



Forward-looking statements

This presentation contains 'forward-looking statements' with respect to certain of Prudential's (and its wholly and jointly owned businesses') plans and its goals and expectations relating to future financial condition, performance, results, strategy and objectives. Statements that are not historical facts, including statements about Prudential's (and its wholly and jointly owned businesses') beliefs and expectations and including, without limitation, commitments, ambitions and targets, including those related to sustainability (including ESG and climate-related matters), and statements containing the words 'may', 'will', 'should', 'continue', 'aims', 'estimates', 'projects', 'believes', 'intends', 'expects', 'plans', 'seeks' and 'anticipates', and words of similar meaning, are forward-looking statements. These statements are based on plans, estimates and projections as at the time they are made, and therefore undue reliance should not be placed on them. By their nature, all forward-looking statements involve risk and uncertainty.

A number of important factors could cause actual future financial condition or performance or other indicated results to differ materially from those indicated in any forward-looking statement. Such factors include, but are not limited to:

- Current and future market conditions, including fluctuations in interest rates and exchange rates, inflation (including resulting interest
 rate rises), sustained high or low interest rate environments, the performance of financial and credit markets generally and the impact
 of economic uncertainty, slowdown or contraction (including as a result of the Russia-Ukraine conflict, conflict in the Middle East, and
 related or other geopolitical tensions and conflicts), which may also impact policyholder behaviour and reduce product affordability;
- Asset valuation impacts from the transition to a lower carbon economy;
- Derivative instruments not effectively mitigating any exposures:
- Global political uncertainties, including the potential for increased friction in cross-border trade and the exercise of laws, regulations and executive powers to restrict trade, financial transactions, capital movements and/or investment;
- The longer-term impacts of Covid-19, including macro-economic impacts on financial market volatility and global economic activity and impacts on sales, claims (including those related to treatments deferred during the pandemic), assumptions and increased product lanses:
- The policies and actions of regulatory authorities, including, in particular, the policies and actions of the Hong Kong Insurance Authority, as Prudential's Group-wide supervisor, as well as the degree and pace of regulatory changes and new government initiatives generally;
- The impact on Prudential of systemic risk and other group supervision policy standards adopted by the International Association of Insurance Supervisors, given Prudential's designation as an Internationally Active Insurance Group;
- The physical, social, morbidity/health and financial impacts of climate change and global health crises, which may impact Prudential's business, investments, operations and its duties owed to customers;
- Legal, policy and regulatory developments in response to climate change and broader sustainability-related issues, including the
 development of regulations and standards and interpretations such as those relating to sustainability (including ESG and climate-related
 reporting), disclosures and product labelling and their interpretations (which may conflict and create misrepresentation risks);
- The collective ability of governments, policymakers, the Group, industry and other stakeholders to implement and adhere to
 commitments on mitigation of climate change and broader sustainability-related issues effectively (including not appropriately
 considering the interests of all Prudential's stakeholders or failing to maintain high standards of corporate governance and responsible
 business practices);
- The impact of competition and fast-paced technological change;
- The effect on Prudential's business and results from mortality and morbidity trends, lapse rates and policy renewal rates;

- The timing, impact and other uncertainties of future acquisitions or combinations within relevant industries;
- The impact of internal transformation projects and other strategic actions failing to meet their objectives or adversely impacting the Group's operations or employees;
- The availability and effectiveness of reinsurance for Prudential's businesses;
- The risk that Prudential's operational resilience (or that of its suppliers and partners) may prove to be inadequate, including in relation to operational disruption due to external events;
- Disruption to the availability, confidentiality or integrity of Prudential's information technology, digital systems and data (or those of its suppliers and partners):
- The increased non-financial and financial risks and uncertainties associated with operating joint ventures with independent partners, particularly where joint ventures are not controlled by Prudential;
- The impact of changes in capital, solvency standards, accounting standards or relevant regulatory frameworks, and tax and other legislation and regulations in the jurisdictions in which Prudential and its affiliates operate; and
- The impact of legal and regulatory actions, investigations and disputes.

These factors are not exhaustive. Prudential operates in a continually changing business environment with new risks emerging from time to time that it may be unable to predict or that it currently does not expect to have a material adverse effect on its business. In addition, these and other important factors may, for example, result in changes to assumption used for determining results of operations or reestimations of reserves for future policy benefits. Further discussion of these and other important factors that could cause actual future financial condition or performance to differ, possibly materially, from those anticipated in Prudential's forward-looking statements can be found under the 'Risk Factors' heading of Prudential's News Release containing its Half Year 2024 Results, as well as under the 'Risk Factors' heading of Prudential's 2023 Annual Report and any subsequent filing Prudential makes with the US Securities and Exchange Commission, including any subsequent Annual Report on Form 20-F. Prudential's 2023 Annual Report is available on its website at www.prudentialplc.com.

Any forward-looking statements contained in this presentation speak only as of the date on which they are made. Prudential expressly disclaims any obligation to update any of the forward-looking statements contained in this presentation or any other forward-looking statements it may make, whether as a result of future events, new information or otherwise except as required pursuant to the UK Prospectus Rules, the UK Listing Rules, the UK Disclosure Guidance and Transparency Rules, the Hong Kong Listing Rules, the SGX-ST Listing Rules or other applicable laws and regulations.

Prudential may also make or disclose written and/or oral forward-looking statements in reports filed with or furnished to the US Securities and Exchange Commission, the UK Financial Conduct Authority, the Hong Kong Stock Exchange and other regulatory authorities, as well as in its annual report and accounts to shareholders, periodic financial reports to shareholders, proxy statements, offering circulars, registration statements, prospectuses, prospectus supplements, press releases and other written materials and in oral statements made by directors, officers or employees of Prudential to third parties, including financial analysts. All such forward-looking statements are qualified in their entirety by reference to the factors discussed under the 'Risk Factors' heading of Prudential's News Release containing its Half Year 2024 Results, as well as under the 'Risk Factors' heading of Prudential's 2023 Annual Report and any subsequent filing Prudential makes with the US Securities and Exchange Commission, including any subsequent Annual Report on Form 20-F.

Cautionary Statements

This presentation does not constitute or form part of any offer or invitation to purchase, acquire, subscribe for, sell, dispose of or issue, or any solicitation of any offer to purchase, acquire, subscribe for, sell or dispose of, any securities in any jurisdiction nor shall it (or any part of it) or the fact of its distribution, form the basis of, or be relied on in connection with, any contract therefor.



Delivering Value, Cash and Earnings

Value

New business profit

\$1.5bn

+8%

Excluding economic effects

Embedded value^{1,2}

\$43.3bn

1,575

cents per share

Capital & dividends

Gross OFSG

\$1.4bn

(4)%

Capital returns

\$2bn + \$0.2bn

Buyback First interim dividend

Earnings

Operating profit

\$1.5bn

+9%

CSM³

\$20.5bn

+9%

Annualised underlying growth⁴





^{2.} Includes adjustment to recognise a 49% non-controlling interest in our Malaysia conventional business following Federal Court ruling.

^{4.} Annualised underlying growth compared to CSM position as at 31 December 2023. Excludes the effect of economic and other variances and exchange rates. Excluding a reinsurance treaty benefit in the period, underlying annualised growth is within the 6-9% guided range.

H2 2024 outlook and confidence in 2027 objectives

- Delivery of 6%¹ APE growth in H1 2024 on top of 37%² achieved in FY 2023
- Sales momentum built in June continuing into 2H in both agency & bancassurance
- 2024 NBP growth trajectory consistent with that required to meet our 2022 to 2027 NBP growth objective
- Continued confidence in achieving our strategic and financial objectives





Accelerating value creation through operational & financial discipline

Building a sustainable growth platform

Enhancing customer experiences

Technology-powered distribution

Unlocking the Health opportunity

More consistent execution

Prioritising value creation

Value creation for all stakeholders

Customers:

Top-quartile net promoter score

Employees:

Top-quartile engagement¹

Shareholders:

15-20% NBP CAGR 2022-27²
Double-digit gross OFSG CAGR 2022-27^{2,3}

Communities:

Net Zero by 2050 55% reduction in Weighted Average Carbon Intensity⁴

Gross OFSG is the operating free surplus generated from in-force insurance business which represents amounts emerging from the in-force business during the year before deducting amounts reinvested in writing new business and excludes non-operating items. For asset management businesses, it equates to post-tax operating profit for the year.







^{1.} As measured by annual group-wide employee survey relative to same question answered by other companies

Assumes average exchange rates of 2022 and economic assumptions made by Prudential in calculating the EEV basis supplementary information for the year ended 31 December 2022 and are based on regulatory and solvency regimes applicable across the Group at the time the objectives were set. Assume that the existing EEV and Free Surplus methodology at December 2022 will be applicable over the period.

Operational improvements leading to value creation

Enhancing customer experiences

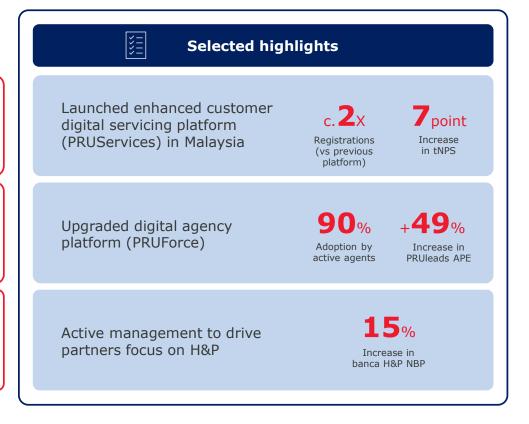
Focused on driving acquisition and loyalty

Technology powered distribution – agency

Focused on activation and productivity

Technology powered distribution – banca

Deepening penetration & increasing mix of H&P









Operational improvements leading to value creation

Transforming health business model

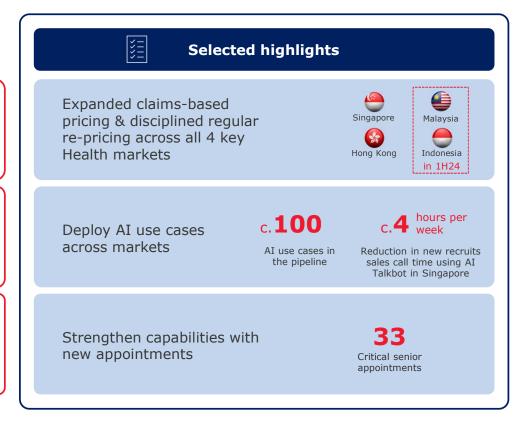
Disciplined implementation of best practices at scale

Open-architecture technology platform

Critical to delivery of customer, distribution and health strategies

Engaged people & high performance culture

Investing in talent to power growth





Strengthen preferred healthcare provider networks in priority markets

Upgrade health propositions with new features and value-added services

Accelerate retirement of legacy applications and increase cloud adoption

Accelerate use of AI supported by partnership with Google Cloud

Appointment of Chief Agency Officer & Head of Greater China, Customer & Wealth

Continue to strengthen succession pipeline & accelerate talent development





Prudential is a great franchise

Broad footprint across Asia & Africa



4 billion

combined population

c.\$1 trillion

growth opportunity in our markets next 10 years¹

Trusted household brand



18 million

customers

176 years

of history

Leading positions in high growth life markets



Top 3

positions in 10 Asian life markets4

Top 5

positions in 3 African life markets4

Multi-channel distribution at scale





63k

average monthly active agents²

#1

independent insurer in Asia bancassurance³

Expertise in Asian investments



Top 10

positions in 6 markets

\$247 billion

assets under management





[.] Source: Swiss Re forecast (July 2023). Forecast incremental annual gross written premium in 2033 compared with 2022.

^{2.} As of HY2024. An active agent is defined as agents that sell at least one case in the month.

^{3.} Based on FY22 data from local regulators, industry associations and Prudential internal data. Estimates are based on market intelligence, if data is not publicly available.

^{4.} Sources include formal (eg competitors' results release, local regulators and insurance associations) and informal (industry exchange) market share. Ranking based on new business (APE sales, weighted new business premium, full year premium or weighted first year premium) or Gross Written Premium depending on availability of data

Key messages

- 1. Prudential is a **great franchise** and has not yet realised its **full potential**
- 2. **Building momentum** in **executing our strategy**, addressing known challenges and identifying areas for continued improvement
- 3. Focused on driving **high quality** organic growth and **cash returns** to shareholders
- 4. High quality NBP growth of $+8\%^1$ in HY 2024, following growth of $+47\%^2$ in FY 2023
- 5. FY 2024 NBP growth trajectory consistent with that required to meet our 2022-27 NBP growth objective
- 6. Continued confidence in achieving our **2027 strategic and financial objectives**



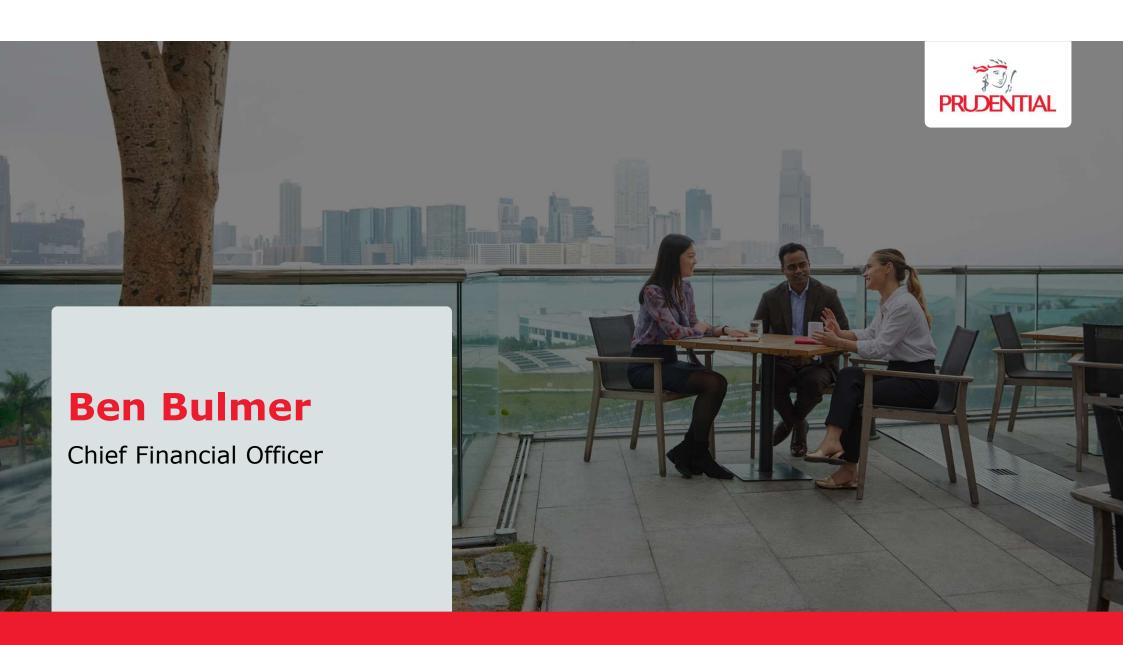


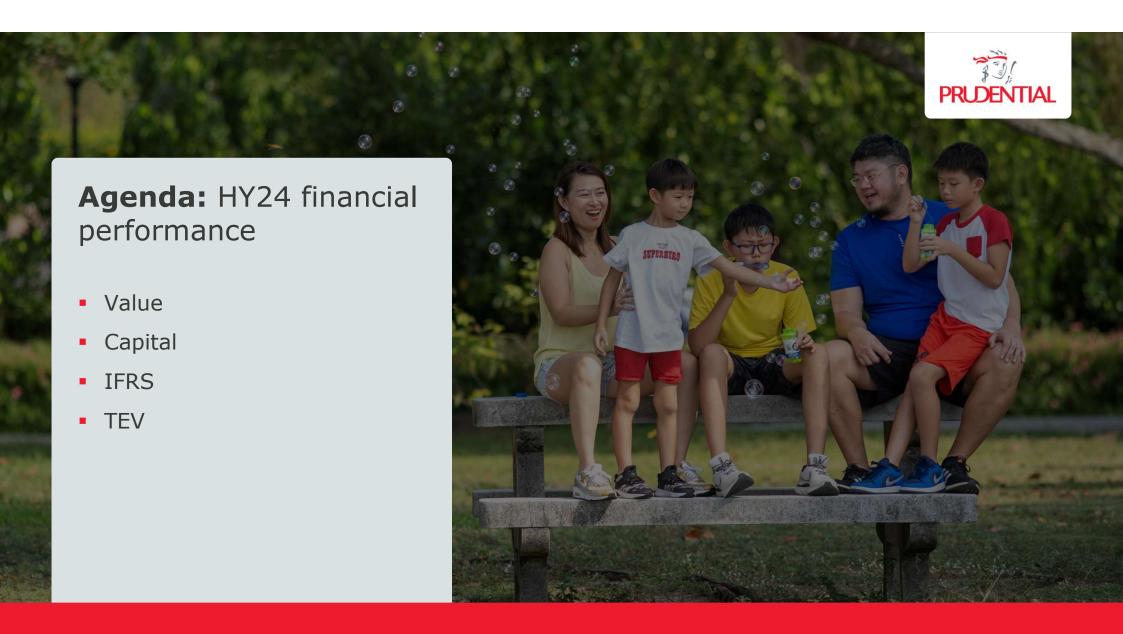
^{1.} HY24 NBP growth rate: assumes HY23 NBP is based on average exchange rates for the 6 months ended 30 June 2024.

Excludes economic impacts, this is calculated using interest rates and other economics as at 30 June 2023.

2. FY23 NBP growth rate: assumes FY22 NBP is based on average exchange rates for the 12 months ended 31 December 2023.

FY23 NBP growth rate: assumes FY22 NBP is based on average exchange rates for the 12 months ended 31 December Excludes economic impacts, this is calculated using interest rates and other economics as at 31 December 2022.





HY24: Key messages

- 1. Delivery of 8% growth in HY24 NBP, ex economics¹, from elevated² 1H23 base
- 2. Robust capital position, disciplined deployment, \$2bn buyback announced
- 3. New business pricing actions and mix strengthen future capital generation
- 4. IFRS operating profit +9%; underlying CSM growth within the guided 6-9% range
- 5. TEV replaces EEV reporting from 1Q25. Gross OFSG, and NBP CAGR objectives³ unchanged^{4,5}
- 6. Continued confidence in achieving our strategic and financial objectives

2. This reflects the Group's outperformance following the post-Covid reopening of the Hong Kong and Chinese Mainland border in the first quarter of 202;

4. Minor changes to projected undiscounted cash flow projection result from shift to TEV investment return assumptions, based on 31 December 2023 economics

Rebased to 2022 TEV NBP of \$1.7bn (after central costs), 2027 objective range \$3.4-\$4.2bi





^{1.} Excluding the effects of interest rate and other economic movements.

^{3.} Growing NBP at 15-20% CAGR between 2022 and 2027, and achieving Gross OFSG of >\$4.4bn in 2027. These objectives assume exchange rates at December 2022 and are based on regulatory and solvency regimes applicable across the Grou at the time the objectives were set. The objectives assume that the same TEV and Free Surplus methodology will be applicable over the period and no material change to the economic assumptions.

Delivering Value, Cash and Earnings

Value

New business profit

\$1.5bn

+8%

Excluding economic effects¹

EEV operating profit

\$2.3bn

+9%

Embedded value per share

1,575¢^{2,3}

(4)%^{4,5}

Capital & dividends

Gross OFSG

\$1.4bn

(4)%

Free surplus ratio

232%²

(10)pp⁴

Capital returns

\$2.0bn + \$0.2bn

Buyback

+9%⁵

First interim dividend

Earnings

Operating profit

\$1.5bn

+9%

CSM⁶

\$20.5bn²

+9%^{4,7}

Annualised underlying growth

Operating EPS

43.8¢²

(1)%





Note: growth rates are on a constant exchange rate basis versus HY23, unless otherwise stated

Excluding the effects of interest rate and other economic movements.

^{2.} At 30 June 2024.

^{3.} Includes adjustment to recognise a 49 % non controlling interest in our Malaysia conventional business following Federal Court ruling

Versus 31 December 2023.
 Actual exchange rate basis.

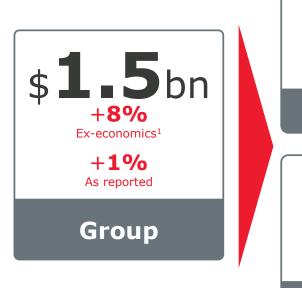
^{6.} Contractual Service Margin net of reinsurance.

 ^{5.} Software May a reinsurance treaty benefit in the period, underlying annualised growth is within the 6 to 9% guided range.

Value

NBP +8% ex-economics: diversification & quality focus

Diversification





+28%
Banca ²
\$ 923 m
+9%
Savings
anamical CED3 basis to about underlyin

\$465m

Quality focus

New business profit,	\$m
HY23 CER	1,457
Volume	+85
Pricing & product	+142
Country, channel & other	(109)
Economics	(107)
HY24	1,468

New business marg	jin
HY23	50%
Pricing & product	+5%p
Country, channel & other	(4)%p
HY24 ex econ.	51 %
Economics	(4)%p
HY24	47%

All NBP growth rates shown presented on an ex-economics¹, CER³ basis to show underlying trends





Excluding the effects of interest rate and other economic movements.
 Group NBP of \$1.5bn includes \$0.9bn of agency NBP, \$0.5bn of banca NBP and \$0.1bn of NBP related to other channels.
 CER: constant exchange rate basis.

Value

NBP +8% ex-economics: multi-market growth engines





All NBP growth rates shown presented on an ex-economics, CER3 basis to show underlying trends

7 Asia markets + Africa increased NBP YoY



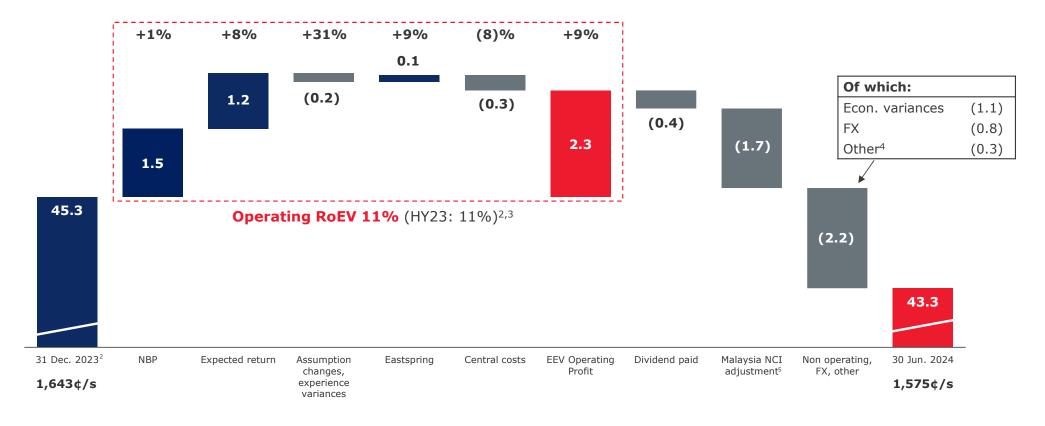


Excluding the effects of interest rate and other economic movements.
 CITIC Prudential Life (CPL).
 CER: constant exchange rate basis.

Value

EEV Operating profit up 9%¹, RoEV 11%^{2,3}

Group EEV development HY24, \$bn



Note: Totals do not cast as a result of rounding.

Adjustment to recognise a 49 % non controlling interest (NCI) in our Malaysia conventional business following Federal Court ruling.





Constant exchange rate basis.

^{2.} Actual exchange rate basis.

^{3.} To enhance comparability within the markets where we operate the calculation of operating return on embedded value has been adjusted at half year 2024 to be calculated as EEV operating profit for the period, after non-controlling interests, as a percentage of opening EEV basis shareholders' equity, excluding goodwill, distribution rights and other intangibles

^{4.} Includes loss attaching to corporate transactions \$(142)m and share repurchases/buybacks of \$(123)m.

Robust capital across key metrics. Flexibility retained

\$15.2bn

surplus^{1,2}

GWS shareholder

282%

GWS cover ratio^{1,2,3}

\$7.9bn

Group free surplus⁴

232%

Free surplus ratio⁵

\$1.4bn

Gross OFSG^{6,7}

\$1.3bn

Remittances⁶

\$4.0bn

Holding company cash

FSR⁸

\$2bn buyback announced June 2024

\$18m completed at 30 June 2024, \$0.7bn by end 2024. To complete by mid-2026

^{7.} Gross OFSG is the operating free surplus generated from in-force insurance business which represents amounts emerging from the in-force business during the year before deducting amounts reinvested in writing new business and excludes non-operating items. For asset management businesses, it equates to post-tax operating profit for the year 8. The Group has a AA- Financial Strength Rating from Standard & Poor's and from Fitch.





All datapoints are as of other section of the se

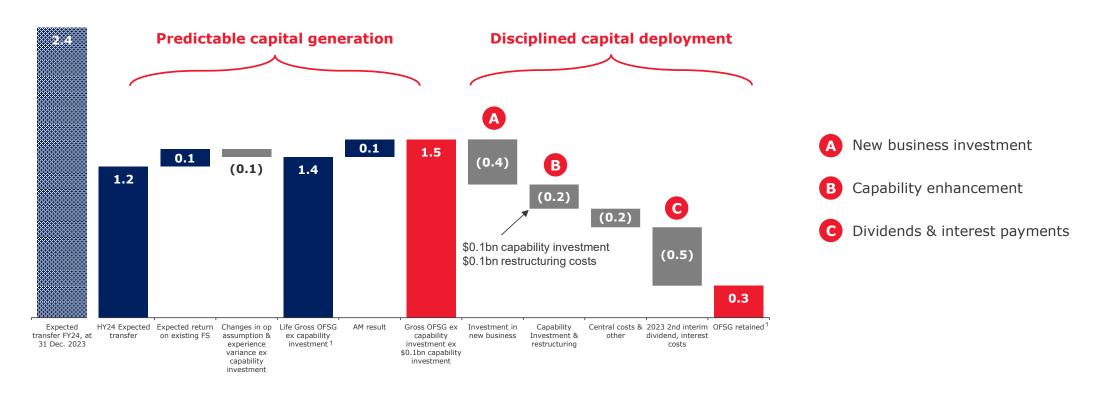
^{2.} Before allowing for the 2024 first cash interim dividend.

GWS capital resources over the prescribed capital requirement attributable to shareholder business
 Excluding distribution rights and other intangibles.

^{5.} Free surplus ratio is calculated as the total of Group free surplus excluding distribution rights and other intangibles and EEV required capital, divided by EEV required capital.

Disciplined capital allocation. Investing to support strategic priorities

Sources and uses of capital (OFSG), HY24, \$bn



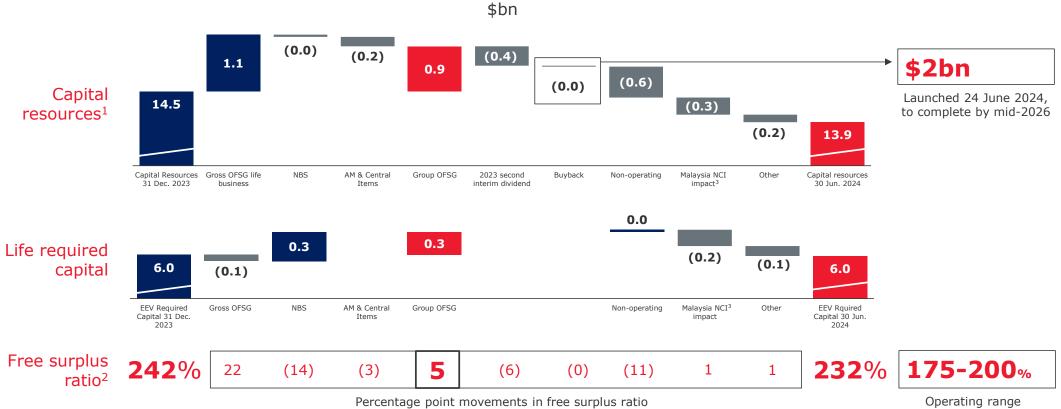
1. Includes \$0.1bn of rounding.





Free surplus ratio operating range set at 175-200% \$2bn buyback launched June 2024

Group capital resources and life required capital development HY24



Group free surplus ex intangibles plus life required capital.
 Capital resources divided by life required capital.

For Every Life,
For Every Future



Adjustment to recognise a 49 % non controlling interest (NCI) in our Malaysia conventional business following Federal Court ruling

HY24 Gross OFSG in-line with expectations



	HY23-24, \$m		
\$m	HY24	HY23 (CER³)	%
Expected transfer & return on FS ⁴	1,371	1,486	(8)
Operating variances	(162)	(211)	23
OFSG from in-force life business	1,209	1,275	(5)
Asset management	142	130	9
Gross OFSG	1,351	1,405	(4)

- Expected transfer lower YoY due to the compound effect of lower new business sales over the Covid period
- Operating variances include capability investment of \$(0.1)bn; underlying adverse variance improving
- Asset management up 9% reflecting higher FuM and net investment gains





^{1.} Gross OFSG is the operating free surplus generated from in-force insurance business which represents amounts emerging from the in-force business during the year before deducting

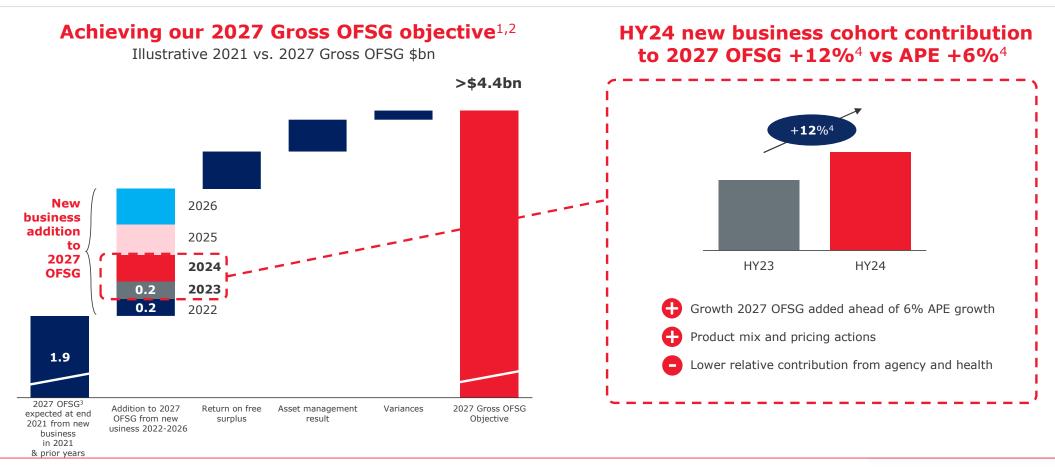
amounts reinvested in writing new business and excludes non-operating items. For asset management businesses, it equates to post-tax operating profit for the year.

2. Growing NBP at 15-20% CAGR between 2022 and 2027, and achieving Gross OFSG of >\$4.4bn in 2027. These objectives assume exchange rates at December 2022 and are based on regulatory and solvency regimes applicable across the Group at the time the objectives were set. The objectives assume that the same TEV and Free Surplus methodology will be applicable over the period and no material change to the economic assumptions.

Constant exchange rate basi

Expected transfer from in-force business plus expected return on existing free surplus.

Quality new business 2024-2026 key to cash objective HY24 new business OFSG added: +12% YoY



^{1.} Gross OFSG is the operating free surplus generated from in-force insurance business which represents amounts emerging from the in-force business during the year before deducting amounts reinvested in writing new business and excludes non-operating items For asset management businesses, it equates to post-tax operating profit for the year.

2. Assumes average exchange rates of 2022 and economic assumptions made by Prudential in calculating the EEV basis supplementary information for the year ended 31 December 2022. Based on regulatory

2027 expected free surplus generation at 31 December 2022 less \$188m of new business added in 2022.
 Constant exchange rate basis.

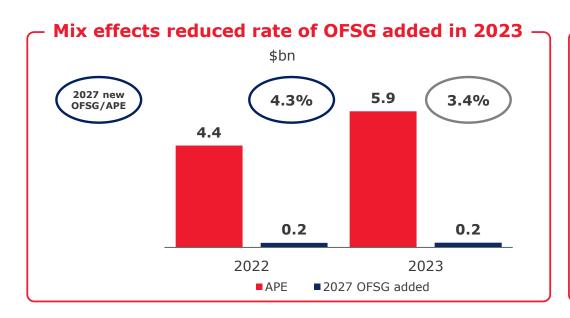
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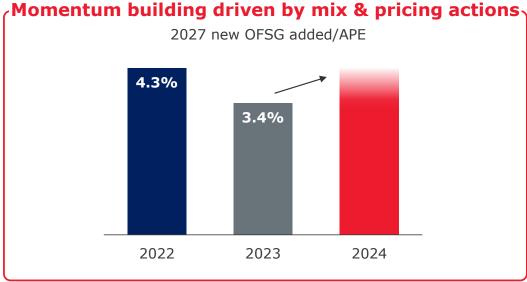




Assumes average exchange rates of 2U22 and economic assumptions made by Prudential in calculating the EL-V basis supplementary information for the year ended 31 December 2U22. Based on regular and solvenor regimes applicable across the Group at the time the objectives were set. Assumes that the existing EEV and Free Surplus methodology at December 2022 will be applicable over the price.

New business OFSG momentum building. On track to meet 2027 Gross OFSG objective



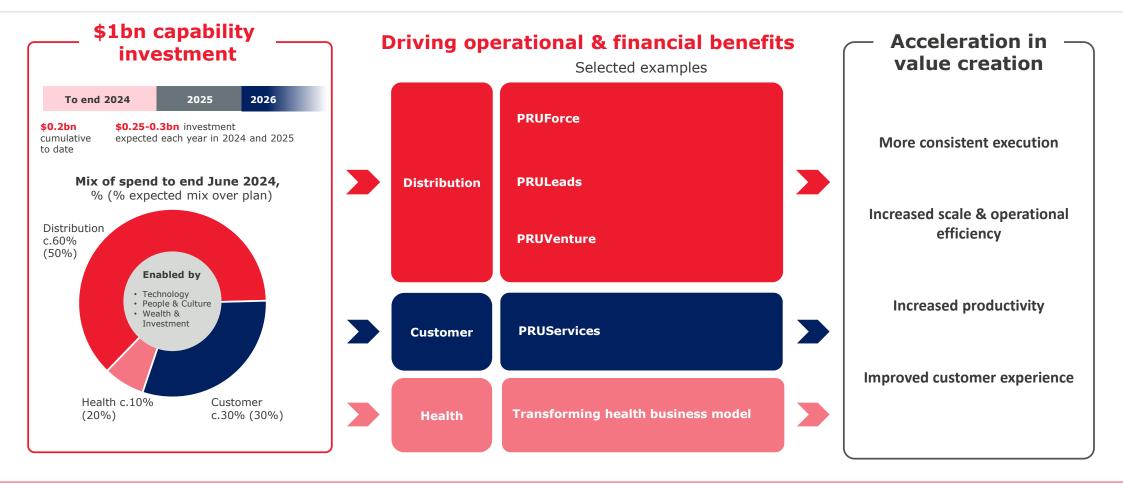


- 2023 cash emergence below 2022 due to specific mix effects
- Full effect of pricing actions taken in HY24
- Rebound in agency and growth in health





Investing to enhance capabilities to accelerate sustainable value creation





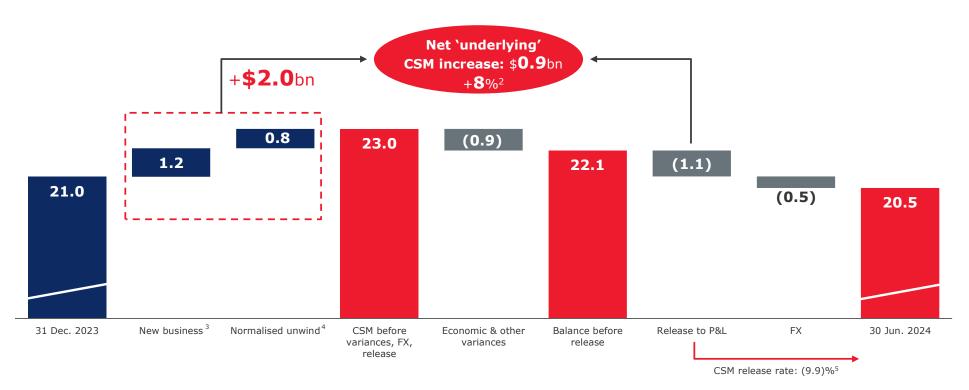


IFRS

IFRS: Underlying CSM growth within guided 6-9% range¹

CSM movement, net of reinsurance HY24

\$bn



Growth in CSM will drive growth in insurance profit over time

1. Note: Totals of violated as a result of holdings.

2. Actual exchange rate basis. 9% on annualized basis excluding the effect of economic and other variances and exchange rates, 8% annualized excluding a reinsurance treaty benefit in the period.

3. New business excludes \$39m of new protection riders, pre tax, added to in-force contracts in the period.

5. Calculated as CSM release / (CSM closing balance - CSM release) * annualization factor.

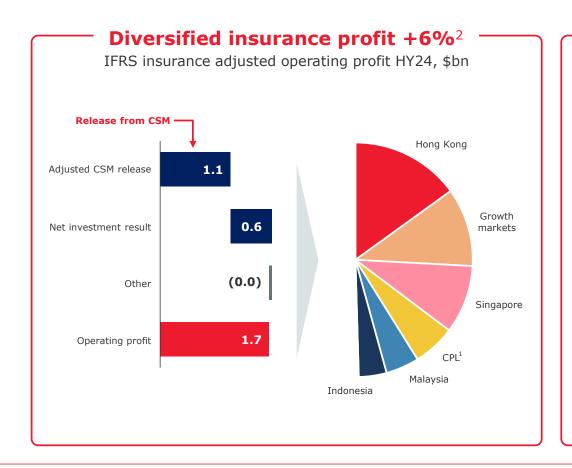




^{4.} The unwind of CSM presented reflects the accretion of interest on general measurement model contracts, together with the unwind of variable fee approach contracts on a long-term normalized basis.

IFRS

Group operating profit up 9%



Operating profit +9% ² Group P&L				
\$m	HY24	HY23 CER ²	% YoY ²	
Insurance	1,690	1,593	+6	
Eastspring	155	143	+8	
Total segment profit	1,845	1,736	+6	
Corporate expenditure, interest	(203)	(228)	+11	
Restructuring, IFRS17 costs	(98)	(91)	(8)	
Adjusted operating profit	1,544	1,417	+9	
Short-term fluctuations, other	(1,150)	(272)	n/a	
Profit before tax	394	1,145	(66)	
Tax	(212)	(221)	4	
Non-controlling interests	(62)	(2)	n/a	
Profit after tax (equity holder	s) 120	922	n/a	
Operating EPS	43.8¢	44.1¢	(1)	

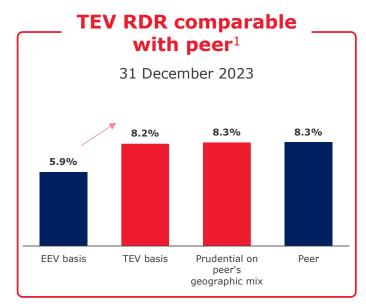


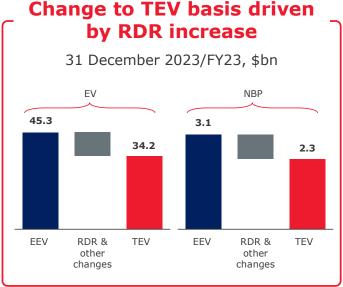


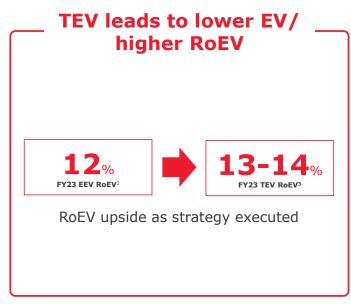
CITIC Prudential Life (CPL).
 Constant exchange rate basis (CER).

TEV replaces EEV reporting from 1Q25

Enhance transparency of underlying growth trends and comparability







- Moving to TEV from 1Q25 to enhance transparency of underlying business performance and comparability
- Key change discounting impact from higher RDR & central cost capitalisation. Cash flow projections reflect TEV LT assumptions
- FY23 TEV RoEV 13-14%³ with upside as strategy executed
- No impact underlying business economics, strategy, capital allocation or dividend policy



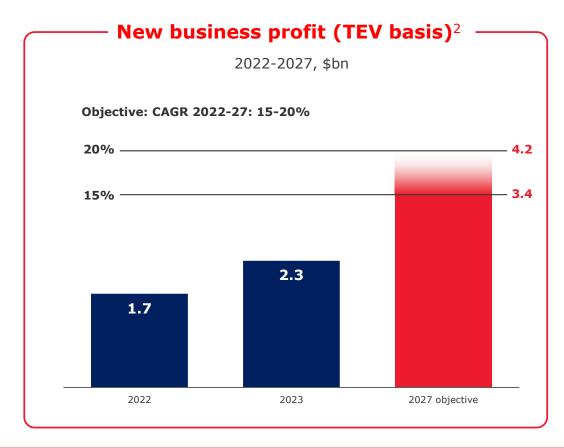


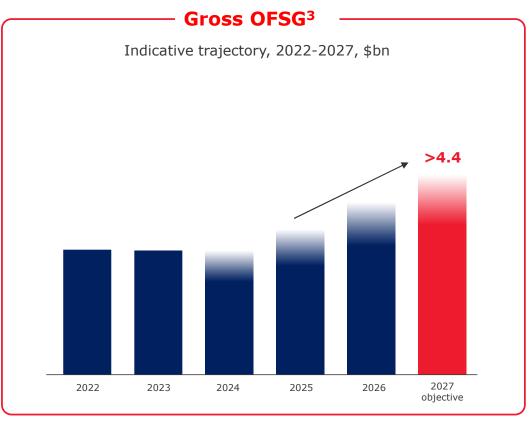
^{1.} On a Prudential weighted basis in-force RDR 8.2%; 8.3% on a peer weighted basis (estimated based on external data available)

Based on opening equity ex goodwill and other intangibles, applying actual exchange rates.
 Estimated based on opening equity ex goodwill and other intangibles, applying actual exchange rates.

TEV replaces EEV reporting from 1Q25

No change to NBP CAGR or Gross OFSG objectives¹ **NBP** restated to a TEV basis





^{1.} Growing NBP at 15-20% CAGR between 2022 and 2027, and achieving Gross OFSG of >\$4.4bn in 2027. These objectives assume exchange rates at December 2022 and are based on regulatory and solvency regimes applicable across the Group at the





time the objectives were set. The objectives assume that the same TEV and Free Surplus methodology will be applicable over the period and no material change to the economic assumptions. After allocation of central costs.

items. For asset management businesses, it equates to post-tax operating profit for the year. 28

HY24: Key messages

- 1. Delivery of 8% growth in HY24 NBP, ex economics¹, from elevated² 1H23 base
- 2. Robust capital position, disciplined deployment, \$2bn buyback announced
- 3. New business pricing actions and mix strengthen future capital generation
- 4. IFRS operating profit +9%; underlying CSM growth within the guided 6-9% range
- 5. TEV replaces EEV reporting from 1Q25. Gross OFSG, and NBP CAGR objectives³ unchanged^{4,5}
- 6. Continued confidence in achieving our strategic and financial objectives

2. This reflects the Group's outperformance following the post-Covid reopening of the Hong Kong and Chinese Mainland border in the first quarter of 202;

4. Minor changes to projected undiscounted cash flow projection result from shift to TEV investment return assumptions, based on 31 December 2023 economics

Rebased to 2022 TEV NBP of \$1.7bn (after central costs), 2027 objective range \$3.4-\$4.2bi





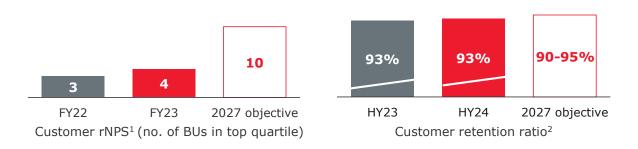
^{1.} Excluding the effects of interest rate and other economic movements.

^{3.} Growing NBP at 15-20% CAGR between 2022 and 2027, and achieving Gross OFSG of >\$4.4bn in 2027. These objectives assume exchange rates at December 2022 and are based on regulatory and solvency regimes applicable across the Grou at the time the objectives were set. The objectives assume that the same TEV and Free Surplus methodology will be applicable over the period and no material change to the economic assumptions.



Enhancing Customer Experiences

Building advocacy for lifetime value



Deliver differentiated customer experiences

- YoY improvement of transactional NPS across customer touchpoints; leading indicator of rNPS
- Launched enhanced customer digital servicing platform (PRUServices) in Malaysia
- Deployed use cases of AI & analytics in customer services and claims process

Focus for next 12 months

Continue to deploy PRUServices across 9 markets

Leverage AI across markets to improve STP³ rates and turn around times

Roll out consistent customer engagement platform in 7 markets





^{2.} Includes India, Laos, Myanmar and Africa. Calculated as the customers retained YTD as a proportion of total customers at the beginning of the period.

3. Straight through processing (STP).

Technology-powered Distribution: Agency

Continued focus on activation and productivity



No. of active agents per month¹, thousand

- 90% of active agents use PRUForce
- Higher quality recruits (PRUVenture) contributing c.40% of new recruits APE³

• 5% growth in av. monthly

new recruits to 12k

 c.2m leads; conversion rate >8% (Last year: c.7%); +49% YoY increase in APE from PRULeads

1H24

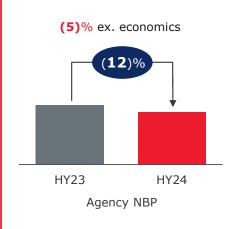
APE per active agent

Focus for next 12 months

Scale PRUVenture in Malaysia & Philippines and accelerate in HK & Vietnam

Upgrade PRUForce & increase utilisation of all modules

Further drive productivity improvements of rookies via PRULeads



- Higher base for NBP driven by pent up demand in HK
- Monthly NBP per active agent¹ +1% YoY ex HK
- 7ppts improvement in NBP margin²





Note: Data as at HY23 and growth rates are on a constant exchange rate basis unless otherwise stated

^{1.} The average number of active agents per month for the 6 months ended 30 June 2023 has been restated to capture change in the definition of activity to be deemed as an active agent in Indonesia. HY23 as published: 65k monthly active agents; HY23 restated: 69k monthly active agents.

Excluding the impact of interest rates and other economic movements.

^{3.} Excludes joint ventures, associates and Africa.

7.6%

FY22

Technology-powered Distribution: Bancassurance

Continued focus on increasing penetration & mix of H&P 9-11%

2027

objectives Penetration of bank

7.8%

FY23

customer base¹, %

objectives H&P contribution as % of banca APE

8.5%

HY24

6.9%

HY23

10%

2027

Strengthening our Bancassurance platform

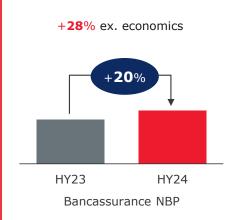
- New partner (CIMB) contributing 6% of Prudential Thailand banca APE sales
- +15% growth in H&P NBP
- Successful launch of Indexed Universal Life product in Singapore for HNW segment

Focus for next 12 months

Strengthen HNW wealth protection propositions with value added services

Embed products within key bank partners' platforms to attract 'newto-Pru' customers

Seek new ASEAN incountry bancassurance partnerships



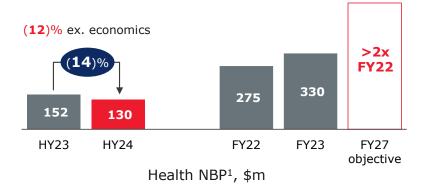
- Broad-based: double-digit NBP growth in 12 markets
- Stable margin excluding economics





Transforming our Health Business Model

Continuing to build our Health capabilities



- Disciplined regular re-pricing across all key Health markets
- Claims-based pricing in Indonesia & Malaysia following success in Singapore
- Successful launch of new health proposition in HK in July
- Renegotiated contracts with major healthcare providers

Focus for next 12 months

Strengthen preferred healthcare provider networks in priority markets

Expand renegotiations with health care providers

Upgrade health propositions with new features and value -added services





^{1.} New business profit from health products, which typically are annually renewable and would involve diagnosis and treatment from licensed physicians/medical facilities. Critical illness products paying lump sum benefits are not in sco

Multi-market Growth Engines

— Greater China — —— ASEAN —— —— India —— —— Africa







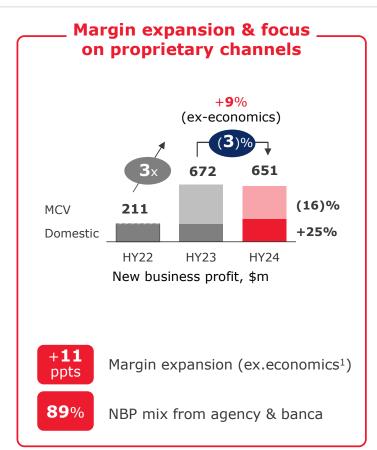


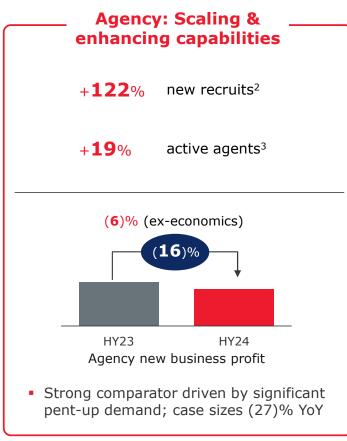


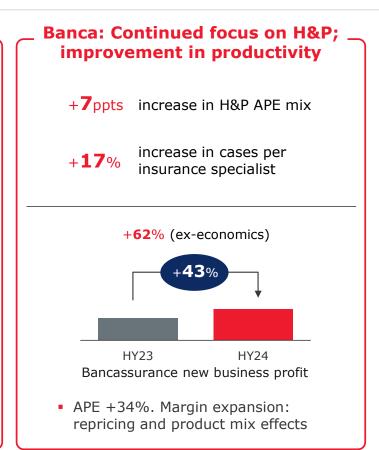


Multi-market growth engines

Hong Kong: Quality NBP growth from high base







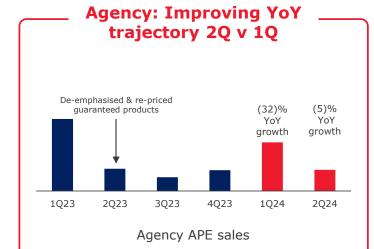




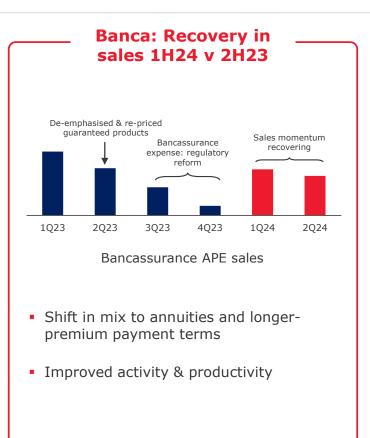
Excluding the effects of interest rate and other economic movements

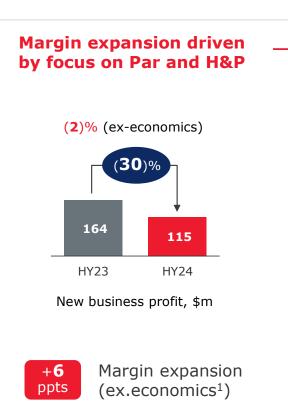
^{2.} Year-on-year growth in average monthly new recruits. 3. Year-on-year growth in average monthly active agents

CPL: Developing momentum for quality growth



- Initiatives to drive sales of protection, CI and pension products
- Improved agent activity & productivity





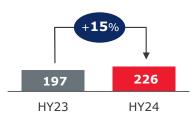




ASEAN: Singapore, Malaysia & Indonesia

Singapore: Strong growth _ across both channels

+12% (ex-economics)



New business profit \$m

Agency

Increase in active agents, productivity¹ & new recruits

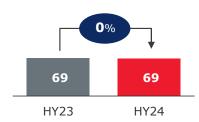
Banca

Broadened product proposition with launch of ILP product targeting needs of HNW segment

Malaysia and Indonesia: Decisive measures to increase value creation and cash generation



0% (ex-economics)



New business profit \$m

Agency

NBP declined (4)%. Impact of medical repricing. Positive sales momentum 2Q v 1Q

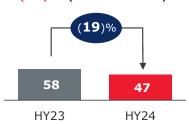
Banca

Growth driven by:

- Launch of enhanced ILP
- Increase in H&P sales
- Higher productivity in affluent segments

Indonesia

(18)% (ex-economics)



New business profit \$m

Agency

Impact of medical repricing. In addition to impact of regulation on ILP, introduced in 1H23

Banca

Growth driven by:

- Expansion of our customer base integration of UOB & Citi local units
- Launch of new traditional endowment product





Growth Markets segment

Strong NBP growth +17% (ex-economics) 360 297 HY23 HY24 New business profit, \$m

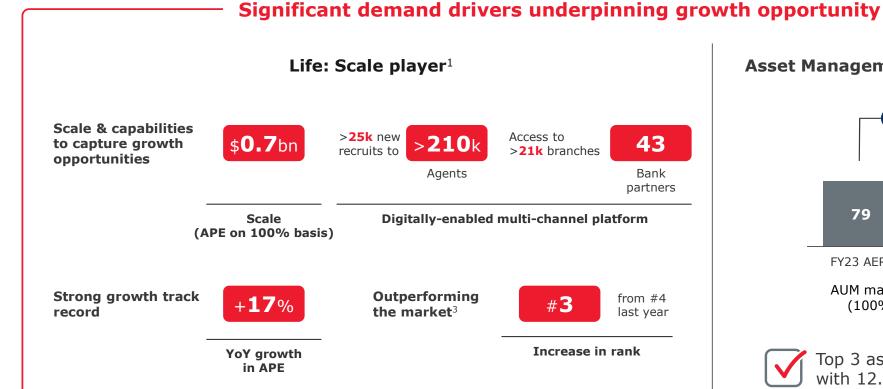
Operating highlights

Taiwan	75% APE growth supported by strong demand for Par products
Thailand	23% sales growth driven by uplift in bank seller productivity in TTB. Strong start to CIMB partnership
Philippines	Decline in agency manpower weighing on sales growth. Margin up 8ppts due to higher rider attachment ratio, case size & new products
Vietnam	Lower sales due to ongoing regulatory changes. Q2 momentum improved vs Q1 driven by agency channel
Africa	16% sales growth; broad-based across markets & channels





India: Strong Franchise Value in Life & Asset Management







Prudential has a 22% stake in ICICI Prudential Life Insurance

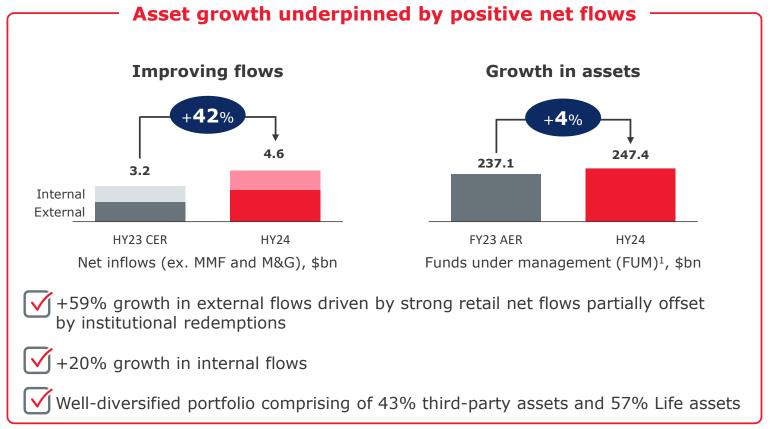


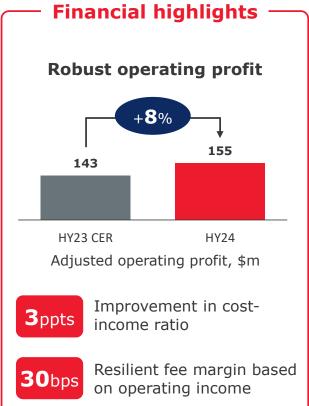


Prudential has a 49% stake in ICICI Prudential Asset Management Company.

^{3.} Based on 6 months ended 30 June 2024 Retail Weighted Premium Income

Eastspring: Positive net flows driving growth in AUM













Diversified franchise¹⁰ with leading presence in markets with favourable macro trends

		HY24 IFRS17 adjusted op. profit	Life position ¹	Eastspring position ⁶	Insurance penetration ⁷	Total health protection gap ⁸	2023-29 GDP growth forecast ⁹
	Chinese Mainland	\$197m	√ 2	✓	2.1%	\$805bn	3.8%
S.	Hong Kong	\$504m	\checkmark	Top 3	14.8%	\$23bn	2.7%
	Indonesia	\$132m	Тор 3	Top 10	0.8%	\$82bn	5.1%
	Malaysia	\$152m	Top 3 ³	Top 10	3.7%	\$47bn	4.2%
	Singapore	\$343m	Тор 3	Top 10	7.4%	\$23bn	2.4%
	Philippines	\$61m	Top 3		1.2%	\$32bn	6.3%
	Taiwan	\$83m	Top 3 ⁵	✓	7.1%	\$41bn	2.5%
	Thailand	\$43m	\checkmark	Top 10	3.4%	\$6bn	2.9%
	Vietnam	\$148m	Тор 3	\checkmark	1.6%	\$36bn	6.4%
	India	n/a	Top 3 ⁴	Тор 3	2.8%	\$369bn	6.6%

As per the latest available industry statistics. Sources include formal (e.g. competitors results release, local regulators and insurance association) and informal (industry exchange) market share data. Ranking based on new business (APE sales, weighted full year premium or full year premium depending on availability of data) or total weighted revenue premiums.

Ranking among foreign JV players.

Includes Takaful, excludes Group business.

Selected Growth markets

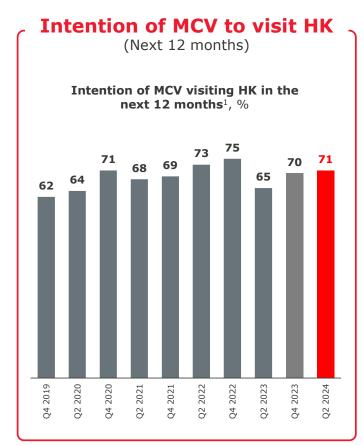


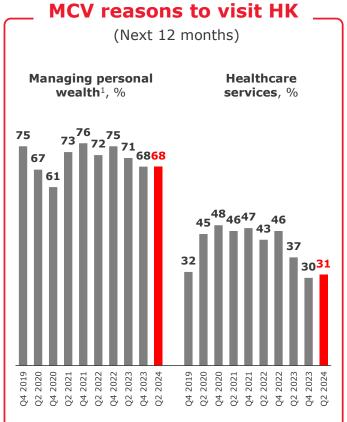


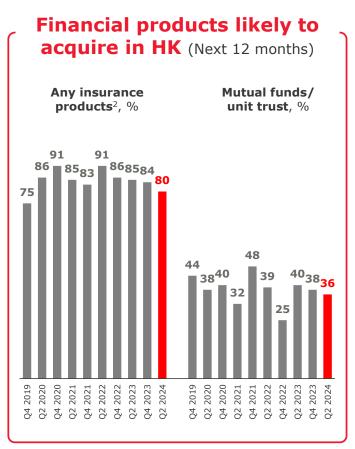
Private players only.
 Foreign players only.
 Are reported at June 2024. Sources include local regulators, asset management. As reported at June 2024. Sources include local regulators, asset management associations, investment data providers and research companies (eg Morningstar, Lipper, Rankings are based on total funds under management (including discretionary funds, where available) in the categories of onshore domiciled funds or public mutual 3 funds of the respective markets.

Swiss Re Institute; sigma No 3/2024 – insurance penetration (premiums as a percentage of GDP)
 Swiss Re Institute. The health protection gap in Asia, October 2018. Estimated total national health protection gap, as defined by Swiss Re Institute (financial stress caused by health spending and nicidence of popie not seeking leartment due to affordability).
 Represents a CAGR of real GDP between 2023 and 2029 and is based on MiF World Economic Outlook Database, April 2024.
 Our footprint in Afficiar epresents multiple markets. Note: BGC estimates insurance penetration of 1.1% for all of Afficia excluding

Hong Kong: Intact demand drivers for Chinese Mainland customers







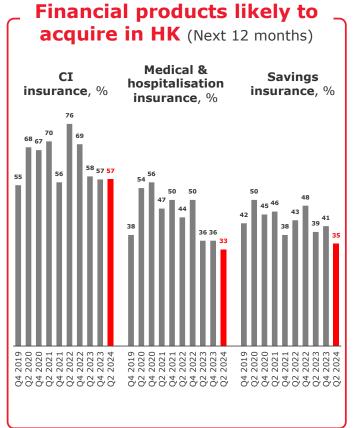


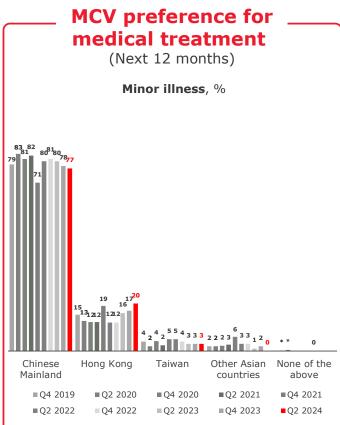
Managing personal wealth includes meeting with financial consultant/ insurance agent, purchasing savings, investment or insurance products.
 Any insurance products refers to insurance with coverage in the event of death, CI, Medical & hospitalization insurance and savings insurance.

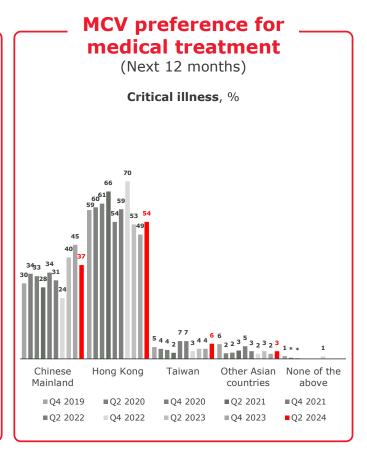




Hong Kong: Intact demand drivers for Chinese Mainland customers

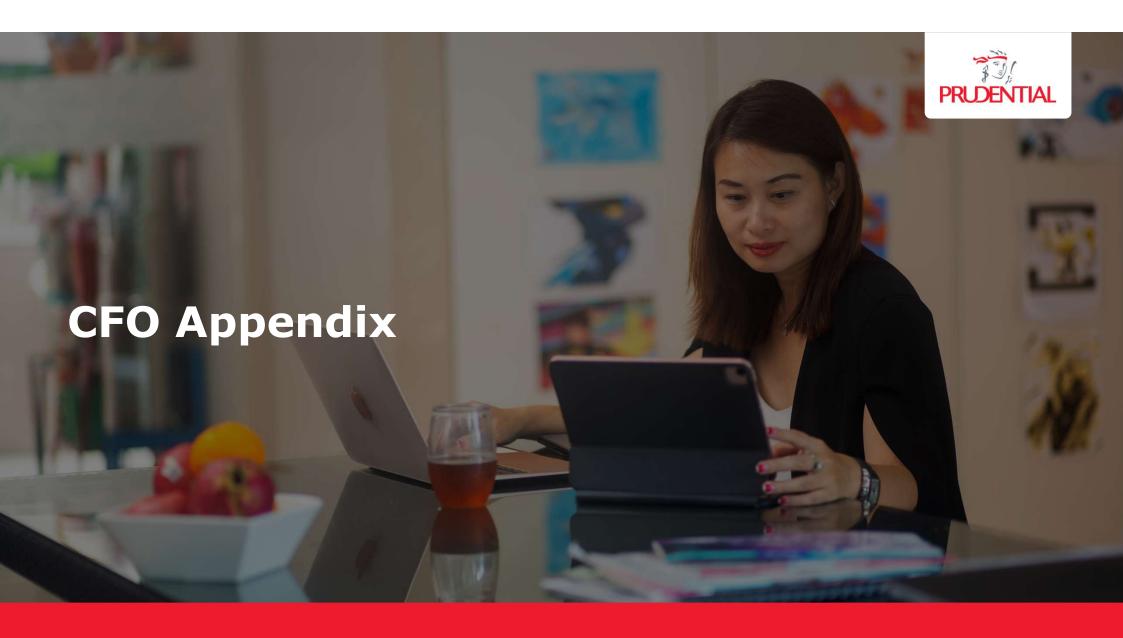






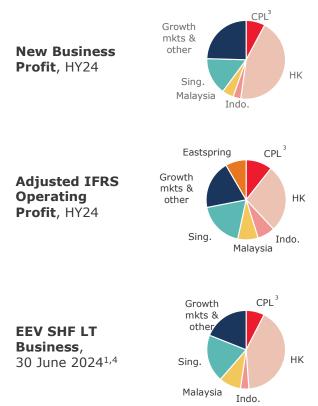






HY24: Financial performance by segment





\$m		New Business Adjusted IFRS Profit Operating Profit		EEV SHF Long- term business ¹	
	HY24	%YoY ²	HY24	%YoY ²	30-Jun-24
CPL ³	115	(30)	197	25	3,090
Hong Kong	651	(3)	504	(9)	17,037
Indonesia	47	(19)	132	28	1,408
Malaysia	69	-	152	(2)	3,725
Singapore	226	15	343	28	8,087
Growth markets & other	360	21	362	2	7,811
Eastspring	n/a	n/a	155	8	n/a
NCI interests' share of EV					(1,777)
Total	1,468	1	1,845	6	39,381

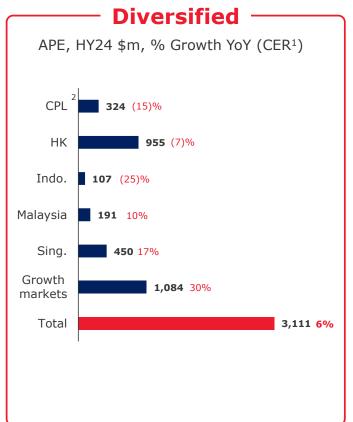
4. Presented before non-controlling interests' share of embedded value.

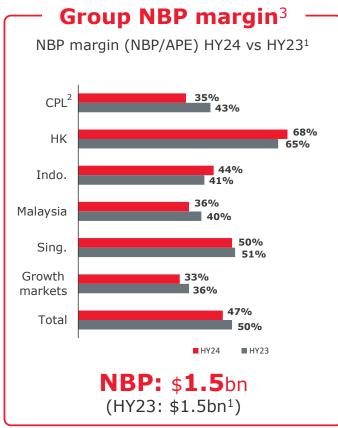


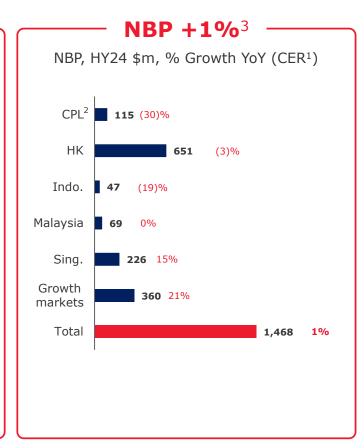


Constant exchange rate basis.
 CITIC Prudential Life (CPL). CPL is included at Prudential's 50 per cent interest in the joint venture.

Diversified NBP performance







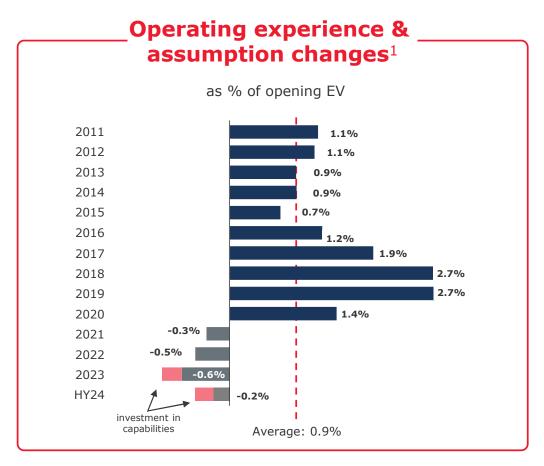
NBP and NBP margins presented on a reported basis.

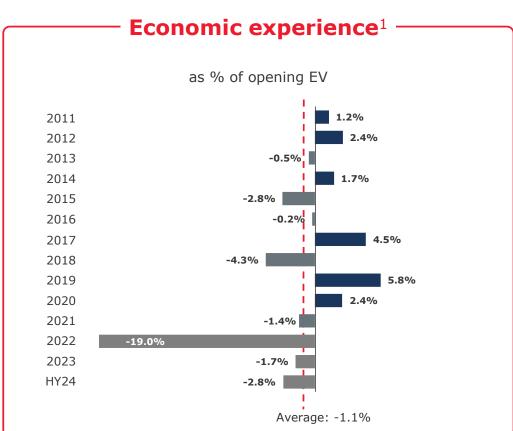




Constant exchange rate basis.
 CITIC Prudential Life (CPL). New business in CPL is included at Prudential's 50 per cent interest in the joint venture.

History of materially positive operating and economic variances



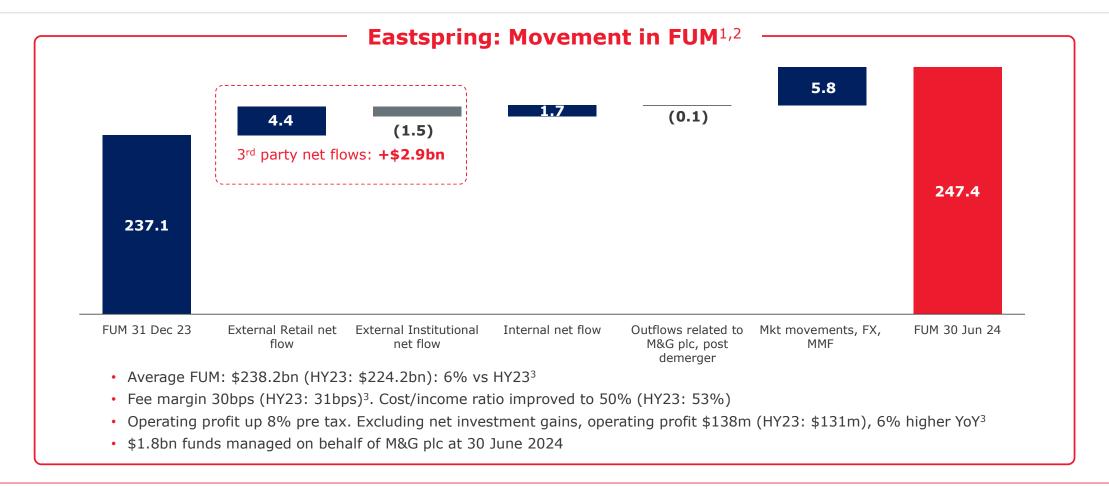






^{1.} Calculated on opening EV for long-term business for continuing operations (excluding goodwill).

Eastspring: \$4.4bn external retail net inflows



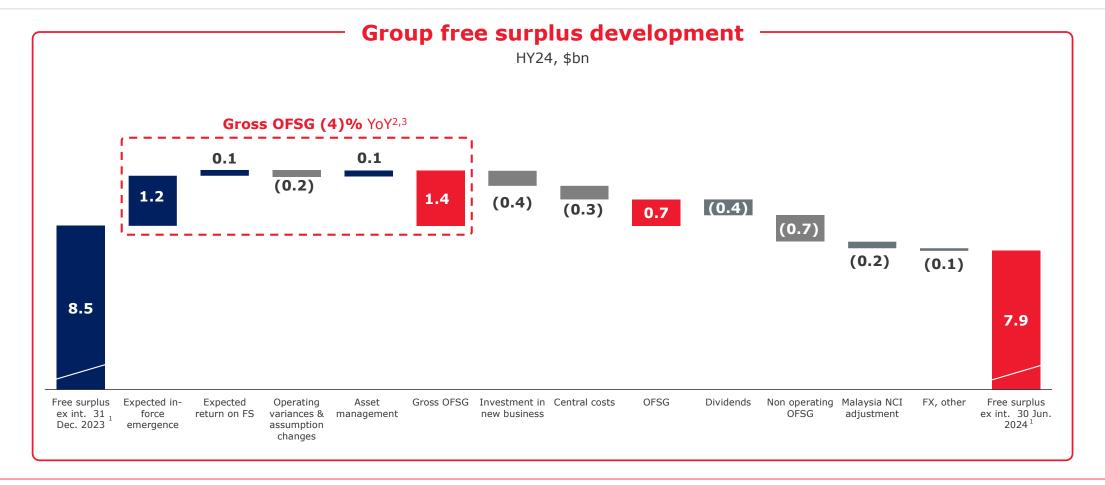
Total funds under management and advice.
 Note: Totals do not cast as a result of rounding





Constant exchange rate basis.

Free surplus: Sources and uses HY24



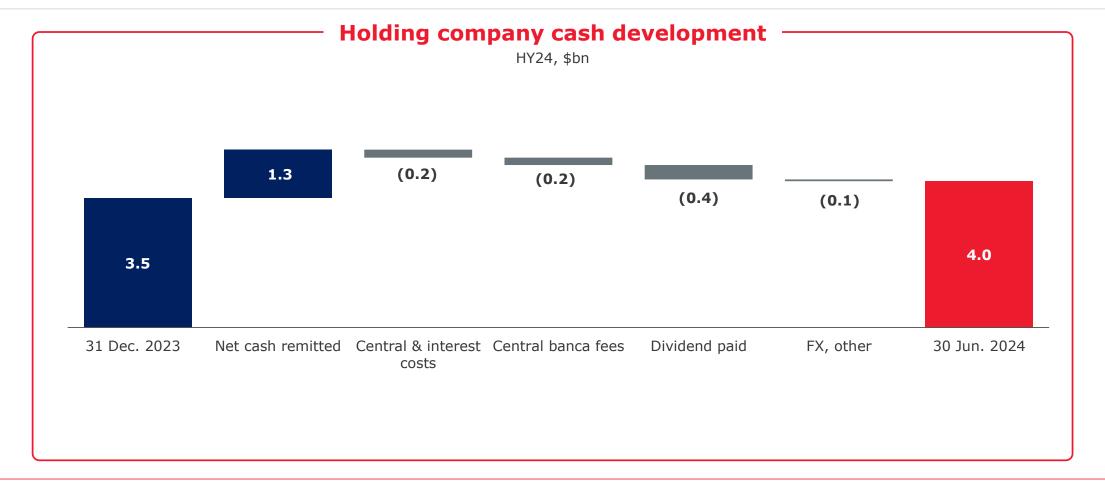




Excluding distribution rights and other intangibles.
 Operating free surplus generated from in-force insurance business represents amounts emerging from the in-force business during the year before deducting amounts reinvested in writing new business and excludes non-operating items. For asset management businesses, it equates to post-tax operating profit for the year.

^{3.} Constant exchange rate basis.

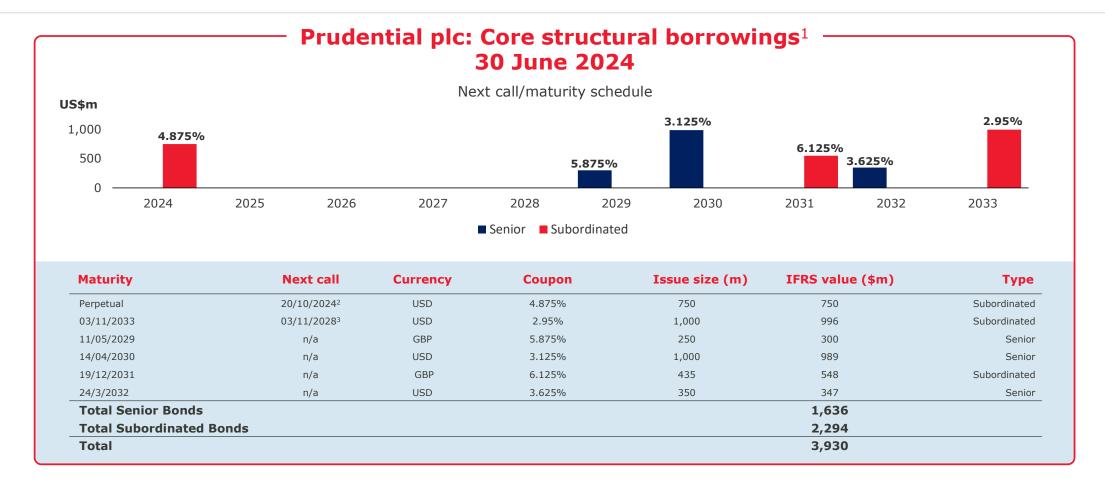
Substantial flexibility to support growth







Balanced call date/maturity profile supports financial flexibility



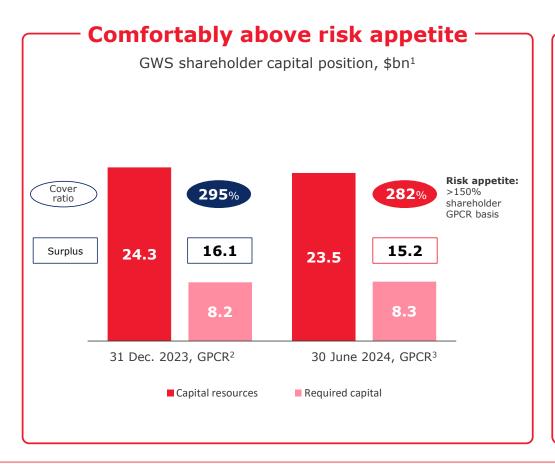
^{1.} All senior and subordinated bonds included as GWS capital other than \$350m senior bond that matures on 24 March 2032.

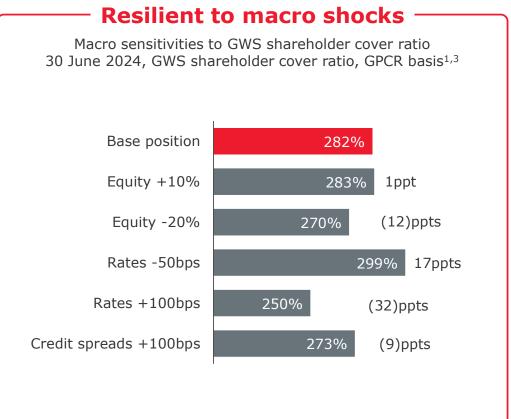




Subject to regulatory approval, grandfathering condition. The company has the right to call the security on a quarterly basis.
 Subject to regulatory consent, the company has the right to call this security for a repayment at par between 3 August 2028 and 3 November 2028.

Resilient regulatory capital position





^{1.} Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).

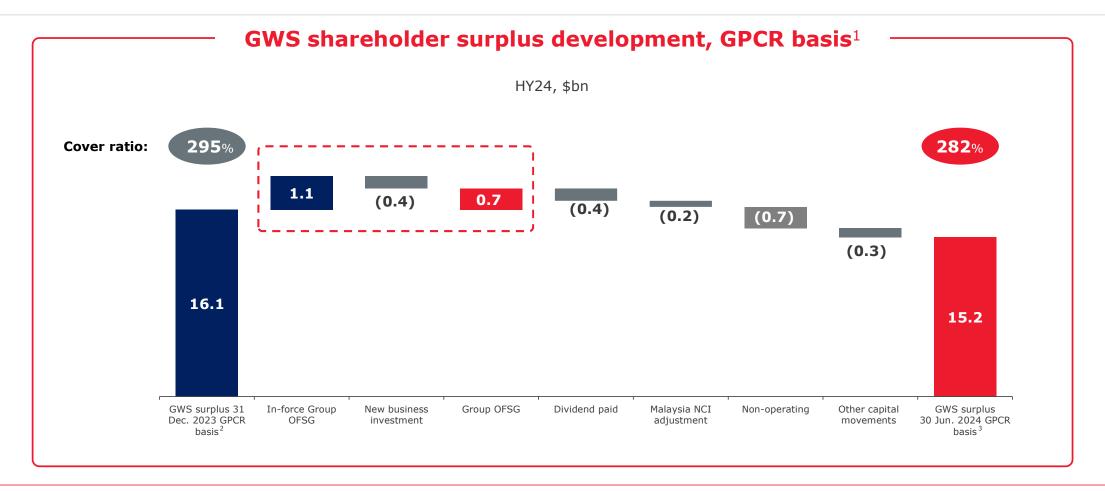
t 2024 interim dividend.





Before allowing for the second 2023 interim dividend.
 Before allowing for the first 2024 interim dividend.

HY24 Regulatory GWS¹ capital movement



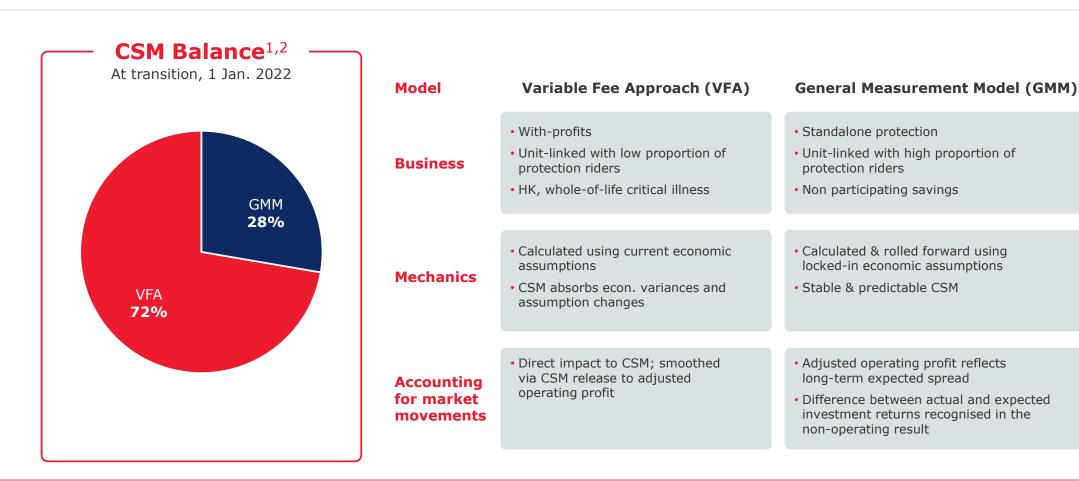
^{1.} Prudential applies the Insurance (Group Capital) Rules set out in the GWS Framework to determine group regulatory capital requirements (both minimum and prescribed levels).





Before allowing for the second 2023 interim dividend.
 Before allowing for the first 2024 interim dividend.

CSM measurement models reflect our business mix

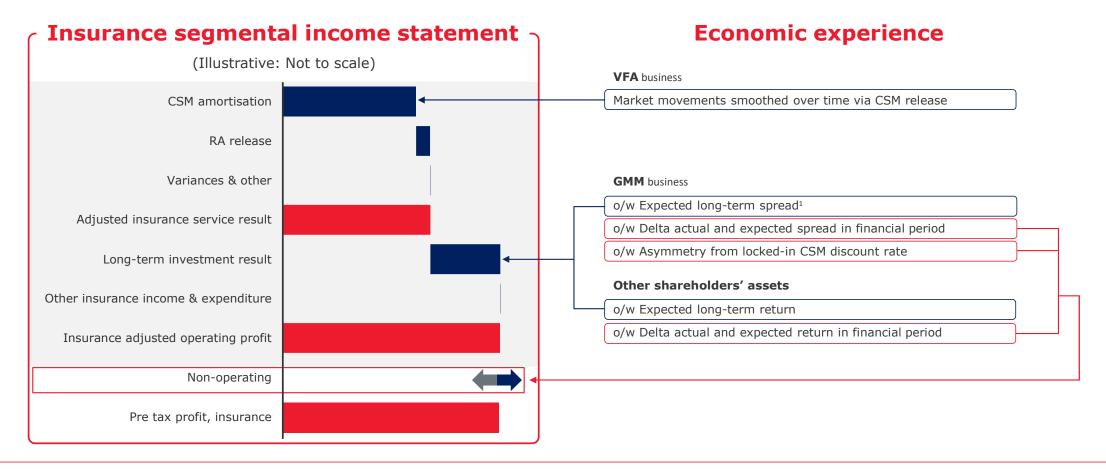


Some short-term products are measured using the Premium Allocation Approach (PAA) under IFRS17, which are insignificant to Prudential.
 Including Joint Ventures and associates, net of reinsurance.





Operating and non-operating profit under IFRS17

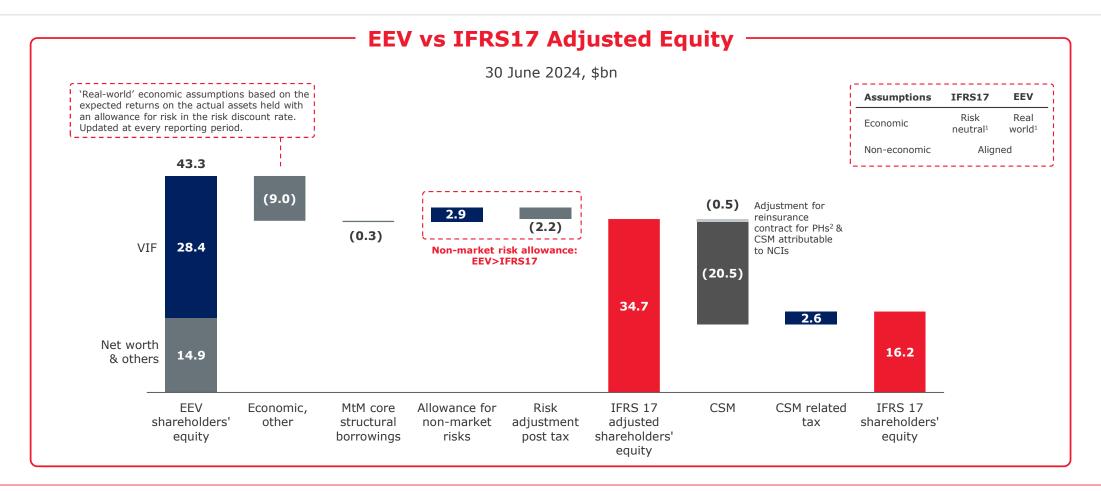


^{1.} The expected return on assets less unwind of discount rate on liabilities





EEV vs IFRS17: Key difference economic assumptions





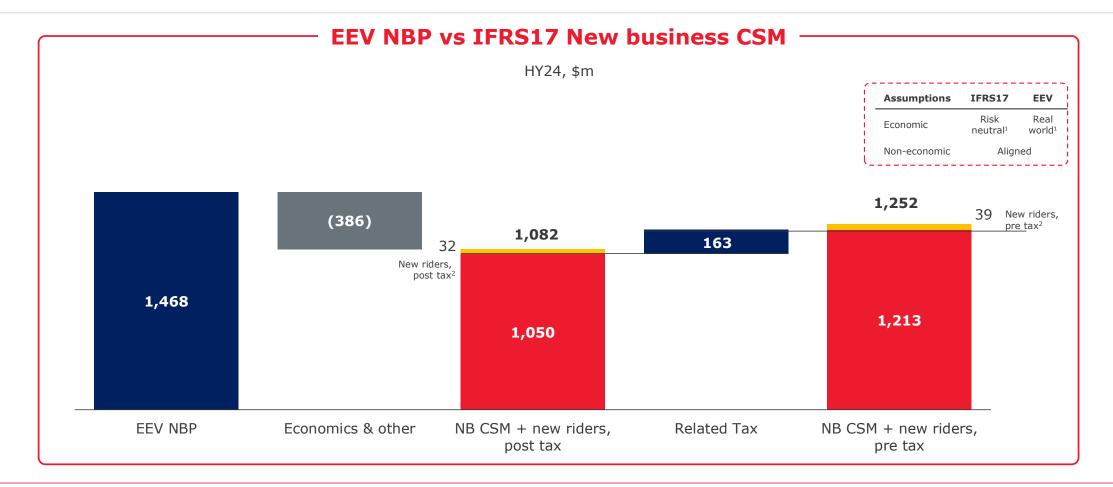


Note: Totals do not dast as a result of rothulary.

I. IFRS17 risk neutral: risk-free plus liquidity premium, EEV 'real world' is risk free plus risk premia (e.g. on corporate bonds, equities).

2. CSM attaching to reinsurance contracts that are wholly attributable to policyholders.

EEV NBP vs New business CSM: Key difference economic assumptions

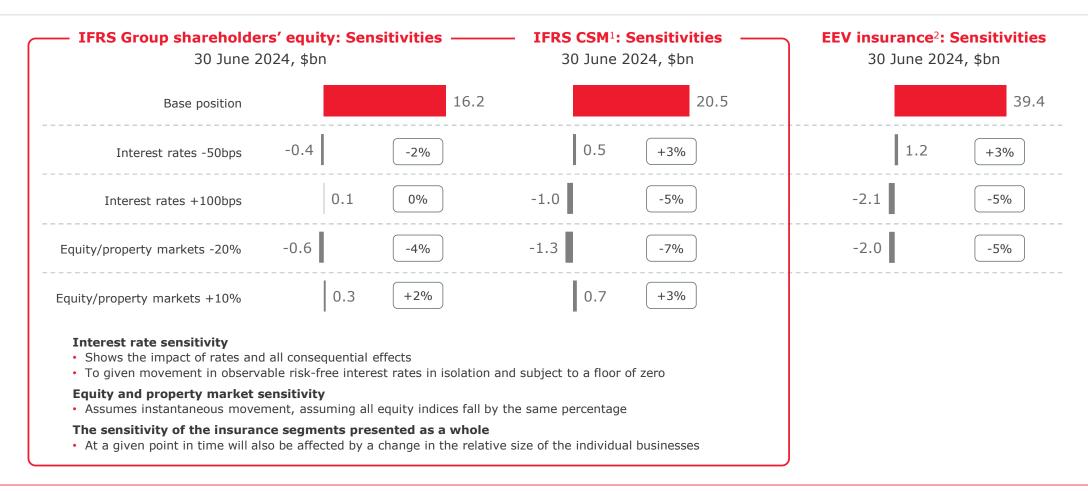


IFRS17 risk neutral: risk-free plus liquidity premium, EEV 'real world' is risk free plus risk premia (e.g. on corporate bonds, equities).
 EEV New business includes \$32m of new protection riders added to in-force contracts in the period after tax, \$39m before tax.





Limited IFRS & EEV macro sensitivity





Net of reinsurance.
 EEV of long-term business, excluding goodwill.

Asia and Africa invested assets

Asset portfolio

Breakdown of invested assets^{1,2}

30 June 2024, \$bn

	Funds with policyholder participation ³	Unit linked	Shareholder- backed ⁴	Total
Debt	57.4	4.3	12.8	74.5
Direct equities	18.2	13.0	0.3	31.5
Collective investment schemes ⁵	32.1	8.0	1.5	41.6
Mortgage	0.1	0.0	0.1	0.2
Other loans	0.4	0.0	0.0	0.4
Other ⁶	1.5	0.3	1.9	3.7
Total	109.7	25.6	16.6	151.9

Shareholder debt portfolio

30 June 2024, \$bn

Holding by issuer

	Portfolio \$bn	No. Issuers ⁷	Av. \$m	Max \$m	<bbb-< b="">⁸</bbb-<>
Sovereign debt	7.3	43	169.8	2,159.1	2.5%
Other debt	5.5	1,086	5.1	89.3	3.7%
	12.8				6.2%
Investment grade	5.0	940	5.3	86.0	n/a
High Yield	0.5	233	2.1	29.8	3.7%
	5.5				

Excludes invested assets held by Joint Ventures and Associates, net equity of which is \$1.8bn in Prudential plc's 30 June 2024 balance sheet

^{7.} Presented on issuer group basis.
8. Based on middle rating from Standard and Poor's, Moody's and Fitch. If unavailable, local external rating





Note: invested assets valued on an IFRS basis, therefore exclude the assets of joint venture operations.

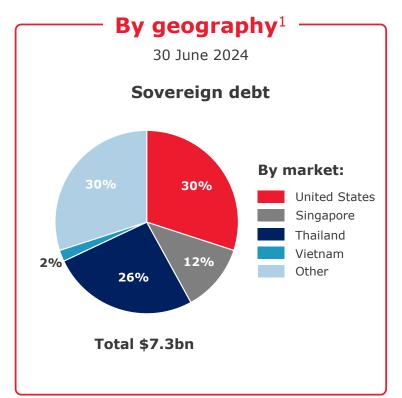
Totals may not cast as a result of rounding.
 Represents investments held to support insurance products where policyholders participate in the returns of a specified pool of investments (excluding unit-linked policies) that are measured using the variable fee approach.

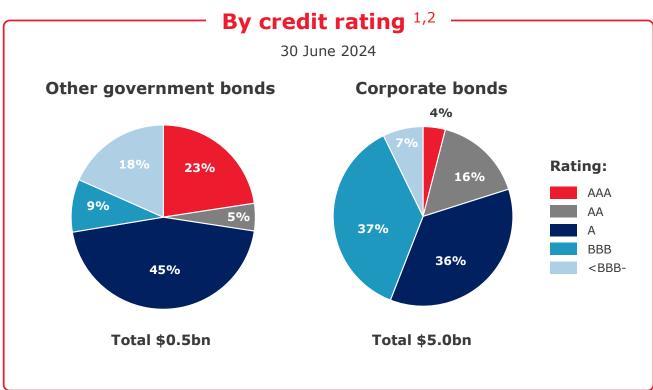
Includes shareholder exposure in the Group's asset management businesses.
 Underlying assets of collective investment schemes comprise a mix of bond, equity, liquidity, property and other funds.

^{6.} Other financial investments comprise deposits, derivative assets and other investments.

Asia and Africa invested assets

Shareholder-backed debt exposures





Excludes debt instruments held by Joint Ventures and Associates, net equity of which is \$1.8bn in Prudential plc's 30 June 2024 balance sheet



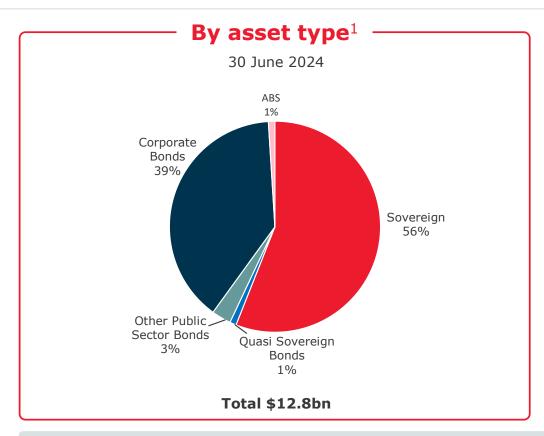


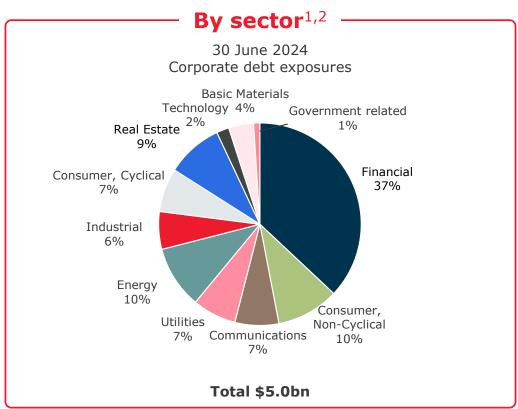
^{2.} Totals may not cast as a result of rounding

^{3.} Based on middle rating from Standard and Poor's, Moody's and Fitch. If unavailable, local external rating agencies ratings and then internal ratings have been used.

Asia and Africa invested assets

Shareholder-backed debt exposures





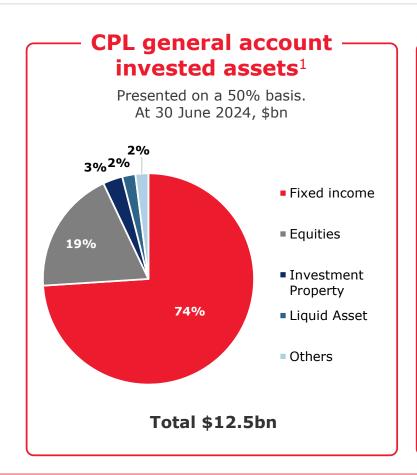
Excludes debt instruments held by Joint Ventures and Associates, net equity of which is \$1.8bn in Prudential plc's 30 June 2024 balance sheet





Totals may not cast as a result of rounding.
 Primary sources of segmentation: Bloomberg Sector, Bloomberg Group and Merrill Lynch

CITIC Prudential Life (CPL): General Account portfolio summary



General account invested assets in focus

	Presented on a 5	50% basis
30 June 2024, \$bn (YE23 figures in brackets)	Investments @50%	
Real estate exposure ²	c.1.1 (1.2)	<1% of total of Prudential plc & CPL invested assets ³
Local government financing vehicles	c.0.75 (1.0)	Well diversifiedNo material concentrations

- 50% of CPL's IFRS net equity included in Prudential plc's balance sheet
- CPL's general account combines policyholder and shareholder assets
- Well-diversified, no single name >0.3% of total Prudential plc & CPL invested assets³
- Increased allocation to fixed income. Significant majority of the fixed income portfolio continues to relate to government and state-backed entities

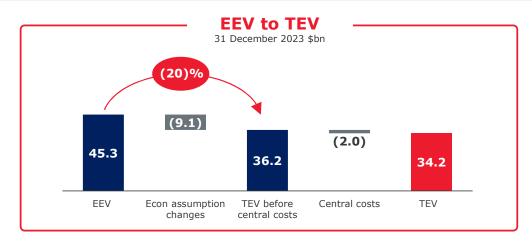


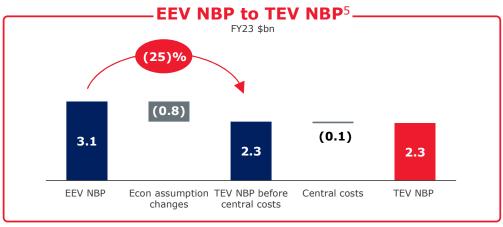


^{2.} Excluding LGFVs (Local Government Financing Vehicles) and owner occupied investment property.
3. 30th June 2024: Prudential pic total financial investments of \$152bn excluding unit-linked is \$126bn. CPL general account invested assets at Prudential's 50% share are \$12.5bn. Total: \$139bn



Key messages





- Moving to TEV from 1Q25 to better represent underlying growth trends & enhance comparability
- No change to economics or ultimate cash flows earned; no impact on capital
- Key change 2.3ppt increase in RDR to 8.2%¹, in-line with peer
- Cash flow projections reflect TEV LT assumptions. Central costs capitalised
- 2023 EEV RoEV of 12% increases to 13-14% on TEV basis²
- Gross OFSG, and NBP CAGR objectives unchanged³
 - Rebased 2022 TEV NBP: \$1.7bn⁴. Implied 2027 NBP CAGR objective range: \$3.4bn to \$4.2bn





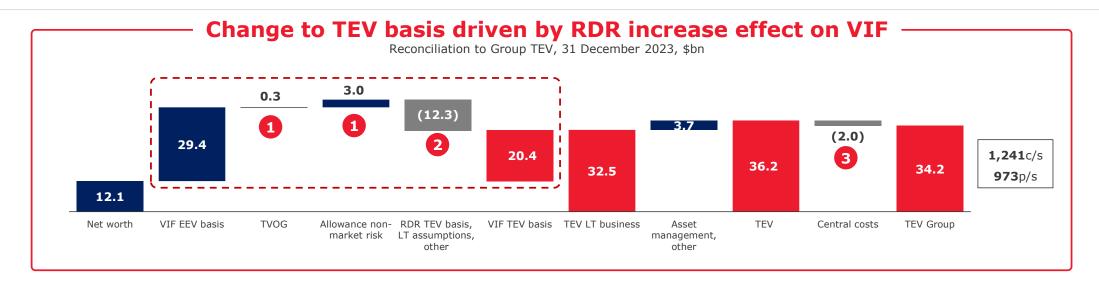
^{1.} As at 31 December 2023. On a Prudential weighted basis in-force RDR 8.2%; 8.3% on a peer weighted basis (Estimated based on external data available).

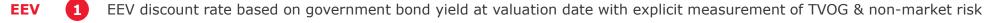
Estimated based on opening equity ex goodwill and other intangibles, and estimated FY23 operating profit; applying actual exchange rates.
 Growing NBP at 15-20% CASR between 2022 and 2027, and activelying Gross OFSG of >\$4.4bn by 2027. The objectives assume that the same TEV and Free Surplus methodology will be applicable over the period, no material change to the economic assumptions, and December 2022 exchange rates.

After allocation of central costs

Totals and percentage movement shown do not cast as a result of rounding.

Key TEV impact results from increased RDR





TEV discount rate based on LT rate assumptions with implicit measurement of all risks. TEV investment return projection based on long-term rate assumptions¹

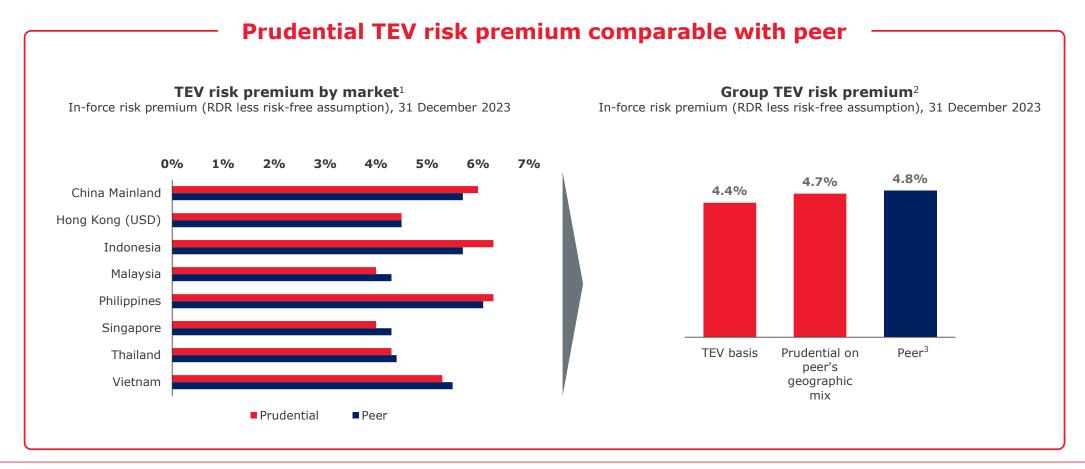
EV 3 Central costs capitalised

No change to operating assumptions which remain aligned across EV & IFRS





Comparable risk premiums



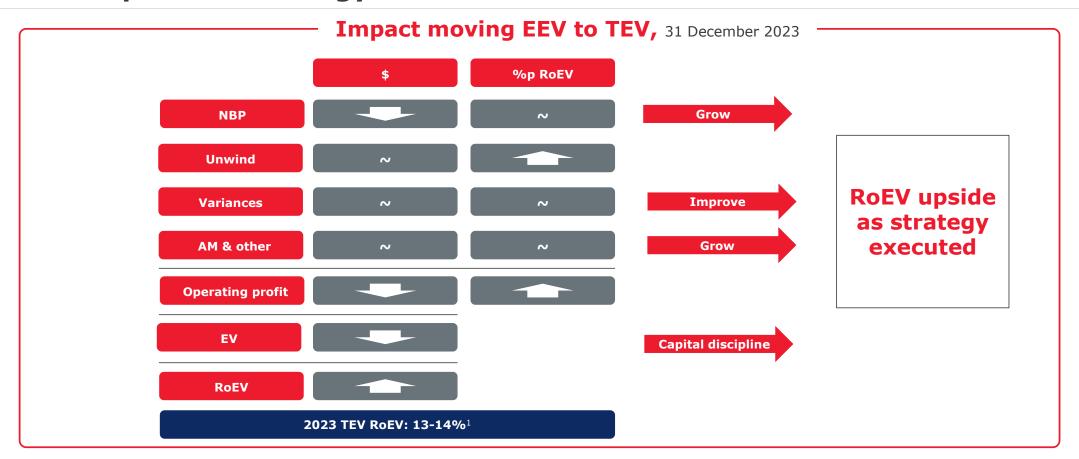
^{1.} Excludes Taiwan where Prudential applies USD rather than local currency basis.

Applies USD rather than local currency for Taiwan.
 Estimated based on external data available.





TEV leads to lower EV / higher RoEV RoEV upside as strategy executed



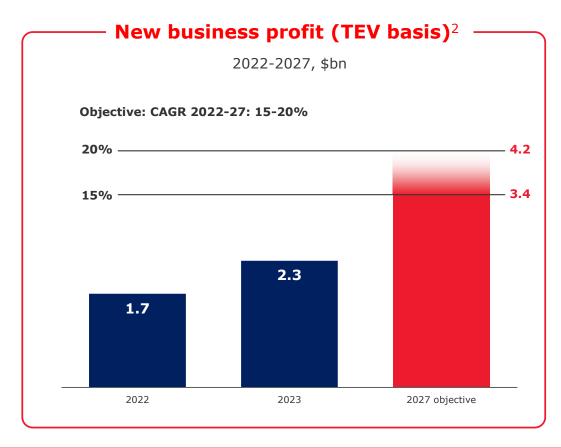


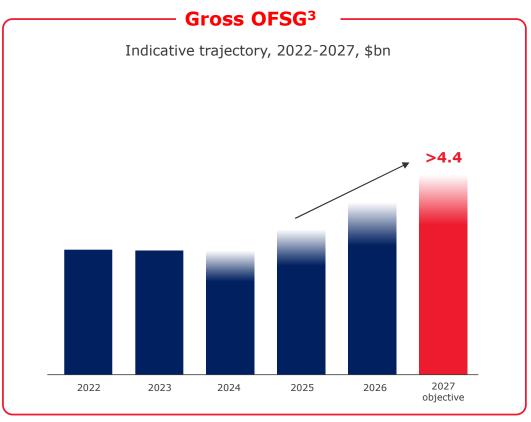




TEV replaces EEV reporting from 1Q25

No change to NBP CAGR or Gross OFSG objectives¹ NBP restated to a TEV basis





^{1.} Growing NBP at 15-20% CAGR between 2022 and 2027, and achieving Gross OFSG of >\$4.4bn in 2027. These objectives assume exchange rates at December 2022 and are based on regulatory and solvency regimes applicable across the Group at the

time the objectives were set. The objectives assume that the same TEV and Free Surplus methodology will be applicable over the period and no material change to the economic assumptions.

After allocation of central costs.





Gross OFSG is the operating free surplus generated from in-force insurance business which represents amounts emerging from the in-force business during the year before deducting amounts reinvested in writing new business and excludes non-operating items. For asset management businesses, it equates to post-tax operating profit for the year.

Economic assumptions

At 31 Dec 2023

Market ¹	Risk Discount Rates ⁴	Long-term 10-year Govt Bonds	Risk Premium ⁵
Chinese Mainland	9.4	3.4	6.0
Hong Kong (USD)	7.7	3.2	4.5
Indonesia	12.6	6.3	6.3
Malaysia	7.9	3.9	4.0
Philippines	12.1	5.8	6.3
Singapore	6.7	2.7	4.0
Taiwan (USD)	6.7	3.2	3.5
Thailand	8.9	4.6	4.3
Vietnam	11.1	5.8	5.3
Prudential Weighted Average ²	8.2	3.8	4.4
Prudential on Peer's Weighted Average ³	8.3	3.6	4.7

Note: Equity risk premia assumptions unchanged.

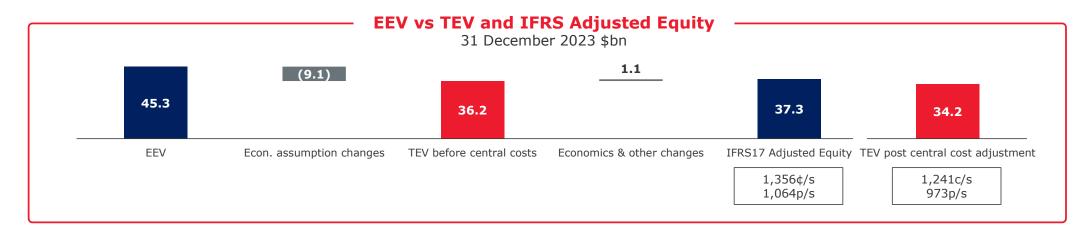


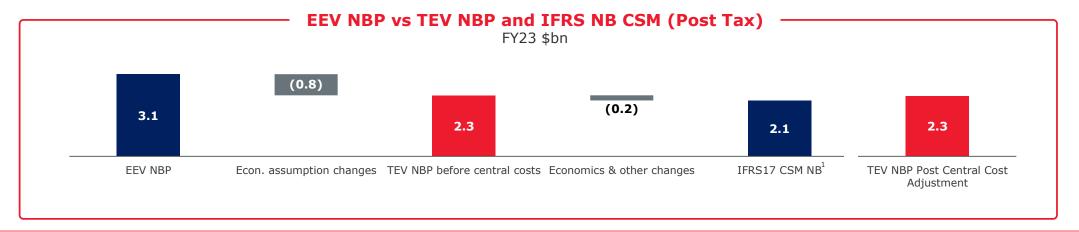


^{1.} Illustrative for markets that Prudential and peer both operate in. For Hong Kong and Taiwan, the assumptions shown are for US dollar denominated business. For other businesses, the assumptions shown are for local currency denominated business. 2. Weighted by Prudential TEV value of in-force.
3. Estimated based on external data available.
4. In-force RDRs.

^{5.} In-force RDR less risk-free assumption.

Reconciliation to IFRS











Shift to TEV basis from 1Q25 update

FY24 results • EEV reporting • Parallel FY24 TEV disclosure, including sensitivities 9M24 update • EEV basis • High level TEV NBP disclosure







For Every Life, For Every Future