



TEXAS
Department of Family
and Protective Services

Presentation to the House Human Services Committee:

DFPS Agency Status Update

Stephanie Muth

DFPS Commissioner

Audrey O'Neill

Deputy Commissioner for Programs

August 27, 2024

A Preliminary Look at Key Data Points

DFPS published quarterly key data points for all programs in a concise, quick reference format.

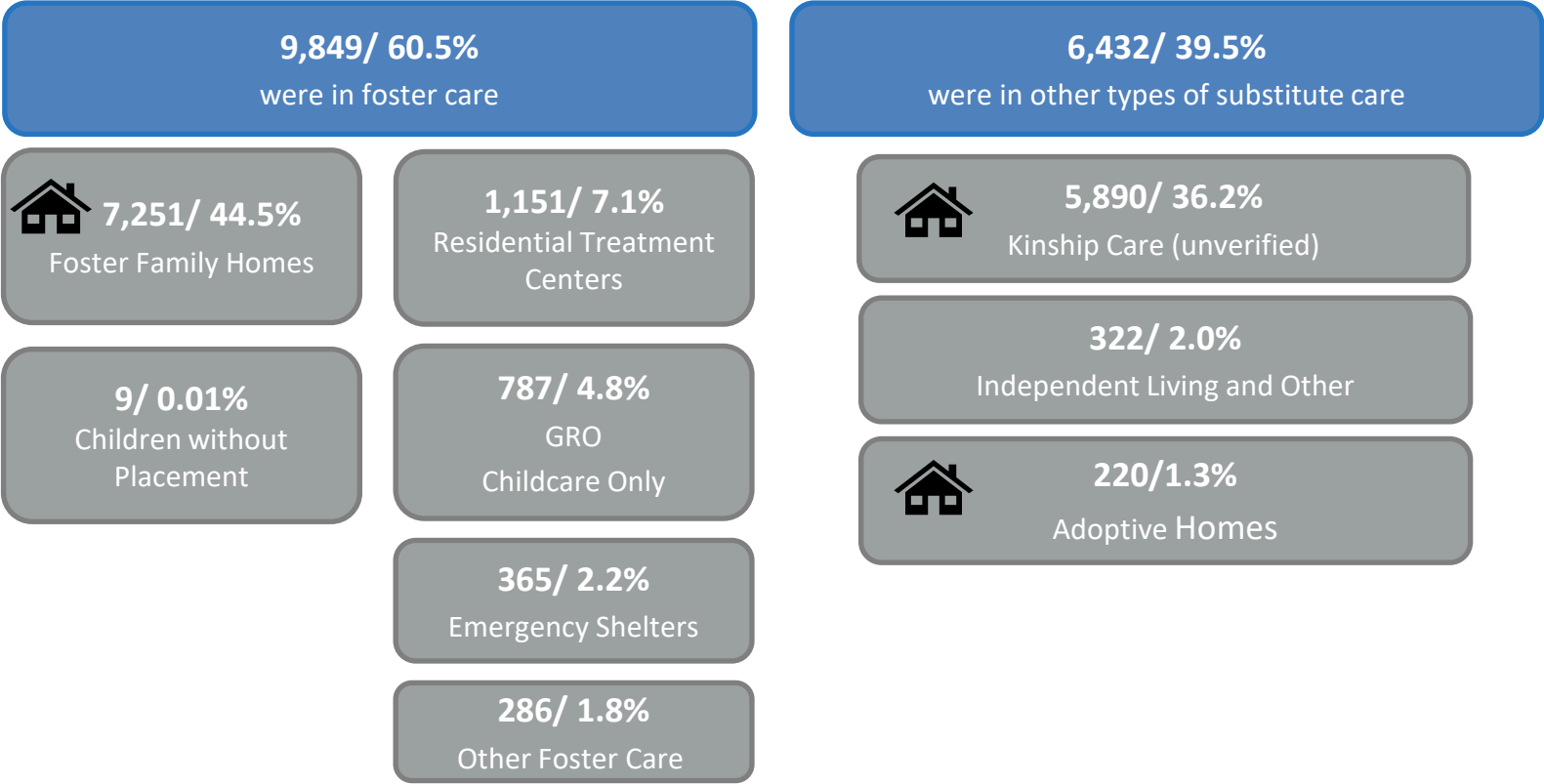
- SWI Call Volumes
- Average Daily Caseloads
- Children Without Placement Data
- CBC Performance Measures
- Workforce Data

[DFPS Quarterly Performance Update \(texas.gov\)](https://www.texas.gov)



DFPS Census

Most children in DFPS care reside in family-like home settings. Of the 16,281 children in care (ages 0-17) at the end of July 2024, 13,361 (82%) resided in a family-like home setting:

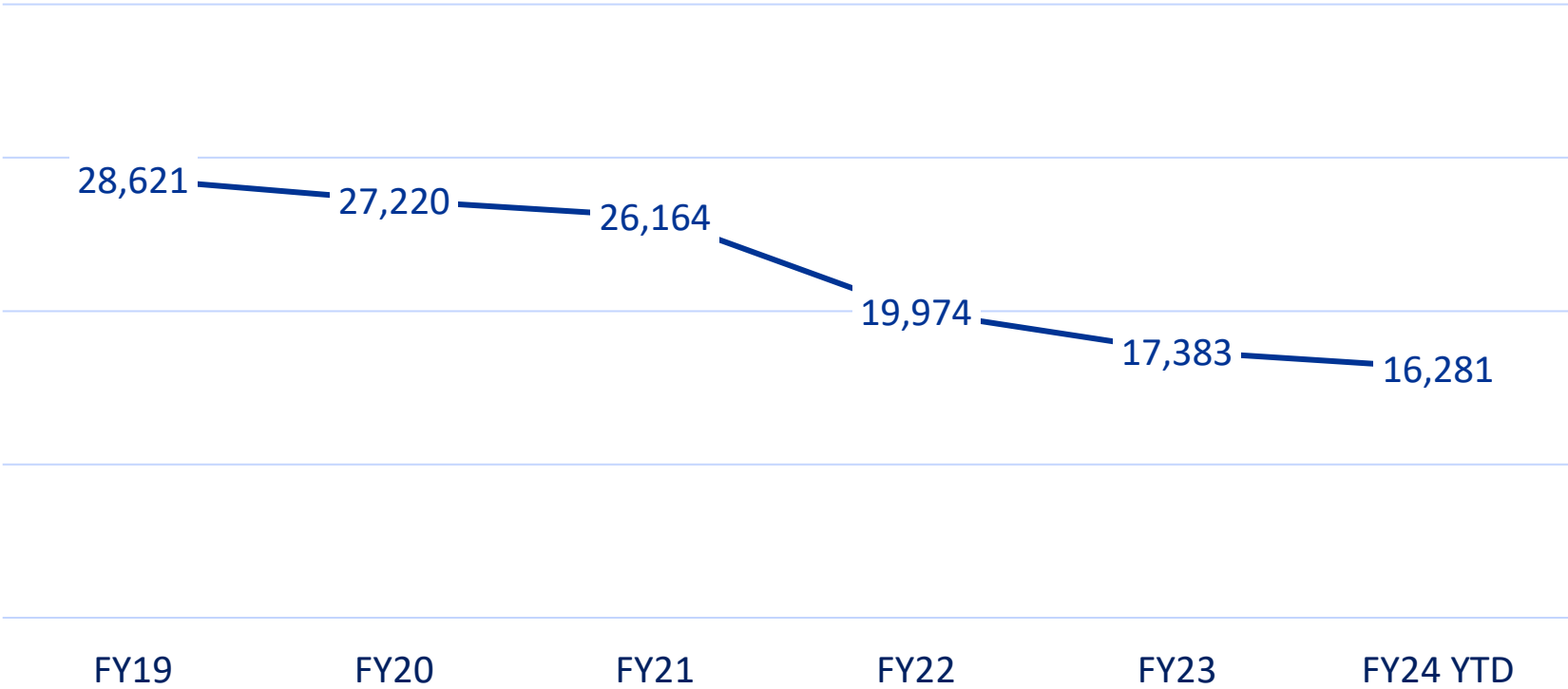


 = Family-Like Setting

Data Source: CAPS Sub/Adopt Data Warehouse SA_05s, Warehouse Data As of: 08/07/24
Report Run Date: 8/12/2024

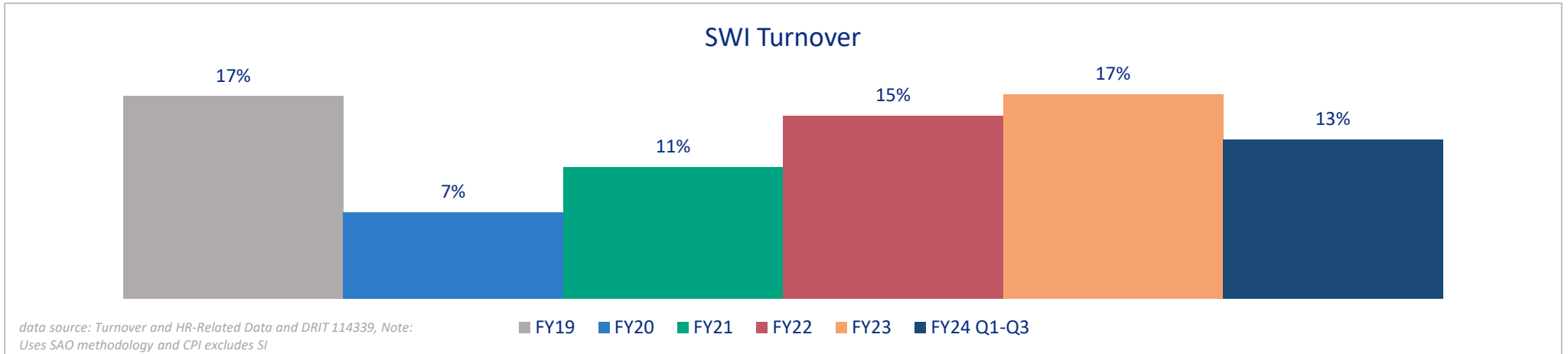
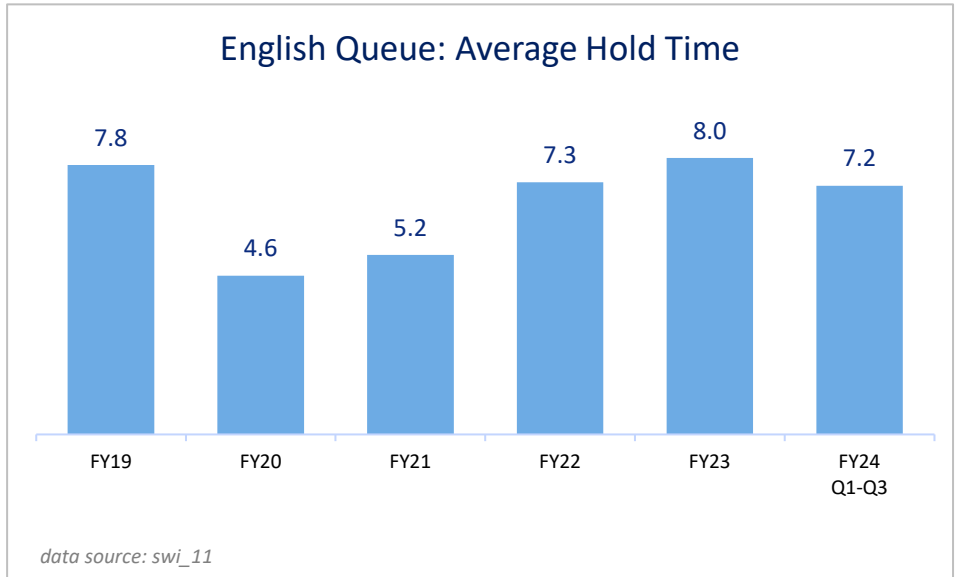
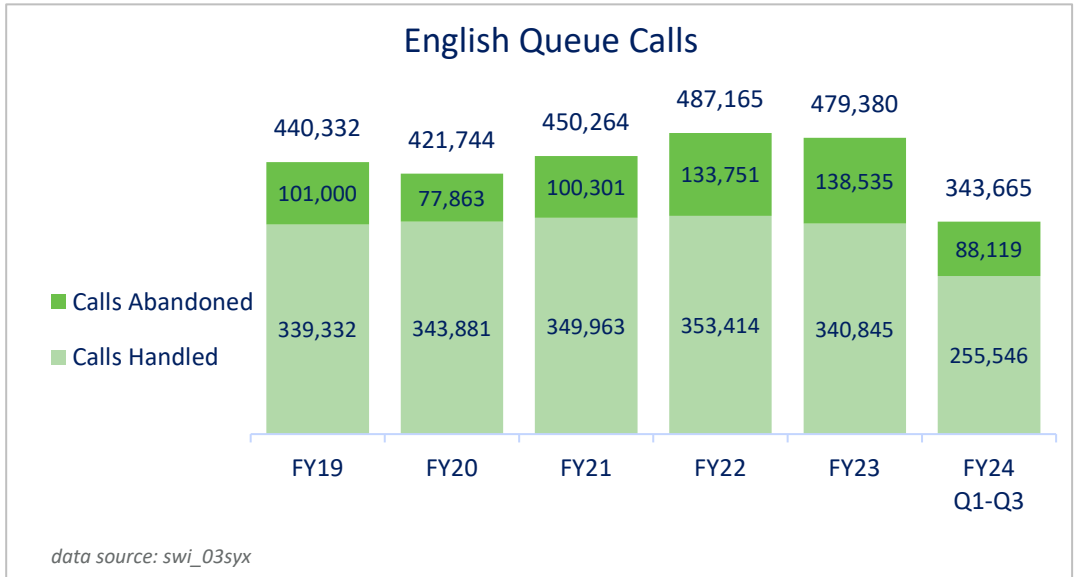
DFPS Census

Children in Substitute Care Placements
Children/Youth Age 0-17

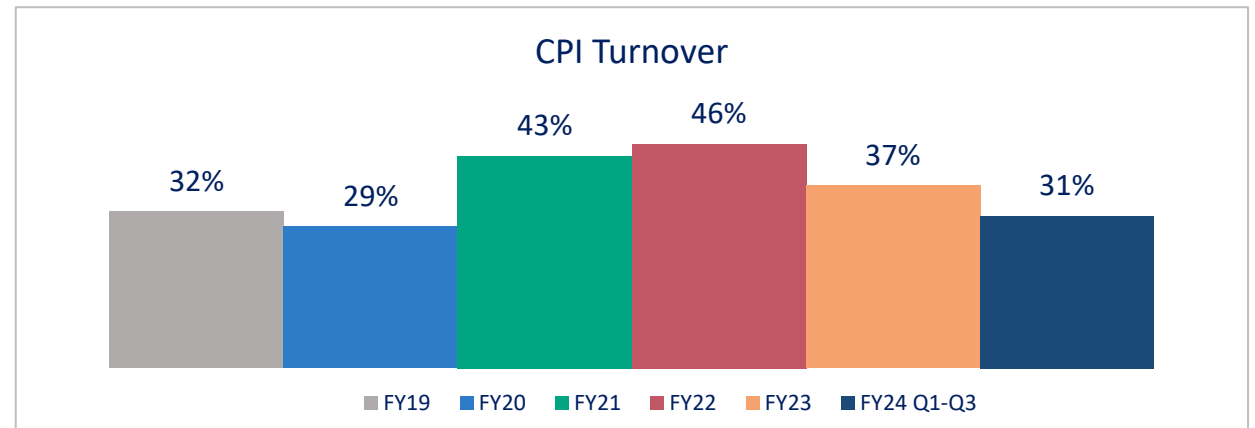
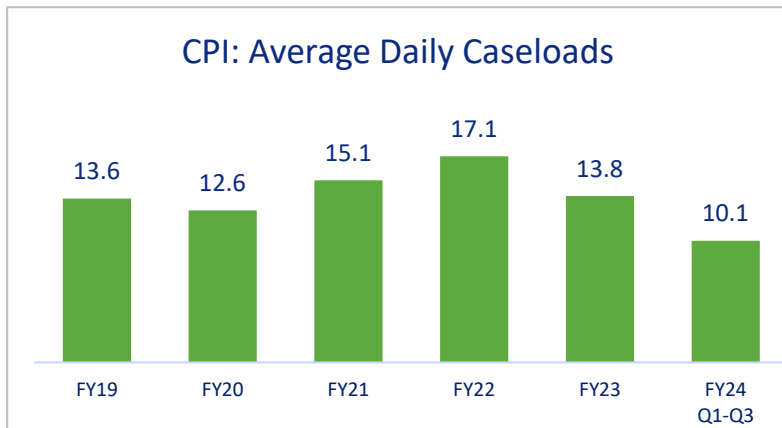
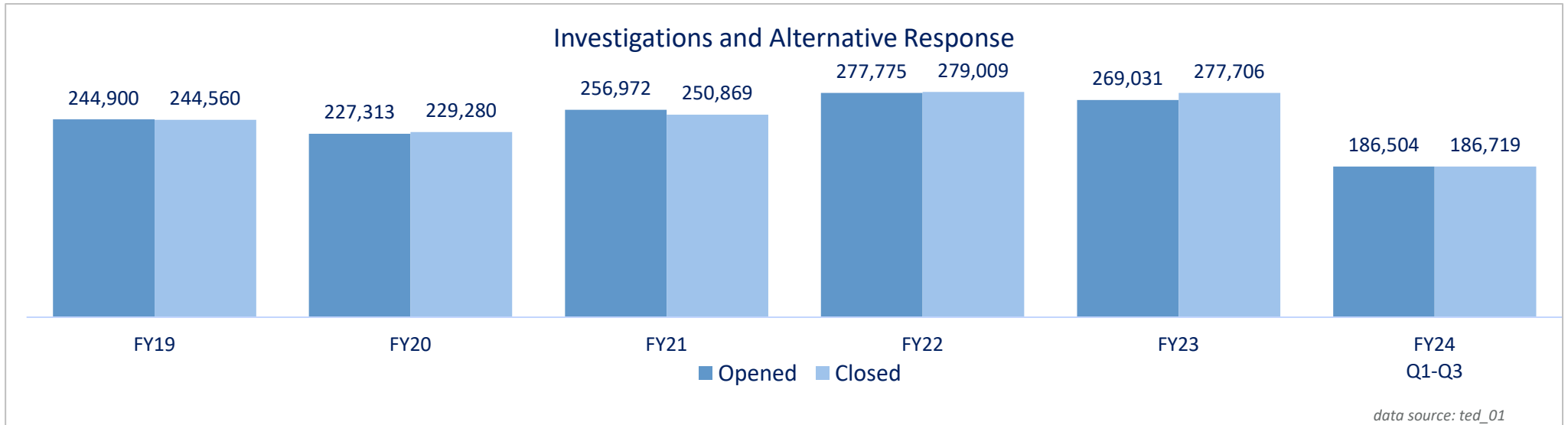


Data Source: cps_sa_05, Warehouse Data As of: 08/07/24
Report Run Date: 8/21/2024
Data reflects data on August 31 of each fiscal year. FY24 YTD reflects July 31, 2024.

Statewide Intake



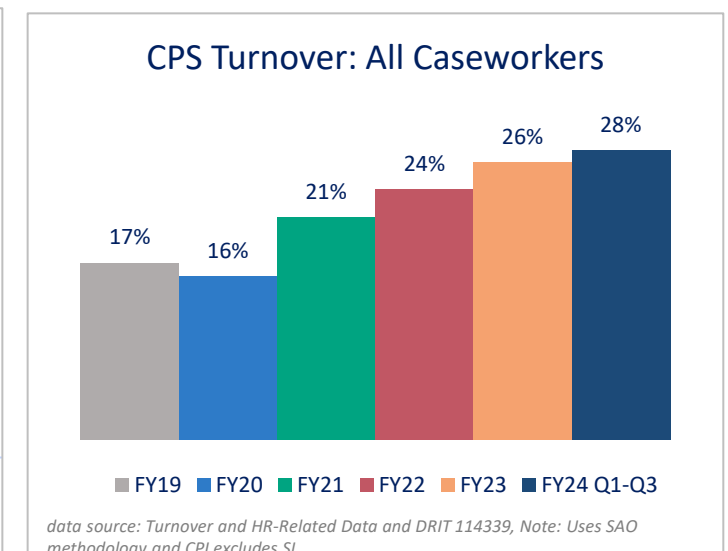
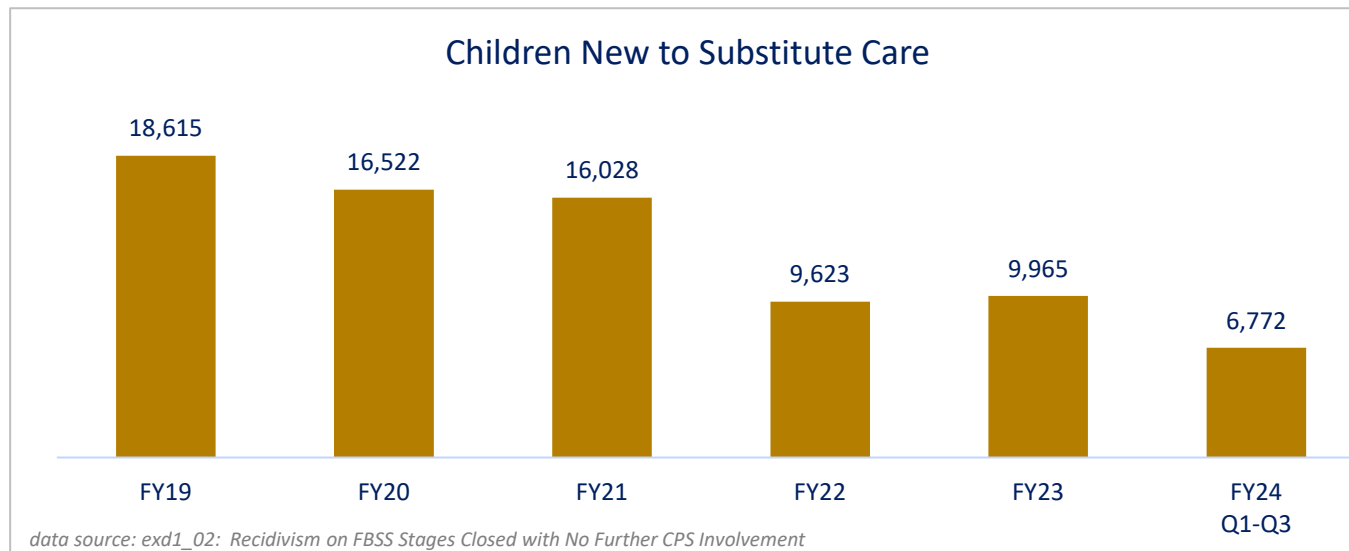
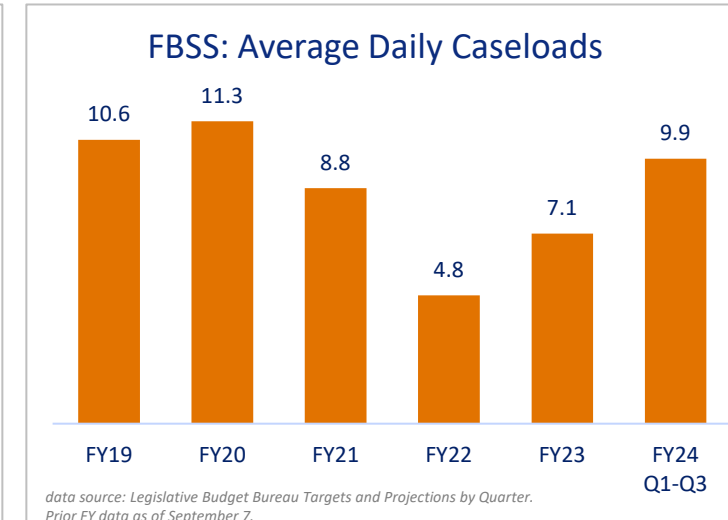
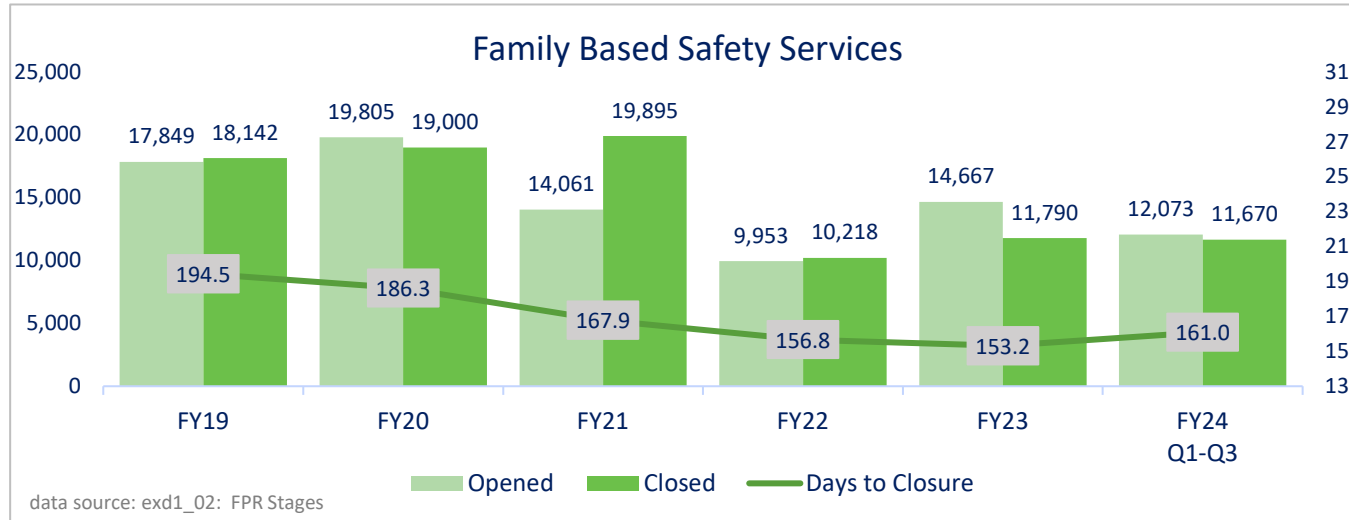
Child Protective Investigations



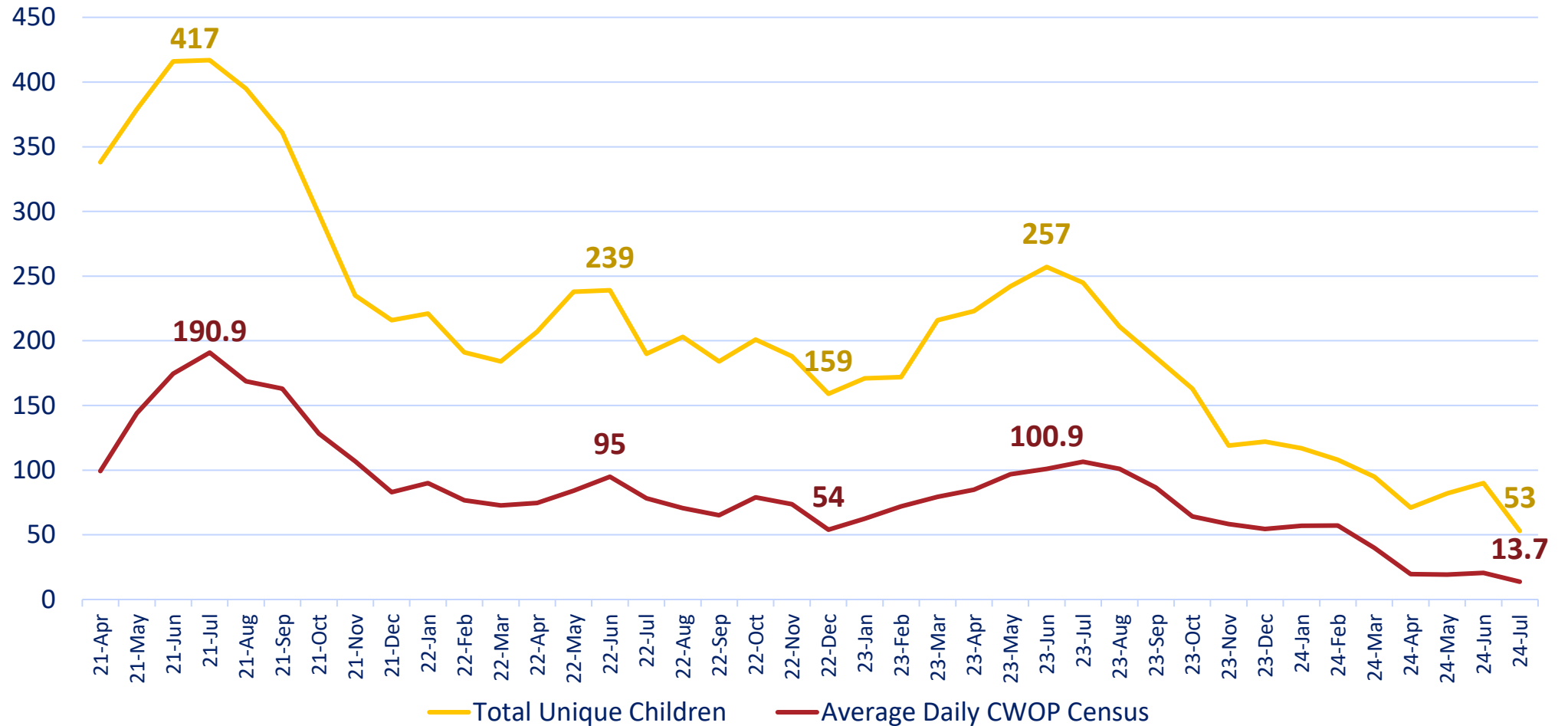
data source: Legislative Budget Bureau Targets and Projections by Quarter. Prior FY data as of September 7.

data source: Turnover and HR-Related Data and DRIT 114339, Note: Uses SAO methodology and CPI excludes SI

Child Protective Services



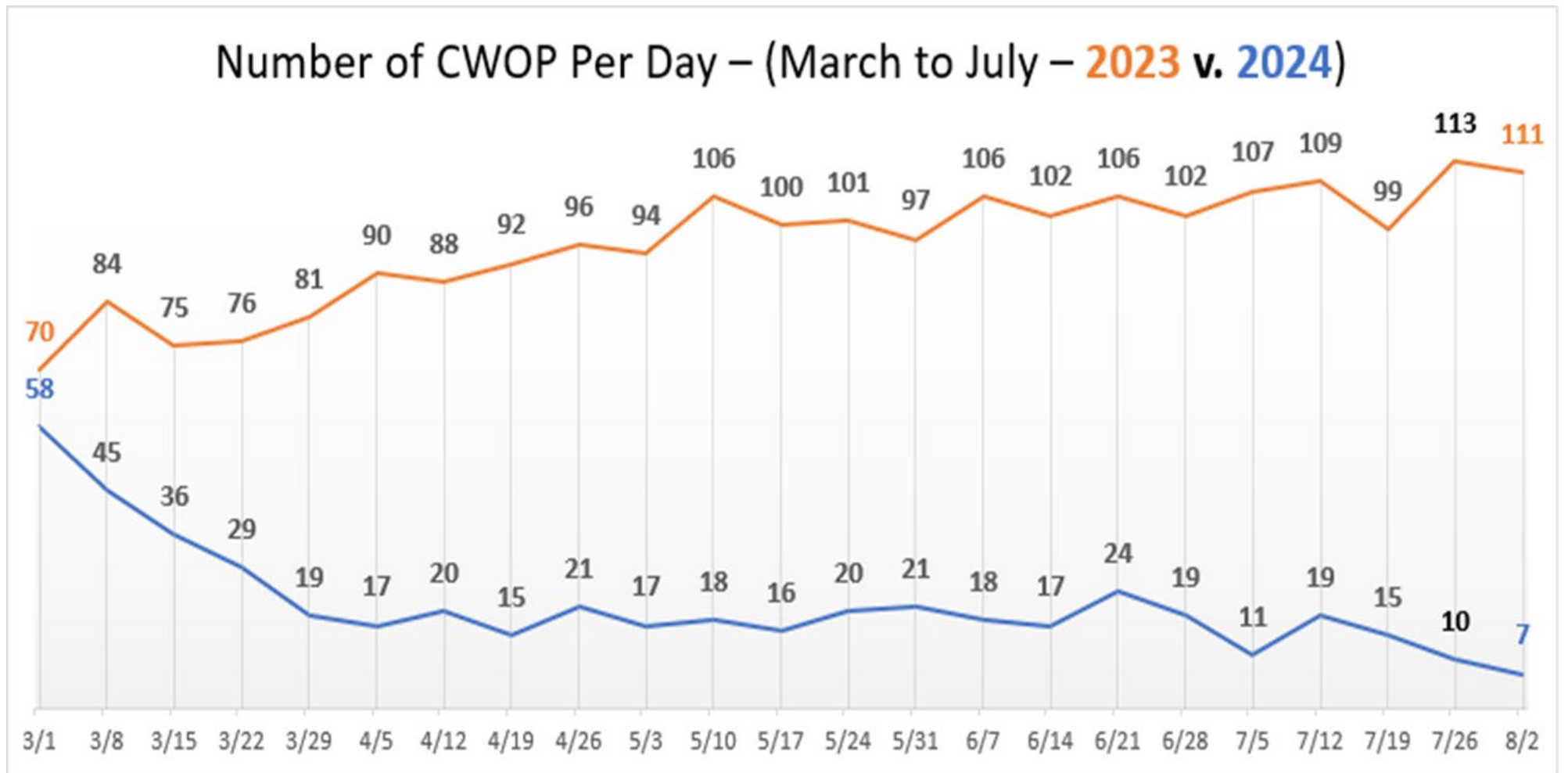
Children Without Placement Per Month



A child without placement event refers to when a child or youth was without placement for at least two consecutive, uninterrupted nights. If a youth goes missing during a child without placement event, the youth will be in a missing status rather than a child without placement event to ensure protocols are followed to ensure the safe of a youth. If the youth returns from the missing event, a new event starts after at least two consecutive, uninterrupted nights.

data source: CWOP Placement Tracker as of 8/5/24

Children Without Placement



data source: CWOP Placement Tracker as of 8/12/24

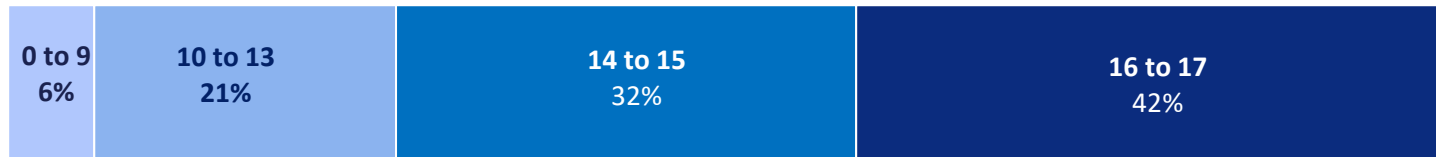
A child without placement event refers to when a child or youth was without placement for at least two consecutive, uninterrupted nights. If a youth goes missing during a child without placement event, the youth will be in a missing status rather than a child without placement event to ensure protocols are followed to ensure the safe return of a youth. If the youth returns from the missing event, a new event starts after at least two consecutive, uninterrupted nights.

Children Without Placement

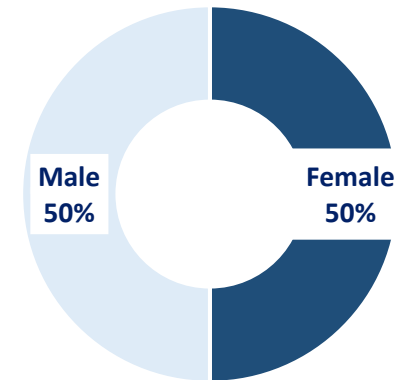
August 2023 to July 2024

N=632 Children

Age



Gender



41%

Of all children who had a CWOP event in August 2023 to July 2024 (**632 children**) had been in conservatorship for less than one year

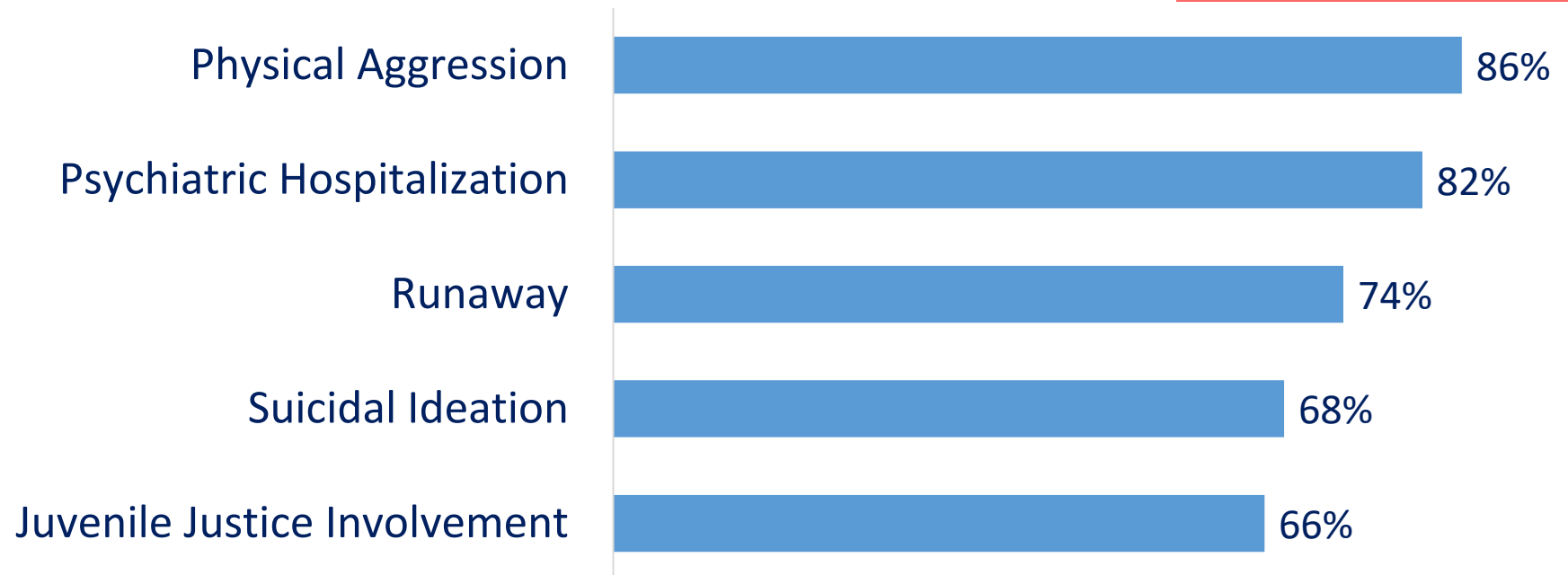
41%

Of all children who had a CWOP event in August 2023 to July 2024 (**632 children**) were removed due to Refusal to Accept Parental Responsibility

Children Without Placement

Top 5 Child Characteristics/Needs
August 2023 to July 2024
N=1248 Events

Children without placement have complex needs



Children Without Placement

Drivers of Success

Strategic System Wide Efforts

By collaborating with internal subject matter experts to understand barriers and limitations, DFPS has improved system concerns by centralizing functions essential to finding placement solutions, surveying providers to understand limits to capacity expansion, developed a community resource guide to help families in need of behavioral health support, and received funding to expand monitoring to more youth in Texas.

Individual Child Intensive Focus

- This initiative involves an intensive daily meeting process that fosters accountability and commitment among all participants to ensure the safety and well-being of youth.
- Utilizing child specific programs to identify and address mental and behavioral health.
 - Intensive Psychiatric Stabilization Programs
 - Partnering youth with mentors
 - Individualized Therapies

Interagency Collaboration

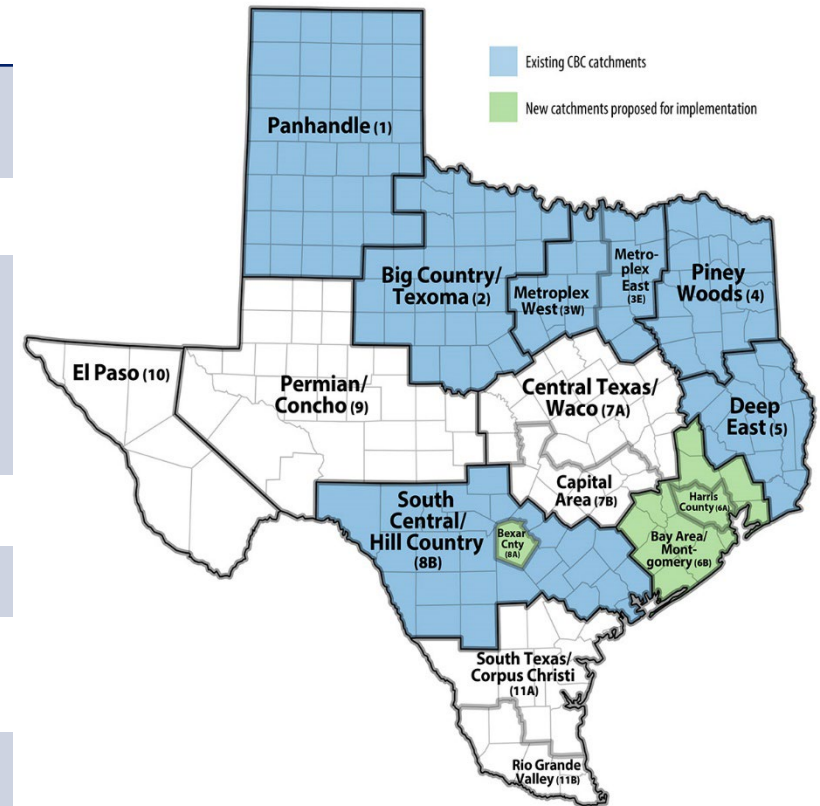
- Convening representatives from relevant state agencies and partners use collective resources, knowledge, and expertise to understand state gaps.
- The anticipated outcomes are a reduced number of children and youth in unlicensed placements; enhanced safety, stability, and well-being of affected children; and improved collaboration and communication among state and partnering agencies.

Dedicated Staffing and Facility

- In April 2024, DFPS began using an unused RTC as a CWOP location for boys ages 14-17.
- The dedicated staff are able to develop trust with the youth and help to prepare the youth to successfully move to placement through
 - establishing a pattern of positive behavior and
 - encouraging youth who previously rejected placement be active in identifying and expressing their placement priorities.

Community-Based Care

SSCC	January 2023	August 2024
Saint Francis (1)	Stage II (March 2022)	Stage III
2INgage (2)	Stage II (June 2020)	Stage III
Our Community Our Kids (3W)	Stage II in southern 7 counties (March 2020)	<ul style="list-style-type: none"> Stage II in Cooke, Denton, Wise Stage III in southern 7 counties
EMPOWER (3E)	Procurement	Stage II
4Kids4Families (4)	Procurement	Stage II
Texas Family Care Network (5)	Procurement	Stage II
Belong (8B)	Stage II (October 2022)	Stage III
Regions 6A, 6B, and 8A	Pre-Procurement Planning	Procurement



DFPS Compliance Overview

DFPS measures internal compliance on a regular basis for 31 remedial orders and on a total of 40 data points.* Of the 31 remedial orders, data is collected for:

- 24 data points are at 90% or above
- 15 data points are between 80% and 89.9%
- 1 data points are between 75% and 79.9%

Similarly, the Court Monitors regularly assess DFPS' performance toward compliance with remedial orders. From the most recent Monitor's reports* #6 and #7, Monitors noted:

- 9 data points at 90% or above
- 6 data points between 80% and 89.9%
- 2 data points less than 80%

*Data is gathered periodically with most data representing information from Quarter 2 and Quarter 3 of Fiscal Year 2024.

Compliance Snapshot: Intake and Investigation

Of the key Remedial Orders related to the intake and investigation process for children who are in the state's PMC:

Remedial Order	Remedial Order Summary: Screening and Intake	Internal	Monitors
5	Initiate P1 child abuse and neglect investigations involving children in the PMC class within 24 hours of intake.	80%-90%	84%
6	Initiate P2 child abuse and neglect investigations involving children in the PMC class within 72 hours of intake.	80%-90%	88%
18	Finalize and mail notification letters to the referent in P1 and P2 investigations within five days of closing the investigation. Finalize and mail notification letters to the provider in P1 and P2 investigations within five days of closing the investigation.	Over 90% Over 90%	90% 92%
37	Ensure all abuse and neglect referrals regarding a foster home where any PMC child is placed, which are not referred for a child abuse and neglect investigation, are shared with the PMC child's caseworker and the caseworker's supervisor within 48 hours.	100%	No concerns identified.

Compliance Snapshot: Training and Caseloads

Of the key Remedial Orders related to training and caseloads:

Remedial Order	Remedial Order Summary: Training and Caseloads	Internal	Monitors
1	CPS Professional Development training for CVS caseworkers.	Over 90%	96%
35	Track caseloads on a child-only basis and report on caseloads for all staff who provide primary case management services to children in the PMC class.	Over 90%	89%

Compliance Snapshot: Prevention

Of the Remedial Orders related to preventing child-on-child sexual aggression:

Remedial Order	Remedial Order Summary: Prevention	Internal	Monitors
4	Caseworker training on recognizing and reporting sexual abuse, including child-on-child sexual abuse. Caregiver training on recognizing and reporting sexual abuse, including child-on-child sexual abuse.	Over 90% 80%- 90%	100% Unable to Validate.
26	Ensure all information about sexual abuse is reflected in the child's placement summary form, and common application for placement.	Over 90%	66%
27	Child's caregivers must be apprised of confirmed allegations of sexual abuse of the child at each present and subsequent placement.	80%- 90%	65%

Compliance Snapshot: Monitoring and Oversight

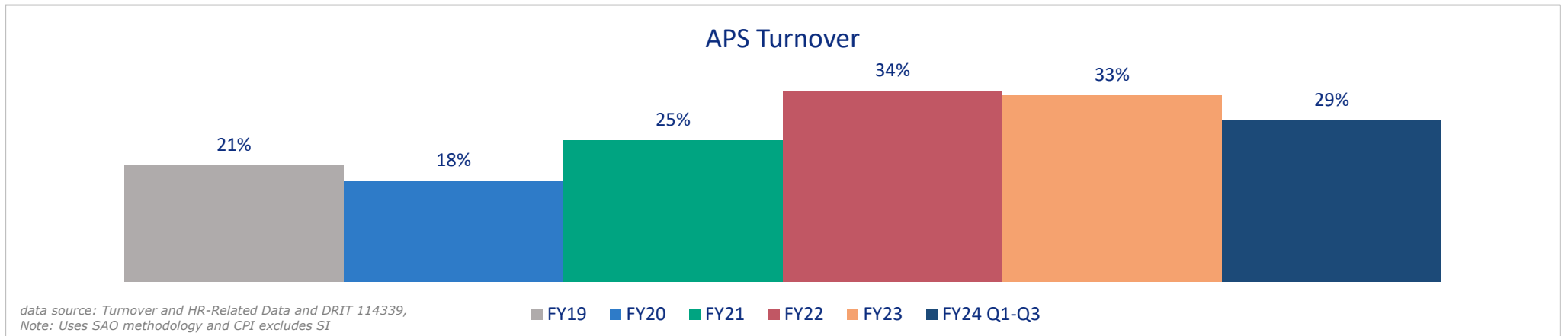
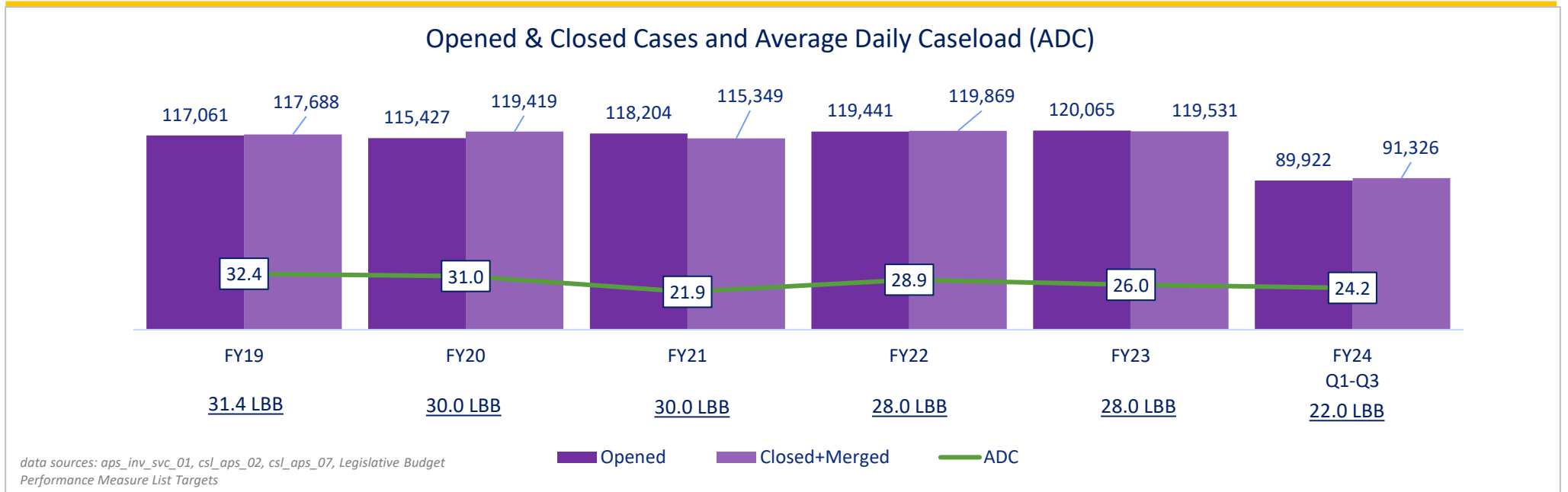
Of the Remedial Orders related to regulatory monitoring and oversight of licensed placements:

Remedial Order	Remedial Order Summary: Monitoring and Oversight	Internal	Monitors
20	Identify, track and address concerns at facilities that show a pattern of contract or policy violations.	Over 90%	*See footnote.
22	Consider during referrals and confirmed findings of child abuse/neglect in placements. DFPS shall immediately investigate to determine appropriate corrective action.	Over 90%	**See footnote.
A8	Provide update and verification concerning the State's providing continuous 24-hour awake-night supervision in the operation of LFC placements that house more than 6 children.	Over 90%	96.4%

*The monitors measure compliance using a wide range of techniques, including analysis of historical trends, placement and approval reviews, and enforcement action reviews.

**The monitors measure compliance using a wide range of techniques including case record reviews and analysis of citations issued to operations for minimum standards violations associated with reporting abuse, neglect, or exploitation.

Adult Protective Services





TEXAS
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Thank You

Contact:

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