

News Advisory

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FOR IMMEDIATE RELEASE

aesSuccess.org Redesigned to Assist Borrowers in Student Loan Management & Repayment

Harrisburg, PA (August 27, 2024) – American Education Services (AES), a subsidiary of the Pennsylvania Higher Education Assistance Agency (PHEAA), is pleased to announce it has redesigned its student loan management website, aesSuccess.org.

AES's public-facing content has been redesigned for the first time in over 15 years. The website now features a fresh, modern look and is mobile responsive, making all content and tools easily consumable on phones, tablets, desktops, and laptops. This update provides users a better experience in accessing the information they need to manage and repay their student loans.

"We want student loan management and repayment to be easy and accessible," said Senator Wayne Fontana, Chairman of the PHEAA Board of Directors. "We are pleased to announce the redesign of aesSuccess.org, which was much overdue. This is a critical resource for AES borrowers and is now easier to use."

AES was created to service a variety of Federal Family Education Loan Program (FFELP) and private education loan products for lending partners throughout the United States. AES is a national leader in providing quality customer service to millions of student loan borrowers through its highly trained and experienced customer service representatives. PHEAA conducts its student loan servicing activities nationally as AES. aesSuccess.org provides easy, instant, online access to borrower's student loan accounts.

"aesSuccess.org is a comprehensive, useful site for borrowers as they work toward that final student loan payment," said James Steeley, PHEAA President & CEO. "We want that journey to be as smooth as possible and an important step in achieving that is providing them an updated tool to manage their loans."

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About PHEAA

The Pennsylvania Higher Education Assistance Agency (PHEAA) was created by the Pennsylvania General Assembly in 1963 to provide affordable access to higher education for PA students and families. Through the years, PHEAA has evolved into one of the nation's leading providers of student financial aid services, including the Commonwealth's first state-based student loan program—PA Forward. PHEAA also serves millions of students through its loan guaranty, loan servicing, financial aid processing, and other programs.

PHEAA conducts student loan servicing operations nationally as American Education Services (AES).

PHEAA's press releases are accessible at <https://www.pheaa.org/about/press-releases/>.