

TEXAS STRONG

—— For 130 Years ——

3rd Quarter 2021

F1RST FINANCIAL BANKSHARES, INC.TM

Forward Looking Statement



The numbers, as of and for the quarter ended September 30, 2021, contained within this presentation are unaudited. Certain statements contained herein may be considered “forward-looking statements” as defined in the Private Securities Litigation Reform Act of 1995. These statements are based upon the belief of the Company’s management, as well as assumptions made beyond information currently available to the Company’s management and, may be, but not necessarily are identified by such words as “believes”, “expect”, “plan”, “anticipate”, “target”, “forecast” and “goal”. Because such “forward-looking statements” are subject to risks and uncertainties, actual results may differ materially from those expressed or implied by such forward-looking statements. Factors that could cause actual results to differ materially from the Company’s expectations include competition from other financial institutions and financial holding companies; the effects of and changes in trade, monetary and fiscal policies and laws, including interest rate policies of the Federal Reserve Board; changes in the demand for loans; fluctuations in value of collateral and loan reserves; inflation, interest rate, market and monetary fluctuations; changes in consumer spending, borrowing and savings habits; and acquisitions and integration of acquired businesses, and similar variables. Other key risks are described in the Company’s reports filed with the Securities and Exchange Commission, which may be obtained under “Investor Relations-Documents/Filings” on the Company’s web site or by writing or calling the Company at 325.627.7155. The Company does not undertake any obligation to update publicly or revise any forward-looking statements herein because of new information, future events or otherwise.

Who We Are



- **\$12.54 billion financial holding company headquartered in Abilene, Texas**
- **Group of 12 separate bank regions**
- **Trust and Asset Management Company with 10 locations and manages approximately \$8.08 billion in assets**
- **131 year history**
- **Growth markets include 50 mile radius of Dallas, Fort Worth, and Houston**

Top Rated Bank by Bank Director



RANK	YEAR
#2	2009
#1	2010
#2	2011
#2	2012
#3	2013
#1	2014
#2	2015
#7	2016
#7	2017
#5	2018
#4	2019
#3	2020

BankDirector®

\$5 to \$50 Billion

**Top 7 for each of
the last 13 years**

#2 in 2021

FIRST FINANCIAL BANK
MEMBER FDIC

The For Texas



Recognitions – Financial Exploitation Prevention Program



- ❖ **Stopped fraud and saved customers from monetary losses totaling more than \$17 million since 2014**
- ❖ **Philadelphia Federal Reserve Presentation – December 2017**
- ❖ **Texas Bankers Association Cornerstone Award for Day of Service – May 2017**
- ❖ **Texas Bankers Association 2016 Leaders in Financial Education Award – May 2016**
- ❖ **House Investments and Financial Services Committee – March 2016**
- ❖ **Texas Senate Committee on Business and Commerce – January 2016**
- ❖ **AARP Roundtable Discussion – November 2015**
- ❖ **ABA Foundation Community Commitment Award – November 2015**
- ❖ **White House Conference on Aging – July 2015**

Other Recognitions



- **SNL Best Performing Community Banks – Assets between \$3 and \$10 billion - #10 – March 2020**
- **KBW Honor Roll – One of sixteen banks named – April 2021**
- **Raymond James Community Bankers Cup, One of 26 banks named– May 2020**

What Makes Us Different



One Bank, Twelve Regions Concept

■ One Bank

- Consolidation of credit, call center, accounting, technology, human resources, risk management, training, and compliance (drives lower efficiency ratio)

■ Twelve Regions

- Regional Presidents run their regions
- Local Boards – Movers and shakers of the Community
 - ❖ Keep our regions locally focused
 - ❖ Make sure we meet the needs of the community
 - ❖ Help us make better loan decisions
 - ❖ Help us market the region

FFIN's Unique Positioning in Texas



Bank	Key Markets
Allegiance	Houston
Cadence Bancorporation	Texas, Alabama, Florida, Mississippi, Tennessee
CommunityBank of Texas	Beaumont, Houston, Dallas
Comerica	DFW, Austin, Houston, California, Michigan, Florida, Mexico
Frost	San Antonio, Austin, Corpus Christi, DFW, Rio Grande, West Texas
Guaranty	Dallas, East Texas, Bryan
Independent	Dallas, Houston, Austin, Colorado
International Bancshares	Rio Grande, Houston, San Antonio, Oklahoma
Origin Bancorp	Dallas, Louisiana
Prosperity	Houston, DFW, Austin, West Texas, South Central Texas, Oklahoma
Southside	East Texas, Fort Worth
Spirit of Texas	Houston, DFW, College Station, Central Texas
Texas Capital	DFW, Austin, San Antonio, Houston
Triumph	Dallas
Veritex	Dallas, Houston, Austin

Customer Service First (CS1st)



- Began CS1st initiative in 2005 with Dennis Snow (former Disney executive charged with Disney's customer experience).
- Implemented the Service Improvement Team with ten distinct teams with various strategic objectives.
- Key Successes
 - Established a robust employee recognition program
 - Developed a centralized team to address system and process obstacles
 - Designed and implemented a nationally recognized Financial Exploitation program
 - Day of Service (Completed 5th Annual on October 12, 2020)
 - Have transitioned what began as a service initiative into a culture of service excellence
- Since 2019, the Company has partnered with Horst Schulze (co-founder and former COO of the Ritz-Carlton Hotel Company) to further enhance the Company's culture by developing:
 - 5 and 10 year Vision and Mission Statements
 - 21 Service Non-negotiables
 - Daily Line-Ups
 - Train-the-trainer sessions for all branch managers (over 300 employees spent 2 days in training)
 - Incorporated into new employee orientation

LOCATIONS AND PHONE NUMBERS

Abilene Region
325-627-7200

- ▲ ABILENE
- CLYDE
- MORAN
- ALBANY
- ▲ ODESSA

Bryan/College Station
979-260-1457

- ▲ BRYAN
- COLLEGE STATION

Cleburne Region
817-556-5000

- CLEBURNE
- BURLESON
- ALVARADO
- MIDLOTHIAN
- WAXAHACHIE

Conroe Region
963-760-1888

- CONROE
- MONTGOMERY
- CUT AND SHOOT
- WILLIS
- TOMBALL
- MAGNOLIA
- SPRING

Eastland
254-629-6100

- EASTLAND
- RANGER
- RISING STAR
- CISCO

Fort Worth Region
817-410-4979

- ▲ FORT WORTH

Hereford Region
806-363-8200

- HEREFORD

Huntsville
936-295-2224

- HUNTSVILLE
- NEW WAVERLY

Kingwood Region
281-318-4600

- KINGWOOD
- EL CAMPO
- FULSHEAR
- PALACIOS

Mineral Wells Region
940-327-5400

- MINERAL WELLS

San Angelo Region
325-659-5900

- ▲ SAN ANGELO

Southeast Region
800-300-8904

- ORANGE
- PORT ARTHUR
- VIDOR
- MAURICEVILLE
- NEWTON
- BEAUMONT

Southlake Region
817-410-2915
940-683-8700

- SOUTHLAKE
- TROPHY CLUB
- KELLER
- BRIDGEPORT
- BOYD
- DECATUR
- GRAPEVINE

Stephenville Region
254-965-5036
817-573-6900

- ▲ STEPHENVILLE
- GRANBURY
- GLEN ROSE
- ACTON

Sweetwater
254-629-6100

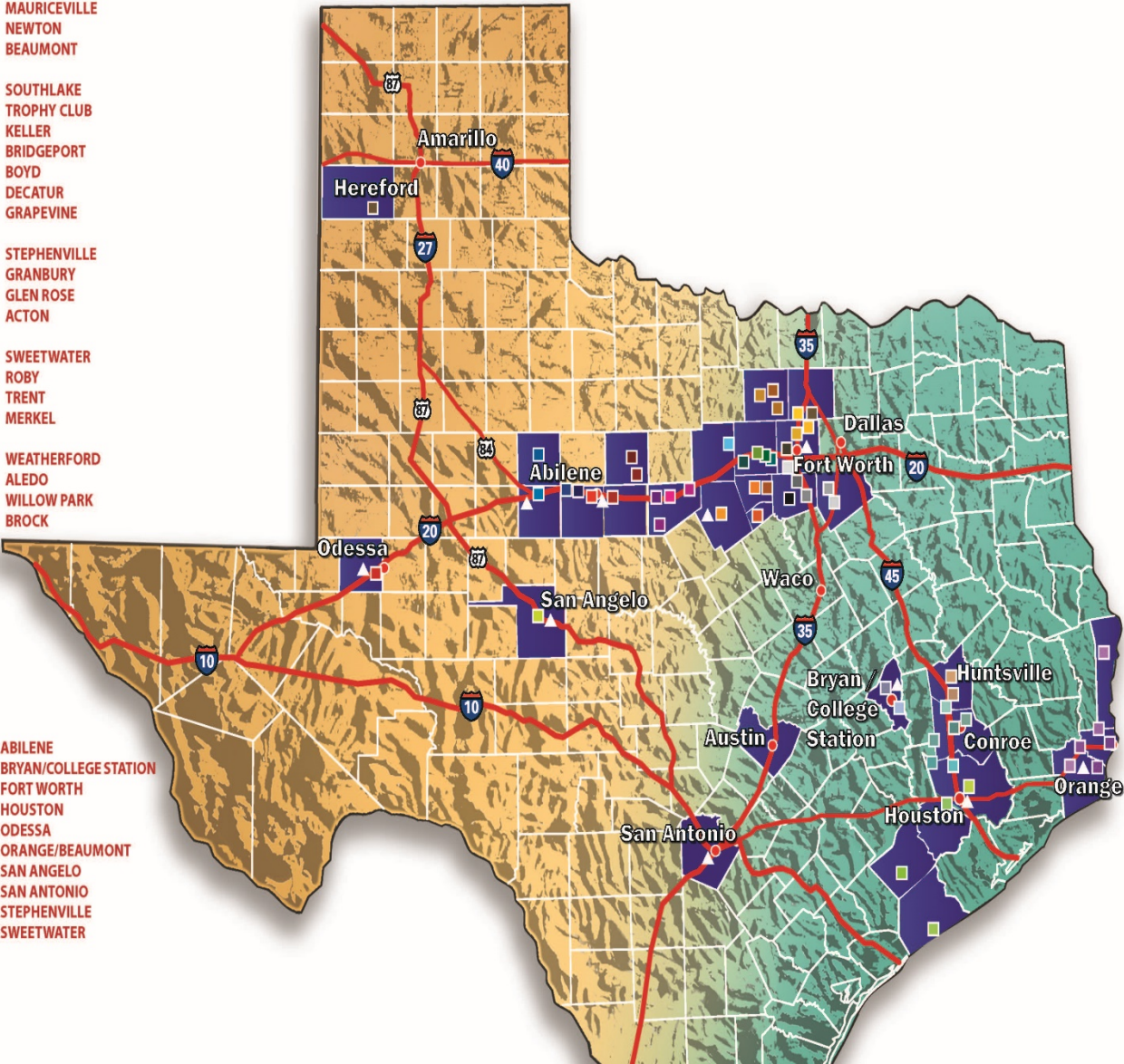
- ▲ SWEETWATER
- ROBY
- TRENT
- MERKEL

Weatherford Region
817-596-0307

- WEATHERFORD
- ALEDO
- WILLOW PARK
- BROCK

First Financial Trust
& Asset Management
325-627-7100

- ▲ ABILENE
- ▲ BRYAN/COLLEGE STATION
- ▲ FORT WORTH
- ▲ HOUSTON
- ▲ ODESSA
- ▲ ORANGE/BEAUMONT
- ▲ SAN ANGELO
- ▲ SAN ANTONIO
- ▲ STEPHENVILLE
- ▲ SWEETWATER



Texas: Large and Growing



Five most populous states:*		Growth (2009 – 2019)
California	39.1 million	7.1%
Texas	29.0 million	17.1%
Florida	21.5 million	16.1%
New York	19.5 million	-0.4%
Illinois	12.7 million	-1.7%
* U.S. Census Bureau		

Target Markets – Population Growth



Population growth (2009-2019) in FFIN expansion markets:*

Texas	17.1%
Bridgeport & Wise County	16.8%
Fort Worth & Tarrant County	16.8%
Cleburne & Johnson County	11.9%
Weatherford, Willow Park, Aledo & Parker County	23.4%
Granbury & Hood County	19.0%
Stephenville & Erath County	17.7%
Conroe & Montgomery County	36.1%
Bryan / College Station & Brazos County	26.7%

Core Markets: West Central Texas



- Markets served benefiting from well-established, long- time customers

REGION	ASSET SIZE*	LOCATIONS	DEPOSIT MARKET SHARE**	MARKET SHARE RANK**
First Financial Bank <i>(Abilene, Clyde, Moran, Albany, Odessa, Eastland, Ranger, Rising Star, Cisco, Sweetwater, Roby, Trent, Merkel)</i>	\$3,768M	23	53%	1
First Financial Bank <i>(Hereford)</i>	\$194M	1	41%	1
First Financial Bank <i>(San Angelo)</i>	\$1,049M	2	32%	1
TOTALS	\$5,011M	26		

Expansion Markets – Dallas / Fort Worth Area



REGION	ASSET SIZE*	LOCATIONS	DEPOSIT MARKET SHARE**	MARKET SHARE RANK**
First Financial Bank	\$633M	4	17%	2
<i>(Cleburne, Burleson, Alvarado)</i>		2	6%	5
<i>(Midlothian, Waxahachie)</i>				
First Financial Bank	\$898M	4	5%	6
<i>(Southlake, Trophy Club, Keller, Grapevine)</i>		3	22%	2
<i>(Bridgeport, Decatur, Boyd)</i>				
First Financial Bank	\$868M	6	26%	1
<i>(Stephenville, Granbury, Glen Rose, Acton)</i>				
First Financial Bank	\$1,192M	7	21%	1
<i>(Weatherford, Aledo, Willow Park, Brock, Mineral Wells)</i>				
First Financial Bank	\$269M	1	0.29%	34
<i>(Fort Worth)</i>				
TOTALS	\$3,860M	27		

Expansion Markets – Houston Area



REGION	ASSET SIZE*	LOCATIONS	DEPOSIT MARKET SHARE**	MARKET SHARE RANK**
First Financial Bank	\$924M	3	47%	1
<i>(Orange, Mauriceville, Vidor)</i>		3	5%	8
<i>(Newton, Port Arthur, Beaumont)</i>				
First Financial Bank	\$910M	10	10%	4
<i>(Conroe, Magnolia, Cut and Shoot, Montgomery, Huntsville, Willis, Tomball, New Waverly, Spring)</i>				
<i>(Market Share for Huntsville, Conroe, Magnolia, Cut and Shoot, Montgomery and Willis Only)</i>				
First Financial Bank	\$567M	4		
<i>Kingwood – Montgomery County</i>			4%	7
<i>El Campo – Wharton County</i>			8%	4
<i>Fulshear – Fort Bend County</i>			0.20%	30
<i>Palacios – Matagorda County</i>			10%	3
First Financial Bank	\$1,029M	5	10%	4
<i>(Bryan / Collage Station)</i>				
TOTALS	\$3,430M	25		

Recent De Novo Growth



- Bryan / College Station: Office of Trust Company – September 2020
- Austin: Office of the Mortgage Company – January 2020
- San Antonio: Office of the Trust Company – December 2019
- Grand Parkway (Spring): Branch of Conroe – Opened January 2019
- Houston: Office of Trust Company – December 2018
- New Waverly: Branch of Huntsville – August 2014 (New Building – Opened December 2018)
- Beaumont: Branch of Orange – August 2014
- Weatherford: I-20 Branch – June 2013
- Waxahachie: Branch of Cleburne – December 2012
- Abilene: Antilley Road Branch – September 2012
- Grapevine: Branch of Southlake – March 2012
- Cisco: Branch of Eastland – September 2011 (New Building – Opened August 2016)
- Lamesa: Office of Trust Company – April 2011
- Odessa: Branch of Abilene – February 2010 (New Building – Opened September 2016)
- Fort Worth: February 2010
- Odessa: Office of Trust Company – April 2009
- Merkel: Branch of Sweetwater – July 2008
- Brock: Branch of Weatherford – March 2008
- Acton: Branch of Stephenville – March 2008
- Albany: Branch of Abilene – May 2007
- Fort Worth: Office of Trust Company – April 2007 (New Building – Opened May 2016)

Executive Management Team at First Financial

Years with Company

Years in Industry

Scott Dueser <i>Chairman of the Board, President & Chief Executive Officer</i>	45	50
Ron Butler <i>Executive Vice President Chief Administrative Officer</i>	29	40
James Gordon, CPA <i>Executive Vice President Chief Financial Officer</i>	1	34
Gary S. Gragg <i>Executive Vice President Chief Lending Officer</i>	31	43
Luke Longhofer <i>Executive Vice President Chief Credit Officer</i>	11	19
Randy Roewe <i>Executive Vice President Chief Risk Officer</i>	6	32
John Ruzicka <i>Executive Vice President Chief Information Officer</i>	3	42
Kirk Thaxton, CTFA <i>Chairman of the Board, President & Chief Executive Officer First Financial Trust & Asset Management</i>	35	38

Senior Management at First Financial



	Years with Company	Years in Industry
Brandon Harris <i>Senior Vice President Appraisal Services</i>	5	20
Larry Kentz <i>Senior Vice President Chief Compliance Officer</i>	7	40
J. Kyle McVey, CPA <i>Senior Vice President Chief Accounting Officer</i>	11	13
Marna Yerigan <i>Executive Vice President Lending</i>	11	37

Line of Business Executives

	Years with Company	Years in Industry
Chris Cook <i>Executive Vice President Marketing</i>	-	30
Troy Fore <i>President First Financial Mortgage</i>	6	36
Frank Gioia <i>Senior Vice President Customer Care Center</i>	6	34
Monica Houston <i>Executive Vice President Retail Banking & Training</i>	27	27
Gary Milliorn <i>Vice President Property Management</i>	6	32
Andrea Smiddy-Schlagel <i>Executive Vice President Treasury Management</i>	3	33
Maggie Tuschinski <i>Executive Vice President Chief Digital Officer</i>	-	20
Michael Wolverton <i>Executive Vice President Consumer Lending</i>	10	36

Experienced Regional CEOs & Presidents



	Years with Company	Years in Industry
Marelyn Shedd, Abilene	31	38
David Bailey, Eastland	18	18
Candice Kanady, Eastland	20	20
Joseph Crouch, Sweetwater	3	25
Robert de la Cruz, Hereford	17	17
Chris Evatt, San Angelo	21	21
Austin Elsner, Cleburne	4	21
Trent Swearengin, Stephenville	22	24
Justin Hooper, Weatherford	17	28
Mark Jones, Southlake	21	44
Stephen Lee, Southeast Texas	9	33
Sam Baker, Conroe	6	45
Chris Baughman, Conroe	6	39
Marcus Morris, Fort Worth	11	13
Shelley Dacus, Kingwood	3	17
Nora Thompson, Bryan/College Station	1	30

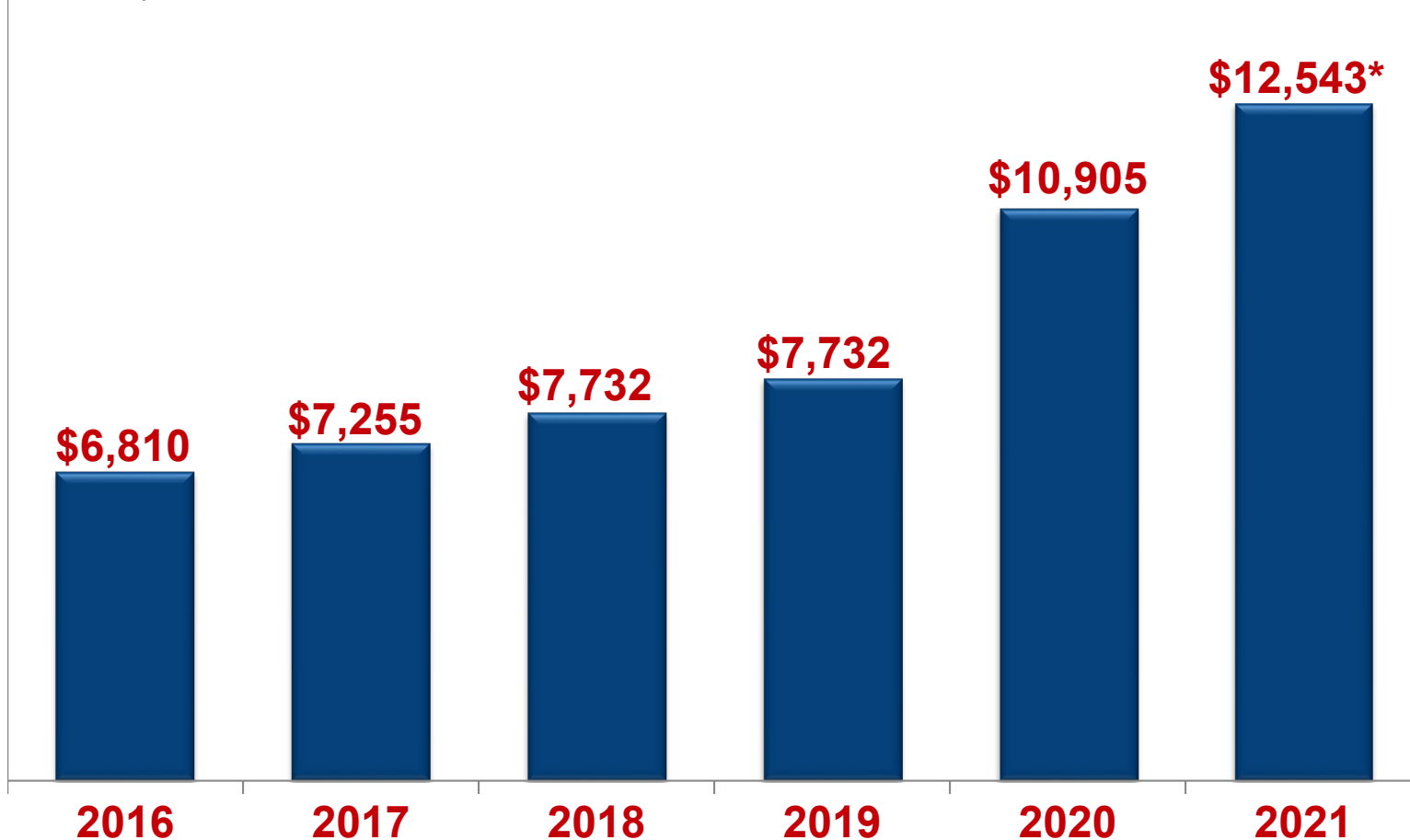
Asset Performance



Total Asset Growth

(in millions)

*As of Sept. 30, 2021

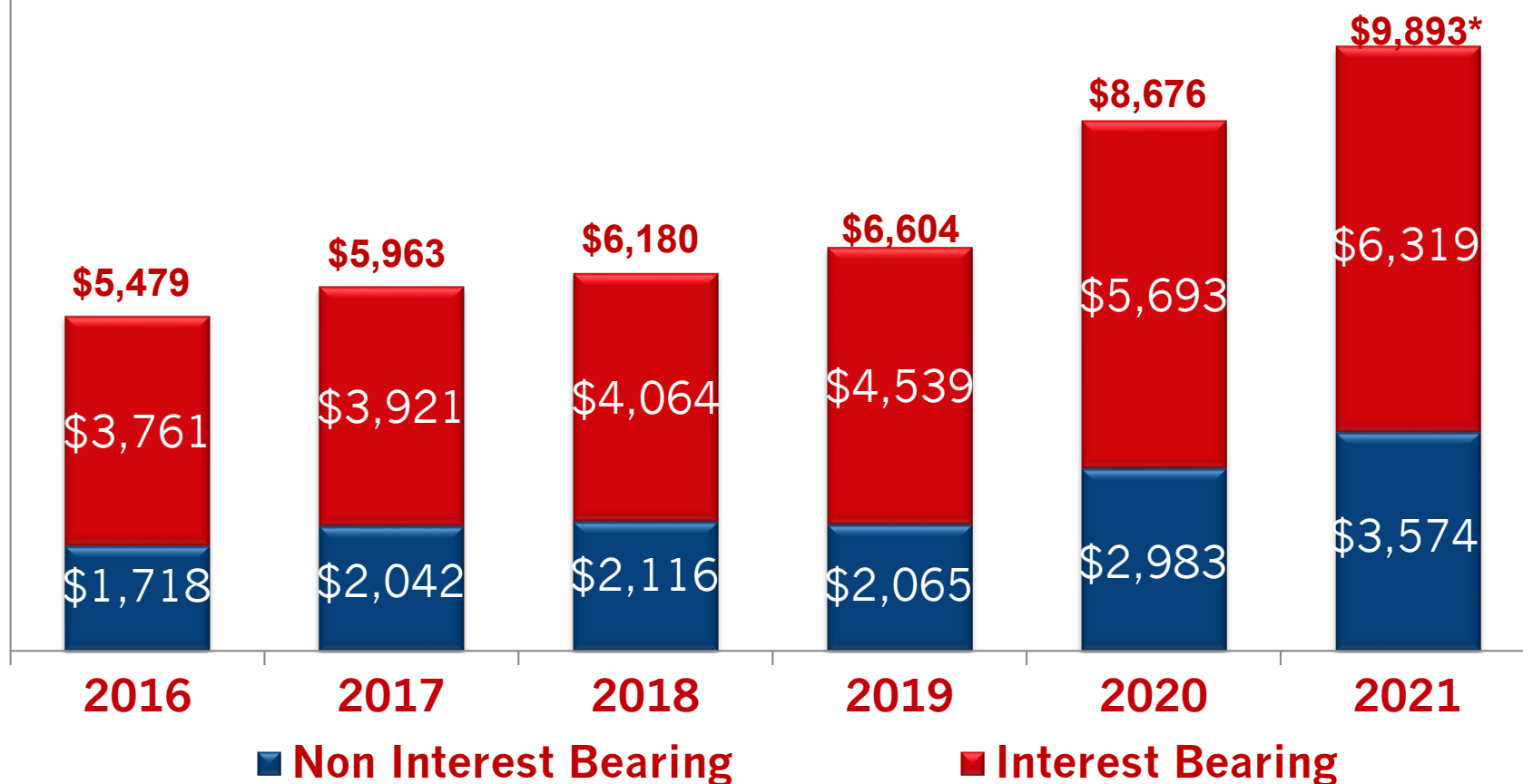


Total Deposit Growth

Growth in FFIN Total Deposits

(in millions)

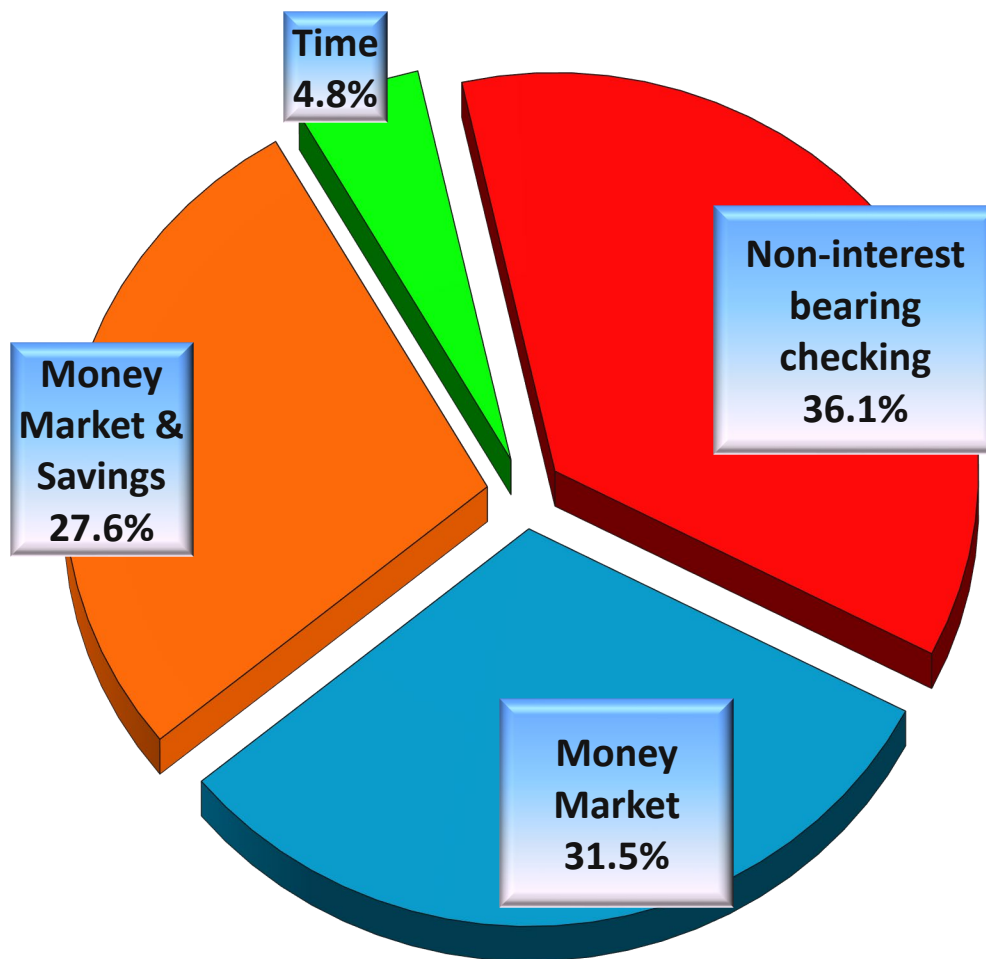
*As of Sept. 30, 2021



Deposit Products - \$9.9 Billion*



**As of Sept. 30, 2021*



Deposit Account Growth



	December 31, 2017	December 31, 2018	December 31, 2019	December 31, 2020	Sept. 30, 2021
Total Number of Accounts	260,430	270,976	277,687	303,169	316,943

- Net Growth in 2017 – 5,716 Accounts
- Net Growth in 2018 – 3,932 Accounts*
- Net Growth in 2019 – 6,711 Accounts
- Net Growth in 2020 – 11,897 Accounts**
- Net Growth in 2021 – 13,774 Accounts

*(Excluding Kingwood Acquisition)

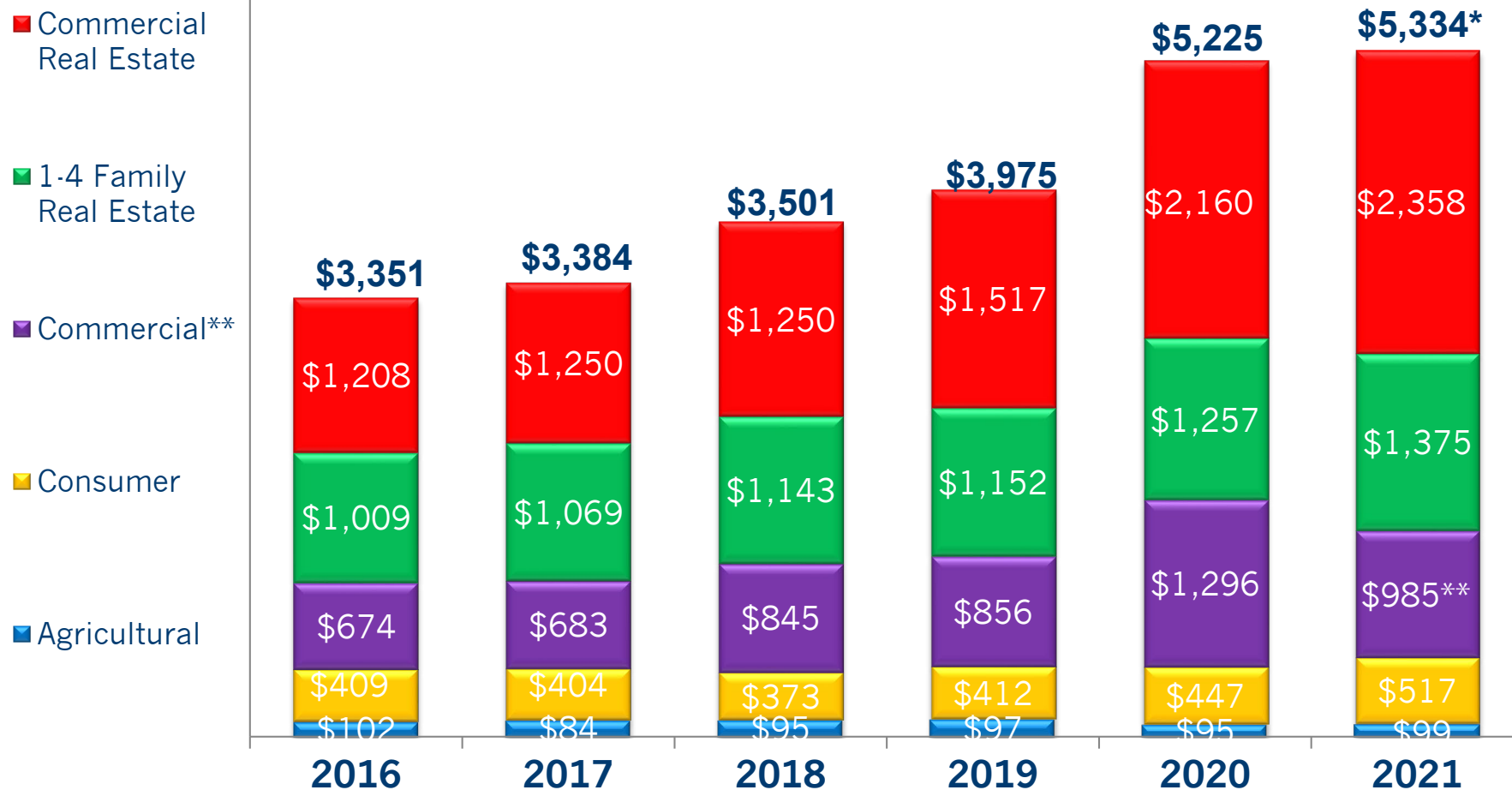
** (Excluding Bryan/College Station Acquisition)

Loan Performance

Growth in FFIN Total Loans

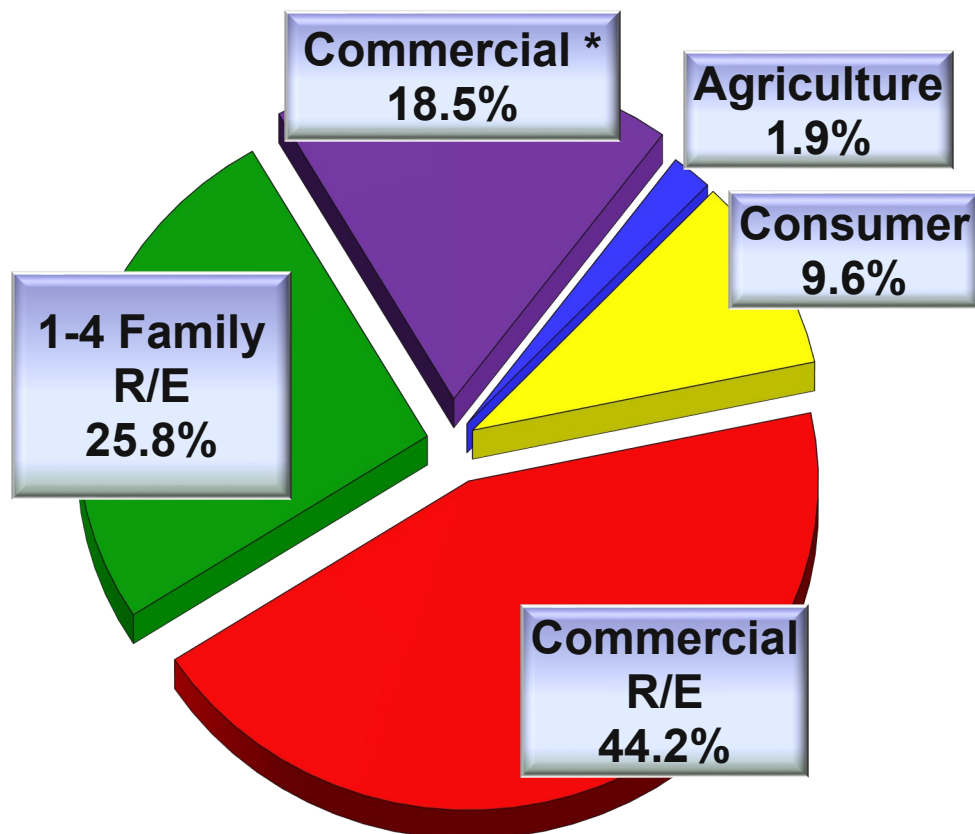
(in millions)

*As of Sept. 30, 2021



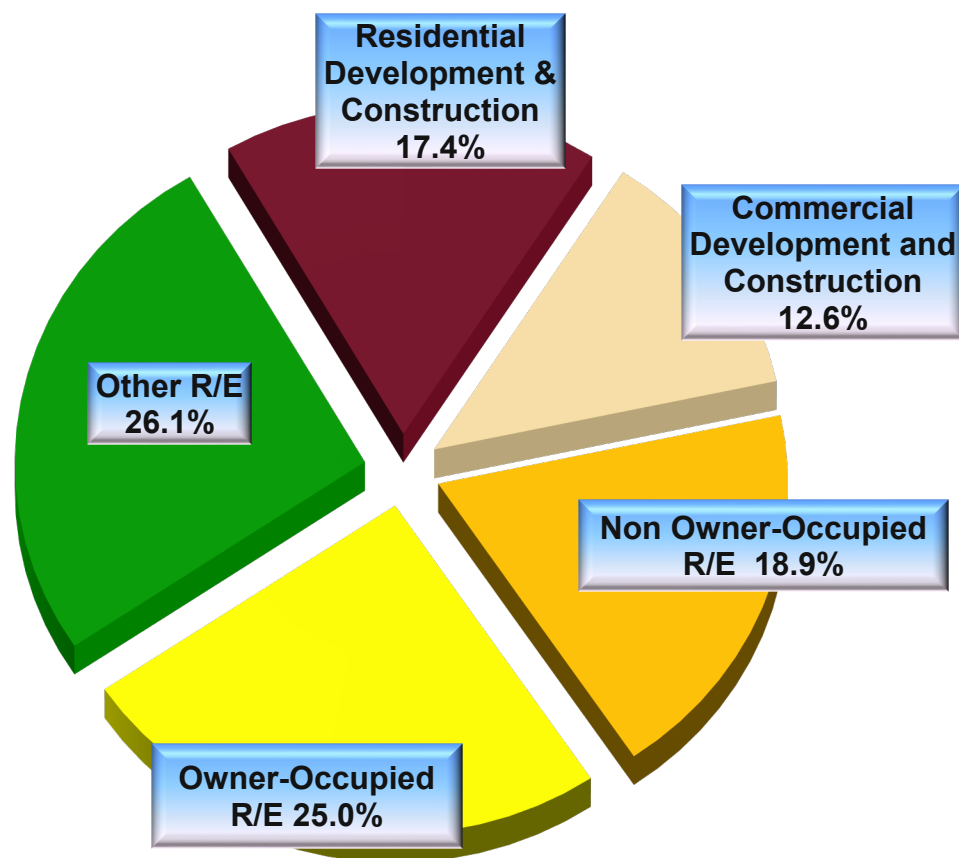
Overview of Loan Portfolio – \$5.33 Billion*

**As of Sept. 30, 2021*



Breakdown of Commercial R/E Loans

**As of Sept. 30, 2021*



Oil & Gas Portfolio Analysis



Oil & Gas Supplemental Information

(dollars in thousands)

	December 31, 2020*		September 30, 2021*	
Oil & Gas Loans	\$106,237		\$96,469	
% of Total Loans HFI	2.27%		1.87%	
Classified Oil & Gas Loans	\$13,298		\$10,831	
Non Accrual Oil & Gas Loans	\$4,774		\$3,058	
Period End Net Charge-offs (recoveries)	\$825		(\$71)	

Retail / Restaurant / Hotel / Travel Exposure as of Sept. 30, 2021



<u>Retail</u> \$348.8 million 6.59%	<u>Restaurant</u> \$59.0 million 1.11%	<u>Hotel</u> \$60.1 million 1.14%	<u>Travel</u> \$593 thousand <0.01%	<u>Other</u> \$27.3 million 0.5%
<u>Classified</u> \$34.3 million	<u>Nonperforming</u> \$2.0 million	<u>2021 YTD Charge-offs</u> <u>(recoveries)</u> (\$506 thousand)		

Note: Excludes PPP loans

COVID-19 Government Loan Program Performance

Through September 30th, 2021



6,530

PPP Round 1
Loans Made

\$703MM

PPP Round 1
Dollars Loaned

7

Main Street
Loans Made

\$142MM

Main Street
Dollars Loaned

3,179

PPP Round 2
Loans Made

\$267MM

PPP Round 2
Dollars Loaned

\$1.12 Billion

Total Government
Dollars Loaned

Thousands

Of Texas
Jobs Saved

Loan to Deposit Ratio



**As of September 30, 2021*

	2016	2017	2018	2019	2020	2021*
End of Period	61.8	58.7	64.3	64.0	60.1	53.9
Average Balances	64.9	61.0	62.0	64.2	64.6	56.1

Sound Lending Practices



*As of Sept. 30, 2021

**As of June 31, 2021

Nonperforming assets as a percentage of loans + foreclosed assets					<i>(FFIN vs. Peers)</i>	
	2016	2017	2018	2019	2020	2021
First Financial	0.86%	0.57%	0.75%	0.61%	0.83%	0.48%*
Peer Group	1.05%	0.86%	0.82%	0.78%	0.97%	0.88%**

Loan Repricing As of Sept. 30, 2021

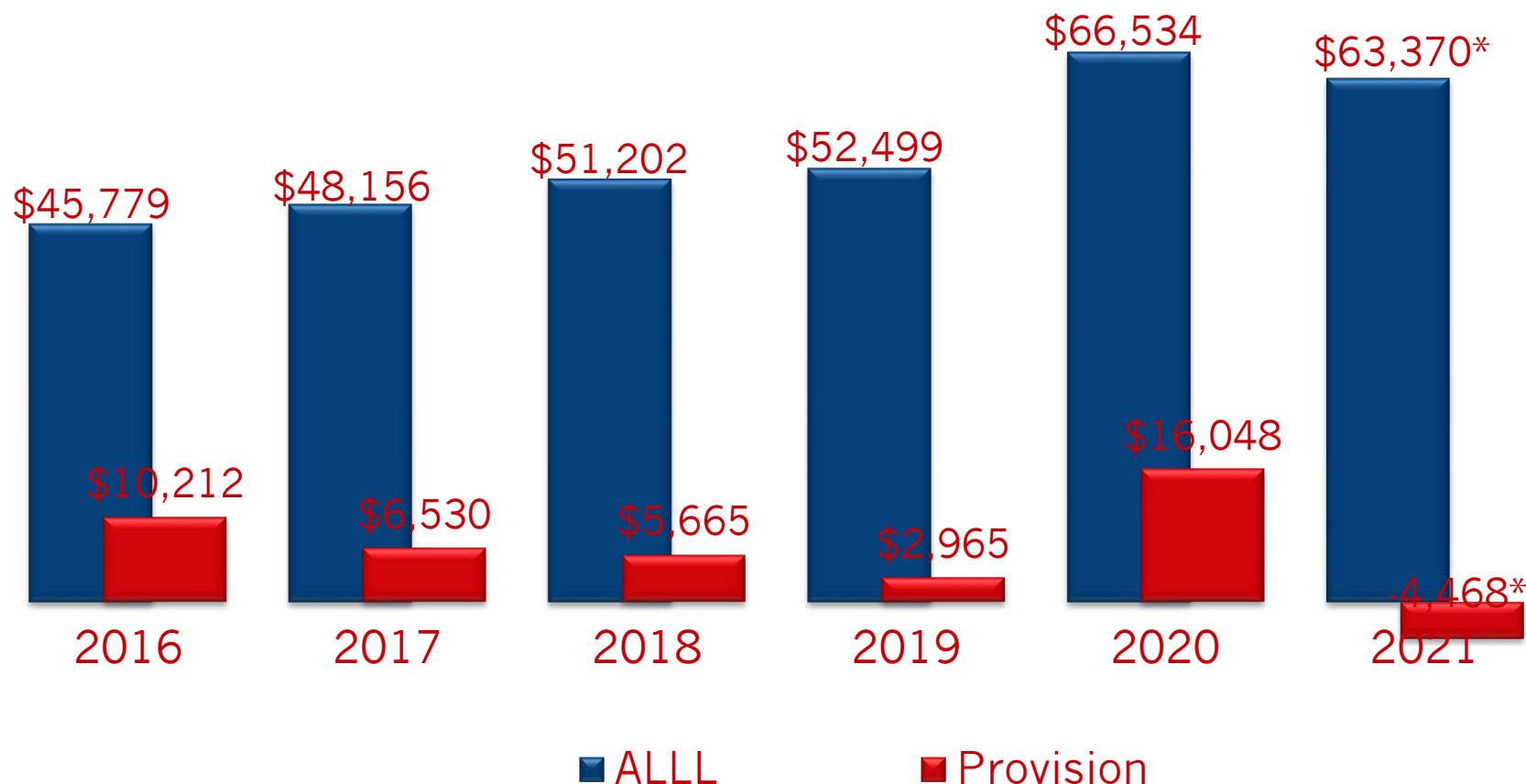


Loan Portfolio Interest Rate Risk Analysis

Less than 1 year	1 to 2 years	3 to 5 years	6 to 10 years	Over 10 years
38.17%	14.39%	30.19%	11.32%	5.93%

Allowance for Credit Losses and Provision for Credit Losses

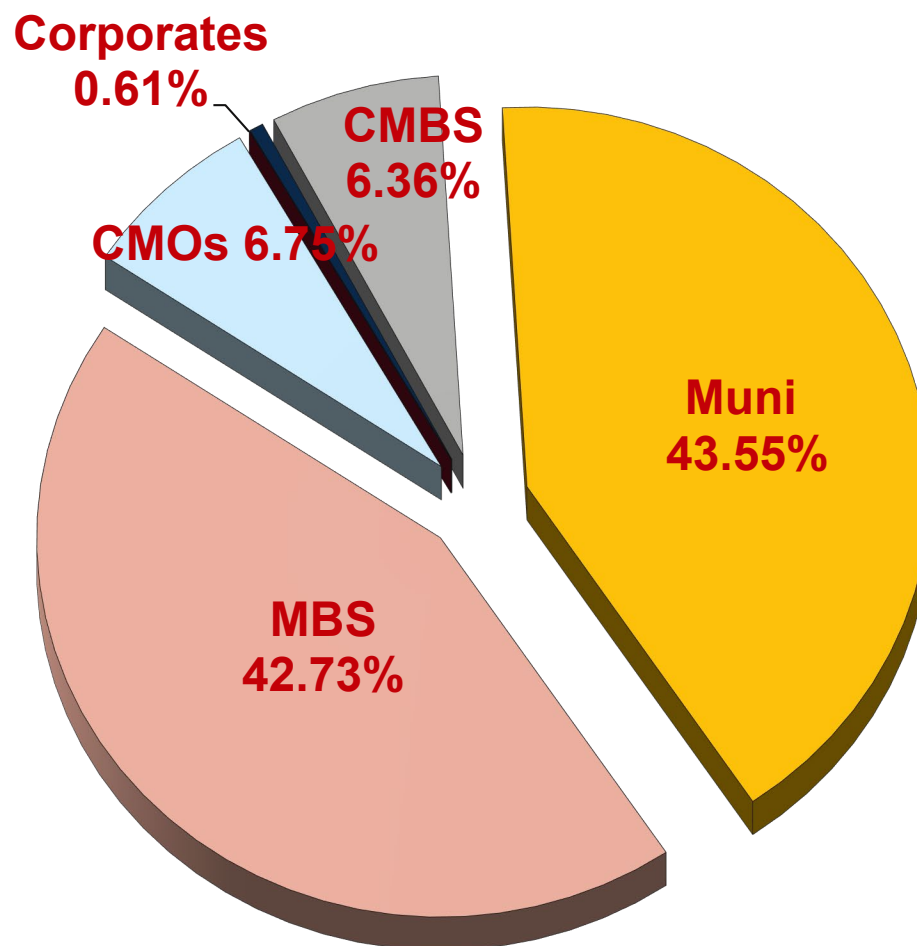
(in thousands)



*For the period ended Sept. 30, 2021
and excludes \$6.8 million in reserve for
unfunded commitments

Summary of Bond Portfolio - \$6.12 Billion*

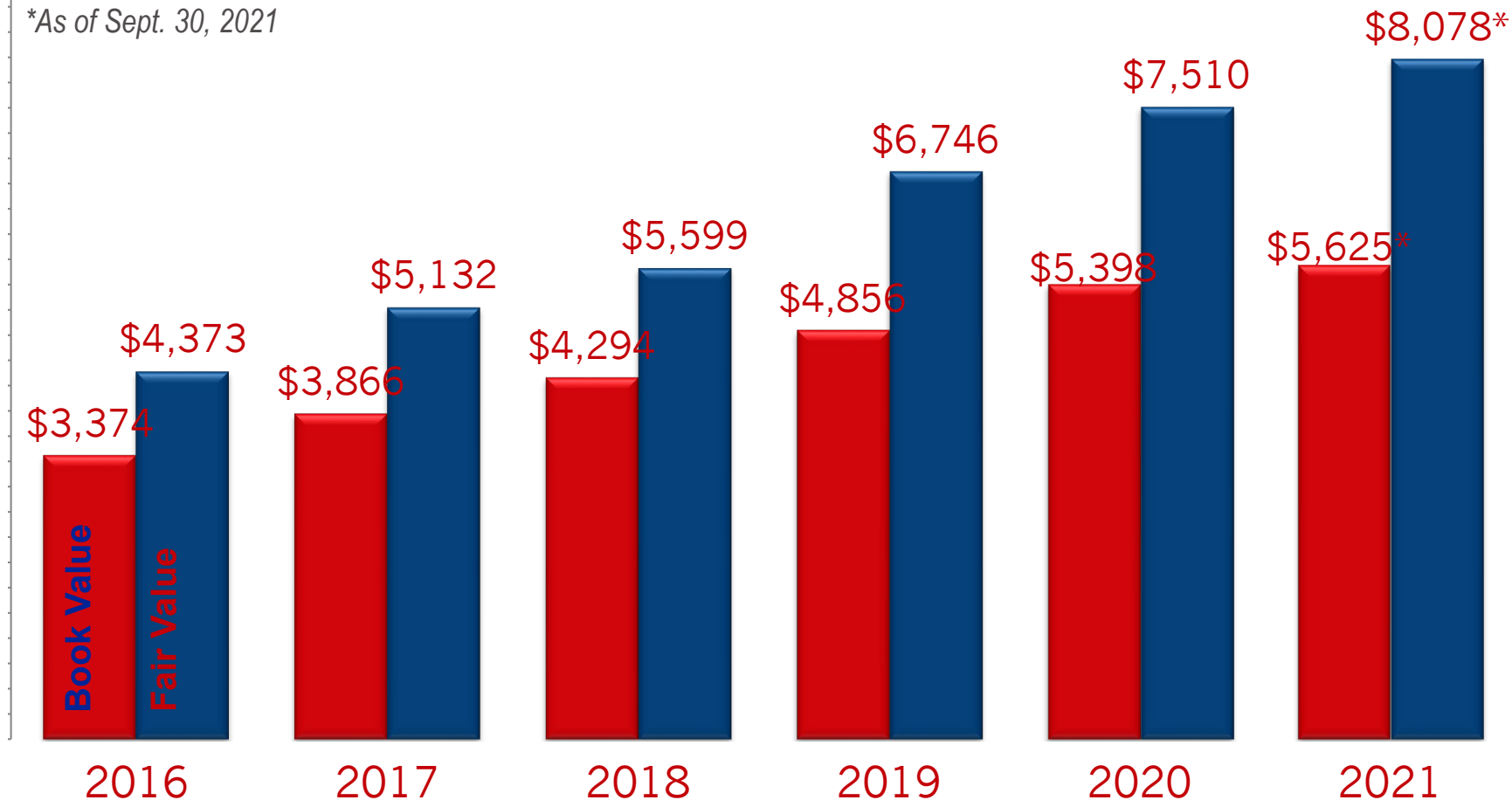
*As of Sept. 30, 2021



Growth in Trust Assets

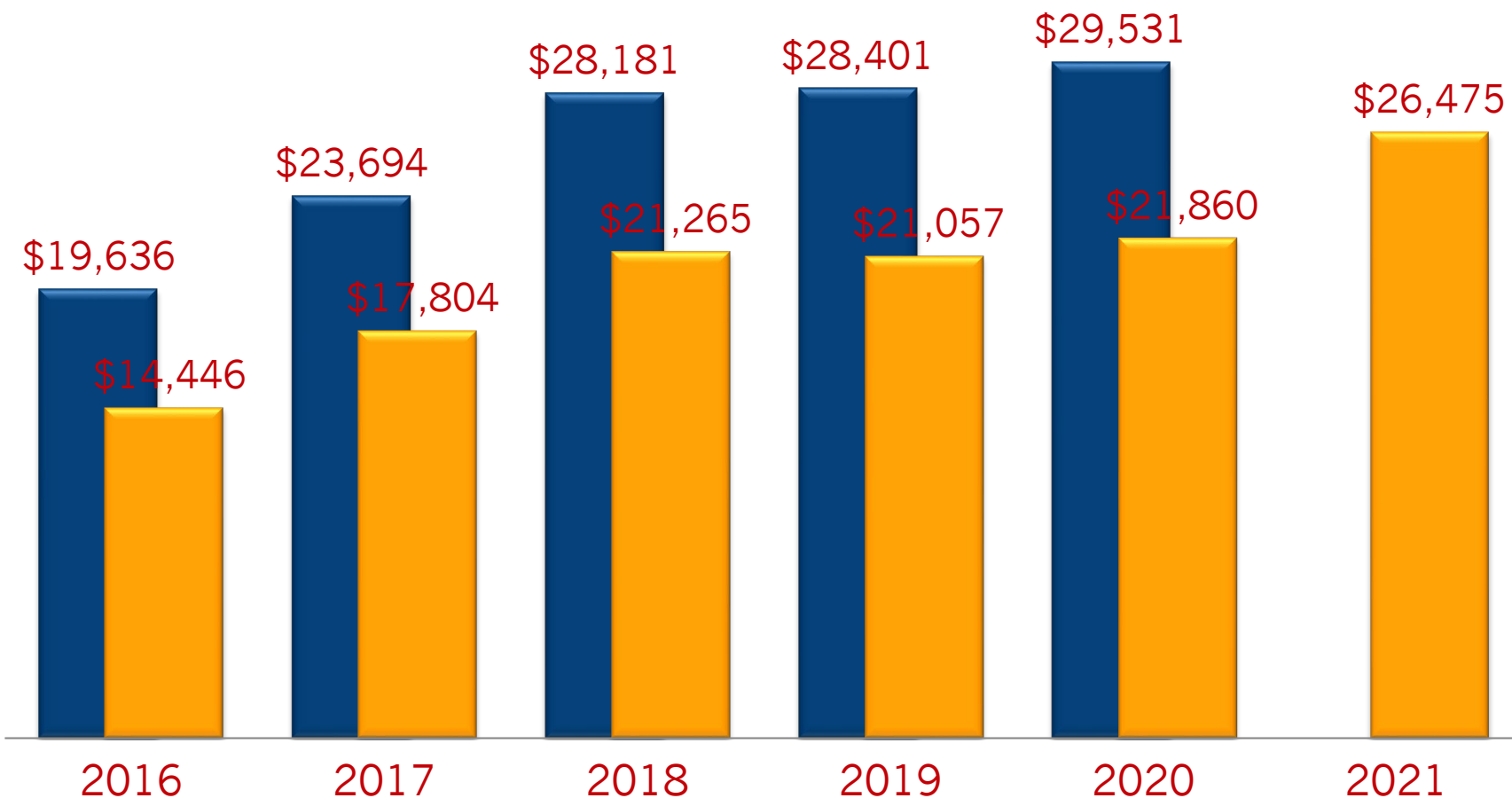
Total Trust Assets – Book Value / Fair Value (in millions)

*As of Sept. 30, 2021



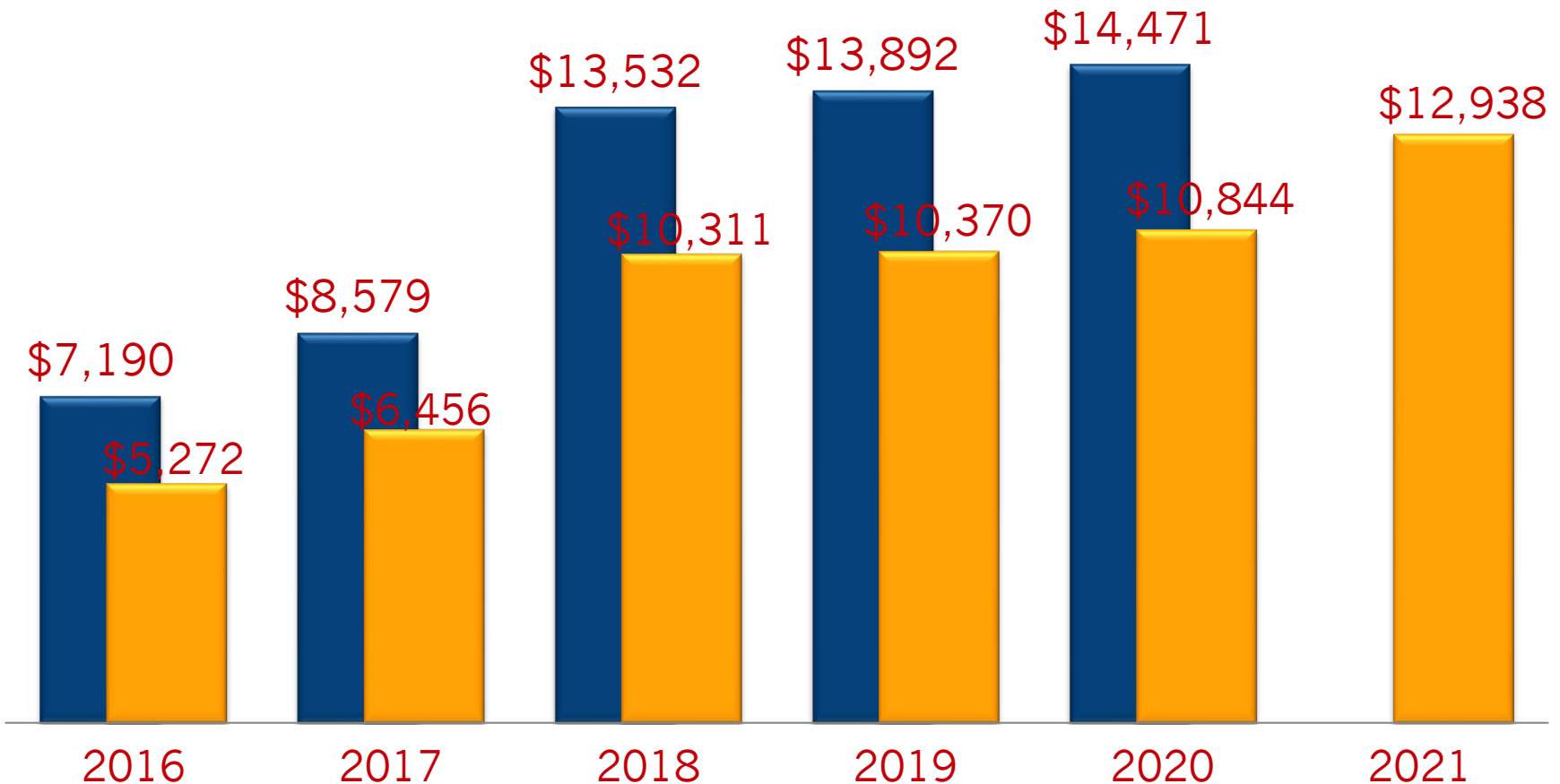
Total Trust Fees

Growth in FFTAM Fees *(Full year and 1st 9 months)* *(in thousands)*



Total Trust Net Income

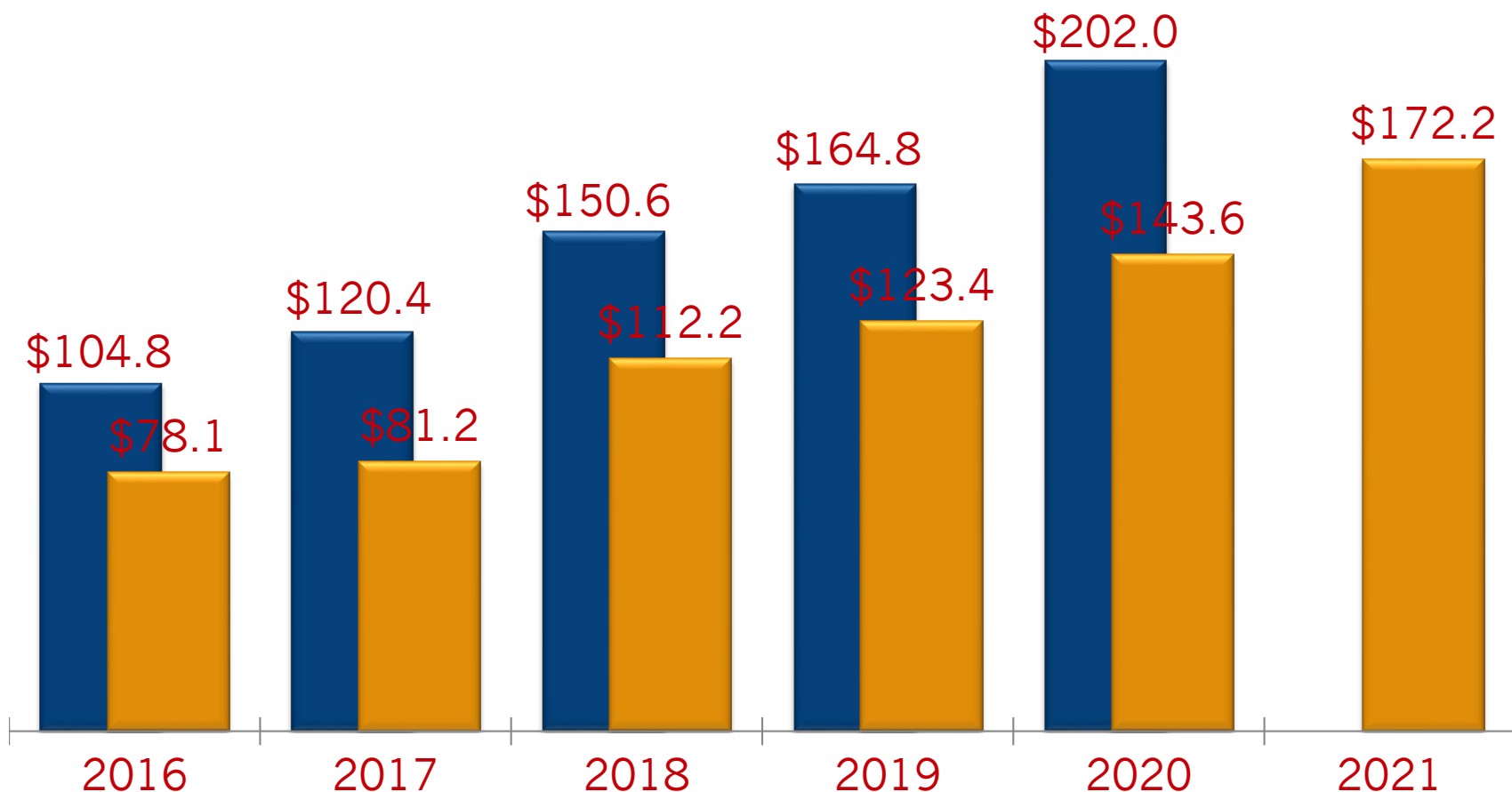
Growth in FFTAM Net Income *(Full year and 1st 9 months)* *(in thousands)*



34th Consecutive Year of Increased Earnings

FFIN Earnings *(Full year and 1st 9 months)*

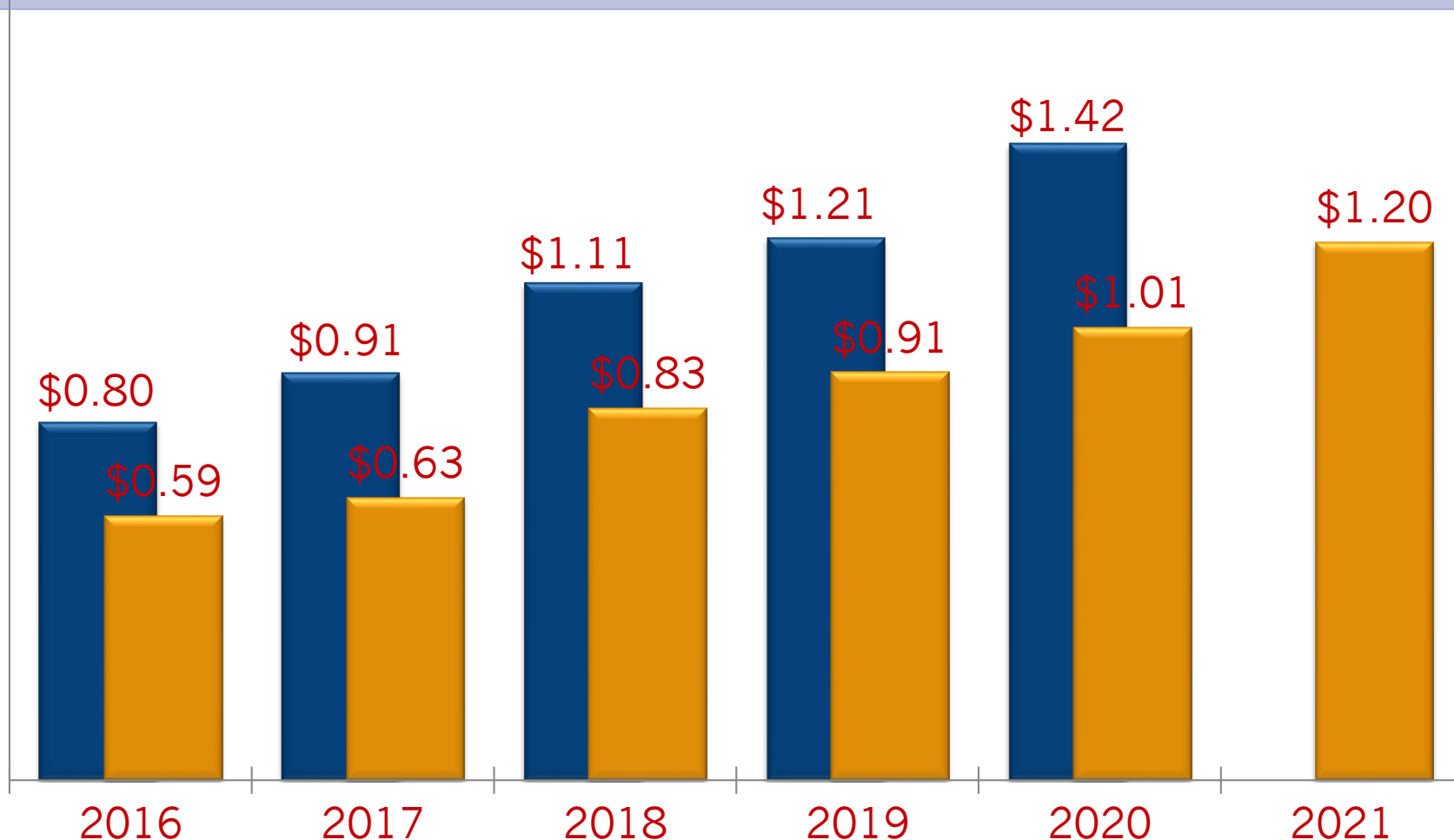
(in millions)



Strong Shareholder Earnings

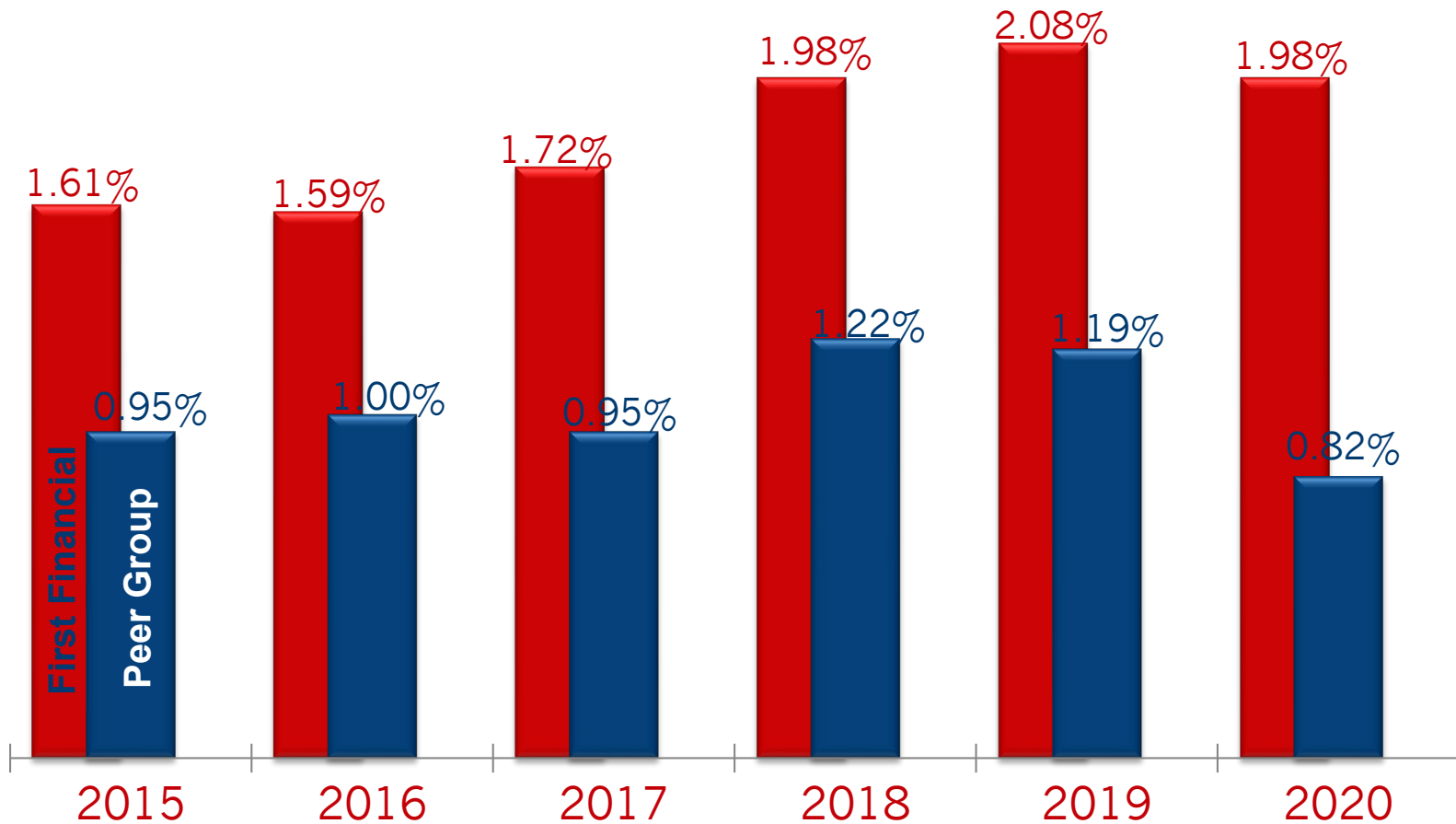


Diluted Earnings Per Share *(Full year and 1st 9 months)*



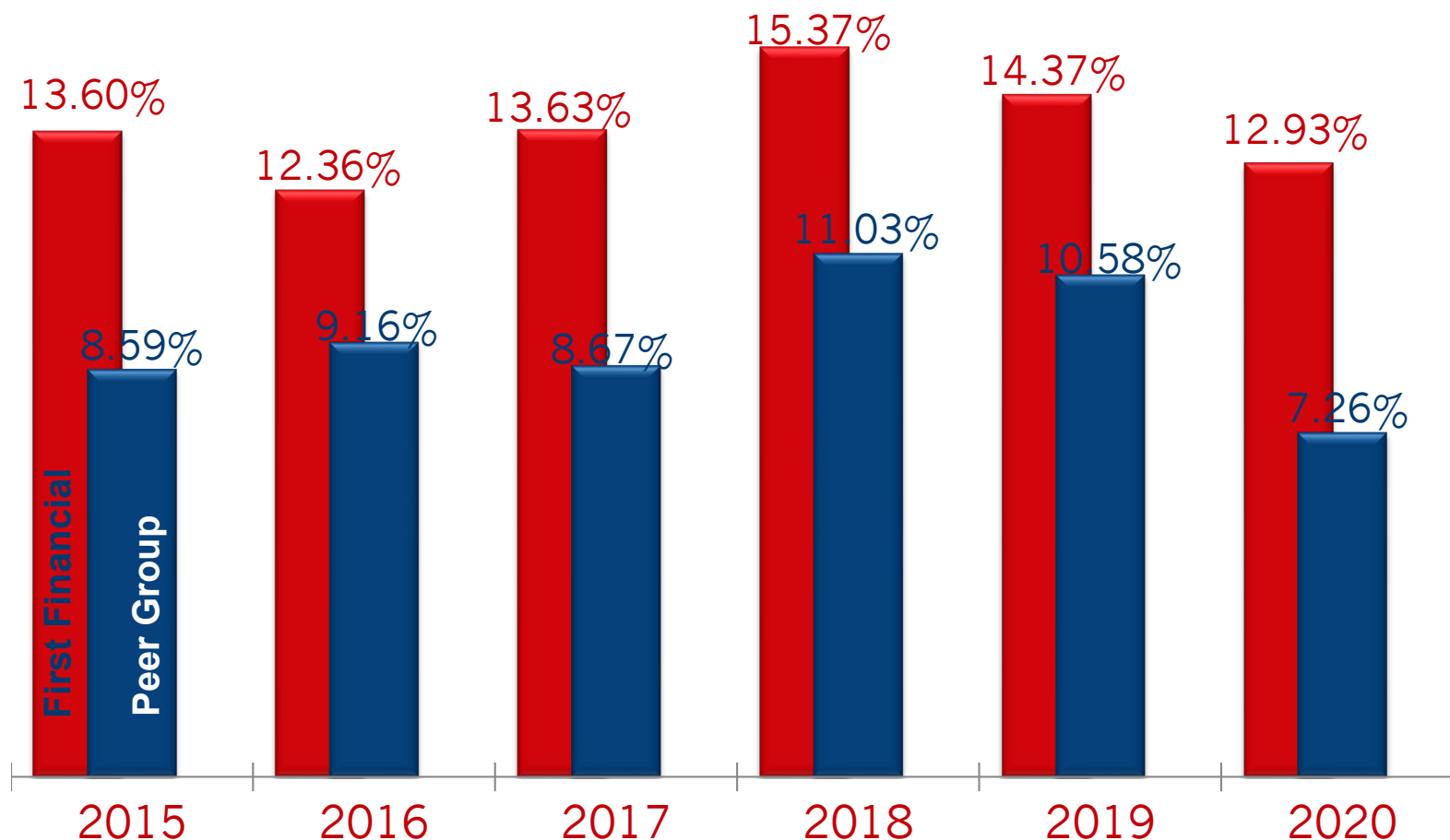
FFIN Outperforms Peers

Percentage Return on Average Assets



Strong Return on Capital

Percentage Return on Average Equity



Strong Return on Capital



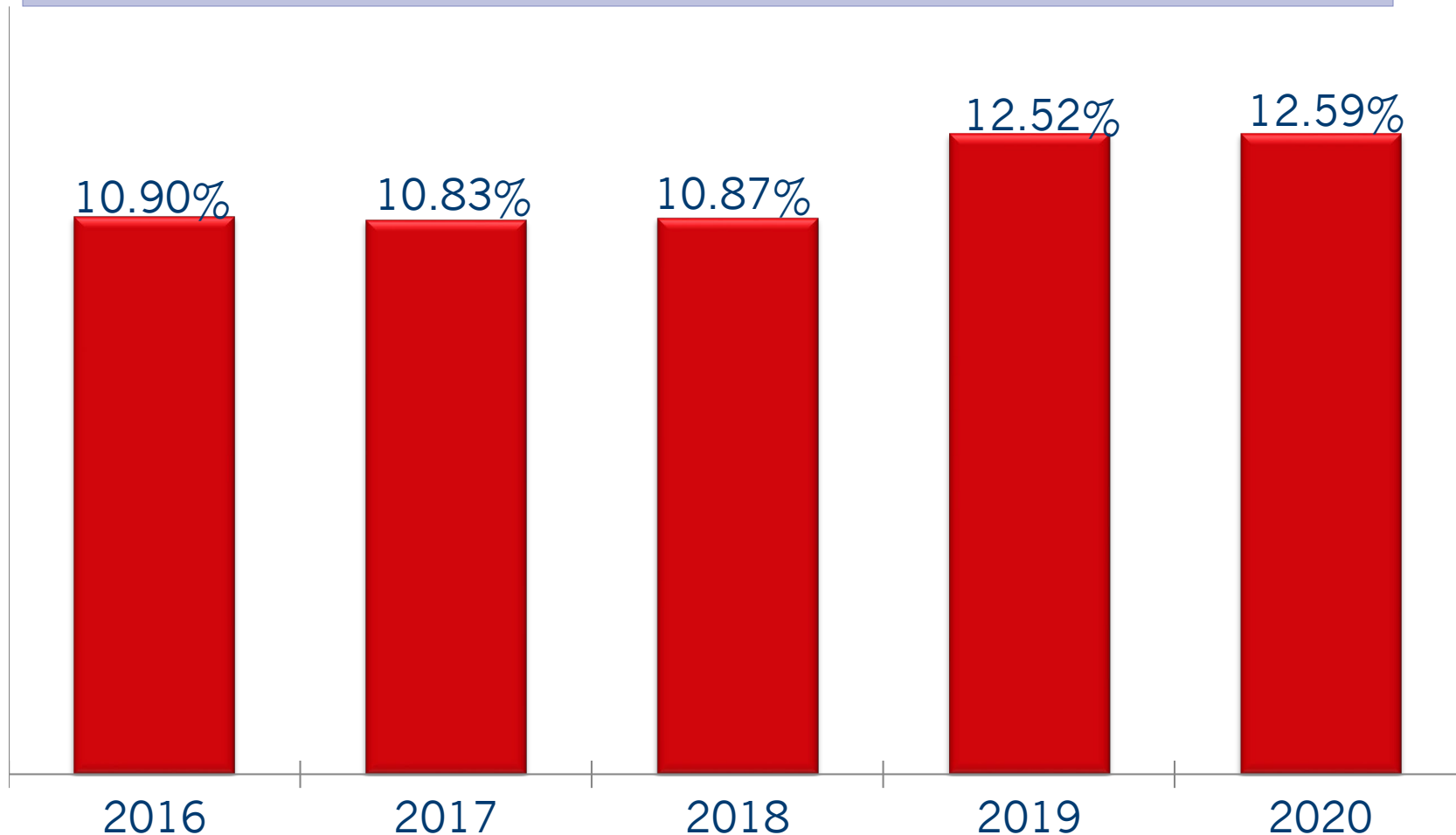
Percentage Return on Tangible Average Equity



Strong Capital



Tangible Common Equity Ratio



Capital & Capital Ratios

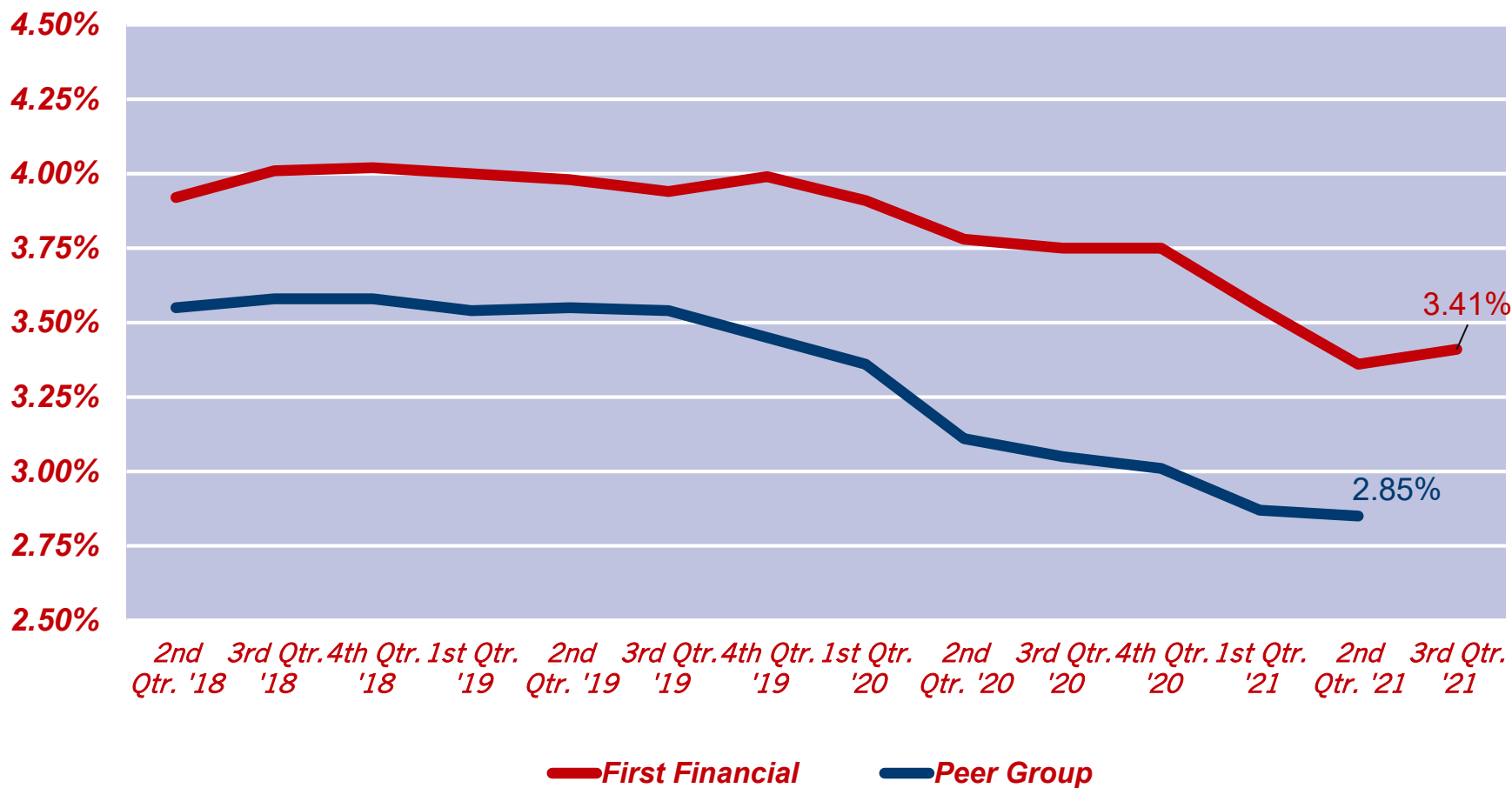


(dollars in thousands)

	2017	2018	2019	2020	2021*
Shareholders' Equity (\$)	922,768	1,053,295	1,227,197	1,678,190	1,733,735
As a Percent of Total Assets (%)	12.72	13.62	14.85	15.39	13.83
Tangible Equity (\$)	781,625	878,612	1,053,530	1,359,798	1,420,254
Tier 1 Leverage Ratio (%)	11.09	11.85	12.60	11.86	11.19
Common Equity Tier 1 Capital Ratio (%)	18.66	19.47	20.06	20.79	19.71
Tier 1 Capital Ratio (%)	18.66	19.47	20.06	20.79	19.71
Total Capital Ratio (%)	19.85	20.61	21.13	22.03	20.76

Net Interest Margin

Quarterly Interest Margin



Working Harder and Smarter



Efficiency Ratio							(FFIN vs. Peers)
	2016	2017	2018	2019	2020	2021*	
First Financial	49.22%	49.26%	49.72%	48.28%	45.54%	45.73%*	
Peer Group	62.83%	61.01%	60.51%	59.91%	61.85%	58.58%**	

*For the nine-months ended Sept. 30, 2021

**For the six-months ended June 31, 2021

Total Return on Investment



Assume you owned 1,000 shares of FFIN stock on January 1, 2016...

2020 return on investment	6.35%
2019 return on investment	23.34%
2018 return on investment	29.88%
2017 return on investment	1.33%
2016 return on investment	52.14%
5-year compound average return	20.93%

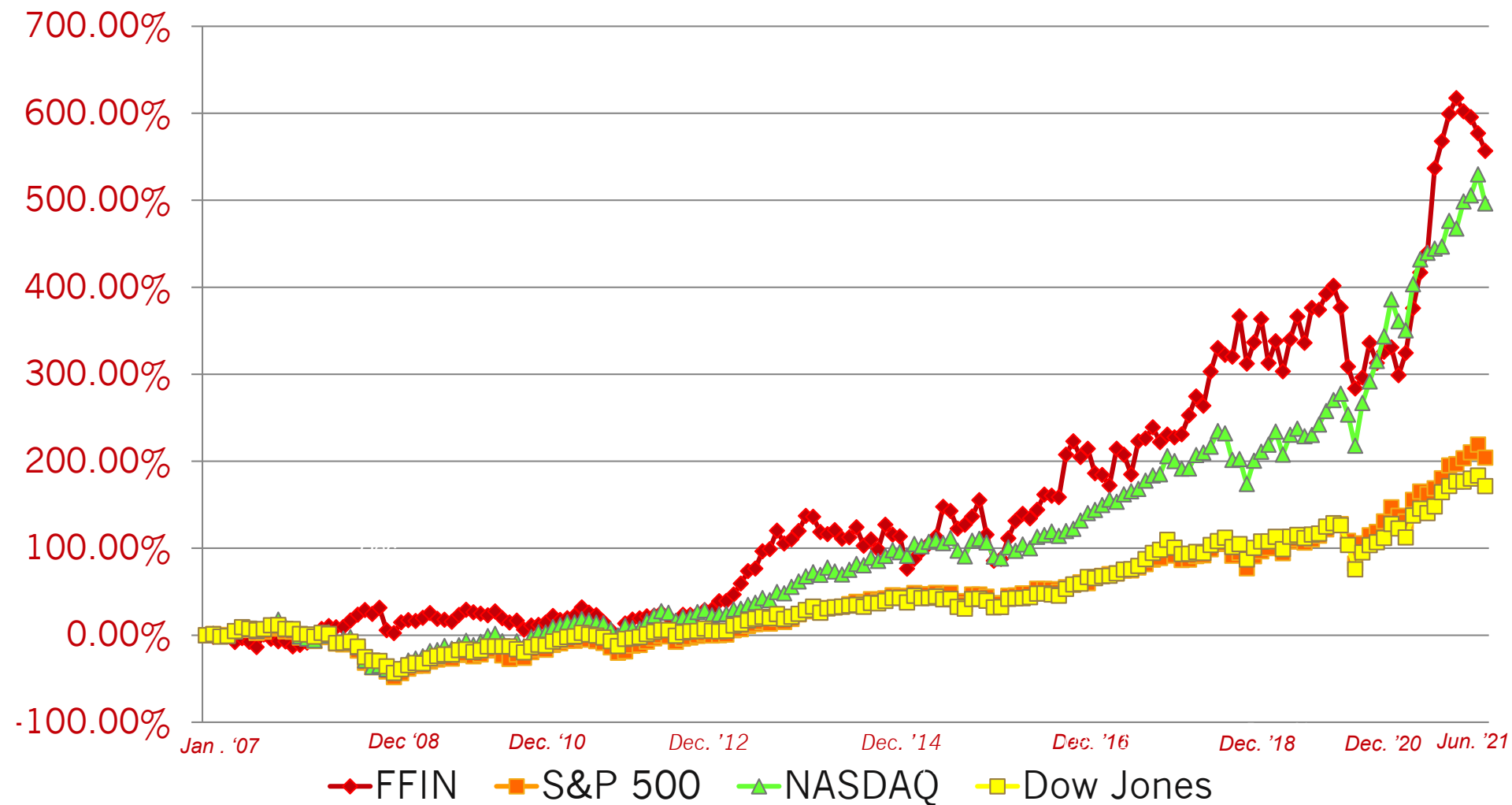
Dividends Per Share

Annual Dividends Declared Per Share



*Note: Increased quarterly dividend to \$0.15 per quarter payable on July 1, 2021.

Strong Stock Performance



Focus for 2021



- ❖ Minimize impact on our net interest income and margin
- ❖ Grow loans and deposits
- ❖ Grow mortgage and trust fee income
- ❖ Deepen overall level of human capital
- ❖ Control expenses and continue technology improvements
- ❖ Manage credit quality
- ❖ Make another acquisition
- ❖ Address impact of crossing \$10 billion asset threshold in second half of 2022

FIRST FINANCIAL BANKSHARES, INC.™