

For Immediate Release I Global Communications I MetLife, Inc.

#### **METLIFE ANNOUNCES FIRST QUARTER 2022 RESULTS**

**NEW YORK, May 4, 2022 -** MetLife, Inc. (NYSE: MET) today announced its first quarter 2022 results.

#### **First Quarter Results Summary**

- Net income of \$606 million, or \$0.73 per share, compared to net income of \$290 million, or \$0.33 per share, in the first quarter of 2021.
- Adjusted earnings of \$1.7 billion, or \$2.08 per share, compared to adjusted earnings of \$2.0 billion, or \$2.20 per share, in the first quarter of 2021.
- Book value of \$61.55 per share, down 12 percent from \$70.08 per share at March 31, 2021.
- Book value, excluding accumulated other comprehensive income (AOCI) other than foreign currency translation adjustments (FCTA), of \$57.12 per share, up 7 percent from \$53.16 per share at March 31, 2021.
- Return on equity (ROE) of 4.3 percent.
- Adjusted ROE, excluding AOCI other than FCTA, of 14.7 percent.
- Holding company cash and liquid assets of \$4.2 billion at March 31, 2022, which is above the target cash buffer of \$3.0 \$4.0 billion.

"Building on our outstanding performance in 2021, MetLife delivered strong financial results in the first quarter of 2022," said MetLife President and CEO Michel Khalaf. "While global uncertainty persists, we remain laser focused on consistent execution."

#### First Quarter 2022 Summary

| (\$ in millions, except per share data)  | Three months ended March 31, |          |        |
|--|------------------------------|----------|--------|
|  | 2022                         | 2021     | Change |
| Premiums, fees and other revenues  | \$12,849                     | \$12,349 | 4%     |
| Net investment income  | 4,284                        | 5,314    | (19)%  |
| Net investment gains (losses)  | (518)                        | 134      |        |
| Net derivative gains (losses)  | (859)                        | (2,235)  |        |
| Total revenues   | \$15,756                     | \$15,562 |        |
| Adjusted premiums, fees and other revenues   | \$12,732                     | \$11,413 | 12%    |
| Adjusted premiums, fees and other revenues, excluding pension risk transfers (PRT)               | \$11,474                     | \$11,413 | 1%     |
| Net income (loss)  | \$ 606                       | \$ 290   | 109%   |
| Net income (loss) per share  | \$ 0.73                      | \$ 0.33  | 121%   |
| Adjusted earnings  | \$1,727                      | \$1,965  | (12)%  |
| Adjusted earnings per share  | \$ 2.08                      | \$ 2.20  | (5)%   |
| Adjusted earnings, excluding total notable items   | \$1,727                      | \$1,965  | (12)%  |
| Adjusted earnings, excluding total notable items per share                                       | \$ 2.08                      | \$ 2.20  | (5)%   |
| Book value per share   | \$61.55                      | \$70.08  | (12)%  |
| Book value per share, excluding AOCI other than FCTA   | \$57.12                      | \$53.16  | 7%     |
| Expense ratio  | 17.6 %                       | 19.0 %   |        |
| Direct expense ratio, excluding total notable items related to direct expenses and PRT           | 11.7 %                       | 11.0 %   |        |
| Adjusted expense ratio, excluding total notable items related to adjusted other expenses and PRT | 19.2 %                       | 19.0 %   |        |
| ROE  | 4.3 %                        | 1.8 %    |        |
| Adjusted ROE, excluding AOCI other than FCTA   | 14.7 %                       | 16.5 %   |        |
| Adjusted ROE, excluding total notable items (excludes AOCI other than FCTA)                      | 14.7 %                       | 16.5 %   |        |

Information regarding the non-GAAP and other financial measures included in this news release and reconciliation of the non-GAAP financial measures to GAAP measures are in "Non-GAAP and Other Financial Disclosures" below and in the tables that accompany this news release.

Supplemental slides for the first quarter of 2022, titled "1Q22 Supplemental Slides," are available on the MetLife Investor Relations website at https://investor.metlife.com and in the Form 8-K furnished by MetLife to the U.S. Securities and Exchange Commission in connection with this earnings release.

#### **Total Company Discussion**

MetLife reported first quarter 2022 premiums, fees and other revenues of \$12.8 billion, up 4 percent from the first quarter of 2021. Adjusted premiums, fees and other revenues were \$12.7 billion, up 12 percent on a reported basis and up 14 percent on a constant currency basis from the prior-year period.

Net investment income was \$4.3 billion, down 19 percent from the first quarter of 2021. The decline in net investment income was driven by unfavorable changes in the estimated fair value of certain securities which do not qualify as separate accounts under GAAP. Adjusted net investment income was \$5.0 billion, down 6 percent from the prior-year period, largely driven by lower variable investment income.

Net derivative losses amounted to \$859 million, or \$679 million after tax during the quarter, driven by an increase in long-term interest rates.

Net income was \$606 million, compared to net income of \$290 million in the first quarter of 2021, primarily driven by higher derivative losses in the prior-year period. On a per share basis, net income was \$0.73, compared to net income of \$0.33 in the prior-year period.

MetLife reported adjusted earnings of \$1.7 billion, down 12 percent on a reported basis and down 10 percent on a constant currency basis from the first quarter of 2021. On a per share basis, adjusted earnings were \$2.08, down 5 percent from the prior-year period.

#### Adjusted Earnings by Segment Summary\*

|   | Three mon<br>March 3          |  |
|---|-------------------------------|--|
| Segment                                   | Change from prior-year period | Change from prior-year period (on a constant currency basis) |
| U.S.                                      | (12)%                         |  |
| Asia                                      | (7)%                          | (4)%   |
| Latin America                             | 255%                          | 358%   |
| Europe, the Middle East and Africa (EMEA) | (27)%                         | (15)%  |
| MetLife Holdings                          | (39)%                         |  |

<sup>\*</sup> The percentages in this table are on a reported and constant currency basis, and do not exclude notable items.

#### **Business Discussions**

All comparisons of the results for the first quarter of 2022 in the business discussions that follow are with the first quarter of 2021, unless otherwise noted. The first quarter of 2022 notable items table follows the Business Discussions section of this release.

#### U.S.

| (\$ in millions)  | Three months ended March 31, 2022 | Three months ended March 31, 2021 | Change |
|---|-----------------------------------|-----------------------------------|--------|
| Adjusted earnings   | \$693                             | \$784                             | (12)%  |
| Adjusted premiums, fees and other revenues                | \$7,887                           | \$6,392                           | 23%    |
| Adjusted premiums, fees and other revenues, excluding PRT | \$6,629                           | \$6,392                           | 4%     |
| Notable item(s)   | \$0                               | \$0                               |        |

- Adjusted earnings were \$693 million, down 12 percent, primarily driven by lower variable investment income. A decline in COVID-19 life insurance claims and favorable volume growth were partial offsets.
- Adjusted return on allocated equity was 24.3 percent, and adjusted return on allocated tangible equity was 32.6 percent.
- Adjusted premiums, fees and other revenues were \$7.9 billion, up 23 percent, driven by higher pension risk transfer sales and solid growth across Group Benefits.

#### Group Benefits

| (\$ in millions)                           | Three months ended March 31, 2022 | Three months ended March 31, 2021 | Change |
|--|-----------------------------------|-----------------------------------|--------|
| Adjusted earnings                          | \$112                             | \$93                              | 20%    |
| Adjusted premiums, fees and other revenues | \$6,004                           | \$5,636                           | 7%     |
| Notable item(s)                            | \$0                               | \$0                               |        |

- Adjusted earnings were \$112 million, up 20 percent, primarily driven by a decline in COVID-19 life insurance claims and favorable volume growth.
- Adjusted premiums, fees and other revenues were \$6.0 billion, up 7 percent, primarily driven by solid growth across most products, including voluntary, and the impact of participating contracts, where premiums, fees and other revenues can fluctuate with claims experience.
- Sales were down 31 percent due to higher jumbo case activity in the prior-year period.

#### Retirement and Income Solutions

| (\$ in millions)  | Three months ended March 31, 2022 | Three months ended<br>March 31, 2021 | Change |
|---|-----------------------------------|--------------------------------------|--------|
| Adjusted earnings   | \$581                             | \$691                                | (16)%  |
| Adjusted premiums, fees and other revenues                | \$1,883                           | \$756                                | 149%   |
| Adjusted premiums, fees and other revenues, excluding PRT | \$625                             | \$756                                | (17)%  |
| Notable item(s)   | \$0                               | \$0                                  |        |

- **Adjusted earnings** were \$581 million, down 16 percent, largely driven by lower variable investment income, partially offset by volume growth.
- Adjusted premiums, fees and other revenues were \$1.9 billion, up 149 percent, largely driven by higher pension risk transfer sales.
- Excluding pension risk transfers, adjusted premiums, fees and other revenues were \$625 million, down 17 percent, primarily due to higher single-premium annuity and life insurance sales in the prior-year period.
- Sales were up 6 percent, primarily driven by stable value products and pension risk transfers.

#### **ASIA**

| (\$ in millions)   | Three months ended March 31, 2022 Three months ended March 31, 2021 |           | Change |
|--|---|-----------|--------|
| Adjusted earnings  | \$580   | \$623     | (7)%   |
| Adjusted earnings (constant currency)                            | \$580   | \$605     | (4)%   |
| Adjusted premiums, fees and other revenues                       | \$2,022   | \$2,161   | (6)%   |
| Notable item(s)  | \$0   | \$0       |        |
| Asia general account assets under management (at amortized cost) | \$129,935   | \$127,695 | 2%     |

- Adjusted earnings were \$580 million, down 7 percent on a reported basis, and down 4
  percent on a constant currency basis, largely driven by lower recurring interest margins and
  less favorable equity markets. Volume growth was a partial offset.
- Adjusted return on allocated equity was 16.1 percent, and adjusted return on allocated tangible equity was 24.1 percent.
- Adjusted premiums, fees and other revenues were \$2.0 billion, down 6 percent, and up 1 percent on a constant currency basis.
- Asia general account assets under management (at amortized cost) were \$129.9 billion, up 2 percent, and up 7 percent on a constant currency basis.
- Sales were \$582 million, up 2 percent on a constant currency basis, primarily driven by strong sales in Japan.

#### **LATIN AMERICA\***

| (\$ in millions)                           | Three months ended<br>March 31, 2022 | Three months ended March 31, 2021 | Change |
|--|--------------------------------------|-----------------------------------|--------|
| Adjusted earnings                          | \$142                                | \$40                              | 255%   |
| Adjusted earnings (constant currency)      | \$142                                | \$31                              | 358%   |
| Adjusted premiums, fees and other revenues | \$1,031                              | \$875                             | 18%    |
| Notable item(s)                            | \$0                                  | \$0                               |        |

<sup>\*</sup> For the three months ended March 31, 2022, Latin America results exclude the Argentina business, which was sold in the third quarter of 2021. This business is included in the prior-year period.

- Adjusted earnings were \$142 million, compared to \$40 million for the first quarter of 2021, primarily driven by a decline in COVID-19 related claims and favorable volume growth. Lower Chilean encaje returns were a partial offset.
- Adjusted return on allocated equity was 20.8 percent, and adjusted return on allocated tangible equity was 32.5 percent.
- Adjusted premiums, fees and other revenues were \$1.0 billion, up 18 percent, and up 22 percent on a constant currency basis, driven by strong sales and persistency across the region.
- Sales were \$281 million, up 40 percent on a constant currency basis, driven by growth across the region.

#### **EMEA\***

| (\$ in millions)                           | Three months ended March 31, 2022 | Three months ended March 31, 2021 | Change |
|--|-----------------------------------|-----------------------------------|--------|
| Adjusted earnings                          | \$52                              | \$71                              | (27)%  |
| Adjusted earnings (constant currency)      | \$52                              | \$61                              | (15)%  |
| Adjusted premiums, fees and other revenues | \$606                             | \$678                             | (11)%  |
| Notable item(s)                            | \$0                               | \$0                               |        |

<sup>\*</sup> For the three months ended March 31, 2022, EMEA results exclude the Greece and Poland businesses, which were sold or reported as divested business in the first quarter of 2022. These businesses are included in the prior-year period.

- Adjusted earnings were \$52 million, down 27 percent on a reported basis, and down 15 percent on a constant currency basis, driven by the exclusion of divested businesses in the current-year period and higher expenses. A decline in COVID-19 related claims and favorable volume growth were partial offsets.
- Adjusted return on allocated equity was 9.2 percent, and adjusted return on allocated tangible equity was 13.7 percent.
- Adjusted premiums, fees and other revenues were \$606 million, down 11 percent, and down 4 percent on a constant currency basis, primarily due to the exclusion of divested businesses.
- Sales were \$243 million, flat on a constant currency basis due to the exclusion of divested businesses.

#### **METLIFE HOLDINGS**

| (\$ in millions)                           | Three months ended March 31, 2022 | Three months ended March 31, 2021 | Change |
|--|-----------------------------------|-----------------------------------|--------|
| Adjusted earnings                          | \$377                             | \$618                             | (39)%  |
| Adjusted premiums, fees and other revenues | \$1,089                           | \$1,163                           | (6)%   |
| Notable item(s)                            | \$0                               | \$0                               |        |

- Adjusted earnings were \$377 million, down 39 percent, largely driven by lower variable investment income and less favorable underwriting.
- Adjusted return on allocated equity was 13.7 percent, and adjusted return on allocated tangible equity was 15.0 percent.
- Adjusted premiums, fees and other revenues were \$1.1 billion, down 6 percent.

#### **CORPORATE & OTHER**

| (\$ in millions)  | Three months ended March 31, 2022 | Three months ended March 31, 2021 | Change |
|-------------------|-----------------------------------|-----------------------------------|--------|
| Adjusted earnings | \$(117)                           | \$(171)                           |        |
| Notable item(s)   | \$0                               | \$0                               |        |

 Adjusted loss of \$117 million, compared to an adjusted loss of \$171 million in the prior-year period.

#### **INVESTMENTS**

| (\$ in millions)               | Three months ended March 31, 2022 | Three months ended March 31, 2021 | Change |
|--------------------------------|-----------------------------------|-----------------------------------|--------|
| Adjusted net investment income | \$4,992                           | \$5,294                           | (6)%   |

• Adjusted net investment income was \$5.0 billion, down 6 percent. Variable investment income was \$1.2 billion, compared to \$1.4 billion in the prior-year period, primarily driven by lower private equity returns.

#### **FIRST QUARTER 2022 NOTABLE ITEMS**

|                     | Adjusted Earnings |                                   |      |                  |      |                     |                         |       |
|---------------------|-------------------|-----------------------------------|------|------------------|------|---------------------|-------------------------|-------|
| (\$ in millions)    |                   | Three months ended March 31, 2022 |      |                  |      |                     |                         |       |
|                     | U                 | U.S.                              |      |                  |      |                     |                         |       |
| Notable Items       | Group<br>Benefits | Retirement and Income Solutions   | Asia | Latin<br>America | EMEA | MetLife<br>Holdings | Corporate<br>&<br>Other | Total |
| Total notable items | \$0               | \$0                               | \$0  | \$0              | \$0  | \$0                 | \$0                     | \$0   |

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#### About MetLife

MetLife, Inc. (NYSE: MET), through its subsidiaries and affiliates ("MetLife"), is one of the world's leading financial services companies, providing insurance, annuities, employee benefits and asset management to help individual and institutional customers build a more confident future. Founded in 1868, MetLife has operations in more than 40 markets globally and holds leading positions in the United States, Japan, Latin America, Asia, Europe and the Middle East. For more information, visit www.metlife.com.

#### Conference Call

MetLife will hold its first quarter 2022 earnings conference call and audio webcast on Thursday, May 5, 2022, from 9-10 a.m. (ET). The conference call will be available live via telephone and the internet. To listen via telephone, dial 877-692-8955 (U.S.) or 234-720-6979 (outside the U.S.). The participant access code is 2510803. To listen to the conference call via the internet, click the link to the webcast on the MetLife Investor Relations web page (https://investor.metlife.com). Those who want to listen to the call via telephone or the internet should dial in or go to the website at least 15 minutes prior to the call to register, and/or download and install any necessary audio software.

The conference call will be available for replay via telephone and the internet beginning at 11 a.m. (ET) on Thursday, May 5, 2022, until Thursday, May 12, 2022, at 11:59 p.m. (ET). To listen to a replay of the conference call via telephone, dial 866-207-1041 (U.S.) or 402-970-0847 (outside the U.S.). The access code for the replay is 7388727. To access the replay of the conference call over the internet, visit the above-mentioned website.

#### Non-GAAP and Other Financial Disclosures

## Any references in this news release (except in this section and the tables that accompany this release) to:

#### should be read as, respectively:

| (i)    | net income (loss);   | (i)    | net income (loss) available to MetLife, Inc.'s common shareholders;                          |
|--------|--|--------|--|
| (ii)   | net income (loss) per share;                               | (ii)   | net income (loss) available to MetLife, Inc.'s common shareholders per diluted common share; |
| (iii)  | adjusted earnings;   | (iii)  | adjusted earnings available to common shareholders;  |
| (iv)   | adjusted earnings per share;                               | (iv)   | adjusted earnings available to common shareholders per diluted common share;                 |
| (v)    | book value per share;                                      | (v)    | book value per common share;   |
| (vi)   | book value per share, excluding AOCI other than FCTA;      | (vi)   | book value per common share, excluding AOCI other than FCTA;                                 |
| (vii)  | book value per share-tangible common stockholders' equity; | (vii)  | book value per common share-tangible common stockholders' equity;                            |
| (viii) | return on equity;  | (viii) | return on MetLife, Inc.'s common stockholders' equity;                                       |

(ix) adjusted return on equity, excluding AOCI (ix) adjusted return on MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA; and

(x) adjusted tangible return on equity. (x) adjusted return on MetLife, Inc.'s tangible common stockholders' equity.

In this news release, MetLife presents certain measures of its performance on a consolidated and segment basis that are not calculated in accordance with accounting principles generally accepted in the United States of America (GAAP). MetLife believes that these non-GAAP financial measures enhance the understanding for MetLife and its investors of MetLife's performance by highlighting the results of operations and the underlying profitability drivers of the business. Segment-specific financial measures are calculated using only the portion of consolidated results attributable to that specific segment.

The following non-GAAP financial measures should not be viewed as substitutes for the most directly comparable financial measures calculated in accordance with GAAP:

#### Non-GAAP financial measures: **Comparable GAAP financial measures:** (i) total adjusted revenues; (i) total revenues: (ii) total adjusted expenses; (ii) total expenses; (iii) adjusted premiums, fees and other (iii) premiums, fees and other revenues; revenues; adjusted premiums, fees and other (iv) (iv) premiums, fees and other revenues; revenues, excluding PRT; adjusted net investment income; (v) (v) net investment income; (vi) adjusted capitalization of deferred policy (vi) capitalization of DAC; acquisition costs (DAC); adjusted earnings available to common (vii) (vii) net income (loss) available to MetLife, shareholders; Inc.'s common shareholders; (viii) adjusted earnings available to common (viii) net income (loss) available to MetLife, shareholders, excluding total notable Inc.'s common shareholders: items: net income (loss) available to MetLife, (ix) adjusted earnings available to common (ix) shareholders per diluted common share; Inc.'s common shareholders per diluted common share; adjusted earnings available to common net income (loss) available to MetLife, (x) (x) shareholders, excluding total notable Inc.'s common shareholders per diluted items, per diluted common share; common share: (xi) adjusted return on equity; (xi) return on equity; adjusted return on equity, excluding AOCI (xii) (xii) return on equity; other than FCTA; (xiii) adjusted return on equity, excluding total (xiii) return on equity; notable items (excludes AOCI other than FCTA): (xiv) adjusted tangible return on equity; (xiv) return on equity; investment portfolio gains (losses); (xv) (xv) net investment gains (losses); derivative gains (losses); net derivative gains (losses); (xvi) (xvi) total MetLife, Inc.'s tangible common (xvii) total MetLife, Inc.'s stockholders' (xvii) stockholders' equity; equity; total MetLife, Inc.'s tangible common total MetLife, Inc.'s stockholders' (xviii) (xviii) stockholders' equity, excluding total equity;

notable items;

| (xix)    | total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA;  | (xix)    | total MetLife, Inc.'s stockholders' equity;  |
|----------|---|----------|--|
| (xx)     | total MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA);                 | (xx)     | total MetLife, Inc.'s stockholders' equity;  |
| (xxi)    | book value per common share, excluding AOCI other than FCTA;  | (xxi)    | book value per common share;   |
| (xxii)   | book value per common share - tangible common stockholders' equity;   | (xxii)   | book value per common share;   |
| (xxiii)  | free cash flow of all holding companies;  | (xxiii)  | MetLife, Inc. (parent company only) net cash provided by (used in) operating activities; |
| (xxiv)   | adjusted other expenses;  | (xxiv)   | other expenses;  |
| (xxv)    | adjusted other expenses, net of adjusted capitalization of DAC;   | (xxv)    | other expenses, net of capitalization of DAC;  |
| (xxvi)   | adjusted other expenses, net of adjusted capitalization of DAC, excluding total notable items related to adjusted other expenses; | (xxvi)   | other expenses, net of capitalization of DAC;  |
| (xxvii)  | adjusted expense ratio;   | (xxvii)  | expense ratio;   |
| (xxviii) | adjusted expense ratio, excluding total notable items related to adjusted other expenses and PRT;                                 | (xxviii) | expense ratio;   |
| (xxix)   | direct expenses;  | (xxix)   | other expenses;  |
| (xxx)    | direct expenses, excluding total notable items related to direct expenses;  | (xxx)    | other expenses;  |
| (xxxi)   | direct expense ratio; and   | (xxxi)   | expense ratio; and   |
| (xxxii)  | direct expense ratio, excluding total notable items related to direct expenses and PRT.   | (xxxii)  | expense ratio.   |

Any of these financial measures shown on a constant currency basis reflect the impact of changes in foreign currency exchange rates and are calculated using the average foreign currency exchange rates for the most recent period and applied to the comparable prior period.

Reconciliations of these non-GAAP financial measures to the most directly comparable GAAP financial measures are included in this earnings news release and in this period's quarterly financial supplement, which is available at <a href="https://www.metlife.com">www.metlife.com</a>.

MetLife's definitions of non-GAAP and other financial measures discussed in this news release may differ from those used by other companies:

#### Adjusted earnings and related measures

- adjusted earnings;
- · adjusted earnings available to common shareholders;
- · adjusted earnings available to common shareholders on a constant currency basis;
- · adjusted earnings available to common shareholders, excluding total notable items;
- adjusted earnings available to common shareholders, excluding total notable items, on a constant currency basis:
- · adjusted earnings available to common shareholders per diluted common share;
- adjusted earnings available to common shareholders on a constant currency basis per diluted common share:

- adjusted earnings available to common shareholders, excluding total notable items per diluted common share; and
- adjusted earnings available to common shareholders, excluding total notable items, on a constant currency basis per diluted common share.

These measures are used by management to evaluate performance and allocate resources. Consistent with GAAP guidance for segment reporting, adjusted earnings and components of, or other financial measures based on, adjusted earnings are also MetLife's GAAP measures of segment performance. Adjusted earnings and other financial measures based on adjusted earnings are also the measures by which MetLife senior management's and many other employees' performance is evaluated for the purposes of determining their compensation under applicable compensation plans. Adjusted earnings and other financial measures based on adjusted earnings allow analysis of MetLife's performance relative to its business plan and facilitate comparisons to industry results.

Adjusted earnings is defined as adjusted revenues less adjusted expenses, net of income tax. Adjusted loss is defined as negative adjusted earnings. Adjusted earnings available to common shareholders is defined as adjusted earnings less preferred stock dividends.

#### Adjusted revenues and adjusted expenses

These financial measures, along with the related adjusted premiums, fees and other revenues, focus on our primary businesses principally by excluding the impact of market volatility, which could distort trends, and revenues and costs related to non-core products and certain entities required to be consolidated under GAAP. Also, these measures exclude results of discontinued operations under GAAP and other businesses that have been or will be sold or exited by MetLife but do not meet the discontinued operations criteria under GAAP and are referred to as divested businesses. Divested businesses also include the net impact of transactions with exited businesses that have been eliminated in consolidation under GAAP and costs relating to businesses that have been or will be sold or exited by MetLife that do not meet the criteria to be included in results of discontinued operations under GAAP.

Adjusted revenues also excludes net investment gains (losses) (NIGL) and net derivative gains (losses) (NDGL). Adjusted expenses also excludes goodwill impairments.

The following additional adjustments are made to revenues, in the line items indicated, in calculating adjusted revenues:

- Universal life and investment-type product policy fees excludes the amortization of unearned revenue related to NIGL and NDGL (Unearned revenue adjustments) and certain variable annuity guaranteed minimum income benefits (GMIB) fees (GMIB fees);
- Net investment income: (i) includes adjustments for earned income on derivatives and amortization of premium on derivatives that are hedges of investments or that are used to replicate certain investments, but do not qualify for hedge accounting treatment (Investment hedge adjustments), (ii) excludes post-tax adjusted earnings adjustments relating to insurance joint ventures accounted for under the equity method (Operating joint venture adjustments), (iii) excludes certain amounts related to contractholder-directed equity securities (Unit-linked contract income), (iv) excludes certain amounts related to securitization entities that are variable interest entities (VIEs) consolidated under GAAP (Securitization entities income); and (v) includes distributions of profits from certain other limited partnership interests that were previously accounted for under the cost method, but are now accounted for at estimated fair value, where the change in estimated fair value is recognized in NIGL under GAAP (Certain partnership distributions); and
- Other revenues is adjusted for settlements of foreign currency earnings hedges and excludes fees received in association with services provided under transition service agreements (TSA fees).

The following additional adjustments are made to expenses, in the line items indicated, in calculating adjusted expenses:

 Policyholder benefits and claims and policyholder dividends excludes: (i) amortization of basis adjustments associated with de-designated fair value hedges of future policy benefits (PBC hedge adjustments), (ii) changes in the policyholder dividend obligation related to NIGL and NDGL (PDO adjustments), (iii) inflation-indexed benefit adjustments associated with contracts backed by inflation-indexed investments and amounts associated with periodic crediting rate adjustments based on the total return of a contractually referenced pool of assets and other pass-through adjustments (Inflation and pass-through adjustments), (iv) benefits and hedging costs related to GMIBs (GMIB costs), and (v) market value adjustments associated with surrenders or terminations of contracts (Market value adjustments);

- Interest credited to policyholder account balances includes adjustments for earned income on derivatives and amortization of premium on derivatives that are hedges of policyholder account balances but do not qualify for hedge accounting treatment (PAB hedge adjustments) and excludes certain amounts related to net investment income earned on contractholder-directed equity securities (Unit-linked contract costs);
- Amortization of DAC and value of business acquired (VOBA) excludes amounts related to: (i) NIGL and NDGL, (ii) GMIB fees and GMIB costs and (iii) Market value adjustments;
- Amortization of negative VOBA excludes amounts related to Market value adjustments;
- Interest expense on debt excludes certain amounts related to securitization entities that are VIEs consolidated under GAAP (Securitization entities debt expense); and
- Other expenses excludes: (i) noncontrolling interests, (ii) implementation of new insurance regulatory requirements costs (Regulatory implementation costs), and (iii) acquisition, integration and other costs. Other expenses includes TSA fees.

Adjusted earnings also excludes the recognition of certain contingent assets and liabilities that could not be recognized at acquisition or adjusted for during the measurement period under GAAP business combination accounting guidance.

The tax impact of the adjustments mentioned above are calculated net of the U.S. or foreign statutory tax rate, which could differ from MetLife's effective tax rate. Additionally, the provision for income tax (expense) benefit also includes the impact related to the timing of certain tax credits, as well as certain tax reforms.

In addition, adjusted earnings available to common shareholders excludes the impact of preferred stock redemption premium, which is reported as a reduction to net income (loss) available to MetLife, Inc.'s common shareholders.

#### Investment portfolio gains (losses) and derivative gains (losses)

These are measures of investment and hedging activity. Investment portfolio gains (losses) principally excludes amounts that are reported within net investment gains (losses) but do not relate to the performance of the investment portfolio, such as gains (losses) on sales and divestitures of businesses, as well as investment portfolio gains (losses) of divested businesses. Derivative gains (losses) principally excludes earned income on derivatives and amortization of premium on derivatives, where such derivatives are either hedges of investments or are used to replicate certain investments, and where such derivatives do not qualify for hedge accounting. This earned income and amortization of premium is reported within adjusted earnings and not within derivative gains (losses).

#### Return on equity, allocated equity, tangible equity and related measures

- Total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA: total MetLife, Inc.'s common stockholders' equity, excluding the net unrealized investment gains (losses) and defined benefit plans adjustment components of AOCI, net of income tax.
- Total MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA): total MetLife, Inc.'s common stockholders' equity, excluding the net unrealized investment gains (losses), defined benefit plans adjustment components of AOCI and total notable items, net of income tax.
- Return on MetLife, Inc.'s common stockholders' equity: net income (loss) available to MetLife, Inc.'s common shareholders divided by MetLife, Inc.'s average common stockholders' equity.
- Adjusted return on MetLife, Inc.'s common stockholders' equity: adjusted earnings available to common shareholders divided by MetLife, Inc.'s average common stockholders' equity.

- Adjusted return on MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA: adjusted earnings available to common shareholders divided by MetLife, Inc.'s average common stockholders' equity, excluding AOCI other than FCTA.
- Adjusted return on MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA): adjusted earnings available to common shareholders, excluding total notable items, divided by MetLife, Inc.'s average common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA).
- Allocated equity: portion of MetLife, Inc.'s common stockholders' equity that management allocates
  to each of its segments and sub-segments based on local capital requirements and economic
  capital. Economic capital is an internally developed risk capital model, the purpose of which is to
  measure the risk in the business and to provide a basis upon which capital is deployed. MetLife
  management periodically reviews this model to ensure that it remains consistent with emerging
  industry practice standards and the local capital requirements; allocated equity may be adjusted if
  warranted by such review. Allocated equity excludes the impact of AOCI other than FCTA.
- Adjusted return on allocated equity: adjusted earnings available to common shareholders divided by allocated equity. The above measures represent a level of equity consistent with the view that, in the ordinary course of business, MetLife does not plan to sell most investments for the sole purpose of realizing gains or losses.
- Total MetLife, Inc.'s tangible common stockholders' equity or tangible equity: total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA, reduced by the impact of goodwill, value of distribution agreements acquired (VODA) and value of customer relationships acquired (VOCRA), all net of income tax.
- Total MetLife, Inc.'s tangible common stockholders' equity, adjusted for total notable items: total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA, reduced by the impact of goodwill, VODA, VOCRA and total notable items, all net of income tax.
- Adjusted return on MetLife, Inc.'s tangible common stockholders' equity: adjusted earnings available
  to common shareholders, excluding amortization of VODA and VOCRA, net of income tax, divided
  by MetLife, Inc.'s average tangible common stockholders' equity.
- Allocated tangible equity: allocated equity reduced by the impact of goodwill, VODA and VOCRA, all net of income tax.
- Adjusted return on allocated tangible equity: adjusted earnings available to common shareholders, excluding amortization of VODA and VOCRA, net of income tax, divided by allocated tangible equity.

The above measures are, when considered in conjunction with regulatory capital ratios, a measure of capital adequacy.

#### Expense ratio, direct expense ratio, adjusted expense ratio and related measures

- Expense ratio: other expenses, net of capitalization of DAC, divided by premiums, fees and other revenues.
- Direct expense ratio: adjusted direct expenses, divided by adjusted premiums, fees and other revenues.
- Direct expense ratio, excluding total notable items related to direct expenses and PRT: adjusted direct expenses, excluding total notable items related to direct expenses, divided by adjusted premiums, fees and other revenues, excluding PRT.
- Adjusted expense ratio: adjusted other expenses, net of adjusted capitalization of DAC, divided by adjusted premiums, fees and other revenues.
- Adjusted expense ratio, excluding total notable items related to adjusted other expenses and PRT: adjusted other expenses, net of adjusted capitalization of DAC, excluding total notable items related to adjusted other expenses, divided by adjusted premiums, fees and other revenues, excluding PRT.

#### Asia General account (GA) assets under management (GA AUM) and related measures

Asia GA AUM is used by MetLife to describe assets in its Asia GA investment portfolio which are actively managed and stated at estimated fair value. Asia GA AUM is comprised of Asia GA total investments and cash and cash equivalents, excluding policy loans, contractholder-directed equity securities, fair value option securities and certain other invested assets, as substantially all of these

assets are not actively managed in MetLife's Asia GA investment portfolio. Mortgage loans (including commercial, agricultural and residential) and real estate and real estate joint ventures included in Asia GA AUM (at net asset value, net of deduction for encumbering debt) have been adjusted from carrying value to estimated fair value. At the segment level, intersegment balances (intercompany activity, primarily related to investments in subsidiaries, that eliminate at the MetLife consolidated level) are excluded from Asia GA AUM.

Asia GA AUM (at amortized cost) excludes the following adjustments: (i) unrealized gain (loss) on investments carried at estimated fair value and (ii) adjustments from carrying value to estimated fair value on mortgage loans (including commercial, agricultural and residential) and real estate and real estate joint ventures. Asia GA AUM (at amortized cost) is presented net of related allowance for credit loss.

#### Statistical sales information:

- U.S.:
  - Group Benefits: calculated using 10% of single premium deposits and 100% of annualized fullyear premiums and fees from recurring premium policy sales of all products.
  - Retirement and Income Solutions: calculated using 10% of single premium deposits and 100% of annualized full-year premiums and fees only from recurring premium policy sales of specialized benefit resources and corporate-owned life insurance.
- Latin America, Asia and EMEA: calculated using 10% of single-premium deposits (mainly from retirement products such as variable annuity, fixed annuity and pensions), 20% of single-premium deposits from credit insurance and 100% of annualized full-year premiums and fees from recurringpremium policy sales of all products (mainly from risk and protection products such as individual life, accident & health and group).

Sales statistics do not correspond to revenues under GAAP, but are used as relevant measures of business activity.

### The following additional information is relevant to an understanding of MetLife's performance results and outlook:

- Volume growth, as discussed in the context of business growth, is the period over period percentage
  change in adjusted earnings available to common shareholders attributable to adjusted premiums,
  fees and other revenues and assets under management levels, applying a model in which certain
  margins and factors are held constant. The most significant of such items are underwriting margins,
  investment margins, changes in equity market performance, expense margins and the impact of
  changes in foreign currency exchange rates.
- MetLife uses a measure of free cash flow to facilitate an understanding of its ability to generate cash for reinvestment into its businesses or use in non-mandatory capital actions. MetLife defines free cash flow as the sum of cash available at MetLife's holding companies from dividends from operating subsidiaries, expenses and other net flows of the holding companies (including capital contributions to subsidiaries), and net contributions from debt to be at or below target leverage ratios. This measure of free cash flow is prior to capital actions, such as common stock dividends and repurchases, debt reduction and mergers and acquisitions. Free cash flow should not be viewed as a substitute for net cash provided by (used in) operating activities calculated in accordance with GAAP. The free cash flow ratio is typically expressed as a percentage of annual adjusted earnings available to common shareholders.
- Notable items reflect the unexpected impact of events that affect MetLife's results, but that were
  unknown and that MetLife could not anticipate when it devised its business plan. Notable items also
  include certain items regardless of the extent anticipated in the business plan, to help investors have
  a better understanding of MetLife's results and to evaluate and forecast those results. Notable items
  represent a positive (negative) impact to adjusted earnings available to common shareholders.
- We refer to observable forward yield curves as of a particular date in connection with making our estimates for future results. The observable forward yield curves at a given time are based on implied future interest rates along a range of interest rate durations. This includes the 10-year U.S.

Treasury rate which we use as a benchmark rate to describe longer-term interest rates used in our estimates for future results.

#### Forward-Looking Statements

This news release may contain or incorporate by reference information that includes or is based upon forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements give expectations or forecasts of future events and do not relate strictly to historical or current facts. They use words and terms such as "anticipate," "assume," "believe," "continue," "could," "estimate," "expect," "if," "intend," "likely," "may," "plan," "potential," "project," "should," "will," "would," and other words and terms of similar meaning or that are otherwise tied to future periods or future performance, in each case in all derivative forms. They include statements relating to future actions, prospective services or products, future performance or results of current and anticipated services or products, future sales efforts, future expenses, the outcome of contingencies such as legal proceedings, and future trends in operations and financial results.

Many factors determine the results of MetLife, Inc., its subsidiaries and affiliates, and they involve unpredictable risks and uncertainties. Our forward-looking statements depend on our assumptions, our expectations, and our understanding of the economic environment, but they may be inaccurate and may change. MetLife, Inc. does not guarantee any future performance. Our results could differ materially from those MetLife, Inc. expresses or implies in forward-looking statements. The risks, uncertainties and other factors, including those relating to the COVID-19 pandemic, identified in MetLife, Inc.'s filings with the U.S. Securities and Exchange Commission, and others, may cause such differences. These factors include:

- (1) economic condition difficulties, including risks relating to public health, interest rates, credit spreads, equity, real estate, obligors and counterparties, currency exchange rates, derivatives, and terrorism and security;
- (2) global capital and credit market adversity:
- (3) credit facility inaccessibility;
- (4) financial strength or credit ratings downgrades;
- (5) unavailability, unaffordability, or inadequate reinsurance;
- (6) statutory life insurance reserve financing costs or limited market capacity;
- (7) legal, regulatory, and supervisory and enforcement policy changes;
- (8) changes in tax rates, tax laws or interpretations;
- (9) litigation and regulatory investigations;
- (10) London Interbank Offered Rate discontinuation and transition to alternative reference rates;
- (11) unsuccessful efforts to meet all environmental, social, and governance standards or to enhance our sustainability;
- (12) MetLife, Inc.'s inability to pay dividends and repurchase common stock;
- (13) MetLife, Inc.'s subsidiaries' inability to pay it dividends;
- (14) investment defaults, downgrades, or volatility;
- (15) investment sales or lending difficulties;
- (16) collateral or derivative-related payments;
- (17) investment valuations, allowances, or impairments changes;
- (18) claims or other results that differ from our estimates, assumptions, or models;
- (19) global political, legal, or operational risks;
- (20) business competition;
- (21) technological changes;
- (22) catastrophes;
- (23) climate changes or responses to it;
- (24) deficiencies in our closed block;
- (25) goodwill or other asset impairment, or deferred income tax asset allowance;
- (26) acceleration of amortization of DAC, deferred sales inducements, VOBA, VODA or VOCRA;

- (27) product guarantee volatility, costs, and counterparty risks;
- (28) risk management failures;
- (29) insufficient protection from operational risks;
- (30) failure to protect confidentiality and integrity of data or other cybersecurity or disaster recovery failures;
- (31) accounting standards changes;
- (32) excessive risk-taking;
- (33) marketing and distribution difficulties;
- (34) pension and other postretirement benefit assumption changes;
- (35) inability to protect our intellectual property or avoid infringement claims;
- (36) acquisition, integration, growth, disposition, or reorganization difficulties;
- (37) Brighthouse Financial, Inc. separation risks;
- (38) MetLife, Inc.'s Board of Directors influence over the outcome of stockholder votes through the voting provisions of the MetLife Policyholder Trust; and
- (39) legal- and corporate governance-related effects on business combinations.

MetLife, Inc. does not undertake any obligation to publicly correct or update any forward-looking statements if MetLife, Inc. later becomes aware that such statement is not likely to be achieved. Please consult any further disclosures MetLife, Inc. makes on related subjects in subsequent reports to the U.S. Securities and Exchange Commission.

# MetLife, Inc. GAAP Interim Condensed Consolidated Statements of Operations (Unaudited) (In millions)

|  | For       | the Three<br>Marc | <br>         |
|--|-----------|-------------------|--------------|
|  |           | 2022              | <br>2021     |
| Revenues   |           |                   |              |
| Premiums   | \$        | 10,771            | \$<br>10,327 |
| Universal life and investment-type product policy fees             |           | 1,418             | 1,391        |
| Net investment income  |           | 4,284             | 5,314        |
| Other revenues   |           | 660               | 631          |
| Net investment gains (losses)                                      |           | (518)             | 134          |
| Net derivative gains (losses)                                      | -         | (859)             | <br>(2,235)  |
| Total revenues   |           | 15,756            | <br>15,562   |
| Expenses   |           |                   |              |
| Policyholder benefits and claims                                   |           | 11,193            | 10,523       |
| Interest credited to policyholder account balances                 |           | 630               | 1,351        |
| Policyholder dividends   |           | 198               | 247          |
| Capitalization of DAC  |           | (650)             | (775)        |
| Amortization of DAC and VOBA                                       |           | 537               | 590          |
| Amortization of negative VOBA                                      |           | (9)               | (9)          |
| Interest expense on debt   |           | 225               | 228          |
| Other expenses   |           | 2,917             | <br>3,116    |
| Total expenses   |           | 15,041            | 15,271       |
| Income (loss) before provision for income tax                      |           | 715               | 291          |
| Provision for income tax expense (benefit)                         |           | 41                | (72)         |
| Net income (loss)  | \ <u></u> | 674               | 363          |
| Less: Net income (loss) attributable to noncontrolling interests   |           | 5                 | 5            |
| Net income (loss) attributable to MetLife, Inc.                    |           | 669               | 358          |
| Less: Preferred stock dividends                                    | _         | 63                | 68           |
| Net income (loss) available to MetLife, Inc.'s common shareholders | \$        | 606               | \$<br>290    |

## MetLife, Inc. (Unaudited) (In millions, except per share data)

### For the Three Months Ended March 31,

|  | 2022 |       |  | 2        | 2021   |  |  |  |
|--|------|-------|--|----------|--|--|--|--|
| Reconciliation to Adjusted Earnings Available to Common Shareholders   |      |       | Earnings Per<br>Weighted<br>Average<br>Common Share<br>Diluted (1) |          | Earnings Per<br>Weighted<br>Average<br>Common Share<br>Diluted (1) |  |  |  |
| Net income (loss) available to MetLife, Inc.'s common shareholders   | \$   | 606   | \$ 0.73  | \$ 290   | \$ 0.33  |  |  |  |
| Adjustments from net income (loss) available to common shareholders to adjusted earnings available to common shareholders: |      |       |  |          |  |  |  |  |
| Less: Net investment gains (losses)  |      | (518) | (0.62)   | 134      | 0.15   |  |  |  |
| Net derivative gains (losses)  |      | (859) | (1.03)   | (2,235   | 5) (2.51)  |  |  |  |
| Premiums   |      | 41    | 0.05   | 865      | 0.97   |  |  |  |
| Universal life and investment-type product policy fees   |      | 26    | 0.03   | 25       | 0.03   |  |  |  |
| Net investment income  |      | (708) | (0.85)   | 20       | 0.02   |  |  |  |
| Other revenues   |      | 50    | 0.06   | 46       | 0.05   |  |  |  |
| Policyholder benefits and claims and policyholder dividends  |      | (35)  | (0.03)   | (664     | (0.74)   |  |  |  |
| Interest credited to policyholder account balances   |      | 502   | 0.60   | (210     | 0.24)  |  |  |  |
| Capitalization of DAC  |      | 11    | 0.01   | 89       | 0.10   |  |  |  |
| Amortization of DAC and VOBA   |      | 9     | 0.01   | (82      | 2) (0.09)  |  |  |  |
| Amortization of negative VOBA  |      | _     | _  | _        | _  |  |  |  |
| Interest expense on debt   |      | _     | _  | (1       | _  |  |  |  |
| Other expenses   |      | (79)  | (0.10)   | (262     | 2) (0.29)  |  |  |  |
| Goodwill impairment  |      | _     | _  | _        | _  |  |  |  |
| Provision for income tax (expense) benefit   |      | 444   | 0.53   | 605      | 0.69   |  |  |  |
| Add: Net income (loss) attributable to noncontrolling interests  |      | 5     | 0.01   | 5        | 0.01   |  |  |  |
| Preferred stock redemption premium   |      | _     | _  | _        | _  |  |  |  |
| Adjusted earnings available to common shareholders   |      | 1,727 | 2.08   | 1,965    | 2.20   |  |  |  |
| Less: Total notable items (2)  |      | _     | _  | _        | _  |  |  |  |
| Adjusted earnings available to common shareholders, excluding total notable items (2)                                      | \$   | 1,727 | \$ 2.08  | \$ 1,965 | \$ 2.20  |  |  |  |
| Adjusted earnings available to common shareholders on a constant currency basis  | \$   | 1,727 | \$ 2.08  | \$ 1,928 | 3 \$ 2.16  |  |  |  |
| Adjusted earnings available to common shareholders, excluding total notable items, on a constant currency basis (2)        | \$   | 1,727 | \$ 2.08  | \$ 1,928 | 3 \$ 2.16  |  |  |  |
| Weighted average common shares outstanding - diluted   |      |       | 830.5  |          | 892.1  |  |  |  |

#### For the Three Months Ended

| Premiums, Fees and Other Revenues Less: Unearned revenue adjustments  GMIB fees Settlement of foreign currency earnings bedges T3A fees Divested businesses Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (S) Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (S) Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (S) Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis  Net Investment income  Net Investment income Less: Investment income Securitization entities income Securitization entities income Securitization entities income Revenues and Expenses Total revenues Less: Net derivative gains (fosses) Less: Other adjustments to revenue: GMB fees Investment bedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Departing joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings bedges T3A fees Divested businesses Total adjusted revenues  Total expenses Less: Goodwill impairment Less: Other adjustments or espenses: PBC: Dedge adjustments Operating joint venture adjustments Inflation and pass-through adjustments  |        |       |              |
|--|--------|-------|--------------|
| Pemiums, fees and other revenues Less: Unsemide revenue aljustments GMIB fees Settlement of foreign currency earnings hedges TTA fees Divested businesses Divested businesses Adjusted permiums, fees and other revenues Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted permiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted permiums, fees and other revenues, excluding PRT, on a constant currency basis  Veral Investment, fees and other revenues, excluding PRT, on a constant currency basis  Veral Investment hedge adjustments Operating joint venture adjustments Unri-linked contract income Securitization entities income Certain partnership distributions Divised businesses Adjusted net investment income Revenues and Expenses Total revenues Less: Net derivative gains (fosses) Less: Net derivative gains (fosses) Less: Net derivative gains (fosses) Less: Other adjustments for revenues: GMIB fees Unvestment pedie adjustments Operating joint venture adjustments Unri-linked contract income Securitization entities income Certain partnership distributions Sec | 2022   |       | 2021         |
| Less: Uneamed revenue adjustments GMID fees Settlement of foreign currency earnings hedges TSA fees Divested businesses Adjusted premiums, fees and other revenues Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis Net Investment Income Net investment Income Less: Investment hedge adjustments Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Obiectal partnership distributions Divised businesses Adjusted net investment income Revenues Less: Net investment gains (losses) Less: Net investment gains (losses) Less: Not derivative gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Adjustments related to net investment gains (losses) Linii-linked contract income Securitization entities income Operating joint venture adjustments Operating joint venture adjustments Unii-linked contract income Securitization entities income Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Objective pairs (losses) Less: Adjustments of revenues: Objection pairs pairs pairs (losses) Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues  Total adjusted revenues  Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Godwill impairment Less: Obter adjustments to expenses: PBC hedge adjustments to expenses: Inflation and pass-through adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments   |        |       |              |
| GMIB fees Settlement of foreign currency earnings hedges TSA fees Divested businesses Adjusted premiums, fees and other revenues Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis Next Investment Income Next investment income Next investment thedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment income Revenues and Expenses Total revenues Less: Net direvisitive gains (losses) Less: Adjustments to revenues: GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment gains (losses) Less: Net derivative gains (losses) Less: Net derivative gains (losses) Less: Net derivative adjustments or evenues: GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total adjusted revenues Total adjusted revenues Less: Codevil ilimpairment Less: Ober adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Godwill ilimpairment Less: Ober adjustments to expenses: BPC hedge adjustments   | \$ 12, | ,849  | \$<br>12,349 |
| Settlement of foreign currency earnings hedges TSA fees Divested businesses Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis Net Investment Income Net investment income Less: Investment hedge adjustments Operating joint venture adjustments Unil-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjustment and Expenses Total revenues and Expenses Less: Net investment income Revenues and Expenses Cass: Net investment gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Adjustments related to net investment gains (losses) Less: Constraint partnership distributions Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Operating partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total expenses Less: Adjustments for foreign currency earnings hedges TSA fees Divested businesses Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Codwill impairment   |        | (8)   | _            |
| TSA fees Divested businesses Adjusted premiums, fees and other revenues, on a constant currency basis Less: RPT (3) Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis  Net Investment Income Net investment income Less: Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment income Revenues and Expenses Total revenues Less: Net derivative gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Ober adjustments to revenues: OPATING partnership distributions Operating joint venture adjustments Operation vent |        | 23    | 25           |
| Adjusted premiums, fees and other revenues Adjusted premiums, fees and other revenues, on a constant currency basis  Less: PRT (3) Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis  Net Investment Income  Net investment income  Less: Investment hedge adjustments Operating joint venture adjustments Until-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment income  Revenues and Expenses  Total revenues Less: Net derivative gains (losses) Less: Net derivative gains (losses) Less: Other adjustments to revenues: GMIB fees Investment hedge adjustments Operating joint venture adjustments Until-linked contract income Securitization entities income Certain partnership distributions Securitization entities income Certain partnership distributions Securitization entities income Secu |        | _     | _            |
| Adjusted premiums, fees and other revenues, on a constant currency basis Less: PRT (3) Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis  Net Investment Income Net investment income Less: Investment bedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnenship distributions Divested businesses Adjusted net investment gains (losses) Less: Net investment gains (losses) Less: Net investment gains (losses) Less: Net investment pains (losses) Less: Net divestive gains (losses) Less: Other adjustments to revenues: GMBI fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnenship distributions Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnenship distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total expenses Less: Adjustments to revenues (gains (losses) and net derivative gains (losses) Less: Colter adjustments Less: Colter adjustments Less: Colter adjustments Divested businesses Total expenses Less: Colter adjustments to expenses: PBC bedge adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments   |        | 47    | 35           |
| Adjusted premiums, fees and other revenues, on a constant currency basis  Less: PRT (3)  Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis  Vet Investment Income  Net investment hedge adjustments  Operating joint venture adjustments  Unit-linked contract income  Securitization entities income  Certain partnership distributions  Diveated businesses  Adjusted net investment income  Revenues and Expenses  Less: Net investment gains (losses)  Less: Net investment gains (losses)  Less: Net derivative gains (losses)  Less: Other adjustments to revenues:  GMB fees  Investment hedge adjustments  Operating joint venture adjustments  Operating joint venture adjustments  Operating joint venture adjustments  Securitization entities income  Certain partnership distributions  Settlement of foreign currency earnings hedges  TSA fees  Diveated businesses  Total adjusted revenues  Total revenues  Total revenues  Total revenues  Total re |        | 55    | 876          |
| Less: PRT (3)  Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis  Net Investment Income  Net investment income  Less: Investment bedge adjustments  Operating joint venture adjustments  Unri-linaked contract income  Securitization entities income  Certain partnership distributions Divested businesses  Adjusted net investment income  Revenues and Expenses  Total revenues  Less: Net investment gains (fosses)  Less: Net investment gains (fosses)  Less: Net derivative gains (fosses)  Less: Ober adjustments related to net investment gains (fosses) and net derivative gains (fosses)  Less: Ober adjustments revenues:  GMIB fees  Investment hedge adjustments  Operating joint venture adjustments  Unit-linaked contract income  Securitization entities income  Certain partnership distributions  Settlement of foreign currency earnings hedges  TSA fees Divested businesses  Total adjusted revenues  Total adjusted revenues  Total adjusted revenues  Less: Adjustments related to net investment gains (fosses) and net derivative gains (fosses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  Less: Adjustments related to net investment gains (fosses) and net derivative gains (fosses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments  Inflation and pass-through adjustments   | \$ 12, | ,732  | \$<br>11,413 |
| Less: PRT (3)  Adjusted premiums, fees and other revenues, excluding PRT, on a constant currency basis  Net Investment Income  Net investment income  Less: Investment bedge adjustments  Operating joint venture adjustments  Unri-linaked contract income  Securitization entities income  Certain partnership distributions Divested businesses  Adjusted net investment income  Revenues and Expenses  Total revenues  Less: Net investment gains (fosses)  Less: Net investment gains (fosses)  Less: Net derivative gains (fosses)  Less: Ober adjustments related to net investment gains (fosses) and net derivative gains (fosses)  Less: Ober adjustments revenues:  GMIB fees  Investment hedge adjustments  Operating joint venture adjustments  Unit-linaked contract income  Securitization entities income  Certain partnership distributions  Settlement of foreign currency earnings hedges  TSA fees Divested businesses  Total adjusted revenues  Total adjusted revenues  Total adjusted revenues  Less: Adjustments related to net investment gains (fosses) and net derivative gains (fosses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  Less: Adjustments related to net investment gains (fosses) and net derivative gains (fosses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments  Inflation and pass-through adjustments   | \$ 12, | ,732  | \$<br>11,181 |
| Net investment income Less: Investment hedge adjustments Operating joint venture adjustments Unti-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment income Revenues and Expenses Total revenues Less: Net derivative gains (losses) Less: Net derivative gains (losses) Less: Net derivative gains (losses) Less: Other adjustments to revenues: GMB fees Investment hedge adjustments Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: Less: Glober adjustments to expenses: PBC hedge adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments  |        | ,258  |              |
| Net investment income Less: Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjustments related to net investment gains (losses) Less: Net derivative gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Adjustments related to net investment gains (losses) Less: Other adjustments to revenues: GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Se |        | ,474  | \$<br>11,181 |
| Less: Investment hedge adjustments  Operating joint venture adjustments  Luni-linked contract income  Certain partnership distributions Divested businesses  Adjusted net investment income  Revenues and Expenses  Total revenues  Less: Net investment gains (losses)  Less: Net derivative gains (losses)  Less: Other adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Other adjustments or revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Securitization entities income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues  Less: Adjustent revenues  Less: Adjustent related to net investment gains (losses) and net derivative gains (losses)  Less: Other adjustments to expenses  Less: Other adjustments to expenses Inflation and pass-through adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments  |        |       |              |
| Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment income Revenues and Expenses Total revenues Less: Net investment gains (losses) Less: Net investment gains (losses) Less: Adjustments related to net investment gains (losses) Less: Other adjustments to revenues: GMIB fees Investment hedge adjustments Operating joint venture adjustments Operating joint venture adjustments Operating joint venture adjustments Certain partnership distributions Securitization entities income Securitization entities income Securitization entities income Securitization entities income Total adjusted revenues Total adjusted revenues  Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less codowill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   | \$ 4,  | ,284  | \$<br>5,314  |
| Unit-linked contract income Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment income Revenues and Expenses Total revenues Less: Net investment gains (losses) Less: Net investment gains (losses) Less: Adjustments related to net investment gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Other adjustments to revenues: GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Godwill impairment Less: Other adjustments oexpenses: Less: Godwill impairment Less: Other adjustments oexpenses: PBC hedge adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments   | (      | (215) | (220)        |
| Securitization entities income Certain partnership distributions Divested businesses Adjusted net investment income Revenues Less: Net investment gains (losses) Less: Net derivative gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Ober adjustments to revenues: GMB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses United businesses Codal adjusted revenues  Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Godwill impairment Less: Other adjustments of spenses: PBC hedge adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments  |        | (6)   | _            |
| Certain partnership distributions Divested businesses  Adjusted net investment income  Revenues and Expenses  Total revenues Less: Net investment gains (losses) Less: Net derivative gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses  Total adjusted revenues  Total adjusted revenues  Total capenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Godwill impairment Less: Other adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments  | (      | (498) | 207          |
| Adjusted net investment income  Revenues and Expenses  Total revenues Less: Net investment gains (losses) Less: Net derivative gains (losses) Less: Other adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses  Total adjusted revenues  Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Godwill impairment Less: Other adjustments Inflation and pass-through adjustments Inflation and pass-through adjustments   |        | _     | _            |
| Adjusted net investment income  Revenues and Expenses  Total revenues  Less: Net investment gains (losses)  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Other adjustments to revenues:  GMIB fees  Investment hedge adjustments  Operating joint venture adjustments  Unit-linked contract income  Securitization entities income  Certain partnership distributions  Settlement of foreign currency earnings hedges  TSA fees  Divested businesses  Total adjusted revenues  Total expenses  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Godwill impairment  Less: Godwill impairment  Feb Ledge adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments  |        | _     | (3)          |
| Revenues and Expenses  Less: Net investment gains (losses)  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses  Total adjusted revenues  Total adjusted revenues  Total expenses  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Godwill impairment Less: Godwill impairment Less: Obedge adjustments Inflation and pass-through adjustments   |        | 11    | 36           |
| Total revenues Less: Net investment gains (losses) Less: Net derivative gains (losses) Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   | \$ 4,  | ,992  | \$<br>5,294  |
| Less: Net derivative gains (losses)  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses  Total adjusted revenues  Total expenses  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments Inflation and pass-through adjustments   |        |       |              |
| Less: Net derivative gains (losses)  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses  Total adjusted revenues  Total expenses  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Goodwill impairment  Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments  | \$ 15, | ,756  | \$<br>15,562 |
| Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses  Total adjusted revenues  Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments  | (      | (518) | 134          |
| Less: Other adjustments to revenues:  GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   | (      | (859) | (2,235)      |
| GMIB fees Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   |        | (8)   | _            |
| Investment hedge adjustments Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues  Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   |        |       |              |
| Operating joint venture adjustments Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   |        | 23    | 25           |
| Unit-linked contract income Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   | (      | (215) | (220)        |
| Securitization entities income Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments   |        | (6)   | _            |
| Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments  | (      | (498) | 207          |
| Certain partnership distributions Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments  |        | _     | _            |
| Settlement of foreign currency earnings hedges TSA fees Divested businesses Total adjusted revenues Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments  |        | _     | (3)          |
| TSA fees Divested businesses  Total adjusted revenues  Total expenses  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments  |        | _     | _            |
| Divested businesses Total adjusted revenues Total expenses Less: Adjustments related to net investment gains (losses) and net derivative gains (losses) Less: Goodwill impairment Less: Other adjustments to expenses: PBC hedge adjustments Inflation and pass-through adjustments  |        | 47    | 35           |
| Total adjusted revenues  Total expenses  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments  |        | 66    | 912          |
| Total expenses  Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments   | \$ 17, | ,724  | \$<br>16,707 |
| Less: Adjustments related to net investment gains (losses) and net derivative gains (losses)  Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments   |        |       |              |
| Less: Goodwill impairment  Less: Other adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments   |        | ,041  | \$<br>15,271 |
| Less: Other adjustments to expenses:  PBC hedge adjustments  Inflation and pass-through adjustments  |        | (19)  | (3)          |
| PBC hedge adjustments Inflation and pass-through adjustments   |        | _     | _            |
| Inflation and pass-through adjustments   |        |       |              |
| . • •  |        | 7     | 9            |
| GMIR costs and amortization of DAC and VORA related to GMIR fees and GMIR costs  |        | 39    | (78)         |
| Girld costs and amortization of DAC and YORA forace to Givild ices and Givild Costs  |        | (44)  | 115          |
| Market value adjustments and amortization of DAC, VOBA and negative VOBA related to market value adjustments   |        | 12    | 23           |
| PAB hedge adjustments  |        | _     | _            |
| Unit-linked contract costs   | (      | (505) | 210          |
| Securitization entities debt expense   |        | _     | _            |
| Noncontrolling interest  |        | (7)   | (6)          |
| Regulatory implementation costs  |        | _     | (3)          |
| Acquisition, integration and other costs   |        | 7     | 4            |
| TSA fees   |        | 47    | 35           |
| Divested businesses  |        | 55    | 824          |
| Total adjusted expenses  | \$ 15, | ,449  | \$<br>14,141 |

#### (In millions, except per share and ratio data)

For the Three Months Ended

|  | March |        | h 31 | 31,    |  |  |
|--|-------|--------|------|--------|--|--|
|  |       | 2022   |      | 2021   |  |  |
| Expense Detail and Ratios  | -     |        |      |        |  |  |
| Reconciliation of Capitalization of DAC to Adjusted Capitalization of DAC  |       |        |      |        |  |  |
| Capitalization of DAC  | \$    | (650)  | \$   | (775)  |  |  |
| Less: Divested businesses  |       | (11)   |      | (89)   |  |  |
| Adjusted capitalization of DAC   | \$    | (639)  | \$   | (686)  |  |  |
| Reconciliation of Other Expenses to Adjusted Other Expenses  |       |        |      |        |  |  |
| Other expenses   | \$    | 2,917  | \$   | 3,116  |  |  |
| Less: Noncontrolling interests   |       | (7)    |      | (6)    |  |  |
| Less: Regulatory implementation costs  |       | _      |      | (3)    |  |  |
| Less: Acquisition, integration and other costs   |       | 7      |      | 4      |  |  |
| Less: TSA fees   |       | 47     |      | 35     |  |  |
| Less: Divested businesses  |       | 32     |      | 232    |  |  |
| Adjusted other expenses  | \$    | 2,838  | \$   | 2,854  |  |  |
| Other Detail and Ratios  |       |        |      |        |  |  |
| Other expenses   | \$    | 2,917  | \$   | 3,116  |  |  |
| Capitalization of DAC  | Ψ     | (650)  | Ψ    | (775)  |  |  |
| Other expenses, net of capitalization of DAC   | \$    | 2,267  | \$   | 2,341  |  |  |
| Premiums, fees and other revenues  | \$    | 12,849 | \$   | 12,349 |  |  |
| Expense ratio  |       | 17.6 % |      | 19.0 % |  |  |
| Direct expenses  | \$    | 1,337  | \$   | 1,259  |  |  |
| Less: Total notable items related to direct expenses (2)   |       | _      |      | _      |  |  |
| Direct expenses, excluding total notable items related to direct expenses (2)  | \$    | 1,337  | \$   | 1,259  |  |  |
| Adjusted other expenses  | \$    | 2,838  | \$   | 2,854  |  |  |
| Adjusted capitalization of DAC   | Ψ     | (639)  | Ψ    | (686)  |  |  |
| Adjusted other expenses, net of adjusted capitalization of DAC   | -     | 2,199  |      | 2,168  |  |  |
| Less: Total notable items related to adjusted other expenses (2)   |       |        |      |        |  |  |
| Adjusted other expenses, net of adjusted capitalization of DAC, excluding total notable items related to adjusted other expenses (2) | \$    | 2,199  | \$   | 2,168  |  |  |
| Adjusted premiums, face and other revenues   | \$    | 12,732 | \$   | 11,413 |  |  |
| Adjusted premiums, fees and other revenues  Less: PRT  | Ф     | 1,258  | ф    | 11,413 |  |  |
| Adjusted premiums, fees and other revenues, excluding PRT  | \$    | 11,474 | \$   | 11,413 |  |  |
|  |       |        |      |        |  |  |
| Direct expense ratio   |       | 10.5 % |      | 11.0 % |  |  |
| Direct expense ratio, excluding total notable items related to direct expenses and PRT (2)   |       | 11.7 % |      | 11.0 % |  |  |
| Adjusted expense ratio   |       | 17.3 % |      | 19.0 % |  |  |
| Adjusted expense ratio, excluding total notable items related to adjusted other expenses and PRT (2)                                 |       | 19.2 % |      | 19.0 % |  |  |

#### $(In \ millions, \ except \ per \ share \ data)$

|  |    | Marc       | h 31, | ı       |
|--|----|------------|-------|---------|
| Equity Details   |    | 2022       |       | 2021    |
| Total MetLife, Inc.'s stockholders' equity   | \$ | 53,965     | \$    | 65,864  |
| Less: Preferred stock  |    | 3,818      |       | 4,312   |
| MetLife, Inc.'s common stockholders' equity  |    | 50,147     |       | 61,552  |
| Less: Net unrealized investment gains (losses), net of income tax  |    | 5,182      |       | 16,712  |
| Defined benefit plans adjustment, net of income tax  |    | (1,577)    |       | (1,848) |
| Total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA                                    |    | 46,542     |       | 46,688  |
| Less: Goodwill, net of income tax  |    | 9,163      |       | 9,571   |
| VODA and VOCRA, net of income tax  |    | 699        |       | 807     |
| Total MetLife, Inc.'s tangible common stockholders' equity   | \$ | 36,680     | \$    | 36,310  |
|  |    | Marc       | h 31, | ,       |
|  |    | 2022       |       | 2021    |
| Total MetLife, Inc.'s common stockholders' equity, excluding AOCI other than FCTA                                    | \$ | 46,542     | \$    | 46,688  |
| Less: Accumulated year-to-date total notable items (2)   |    | _          |       | _       |
| Total MetLife, Inc.'s common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA) (2) |    | 46,542     |       | 46,688  |
| Less: Goodwill, net of income tax  |    | 9,163      |       | 9,571   |
| VODA and VOCRA, net of income tax  |    | 699        |       | 807     |
| Total MetLife, Inc.'s tangible common stockholders' equity, excluding total notable items (2)                        | \$ | 36,680     | \$    | 36,310  |
|  |    | Marc       | h 31. |         |
| Book Value (4)   |    | 2022       |       | 2021    |
| Book value per common share  | \$ | 61.55      | \$    | 70.08   |
| Less: Net unrealized investment gains (losses), net of income tax  | Ť  | 6.36       | -     | 19.02   |
| Defined benefit plans adjustment, net of income tax  |    | (1.93)     |       | (2.10)  |
| Book value per common share, excluding AOCI other than FCTA  |    | 57.12      |       | 53.16   |
| Less: Goodwill, net of income tax  |    | 11.24      |       | 10.90   |
| VODA and VOCRA, net of income tax  |    | 0.86       |       | 0.92    |
| Book value per common share - tangible common stockholders' equity   | \$ | 45.02      | \$    | 41.34   |
| Common shares outstanding, end of period (5)   |    | 814.8      |       | 878.3   |
|  |    | For the Th |       | Ionths  |
|  |    | Marc       |       | ,       |
| Average Common Stockholders' Equity  |    | 2022       |       | 2021    |
| Average common stockholders' equity  | \$ | 56,906     | \$    | 65,899  |
| Average common stockholders' equity, excluding AOCI other than FCTA  | \$ | 47,067     | \$    | 47,534  |
| Average common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA) (2)               | \$ | 47,067     | \$    | 47,534  |
| Tiverage common stockholders equity, excitating total notative nems (excitates 110 et other than 1 e 111) (2)        |    | 27.166     | \$    | 36,878  |
| Average tangible common stockholders' equity   | \$ | 37,166     | Ψ     | 30,070  |

| For the Three Months Ended |
|----------------------------|
| March 31, (6)              |

|  | 2022         | 2021   |
|--|--------------|--------|
| Return on Equity   |              | _      |
| Return on MetLife, Inc.'s:   | <del>_</del> |        |
| Common stockholders' equity  | 4.3 %        | 1.8 %  |
| Adjusted return on MetLife, Inc.'s:  |              |        |
| Common stockholders' equity  | 12.1 %       | 11.9 % |
| Common stockholders' equity, excluding AOCI other than FCTA                                    | 14.7 %       | 16.5 % |
| Common stockholders' equity, excluding total notable items (excludes AOCI other than FCTA) (2) | 14.7 %       | 16.5 % |
| Tangible common stockholders' equity (7)   | 18.8 %       | 21.5 % |
| Tangible common stockholders' equity, excluding total notable items (2), (7)                   | 18.8 %       | 21.5 % |
| Adjusted Return on Allocated Equity:   |              |        |
| U.S.   | 24.3 %       | 33.7 % |
| Asia   | 16.1 %       | 17.0 % |
| Latin America  | 20.8 %       | 5.8 %  |
| EMEA   | 9.2 %        | 10.0 % |
| MetLife Holdings   | 13.7 %       | 23.7 % |
| Adjusted Return on Allocated Tangible Equity:  |              |        |
| U.S.   | 32.6 %       | 39.3 % |
| Asia   | 24.1 %       | 25.4 % |
| Latin America  | 32.5 %       | 9.1 %  |
| EMEA   | 13.7 %       | 17.1 % |
| MetLife Holdings   | 15.0 %       | 26.0 % |

# MetLife, Inc. Adjusted Earnings Available to Common Shareholders (Unaudited) (In millions)

| For the Three Months Ended |
|----------------------------|
| March 31.                  |

|   |         |       | <br>2021    |
|---|---------|-------|-------------|
| U.S. (3):   |         |       |             |
| Adjusted earnings available to common shareholders                                    | \$      | 693   | \$<br>784   |
| Less: Total notable items (2)   |         | _     | _           |
| Adjusted earnings available to common shareholders, excluding total notable items (2) | \$      | 693   | \$<br>784   |
| Adjusted premiums, fees and other revenues  | \$      | 7,887 | \$<br>6,392 |
| Less: PRT   |         | 1,258 | _           |
| Adjusted premiums, fees and other revenues, excluding PRT                             | \$      | 6,629 | \$<br>6,392 |
| Group Benefits (3):   |         |       |             |
| Adjusted earnings available to common shareholders                                    | \$      | 112   | \$<br>93    |
| Less: Total notable items (2)   |         | _     | _           |
| Adjusted earnings available to common shareholders, excluding total notable items (2) | \$      | 112   | \$<br>93    |
| Adjusted premiums, fees and other revenues  | \$      | 6,004 | \$<br>5,636 |
| Retirement & Income Solutions (3):  |         |       |             |
| Adjusted earnings available to common shareholders                                    | \$      | 581   | \$<br>691   |
| Less: Total notable items (2)   |         | _     | _           |
| Adjusted earnings available to common shareholders, excluding total notable items (2) | \$      | 581   | \$<br>691   |
| Adjusted premiums, fees and other revenues  | \$      | 1,883 | \$<br>756   |
| Less: PRT   | <u></u> | 1,258 | _           |
| Adjusted premiums, fees and other revenues, excluding PRT                             | \$      | 625   | \$<br>756   |

#### MetLife, Inc.

### Adjusted Earnings Available to Common Shareholders (Continued) (Unaudited)

(In millions)

For the Three Months Ended

|  | roi      | me inree<br>Maro | vionins<br>ch 31, | ; Ended  |
|--|----------|------------------|-------------------|----------|
|  |          | 2022             |                   | 2021     |
| Asia:  |          |                  |                   |          |
| Adjusted earnings available to common shareholders Less: Total notable items (2)   | \$       | 580              | \$                | 623      |
| Adjusted earnings available to common shareholders, excluding total notable items (2)  | \$       | 580              | \$                | 623      |
| Adjusted earnings available to common shareholders on a constant currency basis  | \$       | 580              | \$                | 605      |
| Adjusted earnings available to common shareholders, excluding total notable items, on a constant currency basis (2)  | \$       | 580              | \$                | 605      |
| Adjusted premiums, fees and other revenues   | \$       | 2,022            | \$                | 2,161    |
| Adjusted premiums, fees and other revenues, on a constant currency basis   | \$       | 2,022            | \$                | 2,003    |
| Latin America:   |          |                  |                   |          |
| Adjusted earnings available to common shareholders   | \$       | 142              | \$                | 40       |
| Less: Total notable items (2)  Adjusted earnings available to common shareholders, excluding total notable items (2)   | \$       | 142              | \$                | 40       |
|  | <u> </u> |                  |                   |          |
| Adjusted earnings available to common shareholders on a constant currency basis  Adjusted earnings available to common shareholders, excluding total notable items, on a constant currency basis (2) | \$<br>\$ | 142<br>142       | \$<br>\$          | 31<br>31 |
| Adjusted premiums, fees and other revenues   | \$       | 1,031            | \$                | 875      |
| Adjusted premiums, fees and other revenues, on a constant currency basis   | \$       | 1,031            | \$                | 848      |
| EMEA:  |          |                  |                   |          |
| Adjusted earnings available to common shareholders   | \$       | 52               | \$                | 71       |
| Less: Total notable items (2)  |          | _                |                   |          |
| Adjusted earnings available to common shareholders, excluding total notable items (2)  | \$       | 52               | \$                | 71       |
| Adjusted earnings available to common shareholders on a constant currency basis  | \$       | 52               | \$                | 61       |
| Adjusted earnings available to common shareholders, excluding total notable items, on a constant currency basis (2)  | \$       | 52               | \$                | 61       |
| Adjusted premiums, fees and other revenues   | \$       | 606              | \$                | 678      |
| Adjusted premiums, fees and other revenues, on a constant currency basis   | \$       | 606              | \$                | 631      |
| MetLife Holdings (3):  |          |                  |                   |          |
| Adjusted earnings available to common shareholders   | \$       | 377              | \$                | 618      |
| Less: Total notable items (2)  Adjusted earnings available to common shareholders, excluding total notable items (2)   | \$       | 377              | \$                | 618      |
|  |          |                  |                   |          |
| Adjusted premiums, fees and other revenues   | \$       | 1,089            | Ф                 | 1,163    |
| Corporate & Other (3):   |          |                  |                   |          |
| Adjusted earnings available to common shareholders   | \$       | (117)            | \$                | (171)    |
| Less: Total notable items (2)  Adjusted earnings available to common shareholders, excluding total notable items (2)   | \$       | (117)            | \$                | (171)    |
|  |          |                  |                   |          |
| Adjusted premiums, fees and other revenues   | \$       | 97               | \$                | 144      |

### For the Three Months Ended March 31,

|  | 2022    |     | 2021 |       |
|--|---------|-----|------|-------|
| Variable investment income (post-tax, in millions) (8) |         |     |      |       |
| U.S.   |         |     |      |       |
| Group Benefits   | \$      | 12  | \$   | 11    |
| Retirement and Income Solutions                        | <u></u> | 277 |      | 390   |
| Total U.S.   |         | 289 |      | 401   |
| Asia   |         | 288 |      | 273   |
| Latin America  |         | 16  |      | 17    |
| EMEA   |         | _   |      | _     |
| MetLife Holdings                                       |         | 208 |      | 381   |
| Corporate & Other                                      |         | 135 |      | 26    |
| Total variable investment income                       | \$      | 936 | \$   | 1,098 |

#### Cash & Capital (9), (10), (11)

| Group Life Mortality Ratio (13)        | 11      | 03.8 %                     | 106.3 % |  |  |
|--|---------|----------------------------|---------|--|--|
|  | 2022    |                            | 2021    |  |  |
|  |         | March 31,                  |         |  |  |
|  | For the | For the Three Months Ended |         |  |  |
| Group Benefits Underwriting (12)       |         |                            |         |  |  |
| Holding Companies Cash & Liquid Assets | \$      | 4.2 \$                     | 3.8     |  |  |
|  | 2022    |                            | 2021    |  |  |
| (In billions)                          |         | March 31,                  |         |  |  |

- Adjusted earnings available to common shareholders, excluding total notable items, per diluted common share is calculated on a (1)standalone basis and may not equal (i) adjusted earnings available to common shareholders per diluted common share, less (ii) total notable items per diluted common share.
- Notable items reflect the unexpected impact of events that affect MetLife's results, but that were unknown and that MetLife could not anticipate when it devised its business plan. Notable items also include certain items regardless of the extent anticipated in the business plan, to help investors have a better understanding of MetLife's results and to evaluate and forecast those results. Notable items can affect MetLife's results either positively or negatively.
- (3) Results on a constant currency basis are not included as constant currency impact is not significant.
- (4) Book values exclude \$3,818 million and \$4,312 million of equity related to preferred stock at March 31, 2022 and 2021, respectively.
- (5) There were share repurchases of \$915 million for the three months ended March 31, 2022.
- (6) Annualized using quarter-to-date results.
- Adjusted earnings available to common shareholders, used to calculate the adjusted return on tangible common stockholders' equity, excludes the impact of amortization of VODA and VOCRA, net of income tax, for the three months ended March 31, 2022 and 2021 of \$18 million and \$20 million, respectively.
- (8) Assumes a 21% tax rate.
- The 2021 combined NAIC U.S. risk based capital ratio was 386%. This ratio includes MetLife, Inc.'s principal U.S. insurance subsidiaries, excluding American Life Insurance Company. MetLife calculates RBC annually as of December 31 and, accordingly, the calculation does not reflect conditions and factors occurring after the year end.
- (10) The total U.S. statutory adjusted capital is expected to be approximately \$18.7 billion at March 31, 2022, down 2% from December 31, 2021. This balance includes MetLife, Inc.'s principal U.S. insurance subsidiaries, excluding American Life Insurance Company.
- (11) As of December 31, 2021, the solvency margin ratio of MetLife's insurance subsidiary in Japan was 947%, which is calculated quarterly and does not reflect conditions and factors occurring after December 31, 2021.
- (12) Results are derived from insurance and non-administrative services-only contracts.
- (13) Excludes certain experience-rated contracts and includes accidental death and dismemberment. For the three months ended March 31, 2022 there was an estimated 14 percentage point impact to the ratio due to COVID-19 reported deaths with an estimated impact to adjusted earnings of approximately (\$230) million, and an estimated 1-2 percentage point impact to the ratio due to excess non-COVID mortality.