



## **TERM OF REFERENCE (TOR)**

**For**

**Procurement of Server, Network Devices, Links and  
related services for DR Site**

**INFORMATION TECHNOLOGY DIVISION**

**TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02**

**Date- 29 FEBRUARY 2023**

**PT BANK OF INDIA INDONESIA Tbk**

**JL. H. SAMANHUDI NO. 37 JAKARTA 10710, INDONESIA**

**Telp : (021) 3500007 (hunting) Fax : (021) 3808178**

## **DISCLAIMER**

The information contained in this Term of Reference (TOR) document or information provided subsequently to the Bidder(s) or applicants whether verbally or in documentary form by or on behalf of PT Bank of India Indonesia (Bank), is provided to the Bidder(s) on the terms and conditions set out in this TOR document and all other terms and conditions subject to which such information is provided.

This TOR is neither an agreement nor an offer and is only an invitation by the Bank to the interested parties for submission of bids. The purpose of this TOR is to provide the Bidder(s) with information to assist the formulation of their proposals. This TOR does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this TOR and where necessary obtain independent advice. Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this TOR. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this TOR.

Subject to any law to the contrary, and to the maximum extent permitted by law, Bank and its directors, officers, employees, contractors, representatives, agents, and advisers disclaim all liability from any loss, claim, expense (including, without limitation, any legal fees, costs, charges, demands, actions, liabilities expenses or disbursements incurred therein or incidental thereto) or damage (whether foreseeable or not) ("Losses") suffered by any person acting on or refraining from acting because of any presumptions or information (whether oral or written and whether express or implied), including forecasts, statements, estimates, or projections contained in this TOR document or conduct ancillary to it whether or not the Losses arises in connection with any ignorance, negligence, casualness, disregard, omission, default, lack of care, immature information, falsification or misrepresentation on the part of Bank or any of its directors, officers, employees, contractors, representatives, agents, or advisers.

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## **1. General Information, Terms and Condition**

### **I. About PT Bank of India Indonesia Tbk/ Tentang Bank of India Indonesia:**

PT Bank of India Indonesia (sebelumnya dikenal sebagai Bank Swadesi) adalah perusahaan perbankan milik Bank of India, perusahaan milik negara India. Bank ini berkantor pusat di Jakarta dan telah berdiri sejak tahun 1968. PT Bank of India Indonesia Tbk bermaksud untuk mengadakan Layanan Internet untuk Kantor Pusatnya yaitu Jakarta dari Penyedia Layanan Internet yang memenuhi syarat dan berminat sesuai dengan persyaratan layanan sebagaimana disebutkan dalam Kerangka Acuan Kerja (TOR)

PT Bank of India Indonesia (formerly known as Bank Swadesi) is a banking company owned by Bank of India, India's state-owned company. The bank is headquartered in Jakarta and has been established since 1968. PT Bank of India Indonesia Tbk intends to procure Internet Services for its Head Office i.e. Jakarta from interested qualified Internet Service Providers inline to the service requirements as mentioned in Terms of Reference (TOR).

### **II. Service Requirements/Terms of Reference (TOR) / Permintaan Layanan / Kerangka Acuan Kerja Please refer Part-2.**

### **III. Questions**

Pertanyaan untuk klarifikasi lebih lanjut dapat disampaikan secara tertulis ke [it@boiindonesia.co.id](mailto:it@boiindonesia.co.id)

Questions or queries for further clarifications should be submitted in writing to [it@boiindonesia.co.id](mailto:it@boiindonesia.co.id)

### **IV. Important Schedules:**

Tanggal/jadwal penting RFP di atas adalah sebagai berikut

The important dates / schedules for the above RFP shall be as following:

**Term of Reference for Procurement of Server,  
Network Devices, Links and related services**



|                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tanggal dan Waktu dimulai/dikeluarkannya Dokumen TOR<br><i>Date and Time of commencement /release of TOR Document</i>                                   | 29/02/2024                                                                                                                                                                                                                                                                                                           |
| Tanggal terakhir untuk klarifikasi<br><i>Last date for any clarification</i>                                                                            | 29/02/2024 17:00 hours                                                                                                                                                                                                                                                                                               |
| Tanggal dan Jam Terakhir Penerimaan Penawaran di Alamat seperti dibawah ini<br><i>Last Date and Time for Receipt of Bids at Address as given below-</i> | 15/03/2024 16:00 hours                                                                                                                                                                                                                                                                                               |
| Kelayakan Tanggal dan waktu pembukaan Penawaran<br><i>Date and Time of opening of Eligibility Bids</i>                                                  | 15/03/2024 16:00 hours                                                                                                                                                                                                                                                                                               |
| Alamat untuk Komunikasi dan pengajuan penawaran<br><i>Address for Communication and submission of bid</i>                                               | <b>PT BANK OF INDIA INDONESIA Tbk</b><br>JL. H. SAMANHUDI NO. 37<br>JAKARTA 10710, INDONESIA<br>Telp: (021) 3500007 (hunting)<br>Fax : (021) 380817                                                                                                                                                                  |
| Ketersediaan dokumen penawaran<br><i>Bid document Availability</i>                                                                                      | Dokumen TOR dapat diunduh dari bagian Berita di situs web Bank kami<br><a href="https://www.boiindonesia.co.id">https://www.boiindonesia.co.id</a><br><br>TOR Document can be downloaded from the News section of our Bank's web-site<br><a href="https://www.boiindonesia.co.id">https://www.boiindonesia.co.id</a> |

**V. Instructions for submission / Petunjuk Penyerahan**

Penawaran harus disiapkan berdasarkan pedoman/persyaratan yang ditetapkan dalam dokumen ini, Quotations should be prepared based on the guidelines/requirements set forth

bersama dengan formulir penawaran harga yang diisi dengan benar dan ditandatangani oleh penandatanganan resmi perusahaan, harus diserahkan dalam bentuk hardcopy atau dikirim melalui email ke [it@boiindonesia.co.id](mailto:it@boiindonesia.co.id) sebagai File PDF yang dilindungi kata sandi, paling lambat tanggal 15.03.2024, Senin sebelum pukul 16.00.

in this document, along with a properly filled out and signed price quotation form by authorized signatory of the firm, have to be submitted in hardcopy or sent by e-mail to [it@boiindonesia.co.id](mailto:it@boiindonesia.co.id) as password protected PDF File, no later than by 15.03.2024, Monday before 4:00 PM.

Harap perhatikan pedoman berikut untuk pengiriman elektronik:

Please note the following guidelines for electronic submissions:

- Referensi berikut harus dicantumkan pada amplop proposal dan jika proposal diajukan melalui email, harus dicantumkan dalam baris subjek email

**“Usulan Pengadaan Perangkat Jaringan dan Layanan Terkait di DR PT BOI Indonesia Tbk di Jakarta.”**

- The following reference must be stated on envelope of the proposal and in case of proposal through email, must be included in the email subject line:

**“Proposal for Procurement Network Devices and Related Services at DR Site of PT BOI Indonesia Tbk in Jakarta.”**

- Proposal yang tidak memuat subjek email yang benar atau proposal yang tidak akurat/tidak lengkap dapat diabaikan oleh petugas pengadaan dan oleh karena itu tidak dipertimbangkan.
- Total ukuran email tidak boleh melebihi 10 MB (termasuk badan email, lampiran dan header yang dikodekan). Jika rincian teknisnya ada dalam file elektronik berukuran besar, disarankan agar dikirimkan secara terpisah sebelum batas waktu.

- Proposals that do not contain the correct email subject line or inaccurate / Incomplete proposal may be overlooked by the procurement officer and therefore not considered.
- The total e-mail size may not exceed 10 MB (including e-mail body, encoded attachments and headers). Where the technical details are in large electronic files, it is recommended that these be sent separately before the deadline.

## **VI. Overview of Evaluation: / Ikhtisar Evaluasi**

|                                                                                                                |                                                                                                                               |
|----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <p>Proses Penawaran akan dievaluasi berdasarkan proposal teknis dan total biaya layanan (penawaran harga).</p> | <p>Process Quotations will be evaluated based on the technical proposal and the total cost of the services (price quote).</p> |
|----------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|

## **VII. Award / Penghargaan**

|                                                                                                                                                                      |                                                                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| <p>Bank akan memberikan Perjanjian Jangka Panjang dengan jangka waktu 3 (tiga) tahun terhadap penawaran dengan harga terendah yang dapat diterima secara teknis.</p> | <p>Bank shall award a Long Term Agreement with duration of 3 (three) years to the lowest-priced technically acceptable offer.</p> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|

## **VIII. Right to Vary Requirements at Time of Award:/ Hak untuk Memvariasikan Persyaratan pada Saat Penghargaan**

|                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                              |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>PT Bank of India Indonesia Tbk berhak pada saat pemberian Kontrak untuk menambah atau mengurangi hingga 20% volume layanan yang ditentukan dalam RFQ ini tanpa perubahan harga satuan atau syarat dan ketentuan lainnya.</p> | <p>PT Bank of India Indonesia Tbk reserves the right at the time of award of Contract to increase or decrease by up to 20% the volume of services specified in this RFQ without any change in unit prices or other terms and conditions.</p> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## **IX. Payment Terms:/ Ketentuan Pembayaran**

|                                                                                                                                                                                                            |                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Jangka waktu pembayaran adalah setelah 30 hari kerja setelah menerima faktur dan pengiriman/penerimaan kiriman tonggak sejarah yang terkait dengan pembayaran sebagaimana ditentukan dalam kontrak.</p> | <p>The payment terms shall be after 30 business days upon receipt of invoice and delivery/acceptance of the milestone deliverables linked to payment as specified in the contract.</p> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                             |                                          |
|---------------------------------------------|------------------------------------------|
| <p>A. Untuk Biaya Satu Kali (Bagian-A)-</p> | <p>A. For One Time Charges (Part-A)-</p> |
|---------------------------------------------|------------------------------------------|

|                                              |                                             |
|----------------------------------------------|---------------------------------------------|
| <p>Setelah selesai<br/>commissioning dan</p> | <p>After complete<br/>commissioning and</p> |
|----------------------------------------------|---------------------------------------------|

|                                                                           |                                                                     |
|---------------------------------------------------------------------------|---------------------------------------------------------------------|
| pemasangan perangkat jaringan dan link setelah penandatanganan oleh Bank. | installation of network devices and link after signoff by the Bank. |
|---------------------------------------------------------------------------|---------------------------------------------------------------------|

|                                                |                                        |
|------------------------------------------------|----------------------------------------|
| <b>B. Untuk Perangkat Jaringan (Bagian-B)-</b> | <b>B. For Network Devices(Part-B)-</b> |
|------------------------------------------------|----------------------------------------|

|                                                                                            |                                                                              |
|--------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| 50% dari pengiriman perangkat jaringan (sebagaimana disebutkan dalam Bagian-B) di BOII HO. | 50% of upon delivery of network devices (as mentioned in Part-B) at BOII HO. |
|--------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|

|                                                                                       |                                                                                 |
|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| 50% setelah selesainya pemasangan dan setelah penandatanganan dan akseptasi oleh Bank | 50% of upon Completion of installation and after signoff and acceptance by Bank |
|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|

|                                                        |                                                             |
|--------------------------------------------------------|-------------------------------------------------------------|
| <b>C. Untuk Bandwidth/Layanan Berulang (Bagian-C)-</b> | <b>C. For Recurring Bandwidth/Services Charges(Part-C)-</b> |
|--------------------------------------------------------|-------------------------------------------------------------|

|                                                                            |                                                                       |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Tunggakan bulanan dan hutang dalam waktu 30 hari sejak diterimanya faktur. | Monthly in Arrears and payables within 30 days of receipt of invoice. |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------|

**X. Authorized Signatory / Penandatanganan yang Sah**

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Peserta Lelang yang dipilih harus menunjukkan pihak-pihak yang berwenang menandatangani kontrak dan dapat berdiskusi dan berkorespondensi dengan Bank, sehubungan dengan kewajiban-kewajiban berdasarkan TOR atau Kontrak. Penyedia layanan yang dipilih harus menyerahkan pada saat penandatanganan kontrak, salinan resmi dari keputusan Dewan mereka, disahkan oleh Sekretaris Perusahaan, memberi wewenang kepada pejabat atau pejabat perusahaan untuk berdiskusi, menandatangani | The selected Bidder shall indicate the authorized signatories who can discuss and correspond with the Bank, with regard to the obligations under the TOR or Contract. The selected service provider shall submit at the time of signing the contract, a certified copy of the resolution of their Board, authenticated by Company Secretary, authorizing an official or officials of the company to discuss, sign agreements/contracts with the Bank, raise invoice and accept payments and also to correspond. The Service |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

perjanjian/kontrak dengan Bank, membuat faktur dan menerima pembayaran dan juga berkorespondensi. Penyedia Layanan akan memberikan bukti identifikasi tanda tangan untuk tujuan di atas sebagaimana diwajibkan oleh Bank.

Provider shall furnish proof of signature identification for above purposes as required by the Bank.

#### **XI. Arbitration / Arbitrase**

Segala perselisihan atau perbedaan antara para pihak harus diselesaikan secara damai. Apabila penyelesaian secara damai tidak memungkinkan, maka perselisihan dan perbedaan tersebut diselesaikan melalui Arbiter yang disepakati bersama oleh kedua belah pihak.

All disputes or differences between the parties shall be resolved amicably. If amicable settlement is not possible, then such disputes and differences shall be resolved through an Arbitrator mutually agreed upon by the both parties.

#### **XII. Confidentiality / Kerahasiaan**

Penyedia Layanan harus, setiap saat, menjaga kerahasiaan mengenai isi Perjanjian ini dan informasi hak milik termasuk Nasabah Bank, Pemegang Kartu, informasi/data bisnis, teknis atau keuangan baik pada saat pengungkapan, yang ditetapkan secara tertulis sebagai rahasia. atau tidak. Penyedia Layanan setuju untuk menjaga kerahasiaan dan tidak mengungkapkan kepada pihak ketiga mana pun dan semua Informasi Rahasia yang tersedia kepada Peserta Lelang, baik informasi tersebut diberikan secara tertulis, lisan atau visual, dan apakah tulisan tersebut ditandai untuk menunjukkan

The Service Provider shall, at all times, maintain confidentiality regarding the contents of this Agreement and proprietary information including of the Bank's Customers, Card Holders, any business, technical or financial information/data whether at the time of disclosure, designated in writing as confidential or not. The Service Provider shall be agreed to keep in confidence and not disclose to any third party and all Confidential Information available to the Bidder, whether such information is given in writing or, is oral or visual, and whether such writing is marked to

klaim. kepemilikan dan/atau kerahasiaan atau sebaliknya. Kecuali ditentukan lain dalam Perjanjian ini, Penyedia Layanan setuju bahwa Penyedia Layanan tidak akan menggunakan, atau mereproduksi untuk digunakan dengan cara apa pun, Informasi Rahasia Bank apa pun kecuali sepanjang diperlukan untuk memenuhi kewajibannya berdasarkan Perjanjian. Peserta Lelang setuju untuk melindungi Informasi Rahasia Bank dengan setidaknya standar perawatan dan prosedur yang sama dengan yang digunakan untuk melindungi informasi rahasia Bank tersebut.

indicate the claims of ownership and/or secrecy or otherwise. Except as otherwise provided in this Agreement, the Service Provider agrees that it shall not use, nor reproduce for use in any way, any Confidential Information of the Bank except to the extent required to fulfil its obligations under the Agreement. The Bidder agrees to protect the Confidential Information of the Bank with at least the same standard of care and procedures used by to protect its own confidential information.

**For / Untuk**

**Bank of India Indonesia**

## 2. Term OF Reference (TOR)

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
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| <p>PT Bank of India Indonesia Tbk bermaksud untuk memperkuat situs-situs pusat dengan memperbarui IT dan Perangkat Jaringan. Sesuai dengan itu, Bank bersedia untuk mengadakan beberapa perangkat jaringan khusus, server, layanan terkait, dan tautan jaringan (untuk tujuan Internet dan replikasi) untuk durasi kontrak selama tiga tahun.</p> <p>Persyaratan, cakupan, dan tingkat layanan/waktu aktif tersebut dijelaskan dalam klausa-klausa berikutnya-</p> <p><b>1. URAIAN KEBUTUHAN</b></p> <p>Berikut adalah kebutuhan utama dengan referensi berikut-</p> <ol style="list-style-type: none"><li>1. Server with OS</li><li>2. Firewall Jaringan bersama IPS (Intrusion Prevention System)</li><li>3. Switch Akses Jaringan</li><li>4. Rak Server 42U (01) dan sakelar statis (02)</li><li>5. Tautan Metro 50 Mbps (Tautan Replikasi)</li><li>6. Tautan Internet sebesar 30 Mbps (dedicated)</li><li>7. Instalasi dan Konfigurasi Server, Firewall/IPS, dan Perangkat Jaringan (Server, Firewall, Switch, Rak, dll.)</li></ol> | <p>PT Bank of India Indonesia Tbk intends to strengthen the central sites by revamping the IT and Network Devices. Accordingly, Bank is willing to procure some specific network devices, servers, related services and network links (For Internet and replication purpose) for three years contract duration.</p> <p>The requirement, scope and services/uptime level is stated in subsequent clauses below-</p> <p><b>1. REQUIREMENTS</b></p> <p>The salient requirement is given below for immediate reference -</p> <ol style="list-style-type: none"><li>1. Server with OS and all accessories</li><li>2. Network Firewall cum IPS (Intrusion Prevention System)</li><li>3. Network Access Switch</li><li>4. 42U Server Rack(01) and Static switch(02)</li><li>5. Metro Link 50 Mbps (Replication Link)</li><li>6. Internet Link of 30 Mbps(dedicated)</li><li>7. Installation and Configuration of Server, Firewall/IPS and Network Devices (Server, Firewall, Switch, Rack etc.)</li></ol> |
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| <p><b>2. RUANG LINGKUP KEGIATAN</b></p> <p>Adapun ruang lingkup kegiatan ini antara lain sebagai berikut :</p> <p><b>2.1. Pengadaan Server</b></p> <p>Bank bermaksud untuk memperoleh server dengan garansi tiga tahun dan dengan spesifikasi teknis berikut (minimum)-</p> <p>HPE ProLiant DL380 Gen11<br/>(Dual Xeon Gold) Each Server should have minimum-</p> <ul style="list-style-type: none"> <li>- 16X2 Core</li> <li>- MIN. RAM 64 GB</li> <li>- STORAGE 5x2.4 TB</li> <li>- with WINDOWS server terbaru/2022 licensed 16 Core along with complete accessories</li> </ul> <p>Penjelasan detail ada di Lampiran-1 pada tabel harga.</p> <p>Vendor harus menyediakan, memasang, mengonfigurasi, dan memelihara/mengelola server di situs DR Bank (di Jakarta).</p> <p><b>2.2 Pengadaan Firewall &amp; Perangkat Jaringan</b></p> <p>Bank harus memperoleh perangkat jaringan untuk diinstal di situs-situs pusat. Vendor harus menyediakan, memasang, dan mengelola perangkat-perangkat ini selama durasi kontrak tiga tahun.</p> <p>Spesifikasi minimum dicantumkan di bawah ini</p> <ul style="list-style-type: none"> <li>- Firewall/IPS-<br/>Harus berada di kuadran Gartner Leader. OEM atau model minimum harus Cisco (Firepower-1140), Palo Alto (PA -1410), Checkpoint (Quantum-6400).</li> </ul> | <p><b>3. SCOPE OF WORK</b></p> <p>The scope of this activity includes the following:</p> <p><b>3.1. Procurement of Server:</b></p> <p>Bank intends to procure a server with three years warrantee and with following technical specification (minimum)-</p> <p>HPE ProLiant DL380 Gen11<br/>(Dual Xeon Gold) Each Server should have minimum-</p> <ul style="list-style-type: none"> <li>4. 16X2 Core</li> <li>5. MIN. RAM 64 GB</li> <li>6. STORAGE 5x2.4 TB</li> <li>7. with WINDOWS server terbaru/2022 licensed 16 Core along with complete accessories</li> </ul> <p>More elaborated as <b>Annexure-1</b> to the price schedule.</p> <p>The vendor has to supply, install, configure and maintain/ manage the above server to Bank's DR site (within Jakarta).</p> <p><b>7.1. Procurement of Firewall and Network devices:</b></p> <p>The Bank has to procure the network devices to install at central sites. The vendor shall supply, install and manage these devices for three years contract duration.</p> <p>The minimum specification is mentioned below-</p> <p>Firewall/IPS-<br/>Should be in Gartner Leader quadrant. OEM or minimum model should be Cisco (Firepower-1140), Palo Alto (PA-1410), Checkpoint (Quantum-6400). The Firewall</p> |
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| <p>Firewall harus memiliki garansi komprehensif selama tiga tahun.</p> <p><b>Perangkat Switch(L2) manage -</b><br/>Harus berada di kuadran Gartner Leader., OEM atau model minimum harus Cisco, HPE, Juniper, Fortinet 24 Port 1G Manage. Peralihan tersebut harus memiliki garansi komprehensif selama tiga tahun.</p> <p><b>Rak Server-</b><br/>Dimensi Height=42U Depth=1000 mm Width=600 mm</p> <p><b>2.3 Pengadaan Link Replikasi</b></p> <p>Bank bermaksud untuk mengadakan link replikasi 50 Mbps dengan fitur-fitur berikut-</p> <ol style="list-style-type: none"> <li>Harus mengaktifkan replikasi DB, APP, dan Komponen Web aplikasi hampir secara real-time dari satu situs ke situs lainnya.</li> <li>Harus dapat diandalkan dan memadai untuk replikasi antara Situs DC dan DR aku aku aku. Spesifikasi lainnya harus sesuai dengan praktik terbaik dan standar industri.</li> <li>Harus berada di bawah layanan dikelola dan SLA harus 99,50% setiap bulan.</li> <li>Harus berada dalam pemantauan proaktif dan konfigurasi harus sesuai kebutuhan Bank.</li> </ol> <p><b>2.4 Pengadaan Link Internet</b></p> <p>Bank bermaksud untuk mengadakan link Internet 30 Mbps dengan fitur-fitur berikut-</p> <ol style="list-style-type: none"> <li>Harus didedikasikan jalur sewaan tidak dibagikan.</li> <li>Harus menyediakan minimal dua IP publik yang dapat digunakan</li> </ol> | <p>must be with three years' comprehensive warranty.</p> <p><b>Manageable Switch(L2) Device-</b><br/>Should be in Gartner Leader quadrant., OEM or minimum model should be Cisco, HPE, Juniper, Fortinet 24 Port 1G Manage. The switch must be with three years' comprehensive warranty.</p> <p><b>Server Rack-</b><br/>Dimensions Height=42U Depth=1000mm Width=600 mm</p> <p><b>2.3 Procurement of Replication Links</b></p> <p>The Bank intends to procure 50 Mbps replication link with the following features-</p> <ol style="list-style-type: none"> <li>Should enable the near real time replication of DB, APP and Web Components of the applications from one site to another.</li> <li>Should be reliable and adequate for replication between DC and DR Site</li> <li>Other specification should be as per best practices and industry standards.</li> <li>Should be under managed services and SLA should be 99.50% on monthly basis.</li> <li>Should be under proactive monitoring and configuration should be as per Bank's requirement.</li> </ol> <p><b>2.4 Procurement of Internet Link</b></p> <p>The Bank intends to procure 30 Mbps Internet Link with the following features-</p> <ol style="list-style-type: none"> <li>Should be dedicated leased line not shared.</li> <li>Should provide the minimum two usable public IP</li> </ol> |
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- iii. Harus berada di bawah pemantauan proaktif dan konfigurasi harus sesuai kebutuhan Bank.
- iv. iv. Harus berada di bawah layanan terkelola dan SLA harus 99,50% setiap bulan.

## **2.5. Lingkup Umum**

Lingkup kerja umum adalah sebagai berikut:

1. Pengadaan link replikasi dari DC Samanhudi ke Site BOII DR di Karamat Jati .
2. Pengadaan Link Internet Situs BOII DR Keramat Jati.
3. Instalasi dan konfigurasi Firewall dan perangkat jaringan.
4. Pemasangan dan pemasangan perangkat jaringan.
5. Implementasi, Konfigurasi firewall internet, IPS dan modul lainnya.
6. Pemasangan dan konfigurasi Network Switch berdasarkan poin-poin yang ditentukan oleh Bank.
7. Instalasi Server beserta Sistem Operasi dan aksesorisnya.
8. Pemasangan Server Rack dengan saklar statis.

## **2.5. Produk Pengiriman**

Penyedia Layanan perlu memberikan layanan sesuai dengan rencana proyek bersama dengan pencapaian milestone-

- i. Rencana Proyek / Implementasi
- ii. Penerimaan Pengguna
- iii. Pengujian Produksi
- iv. Tinjauan Pasca Implementasi
- v. Menit dari semua Aktivitas
- vi. Pertemuan Komite Pengarah

- iii. Should be under proactive monitoring and configuration should be as per Bank's requirement.
- iv. Should be under managed services and SLA should be 99.50% on monthly basis.

## **2.5. General Scope**

The general scope of work is as follows:

1. Procurement of replication links from DC Samanhudi to BOII DR Site at Karamat Jati .
2. Procrutment of Internet Link for BOII DR Site at Keramat jati.
3. Installation and configuration of Firewall and network devices.
4. Mounting and installing of network devices.
5. Implementation, Configuration of internet firewall, IPS and other modules.
6. Installation and configuration of Network Switch based on points specified by the Bank.
7. Installation of Server along with Operating System and accessories.
8. Installation of Server Rack with static switch.

## **2.5. Deliverables**

The Service Provider need deliver the services as per the project plan along with milestones-

- i. Project / Implementation Plan
- ii. User Acceptance report
- iii. Production Testing
- iv. Post Implementation Review
- v. Minutes of all Activities
- vi. Steering Committee Meeting

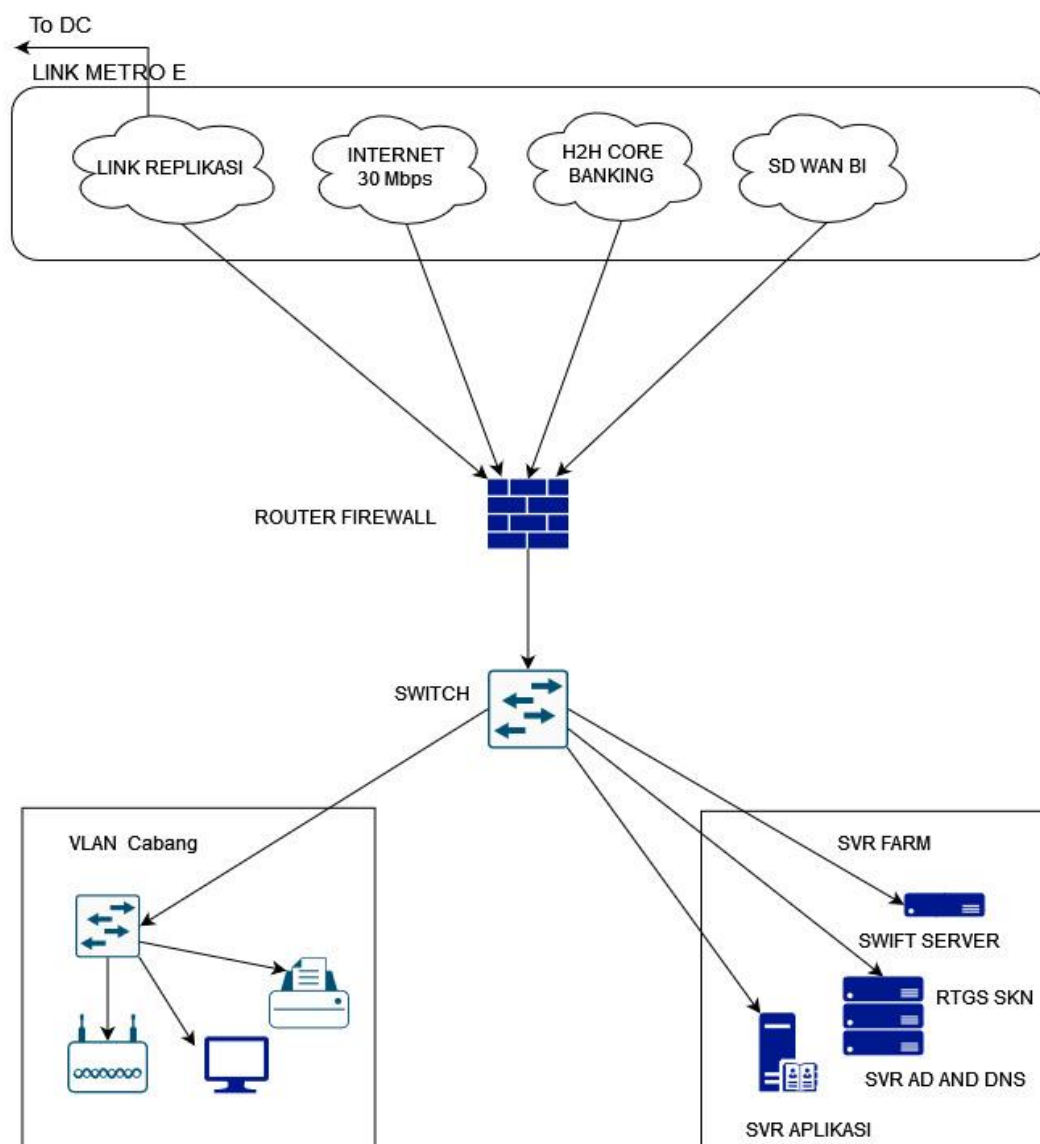
| 3. JADWAL KEGIATAN                      |                                    | 3. SCHEDULE OF ACTIVITIES                   |
|-----------------------------------------|------------------------------------|---------------------------------------------|
| Jadwal kegiatan adalah sebagai berikut: |                                    | The schedule of activities is as following: |
|                                         |                                    |                                             |
| No                                      | Nama Kegiatan                      | Lama Pengerjaan                             |
| 1.                                      | Pengadaan                          | 2 Minggu                                    |
| 2.                                      | Instalasi dan Setup                | 2 Minggu                                    |
| 3.                                      | Testing                            | 1 hari                                      |
| 4.                                      | Monitoring Live                    | 1 Minggu                                    |
| 5.                                      | Support, Retention dan Maintenance | 3 Tahun setelah tahap 4 selesai             |

### 3. Technical Offer

Proposal Teknis harus mencakup dokumen desain solusi dan arsitektur yang diusulkan yang akan dievaluasi oleh Bank. Tawaran yang memenuhi syarat secara teknis hanya dipertimbangkan untuk evaluasi harga.

Technical Proposal should include the solution design document and architecture proposed which will be evaluated by the Bank. The technically qualified bids are only considered for price evaluation.

#### DR BOII



#### 4. Price Offer

Ref: TOR Ref: TOR Ref:  
**BOII/HO/IT/INTERNET- LINK/TOR/2024/02 tanggal 15-02-2024** (Termasuk dalam Penawaran Harga Saja – Tidak termasuk dalam Penawaran Teknis)

Jadwal Harga untuk Solusi Link Internet (termasuk Bandwidth, IP Publik dan semua layanan lain yang disebutkan dalam RFP ini)

Price Schedule for Internet Link Solution (including Bandwidth, Public IP and all other services mentioned in this RFP)

#### Bagian- A Biaya Satu Kali Part-A One-Time Cost

(Semua Jumlah akan dalam IDR saja)  
(All Amount will be in IDR only)

| Sr. No. | DESKRIPSI ITEM<br>ITEM DESCRIPTION                                                                                                                                                      | Harga Cost | Total Harga<br>Total Cost |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|---------------------------|
| 1       | Biaya Satu Kali untuk Instalasi dan Komisioning Internet dan Link Replikasi<br><br><i>One Time Charges for Installation and Commissioning of Internet and Replication link</i>          |            |                           |
| 2       | Biaya Satu Kali untuk Instalasi dan Komisioning semua perangkat Jaringan dan Server<br><br><i>One Time Charges for Installation and Commissioning of all Network and Server devices</i> |            |                           |
|         | <b>Total</b>                                                                                                                                                                            |            | A                         |

**Bagian-B Server dan Perangkat Jaringan dengan garansi tiga tahun**  
**Part-B Server and Network Devices with three years' warrantee**

| Sr. No. | ITEM DESCRIPTION                                                                                                                                                                                                                                                             | Unit | Unit Cost with three years warrantee | Total Cost with three years warrantee |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|--------------------------------------|---------------------------------------|
| 1       | HPE ProLiant DL380 Gen11<br>(Dual Xeon Gold) Each<br>Server should have-<br>- 16X2 Core<br>- MIN. RAM 64 GB<br>- STORAGE 5x2.4 TB<br>-with Windows Server terbaru/2022 licensed<br>16 Core along with complete accessories<br>More elaborated in Annexure-1 to this document | 1    |                                      |                                       |
| 2       | UTM (Firewall cum IPS and VPN Bundle with routing capability)                                                                                                                                                                                                                | 1    |                                      |                                       |
| 3       | L2 Network Switch manageable 24 Port POE(access)                                                                                                                                                                                                                             | 2    |                                      |                                       |
| 4       | Server Rack 42U                                                                                                                                                                                                                                                              | 1    |                                      |                                       |
| 5       | Power static switch                                                                                                                                                                                                                                                          | 2    |                                      |                                       |
|         | <b>Total</b>                                                                                                                                                                                                                                                                 |      |                                      | <b>B</b>                              |

**Part-C Recurring bandwidth and Management Charges**

| Sr. No. | ITEM DESCRIPTION | Monthly bandwidth Charges with SLA | Total Charges for 12 Months with SLA | Total Charges for 36 Months |
|---------|------------------|------------------------------------|--------------------------------------|-----------------------------|
|         |                  |                                    |                                      |                             |

|          |                                                                                      |  |  |          |
|----------|--------------------------------------------------------------------------------------|--|--|----------|
| <b>1</b> | Internet Services<br>(dedicated link on<br>Fiber Optic Channel)<br>of 30 MB with SLA |  |  |          |
| <b>2</b> | Link Replication Metro<br>E 50 MB with SLA                                           |  |  |          |
|          | <b>Total</b>                                                                         |  |  | <b>C</b> |

**Part- D Total Cost of  
Total Cost of OTC, Network Devices and Internet Link Services/  
Solution**

| <b>Sr.<br/>No.</b> | <b>Items</b>       | <b>Total Cost</b> |
|--------------------|--------------------|-------------------|
| <b>1</b>           | <b>Part-A</b>      |                   |
| <b>2</b>           | <b>Part-B</b>      |                   |
| <b>3</b>           | <b>Part-C</b>      |                   |
|                    | <b>Grand Total</b> | <b>D</b>          |

Vendor L1 akan dipilih berdasarkan total biaya terendah seperti yang dikutip di Bagian-D

L1 Vendor will be selected based on total lowest cost as quoted in Part-D.

Harap perhatikan catatan berikut: Please note the following:

- vii.** Tarif diatas belum termasuk Pajak / *Above rates are exclusive of Taxes.*
- viii.** Harga tertutup terpisah yang dijadwalkan harus diserahkan dengan Link Internet dan replication / *Separate closed Price scheduled should be submitted for Internet and Replication Link.*
- ix.** Tarif di atas termasuk biaya Bandwidth, biaya layanan lainnya, biaya IP Publik, Biaya perangkat keras, OTC, instalasi awal, biaya pengaturan saluran sewa internet, biaya manajemen fasilitas, biaya Last mile dan biaya pemeliharaan jalur manajemen proaktif yang tersebar dalam jangka waktu 3 tahun. / *Above rates includes Bandwidth cost, other Services cost, Public IPs cost, Cost of Hardware, OTC, initial installation, Internet leased line setup cost, Facility Management cost, Last Mile Charges and proactive management Line Maintenance Charges spread across 3 years' time frame.*

- x. Harga di atas sudah termasuk seluruh cakupan/layanan/hasil sebagaimana disebutkan dalam TOR ini. / The above prices shall be inclusive of entire scope/services /deliverables as mentioned in this TOR.

**XIII. Syarat Pembayaran / Payment Terms:**

Jangka waktu pembayaran adalah setelah 30 hari kerja setelah menerima faktur dan pengiriman/penerimaan kiriman tonggak sejarah yang terkait dengan pembayaran sebagaimana ditentukan dalam kontrak. The payment terms shall be after 30 business days upon receipt of invoice and delivery/acceptance of the milestone deliverables linked to payment as specified in the contract.

- |                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>a. Untuk Biaya Satu Kali (Bagian-A)-</p> <p>Setelah commissioning dan pemasangan perangkat jaringan dan link setelah penandatanganan oleh Bank.</p> <p>b. Untuk Perangkat Jaringan (Bagian-B)-</p> <p>50% dari pengiriman perangkat jaringan (sebagaimana disebutkan dalam Bagian-B) di BOII HO.</p> <p>50% setelah selesainya pemasangan dan setelah penandatanganan dan akseptasi oleh Bank</p> <p>c. Untuk Biaya Bandwidth link /Layanan Berulang (Bagian-C)-</p> | <p>a. For One Time Charges(Part-A)-</p> <p>After commissioning and installation of network devices and link after signoff by the Bank.</p> <p>b. For Network Devices(Part-B)-</p> <p>50% of upon delivery of network devices (as mentioned in Part-B) at BOII HO.</p> <p>50% of upon Completion of installation and after signoff and acceptance by Bank</p> <p>c. For Recurring link Bandwidth/Services Charges(Part-C)-</p> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Tunggakan bulanan dan hutang dalam waktu 30 hari sejak diterimanya faktur.

Monthly in Arrears and payables within 30 days of receipt of invoice.

**XIV. Delivery and installation Timelines:**

Untuk Link Internet Sudah disebutkan di TOR.

Perangkat- 2 hingga 4 minggu setelah pemberian kontrak

*For Internet Link Already mentioned in TOR.*

*Device- 2 to 4 weeks after award of contract*

**XV. SLA :**

- | <b>• Persetujuan tingkat layanan:</b>                                                                                                                                                                                                                                                                                       | <b>• Service Agreement: Level</b>                                                                                                                                                                                                                                                            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Uptime untuk layanan internet dedicated adalah ketersediaan 99.5%/Uptime (SLA bulanan)                                                                                                                                                                                                                                      | Uptime for dedicated internet service is 99.5% availability/Uptime (monthly SLA)                                                                                                                                                                                                             |
| <b>• Penalti untuk waktu henti:</b>                                                                                                                                                                                                                                                                                         | <b>• Penalty for downtime:</b>                                                                                                                                                                                                                                                               |
| Untuk setiap pengurangan 0,25% pada waktu aktif yang diperlukan, akan dikenakan denda sebesar 1% dari biaya bulanan layanan internet untuk biaya bulan yang bersangkutan.<br>mis. jika pengurangan 1% pada waktu aktif yang diperlukan, akan ada pengurangan biaya bulanan layanan internet sebesar 4% pada bulan tersebut. | For every deduction of 0.25% in required uptime, there will be penalty on 1% of monthly charges of internet services for the respective month charges.<br><br>e.q. if 1% deduction in required uptime, there will be deduction of 4% in monthly charges of internet services for that month. |
| <b>• Waktu Rata-rata Untuk Memperbaiki (MTTR):</b>                                                                                                                                                                                                                                                                          | <b>• Mean Time To Repair (MTTR):</b>                                                                                                                                                                                                                                                         |

Setiap kali terjadi masalah, vendor akan berusaha semaksimal mungkin untuk menyelesaikannya pada waktu tertentu. Apabila waktu perbaikan melebihi standar, maka vendor akan menerapkan restitusi berdasarkan SLG (Service Level Guarantee) yang disepakati.

- **Laporan bulanan:**

Vendor akan mengirimkan laporan bulanan kepada pelanggan yang menjelaskan secara rinci keandalan layanan, waktu henti layanan jika ada, dan juga masalahnya

- **Layanan Pelanggan 24 Jam:**

vendor harus menyediakan Departemen Layanan Pelanggan 24 jam

Anytime a problem occur, vendor will do at its best to resolve at a certain time. Whenever the repairing time is more than standard, vendor will apply a restitution based on the agreed SLG (Service Level Guarantee)

- **Monthly Report:**

vendor will send a monthly report to the customer explaining in detail the service reliability, service down time if any, and also the problem

- **24-Hours Customer Service:**

vendor shall provide 24-hours Customer Service Department

## **XVI. Training to IT Technical Team of BOII:**

Vendor harus memberikan pelatihan pegangan dan dukungan teknis kepada tim Teknis TI di BOII untuk pengelolaan perangkat sehari-hari.

The vendor should provide the handholding and technical support training to IT Technical team at BOII for day to day management of devices.

## Annexure-1 Server Technical Specifications

| Part Code     | Description                                                                              | Quantity    |
|---------------|------------------------------------------------------------------------------------------|-------------|
| P20249-B21    | HPE ProLiant DL380 Gen11, 52xx 2.3GHz 16-core 1P, 32GB-R P408i-a NC 8SFF, 800W PS Server | 2           |
| HS7Y7E        | HPE 3 Year Tech Care Essential DL380 Gen11 Service                                       | 1           |
| E5Y34A        | HPE One View including 3yr 24x7 Support Physical 1-server LTU                            | 1           |
| P00930-B21    | HPE 64GB (1x64GB) Dual Rank x4 DDR4-2933 CAS-21-21-21 Registered Smart Memory Kit        | 1           |
| 881457-B21    | HPE 2.4TB SAS 12G Mission Critical 10K SFF SC 3-year Warranty 512e Multi-Vendor HDD      | 5           |
| 865414-B21    | HPE 800W Flex Slot Platinum Hot Plug Low Halogen Power Supply Kit                        | 1           |
| 826708-B21    | HPE DL38X Gen11 Universal Media Bay Ki                                                   | 1           |
| 726537-B21    | HPE 9.5mm SATA DVD-RW Optical Drive                                                      | 1           |
| P46171-371    | MS WS22 16C Std ROK en/ko/ja SW x 1 Unit                                                 | 4           |
| P46215-B21    | MS WS22 5Usr CAL WW LTU x 1 Unit                                                         | 1           |
| As applicable | Other Accessories Complete                                                               | As required |

**Data Sheet for Part-2 for HPE ProLiant DL380 Gen11 (Dual Xeon Gold)**  
Each Server should have (minimum)-

## 5. Non-Disclosure Agreement

### NON-DISCLOSURE AGREEMENT (To be submitted on Stamp Paper)

TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>BAHWA, kami,<br/>_____, mempunyai<br/>Kantor Terdaftar di<br/>_____, selanjutnya disebut<br/>PERUSAHAAN, setuju untuk<br/>menawarkan Solusi Layanan<br/>Internet kepada Bank of India<br/>india dengan ref. kepada TOR<br/>yang berkantor terdaftar di JL. H.<br/>SAMANHUDI NO. 37 JAK ARTA<br/>10710, INDONESIA, selanjutnya<br/>disebut BANK dan, BAHWA<br/>PERUSAHAAN memahami<br/>bahwa informasi mengenai<br/>Replikasi Data Bank yang<br/>disampaikan oleh BANK dalam<br/>Permohonan Proposal adalah<br/>rahasia dan/atau hak milik BANK,<br/>dan BAHWA, PERUSAHAAN<br/>memahami bahwa selama<br/>pengajuan penawaran Solusi<br/>Layanan Internet tersebut<br/>dan/atau setelahnya,<br/>PERUSAHAAN mungkin perlu<br/>melakukan pekerjaan/tugas<br/>tertentu di properti Bank dan/atau<br/>memiliki akses ke properti<br/>tertentu. rencana, dokumen,<br/>persetujuan atau keterangan<br/>BANK;</p> <p>OLEH KARENA ITU<br/>SEKARANG, dengan<br/>mempertimbangkan hal-hal di<br/>atas, PERUSAHAAN menyetujui<br/>seluruh ketentuan berikut, untuk<br/>membujuk BANK agar</p> | <p>WHEREAS, we,<br/>_____, having Registered<br/>Office at<br/>_____, hereinafter referred to as the<br/>COMPANY, are agreeable to<br/>offering the Internet Services<br/>Solution to Bank of India Indonesia<br/>with ref. to TOR, having its registered<br/>office at JL. H. SAMANHUDI NO. 37<br/>JAK ARTA 10710, INDONESIA,<br/>hereinafter referred to as the BANK<br/>and, WHEREAS, the COMPANY<br/>understands that the information<br/>regarding the Bank's Data<br/>Replication shared by the BANK in<br/>their Request for Proposal is<br/>confidential and/or proprietary to the<br/>BANK, and WHEREAS, the<br/>COMPANY understands that in the<br/>course of submission of the offer for<br/>the said Internet Services Solution<br/>and/or in the aftermath thereof, it<br/>may be necessary that the<br/>COMPANY may perform certain<br/>jobs/duties on the Bank's properties<br/>and/or have access to certain plans,<br/>documents, approvals or information<br/>of the BANK;</p> <p>NOW THEREFORE, in<br/>consideration of the foregoing, the<br/>COMPANY agrees to all of the<br/>following conditions, in order to<br/>induce the BANK to grant the</p> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>memberikan PERUSAHAAN akses khusus terhadap properti/informasi BANK</p> <p>PERUSAHAAN tidak akan mempublikasikan atau mengungkapkan kepada orang lain, atau menggunakan layanan apa pun yang PERUSAHAAN lakukan untuk orang lain, informasi rahasia atau hak milik apa pun milik BANK, kecuali PERUSAHAAN telah terlebih dahulu memperoleh izin tertulis dari BANK untuk melakukannya;</p> <p>PERUSAHAAN setuju bahwa catatan, spesifikasi, desain, memorandum dan data lainnya yang dibagikan oleh BANK atau, disiapkan atau dibuat oleh PERUSAHAAN untuk tujuan penyampaian penawaran kepada BANK untuk Solusi dan layanan Layanan Internet tersebut, tidak akan diungkapkan kepada pada saat atau setelah penyerahan penawaran kepada BANK, kepada siapapun di luar BANK</p> <p>PERUSAHAAN tidak boleh, tanpa izin tertulis dari BANK, mengungkapkan isi Permintaan Proposal (Penawaran) ini atau ketentuan apa pun di dalamnya, atau spesifikasi, rencana, pola, contoh atau informasi (yang akan) diberikan oleh atau atas nama BANK sehubungan dengan hal tersebut, kepada setiap orang selain yang dipekerjakan/dilibatkan oleh PERUSAHAAN untuk tujuan penyampaian penawaran kepada BANK dan/atau untuk</p> | <p>COMPANY specific access to the BANK's property/information</p> <p>The COMPANY will not publish or disclose to others, nor, use in any services that the COMPANY performs for others, any confidential or proprietary information belonging to the BANK, unless the COMPANY has first obtained the BANK's written authorization to do so;</p> <p>The COMPANY agrees that notes, specifications, designs, memoranda and other data shared by the BANK or, prepared or produced by the COMPANY for the purpose of submitting the offer to the BANK for the said Internet Services Solution and services, will not be disclosed to during or subsequent to submission of the offer to the BANK, to anyone outside the BANK</p> <p>The COMPANY shall not, without the BANK's written consent, disclose the contents of this Request for Proposal (Bid) or any provision thereof, or any specification, plan, pattern, sample or information (to be) furnished by or on behalf of the BANK in connection therewith, to any person(s) other than those employed/engaged by the COMPANY for the purpose of submitting the offer to the BANK and/or for the performance of the Contract in the aftermath. Disclosure to any employed/engaged person(s) shall be made in confidence and</p> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**Term of Reference for Procurement of Server,  
Network Devices, Links and related services**



pelaksanaan Kontrak setelahnya. Pengungkapan kepada setiap orang yang dipekerjakan/bertunangan harus dilakukan secara rahasia dan hanya berlaku sejauh diperlukan untuk tujuan kinerja tersebut.

Nama Penandatanganan Resmi:  
Penamaan:  
Segel Kantor:  
Tempat :  
Tanggal:

shall extend only so far as necessary for the purposes of such performance.

Authorised Signatory Name:  
Designation:  
Office Seal:  
Place :  
Date:

## 6. Contract Form

TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02

|                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                       |          |      |      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------|------|
| FORMULIR                                                                                                                                                                                                                                                                                                                                                        | KONTRAK                                                                                                                                                                                                                                                                                                                                                               | CONTRACT | FORM | THIS |
| PERJANJIAN INI ditandatangani di Jakarta pada tanggal.....                                                                                                                                                                                                                                                                                                      | AGREEMENT is executed at Jakarta on this..... day of.....                                                                                                                                                                                                                                                                                                             |          |      |      |
| ANTARA                                                                                                                                                                                                                                                                                                                                                          | BETWEEN                                                                                                                                                                                                                                                                                                                                                               |          |      |      |
| PT BANK OF INDIA india Tbk, suatu perseroan terbatas yang bergerak di bidang perbankan, didirikan dalam bentuk Perseroan Terbatas dan berkantor pusat di ....., (selanjutnya disebut "Bank" yang istilahnya, kecuali bertentangan dengan konteks atau maknanya, dianggap berarti dan mencakup penerus kepentingan dan penerima pengalihannya) dari SATU BAGIAN: | PT BANK OF INDIA INDONESIA Tbk, limited liability company engaged in banking, established under the Limited Liability Company and having its Head Office at ....., (hereinafter referred to as the "Bank" which term shall, unless repugnant to the context or meaning hereof, be deemed to mean and include its successors-in interest and assigns) of the ONE PART: |          |      |      |
| DAN ..... (Nama Pembeli) (selanjutnya disebut "Pembeli") pada satu bagian dan .....                                                                                                                                                                                                                                                                             | AND ..... (Name of Purchaser) (hereinafter called "the Purchaser") of the one part and .....                                                                                                                                                                                                                                                                          |          |      |      |
| ..... (Nama Pemasok) dari ..... .. (Kota dan Negara Pemasok) (selanjutnya disebut sebagai "Perusahaan" atau "VENDOR" yang ungkapannya, kecuali bertentangan dengan konteks atau maknanya, dianggap berarti dan mencakup penerusnya, Likuidator dan penerima hak yang diizinkan), dari BAGIAN LAIN.                                                              | ..... (Name of Supplier) of ..... (City and Country of Supplier) (here-in-after referred to as the "Company" or "VENDOR" which expression shall, unless repugnant to the context or meaning hereof, be deemed to mean and include its successors, Liquidators and permitted assigns), of the OTHER PART.                                                              |          |      |      |
| ("Bank" dan "Perusahaan/VENDOR", dimanapun konteksnya mengharuskan, secara bersama-sama disebut sebagai "Para Pihak" dan secara individu juga disebut sebagai "Pihak")                                                                                                                                                                                          | (The "Bank" and the "Company/VENDOR" shall, wherever the context requires, be referred collectively as "Parties" and individually as "Party" also)                                                                                                                                                                                                                    |          |      |      |

**SEDANGKAN:**

A) BANK bermaksud untuk mengadakan solusi total untuk Pengadaan, Komisioning Instalasi, Integrasi dan pemeliharaan Link Internet 155 MB untuk BKC, Kantor Pusat untuk jangka waktu 5 tahun. Untuk keperluan tersebut, Bank telah mengundang Penawaran dari Vendor/Perusahaan/Perusahaan yang Kompeten dengan floating Permintaan Proposal No. TOR Ref: BOII/HO/IT/INTERNET-LINK/TOR/2024/02 Menanggapi Permintaan Bank tersebut Proposal (RFP), Perseroan telah mengajukan penawarannya. Perusahaan telah menyatakan kepada Bank bahwa pihaknya mempunyai keahlian yang memadai dan kompeten sepenuhnya untuk melaksanakan Kontrak tersebut sesuai dengan ruang lingkup pekerjaan dan syarat dan ketentuan yang ditetapkan dalam Perjanjian ini dan RFP sebesar Rs..... /- (dalam kata Rupee) (selanjutnya disebut "Harga Kontrak"). Perusahaan selanjutnya menyatakan bahwa Perusahaan memiliki infrastruktur, sumber daya manusia, dan sumber daya lain yang memadai yang diperlukan untuk melaksanakan berbagai tugas Kontrak.

B) Berdasarkan penerbitan RFP, Bank telah memasukkan Perusahaan ke dalam daftar pendek berdasarkan Proposal yang diserahkan, pernyataan dan jaminan yang dibuat oleh Perusahaan. Selanjutnya, Bank telah memberikan Kontrak tersebut

**WHEREAS:**

A) The BANK intends to procure a total solution for Procurement, Installation commissioning, Integration and maintenance of 155 MB Internet Link for BKC, Head Office for a period of 5 years. For the said purpose, the Bank had invited Bids from Competent vendor/Company/Firm by floating Request for Proposal No. TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02 In response to the Bank's said Request for Proposal (RFP), the Company had submitted its bid. The Company has represented to the Bank that it has sufficient expertise and it is fully competent to perform the said Contract as per the scope of work and on the terms and conditions set out in this Agreement and the RFP in the sum of Rs ...../- (Rupees in words) (hereinafter called "the Contract Price"). The Company has further represented that the Company has appropriate infrastructure, human and other resources required to execute various tasks of the Contract.

B) Pursuant to issuing the RFP, the Bank has short-listed the Company based on the Proposal submitted, representations and warranties made by the Company. Subsequently, the Bank has awarded the said Contract to the Company subject to the terms and

kepada Perusahaan sesuai dengan syarat dan ketentuan yang tercantum dalam perjanjian ini dan RFP;

conditions contained in this agreement and the RFP;

C) Para Pihak berkeinginan untuk mencatat ketentuan-ketentuan yang disepakati antara Para Pihak, sebagaimana diatur di bawah ini.

C) The Parties are desirous of recording the terms as agreed between the Parties, as set out hereunder.

OLEH KARENA ITU SEKARANG, dengan mempertimbangkan hal-hal tersebut di atas dan perjanjian-perjanjian serta janji-janji bersama yang terkandung di dalamnya serta pertimbangan-pertimbangan baik dan berharga lainnya yang penerimaan dan kecukupannya dengan ini diakui, Para Pihak yang bermaksud untuk terikat secara hukum, sepakat sebagai berikut:

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and promises contained herein and other good and valuable consideration the receipt and adequacy of which is hereby acknowledged, the Parties intending to be bound legally, agree as follows:

SEKARANG PERJANJIAN INI MENYATAKAN SEBAGAI BERIKUT:

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. Dalam Perjanjian ini, kata-kata dan ungkapan-ungkapan mempunyai arti yang sama sebagaimana ditetapkan dalam Syarat-syarat Kontrak yang dimaksud.

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. Kecuali dinyatakan lain secara spesifik dalam Perjanjian ini, waktu akan menjadi inti kontrak untuk tujuan kewajiban berdasarkan Perjanjian ini.

2. Unless otherwise specifically stated in this Agreement, time will be the essence of contract for the purpose of the obligations under this Agreement.

3. Perjanjian ini akan dimulai pada \_\_\_\_\_ dan berlanjut untuk jangka waktu ..... sejak tanggal tersebut.

3. This Agreement shall commence from \_\_\_\_\_ and continue for a period of .....from the said date.

- |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>4. Dokumen Penawaran berikut No.: <b>TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02</b> akan dianggap terbentuk dan dibaca serta ditafsirkan sebagai bagian dari Perjanjian ini, yaitu:</p> <p>a) Formulir Penawaran dan Daftar Harga yang diserahkan oleh Peserta Lelang;</p> <p>b) Bill of Material;</p> <p>c) Spesifikasi Teknis &amp; Fungsional;</p> <p>d) Syarat dan Ketentuan Kontrak sesuai <b>TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02</b></p> <p>e) Pemberitahuan Pemberian dari Pembeli;</p> <p>f) Jadwal Tanggal, Jumlah dll.</p> <p>g) Klarifikasi pra penawaran/komunikasi corrigendum yang disampaikan kepada peserta lelang selama pemrosesan penawaran, dipublikasikan selama proses tender (RFP).</p> <p>h) Garis waktu penyerahan sesuai RFP. Dengan mempertimbangkan pembayaran yang akan dilakukan oleh Pembeli kepada Peserta Lelang sebagaimana disebutkan selanjutnya, Peserta Lelang dengan ini berjanji dengan Pembeli untuk menyediakan solusi layanan Tautan Internet dan layanan terkait serta memperbaiki cacat di dalamnya, sesuai dengan segala hal dengan ketentuan-ketentuan dalam Perjanjian ini. kontrak.</p> | <p>4. The following documents of Bid No.: <b>TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02</b> shall be deemed to form and be read and construed as part of this Agreement, viz.:</p> <p>a) the Bid Form and the Price Schedule submitted by the Bidder;</p> <p>b) the Bill of Material;</p> <p>c) the Technical &amp; Functional Specifications;</p> <p>d) the Terms and Conditions of Contract as per <b>TOR Ref: BOII/HO/IT/DR-SITE/TOR/2024/02</b></p> <p>e) the Purchaser's Notification of Award;</p> <p>f) Schedule of Dates, Amounts etc.</p> <p>g) Pre bid clarifications/corrigendum's communication shared with the bidder during the processing of the bid, published during the tender process (RFP).</p> <p>h) Timeline for deliverables as per RFP. In consideration of the payments to be made by the Purchaser to the Bidder as hereinafter mentioned, the Bidder hereby covenants with the Purchaser to provide the Internet Link services solution and related services and to remedy defects therein, in conformity in all respects with the provisions of the Contract. The Purchaser hereby covenants to pay the Bidder in consideration of</p> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Pembeli dengan ini berjanji untuk membayar kepada Peserta Lelang sehubungan dengan penyediaan Produk dan layanan serta perbaikan cacat di dalamnya, Harga Kontrak atau jumlah lain yang mungkin harus dibayarkan berdasarkan ketentuan Kontrak pada waktu dan cara yang ditentukan. oleh Kontrak. Penjelasan singkat mengenai link/layanan yang akan dipasang oleh Peserta Lelang sebagai berikut:

the provision of the Products and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract. Brief particulars of links / services which shall be installed by the Bidder as under:

S.TIDAK KAPASITAS LOKASI  
HARGA TOTAL (Rp.) NILAI  
TOTAL : (Rp.)

S. No LOCATION CAPACITY  
TOTAL PRICE (Rs.) TOTAL  
VALUE: (Rs.)

JADWAL PENGIRIMAN:

DELIVERY SCHEDULE:

SEBAGAI BUKTI para pihak telah menyebabkan Perjanjian ini dilaksanakan sesuai dengan hukum masing-masing pada hari dan tahun pertama tertulis di atas.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Ditandatangani, Disegel dan  
Dikirim oleh yang mengatakan

Signed, Sealed and Delivered by  
the said

.....

.....

(Bagi Pembeli) di  
hadapan:.....

(For the Purchaser) in the presence  
of:.....

Ditandatangani, Disegel dan  
Dikirim oleh yang mengatakan

Signed, Sealed and Delivered by  
the said

.....

.....

(Bagi Pemasok) dengan  
dihadiri:.....

(For the Supplier) in the presence  
of:.....