# Second Quarter 2024 Earnings

August 5, 2024





# Preliminary Matters

### **Cautionary Statements Regarding Forward-Looking Information**

This presentation may contain or incorporate by reference information that includes or is based on forward-looking statements within the meaning of the safe-harbor provisions of the Private Securities Litigation Reform Act of 1995. We caution investors that these forward-looking statements are not guarantees of future performance, and actual results may differ materially. Such statements involve known and unknown risks, uncertainties, and other factors, including but not limited to:

- changes in the frequency and severity of insurance claims;
- · claim development and the process of estimating claim reserves;
- the impacts of inflation;
- · changes in interest rate environment;
- supply chain disruption;
- · product demand and pricing;
- effects of governmental and regulatory actions;
- · litigation outcomes and trends;
- investment risks;
- · cybersecurity risks or incidents;
- · impact of catastrophes; and
- other risks and uncertainties detailed in Kemper's Annual Report on Form 10-K and subsequent filings with the Securities and Exchange Commission ("SEC").

Kemper assumes no obligation to publicly correct or update any forward-looking statements as a result of events or developments subsequent to the date of this presentation.

### **Non-GAAP Financial Measures**

This presentation contains non-GAAP financial measures that the company believes are meaningful to investors. Non-GAAP financial measures have been reconciled to the most comparable GAAP financial measure.



# Leading Insurer Empowering Specialty and Underserved Markets

Enabled by a dynamic, diverse and innovative team who act like owners



**KEMPER** Auto

Specialty auto insurance<sup>1</sup> for underserved markets; Latino, Hispanic and urban areas

Delivering appropriate and affordable insurance and financial solutions

**XEMPER Life** 

Life insurance<sup>2</sup> for low/moderate income customers

Market Characteristics

Differentiated Capabilities

Sizable Market Require Unique Expertise

Have Limited or Unfocused Competition

Enable Systematic, Sustainable Competitive Advantages (SSCAs)

Low-Cost Management

Ease of Use

Distribution

**Product Sophistication** 

Target top quartile value creation for customers, employees and shareholders

# Second Quarter 2024 Summary

### Specialty P&C underwriting profit further improved; sequential quarterly PIF grew 4.6%

# Shareholder Value Creation

### Achieved return on equity within low double digit target range

- ROE of 11.5% and Adjusted ROE<sup>1</sup> of 17.6%
- Net Income attributable to Kemper Corporation of \$75.4 million or \$1.16 per diluted share
- Adjusted Consolidated Net Operating Income<sup>1</sup> of \$91.7 million or \$1.42 per diluted share
- Book Value Per Share increased sequentially by \$1.22 to \$41.46
  - Adjusted Book Value Per Share<sup>1</sup> increased sequentially by \$0.95 to \$27.14

### 2<sup>nd</sup> Quarter Operating Performance

### Specialty P&C profitability continued to improve; focused on new business expansion

- Underlying combined ratio<sup>1</sup> improved 4.0 pts sequentially to 89.6%; 12.4 pts year-over-year
- Specialty P&C new business accelerated; achieving 4.6% sequential quarter PIF growth
- Underlying business fundamentals in Life business remain stable
  - Quarterly results impacted by lower NII driven by valuation adjustment on real estate investment
- Exit of preferred P&C business slightly ahead of schedule
  - Released over \$44 million of capital during 2Q'24; anticipate additional \$50+ million by YE'24

### Balance Sheet Strength

### Strong capital position provides financial flexibility

- Parent company liquidity of approximately \$1.1 billion
- · Insurance companies are well capitalized
- Focus on returning to target long-term debt-to-capital ratio; anticipate mid-20% by year-end 2025



# Second Quarter 2024 Financial Summary

Delivered fifth consecutive quarter of underlying business improvement

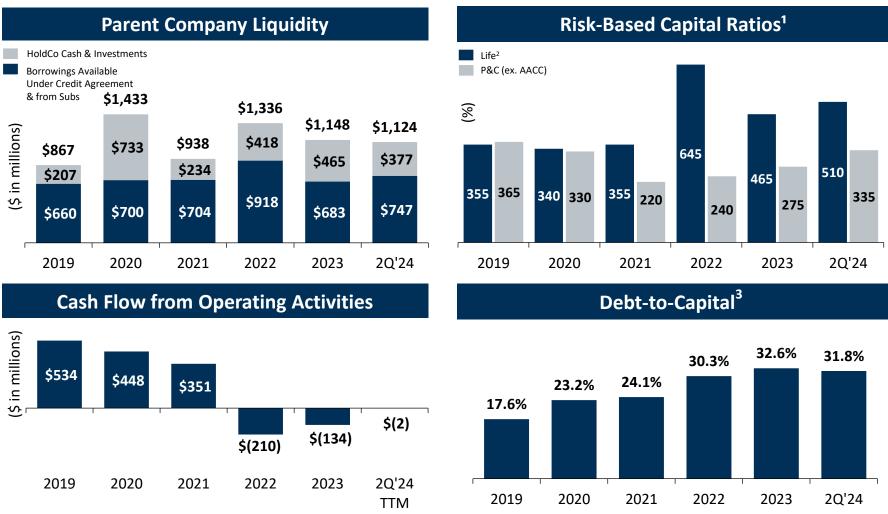
	Quarter Ended	
(\$ in millions, except per share amounts)	Jun 30, 2024	Jun 30, 2023
Net Income (Loss) Per Diluted Share attributable to Kemper Corporation	\$1.16	\$(1.52)
Adj. Consolidated Net Operating Income (Loss) – Per Diluted Share <sup>1</sup>	\$1.42	\$(0.22)
Book Value – Per Diluted Share	\$41.46	\$39.22
Adjusted Book Value – Per Diluted Share <sup>1</sup>	\$27.14	\$26.66
Return on Shareholders' Equity	11.5%	(15.1)%
Return on Adjusted Shareholders' Equity <sup>1</sup>	17.6%	(22.4)%
Life Face Value of In-Force YoY Change	(0.6)%	(0.6)%
Specialty P&C Earned Premium YoY Change	(7.4)%	(10.7)%
	Jun 30, 2024	Mar 31, 2024
Specialty P&C PIF Sequential Quarterly Change	4.6%	(5.5)%

Specialty P&C PIF grew 4.6% sequentially; delivered an overall 11.5% ROE in 2Q'24



# Well-Capitalized Insurance Subsidiaries

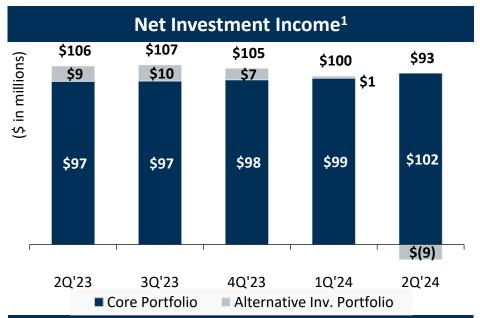
Continued access to significant sources of liquidity



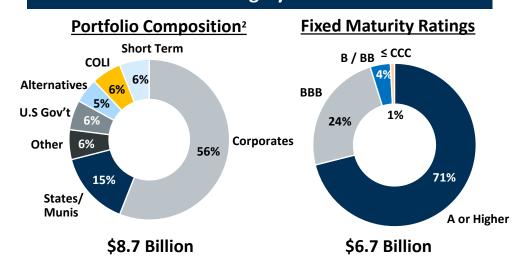
Strong capital and liquidity position; actions underway to improve leverage metrics



# Diversified Investment Portfolio with Consistent Returns



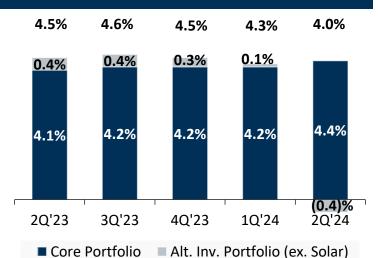
# **Diversified and Highly-Rated Portfolio**



### **Highlights**

- High-quality portfolio provides consistent net investment income; 71% of fixed income portfolio rated A or higher
- 4.6% pre-tax equivalent (PTE) annualized book yield on core portfolio
- Average investment grade new money yields approximately 6.5% for the quarter
- Lower net investment income driven by valuation adjustment on real estate investment

### **PTE Annualized Book Yield Contribution**





# Specialty Property & Casualty Insurance Segment

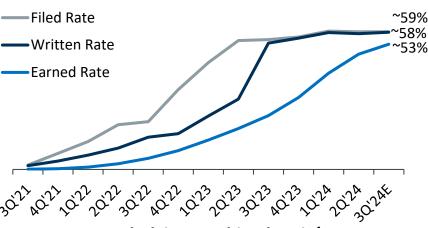
Underlying combined ratio<sup>1</sup> improved 4 pts sequentially and PIF grew 4.6% sequentially

# Highlights

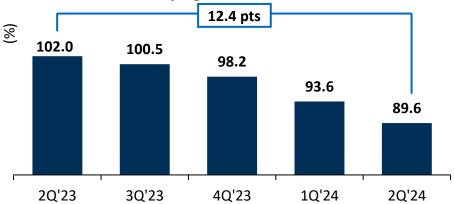
- Underlying Combined Ratio improved 4.0 pts sequentially to 89.6%
  - PPA earned rate of ~8 pts in 2Q'24 drove improvement
- PIF increased 4.6% since 1Q'24
  - Improved combined ratio allowed for further expansion within margin of safety

Metrics (\$ in millions)	2Q'24	2Q'23	Variance
Earned Premiums	\$863	\$932	(7.4)%
Underlying Loss & LAE Ratio <sup>1</sup>	68.7%	81.9%	(13.2) pts
Expense Ratio	20.9%	20.1%	0.8 pts
Policies In-Force (000s)	1,201	1,501	(20.0)%
	<u>2Q'24</u>	<u>1Q'24</u>	
PIF– Sequential Quarter Chg	4.6%	(5.5)%	10.1 pts

### **Cumulative PPA Rate Activity Since 2Q'21<sup>2</sup>**



### Underlying Combined Ratio<sup>1</sup>



Focused on long-term profitable growth

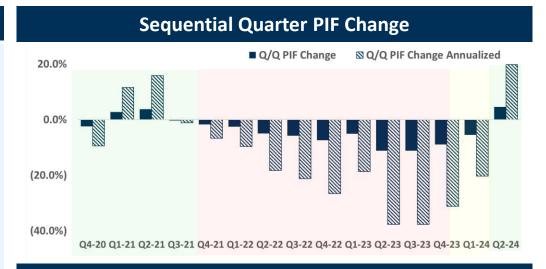


# Specialty Auto – Policies In Force Metrics Continue to Improve

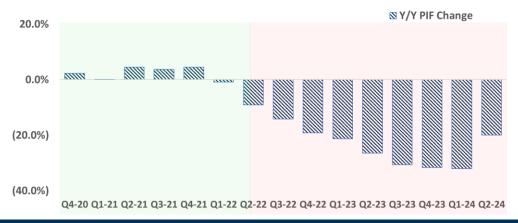
New business expansion led to sequential quarter PIF increase

### Commentary

- During periods of significant change, sequential quarter PIF variance provides more insight into new business trends
- Sequential quarter PIF
  - Metric represents more responsive measure
  - Increased 4.6% vs. down 5.5% in 1Q'24; improved by 10.1 points
  - Annualized rate of 19.8% vs. (20.3)% for prior quarter
- YoY PIF
  - Rolling four-quarter nature of YoY metric represents trailing indicator
  - Declined ~20% in 2Q'24 vs. ~32% in 1Q'24 and 4Q'23
- Sequential quarter 2H'24 PIF outlook
  - Consumer shopping typically lower in 2H; results in moderating 2H'24 PIF growth







Anticipate low single digit sequential quarterly PIF growth for remainder of 2024

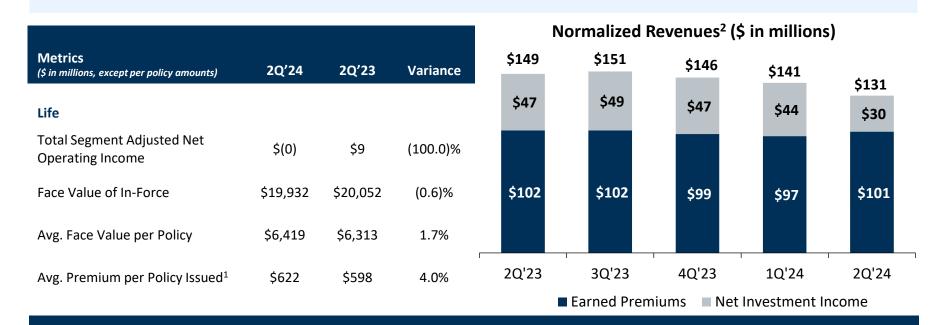


# Life Insurance Segment

# Business fundamentals remain stable

### **Highlights**

- Modest inflationary pressure continues to impact low-to-moderate income consumers
  - However, new business production and persistency are slightly favorable to prior year
- · Mortality in line with pre-pandemic experience
- Quarterly NOI negatively impacted by ~\$12 million valuation adjustment on real estate investment



Underlying business continues to generate strong return on capital and distributable cash flows



# Key Takeaways

### **Specialty P&C**

- Sequential underlying results improved for the fifth consecutive quarter
- Strong 2Q'24 underwriting profit with underlying combined ratio of 89.6%
- PIF increased 4.6% from 1Q'24
- Expect low single digit sequential quarter PIF growth for remainder of 2024

### Life

· Underlying business fundamentals remain stable

### **Investment Portfolio**

- High quality and well diversified; no change to long-term philosophy or execution
- Anticipate quarterly net investment income to revert to normal levels

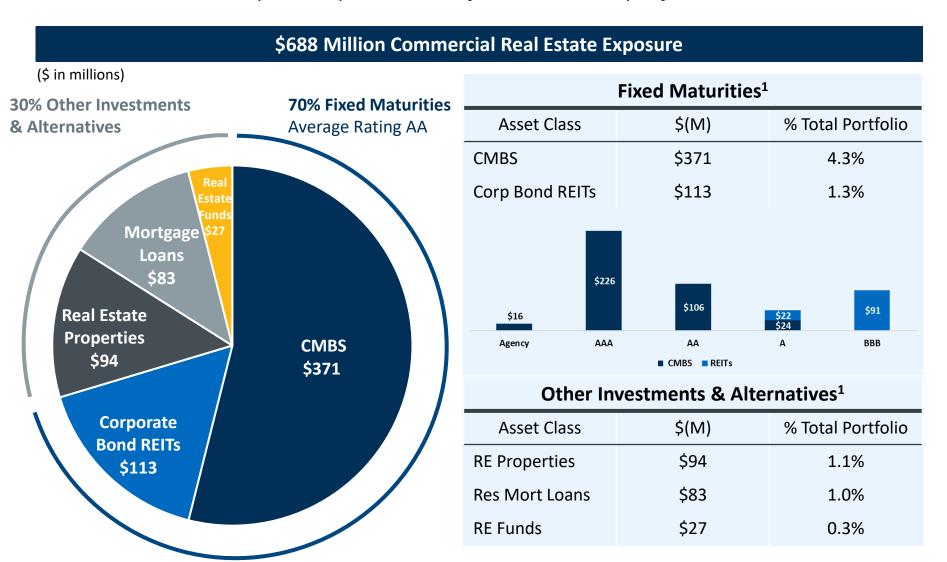
Returning focus to long-term profitable growth

# Appendix



# CRE Exposure Predominately High-Quality Fixed Maturities

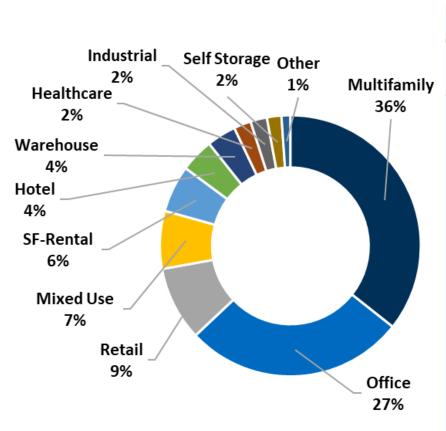
Commercial real estate exposure represents ~8% of total investment portfolio



# CRE Portfolio Consists of Diversified Underlying Property Types

Office exposure represents ~2% of total investment portfolio

### \$688 Million Commercial Real Estate Exposure Breakdown



Diverse Property Type Mix <sup>1</sup>				
		%	% Total	
Туре	\$(M)	CRE	Portfolio	
Multifamily	\$245	36%	2.8%	
Office	\$188	27%	2.2%	
Retail	\$63	9%	0.7%	
Mixed Use	\$49	7%	0.6%	
Single Fam Rental	\$40	6%	0.5%	
Hotel	\$29	4%	0.3%	
Warehouse	\$25	4%	0.3%	
Healthcare	\$15	2%	0.2%	
Industrial	\$14	2%	0.2%	
Self Storage	\$12	2%	0.1%	
Other	\$8	1%	0.1%	

# 2024 Reinsurance Program

### Renewed Catastrophe XoL Reinsurance

Catastrophe Reinsurance Program			
3-Year Term Placed 1/1/22 \$100M xs \$150M 31.67% Placed	1-Year Term Placed 1/1/24 \$90M xs \$150M 63.33% Placed		
3-Year Term Placed 1/1/22 \$100M xs \$50M 31.67% Placed	1-Year Term Placed 1/1/24 \$100M xs \$50M 53.33% Placed		
Retention 100% of first \$50M			

- New policy effective January 1, 2024:
  - New limit aligned with risk-appetite
  - New structure improves overall cost of capital for Kemper

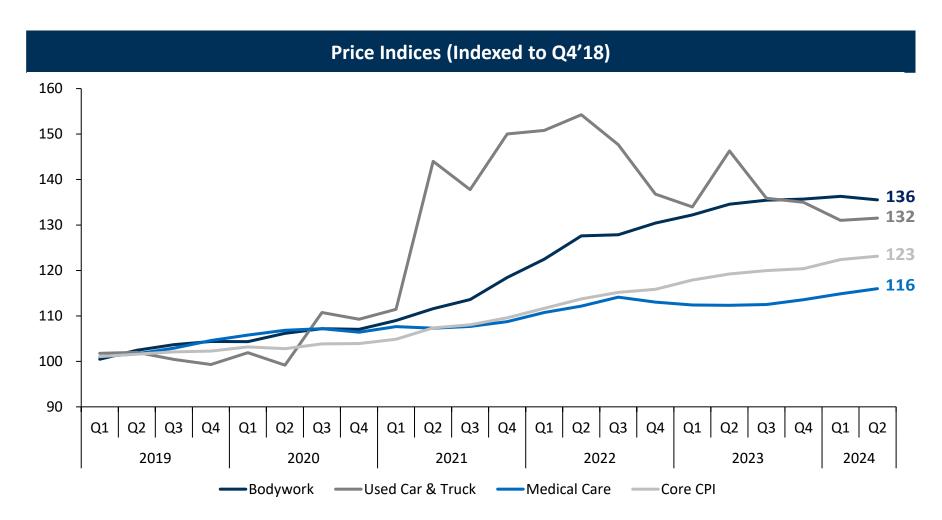
### **Highlights**

### Catastrophe Excess of Loss Program (XOL):

- Program consists of two towers:
  - 3-year term placed in 2022:\$200 million excess \$50 million
  - 1-year term placed in 2024: \$190 million excess \$50 million
  - Co-participation:
    - o Layer 1: 15%
    - o Layer 2: 5%
- Updated 2024 purchase limit reflects exposure changes, inclusive of the Preferred P&C exit, and model enhancements

# Auto Inflation Pressures Remain Elevated

Pace of increase continues to moderate





Adjusted Consolidated Net Operating Income (Loss) is an after-tax, non-GAAP financial measure and is computed by excluding from Net Income (Loss) attributable to Kemper Corporation the after-tax impact of: (i) Change in Fair Value of Equity and Convertible Securities; (ii) Net Realized Investment Gains (Losses); (iii) Impairment Losses; (iv) Acquisition and Disposition Related Transaction, Integration, Restructuring and Other Costs; (v) Debt Extinguishment, Pension Settlement and Other Charges; (vi) Goodwill Impairment Charges; (vii) Non-Core Operations; and (viii) Significant non-recurring or infrequent items that may not be indicative of ongoing operations. Significant non-recurring items are excluded when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, and (b) there has been no similar charge or gain within the prior two years. The most directly comparable GAAP financial measure is Net Income (Loss) attributable to Kemper Corporation. There were no applicable significant non-recurring items that the Company excluded from the calculation of Adjusted Consolidated Net Operating Income (Loss) for the three months ended June 30, 2024 or 2023.

The Company believes that Adjusted Consolidated Net Operating Income (Loss) provides investors with a valuable measure of its ongoing performance because it reveals underlying operational performance trends that otherwise might be less apparent if the items were not excluded. Change in Fair Value of Equity and Convertible Securities, Net Realized Investment Gains (Losses) and Impairment Losses related to investments included in the Company's results may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions that impact the values of the Company's investments, the timing of which is unrelated to the insurance underwriting process. Acquisition and Disposition Related Transaction, Integration, Restructuring and Other Costs may vary significantly between periods and are generally driven by the timing of acquisitions and business decisions which are unrelated to the insurance underwriting process. Debt Extinguishment, Pension Settlement and Other Charges relate to (i) loss from early extinguishment of debt, which is driven by the Company's financing and refinancing decisions and capital needs, as well as external economic developments such as debt market conditions, the timing of which is unrelated to the insurance underwriting process; (ii) settlement of pension plan obligations which are business decisions made by the Company, the timing of which is unrelated to the underwriting process; and (iii) other charges that are non-standard, not part of the ordinary course of business, and unrelated to the insurance underwriting process. Goodwill Impairment Charges are excluded because they are infrequent and non-recurring charges. Non-Core Operations includes the results of our Preferred Insurance business which we expect to fully exit. These results are excluded because they are irrelevant to our ongoing operations and do not qualify for Discontinued Operations under Generally Accepted Accounting Principles ("GAAP"). Significant non-recurring items are excluded because, by their nature, they are not indicative of the Company's business or economic trends. The preceding non-GAAP financial measures should not be considered a substitute for the comparable GAAP financial measures, as they do not fully recognize the profitability of the Company's businesses.

Adjusted Consolidated Net Operating Income (Loss) Per Unrestricted Share is a non-GAAP financial measure. It is computed by dividing Adjusted Consolidated Net Operating Income (Loss) by the weighted average unrestricted shares outstanding. The most directly comparable GAAP financial measure is Net Income (Loss) attributable to Kemper Corporation per Unrestricted Share - basic.

The Company believes that Adjusted Consolidated Net Operating Income (Loss) Per Unrestricted Share provides investors with a valuable measure of its ongoing performance because it reveals underlying operational performance trends that otherwise might be less apparent if the items were not excluded. Income from change in fair value of equity and convertible securities, net realized investment gains (losses), impairment gains (losses) related to investments, acquisition related transaction, integration and other costs, loss from early extinguishment of debt, and goodwill impairment charges included in the Company's results may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions that impact the values of the company's investments, the timing of which is unrelated to the insurance underwriting process.



Return on Adjusted Shareholders' Equity is a calculation that uses a non-GAAP financial measure. It is calculated by dividing the period's net income attributable to Kemper Corporation by the average shareholders' equity excluding net unrealized gains and losses on fixed maturities, the change in discount rate on future life policyholder benefits and goodwill. Return on Shareholders' Equity is the most directly comparable GAAP measure. We use this non-GAAP measure to identify and analyze the change in performance attributable to management efforts between periods. The Company believes this non-GAAP financial measure is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are not influenced by management. The Company believes it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. The "Return on Adjusted Shareholders' Equity" metric was referred to as "Return on Tangible Shareholders' Equity" in prior periods.

Adjusted Book Value Per Share is a calculation that uses a non-GAAP financial measure. It is calculated by dividing shareholders' equity after excluding the after-tax impact of net unrealized gains and losses on fixed income securities, the change in discount rate on future life policyholder benefits and goodwill by total Common Shares Issued and Outstanding. Book value per share is the most directly comparable GAAP financial measure. The Company uses the trends in book value per share excluding the after-tax impact of net unrealized gains and losses on fixed income securities, the change in discount rate on future life policyholder benefits and goodwill in conjunction with book value per share to identify and analyze the change in net worth excluding goodwill attributable to management efforts between periods. The Company believes the non-GAAP financial measure is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are not influenced by management. The Company believes it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. The "Adjusted Book Value Per Share" metric was referred to as "Tangible Book Value Per Share" in prior periods.

**Underlying Combined Ratio** is a non-GAAP financial measure. It is computed by adding the Current Year Non-catastrophe Losses and LAE Ratio with the Insurance Expense Ratio. The most directly comparable GAAP financial measure is the Combined Ratio, which is computed by adding Total Incurred Losses and LAE Ratio, including the impact of catastrophe losses and LAE reserve development from prior years, with the Insurance Expense Ratio.

The Company believes Underlying Losses and LAE and the Underlying Combined Ratio are useful to investors and uses these financial measures to reveal the trends in the Company's Property & Casualty Insurance segment that may be obscured by catastrophe losses and prior-year reserve development. These catastrophe losses may cause the Company's loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude and can have a significant impact on incurred losses and LAE and the Combined Ratio. Prior-year reserve developments are caused by unexpected loss development on historical reserves. Because reserve development relates to the re-estimation of losses from earlier periods, it has no bearing on the performance of the Company's insurance products in the current period. The Company believes it is useful for investors to evaluate these components separately and in the aggregate when reviewing the Company's underwriting performance.



# Adjusted Consolidated Net Operating Income (Loss) attributable to Kemper Corporation

	Three Months Ended		
(\$ in millions)	Jun 30, 2024	Jun 30, 2023	
Net Income (Loss) attributable to Kemper Corporation	\$75.4	\$(97.1)	
Less Net (Loss) Income From:			
Change in Fair Value of Equity and Convertible Securities	(1.0)	1.9	
Net Realized Investment Gains (Losses)	1.2	(12.5)	
Impairment Losses	(0.1)	(0.8)	
Acquisition and Disposition Related Transaction, Integration, Restructuring and Other Costs	(5.1)	(23.3)	
Debt Extinguishment, Pension Settlement and Other Charges	2.1	-	
Goodwill Impairment Charge	-	(45.5)	
Non-Core Operations	(13.4)	(2.7)	
Adjusted Consolidated Net Operating Income (Loss)	\$91.7	\$(14.2)	
	Three Months Ended		
(\$ per share)	Jun 30, 2024	Jun 30, 2023	
Net Income (Loss) attributable to Kemper Corporation Per Unrestricted Share	\$1.17	\$(1.52)	
Less Net (Loss) Income Per Unrestricted Share From:			
Change in Fair Value of Equity and Convertible Securities	(0.02)	0.03	
Net Realized Investment Gains (Losses)	0.02	(0.20)	
Impairment Losses	-	(0.02)	
Acquisition and Disposition Related Transaction, Integration, Restructuring and Other Costs	(0.08)	(0.36)	
Debt Extinguishment, Pension Settlement and Other Charges	0.03	-	
Goodwill Impairment Charge	-	(0.71)	
N 0 0 1	(0.21)	(0.04)	
Non-Core Operations	(0.21)	(0.0.7	



### Return on Adjusted Shareholders' Equity

	Three Months E	Ended
(\$ in millions)	Jun 30, 2024	Jun 30, 2023
Annualized Net Income (Loss) attributable to Kemper Corporation	\$301.6	\$(388.4)
Average Shareholders' Equity <sup>1</sup>	\$2,630.5	\$2,579.6
Less: Average Net Unrealized Gains and Losses on Fixed Maturities	652.2	607.3
Less: Average Change in Discount Rate on Future Life Policyholder Benefits	(315.1)	(174.3)
Less: Average Goodwill	(1,250.7)	(1,275.5)
Average Adjusted Shareholders' Equity <sup>1</sup>	\$1,716.9	\$1,737.1
Return on Shareholders' Equity	11.5%	(15.1)%
Return on Adjusted Shareholders' Equity	17.6%	(22.4)%

<sup>&</sup>lt;sup>1</sup> Average shareholders' equity and average adjusted shareholders' equity for the three months ended is the simple average of the beginning and ending balances for the period. Average shareholders' equity and average Adjusted shareholders' equity on a year-to-date basis is the (a) the sum of the balance at the beginning of the year and the ending balance for each quarter within that year divided by (b) the number of quarters in the period presented plus one.



# Adjusted Book Value Per Share

	As of	
(\$ and shares in millions except per share amounts)	Jun 30, 2024	Jun 30, 2023
Kemper Corporation Shareholders' Equity	\$2,671.2	\$2,512.2
Less: Net Unrealized Gains and Losses on Fixed Maturities	685.9	640.5
Less: Change in Discount Rate on Future Life Policyholder Benefits	(358.0)	(194.4)
Less: Goodwill	(1,250.7)	(1,250.7)
Adjusted Shareholders' Equity	\$1,748.4	\$1,707.6
Common Shares Issued and Outstanding	64.427	64.054
Book Value Per Share	\$41.46	\$39.22
Less: Net Unrealized Gains and Losses on Fixed Maturities	10.65	10.00
Less: Change in Discount Rate on Future Life Policyholder Benefits	(5.56)	(3.03)
Less: Goodwill	(19.41)	(19.53)
Adjusted Book Value Per Share	\$27.14	\$26.66



# **Underlying Combined Ratio**

### **Three Months Ended**

	2Q'24	1Q'24	4Q'23	3Q'23	2Q'23
Specialty P&C Insurance					
Combined Ratio as Reported	90.7%	94.8%	98.5%	109.9%	106.5%
Current Year Catastrophe Losses and LAE Ratio	(1.2)	(0.5)	(0.3)	(0.7)	(1.9)
Prior Years Non-Catastrophe Losses and LAE Ratio	0.1	(0.6)	-	(8.8)	(2.7)
Prior Years Catastrophe Losses and LAE Ratio	- [	(0.1)	-	0.1	0.1
Underlying Combined Ratio	89.6%	93.6%	98.2%	100.5%	102.0%
Personal Auto Insurance					
Combined Ratio as Reported	90.8%	95.1%	99.5%	112.6%	108.0%
Current Year Catastrophe Losses and LAE Ratio	(1.1)	(0.5)	(0.3)	(0.7)	(2.0)
Prior Years Non-Catastrophe Losses and LAE Ratio	(0.1)	(1.0)	0.3	(9.9)	(2.3)
Prior Years Catastrophe Losses and LAE Ratio	- [	(0.1)	-	0.1	0.1
Underlying Combined Ratio	89.6%	93.5%	99.5%	102.1%	103.8%
Commercial Auto Insurance					
Combined Ratio as Reported	90.5%	93.6%	94.9%	98.4%	99.5%
Current Year Catastrophe Losses and LAE Ratio	(1.4)	(0.4)	(0.4)	(0.7)	(1.4)
Prior Years Non-Catastrophe Losses and LAE Ratio	0.8	0.7	(1.2)	(4.2)	(4.2)
Prior Years Catastrophe Losses and LAE Ratio	0.1	(0.1)	(0.1)	0.1	-
Underlying Combined Ratio	90.0%	93.8%	93.2%	93.6%	93.9%

