



us bancorp.

Welcome

George Andersen
Senior Vice President, Director of Investor Relations

CU.S. Bancor

Forward-looking statements



The following information appears in accordance with the Private Securities Litigation Reform Act of 1995:

This presentation contains forward-looking statements about U.S. Bancorp. Statements that are not historical or current facts, including statements about beliefs and expectations, are forward-looking statements and are based on the information available to, and assumptions and estimates made by, management as of the date hereof. These forward-looking statements cover, among other things, future economic conditions and the anticipated future revenue, expenses, financial condition, asset quality, capital and liquidity levels, plans, prospects and operations of U.S. Bancorp. Forward-looking statements often use words such as "anticipates," "targets," "expects," "hopes," "estimates," "projects," "forecasts," "intends," "plans," "goals," "believes," "continue" and other similar expressions or future or conditional verbs such as "will," "may," "might," "should," "would" and "could."

Forward-looking statements involve inherent risks and uncertainties that could cause actual results to differ materially from those set forth in forward-looking statements, including the following risks and uncertainties: deterioration in general business and economic conditions or turbulence in domestic or global financial markets, which could adversely affect U.S. Bancorp's revenues and the values of its assets and liabilities, reduce the availability of funding to certain financial institutions, lead to a tightening of credit, and increase stock price volatility; turmoil and volatility in the financial services industry, including failures or rumors of failures of other depository institutions, which could affect the ability of depository institutions, including U.S. Bancorp, to borrow or raise capital; increases in Federal Deposit Insurance Corporation (FDIC) assessments due to bank failures; actions taken by governmental agencies to stabilize the financial system and the effectiveness of such actions; uncertainty regarding the content, timing, and impact of changes to regulatory capital, liquidity and resolution-related requirements applicable to large banking organizations in response to adverse developments affecting the banking sector; changes to statutes, regulations, or regulatory policies or practices, including capital and liquidity requirements and interpretation of such laws and regulations, and U.S. Bancorp's ability to address or satisfy those requirements and other requirements or conditions imposed by regulatory entities; changes in interest rates; increases in unemployment rates; deterioration in the credit quality of U.S. Bancorp's loan portfolios or in the value of the collateral securing those loans; changes in commercial real estate occupancy rates; risks related to originating and selling mortgages, including repurchase and indemnity demands, and related to U.S. Bancorp's role as a loan servicer; impacts of current, pending or future litigation and governmental proceedings; increased com

In addition, factors other than these risks also could adversely affect U.S. Bancorp's results, and the reader should not consider these risks to be a complete set of all potential risks or uncertainties. Readers are cautioned not to place undue reliance on any forward-looking statements. Forward-looking statements speak only as of the date hereof, and U.S. Bancorp undertakes no obligation to update them in light of new information or future events.

This presentation includes non-GAAP financial measures to describe U.S. Bancorp's performance. The calculations of these measures are provided in the Appendix. These disclosures should not be viewed as a substitute for operating results determined in accordance with GAAP, nor are they necessarily comparable to non-GAAP performance measures that may be presented by other companies.



AGENDA

Thursday, September 12



8:00 a.m.	Welcome					
	George Andersen, Senior Vice President, Director of Investor Relations					
	Strategic overview					
	Andy Cecere, Chairman and Chief Executive Officer					
	Building on our strong foundation					
	Gunjan Kedia, President					
	Interconnectedness drives our growth					
	Arijit Roy, Executive Vice President, Consumer and Business Banking					
	Shailesh Kotwal, Vice Chair, Payment Services					
	Stephen Philipson, Senior Executive Vice President, Wealth, Corporate, Commercial and Institutional Banking					
9:45 a.m.	Q&A					
	Gunjan Kedia, Arijit Roy, Shailesh Kotwal, Stephen Philipson					
	Moderated by Andy Cecere					
10:10 a.m.	Break					

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AGENDA

Thursday, September 12



10:25 a.m.	Investing in our future: A panel discussion Terry Dolan, Vice Chair, Chief Administration Officer				
	Dominic Venturo, Senior Executive Vice President, Chief Digital Officer				
	Dilip Venkatachari, Senior Executive Vice President, Chief Information and Technology Officer				
	Risk management				
	Jodi Richard, Vice Chair, Chief Risk Officer				
	Financial management				
	John Stern, Senior Executive Vice President, Chief Financial Officer				
11:25 a.m.	Q&A				
	Jodi Richard, John Stern, Terry Dolan				
	Moderated by Andy Cecere				
11:55 a.m.	Closing remarks				
	Andy Cecere				
12:00 – 12:45 p.m.	Networking reception				

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Strategic Overview

Andy Cecere Chairman and CEO

CU.S. Bancor

We have weathered five years of market volatility and uncertainty



Economy and interest rates



Importance of scale



Regulatory intensity



Competitive landscape



Technology spend



Potential for M&A

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Evolving with the times

Established in 1863; 2nd oldest banking charter

We are committed to our strengths ...

- Unique and balanced business mix
- · Commitment to risk and financial discipline
- Efficient acquirer of scale and capabilities
- Culture of engagement and client centricity
- Deep management bench strength

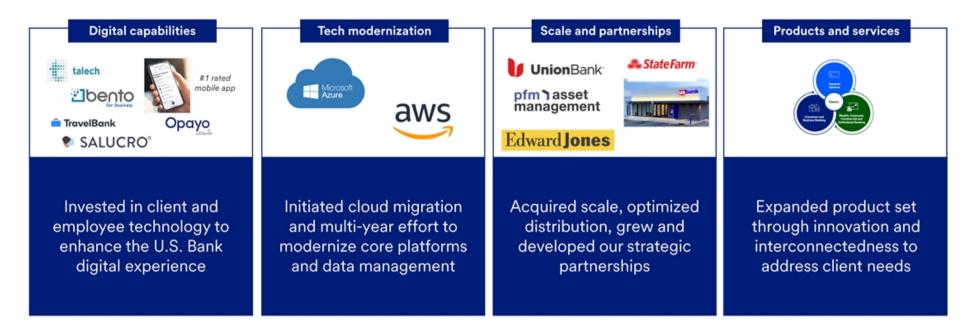
... as we evolve with the market

- Increased scale via strategic acquisitions
- Continued business investment and optimization
- Expanded reach through digital and partnerships
- · Delivered returns and accelerated capital build
- · Activated succession planning

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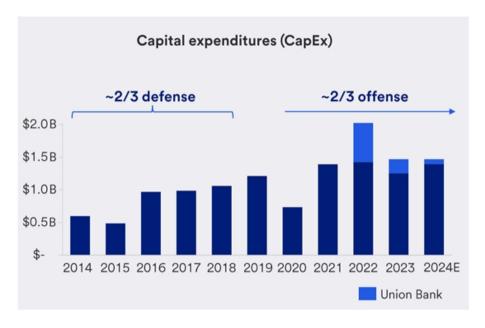


Investments positioned us well for long-term growth and greater efficiency



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These strategic investments came at a cost

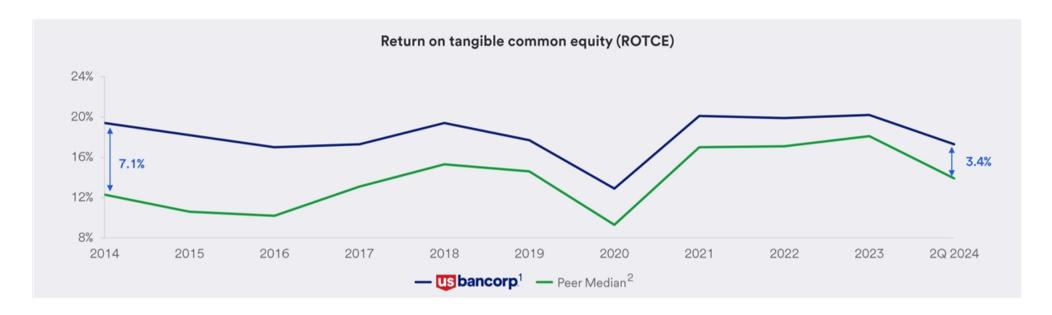


- Our ramp up in overall CapEx spend recognized the importance of enhancing our digital and technological capabilities to drive growth objectives
- During the last five years, we shifted our CapEx spend from mostly defense to mostly offense

Defense	Offense		
 Enterprise risk management Technology modernization Physical asset optimization (e.g., branch network) 	 M&A, bolt-on acquisitions Unique fee-based businesses Payments and money movement Digital capabilities 		

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Peers have narrowed the gap on returns and efficiency



1 Non-GAAP. Adjusted for notable items. See appendix for calculation and description of notable items; 2 Source: Visible Alpha, adjusted for certain non-GAAP items. See "Notes" slide in the appendix for information about the peer set

Our recent optimization efforts have focused on simplicity and efficiency



Branch network

- Optimized the branch network, moving from ~3.1K locations in 2019 to ~2.2K in 2024
- Closed more than 60% of in-store branches; Acquired branches from Union Bank and traditional build



Technology and operations

- · Centralized technology functions across the organization to drive synergies
- · Aligned operational functions into one team, including the restructure of call centers



Organizational structure

- · Created a simplified structure for Wealth, Corporate, Commercial and Institutional Banking
- · Consolidated revenue lines under one leader to further drive our interconnectedness

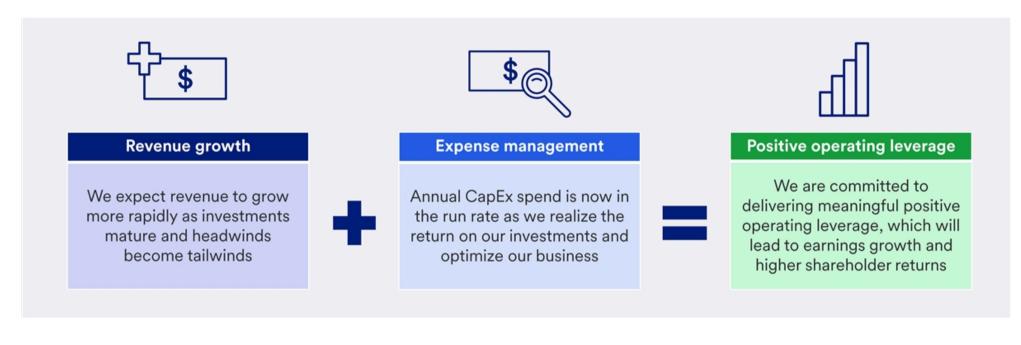
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Today, we are a highly trusted partner with a strong foundation

NYSE traded	USB	Assets	\$666B	Assets under		\$480B
Fortune rank	107	Deposits	\$514B	management ¹	Ψ.002	
		Loans	\$375B	Assets under custody and administration ¹	\$11T	

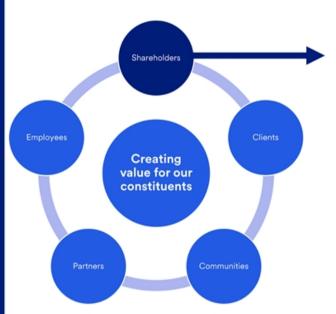


We are at an inflection point



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A true inflection requires reflection on where we were, where we are, and where we're headed



We are committed to the following for our shareholders:

- · Industry-leading returns
- · Leveraging our scale advantage
- · Positive operating leverage
- · Increased capital levels and distribution
- · Continued investment in our growth

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Today's agenda

Building on our strong foundation: interconnectedness drives our growth

- Deepen client relationships
- Enhance product innovation
- Broaden reach

Today's presenters

Gunjan Kedia Shailesh Kotwal Stephen Philipson Arijit Roy

Investing in our future

- Advance technology initiatives
- · Enhance digital capabilities
- Optimize operations

Today's presenters

Terry Dolan Dilip Venkatachari Dominic Venturo

Risk and financial management

- · Fortify our balance sheet
- Create industry-leading returns
- · Focus on risk and credit discipline

Today's presenters

Jodi Richard John Stern

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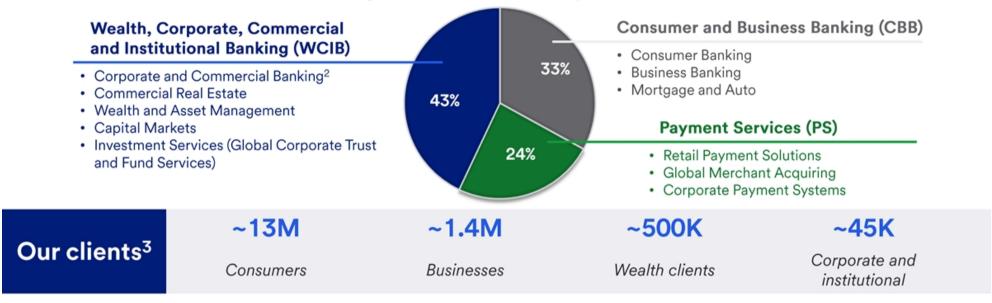
Building on Our Strong Foundation

Gunjan Kedia President

CU.S. Bancorp

Diversification and interconnectedness bring the best to our clients

Percentage of total net revenue by business line¹



©U.S. Bancorp 11H 2024 taxable-equivalent basis. Business line revenue percentages exclude Treasury and Corporate Support. Non-GAAP. See appendix for reconciliation; 2 Includes a portion of Treasury Management; 3 Client data as of March 31, 2024

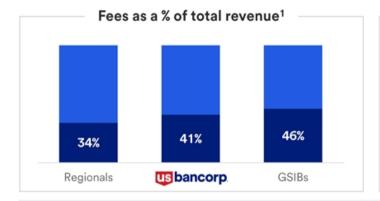
The strength of our resilient, diversified business mix



©U.S. Bancorp 11 H 2024 taxable-equivalent basis. Business line product mix revenue percentages exclude Treasury and Corporate Support. Non-GAAP. See appendix for reconciliation

Accelerating fee growth with transaction-processing solutions

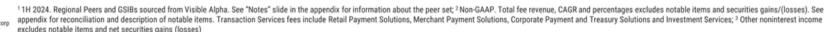
Our investments in money movement capability creates meaningful scale





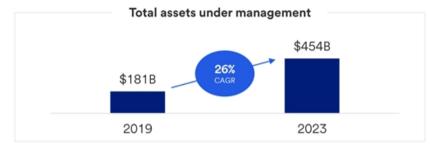
Core strategies to accelerate future growth:

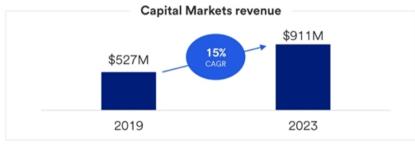
- 1. Embed capabilities in unique, client-focused solutions (e.g., Tech led, Business Essentials, private capital)
- 2. Strengthen product capabilities organically and through acquisitions (e.g., Salucro, Travel Bank)
- 3. Expand European footprint (e.g., Opayo, Luxembourg)



Wealth and Capital Markets strategy

Sufficient scale to drive organic growth in our advice-based businesses



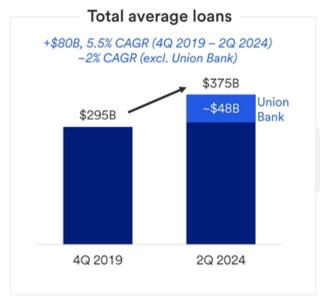


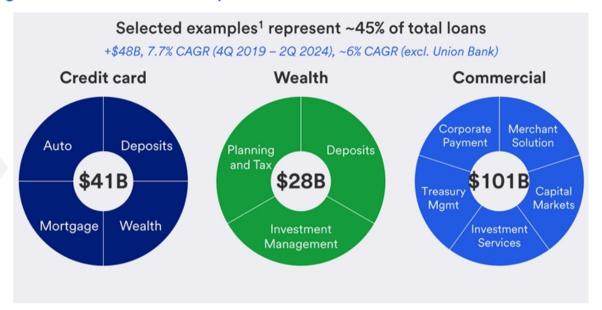
- Advice-based businesses are relatively new (~15 years)
- · Opportunities to deepen client relationships:
 - Wealth penetration of consumer franchise
 - Primary lead relationships for syndicated clients
 - Asset management in our government practice
- · Core strategies to accelerate future growth:
 - New products and product interconnectivity
 - Disciplined client introductions
 - Partnerships and expansion markets

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Fee growth is supported by our balance sheet

Compelling client solutions are driving growth in attractive loan portfolios





OU.S. Bancorp 1 Examples show average line of business loan balances for 2Q 2024. Credit Card includes Payments Services. Commercial includes WCIB global markets & specialized finance, middle market, and corporate banking and other

Our opportunity with clients

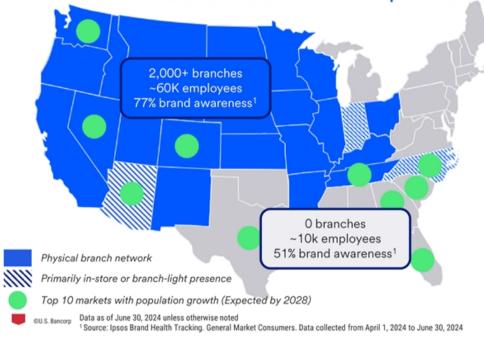
Go-To-Market revitalization has sharpened execution and accelerated results

	Client satisfaction 2019-present ¹	Multiservice core clients ²	We have opportunity in	Client satisfaction
	+7%	~40%	Young affluent	+
Consumer				Broad product set
	2019 2024		Larger end of small businesses	=
Business	+9%	~30%		Multiservice clients
	2019 2024			
Commercial	Sustained high satisfaction	~55%	Selected verticals: private capital, healthcare, travel/bespitality	Contributes ~3x more revenue than a single- service client
	2019 2023		travel/hospitality	

©U.S. Bancorp 1 Client satisfaction scores based on U.S. Bank benchmarking programs as of June 30, 2024 for Consumer and Business and December 31, 2023 for Commercial. Investment Services and Wealth scores not included 2 Reflects clients who are eligible for multi-product relationships as of March 31, 2024

Our digital journey expanded our reach



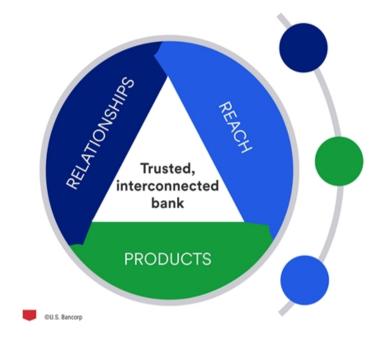


Core strategies for establishing a national franchise:

- Digital banking and client centers
- Partnerships
- Acquisitions

Building a trusted, interconnected bank

Strategy builds enduring, unique solutions to drive value for clients



DEEPEN CLIENT RELATIONSHIPS

From client experience to client depth

Focused on multiservice client penetration

ENHANCE PRODUCT CONNECTIVITY

From digital excellence to embedded interconnectivity

Focused on fee growth

BROADEN REACH

From physical footprint to multi-channel distribution

Focused on client growth





Interconnectedness Drives Our Growth

Arijit Roy

Executive Vice President, Consumer and Business Banking

CU.S. Bancor

Consumer and Business Banking

Relevant, everyday banking for all clients

Clients¹

	Consumer Banking	Consumer Lending ~4M	Business Banking ~1.4M	DepositsMortgageAuto/RV/Leasing	Consumer LendingBusiness Lending
	~OIVI	~41VI	~ 1.4101	Auto/ IV Leasii	19
		Co	ntribution to t	otal U.S. Bancorp ³	
Average deposits		Average loans Fe		Fee revenue	
45%		42%		16%	
Demonstr			Demonstr	ated results	
	#4		#2	#4	#1
	Deposit sha within footpr		nk retail age lender ⁵	SBA lender ranked by volume ⁶	d Mobile and online banking ⁷

Products

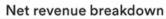
Reach

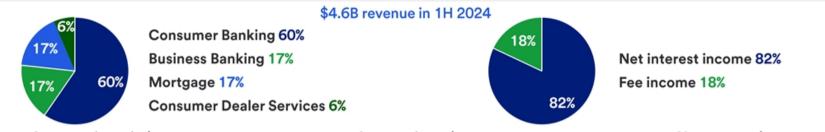
- · 2.2K branches²
- · Award-winning mobile app, 84% digitally active
- · Nationwide partnerships



1 Client data as of March 31, 2024; 2 Number of branches as of June 30, 2024; 3 Contribution to total U.S. Bancorp is calculated based on 1H 2024 financial results. Excludes Treasury and Corporate Support. Non-GAAP. See appendix for calculation; 4 Based on FDIC data as of June 30, 2023. \$250M deposit cap. States within 26-state footprint; ⁵ Inside Mortgage Finance 1Q 2024. Based on dollar amount of transactions; ⁶ SBA Lender Report 2023; ⁷ Javelin Strategy & Research, 2024 based on scores across six

Financial highlights

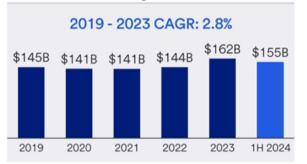












Net revenue1



@U.S. Bancorp 1 Reflects the most recent externally reported information

Our consumer journey

Looking back...

- Evolved physical network into a national franchise
- Established digital-first mindset to achieve
 #1 rated¹ mobile app and online banking
- Digitally transformed mortgage business;
 Expansion into 44 states
- Launched business banking and payments ecosystem strategy



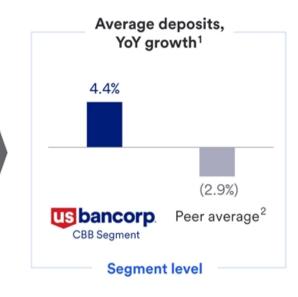
©U.S. Bancorp 1 Javelin Strategy & Research, 2024 based on scores across six evaluation categories

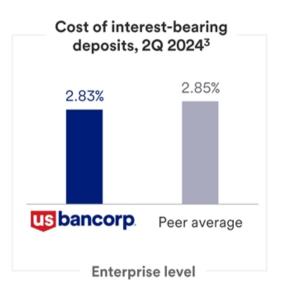
Deposits growth with predictive marketing and disciplined pricing

Scaling repeatable approach beyond Consumer to Wealth and Business Banking

Highly analytical, focused execution

- · Granular prices and cash offers
- Deposit origination across 50 states
- · Higher retention of core deposits
- Lower through-the-cycle deposit beta





Data sourced from 2Q 2024 public earnings releases. Peer set includes JPM, BAC, WFC, PNC, TFC, CFG, FITB, KEY, RF, C, HBAN and is based on a simple average across peer set; 1 Percentage change is based on year-over-year growth (2Q 2024 vs. 2Q 2023); 2 Balance data is sourced at segment level to approximate USB's Consumer and Business Banking segment. Not a direct comparison; 3 Cost of interest-bearing deposits data is enterprise level (not disclosed at segment level)

Our California strategy is driving growth

Focused approach to cross-business collaboration and deepening strategies



California opportunity

California at a glance

- ~3 million consumer, business, wealth, and commercial clients
- ~600 branches
- · Successfully acquired and integrated Union Bank

Strategic approach to growth

- Proactive campaigns welcoming Union Bank clients to franchise
- · Data-driven collaboration across client segment sales teams
- · Coordinated product, marketing, and sales excellence

California results to date

MARKET SHARE¹

 #4 rank by deposits, from #10 prior to Union Bank acquisition

CLIENT GROWTH²

+7% net new clients

DEEPENING RELATIONSHIPS

- +102% consumer credit cards³
- +68% business credit card relationships³
- +3.1% wealth, commercial revenue²

CLIENT SATISFACTION⁴

#1 in retail banking, fourth year in a row

¹ California percentage of deposits. Based on FDIC data as of June 30, 2023 (#4 rank) vs. June 30, 2022 (#10 rank); ² YoY data as of April 2024 year to date. Net new client growth excludes Union Bank; ³ YoY data as of May 2024 year to date; ⁴ J.D. Power

Compelling client solutions through product connections

Driving sustainable growth through interconnected offerings



- · Intentional deposit + mortgage offering
- Mortgage clients invited to open checking account for relationship discount
- Total deposit balances from strategy would equate to ~40 new U.S. branches¹

Cross-product solutions



BUSINESS | Business Essentials

- Innovative merchant + checking product bundle for businesses
- Single application, approval, onboarding, and servicing experience
- · Significant reduction in friction to apply

Compelling product bundles



- · New card + bank offering
- Benefits increase with deposit balances and card spend
- Market leading, everyday banking combined solution for young affluent consumers

Innovative benefits

©U.S. Bancorp ¹ Based on average deposits per U.S. Bank branch as of June 30, 2023.

Branch transformation is improving our distribution

Delivering full breadth of products and quality client experiences

Our People

Client-focused and needsbased expertise



Evolved model from transactional to consultative and solution-oriented

Our Products

Comprehensive in-branch offerings



Expanded **breadth of solutions** across banking, payments, business, and wealth

Our Spaces

Continuous innovation and improvement

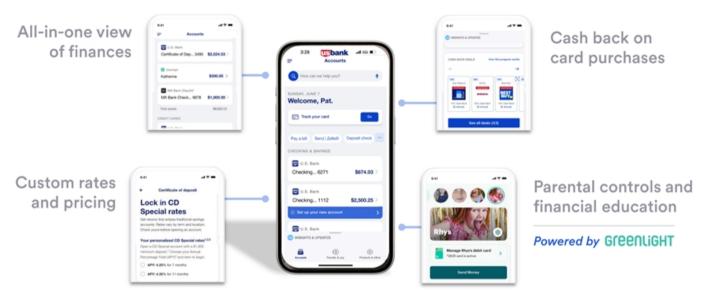


Modernized branches; Continue to invest **\$200M** annually across network

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Everyday banking, anywhere

Our award-winning digital tools extend our reach



DIGITAL TRENDS SINCE 2019¹

2024 Best in Class

World Banking and Online Banking²

Digital Adoption ³	+15% growth
Digital Consumer Sales Share ⁴	~2x growth
Digital Business Sales Share ⁴	~4x growth

¹ Growth rates represent December 31, 2019 through June 30, 2024; ² Javelin Strategy & Research, 2024; ³ Core consumer clients active in at least one channel in the previous 90 days. Digital includes both online and mobile platforms; ⁴ Growth rate represents a multiple of total sales where the account booked is a result of a customer submitting an application through a digital channel.

Leading partnerships are expanding our reach

Driving new client growth in out-of-footprint markets



- 19.4K State Farm agents in 48 states¹
- ~850K trusted relationships with ~120K accounts generated in 2023
- Significant opportunity to grow in out-offootprint states
- Expansion of consumer, card, and business offering into personal lending expected in 2025

Edward Jones

- 19.5K Edward Jones advisors in 50 states²
- Largest advisor network of ~15K offices²
- ~8M Edward Jones clients2
- Offer our everyday banking products to Edward Jones clients
- Target launch in 2025







©U.S. Bancorp ¹ As of December 31, 2023. ² As of June 30, 2024.

In closing, we deliver for our clients, every day

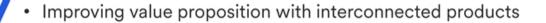
Propelling the delivery of a trusted, interconnected bank with relevant solutions for our clients

Key differentiators ...

- Product connections
- 2 Digital excellence
- 3 National reach

... propelling growth going forward





· Expanding capital-light reach through strategic partnerships

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Interconnectedness Drives Our Growth

Shailesh Kotwal

Vice Chair, Payment Services

CU.S. Bancor

Payment Services

Clients1

Interconnectedness, scale, and breadth

ventures are consolidated per Nilson Report (Issue 1260, Mar 2024).

U.S. commerci issuer ranked by volume ³	y spend issue	S. credit r ranked by olume ⁴	Freight payments provider ranked by volume ⁵	Bank-owned U.S. merchant acquirer ranked by volume ⁶
#3		#5	#1	Top 3
		Demonstrat	ed results	
2	4%	40	%	11%
Net r	evenue	Fee rev	enue	Average Ioans
	Cor	ntribution to tot	al U.S. Bancorp ²	
~14.6M	~6.3M	~8.4M	Merchant solutions	- Freight, supply chain
Total clients	Multi-product eligible clients	Partner clients	 Issuing credit, debit, prepaid, commercial, fleet, virtual cards 	 Treasury management solutions Freight, supply chain

Products



Direct: 2K+ branches; digital distributionRMs: Business / Commercial / Corporate

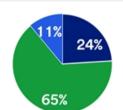
• Partners: ~50K distribution points

Reach

¹ Client data as of March 31, 2024; ² Contribution to total U.S. Bancorp is calculated based on 1H 2024 financial results. Excludes Treasury and Corporate Support. Non-GAAP. See appendix for calculation; ³ Volume per Nilson Report (Issue 1258, Feb 2024). Includes consumer, small business and commercial volume; ⁵ Based on full year 2022 results for key competitors and company reports; ⁶ Ranking assumes joint 38

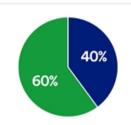
Financial highlights

Net revenue breakdown



\$3.4B revenue in 1H 2024

Global Merchant Acquiring 24%
Retail Payment Solutions 65%
Corporate Payment Systems 11%

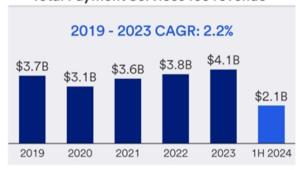


Net interest income 40% Fee income 60%

Average loans¹



Total Payment Services fee revenue¹



Post-Covid growth rates¹

	2021-2023 CAGR
Credit only fee revenue ²	9.2%
Merchant processing services fee revenue	7.0%
Corporate payment products fee revenue	14.9%

OU.S. Bancorp 1 Reflects the most recent externally reported information; 2 Excludes debit and prepaid

Our payments journey

Looking back...

- Significantly invested in tech-led and digital
- Established banking-payments ecosystem
- Extended core and adjacent money movement capabilities
- Expanded our reach
- Formed stronger risk capabilities (e.g., fraud, cybersecurity)



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Our strategy for growth

Industry trends

Highly competitive

Digitizing payment activities

Financial discipline emerging

Evolving fraud and payments security threats

Regulatory and legislative pressure

Interconnected
Banking + Payments
Strategy

Embed seamless money movement capabilities and value-added services with clients and partners

Disciplined growth

Seamless, embedded client experiences

Growth creation through value-added services

A holistic offering using our collective strength

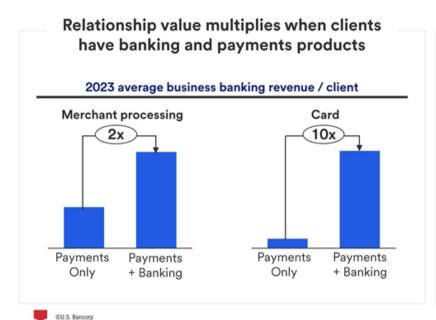
Trust through prudent risk management

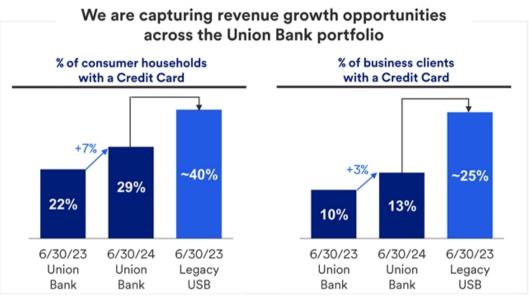
Strong financial discipline

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An interconnected bank unlocks significant value creation and growth

Deeper relationships and Union Bank opportunity driving growth





Our tech-led strategy paved a path for Integrated Payments Solutions

Integrating our full suite of payments solutions into our partner technology multiplies value



Leveraging our acquired capabilities to deliver integrated solutions and results











©U.S. Bancorp 1 CAGR based on 2019-2023

Expanded reach through Elan and partnerships

Partner business provides meaningful distribution capability and drives revenue growth



Partnerships

- · Nationally leading brands in a diverse set of industries
- ~109M Households²
- ~50K Distribution points⁴



















©U.S. Bancorp 1 As of July 31, 2024; 2 As of December 31, 2023; 3 YTD as of July 31, 2024; 4 As of May 31, 2024

In closing, Payments is an integrated business

Positioned to win... both short- and long-term

Key differentiators ...

- 1 Deeply interconnected
- 2 Broad product set
- 3 Unique partnerships

... propelling growth going forward





 Industry-leading partner model expands our reach across multiple distribution channels



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Interconnectedness Drives Our Growth

Stephen Philipson

Senior Executive Vice President, Wealth, Corporate, Commercial, and Institutional Banking

GU.S. Bancor

Wealth, Corporate, Commercial, and Institutional Banking

Scale, service, and product depth and breadth for institutional and wealth clients

Products

· Capital markets

	individuals ~500K	~15K	and institutions	Treasury managementWealth management	Corporate trust Custody t	
		Co	ntribution to to	tal U.S. Bancorp ²		
	Average deposits		Average	loans	Fee revenue	
54%		47	%	44%		
			Demonstrat	ed results		
	~90%		#1	#5	#6	
	Of Fortune 1000 companies bank with us		oorate trust s we serve ⁴	Investment grade bond underwriting ⁵	U.S. custodian ⁶	

Government

Clients¹

Wealthy

Companies

Reach

- ~3K wealth advisors International hubs in and relationship managers
 - Dublin, London, and Luxembourg
- National footprint · 50 client centers



1 Client data as of March 31, 2024; 2 Contribution to total U.S. Bancorp is calculated based on 1H 2024 financial results, Excludes Treasury and Corporate Support, Non-GAAP, See appendix for calculation; 3 Fortune and Fortune Media IP Limited are not affiliated with, and do not endorse products or services of, U.S. Bancorp; 4 US and Europe market share data sourced from Greenstreet ABAlert for the ABS/MBS and CLO rankings and Refinitiv for the Corporate and Municipal rankings. Rankings based upon number of deals and volume in dollars. Data as of March 2024; 5 LSEG/LPC as of June 30, 2024, based on number of deals; 6 March 2024 per FDIC. Rankings exclude non-bank custodians, foreign banks, and non-FDIC banks; 7 J.D. Power 2024 U.S. fullservice investor satisfaction study released on March 21, 2024 based on investors surveyed from January 2023 - January 2024, who may be working with a financial advisor from U.S. Bank or its affiliate, U.S. Bancorp Investments

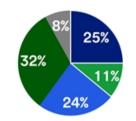
· Institutional banking · Asset management

· Fund servicing

Financial highlights

Net revenue breakdown

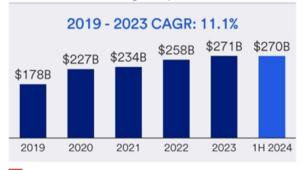




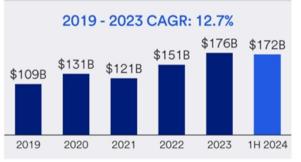
Wealth and Asset Management 25%
Capital Markets and other 11%
Investment Services 24%
Corporate and Commercial Banking 32%
Commercial Real Estate 8%



Average deposits¹











©U.S. Bancorp 1 Reflects the most recent externally reported information

Our institutional journey

Looking back...

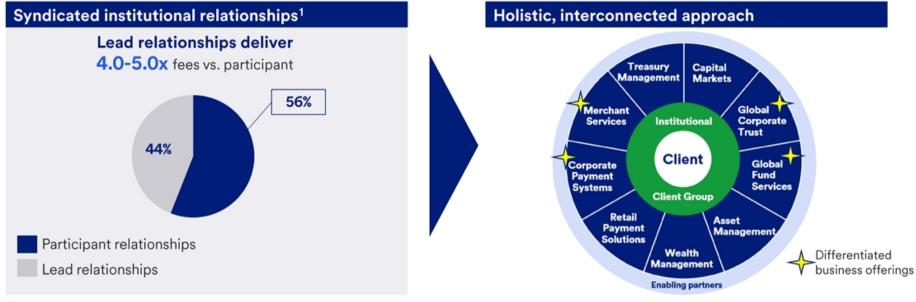
- Made digital and technology investments
- Pivoted towards capital efficient growth
- Expanded products across capital markets
- Positioned to leverage Union Bank
- Drove cohesive go-to-market approach



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Delivering on a holistic, interconnected approach

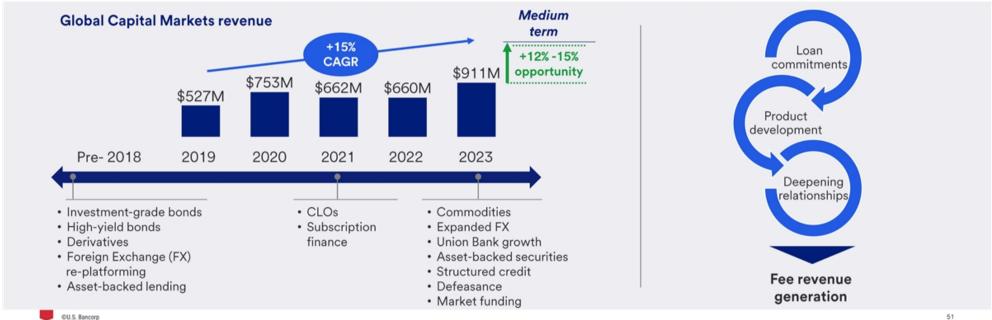
Opportunity to up-tier and deepen institutional relationships



OU.S. Bancorp 1 Based on ~2,500 relationships. Relationships include all syndicated institutional relationships and does not represent total institutional client base. As of May 2024

Broadening our Global Capital Markets capabilities

Relationship deepening and product expansion driving consistently strong growth



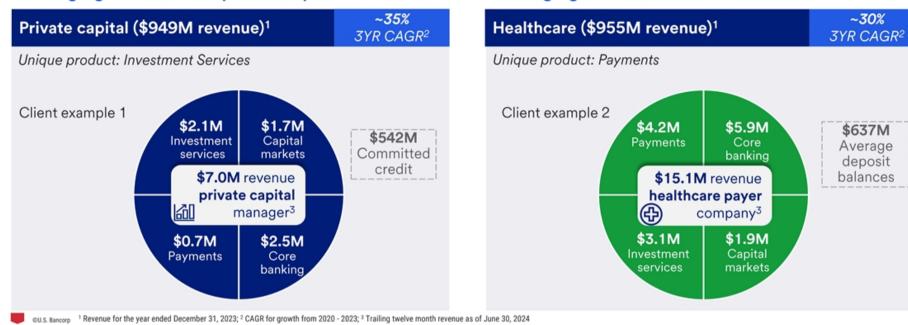
Dominant position with Global Corporate Trust

A gateway to our core fee businesses and diversified deposit base



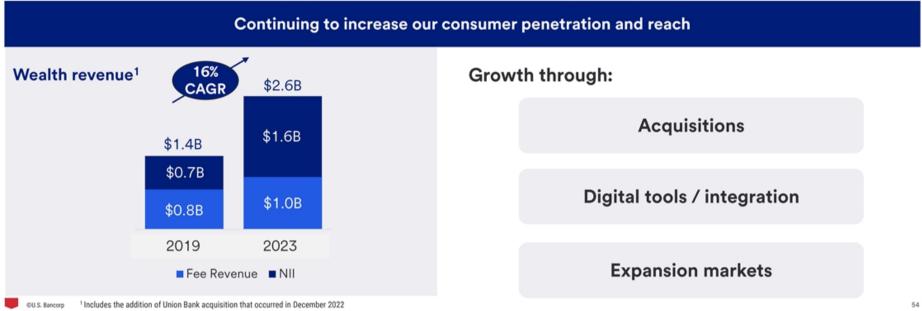
Verticalization in high growth segments of the economy

Leveraging best-in-class products provides differentiation in high growth sectors



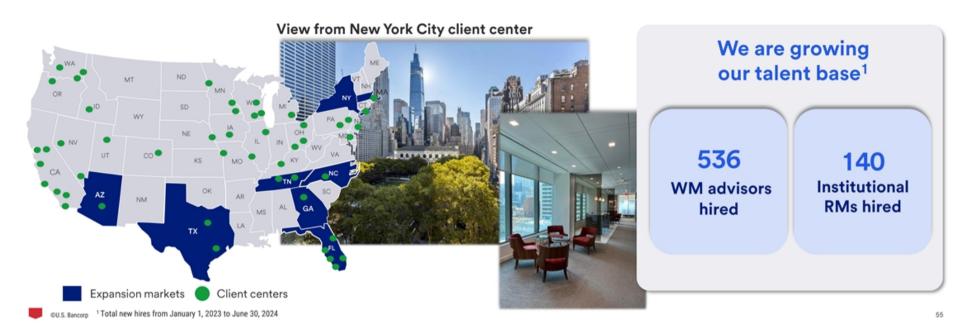
Increasing wealth penetration within the consumer franchise

Investments create a cohesive experience for wealth management and consumer clients



Integrated client centers in expansion and hub markets

Leveraging our brand, products, and digital investments to grow beyond our branch network



In closing, we are proving out our growth strategy

We have leveraged our strength to build and grow a comprehensive wealth and institutional business

Key differentiators ...

- 1 Unique product mix
- 2 Relationship focus
- 3 Scale

... propelling growth going forward

- · Relationship depth
- Product expansion
- · Market share growth



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Interconnectedness Drives Our Growth

Gunjan Kedia President

GU.S. Bancor

In closing

Building a Trusted, Interconnected Bank

- Our investments have created strong points of differentiation in fee products, partnerships, and scale
- These differentiators drive future **growth** through deeper client relationships, interconnected products, and national reach
- We have focus and momentum on execution

Scale | National reach | Fee growth | Client depth

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Investing in Our Future: A Panel Discussion

Terry Dolan (Moderator)

Vice Chair, Chief Administration Officer

Dominic Venturo
Senior Executive Vice President, Chief Digital Officer

Dilip Venkatachari Senior Executive Vice President, Chief Information and Technology Officer

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Our digital approach

Driving growth, engagement, and loyalty across the businesses through products and services

Strategic prioritization while delivering...



Across the Segments

Consumer, Small Business, and Corporate



Customer Servicing

Do-It-Yourself, Do-It-Together



Digital Maturity

Available, Autonomous, Smart and Personalized



Customer Acquisition

Employee Tools, Champion / Challenger

Reusability is a core competitive advantage supporting ~80% of new experiences with off-the-shelf components



Digitalization efforts continue to set us apart and drive growth

Industry leadership across applications, tools, and customer satisfaction...

...driving meaningful growth since 2019













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¹Corporate Insight Mobile Monitor Competitive Research Report: Mobile Virtual Assistants, 1Q 2024 ² Javelin Strategy & Research, 2024; ³ Kiplinger Personal Finance Best Firms for Customer Service: Mortgage Lenders, October 2020; ⁴ Keynova Group semi-annual Mobile Banker Scorecard, March 2024; ⁵ Keynova Group 2Q 2024 Online Banker Scorecard, May 2024; ⁶ Cornerstone Advisors Mobile Deposit Benchmark Report, 2023; ⁷ Growth rate represents December 2019 through June 2024 in percent of active channel core Consumer Banking customers in at least one channel in the previous 90 days (U.S. Bank mobile app, online banking, and mobile web); ⁸ Growth rate represents December 2019 through June 2024 multiple of total sales where the account booked is a result of a customer submitting an application through a digital channel (U.S. Bank mobile app, online banking, and mobile web).

Modernizing our technology

Enhancing the client experience as we deliver compelling products, services, and partnerships faster



Enhance customer applications and interfaces



Modernize our core systems



Migrate to a unified data platform



Leverage cloud

Supporting industry leading experiences; Increasing efficiency and interconnectedness

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Tech modernization enables business growth and increased financial efficiency

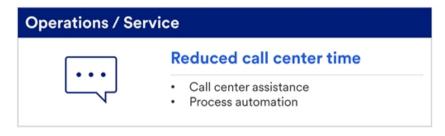
- Simpler API-based architecture with increased re-use
- Increased release frequency
- Reduced mainframe usage and reliance
- Accelerated skill adoption



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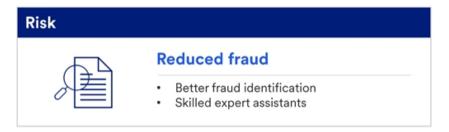
Artificial Intelligence is focused on the highest-impact areas

Solid foundational capabilities in Innovation R&D and Enterprise Analytics









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Driving business priorities via digital and technology

Digital-first excellence supports a better client experience, improved product quality, and footprint expansion

Scalability

- Build on Consumer strengths
- Leverage capabilities across Wealth, Small Business, and Corporate
- Multi-faceted, capitallight approaches

National Reach

- Award-winning digital tools and products facilitating growth beyond our footprint
- Strategic partnerships

Fee Growth

- Excellence in money movement capabilities and product connectivity
- Verticals in high-growth sectors

Client Depth

- Multiservice client relationships
- · Product interconnectivity

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Risk Management

Jodi Richard Vice Chair, Chief Risk Officer

CU.S. Bancor

Credit risk management is a core competency

A strong credit culture is key to our through-the-cycle performance

Proven track record of credit performance during economic downturns

Consistent approach to underwriting:

- Portfolio diversification and proactive credit risk management
- No meaningful expansions, or contractions, through business cycles
- Comprehensive risk appetite limit structure (~150 credit risk limits)

A track record of prudent risk management...

Historical outperformance during periods of stress

Robust identification and mitigation of emerging risks

Proactive increase in reserve levels to capture risk

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Our loan portfolio is well-diversified

Balanced across industry, property type, and product

C&I Loans by Industry



- 19 C&I Industries
- No single concentration > 6% of total loan portfolio

Reserves	Reserve	% of Total Reserves	
Reserves	USB	Peer Median ¹	Reserves
\$2,180	1.6%	1.3%	28%

CRE Loans by Property Type



- · 8 CRE Property Types
- No single concentration > 5% of total loan portfolio

	Reserves	Reserves to Loans		% of Total
	Nesei ves	USB	Peer Median ¹	Reserves
CRE	\$1,596	3.1%	2.6%	20%
Office ²	\$676	10.4%	8.9%	9%

Consumer Loans by Product



- 5 Consumer Product Types
- 31% of total loan portfolio in secured residential mortgage

Reserves	Reserves	% of Total	
Kesel ves	USB	Peer Median ¹	Reserves
\$4,158	2.2%	1.9%	52%

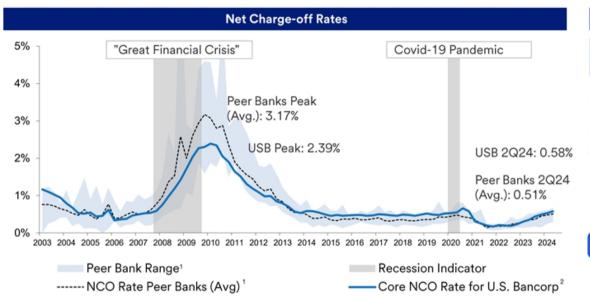


Data as of June 30, 2024. \$ in millions.

Source: Peer company reports. See "Notes" slide in the appendix for information about the peer set; 2 Office reserves are a part of our total CRE reserves.

Proven "through-the-cycle" performance

Only bank in our peer group¹ without a quarterly earnings loss during the "Great Financial Crisis"



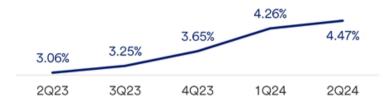
Through the Cycle Expected Loss Rates ³				
Loan Portfolio	2019 NCO%	2024 NCO%		
Commercial	0.40%	0.40%		
CRE	0.65%	0.65%		
Small Business	2.35%	1.95%		
Residential Mortgages	0.35%	0.25%		
Credit Cards	4.65%	4.60%		
Other Retail	0.90%	0.75%		
Total	0.95%	0.80%		

¹ Source: S&P Global. See "Notes" slide in the appendix for information about the peer set; ² Non-GAAP financial measure for 4Q22, 1Q23, and 2Q23; see appendix for calculations and description of notable items; ³ Through the cycle loss rate is intended to represent average annual losses over an economic cycle. We typically consider a 10-year period with 7-8 good years and 2-3 stress years.

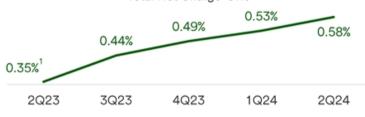
Credit Quality

Asset quality trends reflect our through-the-cycle view

Credit Card Net Charge-Offs

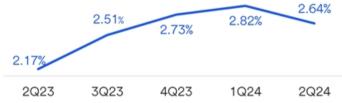


Total Net Charge-Offs

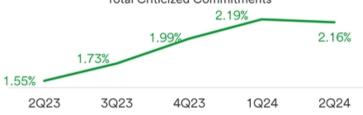




Credit Card 30 Day+ Delinquencies







¹ Non-GAAP. Adjusted for notable items. See appendix for calculation and description of notable items

Enterprise risk management is a foundational strength

Equipped to meet increasing regulatory expectations

Enable business growth



Advance risk management



Navigate regulatory environment



Focus on key and emerging risks



- Speed to market within risk reviews
- Align strategic priorities with risk appetite limits
- Automate, simplify and integrate
- Ongoing investment in processes and controls
- Strong risk culture and regulatory relations
- Thorough and timely issue remediation (e.g., Union Bank consent order resolution)

Economic uncertainty and impact on interest rate risk, liquidity, and capital

Credit trends (e.g., CRE office, multifamily)

Cyber and fraud

Environmental, social, and governance priorities

Data (e.g., quality, access, privacy, AI)

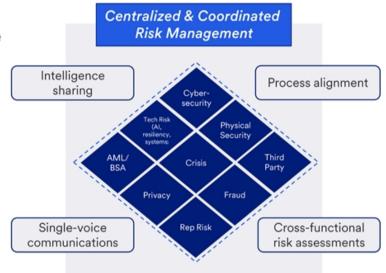
Our integrated approach to risk appetite brings alignment between strategy, capital, and risk

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Strengthened resiliency around external threats

Centralized functions and capabilities enhance our ability to navigate existing and emerging risks

- Investment in technology and data improve customer experience through targeted detection
- Artificial intelligence detection capabilities detect more fraud while flagging fewer false alarms
- Internally developed and patented data science methods improve fraud detection
- Coordinated testing and back-up capabilities enhance operational resiliency



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Sustained investment in cybersecurity

Remain vigilant in an environment of heightened cyber threats



Continued investment in technology and personnel



Meet or exceed financial sector standards including designation as an advanced security program by BitSight¹



Strong relationships with industry and federal partners; Timely threat intelligence and coordinated incident response



Strong governance (i.e., Board Cybersecurity and Technology Committee)



1 BitSight is an independent data-driven organization that measures the security performance of an organization and its vendors

Effective risk management is foundational to U.S. Bancorp

- Proven track record through economic cycles
- Strong governance and risk culture

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• Proactive identification and mitigation of emerging threats







Financial Management

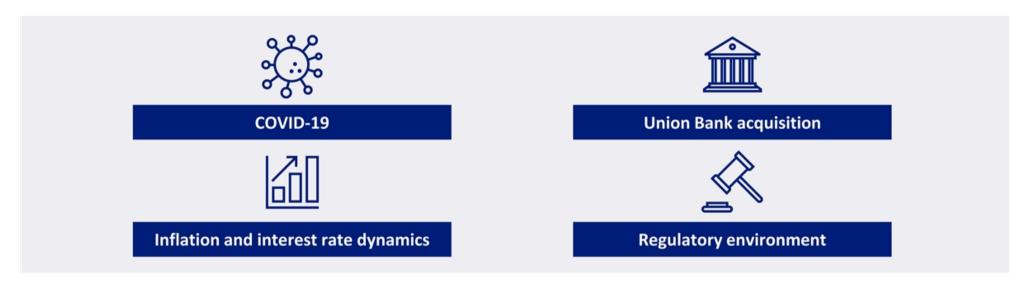
John Stern

Senior Executive Vice President, Chief Financial Officer

CU.S. Bancor

The last five years have been extremely volatile

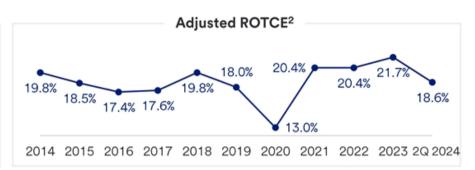
Major shifts since 2019

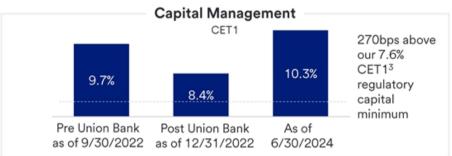


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We have managed effectively through the cycle







Navigating Uncertainty and Promoting Future Growth

- · Strong focus on financial and risk discipline
- Industry-leading returns on tangible common equity
- Investment spend is now in the run rate
- Execution of our capital management strategy

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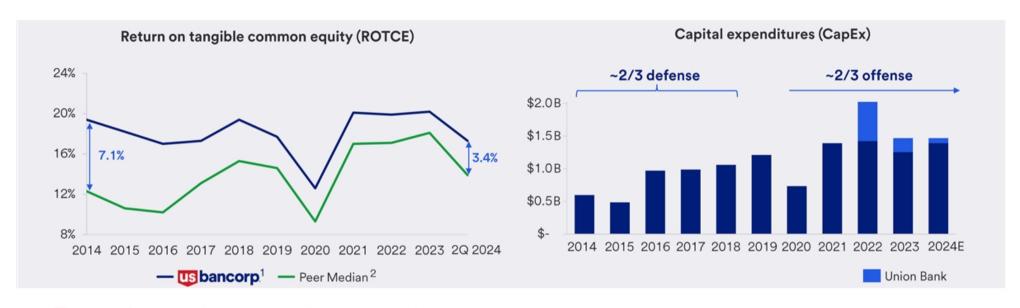
¹ H 2024 taxable-equivalent basis. Business line revenue percentages exclude Treasury and Corporate Support. Non-GAAP. See appendix for reconciliation

² ROTCE: Return on Tangible Common Equity. Non-GAAP. Adjusted for notable items and intangibles amortization. See appendix for calculation and description of notable items

³ Common-equity tier 1 capital to risk-weighted assets, reflecting Basel III standardized with 5 year current expected credit losses (CECL) transition

Our ROTCE advantage to peers has narrowed

Step up in CapEx spend since 2014; Shifted from defense to offense



¹ Non-GAAP. Adjusted for notable items. See appendix for calculation and description of notable items

² Source: Visible Alpha, adjusted for certain non-GAAP items. See "Notes" slide in the appendix for information about the peer set

We are at an inflection point

As headwinds become tailwinds, we're focused on building on our strong foundation

Key Headwinds...

- · Rising interest rates / inverted yield curve
- Proposed rule making (e.g., Basel III End Game)
- · Step up in CapEx investment spend
- Accelerated capital build (post-Union Bank acquisition)



Are Now Tailwinds...

- Normalizing rate environment / yield curve
- · More clarity on proposed rule changes
- · Annual CapEx spend in the run rate
- Balance of capital build and distribution

Focusing on the future







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Financial management overview

Executing on our growth strategy while maintaining our strong risk discipline

Capital-efficient loan growth; Focus on relationship-based deposit and loan growth Improved on- and off-balance sheet liquidity

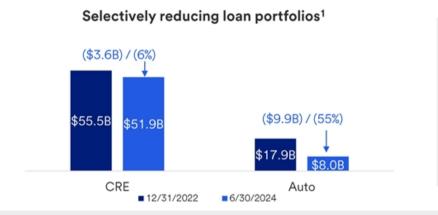
 Agility to manage interest rate risk under multiple rate scenarios Maintaining our risk discipline across the enterprise

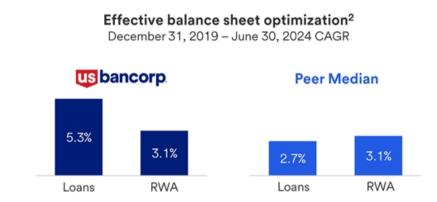
 Supporting fee growth (relationship-based, enhancing returns)
 Focus on prudent expense management to capitalize on growth investments

 Revising our capital targets to meet our objectives
 Balancing capital build with distribution

Capital-efficient growth

Prioritizing profitability while also executing on balance sheet optimization strategies





- Strategically reduced our exposure to single-service auto loans; Reduced our commercial real estate concentration
- Focused on high margin / high growth business that exceeds our ROE hurdle rates; Deepening our most profitable client relationships

©U.S. Bancorp 'Ending ball

2 Source: S&P Global, Ending Balances, RWA is Standardized Risk Weighted Assets. See "Notes" slide in the appendix for information about the peer set

Balance sheet strength

We maintain a robust liquidity profile with prudent cash levels and a well-diversified investment portfolio



- Strengthened liquidity through increased cash positioning, investment portfolio diversification, and deep monetization capabilities
- · Investment portfolio rebalancing has improved our average yield, NII trajectory, capital, and liquidity positioning

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1 Cash and due from banks balances

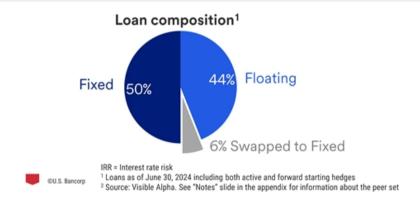
Interest rate risk management philosophy

Effective balance sheet positioning and disciplined deposit pricing performance

IRR management objectives



- · Measured risk-taking
- · Holistic approach to balance sheet management
- Flexibility under multiple scenarios dictated by key assumptions



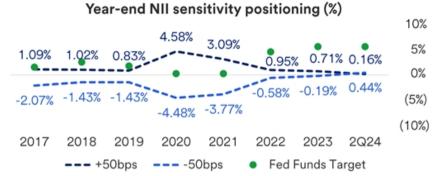


Quarters After F	irst Rate Change	1st	2 nd	3rd	4 th	•••	9 th
2021 – 2024	us bancorp.	10%	17%	25%	30%		51%
Rising Cycle	Peer Median	4%	9%	19%	27%		52%
2019 – 2021	us bancorp.	26%	27%	34%	37%		44%
Falling Cycle	Peer Median	14%	22%	28%	33%		42%

A strategic and active hedging program

Flexibility to manage capital and interest rate risk under multiple rate scenarios





- · Effective management of interest rate, capital, and liquidity risks
 - Pay fixed swaps reduce capital volatility and shorten the duration of the AFS portfolio
 - Receive fixed swaps on floating commercial loans and fixed-rate debt reduce short-end asset sensitivity and provide NII protection

©U.S. Bancorp 1 As of June 30, 2024

Multiple levers drive net interest income growth

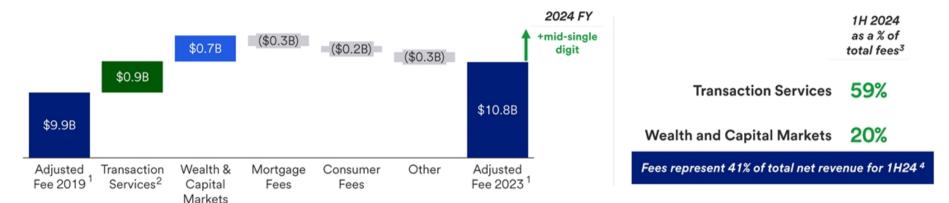
Our guiding principles cut across various components of the balance sheet

Asset Optimization	 Continue to opportunistically reposition lower yielding earning assets into higher yielding Disciplined approach to loan mix; Prioritizing growth that enhances overall profitability and capital generation
Fixed Asset Repricing	 Continue to reinvest in existing fixed-rate loans and securities Allocating run-off into higher yielding assets
Liability Management	 Leverage disciplined beta management approach as rates decline Improve deposit mix and product offerings; Balanced approach to market-based funding
IRR Management	 Neutral interest rate risk positioning and ample hedge capacity provides flexibility under multiple scenarios Active hedging program provides NII and capital protection in varying rate cycles

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Accelerating our fee growth

Diversified business mix supports a sustainable return profile



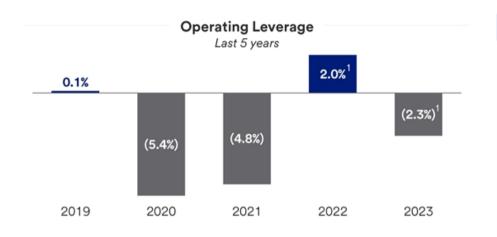
- Transaction Services grew at a 4% CAGR (2019 to 2023)
- Wealth and Capital Markets grew at a 12% CAGR (2019 to 2023)
- Growth offset by declines in mortgage fees across the industry and lower consumer checking fees from proactive pricing activity

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¹ Total adjusted fee revenue excludes notable items and investment securities gains/ (losses). Non-GAAP. See appendix for calculation and description of notable items; ² Transaction Services fees include Retail Payment Solutions, Merchant Payment Solutions, Corporate Payment and Treasury Solutions, and Investment Services; ³ Percent of non-interest income excluding notable items and investment securities gains / (losses). Non-GAAP. See appendix for calculation and description of notable items; ⁴ YTD taxable-equivalent basis

Noninterest expense

Prudently managing expenses to achieve positive operating leverage



Pivoting to positive operating leverage

- Increase in past investment spend created long-term opportunities for growth
- · Centralized operations and captured synergies with Union Bank
- · Opportunity to pull additional expense levers:
 - Workforce
 - 3rd party spend
 - Operational efficiency
- Will continue to invest at current levels to support our future business growth

We are committed to delivering positive operating leverage



¹ Non-GAAP. Adjusted for notable items. See appendix for calculation and description of notable items

Credit quality

Appropriately reserved with a history of disciplined credit risk management through-the-cycle

Allowance for credit losses as a % of period-end loans

2.03%	2.08%	2.10%	2.11%	2.11%				
1.65%	1.69%	1.63%	1.66%	1.67%				
2Q23	3Q23	4Q23	1Q24	2Q24				
	— usbancorp. — Peer Median ¹							

Prudent credit risk management

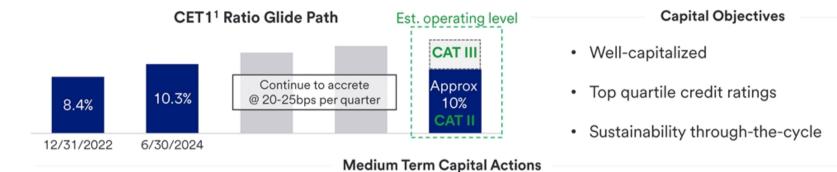
- Strong credit quality and the ability to generate sustainable earnings during economic stress
- Reserves appropriate given loan mix, credit trends, and economic outlook
- · Near-term guidance:
 - Credit Card Net Charge-Offs in 2H24 expected to approximate 1Q24 level, with quarterly variances in line with normal seasonality
 - Total Net Charge-Offs approaching 60bps in 2H24

1 Source: Company disclosures. See "Notes" slide in the appendix for information about the peer set

[©]U.S. Bancorp

Capital management

Balance of capital build and distribution; Capital generation expected to continue at a meaningful pace



- Anticipate migrating to Category II by no earlier than 2027
- · Continue to generate capital at a meaningful pace
- Build post-Category II CET1 over glidepath to target approximately 10%, subject to Basel III Endgame final rule
- Commence \$5 billion share repurchase program; Modest repurchases to start by early 2025

S. Bancorp 1 Common equity tier 1 capital to risk-weighted assets, reflecting Basel III standardized with 5 year CECL transition

Capital distributions and targets





Hypothetical Earnings Distribution Example

Dividend	40%	Reinvestment	25%
Share repurchase	35%	Assumed ROTCE	High teens
Discretionary distributions	75%	Balance sheet growth	Low-to-mid single digits

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Financial targets



¹ Medium-term represents 2026 & 2027; FY2025 guidance will be provided on our fourth quarter earnings call in January

Guidance – 3Q and FY 2024

3Q 2024 Guidance

Net interest income¹

Relatively stable vs. Q2 2024 of \$4,052M

FY 2024 Guidance

Net interest income¹

Total noninterest income, as adjusted²

Total noninterest expense, as adjusted

\$16.1B to \$16.4B

Mid-single digit growth vs. FY 2023 of ~\$10.8B

\$16.8B or less

⁽CILS Rancorn

¹ Taxable-equivalent basi

² Non-GAAP. See appendix for calculations and descriptions of notable items



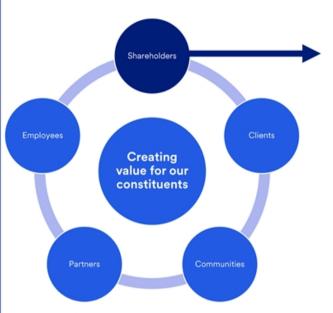


Closing Remarks

Andy Cecere Chairman and CEO

CU.S. Bancor

A true inflection requires reflection on where we were, where we are, and where we're headed



We are committed to the following for our shareholders:

- Industry-leading returns
- · Leveraging our scale advantage
- Positive operating leverage
- Increased capital levels and distribution
- · Continued investment in our growth

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9.4

Three final thoughts



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Appendix



	Three Months Ended Year Ended											
(Dollar in Millions, Unaudited)	Jı	ine 2024	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
Net income applicable to U.S. Bancorp common shareholders	\$	1,518	\$ 5,051	\$ 5,501 \$	7,605 \$	4,621 \$	6,583 \$	6,784 \$	5,913 \$	5,589 \$	5,608 \$	5,583
Less: Notable items (1)		(19)	(1,597)	(1,134)	-		-		-	-	-	
Net income applicable to U.S. Bancorp common shareholders, excluding notable items (a)		1,537	6,648	6,635	7,605	4,621	6,583	6,784	5,913	5,589	5,608	5,583
Intangibles amortization (net-of-tax) (2)		113	502	170	126	139	133	127	114	116	113	129
Net income applicable to U.S. Bancorp common shareholders, excluding notable items and intangibles amortization (b)	,	1,650	7,150	6,805	7,731	4,760	6,716	6,911	6,027	5,705	5,721	5,712
Average total equity		56,492	54,125	50,882	54,442	52,876	53,252	50,391	49,097	47,988	45,502	43,524
Less: Average preferred stock		6,808	6,808	6,761	6,255	6,042	5,984	5,636	5,490	5,501	4,836	4,756
Less: Average noncontroling interest		463	465	466	632	630	629	628	631	649	689	687
Less: Average goodwill (net of deferred tax liability)		11,457	11,485	9,240	9,037	8,941	8,742	8,606	8,160	8,242	8,347	8,435
Less: Average intangible assets, other than MSRs		2,087	2,480	991	650	694	681	595	637	783	764	848
Average U.S. Bancorp common shareholders' equity, excluding intangible assets (c)	\$	35,677	\$ 32,887	\$ 33,424 \$	37,868 \$	36,569 \$	37,216 \$	34,926 \$	34,179 \$	32,813 \$	30,866 \$	28,798
Return on Tangible Common Equity, excluding notable items (a) $/$ (c)		17.3%	20.2%	19.9%	20.1%	12.6%	17.7%	19.4%	17.3%	17.0%	18.2%	19.4%
Return on Tangible Common Equity, excluding notable items and intangibles amortization (b) / (c)		18.6%	21.7%	20.4%	20.4%	13.0%	18.0%	19.8%	17.6%	17.4%	18.5%	19.8%

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	_	Six Months Ended									
(Dollars in Millions, Unaudited)		June 30, 2024		June 30, 2024		June 30, 2024		June 30, 2024			
Line of Business Financial Performance		Net Revenue	1	Noninterest Income		Average Loans		Average Deposits			
Wealth, Corporate, Commercial and Institutional Banking	\$	6,054	\$	2,244	\$	172,381	\$	270,007			
Consumer and Business Banking		4,637		836		154,845		222,268			
Payment Services		3,448		2,073		40,318		2,846			
Treasury and Corporate Support		(557)		362		5,334		13,364			
Total Company		13,582		5,515		372,878		508,485			
Less: Treasury and Corporate Support		(557)		362		5,334		13,364			
Total Company excluding Treasury and Corporate Support	\$	14,139	\$	5,153	\$	367,544	\$	495,121			
Percent of Total Company											
Wealth, Corporate, Commercial and Institutional Banking		45 5	%	41 9	6	46 %		53 %			
Consumer and Business Banking		34 5	%	15 %	6	42 %		43 %			
Payment Services		25 5	%	38 2	6	11 %		1 %			
Treasury and Corporate Support		(4) 5	%	6 9	6	1 %		3 %			
Total Company		100 5	%	100 9	6	100 %		100 %			
Percent of Total Company excluding Treasury and Corporate Support											
Wealth, Corporate, Commercial and Institutional Banking		43 5	γ,	44 9	6	47 %		54 %			
Consumer and Business Banking		33 5	%	16 5	6	42 %		45 %			
Payment Services		24 5	%	40 9	6	11 %		1 %			
Total Company	_	100 5	ζ.	100 9		100 %		100 %			

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	Si	x Months Ended
(Dollars in Millions, Unaudited)		June 30, 2024
Line of Business Product Mix Performance		Net Revenue
Traditional loans and deposits	\$	6,971
Transaction services		5,374
Wealth and capital markets		1,794
Treasury and Corporate Support		(557)
Total Company		13,582
Less: Treasury and Corporate Support		(557)
Total Company excluding Treasury and Corporate Support	\$	14,139
Percent of Total Company		
Traditional loans and deposits		51 %
Transaction services		40 %
Wealth and capital markets		13 %
Treasury and Corporate Support		(4) %
Total Company		100 %
Percent of Total Company excluding Treasury and Corporate Support		
Traditional loans and deposits		49 %
Transaction services		38 %
Wealth and capital markets		13 %
Total Company		100 %

			Year l	End	ed		
(Dollars in Millions, Unaudited)		2019	2021		2023	1	H 2024
Noninterest income	\$	9,831	\$ 10,227	\$	10,617	\$	5,515
Less: Notable Items (1)		(140)	-		(140)		-
Less: Securities (gains) losses, net		73	103		(27)		(34)
Noninterest income, excluding notable items and net securities gains (losses)	\$	9,898	\$ 10,124	\$	10,784	\$	5,549
Line of Business Product Mix Performance							
Transaction services		5,423	5,437		6,332		3,284
Wealth and capital markets		1,278	1,516		2,027		1,116
All other noninterest income	_	3,197	3,171		2,425		1,149
Noninterest income, excluding notable items and net securities gains (losses)	\$	9,898	\$ 10,124	\$	10,784	\$	5,549
Percentage of Noninterest income excluding notable items and net securities gains (losses)							
Transaction services		55%	54%		59%		59%
Wealth and capital markets		13%	15%		19%		20%
All other noninterest income	_	32%	31%		22%		21%
Noninterest income, excluding notable items and net securities gains (losses)		100%	100%		100%		100%

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	Three Months Ended							
Dollar in Millions, Unaudited		June 30, 2023		March 31, 2023		December 31, 2022		
Net charge-offs	\$	649	\$	373	\$	578		
Less: Notable items (1)		309		91		368		
Net charge-offs excluding notable items		340		282		210		
Annualized net charge-offs, excluding notable items (a)		1,364		1,444		833		
Average loan balances (b)		388,817		386,750		359,811		
Net charge-off ratio, excluding notable items (a)/(b)		0.35%		0.30%		0.23%		
Credit card loan net charge-offs					\$	175		
Less: Notable items (1)					_	36		
Net charge-offs, excluding notable items						139		
Annualized net charge-offs, excluding notable items (g)						551		
Credit Card average loan balances (h)						25,173		
Credit Card loan net charge-off ratio, excluding notable items (g)/(h)						2.19%		

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	Three Month	s Ended		Year E	nded	
(Dollars in Millions, Unaudited)	June	30, 2024	December	31, 2023	December	31, 2022
Net interest income	\$	4,023	\$	17,396	\$	14,728
Taxable-equivalent adjustment (2)		29		131		118
Net interest income, on a taxable-equivalent adjustment basis		4,052		17,527		14,846
Noninterest income				10,617		9,456
Less: Notable items (1)				(140)		(399)
Total noninterest income, as adjusted				10,757		9,855
Total net revenue, excluding notable items				28,284		24,701
Percent change (a)				14.5%		8.2%
Noninterest expense				18,873		14,906
Less: Notable items (1)				1,853		329
Total net revenue, excluding notable items				17,020		14,577
Percentage change (b)				16.8%		6.2%
Operating leverage, excluding notable items (a) - (b)				(2.3%)		2.0%

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Notes

Notable items for the year-ended December 31, 2023 of \$2.2 billion (\$1.6 billion net-of-tax, including a \$70 million discrete tax benefit) included \$(140) million of noninterest income related to investment securities balance sheet repositioning and capital management actions, \$1.0 billion of merger and integration-related charges, \$734 million of FDIC special assessment charges, a \$110 million charitable contribution and \$243 million of provision for credit losses related to balance sheet repositioning and capital management actions.

Notable items for the year-ended December 31, 2022 of \$1.5 billion (\$1.1 billion net-of-tax) included \$(399) million of noninterest income related to balance sheet repositioning and capital management actions, \$329 million of merger and integration-related charges and \$791 million of provision for credit losses related to the acquisition of Union Bank and balance sheet optimization activities.

Notable items for the year-ended December 31, 2019 included \$(140) million derivative liabilities charge related to previously sold Visa shares.

Notable items for the three months ended June 30, 2024 included \$26 million (\$19 million net-of-tax) charge for the increase in FDIC special assessment.

Notable items for the three months ended June 30, 2023 included \$309 million of net charge-offs related to balance sheet repositioning and capital management actions.

Notable items for the three months ended March 31, 2023 included \$91 million of net charge-offs related to uncollectible acquired loans, considered purchase credit deteriorated as of the date of the acquisition.

Notable items for the three months ended December 31, 2022 of \$368 million in net charge-offs included \$179 million of net charge-offs related to uncollectible Union Bank acquired loans (\$36 million in credit card net charge-offs) and \$189 million of net charge-offs related to balance sheet repositioning and capital management actions.

- 2. Interest and rates are presented on a fully taxable-equivalent basis based on a federal income tax rate of 21 percent for years 2018 to 2024 and 35 percent for years 2014 to 2017.
- References to "GSIBs" peers mean: BAC, JPM, WFC. References to "Regional" peers mean: CFG, FITB, KEY, PNC, RF, TFC. References to "Peers" mean BAC, CFG, FITB, JPM, KEY, PNC, RF, TFC, WFC.

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