

SEPTA Key 2.0

What is SEPTA Key 2.0?

SEPTA is currently working to build its next-generation fare payment and collection system also referred to as **SEPTA Key 2.0**. The primary objective of this effort is to implement a multimodal fare collection system that represents the future needs of SEPTA customers. This means a system that provides a modern and seamless payment experience.

What are the potential changes* to SEPTA Key?

- Using a smartphone to ride
- Using a contactless bank card to ride (Google pay/Apple pay)
- Seeing card balance at use
- Multirider feature
- Farecapping
- Cheaper initial card cost
- Ability to add fare at more places
- Using SEPTA Key for other transit systems
- Later expiration date

**Some improvements are already planned while some are being proposed*

Where are we now in the process?

From 2021 to early 2023, the project team conducted various forms of stakeholder and public outreach.

The information gathered at meetings and a public survey informed the SEPTA Key 2.0 Request for Proposal (RFP). The RFP was released in Spring 2023, and is still in active procurement. SEPTA is anticipated to make a decision early next year (2024). Once the procurement period is complete, the project team plans to continue stakeholder outreach.

Stakeholder & Public Outreach Process (2021 - Current)

