



Rand Water Head Office

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**City of Ekurhuleni
Head Office**

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27 June 2024

**RAND WATER, JOHANNESBURG WATER AND CITY OF EKURHULENI UPDATE
ON POWER FAILURE AT ZWARTKOPJES BOOSTER PUMPING STATION**

Rand Water, Johannesburg Water and City of Ekurhuleni wish to inform consumers and citizens that Rand Water experienced an electrical power failure at the Zwartkopjes Booster Pumping Station from **18h30 yesterday** (26 June 2024) until **03h30 this morning** (27 June 2024). Eskom technicians were called to the site, identified the fault and attended to it. As a result of the power failure, pumping to **Forest Hill, Yeoville and Meredale** (City of Johannesburg) and **Benoni** (City of Ekurhuleni) reservoirs was impacted.

From the City of Johannesburg, the following systems are impacted.

Randburg and Roodepoort systems, Commando system (Hursthill, Crosby and Brixton), Crown Gardens, Eagles Nest (Allan Manor and Naturena), Aeroton, Johannesburg CBD (Hector Norris pump station, Berea reservoir, Parktown 2 reservoir, Yeoville system and Forest Hill). Johannesburg Water is still investigating the extent and areas affected and therefore working on updating the list of affected areas.

From the City of Ekurhuleni, the following areas that are supplied by the **Benoni reservoir** are impacted; **Morehill, Farrarmere, Northmead, Brentwood Park, Goedeburg, Rynfield, Rynfield AH and Eboste Estate**.

We wish to assure affected customers and citizens that we are doing everything possible to restore healthy reservoir levels to ensure flow to households. Some areas are already receiving water and it is anticipated that it might take up to **two (2)** days for the system to fully recover and for all affected areas to receive water. In the meantime, the City of

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Johannesburg and the City of Ekurhuleni have made alternative arrangements in the form of stationary and roaming water tankers to ensure that citizens continue to receive water. We understand that nothing can replace water coming from taps and we sincerely apologise for the inconvenience caused.

For Media Enquiries, please contact the following officials:

Rand Water:

- **Justice Mohale** (Media Relations Manager) at 083 417 6999/ jmohale@randwater.co.za
- **Makenosi Maroo** (Spokesperson) at 072 545 5041/mmaroo@randwater.co.za

Johannesburg Water:

- **Nombuso Shabalala** at: nombuso.shabalala@jwater.co.za or nolwazi.dhlamini@jwater.co.za

City of Ekurhuleni:

- **Zweli Dlamini (Spokesperson)** at 082 573 6464/ zweli.dlamini@ekurhuleni.gov.za