquisitive peer companies less meaningful. Book value per common share excluding mark-to-market, excludes unrealized investment gains (losses), net of tax. Tangible book value per common share excluding mark-to-market, excludes goodwill and other intangible assets, net of tax, as well as unrealized investment gains (losses), net of tax. We exclude unrealized investment gains (losses) because the amount of these gains (losses) is heavily influenced by changes in market conditions, including interest rate changes, and we believe that excluding these gains and losses would highlight the underlying growth in book value and tangible book value.

	Sept. 30 2022			Sept. 30 2021	S	Sept. 30 2019	22 vs. 19 Change
Book value	\$	47,639	\$	59,318	\$	54,572	_
Less: goodwill and other intangible assets, net of tax		20,284		19,723		20,010	
Tangible book value	\$	27,355	\$	39,595	\$	34,562	
Book value	\$	47,639	\$	59,318	\$	54,572	
Less: unrealized gains (losses) on investments, net of deferred tax		(8,611)		2,886		2,613	
Book value excluding mark-to-market		56,250		56,432		51,959	
Less: goodwill and other intangible assets, net of tax		20,284		19,723		20,010	
Tangible book value excluding mark-to-market	\$	35,966	\$	36,709	\$	31,949	
Denominator		415,020,484		430,876,252		453,533,642	
Book value per share	\$	114.79	\$	137.67	\$	120.33	-4.6%
Tangible book value per share	\$	65.91	\$	91.89	\$	76.21	-13.5%
Book value per share excluding mark-to-market	\$	135.54	\$	130.97	\$	114.56	18.3%
Tangible book value per share excluding mark-to-market	\$	86.66	\$	85.20	\$	70.44	23.0%

#### CAY P&C combined ratio excluding catastrophe losses

CAY P&C combined ratio excluding catastrophe losses (Cats) excludes Cats and prior period development (PPD) from the P&C combined ratio. We exclude Cats as they are not predictable as to timing and amount and PPD as these unexpected loss developments on historical reserves are not indicative of our current underwriting performance. The combined ratio numerator is adjusted to exclude Cats, net premiums earned adjustments on PPD, prior period expense adjustments and reinstatement premiums on PPD, and the denominator is adjusted to exclude net premiums earned adjustments on PPD and reinstatement premiums on Cats and PPD. In periods where there are adjustments on loss sensitive policies, these adjustments are excluded from PPD and net premiums earned when calculating the ratios. We believe this measure provides a better evaluation of our underwriting performance and enhances the understanding of the trends in our P&C business that may be obscured by these items. This measure is commonly reported among our peer companies and allows for a better comparison.

	Q3 YTD	Q3 YTD	Q3 YTD	22 vs. 19
	2022	2021	2019	Change
P&C combined ratio	87.5%	90.4%	89.9%	2.4% pts
Less: Catastrophe losses	6.5%	8.4%	3.5%	
Less: Prior period development	-2.7%	-3.1%	-2.6%	
CAY P&C combined ratio ex Cats	83.7%	85.1%	89.0%	5.3% pts

## Regulation G - Non-GAAP Financial Measures (continued)

(in millions of U.S. dollars except share, per share data and ratios)

#### Adjusted net investment income

Adjusted net investment income is net investment income excluding the amortization of the fair value adjustment on acquired invested assets from the acquisition of Chubb Corp and Cigna business, and including investment income from partially owned investment companies (private equity partnerships) where our ownership interest is in excess of 3% that are accounted for under the equity method. We believe this measure is meaningful as it highlights the underlying performance of our invested assets and portfolio management in support of our lines of business.

The following table presents a reconciliation of net investment income to adjusted net investment income:

		3 YTD 2022	•	3 YTD 2021	•	3 YTD 2019	22 vs. 19 Change
Net investment income	\$	2,689	\$	2,613	\$	2,568	_
Less: Amortization expense of fair value adjustment on acquired invested assets		(36)		(67)		(126)	
Add: Other income from private equity partnerships		180		135		62	
Adjusted net investment income	\$	2,905	\$	2,815	\$	2,756	5.4%

#### **P&C** underwriting income

P&C underwriting income excludes the Life Insurance segment and is calculated by subtracting adjusted losses and loss expenses, adjusted policy benefits, policy acquisition costs and administrative expenses from net premiums earned. We use underwriting income and operating ratios to monitor the results of our operations without the impact of certain factors, including net investment income, other income (expense), interest expense, amortization expense of purchased intangibles, Cigna and Chubb integration expenses, income tax expense and adjusted net realized gains (losses).

The following table presents a reconciliation of underwriting income to P&C underwriting income:

Net premiums earned	Q3 YTD 2022		Q3 YTD 2021		Q3 YTD 2019		22 vs. 19 Change
	\$	29,838	\$	27,034	\$	23,355	•
Adjusted losses and loss expenses (1)		17,483		16,696		13,873	
Adjusted policy benefits (2)		906		508		495	
Policy acquisition costs		5,451		5,141		4,611	
Administrative expenses		2,479		2,325		2,220	
Underwriting income		3,519	<u> </u>	2,364		2,156	
Less: Life Insurance segment underwriting income		85		(66)		(37)	
P&C underwriting income	\$	3,434	\$	2,430	\$	2,193	56.6%

- (1) Includes realized gains and losses on crop derivatives.
- (2) Excludes gains and losses from fair value changes in separate account liabilities.