

**BEFORE THE INSURANCE COMMISSIONER
FOR THE STATE OF ARKANSAS**

**IN THE MATTER OF
THE REPORT OF EXAMINATION
OF QCA HEALTH PLAN, INC.**

A.I.D. NO. 2024- 61

ADOPTION ORDER

Now on this day the matter of the Examination Report (“Report”) as of December 31, 2022, of QCA Health Plan, Inc. (“Company”), of St. Louis, Missouri, NAIC No. 95448, is taken under consideration by Alan McClain, Insurance Commissioner for the State of Arkansas (“Commissioner”), as presented by Associate Counsel, Amanda Capps Rose, and the Finance Division of the Arkansas Insurance Department (“Department”). From the facts, matters and other things before him, the Commissioner finds as follows:

FINDINGS OF FACT

1. The Company is an Arkansas-domiciled health maintenance organization.
2. Pursuant to Ark. Code Ann. §§ 23-61-201, *et seq.*, the Commissioner authorized and directed the Department to conduct a regular examination of the affairs, transactions, accounts, records, and assets of the Company as of December 31, 2022.
3. Said examination was commenced by the Department on August 10, 2023, and completed on June 7, 2024.
4. The verified Report was filed with the Department on June 6, 2024. It was then mailed to the Company via certified mail on June 6, 2024. The Company received the Report via the Department’s secure FTP site on June 6, 2024, and via certified mail on June 11, 2024, according to the tracking service available through the United States Postal Service.

5. The Company failed to notify producers of the termination of their appointment within fifteen (15) days of the termination.

CONCLUSIONS OF LAW

Based upon the above and foregoing Findings of Fact, the Commissioner makes the following Conclusions of Law:

1. The Commissioner and the Department have jurisdiction over the parties and the subject matter contained herein.

2. This Adoption Order has been properly entered in accordance with the Arkansas Insurance Code and Department Rules.

3. The Company's failure to notify producers of the termination of their appointment within fifteen (15) days is a violation of Ark. Code Ann. § 23-64-515(d)(1).

THEREFORE, pursuant to the provisions of Ark. Code Ann. § 23-61-205, the Commissioner hereby orders:

1. That the Report, as filed with the Department, is hereby adopted;

2. That the Company shall notify a producer of the termination of an appointment pursuant to the requirements of Ark. Code Ann. § 23-64-515(d)(1);

3. That the Department shall forward a copy of this Adoption Order and the adopted Report, as filed, to the Company via certified mail. The mailing to the Company shall include specimen affidavit forms for the Company's Directors to use in acknowledgement of receipt of the adopted Report and this Adoption Order;

4. That within twenty (20) days of receipt of this Adoption Order and the adopted Report, the Company shall file with the Department affidavits executed by each

one of its Directors, stating under oath or affirmation that each has received a copy of this Adoption Order and the adopted Report; and

5. That the adopted Report shall be open for public inspection upon the expiration of thirty (30) days from the Company's receipt of this Adoption Order.

IT IS SO ORDERED this 28TH day of June, 2024.



ALAN McCLAIN
INSURANCE COMMISSIONER
STATE OF ARKANSAS