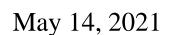
## Financial Results for FY Ended March 2021













# **Detection Dog Team "Kunkuns"**











Asante Incorporated [TSE First Section Securities Code 6073]

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<sup>\*</sup> We adopted consolidated accounting from the second quarter of the fiscal year ending March 2021. Comparisons with the same period of the previous year (non-consolidated) are provided as a reference.

# I . Financial Results for FY3/21



#### **Business Environment**



Economic conditions deteriorated rapidly from the beginning of the fiscal year due to the impact of COVID-19.

Despite signs of recovery in consumer spending reflecting a gradual resumption of economic activities, the outlook remains uncertain due to the re-expansion of the infection.

The national policy of "emphasizing life extension and maintenance of existing houses" remains unchanged, and there is also an enormous latent demand.

# **Effects of New Coronavirus (COVID-19) Infections**

#### Operational status at major business sites

- All sales offices have temporarily suspended door-to-door sales activities to new customers (from April 18 to May 15), but we will continue to accept orders from new customers and continue service to existing customers.
- We will continue advertising and sales promotion as usual to raise awareness of the need for measures against termites during swarming season.
- All sales offices resumed operations from June 2020.

#### Customer trends

• Even after the resumption of activities, our operations continued to be affected, as our sales activities have been restricted due to a decline in consumer confidence and concerns over the spread of infections.

#### Employee support

• We will implement measures to ensure the safety and stability of our employees' lives.

# **Business Plan & Specific Initiatives**



#### 1. Strengthening of compliance and increase of customer satisfaction

• Build a thorough compliance-oriented sales system

# 2. Securing of excellent human resources and strengthening of education system

- Reduce the number of retirees and increase the retention rate by improving the working environment
- Increase opportunities for contact with applicants through the introduction of web-based interviews and information sessions.

#### 3. Promote efficiencies of business and enhancement of productivity

- Efficient demand stimulation and customer acquisition through advertising and sales promotion
- Continue to improve efficiency by systematizing operations

#### 4. Sales area development to increase potential customers

• Entering the Hokkaido market by making Heartful Home Co., Ltd. a subsidiary

#### 5. Measures to prevent the spread of the COVID-19

• Implement measures to ensure the safety of customers and employees to prevent the spread of infections

# **Advertising and Sales Promotion**



# TV commercial Leaflets & web advertisements





# **Sponsorship**

Signed a sponsorship deal with Kawasaki Frontale (2021 Meiji Yasuda Life Insurance J1 League)









© KAWASAKI FRONTALE CO.,LTD

# Experience of M&A

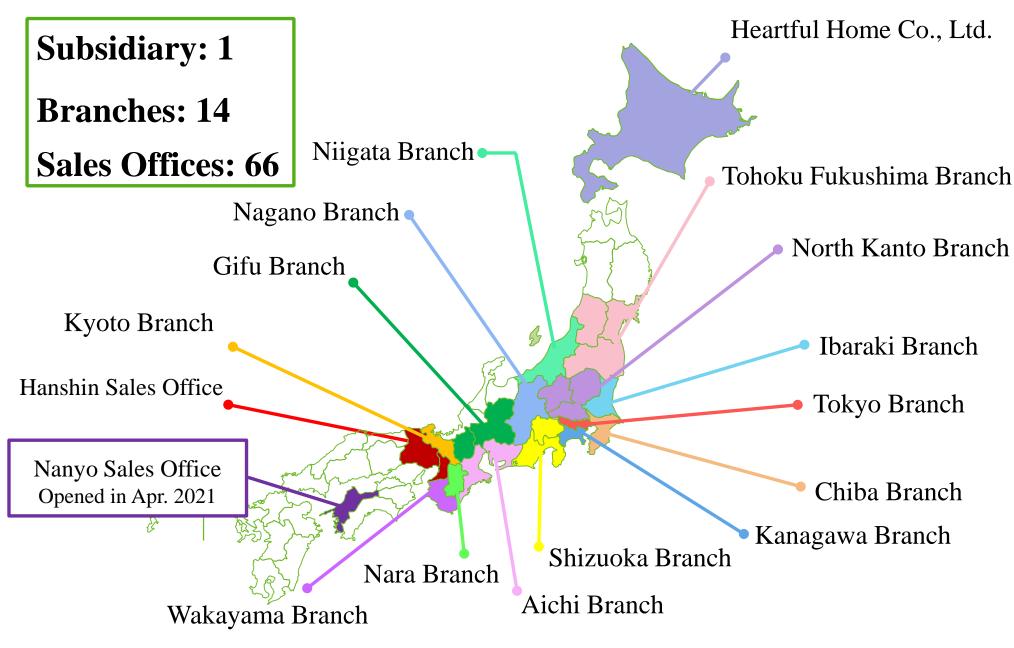


# Heartful Home Co., Ltd.

Head Office Location	6-2 Kitano 1-jo 2-chome, Kiyota-ku, Sapporo-shi, Hokkaido
Representative	Daisuke Watanabe, President
Business Content	Construction and remodeling business (Exterior wall remodeling with metal siding)
Establishment	June 1975
Capital	15 million yen
Net sales	923 million yen (FY3/20)
Date of execution of share transfer agreement	July 1, 2020 (Percentage of voting rights held: 100%)
Purpose of acquisition	<ul> <li>Expansion of the Field of Service and Acquisition of new business area (Hokkaido)</li> <li>Utilization of know-how for exterior wall remodeling work and human resources</li> <li>Business expansion through synergy with comprehensive house maintenance services</li> </ul>

# **Marketing Area Development**





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# Results for Profit and Loss (Full-year / YoY)



	(Non-Consolidated) FY3/20	(Consolidated) FY3/21	YoY	
(Unit: Million yen)	Results	Results	Change	Change in Ratio
Net Sales	14,432	13,872	-560	-3.9%
Gross Profit	10,322	9,709	-613	-5.9%
Gross profit ratio	71.5%	70.0%	-1.5pt	_
Operating Income	2,239	1,602	-636	-28.4%
Operating income ratio	15.5%	11.6%	-4.0pt	_
Ordinary Income	2,380	1,703	-677	-28.4%
Ordinary income ratio	16.5%	12.3%	-4.2pt	_
Net income attributable to owners of parent	1,580	1,063	-517	-32.7%
Net income ratio	11.0%	7.7%	-3.3pt	_
EPS (yen)	128.06	89.52	-38.54	-30.1%

# Results for Profit and Loss (Full-year/Ratio of Forecasts)

Net sales

Achievement ratio on full-year forecasts: 100.8%

Operating income

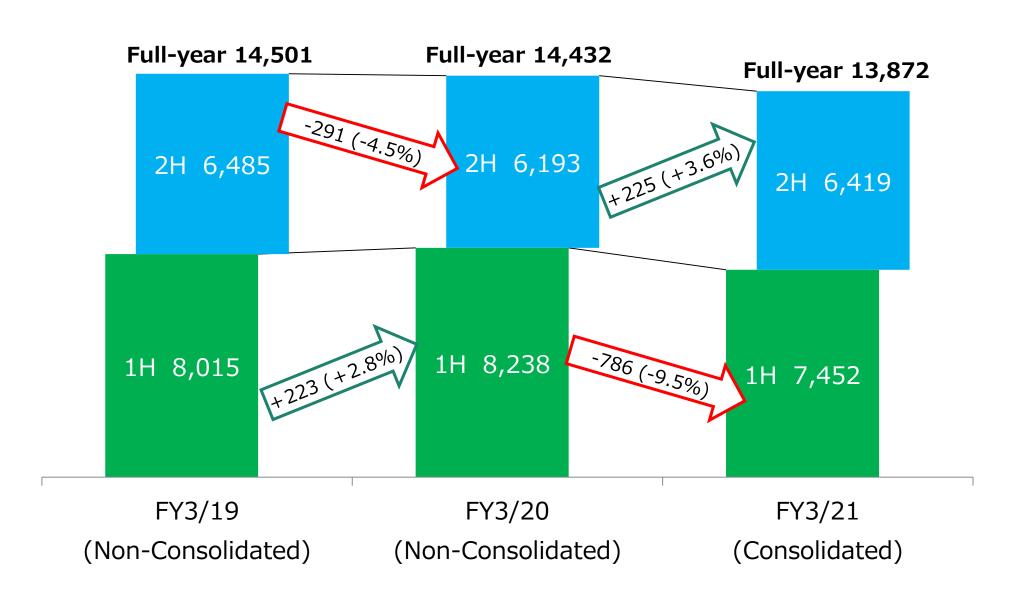
Achievement ratio on full-year forecasts: 119.7%

	(Consolidated) FY3/21				
(Unit: Million yen)	Forecasts	Results	Ratio of Forecasts	Achievement Ratio	
Net Sales	13,762	13,872	109	100.8%	
Gross Profit	9,521	9,709	187	102.0%	
Gross profit ratio	69.2%	70.0%	+0.8pt		
Operating Income	1,338	1,602	263	119.7%	
Operating income ratio	9.7%	11.6%	+1.8pt		
Ordinary Income	1,385	1,703	317	122.9%	
Ordinary income ratio	10.1%	12.3%	+2.2pt	_	
Net income attributable to owners of parent	841	1,063	221	126.3%	
Net income ratio	6.1%	7.7%	+1.5pt	<u> </u>	
EPS (yen)	68.18	89.52	21.34	131.3%	

# Net Sales by 1H and 2H

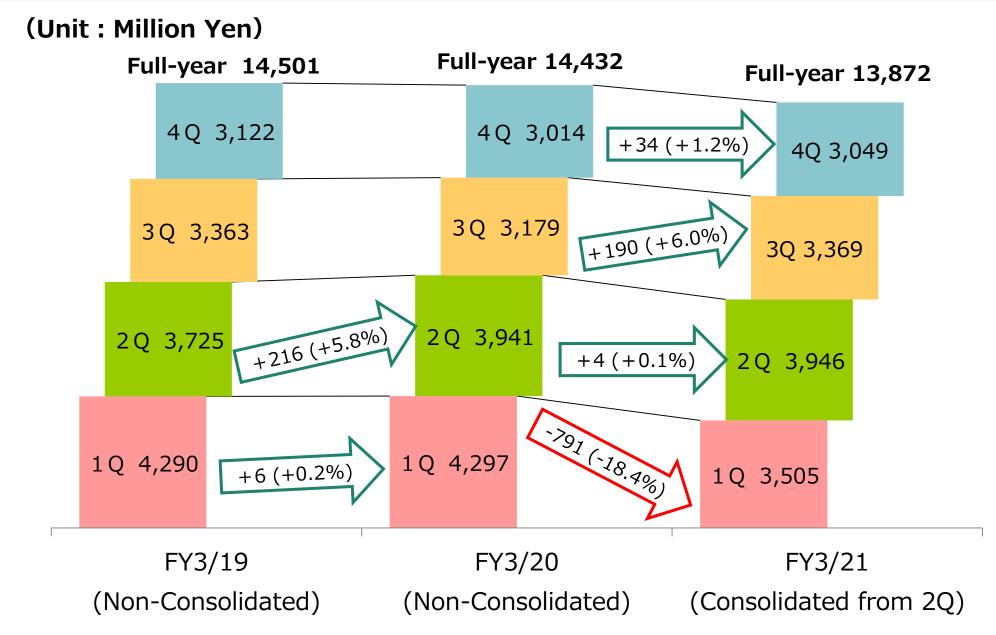


(Unit: Million Yen)



# **Net Sales by Quarter**

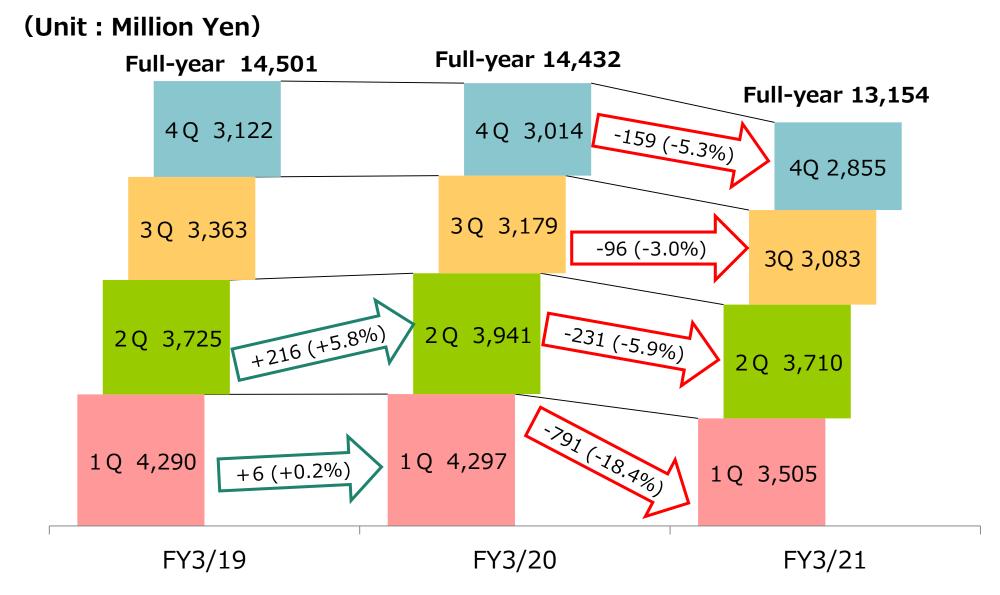




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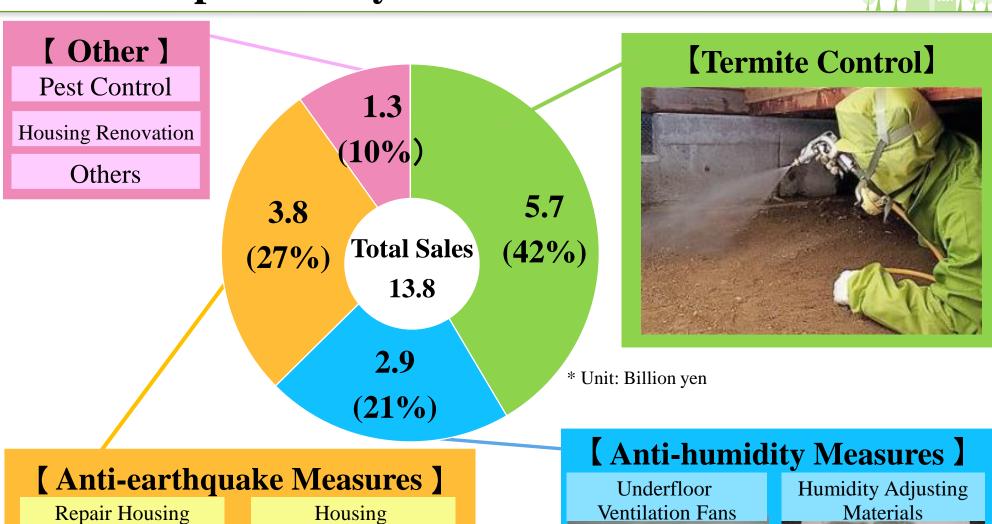
# **Net Sales by Quarter (Non-Consolidated)**





# **Sales Composition by Service**





# Foundations Reinforcement



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# **Net Sales by Service (Full-year)**



Net sales: -3.9%

Termite Control: -3.1% (Termite control for new customers: -4.4%, Renewal termite control: -1.7%)

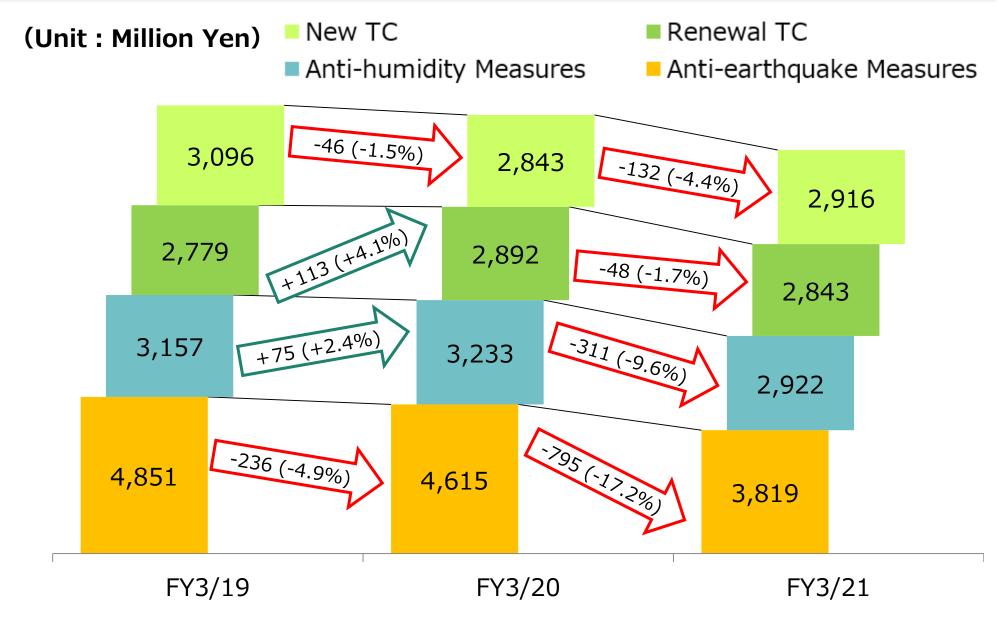
Anti-humidity measures: -9.6%

Anti-earthquake measures: -17.2%

	(Non-Cons FY3	· · · · · · · · · · · · · · · · · · ·	(Consolidated) FY3/21		YoY	
(Unit: Million yen)	Results	Composition ratio	Results	Composition ratio	Change	Change in ratio
Net sales	14,432	_	13,872	_	-560	-3.9%
Termite control	5,941	41.2%	5,759	41.5%	-181	-3.1%
New	3,049	21.1%	2,916	21.0%	-132	-4.4%
Renewal	2,892	20.0%	2,843	20.5%	-48	-1.7%
Anti-humidity measures	3,233	22.4%	2,922	21.1%	-311	-9.6%
Anti-earthquake measures	4,615	32.0%	3,819	27.5%	-795	-17.2%
Others	642	4.5%	1,370	9.9%	727	113.2%

# **Net Sales by 3 Service (Full-year)**





# Number of Staffs, Sales per Staff (Full-year)



Number of staffs at end of period increased by 87 (9.0%)

(Of the total, 47 staffs increased due to the effect of changing the joining month for new employees from March to April in the previous fiscal year to prevent the spread of COVID-19)

	(Non-Consolidated) FY3/20	(Consolidated) FY3/21	YoY	
	Results	Results	Change	Change in ratio
Net Sales (Million yen)	14,432	13,872	-560	-3.9%
Within the three services	13,790	12,501	-1,288	-9.3%
Average number of staffs during the period	985	1,020	35	3.5%
Within the three services	783	789	6	0.7%
Within sales staffs	400	412	12	2.9%
Sales per staff (Thousand yen/month)	1,220	1,133	-87	-7.2%
Within the three services	1,467	1,321	-146	-10.0%
Number of staffs at end of period	962	1,049	87	9.0%
Within the three services	758	808	50	6.6%

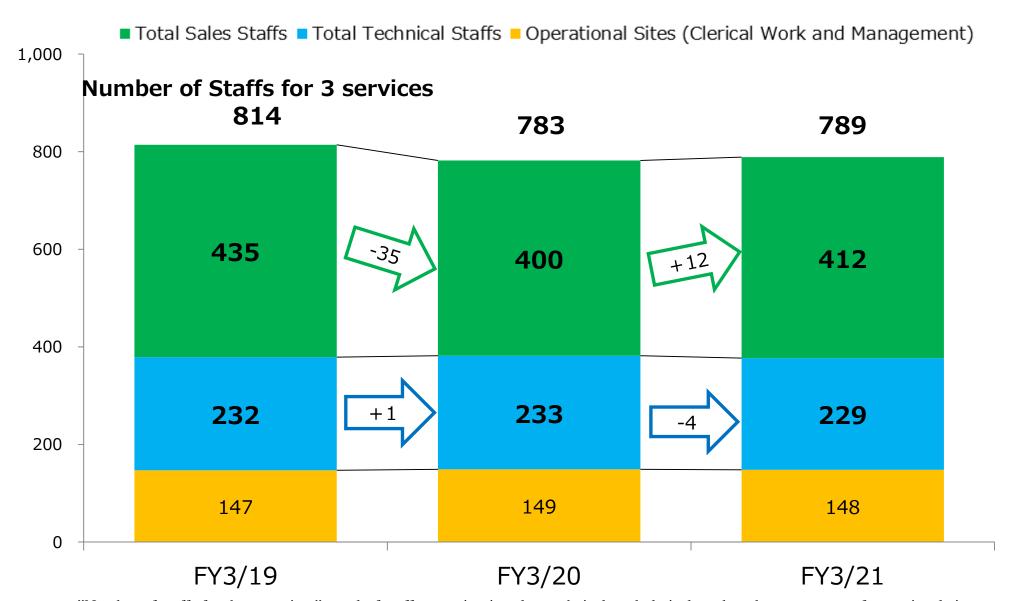
<sup>• &</sup>quot;Number of staffs": total number of staffs actually working including part-time employees and contract employees (excluding dispatched and seconded staffs)

<sup>• &</sup>quot;Sales of three services": total sales of termite control, anti-humidity measures and anti-earthquake measures

<sup>• &</sup>quot;Number of staffs for three services": total of staffs engaging in sales, technical, and clerical work and management of operational sites

# Number of Staffs for 3 Services (Full-year)





• "Number of staffs for three services": total of staffs engaging in sales, technical, and clerical work and management of operational sites working including part-time employees and contract employees (excluding dispatched and seconded staffs)

# Number of Staffs, Sales per Staff (1H)



	(Non-Consolidated) FY3/20 1H	(Consolidated) FY3/21 1H	Yo	ÞΥ
	Results	Results	Change	Change in ratio
Net Sales (Million yen)	8,238	7,452	-786	-9.5%
Within the three services	7,905	6,908	-996	-12.6%
Average number of staffs during the period	996	1,018	21	2.1%
Within the three services	795	795	0	0.0%
Within sales staffs	392	401	9	2.3%
Sales per staff (Thousand yen/month)	1,378	1,220	-157	-11.4%
Within the three services	1,656	1,447	-208	-12.6%
Number of staffs at end of period	992	1,037	45	4.5%
Within the three services	791	797	6	0.8%

- "Number of staffs": total number of staffs actually working including part-time employees and contract employees (excluding dispatched and seconded staffs)
- "Sales of three services": total sales of termite control, anti-humidity measures and anti-earthquake measures
- "Number of staffs for three services": total of staffs engaging in sales, technical, and clerical work and management of operational sites

# Number of Staffs, Sales per Staff (2H)



	(Non-Consolidated) FY3/20 2H	(Consolidated) FY3/21 2H	Yo	Y
	Results	Results	Change	Change in ratio
Net Sales (Million yen)	6,193	6,419	225	3.6%
Within the three services	5,884	5,592	-291	-5.0%
Average number of staffs during the period	974	1,023	49	5.0%
Within the three services	770	782	12	1.5%
Within sales staffs	408	422	14	3.4%
Sales per staff (Thousand yen/month)	1,059	1,046	-13	-1.3%
Within the three services	1,273	1,192	-80	-6.4%
Number of staffs at end of period	962	1,049	87	9.0%
Within the three services	758	808	50	6.6%

- "Number of staffs": total number of staffs actually working including part-time employees and contract employees (excluding dispatched and seconded staffs)
- "Sales of three services": total sales of termite control, anti-humidity measures and anti-earthquake measures
- "Number of staffs for three services": total of staffs engaging in sales, technical, and clerical work and management of operational sites

# Factors for Changes in Operating Income (Full-year / YoY)

(Unit: Million yen)		(Non-Consolidated) FY3/20	(Consolidated) FY3/21	YoY	
		Results	Results	Change	Change in Ratio
Ne	et Sales	14,432	13,872	-560	-3.9%
Co	ost of Sales	4,110	4,162	+52	+1.3%
	Material Costs	1,749	1,756	+6	+0.4%
	Labor Costs	1,432	1,391	-40	-2.8%
	Other Cost of Sales	928	1,014	+86	+9.3%
Gr	oss Profit	10,322	9,709	-613	-5.9%
SC	&A Expenses	8,083	8,107	+23	+0.3%
	Personnel Expenses	5,296	5,306	+10	+0.2%
	Recruiting Expenses	189	150	-38	-20.5%
	Sales Promotional Expenses	425	324	-100	-23.6%
	Other SG&A Expenses	2,173	2,324	+151	+7.0%
Or	perating Income	2,239	1,602	-636	-28.4%

<sup>•</sup> Sales Promotional Expenses: Advertising expenses related to promotional activities

# Results for Profit and Loss (1H)



	(Non-Consolidated) FY3/20 1H	(Consolidated) FY3/21 1H	Yo	Y
(Unit: Million yen)	Results	Results	Change	Change in Ratio
Net Sales	8,238	7,452	-786	-9.5%
Gross Profit	6,012	5,334	-677	-11.3%
Gross profit ratio	73.0%	71.6%	-1.4pt	_
Operating Income	1,772	1,166	-606	-34.2%
Operating income ratio	21.5%	15.7%	-5.9pt	_
Ordinary Income	1,783	1,265	-517	-29.0%
Ordinary income ratio	21.6%	17.0%	-4.7pt	_
Net income attributable to owners of parent	1,201	825	-375	-31.3%
Net income ratio	14.6%	11.1%	-3.5pt	_
EPS (yen)	97.32	66.84	-30.47	-31.3%

# Results for Profit and Loss (2H)



	(Non-Consolidated) FY3/20 2H	(Consolidated) FY3/21 2H	Yo	Y
(Unit: Million yen)	Results	Results	Change	Change in Ratio
Net Sales	6,193	6,419	225	3.6%
Gross Profit	4,310	4,374	64	1.5%
Gross profit ratio	69.6%	68.1%	-1.4pt	_
Operating Income	466	435	-30	-6.6%
Operating income ratio	7.5%	6.8%	-0.7pt	_
Ordinary Income	597	437	-159	-26.7%
Ordinary income ratio	9.6%	6.8%	-2.8pt	_
Net income attributable to owners of parent	379	238	-141	-37.2%
Net income ratio	6.1%	3.7%	-2.4pt	_
EPS (yen)	30.74	20.88	-9.86	-32.1%

## **Balance Sheet**



	(Unit: Million yen)	(Non-Consolidated) End of FY3/20	(Consolidated) End of FY3/21	Change	Main factors for changes
	Current assets	11,130	8,765	-2,365	Cash and deposits -2,372
	Non-current assets	5,439	5,663	224	Goodwill +450
Tot	al Assets	16,569	14,429	-2,140	
	Current liabilities	2,194	2,178	-15	
	Non-current liabilities	957	584	-373	
Tot	al Liabilities	3,151	2,762	-388	
Tot	al Net Assets	13,417	11,666	-1,751	Retained earnings +302 Treasury shares -2,053
Equ	ity-to-asset Ratio	81.0%	80.9%	-0.1pt	
BPS	S (yen)	1,087.20	1,064.09	-23.11	

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## **Cash Flow Statement**



(Unit: Million yen)	(Non-Consolidated) FY3/20	(Consolidated) FY3/21	Factors for changes		
Cash flows from operating activities	1,524	929	Income before income taxes Income taxes paid -667		
Cash flows from investing activities	10	-309	Acquisition of subsidiaries -419		
Free cash flows	1,534	619			
Cash flows from financing activities	-752	-2,991	Net decrease in borrowings  Cash dividends paid  Acquisition of treasury stock  -187  -740  -2,053		
Net increase/decrease in cash and cash equivalents	781	-2,372			

# **Management indicator**



#### Financial safety is solid

	(Non-Consolidated) FY3/19	(Non-Consolidated) FY3/20	(Consolidated) FY3/21	YoY Change
Equity-to-asset ratio	78.0%	81.0%	80.9%	-0.1pt
Interest-bearing debt dependency	4.5%	4.1%	4.5%	+0.4pt
Operating income ratio	15.8%	15.5%	11.6%	-4.0pt
ROA	14.8%	14.6%	11.8%	-2.8pt
ROE	12.5%	12.2%	9.1%	-3.1pt
EPS (yen)	122.81	128.06	89.52	-38.54
BPS (yen)	1,016.16	1,087.20	1,064.09	-23.11
Payout ratio	44.0%	46.9%	67.0%	+20.2pt
Net assets to dividend ratio	5.5%	5.7%	5.6%	-0.1pt

• The calculations of ROA, ROE, and net assets to dividend ratio for the FY3/21 are based on year-end total assets, year-end shareholders' equity, and year-end consolidated net assets per share, respectively, since it is the first year of consolidation.

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# **II** . Forecasts for FY3/22



#### **Business Plan for FY3/22**



- 1. Strengthening of compliance and increase of customer satisfaction
- 2. Securing of excellent human resources and improving employee satisfaction
- 3. Enhancement of productivity
- 4. Promotion of area expansion
- 5. Measures to prevent the spread of the COVID-19

# **Area Development**



#### **Opening of new sales office**



Nanyo sales office (Opened on April 1, 2021)

We opened a new sales office in Ehime Prefecture in order to expand our sales area in western Japan for our main services such as termite control.



- Community-based sales activities
- Promote area expansion to western Japan

# Forecasts of Profit and Loss (Full-year)



Net salesOperating income14,992 million yen1,996 million yen

	(Consolidated) FY3/21	(Consolidated) FY3/22	YoY	
(Unit: Million yen)	Results Forecasts		Change	Change in Ratio
Net Sales	13,872	14,992	1,120	8.1%
Gross Profit	9,709	10,459	750	7.7%
Gross profit ratio	70.0%	69.8%	-0.2pt	_
Operating Income	1,602	1,996	394	24.6%
Operating income ratio	11.6%	13.3%	+1.8pt	_
Ordinary Income	1,703	2,016	313	18.4%
Ordinary income ratio	12.3%	13.5%	+1.2pt	_
Net income attributable to owners of parent	1,063	1,300	236	22.3%
Net income ratio	7.7%	8.7%	+1.0pt	_
EPS (yen)	89.52	118.58	29.06	32.5%

# Forecasts of Number of Staffs, Sales per Staff (Full-year)

	(Consolidated) FY3/21	(Consolidated) FY3/22	YoY	
	Results	Forecasts	Change	Change in Ratio
Net Sales (Million yen)	13,872	14,992	1,120	8.1%
Within the three services	12,501	13,312	811	6.5%
Average number of staffs during the period	1,020	1,047	26	2.6%
Within the three services	789	799	10	1.3%
Within sales staffs	412	415	3	0.8%
Sales per staff (Thousand yen/month)	1,133	1,193	60	5.4%
Within the three services	1,321	1,389	68	5.2%
Number of staffs at end of period	1,049	1,073	24	2.3%
Within the three services	808	823	15	1.9%

<sup>• &</sup>quot;Number of staffs": total number of staffs actually working including part-time employees and contract employees (excluding dispatched and seconded staffs)

<sup>• &</sup>quot;Sales of three services": total sales of termite control, anti-humidity measures and anti-earthquake measures

<sup>• &</sup>quot;Number of staffs for three services": total of staffs engaging in sales, technical, and clerical work and management of operational sites

# Factors for Changes in Operating Income (Full-year / YoY)

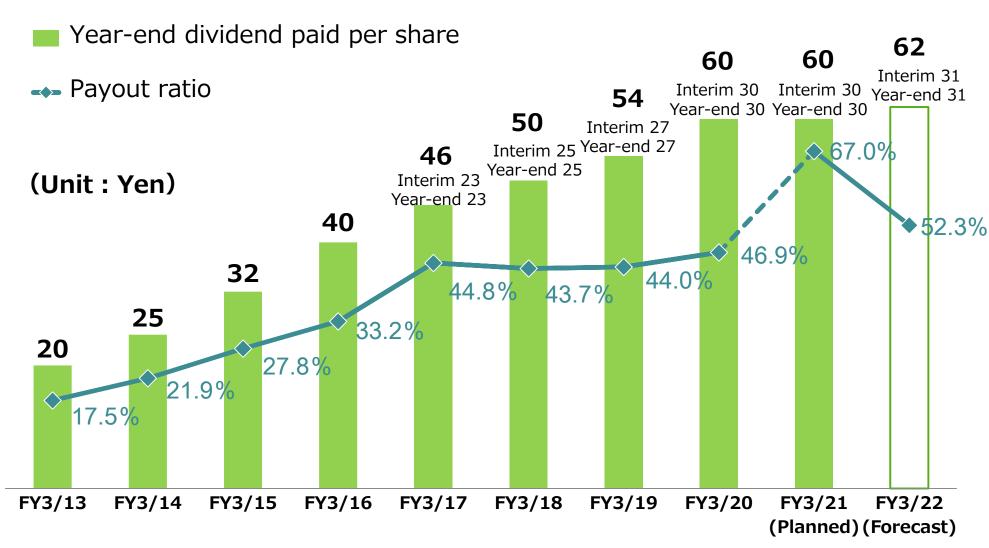
(Unit: Million yen)	(Consolidated) FY3/21	(Consolidated) FY3/22 YoY		Y
(Omt. Million yen)	Results	Forecasts	Change	Change in Ratio
Net Sales	13,872	14,992	+1,120	+8.1%
Cost of Sales	4,162	4,532	+370	+8.9%
Material Costs	1,756	1,905	+149	+8.5%
Labor Costs	1,391	1,471	+79	+5.7%
Other Cost of Sales	1,014	1,155	+140	+13.9%
Gross Profit	9,709	10,459	+750	+7.7%
SG&A Expenses	8,107	8,463	+356	+4.4%
Personnel Expenses	5,306	5,476	+169	+3.2%
Recruiting Expenses	150	187	+36	+24.6%
Sales Promotional Expe	enses 324	369	+44	+13.8%
Other SG&A Expenses	2,324	2,429	+105	+4.5%
Operating Income	1,602	1,996	+394	+24.6%

<sup>•</sup> Sales Promotional Expenses: Advertising expenses related to promotional activities

# **Dividend (Results and Forecasts)**



#### Since listing, we have focused on shareholder returns



<sup>\*</sup>We adopted consolidated accounting from the second quarter of the fiscal year ending March 2021.

# **III.** Mid-term Business Plan



#### **Forecast of Business Environment**



- The impact of COVID-19 is expected to be moderated in the medium term with increased supply of vaccine
  - Economic activities will not be affected by the infection, and consumer spending will be stimulated.
  - Digitization, a rapidly growing trend, will remain strong.
- Housing-related policies will continue to promote the expansion of the existing housing distribution and renovation markets
  - Reflecting the increase in stay-at-home hours, awareness of housing maintenance and preference for detached houses will increase.
- The scale of potential demand will not be changed significantly and will remain enormous
- Corporate recruiting activities will gradually become active
  - Although the recruitment market is shifting to a buyer's market due to the impact of COVID-19, recruitment activities are expected to become more active in the medium term as COVID-19 will be contained.

# Mid-term Profit and Loss Plan (Rolling System)

Mid-term Profit and Loss Plan

1. Strengthen human resources

2. Improve operating efficiency and profitability

3. Promotion of area expansion

#### **Initiatives for Environmental Issues**



#### We are working to protect the environment through our business

Aiming to create a sustainable society as an extension of our business

Relevant SDGs







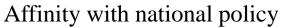


Our business

Reduction of industrial waste and CO2 emissions from rebuilding houses

 $\Rightarrow$  Protecting and cultivating forests

Housing Life Master Plan (National Plan) (By MLIT, March 2021)



• Shift to a market model that utilizes housing stocks with promoting the distribution of existing housing through renovation and other means



Extend the lifetime of housing to maintain the value of existing wooden houses



**Asante Inc.** 

# Mid-term Profit and Loss Plan (Rolling System)

	(Consolidated) FY3/21	(Consolidated) FY3/22	(Consolidated) FY3/23	(Consolidated) FY3/24		
	Results	Forecasts	Forecasts	Forecasts	Compared to FY3/21	
(Unit: Million yen)	Results	Torocasts	1 of cousts	1 01 000	Change	Change in ratio
Net sales	13,872	14,992	15,778	16,465	2,593	18.7%
Operating income	1,602	1,996	2,234	2,602	1,000	62.4%
Operating income ratio	11.6%	13.3%	14.2%	15.8%	+4.3pt	_
Net income attributable to owners of parent	1,063	1,300	1,465	1,721	658	61.9%
Net income ratio	7.7%	8.7%	9.3%	10.5%	+2.8pt	_

# Mid-term Number of Staffs, Sales per Staff (Rolling System)

	(Consolidated) FY3/21	(Consolidated) FY3/22	(Consolidated) FY3/23	(Consolidated) FY3/24		
	Results	Forecasts	Forecasts	Compared to FY3/21		
(Unit: Million yen)	Results	Porceasts	Torccasts	Forecasts	Change	Change in ratio
Net sales	13,872	14,992	15,778	16,465	2,593	18.7%
Average number of staffs during the period	1,020	1,047	1,071	1,095	75	7.3%
YoY Change in ratio	3.5%	2.6%	2.4%	2.2%	_	_
Sales per staff (Thousand yen/month)	1,133	1,193	1,227	1,253	120	10.6%
YoY Change in ratio	-7.2%	5.4%	2.8%	2.1%	_	

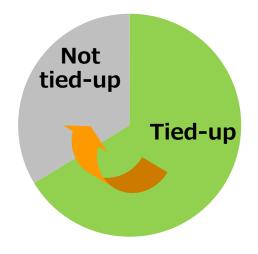
# Growth Strategy 1 (Direction of the Area Development)



#### **Cultivation of existing areas**

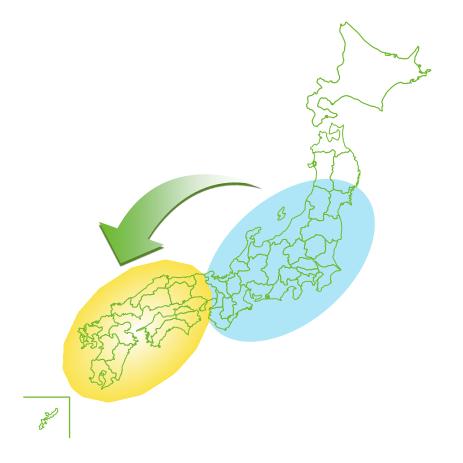
- There is still room for development
- Rise in profit margin due to improvement in operating efficiency

Pct. of tie-ups with JA within the existing areas



#### **Expansion of new areas**

- Expand in to the west of Kansai
- Develop areas in tie-ups with JA



# Growth Strategy 2 (Direction of the Service Field Expansion)

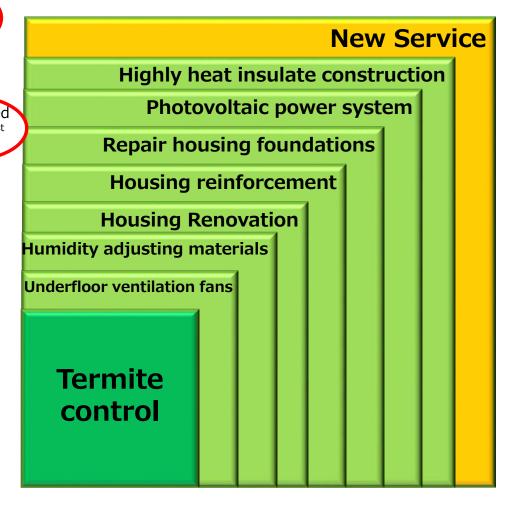


#### \*Unit: Billion yen 0 10 15 FY3/12 Listed on TSE 2<sup>nd</sup> section FY3/13 FY3/14 Designated to TSE 1st FY3/15 section FY3/16 FY3/17 FY3/18 FY3/19 FY3/20 FY3/21 Termite Control Anti-humidity Measures

■ Anti-earthquake Measures ■ Others

#### **Expansion of the Field of Service**

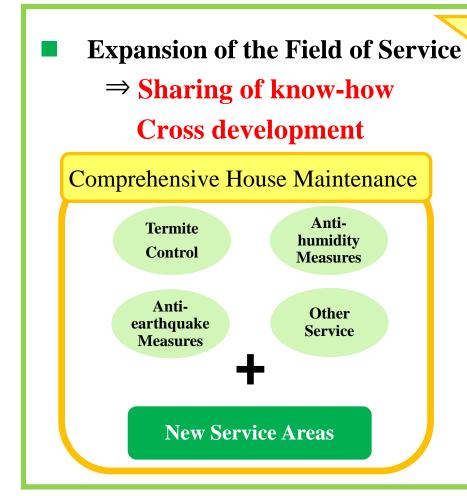
■ Lineup of house maintenance services

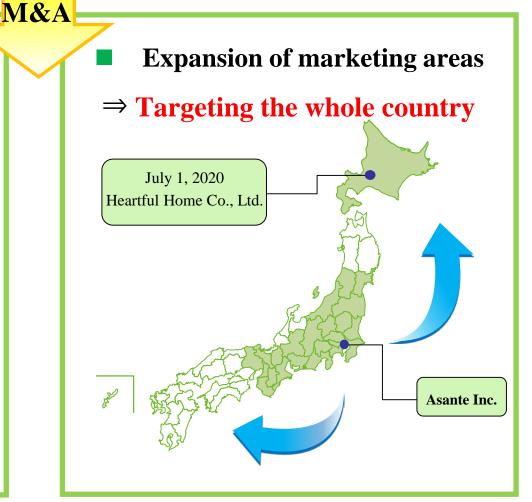


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# Growth Strategy 3 (Acquisition of external resources through M&A)

The policy is to focus on house maintenance projects for existing wooden houses





# Growth Strategy 4 (Future Image)



#### Sustainable growth with termite control-related services at the core

Acceleration by M&A

Basic Strategy

## [Basis for growth]

- Huge potential demand
- Spur to national policy
- High-quality services
- Superiority of industry leader
- High profit margins

[Issues to be approached]

- Expand areas across the country
- **Expansion of the Field of Service**
- Securing and fostering of excellent human resources
- Maintenance and improvement of competitive advantage
- ◆Enhancement of **productivity**

[Target vision]

Realize a sustainable and stable growth



To a house maintenance industry-leading company

**Asante Inc.** 

#### Notes on Future Forecasts

This document is only to provide information to investors, and is not for the purpose of soliciting purchases or sales.

References to future forecasts in this document are based on goals and predictions, and are not certain or guaranteed.

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Also, for references to the industry, etc., data thought to be trustworthy is used, but the Company provides no guarantees as to its accuracy or completeness.

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